

January 30, 2015 Via Web Filing

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

RE: EarthLink Business, LLC Revision to P.S.C. MO Tariff No. 1 (Local & IXC)

Dear Mr. Woodruff:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of EarthLink Business, LLC. The purpose of this filing is to increase term rates for business service plans and add a complete section of products and services for Customers that are being provided Month to Month services through an expired contract or who have never had a contractual relationship with the Company. Customers have been notified of the rate increases via bill message and a copy of this message is enclosed with this filing. The Company respectfully requests an effective date for this filing of March 4, 2015.

The following tariff pages are included with this filing:

| 2 <sup>nd</sup> Revised Sheet No. 4  | Updates Table of Contents   |
|--------------------------------------|---|
| 1 <sup>st</sup> Revised Sheet No. 46 | Adds language regarding Non-Term Rates  |
| 3 <sup>rd</sup> Revised Sheet No. 47 | Increases EarthLink Complete Voice Services Line Side Service term rates      |
| 3 <sup>rd</sup> Revised Sheet No. 48 | Increases EarthLink Complete Voice Services Hosted Bundle Service term rates  |
| 3 <sup>rd</sup> Revised Sheet No. 49 | Increases EarthLink Complete Voice Services PRI Service term rates            |
| Original Sheet Nos. 55-58            | Adds language regarding Non-Term Rates and adds Section 6 -<br>Non Term Rates |

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com.

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission January 30, 2015 Page 2

Thank you for your assistance in this matter.

Sincerely,

/s/ Thomas M. Forte Consultant to EarthLink Business, LLC

- cc: Mary Whiting (via Email) EarthLink New Edge Linda Manske (Via E-Mail) - EarthLink - New Edge Office of Public Counsel
- file: EarthLink New Edge Missouri Local

tms: MOI1501

Enclosures TF/lw

## **CUSTOMER NOTICE**

# ATTENTION EARTHLINK CUSTOMERS IMPORTANT NOTICES REGARDING YOUR EARTHLINK SERVICES

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#### **Notice of Price Increase**

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On your March 2015 invoice, you will see a 7% increase in the monthly recurring charges for each of the following categories of service: data, internet, local and long distance voice service and analog POTS lines. As an example, if your current POTS line rate is \$68.25, the new rate will be \$73.03.

This increase is the result of increased underlying costs and is necessary to continue to provide you quality service. For more information, including the list of affected products/services, go to <u>http://myLink.earthlink.com</u> or call 1-800-962-2488.

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## TABLE OF CONTENTS

## Sheet Number

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| Table of Contents  | 3  |
|--|----|
| Explanation of Symbols                                     | 4  |
| Concurring Carriers  | 5  |
| Connecting Carriers  | 5  |
| Other Participating Carriers                               | 5  |
| Definitions  | 6  |
| Section 1 - Application of Tariff                          | 9  |
| Section 2 - Rules and Regulations                          | 10 |
| Section 3 - Description of Services                        | 41 |
| Section 4 - Rates and Charges                              | 42 |
| Section 5 - EarthLink Business Services, Rates and Charges | 46 |
| Section 6 - Non-Term Rates                                 | 55 |

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#### COMPETITIVE TELECOMMUNICATIONS SERVICES

#### SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES

The rates provided in Section 5 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rates for their specific out of contract services in Section 6 - Non-Term Rates.

5.1 EarthLink Complete Voice Services

EarthLink Complete Voice Services are converged services capable of providing voice, Internet and data services delivered via Internet Protocol (IP) to the Customer's service location. EarthLink Complete Voice Services are built in a modular fashion where service type (Service Package) and Access Method have been separated. The following elements comprise the EarthLink Complete Voice Services offering:

- Service Package (Line Side, Hosted Voice, PRI, SIP Trunking\*)
- Access Method (T1, Bonded T1, DSL, Ethernet)
- Optional Features
- Complete Voice Services Minutes

Separate charges apply for the Service Package selected and for the Access Method selected. EarthLink Complete Voice Services are available only to business Customers where suitable facilities exist.

\* - SIP Trunking is a nonregulated service using Internet Protocol and requiring IP compatible CPE.

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## SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

#### 5.1 EarthLink Complete Voice Services (Cont'd.)

- 5.1.1 Service Packages
  - A. Line Side Service

Line Side Service offers delivery of Internet service and line side local exchange service. The option employs the use of the entire available bandwidth for data transmission when voice lines are not in use. When multiple services are in use, voice applications will takes precedence over data. The Line Side Service package accommodates local lines and Internet bandwidth on a single access line, at a single location. The Line Side Service Customer may order up to 24 lines per access product, with a minimum of 2 lines per product. Access Method must be added to the Line Side Service package; Access Methods utilized to deliver service include DSL, T-1, bonded T-1 and Ethernet.

