

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation Community, Town or City (JOPLIN DISTRICT)

TARIFF TITLE PAGE

(Missouri-American Water Company P.S.C. Mo. No. 2 cancels

Joplin Water Works Company P.S.C. Mo. No. 5)

RECEIVED MISSOURI Public Service Commission

MISSOURI-AMERICAN WATER COMPANY (JOPLIN DISTRICT)

SCHEDULE OF RATES, RULES, REGULATIONS AND CONDITIONS OF SERVICE GOVERNING THE DISTRIBUTION AND SALE OF WATER TO THE CITY OF JOPLIN, MISSOURI AND VICINITY

FILED APR - 1 1984 Public Service Commission

*Indicates new rate or text +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.

name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and vicinity
Community, Town or City

TARIFF INDEX

<u>Section Rates</u>	<u>Description</u>	<u>Sheet Number</u>	
	Municipal Rates and Public Service	1-2	
	General Water Service	3	
	Miscellaneous Charges	3A	
	Loma Linda Development General Water Service	3B	
	Loma Linda Development Miscellaneous Charges	3C	
	Public Fire Protection Service Charge	4	
	Private Fire Service	5	
	Reserved for Future Use (See P.S.C. MO No. 13)	6 – 52C	+
	Interruptible Rate Water Service	53	+

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: August 26, 2011

DATE EFFECTIVE: ~~October 1, 2011~~
October 15, 2011

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
JW-2012-0090

Missouri-American Water Company
 Name of Issuing Corporation

For

City of Joplin, MO and vicinity
 Community, Town or City

TARIFF INDEX

<u>Section</u>	<u>Description</u>	<u>Sheet Number</u>	
<u>Rates</u>			
	Municipal Rates and Public Service	1-2	
	General Water Service	3	
	Miscellaneous Charges	3A	
	Loma Linda Development General Water Service	3B	*
	Loma Linda Development Miscellaneous Charges	3C	*
	Public Fire Protection Service Charge	4	
	Private Fire Service	5	
	Water for Building and Construction Purposes	6	
	Billing for License, Occupations, Franchise or Other		
	Similar Charges or Taxes	7	
	Returned Check Charge	8	
<u>Rules</u>			
1.	Rules and Regulations Govern Rendering of Service	9	
2.	Definitions Applicable to the following Sections	9-10	
3.	Applications for Water Service	10-12	
4.	Special Applications for Water Service	12	
5.	Water for Building or Construction Purposes	12	
6.	Application for Private Fire Service	13-15	
7.	Discontinuance of Water Service	15-18A	
8.	Renewal of Water Service after Discontinuance	18A	

* Indicates new rate or text
 + Indicates change

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WO-2011-0015; YW-2011-0376

Missouri-American Water Company
 Name of Issuing Corporation

For

City of Joplin, MO and vicinity
 Community, Town or City

TARIFF INDEX

<u>Section</u>	<u>Description</u>	<u>Sheet Number</u>	
<u>Rates</u>			
	Municipal Rates and Public Service	1-2	
	General Water Service	3	
	Miscellaneous Charges	3A	*
	Public Fire Protection Service Charge	4	
	Private Fire Service	5	
	Water for Building and Construction Purposes	6	
	Billing for License, Occupations, Franchise or Other Similar Charges or Taxes	7	
	Returned Check Charge	8	
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3.	Applications for Water Service	10-12	
4.	Special Applications for Water Service	12	
5.	Water for Building or Construction Purposes	12	
6.	Application for Private Fire Service	13-15	
7.	Discontinuance of Water Service	15-18A	+
8.	Renewal of Water Service after Discontinuance	18A	+
* Indicates new rate or text			
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DATE OF ISSUE: June 18, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

CANCELLED
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 Service Commission
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RECEIVED

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN, MO AND VICINITY
 NAME OF ISSUING CORPORATION COMMUNITY, TOWN, OR CITY

TARIFF INDEX		NOV 12 1997	MISSOURI
<u>Section</u> <u>Rates</u>	<u>Description</u>	<u>Sheet Number</u>	<u>Public Service Commission</u>
	Municipal Rates and Public Service	1-2	
	General Water Service	3	
	Public Fire Protection Service Charge	4	
	Private Fire Service	5	
	Water for Building and Construction Purposes	6	
	Billing for License, Occupations, Franchise, or Other Similar Charges or Taxes	7	
	Returned Check Charge	8	+
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1.	Rules and Regulations Govern Rendering of Service	9	
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4.	Special Applications for Water Service	12	
5.	Water for Building or Construction Purposes	12	
6.	Application for Private Fire Service	13-15	
7.	Discontinuance of Water Service	15-17	
8.	Renewal of Water Service after Discontinuance	17-18	
* Indicates new rate or text			
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DATE OF ISSUE November 12, 1997
 month day year

DATE EFFECTIVE

NOV 14 1997
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ISSUED BY: W.F. L'Ecuver, Vice President & Manager
 Name of Officer, Title

St. Joseph, MO
 Address FILED

CANCELLED
 July 1, 2010
 Missouri Public
 Service Commission
 WR-2010-0131; YW-2010-0722

NOV 14 1997
 97-237
 MO. PUBLIC SERVICE FORM

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation Community, Town or City (JOPLIN DISTRICT)

RECEIVED
 FEB 7 1984
 MISSOURI
 SHEET
 Public Service Commission
 NUMBER

TARIFF INDEX

<u>SECTION</u>	<u>DESCRIPTION</u>	
<u>RATES</u>		
	Municipal Rates and Public Service	1-2
	General Water Service	3
	Public Fire Protection Service Charge	4
	Private Fire Service	5
	Water for Building and Construction Purposes	6
	Billing of License, Occupations, Franchise or Other Similar Charges or Taxes	7
	This Sheet Left Blank	

CANCELLED

NOV 14 1997⁸

By let R.S. #1
 Public Service Commission
 MISSOURI

<u>RULES</u>		
1.	Rules and Regulations Govern Requirements of Service	
2.	Definitions Applicable to the Following Sections	9-10
3.	Applications for Water Service	10-12
4.	Special Applications for Water Service	12
5.	Water for Building or Construction Purposes	12
6.	Application for Private Fire Service	13-15
7.	Discontinuance of Water Service	15-17
8.	Renewal of Water Service after Discontinuance	

FILED
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 Public Service Commission

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DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

TARIFF INDEX

Reserved for Future use (See P.S.C. MO No 13)

+

*Indicates new rate or text
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October 15, 2011

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

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Missouri Public
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JW-2012-0090

Missouri-American Water Company
 Name of Issuing Corporation

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City of Joplin, MO and Vicinity
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TARIFF INDEX

<u>SECTION</u>	<u>DESCRIPTION</u>	<u>SHEET NUMBER</u>	
<u>RULES</u>			
9.	Turn-On Charge	18B	+
10.	Abatements	18B	
11.	Installation of Service Lines	18B-21A	
12.	Assignment of Services	22	
13.	Security Deposits	22-24A	
14.	Customers Requiring Uninterrupted Supply	25	
15.	Intercepting Tank Required for Large Customers	25	
16.	Check Valves, Flush Valves and Vacuum Breakers	25-26	
17.	Plumbing Work Must be Inspected by Company	26	
18.	Cross-Connections and Interconnections	26-27A	
19.	Meters	28-31	
20.	Terms and Conditions of Billing and Payment	31-33	
21.	Ownership of Property	34	
22.	Extension of Mains	34-37	
23.	Public Fire Hydrants	37-38	
24.	Interruptions in Water Supply	38-39	
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727 Craig Road, St. Louis, MO 63141

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Missouri-American Water Company
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TARIFF INDEX

<u>SECTION</u>	<u>DESCRIPTION</u>	<u>SHEET NUMBER</u>	
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9.	Turn-On Charge	18B	+
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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT) **VEO**

TARIFF INDEX

FEB - 1 1984

MISSOURI
 Public Service Commission
 SHEET NUMBER

<u>SECTION</u>	<u>DESCRIPTION</u>	
<u>RULES</u>		
9.	Turn-On Charge	18
10.	Abatements	18
11.	Installation of Service Lines	18-22
12.	Assignment of Services	22
13.	Security Deposits	22-24
14.	Customers Requiring Uninterrupted Supply	25
15.	Intercepting Tank Required for Large Customers	25
16.	Check Valves, Flush Valves and Vacuum Breakers	25-26
17.	Plumbing Work Must be Inspected by Company	26
18.	Cross-Connections and Interconnections	26-27
19.	Meters	27-31
20.	Terms and Conditions of Billing and Payment	31-33
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FILED
 APR - 1 1984
 Public Service Commission

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and vicinity
Community, Town or City

TARIFF INDEX

Reserved for Future Use (See P.S.C. MO No. 13)

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October 15, 2011

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company
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For

City of Joplin, MO and vicinity
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TARIFF INDEX

<u>Section</u>	<u>Description</u>	<u>Sheet Number</u>	
<u>Rules</u>			
25.	Liability of Company	39	
26.	General	40	
27.	Extension of Mains Income Tax Liability	40-41	
	Application for Special Connection	42-46	
28.	Economic Development Rider	47-51	
	Map of Service Area	52	
	Service Area Legal Description	52A	*
	Map of Service Area - Loma Linda Development	52B	*
	Service Area Legal Description – Loma Linda Development	52C	*
	Interruptible Rate Water Service	53	*
* Indicates new rate or text			
+ Indicates change			

DATE OF ISSUE: January 21, 2011

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WO-2011-0015; YW-2011-0376

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (2nd Revised)
(1st Revised)

SHEET NO. C
SHEET NO. C

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

Missouri Public
Service Commission

TARIFF INDEX			REC'D JUL 19 2000
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<u>RULES</u>			
25.	Liability of Company	39	
26.	General	40	
27.	Extension of Mains Income Tax Liability	40-41	
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28.	Economic Development Rider	47-51	
	Map of Service Area	52	+
	Service Area Legal Description	52A	+
* Indicates new rate or text + Indicates change			

Missouri Public
Service Commission

00-405
FILED AUG 18 2000

DATE OF ISSUE	<u>July 19, 2000</u> month day year	DATE EFFECTIVE	<u>August 18, 2000</u> month day year
ISSUED BY:	<u>David P. Abernathy</u> David P. Abernathy, Vice President, Corporate Counsel and Secretary Name of Officer, Title		<u>535 N. New Ballas Road</u> St. Louis, MO 63141 Address

FORM NO. 13 P.S.C. MO., SCHEDULE NO.
CANCELLING P.S.C. MO. NO.

2
2

1ST REVISED
ORIGINAL

SHEET NO. C
SHEET NO. C

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN

COMMUNITY, TOWN OR CITY

RECEIVED

DEC - 1 1995

TARIFF INDEX		
<u>SECTION</u>	<u>DESCRIPTION</u>	<u>SHEET NUMBER</u>
<u>RULES</u>		
25.	Liability of Company	39
26.	General	40
27.	Extension of Mains Income Tax Liability	40-41
	Application for Special Connection	42-46
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MO. PUBLIC SERVICE COMM.

CANCELLED

AUG 18 2000
2nd RSC
Public Service Commission
MISSOURI

*

FILED

DATE OF ISSUE

December 1, 1995
month day year

DATE EFFECTIVE

December 5, 1995
month day year

ISSUED BY:

B.E. Tillotson, Vice President, Treasurer
Name of Officer Title

St. Joseph, MO
Address

DEC - 5 1995
95 - 205

MISSOURI
Public Service Commission

[REMOVED]

[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation Community, Town or City

(JOPLIN DISTRICT)

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TARIFF INDEX

FEB - 1 1984

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MISSOURI
Public Service Commission

CANCELLED

DEC 5 1995
BY let R.S.#C
Public Service Commission
MISSOURI

FILED
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Public Service Commission

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+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

FORM No. 13 P.S.C. MO. No. 2

(1st Revised) SHEET No. 1

(XXXXXXXX)

Cancelling P.S.C. MO. No. 2

(Original) SHEET No. 1

(XXXXXXXX)

MISSOURI-AMERICAN WATER COMPANY
Name of Issuing Corporation

For CITY OF JOPLIN, MO. AND VICINITY
Community, Town or City
(JOPLIN DISTRICT)

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APR - 4 1985
MISSOURI
Public Service Commission

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FILED
MAY - 2 1985
Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE April 2 1985 DATE EFFECTIVE May 2 1985
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

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CLASSIFICATION OF SERVICE
MUNICIPAL RATES AND PUBLIC SERVICE

FEB 2 1984

MISSOURI
 Public Service Commission

Fire Hydrants

In accordance with the provisions of House Bill No. 241 of the 75th General Assembly of the Missouri Legislature, Missouri-American Water Company, Joplin District will discontinue its present public fire hydrant rental charges for such service rendered on and after February 1, 1970.

During the term of Franchise Ordinance No. 24965 of the City of Joplin, where additional water mains are necessary to supply water service to additional fire hydrants ordered placed by the City of Joplin, these shall be located at an average of one fire hydrant for each eight hundred lineal feet (800') of such additional water mains required to be laid. Where extensions to supply a fire hydrant ordered by the City require less than eight hundred lineal feet (800') of main, the City shall receive a credit for the difference between eight hundred lineal feet (800') and the number of feet actually laid to supply such fire hydrant. Such credit shall be cumulative and may be used by the City to require the Water Company to lay water mains in excess of eight hundred lineal feet (800') to supply a fire hydrant. The size of main to be laid to supply additional fire hydrants shall be determined by the Water Company, but in no case shall the size of the main be less than six inches (6") in internal diameter. This rule shall not apply in areas where there is not existing customers needing fire protection or where Rule 22, Extension of Mains, applies.

Public Schools

Water will be supplied to public schools located in the City of Joplin, Missouri, by meter measurement only, at the regular schedule of meter rates less a discount of ten percent (10%) on all bills paid on or before the twentieth day of the month first following the month in which water was used. In addition thereto a Public Fire Protection Service Charge shall be made as set forth elsewhere in this tariff.

CANCELLED

MAY - 2 1985
 BY RS
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

FILED
 APR - 1 1984
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

FORM NO. 13 P.S.C. MO. NO. 2
ALL PREVIOUS JOPLIN
CANCELLING P.S.C. MO. NO. WATER SCHEDULES

(2ND REVISED) SHEET NO. 2
(XXXXXXX)
(1ST. REVISED) SHEET NO. 2

MISSOURI-AMERICAN WATER COMPANY FOR
NAME OF ISSUING CORPORATION

CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN OR CITY
(JOPLIN DISTRICT)

CLASSIFICATION OF SERVICE MUNICIPAL RATES AND PUBLIC SERVICE	
<u>Municipal Buildings, Park, Pools:</u> The Water Company will furnish water free of charge for the following purposes, subject to the limitations set forth: All metered accounts for water used by the City at facilities which currently have a user fee attached to the use of the facility, including all City Park accounts but excluding Spiva Park (Fourth and Main Streets), Mall Park (Main Street between Sixth and Seventh Streets), Mineral Museum (in Schifferdecker Park) and Little League (Murphy Boulevard) will be billed to the City effective January 1, 1989. If additional facilities, such as Disposal Plants, have user fees in the future attached to the use of the facility or other charges identified as being in lieu thereof, excluding the gross receipts tax, water used will be billed to the City at the prevailing rates approved by the Missouri Public Service Commission.	RECEIVED DEC - 1 1995 MO. PUBLIC SERVICE COMM. +
* <i>Indicates new rate or text</i> + <i>Indicates change</i>	

DATE OF ISSUE December 1, 1995
Month Day Year

DATE EFFECTIVE December 5, 1995
Month Day Year

FILED

ISSUED BY: B.E. Tillotson, Vice President, Treasurer
Name of Officer Title

St. Joseph, MO
Address

DEC - 5 1995
95 - 205
MISSOURI
Public Service Commission

FORM No. 13 P.S.C. MO. No. 2 (1st Revised) SHEET No. 2
All Previous Joplin (XXXXXXX)
 Cancelling P.S.C. MO. No. Water Schedules (Original) SHEET No. 2
(XXXXXXX)

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

<u>CLASSIFICATION OF SERVICE</u> <u>MUNICIPAL RATES AND PUBLIC SERVICE</u>	
<p><u>Municipal Buildings, Parks, Pools:</u></p> <p>The Water Company will furnish water free of charge for the following purposes, subject to the limitations set forth:</p> <p>All metered accounts for water used by the City at facilities which currently have a user fee attached to the use of the facility, including all City Park accounts but excluding Spiva Park (Fourth and Main Streets), Mall Park (Main Street between Sixth and Seventh Streets), Mineral Museum (in Schifferdecker Park) and Little League (Murphy Boulevard) will be billed to the City effective January 1, 1989. If additional facilities, such as Disposal Plants, have user fees in the future attached to the use of the facility or other charges identified as being in lieu thereof, excluding the gross receipts tax, water used will be billed to the City at the prevailing rates approved by the Missouri Public Service Commission.</p>	+
<p>CANCELLED</p> <p>DEC 5 1995</p> <p>BY <u>2nd R.S. # 2</u></p> <p>Public Service Commission</p> <p>MISSOURI</p> <p>FILED</p> <p>MAY 26 1990</p> <p>89 - 265</p> <p>Public Service Commission</p>	
<p>*Indicates new rate or text +Indicates change</p>	

DATE OF ISSUE May 17, 1990 DATE EFFECTIVE May 26, 1990
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

All Previous Joplin [REMOVED]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. [Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City (JOPLIN DISTRICT) **FILED**

CLASSIFICATION OF SERVICE
MUNICIPAL RATES AND PUBLIC SERVICE

FEB 7 1984

MISSOURI
Public Service Commission

Municipal Buildings, Parks, Pools:

The Water Company will furnish water free of charge for the following purposes, subject to the limitations set forth:

City Hall; City Prison; City Offices; City Children's Home; City Cemeteries; City Fire Stations and other City Buildings except the City Market Building located on the east side of Main Street between Twelfth Street and Thirteenth Street in the City of Joplin; Four drinking fountains in New Market House on Virginia Avenue between Twelfth and Thirteenth Streets or at such four other places as may be fixed by the City Council.

For all City Parks located within the corporate limits of the City, including swimming pools located therein and the Municipal Golf Course at Schifferdecker Park up to 5,009,900 cubic feet per year. All water used in said Parks, Pools and Golf Course mentioned above, in excess of 5,009,900 cubic feet in the year shall be paid for by the City at 8.10 cents per hundred cubic feet.

CANCELLED

MAY 26 1990
BY R.S. # 2
Public Service Commission
MISSOURI

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APR - 1 1984
Public Service Commission

*Indicates new rate or text
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DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

Missouri-American Water Company
 Name of Issuing Corporation

For

City of Joplin and Vicinity
 Community, Town or City

**CLASSIFICATION OF SERVICE
 GENERAL WATER SERVICE**

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons – Rate Per 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale for Resale
For the first	100	\$3.8017	\$ 3.8190	\$4.7742	\$4.1525	\$5.2404
For the next	1,900	3.8017	2.1396	2.6745	2.3261	2.9356
For the next	3,000	3.8017	1.6511	2.0640	1.7950	2.2654
For all over	5,000	3.8017	1.1120	1.3901	1.2087	1.5257

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Water Usage Per Month – CCF – Rate Per CCF

For the first	134	\$ 2.8513	\$ 2.8643	\$3.5807	\$3.1144	\$3.9303
For the next	2,533	2.8513	1.6047	2.0059	1.7446	2.2017
For the next	4,000	2.8513	1.2383	1.5480	1.3463	1.6991
For all over	6,667	2.8513	.8340	1.0426	.9065	1.1443

+
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Monthly Minimum Charge

Meter Size		Meter Size	
5/8"	\$16.84	4"	\$ 233.44
3/4"	21.54	6"	458.88
1"	30.54	8"	729.34
1 ½"	53.11	10"	1,238.97
2"	80.18	12"	2,043.71
3"	143.28		

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These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

- * Indicates new rate or text
- + Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
 Missouri Public
 Service Commission
 WR-2010-0131; YW-2010-0722

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons – Rate Per 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale	
For the first	100	\$ 3.2811	\$ 3.2960	\$4.1204	\$3.5839	\$4.5228	*
For the next	1,900	3.2811	1.8466	2.3083	2.0076	2.5336	+
For the next	3,000	3.2811	1.4250	1.7814	1.5492	1.9552	+
For all over	5,000	3.2811	.9597	1.1997	1.0432	1.3168	+

Water Usage Per Month – CCF – Rate Per CCF

For the first	134	\$ 2.4608	\$ 2.4720	\$3.0903	\$2.6879	\$3.3921	*
For the next	2,533	2.4608	1.3849	1.7312	1.5057	1.9002	+
For the next	4,000	2.4608	1.0687	1.3360	1.1619	1.4664	+
For all over	6,667	2.4608	.7197	.8997	.7824	.9876	+

Monthly Minimum Charge

Meter Size	Rate	Meter Size	Rate
5/8"	\$14.53	4"	\$ 201.47
3/4"	18.59	6"	396.04
1"	26.36	8"	629.47
1 1/2"	45.84	10"	1,069.31
2"	69.20	12"	1,763.85
3"	123.66		

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE November 14, 2008
month day year

DATE EFFECTIVE ~~December 14, 2008~~
month day year

ISSUED BY:

Terry L. Gloriod
President
Name of Officer, Title

November 28, 2008
727 Craig Road
St. Louis, MO 63141
Address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE							
GENERAL WATER SERVICE							
<u>Availability</u>							
Available for any metered customer located on Company mains suitable for supplying the service requested.							
<u>Rate</u>							
Billing Rate as follows:							
<u>Water Usage Per Month – 1,000 Gallons</u>							
		<u>Residential</u>	<u>Commercial</u>	<u>Industrial</u>	<u>Public Authority</u>	<u>Sale For Resale</u>	
For the first	100,000	\$ 2.6512	\$ 2.6359	\$3.2952	\$2.8661	\$3.6170	+
For the next	1,900,000	1.4853	1.4768	1.8460	1.6055	2.0262	+
For the next	3,000,000	1.1463	1.1396	1.4246	1.2389	1.5636	+
For all over	5,000,000	0.7717	0.7675	0.9594	0.8343	1.0531	+
<u>Water Usage Per Month – CCF</u>							
For the first	134	\$ 1.9884	\$ 1.9769	\$2.4714	\$2.1496	\$2.7128	+
For the next	2,533	1.1140	1.1076	1.3845	1.2041	1.5197	+
For the next	4,000	0.8597	0.8547	1.0685	0.9292	1.1727	+
For all over	6,667	0.5788	0.5756	0.7196	0.6257	0.7898	+
<u>Monthly Minimum Charge</u>							
<u>Meter Size</u>			<u>Meter Size</u>				
5/8"	\$11.62		4"	\$ 161.12			+
3/4"	14.87		6"	316.72			+
1"	21.08		8"	503.40			+
1 1/2"	36.66		10"	855.15			+
2"	55.34		12"	1,410.59			+
3"	98.89						
These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.							
<u>Billing</u>							
Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.							
* Indicates new rate or text							
+ Indicates change							

DATE OF ISSUE October 10, 2007 DATE EFFECTIVE November 9, 2007 October 22, 2007
month day year month day year

ISSUED BY: Terry L. Gloriod 727 Craig Road
President St. Louis, MO 63141
Name of Officer, Title Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (11th Revised)
(10th Revised)

SHEET NO. 3
SHEET NO. 3

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE							
GENERAL WATER SERVICE							
<u>Availability</u>							
Available for any metered customer located on Company mains suitable for supplying the service requested.							
<u>Rate</u>							
Billing Rate as follows:							
<u>Water Usage Per Month - 1,000 Gallons</u>							
					Public	Sale	
					Authority	For Resale	
		Residential	Commercial	Industrial			
For the first	100,000	\$ 1.6150	\$ 1.6057	\$2.0073	\$1.7459	\$2.2033	+
For the next	1,900,000	0.9048	0.8996	1.1245	0.9780	1.2343	+
For the next	3,000,000	0.6983	0.6942	0.8678	0.7547	0.9525	+
For all over	5,000,000	0.4701	0.4675	0.5844	0.5082	0.6415	+
<u>Water Usage Per Month - CCF</u>							
For the first	134	\$ 1.2113	\$ 1.2043	\$1.5055	\$1.3094	\$1.6525	+
For the next	2,533	0.6786	0.6747	0.8434	0.7335	0.9257	+
For the next	4,000	0.5237	0.5207	0.6509	0.5660	0.7144	+
For all over	6,667	0.3526	0.3506	0.4383	0.3812	0.4811	+
<u>Monthly Minimum Charge</u>							
	<u>Meter Size</u>			<u>Meter Size</u>			
	5/8" \$ 7.08			4" \$ 98.15			
	3/4" 9.06			6" 192.93			
	1" 12.84			8" 306.65			
	1 1/2" 22.33			10" 520.92			
	2" 33.71			12" 859.27			
	3" 60.24						
These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.							
<u>Billing</u>							
Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.							
* Indicates new rate or text							
+ Indicates change							

DATE OF ISSUE April 19, 2004 DATE EFFECTIVE May 19, 2004 April 21, 2004.
 month day year month day year

ISSUED BY: David P. Abernathy, Vice President, 535 N. New Ballas Road
 Corporate Counsel and Secretary St. Louis, MO 63141
 Name of Officer, Title Address

FILED FEB 28 2003

FORM NO. 13 P.S.C. MO. NO. 2

(10th Revised)

SHEET NO. 3

CANCELLING

(9th Revised)

SHEET NO. 3

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

**CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE**

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month - 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale
For the first	100,000	\$ 1.7029	\$ 1.6931	\$2.1352	\$1.8663	\$2.6169
For the next	1,900,000	0.9540	0.9485	1.1961	1.0455	1.4660
For the next	3,000,000	0.7363	0.7320	0.9231	0.8068	1.1313
For all over	5,000,000	0.4957	0.4929	0.6216	0.5433	0.7619

Water Usage Per Month - CCF

For the first	134	\$ 1.2772	\$ 1.2698	\$1.6014	\$1.3997	\$1.9627
For the next	2,533	0.7155	0.7114	0.8971	0.7841	1.0995
For the next	4,000	0.5522	0.5490	0.6923	0.6051	0.8485
For all over	6,667	0.3718	0.3697	0.4662	0.4075	0.5714

Monthly Minimum Charge

Meter Size	Meter Size
5/8" \$ 7.08	4" \$ 98.15
3/4" 9.06	6" 192.93
1" 12.84	8" 306.65
1 1/2" 22.33	10" 520.92
2" 33.71	12" 859.27
3" 60.24	

CANCELLED

APR 21 2004

Public Service Commission
MISSOURI

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003

month day year

DATE EFFECTIVE April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary

Missouri Public Service Commission
535 N. New Ballas Road
St. Louis, MO 63141

WT-03-324

APR 21 2004

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

Missouri Public
Service Commission

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

REC'D OCT 10 2000

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale
For the first	100,000	\$ 1.7029	\$ 1.6931	\$2.1352	\$1.8663	\$2.6169
For the next	1,900,000	0.9540	0.9485	1.1961	1.0455	1.4660
For the next	3,000,000	0.7363	0.7320	0.9231	0.8068	1.1313
For all over	5,000,000	0.4957	0.4929	0.6216	0.5433	0.7619

Water Usage Per Month – CCF

For the first	134	\$ 1.2772	\$ 1.2698	\$1.6014	\$1.3997	\$1.9627
For the next	2,533	0.7155	0.7114	0.8971	0.7841	1.0995
For the next	4,000	0.5522	0.5490	0.6923	0.6051	0.8485
For all over	6,667	0.3718	0.3697	0.4662	0.4075	0.5714

Monthly Minimum Charge

<u>Meter Size</u>	<u>Meter Size</u>
5/8" \$ 7.08	4" \$ 98.15
3/4" 9.06	6" 192.93
1" 12.84	8" 306.65
1 1/2" 22.33	10" 520.92
2" 33.71	12" 859.27
3" 60.24	

CANCELLED

APR 11 2003

By 10th RS 3
Public Service Commission
MISSOURI

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills will be distributed at monthly intervals and due for payment at the net rate for a period of twenty-one (21) days following mailing to the customer. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in its filed rules and regulations.

