
LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.11 Courtesy Credits**

From time to time, the Company may grant credits against usage or recurring charges per Customer account, per monthly billing period, whenever the Company determines, in a nondiscriminatory manner, that such a credit is warranted due to consideration or disputes involving the delivery of past service to the Customer or account receiving the credit.

2.12 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

2.13 Waiver of Charges

In addition to any other discount or promotion, any Customer who has received competitive offers for installation and/or non-recurring charges waiver for installation of identical services in the same time frame, may, upon appropriate showing of such competitive offer to Company sales management, be eligible for similar waiver of installation and/or other non-recurring charges waivers, authorization of such waiver to be subject to the reasonable discretion of Company.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Caller ID

(This language in conformance with Section 3.37 of Missouri PSC Tariff requirements)

This feature enables the Customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. When Caller ID is activated on a Customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Per line blocking for blocking of CPN will be available upon request, at no charge, ONLY to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Applicant:

- (a) Private, nonprofit, tax exempt, domestic violence intervention agencies
- (b) Federal, state, and local law enforcement agencies

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call. Line blocking Customer can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification Customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Caller ID, (Cont'd.)

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.15 Reserved for Future Use

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2.16 Missouri Universal Fund

- A. The Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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SECTION 3 - SERVICE DESCRIPTIONS

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.
Category One - Sections 3.0 thru 3.29

3.0 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

Primary Service Order Charge

Adding lines, moving services, convert product types \$50.00 per order

Record Order Charge

Adding or changing directory listings, changing billing account information \$15.00 per order

Subsequent Order Charge

Adding new features, changing existing features \$50.00 per order

PIC Change Charge

Changing interLATA or intraLATA carrier \$5.00 per line

Line Restoral Charge

Re-establishing service after suspension for non-payment \$20.00 per line

Technician Visit Charge

Requests requiring a technician to be dispatched for work to be completed \$150.00 per occurrence

3.1 Local Calling Areas

3.1.1 XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

Some material on this page was moved from Page 53, 65, 71, 79, 94, 100, 107, 119, 132, and 144.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Calling Areas, (Cont'd.)

3.1.1 (cont'd.)

3.1.1.1 St. Louis

St. Louis Principal Zone – St. Louis

Metropolitan Calling Area 1 (MCA1)

Ferguson
Ladue
Mehlville
Overland
Sappington
Webster Groves

Metropolitan Calling Area2 (MCA2)

Bridgeton
Creve Cœur
Florissant
Kirkwood

Metropolitan Calling Area (MCA3)

Chesterfield
Fenton
Manchester
St. Charles
Valley Park

Metropolitan Calling Area (MCA4)

Harvester

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Calling Areas, (Cont'd.)

3.1.2 Optional Metropolitan Calling Area (MCA) Service

3.1.2.1 Service Description:

- (A) Metropolitan Calling Area (MCA) Service is available in XO Missouri's exchanges in the St. Louis area identified in section 3.1.1.1.
- (B) In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes certain exchanges and certain customers in other exchanges as described below.
- (C) In the St. Louis area, exchanges where Optional MCA service is provided by XO Missouri are classified as MCA-3 or MCA-4.

3.1.2.2 Availability of Service

- (A) The Southwestern Bell Telephone Company MCA-3 exchanges where XO Missouri provides Optional MCA Service are:

Chesterfield
Fenton
Manchester
St. Charles
Valley Park

- (B) The Southwestern Bell Telephone Company MCA-4 exchange where XO Missouri provides Optional MCA Service is:

Harvester

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Calling Areas, (Cont'd.)