Calling features available with the Line Side Service package include Call Forward Variable, Call Forward Busy, Selective Call Forward, Selective Call Rejection, Selective Call Acceptance, Call Waiting with Caller ID, Message waiting indication, Voice Mail access (if voicemail purchased), Calling Name and Number Disable, Do not Disturb, Delayed Call Forwarding, Distinctive Ringing, Speed Calling 1 digit, Speed Calling 2 digit, Automatic Call Back, Automatic Call Return, Call Park, Call Pickup and Anonymous Call Rejection. The Line Side Service Customer may purchase additional EarthLink Complete Voice Services features where available.

| Monthly Recurring Charges   | Month<br>-To-<br>Month | 2 Year<br>Term      | 3 Year<br>Term      | 4 Year<br>Term     | 5 Year<br>Term     |
|---|------------------------|---------------------|---------------------|--------------------|--------------------|
| EarthLink Complete Voice<br>Line Side Service,<br>(per service package) | \$139.65               | \$106.73 <b>(I)</b> | \$101.12 <b>(I)</b> | \$95.50 <b>(I)</b> | \$89.88 <b>(I)</b> |
| EarthLink Complete Voice<br>Line Side Service Line Charge<br>(per line) | \$20.94                | \$16.01( <b>I</b> ) | \$15.16 <b>(I)</b>  | \$14.32 <b>(I)</b> | \$13.48 <b>(I)</b> |

See Section 5.1.2 for pricing associated with the Access Method element of this service.

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SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.1 Service Packages (Cont'd.)
    - B. Hosted Service Bundle

Hosted Service Bundle is a hosted PBX service that provides network based voice and data connectivity. The features and services in the network interact with compatible equipment at the Customer premises to deliver the service package end user features\*. Access Method must be added to the Hosted Voice Service package; Access Methods utilized to deliver Hosted Service Bundle service include DSL, T-1, bonded T-1 and Ethernet.

|                          | Month    |                      |                      |                     |            |
|--------------------------|----------|----------------------|----------------------|---------------------|------------|
| Monthly Recurring        | -To-     | 2 Year               | 3 Year               | 4 Year              | 5 Year     |
| Charges                  | Month    | Term                 | Term                 | Term                | Term       |
| EarthLink Complete Voice |          |                      |                      |                     |            |
| Hosted Service Bundle    | \$139.65 | \$106.73( <b>I</b> ) | \$101.12( <b>I</b> ) | \$95.50( <b>I</b> ) | \$89.88(I) |
| (per service package)    |          |                      |                      |                     |            |

See Section 5.1.2 for pricing associated with the Access Method element of this service.

\* - Hosted Service Bundle service package end user features are unregulated IP-based services.

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## SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

- 5.1 EarthLink Complete Voice Services (Cont'd.)
  - 5.1.1 Service Packages (Cont'd.)
    - C. PRI Service

PRI Service is a dynamic bandwidth service which offers Trunk-side PRI and DID Services, with Dynamic Bandwidth allocation. The base product offers up to 23 voice-grade channels to a Time Division Multiplexing (TDM)-based PRI using standard PRI hand-offs and supporting up to 46 b-channels, depending on the chosen options. The PRI Service package also provides Internet and/or MPLS (MPLS IP VPN) service delivery across dedicated T1, NxT1, or Ethernet based local loops. Non-Facility Associated Signaling (NFAS) is not supported. EarthLink Business must provide the Integrated Access Device\*. The base product supports up to 23 PRI Trunks. Additional trunks can be added for a Monthly Recurring Charge per trunk. Access Method must be added to the PRI Service package; Access Methods utilized to deliver PRI Service include T-1, bonded T-1, Ethernet and DS3.

|                   | Month    |                     |                    |                    |                      |
|-------------------|----------|---------------------|--------------------|--------------------|----------------------|
| Monthly Recurring | -То-     | 2 Year              | 3 Year             | 4 Year             | 5 Year               |
| Charges           | Month    | Term                | Term               | Term               | Term                 |
| EarthLink         |          |                     |                    |                    |                      |
| Complete Voice    | \$314.20 | \$240 1400          | \$227 50m          | \$214 8700         | \$202.23( <b>T</b> ) |
| PRI Service (per  | \$314.20 | \$240.14 <b>(1)</b> | \$227.30(1)        | \$214.07(1)        | \$202.23(1)          |
| T1 equivalent)    |          |                     |                    |                    |                      |
| EarthLink         |          |                     |                    |                    |                      |
| Complete Voice    |          |                     |                    |                    |                      |
| PRI Service -     | \$13.95  | \$10.67 <b>(I)</b>  | \$10.11 <b>(T)</b> | \$9.54( <b>I</b> ) | \$8.99( <b>T</b> )   |
| Additional PRI    | \$13.9J  | \$10.07(1)          | φ10.11 <b>(1)</b>  | \$9.54( <b>1</b> ) | \$0.99 <b>(1)</b>    |
| Channels Charge   |          |                     |                    |                    |                      |
| (per channel)     |          |                     |                    |                    |                      |

See Section 5.1.2 for pricing associated with the Access Method element of this service.

\* - Unregulated equipment.

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#### SECTION 6 - NON-TERM RATES

The rates provided in this section only apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term Agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 5-EarthLink Complete Voice Services.

