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AUG 14 1998

4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued) MO. PUBLIC SERVICE COMM

D. Common Line 800 Service – Business

	(D)	<u>Monthly Charge</u>
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number		\$ 5.00

IntraLATA Usage Rates

		<u>Charge Per Minute</u>
1. Per Minute Plan		
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)		\$.20
b. Off-Peak Time (all other times)		.18

	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$21.60	\$.17
3. 5 Hour Block Plan	45.00	.14

	<u>Nonrecurring Charge</u>
Change Charges	
Number of Terminations Changed per 800 Number	
1. 1 or 2 Terminations	\$ 20.00
2. 3 to 10 Terminations	90.00
3. over 10 Terminations	225.00
Charge to Change Usage Plans	5.00

	(D)	<u>Nonrecurring Charge</u>
Call Detail Information per account	(D)	\$12.50

CANCELLED

DEC 09 2004
By *2nd RS 77*
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

SEP 14 1998
MISSOURI
Public Service Commission

Tariff Reference
SWBT PSC Mo.-No. 27 §5

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4. SERVICES (continued)

4.5 Wide Area Telecommunications Services (continued)

JAN 21 1998

4.5.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

D. Common Line 800 Service – Business

MISSOURI
Public Service Commission
Monthly Charge

Common Line 800 Service (in addition to
the rate for the exchange telephone
service) per 800 number

USOC

WFA

\$ 5.00

IntraLATA Usage Rates

1. Per Minute Plan

Charge Per Minute

- a. Peak Time (Monday through
Friday, 8:00 a.m. to 5:00 p.m.)
- b. Off-Peak Time (all other times)

\$.20

.18

Initial PeriodAdditional Period
Per Minute

2. 2 Hour Block Plan

\$21.60

\$.17

3. 5 Hour Block Plan

45.00

.14

Nonrecurring
Charge

Change Charges

Number of Terminations Changed per
800 Number

- 1. 1 or 2 Terminations
- 2. 3 to 10 Terminations
- 3. over 10 Terminations

\$ 20.00

90.00

225.00

Charge to Change Usage Plans

5.00

USOC

Nonrecurring
Charge

Call Detail Information per account

B15

\$12.50

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Public Service Commission

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David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
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Effective: February 20, 1998

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4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

E. Common Line 800 Service – Residence

Common Line 800 Service (in addition to
the rate for the exchange telephone
service) per 800 number

(D)

Monthly Charge

\$ 3.95

IntraLATA Usage Rates

Charge Per Minute

1. Per Minute Plan

- a. Peak Time (Monday through
Friday, 8:00 a.m. to 5:00 p.m.)
- b. Off-Peak Time (all other times)

\$.20

.18

Initial PeriodAdditional Period
Per Minute

2. 2 Hour Block Plan

\$ 9.00

\$.14

3. 5 Hour Block Plan

15.00

.12

Nonrecurring
Charge

Change Charges

Number of Terminations Changed per
800 Number

- 1. 1 or 2 Terminations
- 2. 3 to 10 Terminations
- 3. over 10 Terminations

\$ 20.00

90.00

225.00

Charge to Change Usage Plans

5.00

(D)

Nonrecurring
Charge

Call Detail Information per account

(D)

\$12.50

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DEC 09 2004

By *2nd RS 78*Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

SEP 14 1998

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Public Service Commission

Tariff Reference
SWBT PSC Mo. No. 27 \$5

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4. SERVICES (continued)

4.5 Wide Area Telecommunications Services (continued)

JAN 21 1998

4.5.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

E. Common Line 800 Service – Residence

MISSOURI
Public Service Commission

	<u>USOC</u>	<u>Monthly Charge</u>
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number	WFA	\$ 3.95

IntraLATA Usage Rates

	<u>Charge Per Minute</u>
1. Per Minute Plan	
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)	\$.20
b. Off-Peak Time (all other times)	.18

	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$ 9.00	\$.14
3. 5 Hour Block Plan	15.00	.12

	<u>Nonrecurring Charge</u>
Change Charges	
Number of Terminations Changed per 800 Number	
1. 1 or 2 Terminations	\$ 20.00
2. 3 to 10 Terminations	90.00
3. over 10 Terminations	225.00
Charge to Change Usage Plans	5.00

	<u>USOC</u>	<u>Nonrecurring Charge</u>
Call Detail Information per account	B15	\$12.50

CANCELLED

SEP 14 1998

By *ISR* #78
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, MO 64106

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97-372
MISSOURI
Public Service Commission

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 Tariff Reference
 SWBT PSC Mo.-No. 35 §6
 JAN 21 1998

4. SERVICES (continued)

4.6 Directory Services

The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing Directory Services as set forth in the Southwestern Bell Telephone Company Tariff, PSC. Mo. No. 35 §6 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for Directory Services to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

CANCELLED

SEP 14 1998
 By *LS#RS#79*
 Public Service Commission
 MISSOURI

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
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 FEB 20 1998
 97-372
 MISSOURI
 Public Service Commission

4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$5.00	\$19.00	(I)

2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$5.00	\$19.00	(I)

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$5.00	\$19.00	(I)
Residential	\$2.83	\$11.25	(I)

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business alternate listings, each	\$5.00	\$9.50	(I)
Residence alternate listings, each	\$2.83	\$6.00	(I)

Issued: January 24, 2011

Effective: February 23, 2011

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of Missouri, Inc. dba Birch Communications
2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
May 6, 2017
Missouri Public
Service Commission
JC-2017-0212

FILED
Missouri Public
Service Commission
JC-2011-0381

4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$4.11	\$19.00	(I)

2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$4.11	\$19.00	(I)

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$4.11	\$19.00	(I)
Residential	\$2.57	\$11.25	(I)

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business alternate listings, each	\$4.11	\$9.50	(I)
Residence alternate listings, each	\$2.57	\$6.00	(I)

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel
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2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
February 23, 2011
Missouri Public
Service Commission
JC-2011-0381