Missouri Public
Service Commission

- * Indicates new rate or text
- + Indicates change

FILED NOV 09 2000

DATE OF ISSUE October 10, 2000 DATE EFFECTIVE November 9, 2000
month day year month day year

ISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

Missouri Public
Service Commission

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

REC'D SEP 15 2000

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale
For the first	100,000	\$ 1.7029	\$ 1.6931	\$2.1352	\$1.8663	\$2.6169
For the next	1,900,000	0.9540	0.9485	1.1961	1.0455	1.4660
For the next	3,000,000	0.7363	0.7320	0.9231	0.8068	1.1313
For all over	5,000,000	0.4957	0.4929	0.6216	0.5433	0.7619

Water Usage Per Month – CCF

For the first	134	\$ 1.2772	\$ 1.2698	\$1.6014	\$1.3997	\$1.9627
For the next	2,533	0.7155	0.7114	0.8971	0.7841	1.0995
For the next	4,000	0.5522	0.5490	0.6923	0.6051	0.8485
For all over	6,667	0.3718	0.3697	0.4662	0.4075	0.5714

Monthly Minimum Charge

Meter Size	Charge	Meter Size	Charge
5/8"	\$ 7.08	4"	\$ 98.15
3/4"	9.06	6"	192.93
1"	12.84	8"	306.65
1 1/2"	22.33	10"	520.92
2"	33.71	12"	859.27
3"	60.24		

CANCELLED

NOV 09 2000
BY WRS#3
Public Service Commission
MISSOURI

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills will be distributed at monthly intervals and due for payment at the net rate for a period of twenty-one (21) days following mailing to the customer. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in its filed rules and regulations.

- * Indicates new rate or text
- + Indicates change

Missouri Public
Service Commission

00-281
FILED SEP 20 2000

DATE OF ISSUE

September 15, 2000
month day year

DATE EFFECTIVE

SEP 20 2000
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

MISSOURI-AMERICAN WATER COMPANY FOR
NAME OF ISSUING CORPORATION

CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN OR CITY
(JOPLIN DISTRICT) RECEIVED

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

NOV 12 1997

Customer Charges

MISSOURI
Public Service Commission

All metered general water service Customers shall pay a Customer Charge based on the size of meter installed (or multiple meters installed - - in which case, the charge is based on the total of all meters installed). The Customer Charge rates listed below do not include any allowance for water usage.

<u>Size of Meter</u>	<u>Customer Charge</u> <u>Per Month</u>
5/8 - inch	\$5.94
3/4 - inch	7.60
1 - inch	10.77
1 1/2 - inch	18.73
2 - inch	28.28
3 - inch	50.54
4 - inch	82.34
6 - inch	161.85
8 - inch	257.26
10 - inch	416.20
12 - inch	686.53

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Meter Rates

The following shall be the rates for monthly and quarterly usage, and are in addition to the customer charges provided for herein.

	<u>Hundred</u> <u>Cubic Feet</u> <u>Per Month</u>	<u>Rate Per</u> <u>100 Cubic Feet</u>
For the first	134	\$1.4661
For the next	2,533	\$0.8213
For the next	4,000	\$0.6338
For all over	6,667	\$0.4268

CANCELLED

SEP 20 2000

B. *WhRS#3*
Public Service Commission
MISSOURI

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*
*
*

* *Indicates new rate or text*
+ *Indicates change*

DATE OF ISSUE November 12, 1997
month day year

DATE EFFECTIVE

NOV 14 1997
~~November 12, 1997~~
month day year

ISSUED BY: W.F. L'Ecuver, Vice President & Manager
Name of Officer, Title

St. Joseph, MO
Address
NOV 14 1997
97-251
MO. PUBLIC SERVICE COM.

FORM NO. 13 P.S.C. MO. NO. 2
 CANCELLING P.S.C. MO. NO. 2

(6th REVISED) SHEET NO. 3
 (5th REVISED) SHEET NO. 3

MISSOURI-AMERICAN WATER COMPANY FOR
 NAME OF ISSUING CORPORATION

CITY OF JOPLIN, MO AND VICINITY
 COMMUNITY, TOWN OR CITY
 (JOPLIN DISTRICT)

RECEIVED

DEC - 1 1995

MO. PUBLIC SERVICE COMM.

**CLASSIFICATION OF SERVICE
 GENERAL WATER SERVICE**

Customer Charges

All metered general water service Customers shall pay a Customer Charge based on the size of meter installed (or multiple meters installed - - in which case, the charge is based on the total of all meters installed). The Customer Charge rates listed below do not include any allowance for water usage.

<u>Size of Meter</u>	<u>Customer Charge</u>		*
	<u>Per Month</u>	<u>Per Quarter</u>	
5/8 - inch	\$8.29	\$12.87	*
3/4 - inch	9.09	16.26	*
1 - inch	10.69	23.03	*
1 1/2 - inch	14.68	39.95	*
2 - inch	19.47	60.26	*
3 - inch	30.64	107.65	*
4 - inch	46.60	175.34	*
6 - inch	86.51	344.58	*
8 - inch	150.37	547.66	*

Meter Rates

The following shall be the rates for monthly and quarterly usage, and are in addition to the customer charges provided for herein.

	<u>Hundred Cubic Feet Per Month</u>	<u>Hundred Cubic Feet Per Quarter</u>	<u>Rate Per 100 Cubic Feet</u>	
For the first	1,000	3,000	\$1.2300	*
For all over	1,000	3,000	\$0.5546	*

* *Indicates new rate or text*
 + *Indicates change*

CANCELLED

NOV 14 1997
 By J.R.S. # 3
 Public Service Commission
 MISSOURI

FILED

DEC - 5 1995
 95 - 205

MISSOURI
 Public Service Commission

DATE OF ISSUE December 1, 1995
 Month Day Year

DATE EFFECTIVE December 5, 1995
 Month Day Year

ISSUED BY: B.E. Tillotson, Vice President, Treasurer
 Name of Officer Title

St. Joseph, MO
 Address

(XXXXXXXX)

Cancelling P.S.C. MO. No. 2

(XXXXXXXX)

MISSOURI-AMERICAN WATER COMPANY

For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation

Community, Town or City
(JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

NOV 24 1993

Customer Charges

MO. PUBLIC SERVICE COMM.

All metered general water service Customers shall pay a Customer Charge based on the size of meter installed (or multiple meters installed -- in which case, the charge is based on the total of all meters installed). The Customer Charge rates listed below do not include any allowance for water usage.

Size of Meter	Customer Charge	
	Per Month	Per Quarter
5/8 - inch	\$ 10.73	\$ 16.55
3/4 - inch	12.19	20.91
1 - inch	15.10	29.63
1 1/2 - inch	22.36	51.43
2 - inch	31.08	77.60
3 - inch	51.43	138.65
4 - inch	80.50	225.86
6 - inch	153.18	443.89
8 - inch	240.39	705.53

CANCELLED

DEC 5 1995
BY 6th P.S.#3
Public Service Commission
MISSOURI

Meter Rates

The following shall be the rates for monthly and quarterly usage, and are in addition to the customer charges provided for herein.

	Hundred Cubic Feet Per Month	Hundred Cubic Feet Per Quarter	Rate Per 100 Cubic Feet
For the first	1,000	3,000	\$0.9859 +
For all over	1,000	3,000	\$0.5259

FILED

NOV 29 1993
93-212
MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE November 29, 1993
month day year

DATE EFFECTIVE November 29, 1993
month day year

ISSUED BY G. W. Thornburg, President
name of officer

7th & Joplin Streets, Joplin, MO.
title address

MISSOURI-AMERICAN WATER COMPANY

For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation

Community, Town or City
(JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

JUL 26 1991

MISSOURI

Public Service Commission

Customer Charges

All metered general water service Customers shall pay a Customer Charge based on the size of meter installed (or multiple meters installed -- in which case, the charge is based on the total of all meters installed). The Customer Charge rates listed below do not include any allowance for water usage.

<u>Size of Meter</u>	<u>Customer Charge</u>	
	<u>Per Month</u>	<u>Per Quarter</u>
5/8 - inch	\$ 10.73 *	\$ 16.55 *
3/4 - inch	12.19 *	20.91 *
1 - inch	15.10 *	29.63 *
1 1/2 - inch	22.36 *	51.43 *
2 - inch	31.08 *	77.60 *
3 - inch	51.43 *	138.65 *
4 - inch	80.50 *	225.86 *
6 - inch	153.18 *	443.89 *
8 - inch	240.39 *	705.53 *

Meter Rates

The following shall be the rates for monthly and quarterly usage, and are in addition to the customer charges provided for herein.

	<u>Hundred Cubic Feet Per Month</u>	<u>Hundred Cubic Feet Per Quarter</u>	<u>Rate Per 100 Cubic Feet</u>
For the first	1,000	3,000	\$1.0123 *
For all over	1,000	3,000	\$0.5259 *

CANCELLED

FILED

NOV 29 1993

AUG 1 1991

*Indicates new rate or text
+Indicates change

BY 5th R.S.#3
Public Service Commission
MISSOURI

91 - 211 91 - 375
Public Service Commission

DATE OF ISSUE July 26, 1991 DATE EFFECTIVE August 1, 1991
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

(XXXXXXX)

(XXXXXXX)

MISSOURI-AMERICAN WATER COMPANY

For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation

Community, Town or City
(JOPLIN DISTRICT)

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

Customer Charges

All metered general water service Customers shall pay a Customer Charge based on the size of meter installed (or multiple meters installed -- in which case, the charge is based on the total of all meters installed). The Customer Charge rates listed below do not include any allowance for water usage.

+

<u>Size of Meter</u>	<u>Customer Charge</u>	
	<u>Per Month</u>	<u>Per Quarter</u>
5/8 - inch	\$ 5.95 *	\$ 11.11 *
3/4 - inch	7.24 *	14.98 *
1 - inch	9.82 *	22.72 *
1 1/2 - inch	16.27 *	42.07 *
2 - inch	24.01 *	65.29 *
3 - inch	42.07 *	119.48 *
4 - inch	67.87 *	196.89 *
6 - inch	132.38 *	390.41 *
8 - inch	209.79 *	622.63 *

Meter Rates

The following shall be the rates for monthly and quarterly usage, and are in addition to the customer charges provided for herein.

+

	<u>Hundred Cubic Feet Per Month</u>	<u>Hundred Cubic Feet Per Quarter</u>	<u>Rate Per 100 Cubic Feet</u>
For the first	600	1,800	\$1.0367 *
For all over	600	1,800	.5310 *

+

FILED

MAY 26 1990
89-265

Public Service Commission

CANCELLED

AUG 1 1991

BY *H.R.S. #3*

*Indicates new rate or text

+Indicates change

DATE OF ISSUE May 17, 1990 Public Service Commission MISSOURI May 26, 1990
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

(XXXXXXXXXX)

Cancelling P.S.C. MO. No. 2

(XXXXXXXXXX)

MISSOURI-AMERICAN WATER COMPANY

For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation

Community, Town or City

(COUNTY) (STATE)

RECEIVED

CLASSIFICATION OF SERVICE

JUN 29 1987

GENERAL WATER SERVICE

MISSOURI

Public Service Commission

Customer Charges

All metered general water service Customers shall pay the Customer charge based on the size of meter installed, set forth below.

<u>Size of Meter</u>	<u>Charge</u>	
	<u>Per Month</u>	<u>Per Quarter</u>
5/8 - inch	\$ 5.17	\$ 9.67
3/4 - inch	6.30	13.06
1 - inch	8.55	19.81
1 1/2 - inch	14.17	36.67
2 - inch	20.92	56.92
3 - inch	36.67	104.17
4 - inch	59.17	171.67
6 - inch	115.42	340.42
8 - inch	182.92	542.92

Meter Rates

The following shall be the rates for monthly and quarterly usage, subject to the customer charges provided for herein.

	<u>Cubic Feet</u>	<u>Per Quarter</u>	<u>Rate Per</u>
	<u>Per Month</u>		<u>100 Cubic Feet</u>
For the first	60,000	180,000	\$.9659*
For all over	60,000	180,000	.4951*

CANCELLED

MAY 26 1990

BY *[Signature]* P.S.#3

Public Service Commission
MISSOURI

FILED

JUL 1 1987

WR-87-177

Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE June 25, 1987
month day year

DATE EFFECTIVE July 1, 1987
month day year

ISSUED BY *[Signature]*
G. W. Thornburg, President
name of officer

7th & Joplin Streets, Joplin, MO.
address

(XXXXXXX)

Cancelling P.S.C. MO. No. 2

(Original)

SHEET No. 3

(XXXXXXX)

MISSOURI-AMERICAN WATER COMPANY

For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation

Community, Town or City
(JOPLIN DISTRICT)

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

RECEIVED

MAR - 4 1985

**MISSOURI
Public Service Commission**

Customer Charges

All metered general water service Customers shall be charged based on the size of meter installed, set forth below.

<u>Size of Meter</u>	<u>Charge</u>	
	<u>Per Month</u>	<u>Per Quarter</u>
5/8 - inch	\$ 5.17*	\$ 9.67*
3/4 - inch	6.30*	13.06*
1 - inch	8.55*	19.81*
1 1/2 - inch	14.17*	36.67*
2 - inch	20.92*	56.92*
3 - inch	36.67*	104.17*
4 - inch	59.17*	171.67*
6 - inch	115.42*	340.42*
8 - inch	182.92*	542.92*

Meter Rates

The following shall be the rates for monthly and quarterly usage, subject to the customer charges provided for herein.

	<u>Cubic Feet</u>	<u>Rate Per</u>
	<u>Per Month</u>	
For the first	60,000	\$1.0088*
For all over	60,000	.5171*

CANCELLED

JUL 1 1987

BY *gmb* R.S.3

Public Service Commission
MISSOURI

FILED

MAR 15 1985

WR-85-16

Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE March 4, 1985
month day year

DATE EFFECTIVE March 15, 1985
month day year

ISSUED BY G. W. Thornburg, President
name of officer

7th & Joplin Streets, Joplin, MO.
title address

All Previous Joplin [REMOVED]
 Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
 [Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

FEB 1 1984

Customer Charges

MISSOURI
 Public Service Commission

All metered general water service Customers shall pay the Customer charge based on the size of meter installed, set forth below. For Customers Subject to the Public Fire Protection Service Charge, the Customer charge shall be in addition to the Public Fire Protection Service Charge set forth elsewhere in this tariff.

Size of Meter	Charge	
	Per Month	Per Quarter
5/8 - inch	\$ 5.12	\$ 9.58
3/4 - inch	6.24	12.94
1 - inch	8.47	19.63
1 1/2 - inch	14.05	36.37
2 - inch	20.74	56.44
3 - inch	36.37	103.33
4 - inch	58.68	170.26

Meter Rates

The following shall be the rates for monthly and quarterly usage, subject to the customer charges provided for herein, and, for Customers subject to the Public Fire Protection Service Charge, they are in addition to such charges as set forth elsewhere in this tariff.

	Cubic Feet Per Month	Per Quarter	Rate Per 100 Cubic Feet
For the first	26,667	80,000	\$.9568
For all over	26,667	80,000	.4412

CANCELLED

MAR 15 1985
 BY lot RS 3
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

FILED
 APR - 1 1984
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and vicinity
Community, Town or City

MISCELLANEOUS CHARGES

The following miscellaneous charges apply as authorized and described elsewhere in Company's filed Rules and Regulations.

All Districts

Regular Hour Restoration Charge	\$42.00/Per Trip	*
After Hours Restoration Charge	\$125.00/Per Trip	*
Regular Hour Connection Charge	\$21.00/Per Trip	*
After Hours Connection Charge	\$125.00/Per Trip	*
Returned Deposit Items	\$12.00/Per Item	*
Meter Testing	\$62.00/Per Trip	*
Service Line Inspection Fee (Regular Hours)	\$21.00	*

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WR-2010-0131; YW-2010-0722

Missouri-American Water Company

For

City of Joplin, MO for Loma Linda
Development

Name of Issuing Corporation

Newton County, Missouri

SCHEDULE OF RATES

RESIDENTIAL RATE

The minimum monthly rate is as follows:

Meter size	5/8" or less	\$ 5.48	*
	1"	13.70	*
	1 1/2"	27.41	*
	2"	43.85	*
	3"	82.23	*
	4"	137.04	*

Commodity Charge \$2.47 per 1,000 gallons or \$1.8525 per 100 cubic feet

The residential rate applies to all domestic use, whether for single family residences or multi-family residences served by a single meter and used primarily for non-business, non-commercial or non-industrial purposes.

COMMERCIAL RATE

The minimum monthly rate is as follows:

Meter size	5/8" or less	\$ 5.48	*
	1"	13.70	*
	1 1/2"	27.41	*
	2"	43.85	*
	3"	82.23	*
	4"	137.04	*

Commodity Charge \$2.47 per 1,000 gallons or \$1.8525 per 100 cubic feet

The commercial rate applies to all-use which does not qualify for any other rate schedule.

GOLF COURSE IRRIGATION RATE

Untreated water used off peak demand periods for golf course irrigation when the backup well is not required to provide an adequate supply of water to the Company's other customers will be billed at a rate of \$0.93 per thousand gallons.

GROSS RECEIPTS OCCUPATION, FRANCHISE OR OTHER TAXES AND FEES

There shall be added to the Customer's bill, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise or other similar fee or tax now or hereafter imposed upon the Company by any municipality or any other governmental authority, whether imposed by ordinance, franchise or otherwise in which the fee or tax is based upon a percentage of gross receipts, net receipts or revenue from the sale of water service rendered by the company to the Customer or is based upon the number of connections to the water system. Bills will be increased the proportionate amount only in the service area where such tax is applicable.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE: January 21, 2011

DATE EFFECTIVE: January 31, 2011

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WO-2011-0015; YW-2011-0376

Missouri-American Water Company

For

City of Joplin, MO for Loma Linda
Development

Name of Issuing Corporation

Newton County, Missouri

SCHEDULE OF SERVICE CHARGES

Initial Connection Fee	\$175.00	*
(Applies when a new service connection must be made)		*
Disconnection Fee	10.00	*
Re-connection Fee	10.00	*

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE: January 21, 2011

DATE EFFECTIVE: January 31, 2011

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WO-2011-0015; YW-2011-0376

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(2nd Revised)

(1st Revised)

SHEET NO. 4

SHEET NO. 4

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

Missouri Public
Service Commission

WATER SERVICE SCHEDULE NO. 2

REC'D SEP 15 2000

Availability

Available for bulk sales through coin-operated vending machines at Company's plant.

Rate

Monthly Charge

\$2.50 per 1000 gallons.

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis.

Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Payment for delivery at coin operated vending machine.

* Indicates new rate or text

+ Indicates change

Missouri Public
Service Commission
00-281
FILED SEP 20 2000

DATE OF ISSUE

September 15, 2000

DATE EFFECTIVE

~~September 15, 2000~~

month day year

month day year

SEP 20 2000

David P. Abernathy, Vice President,
Corporate Counsel and Secretary

535 N. New Ballas Road
St. Louis, MO 63141

Name of Officer, Title

Address

FORM No. 13 P.S.C. MO. No. 2

(1st Revised) SHEET No. 4

(XXXXXXX)

Cancelling P.S.C. MO. No. 2

(Original) SHEET No. 4

(XXXXXXX)

MISSOURI-AMERICAN WATER COMPANY

For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation

Community, Town or City

(JOPLIN DISTRICT)

RECEIVED

APR - 4 1985

MISSOURI
Public Service Commission

CANCELLED

SEP 20 2000

By *[Signature]*
Public Service Commission
MISSOURI

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FILED

MAY - 2 1985

Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE April 2 1985
month day year

DATE EFFECTIVE May 2 1985
month day year

ISSUED BY *G. W. Thornburg*
G. W. Thornburg, President
name of officer

7th & Joplin Streets, Joplin, MO.
title address

All Previous Joplin [REVISED]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE
PUBLIC FIRE PROTECTION SERVICE CHARGE

FEB 7 1984

MISSOURI
Public Service Commission

Applicable To

Residential, Commercial, Industrial, Municipal, Public and other Customers located in a municipality or fire protection district in which public fire hydrants are connected to Company's water mains.

Quarterly Charge

All metered general water service Customers located in a municipality or fire protection district in which public fire hydrants are connected to Company's water mains shall pay a Public Fire Protection Service Charge in the amount of \$.65 per quarter, such charge being in addition to the rates and charges set forth elsewhere in this tariff for regular water service.

Billing

Bills will be rendered quarterly in advance, and billing for this service shall be in addition to charges for regular water service. For each new active Customer, the Public Fire Protection Service Charge will be rendered in arrears from the first day of service to the date of the first billing, and in advance for all subsequent periods. Customers terminating service within a billing period shall not be entitled to a refund of any part of a previously paid public fire protection service charge.

Bills are due and payable when rendered, and are considered delinquent if not paid within ten (10) days thereafter. In all cases of nonpayment of the public fire protection service charge, water service may be discontinued in accordance with the provisions of Rule 7.

CANCELLED

MAY - 2 1985
BY RS 4
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

APR - 1 1984

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin and Vicinity
Community, Town or City

**WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE PROTECTION CONT'D**

FIRE LINES

Availability

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

Rate

Monthly Charge

Fire outlet or connection size	
2" or less	\$ 19.00
3"	32.65
4"	51.82
6"	106.28
8"	182.86
10"	281.09
12"	400.79

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+
+
+
+
+
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+

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

HYDRANTS

Availability

Available for hydrants that are placed on private property and attached to public mains.

Rate

Monthly charge

Per private hydrant	\$132.63
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+

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

- * Indicates new rate or text
- + Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WR-2010-0131; YW-2010-0722

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE		
PRIVATE FIRE SERVICE		
<u>FIRE LINES</u>		
<u>Availability</u>		
For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.		
<u>Rate</u>		
<u>Monthly Charge</u>		
Fire outlet or connection size		
2"	\$16.40	
3"	28.18	+
4"	44.72	+
6"	91.73	+
8"	157.82	+
10"	242.60	+
12"	345.91	+
These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.		
<u>Billing</u>		
Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.		
<u>HYDRANTS</u>		
<u>Availability</u>		
Available for hydrants that are placed on private property and attached to public mains.		
<u>Rate</u>		
<u>Monthly charge</u>		
Per private hydrant	\$114.47	+
These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.		
* Indicates new rate or text		
+ Indicates change		

DATE OF ISSUE November 14, 2008 DATE EFFECTIVE ~~December 14, 2008~~
 month day year month day year
 November 28, 2008

ISSUED BY: Terry L. Gloriod 727 Craig Road
President St. Louis, MO 63141
 Name of Officer, Title Address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE		
PRIVATE FIRE SERVICE		
<u>FIRE LINES</u>		
<u>Availability</u>		
For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.		
<u>Rate</u>		
<u>Monthly Charge</u>		
Fire outlet or connection size		
2"	\$13.12	+
3"	22.54	+
4"	35.77	+
6"	73.36	+
8"	126.22	+
10"	194.02	+
12"	276.64	+
These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.		
<u>Billing</u>		
Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.		
<u>HYDRANTS</u>		
<u>Availability</u>		
Available for hydrants that are placed on private property and attached to public mains.		
<u>Rate</u>		
<u>Monthly charge</u>		
Per private hydrant	\$91.55	+
These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.		
* Indicates new rate or text		
+ Indicates change		

DATE OF ISSUE October 10, 2007 DATE EFFECTIVE November 9, 2007 October 22, 2007
month day year month day year

ISSUED BY: Terry L. Gloriod 727 Craig Road
President St. Louis, MO 63141
Name of Officer, Title Address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

Missouri Public
Service Commission

CLASSIFICATION OF SERVICE
PRIVATE FIRE SERVICE

REC'D SEP 15 2000

FIRE LINES

Availability

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detecto check meter is needed, the cost shall be a part of the installation. If a detecto check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

Rate

Monthly Charge

Fire outlet or connection size

2"	\$ 7.99
3"	13.73
4"	21.79
6"	44.69
8"	76.89
10"	118.19
12"	168.52

CANCELLED

APR 11 2003

By 6th RS 5
Public Service Commission
MISSOURI

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills will be distributed at monthly intervals and due for payment at the net rate for a period of twenty-one (21) days following mailing to the customer. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in its filed rules and regulations.

