GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

- N. Payment for Services and Facilities (Cont'd)
 - 4. Subscribers may pay for service by Credit or Debit Card subject to the following Credit or Debit Card Payment Fees:
 - In-Person Credit or Debit Card Payment: \$3.00
 This Fee applies when subscribers make payment in person at the Company's local business office.
 - Automatic/Ongoing Credit or Debit Card Authorization: No Fee
 No Credit or Debit Card Payment Fee applies when subscribers have set up automatic/ongoing Credit or Debit Card authorization with the Company.
 - c. Online Credit or Debit Card Payment Fee: \$3.00
 This fee applies when a subscriber makes a Credit or Debit Card payment online through the Company's website.
 - d. Telephone Credit or Debit Card Payment Fee: \$3.00
 This fee applies when a subscriber makes a Credit or Debit Card payment to the Company over the telephone.

(†)

Effective: January 1, 2019

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Seneca, MO 64865

P.S.C. MO. NO. 1 Section 2 1st Revised Sheet No. 24 Cancels Original Sheet No. 24

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

- N. Payment for Services and Facilities (Cont'd)
 - 5. Late Payment Charge

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- a. A Late Payment Charge of \$5.00 per month will be charged to customer accounts with an unpaid balance 31 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.
 - e (T) der
- 6. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.
- 7. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.
- O. Construction, Installation and Maintenance Charges
 - General
 - a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example:
 - The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
 - Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
 - 3) The customer's location requires the use of costly private right-of-way.

Issued: November 27, 2018 W. Jay Mitchell Effective: January 1, 2019