

FRONTIER
COMMUNICATIONS
SERVICES

PSC MO #3

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Name Change of)
Allnet Communications Services, Inc.) Case No. TO-2000-329
d/b/a Frontier Communications Services) Tariff File No. 200000447
to Global Crossing Telecommunications,)
Inc.)

ORDER RECOGNIZING CHANGE OF NAME AND APPROVING TARIFF

Allnet Communications Services, Inc. d/b/a Frontier Communications Services (FCS) filed a replacement tariff reflecting the change of the company's name from FCS to Global Crossing Telecommunications, Inc. on November 15, 1999. The proposed tariff effective date was initially set for December 15, 1999, and was later extended to December 30, 1999. FCS included with its filing a copy of its Amended Certificate of Authority for a Foreign Corporation issued by the Missouri Secretary of State's office on October 7, 1999. Substitute sheets for the proposed tariff were filed on December 15, 1999.

The Staff of the Missouri Public Service Commission (Staff) filed a document entitled Staff Recommendation with an attached memorandum on December 20, 1999 stating that Staff had reviewed FCS's proposed replacement tariff. Staff noted that FCS provides interexchange telecommunications services under the authority granted to Allnet Communication Services, Inc. in Case No. TA-84-154, and that the fictitious name of Frontier Communications Services was approved in Case No. TO-96-137.

Staff reported that in addition to the change of name, FCS proposes to eliminate check sheets from its tariff. Pursuant to Section 392.500, RSMo, Staff noted that companies classified with competitive status are permitted to decrease rates after seven days' notice to the Commission.

Upon Staff's request, FCS filed substitute pages on December 15, 1999, and notified the Commission of the agreement to extend the effective date of its proposed tariff to December 30, 1999. Staff stated that it had no objections to the proposed tariff, as amended, and recommended that the Commission issue an order allowing FCS to amend its certificate of service authority to provide interexchange telecommunications services and approving the replacement tariff pages, as amended, effective December 30, 1999.

The Commission has reviewed FCS's and Staff's filings and finds that the name change should be recognized and the proposed tariff should be approved.

IT IS THEREFORE ORDERED:

1. That the adopted name "Global Crossing Telecommunications, Inc." is acknowledged.
2. That tariff file No. 200000447, filed by Global Crossing Telecommunications, Inc. on November 15, 1999, is hereby approved, as amended, for service to be rendered on or after December 30, 1999.

P.S.C. Mo. No. 1
Original Pages 1-107
Original PL Pages 1-10

3. That this order shall become effective on December 30, 1999.

4. That this case may be closed on January 1, 2000.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Shelly A. Register, Regulatory Law
Judge, by delegation of authority
pursuant to 4 CSR 240-2.120(1),
(November 30, 1995) and Section 386.240,
RSMo 1994.

Dated at Jefferson City, Missouri,
on this 27th day of December, 1999.

INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

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Regulations and Rates
for

ALLNET COMMUNICATION SERVICES, INC.

d/b/a FRONTIER COMMUNICATIONS SERVICES

- A Competitive Company as defined by Case Number TO-88-142 -

Regulations and Schedule of Charges apply to Point-to-Point
Communications Service between and among the points listed
herein for service within the State of Missouri.

THIS TARIFF SUPERSEDES MISSOURI PSC NO. 2 - TELEPHONE

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DEC 30 1999

By *00-329*
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Issue Date: October 27, 1995 Effective Date: November 27, 1995

By: Manager, Rates & Tariff Compliance
Frontier Communications Services
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PAGE NUMBER

Title Page	Original
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
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26	Original
27	Original
28	Original
29	Original
30	Original
31	Original
32	Original
33	Original
34	Original
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CHECK LIST, (Continued)

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PAGE NUMBER

REVISION

36	Original
37	Original
38	Original
39	Original
40	Original
41	Original
42	Original
43	Original
44	Original
45	Original
46	Original
47	Original
48	Original
49	Original
50	Original
51	Original
52	Original
53	Original
54	Original
55	Original
56	Original
57	Original
58	Original
59	Original
60	Original
61	Original
62	Original
63	Original
64	Original
65	Original
66	Original
67	Original
68	Original
69	Original
70	Original

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE RECEIVED

CHECK LIST, (Continued)

OCT 27 1995

MISSOURI
Public Service Commission
REVISION

PAGE NUMBER

71	Original
72	Original
73	Original
74	Original
75	Original
76	Original
77	Original
78	Original
79	Original
80	Original
81	Original
82	Original
83	Original
84	Original
85	Original
86	Original
87	Original
88	Original
89	Original
90	Original
91	Original
92	Original
93	Original
94	Original
95	Original
96	Original
97	Original
98	Original
99	Original
100	Original
101	Original