HYDRANTS

Availability

Available for hydrants that are placed on private property and attached to public mains.

Rate

Monthly charge

Per private hydrant \$55.77

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

* Indicates new rate or text

+ Indicates change

Missouri Public
Service Commission

00 - 281

FILED SEP 20 2000

DATE OF ISSUE September 15, 2000
month day year

DATE EFFECTIVE ~~September 15, 2000~~
month day year

ISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

SEP 20 2000
535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13 P.S.C. MO. NO. 2

CANCELLING (4TH REVISED) SHEET NO. 5
(3RD REVISED) SHEET NO. 5

MISSOURI-AMERICAN WATER COMPANY FOR
NAME OF ISSUING CORPORATION

CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN OR CITY
(JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE PRIVATE FIRE SERVICE		NOV 12 1997
<p>The rates for private fire service are based upon the size of the service and no additional charges will be made for fire hydrants, hose connections, sprinkler systems or standpipes connected to and supplied by such private fire services.</p>		
<u>Size of Service</u>	<u>Rate Per Annum</u>	
2" Diameter	\$79.56	*
3" Diameter	136.68	*
4" Diameter	216.84	*
6" Diameter	444.72	*
8" Diameter	765.24	*
10" Diameter	1,176.24	*
12" Diameter	1,677.12	*
<u>Private Fire Hydrants</u>		
This rate is applicable only to private fire hydrants which are not connected to or supplied by a private fire service.		
	<u>Rate Per Annum</u>	
Private Fire Hydrants, each	\$550.00	*
 CANCELLED SEP 20 2000 by JHR #5 Public Service Commission MISSOURI		
<p>* Indicates new rate or text + Indicates change</p>		

DATE OF ISSUE November 12, 1997
month day year

DATE EFFECTIVE NOV 14 1997
month day year

ISSUED BY: W.F. L'Ecuver, Vice President & Manager
Name of Officer, Title

St. Joseph, MO
Address **FILED**

NOV 14 1997
97-237
MO. PUBLIC SERVICE COM.

FORM NO. 13 P.S.C. MO. NO. 2
 CANCELLING P.S.C. MO. NO. 2

(3rd REVISED) SHEET NO. 5
 (2nd REVISED) SHEET NO. 5

MISSOURI-AMERICAN WATER COMPANY FOR
 NAME OF ISSUING CORPORATION

CITY OF JOPLIN, MO AND VICINITY
 COMMUNITY, TOWN OR CITY
(JOPLIN DISTRICT)

RECEIVED

DEC - 1 1995

CLASSIFICATION OF SERVICE
PRIVATE FIRE SERVICE

MO. PUBLIC SERVICE COMMISSION

The rates for private fire service are based upon the size of the service and no additional charges will be made for fire hydrants, hose connections, sprinkler systems or standpipes connected to and supplied by such private fire services.

<u>Size of Service</u>	<u>Rate Per Annum</u>	
2" Diameter	\$48.72	*
2- 1/2" Diameter	76.20	*
3" Diameter	121.80	*
4" Diameter	194.88	*
6" Diameter	438.60	*
8" Diameter	779.76	*
10" Diameter	1,218.36	*
12" Diameter	1,754.40	*

Private Fire Hydrants

This rate is applicable only to private fire hydrants which are not connected to or supplied by a private fire service.

	<u>Rate Per Annum</u>	
Private Fire Hydrants, each	\$438.60	*

- * *Indicates new rate or text*
- + *Indicates change*

CANCELLED

NOV 14 1997
 By 4th R.S. # 5
 Public Service Commission
 MISSOURI

FILED

DEC - 5 1995
 95 - 205

DATE OF ISSUE December 1, 1995
 Month Day Year

DATE EFFECTIVE December 5, 1995
 Month Day Year

ISSUED BY: B.E. Tillotson, Vice President, Treasurer
 Name of Officer Title

St. Joseph, MO
 Address

MISSOURI
 Public Service Commission

FORM No. 13 P.S.C. MO. No. 2 (Second Revised) SHEET No. 5
All Previous Joplin (XXXXXXX)
 Cancelling P.S.C. MO. No. Water Schedules (First Revised) SHEET No. 5
 (XXXXXXX)
MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE
PRIVATE FIRE SERVICE

JUL 26 1991

MISSOURI

Public Service Commission

The rates for private fire service are based upon the size of the service and no additional charges will be made for fire hydrants, hose connections, sprinkler systems or standpipes connected to and supplied by such private fire services.

<u>Size of Service</u>	<u>Rate Per Annum</u>
2" Diameter	\$ 33.96 *
2-1/2" Diameter	53.16 *
3" Diameter	76.44 *
4" Diameter	135.72 *
6" Diameter	305.76 *
8" Diameter	543.60 *
10" Diameter	849.36 *
12" Diameter	1,223.04 *

CANCELLED

DEC 5 1995

BY 3rd R.S. #5
 *Public Service Commission
 MISSOURI

Private Fire Hydrants

This rate is applicable only to private fire hydrants which are not connected to or supplied by a private fire service.

	<u>Rate Per Annum</u>
Private Fire Hydrants, each	\$305.76 *

FILED

AUG 1 1991
 91-211 91-375
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE July 26, 1991 DATE EFFECTIVE August 1, 1991
 month day year month day year
 ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

FORM No. 13 P.S.C. MO. No. 2 (First Revised) SHEET No. 5
 All Previous Joplin (XXXXXXXX)
 Cancelling P.S.C. MO. No. Water Schedules (Original) SHEET No. 5
 (XXXXXXXX)
MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

<u>CLASSIFICATION OF SERVICE</u>	
<u>PRIVATE FIRE SERVICE</u>	
<p>The rates for private fire service are based upon the size of the service and no additional charges will be made for fire hydrants, hose connections, sprinkler systems or standpipes connected to and supplied by such private fire services.</p>	
<u>Size of Service</u>	<u>Rate Per Annum</u>
2" Services	\$ 26.64 *
4" Services	106.32 *
6" Services	239.28 *
8" Services	425.28 *
10" Services	664.56 *
12" Services	956.88 *

CANCELLED
 AUG 1 1991
 BY # 2 and RS 5
 Public Service Commission
 MISSOURI

FILED
 MAY 26 1990
 89 - 265
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE May 17, 1990 DATE EFFECTIVE May 26, 1990
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

All Previous Joplin [REMOVED]
 Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
 [Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City

(JOPLIN DISTRICT) RECEIVED

CLASSIFICATION OF SERVICE
PRIVATE FIRE SERVICE

FEB 7 1984

The rates for private fire service are based upon the size of the service and no additional charges will be made for fire hydrants, hose connections, sprinkler systems or standpipes connected to and supplied by such private fire services.

<u>Size of Service</u>	<u>Rate Per Annum</u>
2" Services	\$ 24.03
4" Services	96.09
6" Services	216.24
8" Services	384.42
10" Services	600.64
12" Services	864.93

CANCELLED
 MAY 26 1990
 BY PHS # 5
 Public Service Commission
 MISSOURI

FILED
 APR - 1 1984
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE
WATER FOR BUILDING AND CONSTRUCTION PURPOSES

FEB - 1 1984

Meter Rates

MISSOURI
 Public Service Commission

A meter will be installed on a fire hydrant or on a temporary service connection to provide water for construction purposes.

The cost of installing and removing the temporary service connection and meter setting, or the connection made to the fire hydrant, shall be paid for by the Customer.

The Company may require an application to be signed and a meter deposit made, and the account handled in the same manner as any other metered account.

FILED
 APR - 1 1984
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

CANCELLED
 October 15, 2011
 Missouri Public
 Service Commission
 JW-2012-0090

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

FORM No. 13 P.S.C. MO. No. 2 [Original] SHEET No. 7
 All Previous Joplin [REMOVED]
 Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
 [Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE BILLING OF LICENSE, OCCUPATION, FRANCHISE, OR OTHER SIMILAR CHARGES OR TAXES	FEB 7 1984 MISSOURI Public Service Commission
<p>There shall be added to the Customer's bill, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise, or other similar fee or tax now or hereafter imposed upon the Company by local taxing authorities, whether imposed by ordinance, franchise or otherwise, and which fee or tax is based upon a percentage of the gross receipts, net receipts, or revenues from sales of water or services rendered by the Company to the Customer.</p> <p>Where more than one such charge or tax is imposed by a taxing authority, the total of such charges or taxes applicable to a Customer may be billed to the Customer as a single amount.</p> <p>Charges or taxes herein referred to shall in all instances be billed to Customers on the basis of Company rates effective at the time of billing, and on the basis of the tax rate effective at the time billing is made.</p>	<p>FILED APR - 1 1984 Public Service Commission</p>

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

CANCELLED
 October 15, 2011
 Missouri Public
 Service Commission
 JW-2012-0090

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

CLASSIFICATION OF SERVICE
RETURNED DEPOSIT ITEM CHARGE

Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge will be assessed to cover the cost of processing this transaction. Refer to Sheet No. 3A for fee.

+

The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.

The Company may serve a Customer on a cash-only basis if more than one check or Returned Deposit Item of the customer is returned NSF or any other valid return reason in a 12-month period. "Cash" shall be deemed to mean U.S. currency, money order, or certified check.

*

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WR-2010-0131; YW-2010-0722

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE
RETURNED DEPOSIT ITEM CHARGE

+

Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge of twelve dollars (\$12.00) will be assessed to cover the cost of processing this transaction.

+

+

The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.

+

+

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003
month day year

DATE EFFECTIVE April 11, 2003
month day year

ISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

RECEIVED

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE RETURNED CHECK CHARGE	NOV 12 1997	*
<p>Provided a Customer's check is properly processed by the Company, if a check that has been received as payment for service is returned by the bank unpaid, a charge of twelve dollars (\$12.00) will be assessed to cover the cost of processing this transaction.</p> <p>The charge for the dishonored check may be reflected, at the Company's option, when the Company returns the dishonored check or may be charged on the Customer's next billing.</p>	MISSOURI Public Service Commission	*
* Indicates new rate or text + Indicates change		

CANCELLED

APR 11 2003
By *2nd RS 8*
Public Service Commission
MISSOURI

DATE OF ISSUE November 12, 1997
month day year

DATE EFFECTIVE

NOV 14 1997
~~November 12, 1997~~
month day year

ISSUED BY: W.F. L'Ecyer, Vice President & Manager
Name of Officer, Title

St. Joseph, MO
Address

FILED

NOV 14 1997
97-237
MO. PUBLIC SERVICE COM.

All Previous Joplin [Revised]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. _____
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

RECEIVED

CLASSIFICATION OF SERVICE

FEB - 1 1984

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MISSOURI
Public Service Commission

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NOV 14 1997
By let P.S. #8
Public Service Commission
MISSOURI

FILED
APR - 1 1984
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

For the following sheets see P.S.C. MO No. 13

6		+
7		+
8		+
9	26	+
10	27	+
10A	27A	+
10B	28	+
10C	29	+
11	30	+
12	31	+
13	32	+
13A	33	+
13B	34	+
13C	34A	+
14	35	+
15	36	+
16	37	+
17	38	+
18	39	+
18A	40	+
18B	41	+
19	42	+
20	43	+
21	44	+
21A	45	+
21B	46	+
22	47	+
23	48	+
24	49	+
24A	50	+
25	51	+
	52	+
	52A	+
	52B	+
	52C	+

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: August 26, 2011

DATE OF EFFECTIVE: ~~October 1, 2011~~ **October 15, 2011**

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

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<u>RULES, REGULATIONS AND CONDITIONS OF SERVICE</u>	FEB - 1 1984
<p>1. RULES AND REGULATIONS GOVERN RENDERING OF SERVICE</p> <p>(A) The Rules and Regulations in their entirety as herein set forth, or as they may hereafter be altered or amended in a regular and legal manner, shall govern the rendering of water service, including the extensions of water mains and the making of connections thereto, and every Customer, upon the signing of an application for water service, or upon the taking of water service, shall be bound thereby.</p> <p>(B) Except for fire and special temporary services, all service will be rendered on a metered basis.</p> <p>2. DEFINITIONS APPLICABLE TO THE FOLLOWING SECTIONS</p> <p>(A) A "Customer" is any person, firm, corporation or municipality supplied with water service by the Missouri-American Water Company, Joplin District, pursuant to these Rules and Regulations.</p> <p>* (B) The "Company" is the Missouri-American Water Company, Joplin District, acting through its Officers, Manager or other duly authorized employees or agents.</p> <p>(C) A service pipe as referred to in these Rules and Regulations consist of the following, viz:</p> <p style="padding-left: 40px;">I. The corporation cock, tail piece and connection; or the corporation cock and flange connection; or the tapping valve.</p> <p style="padding-left: 40px;">II. The curb cock and curb box, or coppersetter when installed in a meter box.</p> <p style="padding-left: 40px;">III. The pipe between the Water Company main and the curb cock or coppersetter.</p> <p>(D) A "Customer's service pipe" is that portion of the service line between the curb cock or meter box at or near the curb line, and the structures or premises to be supplied.</p>	<p>MISSOURI Public Service Commission</p>

FILED
 APR - 1 1984
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year
 ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

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MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

FEB 3 1995

MISSOURI
Public Service Commission

2. DEFINITIONS APPLICABLE TO THE FOLLOWING SECTIONS - Continued

(E) A Premises as contemplated in these Rules is:

I. A building owned or leased by one party and occupied as one business or residence, or;

II. A combination of buildings owned or leased by one party in one common enclosure occupied by one family or business, or;

III. A building owned by one party, having two or more apartments, offices, or suites or offices, and using one or more halls and entrances in common.

IV. The one side of a double house having a solid vertical partition wall or a building erected as a single family residence served through one street service connection and subsequently converted into apartments or offices or a combination of such, and where separate water supply plumbing would not be practicable.

V. A business establishment in a shopping center.

VI. A single family unit in a town house (row housing) development.

(F) A "Special Fire Connection" is one to which is attached fixtures from which water is taken only for the extinguishment of fire.

(G) A "Temporary Service Connection" is one which is installed for the temporary use of water, including service to individual mobile homes.

(H) Bill means a written demand for payment for service and the taxes and franchise fees related to it; *

*Indicates new rate or text

+Indicates change

FILED

MAR 8 1995

95 - 127

MICRO PUBLIC SERVICE COMMISSION

DATE OF ISSUE: Feb, 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

CANCELLED

October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

2. DEFINITIONS APPLICABLE TO THE FOLLOWING SECTIONS - Continued **MISSOURI Public Service Commission**

(E) A Premises as contemplated in these Rules is:

- I. A building owned or leased by one party and occupied as one business or residence, or;
- II. A combination of buildings owned or leased by one party in one common enclosure occupied by one family or business, or;
- III. A building owned by one party, having two or more apartments, offices, or suites of offices, and using one or more halls and entrances in common.
- IV. The one side of a double house having a solid vertical partition wall or a building erected as a single family residence served through one street service connection and subsequently converted into apartments or offices or a combination of such, and where separate water supply plumbing would not be practicable.
- V. A business establishment in a shopping center.
- VI. A single family unit in a town house (row housing) development.

(F) A "Special Fire Connection" is one to which is attached fixtures from which water is taken only for the extinguishment of fire.

(G) A "Temporary Service Connection" is one which is installed for the temporary use of water, including service to individual mobile homes.

3. APPLICATIONS FOR WATER SERVICE

(A) All persons, firms or corporations desiring water service must make written application at the office of the Water Company on printed forms provided therefor.

CANCELLED

MAR 8 1985

BY 1st P.S. # 10
Public Service Commission
MISSOURI

FILED
 APR - 1 1984
Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

RECEIVED

FEB 3 1995

**MISSOURI
Public Service Commission**

2. DEFINITIONS APPLICABLE TO THE FOLLOWING SECTIONS - Continued

(I) Billing period means a normal usage period of not less than twenty-six (26) or more than thirty-five (35) days for a monthly billed customer or more than one hundred (100) days for a quarterly billed customer, except for initial, corrected or final bills; *

(J) Complaint means an informal or formal complaint under 4 CSR 240-2.070; *

(K) Customer means a person or legal entity responsible for payment for service except one denoted as a guarantor; *

(L) Delinquent charge means a charge remaining unpaid by a monthly billed customer at least twenty-one (21) days and for at least sixteen (16) days by a quarterly billed customer from the rendition of the bill by the utility or a charge remaining unpaid after the preferred payment date selected by the customer; *

(M) Delinquent date means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed customer, and at least sixteen (16) days for a quarterly billed customer from the rendition of the bill or which shall be the preferred payment date selected by the customer, after which the utility may assess an approved late payment charge in accordance with a utility tariff on file with the commission; *

(N) Deposit means a money advance to the company for the purpose of securing payment of delinquent charges which might accrue to the customer who made the advance; *

(O) Discontinuance of service or discontinuance means a cessation of service not requested by a customer; *

(P) Due date means the date stated on a bill when the charge is considered due and payable; *

*Indicates new rate or text
+Indicates change

FILED

MAR 8 1995

95 - 127

MO. PUBLIC SERVICE COMM

DATE OF ISSUE : Feb. 6, 1995

DATE EFFECTIVE : March 8, 1995

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

RECEIVED

FEB 3 1995

MISSOURI
Public Service Commission

2. DEFINITIONS APPLICABLE TO THE FOLLOWING SECTIONS - Continued

(Q) Estimated bill means a charge for water service which is not based on an actual reading of the meter or other registering device by an authorized utility representative; *

(R) Extension agreement means a verbal agreement between the company and the customer extending payment for fifteen (15) days or less; *

(S) Guarantee means a written promise from a third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular customer; *

(T) In dispute means any matter regarding a charge or service which is the subject of an unresolved inquiry; *

(U) Late payment charge means an assessment on a delinquent charge in accordance with a company tariff on file with the commission and in addition to the delinquent charge; *

(V) Rendition of a bill means the mailing or hand delivery of a bill by the company to a customer; *

(W) Residential service or service means the provision of or use of a water service for domestic purposes; *

(X) Settlement agreement means an agreement between a customer and the company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the customer's normal billing period; *

(Y) Tariff means a schedule of rates, services and rules approved by the commission; and *

*Indicates new rate or text
+Indicates change

DATE OF ISSUE : Feb. 6, 1995

DATE EFFECTIVE : March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

FILED

MAR 8 1995
95 - 127

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FOR
JOPLIN, MISSOURI AND VICINITY

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FEB 3 1995

MISSOURI
Public Service Commission

2. DEFINITIONS APPLICABLE TO THE FOLLOWING SECTIONS - Continued

(Z) Termination of service or termination means a cessation of service *
requested by a customer.

3. APPLICATIONS FOR WATER SERVICE

(A) All persons, firms or corporations desiring water service must make
written application at the office of the Water Company on printed forms provided
therefor.

*Indicates new rate or text
+Indicates change

DATE OF ISSUE : Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

CANCELLED

October 15, 2011
Missouri Public

Service Commission
JW-2012-0090

MAR 8 1995
95 - 127
MO. PUBLIC SERVICE COMM

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and vicinity
Community, Town or City

RULES, REGULATIONS AND CONDITIONS OF SERVICE

3. Applications for Water Service – Cont'd

(B) Any change in the identity of the contracting Customer at a premises will require a new application, and the Company may, after reasonable notice, discontinue the water supply until such new application has been made and accepted, but the former applicant or consumer of water shall remain liable for water furnished to said premises until he has given notice in writing to the Company to discontinue the supply.

(C) A Customer who has made application for water service to a premises shall be liable for all water service furnished to such premises until such time as the Customer properly notifies the Company to discontinue the service for his account.

(D) A Service charge of will be charged for a service connection during the Company's regular business Hours. Refer to Sheet No. 3A for charges to restore service during regular hours or after regular business hours or on Saturday, Sunday or holidays. This Service Charge is applicable whenever the Company makes a special trip to read the meter for an initial meter reading and/or to make a connection for a new customer for the premises to which service is requested.

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(E) No person or persons, corporation or partnership receiving water service from the Company will be permitted to use water for any other purposes than that for which they shall have contracted to pay as shown by their application, nor shall they supply water in any way to any party or parties without a written permit from the President or a Vice President of the Company. An accepted application for water service to any premises shall constitute a license to the applicant to take and receive a supply of water for said premises but only for the uses specified in such application and the supply shall not be used except for the premises specified in the application.

(F) No allowance for vacancy or for non-use will be made unless the water has been shut off from the Premises by a representative of the Water Company at the stop cock located at the curb, and then only where Service is discontinued for at least one month.

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WR-2010-0131; YW-2010-0722

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(2nd REVISED)
(1st REVISED)

SHEET NO. 11
SHEET NO. 11

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, CITY

RECEIVED

MAR 27 2000

RULES, REGULATIONS AND CONDITIONS OF SERVICE

3. Applications for Water Service – Cont'd

MISSOURI
Public Service Commission

(B) Any change in the identity of the contracting Customer at a premises will require a new application, and the Company may, after reasonable notice, discontinue the water supply until such new application has been made and accepted, but the former applicant or consumer of water shall remain liable for water furnished to said premises until he has given notice in writing to the Company to discontinue the supply.

(C) A Customer who has made application for water service to a premises shall be liable for all water service furnished to such premises until such time as the Customer properly notifies the Company to discontinue the service for his account.

(D) A Service charge of TWENTY DOLLARS (\$20.00) will be charged for a service connection during the Company's regular business hours. Services turned on at the request of the Customer after regular business hours or on Saturday, Sunday or holidays will be charged at actual cost not to exceed ONE HUNDRED DOLLARS (\$100.00). This Service Charge is applicable whenever the Company makes a special trip to read the meter for an initial meter reading and/or to make a connection for a new customer for the premises to which service is requested.

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+
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(E) No person or persons, corporation or partnership receiving water service from the Company will be permitted to use water for any other purposes than that for which they shall have contracted to pay as shown by their application, nor shall they supply water in any way to any party or parties without a written permit from the President or a Vice President of the Company. An accepted application for water service to any premises shall constitute a license to the applicant to take and receive a supply of water for said premises but only for the uses specified in such application and the supply shall not be used except for the premises specified in the application.

(F) No allowance for vacancy or for non-use will be made unless the water has been shut off from the premises by a representative of the Water Company at the stop cock located at the curb, and then only where service is discontinued for at least one month.

FILED

APR 26 2000
00-356

MISSOURI
Public Service Commission

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE	<u>March 27, 2000</u> month day year	DATE EFFECTIVE	<u>April 26, 2000</u> month day year
ISSUED BY:	<u>David P. Abernathy</u> David P. Abernathy, Vice President, Corporate Counsel and Secretary Name of Officer, Title		<u>535 N. New Ballas Road</u> St. Louis, MO 63141 Address

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN, MO AND VICINITY
NAME OF ISSUING CORPORATION COMMUNITY, TOWN, OR CITY

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

NOV 12 1997

3. Applications for Water Service - Cont'd

MISSOURI
Public Service Commission

(B) Any change in the identity of the contracting Customer at a premises will require a new application, and the Company may, after reasonable notice, discontinue the water supply until such new application has been made and accepted, but the former applicant or consumer of water shall remain liable for water furnished to said premises until he has given notice in writing to the Company to discontinue the supply.

(C) A Customer who has made application for water service to a premises shall be liable for all water service furnished to such premises until such time as the Customer properly notifies the Company to discontinue the service for his account.

(D) A Service charge of TWENTY DOLLARS (\$20.00) will be charged for a service connection during the Company's regular business hours. Services turned on at the request of the Customer after regular business hours or on Saturday, Sunday or holidays will be charged at actual cost not to exceed ONE HUNDRED DOLLARS (\$100.00).

(E) No person or persons, corporation or partnership receiving water service from the Company will be permitted to use water for any other purposes than that for which they shall have contracted to pay as shown by their application, nor shall they supply water in any way to any party or parties without a written permit from the President or a Vice President of the Company. An accepted application for water service to any premises shall constitute a license to the applicant to take and receive a supply of water for said premises but only for the uses specified in such application and the supply shall not be used except for the premises specified in the application.

(F) No allowance for vacancy or for non-use will be made unless the water has been shut off from the premises by a representative of the Water Company at the stop cock located at the curb, and then only where service is discontinued for at least one month.

CANCELLED

APR 26 2000

By *2nd RS 11*
Public Service Commission
MISSOURI

- * Indicates new rate or text
- + Indicates change

DATE OF ISSUE November 12, 1997
month day year

DATE EFFECTIVE

~~NOV 12 1997~~
NOV 14 1997
month day year

ISSUED BY: W.F. L'Ecuyer, Vice President & Manager
Name of Officer, Title

St. Joseph, MO
Address

NOV 14 1997
97-237
MO. PUBLIC SERVICE COM.

FILED

All Previous Joplin [REVISED]

Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.

[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation Community, Town or City

(JOPLIN DISTRICT) RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

3. APPLICATIONS FOR WATER SERVICE - Continued

MISSOURI Public Service Commission

(B) Any change in the identity of the contracting Customer at a premises will require a new application, and the Company may, after reasonable notice, discontinue the water supply until such new application has been made and accepted, but the former applicant or consumer of water shall remain liable for water furnished to said premises until he has given notice in writing to the Company to discontinue the supply.

(C) A Customer who has made application for water service to a premises shall be liable for all water service furnished to such premises until such time as the Customer properly notifies the Company to discontinue the service for his account.

(D) No charge will be made for turning on the water to new Customers during regular working hours. Services turned on at request of the Customer after regular hours or on Saturdays, Sundays and holidays, however, may be billed at actual cost.

