

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 1
{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }

Highway H Utilities, Inc.

For Service Area _____

Name of Issuing Corporation

Community, Town or City _____

RECEIVED

SEWER SERVICE

JUN 28 1991

MISSOURI
Public Service Commission

HIGHWAY H UTILITIES, INC.

RATES & RULES

APPLYING TO SEWER SERVICE

AT

HIGH POINT ESTATES,
PULASKI COUNTY, MISSOURIFILED WITH THE
PUBLIC SERVICE COMMISSION OF MISSOURI**FILED**

JUL 28 1991

91-127
Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE

JUN 28 1991

month day year

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ISSUED BY

Jerry Laughlin

President

Waynesville, MO

name of officer

title

address

Name of Utility: Highway H Utilities, Inc.

Service Area: All Service Areas

Rules Governing Rendering of Sewer Service	
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Name of Issuing CompanyFor: Service Area
Community, Town or City**INDEX**
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Name and Title of Issuing OfficerWaynesville, MO
Company Mailing Address

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SEWER SERVICE

JUN 28 1991

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Sewer
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Waynesville, MO

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{ Revised }Cancelling P.S.C.M.O. No. 2{ Original } SHEET No.
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Highway H Utilities, Inc.

For

Service Area

Name of Issuing Corporation

Community, Town or City

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SEWER SERVICE

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MAP OF HIGH POINT

MISSOURI

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Section 11, Township 35 North, Range 12 West,
Pulaski County, Missouri.