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

TABLE OF CONTENTS

Title Page	
Table of Contents	4
Concurring, Connecting or Other Participating Carriers	
Explanation of Symbols and Abbreviations	8
Rules and Regs applying to all Customer Contracts	
<u>DEFINITIONS OF TERMS</u>	
<u>SERVICE DESCRIPTIONS AND REGULATIONS</u>	16
General Description	16
Service Options	18
Option 1 (Allnet MTS)	18
Option 2 (Maxcess III)	19
Option 3 (Maxcess I)	20
Option 4 (Maxcess II)	21
Option 6 (Premier)	22
Option 7 (Premier Elite)	23
Option 8 (Pacesetter)	24
Option 9 (Instantline 800)	25
Option 10 (MarketLine 800)	26
Option 11 (Vantage)	27
Option 12 (Maxcess Smart)	28
Option 13 (Allnet Solution)	29
Option 14 (Pacesetter Plus)	32
Option 15 (Allnet Call Home America)	33
Option 16 (CallNet 1+)	34
Option 17 (Allnet Edge)	35
Option 18 (Allnet HomeSaver)	37
Option 19 (Allnet Multipoint SM 800)	39
Option 20 (Allnet Spectrum)	41
Option 21 (Allnet Product One)	42
Option 22 (Allnet Max Communications)	45
Option 23 (Allnet Baseline SM 800)	45.01

Page
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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE
TABLE OF CONTENTS

Title	Page
Table of Contents	7
Concurring, Connecting or Other Participating Carriers	8
Explanation of Symbols and Abbreviations	9
Rules and Regs applying to all Customer Contracts	9
<u>DEFINITIONS OF TERMS</u>	10
<u>SERVICE DESCRIPTIONS AND REGULATIONS</u>	16
General Description	16
Service Options	18
Option 1 (Allnet MTS)	18
Option 2 (Maxcess III)	19
Option 3 (Maxcess I)	20
Option 4 (Maxcess II)	21
Option 6 (Premier)	22
Option 7 (Premier Elite)	23
Option 8 (Pacesetter)	24
Option 9 (Instantline 800)	25
Option 10 (MarketLine 800)	26
Option 11 (Vantage)	27
Option 12 (Maxcess Smart)	28
Option 13 (Allnet Solution)	29
Option 14 (Pacesetter Plus)	32
Option 15 (Allnet Call Home America)	33
Option 16 (CallNet 1+)	34
Option 17 (Allnet Edge)	35
Option 18 (Allnet HomeSaver)	37
Option 19 (Allnet Multipoint SM 800)	39
Option 20 (Allnet Spectrum)	41
Option 21 (Allnet Product One)	42
Option 22 (Allnet Max Communications)	45
Option 23 (Allnet Baseline SM 800)	45.01
Locations of Service	46

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

TABLE OF CONTENTS

	<u>Page</u>
Title Page	Title
Table of Contents	4
Concurring, Connecting or Other Participating Carriers	7
Explanation of Symbols and Abbreviations	8
Rules and Regs applying to all Customer Contracts	9
<u>DEFINITIONS OF TERMS</u>	10
<u>SERVICE DESCRIPTIONS AND REGULATIONS</u>	16
General Description	16
Service Options	18
Option 1 (Allnet MTS)	18
Option 2 (Maxcess III)	19
Option 3 (Maxcess I)	20
Option 4 (Maxcess II)	21
Option 6 (Premier)	22
Option 7 (Premier Elite)	23
Option 8 (Pacesetter)	24
Option 9 (Instantline 800)	25
Option 10 (MarketLine 800)	26
Option 11 (Vantage)	27
Option 12 (Maxcess Smart)	28
Option 13 (Allnet Solution)	29
Option 14 (Pacesetter Plus)	32
Option 15 (Allnet Call Home America)	33
Option 16 (CallNet 1+)	34
Option 17 (Allnet Edge)	35
Option 18 (Allnet HomeSaver)	37
Option 19 (Allnet Multipoint SM 800)	39
Option 20 (Allnet Spectrum)	41
Option 21 (Allnet Product One)	42
Option 22 (Allnet Max Communications)	45
Locations of Service	46

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TABLE OF CONTENTS (Cont'd)

DEC 15 1997
Page

MO. PUBLIC SERVICE COMM

Service Options (Cont'd)	Page
Option 24 (Frontier Home Connections 1+)	45.02
Option 25 (Frontier Simplicity)	45.03
Option 26 (Frontier Dimension)	45.04
(Option 27 (Frontier Common Sense)	45.04
Option 28 (Flex Connect 8xx)	45.05
Option 29 (Anytime 1+)	45.06
Option 30 (Frontier Independence)	45.07
Option 31 (Frontier Family Ties)	45.09
Locations of Service	46

(N)

32 Frontier Value Net
33 Frontier Net Link

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d/b/a FRONTIER COMMUNICATIONS SERVICES

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TABLE OF CONTENTS (Cont'd)

May 15 1997

Service Options (Cont'd)		
Option 24 (Frontier Home Connections 1+)		MO. PUBLIC SERVICE COMM
Option 25 (Frontier Simplicity)		45.03
Option 26 (Frontier Dimension)		45.04
(Option 27 (Frontier Common Sense)		45.04
Option 28 (Flex Connect 8xx		45.05
Option 29 (Anytime 1+)		45.06
Option 30 (Frontier Independence)		45.07 (N)
Locations of Service		46

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TABLE OF CONTENTS (Cont'd)

RECEIVED

Page

APR 22 1997

Service Options (Cont'd)	Page
Option 24 (Frontier Home Connections 1+)	45.02
Option 25 (Frontier Simplicity)	45.03
Option 26 (Frontier Dimension)	45.04
(Option 27 (Frontier Common Sense)	45.04 (Z)
Option 28 (Flex Connect 8xx)	45.05 (N)
Option 29 (Anytime 1+)	45.06 (N)
Locations of Service	46

