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Name of Utility: Confluence Rivers Utility Operating Company, LLC Missouri Service Areas Service Area:

	Rules Governing Rendering of	
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> Rules Governing Rendering of Water Service

PREFACE

The following Tariff governing water service is published as a convenient source of answers to basic questions asked by Customers or Applicants of Confluence Rivers Utility Operating Company, LLC ("Confluence Rivers" or "Company"). This Tariff is established to provide uniform standards and policies for the rendering of water service and to the extent applicable by their provisions, to prescribe terms and conditions for all water service rendered or to be rendered by Confluence Rivers. To the extent there is a conflict between the terms of this Tariff (or any contract with a Customer entered pursuant to this Tariff) and the Commission's Service Rules, Procedural Rules or Orders, the terms of the Commission's Service Commission. Failure of Confluence Rivers to insist on any one or more occasions upon the strict compliance with this Tariff governing water utility service shall not constitute a permanent waiver or modification of the Tariff, but Confluence Rivers at any time may insist upon strict compliance herewith regardless of any previous waivers or Customer's reliance thereon.

Copies of this Tariff are available at the Missouri Public Service Commission in Jefferson City, Missouri and at the offices of Confluence Rivers, presently maintained at:

Main Administrative Office 1630 Des Peres Rd., Suite 140 St. Louis, MO 63131

as well as at the following website:

<u>https://www.centralstateswaterresources.com/confluence-rivers/community-tariff-information/</u>

Customer may contact Confluence Rivers 24 hours per day / 7 days a week for any issues regarding billing, new service, reconnection of existing service, disconnection of existing service, maintenance issues and emergency issues at 1-866-945-3920.

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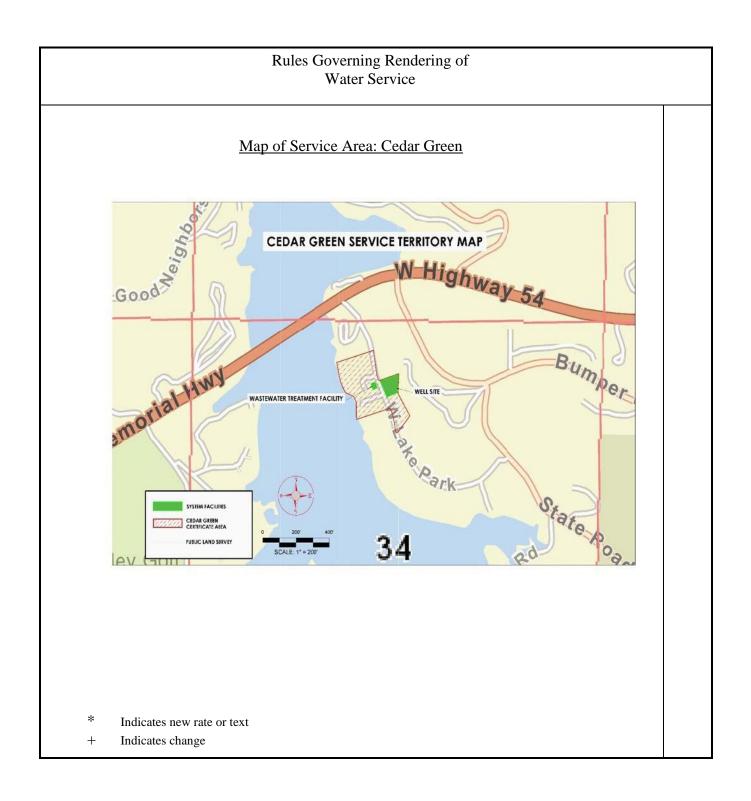
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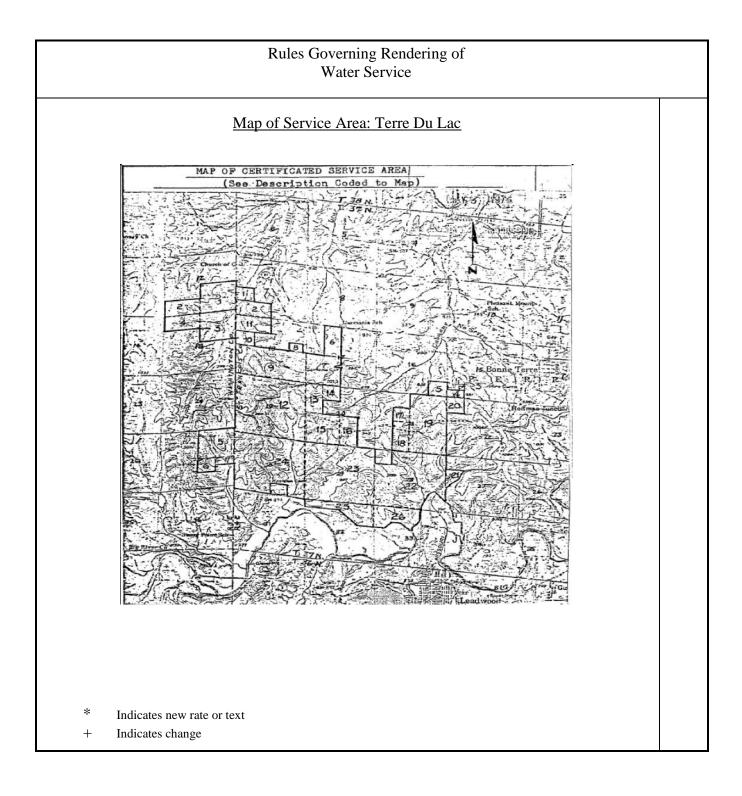


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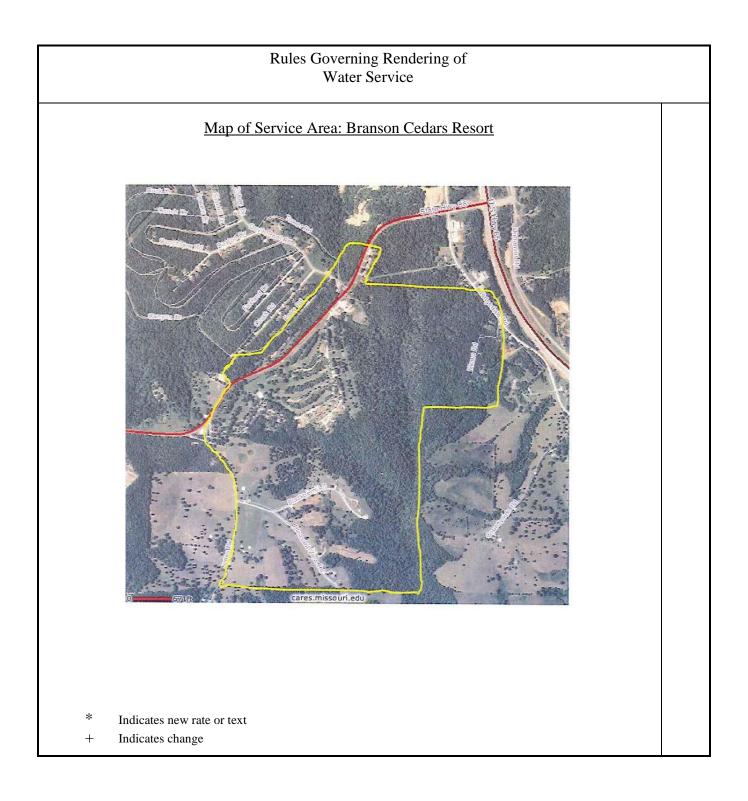


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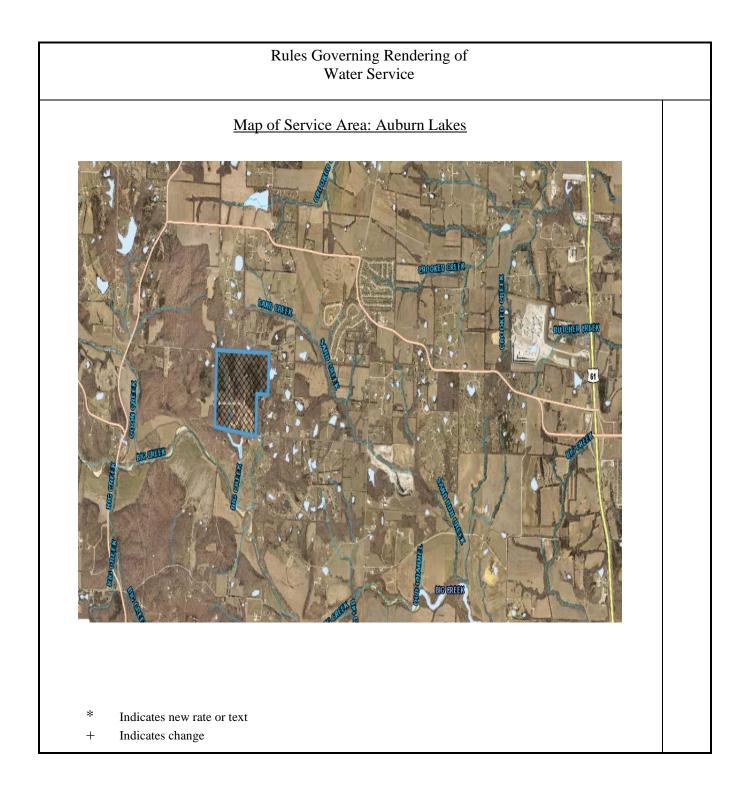


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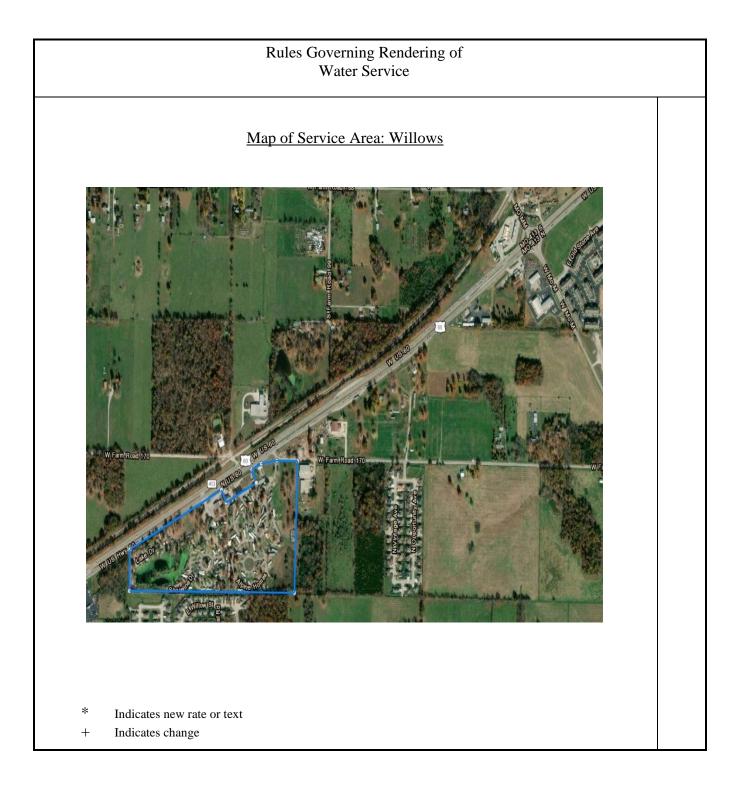


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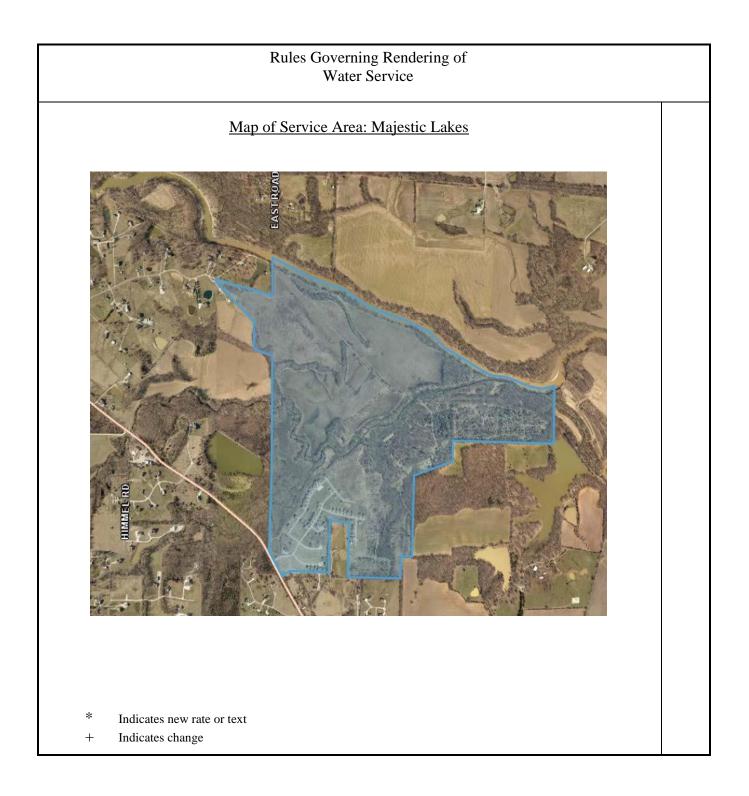


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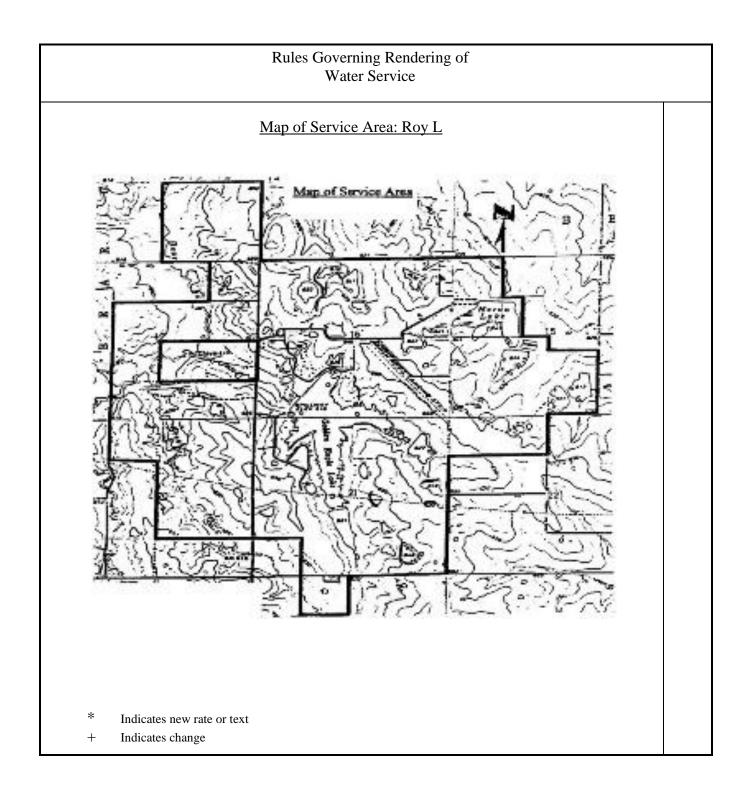


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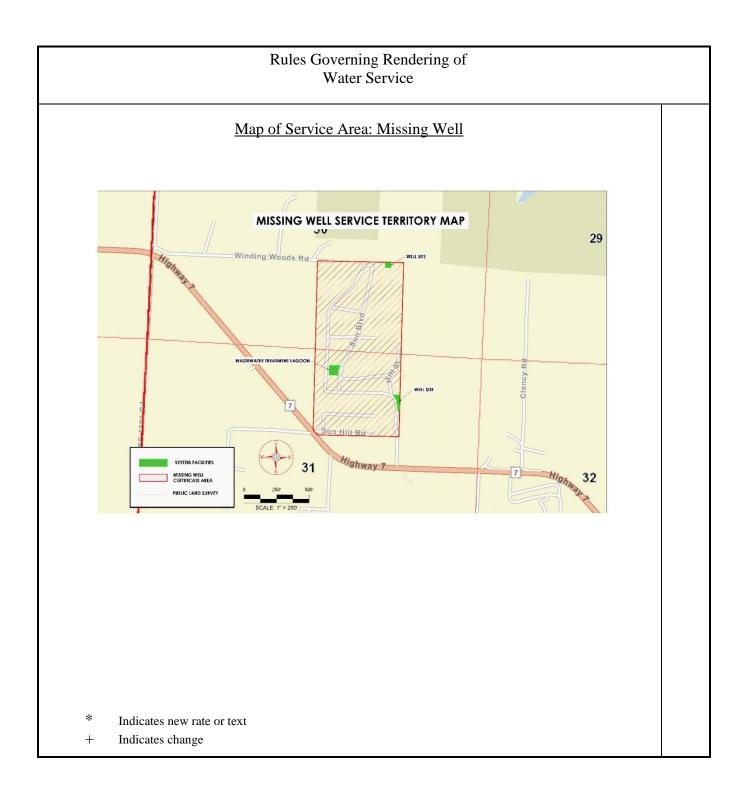