3.1.3 Calling Scope

3.1.3.1 Exchanges

The total calling area for MCA in St. Louis is comprised of the following groups of zones and exchanges:

- (A) **Southwestern Bell's St. Louis Metropolitan Exchange**, including the Principal Zone, and MCA-1 and MCA2 as further described below;

MCA-1	MCA-2
Ferguson	Bridgeton
Ladue	Creve Coeur
Mehlville	Florissant
Overland	Kirkwood
Riverview	Oakville
Sappington	Spanish Lake
	Webster Groves

- (B) **MCA-3** includes the following:

Southwestern Bell's exchanges of:

- Portage Des Sioux
- St. Charles
- Chesterfield
- Manchester
- Valley Park
- Fenton
- Maxville
- Imperial

Orchard Farm Telephone Company's exchange of Orchard Farm.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Calling Areas, (Cont'd.)

3.1.3 Calling Scope, (cont'd.)

3.1.3.1 Exchanges, (continued)

(C) MCA-4 includes the following:

Southwestern Bell's exchange of
Harvester
Pond
Eureka
High Ridge
Antonia
Herculaneum/Pevely

GTE Midwest Incorporated's (GTE d/b/a Verizon's) exchanges of
St. Peters
O'Fallon
Dardene

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Calling Areas, (Cont'd.)

3.1.3 Calling Scope, (cont'd.)

3.1.3.1 Exchanges, (continued)

(D) MCA-5 includes the following:

Southwestern Bell's exchanges of:

- Gray Summit
- Pacific
- Cedar Hill
- Ware
- Hillsboro
- Festus/Crystal City
- DeSoto
- Beaufort
- St. Clair
- Union
- Washington

GTE (d/b/a Verizon)'s exchanges of:

- Winfield
- Troy
- Old Monroe
- Moscow Mills
- Wentzville
- Foristell
- New Melle
- Defiance
- Augusta

(E) MCA-6 includes the following:

CenturyTel's exchanges of:

- Marthasville
- Warrenton

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Calling Areas, (Cont'd.)

3.1.4 Optional MCA Calling Scopes

3.1.4.1 St. Louis MCA-3 Calling Scope

The calling scope for XO Missouri Optional MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchanges, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

3.1.4.2 St. Louis MCA-4 Calling Scope

The calling scope for XO Missouri Optional MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges and MCA subscribers in MCA-5 exchanges.

3.1.5 MCA Plus Extended Calling Scope

3.1.5.1 XO Missouri also provides MCA Plus, an extended calling scope that allows XO Missouri customers from any zone in the MCA to place calls to persons in MCA Principal and Tiers 1,2,3, 4 and 5, regardless of whether the called party subscribes to MCA or not. The price of this service is included in all local exchange services listed under Section 3.2 of this tariff.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Calling Areas, (Cont'd.)

3.1.6 Regulations

3.1.6.1 Unless otherwise specified in these regulations, MCA service is offered to all classes and grades of business customers located in an MCA exchange.

3.1.6.2 In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.

3.1.6.3 In situations where a hunting arrangement between access lines is provided by the Company, no MCA line may be configured to hunt to a non-MCA line.

3.1.6.4 Rate Application

- (A) All rates applied herein include MCA, MCA Plus, and, where applicable, optional-MCA service at no additional fee.
- (B) Local Exchange service pricing, not including optional MCA service and/or MCA Plus, in MCA zones 3, 4, and 5 may be obtained at the same price as Optional MCA Service. Those prices are listed in Section 4.1 following.
- (C) End User Common Line (EUCL) Charges are included in pricing. See section 4.1 for details.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service

The following service descriptions and pricing applies to the Southwestern Bell Territory described in 3.0 above.

Pricing for standalone Local Exchange Service (service that does not include optional MCA and/or MCA Plus) in MCA zones 3, 4, and 5 may be obtained at the same rates as Optional MCA Service. Those rates are found following in Section 4.1.

