

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS

- MOU - Minutes of Use
- MRC - Monthly Recurring Charge
- MTL - Maximum Termination Liability
- MTS - Message Telecommunications Service(s)
- MTS/WATS - Message Telecommunications Service and/or Wide Area Telecommunications Service
- MTS/WATS - Execunet/Sprint-type Intrastate Services which MCI type Telecommunications Corporation presently markets as Execunet and Network Service and which GTE Sprint formerly South Pacific markets as Sprint IV and V or any other like services which may be offered by those two carriers or any other common carriers.
- N/A - Not Available at this time
- NPA - Numbering Plan Area
- NRC - Nonrecurring Charge
- NTS - Non-Traffic Sensitive
- NXX - Three Digit Central Office Code
- PBX - Private Branch Exchange
- PCM - Pulse Code Modulation
- PI - Priority Installation
- PLR - Private Line Ringdown
- PR - Priority Restoration
- PSTN - Public Switched Telephone Network
- PVU - Percent VoIP Usage
- RMC - Recurring Monthly Charge
- rms - root-mean-square
- SSN - Switched Service Network
- SWC - Serving Wire Center
- TDM - Time Division Multiplexing
- TES - Telephone Exchange Service(s)
- TLP - Transmission Level Point
- TSP - Telecommunications Service(s)
- TSPS - Traffic Service Position System
- VG - Voice Grade
- VoIP - Voice over Internet Protocol
- V & H - Vertical & Horizontal
- WATS - Wide Area Telecommunications Service(s)

(T)

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

ISSUED:  
February 26, 2015

Gary L. Kepley  
Director - Regulatory Operations  
600 New Century Parkway  
New Century, Kansas 66081

EFFECTIVE:  
March 28, 2015

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS

MOU	-	Minutes of Use
MRC	-	Monthly Recurring Charge
MTL	-	Maximum Termination Liability
MTS	-	Message Telecommunications Service(s)
MTS/WATS	-	Message Telecommunications Service and/or Wide Area Telecommunications Service
MTS/WATS	-	Execunet/Sprint-type Intrastate Services which MCI type Telecommunications Corporation presently markets as Execunet and Network Service and which GTE Sprint formerly South Pacific markets as Sprint IV and V or any other like services which may be offered by those two carriers or any other common carriers.
N/A	-	Not Available at this time
NPA	-	Numbering Plan Area
NRC	-	Nonrecurring Charge
NTS	-	Non-Traffic Sensitive
NXX	-	Three Digit Central Office Code
PBX	-	Private Branch Exchange
PCM	-	Pulse Code Modulation
PI	-	Priority Installation
PLR	-	Private Line Ringdown
PR	-	Priority Restoration
PSTN	-	Public Switched Telephone Network
PVU	-	Percent VoIP Usage
RMC	-	Recurring Monthly Charge
rms	-	root-mean-square
SSN	-	Switched Service Network
SWC	-	Serving Wire Center
TDM	-	Time Division Multiplexing
TES	-	Telephone Exchange Service(s)
TLP	-	Transmission Level Point
TSP	-	Telecommunications Service(s)
TSPS	-	Traffic Service Position System
USOC	-	Uniform Service Order Code
VG	-	Voice Grade
VoIP	-	Voice over Internet Protocol
V & H	-	Vertical & Horizontal
WATS	-	Wide Area Telecommunications Service(s)

(N)

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

ISSUED:  
June 13, 2012

Gary L. Kepley  
Director - Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
July 13, 2012

CANCELLED  
March 28, 2015  
Missouri Public  
Service Commission  
JI-2015-0265

FILED  
Missouri Public  
Service Commission  
JI-2012-0808

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS

MOU	-	Minutes of Use	
MRC	-	Monthly Recurring Charge	
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MTS	-	Message Telecommunications Service(s)	
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NPA	-	Numbering Plan Area	
NRC	-	Nonrecurring Charge	
NTS	-	Non-Traffic Sensitive	
NXX	-	Three Digit Central Office Code	
PBX	-	Private Branch Exchange	
PCM	-	Pulse Code Modulation	
PI	-	Priority Installation	
PLR	-	Private Line Ringdown	
PR	-	Priority Restoration	
PSTN	-	Public Switched Telephone Network	(N)
RMC	-	Recurring Monthly Charge	
rms	-	root-mean-square	
SSN	-	Switched Service Network	
SWC	-	Serving Wire Center	
TDM	-	Time Division Multiplexing	(N)
TES	-	Telephone Exchange Service(s)	
TLP	-	Transmission Level Point	
TSP	-	Telecommunications Service(s)	
TSPS	-	Traffic Service Position System	
USOC	-	Uniform Service Order Code	
VG	-	Voice Grade	
VoIP	-	Voice over Internet Protocol	(N)
V & H	-	Vertical & Horizontal	
WATS	-	Wide Area Telecommunications Service(s)	

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

ISSUED:  
December 19, 2011

Gary Kepley  
Director - Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
January 18, 2011

CANCELLED  
July 13, 2012  
Missouri Public  
Service Commission  
JI-2012-0808

FILED  
Missouri Public  
Service Commission  
JI-2012-0279

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS

MOU	-	Minutes of Use
MRC	-	Monthly Recurring Charge
MTL	-	Maximum Termination Liability
MTS	-	Message Telecommunications Service(s)
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SSN	-	Switched Service Network
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TES	-	Telephone Exchange Service(s)
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TSP	-	Telecommunications Service(s)
TSPS	-	Traffic Service Position System
USOC	-	Uniform Service Order Code
VG	-	Voice Grade
V & H	-	Vertical & Horizontal
WATS	-	Wide Area Telecommunications Service(s)

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

**CANCELED**  
January 18, 2012  
Missouri Public  
Service Commission  
JI-2012-0279



SPRINT MISSOURI, INC.  
d/b/a SPRINT

Fourth Revised Page 19  
Cancels Third Revised Page 19

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS

- MOU - Minutes of Use
- MRC - Monthly Recurring Charge
- MTL - Maximum Termination Liability
- MTS - Message Telecommunications Service(s)
- MTS/WATS - Message Telecommunications Service and/or Wide Area Telecommunications Service
- MTS/WATS - Execunet/Sprint-type Intrastate Services which MCI type Telecommunications Corporation presently markets as Execunet and Network Service and which GTE Sprint formerly South Pacific markets as Sprint IV and V or any other like services which may be offered by those two carriers or any other common carriers. (Z)
- N/A - Not Available at this time
- NPA - Numbering Plan Area
- NRC - Nonrecurring Charge
- NTS - Non-Traffic Sensitive
- NXX - Three Digit Central Office Code
- PBX - Private Branch Exchange
- PCM - Pulse Code Modulation
- PI - Priority Installation
- PLR - Private Line Ringdown
- PR - Priority Restoration
- RMC - Recurring Monthly Charge
- rms - root-mean-square
- SSN - Switched Service Network
- SWC - Serving Wire Center
- TES - Telephone Exchange Service(s)
- TLP - Transmission Level Point
- TSP - Telecommunications Service(s)
- TSPS - Traffic Service Position System
- USOC - Uniform Service Order Code
- VG - Voice Grade
- V & H - Vertical & Horizontal
- WATS - Wide Area Telecommunications Service(s) (Z)

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

ISSUED:  
May 27, 2005

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
June 30, 2005

**FILED**  
**MO PSC**

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Third Revised Page 19  
Cancels Second Revised Page 19

ACCESS SERVICE

Missouri Public

EXPLANATION OF ABBREVIATIONS

REC'D JUL 02 2002

Service Commission

- MOU - Minutes of Use
- MRC - Monthly Recurring Charge
- MTL - Maximum Termination Liability
- MTS - Message Telecommunications Service(s)
- MTSWATS - Message Telecommunications Service and/or Wide Area Telecommunications Service
- MTSWATS - Execunet/Sprint-type Intrastate Services which MCI Telecommunications Corporation presently markets as Execunet and Network Service and which GTE Sprint formerly South Pacific and V or any other like services which may be offered by those two carriers or any other common carriers.

type and markets as Sprint IV be offered by those two carriers or any

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- PCM - Pulse Code Modulation
- PI - Priority Installation
- PLR - Private Line Ringdown
- PR - Priority Restoration
- RMC - Recurring Monthly Charge
- rms - root-mean-square
- SSN - Switched Service Network
- SWC - Serving Wire Center
- TES - Telephone Exchange Service(s)

- TLP - Transmission Level Point
- TSP - Telecommunications Service(s)
- TSPS - Traffic Service Position System

- USOC - Uniform Service Order Code
- VG - Voice Grade
- V & H - Vertical & Horizontal
- WATS - Wide Area Telecommunications Service(s)

CANCELLED

JUN 30 2005  
447RS19  
by Public Service Commission  
MISSOURI

(D)

Missouri Public

FILED AUG 12 2002

Service Commission

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

ISSUED:  
July 2, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:

AUG 12 2002

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 19  
Cancels First Revised Page 19

ACCESS SERVICE

**Missouri Public  
Service Commission**

EXPLANATION OF ABBREVIATIONS

REC'D FEB 09 2000

- MOU - Minutes of Use
- MRC - Monthly Recurring Charge
- MTL - Maximum Termination Liability
- MTS - Message Telecommunications Service(s)
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Telecommunications Service
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type Telecommunications Corporation presently markets as Execunet and  
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- PCM - Pulse Code Modulation
- PI - Priority Installation
- PLR - Private Line Ringdown
- PR - Priority Restoration
- RMC - Recurring Monthly Charge
- rms - root-mean-square
- SSN - Switched Service Network
- SWC - Serving Wire Center
- TES - Telephone Exchange Service(s)
- TLP - Transmission Level Point
- TSP - Telecommunications Service(s)
- TSPS - Traffic Service Position System
- TV - Television
- USOC - Uniform Service Order Code
- VG - Voice Grade
- V & H - Vertical & Horizontal
- WATS - Wide Area Telecommunications Service(s)

**CANCELLED**

AUG 12 2002  
By 3rd RS 19  
Public Service Commission  
MISSOURI

(T)

(D)

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

**Missouri Public  
Service Commission**

FILED MAR 10 2000

ISSUED:  
February 9, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
March 10, 2000

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS

Missouri Public  
Service Commission

REC'D SEP 10 1999 (D)

- MOU - Minutes of Use
- MRC - Monthly Recurring Charge
- MTL - Maximum Termination Liability
- MTS - Message Telecommunications Service(s)
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- MTS/WATS - Execunet/Sprint-type Intrastate Services which MCI  
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- RMC - Recurring Monthly Charge
- Rms - root-mean-square
- SSN - Switched Service Network
- SWC - Serving Wire Center
- TES - Telephone Exchange Service(s)
- TG - Telegraph Grade
- TLP - Transmission Level Point
- TSP - Telecommunications Service(s)
- TSPS - Traffic Service Position System
- TV - Television
- USOC - Uniform Service Order Code
- VG - Voice Grade
- V & H - Vertical & Horizontal
- ATS - Wide Area Telecommunications Service(s) (D)

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

**CANCELLED**

MAR 10 2000

By *2nd RP 19*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED OCT 15 1999

ISSUED:  
September 10, 1999

Richard D. Lawson  
State Executive, External Affairs

October 11, 1999

OCT 15 1999

ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS

RECEIVED

SEP 17 1992

MISSOURI  
Public Service Commission

- MOU - Minutes of Use
- MRC - Monthly Recurring Charge
- MT - Metallic
- MTL - Maximum Termination Liability
- MTS - Message Telecommunications Service(s)
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- PR - Priority Restoration
- RMC - Recurring Monthly Charge
- rms - root-mean-square
- SSN - Switched Service Network
- SWC - Serving Wire Center
- TES - Telephone Exchange Service(s)
- TG - Telegraph Grade
- TLP - Transmission Level Point
- TSP - Telecommunications Service(s)
- TSPS - Traffic Service Position System
- TV - Television
- USOC - Uniform Service Order Code
- VG - Voice Grade
- V & H - Vertical & Horizontal
- WA - Wideband Analog
- WATS - Wide Area Telecommunications Service(s)
- WD - Wideband Data

CANCELLED

OCT 15 1999  
By *13/RS/19*  
Public Service Commission  
MISSOURI

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Switched Access and Special Access Services, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by the Telephone Company, to Customers(s).
- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 Whenever reference is made in this Company's tariffs to other tariffs of the company or other tariffs in which the company concurs, the reference is to the tariffs in force as of the effective date of those tariffs in force as of the effective date tariffs, and the amendments thereto and successive issues thereof.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

ACCESS SERVICE

1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Switched Access and Special Access Services, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by the Telephone Company, to Customers(s).
- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 Whenever reference is made in this Company's tariffs to other tariffs of the company or other tariffs in which the company concurs, the reference is to the tariffs in force as of the effective date of those tariffs in force as of the effective date tariffs, and the amendments thereto and successive issues thereof.

(D)  
|  
(D)

ISSUED:  
May 27, 2005

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
June 30, 2005

**FILED**  
**MO PSC**

RECEIVED

SEP 17 1992

ACCESS SERVICE

MISSOURI  
Public Service Commission

1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Switched Access and Special Access Services, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by the Telephone Company, to Customers(s).
- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 Whenever reference is made in this Company's tariffs to other tariffs of the company or other tariffs in which the company concurs, the reference is to the tariffs in force as of the effective date of those tariffs in force as of the effective date tariffs, and the amendments thereto and successive issues thereof.

Local exchange carriers (LECs), subject to this tariff, are also subject to terms and conditions of the Conceptual Framework, Missouri Intrastate, Intra LATA Primary Carrier By Toll Center Plan filed in Case N. TO-84-222 et al., as modified and approved by the Missouri Public Service Commission.