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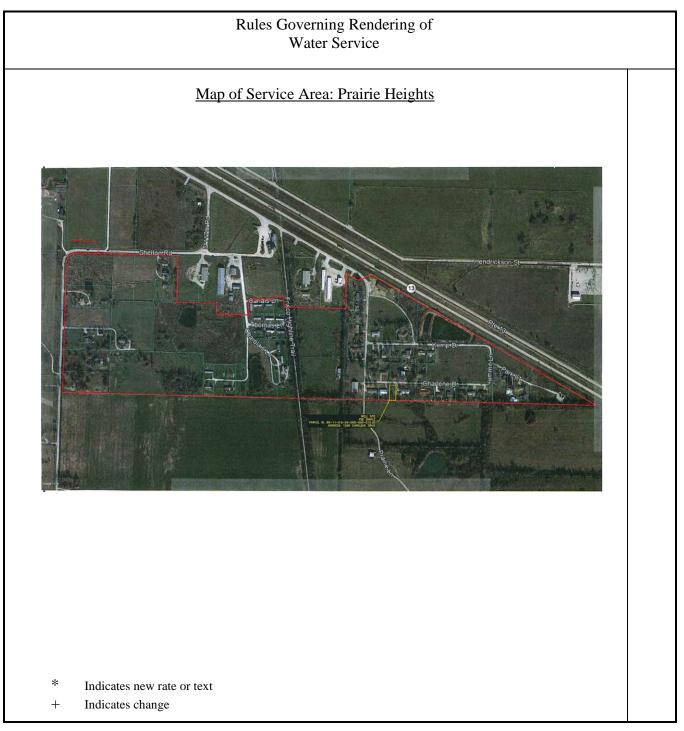


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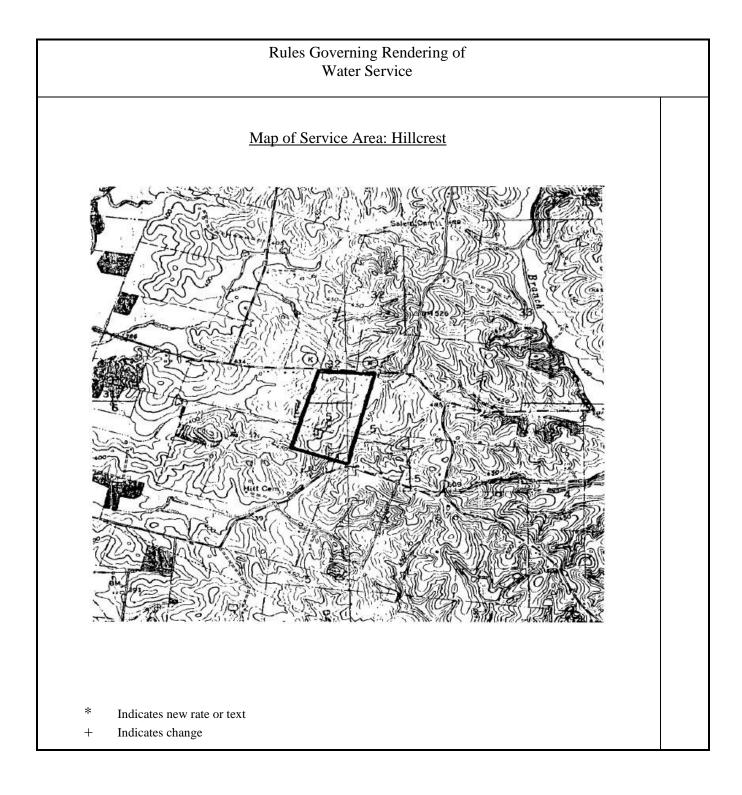


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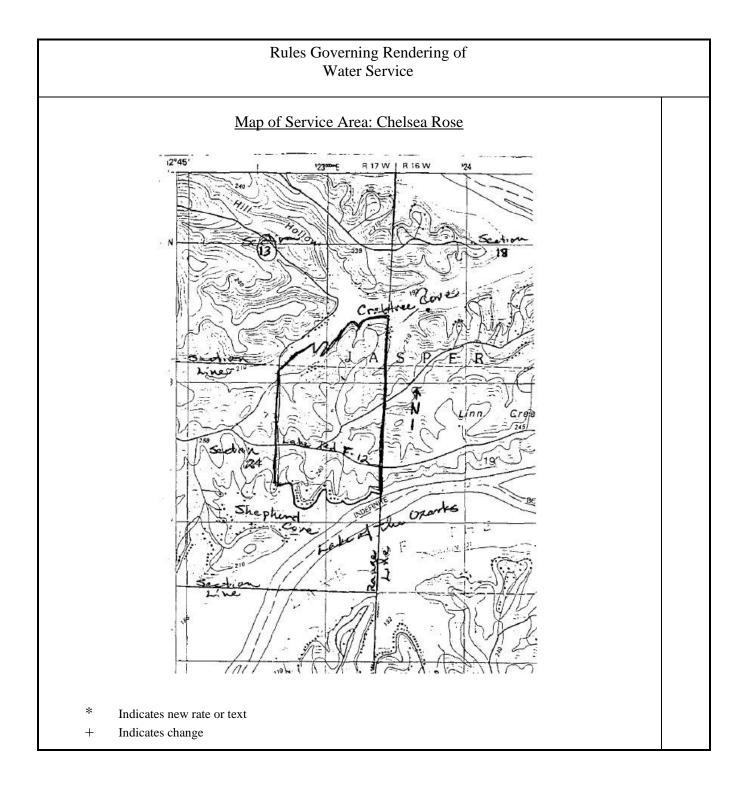


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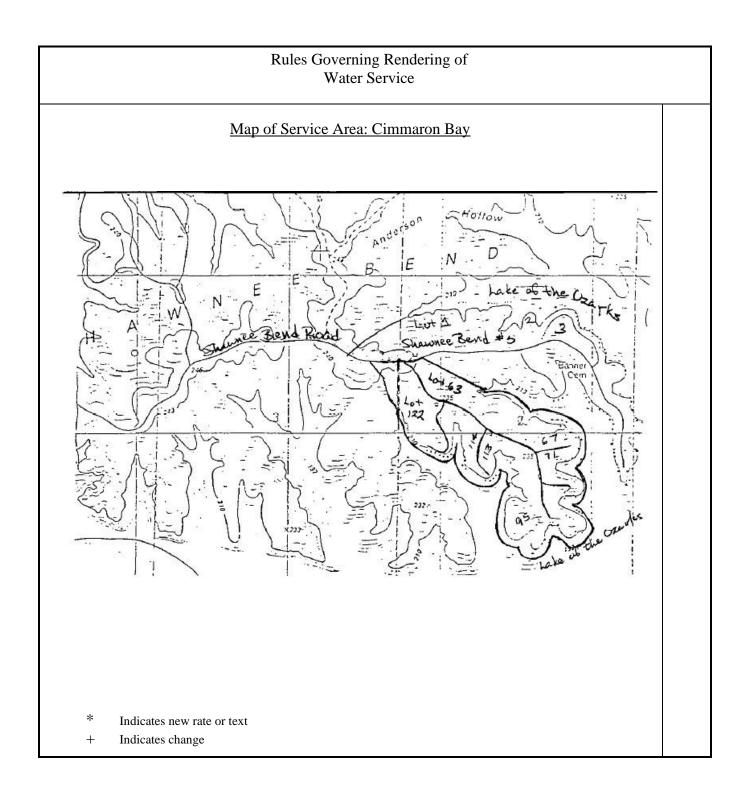


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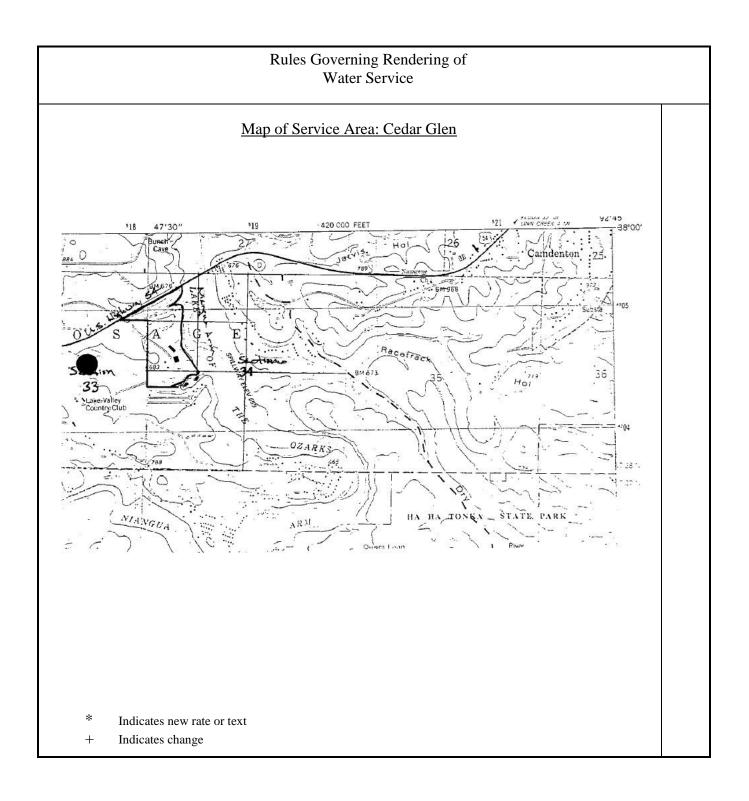


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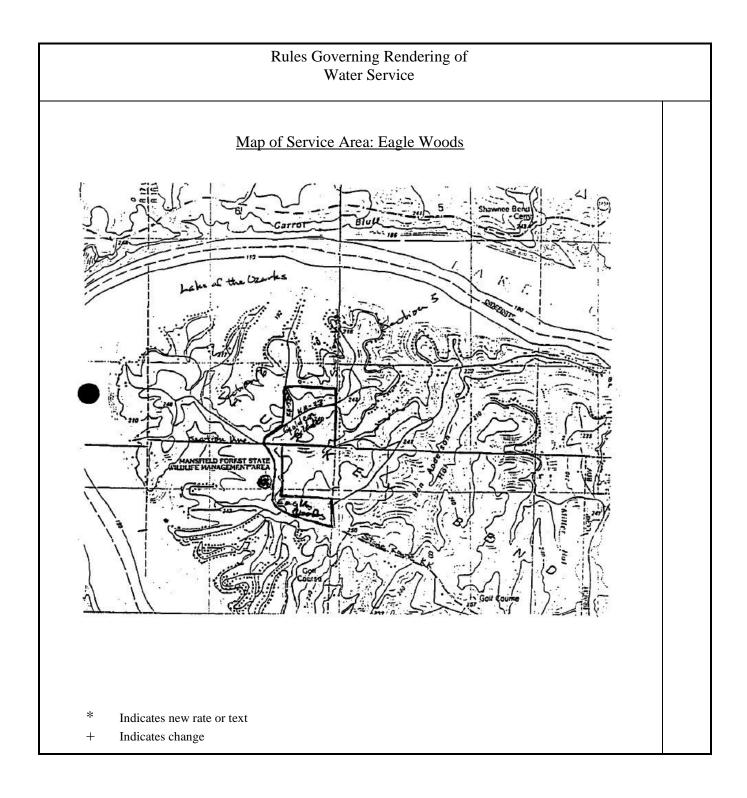


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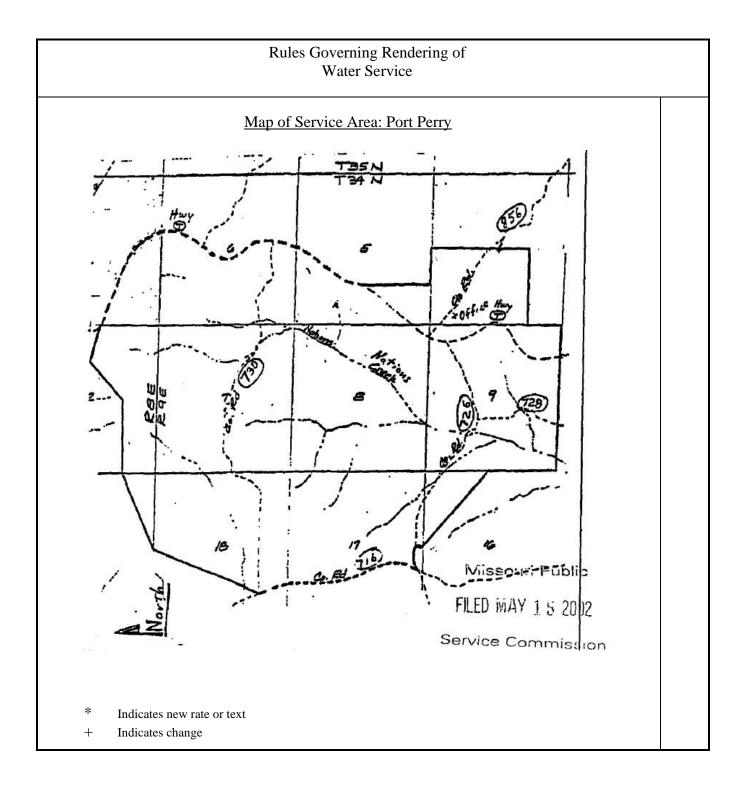


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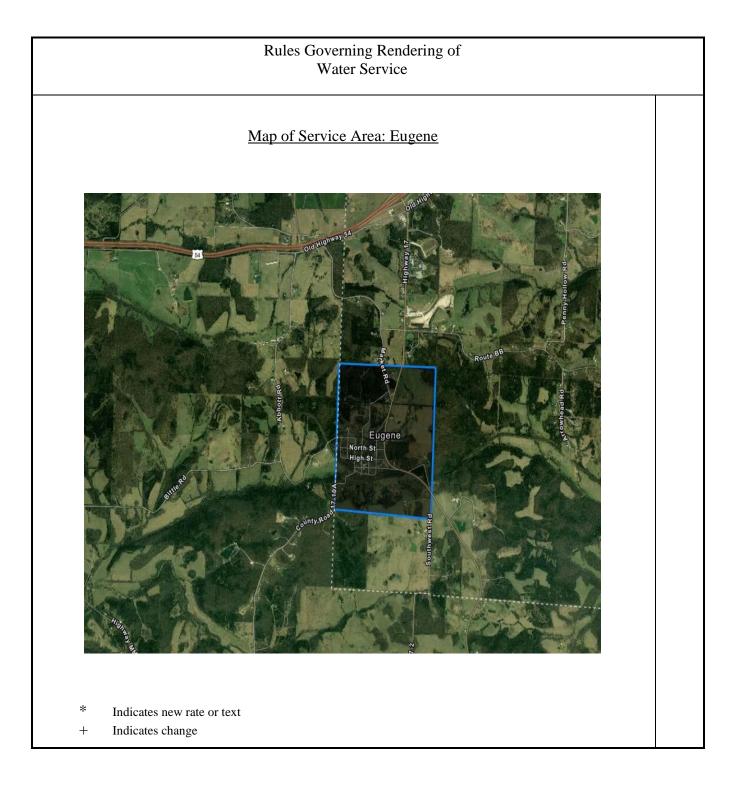
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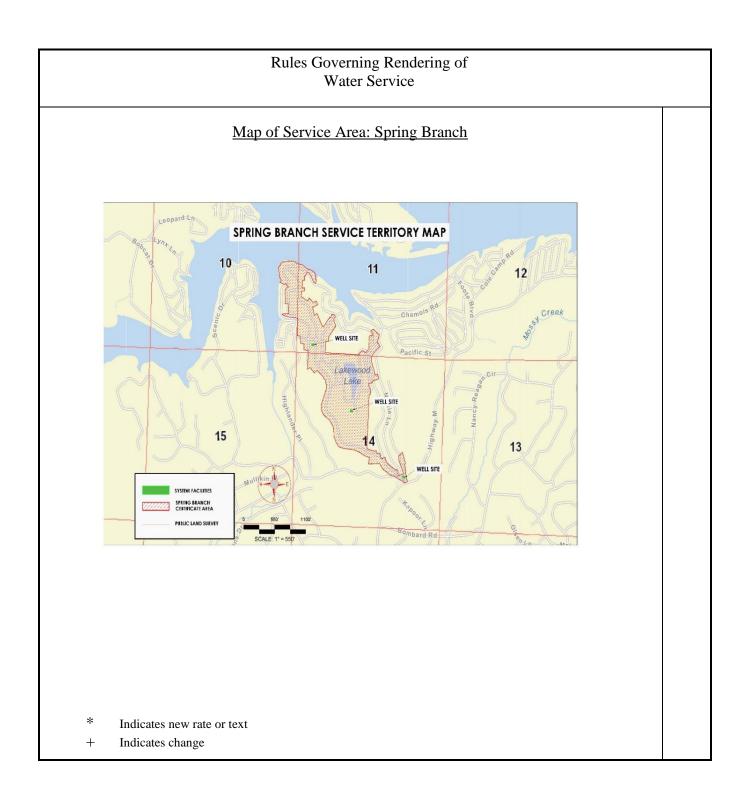