(E) No person or persons, corporation or partnership receiving water service from the Company will be permitted to use water for any other purposes than that for which they shall have contracted to pay as shown by their application, nor shall they supply water in any way to any party or parties without a written permit from the President or a Vice President of the Company. An accepted application for water service to any premises shall constitute a license to the applicant to take and receive a supply of water for said premises but only for the uses specified in such application and the supply shall not be used except for the premises specified in the application.

(F) No allowance for vacancy or for non-use will be made unless the water has been shut off from the premises by a representative of the Water Company at the stop cock located at the curb, and then only where service is discontinued at least one month.

CANCELLED

NOV 14 1987 By [Signature] R.S. # 11 Public Service Commission MISSOURI

FILED APR - 1 1984 Public Service Commission

*Indicates new rate or text +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO. name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 1 1984

3. APPLICATIONS FOR WATER SERVICE - Continued

MISSOURI
Public Service Commission

(G) On any change in the ownership or possession of property having service connection with the distributing mains of the Company, a new application for service connection and water supply must be made to the Company and the former applicant or consumer of water at the same premises shall remain liable for water furnished to said premises until he shall have given notice to the Company to discontinue the furnishing of a further supply thereto and until any such sum so in arrears shall have been paid, he shall not be entitled to a supply of water at any premises.

4. SPECIAL APPLICATIONS FOR WATER SERVICE

(A) Water for transient, temporary or special purposes must be specially applied for.

(B) Water for building or construction purposes must be specially applied for.

(C) Connections for private fire service must be specially applied for.

(D) Whenever a street service connection is made to the mains for temporary service or for private fire service, the Applicant shall bear the entire cost and expense of labor and material for tapping the main and installing and maintaining the service connection and meter.

5. WATER FOR BUILDING OR CONSTRUCTION PURPOSES

Water for building purposes will be furnished by meter measurement only, and all water for building purposes, as set forth in the permit, must pass through one and the same meter. No service will be furnished until a suitable deposit has been made. The amount of the deposit will be determined by the Company, depending upon the size of the construction work contemplated, but the minimum deposit required shall be \$10.00.

FILED
APR - 1 1984
Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

RULES, REGULATIONS, AND CONDITIONS OF SERVICE

HELD FOR FUTURE USE

*

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WR-2010-0131; YW-2010-0722

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

<u>RULES, REGULATIONS AND CONDITIONS OF SERVICE</u>	RECEIVED FEB 7 1984 MISSOURI Public Service Commission
<p>6. APPLICATION FOR PRIVATE FIRE SERVICE</p> <p>(A) Service connections for water to be taken for the extinguishment of fire shall be made only upon the terms as provided in the "Application for Special Connection" for such service, a copy of which is filed herewith and made a part hereof, and then only after such license has been approved in writing by the President or Vice President and Manager, as well as by the Chief of the Fire Department.</p> <p>(B) A gate valve controlling the entire supply shall be placed at the curb or property line of the street in which the main is located or at such other point as may be approved by the Company, and said valve shall be furnished by and at the expense of the Customer, and any valve pit or vault which may be required shall also be furnished by and at the expense of the Customer.</p> <p>(C) The Company will make the connection to its mains at the cost and expense of the Customer, but the street service connection from the main to the property line shall be furnished and installed by the Company but at the cost and expense of the Customer.</p> <p>(D) The entire private fire service system on the Customer's premises shall be installed by and at the expense of the Customer, and shall be subject to the inspection, test and approval of the Company before the service is made effective, and at such times thereafter as may be deemed necessary by the Company.</p> <p>(E) Service for private fire protection shall be distinct and separate from the regular or general water service. A private fire service connection is furnished for the sole purpose of supply water for the extinguishment of accidental fires, and the use of water from such a connection for any other purpose is absolutely forbidden without the written approval of the President or a Vice President of the Company.</p>	<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> <p style="text-align: center; font-size: 1.2em; margin: 0;">FILED</p> <p style="text-align: center; margin: 0;">APR - 1 1984</p> <p style="text-align: center; margin: 0;">Public Service Commission</p> </div>

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DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
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ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

Rules, Regulations & Conditions of Service

6. Private Fire Protection Service

- A. Application for private fire protection service will be considered by the Company subject to the availability of water mains of sufficient size, and the furnishing of fire protection service shall be on the basis of pressure and volumes as may exist in the locality, which pressures and volumes are not guaranteed by the Company. The private fire protection service is not designed to extinguish a fire, but rather to suppress or retard its growth to protect persons and property.
- B. When fire flows are necessary (whether for a single premises or on a Master Water Service Line which is metered at its connection to the Company's main), the meter(s) must be capable of measuring a full range of flows required by the customer (both domestic and fire flows). The Customer with approval from the Company may choose the preferred method of:

A combination service line with a meter designed for both domestic flows and fire flows, typically referred to as a "fire flow" meter, or an approved meter by the Company. For residential single or two family premises combination services only, this meter may not be a "fire flow" meter designed and warranted for use on residential fire suppression systems. That portion of the dual purpose service line from the Company main to the property line shall be the property of the Company in consideration of its perpetual maintenance and upkeep excluding St. Louis County Operations.

Based on Customer's needs and premises requirements, the Customer with approval from the Company may also choose between:

- 1) a split service line configuration which uses a detector check meter(s) on the fire line and a meter suitable for the reasonably anticipated domestic usage requirements on the line not used for fire protection, or
- 2) a dedicated fire service line with detector check meter, which is separate from the domestic water service line.

If a Customer chooses a combination service configuration for a one or two family residential premises that is sized to meet fire flows, this service line will be considered an oversized Domestic Service Line and must conform to the rules for service connections as set forth in Rule 11. An "Application for Special Connection" must be completed and approved in writing by the Company, as well as by the applicable Fire Protection Authority.

A Customer who receives both domestic water and fire protection services through a combination or split service line acknowledges that discontinuance of service for any reason will result in the discontinuance of fire protection service.

- C. If unauthorized usage is made of the fire protection facilities, or unusual circumstances develop, the Company reserves the right, at any time, to install a meter or flow-detection device. In such circumstances the Company will provide the meter, but the cost of meter installation including necessary plumbing, fittings, vaults or meter settings necessary for the installation shall be paid by the Customer.

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: September 23, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WR-2010-0131; YW-2011-0146

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

RULES, REGULATIONS, AND CONDITIONS OF SERVICE

6. Private Fire Protection

A. Application for private fire protection service will be considered by the Company subject to the availability of water mains of sufficient size, and the furnishing of fire protection service shall be on the basis of pressure and volumes as may exist in the locality, which pressures and volumes are not guaranteed by the Company.

B. When fire flows are necessary (whether for a single premises or on a Master Water Service Line which is metered at its connection to the Company's main), the meter(s) must be capable of measuring a full range of flows required by the customer (both domestic and fire flows). The Customer with approval from the Company may choose the preferred method of:

A combination service line with a meter designed for both domestic flows and fire flows, typically referred to as a "fire flow" meter, or an approved meter by the Company. That portion of the dual purpose service line from the Company main to the property line shall be the property of the Company in consideration of its perpetual maintenance and upkeep excluding St. Louis County Operations.

Based on Customers needs and premise requirements, The Customer with approval from the Company may also choose between:

- 1) a split service line configuration which uses a detector check meter(s) on the fire line and a meter suitable for the reasonably anticipated domestic usage requirements on the line not used for fire protection, or
- 2) a dedicated fire service line with detector check meter, which is separate from the domestic water service line.

C. If unauthorized usage is made of the fire protection facilities, or unusual circumstances develop, the Company reserves the right, at any time, to install a meter or flow-detection device. In such circumstances the Company will provide the meter, but the cost of meter installation including necessary plumbing, fittings, vaults or meter settings necessary for the installation shall be paid by the customer.

D. All new Private Fire Service Line Connections shall include installations of a valve, as approved by the Company, of the same size as the service connection at the junction of the water main, along with an approved backflow prevention assembly with detection meter. The Company or Company's representative will make the service tap to its main at the cost and expense of the Customer. The backflow assembly must be installed on the customer premises in an in-ground vault, above ground, or inside a building. The installation and operation of the backflow assembly must conform to the requirements of the Company and the Department of Natural Resources and shall remain the sole responsibility of the Customer for periodic inspections, testing and maintenance by the Customer. Should a Customer fail to have the backflow assembly inspected, tested or maintained, the Company will refuse to continue service to the premise until such time as the Customer complies with the Rules.

E. No Private Fire Service Line Connections shall be used for domestic, commercial or industrial use unless such connection is authorized by the Company in writing.

F. All new sprinkler pipes and other private fire connection pipes shall be so placed as to be readily inspected. If the pipes are concealed on existing services or not readily identifiable, or if any authorized connections for other uses are in existence, meters shall be installed on each service at the expense of the Customer.

* Indicates new rate or text
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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

CANCELLED
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Missouri Public
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WR-2010-0131; YW-2010-0722

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

Rules, Regulations & Conditions of Service

6. Private Fire Protection Service (Continued)

- D. All new Private Fire Service Line Connections shall include installations of a valve, as approved by the Company, of the same size as the service connection at the junction of the water main, along with an approved backflow prevention assembly with detection meter. The Company or Company's representative will make the service tap to its mains at the cost and expense of the Customer. The backflow assembly must be installed on the Customer's premises in an in-ground vault, above ground, or inside a building. The installation and operation of the backflow assembly must conform to the requirements of the Company and the Department. of Natural Resources and shall remain the sole responsibility of the Customer for periodic inspections, testing and maintenance by the Customer. Should a Customer fail to have the backflow assembly inspected, tested or maintained, the Company will refuse to continue service to the premise until such time as the Customer complies with the Rules.
- E. No Private Fire Service Line Connections shall be used for domestic, commercial or industrial use unless such connection is authorized by the Company in writing.
- F. All new sprinkler pipes and other private fire connection pipes shall be so placed as to be readily inspected. If the pipes are concealed on existing services or not readily identifiable, or if any authorized connections for other uses are in existence, meters shall be installed on each service at the expense of the Customer.

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DATE OF ISSUE: September 23, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

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WR-2010-0131; YW-2011-0146

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

RULES, REGULATIONS, AND CONDITIONS OF SERVICE

6. Private Fire Protection (continued)

- G. The size of the private fire service connection shall be determined by the Company. *
- H. Customers desiring private fire service must consult, before installation, with the Company as to the availability of mains and pressure. In the event a private fire service connection is requested at a point not already served by a main of adequate capacity, at the sole discretion of the Company, a main extension will be required as provided in the rule for Extension of Company's Water Mains. *
- I. Private fire hydrants not installed on public right-of-way or on Company easement and connected to Company mains shall be subject to required contracts as provided in the Company's applicable rate schedule. *
- J. At the sole discretion of the Company, the preferred method of private fire line installation that may be permitted would be a combination water service line for both Domestic and Private Fire service. *
- K. Any modifications to any existing service lines to retrofit a fire suppression system for either residential or commercial shall have written approval of the Company, Fire authority, and the division of plumbing having jurisdiction of the Premises to be served prior to modification and or installation of said fire suppression system. *
- L. An applicant for Split, Combination Water Service lines, Special Connections(s) or dedicated fire service lines shall comply with all provisions specified in the Application for Special Connection which may be modified, altered or changed from time to time by the Company. *
- M. Service connections for water to be taken for the extinguishment of fire shall be made only upon the terms as provided for in the "Application for Special Connection" for such service, a copy of which is available at the Company office, and then only after such application has been approved in writing by the Company designee, as well as by the Fire Protection Authority designee. *
- N. A valve controlling the entire supply, as approved by the Company, shall be placed either at the curb or at such other point as may be approved by the Company, and said valve shall be at the expense of the Customer, and any valve pit or vault which may be required will also be furnished by and at the expense of the Customer. *
- O. Where split services are used for both general and fire purposes, separate charges will be made for each type of service in accordance with the established schedule of rates. *

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DATE OF ISSUE: June 18, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

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Missouri Public
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October 23, 2010
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WR-2010-0131; YW-2011-0146

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

Rules, Regulations & Conditions of Service

6. Private Fire Protection Service (Continued)

G. The size of the private fire service connection shall be determined by the Company.

H. Customers desiring private fire service must consult, before installation, with the Company as to the availability of mains and pressure. In the event a private fire service connection is requested at a point not already served by a main of adequate capacity, at the sole discretion of the Company, a main extension will be required as provided in the rule for Extension of Company's Water Mains.

I. Private fire hydrants not installed on public right-of-way or on Company easement and connected to Company mains shall be subject to required contracts as provided in the Company's applicable rate schedule.

J. Any modifications to any existing service lines to retrofit a fire suppression system for either residential or commercial structures shall have written approval of the Company, applicable Fire Protection Authority, and the division of plumbing having jurisdiction of the premises to be served, prior to modification and or installation of said fire suppression system.

K. An applicant for Split, Combination Water Service lines, Special Connection(s) or dedicated fire service lines shall comply with all provisions specified in the Application for Special Connection, which may be modified, altered or changed from time to time by the Company.

L. Service connections for water to be used for the suppression of fire shall be made only upon the terms as provided for in the "Application for Special Connection" for such service, a copy of which is available at the Company's office, and then only after such application has been approved in writing by the Company, as well as by the applicable Fire Protection Authority.

M. A valve controlling the entire supply, as approved by the Company, shall be placed either at the curb or at such other point as may be approved by the Company, and said valve shall be at the expense of the Customer, and any valve pit or vault which may be required will also be furnished by and at the expense of the Customer.

N. Where split services are used for both general and fire purposes, separate charges will be made for each type of service in accordance with the established schedule of rates.

O. The Company shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any persons or property against loss or damage by fire, or otherwise.

P. The Company shall not in any way or under any circumstance be held liable or responsible for personal injury, death, property damage, or any other claim of loss following or resulting from: the termination or discontinuance of a Customer's service; a deficiency in the pressure, volume or supply of water due to the malfunction or failure of a meter; or a deficiency in the pressure, volume or supply of water while meters or service lines are being repaired or replaced, unless such injury, damage or loss is due to the willful misconduct or gross negligence of the Company.

* Indicates new rate or text

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DATE OF ISSUE: September 23, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
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October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

RULES, REGULATIONS, AND CONDITIONS OF SERVICE

HELD FOR FUTURE USE

*

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DATE OF ISSUE: June 18, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

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 FEB - 1 1984
 MISSOURI
 Public Service Commission

RULES, REGULATIONS AND CONDITIONS OF SERVICE

6. APPLICATION FOR PRIVATE FIRE SERVICE - Continued

(F) Where services already installed are used for both general and fire purposes, separate charges will be made for each type of service in accordance with the established schedule of rates, the charge for fire service being based on the size of the service pipe, and that for general water service being based on the consumption through and the size of the meter or meters installed.

(G) Private fire protection service may at any time be furnished at the option of the Company through a line guarded by an approved fire line meter or detector device which shall be furnished and installed by the Customer at his cost and expense. The meter shall be set in a brick or concrete vault or chamber, properly drained and protected, located on the Customer's premises at a point as near as possible to the point of entry to the premises, and said vault or chamber shall be constructed and maintained by and at the expense of the Customer. The meter or detector device will be maintained by the Company, but at the expense of the Customer.

(H) Hydrants and other fixtures connected with a private fire service connection may be sealed by the Company, and such seals shall be broken only in case of fire or as specially permitted by the Company, and the Customer must immediately notify the Company of the breaking of any such seal.

(I) No pipe or fixtures connected with a private fire service connection served by the Company shall be connected with pipes or fixtures supplied with water from any other source.

(J) The Customer shall furnish an accurate sketch or drawing showing the pipes, valves, hydrants, connections and appurtenances on the premises of the Customer and connected with the mains of the Company and also an accurate sketch of any other water pipe system and fixtures that may exist on the premises.

(K) Whenever a fire service system is to be tested under the regulations of the fire insurance underwriters, the Customer shall notify the Company of such proposed test, naming the day and hour when same is to be made, so that, if desired, the Company may have an inspector present during the test.

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 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

RULES, REGULATIONS, AND CONDITIONS OF SERVICE

7. DISCONTINUANCE OF WATER SERVICE +

(A) The Customer shall notify the Company at least three (3) days in advance of the day disconnection is desired. The Customer shall remain responsible for all service used and the billings therefore until service is disconnected pursuant to such notice. +
+

(B) The Company may discontinue water service to a customer for one or more of the following reasons: +

- I. Nonpayment of an undisputed delinquent charge; +
- II. Failure to post a required deposit or guarantee; +
- III. Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises; +

* Indicates new rate of text

+ Indicates change

DATE OF ISSUE: June 18, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

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MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

RECEIVED

FEB 3 1995

MISSOURI
Public Service Commission

6. APPLICATION FOR PRIVATE FIRE SERVICE - Continued

(L) Any repairs or maintenance performed on the premises of the Customer will be at the Customer's expense, and that performed in the street will also be at the expense of the Customer.

(M) The entire private fire service connection and all parts of it, and any meter or other indicating or controlling device and all parts and appurtenances thereof, no matter where located, shall be under the sole jurisdiction of the Company.

(N) The Company shall determine the size and location of any connections made to its mains for private fire service.

(O) All applications for private fire protection shall be subject to the written approval of the Chief of the applicable Fire Department, who, by such approval, shall affirm that, in his opinion, the public fire protection will not be endangered by the proposed connection to be made by the Company.

7. DISCONTINUANCE OF WATER SERVICE

(A) The Customer shall notify the Company at least three (3) days in advance of the day disconnection is desired. The Customer shall remain responsible for all service used and the billings therefor until service is disconnected pursuant to such notice.

(B) The Company may discontinue water service to a customer for one or more of the following reasons:

- I. Nonpayment of an undisputed delinquent charge;
- II. Failure to post a required deposit or guarantee; *
- III. Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises; *

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+Indicates change

FILED

MAR 8 1995
95 - 127
MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE: Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY Name of Issuing Corporation Community, Town or City

(JOPLIN DISTRICT) RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

6. APPLICATION FOR PRIVATE FIRE SERVICE - Continued

MISSOURI Public Service Commission

(L) Any repairs or maintenance performed on the premises of the Customer will be at the Customer's expense, and that performed in the street will also be at the expense of the Customer.

(M) The entire private fire service connection and all parts of it, and any meter or other indicating or controlling device and all parts and appurtenances thereof, no matter where located, shall be under the sole jurisdiction of the Company.

(N) The Company shall determine the size and location of any connections made to its mains for private fire service.

(O) All applications for private fire protection shall be subject to the written approval of the Chief of the applicable Fire Department, who, by such approval, shall affirm that, in his opinion, the public fire protection will not be endangered by the proposed connection to be made by the Company.

7. DISCONTINUANCE OF WATER SERVICE

(A) The Customer shall notify the Company at least three (3) days in advance of the day disconnection is desired. The Customer shall remain responsible for all service used and the billings therefor until service is disconnected pursuant to such notice.

(B) The Company may discontinue water service to a Customer with six (6) days written notice for one or more of the following reasons:

I. Nonpayment of a delinquent account.

II. Failure to post a security deposit or guarantee acceptable to the Company.

III. Unauthorized interference, diversion or use of the Company's water service situated or delivered on or about the Customer's premises.

CANCELLED

FILED

MAR 8 1985

APR - 1 1984

*Indicates new rate or text +Indicates change

BY [Signature] Public Service Commission MISSOURI

Public Service Commission

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO. name of officer title address

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

RECEIVED

FEB 3 1995

MISSOURI
Public Service Commission

7. DISCONTINUANCE OF WATER SERVICE - Continued

- IV. Failure to comply with terms of a settlement agreement; *
- V. Refusal after reasonable notice to permit inspection, maintenance, replacement or meter reading of Company equipment. If the Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable; *
- VI. Misrepresentation of identity in obtaining utility service;
- VII. Violation of any other rules of the Company approved by the commission which adversely affect the safety of the customer or other persons or the integrity of the Company's system; or *
- VIII. Non-payment of a sewer bill pursuant to a contract between the Company and a sewer corporation, municipality or sewer district authorized by state statute. *
- IX. As provided by state or federal law. *

(C) None of the following shall constitute sufficient cause for the Company to discontinue service:

- I. The failure of a customer to pay for merchandise, appliances or services not subject to commission jurisdiction as an integral part of the Company service provided by the Company, except for a sewer bill pursuant to Rule 7.(B) VIII. *
- II. The failure of the customer to pay for service received at a separate metering point, residence or location. In the event of discontinuance or termination of service at a separate residential metering point, residence or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule; *

*Indicates new rate or text
+Indicates change

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95 - 127
MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE: Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

7. DISCONTINUANCE OF WATER SERVICE - Continued

MISSOURI
Public Service Commission

IV. Failure to comply with the terms and conditions of a settlement agreement.

V. Refusal to grant access at reasonable times to equipment installed upon the premises of the Customer for the purpose of inspection, meter reading, maintenance or replacement. Termination for inability to obtain meter readings shall be in accordance with the rules of the Public Service Commission.

VI. Misrepresentation of identity for the purpose of obtaining water service.

VII. Violation of any other rules of the Company which adversely affects the safety of the Customer or other persons, or the integrity of the Company's delivery system.

(C) None of the following shall constitute sufficient cause for the Company to discontinue service:

I. The failure of a Customer to pay for merchandise, appliances, or services not subject to Public Service Commission jurisdiction as an integral part of the water utility service.

II. The failure of the Customer to pay for concurrent service received at a separate metering point, residence or location; EXCEPT, that in the event of discontinuance or termination of service at a separate metering point, residence or location in accordance with these rules, the Company may transfer any unpaid balance to any other service account of the Customer.

III. The failure of the Customer to pay for a different class of service received at the same or different location. The placing of more than one meter at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule.

CANCELLED

FILED

APR - 1 1984

Public Service Commission

MAR 8 1984

BY J.P.R.S. #16
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

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FEB 3 1995

7. DISCONTINUANCE OF WATER SERVICE - Continued

MISSOURI
Public Service Commission

III. The failure of the customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule;

IV. The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued received substantial benefit and use of the service;

*

V. The failure of a previous owner or occupant of the premises to pay an unpaid or delinquent bill except where the previous occupant remains an occupant or user; or

*

VI. The failure to pay a bill correcting a previous underbilling, whenever the customer claims an inability to pay the corrected amount, unless a utility has offered the customer a payment arrangement equal to the period of underbilling.

*

(D) Except for Rule 7(B) VIII, notwithstanding any other provision of this rule, The Company shall postpone the discontinuance of water service to a residential customer for a time not in excess of twenty-one days if the Company is advised the discontinuance will aggravate an existent medical emergency of the Customer, a member of his family or other permanent resident of the premises where service is rendered. The Company may require a Customer to provide satisfactory evidence that a medical emergency exists.

*

(E) Notwithstanding any other provision of this rule, the Company may discontinue service temporarily without advance notice for reasons of maintenance, health, safety or a state of emergency.

(F) If a Customer disputes a particular bill, the Company will not terminate service for non-payment so long as the Customer (i) pays the undisputed portion of the bill (if the parties are unable to determine the undisputed portion the

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*Indicates new rate or text
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MAR 8 1995
95-127
MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE: Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

All Previous Joplin [REMOVED] SHEET No.
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City

(JOPLIN DISTRICT) FILED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 2 1984

7. DISCONTINUANCE OF WATER SERVICE - Continued

MISSOURI Public Service Commission

(D) Notwithstanding any other provision of this rule, the Company shall postpone the discontinuance of water service to a residential Customer for a time not in excess of twenty-one days if the Company is advised the discontinuance will aggravate an existent medical emergency of the Customer, a member of his family or other permanent resident of the premises where service is rendered. The Company may require a Customer to provide satisfactory evidence that a medical emergency exists.

(E) Notwithstanding any other provision of this rule, the Company may discontinue service temporarily without advance notice for reasons of maintenance, health, safety or a state of emergency.

(F) If a Customer disputes a particular bill, the Company will not terminate service for non-payment so long as the Customer (i) pays the undisputed portion of the bill (if the parties are unable to determine the undisputed portion, the Customer shall pay to the utility fifty percent (50%) of the bill in dispute), (ii) pays all future periodic bills by the due date, and (iii) enters into bonafide discussions with the Company to settle the dispute in accordance with rules of the Public Service Commission. If agreement cannot be reached on settlement of the dispute, the Customer may register his dispute with the Public Service Commission in accordance with Commission rules.

8. RENEWAL OF WATER SERVICE AFTER DISCONTINUANCE

(A) When water service to a premises has been terminated promptly at reason other than temporary vacancy, it will be renewed promptly at that premises when the cause for discontinuance has been eliminated and upon payment of all charges due and payable by the Customer in accordance with the Company's approved schedule of rates and tariffs.

(B) No Customer whose service has been turned off shall turn on same or have same done by anyone other than the Company.

CANCELLED

FILED APR - 1 1984

*Indicates new rate or text
+Indicates change

MAR 8 1985 BY [Signature] Public Service Commission MISSOURI

Public Service Commission April 1, 1984

DATE OF ISSUE January 30, 1984 month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO. name of officer title address

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

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MISSOURI
Public Service Commission

7. DISCONTINUANCE OF WATER SERVICE - Continued

Customer shall pay to the utility fifty percent (50%) of the bill in dispute), (ii) pays all future periodic bills by the due date, and (iii) enters into bonafide discussions with the Company to settle the dispute in accordance with rules of the Public Service Commission. If agreement cannot be reached on settlement of the dispute, the Customer may register his dispute with the Public Service Commission in accordance with Commission rules.

(G) Except for Rule 7(B) VIII, the Company shall not discontinue residential service pursuant to section 7(B) unless written notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. As an alternative, the Company may deliver a written notice in hand to the customer at least ninety-six (96) hours prior to discontinuance. A notice of discontinuance of service shall not be issued as to that portion of a bill which is determined to be an amount in dispute pursuant to sections 4 CSR 240-13.045(5) or (6) that is currently the subject of a dispute pending with the utility or complaint before the commission, nor shall such a notice be issued as to any bill or portion of a bill which is the subject of a settlement agreement except after breach of settlement.