CANCELLED  
JUN 30 2005  
LJS/RSZ  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.  
EFFECTIVE: 6

~~October 17, 1992~~

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President  
5454 West 110th Street  
Overland Park, Kansas 66211



ACCESS SERVICE

2. General Regulations

2.1 Undertaking of the Telephone Company

2.1.1 Scope

- (A) The Telephone Company will provide services under this tariff only to Customers in connection with their use and/or provision of intrastate communications service. (C)  
(C)
- (B) The Telephone Company does not undertake to transmit messages under this tariff.
- (C) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (D) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (E) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (F) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations

- (A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
  - (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or (M)  
(M)

(M) This material previously appeared on Page 22.

ISSUED:  
May 1, 2012

Gary L. Kepley  
Director – Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

FILED  
Missouri Public  
Service Commission  
TT-2012-0317, YI-2012-0635  
EFFECTIVE:  
July 3, 2012

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

ACCESS SERVICE

2. General Regulations

2.1 Undertaking of the Telephone Company

2.1.1 Scope

- (A) Reserved For Future Use
- (B) The Telephone Company does not undertake to transmit messages under this tariff.
- (C) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (D) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (E) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (F) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations

- (A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
  - (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELED  
July 1, 2012  
Missouri Public  
Service Commission  
TT-2012-0317, YI-2012-0635

**Filed**  
Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 21

RECEIVED

ACCESS SERVICE

SEP 17 1992

MISSOURI  
Public Service Commission

2. General Regulations

2.1 Undertaking of the Telephone Company

2.1.1 Scope

- (A) Reserved For Future Use
  
- (B) The Telephone Company does not undertake to transmit messages under this tariff.
  
- (C) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
  
- (D) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
  
- (E) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
  
- (F) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations

- (A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
  - (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or

FILED

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

MO. PUBLIC SERVICE COMMISSION  
EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Limitations (Cont'd)

(A) (Cont'd)

(2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgement shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

(B) The installation, use, and restoration of services shall be in accordance with the Federal Communications Commission's Rules and shall be subject to the regulations set forth following in Section 13.2.2, Telecommunications Service Priority (TSP) System.

(M)

(M)

(C)

(M) Material omitted from this page now appears on Page 21.

ISSUED:  
May 1, 2012

Gary L. Kepley  
Director – Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

FILED  
Missouri Public  
Service Commission  
TT-2012-0317, YI-2012-0635  
EFFECTIVE:  
July 3, 2012

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Limitations (Cont'd)

(A) (Cont'd)

(1) (Cont'd)

transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or

(2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgement shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

(B) The installation, use, and restoration of services shall be in accordance with the Federal Communications Commission's Rules and shall be subject to the regulations set forth following in the Telecommunications Service Priority (TSP) System.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELED  
July 1, 2012  
Missouri Public  
Service Commission  
TT-2012-0317, YI-2012-0635

**Filed**  
Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 22

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Limitations (Cont'd)

(A) (Cont'd)

(1) (Cont'd)

transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or

- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgement shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

- (B) The installation, use, and restoration of services shall be in accordance with the Federal Communications Commission's Rules and shall be subject to the regulations set forth following in the Telecommunications Service Priority (TSP) System.

RECEIVED  
SEP 17 1992  
MISSOURI  
Public Service Commission

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMMISSION

EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

Cancelled  
April 30, 2007  
Missouri Public  
Service Commission



ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Limitations (Cont'd)

- (C) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis.
- (D) The sharing of Switched and Access Services may not include the sharing and reselling of Community Optional Service (COS), a Local Exchange Service.

2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (K) following, the Telephone Company's liability except as set forth in 8.1.3 following, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.
- (B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- (C) The Telephone Company shall not be liable for any act or omission concerning the implementation of Presubscription as set forth in 13.3.3 following, unless the damage is caused by the Telephone Company's negligence.
- (D) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

SPRINT MISSOURI INC.  
d/b/a SPRINT

First Revised Page 23  
Cancels Original Page 23

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

REC'D APR 20 1999

2.1.2 Limitations (Cont'd)

(C) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis.

(D) The sharing of Switched and Access Services may not include the sharing and reselling of Community Optional Service (COS), a Local Exchange Service.

2.1.3 Liability

(A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (K) following, the Telephone Company's liability except as set forth in 8.1.3 following, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

(C)

(B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.

(C) The Telephone Company shall not be liable for any act or omission concerning the implementation of Presubscription as set forth in 13.3.3 following, unless the damage is caused by the Telephone Company's negligence.

(D) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

Missouri Public  
Service Commission

ISSUED:  
April 20, 1999

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO. 65101

FILED APR 01 1999

EFFECTIVE:

JUL 01 1999

Cancelled  
April 30, 2007  
Missouri Public  
Service Commission



UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 23

ACCESS SERVICE

RECEIVED

SEP 17 1992

2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Limitations (Cont'd)

- (C) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis.
- (D) The sharing of Switched and Access Services may not include the sharing and reselling of Community Optional Service (COS), a Local Exchange Service.

2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (H) following, the Telephone Company's liability except as set forth in 8.1.3 following, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.
- (B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.  
  
The Telephone Company shall not be liable for any act or omission concerning the implementation of Presubscription as set forth in 13.3.3 following, unless the damage is caused by the Telephone Company's negligence.
- (D) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

CANCELLED

JUL 01 1999  
By 1st 25 #23  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 27, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.3 Liability (Cont'd)

- (E) The Telephone Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental, and indirect damages include, but are not limited to, lost projects, lost revenues, and loss of business opportunity, whether or not the Telephone Company was aware or should have been aware of the possibility of these damages.
- (F) The Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:
  - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
  - (2) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;
  - (3) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.
- (G) The Telephone Company shall be indemnified, defended and held harmless by the IC against any claim, loss or damage arising from the IC's use of services offered under this tariff, involving:
  - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the IC's own communications;
  - (2) Claims for patent infringement arising from the IC's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;
  - (3) All other claims arising out of any act or omission of the IC in the course of using services provided pursuant to this tariff.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

SPRINT MISSOURI INC.  
d/b/a SPRINT

First Revised Page 24  
Cancels Original Page 24

ACCESS SERVICE

2. General Regulations (Cont'd)

Missouri Public  
Service Commission

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.3 Liability (Cont'd)

- (E) The Telephone Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental, and indirect damages include, but are not limited to, lost projects, lost revenues, and loss of business opportunity, whether or not the Telephone Company was aware or should have been aware of the possibility of these damages. (N)
- (F) The Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving: (T)
  - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
  - (2) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;
  - (3) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.
- (G) The Telephone Company shall be indemnified, defended and held harmless by the IC against any claim, loss or damage arising from the IC's use of services offered under this tariff, involving: (T)
  - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the IC's own communications;
  - (2) Claims for patent infringement arising from the IC's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;
  - (3) All other claims arising out of any act or omission of the IC in the course of using services provided pursuant to this tariff.

ISSUED:  
April 20, 1999

Richard D. Lawson  
State Executive, External Affairs, 1111  
319 Madison  
Jefferson City, MO. 65101

EFFECTIVE:



JUL 01 1999

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 24

ACCESS SERVICE

RECEIVED

2. General Regulations (Cont'd)

SEP 17 1992

2.1 Undertaking of the Telephone Company (Cont'd)

MISSOURI  
Public Service Commission

2.1.3 Liability (Cont'd)

- (E) The Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:
  - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
  - (2) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;
  - (3) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.
  
- (F) The Telephone Company shall be indemnified, defended and held harmless by the IC against any claim, loss or damage arising from the IC's use of services offered under this tariff, involving:
  - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the IC's own communications;
  - (2) Claims for patent infringement arising from the IC's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;
  - (3) All other claims arising out of any act or omission of the IC in the course of using services provided pursuant to this tariff.

CANCELLED

JUL 01 1999  
By *IGRS #24*  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.3 Liability (Cont'd)

- (H) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
- (I) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following.
- (J) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.
- (K) The Telephone Company will make reasonable efforts to cure any material failure to provide service caused solely by year 2000 defects in Telephone Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Telephone Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications companies as defined by Missouri statute; or (3) customer premises equipment. In addition, the Telephone Company does not ensure compatibility between Telephone Company and non-Telephone Company services used by the Customer.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

Missouri Public  
Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

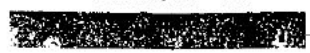
2.1.3 Liability (Cont'd)

- (H) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims. (T)
- (I) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following. (T)
- (J) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided. (T)
- (K) The Telephone Company will make reasonable efforts to cure any material failure to provide service caused solely by year 2000 defects in Telephone Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Telephone Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications companies as defined by Missouri statute; or (3) customer premises equipment. In addition, the Telephone Company does not ensure compatibility between Telephone Company and non-Telephone Company services used by the Customer. (N)

ISSUED:  
April 20, 1999

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:



JUL 01 1999

Cancelled  
April 30, 2007  
Missouri Public  
Service Commission



UNITED TELEPHONE COMPANY  
OF MISSOURI

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ACCESS SERVICE

**RECEIVED**

2. General Regulations (Cont'd)

SEP 17 1992

2.1 Undertaking of the Telephone Company (Cont'd)

**MISSOURI  
Public Service Commission**

2.1.3 Liability (Cont'd)

- (G) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
- (H) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following.
- (I) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.

**CANCELLED**

JUL 01 1999  
By *LSRS #25*  
Public Service Commission  
MISSOURI

**FILED**

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's Telephone Exchange Services, will provide to the customer, upon reasonable notice, services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 Installation and Termination of Services

The Access Services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer designated premises and (B) will be installed by the Telephone Company to such Point of Termination. Access Service has only one Point of Termination per customer premises. Any additional terminations beyond such Point of Termination are the sole responsibility of the customer. The Point of Termination is an inherent part of Switched and Special Access Services, therefore, the preceding does not preclude the customer's ability to have the Point of Termination moved as set forth in 6.7.7 and 7.4.5 following for Switched and Special Services, respectively.

2.1.6 Maintenance of Services

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001



UNITED TELEPHONE COMPANY  
OF MISSOURI

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ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.1 Undertaking of the Telephone Company (Cont'd)

MISSOURI  
Public Service Commission

2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's Telephone Exchange Services, will provide to the customer, upon reasonable notice, services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 Installation and Termination of Services

The Access Services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer-designated premises and (B) will be installed by the Telephone Company to such Point of Termination. Access Service has only one Point of Termination per customer premises. Any additional terminations beyond such Point of Termination are the sole responsibility of the customer. The Point of Termination is an inherent part of Switched and Special Access Services, therefore, the preceding does not preclude the customer's ability to have the Point of Termination moved as set forth in 6.7.7 and 7.4.5 following for Switched and Special Services, respectively.

2.1.6 Maintenance of Services

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

FILED

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

MO. PUBLIC SERVICE COMMISSION  
~~September 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any facilities used in providing service under this tariff, (B) change minimum protection criteria, (C) change operating or maintenance characteristics of facilities or (D) change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in 6. and 7. following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 27  
Cancels Original Page 27

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any facilities used in providing service under this tariff, (B) change minimum protection criteria, (C) change operating or maintenance characteristics of facilities or (D) change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in 6. and 7. following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

ISSUED:  
September 10, 1999

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
October 11, 1999

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 27

ACCESS SERVICE

**RECEIVED**

2. General Regulations (Cont'd)

SEP 17 1992

2.1 Undertaking of the Telephone Company (Cont'd)

**MISSOURI  
Public Service Commission**

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to, (1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities, (B) change minimum protection criteria, (C) change operating or maintenance characteristics of facilities or (D) change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in 6. and 7. following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

**CANCELLED**

OCT 15 1999  
L. KRS #27  
Public Service Commission  
MISSOURI

**FILED**

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

MO. PUBLIC SERVICE COM. EFFECTIVE:

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice, **by mail or by email if the customer is billed electronically or consents to receiving electronic notification**, to the person designated by that customer to receive such notice of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter. (C)

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

(B) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice, **by mail or by email if the customer is billed electronically or consents to receiving electronic notification**, to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the noncomplying customer at any time thereafter. In the case of such discontinuance, all applicable charges, including termination charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying customer without further notice. (C)

(C) The Telephone Company will maintain records sufficient to validate the date upon which a bill or deposit request was sent to the customer. Action specified in (A) or (B) preceding will not be taken with regard to the subject bill or subject deposit request if the customer cures the noncompliance prior to the expiration of the thirty (30) days notice period.

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

ISSUED:  
April 1, 2019

Chantel Bosworth  
Director – Government Operations  
Monroe, Louisiana

EFFECTIVE:  
May 1, 2019

MO-1901A

FILED  
Missouri Public  
Service Commission  
JI-2019-0176

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notice of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter.

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

(B) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the noncomplying customer at any time thereafter. In the case of such discontinuance, all applicable charges, including termination charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying customer without further notice.

(C) The Telephone Company will maintain records sufficient to validate the date upon which a bill or deposit request was sent to the customer. Action specified in (A) or (B) preceding will not be taken with regard to the subject bill or subject deposit request if the customer cures the noncompliance prior to the expiration of the thirty (30) days notice period.

(M)

(M)

(N)

(N)

(M) This material previously appeared on Page 29.

ISSUED:  
May 1, 2012  
CANCELLED  
May 1, 2019  
Missouri Public  
Service Commission  
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Gary L. Kepley  
Director – Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

FILED  
Missouri Public  
Service Commission  
EFFECTIVE:  
July 3, 2012  
TT-2012-0317, YI-2012-0635



ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service

- (A) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notice of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter.