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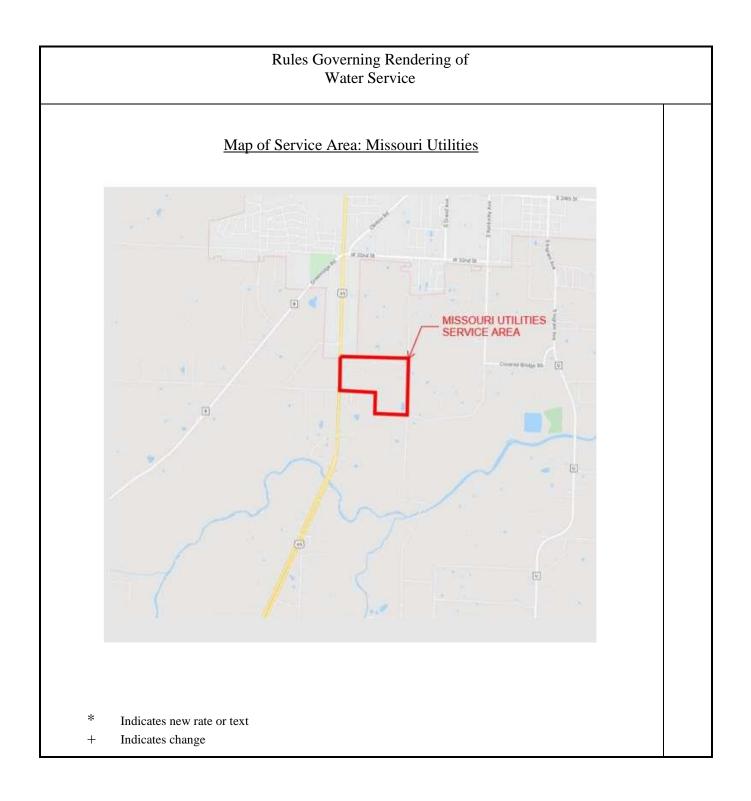


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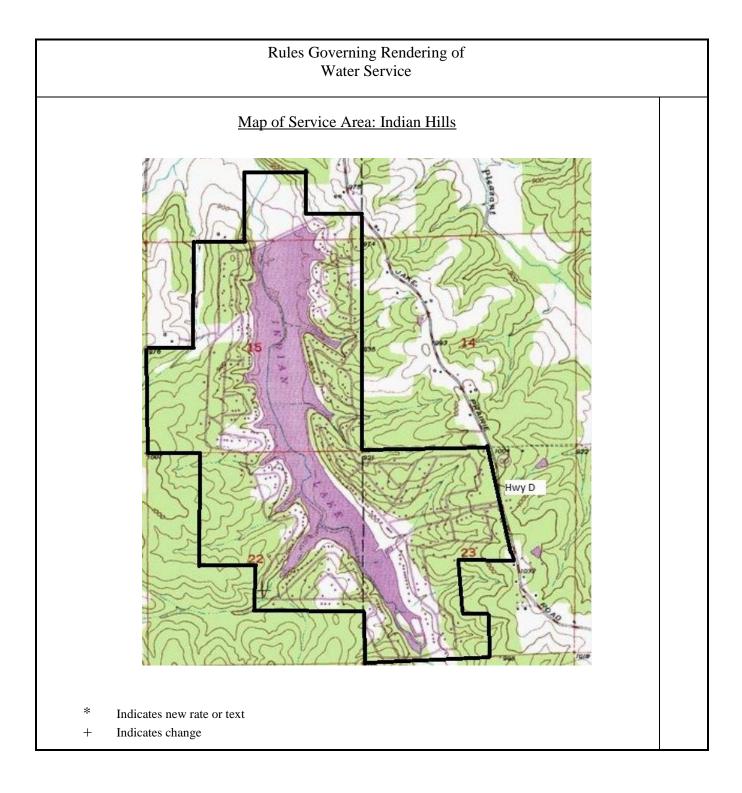
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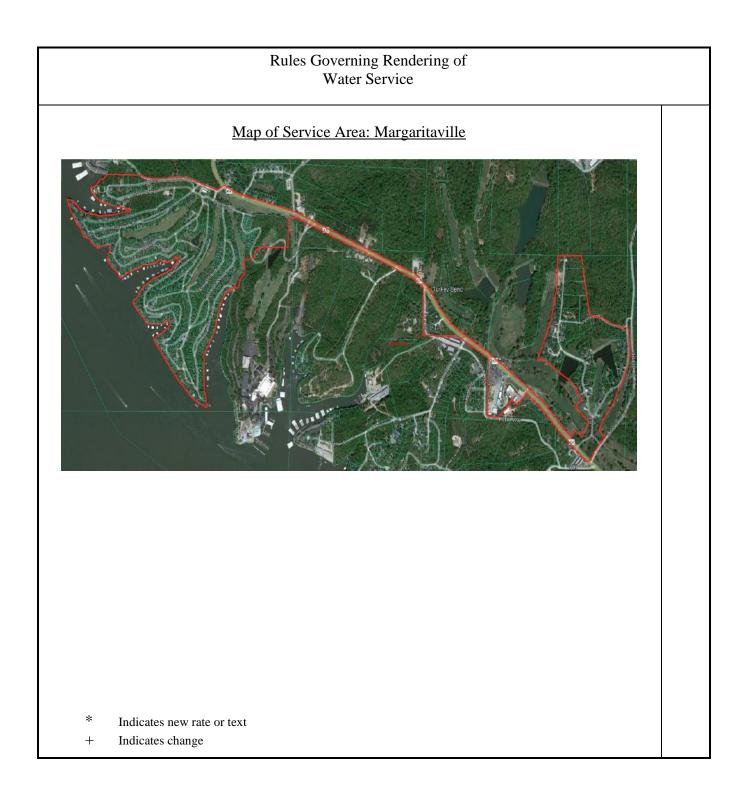


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<u>Sheet No.</u> 78 79	<u>.</u> Legal Description of Service Area – Glenmeadows Legal Description of Service Area – Margaritaville	
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	erning Rendering of ater Service
Legal Description of	f Cedar Green Service Area
The area served is part of Camden C described as follows:	County, Missouri and being more particularly
Township 38 North, Range 17 West; the of said Section 34, Southerly 663.27 fee tract described herein; thence S02°4 S30°37'49"E 279.28 feet more or less; t thence S72°28'16"W 23.64 feet more thence along the centerline of West La thence leaving said centerline S73°1 approximate edge of the Lake of the Oz Lake of the Ozarks, Northerly 701. approximate edge of the Lake of the Oz the centerline of West Lake Park; the Southerly 332.69 feet mor or less; then	her of the Northwest Quarter of Section 34, nce along the east line of the Northwest Quarter et more or less to the point of beginning of the 49'08"W 212.04 feet more or less; thence thence S39°09'47"W 226.64 feet more or less; or less to the centerline of West Lake Park; ake Park, Northerly 275.00 feet more or less; 13'11"W 416.67 feet more or less to the arks; thence along the approximate edge of the 50 feet more or less; thence leaving said tarks, N73°29'05"E 455.98 feet more or less to nce along the centerline of West Lake Park, ce leaving said centerline N73°03'07"E 17.71 'E 231.54 feet more or less to the point of or less.
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	Rules Governing Rendering of Water Service
	Legal Description of the Terre Du Lac Service Area
ST.	FRANCOIS COUNTY:
Mis	1.28 acres, more or less, in Township 37 North, Range 4 East, St. Francois County, souri, being described by numbered parcels and listed numerically by Section as shown he accompanying map.
SEC	TION 7:
1. 2.	All of the Northwest quarter of the Southwest quarter, containing 40 acres, more or less. All of the South half of the Southwest quarter, containing 80 acres, more or less.
SEC	TION 15:
3.	All of four acres in the Southeast corner of the North half of the Southwest quarter of the Southwest quarter, describes as follows:
	Beginning at the Southeast corner of the North half of the Southwest quarter of the Southwest quarter and running North two acres, thence West two acres, thence South two acres, thence East two acres to the beginning corner containing 4 acres.
4.	All of the South half of the Southwest quarter of the Southwest quarter containing 20 acres, more or less.
SEC	TION 16:
5.	All of the Southeast quarter of the Southeast quarter, containing 40 acres, more or less.
6. 7.	All of the East Half of the Northwest Quarter, containing 80 acres, more or less. All of the Southwest Quarter except a tract of 0.97 of an acre which was conveyed by Grantor to Clarence Peppers by Warranty Deed, dated April 25 th , 1963 and also excepting all that part of a cemetery, known as the Germania Cemetery, which lies in said Southwest Quarter, containing 158 acres, more or less.
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	Rules Governing Rendering of Water Service
	Legal Description of the Terre Du Lac Service Area (Continued)
SECT	TION 17:
also e	All of the East Half of the Northwest Quarter, containing 80 acres, more or less. All of the Southwest Quarter except a tract of .097 of an acre, which was conveyed rantor to Clarence Peppers by General Warranty Deed, dated April 25th, 1963, and xcepting that part of a cemetery, known as the Germania cemetery, which lies in said west Quarter, containing 158 acres, more or less.
SECT	TION 18:
8. A Begin 1,080 9. S 10. 7	All that Part of the Southeast Quarter of the Northeast Quarter described as follows: ning at the Southwest corner thereof; thence N.1° 37'E, 818.40'; thence S. 85° 00'E, .00' to the point of beginning and containing 19.51 acres, more or less. South Half containing 322.86 acres, more or less. The South Half of Lot 2 of the Northwest Quarter, containing 39.14 acres, more or less. All of the North Half of the Northwest Quarter, containing 77.56 acres, more or less.
SECT	TION 19:
	All of Section 19, containing 647.06 acres, more or less.
SECT	YION 20:
	The West Half of the Northwest Quarter, containing 80 acres, more or less.
	All of the Northeast ¹ / ₄ of the Northwest ¹ / ₄ , containing 40 acres, more or less.
	The Southwest Quarter, containing 160 acres, more or less. The West Half of the Southeast Quarter, containing 80 acres more or less.
SECT	TON 21:
	The Southwest quarter of the Northwest quarter, containing 40 acres, more or less.
18. 7	The East half of the Southwest quarter, containing 80 acres, more or less.
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Rules Governing Rendering of Water Service	
Legal Description of the Terre Du Lac Service Area (Continued)	
19. The East half, containing 320 acres, more or less.	
SECTION 22: 20. The Northwest quarter of the Northwest quarter, containing 40 acres, more or less.	
SECTION 27:21. All that part of the Southwest Quarter of the Northwest Quarter lying west of the western right-of-way line of the easternmost main line track of the Missouri-Illinois Railroad Company and containing 28.47 acres, more or less; excepting however, the right-of-ways of said Missouri-Illinois Railroad Company.	
SECTION 28:22. 547.44 acres, more or less, being all that part lying North of Big River, except the Northwest quarter of the Northwest quarter and also excepting the right-of-ways of the Missouri-Illinois Railroad Company.	
SECTION 29: 23. All of Section 29, containing 640 acres, more or less.	
 * Indicates new rate or text + Indicates change 	

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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of Water Service

Legal Description of the Terre Du Lac Service Area (Continued)

SECTION 30:

24. 612.24 acres, more or less, being all except the Surface Rights only to that certain tract of land containing 27.76 acres, more or less, which was deeded to Crawford Moser by deed which is recorded in Book 81, at Page 253, in the Recorder's Office of St. Francois County, Missouri; and is more particularly described as follows: Beginning at the South quarter corner; thence along the North-South centerline of Section 30, North, 920.00'; thence Easterly to a point on the East side of the S.W. ¼ of the S.E. ¼; thence along said line, South 920.00' to the Southeast corner thereof; thence, Westerly along the South line of Section 30 to the point of beginning; and containing 27.76 acres, more or less; and also excepting a small tract of land in the Northwest Quarter of the Southwest Quarter of said Southeast Quarter of Section 30, Township 37 North, Range 4 East, which is now used for a cemetery and which is more particularly described as follows:

Beginning at a point which is located 1,546.45 feet north of and 2,420.77 feet west of the Southeast corner of said Section 30, said point marking the Northwest corner and beginning point of the cemetery tract; thence S. 82° 35' E. 41.48 feet to the Northeast corner of said cemetery; thence S. 7° 56' W. 40.41 feet to the Southeast corner of said cemetery; thence N. 5° 49' E. 40.20 feet to point of beginning and containing 0.037 of an acre, more or less.

SECTION 32:

25. All of that part of the North half lying North of the following described line: Beginning at the Southwest corner of the North half of the North half of the northwest quarter; thence along the South line to the Southeast corner thereof; thence South easterly to the Southwest corner of the North half of the Southeast quarter of the Northeast quarter; thence along the South line to the Southeast corner thereof, containing 140 acres, more or less.

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ISSUED BY Josiah Cox - President Name of Officer Title

	Rules Governing Rendering of Water Service
	Legal Description of the Terre Du Lac Service Area (Continued)
SEC	CTION 33:
	All that part of the North half which lies West of Big River and North of the following described line: Beginning at the mid-point of the Western boundary line of the Southwest Quarter of the Northwest Quarter; thence Easterly to the center thereof; thence Northeasterly to the Northwest Quarter; thence Easterly to the mid-point of the Northwestern boundary line thereof; thence South-easterly to a point on the Western boundary line of the Southwest Quarter of the Northeast Quarter, 660 feet North of the Southwest corner thereof; thence, parallel to the Southern boundary line thereof, Easterly to Big River, containing 125 acres, more or less.
700 bein	SHINGTON COUNTY: acres, more or less, in Township 37 North, Range 3 East, Washington County, Missouri, ag described by numbered parcels and listed numerically by Section as shown on the ompanying map.
SEC	CTION 12:
1.	The Southeast quarter, containing 160 acres, more or less.
2.	The South half of the Southwest quarter, containing 80 acres, more or less.
SEC	CTION 13:
3.	The Northeast quarter, containing 160 acres, more or less.
4.	The North half of the Northwest quarter, containing 80 acres, more or less.
SEC	CTION 25:
	The Northeast quarter, containing 160 acres, more or less.
5.	
5. 6.	The Northwest quarter of the Southeast quarter, containing 40 acres, more or less.
5. 6. *	

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Rules Governing Rendering of Water Service

Legal Description of the Branson Cedars Service Area

Beginning at the Northeast corner of the Northwest quarter of the Northeast quarter of section 18, t21n, r21w; thence westerly along the North line of said section 18 to a point that is 400 feet east of the South r/w line of Missouri Highway 86; thence N 20° E a distance of 950 feet to a point that is in the South half of the South half of section 7, t21n, r 21w; thence N 70° W to the South r/w of said Highway 86; thence continuing North 70° west to a point that is 250 feet from the said South r/w line; thence Southwesterly along a course that is parallel to and 250 feet distant from the said South r/w of Highway 86 to the North line of said section 18; thence continuing Southwesterly parallel to and 250 feet distant from said South r/w line the following bearings and distances: Thence along a curve to the right having a radius of 1901.72 feet, an arc length of 246.84 feet, and a chord bearing of S 38°37'51" W to a point; thence S 42°21'01" W 114.83 feet to a point; thence S 42°21'01" W, 282.13 feet to a point; thence S 36°38'23" W, 100.45 feet to a point; thence S 42°21'01' W, 199.90 feet to a point; thence S 48°03'39" W, 100.45 feet to a point; thence S 42°21'01" W, 349.82 feet to a point; thence S 36°47'02" W, 103.05 feet to point that is 250 feet northwest of a Right-of-Way marker; thence along a curve to the right having a radius of 1392.70 feet, an arc length of 306.01 feet, and a chord bearing of S 60°00'04" W; thence S 56°07'32" W, 118.71 feet to a point that is 250 feet Northwest of a Right-of-Way marker; thence S 66°31'19" W, 408.24 feet to a point; thence along a curve to the left having a radius of 909.74 feet, an arc length of 530.88 feet, and a chord bearing of S 50°02'5S" W, said parallel line to the West line of the said section 18; thence South along the West line of section 18 to the South r/w of Highway 86 in section 13, t21n, r22w; thence Southwesterly along the South r/w continuing on the said curve to the left having a radius of 909.74 feet, an arc length of 530.88 feet, and a chord bearing of S 50°02'5S" W; thence South 31°29'32" West, 307.30 feet to a point; thence along a curve to the right having a radius of 882.49 feet, an arc length of 109.04 feet, and a chord bearing of S 35°01'55" W, to a point; thence departing from said r/w South 09°25'51" East, 48.47 feet to a point;

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Legal Description of the Branson Cedars Service Area (Continued)

thence along a curve to the right having a radius of 403.55 feet, an arc length of 104.63 feet, and a chord bearing of S 02°00'11' E, thence S 05°21'40" W 120.30 feet to a point that is along Jones Road; thence Southerly m/l along the centerline of Jones Road to the South line of said section 18; then East along said South line of section 18 to the Southeast corner of the Southwest quarter of section 18; thence North along the quarter section line to the Northeast corner of the Southeast quarter of the Southeast corner of the Northwest quarter of the point of beginning.