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

TABLE OF CONTENTS (Cont'd)

RECEIVED

Service Options (Cont'd)	<u>Page</u>	
Option 24 (Frontier Home Connections 1+)	45.02	
Option 25 (Frontier Simplicity)	45.03	MISSOURI
Option 26 (Frontier Dimension)	45.04	Public Service Commission
Option 27 (Frontier Common Sense)	45.05	
Locations of Service	46	(M)#

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Material previously located on 1st Revised Page 4.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE RECEIVED

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TABLE OF CONTENTS, (Continued)

MISSOURI
Public Service Commission

	<u>Page</u>
Payment and Billing	50
Liability	52
Interruption of Service	55
Restoration of Service	55
Discontinuance by Carrier	55
Cancellation by Customer	56
Inspection, Testing & Adjustment	56
Change in Service Agreement	57
Local Charges	57
Taxes and Surcharges	57
Terminal Equipment	58
Special Services	62
Special Description	62
Special Regulation	62
Non-Routine Installation and/or Maintenance Charge	63
Limitations of Service	47
Use of Service	47
Interconnection	48
Terms and Conditions of Service	49
Credit Regulations	64
Interruption of Service	64
Outage Credit	66
Cancellation Credit	67
Credit Formula	67

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Public Service Commission
MISSOURI

Issue Date: October 27, 1995 Effective Date: November 27, 1995

By: Manager, Rates & Tariff Compliance
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NOV 27 1995
96-137
PUBLIC SERVICE COM

INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

TABLE OF CONTENTS, (Continued)

DEC 15 1997
Page

RATES AND CHARGES

Service Hours	68
Usage Rates for Option 1	76
Usage Rates for Option 2	79
Usage Rates for Option 3	80
Usage Rates for Option 4	81
Usage Rates for Option 6	83
Usage Rates for Option 7	84
Usage Rates for Option 8	85
Usage Rates for Option 9	86
Usage Rates for Option 11	87
Usage Rates for Option 12	88
Usage Rates for Option 13	90
Usage Rates for Option 14	91
Usage Rates for Option 15	93
Usage Rates for Option 16	93
Usage Rates for Option 17	94
Usage Rates for Option 18	94
Usage Rates for Option 19	95
Usage Rates for Option 20	96
Usage Rates for Option 21	97
Usage Rates for Option 22	99
Usage Rates for Option 23	99
Usage Rates for Option 24	99
Usage Rates for Option 25	99.01
Usage Rates for Option 26	99.02
Usage Rates for Option 27	99.03
Usage Rates for Option 28	99.04
Usage Rates for Option 29	99.05
Usage Rates for Option 30	99.06
Usage Rates for Option 31	99.09

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PROMOTIONAL OFFERINGS

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100

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TABLE OF CONTENTS, (Continued)

RATES AND CHARGES

Service Hours

	<u>Page</u>
Usage Rates for Option 1	76
Usage Rates for Option 2	79
Usage Rates for Option 3	80
Usage Rates for Option 4	81
Usage Rates for Option 6	83
Usage Rates for Option 7	84
Usage Rates for Option 8	85
Usage Rates for Option 9	86
Usage Rates for Option 11	87
Usage Rates for Option 12	88
Usage Rates for Option 13	90
Usage Rates for Option 14	91
Usage Rates for Option 15	93
Usage Rates for Option 16	93
Usage Rates for Option 17	94
Usage Rates for Option 18	94
Usage Rates for Option 19	95
Usage Rates for Option 20	96
Usage Rates for Option 21	97
Usage Rates for Option 22	99
Usage Rates for Option 23	99
Usage Rates for Option 24	99
Usage Rates for Option 25	99.01
Usage Rates for Option 26	99.02
Usage Rates for Option 27	99.03
Usage Rates for Option 28	99.04
Usage Rates for Option 29	99.05
Usage Rates for Option 30	99.06 (N)

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TABLE OF CONTENTS, (Continued)

APR 22 1997

RATES AND CHARGES

	<u>Page</u>
Service Hours	68
Usage Rates for Option 1	76
Usage Rates for Option 2	79
Usage Rates for Option 3	80
Usage Rates for Option 4	81
Usage Rates for Option 6	83
Usage Rates for Option 7	84
Usage Rates for Option 8	85
Usage Rates for Option 9	86
Usage Rates for Option 11	87
Usage Rates for Option 12	88
Usage Rates for Option 13	90
Usage Rates for Option 14	91
Usage Rates for Option 15	93
Usage Rates for Option 16	93
Usage Rates for Option 17	94
Usage Rates for Option 18	94
Usage Rates for Option 19	95
Usage Rates for Option 20	96
Usage Rates for Option 21	97
Usage Rates for Option 22	99
Usage Rates for Option 23	99
Usage Rates for Option 24	99
Usage Rates for Option 25	99.01
Usage Rates for Option 26	99.02
Usage Rates for Option 27	99.03
Usage Rates for Option 28	99.04
Usage Rates for Option 29	99.05

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101 MISSOURI

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TABLE OF CONTENTS, (Continued)

