P. S. C. MO. No. 5
Cancelling P. S. C. MO. No. 4

No supplement of this schedule will be issued except for the purpose of cancelling this schedule.

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MISSOURI Public Service Comm.

THE OREGON FARMERS MUTUAL TELEPHONE COMPANY

Name of Corporation

# SCHEDULE OF RATES FOR TELEPHONE SERVICE

TELEPHONE SERVICE				
APPLYING TO THE EXCHANGE A	REA AT			
OREGON Name of Town				
	Post Million Language Science			
This schedule contains the rates, rentals, charges, rules an to local service and to long-distance service over owned or toll lines.				
ISSUED Sept. 15 1960 EFF	ECTIVE Oct. 15 1960  Month Day Year			
By Holleaus Name of Officer	), President			

Oregon, Missouri
Address of Officer

#### **GENERAL AND LOCAL EXCHANGE TARIFF**

The following statutory and rule provisions have been waived for purposes of offering telecommunications services as set forth herein as they have been waived pursuant to §392.420. Pursuant to 392.611.1 RSMo the Company is NOT hereby electing to remain to be subject to certain statutes, rules, or orders, but instead is continuing to list the statutes and rules waived: (D)

#### A. Statutes

392.210.2	Accounting requirements (system of accounts)	
392.240.1	Reasonableness of rates	
392.270	Accounting requirements (valuation of property)	
392.280	Accounting requirements (depreciation/accounts)	
392.290	Issuance of Stocks, Bonds and Other Indebtedness	
392.310	Transfer of Property, Ownership of Stock	(S)
392.310	Approval of Issuance of Stocks, Bonds and Other Indebtedness	
392.230	Certification of Approval for Dividends	
392.330	Accounting for Disposition of Proceeds	
392.340	Reorganization	

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Issued: December 13, 2017 Effective: January 13, 2018

(S)

#### **GENERAL AND LOCAL EXCHANGE TARIFF**

4 CSR 240-3.520	Applications to sell or transfer assets
4 CSR 240-3.525	Applications to merge or consolidate
4 CSR 240-3.530	Applications to issue stocks, obtain loans
4 CSR 240-3.535	Applications to acquire stock
4 CSR 240-3.545(8)(C)	Listing of Waivers in Tariff
4 CSR 240-3.550	Telco Records and Reports (except (5)(B), (D), and (E)
4 CSR 240-3.555	Residential Customer Inquiries
4 CSR 240-3.560	Procedure for Ceasing Operations
4 CSR 240-10-020	Depreciation Records
4 CSR 240-30.020	Residential Telephone Underground Systems
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-32.010	General Provisions
4 CSR 240-32.040	Metering, Inspections and Tests
4 CSR 240-32.050	Customer Services
4 CSR 240-32.060	Engineering and Maintenance
4 CSR 240-32.070	Quality of Service
4 CSR 240-32.080	Service objectives and surveillance levels
4 CSR 240-32.090	Connection of equipment and Inside Wiring
4 CSR 240-32.100	Provision of Basic Local and Interexchange Services
4 CSR 240-32.130-170	Prepaid Calling Cards (except 32.140 and 32.150(1))
4 CSR 240-32.180-190	Caller ID blocking requirements
4 CSR 240-33.010	Service and Billing Practice General Provisions
4 CSR 240-33.040	Billing and Payment standards
4 CSR 240-33.045	Clear identification and placement of charges on bills
4 CSR 240-33.050	Deposits
4 CSR 240-33.060	Residential Customer Inquiries
4 CSR 240-33.070	Discontinuance of service
4 CSR 240-33.080	Disputes by Residential Customers
4 CSR 240-33.090	Settlement agreements with residential customers
4 CSR 240-33.130	Operator service requirements
4 CSR 240-33.140	Payphone requirements (except (2))
4 CSR 240-33.150	"Anti-slamming" requirements
4 CSR 240-33.160	Customer Proprietary Network Information

Issued: December 13, 2017 Effective: January 13, 2018

Amanda Molina, VP Regulatory Affairs Oregon Farmers Mutual Telephone Company P.O. Box 227, 118 East Nodaway Oregon, MO 64473

**General**: Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to telephone service and messages to all stations in the service area of Oregon Farmers Mutual Telephone Company.

Business One-Party \$16.00

Residence One-Party \$18.00

The above rates do not include a company provided instrument.

\_\_\_\_\_

Date of Issue: May 22, 2017 Effective: June 1, 2017

Nick Robb, Receiver for Oregon Farmers Mutual Telephone Company 118 East Nodaway, Oregon, MO 64473 (I)

\$68.45

#### **LOCAL EXCHANGE SERVICE**

## <u>Packaged Service Offerings</u> <u>Residential</u> <u>Business</u>

Residential Basic Bundle:

Local Phone Service with inside wire maintenance 30 minutes of long distance (nationwide) Caller number delivery Call waiting, 3-way calling, call forwarding, speed calling DSL high speed internet

> (D) (D)

> > (D) (D) (D) (D)

(D)

Date of Issue: November 27, 2017 Effective: January 1, 2018

## <u>Packaged Service Offerings</u> <u>Residential</u> <u>Business</u>

Business Basic Bundle: \$70.45

Local Phone Service with inside wire maintenance 30 minutes of long distance (nationwide) Caller number delivery Call waiting, 3-way calling, call forwarding, speed calling DSL high speed internet

(D)

(D)

(D) (D)

(D) (D)

Date of Issue: November 27, 2017 Effective: January 1, 2018

Packaged Service Offerings	Residential	<u>Business</u>
		(D)
		(D) (D)
		(D)
		(D) (D)
		(D)

Date of Issue: November 27, 2017 Effective: January 1, 2018

Packaged Service Offerings	<u>Residential</u>	<u>Business</u>
		(D)
<b>Business Basic Bundle:</b>	\$68.45	\$70.45

Local Phone Service with Caller Name and Number Delivery Call Waiting, Voice Mail, and Inside Wire Maintenance DSL high speed internet

Date of Issue: November 27, 2017

Amanda Molina, VP of External Relations Oregon Farmers Mutual Telephone Company 118 East Nodaway, Oregon, MO 64473

Effective: January 1, 2018

Packaged Service Offerings	Residential	<u>Business</u>
Up to 4Mbps Bundle: Local Phone Service, Call Waiting, Call Forwarding, 3-Way Calling, Caller ID, Up-to-4Mbps-Internet, and Leased modem.	\$49.99	\$59.99
Up to 10Mbps Bundle: Local Phone Service, Call Waiting, Call Forwarding, 3-Way Calling, Caller ID, Up-to-10Mbps-Internet, and Leased modem.	\$59.99	\$69.99
Up to 15Mbps Bundle: Local Phone Service, Call Waiting, Call Forwarding, 3-Way Calling, Caller ID, Up-to-15Mbps-Internet, and Leased modem.	\$69.99	\$79.99
Up to 25Mbps Bundle: Local Phone Service, Call Waiting, Call Forwarding, 3-Way Calling, Caller ID, Up-to-25Mbps-Internet, and Leased modem.	<b>\$79.99</b>	\$89.99

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Date of Issue: September 29, 2017 Effective: November 1, 2017

PSC MO No. 5

8<sup>th</sup> Revised Sheet No. 3

Cancels 7<sup>th</sup> Revised Sheet No. 3

#### **MISCELLANEOUS RATES**

The following miscellaneous rates apply to all service areas of the company as allocated by the Missouri Public Service Commission (except instances where specifically excepted):

**DIRECTORY LISTING – EXTRA** 

Local

Per Month

\$0.25

JOINT USER (MULTI-LINE BUSINESS)

Per Month

\$22.00 (I)

Date of Issue: April 18, 2013

Janet Bathurst, General Manager Oregon Farmers Mutual Telephone Company 118 East Nodaway, Oregon, MO 64473 Effective Date: June 1, 2013

P.S.C. MO. NO. 5 1st Revised Sheet No. 3.1 Cancels Original Sheet No. 3.1

#### SERVICE CHARGES

RECEIVED

1. Installation of Access Line to Demarcation Point.

2. Move or Change Access Line to Demarcation Point JAN 1 5 1997

10.00

Reconnection after suspension for which the subscriber is responsible ubic Sanice Commission 5.00 3.

After Disconnection at Demarcation Point b.