The following service descriptions and pricing applies to the Southwestern Bell Territory. The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- * place or receive calls to any calling Station in the local calling area, as defined herein;
- * access enhanced 911 Emergency Service where available;
- * access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- * access Operator Services;
- * access Directory Assistance;
- * place or receive calls to 800 telephone numbers;
- * access Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.1 Basic Business Line Service - (This service has been grandfathered)

Basic Business Line Service provides the Customer with a single, voice-grade communications channel. Each Business Line will include a telephone number and DTMF (Touch-Tone) signaling. Basic Business Line Service is available in the following offerings:

3.2.1.1 Basic Line Service - Each Basic Line Service includes the following standard features at no additional charge:

- Dial Tone
- Touchtone
- One Directory Listing
- Presubscription
- Access to 911 service
- Operator Services
- Directory Assistance
- Calling number delivery blocking/per call
- Place or receive calls to toll free numbers
- 900/976 Blocking
- Unlimited local calling

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.1 Basic Business Line Service - (This service has been grandfathered)

3.2.1.2 Optional Features

A Basic Business Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 3.21.1.3.

- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Hold
- Call Park
- Call Pickup
- Call Transfer
- Call Waiting
- Call Waiting Cancel
- Calling Name Delivery
- Calling Number Delivery
- Multi Ring 1
- Multi Ring 2
- Multi Ring 3
- Speed Calling
- Speed Dial - 8 numbers
- Speed Dial - 30 numbers
- Three Way Conference Calling

NOTE Calling Name/Calling Number Delivery Blocking charge waived if the Customer has a Non-listed or a Non-published number.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.1 Basic Business Line Service - (This service has been grandfathered)

3.2.1.3 Basic Business Line Rates and Charges

Basic Business Line Customers will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 4.1.1.5.1 and 4.1.1.5.2, respectively.

(A) Non-Recurring Charges

Basic Line	\$50.00
Plus Line	\$50.00
Measured Business Line	\$50.00

See Section 3.0 regarding Service Order Charges

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.1 Basic Business Line Service - (This service has been grandfathered)

3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)

(A) Non-Recurring Charges, (continued)

Optional Features:

Call Forward Busy	\$9.25
Call Forward No Answer	\$9.25
Call Forward Variable	\$9.25
Call Hold	\$9.25
Call Park	\$9.25
Call Pickup	\$9.25
Call Transfer	\$9.25
Call Waiting	\$9.25
Call Waiting Cancel	\$9.25
Calling Name Delivery	\$9.25
Calling Number Delivery	\$9.25
Multi Ring 1	\$17.00
Multi Ring 2	\$17.00
Multi Ring 3	\$17.00
Speed Calling	\$9.25
Speed Dial - 8 numbers	\$9.25
Speed Dial - 30 numbers	\$9.25
Three Way Conference Calling	\$9.25

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.1 Basic Business Line Service - (This service has been grandfathered)

3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)

(B) Monthly Recurring Charges

Basic Line	\$96.11	(I)
Measured Business Line	\$96.11	(I)
Plus Line	\$39.77	

The following features are included with the Plus Line:

- Three-Way Conference Calling
- Call Forward Busy
- Call Forward No Answer
- Call Waiting
- Call Transfer
- Calling Number Delivery
- Hunting

- Name/Number Blocking
- Speed Calling 8 numbers

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.1 Basic Business Line Service - (This service has been grandfathered)

3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)

(B) Monthly Recurring Charges, (continued)

Optional Features:

Call Forward Busy	\$0.75
Call Forward No Answer	\$0.75
Call Forward Remote Access	\$2.80
Call Forward Variable	\$3.80
Call Hold	\$3.80
Call Park	\$3.80
Call Pickup	\$3.80
Call Transfer	\$3.80
Call Waiting	\$7.00
Call Waiting Cancel	\$3.80
Calling Name Delivery	\$1.80
Calling Number Delivery	\$6.00
Multi Ring 1	\$4.25
Multi Ring 2	\$4.25
Multi Ring 3	\$4.25
Speed Calling	\$3.80
Speed Dial -8 numbers	\$3.80
Speed Dial - 30 numbers	\$4.25
Three Way Conference Calling	\$3.80

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (cont'd.)