* Indicates new rate or text

+ Indicates change

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Rules Governing Rendering of Water Service

Legal Description of the Auburn Lakes Service Area

The area served consists of part of the Northwest Quarter of Section 23, Township 48 North, Range 1 West of the 5th P.M., in Lincoln County, Missouri and being more particularly described as follows:

Beginning at the Northwest corner of the Northwest ¼ of Section 23 in Township 48 North, Range 1 West; thence along the North line of said Northwest ¼ South 87°43'22" East 2728.78 feet to the Northeast corner of said Northwest ¼; thence along the East line of said Northwest ¼ South 1°48'43" West 1340.53 feet; thence leaving said East line North 85°57'01" West 545.11 feet; thence South 3°23'07" West 1358.79 feet to the Centerline of Gibson Road, as it exist January 2020; thence along the Centerline of said road North 86°54'11" West 658.03 feet; thence North 81°42'01" West 101.05 feet; thence leaving said Centerline North 8°22'58" East 39.92 feet; thence North 81°32'24" West 1405.94 feet to the West line of said Northwest ¼; thence along said West line North 1°28'59" East 1132.66 feet; thence North 2°14'23" East 1338.47 feet to the Point of Beginning.

Said tract is 148 acres, more or less.

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Rules Governing Rendering of Water Service

Legal Description of the Smithview Estates Service Area

A tract land located in Sections 14 and 15 and US Survey 2443 in Township 29 North Range 13 West in Boone County, Missouri, and being more particularly described as follows:

Beginning in the approximate Center of Section 14, in the center of the intersection of West Mauller Road and North Wade School Road, as it exist January 2020; thence 3297 feet m/l to the west right of way of the intersection of East Mauller Road and North Highway VV, as it exist January 2020, thence North 19° West 1742 feet m/l to a point; thence South 84° West 811 feet m/l; thence North 30° West 256 feet m/l to a point; North 3° East 226 feet m/l to a point; thence North 79° West 653 feet to a point; thence North 6° East 443 feet to a point; thence South 85° West 1140 feet m/l to the Centerline of North Wade School Road, as it exist January 2020; thence 2332 feet m/l along said Centerline to the Point of Beginning.

Said tract containing 138 acres, more or less.

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ISSUED BY Josiah Cox - President Name of Officer Title

	Rules Governing Rendering of Water Service	
Fra Be Ra alo of 1 as 1 Bro m/1 the	Water Service Legal Description of the Calvey Brook Service Area tract of land located in Section 20, within Township 42 North Range 2 East, in inklin County, Missouri, and being more particularly described as follows: ginning at the intersection of the North line of Section 20, in Township 42 North nge 2 East, and Finney Road in Franklin County, as it exist on January 2020; thence ng the Centerline of Finney Road, as it exist January 2020, 250 feet m/l to the Point Beginning; thence 371 feet m/l until it meets the Centerline of Calvey Brook Drive, it exist on January 2020; thence South 1434 feet m/l along the centerline of Calvey sock Drive, as it exist on January 2020, to a point; thence South 87° West 620 feet l; thence due North 1645 feet m/l to a point; thence, North 73° East 543 feet m/l to Point of Beginning. d tract containing 25 acres, more or less.	
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+	Indicates change	

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Rules Governing Rendering of	
Water Service	
Legal Description of the Willows Service Area	
A tract land located in Sections 15 and 16 in Township 28 North Range 23 West in Greene County, Missouri, and being more particularly described as follows:	
Beginning in the Northwest corner of Section 15 in Township 28 North Range 23 West; thence 924 feet m/l along the North line of said Section to the True Point of Beginning; thence South 1314 feet m/l to the South line of the Northwest ¼ of the Northwest ¼; thence 2276 feet m/l to the Southwest corner of the Northeast ¼ of the Northeast ¼; thence North 406 feet m/l to the South right-of-way of US Highway 60; thence 1380 feet m/l along the South right-of-way of US Highway 60 to a point; thence South 65° East 178 feet m/l to a point; thence North 63° East 468 feet m/l to a point; thence North 23° West 164 feet m/l to the South right-of-way of US Highway 60; thence North 68° East 197 feet m/l to the North line of Section 15 in Township 28 North, Range 23 West; thence 443 feet m/l along North line of said Section to the Point of Beginning.	
Said tract containing 51 acres, more or less.	
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Rules Governing Rendering of Water Service	
Legal Description of the Majestic Lakes Service Area	
Beginning in the Northeast corner of Section 15 in Township 48 North, Range 1 East; thence Southerly 1417 feet m/l along Eastern line of said Section to a point; thence North 88° West 206 feet m/l to a point; thence South 1° West 383 feet m/l to a point; thence North 89° West 1023 feet m/l to a point; thence North 1° East 937 feet m/l to a point; thence North 79° West 370 feet; thence South 1° West 917 feet m/l to a point; thence North 87° West 362 feet m/l to a point; thence North 89° West 362 feet m/l to a point; thence North 89° West 300 feet m/l to a point; thence South 58° West 159 feet m/l to the east right of way of Highway MM; thence along the east right of way Northwesterly 517 feet to the West line of Northeast 14 of Section 15; thence North 0° East 464 feet m/l to a point; thence North 45° West 361 feet m/l around the right of way in a Northeastern direction, thence leaving said right of way in a South 75° East 1120 feet m/l to West line of Southeast 14 of Section 10; thence North 1° East 663 feet m/l to Centerline of Cuivre River, as it exist January 2020; thence following said Centerline 5900 feet to Eastern line of the Southwest 14 of Section 11 in Township 48 North, Range 1 East; thence South 0° 983 feet m/l to a point; thence North 89° West 1893 feet m/l to a point; thence South 0° 364 feet m/l to a point; thence South 64° West 789 feet m/l to Point of Beginning.	
Said tract is 408 acres, more or less.	
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Rules Governing Rendering of Water Service

Legal Description of the Roy-L Service Area

The northeast fourth of the northwest quarter of Section 28 except approximately 3 acres described as follows: Beginning at a point on the south line of the public road 298 feet west of the northeast corner of said northeast fourth of the northwest quarter, thence south 155 feet, thence west parallel with said road 444 feet, thence north 155 feet, thence east along south line of said road 444 feet to the point of beginning; the southeast quarter of Section 8, the northeast one-fourth of the northeast quarter of Section 17; the south one-half of the northeast quarter of Section 17; the southeast quarter of the northwest quarter of Section 17; the east one-half of the southwest quarter of Section 17; the south one-half of the southeast quarter of Section 17; the northeast quarter of Section 20; the north east quarter of the northwest quarter of Section 20; the north onehalf of the southeast quarter of Section 20; all of Section 16; the north one-half of Section 21; the southeast quarter of Section 21; the east one-half of the southwest quarter of Section 21; the northwest one-fourth of the southwest quarter of Section 21; the north one-half of the north-west quarter of Section 22; the southwest quarter of Section 15; the west one-half of the southeast quarter of Section 15; except 15.34 acres, part of the northwest fourth of the southeast quarter of Section 15 described as follows: Beginning at the center of said Section 15, thence east along the east- west center line 1357.34 feet to the center of the County road, thence 16' 30" west along the center of said road 492.82 feet, thence west 1354.42 feet, thence north 3'50" west 492.82 feet to the point of beginning; the west half of the northwest quarter of Section 15; 14.934 acres part of the southeast fourth of the northwest quarter of Section 15, described as follows: Commencing at the center of said Section 15, run thence west along the eastwest center line of said Section 815 feet to the point of beginning, thence continuing west along said east-west center line 492.82 feet, thence north 32' 30" west 1320 feet, thence east 492.82 feet, thence south 32' 30" west 1320 feet to the point of beginning. All in Township 48 of Range 4 West of the Fifth Principal Meridian in Montgomery County, Missouri.

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ISSUED BY Josiah Cox - President Name of Officer Title

	Rules Governing Rendering of
	Water Service
	Legal Description of the Gladlo Service Area
	land located in Sections 19 and 20, within Township 38 North Range 7 West, County, Missouri, and being more particularly described as follows:
Township line of sa 3187.5 fe Southeas the South Northwes line of the ¹ / ₄ to State	g at the Northwest corner of the South ½ of the Northwest ¼ of Section 20 in o 38 North, Range 7 West in Phelps County, Missouri; thence along the North id South ½ of the Northwest ¼ to the East line of the West ½ of Section 20, et m/l; thence South along the East line of the Western ½ of Section 20 to corner of the Northwest ¼ of Section 20, 1625 feet m/l; thence West along line of the Northwest ¼ to the Southwest corner of the Southeast ¼ of the t ¼ of Section 19, 4750 feet m/l; thence, North 812.5 feet m/l along the West e said ¼ of ¼ in Section 19; thence East along the North line of the said ¼ of e Route V, as it exist January 2020, 562.5 feet m/l; thence, North 823 feet m/l e centerline of State Route V, as it exist January 2020, to the Point of g.
Said tract	containing 102 acres, more or less.
	ates new rate or text
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Rules Governing Rendering of Water Service
Legal Description of the Missing Well Service Area
The area served is part of Benton County, Missouri and being more particularly described as follows:
Beginning at the southwest corner of the Southeast Quarter of Section 30, Township 41 North, Range 23 West; thence along the west line of said Southeast Quarter, Northwardly 1346.84 feet more or less; thence leaving said west line of the Southeast Quarter S88°50'14"E 1326.25 feet more or less; thence S1°39'40"W 1350.36 feet more or less to the south line of said Southeast Quarter of Section 30; thence S1°29'21"W 1297.36 feet more or less; thence N88°45'42"W 1254.71 feet more or less to the east right-of-way line of Missouri Highway 7; thence Northwestwardly along said east right-of-way line 100.00 feet more or less to the intersection of said east right-of-way line with the west line of the Northeast Quarter of Section 31, Township 41 North, Range 23 West; thence along said west line of the Northeast Quarter, Northwardly 1225.51 feet more or less to the point of beginning, containing 80.34 acres more or less.
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	Water Service
	Legal Description of Prairie Heights Service Area
	area served is part of Polk County, Missouri and being more particularly described ollows:
sout Ran N0° 115 sout said N89 feet SS6° 2 feet SS6° 2 feet SS0° 2 feet N89	inning at the intersection of the east right-of-way line of South 115th Road with the h line of the North Half of the Northeast Quarter of Section 23, Township 33 North, ge 23 West; thence along said east right-of-way line of South 115th Road, 00'00''E 1299.23 feet to the intersection of said east rightof-way line of South h Road with the south right-of-way line of East 460th Road; thence along said h right-of-way line of East 460th Road, N89°57'00''E 835.60 feet; thence leaving south right-of-way line of East 460th Road, S0°00'00''E 435.60 feet; thence °57'00''E 579.23 feet; thence S0°03'00''E 60.90 feet; thence N89°57'00''E 299.21 thence N6°29'24''W 124.57 feet; thence N86°43'52''E 332.86 feet; thence 20'14''E 119.86 feet; thence S89°42'00''E 588.77 feet; thence N0°18'00''E 448.96 to the southwest right-of-way line of Missouri Route 13; thence along said hwest right-of-way line of Missouri Route 13, S61°38'00''E 1486.30 feet; thence 22'11''W 10.13 feet; thence S62°10'24''E 1194.29 feet; thence leaving said hwest right-of-way line of Missouri Route 13, N90°00'00''W 2370.50 feet; thence °58'19''W 2194.40 feet; thence S89°52'00''W 435.60 feet to the point of nning, containing 94.65 acres, more or less.
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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of Water Service

Legal Description of the Hillcrest Service Area

Part of the Northwest part of U.S. Private Survey No. 234, part of the northwest fractional quarter of Section 5, part of the northeast part of U.S. Private Survey No. 217; part of the southeast part of U.S. Private Survey No. 211; part of the southwest part of U.S. Private Survey No. 218, all in Township 30 North, Range 13 East; and part of the east part of U.S. Private Survey No. 211, and part of the west part of U.S. Private Survey No. 218, and part of the southeast fractional quarter of Section 32; all in Township 31 North, Range 13 East, County of Cape Girardeau, state of Missouri, described as follows:

Begin at the southwest corner of an 85.00 acre parcel of land conveyed to Clinton M. Wunderlich and Morris C. Montgomery, which point of beginning bears S. 7 degrees 42' W, and along the west line of said parcel, 726.0 feet from the southeast corner of said Survey No. 211; thence N. 7 degrees 42' E, along the west line of said parcel of land, 2330.39 feet to the south line of Missouri State Route "K"; thence with the following courses and distances with said south line; S. 87 degrees 12' E, 782.58 feet to the point of curve of a 2 degree 02' curve to the right; thence in an easterly direction with said 2 degree 02' curve to the right, 361.55 feet to the point of tangent of said curve; thence S. 79 degrees 52' E, 4.9 feet to the point of curve of a 1 degree 58' curve to the left; thence in an easterly direction with said 1 degree 58' curve to the left, 325.31 feet to the point of tangent of said curve; thence S. 86 degree 17' E, 4.7 feet to the east line of said 85.00 acre parcel of land; thence leaving said south line of Route "K", S. 7 degree 23' W, with said east line 2717.1 feet to the southeast corner of said parcel of land; thence N. 63 degree 31' W, with the south line of said parcel, 359.5 feet; thence N 72 degree 50' W, with said south line, 1166.2 feet to the point of beginning.