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

- (B) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the noncomplying customer at any time thereafter. In the case of such discontinuance, all applicable charges,

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

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July 1, 2012  
Missouri Public  
Service Commission  
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Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

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Missouri Public  
Service Commission

ACCESS SERVICE

REC'D DEC 17 1999

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notice of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter. (C)

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

(B) If a customer fails to comply with the provisions set forth in this tariff, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the noncomplying customer at any time thereafter. In the case of such discontinuance, all applicable charges, (C)

Missouri Public  
Service Commission

FILED JAN 17 2000

ISSUED:  
December 17, 1999

Richard D. Lawson  
State Executive, External Affairs

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January 17, 2000

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Missouri Public  
Service Commission



UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 28

ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.1 Undertaking of the Telephone Company (Cont'd)

MISSOURI  
Public Service Commission

2.1.8 Refusal and Discontinuance of Service

(A) Unless the provisions of 2.2.2(B) or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.3, 2.3.1, 2.3.6, 2.3.7 or 2.4 following, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notice of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter.

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

(B) Unless the provisions of 2.2.2(B) or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.3, 2.3.1, 2.3.6, 2.3.7, or 2.4 following, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the noncomplying customer at any time thereafter. In the case of such discontinuance, all applicable charges,

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By *15E RP 28*  
Public Service Commission  
MISSOURI

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MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service (Cont'd)

(D) When access service is provided by more than one Telephone Company, the Companies involved in providing the joint service may individually or collectively deny service to a customer for nonpayment. Where the Telephone Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without the cooperation of the other joint providers of Switched Access Service, such other Telephone Company(s) will, if technically feasible, assist in denying the joint service to the customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Telephone Company(s) initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate service discontinuance for nonpayment, and where a conflict exists in the applicable tariff provisions, the regulations of the end office Telephone Company shall apply for joint service discontinuance.

(E) If notice is given by overnight delivery under (A) or (B) preceding, it shall be performed by a reputable overnight delivery service such as, or comparable to, the U.S. Postal Service Express Mail, United Parcel Service, or Federal Express.

(F) The provisions set forth in (A) or (B) preceding shall not apply to charges that a customer does not pay based on the submission of a good faith dispute pursuant to Section 2.4.1(B)(3)(c) following.

2.1.9 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication PUB AS No. 1.

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(N)

(N)

(M) Material omitted from this page now appears on Page 28.

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May 1, 2012

Gary L. Kepley  
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Overland Park, Kansas 66211

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Missouri Public  
Service Commission  
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July 3, 2012  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) (Cont'd)

including termination charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying customer without further notice.

2.1.9 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication PUB AS No. 1.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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July 1, 2012  
Missouri Public  
Service Commission  
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SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 29  
Cancels First Revised Page 29

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JAN 15 2002

2.1 Undertaking of the Telephone Company (Cont'd)

Service Commission

2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) (Cont'd)

including termination charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying customer without further notice.

2.1.9 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication **PUB** AS No. 1.

(T)

Missouri Public

FILED FEB 15 2002

Service Commission

ISSUED:  
January 15, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
February 15, 2002

SPRINT MISSOURI, INC.  
d/b/a SPRINT

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ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D SEP 10 1999

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) (Cont'd)

including termination charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying customer without further notice.

2.1.9 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1.

(D)

(D)

**CANCELLED**

FEB 15 2002

1, 2nd RP29  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED OCT 15 1999

ISSUED:  
September 10, 1999

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
October 11, 1999

OCT 15 1999

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 29

ACCESS SERVICE

2. General Regulations (Cont'd)

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2.1 Undertaking of the Telephone Company (Cont'd)

SEP 17 1992

2.1.8 Refusal and Discontinuance of Service (Cont'd)

MISSOURI  
Public Service Commission

(B) (Cont'd)

including termination charges, shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying customer without further notice.

2.1.9 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

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OCT 15 1999  
By *JS* #29  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.  
EFFECTIVE:

~~Cancelled 7-2-1992~~

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ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.10 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reason-able notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.11 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.12 Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer 6 months notice, by certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

2.1.13 Representation

The Telephone Company does not represent that its facilities will meet standards other than those set forth in Sections 6, 7, 8 and 12 of this tariff.

(N)  
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(N)

2.2 Use

2.2.1 Reserved For Future Use

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001



ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.10 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reason-able notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

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2.2 Use

2.2.1 Reserved For Future Use

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March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

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July 1, 2012  
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Service Commission  
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Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 30

ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.1 Undertaking of the Telephone Company (Cont'd)

MISSOURI

2.1.10 Notification of Service-Affecting Activities **Public Service Commission**

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.11 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.12 Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer 6 months notice, by certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

2.2 Use

2.2.1 Reserved For Future Use

FILED

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

MO. PUBLIC SERVICE COMMISSION  
EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.2 Use (Cont'd)

2.2.2 Interference or Impairment

- (A) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.
- (B) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4 (A) and (B) following is not applicable.

2.2.3 Unlawful Use

The service provided under this tariff shall not be used for an unlawful purpose.

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March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

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April 30, 2007

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UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 31

ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.2 Use (Cont'd)

MISSOURI  
Public Service Commission

2.2.2 Interference or Impairment

(A) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.

(B) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4 (A) and (B) following is not applicable.

2.2.3 Unlawful Use

The service provided under this tariff shall not be used for an unlawful purpose.

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NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company Services.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
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OF MISSOURI

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Public Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company Services.

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.4 Reserved For Future Use

2.3.5 Reserved For Future Use

2.3.6 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.7 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloh-Loop (Alarm System) type signaling.

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Mark D. Harper  
Director - State Regulatory  
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Overland Park, Kansas 66211

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SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 33  
Cancels Original Page 33

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D FEB 09 2000

2.3 Obligations of the Customer (Cont'd)

2.3.4 Reserved For Future Use

2.3.5 Reserved For Future Use

2.3.6 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.7 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloch-Loop (Alarm System) type signaling.

(C)

Missouri Public  
Service Commission

FILED MAR 10 2000

ISSUED:  
February 9, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
March 10, 2000

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 33

ACCESS SERVICE

RECEIVED

2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.4 Reserved For Future Use

2.3.5 Reserved For Future Use

2.3.6 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.7 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloh-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less.

CANCELLED

MAR 10 2000

By *JLR RP 33*  
Public Service Commission  
MISSOURI

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.8 Design of Customer Services

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.9 References to the Telephone Company

The customer may advise end users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.10 Reserved For Future Use

2.3.11 Claims and Demands for Damages

(A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 34

ACCESS SERVICE

RECEIVED

2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

SEP 21 1992

2.3.8 Design of Customer Services

MISSOURI TELEPHONE SERVICE COMMISSION

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.9 References to the Telephone Company

The customer may advise end users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.10 Reserved For Future Use

2.3.11 Claims and Demands for Damages

(A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

NOV 03 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Claims and Demands for Damages (Cont'd)

- (B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the customer, its officers, agents or employees.
- (C) Reserved For Future Use
- (D) The customers shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 35

ACCESS SERVICE

RECEIVED

2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

MISSOURI

2.3.11 Claims and Demands for Damages (Cont'd)

Public Service Commission

(B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the customer, its officers, agents or employees.

(C) Reserved For Future Use

(D) The customers shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.12 Sectionalization - Trouble Reporting

The customer will be responsible for reporting troubles, sectionalized to Telephone Company facilities and/or equipment. When troubles cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization. Additional charges, as set forth in Section 13, are applicable for cooperative or independent testing performed by the Telephone Company.

2.3.13 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.14 Jurisdictional Report Requirements

(A) Percent Interstate Usage (PIU)

(1) Pursuant to Federal Communications Commission order F.C.C. 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network from a calling location within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication. The manner in which a call is routed through the telecommunications network does not affect the jurisdiction of the call, i.e., a call between two points within the same state is an intrastate communication even if the call is routed through another state.

(2) When the Telephone Company has measurement capability to provide the data to determine the jurisdiction of the usage, the Telephone Company will determine the jurisdiction of the usage. In those instances where the Telephone Company cannot determine the usage, the projected interstate percentages will be used by the Telephone Company to apportion the usage between interstate and intrastate until a revised report is received as set forth in (B)(7) following.

(C)  
|  
(C)

ISSUED:  
May 1, 2014

Gary L. Kepley  
Director – Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
July 1, 2014

FILED  
Missouri Public  
Service Commission  
JI-2014-0438

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001



ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.12 Sectionalization - Trouble Reporting

The customer will be responsible for reporting troubles, sectionalized to Telephone Company facilities and/or equipment. When troubles cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization. Additional charges, as set forth in Section 13, are applicable for cooperative or independent testing performed by the Telephone Company.

(N)

(N)

2.3.13 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.14 Jurisdictional Report Requirements

(A) Percent Interstate Usage (PIU)

- (1) Pursuant to Federal Communications Commission order F.C.C. 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network from a calling location within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication. The manner in which a call is routed through the telecommunications network does not affect the jurisdiction of the call, i.e., a call between two points within the same state is an intrastate communication even if the call is routed through another state.
- (2) The projected interstate percentages will be used by the Telephone Company to apportion the usage between interstate and intrastate until a revised report is received as set forth in (B)(7) following.

(M)

(M)

(M) Material omitted from this page now appears on Page 36.1.

ISSUED:  
May 1, 2012

Gary L. Kepley  
Director – Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

FILED  
Missouri Public  
Service Commission  
EFFECTIVE:  
July 3, 2012  
TT-2012-0317, YI-2012-0635

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.12 Reserved For Future Use

2.3.13 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.14 Jurisdictional Report Requirements

(A) Percent Interstate Usage (PIU)

- (1) Pursuant to Federal Communications Commission order F.C.C. 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network from a calling location within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication. The manner in which a call is routed through the telecommunications network does not affect the jurisdiction of the call, i.e., a call between two points within the same state is an intrastate communication even if the call is routed through another state.
- (2) The projected interstate percentages will be used by the Telephone Company to apportion the usage between interstate and intrastate until a revised report is received as set forth in (B)(7) following.

(B) Jurisdictional Reports

When the Telephone Company receives sufficient call detail to permit it to determine the jurisdiction of originating and terminating access minutes of use, the Telephone Company will bill using a PIU factor developed from these actual minutes of use and will not use the customer provided PIU factors provided as set forth in (1) through (8) following.

The Telephone Company developed PIU for access minutes of use will be determined at a statewide level. When the access minutes are measured, the interstate percentage will be developed on a quarterly basis by dividing the measured interstate originating or terminating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total measured originating or terminating access minutes.

ISSUED:  
March 30, 2007

**CANCELED**  
July 1, 2012  
Missouri Public  
Service Commission  
TT-2012-0317, YI-2012-0635

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Third Revised Page 36  
Cancels Second Revised Page 36

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 08 2002

2.3 Obligations of the Customer (Cont'd)

Service Commission

2.3.12 Reserved For Future Use

2.3.13 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.14 Jurisdictional Report Requirements

(A) Percent Interstate Usage (PIU)

- (1) Pursuant to Federal Communications Commission order F.C.C. 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network **from a calling location** within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication. **The manner in which a call is routed through the telecommunications network does not affect the jurisdiction of the call, i.e., a call between two points within the same state is an intrastate communication even if the call is routed through another state.**

(T)  
(T)

(N)  
|  
(N)

- (2) The projected interstate percentages will be used by the Telephone Company to apportion the usage between interstate and intrastate until a revised report is received as set forth in (B)(7) following.

(B) Jurisdictional Reports

When the Telephone Company receives sufficient call detail to permit it to determine the jurisdiction of originating and terminating access minutes of use, the Telephone Company will bill using a PIU factor developed from these actual minutes of use and will not use the customer provided PIU factors provided as set forth in (1) through (8) following.

The Telephone Company developed PIU for access minutes of use will be determined at a statewide level. When the access minutes are measured, the interstate percentage will be developed on a quarterly basis by dividing the measured interstate originating or terminating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total measured originating or terminating access minutes.

ISSUED:  
July 8, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
August 7, 2002

Missouri Public

FILED AUG 07 2002

Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 36  
Cancels First Revised Page 36

ACCESS SERVICE

Missouri Public  
Service Commission

REGD DEC 06 2000

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.12 Reserved For Future Use

2.3.13 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.14 Jurisdictional Report Requirements

(A) Percent Interstate Usage (PIU)

(C)

(1) Pursuant to Federal Communications Commission order F.C.C. 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication.

(M) (N)

(2) The projected interstate percentages will be used by the Telephone Company to apportion the usage between interstate and intrastate until a revised report is received as set forth in (B)(7) following.

(M)

(B) Jurisdictional Reports

(D)

When the Telephone Company receives sufficient call detail to permit it to determine the jurisdiction of originating and terminating access minutes of use, the Telephone Company will bill using a PIU factor developed from these actual minutes of use and will not use the customer provided PIU factors provided as set forth in (1) through (8) following.

The Telephone Company developed PIU for access minutes of use will be determined at a statewide level. When the access minutes are measured, the interstate percentage will be developed on a quarterly basis by dividing the measured interstate originating or terminating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total measured originating or terminating access minutes.

(D) (N)

(M) Certain material has been relocated to page 37.

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

Missouri Public  
Service Commission

FILED JAN 05 2001

CANCELLED

AUG 06 2002  
By 3rd RS 36  
Public Service Commission  
MISSOURI

ACCESS SERVICE

RECEIVED

2. General Regulations (Cont'd)

MAR 27 1996

2.3 Obligations of the Customer (Cont'd)

2.3.12 Reserved For Future Use

MISSOURI

2.3.13 Coordination with Respect to Network Contingencies

Public Service Commission

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.14 Jurisdictional Report Requirements

(A) Jurisdictional Reports

- (1) When a customer orders switched access service for both intrastate and interstate use, the projected interstate percentage of use and intrastate percentage of use must be provided to the Telephone Company.