15.00

4. DEMARCATION POINT - The point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

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\* Indicates new rate or text

+ Indicates change

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Issued: January 15, 1997

Robert Williams Oregon Farmers Mutual Tel. Co. 118 E. Nodaway St. Oregon, MO 64473

Effective: April 15, 1997

PSC MO No. 5 2<sup>nd</sup> Revised Sheet No. 3.2 Cancels 1<sup>st</sup> Revised Sheet No. 3.2

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<sup>\*</sup>Indicates new rate or text

<sup>+</sup>Indicates change

PSC MO No. 5 3<sup>rd</sup> Revised Sheet No. 3.3 Cancels 2<sup>nd</sup> Revised Sheet No. 3.3

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+Indicates change

**Oregon, MO 64473** 

<sup>\*</sup>Indicates new rate or text

LIFELINE/DISABLED SERVICE

Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications

Commission (FCC) and Missouri Public Service Commission (Commission) and is available to

qualifying low-income subscribers for certain residential telecommunications services. The

terms and conditions of Lifeline service, including monthly discount amounts, are set forth in

rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website

as follows: www.ofmlive.net

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service

Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a

residential retail service that offers a qualifying disabled customer reduced charges for certain

telecommunications services. The terms and conditions of disabled service, including monthly

discount amounts, are set forth in rules established by the Commission and available at the

Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's

website as follows: www.ofmlive.net

Effective: December 2, 2016

## P.S.C. MO. NO. 5 Original Sheet No. 3.6

## Oregon Farmers Mutual Telephone Company of Oregon, Missouri

#### TOLL ACCESS RESTRICTIONS

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#### Service Restrictions

NOV 1 9 1997

## **General Regulations**

- 1. Toll Access Restriction provides a means of restricting access to the Long Distance SERVICE COMM. Message Telecommunications Network. Two options are available to the customer:
  - a. Restriction of 1+ calls only.
  - b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
- 2. Restriction of 1+ and/or 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- 3. Customers must apply in writing for the establishment of Toll Access Restriction.
- 4. The appropriate non-recurring charges will apply to establish service.

#### B. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)

\$3.00

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\* Indicates new rate or text

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Issued: November 26, 1997

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#### Oregon Farmers Mutual Telephone Company Missouri

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Operator Services

#### A. General Information

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- 1. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
- 2. The caller and billed party, if different from the caller, will be advised that the Company is the operator provider at the initial contact.
- 3. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 4. Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billings.
- 5. Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 6. Company will employ reasonable calling card verification procedures, acceptable to the Telephone Company issuing the calling card.
- 7. Company will route all O- or OO-emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 8. Upon request, Company will transfer calls to another authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 9. Company will refuse operator services to traffic aggregators which block access to other Companies.
- 10. Company will assure that traffic aggregators will post and display information including: (1) that the Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach LEC operator and other authorized inter-exchange Companies.

FILED NOV 1 5 1999

Issued: October 15, 1999

Effective: November 15, 1999

Operator Services (Continued)



- B. Intrastate IntraLATA Operator Service for O- Toll Calls
- RECD OCT 15 1999
- 1. The Company will provide Intrastate IntraLATA Operator Services for dialed O- toll calls
- 2. Surcharges are applicable to the following Intrastate IntraLATA calls:
  - (a) Station Sent Paid when a customer dials "O", reaches an Operator, requests assistance with the completion of a call within the calling party's LATA, and the call is billed to the calling number.
  - (b) Station Calling Card when a customer dials "O", reaches an Operator, requests assistance with the completion of a call within the calling party's LATA, and the call is billed to a Calling Card.
  - (c) Station Collect when a customer dials "O", reaches an Operator, requests assistance with the completion of a call within the calling party's LATA, and the call is billed to the person to whom the call is placed.
  - (d) Station Billed to a Third Party when a customer dials "O", reaches an Operator, requests assistance with the completion of a call within the calling party's LATA, and the call is billed to a Third Party's Number. The Operator may request verification from the Third Party before completing the call.
  - (e) Person to Person When a customer dials "O", reaches an Operator, requests assistance for the completion of a call within the calling party's LATA on a person-to-person basis, and the call is billed to the calling party's number.
- 3. Rates set forth below apply to calls placed by dialing "O", for all classes and grades of service.



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FILED NOV 1 5 1999

Issued: October 15, 1999

Effective: November 15, 1999

Operator Services (Continued)

Missouri Public Sorvice Commission

C. Rates and Charges for Intrastate IntraLATA O- Toll Calls

**REC'D OCT 15 1999** 

N

1. Surcharges

a.	Station Sent Paid	\$ 3.30
b.	Station Calling Card	2.00
c.	Station Collect	3.35
d.	Station Billed to Third Party	3.35
e.	Person to Person	5.50

- 2. Per Minute of Use Rate, without regard to time of day, day of week, or distance
  - a. Initial rate, per minute \$ .25b. Additional rate, per minute .25
- D. Rates and Charges for Local O- Calls

When a customer dials "O", reaches an operator, and requests assistance with the completion of a call within the calling party's local calling scope, the following rates apply:

1. Surcharges

a.	Station Sent Paid	\$ 3.30
b.	Station Calling Card	2.00
c.	Station Collect	3.35
d.	Station Billed to Third Party	3.35
e.	Person to Person	5.50

2. A per minute of use rate does not apply to Operator calls placed within the local calling scope.

Micsouri Public Sorvice Commissio

FILED NOV 1 5 1999

Issued: October 15, 1999

Effective: November 15, 1999



# **REC'D JUN 0 1 2000**

#### Missouri School Discount Program

- A. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
- E. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- F. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- G. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- H. The following local exchange services are eligible for a discount under this program:
  - Flat Rate, business one-party service



Missouri Public Service Commission

FILED JUL 0 1 2000

Issued: June 1, 2000 Robert Williams, President
Oregon Farmers Mutual Telephone Company

P.O. Box 227 Oregon, MO 64473 Effective: July 1, 2000

#### Missouri Public Service Commission

Oregon Farmers Mutual Telephone Company For All Exchanges

REC'D JUN 0 1 2000 P.S.C. MO. No. 5 Original Sheet No. 3.11

#### Discounts for Schools and Libraries Participating in the Federal Universal Service Program

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
- B. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

SaNies Commission

FILED JUL 0 1 2000

Issued: June 1, 2000

Robert Williams, President
Oregon Farmers Mutual Telephone Company
P.O. Box 227
Oregon, MO 64473

Effective: July 1, 2000

#### A. Missouri Universal Service Fund Low-Income Assistance

- General A low-income customer is any customer who requests
  or receives residential essential local telecommunications service
  and who has been certified by the Department of Social Services
  (DSS) as economically disadvantaged. Qualified individuals will
  receive discounted services under either the low-income assistance
  or the disabled assistance program.
- 2. **Regulations** Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
  - a) Medicaid
  - b) Food Stamps
  - c) Supplementary Security Income (SSI)
  - d) Federal Public Housing Assistance or section 8
  - e) Low Income Home Energy Assistance Program (LIHEAP)
  - f) Temporary Assistance to Needy Families (TANF)
  - g) National Free Lunch Program
- 3. Eligible Services Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
  - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - b) Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - c) Access to basic local operator services
  - d) Access to basic local directory assistance
  - e) Standard intercept service
  - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - g) One (1) standard white pages directory listing
  - h) Toll blocking or toll control for qualifying low-income customers

(\*)

Issued: May 19, 2005

Effective: June 22, 2005

4. Support Amount – Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

#### B. Missouri Universal Service Fund Disabled Assistance

- 1. **General** A disabled customer, or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in section A.3 of this tariff, and meets the eligibility requirements set forth in this tariff.
- 2. **Regulations** Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
  - a) Federal Social Security Disability benefits
  - b) Federal Supplemental Security income benefits
  - c) Veterans Administration benefits
  - d) State blind pension pursuant to Section 209.010 to 209.160, RSMo
  - e) State aid to blind persons pursuant to Section 209.240 RSMo.
  - f) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
- 3. Support Amount Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

#### C. Missouri Universal Service Fund

- 1. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- 2. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- 3. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Issued: March 24, 2005

FORM N	O. 13	P.S.C.MO. No	5	<u>5th</u> <b>Øxigina</b>	SHEET No. 4
				Revised	,
	Cance	lling P.S.C.MO, No	5	4th   WAXMAN	M SHEET No. $4$
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Oregon Farmers Mutual Telephone Co. For Oregon

Name of Issuing Corporation Community, Town or City

Miscellaneous Rates - Cont'd

DEC 1 1987

COMPANY PROVIDED OFF PREMISES WIRING MISSOURI

Same premises, different buildings publicular formulass per each 1/10 mile or fraction; Different premises, same listing - \$2.00 per month first 1/4 mile or fraction, and \$1.00 each additional 1/4 mile or fraction.