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Waynesville, MO

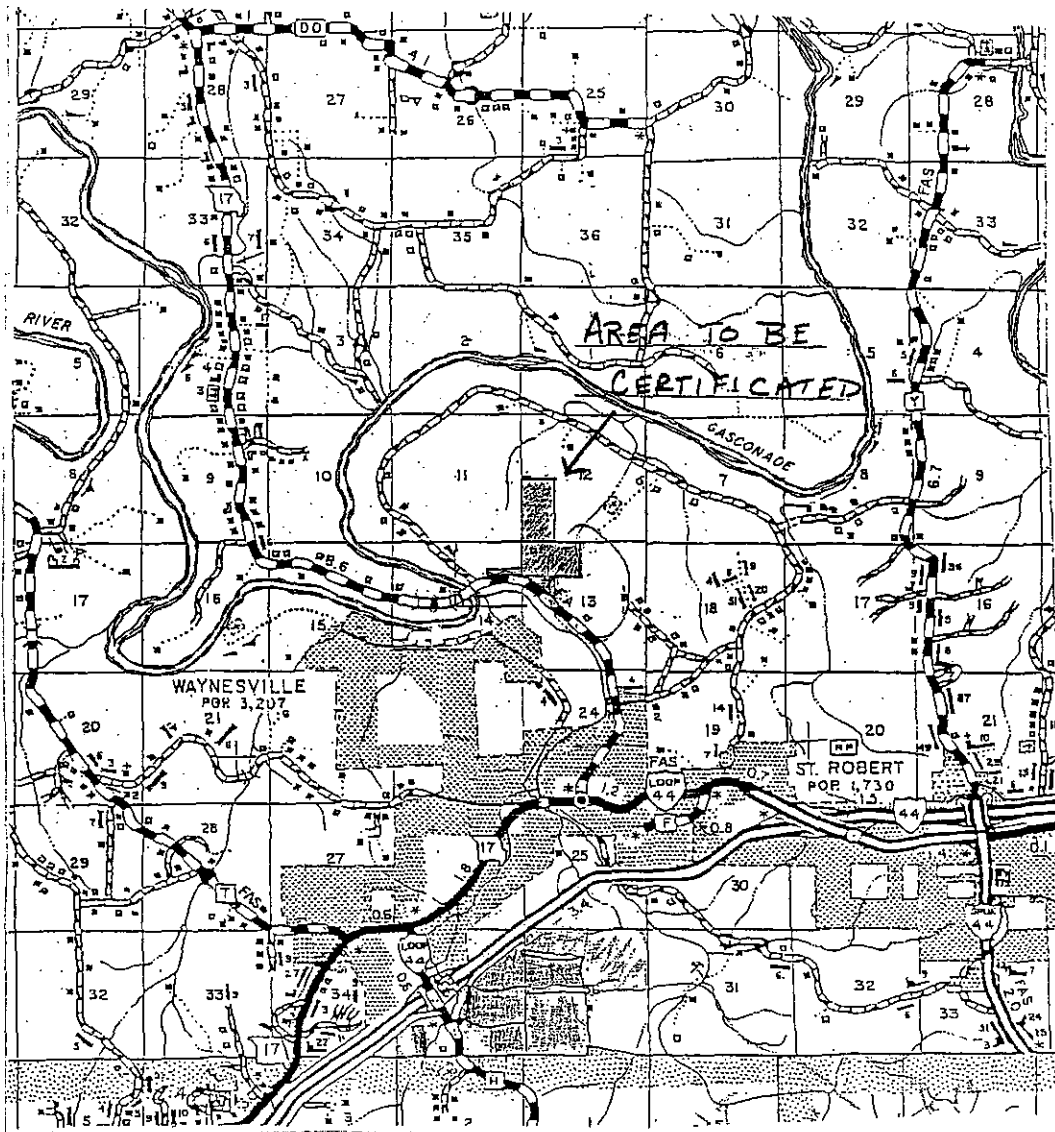
name of officer

title

address

Highway H Utilities, Inc.
Name of Issuing Company

For: Service Area
Community, Town or City

SEWER SERVICE**MAP OF NORTHERN HEIGHTS ESTATES SUBDIVISION**

Section 12, Township 36 North, Range 12 West of 5th P.M.

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Effective Date: January 14, 2005
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Name and Title of Issuing Officer

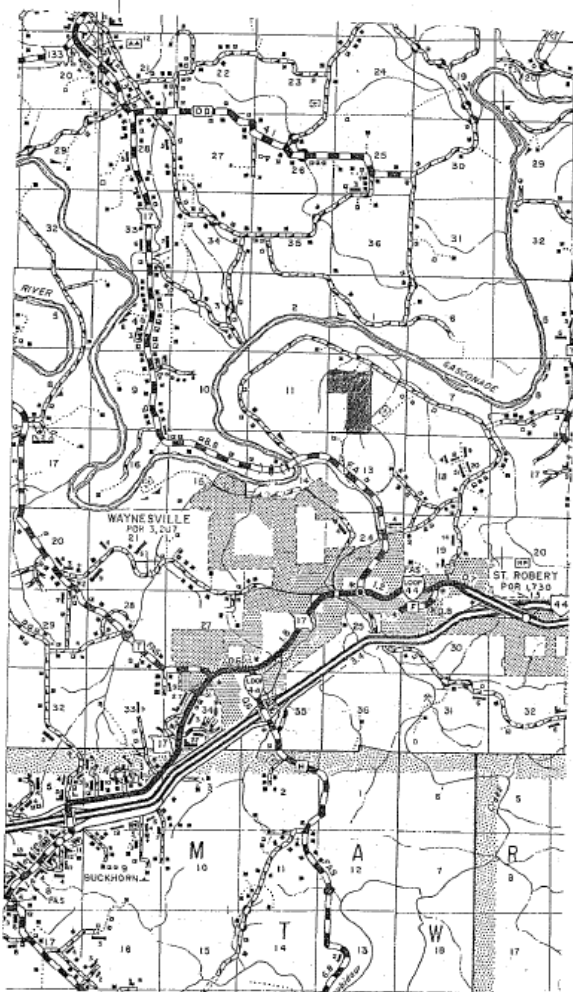
Waynesville, MO
Company Mailing Address

Name of Utility: Highway H Utilities, Inc.

Service Area: All Service Areas

Rules Governing Rendering of Sewer Service

Map of Northern Heights Estates 2 Subdivision Service Area



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Highway H Utilities, Inc.
 Name of Issuing Corporation

For Service Area
 Community, Town or City
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SEWER SERVICE

JUN 28 1991

LEGAL DESCRIPTION OF HIGH POINT AREA

MISSOURI

Public Service Commission

A fractional part of the East Half of the Northeast Quarter of the Northwest Quarter, and a fractional part of the Northwest Quarter of the Northeast Quarter of Section 11, Township 35 North, Range 12 West, Pulaski County, Missouri, more particularly described as follows: Beginning at the Northwest Corner of the East Half of the Northeast Quarter of the Northwest Quarter of said Section 11; thence easterly along the Section Line to a point 390.15 feet westerly along said Section Line from the northeast corner of said Northwest Quarter of the Northeast Quarter; thence South $3^{\circ}37'40''$ East, 202.36 feet; thence South $80^{\circ}02'40''$ West, 100.53 feet; thence South $18^{\circ}40'40''$ East, 253.74 feet to the northerly right-of-way of High Point Road; thence southwesterly along said northerly right-of-way to the South line of said East Half of the Northeast Quarter of the Northwest Quarter; thence westerly along said South line to the southwest corner of said East Half of the Northeast Quarter of the Northwest Quarter; thence northerly along the westerly line of said East Half of the Northeast Quarter of the Northwest Quarter to the point of beginning.

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 name of officer title address

Highway H Utilities, Inc.
Name of Issuing Company

For: Service Area
Community, Town or City

SEWER SERVICE**LEGAL DESCRIPTION OF NORTHERN HEIGHTS ESTATES SUBDIVISION**

All of the West half of the Southwest quarter of Section 12,
Township 36 North, Range 12 West of 5th P.M.