3.2.1 Basic Business Line Service - (This service has been grandfathered)

3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)

(C) Usage (applies to Measured Business Line only)

\$ 0.018 per MOU

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (cont'd.)****3.2.2 Centrex Business Line Service - (This service has been grandfathered)**

Centrex Business Lines Service provides the Customer with a single, voice-grade communications channel. Each circuit will include a telephone number. Customers will pay non-recurring and recurring charges for each Station that has Centrex functionality in addition to the non-recurring and recurring charges for each Centrex line that connects the Customer premises to the Company central office. Centrex Business Line Service includes the following standard features at no additional charge:

Automatic Callback Call
Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Call Pickup
Call Transfer
Call Waiting
Call Waiting – Cancel
Calling Name Delivery
Calling Number Delivery

Multi Ring 1
Multi Ring 2
Multi Ring 3
Repeat Dialing (Automatic Recall)
Speed Dialing 8
Speed Dialing 30
Three Way Conference Calling

(D)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.2 Centrex Business Line Service - (This service has been grandfathered)

3.2.2.1 Optional Features

A Centrex Business Line Customer may order features, in addition to the standard features, at the rates specified in Sections 3.2.1.3.A and 3.2.1.3.B.

(A) Centrex Business Line Rates & Charges

(1) Non- Recurring Charges

Per Centrex Line	\$42.00
Per Centrex Station	\$20.00

See Section 3.0 regarding Service Order Charges

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.2 Centrex Business Line Service - (This service has been grandfathered)

3.2.2.1 Optional Features, (cont'd.)

A Centrex Business Line Customer may order features, in addition to the standard features, at the rates specified in Sections 4.1.1.5.1 and 4.1.1.5.2.

(B) Centrex Business Line Rates & Charges

(2) Non- Recurring Charges

Per Centrex Line	\$32.88
Per Centrex Station	\$ 9.88

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.3 Integrated Services Digital Network (ISDN) - Effective March 19, 2001, for new service orders only, the Integrated Service Digital Network (ISDN) services listed herein shall be replaced with the services set forth in section 3.2.5.

ISDN supports the simultaneous use of voice and data over the same access line. XO ISDN is available as a Basic Rate Interface (BRI) service and a Primary Rate Interface (PRI). Customer Premise Equipment that is compatible with the ISDN interface is the responsibility of the Customer. ISDN BRI and PRI is subject to the availability of Company facilities.

3.2.3.1 Basic Rate Interface (BRI) Basic Line

BRI provides two 64 Kbps bearer B channels used for voice and data transmission, and one 16 Kbps D channel used for call set-up and release. The Customer's terminal equipment and interconnection through non-digital central offices may cause transmission speeds to be slower than the maximum achievable. The Basic Rate Interface (BRI) line includes the following features:

- Dial Tone
- One Directory Listing
- Pre-subscription for InterLATA and intraLATA
- Access to 911
- Operator Services
- Directory Assistance
- Place/Receive Toll Free Number Calls
- Local/Long Distance Calls
- 900/976 Blocking

- (A) Customers have the two service options when entering into a Service Order Agreement for ISDN BRI as outlined in Section 4.1.3.3 following.
- (B) Flat Rate Service Option allows Customers to pay a flat-rate monthly recurring charge for ISDN BRI.

Measured rates Service Option allows Customers to pay a monthly recurring charge for the Service in addition to a per minute usage charge.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.3 Integrated Services Digital Network (ISDN), (cont'd.)

3.2.3.1 Basic Rate Interface (BRI) Basic Line, (continued)

(C) Non-Recurring Charges

ISDN BRI Flat Rate Service \$150.00

See Section 3.0 regarding Service Order Charges

* (Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

(D) Monthly Recurring Charges

Flat Rate Service	\$60.13	(I)
Measured Rate Service	\$37.63	(I)

(E) Usage (applies only to Measured Rate Service)

\$ 0.03 per MOU

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.3 Integrated Services Digital Network (ISDN), (cont'd.)

3.2.3.1 Primary Rate Interface (PRI)

(A) ISDN PRI

The ISDN Primary Rate Interface (PRI) is equivalent of a DS-1, that provides 23 B channels used for voice or data transmission (1.472 MBPS), and 1 signaling D channel (64 KBPS) used for call set-up and release. The features are listed in the Basic Rate ISDN in Section 3.2.3.1.