#### CIRCUIT RENTAL

For metallic circuit rental for broadcast, signal or other purposes \$2.00 per month for first 1/4 mile or fraction thereof plus \$1.00 for each additional 1/4 mile or fraction thereof – circuit measurement.

#### EXTENSION SERVICE

Extension service provides the user with the capability for originating calls from and receiving calls at locations in addition to the location of the main station where such locations are connected to the same exchange access line as the main station.

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\*Indicates new rate or text

+Indicates change

Public Service Commission

	December 1, 1987	_ DATE EFFECTIVE	January 1,	198\$
Phi	Month day year	UP	month day	year Ma
ISSUED BY	name of officer	title	addr.	

FORM NO. 13	P.S.C.MO. No. 5	3ra_	∫ Øxtginæi } Revised	SHEET No. 4.1
Cano	elling P.S.C.MO. No.5		`	SHEET No. 4.1

OREGON FARMERS MUTUAL TELEPHONE COMPANY For OREGON

Name of Issuing Corporation

Community, Town or City

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Miscellaneous Rates JUL 6 1989

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Public Service Commission

## +Custom Calling Service

#### A. General

- 1. Custom Calling Service consists of one or more of the following features which provide special kinds of customer-controlled communications features on individual service lines. Custom Calling Service is available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:
  - a. Call Waiting--Provides a signal to a customer using the telephone that another call
    is being attempted to his number. The
    customer can "hold" the original call to
    answer the incoming call.
  - b. Call Forwarding--Permits all calls directed to a customer number to be routed on to another dialable number, predetermined and activated by the customer. (see NOTE)
  - c. Three-Way Calling--Allows for the addition of a third number to a connection made between two numbers without the assistance of a company operator. (See NOTE)
  - d. Speed Calling--Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 8 numbers dialable by speed dialing code.

FILED

SEP 1 1989

\*Indicates new rate or text

+Indicates change

Public Service Commission

DATE OF ISSUE

June 30, 1989

DATE EFFECTIVE September 1, 1989

month day year

Vice-President Oregon, Mo.

name of officer title address

(Driginal) SHEET No. 4.2 P.S.C.MO. No.\_\_\_\_5 2nd. FORM NO. 13 Revised Original ) SHEET No. 4.2 Cancelling P.S.C.MO. No. 5 lst Rexised OREGON FARMERS MUTUAL TELEPHONE COMPARY. OREGON Community, Town or City Name of Issuing Corporation RECEIVED 1989 3UL6Miscellaneous Rates MISSOURI +Custom Calling Service (Continued) Public Service Commission The grade of transmission on calls forwarded and NOTE: three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission can not be guaranteed on such calls. В. Rates Installation or Bus or Res. Monthly Rate Move Charge \$2.00 1. Call Waiting, per line.....\$2.50 Call Forwarding, per line...\$3.00 \$2.00 2. \$2.00 Three-Way Calling per line.\$2.50 3. 4. Speed Calling, per line....\$2.00 \$2.00 All 4 Above Features......\$6.50 \$8.00 C. Conditions

1. Custom Calling Service may be provided on individual lines, Private Branch Exchange trunks and key business lines and may not be provided in conjunction with coin telephone services.

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SEP 1 1989

\*Indicates new rate or text

+Indicates change

Public Service Commission

DATE OF ISSUE June 30, 1989

Month day year

ISSUED BY

P.S.C. MO. NO. 5 1st Revised Sheet No. 4.3 Cancels Original Sheet No. 4.3

#### PAYPHONE SERVICE

RECEIVED\*

#### A. General Regulations

Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.

- 2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
- 3. In the case of one-way service, intercept treatment will be provided.
- 4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
- 5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
- 6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
- 7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
- 8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
- 9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

FILED

APR 15 1397

\* Indicates new rate or text

Issued: January 15, 1997

+ Indicates change

MO.PUBLICSERVICE CONTA

Effective: April 15, 1997

Robert Williams
Oregon Farmers Mutual Tel. Co.
118 E. Nodaway St.
Oregon, MO 64473

P.S.C. MO. NO. 5 2nd Revised Sheet No. 4.4 Cancels 1st Revised Sheet No. 4.4 RECEIVED

#### **PAYPHONE SERVICE**

MAR 16 1999

#### A. General Regulations (Cont'd)

MO. PUBLIC SERVICE COMM

+

- 10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
- 11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
- I2. Off-Premise Extensions are not permitted.
- 13. Held for Future Use

14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

#### B. Responsibility of the Customer

- 1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
- 2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

Missouri Public sories Commission

FILED APR 1 5 1999

\*Indicates new rate or text +Indicates change

Issued: March 16, 1999

Robert Williams, Manager P.O. Box 227 Oregon, Missouri 64473 Effective: April 15, 1999

P.S.C. MO. NO. 5 1st Revised Sheet No. 4.5 Cancels Original Sheet No. 4.5

#### PAYPHONE SERVICE

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B. Responsibility of the Customer (Cont'd)

JAN 1 5 1997

- The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Director Sour Assistance Calls.
- 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
- 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
- 7 The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

#### C. Violation of Regulations

1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

BILED

APR 15 1397

\* Indicates new rate or text

+ Indicates change

MO.PUBLICSERVICE CONN

Effective: April 15, 1997

Robert Williams
Oregon Farmers Mutual Tel. Co.
118 E. Nodaway St.
Oregon, MO 64473

Issued: January 15, 1997

P.S.C. MO. NO. 5 1st Revised Sheet No. 4.6 Cancels Original Sheet No. 4.6

#### PAYPHONE SERVICE

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C. Violation of Regulations (Cont'd)

JAN 1 5 1997

- 2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges SOURI minimum charges, and reimbursement for loss or damage to Company facilities as may commission apply
- D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

- E. Central Office (CO) Implemented Coin Line
  - Central Office Implemented Coin Line provides coin signaling. It is a line side
    connection from the local exchange switch to the point of demarcation at the customer
    premise.
  - 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
  - 3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

**FILED** 

APR 15 1397

\* Indicates new rate or text

+ Indicates change

MO.PUBLIC SERVICE CONN

Issued: January 15, 1997

Robert Williams

Oregon Farmers Mutual Tel. Co.

118 E. Nodaway St.

Oregon, MO 64473

Effective: April 15, 1997

P.S.C. MO. NO. 5 1st Revised Sheet No. 4.7 Cancels Original Sheet No. 4.7

#### PAYPHONE SERVICE

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#### F. Features and Functions

- 1. Answer Supervision provides signaling on the line notifying the line that the call of party 1997 has answered. This feature is an additive to the CO Implemented Coin Line.
- 2. Coin Collection and Return provides an electrical signal on a CO Implementation Commission indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
- Special Number Assignment is a specific number requested by the customer. This service
  is available where facilities are accessible and it is technical feasible to provide. This
  feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented
  Payphone Service.
- 4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
- 5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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Oregon Farmers Mutual Tel. Co.
118 E. Nodaway St.
Oregon, MO 64473

P.S.C. MO. NO. 5 2nd Revised Sheet No. 4.8 Cancels 1st Revised Sheet No. 4.8

\$ 1.83

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#### **PAYPHONE SERVICE**

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2.

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1		Exchange .	Access	Line
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MO. PUBLIC SERVICE COMM

<u>Description</u>	Monthly Rate	
Instrument Implemented Payphone Service, 2-Way Service	\$12.00	
Instrument Implemented Payphone Service, 1-Way Service	\$12.00	
CO Implemented Coin Line	\$12.00	
Features and Functions	Monthly Rate	<u>NRC</u>
Answer Supervision	\$ 0.83	

3. Held for Future Use

Coin Collection and Return

Special Number Assignment

Selective Class of Call Screening

+

5.00

- 4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
- 5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.
- 6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.
- 7. Rates and Charges contemplate a normal business exchange access line service installation.