*

(H) On the date specified on the notice of discontinuance or within eleven (11) business days after that, and subject to the requirements of these rules, the Company may discontinue service to a residential customer between the hours of 8:00 a.m. and 4:00 p.m. Service shall not be discontinued on a day when Company personnel are not available to reconnect the customer's service or on a day immediately preceding such a day. After the eleven (11) business day effective period of the notice, all notice procedures required by this rule shall again be followed before the Company will discontinue service.

*

(I) The Company shall make reasonable effort to communicate with the customer, at least twenty-four (24) hours prior to any discontinuance, regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance

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*Indicates new rate or text
+Indicates change

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95 - 127
MO. PUBLIC SERVICE COMM

DATE OF ISSUE : Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

All Previous Joplin [REMOVED]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. [Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City

(JOPLIN DISTRICT) RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 2 1984

8. RENEWAL OF WATER SERVICE AFTER DISCONTINUANCE - Continued

MISSOURI Public Service Commission

(C) Water will not be turned on to any premises unless there is a responsible person present at such time to see that all water outlets in the premises are closed to prevent damage by escaping water.

9. TURN-ON CHARGE

(A) When it has been necessary to discontinue water service to any premises because of a violation of the Rules and Regulations or on account of non-payment of any bill, a charge of \$15.00 will be made to partly cover the expense of turning on the water, except that the charge for any service turned on at the request of a Customer after regular hours or on Saturdays, Sundays, or holidays will be at actual cost, but not exceeding \$60.00. This charge, together with any arrears that may be due the Company for charges against the Customer, and any service deposit required by the Company, must be paid before the water will again be turned on.

(B) If at the time of such discontinuance of service the Customer does not have a deposit with the Company, the Company may require a cash deposit as a guarantee of the payment of future bills before the water will be turned on.

10. ABATEMENTS AND REFUNDS

There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Company.

11. INSTALLATION OF SERVICE LINES

(A) Where its mains are now or may hereafter be laid, the Company will, at its expense, install the service pipe and appurtenances between the water main in the street up to and including the stop cock and curb box, or the coppersetter when installed in the meter box at or near the curb line, provided that the service pipe is required for the immediate and continuous supply of water for general water service to premises abutting the public highway upon which such mains are located; and all such service pipes and appurtenances shall be installed only by the Company.

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APR - 1 1984

*Indicates new rate or text
+Indicates change

DATE OF ISSUE January 30, 1984
month day year
ISSUED BY G. W. Thornburg, President
name of officer title address
7th & Joplin Streets, Joplin, MO.

MAR 8 1985
DATE EFFECTIVE
BY Public Service Commission
MISSOURI

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

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FEB 3 1995

MISSOURI
Public Service Commission

7. DISCONTINUANCE OF WATER SERVICE - Continued

of service would affect an occupant who is not the company's customer, or is not responsible for payment of the bill, then the Company shall make reasonable effort to inform such occupant(s).

(J) Discontinuance of service will be made during reasonable hours. *
Company personnel shall identify themselves and announce the intention to disconnect service, or leave a conspicuous notice of the disconnect.

(K) The provisions of paragraphs (i) and (j) above may be waived if safety of *
Company personnel while at the premises is a consideration.

8. RENEWAL OF WATER SERVICE AFTER DISCONTINUANCE

(A) When water service to a premises has been terminated for any reason *
other than temporary vacancy, it will be renewed promptly at that premises when the cause for discontinuance has been eliminated and upon payment of all charges, due and payable by the Customer in accordance with the Company's approved schedule of rates and tariffs or payment of a sewer bill and other charges pursuant to a contract between the Company and a sewer corporation, municipality, or sewer district authorized by state statute.

(B) No Customer whose service has been turned off shall turn on same or have same done by anyone other than the Company.

(C) Water will not be turned on to any premises unless there is a responsible person present at such time to see that all water outlets in the premises are closed to prevent damage by escaping water.

*Indicates new rate or text
+Indicates change

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MAR 8 1995
95 - 127
MO. PUBLIC SERVICE COMM

DATE OF ISSUE: Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

FOR

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

RULES, REGULATIONS AND CONDITIONS OF SERVICE

9. Turn-On Charge

(A) When it has been necessary to discontinue water service to any premises because of violation of the Rules and Regulations, except for non-payment of a sewer bill pursuant to Rule 7(B) VIII, or on account of non-payment of any bill, a charge will be made to restore water service. Refer to Sheet No. 3A (or to Sheet No. 3C for Loma Linda Development) for charges to restore service during regular hours or after regular hours or on Saturdays, Sundays, or holidays. This charge, together with any arrears that may be due the Company for charges against the Customer, and any service deposit required by the Company, must be paid before the water will again be turned on.

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(B) If at the time of such discontinuance of service the Customer does not have a deposit with the Company, the Company may require a cash deposit as a guarantee of the payment of future bills before the water will be turned on.

10. Abatements and Refunds

There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Company.

11. Installation of Service Lines

(A) Application for water service shall be made with the offices of the Company by the prospective Customer. The application for water service shall specify the location of the premises to be served, the name of the applicant, the size of service connection desired and the scope and type of use to be made of the service.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE January 21, 2011 DATE EFFECTIVE January 31,2011
month day year month day year

ISSUED BY: Frank L. Kartmann 727 Craig Road
President St. Louis, MO 63141
Name of Officer, Title Address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR

CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

RULES, REGULATIONS AND CONDITIONS OF SERVICE	
<p>9. Turn-On Charge</p> <p>(A) When it has been necessary to discontinue water service to any premises because of violation of the Rules and Regulations, except for non-payment of a sewer bill pursuant to Rule 7(B) VIII, or on account of non-payment of any bill, a charge will be made to partly to restore water service. Refer to Sheet No. 3A for charges to restore service during regular hours or after regular hours or on Saturdays, Sundays, or holidays. This charge, together with any arrears that may be due the Company for charges against the Customer, and any service deposit required by the Company, must be paid before the water will again be turned on.</p> <p>(B) If at the time of such discontinuance of service the Customer does not have a deposit with the Company, the Company may require a cash deposit as a guarantee of the payment of future bills before the water will be turned on.</p> <p>10. Abatements and Refunds</p> <p>There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Company.</p> <p>11. Installation of Service Lines</p> <p>(A) Application for water service shall be made with the offices of the Company by the prospective Customer. The application for water service shall specify the location of the premises to be served, the name of the applicant, the size of service connection desired and the scope and type of use to be made of the service.</p> <p>* Indicates new rate or text + Indicates change</p>	<p>+ + + +</p>

DATE OF ISSUE	<u>June 18, 2010</u> month day year	DATE EFFECTIVE	<u>July 1, 2010</u> month day year
ISSUED BY:	<u>Frank L. Kartmann</u> President Name of Officer, Title		<u>727 Craig Road</u> St. Louis, MO 63141 Address

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN, MO AND VICINITY
NAME OF ISSUING CORPORATION COMMUNITY, TOWN, OR CITY

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE		NOV 12 1997
9. Turn-On Charge	<p>(A) When it has been necessary to discontinue water service to any premises because of violation of the Rules and Regulations, except for non-payment of a sewer bill pursuant to Rule 7(B) VIII, or on account of non-payment of any bill, a charge of \$40.00 will be made to partly cover the expense of turning on the water, except that the charge for any service turned on at the request of a Customer after regular hours or on Saturdays, Sundays, or holidays will be actual cost not to exceed \$100.00. This charge, together with any arrears that may be due the Company for charges against the Customer, and any service deposit required by the Company, must be paid before the water will again be turned on.</p> <p>(B) If at the time of such discontinuance of service the Customer does not have a deposit with the Company, the Company may require a cash deposit as a guarantee of the payment of future bills before the water will be turned on.</p>	<p>MISSOURI Public Service Commission</p> <p>* * * * * *</p>
10. Abatements and Refunds	<p>There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Company.</p>	
11. Installation of Service Lines	<p>(A) Application for water service shall be made with the offices of the Company by the prospective Customer. The application for water service shall specify the location of the premises to be served, the name of the applicant, the size of service connection desired and the scope and type of use to be made of the service.</p>	
* Indicates new rate or text		
+ Indicates change		

DATE OF ISSUE November 12, 1997
month day year

DATE EFFECTIVE NOV 14 1997
~~November 12, 1997~~
month day year

ISSUED BY: W.F. L'Ecuyer, Vice President & Manager
Name of Officer, Title

St. Joseph, MO
Address **FILED**

NOV 14 1997
97-237
MO. PUBLIC SERVICE COMMISSION

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DEC - 1 1995

MISSOURI-AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

MO. PUBLIC SERVICE COMM.

<u>RULES, REGULATIONS AND CONDITIONS OF SERVICE</u>	
<p>9. TURN-ON CHARGE</p> <p>(A) When it has been necessary to discontinue water service to any premises because of violation of the Rules and Regulations, except for non-payment of a sewer bill pursuant to Rule 7(B) VIII, or on account of non-payment of any bill, a charge of \$15.00 will be made to partly cover the expense of turning on the water, except that the charge for any service turned on at the request of a customer after regular hours or on Saturdays, Sundays, or holidays will be actual cost, but not exceeding \$60.00. This charge, together with any arrears that may be due the Company for charges against the Customer, and any service deposit required by the Company, must be paid before the water will again be turned on.</p> <p>(B) If at the time of such discontinuance of service the Customer does not have a deposit with the Company, the Company may require a cash deposit as a guarantee of the payment of future bills before the water will be turned on.</p>	<p>CANCELLED</p> <p>NOV 14 1997</p> <p>By <i>W.R.S.</i> # <i>B.B.</i></p> <p>Public Service Commission MISSOURI</p> <p style="text-align: center;">*</p>
<p>10. ABATEMENTS AND REFUNDS</p> <p>There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Company.</p>	
<p>11. INSTALLATION OF SERVICE LINES</p> <p>(A) Application for water service shall be made with the offices of the Company by the prospective Customer. The application for water service shall specify the location of the premises to be served, the name of the applicant, the size of service connection desired and the scope and type of use to be made of the service.</p>	

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: Dec. 1, 1995

DATE EFFECTIVE: Dec. 5, 1995

ISSUED BY : W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

FILED

DEC - 5 1995
95 - 205

MISSOURI
Public Service Commission

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

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FEB 3 1995

MISSOURI
Public Service Commission

9 TURN-ON CHARGE

(A) When it has been necessary to discontinue water service to any premises because of violation of the Rules and Regulations, except for non-payment of a sewer bill pursuant to Rule 7(B) VIII, or on account of non-payment of any bill, a charge of \$15.00 will be made to partly cover the expense of turning on the water, except that the charge for any service turned on at the request of a customer after regular hours or on Saturdays, Sundays, or holidays will be actual cost, but not exceeding \$60.00. This charge, together with any arrears that may be due the Company for charges against the Customer, and any service deposit required by the Company, must be paid before the water will again be turned on.

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(B) If at the time of such discontinuance of service the Customer does not have a deposit with the Company, the Company may require a cash deposit as a guarantee of the payment of future bills before the water will be turned on.

CANCELLED

10. ABATEMENTS AND REFUNDS

There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Company.

DEC 5 1995
BY R.S. 18B
Public Service Commission
MISSOURI

11. INSTALLATION OF SERVICE LINES

(A) Where its mains are now or may hereafter be laid, the Company will, at its expense, install the service pipe and appurtenances between the water main in the street up to and including the stop cock and curb box, or the copper setter when installed in the meter box at or near the curb line, provided that the service pipe is required for the immediate and continuous supply of water for general water service to premises abutting the public highway upon which such mains are located; and all such service pipes and appurtenances shall be installed only by the Company.

*Indicates new rate or text
+Indicates change

FILED

MAR 8 1995
95-127
MO. PUBLIC SERVICE COMM

DATE OF ISSUE: Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

RECEIVED

DEC - 1 1995

MISSOURI-AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

MO. PUBLIC SERVICE COMMISSION

RULES, REGULATIONS AND CONDITIONS OF SERVICE

11. INSTALLATION OF SERVICE LINES - Continued

- (B) Any new occupant at a premise shall require a new application. The Company may, after reasonable notice, discontinue the water supply until such new application has been made and accepted.
- (C) The Company will not be required to enlarge any existing service connection if in the Company's opinion the service connection is of adequate size.
- (D) Only persons duly authorized by the Company shall make any connection to or disconnection from a water main or service connections of the Company, or set, change, remove, interfere with or by-pass any water meter of the Company. Penalties provided by law for any such action will be rigidly enforced.
- (E) At the time of application for service, applicant may be required to execute a written application or contract; provided, however, that the Company shall have the right to reject any application that does not meet the requirements of their rules and regulations. In any case where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract for such reasonable period of time as is specified by the Company at the time of the making of such contract.
- (F) The customer shall, upon request of the Company, present in writing to the Company, a list of the devices which are to be attached to the Company's lines, giving the location of the building, and the Company will then advise the form and the character of the water facilities available.
- (G) No substantial addition to the water using equipment or appliances connected to the water system of the Company shall be made except upon written notice to, and with the written consent of the Company.

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* Indicates new rate or text
+ Indicates change

FILED

DATE OF ISSUE: Dec. 1, 1995

DATE EFFECTIVE: Dec. 5, 1995

ISSUED BY : W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

DEC - 5 1995
95 - 205

MISSOURI
Public Service Commission

All Previous Joplin [REMOVED]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

1984 FEB 15 11 51 AM
MISSOURI PUBLIC SERVICE COMMISSION

FEB 11 1984

11. INSTALLATION OF SERVICE LINES - Continued

(B) The Company will make all connections to its mains, and specify the size, kind and quality of all materials entering into the corporation cock and service pipe. The corporation cock, curb cock, curb box, meter box, and the service pipe from the street main to the curb cock will be furnished, installed and maintained by the Company, and shall remain under its sole control and jurisdiction.

(C) The Customer's service pipe and all connections and fixtures attached thereto shall be subject to the inspection of the Company before the water will be turned on, and all premises receiving a supply of water and all service pipes, meters and fixtures, including any and all fixtures within the said premises, shall at all reasonable hours be subject to inspection by and duly authorized employees of the Company.

(D) All service pipes shall be laid at all points at least three and one-half feet below the surface of the ground and shall be placed on firm and continuous earth so as to give unyielding and permanent support. They shall not be laid in sewer ditches, nor in driveways, no pass through premises other than that to be supplied, and shall be installed in a trench at least two feet in a horizontal direction, in undisturbed earth, from any other trench wherein are laid gas pipe, sewer pipe, or other facilities, public or private.

(E) The Customer shall install a stop and waste cock of a type approved by the Company on the service pipe immediately inside the foundation wall of the building supplied, and so located as to be easily accessible to the occupants and to provide proper drainage for all of the pipes in the building, as well as for the meter, if installed in the building.

(F) The Customer shall, at his own cost and expense, make all changes in his portion of the service pipe required or rendered necessary on account of changes in grades, relocation of mains, or other causes.

MISSOURI Public Service Commission

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DEC 5 1995

Let P.S. # 19
MISSOURI Public Service Commission

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APR - 1 1984

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+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE Public Service Commission
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

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MISSOURI-AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

DEC - 1 1995

MO. PUBLIC SERVICE COM. 1

RULES, REGULATIONS AND CONDITIONS OF SERVICE

11. INSTALLATION OF SERVICE LINES - Continued

- (H) Any complaint against the service or employees of the Company should be made at an office of the Company and preferably in writing.
- (I) The Company shall not be obliged to install a service connection until the Customer's water service meets existing plumbing codes and Company specifications. *For purpose of this tariff a "SERVICE CONNECTION" is defined as the service pipe from the main to a curb stop or service box at the property line, owned and maintained by the Company, used to conduct water from the main to and including a metering installation near the Customer's property line. A "CUSTOMER'S WATER SERVICE" is defined as a pipe with appurtenances from the Service Connection to the Customer's premises.*
- (J) The Company will locate the point to which service connection will be made and will furnish and run the service pipe to the Customer's property line. Company will own, maintain, and replace, when necessary, all service connections.
- (K) The actual ownership of a minority of the service connections is indeterminate in several areas served by the Company. It is therefore the intent of these rules and regulations that the Company shall assume the responsibility and expense for maintenance of all service connections to the Customer's property line or the meter installation, if such installation is located outside the customer's property, or inside the customer's property and within five (5) feet of the property line. When, in the opinion of the Company, a service connection is in need of replacement, the Company shall make the replacement at its own expense. The Company will hold title to all service connections installed by the Company.
- (L) The Customer's water service from the box to the Customer's building shall be installed by and at the expense of the Customer. A Customer's water service shall not be used to supply more than a single premise without the consent of the Company.

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* Indicates new rate or text
+ Indicates change

FILED

DATE OF ISSUE: Dec. 1, 1995

DATE EFFECTIVE: Dec. 5, 1995

ISSUED BY : W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

DEC - 5 1995
95 - 205

MISSOURI
Public Service Commission

All Previous Joplin [REXXXXXX]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.

[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City

(JOPLIN DISTRICT) RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

11. INSTALLATION OF SERVICE LINES - Continued

MISSOURI
Public Service Commission

(G) No fixture shall be attached to, or any branch made in, the service pipe between the street main and the meter.

(H) Each new premises, or existing premises to be altered, shall be supplied through an independent service pipe, from a separate curb cock or meter box, and all double houses, apartment buildings which do not qualify as a single premises as defined under Rule 2 (E), and similar structures shall have a separate service connection for each tenant unless specifically approved or ordered by the Company, in which event the owner is to be solely responsible for all water used on and in said buildings or premises.

(I) The Company will maintain service pipes and appurtenances laid by it, but it will not maintain any service pipes or fixtures in or upon the Customer's premises which are Customer-owned, or which were installed to supply special fire connections or temporary service connections.

(J) Service pipes installed and owned by the property owner must be kept and maintained in good condition and free from all leaks, and for failure so to do the water supply may be discontinued.

(K) The Company shall in no event be liable for any damage done or inconvenience caused by reason of any break, leak or defect in, or by water escaping from Customers' service pipes, or from fixtures on the premises of the owner or Customer.

(L) The curb box or meter box will be set on a level with the grade of the surrounding terrain on which the installation is made and shall be kept accessible at all times.

(M) No plumber shall part with the possession of a key for turning on or off the water, except to an employee of the Company.

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DEC 5 1995
BY *let R.S. #20*
Public Service Commission
MISSOURI

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APR - 1 1984
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

MISSOURI-AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

RULES, REGULATIONS, AND CONDITIONS OF SERVICE

11. INSTALLATION OF SERVICE LINES - Continued

(M) For service at a new location, applicant shall pay, in advance, a service connection charge as follows:

3/4" Single Meter Service Connection	\$552	+
3/4" Dual Meter Service Connection (with 1" service line)	\$778	+

If one side of a dual connection is used, customer shall pay only one-half of the \$778 charge, or \$389. For a service larger than 3/4", the service connection shall be equal to the cost of installing a meter and service connection. Any income tax liability will be added to the service connection fee.

(N) Customers' water services will not be extended along public streets or roadways or through property of others in connecting with water mains. If a service connection is requested at a point not already served by a main of adequate capacity, the Company shall extend its mains as provided in Rule 22.

(O) Any change in the location and/or size of an existing service connection requested by the Customer shall be made at his expense.

(P) New service connections for yearly services shall be furnished and installed by the Company for the charges as set forth in Rule 11 (m). All additional installation and maintenance costs shall be at the expense of the Company.

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+Indicates change

DATE OF ISSUE April 19, 2004 DATE EFFECTIVE May 19, 2004
month day year month day year

ISSUED BY: David P. Abernathy, Vice President, 535 N. New Ballas Road
Corporate Counsel and Secretary St. Louis, MO 63141
Name of Officer, Title Address

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DEC - 1 1995

MISSOURI-AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

MO. PUBLIC SERVICE COMM.

RULES, REGULATIONS AND CONDITIONS OF SERVICE

11. INSTALLATION OF SERVICE LINES - Continued

(M) For service at a new location, applicant shall pay, in advance, a service connection charge as follows:

3/4" Single Meter Service Connection	\$425
3/4" Dual Meter Service Connection (with 1" service line)	\$600

If one side of a dual connection is used, customer shall pay only one half of the \$600 charge, or \$300. For a service larger than 3/4", the service connection charge shall be equal to the cost of installing a meter and service connection. Any income tax liability will be added to the service connection fee.

(N) Customer's water services will not be extended along public streets or roadways or through property of others in connecting with water mains. If a service connection is requested at a point not already served by a main of adequate capacity, the Company shall extend its mains as provided in Rule 22.

(O) Any change in the location and/or size of an existing service connection requested by the Customer shall be made at his expense.

(P) New service connections for yearly services shall be furnished and installed by the Company for the charges as set forth in Rule 11 (m). All additional installation and maintenance costs shall be at the expense of the Company.

CANCELLED

APR 21 2004

L. Anderson
Public Service Commission
MISSOURI

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: Dec. 1, 1995

DATE EFFECTIVE: Dec. 1, 1995

FILED

ISSUED BY : W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

DEC - 5 1995
95 - 205
MISSOURI
Public Service Commission

All Previous Joplin [REMOVED]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. [Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT) RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

11. INSTALLATION OF SERVICE LINES - Continued

MISSOURI
Public Service Commission

(N) After testing any work, the plumber shall turn off the water from such premises, except where the work is a simple extension or additional fixture on a service then in use. Where water was found turned off previous to making alterations or repairs, plumbers shall not leave water turned on when work is completed.

(O) No plumber or other person shall turn on water to any premises whether supplied by old or new service, or allow any person in his employ to do so without written permission from the Company. Any violation of this rule shall subject plumber or any other person to prosecution by law.

(P) In case of accidents to services, plumbers will be permitted to turn off the supply to such services, and notice shall be given the Company within twenty-four hours.

(Q) Whenever the Company finds any pipe or fixture upon the consumer's premises broken or not in serviceable condition, it will notify the consumer of the fact; and should said consumer fail to remedy the defects promptly, water will be shut off, and not turned on again until such conditions have been corrected.

(R) The Company will specify the size, kind and quality of the materials comprising the Customer's service pipe from the curb line to the place of consumption, but same shall be furnished, installed and maintained by the Customer at his own expense and risk.

(S) The property owner shall be required to lay his service pipe to the curb line at a point designated by the Manager or other authorized employee of the Company, after which the Company will install the service from the main to the curb line.

(T) Where a street service connection is already laid to the curb line, the Customer shall connect the service connection as laid.

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DEC 5 1995
BY *Let R.S. #21*
Public Service Commission
MISSOURI

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APR - 1 1984
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For City of Joplin, MO & vicinity
Community, Town or City
(Joplin District)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

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FEB 23 1998

11. INSTALLATION OF SERVICE LINES - Continued

MO. PUBLIC SERVICE COM

(Q) Waiver of Service Connection Charges --

Where the Company faces competition for business with other water suppliers, the Company may waive all or part of any service connection charges in order to effectively compete with offers made to developers and/or customers by other water suppliers after requesting approval of the waiver from the Missouri Public Service Commission on a case-by-case basis and receiving an Order granting the waiver for good cause shown.

"Good cause" shall be shown where the Company has provided the Missouri Public Service Commission Staff and the Office of the Public Counsel with reasonable and adequate documentation that:

- 1) Bonafide competition exists between water suppliers for new customers;
- 2) The addition of customers for whom the waiver applies would not result in a positive revenue requirement; and,
- 3) A positive net income will likely be achieved within a five-year period from the time the first new construction is placed in service.

In the event a positive revenue requirement does result from the transaction, then any additional revenue requirement will be borne by the Company's stockholders, not its ratepayers.

The following listed areas, individuals, and/or subdivisions have been granted waivers by the Commission per the associated order numbers:

Order Number

Area and/or Subdivision

97 - 045

FILED

97 - 492

APR 24 1998

96 - 44

MO. PUBLIC SERVICE COM

*Indicates new rate or text

+Indicates change

APR 24 1998

DATE OF ISSUE February 23, 1998
month day year

DATE EFFECTIVE March 25, 1998
month day year

ISSUED BY Wm. L'Ecuyer, Vice Pres. & Manager, P.O. Box 6276, St. Joseph, MO 64506
name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and vicinity
Community, Town or City

RULES, REGULATIONS AND CONDITIONS OF SERVICE

11. INSTALLATION OF SERVICE LINES – Continued

(R) Service Line Inspection fee – A Service fee will be charged for an inspection by Company personnel to insure compliance with Rule 11. Refer to Sheet No. 3A.

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*Indicates new rate or text
+Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

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Missouri Public
Service Commission
WR-2010-0131; YW-2010-0722

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

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MISSOURI
Public Service Commission

12. ASSIGNMENT OF SERVICES

In cases where service pipes have been installed by and at the expense of the property owner, the ownership and title to such service pipes (excepting those for "temporary use"), will be accepted by the Company when legally assigned and transferred to it upon a form provided therefor, and in consideration of the assignment and transfer thereof the Company will assume thereafter the responsibility of maintaining such service pipe. The assignment of title to service pipes will not be accepted by the Company if such service pipes are laid on premises other than that supplied or if not laid at right angles with the water mains of the Company.

13. SECURITY DEPOSITS

(A) The Company may require a security deposit or other guarantee as a condition of new water service due to any of the following:

I. The Customer has outstanding with the Company or a utility providing the same type of service, an unpaid service account which accrued within the last five years and at the time of the request for water service, remains unpaid and not in dispute.

II. The Customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the Customer's premises within the last five years.

III. The Customer is unable to meet credit rating standards for water utilities. The Customer shall be deemed to have established an acceptable credit rating if the Customer meets any of the following criteria:

- 1. Owns or is purchasing a home.