(B) ISDN PRI Release Link Trunking

Release Link Trunking is a service provided via PRI that allows more efficient link utilization by releasing redundant link resources not required for the final routing or termination of a call. Digital Trunk Service is required.

DID trunks are not required.

(C) Rates and Charges

PRI Non-Recurring Charges	\$1500.00
PRI Recurring Charges	\$565.00

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.4 Local Trunk - (This service has been grandfathered)

Local Trunk(s) provide the Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange ("PBX") or Hybrid Key System. Local Trunk(s) can be provisioned as either analog or digital and will be provided in the following manner:

3.2.4.1 Analog PBX Trunk - Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

3.2.4.2 Digital PBX Trunk - Digital PBX Trunk provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Digital PBX Trunk can be used to carry one-way outbound traffic, one-way inbound, two-way traffic, Direct Inward Dialing, or a combination thereof.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.4 Local Trunk, (cont'd.) - This service has been grandfathered)

3.2.4.3 Optional Local Trunk Configurations

- (A) **Analog Direct Inward Dialing ("DID") Trunk** - Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will out pulse the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be out pulsed must be specified by the Customer. Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 3.2.3.1.C.

- (B) **Digital Direct Inward Dialing ("DID") Trunk** - Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will out pulse the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be out pulsed must be specified by the Customer. Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 3.2.1.3.C. Digital DID Trunks must be used in conjunction with Digital Trunk Service.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.4 Local Trunk, (cont'd.) (This service has been grandfathered)

3.2.4.4 Features

- (A) The following features are available with standard local trunks at no additional charge:

- Touch Tone
- Pre-subscription
- Directory Assistance
- Access to 911
- Operator Services
- Calling Number Delivery Blocking/per call
- Toll Restriction
- 900/976 Blocking

- (B) The following optional features are available with appropriately configured local trunks at the rates specified in Section 3.2.4.5.

- Calling Number Delivery
- Direct Inward Dialed (DID) Numbers
- Direct Outward Dialing (DOD)
- DID/DOD

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.4 Local Trunk, (cont'd.) (This service has been grandfathered)

3.2.4.5 Local Trunk-Rates and Charges

A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

(A) Monthly Recurring Charges

Analog Trunk - DID	\$61.82
Digital Trunk – DID	\$9.32
Digital Combo Trunk	\$9.32
Digital Trunk Loop	\$283.50

(B) Optional Features

DID Numbers (per block of 20) \$6.18

(T)

(C) Non-Recurring Charges

Analog Trunk - DID	\$50.00
Digital Trunk – DID	\$50.00
Digital Combo Trunk	\$50.00

See Section 3.0 regarding Service Order Charges

Some material on this page was moved from Page 54.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)**

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff.

3.2.5.1 Conditions - This service is offered subject to the following conditions:

- (1) PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- (2) ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
- (3) PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)

3.2.5.1 Conditions - , (cont'd.)

- (4) PRI service does not provide for the transmission of packet data.
- (5) Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tariffed rates.
- (6) All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.
- (7) Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in blocks of 20 pursuant to the rates set forth in section 3.1.3.3.4.2
- (8) Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. (See Service Components for definition.)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)

3.2.5.2 Service Components - The following Service Components are included in the MRC when ordering ISDN PRI:

- (1) Primary Rate Access Line: Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability.
- (2) Primary Rate Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps.
- (3) Primary Rate Channels: Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.
 - (a) Voice Calls may be completed to both ISDN and non-ISDN lines.
 - (b) Data Transmission on the B Channels will be circuit-switched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56Kbps.
 - (c) B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)****3.2.5.3 Primary Rate Channel Configurations**

Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines may choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.

- (A) **Standard Channel Configuration** - Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.
- (B) **Full Channel Configuration** - Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard channel configuration.
- (C) **Backup Channel Configuration** - Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)****3.2.5.4 Standard Service Features**

The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated. Additional features and services are available to customer at the applicable rates found in this tariff.