FILED
Missouri Public
Service Commission
JC-2009-0794

4. SERVICES (continued)

4.8 Directory Services4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.92	\$19.00	(I)

2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.45	\$19.00	

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.92	\$19.00	(I)
Residential	\$2.45	\$11.25	(I)

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business alternate listings, each	\$3.64	\$9.50	(I)
Residence alternate listings, each	\$2.27	\$6.00	(R)

Issued: October 19, 2007

Effective: October 29, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel
2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
June 5, 2009
Missouri Public
Service Commission
JC-2009-0794

FILED
Missouri Public
Service Commission

4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.74	\$19.00	(I)

2. Additional Listing -- Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.45	\$19.00	

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.74	\$19.00	(I)
Residential	\$2.34	\$11.25	(I)

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business alternate listings, each	\$3.47	\$9.50	(I)
Residence alternate listings, each	\$2.34	\$6.00	(I)

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel
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Kansas City, MO 64108

CANCELLED
October 29, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

(N)

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00

2. Additional Listing -- Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$3.45	\$19.00

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

(N)

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	(D)(M)
Business alternate listings, each	\$2.85	\$9.50	(D)(M)
Residence alternate listings, each	1.78	6.00	(I)(M)

(M)

(D)

(M) Alternate Listing previously located on 2nd Revised Sheet 81

(M) Dual Name Listing moved to 3rd Revised Sheet 81.

(M) Regular Extra Listing moved to 3rd Revised Sheet No. 83.

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

Cancelled

May 20, 2007
Missouri Public
Service Commission

Filed
MO PSC

CANCELLED

4. SERVICES (continued)

Missouri Public4.8 Directory Services**REC'D SEP 10 2002**4.8.1 Directory ListingsAUG 01 2003
By Jrd RS 80
Public Service Commission
MISSOURI**Service Commission**

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

1. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Dual Name Listing – Business	--	\$9.50
Dual Name Listing – Residence	--	--

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

	<u>Monthly Rate</u>		<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Access Service Business Listing, each	\$2.30	\$2.07	\$9.50
Access Service Residence Listing, each	1.50	1.35	6.00

B. Regular Extra Listings

	<u>Monthly Rate</u>		<u>Service and Equipment Charge</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Business extra listings, each	\$2.85	\$2.85	\$9.50	(1)
Residence extra listings, each	1.78	1.78	6.00	(1)

Missouri Public**FILED NOV 01 2002****Service Commission**

Issued: September 10, 2002

Effective: November 1, 2002

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Birch Telecom of Missouri, Inc.

CANCELLED**RECEIVED****AUG 14 1998****MO. PUBLIC SERVICE COMM****NOV 01 2002**
By 2nd RS 80
Public Service Commission
MISSOURI(D)
(D)

4. SERVICES (continued)

(T)

4.8 Directory Services

(T)

4.8.1 Directory Listings

(N)

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

(T)

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

(T)

1. Dual Name Listings

(D)	Monthly Rate	Service and Equipment Charge
Dual Name Listing – Business	--	\$9.50
Dual Name Listing – Residence	--	--

(T)

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

(N)

Access Service Business Listing,
each
Access Service Residence
Listing, each

(D)

	Monthly Rate		Service and Equipment Charge
	Rate Segment I	Rate Segment II	
Access Service Business Listing, each	\$2.30	\$2.07	\$9.50
Access Service Residence Listing, each	1.50	1.35	6.00

(T)

B. Regular Extra Listings

(N)

Business extra listings, each
Residence extra listings, each

(D)

	Monthly Rate		Service and Equipment Charge
	Rate Segment I	Rate Segment II	
Business extra listings, each	\$2.45	\$2.21	\$9.50
Residence extra listings, each	1.60	1.44	6.00

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

FILED**SEP 14 1998****MISSOURI**
Public Service Commission

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Tariff Reference
SWBT PSC Mo.-No. 35 §6

JAN 21 1998

MISSOURI
Public Service Commission

4. SERVICES (continued)

4.6 Directory Services (continued)

4.6.1 Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

A. Dual Name Listings

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Dual Name Listing – Business	DNL	--	\$9.50
Dual Name Listing – Residence	DNL	--	--

B. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Access Service Business Listing, each	DNB	\$2.07	\$9.50
Access Service Residence Listing, each	DNR	1.35	6.00

4.6.2 Regular Extra Listings

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Business Extra Listing, each	CLT	\$2.21	\$9.50
Residence Extra Listing, each	RLT	1.44	6.00

CANCELLED

SEP 14 1998

By *ISFRS #80*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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Kansas City, MO 64106

FEB 20 1998
97-372
MISSOURI
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Dual Name Listing – Business	No Charge	\$10.00	(I)
Dual Name Listing – Residence	No Charge	No Charge	

7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$5.00	\$10.00	(I)
Residence	\$2.83	\$10.00	(I)

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$3.92	\$10.00	(I)
Residential	\$2.83	\$10.00	(I)

9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

Issued: January 24, 2011

Effective: February 23, 2011

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of Missouri, Inc. dba Birch Communications
2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
May 6, 2017
Missouri Public
Service Commission
JC-2017-0212

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Missouri Public
Service Commission
JC-2011-0381

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$9.50
Dual Name Listing – Residence	No Charge	No Charge

7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.92	\$9.50	(I)
Residence	\$2.45	\$6.00	(I)

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$3.92	\$9.50	(I)
Residential	\$2.45	\$6.00	(I)

9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

Issued: October 19, 2007

Effective: October 29, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel
2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
February 23, 2011
Missouri Public
Service Commission
JC-2011-0381

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Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$9.50
Dual Name Listing – Residence	No Charge	No Charge

7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.74	\$9.50	(I)
Residence	\$2.34	\$6.00	(I)

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tarified by the Company in that state, or where the Company does not provide service, the applicable rate will be that tarified by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$3.74	\$9.50	(I)
Residential	\$2.34	\$6.00	(I)

9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel
2300 Main Street, Suite 600
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October 29, 2007
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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$9.50
Dual Name Listing – Residence	No Charge	No Charge

7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.07	\$9.50	(1)
Residence	\$1.92	\$6.00	(1)

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$3.07	\$9.50	(1)
Residential	\$1.92	\$6.00	(1)

9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

Issued: February 20, 2004

Effective: March 1, 2004

David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

Cancelled
May 20, 2007
Missouri Public
Service Commission

Filed
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Birch Telecom of Missouri, Inc.