6.1 EarthLink Complete Voice Services (Cont'd.)

Line Side Service

6.1.1 Service Packages

A.

| Monthly Recurring Charges   | Month<br>-To-<br>Month |
|---|------------------------|
| EarthLink Complete Voice<br>Line Side Service,<br>(per service package) | \$209.48               |
| EarthLink Complete Voice<br>Line Side Service Line Charge<br>(per line) | \$31.41                |

See Section 6.1.2 for pricing associated with the Access Method element of this service.

#### B. Hosted Service Bundle

|                           | Month    |
|---------------------------|----------|
|                           | -То-     |
| Monthly Recurring Charges | Month    |
| EarthLink Complete Voice  |          |
| Hosted Service Bundle     | \$209.48 |
| (per service package)     |          |

See Section 6.1.2 for pricing associated with the Access Method element of this service.

Hosted Service Bundle service package end user features are unregulated IPbased services.

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By:

### SECTION 6 - NON-TERM RATES, (CONT'D.)

#### 6.1 EarthLink Complete Voice Services (Cont'd.)

6.1.1 Service Packages (Cont'd.)

#### C. PRI Service

|                        | Month    |
|------------------------|----------|
| Monthly Recurring      | -То-     |
| Charges                | Month    |
| EarthLink Complete     |          |
| Voice PRI Service (per | \$471.30 |
| T1 equivalent)         |          |
| EarthLink Complete     |          |
| Voice PRI Service -    |          |
| Additional PRI         | \$20.93  |
| Channels Charge (per   |          |
| channel)               |          |

See Section 6.1.2 for pricing associated with the Access Method element of this service.

\* - Unregulated equipment.

6.1.2 Access Methods

|           | Monthly Recurring |
|-----------|-------------------|
|           | Charge*           |
| DSL       | \$2,202.80        |
| T1 – 1.5M | \$22,047.80       |
| Ethernet  | \$22,047.80       |
| DS3       | \$220,497.80      |

\* At the Customer's request, the Company may develop Individual Case Basis pricing based on Customer-specific location, term, and volume. All Individual Case Basis pricing will be available on a nondiscriminatory basis to similarly situated Customers. Where required, ICB agreements will be filed with the Commission.

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#### COMPETITIVE TELECOMMUNICATIONS SERVICES

## SECTION 6 - NON-TERM RATES, (CONT'D.)

### 6.1 EarthLink Complete Voice Services (Cont'd.)

#### 6.1.3 Optional Features

#### A. Directory Listings

|    |   | Monthly Recurring<br>Charge | 1      |
|----|---|-----------------------------|--------|
|    | Additional White Page Listing (includes extra<br>listing, cross reference, duplicate, foreign, alternate<br>number, extra line, reference, indented, toll-free,<br>where available) | \$12.12                     |        |
|    | Non Published (private)   | \$14.33                     |        |
|    | Non-Directory Listed (semi-private)   | \$9.92                      | 1      |
| B. | Multiline Hunt Group (MLHG)   |                             |        |
|    | Monthly Recurring Charge:   | \$11.03                     | ļ      |
| C. | Analog Fax and Modem Lines (Analog FXS)   |                             |        |
|    | Monthly Recurring Charge:   | \$22.05 per line            | ĺ      |
| D. | Direct Inward Dialing Number Blocks:  |                             |        |
|    | Monthly Recurring Charge:<br>per block of 20 numbers<br>or fraction thereof   | \$22.05                     |        |
| E. | Idle DID:   |                             |        |
|    | Monthly Recurring Charge:<br>per number   | \$0.99                      |        |
| F. | Multi Appearance Directory Number (MADN):   |                             | İ      |
|    | Monthly Recurring Charge:<br>per number   | \$11.03                     | <br>(N |

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#### SECTION 6 - NON-TERM RATES, (CONT'D.)

### 6.1 EarthLink Complete Voice Services (Cont'd.)

#### 6.1.4 Complete Voice Services Minutes

#### A. Converged Minutes

| EarthLink Complete Voice Converged                        |                          |
|---|--------------------------|
| Minutes   | Monthly Recurring Charge |
| 1500 Converged Minutes (included with qualifying service) | \$0.00                   |
| 1000 Additional Converged LD Minutes                      | \$55.13                  |
| 1000 Additional Converged LD/Mobile<br>Minutes            | \$110.25                 |

\* - SIP trunking and mobile minutes are non-regulated services.

#### B. Toll Free Service

|                              | Monthly Recurring Charge |
|------------------------------|--------------------------|
| Toll-Free Number, per number | \$6.62                   |

The following features are available in conjunction with the Company's toll free service.

|   | Monthly Recurring Charge |
|---|--------------------------|
| Time of Day Routing                               | \$44.10                  |
| Day of Week Routing                               | \$44.10                  |
| Holiday Routing                                   | \$44.10                  |
| Point of Origination Routing                      | \$44.10                  |
| Percent Allocation Routing                        | \$44.10                  |
| Routing with Call Completion                      | \$55.13                  |
| Routing with Call Completion<br>Intercept Message | \$55.13                  |
| Route Advance                                     | \$22.05                  |
| Toll Free Blocking                                | \$44.10                  |
| Dialed Number Identification Service<br>(DNIS)    | \$6.62                   |
| Real-Time ANI                                     | \$6.62                   |

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