ALSO All of the North half of the Northwest quarter, and all that
part of the Southwest quarter of Northwest quarter lying North and East
of Missouri Highway #17, in Section 13, Township 36 North, Range 12
West of 5th P.M.

ALSO All that part of the Southeast quarter of Northeast quarter of
Section 14, Township 36 North, Range 12 West of 5th P.M. described as
follows: Beginning at the Northwest corner of said Southeast quarter of
Northeast quarter; thence East 673.2 feet along the North line of said
Southeast quarter of Northeast quarter to the true point of beginning of
the tract herein described; thence South to the North right-of-way of
Missouri Highway #17; thence in a southeasterly direction along the
North right-of-way of said Highway to the East line of said Southeast
quarter of Northeast quarter; thence North along the East line of said
Southeast quarter of Northeast quarter to the Northeast corner of said
Southeast quarter of Northeast quarter; thence West along the North line
of said Southeast quarter of Northeast quarter to the true point of
beginning of the tract herein described.

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Name and Title of Issuing Officer

Waynesville, MO
Company Mailing Address

Name of Utility: Highway H Utilities, Inc.

Service Area: All Service Areas

Rules Governing Rendering of
Sewer Service

Legal Description of Northern Heights Estates 2 Subdivision Service Area

The following described lots, tracts or parcels of land, lying, being and situate in the County of Pulaski and State of Missouri, to wit:

All of the South half of the Northwest quarter and all of the East half of the Southwest quarter of Section 12, Township 36 North, Range 12 West of 5th P.M.; containing 160 acres, more or less. Subject to any easements of record.

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Highway H Utilities
Name of Issuing Company

For: Service Area
Certificated Service Area

SEWER RATE SCHEDULES**SEWER RATE SCHEDULE A: RESIDENTIAL FLAT RATE**

Availability: Sewer Rate Schedule A is available for residential ("domestic") dwellings occupied, or designed for occupation, by single family and producing domestic sewage only. This rate does not apply to commercial establishments, or premises which produce sewage other than from what is normally associated with residential human habitation.

Rate: The flat rate charge for sewer service shall be \$19.44 per month, in advance. +

Taxes: Any and all applicable sales or franchise taxes shall be added to the charge set out above.

Late Fee: Bills shall be considered delinquent after twenty-one days from the date the bill is rendered. If not paid prior to the delinquent date, a one-time late payment charge equal to Five Dollars (\$5.00) or ten percent of the delinquent amount, whichever is greater, shall be added to the unpaid balance. *

Returned Check Charge: A returned check charge of \$25 per check will be paid on all checks returned from the bank. *

* Indicates New Rate or Text

+ **Indicates Changed Rate or Text**

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Name & Title of Issuing Officer

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SHEET No.

Highway H Utilities, Inc.

For Service Area

Name of Issuing Corporation

Community, Town or City

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SEWER RATE SCHEDULES

MISSOURI

SEWER RATE SCHEDULE A: RESIDENTIAL FLAT RATE Public Service Commission

Availability: Sewer Rate Schedule A is available for residential ("domestic") dwellings occupied, or designed for occupation, by single families and producing domestic sewage only. This rate does not apply to commercial establishments, or premises which produce sewage other than from what is normally associated with residential human habitation.

Rate: The flat rate charge for sewer service shall be \$15.32 per month, in advance.

Taxes: Any and all applicable sales or franchise taxes shall be added to the charge set out above.

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Missouri Public

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Highway H Utilities, Inc.

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SEWER RATE SCHEDULES

MISSOURI

SEWER SERVICE CHARGES

Public Service Commission

Reconnection fee: As provided in Sewer Rule 7, a reconnection fee shall be charged by the Company in situations where the Company disconnected service pursuant to the rules of the Company. In such a situation, the reconnection fee shall be \$400.00, which is designed to recover the cost of effectuating discontinuance and resumption of sewer service.

Service Sewer Inspection Fee: As provided in Sewer Rule 5, the Company has the right and responsibility to inspect service sewer connections to its facilities. An inspection fee of \$15 is required at the time of the filing of an application for a new connection.