3rd Revised Sheet No. 81
Replacing 2nd Revised Sheet No. 81**CANCELLED****Missouri Public
Service Commission**

4. SERVICES (continued)

4.8 Directory Services (continued)4.8.1 Directory Listings (continued)

5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	(N)
Business	No Charge	\$19.00	
Residential	No Charge	\$11.25	(N)

6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	(D)
Dual Name Listing -- Business	No Charge	\$9.50	(D)
Dual Name Listing -- Residence	No Charge	No Charge	(M)
			(M)

7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	(D)
Business	\$2.85	\$9.50	(N)
Residence	\$1.78	\$6.00	(N)

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$2.85	\$9.50	
Residential	\$1.78	\$6.00	(N)

9. Free Additional Listing -- (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	No Charge	\$19.00	
Residential	No Charge	\$11.25	(N)

(M) Dual Name Listing previously located on 2nd Revised Sheet No. 80.

(M) Alternate Listings moved to 3rd Revised Sheet No. 80.

Issued: July 1, 2003

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

Effective: August 1, 2003

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FILED AUG 01 2003

4. SERVICES (continued)

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4.8 Directory Services (continued)

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4.8.1 Directory Listings (continued)

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C. Special Types of Extra Listings1. Alternate Listings

	<u>Monthly Rate</u>		<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Business alternate listings, each	\$2.45	\$2.21	\$9.50
Residence alternate listings, each	1.60	1.44	6.00

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$2.85	\$9.50	(D) (D) (F) (F),(I)

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AUG 01 2003
3rd RS 81
Public Service Commission
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Missouri Public

FILED NOV 01 2002

Service Commission

Issued: September 10, 2002

Effective: November 1, 2002

David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

Birch Telecom of Missouri, Inc.

(D)
(D)

4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(N)

4.8.1 Directory Listings (continued)

(T)

C. Special Types of Extra Listings

(T)

1. Alternate Listings

(N)

(D)

Business alternate listings,
each
Residence alternate listings,
each

Rate Segment I	Monthly Rate	
	Rate Segment I	Rate Segment II
\$2.45	\$2.21	
1.60	1.44	

Service and
Equipment
Charge

\$9.50
6.00

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

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NOV 01 2002
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Public Service Commission
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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

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Tariff Reference

SWBT PSC Mo. No. 3586

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4. SERVICES (continued)

4.6 Directory Services (continued)

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4.6.3 Special Types of Extra Listings

A. Alternate Listings

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Business Alternate Listing, each	FNA, NSH	\$2.21	\$9.50
Residence Alternate Listing, each	FNA	1.44	6.00

B. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing (XLL).

C. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing (FLM).

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SEP 14 1998

By *[Signature]* #81
Public Service Commission
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Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, MO 64106

SEP 20 1998
97-372
MISSOURI
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>
Business	\$2.37	\$0.00
Residence Nonlisted Service, each		
Primary	\$2.37	\$10.00
Additional	\$2.37	\$10.00

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	\$4.25	\$10.00	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$4.25	\$10.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: May 1, 2014

Effective: June 1, 2014

Christopher J. Bunce, Vice President Legal and General Counsel
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2323 Grand Blvd. Suite 925
Kansas City, MO 64108

CANCELLED
May 6, 2017
Missouri Public
Service Commission
JC-2017-0212

FILED
Missouri Public
Service Commission
JC-2014-0440

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Business	\$2.37	\$0.00	(I)
Residence Nonlisted Service, each			
Primary	\$2.37	\$10.00	(I)
Additional	\$2.37	\$10.00	(I)

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	\$3.16	\$10.00	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$3.16	\$10.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: January 24, 2011

Effective: February 23, 2011

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2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
June 1, 2014
Missouri Public
Service Commission
JC-2014-0440

FILED
Missouri Public
Service Commission
JC-2011-0381

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Business	\$2.15	\$0.00	(I)
Residence Nonlisted Service, each			
Primary	\$2.12	\$9.50	(I)
Additional	\$2.12	\$6.00	(I)

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	\$2.87	\$9.50	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$2.87	\$6.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel
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2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
February 23, 2011
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Service Commission
JC-2011-0381

FILED
Missouri Public
Service Commission
JC-2009-0794

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Business Residence Nonlisted Service, each	\$2.05	\$0.00	(I)
Primary	\$2.05	\$9.50	(I)
Additional	\$2.05	\$6.00	(I)

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	\$2.74	\$9.50	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$2.74	\$6.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves date terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: October 19, 2007

Effective: October 29, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel
2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
June 5, 2009
Missouri Public
Service Commission
JC-2009-0794

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4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Business	\$1.96	\$0.00	(N)
Residence Nonlisted Service, each			
Primary	\$1.50	\$9.50	
Additional	\$1.62	\$6.00	(I)

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge (1)</u>	
Business Non-published Listing	\$2.61	\$9.50	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$2.15	\$6.00	

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel
2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
October 29, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Residence Nonlisted Service, each			
Primary	\$1.50	\$9.50	
Additional	1.62	6.00	(I)

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	No Charge	\$9.50	
Residence Non-published Exchange Service, each non- published telephone number	\$2.15	\$6.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: February 20, 2004

Effective: March 1, 2004

Cancelled
May 20, 2007
Missouri Public
Service Commission

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

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4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	(D)
Residence Nonlisted Service, each			(D)
Primary	\$1.50	\$9.50	(D) (I)
Additional	1.50	6.00	(D)(M)

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge (1)</u>	(D)
Business Non-published Listing	No Charge	\$9.50	(D) (R)
Residence Non-published Exchange Service, each non-published telephone number	\$1.99	\$6.00	(D)(M)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

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by 3rd RS 82
Public Service Commission
MISSOURI

(M) Non-published and Non-listed previously located on 2nd Revised Sheet No.82.