*Indicates new rate or text
+Indicates change

FILED
MAR 8 1995
95-127
MO. PUBLIC SERVICE COMM

DATE OF ISSUE: Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation Community, Town or City (JOPLIN DISTRICT) RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB - 1 1984

12. ASSIGNMENT OF SERVICES

MISSOURI Public Service Commission

In cases where service pipes have been installed by and at the expense of the property owner, the ownership and title to such service pipes (excepting those for "temporary use"), will be accepted by the Company when legally assigned and transferred to it upon a form provided therefor, and in consideration of the assignment and transfer thereof the Company will assume thereafter the responsibility of maintaining such service pipe. The assignment of title to service pipes will not be accepted by the Company if such service pipes are laid on premises other than that supplied or if not laid at right angles with the water mains of the Company.

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I. The Customer has outstanding with the Company or a utility providing the same type of service, an unpaid service account which accrued within the last five years and at the time of the request for water service, remains unpaid and not in dispute.

II. The Customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the Customer's premises within the last five years.

III. The Customer is unable to meet credit rating standards for water utilities.

(B) The Company may require a security deposit or other guarantee as a condition of continued water service due to any of the following:

I. The service of the Customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute.

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MAR 8 1985

BY [Signature] Public Service Commission MISSOURI

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Public Service Commission

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DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO. name of officer title address

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

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MISSOURI
Public Service Commission

13. SECURITY DEPOSITS - Continued

- 2. Is and has been regularly employed on a full-time basis for at least one (1) year.
- 3. Has an adequate regular source of income; or
- 4. Can provide adequate credit references from a commercial credit source.

(B) The Company may require a security deposit or other guarantee as a condition of continued water service due to any of the following:

- I. The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute.
- II. In an unauthorized manner, the Customer interfered with or diverted the service of the Company situated on or about or delivered to the Customer's premises.
- III. The Customer has failed to pay an undisputed bill before the delinquency date for five billing periods out of twelve consecutive billing periods or two quarters out of four consecutive quarters.

(C) A security deposit required by the Company is subject to the following terms and conditions:

- I. A deposit shall not exceed two (2) times the highest bill for water charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period at the service location or, in the case of a new customer, who is assessed a deposit under subsection (A)(III) of this rule, one-sixth (1/6) of the estimated annual bill for monthly billed customers and one-third (1/3) of the estimated annual bill for quarterly billed customers for water charges at the requested service location.

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+Indicates change

DATE OF ISSUE: Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

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MAR 8 1995
95 - 127

MISSOURI PUBLIC SERVICE COMMISSION

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

All Previous Joplin [REMOVED]

Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. _____

[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

13. SECURITY DEPOSITS - Continued

II. In an unauthorized manner, the Customer interfered with or diverted the service of the Company situated on or about or delivered to the Customer's premises.

III. The Customer has failed to pay an undisputed bill before the delinquency date for five billing periods out of twelve consecutive billing periods or two quarters out of four consecutive quarters.

(C) A security deposit required by the Company is subject to the following terms and conditions:

I. A deposit shall not exceed the Company's charges applicable to one billing period plus thirty days and shall be computed on the basis of the estimated annual billing for service, unless the security deposit is required under the terms of section (B) of this rule, in which case the deposit shall not exceed two times the highest bill of that Customer during the preceding twelve months.

II. Interest at the rate of six percent per annum compounded annually shall be payable on all deposits. Interest shall be paid upon the return of the deposit. Interest shall not accrue on any cash deposit after the date the Company has made a reasonable effort to return such deposit to the Customer.

III. Upon termination of service, the deposit, with accrued interest, shall be credited to the final bill and the balance, if any, shall be returned promptly to the Customer.

IV. The credit of a Customer shall be established and the deposit and accrued interest shall be refunded promptly by the Company upon satisfactory payment by the Customer of all proper charges for water service for a period not to exceed twelve successive months. For purposes of this rule, payment is satisfactory if made prior to the date upon which the bill becomes

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Public Service Commission

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BY Sh R.S.#23
Public Service Commission
MISSOURI

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

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FEB 3 1995

MISSOURI
Public Service Commission

13. SECURITY DEPOSITS - Continued

II. Interest at the rate of six percent per annum compounded annually shall be payable on all deposits. Interest shall be paid upon the return of the deposit. Interest shall not accrue on any cash deposit after the date the Company has made a reasonable effort to return such deposit to the Customer.

III. Upon termination of service, the deposit, with accrued interest, shall be credited to the final bill and the balance, if any, shall be returned promptly to the Customer.

IV. The credit of a Customer shall be established and the deposit and accrued interest shall be refunded promptly by the Company upon satisfactory payment by the Customer of all proper charges for water service for a period not to exceed twelve successive months. For purposes of this rule, payment is satisfactory if made prior to the date upon which the bill becomes delinquent. The Company may withhold refund of the deposit funds pending the resolution of a matter in dispute involving discontinuance for non-payment or unauthorized interference by the Customer.

V. If a Customer is unable to pay a security deposit in one payment, the Company will allow the Customer to make payments over a period of at least two months.

(D) In lieu of a cash security deposit required by these rules, Company may accept the written guarantee of a responsible party who is an existing Company Customer as surety for a customer service account subject to the following terms and conditions:

I. It shall be in writing and shall state the terms of guarantee and the maximum amount guaranteed. The Company shall not

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+Indicates change

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95 - 127
MO. PUBLIC SERVICE COMM

DATE OF ISSUE: Feb. 6, 1995

DATE EFFECTIVE: March 8, 1995

ISSUED BY: W. F. L'Ecuyer, V. Pres., 1003 E. St. Maartens Dr., St. Joseph, MO

All Previous Joplin [REVISION]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT) DATED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

13. SECURITY DEPOSITS - Continued

MISSOURI Public Service Commission

delinquent. The Company may withhold refund of the deposit funds pending the resolution of a matter in dispute involving discontinuance for non-payment or unauthorized interference by the Customer.

V. If a Customer is unable to pay a security deposit in one payment, the Company will allow the Customer to make payments over a period of at least two months.

(D) In lieu of a cash security deposit required by these rules, Company may accept the written guarantee of a responsible party who is an existing Company Customer as surety for a Customer service account subject to the following terms and conditions:

I. It shall be in writing and shall state the terms of guarantee and the maximum amount guaranteed. The Company shall not hold the guarantor liable for sums in excess of the maximum amount of the required cash deposit unless the guarantor consents thereto in a separate written instrument.

II. Credit shall be established for the Customer and the guarantor shall be released upon satisfactory payment by the Customer of all proper charges for water service for a period of twelve successive months. For purposes of this rule, payment is satisfactory if, as to undisputed bills, it is made prior to the date upon which the bill becomes delinquent. Payment of a disputed bill shall be satisfactory if made within ten days or resolution or withdrawal of the dispute. The Company may withhold the release of the guarantor pending the resolution of a matter in dispute involving discontinuance for non-payment or unauthorized interference by the Customer.

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MAR 8 1985
BY [Signature] R.S.#24
Public Service Commission
MISSOURI

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DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
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ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

MISSOURI AMERICAN WATER COMPANY
FOR
JOPLIN, MISSOURI AND VICINITY

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FEB 3 1995

MISSOURI
Public Service Commission

13. SECURITY DEPOSITS - Continued

hold the guarantor liable for sums in excess of the maximum amount of the required cash deposit unless the guarantor consents thereto in a separate written instrument.

II. Credit shall be established for the Customer and the guarantor shall be released upon satisfactory payment by the Customer of all proper charges for water service for a period of twelve successive months. For purposes of this rule, payment is satisfactory if, as to undisputed bills, it is made prior to the date upon which the bill becomes delinquent. Payment of a disputed bill shall be satisfactory if made within ten days or resolution or withdrawal of the dispute. The Company may withhold the release of the guarantor pending the resolution of a matter in dispute involving discontinuance for non-payment or unauthorized interference by the Customer.

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+Indicates change

DATE OF ISSUE: Feb. 6, 1995

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FILED

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town, or City
 (JOPLIN DISTRICT) **FILED**

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB - 1 1984

14. CUSTOMERS REQUIRING UNINTERRUPTED SUPPLY

MISSOURI
Public Service Commission

(A) The Company will endeavor to give reasonable service, but does not guarantee a sufficient or uniform pressure, or an interrupted supply of water, and Customers are cautioned to provide sufficient storage of water where an absolutely uninterrupted supply must be assured, such as for steam boilers, hot water heating systems, gas engines, etc.

(B) Fixtures or devices taking a supply of water directly from the service pipes, depending upon the hydraulic pressure of the pipe system of the Company for supplying same under working pressure, will do so at the risk of the parties making such attachments, as the Company will not be responsible for any accidents or damages to which such fixtures or devices are subject.

15. INTERCEPTING TANK REQUIRED FOR LARGE CUSTOMERS

(A) Service pipes shall not be connected to the suction side of pumps, and the supply for uses of a character requiring a large quantity of water within a short period will not be permitted, without the express approval of the Company in writing, except through intercepting or intermediate storage tanks.

(B) The inlet connection for tanks shall discharge at a point no less than 6-inches above the overflow, and shall be approved by the Company.

16. CHECK VALVES, FLUSH VALVES AND VACUUM BREAKERS

(A) Customers having boilers or hot water heating systems connected with mains of the Water Company must have a check valve in the supply pipe to the boilers and hot water heating systems, together with a relief valve at some point between the check valve and the heating system. All Customers are hereby cautioned against danger of collapse of boilers, since it is sometimes necessary to shut off the supply of water without notice, and for this reason, a vacuum valve should be installed in the steam line to prevent collapse in case the water supply is interrupted. The Company, however, will not be responsible for accidents or damages resulting from the imperfect action or failure of said valves.

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Public Service Commission

*Indicates new rate or text

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 ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT) **FILED**

RULES, REGULATIONS AND CONDITIONS OF SERVICE FEB - 1 1984

16. CHECK VALVES, FLUSH VALVES AND VACUUM BREAKERS - Continued **MISSOURI Public Service Commission**

(B) Flush valve or direct flushing closets should not be installed in premises where the service pipe supplying such premises is connected to a main 2-inches or less in diameter. All flush valves shall be equipped with approved type vacuum breakers.

17. PLUMBING WORK MUST BE INSPECTED BY COMPANY

All plumbing work done in connection with pipe and fixtures connected with the Company's mains shall be submitted for the inspection of the Company before such underground work is covered up. Whenever the Company determines that a job of plumbing is obviously defective, although not in direct violation of these Rules and Regulations, the Company may insist upon its being corrected before the water will be turned on.

18. CROSS-CONNECTIONS AND INTERCONNECTIONS

(A) No interconnections, as defined below, nor any physical connections between the public water supply and any industrial or commercial water supply or any other pipe system or equipment which in any manner receives all or any part of its supply of water directly or indirectly from wells, streams, or any source other than that of the water system of the Company, will be permitted regardless of whether or not such cross-connections and interconnections are controlled by automatic devices, such as check-valves, or by hand operated mechanisms such as gate valves or stop cocks; and no physical connection shall be made or established except between public water supplies which are adequately treated and are under adequate laboratory control.

(B) Definitions.

When used in these Rules and Regulations, the following words and phrases shall have the meaning herein provided:

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 Public Service Commission

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 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City**Rules, Regulations & Conditions of Service**

18. CROSS-CONNECTION AND INTERCONNECTIONS – Continued

I. Cross-Connection. A cross-connection is any pipe, valve or other arrangement or device, connecting the pipe lines of the Company or facilities directly or indirectly connected therewith, to and with pipes or fixtures supplied with water from any source other than the lines of the Company directly connected.

II. Interconnection. An interconnection is a plumbing arrangement, other than a cross-connection, by which contamination might be admitted or drawn into the distribution system of the Company, or into lines connected therewith, which are used for the conveyance of potable water.

- (C) If a public water supply is used as a secondary supply delivered either to an elevated tank or suction tank supplied with water from a source or system with which physical connections are not permitted by this regulation, such tank or tanks shall be open to atmospheric pressure, and the water from the public water supply system shall be discharged into the tank at an elevation above the overflow level of the tank or tanks, and the tank overflow shall be of adequate size to fix definitely the maximum overflow level.
- (D) The making, causing or permitting of the installation or existence of an interconnection or cross-connection shall constitute a violation of the Rules and Regulations of the Company, and such prohibited connection shall be removed forthwith in a manner acceptable to the Company and to the duly constituted plumbing inspectors and public health officials. Failure to do so within two days from and after date of notification by the Company may result in discontinuance of water service.

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* Indicates new rate or text

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DATE OF ISSUE: September 23, 2010

DATE EFFECTIVE: October 23, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

sec

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Missouri Public
Service Commission
WR-2010-0131; YW-2011-0146

CANCELLED

October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY Name of Issuing Corporation Community, Town or City (JOPLIN DISTRICT)

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB - 2 1984

18. CROSS-CONNECTIONS AND INTERCONNECTIONS - Continued

MISSOURI Public Service Commission

I. Cross-Connection. A cross-connection is any pipe, valve or other arrangement or device, connecting the pipe lines of the Company or facilities directly or indirectly connected therewith, to and with pipes or fixtures supplied with water from any source other than the lines of the Company directly connected.

II. Interconnection. An interconnection is a plumbing arrangement, other than a cross-connection, by which contamination might be admitted or drawn into the distribution system of the Company, or into lines connected therewith, which are used for the conveyance of potable water.

(C) If a public water supply is used as a secondary supply delivered either to an elevated tank or suction tank supplied with water from a source or system with which physical connections are not permitted by this regulation, such tank or tanks shall be open to atmospheric pressure, and the water from the public water supply system shall be discharged into the tank at an elevation above the overflow level of the tank or tanks, and the tank overflow shall be of adequate size to fix definitely the maximum overflow level.

(D) The making, causing or permitting of the installation or existence of an interconnection or cross-connection shall constitute a violation of the Rules and Regulations of the Company, and such prohibited connection shall be removed forthwith in a manner acceptable to the Company and to the duly constituted plumbing inspectors and public health officials. Failure to do so within two days from and after date of notification by the Company may result in discontinuance of water service.

19. METERS

(A) Water will be sold by meter measurement only, except that Customers having special connections and receiving service under an "Application for Special Connection," shall pay for such service in accordance with the schedule of rates established therefor.

FILED APR - 1 1984 Public Service Commission

*Indicates new rate or text +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO. name of officer title address

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City**Rules, Regulations & Conditions of Service****(E) Fire Protection Systems**

- a. All new fire protection systems, other than residential systems utilizing a combination service line for one and two family premises, connected to the Company's water supply shall be protected from back pressure and back siphonage by one of the following testable devices:
 - Double Check Detector assembly (DCDA).
 - Reduced Pressure Detector Assembly (RPDA).
- b. Fire protection systems that contain antifreeze, fire retardant, or other chemicals must be equipped with an RPDA.
- c. A reduced pressure assembly (RP) may be used to isolate a branch line(s) of the fire service that contains chemicals, at the discretion of the Company. In this case, a DCDA may be installed as the containment assembly.
- d. Existing fire protection systems must be equipped, at a minimum, with a double check valve assembly (DC) unless the system contains chemicals. In this case, the system must be equipped with an RP.
- e. When an existing fire protection system equipped with a DC is extended or renovated, the system's backflow prevention device must be upgraded to a DCDA.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE: September 23, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141FILED
Missouri Public
Service Commission
WR-2010-0131; YW-2011-0146

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

**Rules and Regulations Governing Rendering
Of Water Service**

(E) FIRE PROTECTION SYSTEMS

1. All new fire protection systems connected to the Company's water supply shall be protected from back pressure and back siphonage by one of the following testable devices:
 - Double Check Detector assembly (DCDA).
 - Reduced Pressure Detector Assembly (RPDA).
2. Fire protection systems that contain antifreeze, fire retardant, or other chemicals must be equipped with an RPDA.
3. A RP may be used to isolate a branch line(s) of the fire service that contains chemicals, at the discretion of the Company. In this case, a DCDA may be installed as the containment assembly.
4. Existing fire protection systems must be equipped, at a minimum, with a double check valve assembly (DC) unless the system contains chemicals. In this case, the system must be equipped with an RP.
5. When an existing fire protection system equipped with a DC is extended or renovated, the system's backflow prevention device must be upgraded to a DCDA.

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* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WR-2010-0131; YW-2010-0722

CANCELLED
October 23, 2010
Missouri Public
Service Commission
WR-2010-0131; YW-2011-0146

Missouri-American Water Company
Name of Issuing Corporation

For

City of Joplin, MO and Vicinity
Community, Town or City

RULES, REGULATIONS AND CONDITIONS OF SERVICE

19. METERS

A. Water will be sold by meter measurement only, except that Customers having special connections and receiving service under an "Application for Special Connection" shall pay for such service in accordance with the schedule of rates established therefore.

B. All meters, except detector device, and/or fire service line meters, will be installed, maintained and renewed by and at the expense of the Company, but in case of damage to such meters by reason of any act, neglect or omission on the part of the Customer (such as damages occasioned by fire, frost, hot water, accident or misuse), the Customer shall pay to the Company the cost of its repair on presentation of bill therefore.

C. The Water Company reserves the right to determine the kind of size of meter that shall be placed on any service pipe, and such meters will be furnished, installed and removed by the Company alone, and shall remain its property.

D. Unless otherwise stipulated by the Company, meters shall be located just within foundation walls of the building supplied, and a proper place and protection therefore shall be provided by the property owner or Customer whether the meter is owned by the property owner, Customer or Company, which location must be acceptable to the Company as most convenient for its service, so that the meter may be easily examined, read or removed; and the Customer shall also provide suitable pipe connections and the necessary valves and other fittings as may be designated by the Company for the proper installation and protection of the meter.

E. When the meter is not installed in a building, it shall be placed in a meter box or vault, which box or vault shall be placed just inside the Customer's property line or at such other location as may be selected by the Company.

F. The Company reserves the right to put seals on any water meter, or on its couplings, in and for any premises, and may shut off the supply if such seals are found broken or removed.

*Indicates new rate or text
+Indicates change

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DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

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Missouri Public
Service Commission
WR-2010-0131; YW-2010-0722

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 1 1984

19. METERS - Continued

MISSOURI
Public Service Commission

(B) All meters, except detector devices, and/or fire service line meters, will be installed, maintained and renewed by and at the expense of the Company, but in case of damage to such meters by reason of any act, neglect or omission on the part of the Customer (such as damages occasioned by fire, frost, hot water, accident or misuse), the Customer shall pay to the Company the cost of its repair on presentation of bill therefor.

(C) The Water Company reserves the right to determine the kind and size of meter that shall be placed on any service pipe, and such meters will be furnished, installed and removed by the Company alone, and shall remain its property.

(D) Unless otherwise stipulated by the Company, meters shall be located just within foundation walls of the building supplied, and a proper place and protection therefor shall be provided by the property owner or Customer whether the meter is owned by the property owner, Customer or Company, which location must be acceptable to the Company as most convenient for its service, so that the meter may be easily examined, read or removed; and the Customer shall also provide suitable pipe connections and the necessary valves and other fittings as may be designated by the Company for the proper installation and protection of the meter.

(E) When the meter is not installed in a building, it shall be placed in a meter box or vault, which box or vault shall be placed just inside the Customer's property line or at such other location as may be selected by the Company.

(F) The Company reserves the right to put seals on any water meter, or on its couplings, in and for any premises, and may shut off the supply if such seals are found broken or removed.

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 Public Service Commission

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DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

19. METERS - Continued

MISSOURI
Public Service Commission

(G) Each new premises, or existing premises to be altered, shall be supplied through an independent meter setting, and only one premises shall be supplied through such meter setting, except that when, due to the arrangement of piping in existing double houses, apartment buildings and similar structures, undue hardship would result from the enforcement of this Rule, such premises may be served through a single meter setting. In such cases, however, the owner of the property shall guarantee the payment of all bills.

(H) When more than one meter is installed upon a Customer's premises at the request of the Customer or due to conditions existing upon the premises of the Customer, then each meter shall be treated separately as if it belonged to a separate Customer, and the registrations of such meters shall not be combined.

(I) In all other instances where more than one meter is installed upon a Customer's premises, then the registrations of all such meters shall be combined, and the minimum charge shall be the sum of the individual minimum charges for all such meters.

(J) Meters are periodically tested in accordance with the Public Service Commission's regulations. The Company may at any time remove any meter for routine tests, repair or replacement and may, at its option and expense, test any meter when the Company has reason to believe that it is registering inaccurately.

(K) The Company will make a test of the accuracy of registration of a meter upon request of a Customer, provided such Customer does not make request for tests more frequently than once in twelve months. The Customer will be notified of the time and place of such test so that he may be present to witness same should he so desire. A report giving the results of such tests will be made to the Customer, and a complete record of the same will be kept on file in the office of the Company.

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APR - 1 1984
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
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ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN-DISTRICT)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

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 1015 (H) 1511 (1511)

FEB - 1 1984

19. METERS - Continued

(L) No water-service meter will be allowed in service which has an incorrect gear ratio or dial train or is mechanically defective or shows an error in measurement in excess of 5% when registering water at stream flow equivalent to approximately one-tenth and full normal rating under the average service pressure. When adjustment is necessary, such adjustment will be made as accurately as practical for average rate of flow under actual conditions of installation. Tests for accuracy will be made with a suitable testing device in accordance with the best modern water meter practice and at rates of flow which properly will reflect the accuracy of meters over each meter's range of minimum to maximum flow.

(M) Unless otherwise ordered by the Commission, each service water meter installed will be periodically removed, inspected and tested in accordance with the following schedule, or as more often as the results obtained may warrant, to insure that the meter accuracy is maintained within the limits set out in Rule 19 (L):

- 5/8-inch meters - 10 years, or for each 200,000 c.f. registered
- 3/4-inch meters - 8 years, or for each 300,000 c.f. registered
- 1-inch meters - 6 years, or for each 400,000 c.f. registered
- 1 1/2-inch meters and over - 4 years

(N) If on test of any service meter either by the Company or by the Commission, such meter shall be found to have a percentage of error greater than that allowed by the Commission, the following provisions for the adjustment of bills shall be observed:

I. Fast Meters - When a meter is found to have a positive average error, i.e., is fast - beyond the limit prescribed by the Commission and as set forth in Rule 19 (L), in tests made

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 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

RULES, REGULATIONS AND CONDITIONS OF SERVICE

19. METERS – Continued

at the request of the Customer, the Company will refund to the Customer an amount equal to the excess charged for the water incorrectly metered, for a period equal to one-half of the time elapsed since the previous test, but not to exceed six months. No part of the minimum charge will be refunded.

II. Slow Meters – When a meter is found to have a negative average error – i.e., is slow – beyond the limit prescribed by the Commission and as set forth in Rule 19 (L), in tests made at the request of the Customer, the Company may make a charge to the Customer for the water incorrectly metered for a period equal to one-half of the time elapsed since the previous test, but not to exceed six months. If a meter is found not to register for any period, the Company will estimate the charge for the water used by averaging the amounts registered over similar periods, preceding or subsequent thereto, or over corresponding periods in previous years.

(O) In the event of a meter failing to register properly or when removed for testing or repairs, water bills will be rendered on an estimated basis as set out in Rule 19 (N) II.

(P) When any meter has once been placed, any change in location directed by the Customer will be done by the Company, but at the expense of the Customer.

20. TERMS AND CONDITIONS OF BILLING AND PAYMENT

(A) Private fire service charges, will be rendered annually, semi-annually, quarterly or monthly and payable in advance. Registration on a detector check meter will be included on the appropriate bill immediately following registration.

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(B) Public fire protection service charges shall be payable quarterly in advance.

(C) Bills for water service by meter measurement shall be rendered for monthly or quarterly periods at the option of the Company and ending at such dates as may be determined by the Company.

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE February 28, 2003 DATE EFFECTIVE April 11, 2003
month day year month day year

ISSUED BY: David P. Abernathy, Vice President, 535 N. New Ballas Road
Corporate Counsel and Secretary St. Louis, MO 63141
Name of Officer, Title Address

All Previous Joplin [Revised]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City View
(JOPLIN DISTRICT)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB - 1 1984

MISSOURI

Public Service Commission

19. METERS - Continued

at the request of the Customer, the Company will refund to the Customer an amount equal to the excess charged for the water incorrectly metered, for a period equal to one-half of the time elapsed since the previous test, but not to exceed six months. No part of the minimum charge will be refunded.

II. Slow Meters - When a meter is found to have a negative average error - i.e., is slow - beyond the limit prescribed by the Commission and as set forth in Rule 19 (L), in tests made at the request of the Customer, the Company may make a charge to the Customer for the water incorrectly metered for a period equal to one-half of the time elapsed since the previous test, but not to exceed six months. If a meter is found not to register for any period, the Company will estimate the charge for the water used by averaging the amounts registered over similar periods, preceding or subsequent thereto, or over corresponding periods in previous years.

(O) In the event of a meter failing to register properly or when removed for testing or repairs, water bills will be rendered on an estimated basis as set out in Rule 19 (N) II.

(P) When any meter has once been placed, any change in location directed by the Customer will be done by the Company, but at the expense of the Customer.

20. TERMS AND CONDITIONS OF BILLING AND PAYMENT

(A) Private fire service charges shall be payable monthly in advance.

(B) Public fire protection service charges shall be payable quarterly in advance.

(C) Bills for water service by meter measurement shall be rendered for monthly or quarterly periods at the option of the Company and ending at such dates as may be determined by the Company.

CANCELLED

APR 11 2003

FILED

APR - 1 1984

Public Service Commission

*Indicates new rate or text.
+Indicates change

DATE OF ISSUE January 30, 1984 April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

RULES, REGULATIONS AND CONDITIONS OF SERVICE

20. TERMS AND CONDITIONS OF BILLING AND PAYMENT – Continued

(D) Special charges shall be payable upon demand.

(E) Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

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(F) Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered on excuse for non-payment nor permit an extension of the date when the account would be considered delinquent.

(G) All bills will be sent to the address entered in the application unless the Company is notified in writing by the Customer of any change of address.

(H) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company.

(I) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered.

(J) The use of water by the same Customer in different premises or localities will not be combined, and each installation shall stand by itself.