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Highway H Utilities, Inc.For Service Area

Name of Issuing Corporation

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Rules and Regulations Governing

Rendering of Sewer Service

JUN 28 1991

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Public Service Commission

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President

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Rules and Regulations Governing

Rendering of Sewer Service

JUN 28 1991

Sewer Rule 1 DEFINITIONS**MISSOURI**
Public Service Commission

- (a) The "COMPANY" is the Highway H Utilities, Inc. acting through its officers, managers, or other duly authorized employees or agents.
- (b) The "CUSTOMER" is any person, individual, partnership, association, corporation or governmental body which has contracted with the Company for sewer service or is receiving sewer service from the Company, or whose facilities are connected for utilizing sewer service.
- (c) The word "UNIT" shall be used herein to define the standard user or property served and shall include mobile homes or any building, residential, commercial, or industrial, owned or leased and each unit of any multi-unit structure.
- (d) A "COLLECTING SEWER" is a pipeline, including force lines, gravity sewers, interceptors, laterals, trunk sewers, manholes, lampoles and necessary appurtenances, including service wyes, which is owned and maintained by the Company, located on public property or on private easements, and used to transport sewage waste from the Customer's service connection to the point of disposal.
- (e) A "CUSTOMER'S SERVICE SEWER" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct sewage from the customer's premises to the collecting sewer, excluding service wyes or saddles.
- (f) A "SERVICE CONNECTION" is the connection of a service sewer to the Company collecting sewer either at the bell of a "Y" branch or the bell of a saddle placed on the barrel of the collecting sewer.

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RECEIVEDRules and Regulations Governing
Rendering of Sewer Service

JUN 28 1991

Sewer Rule 1 DEFINITIONS (continued)MISSOURI
Public Service Commission

- (g) The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the Company. In the event no permit is taken and a service connection is made, the date of connection shall be determined based on available information, such as construction/ occupancy permits, or water or electric service turn-on dates.
- (h) "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities.
- (i) "NON-DOMESTIC SEWAGE" is all sewage other than domestic sewage including, but not limited to, commercial or industrial wastes. (See Rule 6 pertaining to Improper Waste and Excessive Use.)
- (j) A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.
- (k) "PH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. PH is indicated on a scale reading from 1-14, with 7 being neutral, below 7 acid, and above 7 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.
- (l) "B.O.D." denotes biochemical oxygen demand. It is the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.
- (m) "SUSPENDED SOLIDS" are the concentration of insoluble materials suspended or dispersed waste expressed in milligrams per liter on a dry weight basis as determined by standard procedures.

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Rules and Regulations Governing
Rendering of Sewer Service

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Sewer Rule 2 GENERAL

MISSOURI

Public Service Commission

- (a) Every Customer, upon signing an application for service or accepting service rendered by the Company, shall be considered to have expressed consent to be bound by these rates, rules and regulations.
- (b) The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate class of service are set forth in rate schedules and constitute a part of these rules and regulations.
- (c) The Company reserves the right, subject to the authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations as it may deem necessary or proper.
- (d) At the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri. Pre-existing facilities which do not conform with these rules may remain, if said facilities do not cause any service problems and reconstruction is impractical in the Company's judgment.
- (e) The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these rules and regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.

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Rules and Regulations Governing

Rendering of Sewer Service

JUN 28 1991

Sewer Rule 3 LIMITED AUTHORITY OF COMPANY EMPLOYEES

MISSOURI

Public Service Commission

(a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in the Company's rules and regulations.

(b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules and regulations.

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Rules and Regulations Governing

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Sewer Rule 4 APPLICATIONS FOR SEWER SERVICE

MISSOURI

Public Service Commission

- (a) After the effective date of these rules, a written application for service, signed by the customer and accompanied by the appropriate fees and other information required by these rules and regulations, must be received from each Customer before service is provided to any premises. Said application must state the name of the owner of said premises and, in the case of a commercial or industrial Customer, must also state the quantity and strength of effluent to be discharged from said premises into Company's sewer system. Every Customer, upon signing an application for any service rendered by the Company or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations. The Company shall have the right to refuse service for failure to comply with the rules and regulations herein, or if the customer owes a past due bill not in dispute for sewer service at any location within the Company's area. In any case, where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract specifying a reasonable period of time for the Company to provide the service. In the case where the customer is a tenant, the Company shall notify the owner of the property to be served that the owner may be responsible for payment of the sewer service bill.
- (b) Any prospective commercial or industrial Customer shall, upon request of the Company, present in writing to the Company a list of the devices which are to be attached to the Company's lines, giving the location of any buildings. The Company will then advise the Customer of the form and the character of the waste water collection facilities available.
- (c) No substantial addition to the water-using equipment or appliances connected to the sewer system of the Company for commercial or industrial customers shall be made except upon written notice to and with the written consent of the Company.

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Rules and Regulations Governing

JUN 28 1991

Rendering of Sewer Service

MISSOURI

Public Service Commission

Sewer Rule 4 APPLICATIONS FOR SEWER SERVICE (continued)

- (d) Any change in the location of an existing service connection requested by the Customer shall be made at the Customer's expense.
- (e) Customer service sewers shall not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Sewer Rule 11, Extensions of Collecting Sewers.
- (f) New service connections shall be authorized when a service connection fee is paid to the Company, if such a service connection fee is authorized on the schedule of Service Charges.
- (g) When a service is to be connected, the plumber employed by the Customer shall obtain the connecting accessories from the Company. The plumber shall advise the Company at least 24 hours in advance of when he expects to have service installed so a representative of the Company can inspect the installation. The Company must approve all connections prior to the trench being backfilled by the customer, or his agent.
- (h) If sewer charges are based on water usage, the Company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible to the Company, so that there will be a basis for sewer charges.