(M) Residence Bold or Script Listings, Residence Family Space Listings and Secretarial Listing moved to 3rd Revised Sheet No. 82.

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, MO 64105Missouri Public
Service Commission

FILED AUG 01 2003

Birch Telecom of Missouri, Inc.

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(D)

4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(N)

4.8.1 Directory Listings (continued)

(T)

C. Special Types of Extra Listings (continued)

(T)

4. Secretarial Listings

(N)

(N)

Secretarial Listings

(D)

(D)

Monthly Rate	
Rate Segment I	Rate Segment II
\$3.65	\$3.29

Service and Equipment Charge
\$9.50

(T)

5. Additional Listings – Rotary Number Group

(N)

(N)

Additional Listings, each

(D)

(D)

Monthly Rate	
Rate Segment I	Rate Segment II
\$3.45	\$3.11

Service and Equipment Charge
\$9.50

D. Residence Bold or Script Listings

(N)

(N)

Residence Bold or Script
Listing, each

(D)

(D)

Monthly Rate	
Rate Segment I	Rate Segment II
\$3.00	\$2.70

Service and Equipment Charge
\$6.00

E. Residence Family Space Listings

(N)

(N)

Residence Family Space
Listing, each

(D)

(D)

Monthly Rate	
Rate Segment I	Rate Segment II
\$5.00	\$4.50

Service and Equipment Charge
\$6.00

CANCELLED

AUG 01 2003

by 2nd RS82
Public Service Commission
MISSOURI

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

SEP 14 1998

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SWBT PSC Mo.-No. 35 §6

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4. SERVICES (continued)

4.6 Directory Services (continued)

JAN 21 1998

4.6.3 Special Types of Extra Listings (continued)

D. Secretarial Listings

MISSOURI
Public Service Commission

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Secretarial Listing	9FK	\$3.29	\$9.50

E. Additional Listings - Rotary Number Group (1) (2)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Additional listings, each	ALR	\$3.11	\$9.50

4.6.4 Residence Signature Listings

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Residence Signature Listing, each	SPFT	\$2.70	\$6.00

4.6.5 Residence Family Space Listings

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Residence Family Space Listing, each	LAI02	\$4.50	\$6.00

CANCELLED

SEP 14 1998
By *ISFRS#82*
Public Service Commission
MISSOURI

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
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1000 Walnut Street, Suite 1220
Kansas City, MO 64106

FILED
FEB 20 1998
97-372
MISSOURI
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business extra listings, each	\$5.00	\$10.00	(I)
Residence extra listings, each	\$2.83	\$10.00	(I)

13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Bold or Script Listing	\$5.00	\$10.00	(I)
Customer Extra Line Listing	\$5.00	\$10.00	(I)
Family Space Listing	\$5.00	\$10.00	(I)
Line of Distinction	\$5.00	\$10.00	(I)
Personality Logo	\$5.00	\$10.00	(I)
Signature Listing	\$5.00	\$10.00	(I)
Three Print Product Discount	(\$2.00)	No Charge	
Two Print Product Discount	(\$1.00)	No Charge	

14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	No Charge	\$10.00	(I)
Residential	No Charge	\$10.00	(I)

15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Secretarial Listings	\$5.00	\$10.00	(I)

Issued: January 24, 2011

Effective: February 23, 2011

Christopher J. Bunce, Vice President Legal and General Counsel
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 Kansas City, MO 64108

CANCELLED
 May 6, 2017
 Missouri Public
 Service Commission
 JC-2017-0212

FILED
 Missouri Public
 Service Commission
 JC-2011-0381

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business extra listings, each	\$4.11	\$9.50	(I)
Residence extra listings, each	\$2.57	\$6.00	(I)

13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Bold or Script Listing	\$3.00	\$6.00
Customer Extra Line Listing	\$1.78	\$6.00
Family Space Listing	\$4.50	\$6.00
Line of Distinction	\$2.25	\$6.00
Personality Logo	\$4.50	\$6.00
Signature Listing	\$3.00	\$6.00
Three Print Product Discount	(\$2.00)	No Charge
Two Print Product Discount	(\$1.00)	No Charge

14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Secretarial Listings	\$3.65	\$9.50

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel
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 2300 Main Street, Suite 600
 Kansas City, MO 64108

CANCELLED
 February 23, 2011
 Missouri Public
 Service Commission
 JC-2011-0381

FILED
 Missouri Public
 Service Commission
 JC-2009-0794

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business extra listings, each	\$3.74	\$9.50	(I)
Residence extra listings, each	\$2.34	\$6.00	(I)

13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Bold or Script Listing	\$3.00	\$6.00
Customer Extra Line Listing	\$1.78	\$6.00
Family Space Listing	\$4.50	\$6.00
Line of Distinction	\$2.25	\$6.00
Personality Logo	\$4.50	\$6.00
Signature Listing	\$3.00	\$6.00
Three Print Product Discount	(\$2.00)	No Charge
Two Print Product Discount	(\$1.00)	No Charge

14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Secretarial Listings	\$3.65	\$9.50

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel
2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
June 5, 2009
Missouri Public
Service Commission
JC-2009-0794

Filed
Missouri Public
Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business extra listings, each	\$3.07	\$9.50	(1)
Residence extra listings, each	1.92	6.00	(1)

13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Bold or Script Listing	\$3.00	6.00
Customer Extra Line Listing	\$1.78	6.00
Family Space Listing	\$4.50	6.00
Line of Distinction	\$2.25	6.00
Personality Logo	\$4.50	6.00
Signature Listing	\$3.00	\$6.00
Three Print Product Discount	(\$2.00)	No Charge
Two Print Product Discount	(\$1.00)	No Charge

14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Secretarial Listings	\$3.65	\$9.50

Issued: February 20, 2004

Effective: March 1, 2004

Cancelled
May 20, 2007
Missouri Public
Service Commission

David E. Scott, President
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Kansas City, MO 64105

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4. SERVICES (continued)

Missouri Public
Service Commission4.8 Directory Services (continued)

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4.8.1 Directory Listings (continued)

(D)