(A) Call-by-Call Service - Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:

- * Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
- * Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
- * Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.

(B) Calling Line Identification Delivery (CLID) - Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)

3.2.5.4 Standard Service Features, (cont'd.)

- (C) **Calling Line Identification Delivery Blocking** - Customer's telephone number(s) will not be forwarded to the called party.
- (D) **Clear Channel Capability** - Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.
- (E) **Non-Facility Control Signaling (NFAS)** - Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24th Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.
- (F) **D Channel Backup** - Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)

3.2.5.4 Standard Service Features, (cont'd.)

- (G) Digital Voice Transmission** - All voice calls are transmitted using digital signaling.
- (H) Direct Inward Dial (DID) Signaling** - Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.
- (I) PBX Station ID Capability** - Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
- (J) Network Ring Again:** Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
- (K) Message Waiting Indication** - Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)****3.2.5.5 Optional Service Features**

- (A) **2B Channel Transfer** - 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (B) **Calling Name Delivery** - Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

Rates**Non-Recurring**

2B Channel Transfer, per PRI Span	\$100.00
Calling Name Delivery, per PRI Span	\$100.00

Monthly Recurring

2B Channel Transfer, per PRI span	\$ 75.00
Calling Name Delivery, per PRI Span	\$ 92.59

(I)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)

3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring	
1 Year Term	\$1,134.33	\$1,500	(I)
2 Year Term	\$1,020.88	\$1,500	
3 Year Term	\$ 907.47	\$1,500	(I)
 ISDN PRI Change Charge	 \$50.00		

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.6 Small Business Basic Business Line Service*****(T)(C)**

Small Business Basic Business Lines service is available to those Customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supplies voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.2.6.3 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

3.2.6.1 Small Business Basic Business Lines include the following standard attributes at no cost

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call

Blocking Restrictions – Small Business Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No Blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

* As of April 1, 2007, this product will only be available to current customers at their current location.

(D)(N)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.6 Small Business Basic Business Line Service, (Cont'd.)

3.2.6.2 Small Business Basic Business Line Service Optional Features

Small Business Basic Business Line Customers may order the following Optional Features listed below at the rates specified in Section 3.2.6.3 of this Tariff.

- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Doesn't Answer Ring Select
- Call Forward Variable
- Call Waiting with Cancel Call Waiting
- Call Forwarding of Call Waiting Calls
- Call Transfer
- Speed Calling 8
- Speed Calling 30
- Three Way Calling
- Caller ID Number Only
- Caller ID Name & Number
- Caller ID Per Line Blocking
- Distinctive Ringing/ Call Waiting
- Automatic Line (Hotline)
- Hunting (Circular or Sequential)
- Remote Access to Call Forwarding
- Simultaneous Ring
- Anonymous Call Rejection
- Automatic Call Back
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall

(D)
(D)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.6 Small Business Basic Business Line Service, (Cont'd.) (T)

3.2.6.2 Small Business Basic Business Line Service Optional Features, (continued) (T)

(A) Optional Feature Packages

Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed in Section 3.2.6.3 of this Tariff.

Packages	Features Included
2 Feature Package	Three Way Calling and Call Forward Variable
3 Feature Package	Three Way Calling, Call Forward Variable, and Call Transfer
4 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.6 Small Business Basic Business Line Service, (Cont'd.) (T)

3.2.6.2 Small Business Basic Business Line Service Optional Features, (continued) (T)

(A) Optional Feature Packages, (continued)

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall
MWI- Visual

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.6 Small Business Basic Business Line Service, (cont'd.)