Missouri Public Sorvice Commission

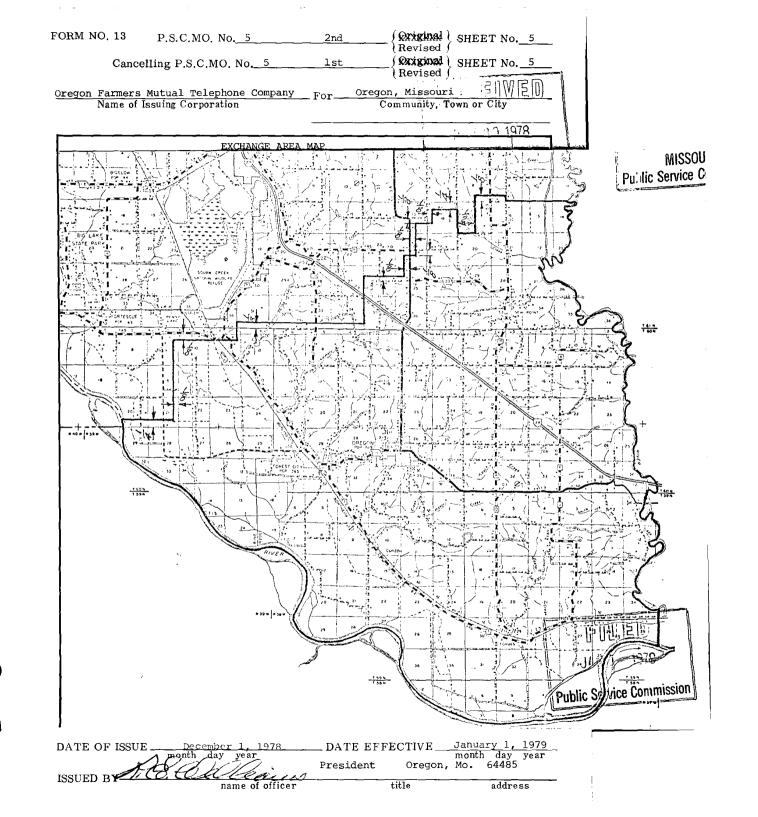
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Issued: March 16, 1999

Robert Williams, Manager P.O. Box 227 Oregon, Missouri 64473

Effective: April 15, 1999



FORM	4 NO. 13	P. S. C. MO. No	5	Origin	<sup>al )</sup> SHEET No	. 6
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	(c	Local exchange ser	vice is classi	fied as Business o	r Residenc	e. based
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9	- APPL	CATION FOR SERVICE -				
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		e customer and the co	mpany. The co	ntract is not assi	gnable or	trans-
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4	- RESP	ONSIBILITY FOR CHARGE	<u>s</u> -			
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3rd Revised Sheet No. 7 Cancels 2nd Revised Sheet No. 7

Oregon Farmers Mutual Telephone Co.

## GENERAL RULES AND REGULATIONS

SEP 28 2000

		001 20	£000
		MISSO ESTABLISHMENT AND MAINTENANCE OF CREDIT <b>Public Service (</b>	URI Ommissio
. EST	'ABL	ISHMENT AND FURNISHING OF SERVICE – RESIDENTIAL	
6.1	Dep	osits and Guarantees of Payment for Residential Customers	(+)
	a.	The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:	
		<ol> <li>The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or</li> </ol>	
		<ol> <li>The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.</li> </ol>	
	b.	In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.	
	c.	No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.	
	d.	Terms of Deposit:	
		1) Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.	(4)
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Indicat	es nev	w rate or text OCT 3 0 2000	
- Indicates change MISSOURI			

Issue: September 29, 2000

Effective: October 30, 2000

MISSOURI Public Service Commission

2nd Revised Sheet No. 7.1 Cancels 1st Revised Sheet No. 7.1

Oregon Farmers Mutual Telephone Co.

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#### GENERAL RULES AND REGULATIONS

# SEP 28 2000 ESTABLISHMENT AND MAINTENANCE OF CREDIT (CANADIC Service Commission ESTABLISHMENT AND FURNISHING OF SERVICE - RESIDENTIAL (Cont'd) Deposits and Guarantees of Payment for Residential Customers (Cont'd) (+)d. Terms of Deposit (Cont'd) The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Upon discontinuance or termination of service, the deposit will be 3) credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

4) Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute.

The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.

\* Indicates new rate or text

OCT 3 0 2000

+ Indicates change

MISSOURI **Public Service Commission** 

Issue: September 29, 2000

Effective: October 30, 2000

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2nd Revised Sheet No. 7.2 Cancels 1st Revised Sheet No. 7.2

Oregon Farmers Mutual Telephone Co.

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#### GENERAL RULES AND REGULATIONS

SFP 28 2000 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd.) MISSOURI Public Service Commission ESTABLISHMENT AND FURNISHING OF SERVICE - RESIDENTIAL (Cont'd) Deposits and Guarantees of Payment for Residential Customers (Cont'd) (+)d. Terms of Deposit (Cont'd) The Company will maintain records of all pertinent information 5) with regard to each deposit held. 6) The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit. (+)

# FILED

OCT 3 0 2000

MISSOURI Public Service Commission

\* Indicates new rate or text

+ Indicates change

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Effective: October 30, 2000

2nd Revised Sheet No. 7.2A Cancels 1st Revised Sheet No. 7.2A

Oregon Farmers Mutual Telephone Co.

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#### GENERAL RULES AND REGULATIONS

MISSOURT)
Public Service Commission

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#### 7. BILLING AND PAYMENT

- a. The Company will during the first billing period in which a customer receives service provide the customer with an itemized account of charges for equipment and service for which he has contracted. The Company will render a separate bill for concurrent residence service unless otherwise requested by the customer.
- b. The Company will after the initial bill for new service render a bill during each billing period for monthly recurring charges in advance and toll charges in arrears. Special billing arrangements may be established for services provided to governmental agencies.
- c. The Company will render bills on a cyclical basis whereby the customer receives his bill on or about the same day each month. Billing cycles may be altered by sending an insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. This notification is not required when a customer requests a number change or when the customer disconnects and reconnects service or transfers service from one premises to another, which may affect the customer's billing cycle.
- \* Indicates new rate or text

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OCT 3 0 2000

MISSOURI Public Service Commission

Issue: September 29, 2000 Effective: October 30, 2000

		Cancelling P.S.C.MO. No.	Original SHEET No. Revised
ce	gon Nai	Farmers Mutual Telephone Co. ne of Issuing Corporation	For Oregon Community, Town or City
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		GENERAL RULES AND RE	GULATIONS
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•	BIL	LING AND PAYMENT  The customer is responsible for	
		with the services furnished him messages which has been accepte	
	e.	Bills are due as specified on the any business office of the Compato receive such payments.	
	f.	The customer shall have at least of a bill to pay the charges state has had service discontinued with where the customer incurs toll of during the billing period which of the amount of the deposit or from the customer, in which case the toll charges by a telephone by written notification of such mail. If the toll charges remaineredition of written notification late payment arrangement date or the bill, such charges will be defined.	ted except when the customer hin the last 12 months or r other charges at any time are equal to at least 400% guarantee previously required payment may be demanded for call to the customer followed demand sent by first class n unpaid for 10 days from or a mutually established 21 days from rendition of
	g•	For billing purposes, each month	is presumed to have 30 days.
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DATE OF ISSUE February 16, 1961 month day year \_ DATE EFFECTIVE <u>April 1, 1981</u> month day year

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Manager

Oregon, Missouri address

title

Oregon Farmers Mutual Telephone Co.

#### GENERAL RULES AND REGULATIONS

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SEP 28 2000

### 7. BILLING AND PAYMENT (Cont'd)

MISSOURI Public Service Commission

- h. Disputes by Residential Customers
  - 1) A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
  - 2) When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
  - 3) Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
  - 4) If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
  - 5) If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar

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OCT 3 0 2000

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MISSOURI Public Service Commission

Issue: September 29, 2000 Effective: October 30, 2000

Oregon Farmers Mutual Telephone Co.