Indicates new rate or text

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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of Water Service	
Legal Description of the Chelsea Rose Service Area All that part of the Southeast Quarter of Section 13 lying Southeast of Crabtree Cove and Crabtree Hollow, and that part of the East Half of Section 24 lying North of Shepard Cove and the Lake of the Ozarks, Township 39 North, Range 17 West.	
* Indicates new rate or text	

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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of Water Service	
Legal Description of the Cimmarron Bay Service Area	
All of Lots 63 through 122, Shawnee Bend No. 5 Subdivision, located generally at the Southeastern End of the Shawnee Bend peninsula.	
* Indicates new rate or text	
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Rules Governing Rendering of Water Service	
Legal Description of the Cedar Glen Service Area	
All that part of the following described property lying West of the Niangua Arm of the Lake of the Ozarks and South or East of U.S. Highway 54, to wit:	
The West Half of the Northwest Quarter of Section 34, and the North Half of the Northwest Quarter of the Southwest Quarter of Section 34, and the Northeast Quarter of the Northeast Quarter of Section 33, all in Township 38 North, Range 17 West, in Camden County, Missouri.	
 * Indicates new rate or text + Indicates change 	

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Rules Governing Rendering of Water Service
water Service
Legal Description of the Eagle Woods Service Area
Generally includes all of the Eagle Woods development, which is located in Section 7, Township 39 North, Range 16 West, more specifically described as follows:
Beginning at the intersection of State Route KK and the East Section line of Section 7, Township 39 North, Range 16 West, thence North along said East Section line 750 feet, more or less, to the Southeast Corner of the Northeast Quarter of the Northeast Quarter of Section 7, Township 39 North, Range 16 West, thence West along the South line of the Northeast Quarter of the Northeast Quarter of Section 7 1,320 feet, more or less, to the Southwest Corner of the Northeast Quarter of the Northeast Quarter of Section 7, thence North along the West line of the Northeast Quarter of the Northeast Quarter of Section 7 1,320 feet, more or less, to the North Section line of Section 7, thence West along said North Section line of Section 7 475 feet, more or less, to the centerline of State Route KK, thence along the centerline of State Route KK south and east 3,390 feet, more or less, to the point of beginning.
* Indicates new rate or text
+ Indicates change

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ISSUED BY Josiah Cox - President Name of Officer Title

> Rules Governing Rendering of Water Service

Legal Description of the Port Perry Service Area

Beginning at the point of intersection of the center line of Missouri Highway T with the east line of section 9, T34N, R9E, Perry County, Missouri; Thence north along said east line to the northeast comer of said section; Thence west along the north line of said section to the southeast comer of the southwest $\frac{1}{4}$ of the southeast $\frac{1}{4}$ of section 4; Thence north along the east line of said 1/4 1/4 section and continuing to the northeast comer of the northwest ¹/₄ of said southeast ¹/₄; Thence west along the east-west centerline of section 4 to the west line of said section; Thence south along said west line to the northeast comer of the south-east 1/4 of the southeast 1/4 of section 5; Thence west along the north line of said 1/4 1/4 section and its prolongation to the centerline of Missouri Highway T; Thence along said centerline through sections 5, 6 and 7, T34N, R9E and section, T34N, R8E to the south line of said section 1; Thence southwestwardly to the southwest comer of the northwest $\frac{1}{4}$ of the northeast $\frac{1}{4}$ of section 12; Thence southeastwardly to the northwest comer of the northeast $\frac{1}{4}$ of the southeast $\frac{1}{4}$ of section 12, T34N, R8E; Thence south along the west line of said ³/₄ ¹/₄ section and continuing to the northwest comer of the northeast¹/₄ of the northeast¹/₄ of section 13, T34N, R8E; Thence southeastwardly to the northwest comer of the northwest ¹/₄ of the southwest ¹/₄ of section 18, T34N, R9E; Thence southeastwardly to the intersection of county roads in the southeast ¹/₄ of the southeast $\frac{1}{4}$ of said section; Thence eastwardly along the county road to its intersection with a county road in the northeast 1/4 of the southeast1/4 of section 17; Thence northwardly along the county road to the north line of said 1/4 1/4 section; Thence east along said north line to the northeast comer of said ³/₄ ¹/₄ section; Thence northeastwardly to the southwest comer of the southwest ¹/₄ of the southeast ¹/₄ section 9; Thence east along the south line of said 1/4 1/4 section and continuing to the southeast comer of section 9, T34N, R9E; Thence north along the east line of said section to the point of beginning and containing 4000 acres, more or less.

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+ Indicates change

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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of Water Service	
water Service	
Legal Description of the Eugene Service Area	
The area served consists of the South Half of Section 30 and the North Half of Section 31, Township 42 North, Range 13 West of the 5th P.M., in Cole County, Missouri.	
Said tract is 486 acres, more or less.	

* Indicates new rate or text

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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of	
Water Service	
Legal Description of the Evergreen Lake Service Area	
A tract of land being part of Section Thirty-Six (36), Township 43 North, Range 2 East and Part of Section 1, Township 42 North, Range 2 East in Franklin County, Missouri, particularly described as follows:	
Beginning at the Southwestern Section Corner of Section 1 in Township 42 North, Range 2 East in Franklin County, Missouri, thence East along the Southern line of said Section to the intersection of the Eastern line of Franklin County; thence Northeasterly along the Eastern line of Franklin County to the Northeastern corner of said Section; thence North along the East line of Section 36 in Township 43 North, Range 2 East to the Northeast corner of said Section; thence West along the North line of said Section to the Northwest corner of said Section; thence South along the West line of said Section to the Southwest corner of said Section; thence West along North line of Section 1 in Township 42 North, Range 2 East; thence South along the West line of said Section 1 to the Point of Beginning	
With exception to the service area of Crestview Acres Water Company (shown in the blue stripped area) described as follows:	
A tract of land being part of the Northwest Quarter of the Southeast Quarter of Section 36, Township 43 North, Range 2 East, in Franklin County, Missouri, and more particularly described as follows:	
Beginning at the Northeast corner of the Northwest Quarter of the Southeast Quarter of Section 36; thence South 0 degrees 45 minutes West along the Quarter-Quarter Section line 1360 feet, more or less, to the Southeast corner of the Northwest Quarter of the Southeast Quarter of Section 36; thence along the Quarter-Quarter Section line North 89 degrees 20 minutes West, 1333 feet, more or less, to the Southwest corner of the Northwest Quarter of the Northwest Quarter of section 36; thence along the Quarter-Quarter Section line North 89 degrees 20 minutes West, 1333 feet, more or less, to the Southwest corner of the Northwest Quarter of the Southeast Quarter of section 36; thence along the Quarter Section line North 0 degrees 50 minutes East, 669.9 feet to the Northwest corner of the	
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Rules Governing Rendering of Water Service	
Legal Description of the Evergreen Lake Subdivision Service Area (Continued)	
South Half of the Northwest Quarter of the Southeast Quarter of Section 36; thence South 88 degrees 40 minutes East, 679 feet, more or less, to the West line of First Street, as it exist January 2020; thence North 0 degree 45 minutes East, 690 feet, more or less, to the Quarter Section line; thence along said Quarter section line South 89 degrees 20 minutes East, 654 feet, more or less to the Point of Beginning, and containing 31 acres, more or less.	
The overall service area of Evergreen Lake Subdivision being 1246 acres, more or less.	

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particularly described as follows: Beginning at the southwest corner of the Southeast Quarter of Section 35, Township 48 North, Range 2 West; thence Northwardly along the Quarter Section line 2663.07 feet to the northwest corner of the Southeast Quarter of said Section 35; thence Northwardly along the Quarter Section line 1331.53 feet to the northwest corner of the South Half of the Northeast Quarter of said Section 35; thence Eastwardly along the Sixteenth Section line 2686.08 feet to the northeast corner of the South Half of the Northeast Quarter of said Section 35; thence Southwardly along the Section line 1423.35 feet to the southeast corner of the South Half of the Northeast Quarter of said Section 35; thence Southwardly along the Section line 1423.35 feet to the southeast corner of the South Half of the Northeast Quarter of said Section 35; thence Eastwardly along the Quarter Section line 2746.76 feet to the northeast corner of the Southwest Quarter of Section 36, Township 48 North, Range 2 West; thence Southwardly along the Quarter Section line 1384.93 feet to the southeast corner of the Northeast Quarter of the Southwest Quarter of said Section 36; thence S1°04'00"W 1335.46 feet; thence S89° 40'00"E 203.16 feet to the centerline of the County Road; thence along said centerline S31°54'30"W 58.69 feet; thence leaving said centerline N89°40'00"W 173.07 feet to the southeast corner of the Southwest Quarter of said Section 36; thence Westwardly along the Section line 1020.13 feet; thence leaving the Section line S1°55'00"W 1188.11 feet; thence N88°16'00"W 1438.54 feet; thence N1°14'00"E 208.81 feet; thence N88°16'00"W 208.71 feet; thence N1°14'00"E 728.96 feet; thence N89° 40'00"W 208.71 feet; thence N1°14'00"E 208.71 feet; thence Westwardly along the Section line 2544.11 feet to the
48 North, Range 2 West; thence Northwardly along the Quarter Section line 2663.07 feet to the northwest corner of the Southeast Quarter of said Section 35; thence Northwardly along the Quarter Section line 1331.53 feet to the northwest corner of the South Half of the Northeast Quarter of said Section 35; thence Eastwardly along the Sixteenth Section line 2686.08 feet to the northeast corner of the South Half of the Northeast Quarter of said Section 35; thence Southwardly along the Section line 1423.35 feet to the southeast corner of the South Half of the Northeast Quarter of said Section 35; thence Eastwardly along the Quarter Section line 2746.76 feet to the northeast corner of the Southwest Quarter of Section 36, Township 48 North, Range 2 West; thence Southwardly along the Quarter Section line 1384.93 feet to the southeast corner of the Northeast Quarter of the Southwest Quarter of said Section 36; thence S1°04'00"W 1335.46 feet; thence S89° 40'00"E 203.16 feet to the centerline of the County Road; thence along said centerline S31°54'30"W 58.69 feet; thence leaving said centerline N89°40'00"W 173.07 feet to the southeast corner of the Southwest Quarter of said Section 36; thence Westwardly along the Section line 1020.13 feet; thence leaving the Section line S1°55'00"W 1188.11 feet; thence N88°16'00"W 1438.54 feet; thence N1°14'00"E 208.81 feet; thence N88°16'00"W 208.71 feet; thence N1°14'00"E 728.96 feet; thence N89° 40'00"W 208.71 feet; thence N1°14'00"E 208.71 feet; thence Westwardly along the Section line 2544.11 feet to the
Northwardly along the Quarter Section line 1331.53 feet to the northwest corner of the South Half of the Northeast Quarter of said Section 35; thence Eastwardly along the Sixteenth Section line 2686.08 feet to the northeast corner of the South Half of the Northeast Quarter of said Section 35; thence Southwardly along the Section line 1423.35 feet to the southeast corner of the South Half of the Northeast Quarter of said Section 35; thence Eastwardly along the Quarter Section line 2746.76 feet to the northeast corner of the Southwest Quarter of Section 36, Township 48 North, Range 2 West; thence Southwardly along the Quarter Section line 1384.93 feet to the southeast corner of the Northeast Quarter of the Southwest Quarter of said Section 36; thence S1°04'00"W 1335.46 feet; thence S89° 40'00"E 203.16 feet to the centerline of the County Road; thence along said centerline S31°54'30"W 58.69 feet; thence leaving said centerline N89°40'00"W 173.07 feet to the southeast corner of the Southwest Quarter of said Section 36; thence Westwardly along the Section line 1020.13 feet; thence leaving the Section line S1°55'00"W 1188.11 feet; thence N88°16'00"W

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Rules Governing Rendering of Water Service

Legal Description of the Spring Branch Service Area

The area served is part of Benton County, Missouri and is more particularly described as follows:

Commencing from the southwest corner of Section 11, Township 40 North, Range 21 West; thence along the west line of said Section 11, Northerly 473.54 feet more or less to the intersection of said west line of Section 11 with the north right-of-way line of Spring Branch Drive and being the point of beginning of the tract described herein; thence continuing along the west line of said Section 11, Northerly 522.91 feet more or less to the north right-of-way line of Santa Barbara Drive; thence along said north right-of-way line of Santa Barbara Drive, Westerly 579.62 feet more or less; thence leaving said north right-of-way line N84°55'37"E 237.92 feet more or less; thence N11°00'34"W 7.72 feet more or less; thence N13°00'31"W 54.15 feet more or less; thence N01°42'44"W 106.59 feet more or less; thence N12°15'42"E 38.14 feet more or less; thence N11°22'17"E 60.78 feet more or less; thence N03°25'37"E 35.44 feet more or less; thence S89°12'09"W 40.11 feet more or less; thence S87°00'20"W 97.77 feet more or less; thence N05°33'59"E 101.13 feet more or less; thence N01°17'59"W 100.04 feet more or less; thence N04°28'17"W 50.02 feet more or less; thence N04°28'17"W 100.03 feet more or less; thence N03°05'59"W 27.43 feet more or less; thence N08°45'46" E 36.83 feet more or less; thence N23°35'15" E 43.40 feet more or less; thence N40°59'06''E 37.16 feet more or less; thence N59°08'02''E 32.35 feet more or less; thence N68°28'54"E 55.09 feet more or less; thence N46°20'05"W 95.00 feet more or less; thence N30°37'32"W 40.40 feet more or less; thence S68°18'29"W 58.46 feet more or less; thence N67°17'33"W 172.40 feet more or less to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks, Northerly and Easterly 2215.44 feet more or less; thence leaving the approximate edge of the Lake of the Ozarks, S17°31'31"W 119.00 feet more or less to the north right-of-way line of Santa Barbara Drive;

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Rules Governing Rendering of Water Service

Legal Description of the Spring Branch Service Area (Continued)

thence along said north right-of-way line. Northwesterly 475.48 feet more or less; thence leaving the north right-of-way line of Santa Barbara Drive, S32°23'38"W 39.93 feet more or less; thence S23°39'29"W 100.00 feet more or less; thence S62°46'07"W 46.42 feet more or less; thence S12°44'42"E 109.92 feet more or less; thence S79°14'25"W 100.00 feet more or less; thence S05°50'58"E 69.93 feet more or less; thence S06°13'41"W 151.01 feet more or less; thence N89°36'24"E 100.00 feet more or less; thence S06°13'41"W 100.00 feet more or less; thence S89°13'30"W 100.08 feet more or less; thence S06°13'41"W 100.67 feet more or less; thence S02°04'28"W 75.03 feet more or less; thence S71°53'37"E 66.45 feet more or less; thence S46°17'40"E 52.34 feet more or less; thence S62°56'48"E 150.01 feet more or less; thence N26°30'12"E 100.00 feet more or less; thence S47°01'19"E 203.28 feet more or less; thence N64°21'56"E 114.59 feet more or less; thence S25°22'03"E 125.00 feet more or less; thence S64°37'57"W 200.00 feet more or less; thence S13°32'02"E 252.34 feet more or less; thence N61°05'51"E 112.74 feet more or less; thence S25°31'49"E 330.00 feet more or less; thence S28°02'43"E 89.33 feet more or less; thence S51°42'30"E 50.39 feet more or less, thence N37°04'10"E 379.80 feet more or less; thence S77°41'52"E 47.19 feet more or less; thence N12°04'08"E 100.57 feet; thence S76°34'01"E 72.90 feet more or less; thence S66°40'30"E 22.29 feet more or less: thence S51°32'33"E 16.31 feet more or less: thence S36°12'42"E 22.79 feet more or less; thence S19°26'57"E 24.06 feet more or less; thence S38°13'27"W 96.18 feet more or less; thence S14°55'42"E 113.16 feet more or less; thence S28°23'57"E 114.83 feet more or less; thence S42°56'51"W 49.50 feet more or less; thence S37°04'10"W 354.06 feet more or less; thence S12°11'50"W 58.16 feet more or less; thence \$03°20'31"W 100.00 feet more or less; thence N87°08'29"W 100.00 feet more or less; thence S03°20'31"W 349.68 feet more or less to the south line of Section 11, Township 40 North, Range 20 West; thence along said south line of Section 11, Easterly 1215.18 feet more or less; thence said south line of Section 11, N07°51'33"W 42.61 feet more or less; thence N51°08'27"E 139.48 feet more or less;

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Rules Governing Rendering of Water Service
Legal Description of the Spring Branch Service Area (Continued)
thence S60°25'15"E 102.54 feet more or less; thence S62°14'38"E 40.06 feet more or less; thence N30°50'00"E 65.57 feet more or less; thence N50°13'46"E 105.36 feet more or less; thence N11°14'18"W 28.10 feet more or less; thence N00°56'35"E 314.08 feet more or less; thence N22°54'43"E 58.20 feet more or less; thence N79°30'28"E 78.57 feet more or less; thence S88°43'44"E 41.24 feet more or less; thence N16°42'00"W 38.94 feet more or less; thence N30°51'51"W 64.09 feet more or less; thence S46°33'13"W 50.00 feet more or less; thence S47°58'51"E 208.64 feet more or less; thence S4°20'22"E 74.81 feet more or less; thence S47°58'51"E 208.64 feet more or less to the west right-of-way line of Hillcrest Lane; thence along said west right-of-way line, Southwesterly 235.28 feet more or less; thence leaving said west right-of-way line of Hillcrest Lane S55°07'38"E 53.29 feet more or less; thence S49°32'32"W 110.88 feet more or less; thence S41°51'05"W 40.10 feet more or less; thence S40°27'20"W 113.58 feet more or less; thence S16°19'00"E 140.33 feet more or less; thence S10°03'11"W 123.94 feet more or less; thence S16°19'00"E 140.33 feet more or less; thence S15°07'7E 99.98 feet more or less; thence S11°35'8"E 104.95 feet more or less; thence S68°23'33"W 113.78 feet more or less; thence S10°5'30"E 151.66 feet more or less; thence S10°22'24"E 50.00 feet more or less; thence S10°05'31"W 40.33 feet more or less; thence S10°22'24"E 50.00 feet more or less; thence S10°5'30"E 151.66 feet more or less; thence S10°22'24"E 50.00 feet more or less; thence S10°22'24"E 50.00 feet more or less; thence S10°00'53"E 40.70 feet more or less; thence S10°25'02"W 113.58 feet more or less; thence S10°22'24"E 50.00 feet more or less; thence S10°20'30"E 40.70 feet more or less; thence S10°40'02"E 85.71 feet more or less; thence S10°25'02"W 113.53 feet more or less; thence S10°00'53"E 40.70 feet more or less; thence S10°40'02"E 85.71 feet more or less; thence S10°3'3'7'02"W 113.53 feet more or less; thence S10°40'02"E 85.71 feet more or less;