<u>RATES AND CHARGES</u>	<u>Page</u>
Service Hours	68
Usage Rates for Option 1	68
Usage Rates for Option 2	79
Usage Rates for Option 3	80
Usage Rates for Option 4	81
Usage Rates for Option 6	83
Usage Rates for Option 7	84
Usage Rates for Option 8	85
Usage Rates for Option 9	86
Usage Rates for Option 11	87
Usage Rates for Option 12	88
Usage Rates for Option 13	90
Usage Rates for Option 14	91
Usage Rates for Option 15	93
Usage Rates for Option 16	93
Usage Rates for Option 17	94
Usage Rates for Option 18	94
Usage Rates for Option 19	95
Usage Rates for Option 20	96
Usage Rates for Option 21	97
Usage Rates for Option 22	99
Usage Rates for Option 23	99 (N)
<u>PROMOTIONAL OFFERINGS</u>	100
<u>NON-RECURRING AND ANCILLARY CHARGES</u>	101

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

TABLE OF CONTENTS, (Continued)

<u>RATES AND CHARGES</u>	<u>Page</u>
Service Hours	68
Usage Rates for Option 1	68
Usage Rates for Option 2	76
Usage Rates for Option 3	79
Usage Rates for Option 4	80
Usage Rates for Option 6	81
Usage Rates for Option 7	83
Usage Rates for Option 8	84
Usage Rates for Option 9	85
Usage Rates for Option 11	86
Usage Rates for Option 12	87
Usage Rates for Option 13	88
Usage Rates for Option 14	90
Usage Rates for Option 15	91
Usage Rates for Option 16	93
Usage Rates for Option 17	93
Usage Rates for Option 18	94
Usage Rates for Option 19	94
Usage Rates for Option 20	95
Usage Rates for Option 21	96
Usage Rates for Option 22	97
<u>PROMOTIONAL OFFERINGS</u>	99
<u>NON-RECURRING AND ANCILLARY CHARGES</u>	100
	101

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CONCURRING CARRIERS

None

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CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS

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The following symbols shall be used in this tariff for the purposes indicated below:

- R to signify reduction
- I to signify increase
- C to signify any change in regulation
- T to signify change in text, no change in rate or regulation
- S to signify reissued rate or regulation
- N to signify new rate or regulation
- D to signify discontinued rate or regulation

EXPLANATION OF ABBREVIATIONS

- DAL Dedicated Access Line
- LDA Local Distribution Area
- MRC Monthly Recurring Charge
- NSC Network Switching Center
- ASP Agent Sales Plan

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RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS
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Use of Service and Facilities

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Paralleling Service

When flat, standard measured, low-use measured, and message rates (including semi-public), are quoted in an exchange for business, residence main station, or commercial Private Branch Exchange Service, an applicant may, at his option, select service under one method of rate treatment, but the entire service furnished at the same premises including additional and auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

- a) A Composite Data Service Vendor's premises where one type of service may be provided for the exclusive use of the Composite Data Service Vendor's management or employees and another type of service may be provided for the use of the patrons of the Composite Data Service Vendor;
- b) Furnishing message or measured rate business service with Semi-Public Service;
- c) Customer-Owned Pay Telephone Service

Where there is sufficient public and customer need to warrant furnishing combinations of these services, semi-public telephone service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

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SECTION 1 DEFINITION OF TERMS

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For the purpose of this tariff, the following definitions shall apply:

Access Line

A dedicated arrangement which connects a customer location to the Carrier's NSC.

Administrative Change

The modification of an existing circuit, dedicated access line or port, at the request of the customer, that involves changes in authorization codes, route guide, consolidation of billing, verification of testing performed by parties other than Carrier, or any other administrative change not covered by a Billing Record Change (See below for definition).

Application for Service

A standard Carrier order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the communication service as required. The order form may be completed by Carrier using information obtained by telephone from the customer.

Authorization Code

A numerical code, one or more of which is made available to customers requiring identification of individual users or groups of users on his/her account and to allocate the costs of their services accordingly.

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Authorized User

A person, firm, corporation or other entity authorized by a customer to receive or send communications. Authorization includes, without limitation, 1) the use of the customer's Authorization Code where the Authorization Code has been made known to the user by the customer, its employees or agents, and 2) the use of customer's phone when Equal Access Dialing is used.

Bandwidth

The total frequency band, in hertz, allocated for a channel.

Billing Record Change

A change in customer billing address or a change from one billing package to another using the same access method.

Cancellation of Order

A customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier

Allnet Communication Services, Inc., d/b/a Frontier Communications Services, unless otherwise specified.

Carrier Recognized Holidays

New Year's Day	Observed on January 1
Fourth of July	Observed on July 4
Labor Day	Observed on first Monday of September
Thanksgiving Day	Observed on last Thursday of November
Christmas Day	Observed on December 25

Circuit Termination

The point at which Carrier's circuit originates, terminates, or drops for the insertion or removal of a customer's signal.

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SECTION 1 DEFINITION OF TERMS, (Cont'd)

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Company

Allnet Communication Services, Inc., ("Allnet") d/b/a Frontier Communications Services.