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#### GENERAL RULES AND REGULATIONS

SEP 2.8 2000

## 7. BILLING AND PAYMENT (Cont'd)

MISSOURI
Public Service Commission

- h. Disputes by Residential Customers (Cont'd)
  - 5) (Cont'd)
    - conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
  - 6) Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.
  - 7) If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
  - 8) If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
  - 9) After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

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MISSOURI Public Service Commission

Issue: September 29, 2000

Effective: October 30, 2000

4th Revised Sheet No. 7.3 Cancels 3rd Revised Sheet No. 7.3

Oregon Farmers Mutual Telephone Co.

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#### GENERAL RULES AND REGULATIONS

#### DISCONTINUANCE OF SERVICE

MISSOURI Public Service Commission

- Service may be discontinued for any of the following reasons:
  - Non-payment of an undisputed delinquent charge for basic local a. telecommunications service.
  - Failure to post a required deposit or guarantee. b.
  - Unauthorized use of the Company's service in a manner which creates c. an unsafe condition or creates the possibility of damage or destruction to its facilities.
  - Failure to comply with the terms of a settlement agreement. d.
  - Refusal after reasonable notice to permit inspection, maintenance or e. replacement of Company's equipment.
  - f. Material misrepresentation of identity in obtaining Company's service.
  - As provided by state or federal law. g.
- A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
- 8.3 Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
- The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

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+ Indicates change

Issue: September 29, 2000

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Effective: CGTbel 10,2000

Robert Williams, Manager Oregon Farmers Mutual Telephone Company P. O. Box 227

Oregon, MO 64473

Public Service Commission

Oregon Farmers Mutual Telephone Co.

### GENERAL RULES AND REGULATIONS

## RECEIVED

## DISCONTINUANCE OF SERVICE (Cont'd)

SEP 28 2000

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- 8.5 Discontinuance of service will be postponed for a time not in receive Service Commission twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
- 8.6 Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- 8.7 Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.
- 9. Service Connection Charge

These charges are set out in the rate schedules, under miscellaneous tariff. For the purpose of these rules the service connection charge shall be a charge to the customer for connecting service after it has been suspended for nonpayment of proper charges for service and has not been removed from the premises. All other connection of service shall be classified as an installation charge.

10. Reserved for Future Use

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Public Service Commission

Issue: September 29, 2000

Effective: October 30, 2000

Robert Williams, Manager
Oregon Farmers Mutual Telephone Company
P. O. Box 227
Oregon, MO 64473

P. S. C. MO. No. \_\_\_\_\_5\_

Cancelling P. S. C. MO. No.\_\_\_

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RULES AND REGULATIONS - Cont d.

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Public Service Comm.

#### 11 - DIRECTORY -

The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the local exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the miscellaneous tariff governing such extra listing. The directory is the property of the company, furnished for the purpose of expediting service, and may be taken up by the company at the termination of the contract for service or when new ones are issued. No binder, holder or auxiliary cover, except such as may be furnished or approved by the telephone company, shall be used in connection with any telephone directory furnished by the company. The company's responsibility for damages arising from errors or omissions in the make-up or printing of its directories or in accepting listings as presented by customers or prospective customers shall be limited to the amount of actual impairment of the customer's service, and in no event shall it exceed the amount paid for the service during the period covered by the directory in which the error or omission occurs.

#### 12 - INTERRUPTIONS OF SERVICE -

Except when the service is interrupted by the willful or negligent act of the subscriber, a pro rated allowance at the rate charged for and applying to the service interrupted shall be made for the time in excess of thirty-six hours, if such interruption continues after the fact has been reported by the subscriber or detected by the company.

#### 13 - VACATION RATE -

A rate of one-half the regular rate will be granted for a minimum period of one month upon advance notice by the subscriber.

### 14 - PARTY LINES -

The Company reserves the right to connect Business and Residence stations on the same party lines.

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PUBLIC STAVICE COMMISSION

\* Indicates new rate or text

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1960. Sept. DATE OF ISSUE\_

DATE EFFECTIVE

Oct. 15

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President

Oregon, Missouri

FORM NO. 13 P.S	.C.MO. No5	1st { Oxiginal Revised	SHEET No. 9
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DATE OF ISSUE December 1, 1987

ISSUED BY

| December 1, 1987 | DATE EFFECTIVE January 1, 1988 | month day year | month day y

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		PUBLIC SERVICE COMMUNE STOR	SEP 1 5 1960
	RULES	AND REGULATIONS - Cont	MISSOURI  †d. Public Service Comm.
in plu der ser at apr unt the at sha and exh apr to B of the and are abl exi rou con pla str con con the	a sum not to exceed as applicable Federal cosited shall be determined to the time the deposited monthly in payment exhausted, begins event the rates for the time the deposited be adjusted from a taxes. In the event austion of the said plication the Company another subscriber in WITHIN THE INITIAL Paragraph A above, as obligation to supplication to supplication to supplication to supplication of the fact as the Company research determine the insting facilities or string or special type accepted wiring, etc., acc of facilities while the struction charge to the astruction will be becaused wiring to the essary to provide recompany will expended the annual exchanges the annual exchanges.	the aggregate of one yet and State taxes on sure emined on the rates for the applicant, plus the state is made. The amount ment of exchange serviced ing with the first bill of the class and type of the same should be charted to time in keeping at service is discontinued to the same location.  RATE AREA: The Company and the installation or by telephone service will be a service to be so from additional facilities to applicants are provided at the same provided at the	r the class and type of applicable taxes in effect of said deposit shall be e and all taxes thereon l to the applicant. In service or taxes in effect nged, the monthly charge g with the changed rates ued for any cause prior to l be made, but on proper sed portion of the deposit y, subject to the provision connection charge assumes thin the initial rate area for service within said ing on the facilities avail upplied, either from its ties. When circuitous as underground service, ubscriber's request, in provided without conscort of such special

applicant or applicants may be required to clear the right of way. The applicant or applicants will pay the expense or rental charges for the privilege of attachment to the facilities of other individuals or companies.

The ownership of all facilities constructed as herein provided shall be vested in the telephone company and no portion of the cost paid by the \* Indicates new rate or text applicant or applicants shall be refundable by + Indicates change the Company.

DATE OF ISSUE	Sept. 15	1960	DATE EFFECTIVE	0ct.	15	1960
		7000		month	day	year
ISSUED BY	Et Cille	ellaus	, President	Oregon,	Misso	ouri
		name of officer	title		addre	4.4

Commission General Order #55, ordered in Case 1719, effective January 23, 173.

\*Indicates new rate or text

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1973 \_DATE EFFECTIVE <u>JUne</u> 1973 DATE OF ISSUE \_ month day ISSUED BY President Oregon, Mo. 64485 name of officer title address

Public Service Commission

1973 1973 \_\_\_\_\_DATE EFFECTIVE \_\_\_\_June 16 DATE OF ISSUE \_\_\_\_May month day year

\*Indicates new rate or text

+Indicates change

President

Oregon, Mo. 64485

title

FORM NO. 13	P.S.C.MO. No	5	Original )	SHEET No. 13
Cance	lling P.S.C.MO. No			SHEET No.
			(=======)	

OREGON FARMERS MUTUAL TELEPHONE CO. For-OREGON, MISSOURI Name of Issuing Corporation Community, Town or City

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DITTIC	AMD	REGULATIONS		1	In	_ بر ا		60°	ı.
COTES	MILL	TOTACHE	ÿ	1	1111		(4)		u

MAY 1 6 1973

#### ADVANCE PAYMENTS 1.1.4

MISSOURI **Public Service Commission** 

- Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- C. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

#### 1.1.5 TEMPORARY FACILITIES

Temporary facilities may be installed by Bridge vide service when necessary, for a maximum L E period of one year.

JUN 16 1973

Public Service Commission \*Indicates new rate or text

+Indicates change

1973 16 \_ DATE EFFECTIVE <u>June</u> 1973 DATE OF ISSUE \_ day

name of officer

President

Oregon, Mo. 64473

address

FORM NO. 13	P.S.C.MO, No	5	Original ) Revised:	SHEET No. 14
Cano	elling P.S.C.MO. No	*****	Original (	SHEET No

OREGON FARMERS MUTUAL TELEPHONE CO. For OREGON, MISSOURI
Name of Issuing Corporation Community, Town or City

RULES AND REGULATIONS

REGETVED

MAY 1 6 1973

B. Where it is necessary to place temporary MISSOURI facilities in advance of the permanen Publice Service Commission ground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone

### 1.1.6 SPECIAL CONDITIONS

Company.