The intrastate percentage of use must then be further separated into the percent intrastate intraLATA and the percent intrastate interLATA. These LATA percentages will equal 100% to the total intrastate percentage of use.

The interexchange customer should not include non-jointly provided intrastate intraLATA Originating Toll Free Code (TFC) Access Service usage in the calculation of intrastate jurisdictional percentages reported to the Company and used to determine the appropriate charges for the interexchange customer's intrastate switched access usage for services other than non-jointly provided intrastate intraLATA originating Toll Free Code (TFC) Access Service.

(T)  
(T)

- (2) Determination of the jurisdictional basis of the usage will be based on the following requirements:

- a. Sixty-six and six tenths percent (66.6%) of all usage which originates on the customer's network in the Missouri Portion of the Kansas City Standard Metropolitan Statistical Area (SMSA) and terminates at a telephone number in Missouri will be reported as intrastate. FILED

CANCELLED

JAN 05 2001  
2nd RP 36

Public Service Commission  
MISSOURI

APR 29 1996

MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
March 27, 1996

BY: John L. Roe  
Vice President - Carrier and Regulatory Services  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 29, 1996

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 36

ACCESS SERVICE

RECEIVED

SEP 17 1992

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.12 Reserved For Future Use

2.3.13 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

CANCELLED

2.3.14 Jurisdictional Report Requirements

APR 29 1996  
BY 1st R.S. #36  
Public Service Commission  
MISSOURI

(A) Jurisdictional Reports

- (1) When a customer orders switched access service, both intrastate and interstate use, the projected interstate percentage of use and intrastate percentage of use must be provided to the Telephone Company.

The intrastate percentage of use must then be further separated into the percent intrastate intraLATA and the percent intrastate interLATA. These LATA percentages will equal 100% to the total intrastate percentage of use.

The interexchange customer should not include non-jointly provided intrastate intraLATA Originating 800 service usage in the calculation of intrastate jurisdictional percentages reported to the Company and used to determine the appropriate charges for the interexchange customer's intrastate switched access usage for services other than non-jointly provided intrastate intraLATA originating 800 Service.

- (2) Determination of the jurisdictional basis of the usage will be based on the following requirements:
  - a. Sixty-six and six tenths percent (66.6%) of all usage which originates on the customer's network in the Missouri Portion of the Kansas City Standard Metropolitan Statistical Area (SMSA) and terminates at a telephone number in Missouri will be reported as intrastate.

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements

(B) Jurisdictional Reports

When the Telephone Company receives sufficient call detail to permit it to determine the jurisdiction of originating and terminating access minutes of use, the Telephone Company will bill the minutes of use according to that jurisdiction and will not use the customer provided PIU factors provided as set forth in (1) through (8) following.

(C)  
(C)

(D)  
—  
(D)

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

ISSUED:  
May 1, 2014

Gary L. Kepley  
Director – Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
July 1, 2014

FILED  
Missouri Public  
Service Commission  
JI-2014-0438



ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements

(B) Jurisdictional Reports

When the Telephone Company receives sufficient call detail to permit it to determine the jurisdiction of originating and terminating access minutes of use, the Telephone Company will bill using a PIU factor developed from these actual minutes of use and will not use the customer provided PIU factors provided as set forth in (1) through (8) following.

The Telephone Company developed PIU for access minutes of use will be determined at a statewide level. When the access minutes are measured, the interstate percentage will be developed on a quarterly basis by dividing the measured interstate originating or terminating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total measured originating or terminating access minutes.

(M)

(M)

(M) This material previously appeared on Page 36.

ISSUED:  
May 1, 2012

Gary L. Kepley  
Director – Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

FILED  
Missouri Public Service Commission  
EFFECTIVE:  
July 3, 2012  
TT-2012-0317, YI-2012-0635

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

The Telephone Company will begin to utilize the Telephone Company developed PIU factors as soon as sufficient call detail is available and will implement subsequent Telephone Company developed PIU factors on a quarterly basis in accordance with the provisions set forth in (7) following.

When the Telephone Company receives insufficient call detail to identify the calling station to determine the jurisdiction, the Telephone Company will charge the applicable rates for terminating switched access as set forth in this Tariff. It is not possible for customers using multifrequency address signaling to transmit calling party number (CPN) to interconnecting carriers. In addition, there may be a percentage of usage where it is not possible for customers using CCS7 to know and therefore to send to the Telephone Company, the needed originating information. Accordingly, the Telephone Company will charge the intrastate terminating switched access rates to customers using CCS7 only for those minutes lacking originating information that are in excess of the average percentage of minutes for which CPN is not transmitted, initially 24% (the floor). For example, if 40% of a customers minutes sent to the Telephone Company do not contain sufficient originating information to allow the Telephone Company to determine the originating location, then the Telephone Company would apply these provisions to those minutes exceeding the "floor", or 16% in this example. The Telephone Company will apply the customers provided PIU to the residual traffic that does not apply to the provision of this tariff section (84% in this example).

Minor fluctuations in the "floor" are expected. As a result, the Telephone Company will not apply charges based on the floor when the customer's percentage of calls lacking sufficient originating information is within 2 percentage points of the floor.

The Telephone Company will recalculate the overall switched access customer average "floor" quarterly.

In the event that the Telephone Company applies the intrastate terminating access rates to calls without sufficient originating information as specified herein, customers will have the opportunity to request backup documentation of the Telephone Company's basis for such application. The customer can request that the Telephone Company change the application of the intrastate access rates upon acceptable showing of why the intrastate rate should not be applied.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

The Telephone Company will begin to utilize the Telephone Company developed PIU factors as soon as sufficient call detail is available and will implement subsequent Telephone Company developed PIU factors on a quarterly basis in accordance with the provisions set forth in (7) following.

When the Telephone Company receives insufficient call detail to identify the calling station to determine the jurisdiction, the Telephone Company will charge the applicable rates for terminating switched access as set forth in this Tariff. It is not possible for customers using multifrequency address signaling to transmit calling party number (CPN) to interconnecting carriers. In addition, there may be a percentage of usage where it is not possible for customers using CCS7 to know and therefore to send to the Telephone Company, the needed originating information. Accordingly, the Telephone Company will charge the intrastate terminating switched access rates to customers using CCS7 only for those minutes lacking originating information that are in excess of the average percentage of minutes for which CPN is not transmitted, initially 24% (the floor). For example, if 40% of a customer's minutes sent to the Telephone Company do not contain sufficient originating information to allow the Telephone Company to determine the originating location, then the Telephone Company would apply these provisions to those minutes exceeding the "floor", or 16% in this example. The Telephone Company will apply the customer's provided PIU to the residual traffic that does not apply to the provision of this tariff section (84% in this example).

Minor fluctuations in the "floor" are expected. As a result, the Telephone Company will not apply charges based on the floor when the customer's percentage of calls lacking sufficient originating information is within 2 percentage points of the floor.

(N)  
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(N)

The Telephone Company will recalculate the overall switched access customer average "floor" quarterly.

In the event that the Telephone Company applies the intrastate terminating access rates to calls without sufficient originating information as specified herein, customers will have the opportunity to request backup documentation of the Telephone Company's basis for such application. The customer can request that the Telephone Company change the application of the intrastate access rates upon acceptable showing of why the intrastate rate should not be applied.

(M)

(M) Material omitted from this page now appears on Third Revised Page 38.

ISSUED:  
May 27, 2005

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
June 30, 2005

**FILED**  
**MO PSC**

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 08 2002

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

Service Commission

(B) Jurisdictional Reports (Cont'd)

The Telephone Company will begin to utilize the Telephone Company developed PIU factors as soon as sufficient call detail is available and will implement subsequent Telephone Company developed PIU factors on a quarterly basis in accordance with the provisions set forth in (7) following.

When the Telephone Company receives insufficient call detail *to identify the calling station* to determine the jurisdiction, the Telephone Company will *charge the applicable rates for terminating switched access as set forth in this Tariff. It is not possible for customers using multifrequency address signaling to transmit calling party number (CPN) to interconnecting carriers. In addition, there may be a percentage of usage where it is not possible for customers using CCS7 to know and therefore to send to the Telephone Company, the needed originating information. Accordingly, the Telephone Company will charge the intrastate terminating switched access rates to customers using CCS7 only for those minutes lacking originating information that are in excess of the average percentage of minutes for which CPN is not transmitted, initially 24% (the floor). For example, if 40% of a customers minutes sent to the Telephone Company do not contain sufficient originating information to allow the Telephone Company to determine the originating location, then the Telephone Company would apply these provisions to those minutes exceeding the "floor", or 16% in this example. The Telephone Company will apply the customers provided PIU to the residual traffic that does not apply to the provision of this tariff section (84% in this example).*

(T)  
(T)  
(C)

The Telephone Company will recalculate the overall switched access customer average "floor" quarterly.

(C)

(N)

In the event that the Telephone Company applies the intrastate terminating access rates to calls without sufficient originating information as specified herein, customers will have the opportunity to request backup documentation of the Telephone Company's basis for such application. The customer can request that the Telephone Company change the application of the intrastate access rates upon acceptable showing of why the intrastate rate should not be applied.

(N)

For all other minutes of use for which the Telephone Company receives insufficient call detail to determine the jurisdiction, the Telephone Company will apply the customer's projected PIU factor, provided as set for in (1) through (8) following, to apportion the usage between interstate and intrastate.

(N)

Missouri Public

(M)

(M) Material previously appearing on this page now appears on Second Revised Page 38

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ISSUED:  
July 8, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
August 7, 2002  
Service Commission

**CANCELLED**  
JUN 30 2005  
By: [Signature]  
Public Service Commission  
MISSOURI

ACCESS SERVICE

Missouri Public  
Service Commission

REC'D DEC 06 2000

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(T)

*The Telephone Company will begin to utilize the Telephone Company developed PIU factors as soon as sufficient call detail is available and will implement subsequent Telephone Company developed PIU factors on a quarterly basis in accordance with the provisions set forth in (7) following.*

(N)

*When the Telephone Company receives insufficient call detail to determine the jurisdiction, the Telephone Company will apply the customer's projected PIU factor, provided as set forth in (1) through (8) following, to apportion the usage between interstate and intrastate.*

(D)

(D) (N)

(1) *When a customer orders Feature Group A, Feature Group B, 500 Access Service and/or Toll Free Code (TFC) Access Service, the customer shall state in its order the projected interstate percentage for interstate usage for each Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service ordered. If the customer discontinues some but not all of the Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service in a group, it shall provide an updated projected interstate percentage for the remaining services in the group. Additionally, upon employing the 700 access code over Feature Group D, the customer must provide a projected interstate percentage for the 700 calls. If the customer fails to provide a 700 projected interstate percentage, a default percentage of 100% interstate will be assumed.*

(M) (C)

*In addition the intrastate percentage must be further separated into the percent intrastate InterLata and intrastate intraLata use.*

(M) (C)

**CANCELLED**  
AUG 06 2002  
2nd RS 37  
Public Service Commission  
MISSOURI

(M) Certain material moved from page 36.

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

Missouri Public  
Service Commission

FILED JAN 05 2001

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 37

ACCESS SERVICE

RECEIVED

2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

(2) (Cont'd)

- b. Seventy-five and nine tenths percent (75.9%) of all usage which originates on the customer's network in the Missouri portion of the St. Louis Standard Metropolitan Statistical Area (SMSA) and terminates at a telephone number in Missouri will be reported as intrastate.

CANCELLED

JAN 05 2001  
By *1st RP 37*  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~September 24, 1992~~

NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

For all other minutes of use for which the Telephone Company receives insufficient call detail to determine the jurisdiction, the Telephone Company will apply the customer's projected PIU factor, provided as set for in (1) through (8) following, to apportion the usage between interstate and intrastate.

(M1)  
|  
(M1)

- (1) When a customer orders Feature Group A, Feature Group B, 500 Access Service and/or Toll Free Code (TFC) Access Service, the customer shall state in its order the projected interstate percentage for interstate usage for each Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service ordered. If the customer discontinues some but not all of the Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service in a group, it shall provide an updated projected interstate percentage for the remaining services in the group. Additionally, upon employing the 700 access code over Feature Group D, the customer must provide a projected interstate percentage for the 700 calls. If the customer fails to provide a 700 projected interstate percentage, a default percentage of 100% interstate will be assumed.
- (2) For single connection arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a connection will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the connection minus the developed interstate access minutes for the connection will be the developed intrastate access minutes.
- (3) For multiline hunt group or trunk group arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a service will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the service minus the developed interstate access minutes for the service will be the developed intrastate access minutes.

(M1) Certain material found on this page formerly appeared on Second Revised Page 37.

ISSUED:  
May 27, 2005

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101.

EFFECTIVE:  
June 30, 2005

**FILED**  
**MO PSC**



ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 08 2002

2.3 Obligations of the Customer (Cont'd)

Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(1) When a customer orders Feature Group A, Feature Group B, 500 Access Service and/or Toll Free Code (TFC) Access Service, the customer shall state in its order the projected interstate percentage for interstate usage for each Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service ordered. If the customer discontinues some but not all of the Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service in a group, it shall provide an updated projected interstate percentage for the remaining services in the group. Additionally, upon employing the 700 access code over Feature Group D, the customer must provide a projected interstate percentage for the 700 calls. If the customer fails to provide a 700 projected interstate percentage, a default percentage of 100% interstate will be assumed.