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ISSUED BY

Jerry Laughlin

President

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Highway H Utilities, Inc.For Service Area

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Rules and Regulations Governing

Rendering of Sewer Service

JUN 28 1991

Sewer Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER

MISSOURI

Public Service Commission

- (a) The Customer shall provide the service sewer at his expense and risk. As a condition of Company providing the service, inside requirements of all governmental units having jurisdiction and the Company's rules and regulations must be met at the time of connection to the system. The Company may deny service or may discontinue service where footing drains, downspouts, or other sources of surface or storm water are permitted to enter the sewer system through either the inside piping or through the building sewer.
- (b) A separate and independent Customer service sewer shall be required for every building, except when one building stands at the rear of another building on an interior lot where no private service sewer is available and cannot be constructed to the rear building through an adjoining alley, courtyard, or driveway; in that situation, the Customer's service sewer from the front building may be extended to the rear building and it will be considered as one Customer's service sewer.
- (c) Existing service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the Company.
- (d) The Customer's service sewer shall be one of the following: ductile iron pipe, ASTM specification or equal; vitrified clay sewer pipe, ASTM specification or equal; PVC, ASTM specification or equal; or other suitable material approved by the Company. Joints shall be tight and waterproof. Any part of the Customer's service sewer that is located within ten (10) feet of a water service pipe shall be constructed of ductile iron pipe or PVC pressure pipe. The pipe shall be bedded according to the manufacturer's specifications; and, on undisturbed earth or fill compacted to 95% Proctor density. Fill may be non-organic soil or aggregate.

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Rendering of Sewer Service

MISSOURI

Sewer Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (Continued)

Public Service Commission

- (e) The size and slope of the Customer's service sewer shall be subject to the approval of the Company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot.
- (f) Whenever possible the Customer's service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer's service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings.
- (g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used.
- (h) All excavations required for the installation of a Customer's service sewer shall be open trench work unless otherwise approved by the Company. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used and all applicable local plumbing codes, except that no backfill shall be placed until the work has been inspected by the Company. Only those jointing materials and methods which are approved by the Company may be used.
- (i) The connection of the customer's service sewer into the collecting sewer shall be made at the "Y" branch, if such branch is available at a suitable location. If the Company's collecting sewer is vitrified clay pipe of 12" diameter or less and there is no properly located "Y" branch at a suitable location, a "Y" branch shall be installed at a location.

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Sewer Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued) Missouri Service Commission

specified by the Company. If the Company's collecting sewer is greater than 12" in diameter, or is PVC of any size, a neat hole may be cut at a location specified by the Company, and a saddle installed to which the Customer's service sewer will be connected. The invert of the Customer's service sewer at the point of connection shall be at the centerline or higher elevation than the Company's collecting sewer. A smooth neat joint shall be made, and the connection made secure and watertight.

- (j) The Customer is obligated to construct, repair, and maintain the service sewer from the collecting sewer to the building. Such construction and maintenance shall be subject to the approval of an authorized inspector of the Company.
- (k) The Company will locate the point to which service sewer connection will be made and the Company will furnish a "Y" branch, when a "Y" has not previously been installed, or other outlet at the collecting sewer which shall be located in the public right-of-way or Company easement. All connections are subject to inspection and approval by the Company. An application for new connection must be filed in writing at least 24 hours in advance stating the street, house number, name of the applicant, name of the property owner, and the time at which connection is to be made. The Company will not be required to supply sewer service until each such connection has been inspected and approved by it.

In the event the Customer or the Customer's agent shall damage a "Y" branch or go onto the public right-of-way or Company easement and cause damage to the collecting sewer, then the Customer shall be responsible for the cost of repair or replacing any such damage. The "Y" branch is considered part of the collecting sewer.

- (l) Company personnel may not work on piping or facilities not owned by the Company unless authorized by the Company.