12. Regular Extra Listings

	Monthly Rate	Service Charge	(D)(M)
Business extra listings, each	\$2.85	\$9.50	(D)
Residence extra listings, each	1.78	6.00	(M)

13. Residential Listings:

(N)

	Monthly Rate	Service Charge	(N)
Bold or Script Listing	\$3.00	6.00	(D)
Customer Extra Line Listing	\$1.78	6.00	(N)
Family Space Listing	\$4.50	6.00	(M)
Line of Distinction	\$2.25	6.00	(N)
Personality Logo	\$4.50	6.00	(N)
Signature Listing	\$3.00	\$6.00	(N)
Three Print Product Discount	(\$2.0.0)	No Charge	(N)
Two Print Product Discount	(\$1.00)	No Charge	(N)

14. Secondary Listing

(N)

	Monthly Rate	Service Charge	(N)
Business	No Charge	\$9.00	(N)
Residential	No Charge	\$6.00	(N)

15. Secretarial Listings

(M)

	Monthly Rate	Service Charge	(D)
Secretarial Listings	\$3.65	\$9.50	(D)(M)

(M)

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MAR 01 2004
By 444 RS 83
Public Service Commission
MISSOURI

- (M) Residence Bold or Script Listings and Residence Family Space Listings previously located on 1st Revised Sheet No. 82.
 (M) Regular Extra Listing previously located on 2nd Revised Sheet 80.
 (M) Secretarial Listing previously located on 1st Revised Sheet No. 82.
 (M) Non-published and Non-Listing moved to 2nd Revised Sheet No. 82.

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 1004 Baltimore Ave., Suite 900
 Kansas City, MO 64105

Missouri Public
Service Commission

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4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

F. Residence Logo

	<u>Monthly Rate</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>
Residence Logo Listing, each	\$5.00	\$4.50
Residence Logo listing discount when combined with either a Bold or Script Listing or a Line of Distinction Listing	(1.00)	(.90)
Residence Logo listing discount when combined with both a Bold or Script Listing and a Custom Extra Line Listing	(2.00)	(1.80)

G. Residence Custom Extra Line

	<u>Monthly Rate</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>
Residence Custom Extra Line Listing, each	\$2.50	\$2.25
Residence Custom Extra Line Listing when combined with a Bold or Script Listing	(1.00)	(.90)

H. Nonpublished Exchange Service

	<u>Monthly Rate</u>		<u>Service and Equipment Charge (1)</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Business Nonpublished Listing	No Charge	No Charge	\$10.00	(N)
Residence Nonpublished Exchange Service, each unpublished telephone number	\$1.99	\$1.99	\$6.00	(I)

I. Nonlisted Service

	<u>Monthly Rate</u>		<u>Service and Equipment Charge (2)</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Residence Nonlisted Service, each				
Primary	\$1.50	\$1.50	\$6.00	(I)
Additional	1.50	1.50	6.00	(I)

See Sheet No. 84 for footnotes.

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REC'D SEP 10 2002

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AUG 01 2003

3rd RS 83
Public Service Commission
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Issued: September 10, 2002

Effective: November 1, 2002

David E. Scott, President
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Kansas City, MO 64105

Birch Telecom of Missouri, Inc.

(D)

(D)

4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(T)

4.8.1 Directory Listings (continued)

F. Residence Logo

(N)

	(D)	<u>Monthly Rate</u>	
		<u>Rate Segment I</u>	<u>Rate Segment II</u>
Residence Logo Listing, each	(D)	\$5.00	\$4.50
Residence Logo listing discount when combined with either a Bold or Script Listing or a Line of Distinction Listing	(D)	(1.00)	(.90)
Residence Logo listing discount when combined with both a Bold or Script Listing and a Custom Extra Line Listing	(D)	(2.00)	(1.80)

G. Residence Custom Extra Line

(N)

	(D)	<u>Monthly Rate</u>	
		<u>Rate Segment I</u>	<u>Rate Segment II</u>
Residence Custom Extra Line Listing, each	(D)	\$2.50	\$2.25
Residence Custom Extra Line Listing when combined with a Bold or Script Listing	(D)	(1.00)	(.90)

H. Nonpublished Exchange Service

(N)

	(D)	<u>Monthly Rate</u>		<u>Service and Equipment Charge (1)</u>
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Residence Nonpublished Exchange Service, each nonpublished telephone number	(D)	\$1.60	\$1.44	\$6.00

I. Nonlisted Service

(N)

	(D)	<u>Monthly Rate</u>		<u>Service and Equipment Charge (2)</u>
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Residence Nonlisted Service, each				
Primary	(D)	\$1.20	\$1.08	\$6.00
Additional	(D)	1.20	1.08	6.00

See Sheet No. 84 for footnotes.

Issued: August 14, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

Effective: September 14, 1998

SEP 14 1998

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Public Service Commission

Birch Telecom of Missouri, Inc.

Original Sheet No. 83

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Tariff Reference

SWBT PSC Mo.-No. 35 §6

JAN 21 1998

4. SERVICES (continued)

4.6 Directory Services (continued)**MISSOURI**
Public Service Commission

4.6.6 Residence Personality Logo

	<u>USOC</u>	Monthly Rate
Residence Personality Logo listing, each	LGO++	\$4.50
Residence Personality Logo listing discount when combined with either a Signature Listing or a Line of Distinction Listing	ZD1	(.90)
Residence Personality Logo listing discount when combined with both a Signature Listing and a Line of Distinction Listing	ZD2	(1.80)

4.6.7 Residence Line of Distinction

	<u>USOC</u>	Monthly Rate
Residence Line of Distinction Listing, each	ZL1-ZL8	\$2.25
Residence Line of Distinction Listing when combined with a Signature Listing	ZD1	(.90)

4.6.8 Nonpublished Exchange Service

	<u>USOC</u>	Monthly Rate	Monthly Rate
Residence Nonpublished Exchange Service, each unpublished telephone number	NPU	\$1.44 (2)	\$6.00

4.6.9 Nonlisted Service

	<u>USOC</u>	Monthly Rate	Service and Equipment Charge(2)
Residence Nonlisted Service, each			
Primary	NLT	\$1.08	\$6.00
Additional	NLA	1.08	6.00

See Sheet No. 84 for footnotes.