(M1)

(M1)

(D)

(D)

(2) For single connection arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a connection will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the connection minus the developed interstate access minutes for the connection will be the developed intrastate access minutes.

(3) For multiline hunt group or trunk group arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a service will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the service minus the developed interstate access minutes for the service will be the developed intrastate access minutes.

(M2)

Missouri Public

CANCELLED  
JUN 30 2005  
By [Signature]  
Public Service Commission  
MISSOURI

(M1) Material now appearing on this page previously appeared on First Revised Page 37

(M2) Material previously appearing on this page now appears on First Revised Page 38.

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ISSUED:  
July 8, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
August 7, 2002  
Service Commission

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D DEC 06 2000

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(T)

(2) *For single connection arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a connection will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the connection minus the developed interstate access minutes for the connection will be the developed intrastate access minutes.*

(D) (N)

(3) *For multiline hunt group or trunk group arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a service will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the service minus the developed interstate access minutes for the service will be the developed intrastate access minutes.*

**CANCELLED**  
AUG 06 2002  
2nd RS 38  
Missouri Public Service Commission

(4) *When a customer orders Feature Group C, Feature Group D, TFC or 900 Access Services, the projected interstate percentage will be determined as set forth in (a) through (c) following:*

(D)

(a) *For originating Feature Group C and originating Feature Group D used in the provision of MTS/MTS-like service, the Telephone Company will determine the projected interstate percentage of use from the call detail.*

(b) *For terminating Feature Group C used in the provision of MTS/MTS-like service, and terminating Feature Group C used in the provision of 900 service, the projected interstate percentage of use will be determined through the factors as set forth in Section 6.7.8 following.*

(N)

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

Missouri Public  
Service Commission

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UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 38

ACCESS SERVICE

RECEIVED

2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

(2) (Cont'd)

- (c) One hundred percent (100%) of all other usage which originates on the customer's network in Missouri and terminates at telephone number in Missouri will be reported as intrastate.
- (d) If a customer establishes a point of interconnection between its facilities and those of a local exchange telephone company in a state which adjoins Missouri and to which Missouri customers may gain access on a toll free basis, the usage which gain access at such points of interconnection and terminate at a Missouri telephone number shall be reported as intrastate messages. Such traffic from the Kansas City and St. Louis SMSAs shall be apportioned in accordance with paragraphs a. and b. above.
- (e) All usage which originates on the customer's network in the Missouri portion of a LATA and terminates at a telephone number in the same LATA in Missouri will be reported as intrastate. Usage terminating at a telephone number in a different LATA in Missouri will be reported as intrastate. Wire center and their corresponding LATA's may be found in the Exchange Carrier Association Tariff.
- (f) All intrastate usage will be reported as such whether or not the customer has the proper state certification or an effective intrastate tariff.

**CANCELLED**

JAN 05 2001

By *1st RP38*  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) When a customer orders Feature Group C, Feature Group D, TFC or 900 Access Services, the projected interstate percentage will be determined as set forth in (a) through (c) following:

- (a) For originating Feature Group C and originating Feature Group D used in the provision of MTS/MTS-like service, the Telephone Company will determine the projected interstate percentage of use from the call detail.
- (b) For terminating Feature Group C used in the provision of MTS/MTS-like service, and terminating Feature Group C used in the provision of 900 service, the projected interstate percentage of use will be determined through the factors as set forth in Section 6.7.8 following.
- (c) For terminating Feature Group D used in the provision of MTS/MTS-like service, terminating Feature Group D used in the provision of 900 service, originating Feature Group C and Feature Group D used in the provision of 900 service, and originating and terminating Feature Group D used in the provision of Toll Free Code (TFC) service, the customer shall provide the projected interstate usage percentage in its Access Service Order. In the event the customer fails to provide a projected interstate percentage, the Telephone Company will determine the projected interstate percentage as follows:

For originating access minutes, the projected interstate percentage will be developed on a monthly basis when the Feature Group C or Feature Group D Switched Access Service minutes are measured by dividing the measured interstate originating minutes (the minutes where the calling number is in one state and the called number is in another state) by the total originating minutes when the call detail is adequate to determine the appropriate jurisdiction.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 08 2002

2.3 Obligations of the Customer (Cont'd)

Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) When a customer orders Feature Group C, Feature Group D, TFC or 900 Access Services, the projected interstate percentage will be determined as set forth in (a) through (c) following:

(M1)

(a) For originating Feature Group C and originating Feature Group D used in the provision of MTS/MTS-like service, the Telephone Company will determine the projected interstate percentage of use from the call detail.

(b) For terminating Feature Group C used in the provision of MTS/MTS-like service, and terminating Feature Group C used in the provision of 900 service, the projected interstate percentage of use will be determined through the factors as set forth in Section 6.7.8 following.

(M1)

(c) For terminating Feature Group D used in the provision of MTS/MTS-like service, terminating Feature Group D used in the provision of 900 service, originating Feature Group C and Feature Group D used in the provision of 900 service, and originating and terminating Feature Group D used in the provision of Toll Free Code (TFC) service, the customer shall provide the projected interstate usage percentage in its Access Service Order. In the event the customer fails to provide a projected interstate percentage, the Telephone Company will determine the projected interstate percentage as follows:

For originating access minutes, the projected interstate percentage will be developed on a monthly basis when the Feature Group C or Feature Group D Switched Access Service minutes are measured by dividing the measured interstate originating minutes (the minutes where the calling number is in one state and the called number is in another state) by the total originating minutes when the call detail is adequate to determine the appropriate jurisdiction.

(M2)

(M2)

(M1) Material now appearing on this page previously appeared on First Revised Page 38.1  
(M2) Material previously appearing on this page now appears on First Revised Page 38.2.

ISSUED:  
July 8, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

FILED AUG 07 2002 EFFECTIVE:  
August 7, 2002

Service Commission

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D DEC 06 2000

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

(c) For terminating Feature Group D used in the provision of MTS/MTS-like service, terminating Feature Group D used in the provision of 900 service, originating Feature Group C and Feature Group D used in the provision of 900 service, and originating and terminating Feature Group D used in the provision of Toll Free Code (TFC) service, the customer shall provide the projected interstate usage percentage in its Access Service Order. In the event the customer fails to provide a projected interstate percentage, the Telephone Company will determine the projected interstate percentage as follows:

For originating access minutes, the projected interstate percentage will be developed on a monthly basis when the Feature Group C or Feature Group D Switched Access Service minutes are measured by dividing the measured interstate originating minutes (the minutes where the calling number is in one state and the called number is in another state) by the total originating minutes when the call detail is adequate to determine the appropriate jurisdiction.

For terminating access minutes, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes.

When originating call details are insufficient to determine the jurisdiction for the call, the prior month's projected interstate percentage shall be used by the Telephone Company as the projected interstate percentage for originating and terminating access minutes. The projected intrastate percentage of use will be obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 (i.e.,  $100 - \text{interstate percentage} = \text{intrastate percentage}$ ).

**CANCELLED**  
AUG 06 2002  
By *LSRS 38.1*  
Public Service Commission  
MISSOURI

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

Missouri Public  
Service Commission

FILED JAN 05 2001

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

- (c) For terminating access minutes, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes.

When originating call details are insufficient to determine the jurisdiction for the call, the prior month's projected interstate percentage shall be used by the Telephone Company as the projected interstate percentage for originating and terminating access minutes. The projected intrastate percentage of use will be obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 (i.e.,  $100 - \text{interstate percentage} = \text{intrastate percentage}$ ).

- (5) When a customer orders Directory Assistance Service, the customer shall state in its order the projected interstate percentage for terminating use for each Directory Access Service group ordered. (A method the customer may wish to adopt could be to use its terminating traffic from its premises to the involved Directory Assistance Location and calculate the projected interstate percentage as set forth in (4) preceding). The Telephone Company will designate the number obtained by subtracting the projected interstate percentage furnished by the customer from 100 ( $100 - \text{customer provided interstate percentage} = \text{intrastate percentage}$ ) as the projected intrastate percentage of use.

- (6) Except where Telephone Company measured access minutes are used as set forth in (4) preceding, the customer reported number of interstate services or interstate percentage of use as set forth in (1), (4) or (5) preceding will be used until the customer reports a different projected interstate percentage for an in service end office. When the customer adds or discontinues lines or trunks to an existing end office, the customer shall furnish an updated projected interstate percentage that applies to the end office. The revised report will serve as the basis for future billing and will be effective on the next bill date. No prorating or back billing will be done based on the report.

(Z)

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007



ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 08 2002

2.3 Obligations of the Customer (Cont'd)

Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

(M)

- (c) For terminating access minutes, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes.

When originating call details are insufficient to determine the jurisdiction for the call, the prior month's projected interstate percentage shall be used by the Telephone Company as the projected interstate percentage for originating and terminating access minutes. The projected intrastate percentage of use will be obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 (i.e., 100 - interstate percentage = intrastate percentage).

(M)

- (5) When a customer orders Directory Assistance Service, the customer shall state in its order the projected interstate percentage for terminating use for each Directory Access Service group ordered. (A method the customer may wish to adopt could be to use its terminating traffic from its premises to the involved Directory Assistance Location and calculate the projected interstate percentage as set forth in (4) preceding). The Telephone Company will designate the number obtained by subtracting the projected interstate percentage furnished by the customer from 100 (100 - customer provided interstate percentage = intrastate percentage) as the projected intrastate percentage of use.

- (5) Except where Telephone Company measured access minutes are used as set forth in (4) preceding, the customer reported number of interstate services or interstate percentage of use as set forth in (1), (4) or (5) preceding will be used until the customer reports a different projected interstate percentage for an in service end office. When the customer adds or discontinues lines or trunks to an existing end office, the customer shall furnish an updated projected interstate percentage that applies to the end office. The revised report will serve as the basis for future billing and will be effective on the next bill date. No prorating or back billing will be done based on the report.

(M) Material now appearing on this page previously appeared on First Revised Page 38.2

Missouri Public

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July 8, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

FILED AUG 07 2002  
EFFECTIVE:  
August 7, 2002

Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

Missouri Public  
Service Commission

2.3 Obligations of the Customer (Cont'd)

RECD DEC 06 2000

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(5) When a customer orders Directory Assistance Service, the customer shall state in its order the projected interstate percentage for terminating use for each Directory Access Service group ordered. (A method the customer may wish to adopt could be to use its terminating traffic from its premises to the involved Directory Assistance Location and calculate the projected interstate percentage as set forth in (4) preceding). The Telephone Company will designate the number obtained by subtracting the projected interstate percentage furnished by the customer from 100 (100 - customer provided interstate percentage = intrastate percentage) as the projected intrastate percentage of use.

(6) Except where Telephone Company measured access minutes are used as set forth in (4) preceding, the customer reported number of interstate services or interstate percentage of use as set forth in (1), (4) or (5) preceding will be used until the customer reports a different projected interstate percentage for an in service end office. When the customer adds or discontinues lines or trunks to an existing end office, the customer shall furnish an updated projected interstate percentage that applies to the end office. The revised report will serve as the basis for future billing and will be effective on the next bill date. No prorating or back billing will be done based on the report.

**CANCELLED**

AUG 06 2002  
By *LSRS 38.2*  
Public Service Commission  
MISSOURI

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Service Commission

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December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

- (7) Effective on the first of January, April, July and October of each year, the customer shall provide a revised jurisdictional report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use. The customer shall forward the revised report to the Telephone Company, to be received no later than 15 days after the first of each such month, (i.e., January, April, July and October). The revised report will serve as the basis for the next three months billing (i.e., beginning the first of February, May, August and November) and will be effective on the customer's bill date for that service. No prorating or back billing will be done based on the report.

If the customer does not supply the revised reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service as set forth in (1), (4) and (5) preceding.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 39  
Cancels Original Page 39

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D DEC 06 2000

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(T)

(7) Effective on the first of January, April, July and October of each year, the customer shall *provide a revised* jurisdictional report *showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use.* The customer shall forward *the revised report* to the Telephone Company, to be received no later than 15 days after the first of each such month, (*i.e., January, April, July and October*). *The revised report will serve as the basis for the next three months billing (i.e., beginning the first of February, May, August and November)* and will be effective on the *customer's* bill date for that service. No prorating or back billing will be done based on the report.

(C)

(C)

If the customer does not supply the *revised* reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service as set forth in (1), (4) and (5) preceding.

(C)

(C)

(D)

(D)

Missouri Public  
Service Commission

FILED JAN 05 2001

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 39

ACCESS SERVICE

RECEIVED

SEP 17 1992

2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

- (3) Effective on the first of January, April, July and October of each year the customer shall update the interstate and intrastate jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than 15 days after the first of each such month, a revised report showing the intrastate and interstate percentage of use for the past three months. In addition, the intrastate use must be separated by intraLATA and interLATA. This usage will be from the most 3 recent month period for which this data exists and will be reported for each service arranged for interstate use. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that service. No prorating or back billing will be done based on the report.

If the customer does not supply the reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service as set forth in (1) preceding.

- (4) Where the customer utilizes FGA Switched Access Service for calls between a Primary Exchange Carrier and a Secondary Exchange Carrier within the same Extended Area Service calling area, and/or Feature Group B Switched Access Service for calls between a Primary Exchange Carrier's access tandem and a subtending Secondary Exchange Carrier, where the

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 B, 1st RP 39  
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 MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
 September 17, 1992

BY: John L. Roe  
 Vice President - Administration  
 5454 West 110th Street  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

- (8) When a customer orders Line Information Data Base (LIDB) Access Service, the customer shall in its order provide to the Telephone Company a LIDB Access Service Percent Interstate Usage (PIU) Report.