A. In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

FILED

JUN 16 1313

Public Service Commission

\*Indicates new rate or text

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DATE OF ISSUE May 16 1973 DATE EFFECTIVE June 16 1973

profith day year

ISSUED BY President Oregon, Mo. 64473

name of officer title address

M NO. 13 Cance	P.S.C.MO. No		1ST (XOMERICAL) SHEET No. 1 Revised (Original) SHEET No. 1 REWISED (REVISED )
Name of	ssuing Corporation	F	or————————————————————————————————————
			JUL 6 1989
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			SEP 1 1989
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9 month day year Vice-President title Oregon, Mo. address Mullamo name of officer

OREGON FARMERS MUTUAL TELEPHONE CO.

1st Revised Sheet 16 Replaces Original Sheet 16 For Oregon, Missouri

## RECEIVED

MAY 2 1988

Rates for these services for customers in the exchanges listed below are contained in the Long Distance Message Telecommunications Service Tariff and the Wide Area Telecommunications Service Tariffic Service Commission. Southwestern Bell Telephone Company:

Oregon

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FILED

JUL 1 1988 -84-222 et al. Public Service Commission

Issued: 5/2/88

Issued By:

R. E. Williams,

President

Oregon, Missouri

Effective: 7/1/88

RM NO. 13 Ce	_ •	S.C.MO, No5 P.S.C.MO, No	2ND  {Original SHEET No  Revised }  {Original SHEET No  Revised }
REGON FA	ARMERS	MUTUAL TELEPHONE COror_	OREGON 1ST
Name	of Issuin	g Corporation	Community, Town or City
			RECEIVED
	G	ENERAL EXCHANGE TARIFF	
		CLASS SERVICE	MAY 26 1995
Option		vices and Features	MO. PUBLIC SERVICE COMM
	CLASS_	<u>Service</u>	
	Provide more of based Software feasible	Local Area Signaling Sele end-user services that ontrol over incoming and on Signalling System 7 (are. Services are offered and may be available ser-exchange basis.	t allow the customer is outgoing calls (SS7) Hardware and ed where technically
	A	eature Descriptions:	
	]	premises equipment of	ling through customer designed to receive e calling party's num-on equipment is re-
		ate signalling netwood to forward the call. This may exclude calcellular phones or through interexchangealls originated from the calls originated from the calls of the change carriers. The change carriers have been handled by	areas where appropriork connections exist ing party's number. Ils made from most units, calls made ge carriers, and om other local exhe calling number is when incoming calls y an operator or ards. Number delivated from a PBX in PBX number only.
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FORM NO. 13 P.S.C.MO. No. 5	SHEET No. 18   Revised
Cancelling P.S.C.MO. No.	NOTION WHAT SHEET No. 18
OREGON FARMERS MUTUAL TELEPHONE CO For- Name of Issuing Corporation	Community, Day of the

GENERAL EXCHANGE TARIFF
CLASS SERVICE

MAY 26 1995

Optional Services and Features (Cont'd)

MO. PUBLIC SERVICE COMM.

CLASS SERVICE (Cont'd)

A. Feature Descriptions: (Cont'd)

Telephone numbers transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a)routing or completion of calls, b)billing of calls, c)account management purposes, d)services directly related to the call or transaction, e)verification of calling party identity and f marketing products or services that are diraectly related to those previously acquired by the customer from the number delivery services subscriber. Caller ID customers failing to comply with any of these conditions will have their service terminated.

Automatic Call Back: Automatic Call Back (ACB) is an outgoing call management feature which will enable the subscriber to have the system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to 30 minutes. The activation of this feature cal be canceled by the customer when desired.

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1995 DATE EFFECTPUBLIC Service Commission
month day year

ISSUED BY ROBERT D. WILLIAMS

PRESIDENT

OREGON, MO

FORM NO. 13	P.S.C.MO. No	5	Grighnaid	SHEET No. 19
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OREGON FARMER	S MUTUAL TELEPHONE	CO For	OREG	eCEIVED
Name of I	ssuing Corporation		ommunity, Y	

GENERAL EXCHANGE TARIFF WAY 26 1995
CLASS SERVICE

Optional Services and Features (Cont'd)

MO. PUBLIC SERVICE COMM.

CLASS SERVICE (Cont'd)

- A. Feature Descriptions: (Cont'd)
  - Automatic Recall: Automatic Recall (AR) is an incoming call management feature which will enable a subscriber to have call set-up performed automatically to the calling party of the last incoming call. This will apply whether the incoming call was answered or unanswered. Two-level feature activation applies to Automatic Recall and allows the subscriber to hear the Director Number (DN) or the last incoming call prior to deciding whether or not to re-call that number.
  - Customer-Originated Trace: Customer Originated Trace (COT) will allow the subscriber to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the originating DN and the time the call was made will be forwarded to a predetermined location, not to a subscriber. The subscriber will then contact the telephone company or law enforcement agency to determine further action. This feature can be assigned as a station option on either a usage-sensitive or flat-rate basis, or office wide on a usage-sensitive billing basis.

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\*Indicates new rate or text +Indicates change JUL 0 1 1995

DATE OF ISSUE 5 24 1995 DATE EFFECTIVE COMMISSION OF COMMI

ISSUED BY ROBERT D. WILLIAMS

PRESIDENT

OREGON, MO

Cancelling	P.S.C.MO. No.		( RXXXXXXX	SHEET N	o
EGON FARMERS M	UTUAL TELEPH	ONE CO For-	OREGO	N	
Name of Issuin	g Corporation		Community,	THECEM	<u>ED</u>
	NERAL EXCHAN LASS SERVICE	GE TARIFF		MAY 2619	<del>1</del> 95
		eatures (Cont	'd) <b>MO</b>	PUBLIC SERVIC	EWS
	SERVICE (Co				EGU
<del></del>		<u>iptions:</u> (Con	t'd)		
·	Waiting ment fe scriber that wi special incomin indicat pattern tone; i from te the lis	ve Distinctive (SDR) is an ature which we to define a ll provide the incoming calls on the defined by a distinction of applicable to the control of applicable to	incoming callil allow the list of callies of callies treatment is list will notive ringuitive call was annot be ide	ll manage ne sub- ling DNs r with . Any l be ing aiting ng calls e not on entified,	
	Call Acomers to ectory. Any call will be rejected accepts cement sently party. change	ve Call Acceptance (SCA to define a ling numbers that ling numbers e routed to ared. The calling acceptance list will stating that being acceptants the list of a sas desired.	will allowed by will be accompact on that anouncements and receive and the call is a can review	w cust- ng dir- epted. list and t on the announ- not pre- lled and	
•	Forward to have	ive Call Forwa i (SCF) will a e certain term to a designat	allow the su minating cal	bscriber ls for-	D 1995
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name of officer

PRESIDENT title

OREGON, MO

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REGON FARMERS	MUTUAL TELEPHONE CO	For OREGON Community, Town or City
14 gire or 188	ding Corporation	RECEIVED
	ENERAL EXCHANGE TARI CLASS SERVICE	MAY 26 1995
Optional	Services and Feature	
CLA	SS SERVICE (Cont'd)	MO. PUBLIC SERVICE COM
Α.	Feature Description	s: (Cont'd)
	is received for has been indicated on	will occur whenever a call rom a telephone number which cated on a list of numbers, s the selective call forning list. Terminating lephone numbers which ntified or have not been the list will be given inating treatment.
	Call Rejection subscriber to be scriber to DNs to be scriber on this list ments and rejusted to the reject announcement	l Rejection: Selective n (SCR) will allow the define a list of calling eened. Any calling numbers will be routed to announce- ected. All other calls will rmally. The calling party ion list will receive an stating the call is not ng accepted by the called
٠.	terminating C a subscriber and time of a before answer	Delivery (CNAM) - is a LASS feature that enables to view the name, date, n incoming terminating calling.
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ISSUED BY AUD title address name of officer