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1000 Walnut Street, Suite 1220
Kansas City, MO 64106**FILED**
FEB 20 1998
97-372
MISSOURI
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

16. Special Reversed Long Distance Charge Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

17. Supplemental Address Information

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.74	\$9.00	(I)
Residence	\$2.34	\$6.00	(I)

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel
2300 Main Street, Suite 600
Kansas City, MO 64108

CANCELLED
May 6, 2017
Missouri Public
Service Commission
JC-2017-0212

Filed
Missouri Public
Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.8 Directory Services (continued)4.8.1 Directory Listings (continued)

16. Special Reversed Long Distance Charge Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

17. Supplemental Address Information

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$2.85	\$9.00
Residence	\$1.78	\$6.00

(M)
(N)

(N)

(D)

Issued: July 1, 2003

Effective: August 1, 2003

CancelledMay 20, 2007
Missouri Public
Service CommissionDavid E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105**Filed**
MO PSC

Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)

(T) 4.8 Directory Services (continued)

(T) 4.8.1 Directory Listings (continued)

MO. PUBLIC SERVICE COMM

Footnotes

- (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

CANCELLED
AUG 01 2003
By *Z. R. S. 84*
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

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SWBT PSC Mo.-No. 35 §6

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4. SERVICES (continued)

4.6 Directory Services (continued)

Footnotes

MISSOURI
Public Service Commission

- (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

CANCELLED

SEP 14 1998
By *ISRS #84*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
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1000 Walnut Street, Suite 1220
Kansas City, MO 64106

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97 - 372
MISSOURI
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

(N)(I)

Directory Assistance - Local	\$0.90
Directory Assistance - LD	\$1.73
Directory Assistance Call Complete	\$1.72
Line Status Verification	\$1.50
Call Interrupt Charge	\$2.31

(N)(I)

Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Telecom of Missouri, Inc. dba Birch Communications
2300 Main St. Suite 600
Kansas City, MO 64108

CANCELLED
November 17, 2017
Missouri Public
Service Commission
JC-2018-0058

FILED
Missouri Public
Service Commission
JC-2010-0766

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.82 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	<u>Rate</u>
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$.00
- Collect	.90
- Bill to Third Number	.90
<u>Semi-Automated DACC</u>	
- Sent-Paid	1.48
- Collect	1.16
- Bill to Third Number	1.16
<u>Person-to-Person</u>	3.32

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel
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CANCELLED
July 30, 2010
Missouri Public
Service Commission
JC-2010-0766

FILED
Missouri Public
Service Commission
JC-2009-0794

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.79 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	<u>Rate</u>	
<u>Fully-Automated DACC</u>		
- Sent-Paid Non-Coin	\$.00	(R)
- Collect	.90	(I)
- Bill to Third Number	.90	(I)
<u>Semi-Automated DACC</u>		
- Sent-Paid	1.48	(I)
- Collect	1.16	(I)
- Bill to Third Number	1.16	(I)
<u>Person-to-Person</u>	3.32	(I)

Issued: October 19, 2007

Effective: October 29, 2007

CANCELLED
June 5, 2009
Missouri Public
Service Commission
JC-2009-0794

Christopher J. Bunce, Vice President, Legal, and General Counsel
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Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.68 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	<u>Rate</u>
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$.30
- Collect	.75
- Bill to Third Number	.75
<u>Semi-Automated DACC</u>	
- Sent-Paid	.95
- Collect	.95
- Bill to Third Number	.95
<u>Person-to-Person</u>	2.15

Issued: January 24, 2005

Effective: February 4, 2005

G. Michael Cassity, President
 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, MO 64108

CANCELLED
 October 29, 2007
 Missouri Public
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4. SERVICES (continued)

Missouri Public

4.8 Directory Services (continued)

REC'D FEB 20 2004

4.8.2 Directory Assistance Service

Service Commission

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.63 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	Rate
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$.30
- Collect	.75
- Bill to Third Number	.75
<u>Semi-Automated DACC</u>	
- Sent-Paid	.95
- Collect	.95
- Bill to Third Number	.95
<u>Person-to-Person</u>	2.15

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FEB 04 2005
By 84RS85
Public Service Commission
MISSOURI

Issued: February 20, 2004

Effective: March 1, 2004

David E. Scott, President
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Kansas City, MO 64105

Missouri Public
Service Commission

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4. SERVICES (continued)

Missouri Public
Service Commission4.8 Directory Services (continued)

REC'D JUL 01 2003

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.59 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	Rate	
<u>Fully-Automated DACC</u>		
- Sent-Paid Non-Coin	\$.30	
- Collect	.75	
- Bill to Third Number	.75	(E)
<u>Semi-Automated DACC</u>		
- Sent-Paid	.95	
- Collect	.95	
- Bill to Third Number	.95	
<u>Person-to-Person</u>	2.15	

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MAR 01 2004
By **742RS85**
Public Service Commission
MISSOURI

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President
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Kansas City, MO 64105

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4. SERVICES (continued)

Missouri Public
Service Commission

REC'D FEB 28 2003

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.59 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call. (D)

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	Rate	
<u>Fully-Automated DACC</u>		
- Sent-Paid Non-Coin	\$.30	(D)
- Collect	.75	
- Bill to Third Number	.95	(N)
<u>Semi-Automated DACC</u>		
- Sent-Paid	.95	(D)
- Collect	.95	
- Bill to Third Number	.95	
<u>Person-to-Person</u>	2.15	

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4. SERVICES (continued)

Missouri Public
Service Commission

4.8 Directory Services (continued)

REC'D FEB 04 2003

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.59 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, or Travel Card will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call. (I)

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	Rate
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$.30
- Travel Card	.75
- Collect	.75
	.75
<u>Semi-Automated DACC</u>	
- Sent-Paid	.95
- Travel Card	.95
- Collect	.95
- Bill to Third Number	.95
<u>Person-to-Person</u>	2.15

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MAR 31 2003
5488 85
Public Service Commission
MISSOURI