Customer

The person, firm, corporation or other entity which orders service, including the ordering or use of Equal Access Dialing, -- either for its own use, as an Other Common Carrier, or as a nonprofit manager of a sharing group -- and which is thereby responsible for the payment of charges and for compliance with the Carrier's tariff regulations.

Customer-Provided Terminal Equipment

Terminal equipment, as defined herein, provided by a customer.

Dedicated Access Service

Service which provides the customer with an exclusive dedicated connection between the customer's premises and the Carrier's terminal location.

Dial Access Service

Service which provides the customer with access to the Carrier's network via customer provided or secured telephone line or lines.

Disconnection

The disconnection of an installed circuit, dedicated access line, or other dedicated facility used for existing service.

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490 PUBLIC SERVICE COM

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Equal Access Dialing

The use of service through local telephone company's access facilities allowing the customer to access Carrier's NSC through either a "1+" or a 10XXX dialing sequence. Customers using Equal Access Dialing shall be billed to the telephone number from which the Equal Access Dialing originates.

Expedited Service Order

A service order which, in compliance with a customer's request, is completed in a time period shorter than the Carrier's standard service interval.

Installation

The connection of a circuit, or dedicated access line, for new or additional service.

Interexchange Carrier

A person, firm, corporation or entity regulated by the FCC or by any state public utility commission which sells communication services to the public for profit, including resellers.

Joint User

A person, firm, or corporation designated by the customer as a user of communication facilities furnished to the customer by the Carrier, and to whom a portion of the charges for such facilities are billed under a joint user arrangement.

Metered Service

Long distance, measured time, and distance sensitive communications service.

Network Switching Center (NSC)

Any location where the Carrier has a network switch installed.

Network Trunks

Access lines, interswitch trunks, and circuits connecting services and facilities of the Carrier or other carriers to the Carrier's NSC's.

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OCT 27 1995

SECTION 1 DEFINITION OF TERMS, (Cont'd)

MISSOURI
Public Service Commission

Non-Specific Accounting Codes

These codes do not have specific numbers designated by the customer. All numbers from 001-999 are preprogrammed into the switch for these customers. Therefore any 3 digit number entered by the customer will allow the call to be completed.

Off-Hours Traffic

All traffic which occurs at any time other than during the business day period (Monday through Friday, 8 AM to 5 PM) except specified Carrier holidays.

Off-Network Access Line

A local exchange, foreign exchange, or WATS line connecting both incoming and outgoing traffic from the Carrier's switched service network to the public switched network.

Physical Change

The modification of an existing circuit, dedicated access line or port, made at the request of the customer, requiring equipment or facility rearrangement.

Premises

The space designated by a customer at its place or places of business for termination of the Carrier's service, whether for its own communications needs or for the use of its resale customers. In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

Primary Interexchange Carrier

The interexchange carrier designated by the customer or assigned by the local exchange carrier to which outbound, intrastate toll calls are automatically routed without the use of an access code by the customer.

Service Group

One or more dedicated access lines terminated in the same multiline terminating device at the same time.

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Public Service Commission

Special Promotional Offering

Special discounts or modifications of its regular service offerings which the Carrier may, from time to time, offer to its customers for a particular service. Such offerings may be limited to certain dates, times and locations.

Specific Accounting Codes

These codes are those numbers which are designated by the customer and entered against a unique trunk type for that customer. If any accounting code other than those designated by the customer are used, the call will not be completed.

Terminal City

Locations where Carrier maintains a terminal facility for purposes of providing service offerings as described herein.

Terminal Equipment

Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets or dialers.

Terminal Location

Any Carrier facility location from which services described herein are provided.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS MISSOURI

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2.1 General Description

2.1.1 Carrier provides intrastate communications long distance toll telephone service to subscriber customers for their direct transmission and reception of voice, data and other types of telecommunications between the areas specified herein. The service is provided to multiple users.

2.1.2 Communications may originate several ways; when the customer dials 1 plus an area code and the desired telephone number; by dialing 10XXX then an area code and the desired telephone number; or from a dedicated access line. When a call is originated using a dedicated access line, the DAL may be provided by the Carrier or the customer. When the customer provides the access arrangement the Carrier can act as the customer's agent in obtaining access, but must in any event approve the design of any dedicated access facility the customer proposes to use. When a call is originated using a local access number, the Carrier's equipment will answer the access call with a computer tone. The customer may enter his/her authorization number followed by the area code and telephone number desired. In all instances, communication charges will terminate when the Carrier's switch determines that the call has terminated.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS OCT 27 1995

2.1 General Description, (Continued)

MISSOURI
Public Service Commission

2.1.3 The customer's monthly usage charges are assessed based upon the time the customer uses the Carrier's intercity communication facilities as measured by the Carrier's electronic switching equipment, together with his use of service options, if any. Unless otherwise specified, calls will be measured from the time that the called party answers to the time that either the calling or called party disconnects from the call, as indicated by answer supervision. No charge is made for calls not completed. It is not the Carrier's policy to charge a customer for incomplete calls. A customer may dispute any charges by contacting the Carrier's Customer Service Department and proper credits will be issued if, upon investigation, the disputed charges are found to be incorrect. For billing purposes, the duration of each call will be rounded as specified in the description of each service option in the following sections. The rates per minute charged for service are set forth in Section 3.