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Rules Governing Rendering of Water Service

Legal Description of the Spring Branch Service Area (Continued)

thence leaving said east line of the Northwest Quarter of Section 14, S71°14'13"E 114.75 feet more or less; thence S75°01'52"E 181.73 feet more or less; thence N51°52'44"E 45.76 feet; thence S18°35'30"E 104.19 feet more or less; thence N80°11'18"E 98.17 feet more or less to the east right-of-way line of Hillcrest Lane; thence along said east right-of-way line of Hillcrest Lane, Southeasterly 187.92 feet more or less; thence leaving said east right-of-way line of Hillcrest Lane, N67°03'52"E 40.13 feet more or less; thence N65°37'50"E 99.88 feet more or less; thence S17°42'12"E 85.05 feet more or less; thence S25°38'36"E 92.01 feet more or less; thence S39°09'20"E 50.83 feet more or less: thence S54°36'55"E 347.79 feet more or less; thence N49°32'38"E 43.79 feet more or less; thence S37°07'38"E 22.09 feet more or less; thence S28°49'24"E 27.26 feet more or less; thence S21°58'56"E 35.21 feet more or less; thence $S12^{\circ}48'47''E$ 48.47 feet more or less; thence $S02^{\circ}43'12''E$ 43.62 feet more or less; thence S05°28'28"W 31.18 feet more or less; thence N75°42'39"E 190.57 feet more or less; thence N02°51'21"E 29.94 feet more or less; thence N18°24'45"W 30.09 feet more or less; thence N22°08'29"W 70.00 feet more or less; thence N22°08'29"W 90.00 feet more or less; thence N22°08'29"W 50.00 feet more or less; thence N22°08'30"W 151.45 feet more or less; thence N20°19'45"W 34.72 feet more or less; thence N07°55'21"W 33.86 feet more or less; thence N01°46'46"E 58.52 feet more or less; thence N08°14'04"W 38.55 feet more or less; thence N47°25'12"E 174.52 feet more or less; thence S17°52'16"E 371.98 feet more or less; thence S67°53'48"W 48.24 feet more or less: thence S21°03'46"E 128.36 feet more or less: thence S62°40'19"W 22.13 feet more or less; thence S20°06'32"E 75.22 feet more or less; thence S01°51'39"E 122.44 feet more or less; thence S14°37'39"E 224.64 feet more or less to the north right-of-way line of Missouri Highway "M"; thence along said north right-of-way line, Southwesterly 118.40 feet more or less to the intersection of said north right-of-way line of Missouri Highway "M" with the centerline of Te Ke Ki Boulevard; thence along said centerline of Te Ke Ki Boulevard, Northwesterly 522.77 feet more or less; thence leaving said centerline of Te Ke Ki

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Water Service
Legal Description of the Spring Branch Service Area (Continued)
Boulevard, N58°41'34"W 55.75 feet more or less; thence N55°06'46"W 285.86 feet more or less; thence N42°30'57"W 85.32 feet more or less; thence N34°51'16"W 56.80 feet more or less; thence N23°42'10"W 74.54 feet more or less; thence S88°46'53"W 409.00 feet more or less; thence N11°38'25"E 205.71 feet more or less; thence N77°35'22"W 77.23 feet more or less; thence N69°05'58"W 121.84 feet more or less; thence N60°24'05"W 152.51 feet more or less; thence N60°58'56"W 67.00 feet more or less; thence N60°24'05"W 152.51 feet more or less; thence N72°59'49"W 99.33 feet more or less; thence N67°02'13"W 81.73 feet more or less; thence N72°59'49"W 99.33 feet more or less; thence N67°02'13"W 81.73 feet more or less; thence N84°08'02"W 236.41 feet more or less; thence N78°47'25"W 161.65 feet more or less; thence N67°31'52"W 73.67 feet more or less; thence N36°24'52"W 164.01 feet more or less; thence N19°31'38"W 120.77 feet more or less; thence N36°40'50"W 60.60 feet more or less; thence N00°32'50"W 56.50 feet more or less; thence N00°52'10"W 95.59 feet more or less; thence N00°32'50"W 56.50 feet more or less; thence N36°47'25"W 63.07 feet more or less; thence N19°31'38"W 120.77 feet more or less; thence N00°52'10"W 95.59 feet more or less; thence N10°18'18"W 78.44 feet more or less; thence N02°05'42"W 63.97 feet more or less; thence N10°18'18"W 78.44 feet more or less; thence N20°05'42"W 63.97 feet more or less; thence N10°18'18"W 78.44 feet more or less; thence N10°16'11'23"W 119.73 feet more or less; thence N17°05'57"E 93.76 feet more or less; thence N11°11'23"W 49.15 feet more or less; thence N47°47'16"W 301.42 feet more or less; thence S42°19'13"W 120.00 feet more or less; thence N4°27'58"W 239.33 feet more or less; thence S56'13'29"W 103.06 feet more or less; thence N47°33'05"W 120.00 feet more or less; thence N47°47'16"W 301.42 feet more or less; thence S66'13'29"W 103.06 feet more or less; thence N79°33'05"W 120.00 feet more or less; thence N02°56'55"E 580.34 feet more or less; thence N02°56'55"E 580.34 feet more or

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Rules Governing Rendering of Water Service		
	Legal Description of the Missouri Utilities Service Area	
The ar as foll	ea served is part of Pettis County, Missouri and being more particularly described ows:	
thence the ease Route line of Avenu line of Sectio	ning at the southeast corner of Section 17, Township 45 North, Range 21 West; e along the south line of said Section 17, Westerly 1270.37 feet more or less to st right-of-way line of U.S. Route 65; thence along said east right-of-way of U.S. 65, Northerly 1337.80 feet more or less; thence leaving said east right-of-way f U.S. Route 65, S86°43'00"E 2566.03 feet more or less the west right-of-way f South Park Avenue; thence along said west right-of-way line of South Park te, Southerly 1871.35 feet more or less; thence leaving said west right-of-way 'South Park Avenue, N88°59'58"W 1299.44 feet more or less to the west line of n 21; thence along said west line of Section 21, Northerly 598.08 feet more or the point of beginning, containing 95.32 acres more or less.	
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Rules Governing Rendering of Water Service

Legal Description of the Indian Hills Service Area

All that part of the north half of Section 23, lying west of State Route DD; all of the south half of the southwest quarter of Section 23; the northwest quarter of the southwest quarter of Section 23; and the west three-fourths of the northeast quarter of the southwest quarter of Section 23; the north half of the southeast quarter of Section 22; the northeast quarter of Section 22; the east half of the northwest quarter of Section 22; the east half of the southwest quarter of Section 22; the east half of the southwest quarter of Section 15, and the east half of the south half of the southeast quarter of Section 15; and the south half of the southeast quarter of the southeast quarter of Section 15; and the south half of the southeast quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of the southeast quarter of Section 10, and the southwest quarter of Sectio

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Rules Governing Rendering of Water Service

Legal Description of the Glenmeadows Service Area

The area served is part of Lincoln County, Missouri and being more particularly described as follows: Commencing from the southeast corner of the Southwest Quarter of the Southeast Quarter of Section 13, Township 48 North, Range 1 West; Thence along said sixteenth section line, Northerly 1,714.92 feet, more or less to the point of beginning; thence leaving said sixteenth section line, Westerly 1550.12 feet, more or less to the east right-of-way line Missouri State Highway "U"; thence along said east right-of-way line, Northerly 1884.12 feet, more or less; thence leaving said east right-of-way line, Easterly 1799.39 feet, more or less; thence Southerly 1704.65 feet, more or less to the point of beginning 73.84 acres more or less.

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Rules Governing Rendering of Water Service

Legal Description of the Margaritaville Service Area

Commencing from the East Ouarter Section corner of Section 7, Township 39 North, Range 16 West; thence along the north line of the Southeast Quarter of said Section 7, Westerly 90.00 feet more or less to the point of beginning; thence continuing along said north line, Westerly 556.34 feet more or less; thence leaving the north line of the Southeast Ouarter of Section 7, S47° 47'16"W 80.73 feet more or less; thence S32°00'19"W 31.20 feet more or less; thence S17° 55'58"W 74.01 feet more or less; thence N88°48'33"W 193.26 feet more or less; thence S1° 15'33"W 89.00 feet more or less; thence S12°23'52"E 103.53 feet more or less; thence S1° 10'52"W 69.84 feet more or less; thence S43°17'32"W 106.53 feet more or less; thence S24° 13'33"W 89.88 feet more or less: thence S13°47'00"W 73.70 feet more or less; thence S53° 48'41"W 36.14 feet more or less; thence S86°03'16"W 22.45 feet more or less; thence N57° 42'46"W 54.82 feet more or less; thence S52°19'13"W 92.59 feet more or less to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks the following courses: S56°05'26"W 141.32 feet more or less, S23°20'01"W 142.54 feet more or less, S18°04'18"W 198.52 feet more or less, S17°45'13"W 376.81 feet more or less, S29°20'59"W 329.93 feet more or less, S2°23'01"W 198.42 feet more or less, S2°13'42"E 362.31 feet more or less, S15°05'05'E 254.35 feet more or less, S45°49'33"W 55.39 feet more or less, N62°46'13"W 84.84 feet more or less, N57° 18'42"W 209.11 feet more or less, N43° 56'25"W 314.97 feet more or less, N39° 03'27"W 442.60 feet more or less, N34°46'55"W 448.14 feet more or less, N12° 47'12"E 25.49 feet more or less, N62°10'45"E 136.96 feet more or less, N57°51'54"E 101.85 feet more or less, N47°06'27"E 95.46 feet more or less, N43° 05'57"E 55.61 feet more or less, N19°17'01"W 80.87 feet more or less, S62°39'52"W 119.63 feet more or less, \$87°21'36"W 183.14 feet more or less, N80°35'35"W 134.88 feet more or less, N39°55'18"W 171.82 feet more or less, N42°37'30"W 113.79 feet more or less, N29° 33'04"W 117.27 feet more or less,

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+ Indicates change

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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of Water Service

Legal Description of the Margaritaville Service Area (continued)

N27°32'14"E 64.83 feet more or less, N36°20'58"E 159.87 feet more or less, N44°30'51"E 159.60 feet more or less, N55°09'18"E 143.93 feet more or less, N67°03'47"E 112.78 feet more or less, N69°17'52"E 171.82 feet more or less, N57° 41'02"E 119.30 feet more or less, N46°31'35"E 110.02 feet more or less, N35°13'29"E 104.59 feet more or less, N39°23'03"W 47.86 feet more or less, S58°22'38"W 104.70 feet more or less, S73°45'53"W 146.46 feet more or less, N60°09'15"W 95.40 feet more or less, S84°24'59"W 42.44 feet more or less, S51°23'37"W 101.77 feet more or less, S86° 36'05"W 209.48 feet more or less, S62°53'03"W 119.04 feet more or less, S68°51'19"W 177.28 feet more or less, S59°56'13"W 163.41 feet more or less, N80°04'09"W 52.02 feet more or less, N37°01'40"W 107.76 feet more or less, N44°57'12"W 166.18 feet more or less, N35°23'27"W 92.56 feet more or less, N18° 27'11"E 172.00 feet more or less, N19°12'58"E 69.03 feet more or less, N63°12'56"W 41.17 feet more or less, S78°51'48"W 121.49 feet more or less, S69°10'37"W 108.75 feet more or less, N47°30'18"W 206.55 feet more or less, N64°59'30"W 131.49 feet more or less, N22°35'40"W 116.69 feet more or less, N38°34'32"W 151.82 feet more or less, N28° 10'41"W 146.67 feet more or less, N37°19'34"W 69.17 feet more or less, N23°32'36"W 64.78 feet more or less, N20°40'40"W 80.82 feet more or less, N35° 08'12"W 42.74 feet more or less, N43° 20'38"E 32.52 feet more or less, S84°20'29"E 48.96 feet more or less, S61°12'21"E 67.93 feet more or less, S71°30'56"E 36.31 feet more or less, S40°34'55"E 114.66 feet more or less, S56° 35'57"E 85.96 feet more or less, S63°43'20"E 113.10 feet more or less, S80°21'25" E 74.72 feet more or less, S80° 20'17" E 121.34 feet more or less, S88°23'44"E 158.66 feet more or less, N82° 53'09"E 66.05 feet more or less, S81°11'23"E 37.44 feet more or less, N79°33'51"E 146.14 feet more or less, N75°04'40"E 107.09 feet more or less, N81°50'52"E 114.17 feet more or less, N66° 57'41"E 39.06 feet more or less, N75°24'35"W 44.57 feet more or less, S88° 50'59"W 43.61 feet more or less, N68°05'24"W 58.95 feet more or less, N76°44'09"W 72.13 feet more or less, N81° 35'07"W 139.13 feet more or less,

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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of Water Service

Legal Description of the Margaritaville Service Area (continued)

N71°24'23"W 102.43 feet more or less, N77°39'39"W 97.60 feet more or less, S81°00'41"W 13.55 feet more or less, N63°02'38"W 82.60 feet more or less, N50°31'34"W 64.69 feet more or less, N43°04'00"W 94.25 feet more or less, N39°37'27"W 56.38 feet more or less, N24°40'12"W 24.66 feet more or less, N18°40'24"E 17.99 feet more or less, N55°12'08"E 90.97 feet more or less, N68°10'04"E 22.46 feet more or less, N53°58'06"E 25.80 feet more or less, N36°56'42"E 37.11 feet more or less, N48°46'08" E 52.71 feet more or less, N63° 17'48" E 41.39 feet more or less. N72°14'53"E 62.64 feet more or less, N41°41'51"E 60.83 feet more or less; thence leaving the approximate edge of the Lake of the Ozarks S87°47'29"E 646.70 feet more or less; thence S46°34'07"E 106.69 feet more or less; thence S81°02'19"E 134.65 feet more or less; thence S41°10'08"E 36.37 feet more or less; thence N80°38'55"E 77.87 feet more or less; thence N83°29'11"E 92.57 feet more or less; thence N86°17'31"E 76.42 feet more or less; thence N87°33'39"E 380.29 feet more or less; thence N87°33'39"E 55.22 feet more or less; thence S69°08'04"E 313.02 feet more or less; thence S71°09'04"E 212.11 feet more or less; thence S63°49'53"E 108.22 feet more or less; thence N57°42'34"E 124.22 feet more or less to the south rightof-way line of State Road "KK"; thence leaving said south right-of-way line N53° 51'09"E 73.11 feet more or less to the north right-of-way line of State Road "KK"; thence along said north right- of-way line, Southeasterly 7814.76 feet more or less; thence leaving the north right-of-way line of State Road "KK", N48°09'00"E 136.26 feet more or less; thence S50°56'24"E 154.48 feet more or less; thence N30°46'42"E 268.19 feet more or less; thence N45°36'17"W 334.21 feet more or less; thence N2°56'10"E 53.88 feet more or less; thence N58°56'16"E 123.10 feet more or less; thence N27° 44'42"W 239.51 feet more or less; thence N47°48'56"W 161.06 feet more or less; thence N58° 25'17"W 281.37 feet more or less; thence N54°40'43"W 270.00 feet more or less; thence N84° 40'04"W 142.74 feet more or less; thence N21°55'39"E 687.76 feet more or less; thence N12°37'24"E

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ISSUED BY Josiah Cox - President Name of Officer Title

Rules Governing Rendering of Water Service

Legal Description of the Margaritaville Service Area (continued)