(K) If for any reasons service is discontinued before the expiration of one (1) month from commencement of service, a bill for at least the minimum charge for one (1) month will be rendered.

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

CANCELLED

October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

All Previous Joplin [REVISSED]

Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. _____

[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

20. TERMS AND CONDITIONS OF BILLING AND PAYMENT - Continued

MISSOURI
Public Service Commission

(D) Special charges shall be payable upon demand.

(E) All bills for water service are due and payable at the office of the Company on or before the due date printed on the bills, and are considered delinquent if not paid by such date. For quarterly billed service, the due date printed on the bill will be not less than sixteen (16) days after the date of the postmark of the bill, if mailed, or the date of delivery as shown on the bill if delivered by other means. For monthly billed service, the due date printed on the bill will be not less than twenty-one (21) days for residential Customers or sixteen (16) days for all other Customers after the date of the postmark of the bill, if mailed, or the date of delivery as shown on the bill if delivered by other means.

(F) Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered an excuse for non-payment nor permit an extension of the date when the account would be considered delinquent.

(G) All bills will be sent to the address entered in the application unless the Company is notified in writing by the Customer of any change of address.

(H) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company.

(I) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered.

(J) The use of water by the same Customer in different premises or localities will not be combined, and each installation shall stand by itself.

(K) If for any reason service is discontinued before the expiration of one (1) month from commencement of service, a bill for at least the minimum charge for one (1) month will be rendered.

CANCELLED

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Public Service Commission

*Indicates new rate or text
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APR 11 2003

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

20. TERMS AND CONDITIONS OF BILLING AND PAYMENT - Continued

MISSOURI
Public Service Commission

- (L) Water bills are rendered for the entire premises and be subdivided.
- (M) The charges for water to all premises will continue to accrue unless the service is discontinued at the curb by an authorized agent of the Company.
- (N) The Company may render a bill based on estimated usage pursuant to a billing procedure approved by the Public Service Commission if:
- I. Extreme weather conditions, emergencies, labor agreements, or work stoppages prevent actual meter readings.
 - II. The Company is unable to obtain access to the Customer's premises for the purposes of reading the meter, or in situations where the Customer makes reading the meter unnecessarily difficult.
- (O) If the Company is unable to obtain an actual meter reading, it shall undertake reasonable alternatives to obtain a Customer reading of the meter, such as mailing or leaving postpaid, pre-addressed postcards upon which the Customer may note the reading.
- (P) In the event the Company is unable to obtain a meter reading which would otherwise be caused for discontinuance of service in accordance with the Rules of the Public Service Commission of Missouri, the Company will offer special appoints to Customers for meter reading between 4:30 p.m. and 9:00 p.m. on Monday through Friday and between 8:00 a.m. and 4:00 p.m. on Saturday, both excluding holidays. The charge for such special appointment will be at actual cost, but not exceeding \$40.00.
- (Q) For conditons not specifically mentioned in this tariff regarding the Company's billing practices, refer to 4 CSR 240-13 of the Missouri Public Service Commission's rules.

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 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
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ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

APR 16 1987

**MISSOURI
Public Service Commission**

21. OWNERSHIP OF PROPERTY

All pipe, fittings, equipment, meters or other appliances between the Company's distributing mains and the curb line of the Customer, and any meters and equipment appurtenant thereto that may be inside the Customer's curb line, when installed at the expense of the Company, shall at all times be and remain the property of the Company and may at any time during reasonable hours be removed by it upon the discontinuance of service.

22. EXTENSION OF MAINS

(A) The Company will extend its water mains along any public highway, except alleyways, within its service area, on the following terms and conditions:

+ I. Upon application being made for an extension of water main the Company shall determine the necessary size of main and shall make an estimate of the cost of the proposed extension including pipe, valves, fittings, and other necessary materials, and all other costs such as labor, permits, cost of cutting and replacement of pavements, lawns and sidewalks, the relocation, alteration, removal and reconstruction of existing mains, facilities and equipment, if required, the Company's expense (based on job time) for supervision, engineering, insurance, tools and equipment, and accounting and 5% for contingencies.

II. If the estimated cost of the extension is not greater than four (4) times the Company's estimate of annual revenue to be received from prospective Customers who will immediately attach to the extension, the Company will finance and make the extension without the requirement of any payment.

III. If the estimated cost of the proposed extension exceeds four (4) times the Company's estimate of immediate normal annual revenue from the original prospective Customers, the applicant or the applicant's authorized agent shall contract for such extension and shall pay in advance to the Company the estimated cost of the extension less four (4) times the estimated immediate normal annual revenue from the original prospective Customers.

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MAY 22 1987

*Indicates new rate or text
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Public Service Commission

DATE OF ISSUE April 15, 1987 DATE EFFECTIVE May 22, 1987
 month day year month day year

CANCELLED
 October 15, 2011
 Missouri Public
 Service Commission
 JW-2012-0090

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

All Previous Joplin [REMOVED]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

RECEIVED

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

21. OWNERSHIP OF PROPERTY

All pipe, fittings, equipment, meters or other appliances the Company's distributing mains and the curb line of the Customer, and any meters and equipment appurtenant thereto that may be inside the Customer's curb line, when installed at the expense of the Company, shall at all times be and remain the property of the Company and may at any time during reasonable hours be removed by it upon the discontinuance of service.

MISSOURI Public Service Commission

22. EXTENSION OF MAINS

(A) The Company will extend its water mains along any public high-way, except alleyways, within its service area, on the following terms and conditions:

CANCELLED
MAY 22 1987
BY P.S. #34
Public Service Commission
MISSOURI

I. Upon application being made for an extension of water main the Company shall determine the necessary size of main and shall make an estimate of the cost of the proposed extension including pipe, valves, fittings, and other necessary materials, and all other costs such as labor, permits, etc., cost of cutting and replacement of pavements, lawns and sidewalks, the relocation, alteration, removal and reconstruction of existing mains, facilities and equipment, if required, and the Company's expense for supervision, engineering, insurance, tools and equipment, accounting and other overhead expenses.

II. If the estimated cost of the extension is not greater than four (4) times the Company's estimate of annual revenue to be received from prospective Customers who will immediately attach to the extension, the Company will finance and make the extension without the requirement of any payment.

III. If the estimated cost of the proposed extension exceeds four (4) times the Company's estimate of immediate normal annual revenue from the original prospective Customers, the applicant or the applicant's authorized agent shall contract for such extension and shall pay in advance to the Company the estimated cost of the extension less four (4) times the estimated immediate normal annual revenue from the original prospective Customers.

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Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

FORM No. 13 P.S.C. MO. No. 2 [Original] SHEET No. 34A
All Previous Joplin [XXXXXXXX]
 Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. _____
 [Revised]
MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

JAN 6 1992

MO. PUBLIC SERVICE COMMISSION

22. EXTENSION OF MAINS - Continued

The following subrule 22 (A) III will be substituted for existing subrule 22 (A) III in the circumstance where an extension of mains is requested by a municipality experiencing a public health problem with the local water supply situation:

III. If the estimated cost of the proposed extension exceeds four (4) times the Company's estimate of immediate normal annual revenue from the original prospective Customers in a municipality, the municipality shall contract for such extension and shall pay to the Company the estimated cost of the extension less four (4) times the estimated immediate normal annual revenue from the original prospective Customers in such municipality by installments over a reasonable period of time not to exceed five (5) years. Such installment payments shall bear interest not to exceed the legal rate of interest applicable to municipal special assessments.

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FEB 7 1992

Public Service Commission

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DATE OF ISSUE January 3, 1992 DATE EFFECTIVE February 7, 1992
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town, or City
 (JOPLIN DISTRICT)

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 2 1984

22. EXTENSION OF MAINS - Continued

MISSOURI
Public Service Commission

IV. Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained. When the actual cost of the extension exceeds the estimated cost, then the Company will bill the Depositor for the difference between the estimated cost and the actual cost.

V. Original prospective Customers to be considered above, shall be those who sign contracts for at least one year's water service, and guarantee to the Company that they will take water service at their premises within thirty (30) days after the date water is turned into the main. Estimates of annual revenue will be made by the Company, and shall be based on the experience of the Company regarding use of water by other Customers similarly situated.

VI. The Company shall make refunds during the first ten (10) years after the date upon which the extension contract has been entered into, and only to the party who has contracted and paid for an extension as follows:

During the first ten (10) years after the date of the extension agreement and after the stated number of prospective Customers are taking water service, the Company shall, for each additional bonafide new Customer taking service under a regular yearly contract, and directly connected to the extension between its original beginning and original terminus, refund to the original Depositor, an amount equal to four (4) times the estimated normal annual revenue of such new Customer.

(B) The sum of the refunds made by the Company shall in no event exceed in the aggregate the amount deposited with the Company for the extension, nor shall refunds be made for the installed ~~cost of fire~~ hydrants and accessories.

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Public Service Commission

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DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

All Previous Joplin [REMOVED]
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. []
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
(JOPLIN DISTRICT)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 7 1984

22. EXTENSION OF MAINS - Continued

MISSOURI
Public Service Commission

(C) No interest shall be paid by the Company on the payment or on any unrefunded balances.

(D) At the expiration of said ten-year period the refund account will be closed and no further refunds will be made.

(E) Extensions made under this rule shall be and remain the property of the Company.

(F) The Company reserves the right to further extend its water mains from and beyond the terminus of each water main extension made under this Rule. The Applicant or the Applicant's agent paying for an extension shall not be entitled to any refund for the attaching of Customers to any further extension or branch mains so installed.

(G) In estimating the cost of an extension, the estimate shall be based on the diameter of the pipe to be used, provided, however, the estimated cost to the Customer or Customers shall not be based on a pipe diameter in excess of eight (8) inches, unless the water demand estimated for the proposed Customer or Customers requires a larger pipe.

(H) In determining the length of main extensions or of pipe lines to be installed, the main shall be extended to fully cover the frontage of the property, and if the last lot to be served is a corner lot or a lot immediately adjacent to a corner lot, the terminal point of the extension made hereunder shall be located so that the main laid hereunder ties in with the existing main located in the intersecting street; and further provided that if there is no main located in the intersecting street, the terminal point of the extension made hereunder shall be located at the nearest street line of the intersecting street.

(I) Before water lines will be laid hereunder in any new subdivision, it is understood and agreed that the road surface shall be brought to the established sub-grade; and the developer or builder of such new subdivision shall furnish the Company with a right-of-way agreement suitable in form to the Company, unless the streets of the new subdivision have been dedicated to the public use.

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ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

CANCELLED
October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

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FEB - 1 1984

22. EXTENSION OF MAINS - Continued

(J) Contract for Service. The Company shall not be required to make extensions or refunds as described in this Rule unless those to be served by such extension shall guarantee to the Company that they will take water service at their premises within thirty (30) days after water is turned into the main. The Company may require of the prospective Customer on a proposed extension a satisfactory and reasonable guarantee that he will fulfill all the obligations made by him to the Company.

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 Public Service Commission

23. PUBLIC FIRE HYDRANTS

(A) All public fire hydrants shall be furnished and installed by the Company, at the cost of the municipality or fire protection district ordering the installation of same, and will be maintained by and at the expense of the Company.

(B) When it is necessary or desirable to replace existing public fire hydrants, such hydrants shall be removed and the replacement hydrants furnished and installed only by the Company, and under the following terms and conditions:

I. At the cost and expense of the Company if the Company deems it uneconomical to repair the fire hydrant, provided that the need for replacement of the hydrant is not the result of an accident.

II. In all other cases, at the cost and expense of the municipality or fire protection district in which the hydrant is located. In the event of replacements due to accidents, the municipality or fire protection district shall only be billed the amount, if any, by which the replacement cost exceeds the amount received in settlement for the accident.

(C) Whenever a change in the location of a fire hydrant is ordered, or requested or made necessary due to change in line or grade of any public place, street, avenue, alley, bridge, roadway, curb or walk, or for any other reason, said change will be made by the Company at the expense of the municipality, fire protection district or other party ordering, requesting, or making necessary such change.

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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

RULES, REGULATIONS AND CONDITIONS OF SERVICE

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23. PUBLIC FIRE HYDRANTS - Continued

MISSOURI
 Public Service Commission

(D) The Company may refuse to accept orders for the installation of new fire hydrants or for the relocation of existing fire hydrants at locations where there is not an existing water main six inches (6") or larger in diameter, except as otherwise provided for in Franchise Ordinance No. 24965 of the City of Joplin. During the term of Franchise Ordinance No. 24965 of the City of Joplin, where additional water mains are necessary to supply water service to additional fire hydrants ordered placed by the City of Joplin, these shall be located at an average of one fire hydrant for each eight hundred lineal feet (800') of such additional water mains required to be laid. Where Extensions to supply a fire hydrant ordered by the City require less than eight hundred lineal feet (800') of main, the City shall receive a credit for the difference between eight hundred lineal feet (800') and the number of feet actually laid to supply such fire hydrant. Such credit shall be cumulative and may be used by the City to require the Water Company to lay water mains in excess of eight hundred lineal feet (800') to supply a fire hydrant. The size of main to be laid to supply additional fire hydrants shall be determined by the Water Company, but in no case shall the size of the main be less than six inches (6") in internal diameter. This rule shall not apply in areas where there is not existing customers needing fire protection or where Rule 22, Extensions of Mains, applies.

*

(E) The use of fire hydrants will be restricted to the taking of water for the extinguishing of fires, and water shall not be taken from any fire hydrant for construction purposes, sprinkling streets, flushing sewers or gutters or for any other use, unless specifically permitted by the Company for the particular time and occasion.

(F) During freezing weather, the municipality or fire protection district shall notify the Company after it has opened any hydrant.

(G) Inspections and tests of public fire hydrants will be made by the Company at convenient times and reasonable intervals.

(H) No person, except for the legitimate purpose of extinguishing fires or for other purposes herein provided, shall open any fire hydrant without the consent of the Company.

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All Previous Joplin [REMOVED] SHEET No.
Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.
[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
Name of Issuing Corporation Community, Town or City
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RULES, REGULATIONS AND CONDITIONS OF SERVICE

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23. PUBLIC FIRE HYDRANTS - Continued

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(E) The use of fire hydrants will be restricted to the taking of water for the extinguishing of fires, and water shall not be taken from any fire hydrant for construction purposes, sprinkling streets, flushing sewers or gutters or for any other use, unless specifically permitted by the Company for the particular time and occasion.

(F) During freezing weather, the municipality or fire protection district shall notify the Company after it has opened any hydrant.

(G) Inspections and tests of public fire hydrants will be made by the Company at convenient times and reasonable intervals.

(H) No person, except for the legitimate purpose of extinguishing fires or for other purposes herein provided, shall open any fire hydrant without the consent of the Company.

24. INTERRUPTIONS IN WATER SUPPLY

(A) The Company may at any time shut off the water in the mains in case of accident, or for the purpose of making connections, alterations, repairs, changes, or for other reasons, and may restrict the use of water to reserve a sufficient supply in its reservoirs for public fire service or other emergencies whenever the public welfare may require it.

(B) The temporary shutting off of water from any premises for any cause, whether non-payment of bills, leaking pipes, fixtures, etc., shall not entitle the Customer to a deduction in the amount of his water charges during the time of such temporary shut off, unless the temporary discontinuance of service is caused by the malfunction or break-down of the Company's facilities, and exceeds forty-eight

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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
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RULES, REGULATIONS AND CONDITIONS OF SERVICE

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24. INTERRUPTIONS IN WATER SUPPLY

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 Public Service Commission

(A) The Company may at any time shut off the water ~~in the mains in~~ case of accident, or for the purpose of making connections, alterations, repairs, changes, or for other reasons, and may restrict the use of water to reserve a sufficient supply in its reservoirs for public fire service or other emergencies whenever the public welfare may require it.

(B) The temporary shutting off of water from any premises for any cause, whether non-payment of bills, leaking pipes, fixtures, etc., shall not entitle the Customer to a deduction in the amount of his water charges during the time of such temporary shut off, unless the temporary discontinuance of service is caused by the malfunction or break-down of the Company's facilities, and exceeds forty-eight (48) hours in duration. The shutting off of water temporarily shall not cancel a contract for water supply service except at the option of the Company or upon notice from the Customer.

25. LIABILITY OF COMPANY

(A) The Company shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage from any excess or deficiency in the pressure, volume, or supply of water due to any cause whatsoever. The Company will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.

(B) The Company shall not be responsible for accidents or damages to boilers, hot water tanks, etc., resulting from the discontinuance of service, nor by reason of the breaking of any main, water pipe, fixture or appliance whether owned by the Company or Customer, and no person shall be entitled to damages for any interruption of service. The Company will exercise every care in this matter, and in the event of the necessity of turning off water, every reasonable effort will be made to notify the Customers.

(C) The Company will make every effort to maintain a pressure on the distribution system that is required for reasonable service ~~but not~~

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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
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24. INTERRUPTIONS IN WATER SUPPLY

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25. LIABILITY OF COMPANY

(A) The Company shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage from any excess or deficiency in the pressure, volume, or supply of water due to any cause whatsoever. The Company will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.

(B) The Company shall not be responsible for accidents or damages to boilers, hot water tanks, etc., resulting from the discontinuance of service, nor by reason of the breaking of any main, water pipe, fixture or appliance whether owned by the Company or Customer, and no person shall be entitled to damages for any interruption of service. The Company will exercise every care in this matter, and in the event of the necessity of turning off water, every reasonable effort will be made to notify the Customers.

(C) The Company will make every effort to maintain a pressure on the distribution system that is required for reasonable service, but it does not guarantee to furnish at all times any given quantity for fire uses or for general purposes.

(D) The Company shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any persons or property against loss or damage by fire, or otherwise. The Company agrees to furnish such supply of water as shall then be available and no other or greater, and it shall be free and exempt from any and all claims for damages on account of any injury to property or persons by reason of fire, water, failure to supply water or pressure, or for any other cause whatsoever.

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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or District
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RULES, REGULATIONS AND CONDITIONS OF SERVICE

25. LIABILITY OF COMPANY

does not guarantee to furnish at all times any given quantity for fire uses or for general purposes.

(D) The Company shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any persons or property against loss or damage by fire, or otherwise. The Company agrees to furnish such supply of water as shall then be available and no other or greater, and it shall be free and exempt from any and all claims for damages on account of any injury to property or persons by reason of fire, water, failure, to supply water or pressure, or for any other cause whatsoever.

26. GENERAL

(A) No person shall turn the water on or off at any street valve, corporation cock, curb cock or other street connection, or disconnect or remove any meter without the consent of the Company.

(B) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these Rules and Regulations.

+27. EXTENSION OF MAINS INCOME TAX LIABILITY

For the purposes of these rules, regulations and conditions of water service, including, but not withstanding, any rule or regulation relating to extension of mains, and to give effect to the Tax Reform Act of 1986, as may be supplemented or amended, and any applicable state income tax, any customer, developer or other party requesting the extension of mains for water service is required and shall have the option of selecting one of the following provisions in connection with the other terms and conditions heretofore applicable to the extension of mains requiring an advance for construction:

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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation Community, Town or City

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

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25. LIABILITY OF COMPANY

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does not guarantee to furnish at all times any given quantity for fire uses or for general purposes.

(D) The Company shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any persons or property against loss or damage by fire, or otherwise. The Company agrees to furnish such supply of water as shall then be available and no other or greater, and it shall be free and exempt from any and all claims for damages on account of any injury to property or persons by reason of fire, water, failure, to supply water or pressure, or for any other cause whatsoever.

26. GENERAL

(A) No person shall turn the water on or off at any street valve, corporation cock, curb cock or other street connection, or disconnect or remove any meter without the consent of the Company.

(B) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these Rules and Regulations.

27. EXTENSION OF MAINS INCOME TAX LIABILITY

To enable Company to pay state and federal income taxes which result from the treatment of an advance for construction as gross income, the amount of such advance, as initially estimated and as finally actually determined under the Rule herein regarding extension of mains, shall be doubled. In lieu of up to fifty percent of a doubled advance, a letter of credit in a corresponding amount and from a financial institution with a state or federal charter in good standing shall be accepted by Company. Such letter of credit shall be accepted for the sole purpose of establishing a source from which Company may, for a period not to exceed six months from the end of the tax year in which a doubled advance is treated as gross income, draw funds to pay state and federal income taxes which result from such treatment. All amounts paid in excess of fifty percent of

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BY G.W. Thornburg R.S.#40 PUBLIC SERVICE COMMISSION

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[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
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26. GENERAL

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Public Service Commission

(A) No person shall turn the water on or off at any street corporation cock, curb cock or other street connection, or disconnect or remove any meter without the consent of the Company.

(B) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these Rules and Regulations.

27. EXTENSION OF MAINS INCOME TAX LIABILITY

To enable Company to pay state and federal income taxes which result from the treatment of an advance for construction as gross income, the amount of such advance, as initially estimated and as finally actually determined under the Rule herein regarding extension of mains, shall be doubled. In lieu of up to fifty percent of a doubled advance, a letter of credit in a corresponding amount and from a financial institution with a state or federal charter in good standing shall be accepted by Company. Such letter of credit shall be accepted for the sole purpose of establishing a source from which Company may, for a period not to exceed six months from the end of the tax year in which a doubled advance is treated as gross income, draw funds to pay state and federal income taxes which result from such treatment. All amounts paid in excess of fifty percent of a doubled advance shall be retained, in an interest bearing account approved by the Commission, for the purpose of paying state and federal income taxes which result from treating such advance as gross income. If none, or only a portion, of the escrow funds are necessary to pay state and federal income taxes which result from the treatment of advances for construction as gross income, the excess funds plus interest accrued on the total escrow funds less proper expenses necessary to administrate the escrow account (not to exceed .7 of 1 percent of the total escrow funds) shall be refunded to the person or entity who advanced the funds. Such interest and excess funds shall be refunded within six months of the end of the tax year in which the doubled advance in question is treated as gross income. At no time shall the administrative cost exceed the interest earned on the escrow amounts.

BY Lot RS HO
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OF MISSOURI

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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town of GIBBS
 (JOPLIN DISTRICT)

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

27. EXTENSION OF MAINS INCOME TAX LIABILITY - Continued

(a) NO REFUND OPTION. Any customer, developer or other party requesting a main extension requiring an advance for construction may pay only the amount normally required to reflect construction costs, excluding any amount for income tax liability, provided such party waives the right to any and all refunds normally available under the main extension rule or regulation; OR

(b) REFUND OPTION. Any customer, developer or other party requesting a main extension requiring an advance for construction may deposit an advance in an amount that, after subtracting therefrom the associated income tax liability, is not less than the amount required for the construction cost of the requested main extension under the main extension rule or regulation. Any party electing this refund option shall receive refunds under the main extension rule or regulation, including an additional amount representing the associated taxes at the time of such refunds.

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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
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MISSOURI
Public Service Commission

RULES, REGULATIONS AND CONDITIONS OF SERVICE

27. EXTENSION OF MAINS INCOME TAX LIABILITY - Continued

doubled advance shall be retained, in an interest bearing account approved by the Commission, for the purpose of paying state and federal income taxes which result from treating such advance as gross income. If none, or only a portion, of the escrow funds are necessary to pay state and federal income taxes which result from the treatment of advances for construction as gross income, the excess funds plus interest accrued on the total escrow funds less proper expenses necessary to administrate the escrow account (not to exceed .7 of 1 percent of the total escrow funds) shall be refunded to the person or entity who advanced the funds. Such interest and excess funds shall be refunded within six months of the end of the tax year in which the doubled advance in question is treated as gross income. At no time shall the administrative cost exceed the interest earned on the escrow amounts.

Refunds on a doubled advance for construction shall be calculated by doubling the amount which would otherwise be due under the Rule herein regarding extension of mains. In no event shall Company be obligated to refund an amount greater than the amount of a doubled advance, plus interest earned on the escrow account less the expense necessary to administrate the escrow fund.

If advances for construction, either through administrative or legislative action or a final judicial decision, are determined not to be gross income, Company shall cease, as of the effective date of such action or decision, to collect doubled advances and shall thenceforth calculate advances for construction solely on the basis of the Rule herein regarding extension of mains.

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 BY 2nd R.S.#41
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All Previous Joplin [Revised]

Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No.

[Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

FEB 2 1984

27. EXTENSION OF MAINS INCOME TAX LIABILITY - Continued

MISSOURI
Public Service Commission

Refunds on a doubled advance for construction shall be calculated by doubling the amount which would otherwise be due under the Rule herein regarding extension of mains. In no event shall Company be obligated to refund an amount greater than the amount of a doubled advance, plus interest earned on the escrow account less the expense necessary to administrate the escrow fund.

If advances for construction, either through administrative or legislative action or a final judicial decision, are determined not to be gross income, Company shall cease, as of the effective date of such action or decision, to collect doubled advances and shall thenceforth calculate advances for construction solely on the basis of the Rule herein regarding extension of mains.

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BY RS 41
PUBLIC SERVICE COMMISSION
OF MISSOURI

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ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT) 2000120
 13121012111210

APPLICATION FOR SPECIAL CONNECTION

FEB 1 1984

This Application made in triplicate this _____ day of MISSOURI
 _____, 19____, by _____ (Applicant) Public Service Commission

(a corporation of the State of _____), hereinafter called the "Applicant," to Missouri-American Water Company, Joplin District (a corporation of the State of Missouri), doing business in the City of Joplin, Missouri, and vicinity, hereinafter called the "Water Company."

The Applicant, upon the terms and conditions hereinafter set forth, hereby applies to the Water Company for a _____ inch service pipe connected to the street main of the Water Company on _____ Street between _____ Street and _____ Street in the _____ of _____ for the purpose of attaching to said service pipe the following fixtures and openings:

all of which fixtures and openings to be located within or upon the premises of the Applicant abutting the street on which the said main of the Water Company is located.

In consideration for which the Applicant agrees to be bound by all the terms and conditions of this application, and to pay the Water Company for service at the schedule of rates in effect from time to time during the rendition of such service.