Customers who provide the LIDB Access Service PIU Report shall supply the Telephone Company with an interstate percentage, per originating point code (OPC) ordered. The LIDB Access Service PIU will be an average PIU based upon the jurisdiction (interstate versus intrastate) of those originating end user calls for which the Telephone Company LIDB is being queried.

The LIDB Access Service PIU Report must be provided to the Telephone Company upon ordering service, and thereafter, on a quarterly basis. Provisions for updating the interstate and intrastate jurisdictional report are as specified in Section 2.3.14(B)(7) preceding and will also apply for the LIDB Access Service PIU Report.

Verification provisions as specified in Section 2.3.14(C) following will also apply for the LIDB Access Service PIU Report.

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ACCESS SERVICE

Missouri Public  
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2. General Regulations (Cont'd)

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2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(T)

- (8) *When a customer orders Line Information Data Base (LIDB) Access Service, the customer shall in its order provide to the Telephone Company a LIDB Access Service Percent Interstate Usage (PIU) Report.*

(D) (N)

*Customers who provide the LIDB Access Service PIU Report shall supply the Telephone Company with an interstate percentage, per originating point code (OPC) ordered. The LIDB Access Service PIU will be an average PIU based upon the jurisdiction (interstate versus intrastate) of those originating end user calls for which the Telephone Company LIDB is being queried.*

*The LIDB Access Service PIU Report must be provided to the Telephone Company upon ordering service, and thereafter, on a quarterly basis. Provisions for updating the interstate and intrastate jurisdictional report are as specified in Section 2.3.14(B)(7) preceding and will also apply for the LIDB Access Service PIU Report.*

*Verification provisions as specified in Section 2.3.14(C) following will also apply for the LIDB Access Service PIU Report.*

(D) (N)

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December 6, 2000

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State Executive, External Affairs  
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2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

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2.3.14 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

Primary and Secondary Carriers are not the same Telephone Company, a copy of the revised report will be provided by the customer to each Secondary Exchange Carrier.

(5) The reports required in (3) above should be based on actual total customer usage data if at all possible. If that data is not reasonably available, the reports may be based on either statistically valid samples derived by the customer, or from sampling techniques agreed to by the Telephone Company. The allowable statistical parameters associated with the percentages produced from statistical sampling are a 95 percent confidence level and a +/- five (5) percent precision. If necessary, the Telephone Company will assist the IC in developing a sample procedure that will produce mutually acceptable statistical parameters.

(6) Where a customer has previously obtained interstate service and subsequently applies for mixed interstate and intrastate service, the customer must provide and interim jurisdictional report for the previous three months usage that complies with the requirement of paragraphs (2) through (5) above.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(9) Entrance Facility and Direct-Trunked Transport

Entrance Facility and Direct-Trunked Transport will be made available on July 3, 2012 in conformance with the restructure of Local Transport. In order to provide these new services on July 3, 2012, customers of Switched Access services must provide new PIU factors that reflect all Switched Access services using these restructured facilities.

- (a) When an Entrance Facility is provided for both interstate and intrastate Switched Access, the customer must provide a Switched Access Entrance Facility PIU factor on a serving wire center or study area level. The Entrance Facility PIU must account for all Switched Access originating and terminating usage carried over the Entrance Facility.
- (b) When Direct-Trunked Transport is provided for both interstate and intrastate Switched Access, the customer must provide a Switched Access Direct-Trunked Transport PIU factor on a study area level. The Direct-Trunked Transport PIU must account for all Switched Access originating and terminating usage carried over the Direct-Trunked Transport facilities.
- (c) If the customer does not provide a Switched Access PIU factor for an Entrance Facility or Direct-Trunked Transport as set forth in (a) and (b) above, the Telephone Company will develop a PIU for the Entrance Facility and Direct-Trunked Transport using the most current representative period.

The Entrance Facility and Direct-Trunked Transport PIU Report must be provided to the Telephone Company upon ordering service, and thereafter, on a quarterly basis. Provisions for updating the interstate and intrastate jurisdictional report as specified in Section 2.3.14(B)(7) preceding will also apply for the Entrance Facility and Direct-Trunked Transport PIU Report.

The verification provisions specified in Section 2.3.14(C) following will also apply for the Entrance Facility and Direct-Trunked Transport PIU Report.

(N)

(N)

ISSUED:  
May 1, 2012

Gary L. Kepley  
Director – Regulatory Operations  
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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Reserved For Future Use

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Director - State Regulatory  
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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

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(D)

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Richard D. Lawson  
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2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Maintenance of Customer Records

1. For Switched Access, the customer shall maintain and retain for a minimum of one year, complete, detailed and accurate records, workpapers and backup documentation in form and substance to evidence the percentage data provided to the Telephone Company as set forth in (A) preceding. All of the records, workpapers and backup documentation, including the sampling techniques and traffic data underlying samples, if used, shall be made available during normal business hours, at a location named in the report, upon reasonable request by the Telephone Company in order to permit a review by a Telephone Company auditor, an outside auditor under contract to the Telephone Company, or an auditor of a federal or state regulatory commission.
  
2. For Special Access, the customer shall retain, for a minimum of one year, accurate call detail records from which the percentage of interstate and intrastate usage can be derived. Such records shall be made available for inspection and audit within 30 days of the Telephone Company request for verification. The Telephone Company shall limit audits to one per year, except where additional audits may be required to verify allocation changes which represent a substantial shift from the customer's most recent reported figures, and such change is not the result of seasonal shifts or other identifiable reasons. The customer may request that verification audits be conducted by an independent auditor. In such cases the associated auditing expense will be paid by the customer.

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September 17, 1992

BY: John L. Roe  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(C) Jurisdictional Report Verification

If the Telephone Company disputes the reasonableness of the PIU provided by the customer as set forth in (B) preceding, or the reported PIU varies by more than five percentage points over the preceding PIU, the Telephone Company may ask the customer to provide the data used by the customer to determine the projected intrastate percentage. The customer shall retain, for a minimum of one year, accurate call detail records from which the percentage of intrastate and interstate use can be derived, and shall make such records available for inspection as reasonably necessary for PIU verification. Such records shall be made available for inspection and audit within 15 days of the Telephone Company's request for verification. This requirement includes documentation supporting the interLATA and intraLATA split.

The Telephone Company shall limit audits to no more than one per year, except where additional audits may be required to verify allocation changes which represent a five percent shift from the customer's most recent report figures, and such change is not the result of seasonal shifts or other identifiable reasons. The customer may request that verification audits be conducted by an independent auditor. In such cases the associated auditing expenses will be paid by the customer.

In the event that the customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the customer's PIU, the Telephone Company will bill the usage for all the contested periods using the PIU reported by the customer for the previous period. This PIU will remain in effect until the customer provides the call detail records from which the percentage of interstate and intrastate use can be derived. No prorating or back billing will be done based on the newly derived factor.

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Missouri Public  
Service Commission

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(C) Jurisdictional Report Verification

*If the Telephone Company disputes the reasonableness of the PIU provided by the customer as set forth in (B) preceding, or the reported PIU varies by more than five percentage points over the preceding PIU, the Telephone Company may ask the customer to provide the data used by the customer to determine the projected intrastate percentage. The customer shall retain, for a minimum of one year, accurate call detail records from which the percentage of intrastate and interstate use can be derived, and shall make such records available for inspection as reasonably necessary for PIU verification. Such records shall be made available for inspection and audit within 15 days of the Telephone Company's request for verification. This requirement includes documentation supporting the interLATA and intraLATA split.*

(C)  
|  
(C)

*The Telephone Company shall limit audits to no more than one per year, except where additional audits may be required to verify allocation changes which represent a five percent shift from the customer's most recent report figures, and such change is not the result of seasonal shifts or other identifiable reasons. The customer may request that verification audits be conducted by an independent auditor. In such cases the associated auditing expenses will be paid by the customer.*

(D) (N)  
|  
(D) (N)

*In the event that the customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the customer's PIU, the Telephone Company will bill the usage for all the contested periods using the PIU reported by the customer for the previous period. This PIU will remain in effect until the customer provides the call detail records from which the percentage of interstate and intrastate use can be derived. No prorating or back billing will be done based on the newly derived factor.*

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Public Service Commission**

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(C) Jurisdictional Report Verification

- (1) If a billing dispute arises or a regulatory commission questions the projected intrastate percentage, the Telephone Company will ask the customer to provide the data the customer used to determine the projected intrastate percentage. The customer shall supply the data within 30 days of the Telephone Company request. The customer shall keep records of call detail from which the percentage of intrastate and interstate use can be ascertained and upon request of the Telephone Company make the records available for inspection as reasonably necessary for purposes of verification of the percentages. This requirement includes documentation supporting the interLATA and intraLATA split.
- (2) The Telephone Company retains the right to employ monitoring equipment for the purpose of verification of IC's PIU reporting. The Telephone Company shall treat such information as proprietary in nature and shall maintain its confidentiality.
- (3) The Telephone Company may, at its discretion, accept the results of a third party audit submitted by the IC in lieu of performing its own audit.

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MISSOURI

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September 17, 1992

BY: John L. Roe  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Intrastate Charges for Mixed Intrastate and Interstate Switched Access Service

- (A) When mixed intrastate and interstate Switched Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate, intrastate intraLATA and intrastate interLATA. The percentage provided in the reports as set forth in 2.3.14(A) preceding will serve as the basis for prorating the charges. The percentage of an Switched Access Service to be charged as intrastate is applied in the following manner:
- (1) For monthly and nonrecurring chargeable rate elements multiply the percent intrastate use times the quantity of chargeable elements times the appropriate LATA percent times the stated tariff rate per element.
  - (2) For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent intrastate use times actual use times the appropriate LATA percent times the stated tariff rate.

The intrastate percentage will change as revised usage reports are submitted as set forth in 2.3.14 preceding.

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March 30, 2007

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SEP 17 1992

2. General Regulations (Cont'd)

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2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Intrastate Charges for Mixed Intrastate and  
Interstate Switched Access Service

(A) When mixed intrastate and interstate Switched Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate, intrastate intraLATA and intrastate interLATA. The percentage provided in the reports as set forth in 2.3.14(A) preceding will serve as the basis for prorating the charges. The percentage of an Switched Access Service to be charged as intrastate is applied in the following manner:

- (1) For monthly and nonrecurring chargeable rate elements multiply the percent intrastate use times the quantity of chargeable elements times the appropriate LATA percent times the stated tariff rate per element.
- (2) For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent intrastate use times actual use times the appropriate LATA percent times the stated tariff rate.

The intrastate percentage will change as revised usage reports are submitted as set forth in 2.3.14 preceding.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Intrastate Charges for Mixed Intrastate and Interstate Switched Access Service (Cont'd)

(B) Pursuant to Federal Communications Commission Order FCC 89-224, Special Access Services are to be classified as intrastate when the services carry less than a de minimis amount of interstate traffic. Interstate traffic is deemed de minimis when the inter-state traffic amounts to ten percent (10%) or less of the total traffic on a Special Access Service.

(1) Certification Requirement

When a customer orders a Special Access Service, the customer shall certify that the Special Access Service carries intrastate traffic and the interstate traffic is ten percent (10%) or less of the total traffic carried on the special access line.

(2) Verification Information of Special Access Service

If a billing dispute arises or a regulatory commission questions the interstate certification for the special access line, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the special access line's interstate traffic is more than ten percent (10%) of the total traffic carried on the special access line. If the customer has usage information which it uses to verify the interstate traffic, the customer shall supply such information when requested by the Telephone Company. The customer shall supply the data within 30 days of the Telephone Company request.

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Public Service Commission

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Intrastate Charges for Mixed Intrastate and Interstate Switched Access Service (Cont'd)

(B) Pursuant to Federal Communications Commission Order FCC 89-224, Special Access Services are to be classified as intrastate when the services carry less than a de minimis amount of interstate traffic. Interstate traffic is deemed de minimis when the interstate traffic amounts to ten percent (10%) or less of the total traffic on a Special Access Service.

(1) Certification Requirement

When a customer orders a Special Access Service, the customer shall certify that the Special Access Service carries intrastate traffic and the interstate traffic is ten percent (10%) or less of the total traffic carried on the special access line.

(2) Verification Information of Special Access Service

If a billing dispute arises or a regulatory commission questions the interstate certification for the special access line, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the special access line's interstate traffic is more than ten percent (10%) of the total traffic carried on the special access line. If the customer has usage information which it uses to verify the interstate traffic, the customer shall supply such information when requested by the Telephone Company. The customer shall supply the data within 30 days of the Telephone Company request.

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Vice President - Administration  
5454 West 110th Street  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service

Jointly provided and non-jointly provided intrastate TFC Access Service usage terminating over WATS Access Line Service which carries pure intrastate traffic or a mix of intrastate/ interstate traffic, will be split between intraLATA and interLATA usage via a percentage as described in the WATS tariff.

Jurisdictional determination of jointly provided and non-jointly provided originating intrastate TFC Access Service usage will be based upon data as set forth, following.

Customers ordering jointly provided TFC Access Service must provide the Telephone Company with a TFC Network Data Report. Customers ordering Non-Jointly provided TFC Access Service must provide the Telephone Company with either a TFC Network Data Report or, a Switched Access Service Percent Intrastate IntraLATA/CCL Report. The Telephone Company will work cooperatively with the customer should the customer request a change in reporting method. In such case, the customer must provide written notification to the Telephone Company specifying which reporting option the customer will utilize. Such requests to change the reporting method will be accepted by the Telephone Company no more than one time in a six (6) month period.