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Highway H Utilities, Inc.
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For: Service Area
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SEWER SERVICE

Sewer Rule 5A SMALL DIAMETER SEWERS (for Customers on the small diameter system)

- A. This rule applies to customers on a small diameter collection system, and is not applicable to customers on a conventional gravity collection system. All rules not specifically applicable to conventional gravity flow sewers and service sewers are also applicable.
- B. Any customer connected, or to be connected, to a small diameter sewer collection system designed to transport liquid sewage shall furnish and install, within the lot, a pump unit consisting of a two-chamber collection tank and one effluent pump, of adequate capacity for the customers requirements. Installation and maintenance costs of the pump unit, electrical service, and service sewers between the dwelling and the pump unit and between the pump unit and the company's collecting sewers shall be the responsibility of the customer. Electricity costs for pump operation shall be the responsibility of the customer.
- C. The pump unit, available through one or more local suppliers, shall meet the Company's specifications, which shall be on file at the company's office. The tank shall have an access for inspection and pumping of residual solids. The service sewer from the unit or building shall drain into the tank, and the service sewer from the tank outlet shall be connected to the company's collecting sewer. A stop cock with a provision for locking, which will be furnished, owned and maintained by the company, shall be placed on the service sewer as close to the collecting sewer as possible so as to be accessible to the company. The customer shall also install a check valve near the service connection. Perforated drain field piping shall not be utilized for a service sewer. Required parts and fittings, service sewer piping, and labor required for installation shall be furnished by the customer, and meet the specifications of the company.
- D. The customer shall be responsible for removal of solids from the tank when necessary. If the Company, upon inspection, finds that solids are at such level so as to be discharging from the tank and causing a problem for the collection system or treatment facility, then the company will provide written notification mailed, hand delivered, or both, requiring the customer to remove solids within ten days. If the customer refuses or otherwise fails to remove the solids within the specified period then the company may cause the solids to be removed. In such cases, the customer shall be responsible for the actual cost and the company may include such cost on the customer's bill for sewer service.

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Highway H Utilities, Inc.
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SEWER SERVICE

Sewer Rule 5A SMALL DIAMETER SEWERS (for Customers on the small diameter system) (cont.)

- E. All taps connecting the service sewer to the collecting sewer are to be done by the Company or by the customer's contractor with the approval of the company. One connection shall not service more than one property. In all cases of discontinuance of sewer service pursuant to the company's approved rules, sewer service may be disconnected by the company by locking the stop cock in the closed position.
- F. The company shall have the right to perform maintenance checks at any reasonable time to check for proper operation of the pump unit. Maintenance checks may consist of any of the following:
- 1 Check liquid level control device,
 - 2 Run controls, including alarm system, through one complete cycle,
 - 3 Check the check valves for proper operation,
 - 4 Check solid waste held in the tank.
- G. For every 100 pump units in service, the company shall have on hand two effluent pumps, two effluent pump repair kits, two motors, five liquid level control units, and an adequate supply of check valves. The company shall have at least one of each of the above items for each brand or type of pump authorized to be in use.
- H. The company shall present to the customer, at the time of application for service, information regarding availability of required products and parts.

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Rendering of Sewer Service

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Sewer Rule 6 IMPROPER OR EXCESSIVE USE

Public Service Commission

- (a) The following requirements for the use of sewer service provided by the Company shall be observed. Violation of the requirements will result in the discontinuance of service to the Customer or an additional charge for excess load. The Company may also require the Customer to install facilities to prevent excessive loads and other adverse impacts upon the Company's system.
- (b) No person shall discharge or cause to be discharged any storm water, surface water, ground water, swimming pool water, roof runoff, sub-surface drainage, or cooling water into Company's collecting sewers.
- (c) No person shall discharge or cause to be discharged any of the following described waste waters into the Company's collection sewers:
- (1) Any liquid or vapor having a temperature higher than 150 degrees F;
 - (2) Any waste water which may contain more than 100 parts per million, by weight, of fat, oil or grease;
 - (3) Any waste water which may contain more than 25 parts per million, by weight, of soluble oils;
 - (4) Any gasoline, benzene, naphtha, fuel oil, or other flammable or explosive liquid, solid or gas;
 - (5) Any garbage that has not been properly shredded;
 - (6) Any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewage works;
 - (7) Any waste waters having a PH lower than 5.0 or higher than 9.0, or having any other corrosive property capable of causing damage or hazard to structures, equipment and personnel of the sewage works;

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Sewer Rule 6 IMPROPER OR EXCESSIVE USE (continued) Public Service Commission

(8) Any waste waters containing toxic materials in sufficient quantity to disrupt the operation of treatment facilities.

(d) The Company may specify limits on allowable concentrations of heavy metals that may be discharged to the sewer.

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Sewer Rule 7 DISCONTINUANCE OF SERVICE BY THE COMPANY MISSOURI

Public Service Commission

(a) The Company reserves the right to discontinue services for any of the following reasons:

- (1) For failure to comply with these rules and regulations.
- (2) For nonpayment of utility bill (see Sewer Rule 9).
- (3) For resale of sewer service.
- (4) For an unauthorized sewer connection to Company sewers.

(b) Discontinuance of service to a premises for violation of these Rules and Regulations shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.