2.1.4 At additional cost, and subject to availability, the customer may use accounting codes to identify the users or user groups on the customer's account and to allocate the cost of the customer's service accordingly. The numerical composition of such codes shall be set by the Carrier to assure compatibility with Carrier's accounting and automation systems and to avoid duplication of accounting codes.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)

OCT 27 1995

2.2 Service Options

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The Carrier offers the following service options. The manner in which calls are originated is dependent upon the option selected. All options currently provided are listed below.

2.2.1 Option 1 (Allnet MTS)

One-way, multipoint service, designed for users who are not restricted as to time of usage. Option 1 customers may originate calls several ways; by dialing 1 plus an area code and the desired telephone number; by dialing 10XXX then an area code and the desired number; or by dialing a local access number, an authorization code, and then the area code and desired telephone number.

a) Rate Structure

Charges for Option 1 are assessed based on length of call, time of day, and distance. A volume discount may apply as described in Section 3 of this tariff.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 1 is charged at the applicable rates per minute set forth in Section 3, which are based on the airline distance between the originating and terminating locations of each call. For each call, the minimum charge shall be the applicable charge for one minute of use. Use in excess of one minute during a call is charged at the applicable rate per minute. Any fraction of an increment is rounded up to the next whole minute.

c) Ancillary Services

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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OCT 27 1995

2.2 Service Options, (Continued)

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2.2.2 Option 2 (MAXCESS III)

Option 2 is a one-way, intrastate, multipoint service, requiring the customer to originate calls via dedicated facilities or by presubscribing local service to the Carrier's service option. Calls can be completed from the customer's premise to any location within the state of Missouri.

a) Rate Structure

Charges for Option 2 are assessed based on length of call, time of day and distance.

b) Usage Charges

The customer's total monthly use of Carrier's Option 2 service is charged at applicable rates set forth in Section 3 and are based on the airline distance between the originating and terminating locations of each call. The duration of a call is measured in six second increments. Any fraction of an increment is rounded up.

c) Ancillary Services

Calls made to Directory Assistance are charged on a per call basis.

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OCT 27 1995

2.2 Service Options, (Continued)

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Public Service Commission

2.2.3 Option 3 (MAXCESS I)

Option 3 is a one-way, intrastate multipoint service, designed for very high volume users. Option 3 customers may originate calls via voice grade special access or high capacity (T1) access arrangements provided by the customer between the customer's premises and Carrier's switch. The company reserves the right to limit service availability to Option 3 customers with a minimum requirement for 17 voice grade equivalent channels.

a) Rate Structure

Charges for Option 3 service are based on length of call, time of day, and distance.

b) Usage Charges

The customer's total monthly usage of Carrier's Option 3 service is charged at applicable rates set forth in Section 3 which are based on the airline distance between the originating and terminating locations of each call. The duration of domestic calls is measured in six (6) second increments. The duration of calls made to international locations is measured in whole minute increments. Any fraction of an increment is rounded up.

c) Ancillary Services

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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OCT 27 1995

2.2 Service Options, (Continued)

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2.2.4 Option 4 (MAXCESS II)

Option 4 is a one-way, intrastate, multipoint service, designed for high volume users. Option 4 customers may originate calls via voice grade special access or high capacity (T-1) access provided by the customer between the customer's premises and the Carrier's switch. Calls can be completed from the customer's premises to any location within the state of Missouri.

a) Rate Structure

Charges for Option 4 service are assessed based on length of call, time of day, and distance.

b) Usage Charges

The customer's total monthly usage of Carrier's Option 4 service is charged at applicable rates set forth in Section 4 which are based on the airline distance between the originating and terminating locations of each call. The duration of all calls is measured in six (6) second increments with an eighteen second minimum for each call. Any fraction of an increment is rounded up.

c) Ancillary Services

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.5 Option 6 (Premier)

Option 6 is a one-way, multipoint service offered only in conjunction with Allnet's interstate Premier service. Customers may originate calls several ways; by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 6 are assessed based on length of call and time of day.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 6 is charged at the applicable rates per minute set forth in Section 3. Calls are billed in six second increments, with a **one minute** minimum for each call. Any fraction of an increment is rounded up to the next whole increment. (I) (I)

c) Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

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OCT 27 1995

2.2 Service Options, (Continued)

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2.2.5 Option 6 (Premier)

Option 6 is a one-way, multipoint service offered only in conjunction with Allnet's interstate Premier service. Customers may originate calls several ways; by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 6 are assessed based on length of call and time of day.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 6 is charged at the applicable rates per minute set forth in Section 3. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.6 Option 7 (Premier Elite)

Option 7 is a one-way, multipoint service used only in conjunction with Allnet's interstate Premier Elite offering. Option 7 is designed for medium to high-volume users of equal access service. Customer may originate calls by dialing 1 plus an area code and the desired telephone number; or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 7 are assessed based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 7 is charged at the applicable rates set forth in Section 3, which are based on the originating and terminating locations of each call. Calls are billed in six second increments, with a **one minute** minimum for each call. Any fraction of an increment is rounded up to the next whole increment. (I)

c) Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

OCT 27 1995

2.2 Service Options, (Continued)

MISSOURI
Public Service Commission

2.2.6 Option 7 (Premier Elite)

Option 7 is a one-way, multipoint service used only in conjunction with Allnet's interstate Premier Elite offering. Option 7 is designed for medium to high-volume users of equal access service. Customer may originate calls by dialing 1 plus an area code and the desired telephone number; or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 7 are assessed based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 7 is charged at the applicable rates set forth in Section 3, which are based on the originating and terminating locations of each call. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