RM NO. 13	P.S.C.	MO. No5	(Xivex Vised)	
Car	celling P.S	.C.MO. No	Original SHEET No	۰
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Name o	of Issuing Co	rporation Fo	Community, Town or City	
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-		L EXCHANGE TARIFF SERVICE	ILOLIVED	
	71.100		MAY 26 1995	
Optional	Service	s and Features (Co		
CI	ASS SERV	ICE (Cont'd)	MO. PUBLIC SERVICE COMM	1.
В.	Noncha	rgeable CLASS Feat	ures:	
	1.	temporarily allow placing outgoing her telephone numeristricting its acalled party. The	elivery Blocking - Per Calus the subscriber, when calls, to label his or aber as private, thus availability to the his feature is accessed before dialing the called party.	1:
	2.	temporarily alloplacing outgoing her name as privates availability. This feature is	very Blocking (CNAB) vs the subscriber, when calls, to label his or ate, thus restricting to the called party. accessed by dialing (*68) he phone number of the	
	3.	allows the subsc going calls, to her telephone nu stricting its av party. This ser to established s violence interve and county depar shelters, law en other such agenc and volunteers, it is certified	livery Blocking-Per Line: riber, when placing out- permanently label his or mber as private, thus re- ailability to the called vice is available only nelters of domestic ntion agencies, state tments of human resource forcement agencies and ies, their employees or individuals where that the personal	
*Indicates +Indicates	new rate o		employees or individuals. ized without Per Line JUL 01 <sup>19</sup>	
ATE OF ISS	UE5	24 1995	MISSOUR DATE EFFECTIVE OHCS ENICE COM	M
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title name of officer address

тсом т		_	S.C.MO. No. SHEET:  (Coriginal Revised)  AL TELEPHONE CO. For OREGON
<u>.r.gon</u> r	Name of	Issuing C	AL TELEPHONE CO For OREGON Corporation Community, Town or Cit
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		~	
<u>Opti</u>	onal	Service	es and Features (Cont'd) MO. PUBLIC SERVICE CO
	CLA	SS' SERV	VICE (Cont'd)
	.C.	Rates	·
		1.	Rates for CLASS features with the exception of Customer-originated Trace will be charged on a monthly basis.
		• •	Monthly Charge  a. First feature ordered (other than Caller ID) \$3.00 Each additional feature \$2.00
			b. Caller ID \$5.00 Each additional feature \$2.00
		2.	Rates for Customer-originated Trace will be charged on a per activation basis.
			Rate per Successful  Activation  Customer-originated Trace \$1.25
			·
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			FILED

DATE OF ISSUE 6 1 1995 DATE EFFERENCE COMPUSSIONS

ISSUED BY ROBERT D. WILLIAMS PRESIDENT OREOGN, MO

name of officer title address

		Cancelling P.S.C.MO. No. (Xiexksex) / Original   Revised	SHEET No. 24
С	REGON F	FARMERS MUTUAL TELEPHONE CO For OREGON Name of Issuing Corporation Community, To	wn or City
		GENERAL EXCHANGE TARIFF RECE	
•		MAY 26	1995
;		TAL CENTREX SERVICE  MO. PUBLICSE  ral Rules and Regulations	VICE COMM.
	avail offic pany.	tal Centrex Service (DCS) is furnished subject to lability of facilities, software features and cence equipment in locations as determined by the Co. In addition to the Digital Centrex Service chaccess line rate (i.e., business one party) as spd in this tariff shall apply.	tral m- rges,
	Α.	The service is available to business customers a minimum of two access lines.	with
	В.	The minimum charge for services provided under tariff shall be one month.	this
	c.	Individual access lines may be grouped in commucations groups of two or more lines. A communitions group provides the path through which DCS features will travel.	.ca-
	D.	Service Connection Charges are applicable as se forth in this tariff.	et .
· · · · ·	Е.	Feature Package 1 (Basic Station) feature packats required per DCS line. Additional feature packages and/or features may be subscribed to wavailable upon request.	]
	F.	Touch Calling Service is required in order to h DCS features. Touch Calling Service is provide the rates specified in this tariff.	
	G.	Directory listings will be furnished in accordance with the regulations set forth in this tariff.	ince

DATE OF ISSUE 6 1 1995 DATE EFFICIENCE Commission of South day year DATE EFFICIENCE COmmission of South day year

ISSUED BY ROBERT D. WILLIAMS

\*Indicates new rate or text +Indicates change

PRESIDENT ' OREGON, MO

JUL 0 1 1995

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OR	REGON F	ARMERS	MUTUAL	TELEPH poration	IONE CO	For	Com	OREGO	N own or City	
							····	DEC	W-Mars	
		GEN DIC	ERAL EX	CHANGE ENTREX	TARIFF SERVICE			*****	CIVED	
	DIGITA	L CENT	REX SEI	RVICE	(Continu	ıed)			26 1995	,
						•	M	D. PUBLICS	ERVICECOM	
1	Genera	ıl Rul∈	es and I	Regulat	ion <b>s (</b> Co	ontinue	d)		- wor com	A.
		premis differ approp	ses, dif rent pre priate p	fferent emises private	premise - remote	es - sa e centra narges :	erminate me central offic as state o DCS.	ral off ce. Th	ice,	
,	I.	DCS Pr	ivate 1	Line Se:	rvice un	nder a	to prov Contract 74 acce	t Servi	ce es.	
	Featur	e Pack	ages			•			1	
ļ	Α.	Featur	re Packa	age 1 -	Basic S	Station	. (1)			
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ORM NO	. 13 P.S.C.MO. No. 5	_{Original} SHEET No26
	Cancelling P.S.C.MO. No.	Original SHEET No
EGON FA		REGON RECFIVED
r	TYOUANAD MADITE	
	GENERAL EXCHANGE TARIFF DIGITAL CENTREX SERVICE	MAY 26 1995
DIGI:	TAL CENTREX SERVICE (Continued)	MO DIDITIC CENTOR ADDRESS
<u>Feat</u>	ure Packages (Continued)	MO. PUBLIC SERVICE COMM.
[ ] ]	Station to Station Dialing Three Way Conference	
В.	Feature Package 2 - Enhanced Station	I. (2)
	The enhanced feature package will income not be limited to the following feat	clude, but ures:
	Call Forward - Busy Call Forward - No Answer Class of Service - Fully Restricted Class of Service - Semi-Toll Restric Directed Call Pickup Distinctive Ringing Ring Again Speed Call - Long List	ted
<u>Feat</u>	ure Descriptions	
	AUTOMATIC LINE - This feature provid connection between a DCS station that hook and a predetermined location.	es an automatic t goes off-
	CALL FORWARD - ALL CALLS - This feat DCS customer to have incoming calls automatically forwarded to a predete phone number.	to a station
	CALL FORWARD - BUSY - This feature a customer to have income calls to a scally forwarded to a predetermined to number when the called station line	station automati-   celephone
(1)	Rate.	1 1 Personal and
(2) *Indi *Indi	If a customer requests this Feature cates new rate or text Package 1 is requested that is requested the cates change	Package, Feature JUL 0 1 1995

DATE OF ISSUE 5 24 1995 DATE EFFECTIVE Service Commission

month day year

ISSUED BY ROBERT D. WILLIAMS PRESIDENT OREGON, MO

name of officer title address

FORM NO. 13	P.S.C.MO. No. 5	Original SHEET No. 27
	elling P.S.C.MO. NoRS MUTUAL TELEPHONE CO	Original SHEET No  Revised SHEET No
Name of	Issuing Corporation For	Community. RECEIVED

GENERAL EXCHANGÉ TARIFF DIGITAL CENTREX SERVICE

- May 26 1995

DIGITAL CENTREX SERVICE (Continued)

MO. PUBLIC SERVICE COMM.

Feature Descriptions - (Continued)

CALL FORWARD - NO ANSWER - This feature allows a DCS customer to have incoming calls automatically forwarded to a predetermined telephone number after a predetermined number of rings.

CALL PICKUP - This feature allows a DCS station line user to answer calls directed to another DCS station line within the same call pick-up group.

CALL TRANSFER - This feature allows a DCS station line to transfer an established call to another line within or outside the customer group.

CALL WAITING - This feature informs a DCS station line that is on an established call that a third party is trying to reach them.

CANCEL CALL WAITING - This feature allows a DCS station to prevent, on a per-call basis, any incoming calls from interrupting important calls due to call waiting tones.

CLASS OF SERVICE - UNRESTRICTED - This feature allows DCS lines to access the exchange network, the toll network, or any service access by just dialing the appropriate digits.