(c) If the Company discontinues its service for any violation of these rules and regulations, then any monies due the Company shall become immediately due and payable.

(d) The Company has the right to refuse or to discontinue service to any premises to protect itself against fraud or abuse.

(e) At least thirty (30) days prior to physical discontinuance of service, the Company will mail a written notice to the Customer, and to the property owner if different than the customer, by registered or certified mail, return receipt requested, with a copy thereof forwarded to the Public Service Commission. Said notice shall state the nature of the violation and service may be discontinued at any time after expiration of the notice period, provided satisfactory arrangements for continuance of the service have not been made by the Customer and the Company. This thirty (30) day notice may be waived where discharge of materials which might be detrimental to the health and safety of the public or cause damage to the sewer system of the Company is discovered. In the event of discontinuance of service to protect health and safety as above-provided, the Customer and the Commission shall be notified immediately thereof with a statement concerning the reasons for such discontinuance.

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Sewer Rule 7 <u>DISCONTINUANCE OF SERVICE BY COMPANY</u> (continued)		MISSOURI Public Service Commission
<p>(f) Reconnection of any customer disconnected by authority of this rule will be made subject to payment of the cost of reconnection.</p> <p>(g) Tenants of rental property shall be given the opportunity to pay delinquent bills in lieu of disconnection of service.</p>		
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Rendering of Sewer Service

MISSOURI

Sewer Rule 8 INTERRUPTIONS IN SERVICE

Public Service Commission

- (a) The Company reserves the right to limit sewer service in its collecting sewers at any time for the purpose of making repairs to the sewer system.
- (b) Whenever service is limited for repairs, all Customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.
- (c) No refunds of charges for sewer service will be made for limitations of service unless due to willful misconduct of the Company.
- (d) In order to avoid overloading the capacities of the Company collecting sewers and treatment facilities, the Company reserves the right at all times to determine and regulate, in a reasonable and non-discriminatory manner, the maximum amounts or strength of the wastes discharged into the Company's collecting sewers when they are greater than normal domestic sewage.

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Sewer Rule 9 BILLS FOR SERVICEMISSOURI
Public Service Commission

- (a) The Charges for sewer service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of sewer service shall be at the service connection. Service charges related to connection or disconnection are set forth in the Rates and Service Charges.
- (b) A customer who has made application for service to a premises shall be held liable for all service furnished to such premises until the customer notifies the Company in writing to discontinue service.
- (c) A Customer is liable for payment for all monthly service charges for sewer service to a premises from the date of connection until the date the Company inspects the disconnection or the Company gives written recognition of discontinuance of service. At least five days prior to disconnection, the Customer shall notify the Company of the date, place, and time of disconnection in writing.
- (d) Bills for sewer service will be mailed or delivered to the Customer's last address as shown by the records of the Company, but failure to receive the bill will not relieve the Customer from the obligation to pay the same.
- (e) Payments shall be made at the office of the company or at an equally convenient location designated by the Company.
- (f) A separate bill shall be rendered for each Customer's sewer service.
- (g) The Company shall have the right to render bills monthly in advance and such bills shall be due and payable on the due date indicated on the bill. The Company shall have the right to charge Customers on a monthly basis in arrears when the sewer charges are based on water usage.

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Sewer Rule 9 BILLS FOR SERVICE (continued)

MISSOURI

Public Service Commission

- (h) Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.
- (i) All bills for sewer service become delinquent after the due date stated on the bill. Service may be discontinued thirty (30) days after written notice as provided in Sewer Rule 7 (e). The Company shall have the right to charge to the customer's account reasonable costs and fees incurred in collecting the delinquent amount.
- (j) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used, or a proportionate part of the residential rate, whichever is applicable. Customers terminating with less than one month's service shall pay not less than the monthly minimum.
- (k) If a Customer is a tenant, the Company may require the owner of the property to be ultimately responsible for payment of bills for service, provided the Company has made reasonable and timely efforts to collect bills due from the Customer. All notices of delinquent bills or disconnection shall also be sent to the owner of the property.

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Rendering of Sewer Service

MISSOURI

Sewer Rule 10 SPECIAL CONTRACT FOR EXCESSIVE CAPACITY Public Service Commission

In the event that the Customer to be served proposes to discharge into Company's system an abnormally high volume or strength of waste as to require an enlargement of Company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines, service shall be provided to such customer under the terms and conditions of a mutually satisfactory contract, in a form approved by the Public Service Commission of Missouri, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the Company or the existing Customers of the Company.