(1) The TFC Network Data Report will reflect all TFC telephone numbers that may originate and terminate within the state of Missouri. Each TFC telephone number will reflect one of the following:

(A) Jointly provided TFC Access Service Calls

The 10-digit POTS number associated with the WATS Access Line Service to which the TFC call will terminate.

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Mark D. Harper  
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2. General Regulations (Cont'd)

MAR 27 1996

2.3 Obligations of the Customer (Cont'd)

MISSOURI

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service

(T)

Jointly provided and non-jointly provided intrastate TFC Access Service usage terminating over WATS Access Line Service which carries pure intrastate traffic or a mix of intrastate/interstate traffic, will be split between intraLATA and interLATA usage via a percentage as described in the WATS tariff.

(T)

Jurisdictional determination of jointly provided and non-jointly provided originating intrastate TFC Access Service usage will be based upon data as set forth, following.

(T)

Customers ordering jointly provided TFC Access Service must provide the Telephone Company with a TFC Network Data Report. Customers ordering Non-Jointly provided TFC Access Service must provide the Telephone Company with either a TFC Network Data Report or, a Switched Access Service Percent Intrastate IntraLATA/CCL Report. The Telephone Company will work cooperatively with the customer should the customer request a change in reporting method. In such case, the customer must provide written notification to the Telephone Company specifying which reporting option the customer will utilize. Such requests to change the reporting method will be accepted by the Telephone Company no more than one time in a six (6) month period.

(T)

(T)

(T)

(1) The TFC Network Data Report will reflect all TFC telephone numbers that may originate and terminate within the state of Missouri. Each TFC telephone number will reflect one of the following:

(T)

(T)

(A) Jointly provided TFC Access Service Calls

(T)

The 10-digit POTS number associated with the WATS Access Line Service to which the TFC call will terminate.

(T)

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BY: John L. Roe  
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2. General Regulations (Cont'd)

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2.3 Obligations of the Customer (Cont'd)

MISSOURI

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate 800 and WATS Service

Public Service Commission

Jointly provided and non-jointly provided intrastate 800 Access Service usage terminating over WATS Access Line Service which carries pure intrastate traffic or a mix of intrastate/interstate traffic, will be split between intraLATA and interLATA usage via a percentage as described in the WATS tariff.

Jurisdictional determination of jointly provided and non-jointly provided originating intrastate 800 Access Service usage will be based upon data as set forth, following.

Customers ordering jointly provided 800 Access Service must provide the Telephone Company with an 800 Network Data Report. Customers ordering Non-Jointly provided 800 Access Service must provide the Telephone Company with either an 800 Network Data Report or, a Switched Access Service Percent Intrastate IntraLATA/CCL Report. The Telephone Company will work cooperatively with the customer should the customer request a change in reporting method. In such case, the customer must provide written notification to the Telephone Company specifying which reporting option the customer will utilize. Such requests to change the reporting method will be accepted by the Telephone Company no more than one time in a six (6) month period.

(1) The 800 Network Data Report will reflect all 800 telephone numbers that may originate and terminate within the state of Missouri. Each 800 telephone number will reflect one of the following:

(A) Jointly provided 800 Access Service Calls

The 10-digit POTS number associated with the WATS Access Line Service to which the 800 call will terminate.

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BY L.A.R.S. #45  
Public Service Commission  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd)

(B) Non-Jointly Provided TFC Access Service Calls

The NPA-NXX associated with the terminating POTS number. This option is required when the TFC call uses Switched Access Service to terminate on WATS Access Line Service or a common line.

The NPA-NXX associated with the terminating end user's serving wire center. This option is required when the TFC call terminates on a premise to premise special access service or customer provided facilities.

This report shall also reflect any time or day sensitive routing information which the Telephone Company requires to accurately bill, an indicator of the type of termination that will be used in the completion of the TFC call, (i.e. common line, WATS Access Line or other,) and when the type of termination is a WATS Access Line, an additional indicator to identify whether jointly provided or non-jointly provided TFC Access service is completing to the WATS Access Line.

Customers are required to provide TFC Network Data Reports before initial TFC Access service is established. The TFC Network Data Report is required on a weekly basis unless the Telephone Company and the customer agree that the customer's TFC service activity requires provision of the report on either a more frequent or less frequent basis.

The TFC Network Data Report contains confidential information and will be treated by the Telephone company as proprietary. The TFC Network Data Report will be used solely for the purpose of determining the jurisdiction of calls and proper rate application.

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

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2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd) (T)

(B) Non-Jointly Provided TFC Access Service Calls (T)

The NPA-NXX associated with the terminating POTS number. This option is required when the TFC call uses Switched Access Service to terminate on WATS Access Line Service or a common line. (T)

The NPA-NXX associated with the terminating end user's serving wire center. This option is required when the TFC call terminates on a premise to premise special access service or customer provided facilities. (T)

This report shall also reflect any time or day sensitive routing information which the Telephone Company requires to accurately bill, an indicator of the type of termination that will be used in the completion of the TFC call, (i.e. common line, WATS Access Line or other,) and when the type of termination is a WATS Access Line, an additional indicator to identify whether jointly provided or non-jointly provided TFC Access service is completing to the WATS Access Line. (T)

Customers are required to provide TFC Network Data Reports before initial TFC Access service is established. The TFC Network Data Report is required on a weekly basis unless the Telephone Company and the customer agree that the customer's TFC service activity requires provision of the report on either a more frequent or less frequent basis. (T)

The TFC Network Data Report contains confidential information and will be treated by the Telephone company as proprietary. The TFC Network Data Report will be used solely for the purpose of determining the jurisdiction of calls and proper rate application. (T)

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate 800 and WATS Service (Cont'd)

(B) Non-Jointly Provided 800 Access Service Calls

The NPA-NXX associated with the terminating POTS number. This option is required when the 800 call uses Switched Access Service to terminate on WATS Access Line Service or a common line.

The NPA-NXX associated with the terminating end user's serving wire center. This option is required when the 800 call terminates on a premise to premise special access service or customer provided facilities.

This report shall also reflect any time or day sensitive routing information which the Telephone Company requires to accurately bill, an indicator of the type of termination that will be used in the completion of the 800 call, (i.e. common line, WATS Access Line or other,) and when the type of termination is a WATS Access Line, an additional indicator to identify whether jointly provided or non-jointly provided 800 Access service is completing to the WATS Access Line.

Customers are required to provide 800 Network Data Reports before initial 800 Access service is established. The 800 Network Data Report is required on a weekly basis unless the Telephone Company and the customer agree that the customer's 800 service activity requires provision of the report on either a more frequent or less frequent basis.

The 800 Network Data Report contains confidential information and will be treated by the Telephone company as proprietary. The 800 Network Data Report will be used solely for the purpose of determining the jurisdiction of calls and proper rate application.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd)

- (2) Customers who provide the Switched Access Percent Intrastate IntraLATA/CCL (PIIL/CCL) Report will supply the Telephone Company with an intrastate intraLATA percentage, by feature group, of originating Switched Access Service access minutes, and a percentage of common line terminating traffic for each LATA from which the customer may originate MTS/WATS and/or MTS/WATS-type traffic. The PIIL/CCL report will be used by the Telephone Company to determine the jurisdiction of calls, and proper rate application.

The Switched Access Service PIIL/CCL report must be provided to the Telephone Company on a quarterly basis. Effective on the first of January, April, July, and October of each year the customer will update the Switched Access Service PIIL/CCL report. The customer shall forward to the Telephone Company, to be received no later than 15 business days after the first of each month, a revised Switched access Service PIIL/CCL report showing the intrastate intraLATA percentages of use for the most recent three months for which data is available. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that Service. No prorative or retro-active billing will be done based on the report.

(M)  
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(M)

(M) Material moved to Second Revised Page 48 of this section.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd)

- (2) Customers who provide the Switched Access Percent Intrastate IntraLATA/CCL (PIIL/CCL) Report will supply the Telephone Company with an intrastate intraLATA percentage, by feature group, of originating Switched Access Service access minutes, and a percentage of common line terminating traffic for each LATA from which the customer may originate MTS/WATS and/or MTS/WATS-type traffic. The PIIL/CCL report will be used by the Telephone Company to determine the jurisdiction of calls, and proper rate application.

The Switched Access Service PIIL/CCL report must be provided to the Telephone Company on a quarterly basis. Effective on the first of January, April, July, and October of each year the customer will update the Switched Access Service PIIL/CCL report. The customer shall forward to the Telephone Company, to be received no later than 15 business days after the first of each month, a revised Switched access Service PIIL/CCL report showing the intrastate intraLATA percentages of use for the most recent three months for which data is available. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that Service. No prorative or retro-active billing will be done based on the report.

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

- (A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

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2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd)

(T)

(2) Customers who provide the Switched Access Percent Intrastate IntraLATA/CCL (PIIL/CCL) Report will supply the Telephone Company with an intrastate intraLATA percentage, by feature group, of originating Switched Access Service access minutes, and a percentage of common line terminating traffic for each LATA from which the customer may originate MTS/WATS and/or MTS/WATS-type traffic. The PIIL/CCL report will be used by the Telephone Company to determine the jurisdiction of calls, and proper rate application.

The Switched Access Service PIIL/CCL report must be provided to the Telephone Company on a quarterly basis. Effective on the first of January, April, July, and October of each year the customer will update the Switched Access Service PIIL/CCL report. The customer shall forward to the Telephone Company, to be received no later than 15 business days after the first of each month, a revised Switched access Service PIIL/CCL report showing the intrastate intraLATA percentages of use for the most recent three months for which data is available. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that Service. No prorative or retroactive billing will be done based on the report.

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

(A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate 800 and WATS Service (Cont'd)

(2) Customers who provide the Switched Access Percent Intrastate IntraLATA/CCL (PIIL/CCL) Report will supply the Telephone Company with an intrastate intraLATA percentage, by feature group, of originating Switched Access Service access minutes, and a percentage of common line terminating traffic for each LATA from which the customer may originate MTS/WATS and/or MTS/WATS-type traffic. The PIIL/CCL report will be used by the Telephone Company to determine the jurisdiction of calls, and proper rate application.

The Switched Access Service PIIL/CCL report must be provided to the Telephone Company on a quarterly basis. Effective on the first of January, April, July, and October of each year the customer will update the Switched Access Service PIIL/CCL report. The customer shall forward to the Telephone Company, to be received no later than 15 business days after the first of each month, a revised Switched access Service PIIL/CCL report showing the intrastate intraLATA percentages of use for the most recent three months for which data is available. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that Service. No prorative or retroactive billing will be done on the report.

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2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

(A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic

(A) Scope

VoIP-PSTN Traffic is defined as traffic exchanged between a Telephone Company end user and the customer in Time Division Multiplexing ("TDM") format that originates and/or terminates in Internet Protocol ("IP") format. This section governs the identification and compensation of VoIP-PSTN Traffic that is required to be compensated at access rates, unless the parties have agreed otherwise, by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (November 18, 2011)("FCC Order"). Specifically this section establishes the method of separating VoIP-PSTN Traffic from the customer's traditional intrastate access traffic, so that VoIP-PSTN Traffic can be billed in accordance with the FCC Order.

(C)  
(C)

The FCC released its Second Order of Reconsideration in WC Docket No. 10-90, etc., FCC Release No. 12-47 (April 25, 2012) which temporarily modified the compensation of originating VoIP-PSTN Traffic on a prospective basis. Upon receipt, validation and acceptance of the Percent VoIP Usage factor, originating VoIP-PSTN Traffic will be compensated as follows:

(N)

- Between the Initial Implementation date described in 2.3.17.(D)(1), and July 12, 2012, the applicable rate elements used in providing originating access for VoIP-PSTN Traffic and associated facilities will be billed according to interstate access rates.
- Effective July 13, 2012 the applicable rate elements used in providing originating access for intrastate VoIP-PSTN Traffic and associated facilities will be billed according to intrastate access rates. The applicable rate elements used in providing originating access for interstate VoIP-PSTN Traffic and associated facilities will be billed according to interstate access rates.
- Effective July 1, 2014 the applicable rate elements used in providing originating access for intrastate VoIP-PSTN Traffic and associated facilities will be billed according to interstate access rates.
- After the Initial Implementation date described in 2.3.17.(D)(1), terminating VoIP-PSTN Traffic and associated facilities will be billed according to interstate access rates.

(N)

(M)

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic

(A) Scope

VoIP-PSTN Traffic is defined as traffic exchanged between a Telephone Company end user and the customer in Time Division Multiplexing ("TDM") format that originates and/or terminates in Internet Protocol ("IP") format. This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates, unless the parties have agreed otherwise, by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (November 18, 2011)("FCC Order"). Specifically this section establishes the method of separating VoIP-PSTN Traffic from the customer's traditional intrastate access traffic, so that VoIP-PSTN Traffic can be billed in accordance with the FCC Order.

(B) VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's applicable tariffed interstate switched access rate as specified in Section 22

(C) Calculation and Application of Percent-VoIP-Usage Factors

Telephone Company will determine the number of VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under (B) preceding, by applying an originating Percent VoIP Usage ("PVU") factor to the total intrastate access MOU originated by a Telephone Company end user and delivered to the customer and by applying a terminating PVU factor to the total intrastate access MOU terminated by a customer to the Telephone Company's end user.