CLASS OF SERVICE FULLY - FULLY RESTRICTED - This feature allows a DCS line to be restricted to calling within the customers DCS group.

JUL 0 1 1995

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\*Indicates new rate or text

+Indicates change

1995 DATE EFFECTIVE Public Service Commission DATE OF ISSUE \_ month day year month day year ISSUED BY ROBERT D. WILLIAMS PRESIDENT OREGON, MO

name of officer

title

address

FORM NO. 13 P.S.C.MO. No	Original SHEET No. 28
Cancelling P.S.C.MO. No.	Original SHEET No
EGON FARMERS MUTUAL TELEPHONE CO For-	OREGON  Community, Town or City
Name of Issuing Corporation	HECEVED_
GENERAL EXCHANGE TARIFF DIGITAL CENTREX SERVICE	MAY 26 1995
DIGITAL CENTREX SERVICE (Continued)	MO. PUBLIC SERVICE COM
Feature Descriptions - (Continued)	
CLASS OF SERVICE - SEMI-TOLL RESTRI feature allows a DCS line to be res ing toll calls.	CTED - This stricted from plac-
CONSULTATION HOLD - This feature al tion to place an active call on tem	llows a DCS sta- nporary hold.
DIRECT INWARD DIAL - This feature a calls to reach a specific DCS stati attendant assistance.	allows incoming ion without
DIRECTED OUTWARD DIAL - This features station line within a customer grouto the exchange without attendant a	up to place calls
DIRECTORY NUMBER HUNT - This feature station to the set up in customer segroup of lines for incoming call combined when an incoming call attempt is made station assigned to a hunt group, is sequentially searched for an ideroute the call to.	specified hunt ompletion. ade to a busy the hunt group
DISTINCTIVE RINGING - This feature different ringing cadence for intra DID calls.	provides a agroup and
PERMANENT HOLD/CALL HOLD - This feath DCS customer to place a call on holders the place and place a call on holders.	ature allows a ld for any
RING AGAIN - This feature allows a encountering a busy station to be the busy station becomes idle.	DCS station LED notified when LED JUL 0 1 1995
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DATE OF ISSUE 5 24 1995 DATE E	Public Service Commission FEETIVE 7 1 month day year
	ESIDENT OREGON,

Cancellir	g P.S.C.MO. No.		Original (Revised	SHEET No
GON FARMERS Name of Issu	MUTUAL TELEPH	HONE CO For_	OREGON  Community.	
	ERAL EXCHANGI ITAL CENTREX			MAY 26 1995
OIGITAL CENT	REX SERVICE (	(Continued)	MO.	PUBLIC SERVICE CO
	riptions - ((			
the DCS frequer than th	station user tly called nu e complete di	DUAL SHORT - r to place ca umbers by dia irectory numb lled numbers.	lls to a lis ling fewer d	t of igits
<u>frequer</u> custome	tly called nor group to a ing fewer di	- This featur umbers to be llow DCS memb gits than the	set up for a ers to place	DCS calls
DCS sta frequenthan than the	tion user to tly called n he complete d frequently compatible wit	IST - This fe place calls umbers by dia irectory numb alled numbers h Short Speed	to a list of ling fe.er d er. Limited . This feat	igits to ure
to com	N TO STATION Dietion betwe cal DCS group	DIALING - Cal en any two st	ls may be di ation lines	aled of
statio	WAY CONFERENCE In line to est	EE - This feat ablish a thre ies.	cure allows a ee way confer	DCS ence
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PRESIDENT title

OREGON, MO address

ISSUED BY ROBERT D. WILLIMAS
name of officer

	Cancelling P.S.C.MO. No	/Rewi	dnal SHEET No.
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	GENERAL EXCHAÑGE TA DIGITAL CENTREX SER		- MAY 26 199
DIGI	TAL CENTREX SERVICE (Cont	inued)	MO. PUBLIC SERVICE
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(2)	If a customer requests I terminating in Multi-lin associated rate specifie	ne, or PBX equipmer	nt, the
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# RECD OCT 2 1 1998

Original Sheet No. 31

## REGON FARMERS MUTUAL TELEPHONE CO.

#### **UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

#### **General** A.

- 1. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
- 2. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.
- 3. 911 Trunking Service is offered subject to availability of facilities.
- 4. The 911 Trunking Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

Robert Williams, Manager

P.O. Box 227 Oregon, MO 64473

Missouri Public Sorvico Commission 98-348 FILED DEC 21 1998



REC'D OCT 2 1 1998

#### REGON FARMERS MUTUAL TELEPHONE CO.

Original Sheet No. 32

#### **UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

#### A. General (Cont'd)

- 5. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provisions of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- 6. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

#### B. <u>Conditions</u>

Issued: October 21, 1998

- 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- 2. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- 3. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- 4. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential except as indicated in No. 5 below.
- 5. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished to a PSAP. Information will be provided only for the purpose of responding to emergency calls.

Missouri Public Sowiec Commission 9 8 - 3 4 8 FIFD DEC 2 1 1998



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### REGON FARMERS MUTUAL TELEPHONE CO.

Original Sheet No. 33

#### **UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

#### B. <u>Conditions</u> (Cont'd)

Issued: October 21, 1998

- 6. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- 7. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data bases(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- 8. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- 9. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any party or person, for any personal injury to or death of any person or persons, or for any loss, damage of destruction of any property, whether owned by the customer or others.
- 10. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

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#### OREGON FARMERS MUTUAL TELEPHONE CO.

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#### **UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

#### B. <u>Conditions</u> (Cont'd)

Issued: October 21, 1998

- 11. Because the Company serving boundaries and political subdivision boundaries may not coincide,, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- 12. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- 13. The customer is required to furnish the Company its agreement to the following terms and conditions:
  - a. That all 911 calls will be answered on a 24-hour day, seven-day week basis.
  - b. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Serv ice area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
  - c. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
  - d. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

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#### REGON FARMERS MUTUAL TELEPHONE CO.

Original Sheet No. 35

#### **UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

#### B. <u>Conditions</u> (Cont'd)

- 14. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rate allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- 15. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- 16. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- 17. The customer recognizes the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. When the customer becomes aware of any inaccuracies in the data it shall promptly notify the Company in writing. The Company shall make the correction within a reasonable time under the circumstances.

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#### OREGON FARMERS MUTUAL TELEPHONE COMPANY

### UNIVERSAL EMERGENCY NUMBER SERVICE (911)

#### C. Rates

1. The rates and charges for 911 Trunking Service set out below are the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP. The customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

All Trunking Service per trunk per month		Recurring Charge \$ 25.00		Non-Recurring Charge \$ 82.40
Automatic L	ocation Identification (ALI) Database			
A.	Database Administration, initial load	\$	0.00	\$1311.12
В.	Database Monthly Updates per subscriber record	\$	0.33	\$0.00

### **Database Records Charges**

These charges are applicable to the work necessary for the Company to maintain and/or correct customer records to support E911 Service. The initial record charge is for work necessary to complete the initial upload to the E911 provider, which includes verification of records to the MSAG. Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a customer's name, telephone number and/or address, and will include verification tor the MSAG. A record update(s) generated due to a Company error will not be assessed a Database Record Charge. If an error is due to inaccurate information provided by a 911 customer, and Public Database Record Charge will be assessed.

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#### Three-Digit Dialing Service (811)

#### A. General Regulations

- 1. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System ("SOCS") for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission ("FCC") Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the "811 Service").
- 2. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
- 3. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
- 4. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
- 5. 811 Service is available from the Company within the Company's service area only. To provide access to 811 to end users in another company's service area or to a Competitive Local Exchange Carrier ("CLEC") end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

Effective: April 18, 2007

Missouri Public Service Commission

#### B. Obligations of the SOCS

- The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
  - b. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
  - c. Complete contact information.
- If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
- Local Calling for Company Subscribers
  - a. The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
  - c. The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

Effective: April 18, 2007

#### C. Obligations of the Company

- The Company shall provision the 811 Service in accordance with FCC 1. directives and the terms of this tariff.
- 2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
- 3. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
- 4. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

#### D. Liability

1. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.

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- 2. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
- 3. The Company is not liable for any losses or damages caused by the negligence of the SOCS.
- 4. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
- The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
- 6. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

Issued: March 19, 2007

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