

BUEHNER-FRY, INC.
D/B/A DIRECTDIAL USA

P.S.C.MO. No. 2
Original Title Sheet

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FEB 14 1997

COMMON CARRIER TELECOMMUNICATIONS TARIFF
FOR

MISSOURI
Public Service Commission

BUEHNER-FRY, INC. D/B/A DIRECTDIAL USA

This tariff contains the rules, regulations, descriptions, and rates applicable to the furnishing of Common Carrier Communications offered by Buehner-Fry, Inc. d/b/a DirectDial USA between points within Missouri.

Issued: February 14, 1997

Effective: [REDACTED]

APR 06 1997

Issued by: Milton T. Buehner, President
Buehner-Fry, Inc. d/b/a DirectDial USA
62975 Boyd Acres Road, Suite 2
Bend, Oregon 97701-8237

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BUEHNER-FRY, INC.
D/B/A DIRECTDIAL USA

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Original Sheet No. 1

CHECK SHEET

Sheets 1 through 19, inclusive, of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET

REVISION LEVEL

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SYMBOLS

The following symbols are used for the purposes indicated below:

- C - Changed regulation.
- D - Delete or discontinue.
- I - Increase in a rate.
- M - Moved from another tariff location.
- N - New.
- R - Reduction in a rate.
- T - Change in text but no change in rate or regulation.

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**TARIFF FORMAT MISSOURI
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A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:

2.
2.1
2.1.1
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a)
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the PSCM, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the PSCM.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Access Line - An arrangement which connects the customer's location to a Buehner-Fry, Inc. d/b/a DirectDial USA's switching center or point of presence.

BFI - Used throughout this tariff to mean Buehner-Fry, Inc. d/b/a DirectDial USA unless clearly indicated otherwise by the text.

Commission - The Missouri Public Service Commission.

Company or Carrier - Buehner-Fry, Inc. d/b/a DirectDial USA unless otherwise clearly indicated by the context.

Customer or End User - The person, firm, corporation, or other entity which initiates a call on the Company's network, or accepts billing for a call on the Company's network, subject to the terms and conditions of the Company's tariff regulations.

Dedicated Access Origination - Where originating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

DirectDial USA - Buehner-Fry, Inc. d/b/a DirectDial USA unless otherwise clearly indicated by the context.

LEC - Local Exchange Company.

PSCM - Public Service Commission of Missouri.

Subscriber - The person, firm, partnership, corporation, or other entity who owns or manages the property or location from which a Customer places a call utilizing the equipment and services of the Company. The Subscriber or its agents have a pre-existing business arrangement with the Company and may also be a Customer or End User.

Switched Access Origination - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits.

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SECTION 2 - RULES AND REGULATIONS

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2.1 Undertaking of Buehner-Fry, Inc.

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BFI's services and facilities are furnished for intraLATA and interLATA communications originating at specified points within the State of Missouri under terms of this tariff. Buehner-Fry, Inc. d/b/a DirectDial USA offers resold direct dial long distance services in conjunction with operator assisted long distance services provided by Buehner-Fry, Inc. d/b/a Resort Operator Services. Missouri intrastate service is offered in conjunction with the Company's interstate service. The Company's services and facilities are available twenty-four hours per day, seven days per week.

BFI installs, operates, and maintains the communications services hereinunder for End Users in accordance with the terms and conditions set forth under this tariff and through contracts with its Subscribers. BFI may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to BFI's network. The Subscriber shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 BFI reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.2 Limitations, cont.

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2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All facilities provided under this tariff are directly controlled by BFI and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 BFI's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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2.4 Liabilities of Company, cont.

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2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

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2.4 Liabilities of Company, cont.

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- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.5 Deposits

The Company does not require a deposit from the Customer.

2.6 Advance Payments

For Customers or Subscribers from whom the Company feels an advance payment is necessary, BFI reserves the right to collect an amount not to exceed one month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided by tariff or contract. The Subscriber is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

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2.9 Installation

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Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by BFI. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments and are considered delinquent 21 days after receipt of the Company's bill. The billing agency may be a local exchange telephone company, inter-exchange carrier, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the PSCM. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Customers may contact the Company at 62975 Boyd Acres Road, Suite 2, Bend, Oregon 97701-8237, whose telephone number is (800) 777-1864. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.11 Cancellation by Customer

Customer may cancel service by providing 30 days written notice to the Company.

2.12 Interconnection

Service furnished by BFI may be connected with the services or facilities of other carriers or enhanced service providers. Such service or facilities, if used, are provided under the terms, rates, and conditions of the other carrier. The Customer is responsible for all charges billed by these entities for use in connection with BFI's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.13 Refusal or Discontinuance by Company

MISSOURI
Public Service Commission

BFI may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days written notice to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to BFI or its agents for the purpose of inspection and maintenance of equipment owned by BFI or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or BFI's rules and regulations on file with the Commission, provided five days written notice is given before termination.
- 2.13.5 For nonpayment of bills, provided that suspension or termination of service shall not be made without five days written notice to the Customer.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect BFI's equipment or service to others.
- 2.13.7 Without notice in the event of tampering with the equipment or services owned by BFI or its agents.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.13 Refusal or Discontinuance by Company, cont.

MISSOURI

Public Service Commission

2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, BFI may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.