Issued: February 3, 2003

Effective: February 15, 2003

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2020 Baltimore Avenue
Kansas City, MO 64108

Missouri Public
Service Commission

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4. SERVICES (continued)

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4.8 Directory Services (continued)

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4.8.2 Directory Assistance Service

A. Rates

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1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.51 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, or Travel Card will be billed \$1.04 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.51 for each listing request, subsequent to the initial request, on the same call. (T)(I)

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion

Rate

Fully-Automated DACC

- Sent-Paid Non-Coin	.30	
- Travel Card	.35	(N)
- Collect	.75	(I)
- Bill to Third Number	.75	(I)

Semi-Automated DACC

- Sent-Paid	.95	(I)
- Travel Card	.70	(N)
- Collect	.95	(I)
- Bill to Third Number	.95	(I)

Person-to-Person

2.15 (I)

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FEB 15 2003

By 444 RS 85
Public Service Commission
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(D)

JAN 15 2001

MISSOURI
Public Service Commission

Issued: December 8, 2000

Effective: January 15, 2001

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

- (1) 1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.48 per listing request. This charge is applicable for each listing requested on the call.
- (1) 2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$.97 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.48 for each listing request, subsequent to the initial request, on the same call.

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion

Rate

Fully-Automated DACC

- Sent-Paid Non-Coin .30
- Collect (1)
- Bill to Third Number (2)

Semi-Automated DACC

- Sent-Paid (3)
- Collect (1)
- Bill to Third Number (2)

Person-to-Person

(4)

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

8/17/99

(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE

8/31/99

CANCELLED

JAN 15 2001

By 31d R585
Public Service Commission
MISSOURI

See Sheet No. 86 for footnotes.

Issued: August 20, 1999

Effective: August 31, 1999

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108

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(D)
(D)

4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(T)

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 for each listing request, subsequent to the initial request, on the same call.

(T)

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion

RateFully-Automated DACC

- | | |
|------------------------|-----|
| - Sent-Paid Non-Coin | .30 |
| - Collect | (1) |
| - Bill to Third Number | (2) |

Semi-Automated DACC

- | | |
|------------------------|-----|
| - Sent-Paid | (3) |
| - Collect | (1) |
| - Bill to Third Number | (2) |

Person-to-Person

(4)

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AUG 31 1999
274 RS N085
Public Service Commission
MISSOURI

See Sheet No. 86 for footnotes.

FILED

Issued: August 14, 1998

Effective: September 14, 1998
SEP 14 1998David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105MISSOURI
Public Service Commission

Tariff Reference
SWBT PSC Mo. No. 35 \$6

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4. SERVICES (continued)

4.6 Directory Services (continued)

JAN 21 1998

4.6.10 Directory Assistance Service

A. Rates

MISSOURI
Public Service Commission

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 for each listing request, subsequent to the initial request, on the same call.

4.6.11 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	Rate
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	.30
- Collect	(1)
- Bill to Third Number	(2)
<u>Semi-Automated DACC</u>	
- Sent-Paid	(3)
- Collect	(1)
- Bill to Third Number	(2)
<u>Person-to-Person</u>	(4)

CANCELLED

SEP 14 1998

By *LSRS#85*
Public Service Commission
MISSOURI

See Sheet No. 86 for footnotes.

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
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1000 Walnut Street, Suite 1220
Kansas City, MO 64106

FEB 20 1998
97 - 372
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4. SERVICES (continued)

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4.8 Directory Services (continued)

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4.8.3 Directory Assistance Call Completion (continued)

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Footnotes

- (1) Apply the appropriate Station-to-Station Collect Operator Assistance service charge located in Section 4.1 or 4.6 of this Tariff.
- (2) Apply the appropriate Station-to-Station Bill to Third Number Operator Assistance service charge located in Section 4.1 or 4.6 of this Tariff.
- (3) Apply the appropriate Station-to-Station Sent-Paid Operator Assistance service charge located in Section 4.1 or 4.6 of this Tariff.
- (4) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the located in Section 4.1 or 4.6 of this Tariff.

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By 2nd R 5 86
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Issued: August 14, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105Effective: September 14, 1998
SEP 14 1998MISSOURI
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SWBT PSC Mo. No. 3586
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4. SERVICES (continued)

4.6 Directory Services (continued)

JAN 21 1998

4.6.11 Directory Assistance Call Completion (continued)

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Footnotes

- (1) Apply the appropriate Station-to-Station Collect Operator Assistance service charge located in Section 4.1 or 4.4 of this Tariff.
- (2) Apply the appropriate Station-to-Station Bill to Third Number Operator Assistance service charge located in Section 4.1 or 4.4 of this Tariff.
- (3) Apply the appropriate Station-to-Station Sent-Paid Operator Assistance service charge located in Section 4.1 or 4.4 of this Tariff.
- (4) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the located in Section 4.1 or 4.4 of this Tariff.

CANCELLED
SEP 14 1998
By *RS #86*
Public Service Commission
MISSOURI

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
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4. SERVICES (continued)

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4.8 Directory Services (continued)

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4.8.4 Call Completion Optional Plan

The Call Completion Optional Plan allows local callers requesting the telephone number of a customer subscribing to the Plan to be advised that the call can be completed at no additional call completion charge to the caller. The call completion charges will be paid by the customer that is being called. The monthly rate will apply whether or not calls are completed.