575.06 feet more or less; thence N3°08'49" E 159.21 feet more or less; thence N13°30'52"W 68.89 feet more or less; thence N29°25'56"E 50.91 feet more or less; thence N1°42'45" E 208.17 feet more or less to the West Quarter Section corner of Section 9, Township 39 North, Range 16 West; thence along the north line of the Southwest Quarter of said Section 9, S89°44'04"E 487.00 feet more or less; thence leaving the north line of the Southwest Quarter of said Section 9, S8°36'04"E 972.79 feet more or less; thence N79°08'38" E 90.45 feet more or less; thence S86°38'25" E 83.95 feet more or less; thence $865^{\circ} 38'13''E 76.43$ feet more or less; thence $857^{\circ}08'55''E 169.60$ feet more or less; thence S69°05'22"E 57.22 feet more or less; thence S76° 21'43"E 77.70 feet more or less; thence S80°50'46"E 104.26 feet more or less; thence N43°16'14"E 41.34 feet more or less; thence N73°05'27"E 61.97 feet more or less; thence S3°10'33"E 273.95 feet more or less; thence S0°51'53"E 278.02 feet more or less; thence S7° 21'14"W 92.57 feet more or less; thence S16°36'16"W 86.88 feet more or less; thence S21°05'02"W 92.75 feet more or less; thence S28°11'06"W 249.12 feet more or less; thence S28°35'15"W 296.14 feet more or less; thence S36°01'07"W 368.12 feet more or less; thence S21°55'49"W 129.77 feet more or less; thence S48°37'48"E 156.02 feet more or less; thence S43°57'31"W 173.08 feet more or less; thence S39° 29'27"W 139.85 feet more or less; thence S28°54'29"W 79.21 feet more or less; thence S25°32'58"W 70.66 feet more or less to the north right-of-way line of State Road "KK"; thence leaving said north right-of-way line S39°53'23"W 75.62 feet more or less to the south right-of-way line of State Road "KK"; thence along said south right-of-way line, Northwesterly 1631.92 feet more or less; thence leaving said south rightof-way line, S40°10'37"W 252.45 feet more or less; thence N51°50'57"W 158.06 feet more or less; thence S28°19'00"W 50.68 feet more or less; thence S46°19'02"W 167.34 feet more or less; thence S76°58'53"E 24.61 feet more or less; thence S43°14'59"W 164.97 feet more or less; thence N85°35'10"W 92.59 feet more or less; thence N83°53'04"W 103.65 feet more or less; thence N70°59'22"W 30.41 feet

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Rules Governing Rendering of Water Service

Legal Description of the Margaritaville Service Area (continued)

more or less; thence N1°42'28"E 911.80 feet more or less to the south right-of-way line of State Road "KK"; thence along said south right-of-way line, Northwesterly 676.98 feet more or less; thence leaving said south right-of-way line, N88° 39'12"W 485.03 feet more or less; thence N70°41'54"W 33.72 feet more or less; thence N70° 18'06"W 45.54 feet more or less; thence N55°21'07"W 41.08 feet more or less; thence N34° 31'30"W 37.01 feet more or less; thence N12°36'19"W 45.11 feet more or less; thence N0° 21'13"E 263.39 feet more or less; thence N12°36'19"W 45.11 feet more or less; thence N0° 21'13"E 263.39 feet more or less to the south right-of-way line of State Road "KK"; thence along said south right-of-way line, Northwesterly 2718.95 feet more or less; thence leaving said south right-of-way line, Northwesterly 2718.95 feet more or less; thence leaving said south right-of-way line of State Road "KK", S1°57'37"W 33.79 feet more or less; thence N74°44'41"W 53.57 feet more or less; thence S30°27'57"W 40.59 feet more or less; thence S47°24'38"W 22.26 feet more or less; thence S14°19'42"E 85.98 feet more or less; thence N88° 15'34"W 23.03 feet more or less; thence S1°57'37"W 289.01 feet more or less to the point of beginning, containing 248.67 acres more or less.

This description is for exhibit only and does not represent an actual boundary survey. The surveyor did not abstract nor perform any field verification of the exhibit accuracy. The location represents approximate location only and should not be construed as being 100% accurate.

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Rules Governing Renderin Water Service	ag of
Schedule of Rates (for all systems other than Margarit	taville)
<u>Availability</u> : This rate is available to water customers ser suitable for supplying the service requested and located Company's Margaritaville service area.	
► For Metered Service	
Monthly Minimum	
For service through a 5/8" water meter For service through a 3/4" water meter For service through a 1" water meter For service through a 1 ½" water meter For service through a 2" water meter <u>Commodity Charge</u> : \$9.54 / 1,000 gallons	\$29.19 / month \$29.19 / month \$52.02 / month \$90.06 / month \$135.71 / month
<u>Commonly Charg</u> e. \$9.347 1,000 ganons	
► For Unmetered Service	
Monthly Minimum: \$82.62 / month	
<u>Taxes</u> : Any applicable Federal, State or local taxes compute added as a separate item in rendering each bill.	ated on a billing basis shall be
Existing customers as of the effective date of this tarif- nonfunctioning meter, will be charged a Flat Rate of as sl above until such time as the meter is replaced / installed. Y is replaced with a functioning meter, the Minimum Custom the Commodity Charge will be applied to the next billing pe	hown by the minimum charge When a non-functioning meter mer Charge per meter size and
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Rules Governing Rende Water Service	ring of
Schedule of Rates (continu (Margaritaville)	led)
<u>Availability</u> : This rate is available to water customers set suitable for supplying the service requested and located i service area.	
Monthly Minimum (includes 2,000 gallons of water)	
For service through a 5/8" water meter For service through a 1" water meter For service through a 1 ½" water meter For service through a 2" water meter For service through a 3" water meter For service through a 4" water meter	\$24.76 / month \$34.27 / month \$58.80 / month \$66.98 / month \$96.19 / month \$243.89 / month
(One dollar of the above charges is to recover	Organizational Costs)
Commodity Charge: For metered usage greater than 2,00	00 gallons / month
\$5.86 / 1,000 gallons	
<u>Taxes</u> : Any applicable Federal, State or local taxes compadded as a separate item in rendering each bill.	outed on a billing basis shall be
Existing customers as of the effective date of this tariff w nonfunctioning meter, will be charged a Flat Rate of as s above until such time as the meter is replaced / installed. is replaced with a functioning meter, the Minimum Custo the Commodity Charge will be applied to the next billing	hown by the minimum charge When a non-functioning meter omer Charge per meter size and
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Schedule of Service Charges	
The following Miscellaneous Charges apply as authorized and descri Company's filed Rule and Regulations:	bed elsewhere in the
New Service Connection FeeAConsists of the costs incurred by the Company for construction includinlabor and equipment, but excluding the cost of the meter. See Rule 5 B.	ctual Cost g parts, material,
See Rule 5 B. 2 and 5 B. 3.	\$82.50
<u>Water Service Line Inspection Fee</u> See Rule 5 C.	\$25.00
<u>Turn-On/Turn-Off (Requested by the Customer)</u> 8 am to 5 pm Monday through Friday (scheduled 24hrs in advance)	\$27.50
Before 8 am and after 5 pm, Saturdays/Sundays, or scheduled less than 24 hours in advance	\$164.00
Turn-On/Turn-Off Associated With Non-Payment	\$27.50 / trip
<u>On-site Collection Charge</u> This charge will be added to the current bill if the Company per disconnect the service when the Customer pays the bill. The di not be assessed if the service is not physically disconnected.	
 * Indicates new rate or text + Indicates change 	
sue Date: Effective Date:	Month /Day/Year

	Month /Day/Year	Month /Day/Year
ISSUED BY		
	Name and Title of Issuing Officer	Mailing Address

Effective Date:

Schedule of Service Charges continu	led
Meter Test Fee See Rule 12 B.	\$120
Late Charges The late charge is calculated monthly with the greater am the delinquent bill in accordance with Rule 10 G.	\$5 or 3% sount above being added to
Returned Check Charges	\$25
Service Calls for Damages caused by Customer	Actual cost
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Issue Date:

Rules and Regulations Governing Rendering of Water Service

	SERVICE RULES AND REGULATIONS
Rule 1	DEFINITIONS
A.	The "Commission" is the Missouri Public Service Commission.
В.	The "Company" is Confluence Rivers Utility Operating Company, Inc., acting through its officers, managers or other duly authorized employees or agents.
C.	The "Curb Stop" is a valve on the Service Connection, located at or near the Customer's property line, and used to shut off water service to the premises. The Curb Stop is owned and maintained by the Company.
D.	A "Customer" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from the Company, or whose facilities are connected for utilizing such service, and except for a guarantor is responsible for payment for service.
E.	The "Date of Connection" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the Date of Connection shall be based on available information such as construction / occupancy permits, electric service turn-on date, or may be the date of commencement of construction of the building upon the property.
F.	A "Developer" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.
G.	"Discontinuance of Service" is the intentional cessation of service by the Company not requested by the Customer.
H.	The "Main" is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company's service area.
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ISSUED BY

Name and Title of Issuing Officer

Mailing Address

Month /Day/Year

Rule 1 DEFINITIONS (continued)

- I. The "Meter" is a device, owned by the Company, used to measure and record the quantity of water that flows through the service line, and is installed in the outdoor meter setting, or inside the Customer's building where the water service line enters through a foundation wall.
- J. The "Meter Setting" is a place either in the service connection or building plumbing for a water meter to be installed. An outdoor meter setting is located at or near the property line, and includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the Company. Indoor meter settings are located inside the Customer's premises where the water service line enters the foundation wall either installed directly in the piping or in a meter yoke.
- K. A "Returned Check" is a check that is returned to the Company from any bank unpaid for any reason.
- L. A "Seasonal Customer" is a Customer who is absent from the premises and may turn off, or request the Company turn off, water service temporarily. All Rates, Rules and Regulations within this tariff continue to apply to Seasonal Customers during periods of seasonal absence or turn-off.
- M. The "Service Connection" is the pipeline connecting the main to the Customer's water service line and includes the curb stop, or outdoor meter setting and all necessary appurtenances located at or near the property line, or at the property line if there is no curb stop or outdoor meter setting. If the property line is in a street, and if the curb stop or meter setting is not located near the edge of the street abutting the Customer's property, the service connection shall be deemed to end at the street abutting the Customer's property. The service connection shall be owned and maintained by the Company.

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Issue Date:

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Month /Day/Year

ISSUED BY

Name and Title of Issuing Officer

Rule 1 DEFINITIONS (continued)

- N. A "Subdivision" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.
- O. "Termination of Service" is cessation or service requested by the Customer.
- P. "Turn-Off" is the act of turning water service off by physically turning a valve such that water is unavailable to a Customer's premises.
- Q. "Turn-On" is the act of turning water service on by physically turning a valve to allow water to be available to a Customer's premises.
- R. The word "Unit" or "Living Unit" shall be used herein to define the premises or property of a single water consumer, whether or not that customer is the Customer. If shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, or owned or leased. Each domicile within a multi-tenant building is a separate unit. Each mobile home in a mobile home park and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business, each unit within the building is a separate customer subject to the flat rate monthly charge appearing in the Schedule of Rates whether occupied or not.
- S. The "Water Service Line" is a pipe with appurtenances installed, owned and maintained by the Customer, used to conduct water to the Customer's unit from the property line, curb stop or outdoor meter setting, including the connection to the curb stop or meter setting. If the property line is in a street, then the water service line shall be deemed to begin at the edge of the street abutting the Customer's property.

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Name and Title of Issuing Officer

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4.	Every applicant upon signing an application for water service rendered by the Company, or any Customer upon taking of water service, shall be considered to have expressed consent to be bound by these Rates, Rules and Regulations.
B.	The Company's Rules and Regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to any appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these Rules and Regulations.
C.	The Company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional Rates, Rules or Regulations or to be alter existing Rates. Rules or Regulations as it may from time to time deem necessary and proper.
D.	After the effective date of these Rules and Regulations, all new facilities, construction contracts, and written agreements shall conform to these Rules and Regulations, and in accordance with the statutes of the state of Missouri and the Rules and Regulations of the Missouri Public Service Commission. Pre-existing facilities that do not comply with applicable Rules and Regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.
E.	The point of delivery of water service shall be at the connection of the Customer's service line to the Company's service connection.
F.	The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these Rules and Regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.
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Rule 3	COMPANY EMPLOYEES AND CUSTOMER RELATIONS	
A.	Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's Rules and Regulations.	
B.	No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these Rules and Regulations.	
C.	The Company shall not be responsible for damages caused by any failure to maintain water pressure or water quality, or for interruption, if such failure of interruption is without willful default or negligence of its part.	
D.	The Company shall not be liable for damages due to, or interruptions caused by, defective piping, fittings, fixtures and appliances on the Customer's premises and not owned by the Company.	
E.	The Company shall not be liable for damages due to Acts of God, civil disturbances, war, government actions, or other uncontrollable occurrences.	
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iie 4	<u>APPLICATIONS FOR SERVICE</u>
A.	A written application for service, signed by the Customer, stating the type of service required and accompanied by any other pertinent information, may be required from each Customer before service is provided to any unit.
B.	If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary in accordance with Rule 14.
C.	When, in order to provide the service requested a main extension or other construction or equipment expense is required, the Company may require a written contract. Said contract may include, but not be limited to, the obligations upon the Company and the applicant, and shall specify a reasonable period of time necessary to provide such service.
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A.	The Company will provide water service at the outdoor meter, at the curb stop, if an indoor meter setting is utilized, or at the property line if neither an outdoor meter nor a curb stop exists at or near the property line, or at the edge of the street is such property line is in the street. Separate buildings shall be served through separate water service lines if they are not on one lot that cannot be subdivided.
B.	The service connection from the water main to the Customer's property line shall be owned and maintained by the Company. Construction of the service connection, outdoor meter setting and curb stop shall be accomplished in one of the following ways at the Customer's option:
	1. The Company will construct the service connection, outdoor meter setting and curb stop, as necessary, and make the connection to the main, within three (3) business days of an application for service, or within the time period specified in an application for service (See Rule 4). The Customer shall be responsible for payment of the New Service Connection Fee, as specified by or provided for in the Schedule or Service Charges; or
	2. The Customer may install, or have installed by a professional contractor or plumber, the service connection from the water main to the meter setting, and make the connection to the main, subject to prior approval of the Company; or
	3. The Customer may install, or have installed by a professional contractor or plumber, the service connection from the water main to the meter setting, and the Company will tap the main and connect the service connection. The Customer shall be responsible for payment of a New Service Connection Fee as specified by or provided for in the Schedule of New Charges.
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e 5	INSIDE PIPING AND WATER SERVICE LINES (continued)
C.	A service connection installation constructed by the Company as provided for in paragraphs B.2 or B.3 above, is subject to inspection by the Company. The Service Connection Inspection Fee as specified in the Schedule of Service Charges shall apply if the Company must make a trip solely to conduct an inspection of a service connection constructed by the Customer, and shall not apply if the inspection of a service connection is accomplished at the same time as a tap is made for the Customer, or the same time as an inspection of the water service line as provided for in paragraph D., below, or if the Company installs the service connection as provided in B.1., above.
D.	Water service line construction and maintenance from the property line, curb stop or meter setting, including the connection to the curb stop or meter setting, to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. The Customer shall be responsible for any applicable fees as listed in the Schedule of Service Charges.
E.	Customers shall be responsible for the cost of repairing any damage to the Company's mains, curb stops, valve boxes, meters, and meter installations caused by the Customer, Customer's agent, or tenant.
F.	Existing water service lines and service connections may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any Customer or the Company's facilities.
G.	The water service line shall be brought to the unit at a depth of not less than thirty-six inches (36") and have a minimum inside diameter or three-quarters inch (3/4"). The Customer is responsible for the determination of whether or not a larger size is needed to provide adequate flow to the unit. A valve must be installed in the service line where it enters the unit. The valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
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ule 5	INSIDE PIPING AND WATER SERVICE LINES (continued)
H.	Water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating or at least one hundred sixty (160) psi working pressure.
I.	The Company will not install a service connection to a vacant lot if such lot is not intended and recognized by the Company to be for intermittent use such as camping or picnic activity in a recreational subdivision, and the Customer installs a frost-free lockable hydrant at any point of use.
J.	Any change in the location of an existing service connection requested by the Customer shall be made by the Company or with the Company's approval, at the Customer's expense.
K.	The Company shall have the right to enter the Customer's premises, after reasonable notice, for the purposes of inspection to ensure compliance with these Rules and Regulations. Company personnel shall identify themselves and make these inspections only at reasonable hours.
L.	Neither water service lines nor service connections may be extended along public streets or roadways or through property of others in connecting with the Company's mains. The service connection may, however, extend through the water main easement and roadway easement as necessary in order to be connected to a main located across and adjacent to a street in front of the Customer's living unit. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction, landlocked property, or a clear impossibility to construction a future main extension for further subdivision development or additional future customers, will be at the discretion of the Company.
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Rule 5 INSIDE PIPING AND WATER SERVICE LINES (continued)

M. Any Customer having a plumbing arrangement, or a water-using device that could allow backsiphonage or any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water supply; or, any Customer's plumbing classified as an actual or potential backflow hazard in the Regulations of the Missouri Department of Natural Resources shall be required to install and maintain a backflow prevention device. This rule may also apply to Customers on whose premises it is impossible or impractical for the Company to perform a cross-connection survey. The device, installation, location and maintenance program shall be approved by the Company.