2.13.10 For extended periods of inactivity.

2.14 Interruption of Service

It shall be the obligation of the Customer or Subscriber to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer or Subscriber. Before giving such notice, Customer or Subscriber shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Subscriber and connected to Carrier's terminal. Interruptions caused by Subscriber-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer or Subscriber has the option of using the long distance network via local exchange company access.

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2.15 Restoration of Service

The use and restoration of service shall be in accordance with the rules and regulations of the Commission. FEB 14 1997

2.16 Inspection, Testing, and Adjustment

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Public Service Commission**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.17 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Carrier may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time, the Company may waive all processing fees for a Customer. These promotions will be subject to prior notification and approval by the PSCM.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.19 Late Fee

A late fee of 1.5% monthly may be charged on any past due balances beginning 30 days from the mailing date of the bill.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.20 Returned Check Charges

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A fee of \$15.00, or five percent of the amount of the check, whichever is greater, may be charged for each check returned for insufficient funds.

2.21 Reconnection Charge

A reconnection fee of \$25.00 per occurrence will be charged when service is re-established for customers who have been disconnected for non-payment.

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SECTION 3 - DESCRIPTION OF SERVICE

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3.1 Timing of Calls

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- 3.1.1 Long distance usage charges are based on the actual usage of BFI's network. The Company will determine that a call has been established through industry standard answer detection methods including, where available, by signal from the local telephone company.
- 3.1.2 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.
- 3.1.3 Usage is measured and rounded to the next higher billing increment for billing purposes.
- 3.1.4 There is no billing applied for incomplete calls.
- 3.1.5 Chargeable time ends when either party "hangs up" thereby releasing the network connection.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.2 General

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The Company's long distance service is offered to customers for calling within the State of Missouri. Customers access BFI's network via local exchange company provided feature group access. Calls are routed over the Company's transmission and switching facilities to any valid NPA-NXX in the State of Missouri.

3.3 Product Descriptions

Unless otherwise indicated, calls are billed in full minute increments, with a one minute minimum call duration. No holiday or time of day discounts are offered. All services are offered in conjunction with interstate service.

3.3.1 DirectDial USA Long Distance - Plan I

BFI's DirectDial USA Plan I is offered to single and multiple site subscribers who utilize a combination of billing by the local exchange company and the Carrier. The Carrier provides an integrated combination of telephones, personal computers and accounting software unique to the management needs of the interim housing property manager. Volume discounts apply.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.3 Product Descriptions, cont.

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3.3.2 DirectDial USA Long Distance - Plan II

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BFI's DirectDial USA Plan II is designed for use by guests in interim housing units who wish to charge long distance calls to a major credit card (Visa, Mastercard, American Express, Discover) but by dialing those calls on a direct dial basis, without operator assistance. Callers utilizing Plan II will speak with a DirectDial USA representative at the time of their initial use of the unit telephone, and will provide credit card information at that time. Subsequent calls from the unit telephone will be made on a direct dial basis, and automatically billed to the caller's credit card, without operator intervention or input of credit card numbers. Plans are offered for resort/vacation and executive housing. Calls are billed in one minute increments, with a three minute minimum call duration.

3.3.3 DirectDial USA Business Long Distance

For business customers, the Company offers a combination of switched inbound and outbound service for use for reservations, administrative functions and other business purposes. Customers who subscribe to DirectDial's Business Long Distance in conjunction with DirectDial Plan I and/or II, described above, receive the "preferred" rate plan. In addition, preferred customers who execute a term agreement for two years or more receive the "preferred term" rate. Calls are billed in six second increments, with a six second minimum. No time of day or holiday discounts apply.

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SECTION 4 - RATES

4.1 General

Unless otherwise indicated, calls are billed in full minute increments.

4.2 DirectDial USA Long Distance

4.2.1 Plan I

Monthly Long Distance Minutes	Rate Per Minute*
0-9,999	\$0.280
10,000-19,999	\$0.220
20,000-29,999	\$0.180
30,000-39,999	\$0.160
40,000-99,999	\$0.140
100,000+	\$0.123

*An additional per minute charge applies for use of personal computer and accounting packages.

4.2.2 Plan II

Resort/Vacation Plan

Initial 3 Minutes	Each Add'l Minute
\$1.00	\$0.35

Commercial Plan

Initial 3 Minutes	Each Add'l Minute
\$1.00	\$0.30

Issued: February 14, 1997

Effective:

APR 06 1997

Issued by: Milton T. Buehner, President
Buehner-Fry, Inc. d/b/a DirectDial USA
62975 Boyd Acres Road, Suite 2
Bend, Oregon 97701-8237

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APR 6 1997
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February 28, 2011

Missouri Public

Service Commission

XD-2011-0197; JX-2003-0500

SECTION 4 - RATES, CONT.

4.3 DirectDial USA Business Long Distance Per Minute Usage Rates

4.3.1 Standard Plan

Each 6 Seconds

Inbound	\$0.014
Outbound	\$0.014

4.3.2 Preferred Plan

Each 6 Seconds

Inbound	\$0.012
Outbound	\$0.012

4.3.3 Preferred Term

Each 6 Seconds

Inbound	\$0.011
Outbound	\$0.011

4.4 Directory Assistance

Each call:	\$0.95
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