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Sewer Rule 11 EXTENSION OF COLLECTING SEWERS

Public Service Commission

(a) This rule shall govern the extension of collecting sewers by the Company in areas where there are no collecting sewers. The Company will extend its collecting sewers within its certified area to serve new customers under the following terms and conditions:

- (1) Upon receipt of written application for service in compliance with Sewer Rule 4, the Company will provide the Applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including manholes, cleanouts, lift stations, reconstruction of existing sewers (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax cost will be added to this estimate calculated at the maximum rate.
- (2) Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution-in-aid-of-construction equal to the amount determined in (a)(1), plus the appropriate customer connection fee(s), if any. Applicant(s) shall have the option of installing the collector extension under the provisions of Rule 11(b) in lieu of entering into said contract.
- (3) If, as a result of reasonably unforeseen circumstances, the actual cost of the extension exceeds the estimated cost of the extension, the Applicant(s) shall pay the added cost.
- (4) The cost to an Applicant or Applicants connecting to a sewer that was contributed by other Applicants shall be as follows:

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Sewer Rule 11 EXTENSION OF COLLECTING SEWERS (continued) Public Service Commission

- (i) For single-family residential Applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension (including income taxes) by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded.
 - (ii) For single-family residential Applicants that are applying for service in areas that are unplatted in subdivision lots, the Applicants' cost shall be equal to: (total cost of the extension ÷ total length of extension in feet) x 100 feet.
 - (iii) For industrial, commercial, or multi-family residential Applicants, the cost will be equal to the amount calculated for a single-family residence in Paragraphs 4(i) or 4(ii) above multiplied times a water usage factor. The water usage factor shall be determined by dividing the average monthly usage in gallons by 7,000 gallons, but shall not be less than 1.
5. Refunds of contributions shall be made to Applicant(s) as follows:
- (i) Should the actual cost of extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained.

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Sewer Rule 11 EXTENSION OF COLLECTING SEWERS (continued) Public Service Commission

- (ii) After the Company has closed its books for the year in which a contribution was made, it will determine its actual income tax cost associated with each extension and refund any excess income tax costs collected from each Applicant.
 - (iii) During the first ten years after the extension is completed, the Company will refund to the Applicants who paid for the extension monies collected from Applicants in accordance with Rule 11(a) 4 above.
 - (iv) The sum of all refunds to any Applicant shall not exceed the total contribution, adjusted for taxes associated with the extension, which the Applicant has paid.
 - (v) Each refund shall be distributed to initial Applicant(s) based upon the percentage of the actual extension cost contributed by each Applicant.
6. Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.
 7. The Company reserves the right to connect future extensions to this collecting sewer and the attaching of customers to such further extensions shall not entitle Applicant(s) contracting for the original extension to additional refund.
 8. The pipe used in making extensions under this rule shall be of a type and size which will be reasonably adequate to supply the area to be served. Such determination as to size and type of pipe shall be left solely to the judgment of the Company. If the Company desires a pipe

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Sewer Rule 11 EXTENSION OF COLLECTING SEWERS (continued)MISSOURI
Public Service Commission

size or lift station larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger size shall be borne by the Company.

(b) This rule shall govern the extension of collecting sewers to prospective customers in areas where no collecting sewers exist where Applicant(s) elects to construct said extensions. The Company will connect said extensions to its existing collecting sewers and provide service to Applicant(s) under the following terms and conditions:

1. Applicant(s) shall enter into a contract with the Company. The contract shall provide that the Applicant construct said collecting sewers to meet the requirements of all governmental agencies and the Company rules and regulations, contribute said sewer to the Company with a detailed accounting of the actual cost of construction, and contribute to the Company an amount equal to the Company's estimated income tax cost, calculated at the maximum rate.
2. Same as (a) 8.
3. The Company, or its representative, shall have the right to inspect and test the extension prior to connecting it to the Company's collecting sewers.
4. Connection of the extension to existing Company collecting sewers shall be made only by representatives of the Company.
5. The Company shall have the right to refuse ownership and responsibility for the sewers until Applicant(s) has met the contractual obligation as provided in Rule 11(b)1.
6. Same as (a) 5.

*Indicates new rate or text
+Indicates change

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Public Service Commission

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Waynesville, MO

name of officer

title

address

FORM NO. 13

P.S.C.MO. No. 1{ Original }
{ Revised }SHEET No. 31

Cancelling P.S.C.MO. No. _____

{ Original }
{ Revised }

SHEET No. _____

Highway H Utilities, Inc.For Service Area

Name of Issuing Corporation

Community, Town or City

RECEIVED

Rules and Regulations Governing

Rendering of Sewer Service

JUN 28 1991

Sewer Rule 11 EXTENSION OF COLLECTING SEWERS (continued)MISSOURI
Public Service Commission

(i) Same as (a) 5 (ii).

(ii) Same as (a) 5 (iii).

(iii) Same as (a) 5 (iv).

(iv) Same as (a) 5 (v).

7. Same as (a) 7.

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