3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Small Business Basic Business Line	Non- Recurring	Monthly Recurring	
Customers with 1-3 lines:			
1 Year Rate	\$44.00	\$96.11	(I)
2 Year Rate	\$44.00	\$96.11	
3 Year Rate	\$44.00	\$93.89	(I)
 Customers with 4 or more lines:			
1 Year Rate	\$44.00	\$96.11	(I)
2 Year Rate	\$44.00	\$96.11	
3 Year Rate	\$44.00	\$93.89	(I)
 Features			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward Busy	\$13.00	\$ 3.00	
Call Forward No Answer	\$13.00	\$ 3.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forward Variable	\$13.00	\$ 5.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Caller ID	\$13.00	\$ 7.00	
Caller ID w/ Name and Number	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.6 Small Business Basic Business Line Service, (cont'd.)

3.2.6.3 Small Business Basic Business Line Service Rates and Charges, (continued)

Features	Non- Recurring	Monthly Recurring
Selective Call Forwarding	\$13.00	\$ 2.00
Selective Call Rejection	\$13.00	\$ 2.00
Speed Calling – 30 Numbers	\$13.00	\$ 2.00
Speed Calling – 8 Numbers	\$13.00	\$ 2.00
Three Way Calling w/ Consultation Hold	\$13.00	\$ 2.00
Touchtone	\$ 0.00	\$ 0.00
 Proposed Feature Packages		
Feature Package 2	\$26.00	\$ 6.65
Feature Package 3	\$39.00	\$10.80
Feature Package 4	\$52.00	\$11.05
Feature Package 5	\$65.00	\$16.00
Feature Package 6	\$78.00	\$16.50

See Section 3.0 regarding Service Order Charges

(A) Usage (applies to Measured Business Line only)

\$ 0.018 per MOU

(D)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.7 Centrex Service

Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified in Section 3.2.7.2 of this Tariff, as well as all applicable Federal, State and Local Taxes and Surcharges.

Centrex includes the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

Blocking Restrictions - Centrex service comes standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
Option E	International Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
Option F	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.7 Centrex Service, (cont'd.)

3.2.7.1 Centrex Product Features

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed in Section 3.2.7.2 of this Tariff.

Standard Centrex Features

Touchtone

Blocking Restrictions- Centrex comes standard with all 976/976-like, 500 and 900 area codes blocked. Additional Blocking options are available upon request.

White Pages and Yellow Pages Directory Listing

911 Access

Caller ID Blocking - Per Call

Itemized Usage Billing by Extension

Station to Station Dialing

Executive Busy Override

Executive Busy Override Exempt

Call Forward Busy

Call Forward Don't Answer

Call Forward- Variable

Call Forwarding of Call Waiting Calls

Call Hold

Call Waiting Display of Caller ID

Call Pickup

Call Transfer

Call Waiting with Cancel Call Waiting

Caller ID- Number Only

Caller ID per Line Blocking

(M)

Some information on this page was moved to Page 97.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.7 Centrex Service, (cont'd.)

3.2.7.1 Centrex Product Features, (continued)

Conference Calling – Meet Me
Direct Inward/Direct Outward Dialing
Directed Call Pickup
Hunting
Intercept
Ring Again
Speed Calling 8
Speed Calling 30
Three Way Calling
Touch-Tone

Optional Analog Features

Assume Dial "9"
Call Park
Caller ID Name and Number
Automatic Line
Remote Access to Call Forwarding
Simultaneous Ring (SimRing)
Digital Facility Interface (IXC T-1 Access)
Automatic Route Selection-Basic (ARS- Basic)

Electronic Business Set Standard Features

Auto Answer Back
Automatic Line
Fast Transfer
Group Intercom
Primary Directory Number
Privacy Release
Business Set Automatic Dial
Business Set Display
Display Called Number
Display Calling Number
Key Short Hunt
Query Date and Time
Multiple Appearance of Directory Number- (MADN – Single & Multi)

Electronic Business Set Optional Features

Electronic Set Interface per PDN

Anonymous Call Rejection
Automatic Call Back
Automatic Recall
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.7 Centrex Service, (cont'd.)

3.2.7.1 Centrex Product Features, (continued)

Due to the scheduling of Network Turn Up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back
Fast Transfer
Group Intercom
Privacy Release
Electronic Set Interface per PDN

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