The further terms and conditions upon which this application may be accepted by the Water Company are as follows:

First: That the Water Company, by its representatives, shall have the right to enter the premises of the Applicant at any reasonable time

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MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY

Name of Issuing Corporation Community, Town, or City
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APPLICATION FOR SPECIAL CONNECTION - Continued FEB - 1 1984

for the purpose of making such inspections as it may deem necessary, and it shall have the right to attach any testing device or use any means which it may elect to ascertain the condition of the pipe and appurtenances and the uses made of same. MISSOURI Public Service Commission

Second: That the service connection from the street main to the property line shall be installed and maintained by and at the expense of the Applicant.

Third: That a detector device may be required on said service at such location as may be determined by the Water Company. Such detector device shall be installed and maintained by and at the expense of the Applicant; all other pipe fixtures and appurtenances shall be constructed and maintained in good condition by and at the expense of the Applicant.

Fourth: That the vault and vault cover to house the detector device and related valves, fittings, etc., if required, shall be constructed and maintained by and at the expense of the Applicant. The vault construction shall be subject to Water Company approval.

Fifth: That the service control valve shall be under the control of the Water Company, except during times of fire, when it shall be under the control of the Chief of the Fire Department of said _____ and the Applicant agrees to obtain approval of said Chief of this application.

Sixth: That all fixtures and openings (other than control valves) shall be kept closed and sealed, and not open or used except during times of fire. Upon extinguishment of each fire, the Applicant shall immediately notify the Water Company, so that said fixtures and openings can again be closed and sealed.

Seventh: That the extent of the rights of the Applicant under this application is to receive, but only at times of fire on said premises, such supply of water as shall then be available and no other or greater. That the Applicant agrees the Water Company shall not be considered in any manner an insurer of property or persons, or to have undertaken to extinguish fire or to protect any persons or property against loss or damage by fire, or otherwise, and that it shall be free and exempt from

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*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City
 (JOPLIN DISTRICT)

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 MISSOURI
 Public Service Commission

APPLICATION FOR SPECIAL CONNECTION - Continued

any and all claims for damages on account of any injury to persons by reason of fire, water, failure to supply water or pressure, or for any other cause whatsoever.

Eighth: That this application does not contemplate uses of fixtures other than herein stated. If a supply of water for use other than extinguishment of fire is desired by the Applicant, then same shall be taken only through a service pipe separately connected with the street main of the Water Company and not connected directly or indirectly with the service pipe contemplated by this application. Any waste of water or use of water for purposes other than the extinguishment of fire through this connection shall be deemed a violation of the terms and conditions of this application and the rules and regulations of the Water Company.

Ninth: That the Applicant shall furnish, attach and make a part hereof, an accurate sketch showing the pipes, valves, hydrants, tank, openings, and appurtenances contemplated in this application. Such sketch must also show any other water supply system and pipe lines and appurtenances which may exist on the premises. There shall be no connection between such other supply and pipes connected to the Water Company's mains.

Tenth: That the rights and obligations of the Applicant hereunder shall be further subject at all times to the rates, rules and regulations of the Water Company that now exist or which may hereafter be adopted.

Eleventh: That the Applicant agrees to obtain in advance the approval of the Water Company for any change, alteration, addition or deduction contemplated in the fixtures, openings and uses herein specified.

Twelfth: That upon acceptance by the Water Company and the completion of the service connection herein contemplated, this application shall be in force as a contract and shall continue as such until cancelled by written notice fifteen days in advance given by the Applicant to the Water Company.

Thirteenth: That the Water Company has the right to disconnect or disconnect said service pipe and terminate this application, upon written

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 APR - 1 1984
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year
 ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

FORM No. 13 P.S.C. MO. No. 2 [Original] SHEET No. 45
 All Previous Joplin [REMOVED]
 Cancelling P.S.C. MO. No. Water Schedules [Original] SHEET No. _____
 [Revised]

MISSOURI-AMERICAN WATER COMPANY For CITY OF JOPLIN, MO. AND VICINITY
 Name of Issuing Corporation Community, Town or City

(JOPLIN DISTRICT) 15 10 11 12 13 14 15 16 17 18 19 20

APPLICATION FOR SPECIAL CONNECTION - Continued

FEB - 1 1984

notice given fifteen days in advance by the Water Company to the Applicant, for failure to pay any bill when due, or for any violation of the terms and conditions of this application or for any violation of its rules, and in emergencies also has the right without notice to shut off all or any part of its facilities and discontinue the service when deemed necessary by the Water Company for the purpose of making any repairs, alterations, additions, or to prevent possible contamination through cross-connected facilities of the Applicant or to prevent negligent or willful waste of water through the facilities of the Applicant.

Fourteenth: The acceptance of this application by the Water Company must be executed by its Manager and President or Vice President before same becomes effective as a contract.

FILED
 APR - 1 1984
 Public Service Commission

*Indicates new rate or text
 +Indicates change

DATE OF ISSUE January 30, 1984 DATE EFFECTIVE April 1, 1984
 month day year month day year

CANCELLED
 October 15, 2011
 Missouri Public
 Service Commission
 JW-2012-0090

ISSUED BY G. W. Thornburg, President 7th & Joplin Streets, Joplin, MO.
 name of officer title address

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN

COMMUNITY, TOWN OR CITY

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ECONOMIC DEVELOPMENT RIDER
RIDER EDR

DEC - 1 1995

Purpose

The purpose of this Economic Development Rider is to encourage industrial and commercial development in Missouri.

MISSOURI PUBLIC SERVICE COMMISSION

Availability

Water service under this rider is only available in conjunction with local, regional, and state governmental economic development activities where incentives have been offered and accepted by a customer who is requesting service, in conjunction with the location of new or expanding facilities, in the Company's service areas.

Water service under this rider is only available to customers otherwise qualified for service under the following Company's Service Classifications:

- Industrial
- Commercial

Water service under this rider is not available in conjunction with service provided pursuant to any other special contract agreements.

Applicability

This Rider is applicable to a new customer, or the additional separately-metered facilities of an existing customer, who will be served under one or more of the above service classifications and who meet the following criteria:

- 1) The annual load factor of the new customer or additional facilities is reasonably projected to equal or exceed fifty-five percent (55%) during the entire term of application of this rider. The projected annual customer load factor shall be determined using the following relationship: Projected Annual Water Consumption, Expressed as MGD

Divided by Maximum Summer Monthly Billing Demand, Expressed as MGD

FILED

DEC - 5 1995
95 - 205

MISSOURI

Public Service Commission

DATE OF ISSUE

December 1, 1995
month day year

DATE EFFECTIVE

December 1, 1995
month day year

ISSUED BY:

B.E. Tillotson, Vice President, Treasurer
Name of Officer Title

St. Joseph, MO
Address

CANCELLED
October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN

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COMMUNITY, TOWN OR CITY

DEC - 1 1995

ECONOMIC DEVELOPMENT RIDER
RIDER EDR (Continued)

MO. PUBLIC SERVICE COMMISSION

- 2) The average annual billing demand of the new customer or additional facilities is projected to be at least 0.5% of the total district consumption during each contract year under this rider.
- 3) The customer' new or additional facilities must create new permanent jobs within the facilities qualifying for this rider. The number of jobs created must be 0.1% of the total population of the district service area. Any location providing at least 50 jobs qualifies under this paragraph.

Requests for service under this rider must be submitted prior to the customer having committed to moving into or expanding within the Company's service territory and shall be accompanied by sufficiently detailed information to enable the Company to determine whether the new customer or additional facilities meet the above criteria.

Service under this rider shall be evidence by a contract between the customer and the Company in the general form as that contained in the following sheets, which shall be filed within ten days of execution with the Commission for information purposes.

Customer must notify Company in writing of the date at which customer would like the provisions of this rider to commence. Such commencement date must be within twelve (12) months of the execution of the contract.

This rider shall only be available in districts in which adequate capacity is available to meet the additional load throughout the year.

INCENTIVE PROVISIONS:

Amount of Discount:

Subject to the provisions below, the discount during the first contract year shall be 30 percent; during the second contract year, 25 percent; during the third contract year, 20 percent; during the fourth contract year, 15 percent; and during the fifth contract year, 10 percent. After the end of the fifth contract year, no other discount pursuant to this Rider shall be applied to the customer's bill and the applicability of this Rider and its associated contract to the particular facilities shall cease.

Calculation:

At the conclusion of the first contract year (i.e., 12 full monthly billing periods after the effective data of the contract), the Company shall review customers annual load factor and calculate an average monthly billing demand. If the customer has demonstrated at least a 55 percent annual load factor and at least an annual consumption level of 0.5% of total consumption for the district, then a bill credit shall be issued to apply the 30 percent discount for the first contract year, as set out below.

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DEC - 5 1995

DATE OF ISSUE

December 1, 1995
month day year

DATE EFFECTIVE

December 5, 1995
month day year

MISSOURI
Public Service Commission

CANCELLED ISSUED BY:

B.E. Tillotson, Vice President, Treasurer
Name of Officer Title

St. Joseph, MO
Address

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN

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COMMUNITY, TOWN OR CITY

DEC - 1 1995

ECONOMIC DEVELOPMENT RIDER
RIDER EDR (Continued)

MO. PUBLIC SERVICE COMM.

Calculation cont'd:

The same review shall be made at the end of each succeeding year during the five year period and the applicable discount amount applied as a credit for that year if the criteria were met.

If the customer fails to meet the criteria for a particular year, the applicable discount for that one year shall be forfeited by the customer but the contract shall remain in effect and the customer shall remain eligible for the discounts which would be applicable during the remainder of the five year period.

If customer fails to meet the criteria in both the first and the second year, or in any two successive years during the five year period, service to the customer under this Rider shall terminate and the contract for service under the Rider shall be void.

Application of the discount:

Since the discount is to be calculated at the end of the year after determination that all criteria have been met, the customer will have been billed for the otherwise applicable rate schedule and been charged for the appropriate taxes (e.g., sales and other gross receipts or franchise taxes). To afford the customer the full benefit of the discount (e.g., 30 percent for the first year) to the amount the customer paid for water service pursuant to the otherwise applicable rate schedule for the previous twelve billing periods, not including taxes. The discount will be given to the customer by that amount being applied as a credit on the next bill, prior to the calculation of taxes. No discount will be applied to items on the bill which are otherwise required to be charged to a customer by statute or rule of the Commission. e.g., the Missouri Primacy Fee.

Revenue Determination:

The pre-tax revenues under this rider, shall be determined by reducing otherwise applicable charges, associated with the rate schedules. The discount, where applicable, will be determined based on service rendered to customer during the Company's designated and applicable billing periods of each contract year and shall be as follows:

	<u>Discount</u>
First Contract Year	30%
Second Contract year	25%
Third Contract Year	20%
Fourth Contract Year	15%
Fifth Contract Year	10%

After the conclusion of the fifth contract year, these discounts shall cease. All other billing, operational and related provisions of the aforementioned shall remain in effect.

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MISSOURI
Public Service Commission

DATE OF ISSUE December 1, 1995
month day year

DATE EFFECTIVE December 5, 1995
month day year

B.E. Tillotson, Vice President, Treasurer
Name of Officer Title

St. Joseph, MO
Address

ISSUED BY:

CANCELLED
October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN

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COMMUNITY, TOWN OR CITY

DEC - 1 1995

ECONOMIC DEVELOPMENT RIDER
RIDER EDR (Continued)

MO. PUBLIC SERVICE COM.

Form of Contract

This Agreement is entered into as of this _____ day of _____, _____, by and between Missouri-American Water Company and _____ (Customer).

WITNESSETH:

Whereas, Company has on file with the Public Service Commission of the State of Missouri (Commission) a tariff providing for an Economic Development Rider (Rider), and;

Whereas, Customer is a new customer, or has acquired additional separately metered facilities within the Company's service territory, and;

Whereas, Customer has furnished sufficient information to the Company to demonstrate that its new facilities or additional separately metered facilities (Facilities) satisfied the Availability and Applicability provisions of the Rider, and;

Whereas, Customer wishes to take water service from the Company, and the Company agrees to furnish water service to the Customer under this Rider and pursuant to all other applicable tariffs of the Company;

Now, therefore, the Company and Customer agree as follows:

1. Service to the Customer's Facilities shall be pursuant to the Rider, all other applicable tariffs, and the Company's General Rules and Regulations Applying to Water Service, as may be in effect from time to time and approved by the Commission.
2. Customer acknowledges that this Agreement is not assignable voluntarily by Customer, but shall nevertheless inure to the benefit of and be binding upon the Customer's successors by operation of law, so long as the successor continues to meet the criteria of the Rider.
3. Customer will furnish additional information, as requested by the Company, to assure the continued eligibility for service under the Rider.

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95 - 205

MISSOURI
Public Service Commission

DATE OF ISSUE

December 1, 1995
month day year

DATE EFFECTIVE

December 1, 1995
month day year

CANCELLED ISSUED BY:
October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

B.E. Tillotson, Vice President, Treasurer
Name of Officer Title

St. Joseph, MO
Address

MISSOURI-AMERICAN WATER COMPANY FOR CITY OF JOPLIN

COMMUNITY, TOWN OR CITY

ECONOMIC DEVELOPMENT RIDER
RIDER EDR (Continued)

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4. Customer acknowledges that all information provided to the Company for the purpose of determining whether the Customer is eligible for service under the Rider shall be retained by the Company, and shall be subject to inspection and disclosure under Chapter 389 and 393 RSMO 1986, as amended from time to time. Should the customer designate any of such information proprietary or confidential, Company shall notify customer of any request for inspection or disclosure, and shall use good faith efforts to secure an agreement or Commission order protecting the proprietary or confidential nature of such information.
5. This Agreement shall be governed in all respects by the laws of the State of Missouri (regardless of conflict of law provisions), and by the orders, rules and regulations of the Commission as they may exist from time to time. Nothing contained herein shall be construed as divesting, or attempting to divest, the Commission of any right jurisdiction, power or authority vested in it by law.

DEC 1 1995
MO. PUBLIC SERVICE COM. A.

In witness whereof, the parties have signed this Agreement as of the date first above written.

Missouri-American Water Company

Customer

By: _____

By: _____

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DEC 5 1995
95 - 205

DATE OF ISSUE

December 1, 1995
month day year

DATE EFFECTIVE

December 5, 1995
month day year

ISSUED BY:

B.E. Tillotson, Vice President, Treasurer
Name of Officer Title

MISSOURI
Public Service Commission
St. Joseph, MO
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (ORIGINAL) ()

SHEET NO. 52
SHEET NO. _____

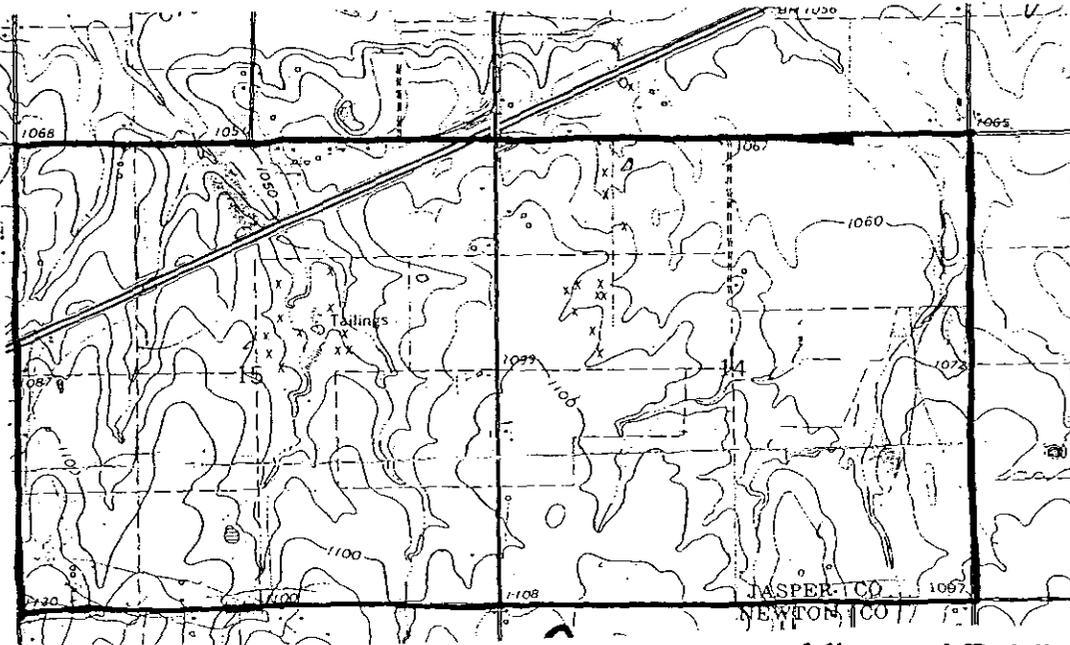
MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

Map of service area of Missouri-American Water Company (Joplin District) in addition to the City of Joplin and vicinity as authorized by Case No. WA-2000-405

Missouri Public
Service Commission

REC'D JUL 19 2000



Missouri Public
Service Commission

00-405
FILED AUG 18 2000

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE	<u>July 19, 2000</u> month day year	DATE EFFECTIVE	<u>August 18, 2000</u> month day year
ISSUED BY:	<u>David P. Abernathy, Vice/President, Corporate Counsel and Secretary</u> Name of Officer, Title		<u>535 N. New Ballas Road St. Louis, MO 63141</u> Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (ORIGINAL) ()

SHEET NO. 52 A
SHEET NO. _____

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

<p align="center">Service area of Missouri-American Water Company (Joplin District) in addition to The City of Joplin and vicinity as authorized by Case No. WA-2000-405</p>	
<p>Land consisting of all Section 14, Township 27 North, Range 32 West, Jasper County, Missouri and all Section 15, Township 27 North, Range 32 West, Jasper County, Missouri.</p>	<p align="right">* *</p> <p align="center">Missouri Public Service Commission</p> <p align="center">REC'D JUL 19 2000</p>
<p>* Indicates new rate or text + Indicates change</p>	

**Missouri Public
Service Commission**
00-405
FILED AUG 18 2000

DATE OF ISSUE	<u>July 19, 2000</u> month day year	DATE EFFECTIVE	<u>August 18, 2000</u> month day year
ISSUED BY:	<u>David P. Abernathy, Vice President, Corporate Counsel and Secretary</u> Name of Officer, Title		<u>535 N. New Ballas Road St. Louis, MO 63141</u> Address

Missouri-American Water Company

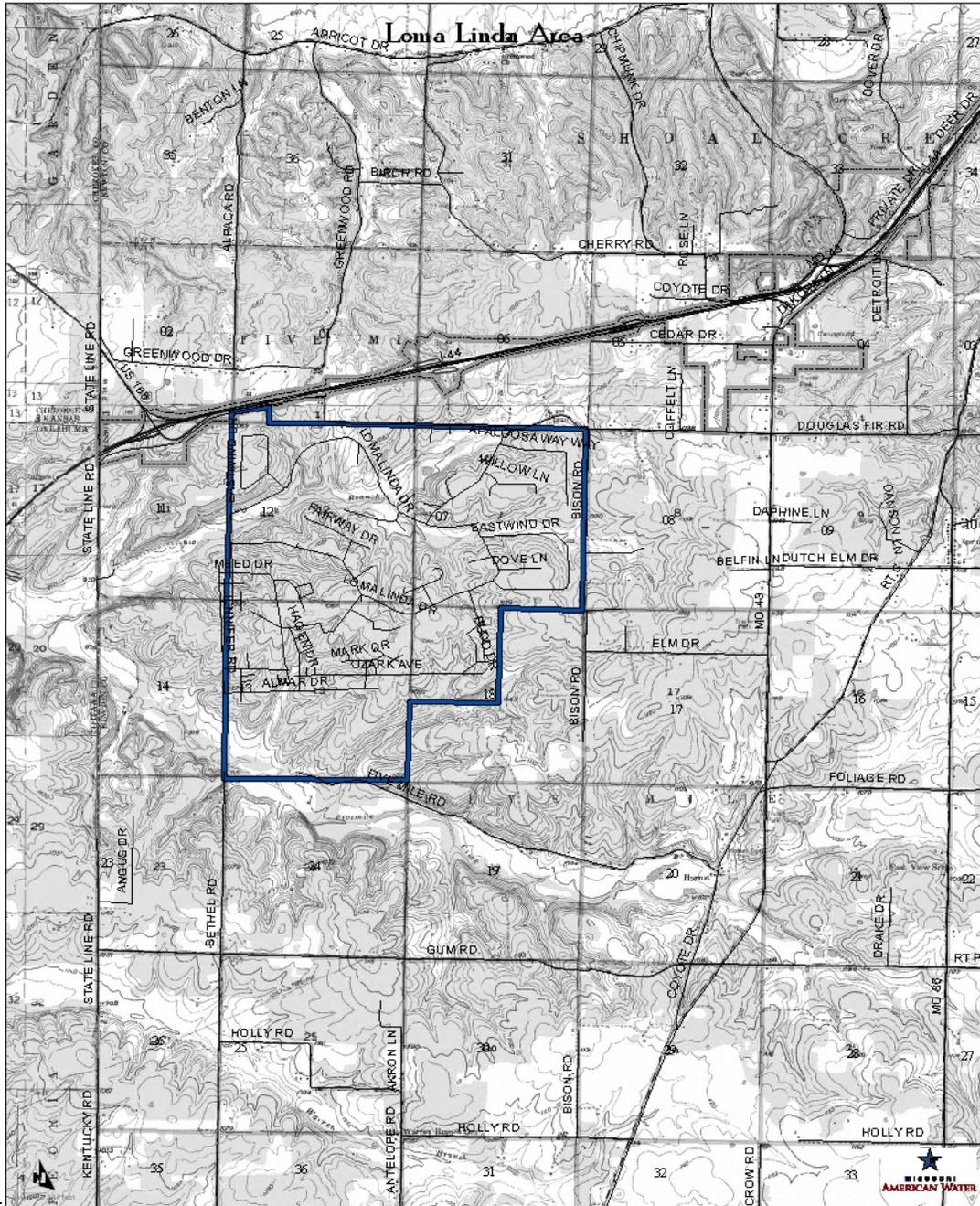
For

City of Joplin, MO for Loma Linda Development

Name of Issuing Corporation

Community, Town or City

Map of Service Area of Missouri-American Water Company (Loma Linda Development in Joplin District) in addition to the City of Joplin and vicinity as authorized by Case No. WO-2011-0015



* Indicates new rate or text

+ Indicates change

DATE OF ISSUE: January 21, 2011

DATE EFFECTIVE: January 31, 2011

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WO-2011-0015; YW-2011-0376

CANCELLED
October 15, 2011
Missouri Public
Service Commission
JW-2012-0090

Missouri-American Water Company

For

City of Joplin, MO for Loma Linda
Development

Name of Issuing Corporation

Newton County, Missouri

LEGAL DESCRIPTION OF SERVICE AREA

All of Section 13, and all of Section 12, Township 26, Range 34, and all of Section 7 and the Northwest (NW) Fractional Quarter of Section 18, Township 26, Range 33, all lying within Newton County, Missouri, and a Tract of land commencing 678.75 feet East of the Southwest (SW) corner of the Southwest Quarter (SW1/4) of Section 1, Township 26, Range 34, thence East 407.25 feet, thence North to South Highway right-of-way line of Interstate Highway No. 44, thence Southwesterly along and parallel to the Highway right-of-way of Interstate Highway No. 44 to a point directly North of point of beginning, thence South of the point of beginning, in Newton County, Missouri. *

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE: January 21, 2011

DATE EFFECTIVE: January 31, 2011

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

FILED
Missouri Public
Service Commission
WO-2011-0015; YW-2011-0376

MISSOURI-AMERICAN WATER COMPANY

Name of Issuing Corporation

City of Joplin, MO and Vicinity

For: Community, Town or City

INTERRUPTIBLE RATE WATER SERVICE*

APPLICABILITY: Throughout the territory served under this Rider.

AVAILABILITY: This Rider is available to any current metered customer that:

1. Agrees to contract for service for a minimum of fifteen (15) years.
2. Agrees to a minimum take or pay annual revenue level of no less than \$500,000.
3. The Customer must provide proof that it has a viable alternative supply or a combination of supply and storage sufficient to cover an interruption of service.
4. The Customer and the Company must agree on service provisioning issues such as point of delivery, pressure, metering, interruption, etc.
5. The Customer must agree to pay for any additional equipment or facilities which may be required to provide service.
6. If an existing Customer chooses to convert its service to an interruptible service, such conversion will take place only upon the effective date of the Company's next general rate proceeding where the revenue impact associated with such conversion can be taken into consideration, with all other relevant factors, in determining the Company's cost of service in that district.

RATE:

Monthly Minimum Meter Charges

The Monthly Minimum Meter Charges under this rate schedule will be the same as those set forth on the Schedule of Rates Applicable to the District for the Rate Class.

Consumption Charges

The consumption charge shall not exceed the maximum rate nor be less than the minimum rate. The maximum rate for water shall be the charges specified in the Company's rate schedule for the last (i.e., "tail") block rate for the rate class of service and shall be charged for all amounts of water taken up to the minimum take or pay annual revenue level. The minimum rate shall be the fully loaded production cost of water under average load conditions and shall be charged for all amounts of water taken above the minimum take or pay annual revenue level. For purposes of this tariff, the term "fully loaded production cost" shall include all operating expenses, taxes, and capital costs (i.e. return and depreciation) related to the production of water.

Filing with the Missouri Public Service Commission/Confidentiality: Contract agreements entered into between the Company and qualifying customers under this rider shall be filed with the Commission on a confidential basis within ten (10) days of their execution and shall not be subject to disclosure except by Petition made to and granted by the Commission.

BILLING:

Billing for water service under this tariff will be governed by the same billing conditions set forth under the Company's existing General Water Service Classification.

* Indicates new rate or text

Date of Issue April 19, 2004
Month Day Year

Date Effective May 19, 2004
Month Day Year

Issued By: David P. Abernathy
V.P. General Counsel and Secretary

535 N. New Ballas Road
St. Louis, MO 63141