OCT 27 1995

2.2 Service Options, (Continued)

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Public Service Commission

2.2.7 Option 8 (PACESETTER)

Allnet Pacesetter service is a one-way, multipoint service offered only in conjunction with Allnet's interstate Pacesetter service. It is designed for subscribers with large amounts of daytime usage on Monday through Friday. Pacesetter customers may originate calls by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 8 are based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 8 is charged at the applicable rates per minute set forth in Section 3, which are based on the length of call, time of day and the originating and terminating locations of each call. Calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

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96 - 137
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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

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2.2 Service Options, (Continued)

OCT 27 1995

2.2.8 Option 9 (Instantline 800)

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Allnet Instantline 800 is an inward switched access service which permits intrastate and interstate calls to terminate at an Instantline 800 customer's station while originating at stations in different service areas, and in which the Instantline 800 customer is billed for the calls rather than the call originator.

a) Rate Structure

Charges for Option 9 are based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 9 is charged at the applicable rates per minute set forth in Section 3, which are based on the originating and terminating locations of each call. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

OCT 27 1995

2.2 Service Options, (Continued)

MISSOURI
Public Service Commission

2.2.9 Option 10 (Marketline 800)

Allnet Marketline 800 service is an inbound multipoint service whereby intrastate and interstate calls are carried from stations in different service areas via dedicated facilities to a Marketline 800 customer's station. The Marketline 800 customer is then billed for the calls rather than the call originator.

a) Rate Structure

Charges for Option 10 are based on length of call, time of day, and location call.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 10 is charged at the applicable rates per minute set forth in Section 3, which are based on the originating and terminating locations of each call. Calls are billed in six (6) second increments with a thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.10 Option 11 (Vantage)

Option 11 is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities or by presubscribing local service to the Carrier's service option. It is offered only in conjunction with Allnet's interstate Vantage service. Calls can be completed from the customer's premise to any location in the state of Missouri. Customers may originate calls by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 11 are assessed on a time of day, length of call and location called.

b) Usage Charges

The customer's total monthly usage for Option 11 is charged at the applicable rates set forth in Section 3 which are based on the originating and terminating locations of each call. There is a **one minute** minimum for each call, and usage is measured in six (6) second increments. (I)
Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

OCT 27 1995

2.2 Service Options, (Continued)

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2.2.10 Option 11 (Vantage)

Option 11 is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities or by presubscribing local service to the Carrier's service option. It is offered only in conjunction with Allnet's interstate Vantage service. Calls can be completed from the customer's premise to any location in the state of Missouri. Customers may originate calls by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 11 are assessed on a time of day, length of call and location called.

b) Usage Charges

The customer's total monthly usage for Option 11 is charged at the applicable rates set forth in Section 3 which are based on the originating and terminating locations of each call. There is a thirty (30) second minimum for each call, and usage is measured in six (6) second increments. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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2.2 Service Options, (Continued)

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2.2.11 Option 12 (Maxcess Smart)

Maxcess Smart is a one-way, outbound, intrastate switched access service. Maxcess Smart is only available in conjunction with Carrier's interstate Maxcess Smart offering. Maxcess Smart customers may originate calls by dialing 1 plus an area code and the desired telephone number. Maxcess Smart calls are primarily offered and billed through issuers of universal credit cards that provide combined general credit card (such as Visa or MasterCard) and telephone billing services.

a) Rate Structure

Charges for Maxcess Smart service are based on time of day, length of call and location called.

b) Usage Charges

The customer's total monthly usage for Carrier's Maxcess Smart service is charged at applicable rates set forth in Section 3 which are based on the airline distance between the originating and terminating locations of each call. There is a thirty (30) second minimum for each call made using Allnet Maxcess Smart and the duration of calls is measured in thirty (30) second increments. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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2.2 Service Options, (Continued)

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2.2.12 Option 13 (Allnet Solution)

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Allnet Solution is a family of two-way, telecommunication service features which offer single location or multiple location customers the simplicity of a uniform charge for all of their outbound and inbound calls. Intrastate Allnet Solution is available for use only in conjunction with interstate Allnet Solution service offerings. Allnet Solution provides customers with a single per minute non-distance sensitive usage rate for all inbound and outbound usage. Solution customers may elect any combination of the following Solution service features:

- Solution I - LEC-provided dedicated Access;
- Solution II - LEC-provided switched access, high volume usage;
- Solution III - LEC-provided switched access, low and medium volume usage;
- Solution IV - LEC-provided switched access, high volume usage, short duration calls;
- Residential Solution - LEC-provided switched access, high volume usage, short duration calls
- Solution 800 - provides an add-on inbound capability for Solution I, II, III, IV and Residential Solution features.