A. Rates

<u>Description</u>	(D)	<u>Monthly Rate</u>	<u>Per Call Charge</u>
Option A	(D)	\$50.00	\$.05
Option B	(D)	10.00	.30

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By *Ind RS 87*
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FILED

Issued: August 14, 1998

Effective: September 14, 1998

SEP 14 1998

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4. SERVICES (continued)

4.6 Directory Services (continued)

JAN 21 1998

4.6.12 AutoConnect

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A. Rates

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Per Call Charge</u>
Option A	DC5RC	\$50.00	\$.05
Option B	DC5R2	10.00	.30

CANCELLED

SEP 14 1998
By *LSR#87*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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Kansas City, MO 64106

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4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.5 National Directory Assistance

A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.57	(I)
Alternately Billed Requests	1.69	(I)

Issued: May 6, 2009

Effective: June 5, 2009

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CANCELLED
November 17, 2017
Missouri Public
Service Commission
JC-2018-0058

FILED
Missouri Public
Service Commission
JC-2009-0794

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.5 National Directory Assistance

A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.50	(1)
Alternately Billed Requests	1.10	

Issued: October 19, 2007

Effective: October 29, 2007

CANCELLED
June 5, 2009
Missouri Public
Service Commission
JC-2009-0794

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Missouri Public
Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.5 National Directory Assistance

A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.18	(I)
Alternately Billed Requests	1.10	

Issued: February 20, 2004

Effective: March 1, 2004

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October 29, 2007
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Service Commission

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4. SERVICES (continued)

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4.8 Directory Services (continued)

4.8.5 National Directory Assistance

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A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff. (T)

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA. (T)

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA. (T)

There are no exemptions from billing for requests for NDA. (T)

C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.10
Alternately Billed Requests	1.10

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REC'D FEB 04 2003

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.5 National Listing Service

A. Service Description

National Listing Service (NLS) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NLS by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NLS.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NLS rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NLS.

There are no exemptions from billing for requests for NLS.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.10	(1)
Alternately Billed Requests	1.10	

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MAR 31 2003
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Issued: February 3, 2003

Effective: February 15, 2003

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Service Commission

FILED FEB 15 2003

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4. SERVICES (continued)

Missouri Public
Service Commission4.8 Directory Services (continued)

REC'D JAN 29 1999

4.8.5 National Listing Service

A. Service Description

National Listing Service (NLS) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NLS by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NLS.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NLS rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NLS.

There are no exemptions from billing for requests for NLS.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$0.95
Alternately Billed Requests	1.10

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MAR 01 1999
By *2nd RS #88*
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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Birch Telecom of Missouri, Inc.

Original Sheet No. 88

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Tariff Reference

SWBT PSC Mo.-No. 35 §13
JAN 21 1998

4. SERVICES (continued)

4.7 Miscellaneous Services

The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing Miscellaneous Services as set forth in the Southwestern Bell Telephone Company Tariff, PSC. Mo. No. 35 §13 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for Miscellaneous Services to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**MISSOURI
Public Service Commission****CANCELLED**

SEP 14 1998

By *[Signature]*
Public Service Commission
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Issued: January 21, 1998

Effective: February 20, 1998

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97 - 372

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services

4.9.1 Remote Call Forwarding (5) (N)

A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)
Remote Call Forwarding service, first access path	\$24.50	\$14.50
Additional access paths, each	24.50	14.50

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)
Remote Call Forwarding service, first access path	\$24.50	\$14.50
Additional access paths, each	24.50	14.50

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
 - a. Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
 - b. Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

See footnotes on Sheet No. 89.01

Issued: November 8, 2004

Effective: December 9, 2004

CANCELLED
April 03, 2014
Missouri Public
Service Commission
JC-2014-0348

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services

4.9.1 Remote Call Forwarding

A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	(D)
Remote Call Forwarding service, first access path	\$24.50 (I)	\$14.50	(D)
Additional access paths, each	24.50 (I)	14.50	(D)

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	(D)
Remote Call Forwarding service, first access path	\$24.50 (I)	\$14.50	(D)
Additional access paths, each	24.50 (I)	14.50	(D)

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
- Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
 - Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

Issued: July 1, 2003

Effective: August 1, 2003

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4. SERVICES (continued)

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4.9 Miscellaneous Services

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4.9.1 Remote Call Forwarding

A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

(N)

	(D)	<u>Monthly Rate</u>		<u>Service and</u>
		<u>Rate</u>	<u>Rate</u>	<u>Equipment Charge</u>
		<u>Segment I</u>	<u>Segment II</u>	(1)(2)(3)(4)
Remote Call Forwarding service, first access path		\$17.50	\$15.75	\$14.50
Additional access paths, each		\$17.50	15.75	14.50

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

(N)

	(D)	<u>Monthly Rate</u>		<u>Service and</u>
		<u>Rate</u>	<u>Rate</u>	<u>Equipment Charge</u>
		<u>Segment I</u>	<u>Segment II</u>	(1)(2)(3)(4)
Remote Call Forwarding service, first access path		\$17.50	\$15.75	\$14.50
Additional access paths, each		\$17.50	15.75	14.50

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
- Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
 - Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

See footnotes on Sheet No. 89.01

Issued: August 14, 1998

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Effective: September 14, 1998

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4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

4.7.1 TeleBranch Service

JAN 21 1998

A. Rates and Charges

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1. The following charges are for the TeleBranch feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)
TeleBranch service, first access path	RCF	\$15.75	\$14.50
Additional access paths, each	RCA	15.75	14.50

2. The following charges are for the TeleBranch feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)
TeleBranch service, first access path	RCF	\$15.75	\$14.50
Additional access paths, each	RCA	15.75	14.50

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SEP 14 1998

By *LS-RS #89*
Public Service Commission
MISSOURI

- (1) The Service and Equipment charge(s) will not apply on outside moves of customer service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14.50 is applicable.
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14.50 is applicable.
- (4) To change both numbers as in (2) and (3), above, at the same time, a nonrecurring charge of \$14.50 is applicable.

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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97-392
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4. SERVICES (continued)

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4.9 Miscellaneous Services (continued)

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4.9.1 Remote Call Forwarding (continued)

A. Rates and Charges (continued)

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4. Directory Listings

One listing without charge covering the exchange in which the call-forwarding central office is located is provided. Additional directory listings may be obtained under tariff rates. See Directory Listings section of this Tariff.

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By *LSRS 89.01*
Public Service Commission
MISSOURI

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Footnotes for Remote Call Forwarding

- (1) The Service and Equipment charge(s) will not apply on outside moves of customer's other service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14.50 is applicable.
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14.50 is applicable.
- (4) To change both numbers as in (2) and (3), above, at the same time, a nonrecurring charge of \$14.50 is applicable.

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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Public Service Commission