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Rule 6 IMPROPER OR EXCESSIVE USE

- A. No Customer shall be wasteful or the water supplied to the unit by the Customer's willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at the unit in a good and efficient state at all times.
- B. No Customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The Company shall deny or discontinue service where Customer's water service line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customer's of the Company's facilities.
- C. The Customer shall not make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer to the Company's mains.
- D. The Customer shall not tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the service connection or meter yoke, or allow any such action. Licensed plumbers may operate such valves in order to work on the Customer's premises and to test their work, but must leave such valves open or closed as found.
- E. The Customer shall not attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection not by connection to a fire hydrant.
- F. Customers will not be permitted to supply water in any way to premises other than the service address, not to permit others to use their hose or attachments, nor leave them exposed to use by others without permission from the Company.

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Original Sheet No. 114

P.S.C. MO No. 3 Name of Utility: Service Area: Missouri Service Areas

> Rules and Regulations Governing Rendering of Water Service

> > Reserved for Future Use

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	SCONTINUANCE OF SERVICE BY COMPANY
А.	The Company may discontinue service for any of the following reasons:
	1. Non-payment of a delinquent account not in dispute; or
	2. Failure to post a security deposit or guarantee acceptable to the utility; or
	3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the Customer's premises; or
	4. Misrepresentation or identity in obtaining utility service; or
	5. Enclosing or obstructing any meter so as to make reading or repairs unreasonably difficult; or
	6. Failure to comply with the terms and conditions of a settlement agreement; or
	7. Refusal after reasonable notice to grant access at reasonable times to equipment installed upon the premises of the Customer for the purpose of inspection, meter reading, maintenance or replacement; or
	8. Violation of any of these Rules and Regulations on file with and approved by the Missouri Public Service Commission, or for any condition which which adversely affects the safety of the Customer or other persons, or the integrity of the utility's delivery system; or
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	Non-payment of a sewer bill issued by the Company or by a sewer utility requesting discontinuance of water service by an agreement between the Company and the sewer utility. When water service is discontinued for non-payment of a sewer bill and if the sewer bill is not issue by the Company, any service charges for turn on / off or disconnection / reconnection within these Rules and Regulations shall not apply, and notice to the Customer shall be provided by rules and procedure applicable to the Customer's sewer service in lieu of notification required by these Rules and Regulation.
	one of the following shall constitute sufficient cause for the Company to scontinue service:
1.	The failure of the Customer to pay for merchandise, appliances, or service not subject to Commission jurisdiction as an integral part of the utility service provided by the Company; or
2.	The failure of the Customer to pay for service received at a separate metering point, residence, or location. In the event of discontinuance or termination of service at a separate residential metering point, residence, or location in accordance with these Rules and Regulations, the Company may transfer and bill any unpaid balance to any other residential service account of the Customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule; or
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7 <u>DI</u>	3. The failure of the Customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of different devices under operational rate schedules or provisions is not construed as a different class of service for the purpose of this rule; or
	4. The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued received substantial benefit and use of the service billed to the other customer; or
	5. The failure of a previous owner or occupant of the premises to pay an unpaid of delinquent bill except where the previous occupant remains an occupant of the living unit; or
	6. The failure to pay a bill correcting a previous underbilling, whenever the customer claims an inability to pay the corrected amount, unless a utility has offered the customer a payment arrangement equal to the period of the underbilling.
C.	The company may discontinue service after notice by first class mail is sent to the Customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. If written notice is hand delivered to the Customer, it shall be done at least ninety-six (96) hours prior to discontinuance. If the Company intends to discontinue service to a multi-tenant dwelling with occupants who are not customers, a notice shall also be conspicuously posted in the building ten (10) days prior to the proposed discontinuance, along with information pertaining to how one of more of the tenants may apply to become customers. Discontinuance shall occur within thirty (30) calendar days after the date
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 Rule 7 <u>DISCONTINUANCE OF SERVICE BY COMPANY (continued)</u> given as the discontinuance date, shall occur between the hours of 8:00 a.m. and 4:00 p.m., and shall not occur on a day when the Company will not be available to reconnect service or on a day immediately preceding such a day. D. A discontinuance notice provided to a customer shall include: The name and address of the Customer, the service address if different than the Customer's address; and A statement of the reason for the proposed discontinuance of service and the cost for reconnection; and How the customer may avoid the discontinuance; and The possibility of a payment arrangement if the claim is for a charge not in dispute and the Customer is unable to pay the charge in full at one time; and A telephone number the Customer may call from the service location without incurring toll charges and the address and any available electronic contact information of the utility prominently display where the customer may make an inquiry. E. The Company shall make reasonable efforts to contact the Customer, at least twenty-four (24) hours prior to any discontinuance, regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's Customer, or is not responsible for payment of the bill, then the Company shall make reasonable 		
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efforts to inform such occupant(s).	E.	twenty-four (24) hours prior to any discontinuance, regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's Customer, or is not
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F.	The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists of the premises, however, the postponement may be limited to twenty-one (21) days, and the Company may require proof of a medical emergency.
G.	The Company shall have the right to enter the Customer's premises for purposes of discontinuance of service in compliance with these Rules and Regulations. Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intention to discontinue service, or leave a conspicuous notice of the discontinuance. The Company shall have the right to communicate with the owner of the Customer's Unit for purposes of gaining access to the property for discontinuance of service in accordance with the Missouri Public Service Commission's billing practices, but any extra costs for arranging such access shall not be charges to the Customer's account.
H.	The provisions of paragraphs C and E above may be waived if safety of Company personnel while at the premises is a consideration.
I.	Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.
J.	In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable.

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Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued)	
K. The Company shall have the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.	
L. The Company shall deal with Customers, handle Customer accounts and manage discontinuance of service procedures in accordance with the Missouri Public Service Commission's Utility Billing Practices.	
M. Applicable Turn-off and turn-on charges are specified in the Schedule of Service Charges.	
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ule 8	TERMINATION OF WATER SERVICE AT CUSTOMER'S REQUEST
A.	Service will be terminated at the Customer's request, by giving not less than twenty-four (24) hours' notice to the Company during its regular office hours. The Company shall, on the requested day, read the Customer's meter and charges for water service rendered up to and including the time of termination shall be computed and will become due and payable immediately.
B.	A Customer may request temporary turn-off by the Company for the Customer's own convenience; however, the Customer shall still be charged for service at the appropriate rate as specified in the Schedule of Rates during the time the service is turned off.
C.	Turn-off and turn-on charges shall apply, and are specified in the Schedule of Service Charges.
D.	A Customer who requests termination of service, but returns to the premises and requests water service within nine (9) months of such termination, at the Company's discretion may be deemed to have been a seasonal customer, and applicable charges incurred during the period of absence may apply.
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Rule 9 INTERRUPTIONS IN SERVICE

- A. The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system. Whenever service is interrupted for scheduled repairs or maintenance, Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- B. No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.
- C. In order to avoid service problems when extraordinary conditions exist, the Company reserves the right, at all times, to determine the limit of and regulate water usage in a reasonable and non-discriminatory manner.

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Rule 10 BILLS FOR SERVICE

- A. The charges for water service shall be at the rates specified in the Schedule of Rates in these Rules and Regulations. Other applicable service charges are set forth in the Schedule of Service Charges in these Rules and Regulations.
- B. A Customer who has made application for, or is receiving the benefit of, water service to a unit shall be responsible for payment for all water service provided to the Customer at said unit from the date of connection until the date requested by the Customer by proper notification to the Company to terminate service.
- C. Each Customer is responsible for furnishing the Company with the correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change of address.
- D. Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company, by ordinary mail, or by electronic methods employed by the Company. Payment must be received by the close of business on the date due, unless the date due falls on a non-business day in which case payment must be received by the next business day.
- E. Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.

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Rule 10 BILLS FOR SERVICE (continued)

- F. A separate bill shall be rendered for each Customer with itemization of all water service charges. All bills for service shall state the due date. The Company shall render bills monthly.
- G. Monthly bills shall be due twenty-one (21) calendar days after the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. Delinquent bills may be subject to a late charge as provided in the Schedule of Service Charges. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.
- H. When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly or quarterly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.
- I. The Company may require a security deposit or other guarantee as a condition of new service is the Customer:
 - 1. Still has an unpaid account with a utility providing the same type of service accrued within the last five (5) years; or,
 - 2. Has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or,

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Rule 1	0 BILLS FOR SERVICE (continued)
	3. Is unable to establish a credit rating with the Company. Adequate credit rating for a residential Customer shall be established if the Customer:
	a. Owns or is purchasing a home; or,
	b. Is and has been regularly employed full time for at least one (1) year; or
	c. Has an adequate and regular source of income; or
	d. Can provide credit references from a commercial credit source.
J.	The Company may require a security deposit or other acceptable written guarantee of payment as a condition of continued service if:
	a. The water service of the Customer has been discontinued for non-payment of a delinquent account not in dispute; or,
	b. The utility service to the unit has been diverted or interfered with in an unauthorized manner; or,
	c. The Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods.
K.	The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.
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Rules and Regulations Governing Rendering of Water Service

ule 1	0 BILLS FOR SERVICE (continued)	
L.	Interest shall be payable annually on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the <i>Wall Street Journal</i> for the last business day of the preceding calendar year, plus one (1) percentage point. Interest may be credited to the Customer's account.	
M.	After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or reestablished, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.	
N.	The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including Customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.	
0.	All billing matters shall be handled in accordance with the Missouri Public Service Commission's Rules and Regulations regarding Utility Billing Practices, 4 CSR 240-13.	
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Rule 11 METERS AND METER INSTALLATIONS

- A. When water meters are utilized for billing, the Company shall furnish and install a suitable meter for each Customer, and the Company's installed meter shall be the standard for measuring water used to determine the bill. All meters shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- B. The Company shall have the right to determine, on the basis of the Customer's flow requirements, the type and size of meter to be installed and location of same. No meter size selection will be based solely on the size of the Customer's service line. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such larger or smaller meter small be paid by the Customer.
- C. Domestic water service to any one Customer at a single premises shall be furnished through a single service connection. Individual units of a multi-unit building may have separate connections and meter installations only if each unit has separate plumbing, ground-level space, an individual service connection and meter installation location, and frontage to a Company-owned main. For multiunit buildings with one service connection and meter installation, the inside piping may be rearranged at the Customer's own expense so as to separate the units and meter tenants, then divide the bill accordingly.
- D. The owners of premises where in meters are located shall be held responsible for the safekeeping of the Company's meters and metering appurtenances, and are required to keep meters located within their property accessible to the Company for reading and for meter change outs. If a Customer limits accessibility, or fails to protect a meter against damage, the Company may discontinue service and/or

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e 1	1 METERS AND METER INSTALLATIONS (continued)
	refuse to supply water until accessibility is restored and the Company is paid for any such damage. The amount of the charge shall be the cost of the necessary replacements parts and the labor cost necessary to make the repair.
E.	If the Company determines that no suitable outdoor location is available, then the meter may be installed inside the Customer's premises where the water service line enters the building and just downstream of the inside shutoff valve. The Company shall install a curb stop within the service connection at or near the property line as practical. When the meter in installed inside the Customer's premises, the Customer will either provide a meter yoke to accept installation of the Company's meter, or provide proper fittings for the house plumbing pipe to allow for direct installation Company's meter, along with a proper grounding strap installed around the meter to prevent electric charge build-up on either side of the meter or while a meter is removed. If installation in a special setting is necessary, the excess cost of installation will be paid by the Customer.
F.	If an existing basement meter location is determined by the Company to be inadequate or inaccessible, then the Customer must provide for the installation or a meter to be located at or near the Customer's property line. The Customer shall furnish or obtain from the Company, as appropriate, the necessary meter installation appurtenances conforming to the Company's specifications, and the cost of said appurtenances and labor shall be paid by the Customer.
G.	Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company, for servicing and reading and the meter space provided is located where the service line enters the building. The company may, at its discretion, require the Customer to install a remote reading device at an approved location,
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Rule 11 METERS AND METER INSTALLATIONS (continued)

for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a Customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Staff of the Water and Sewer Unit of the Missouri Public Service Commission before ultimately refusing service or proceeding to discontinue service.

- H. The Customer shall promptly notify the Company of any defect in, or damage to, the meter setting.
- I. Any change in the location of any existing meter or meter setting at the request of the Customer shall be made at the expense of the Customer, and with the approval of the Company.

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Rules and Regulations Governing Rendering of Water Service

ule 1	2 <u>METER TESTS AND TEST FEES</u>	
A.	Any Customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to the Customer. This test will be made in accordance with water industry test procedures, and to check for accuracy as required by Regulations of the Missouri Public Service Commission.	
B.	The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%).	
C.	A meter test requested by the Customer may be witnesses by the Customer or the Customer's duly authorized representative, except for tests of meters larger than two inch (2") inlet, which will be conducted by the water manufacturer. A certified copy of the test report will be provided to the Customer.	
D.	If a test shows an average error of more than five percent (5%), billings shall be adjusted in accordance with Rule 13.	
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removal from service sh five percent (5%) on the Commission, the Comp actual average error of t error and the error as fo	the Company of a meter while in service or upon its hall show such meter to have an average error of more than the test streams prescribed by the Missouri Public Service any shall adjust the Customer's bills by the amount of the he meter and not the difference between the allowable und. The period of adjustment on account of the under- stration shall be determined as follows:
1. Where the period of such period; or	error can be shown, the adjustment shall be made for
1	Ferror cannot be shown, the error found shall be existed for three (3) months preceding the test.
a bill to the Customer for previously rendered dur	any such test to under-register, the Company may render or the estimated consumption not covered by bills ing the period of inaccuracy as above outlines. Such ly when the Company was not at fault for allowing the ain in service.
the Customer any overc	ny such test to over-register, the Company shall refund to harge caused during the period of inaccuracy as above all be paid within a reasonable time and may be ni the
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Rule 14 EXTENSION OF WATER MAINS

- A. This rule shall govern the extension of mains by the Company within its certified area where there are no water mains.
- B. Upon receipt of a written application for a main extension, the Company will provide the applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. The estimate will not include unanticipated costs such as rock excavation.
- C. Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company the amount determined in paragraph B above. Any applicable New Service Connection Fee will become due after the cost incurred by the Company has been ascertained, as per Rule 5 B.1 or 3., and as specified in the Schedule of Service Charges. The contract may allow the Customer to contract with an independent contractor for the installation and supply of material, except that mains of twelve (12") or greater diameter must be installed by the Company, and the reconstruction of existing facilities must be done by the Company.
- D. The cost to single-family residential applicant(s) connecting to a main extension for which other applicant(s) paid an amount determined in paragraph B., above, subject to subsequent adjustment for actual cost, shall be as follows:
 - 1. For single-family residential applicant(s) applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot

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Rule 14 <u>EXTE</u>	ENSION OF WATER MAINS (continued)
	extension cost. When counting lots, corner lots which abut existing mains shall be excluded.
2.	For single-family residential applicant(s) applying for service in areas that are unplatted in subdivision lots, an applicant(s) cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times one hundred (100) feet.
3.	For industrial, commercial, or multifamily residential applicants, the cost will be equal to the amount calculated for single-family residence in paragraphs D.1 or D.2 above, multiplied by the flow factors of the applicants' meter. The flow factors of the various sizes of meters are as follows:
	Meter Size Flow Factor
	5/8" 1.0 3/4" 1.1
	1.1 1" 1.4
	2" 2.9
	4" 14
	Is of funds paid by applicant(s) for any estimated costs or actual costs of a xtension shall be made to such applicant(s) as follows:
1.	Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference to the applicant(s) as soon as the actual cost has been ascertained.
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	4 EXTENSION OF WATER MAINS (continued)
	 During the first ten (10) years after the main extension is completed, the Company will refund to the applicant(s) who paid for the extension the money collected from applicant(s) in accordance with paragraph D. above. The refund will be paid within a reasonable time after the money is collected.
	3. The sum of all refunds to any applicant shall not exceed the total amount which the applicant(s) has paid.
F.	Extensions made under this rule shall be and remain the property of the Company.
G.	The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements. Connecting new Customers to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such Customers.
H.	Extensions made under this rule shall be of Company-approved pipe sized to meet water service requirements. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the larger size of pipe shall be borne by the Company.
I.	No interest will be paid by the Company of payments for the extension made by the applicant(s).
J.	If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.
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