(N)

(N)

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

- (B) VoIP-PSTN Traffic and associated facilities identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's applicable tariffed interstate switched access rate as specified in Section 22 when applicable based on the schedule shown above. (M) (C)
- (C) Calculation and Application of Percent VoIP Usage Factors (T)

  - (1) The Telephone Company will determine the number of VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under (B) preceding, by applying an originating Percent VoIP Usage ("PVU") factor to the total intrastate access MOU originated by a Telephone Company end user and delivered to the customer and by applying a terminating PVU factor to the total intrastate access MOU terminated by a customer to the Telephone Company's end user. (M) (T)
  - (2) The Telephone Company will use state average data and the customer provided Facility PVU to determine the monthly recurring credit for terminating VoIP-PSTN Traffic. (N) | (N)
  - (3) The customer will calculate and furnish to the Telephone Company an originating PVU factor representing the whole number percentage of the customer's total originating intrastate access MOU that the customer exchanges with the Telephone Company in the state that is received from the Telephone Company and that is terminated in IP format and that would be billed by the Telephone Company as intrastate access MOU. (M1) (T)
  - (4) The customer will calculate and furnish to the Telephone Company a terminating PVU factor representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Telephone Company in the state that is sent to the Telephone Company and which originated in IP format and that would be billed by the Telephone Company as intrastate access MOU. (M1) (T)

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

- (C) Calculation and Application of Percent VoIP Usage Factors (Cont'd) (T)
- (M)
- (5) The customer will calculate and furnish to the Telephone Company a Facility PVU factor representing the whole number percentage of the customer's total monthly recurring switched transport charges that are associated with the intrastate access MOU included in the PVU factor. (N)
- (6) The customer shall not modify their reported PIU factor to account for VoIP-PSTN traffic. (N)
- (7) The customer provided originating PVU, the terminating PVU and the Facility PVU shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g. as reported on FCC Form 477), traffic studies, actual call detail or other relevant and verifiable information which will be provided to Telephone Company upon request. (T) (C)
- (8) The customer shall retain the call detail, work papers and information used to develop the PVU factors for a minimum of one year. (C)
- (9) If the customer does not furnish the Telephone Company with a PVU factor, the Telephone Company will utilize a PVU equal to zero. (T)

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(C) Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

- (1) The customer will calculate and furnish to the Telephone Company an originating PVU factor representing the whole number percentage of the customer's total originating intrastate access MOU that the customer exchanges with the Telephone Company in the state that is received from the Telephone Company and that is terminated in IP format and that would be billed by the Telephone Company as intrastate access MOU.
- (2) The customer will calculate and furnish to the Telephone Company a terminating PVU factor representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Telephone Company in the state that is sent to the Telephone Company and which originated in IP format and that would be billed by the Telephone Company as intrastate access MOU.
- (3) The customer shall not modify their reported PIU factor to account for VoIP-PSTN traffic.
- (4) Both the customer provided originating PVU and the terminating PVU shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g. as reported on FCC Form 477), traffic studies, actual call detail or other relevant and verifiable information which will be provided to Telephone Company upon request.
- (5) The customer shall retain the call detail, work papers and information used to develop the PVU factors for a minimum of one year.
- (6) If the customer does not furnish the Telephone Company with a PVU factor, the Telephone Company will utilize a PVU equal to zero.

(N)

(N)

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(D) Initial Implementation of PVU Factors

- (1) If the PVU factors cannot be implemented in the Telephone Company's billing systems by December 29, 2011, once the factors can be implemented, the Telephone Company will adjust the customer's bills to reflect the PVU factors prospectively in the next bill period, if the PVU factors are provided by the customer to the Telephone Company prior to April 15, 2012.
- (2) The Telephone Company may choose to provide credits based on the reported PVU factors on a quarterly basis until such time as the billing system modifications can be implemented.

(E) PVU Factor Updates

The customer may update the PVU factors quarterly using the method set forth in (C)(1) and (2) preceding. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first of January, April, July and/or October of each year, revised PVU factors based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factors will serve as the basis for future billing and will be effective on the next bill date, and shall serve as the basis for subsequent monthly billing until superseded by new PVU factors. No prorating or backbilling will be done based on the updated PVU factors.

(F) PVU Factor Verification

- (1) Not more than twice in any year, the Telephone Company may request from the customer an overview of the process used to determine the PVU factors, the call detail records, description of the method for determining how the end user originates or terminates calls in IP format, and other information used to determine the customer's PVU factors furnished to the Telephone Company in order to validate the PVU factors supplied. The customer shall comply, and shall reasonably supply the requested data and information within 15 days of the Telephone Company's request.

(N)

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(F) PVU Factor Verification (Cont'd)

(2) The Telephone Company may dispute the customer's PVU factor based upon:

(a) A review of the requested data and information provided by the customer, or customer's refusal to provide the data and information to support the PVU factors. (C)  
(C)

(b) The Telephone Company's reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on FCC Local Competition Report or other relevant data.

(c) A change in the reported PVU factor by more than five percentage points from the preceding quarter.

(3) If after review of the data and information, the customer and the Telephone Company establish revised PVU factors, the customer and the Telephone Company will begin using those revised PVU factors with the next bill period. (T)

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(F) PVU Factor Verification (Cont'd)

- (2) The Telephone Company may dispute the customer's PVU factor based upon:
  - (a) A review of the requested data and information provided by the customer.
  - (b) The Telephone Company's reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on FCC Local Competition Report or other relevant data.
  - (c) A change in the reported PVU factor by more than five percentage points from the preceding quarter.
- (3) If after review of the data and information, the customer and the Telephone Company establishes revised PVU factors, the customer and the Telephone Company will begin using those revised PVU factors with the next bill period.

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(F) PVU Factor Verification (Cont'd)

(4) If the dispute is unresolved, the Telephone Company may initiate an audit. The Telephone Company shall limit audits of the customer's PVU factor to no more than twice per year. The customer may request that the audit be conducted by an independent auditor. In such cases, the associated auditing expenses will be paid by the customer.

(a) In the event that the customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the customer's PVU factors, the Telephone Company will bill the usage and associated facilities for all contested periods using the most recent undisputed PVU factors reported by the customer. If no undisputed PVU factors exist, then PVU factors of zero percent will be used for all contested periods. These PVU factors will remain in effect until the audit can be completed.

(b) During the audit, the undisputed PVU factors from the previous reporting period will be used by the Telephone Company.

(c) The Telephone Company will adjust the customer's PVU factors based on the results of the audit and implement the revised PVU in the next billing period or quarterly report date, whichever is first. The revised PVU factors will apply for the next two quarters before new factors can be submitted by the customer.

(d) If the audit supports the customer's PVU factors, the usage for the contested periods will be adjusted to reflect the customer's audited PVU factors.

(C)  
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(C)

ISSUED:  
June 13, 2012

Gary L. Kepley  
Director - Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
July 13, 2012

FILED  
Missouri Public  
Service Commission  
JI-2012-0808

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.17 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(F) PVU Factor Verification (Cont'd)

- (4) If the dispute is unresolved, the Telephone Company may initiate an audit. The Telephone Company shall limit audits of the customer's PVU factor to no more than twice per year. The customer may request that the audit be conducted by an independent auditor. In such cases, the associated auditing expenses will be paid by the customer.
- (a) In the event that the customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the customer's PVU factors, the Telephone Company will bill the usage for all contested periods using the most recent undisputed PVU factors reported by the customer. These PVU factors will remain in effect until the audit can be completed.
- (b) During the audit, the undisputed PVU factors from the previous reporting period will be used by the Telephone Company.
- (c) The Telephone Company will adjust the customer's PVU factors based on the results of the audit and implement the revised PVU in the next billing period or quarterly report date, whichever is first. The revised PVU factors will apply for the next two quarters before new factors can be submitted by the customer.
- (d) If the audit supports the customer's PVU factors, the usage for the contested periods will be adjusted to reflect the customer's audited PVU factors.

(N)

(N)

ISSUED:  
December 19, 2011

CANCELLED  
July 13, 2012  
Missouri Public  
Service Commission  
JI-2012-0808

Gary Kepley  
Director - Regulatory Operations  
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Overland Park, Kansas 66211

EFFECTIVE:  
January 18, 2011

FILED  
Missouri Public  
Service Commission  
JI-2012-0279

ACCESS SERVICE

2. General Regulations (Cont'd)

(N)

2.3 Obligations of the Customer (Cont'd)

2.3.18 Certification of Special Access Lines as Interstate

(A) Interstate Classification Requirement

Pursuant to Federal Communications Commission Order FCC 89-224, adopted June 29, 1989 and released July 20, 1989, special access lines are to be classified as interstate when the lines carry more than a de minimis amount of interstate traffic. Interstate traffic is deemed de minimis when the interstate traffic amounts to ten percent (10%) or less of the total traffic on a special access line.

(B) Certification Requirement

When a customer orders a special access line, the customer shall certify, in its order, that the special access line carries interstate traffic and the interstate traffic is more than ten percent (10%) of the total traffic carried on the special access line.

The Telephone Company will provide written notification of the certification requirement to customers with existing special access lines. Existing customers must certify in writing, within 90 days of the effective date of this tariff, that the special access line carries greater than ten percent interstate traffic.

(C) Verification Information

If a billing dispute arises or a regulatory commission questions the interstate certification for the special access line, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the special access line's interstate traffic is more than ten percent (10%) of the total traffic carried on the special access line. If the customer has usage information which it uses to verify the interstate traffic, the customer shall supply such information when requested by the Telephone Company. The customer shall supply the data within 30 days of the Telephone Company request.

(D) Nonrecurring Charges and Penalties

Customers of Mixed Use Special Access Service will not incur a nonrecurring charge in accordance with Section 7.4.1 (C)(3) of this tariff, nor any penalty for changes made to jurisdictional use of the line.

(N)

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

ISSUED:  
May 1, 2012

Gary Kepley  
Director - Regulatory Operations  
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Overland Park, Kansas 66211

FILED  
Missouri Public  
Service Commission  
TT-2012-0317, YI-2012-0635

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July 3, 2012

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

(A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

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(M) Material moved from First Revised Page 47 of this section.

ISSUED:  
December 19, 2011

Gary Kepley  
Director - Regulatory Operations  
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Overland Park, Kansas 66211

EFFECTIVE:  
January 18, 2011

FILED  
Missouri Public  
Service Commission  
JI-2012-0279

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001



ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

**CANCELED**  
January 18, 2012  
Missouri Public  
Service Commission  
JI-2012-0279

**Filed**  
Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

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**RECEIVED**

ACCESS SERVICE

SEP 17 1992

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd) **Missouri Public Service Commission**

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

NOV 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(A) (Cont'd)

Such a deposit may be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (B)(3)(b)(I) or in (B)(3)(b)(II), whichever is lower. The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services, including, but not limited to, Maintenance of Service as set forth in 13.3.1 following, established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period (e.g., Special Access and Switched Access Entrance Facility, Direct-Trunked Transport and Multiplexing) except for charges associated with service usage (e.g., Tandem-Switched Transport and Local Switching) and for Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

(C)  
|  
(C)

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001

ISSUED:  
May 1, 2012

Gary Kepley  
Director - Regulatory Operations  
5454 W. 110th Street  
Overland Park, Kansas 66211

FILED  
Missouri Public  
Service Commission  
TT-2012-0317, YI-2012-0635

EFFECTIVE:  
July 3, 2012

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(A) (Cont'd)

Such a deposit may be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (B)(3)(b)(I) or in (B)(3)(b)(II), whichever is lower. The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services, including, but not limited to, Maintenance of Service as set forth in 13.3.1 following, established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELED  
July 1, 2012  
Missouri Public  
Service Commission  
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**Filed**  
Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

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ACCESS SERVICE

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SEP 17 1992

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

Missouri  
Public Service Commission

(A) (Cont'd)

Such a deposit may be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (B)(3)(b)(I) or in (B)(3)(b)(II), whichever is lower. The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services, including, but not limited to, Maintenance of Service as set forth in 13.3.1 following, established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

Cancelled  
April 30, 2007  
Missouri Public  
Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (1) For End User Access Service and Presubscription the Telephone Company will establish a bill day each month for each end user account and Presubscription charges. The bill will cover End User Access Service charges for the ensuing billing period, except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable charges, any known unbilled charges for prior periods and any known unbilled adjustment for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered.
- (2) For Service other than End User Service and Presubscription, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (3) following.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED - Missouri Public Service Commission - 07/14/2023 - IN-2023-0447 - YI-2024-0001



SPRINT MISSOURI, INC.  
d/b/a Sprint

First Revised Page 50  
Cancels Original Page 50

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D MAR 28 2001

2.4 Payment Arrangements and Credit Allowances (Cont'd)

Service Commission

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (1) For End User Access Service and Presubscription the Telephone Company will establish a bill day each month for each end user account **and Presubscription charges**. The bill will cover End User Access Service charges for the ensuing billing period, except for End User Access Service for **the** Federal Government which will be billed in arrears. Any **applicable charges**, any known unbilled charges for prior periods and any known unbilled adjustment for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered. (C) (T) (C)
- (2) For Service other than End User Service and Presubscription, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (3) following.

Missouri Public

FILED APR 30 2001

Service Commission

ISSUED: March 28, 2001

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE: April 30, 2001



UNITED TELEPHONE COMPANY  
OF MISSOURI

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ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI  
Public Service Commission

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (1) For End User Access Service and Presubscription the Telephone Company will establish a bill day each month for each end user account. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for Federal, Government which will be billed in arrears. Any applicable Presubscription charges, any known unbilled charges for prior periods and any known unbilled adjustment for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered.
- (2) For Service other than End User Service and Presubscription, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (3) following.

CANCELLED

APR 30 2001  
1st RP 50  
Public Service Commission  
MISSOURI

NOV 7 1992  
MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992