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2.2 Service Options, (Continued)

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2.2.12 Option 13 (Allnet Solution), (Continued)

Customers electing the Solution I feature may originate or receive calls via LEC-provided dedicated access lines. Charges for LEC-provided dedicated access facilities will be billed by the Customer's local exchange carrier. Customers who order Solution II, III IV and Residential Solution features may originate or receive calls on their local business or residential lines; calls may be originated by dialing 1 plus an area code and the desired number; or 10444 plus the area code and telephone number.

a) Rate Structure

Charges for Solution I, II, III, IV, and Residential Solution, as well as Solution 800 are assessed on a per minute basis based on duration of the call, and time of day of each inbound and outbound call.

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2.2.12 Option 13 (Allnet Solution), (Continued) OCT 27 1995

b) Usage Charges

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The customer's total monthly use of the Allnet Solution I, II, III, IV, Residential Solution and associated 800 is charged at the applicable rates per minute set forth in Section 3. Solution II, III, IV and Residential Solution outbound and inbound (via associated Solution 800) calls are billed in six second increments. Solution II and III have a 30 second minimum for each call. Solution I outbound and inbound (via associated Solution 800) calls are billed in six second increments, with a 6 second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Any inbound usage (via associated Solution 800) is subject to the usage rates applicable to the outbound services associated with the customer's local business or residential line as set forth in Section 3. For example, inbound calls terminating on a line that originates Solution II calls are charged at the Solution II rates;

Solution I, II, III and Residential Solution customers making Allnet Access Travel calls are billed at the rates set forth in Section 3.

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2.2 Service Options, (Continued)

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2.2.13 Option 14 (Pacesetter Plus)

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Allnet Pacesetter Plus service is a one-way, multipoint service offered only in conjunction with Allnet's interstate Pacesetter Plus service. It is designed for subscribers with large amounts of daytime usage on Monday through Friday. Pacesetter Plus customers may originate calls by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 14 are based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 14 is charged at the applicable rates per minute set forth in Section 3, which are based on the length of call, time of day and the originating and terminating locations of each call. Calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.14 Option 15 (Allnet Call Home America)

Allnet Call Home America is an inward switched access service offered only in conjunction with Allnet's interstate Call Home America service, wherein customers are billed via their commercial credit card only, for intrastate and interstate calls that originate at stations in different service areas and terminate to the customers' Call Home America station. Call Home America permits billing to the called party, rather than the call originators.

a) Rate Structure

Charges for Call Home America are based on length of call and time of day.

b) Usage Charges

The customer's total monthly use of Call Home America is charged at the applicable rates per minute set forth in Section 3, and are based on the length of call and time of day. Calls are billed in **one minute** increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment. (I)

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2.2 Service Options, (Continued)

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2.2.14 Option 15 (Allnet Call Home America) Public Service Commission

Allnet Call Home America is an inward switched access service offered only in conjunction with Allnet's interstate Call Home America service, wherein customers are billed via their commercial credit card only, for intrastate and interstate calls that originate at stations in different service areas and terminate to the customers' Call Home America station. Call Home America permits billing to the called party, rather than the call originators.

a) Rate Structure

Charges for Call Home America are based on length of call and time of day.

b) Usage Charges

The customer's total monthly use of Call Home America is charged at the applicable rates per minute set forth in Section 3, and are based on the length of call and time of day. Calls are billed in six second increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.15 Option 16 (CallNet 1+)

CallNet 1+ is an outbound switched access service offered only in conjunction with Allnet's interstate CallNet 1+ service wherein customers are billed primarily via their credit card. CallNet 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number.

a) Rate Structure

CallNet 1+ calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

b) Usage Charges

The customer's total monthly use of CallNet 1+ service is charged at the applicable rates per minute in Section 3 of the tariff. Calls are billed in six second increments, with a **one** (I) **minute** minimum for each call. Any fraction of (I) an increment is rounded up to the next whole increment.

c) Ancillary Services

CallNet 1+ customers will also be eligible for The CallNet Calling Card service at the rates and time of day definitions set forth in Section 3 of the tariff. The CallNet Calling Card service is not available on a stand alone basis. Customers must be presubscribed to CallNet 1+ service in order to receive the CallNet Calling Card service. Calls made to directory assistance are charged on a per call basis. WRITTEN NOTICE OF RATE INCREASE AND ITS EFFECTIVE DATE FILED ON

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2.2 Service Options, (Continued)

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2.2.15 Option 16 (CallNet 1+)

CallNet 1+ is an outbound switched access service offered only in conjunction with Allnet's interstate CallNet 1+ service wherein customers are billed primarily via their credit card. CallNet 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number.

a) Rate Structure

CallNet 1+ calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

b) Usage Charges

The customer's total monthly use of CallNet 1+ service is charged at the applicable rates per minute in Section 3 of the tariff. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Services

CallNet 1+ customers will also be eligible for The CallNet Calling Card service at the rates and time of day definitions set forth in Section 3 of the tariff. The CallNet Calling Card service is not available on a stand alone basis. Customers must be presubscribed to CallNet 1+ service in order to receive the CallNet Calling Card service. Calls made to directory assistance are charged on a per call basis.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

OCT 27 1995

2.2 Service Options, (Continued)

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2.2.16 Option 17 (Allnet Edge)

Allnet Edge 1+ is a two-way switched access service offered only in conjunction with Allnet's interstate Edge service. Allnet Edge provides customers with mileage based per minute rates for both their inbound (800) and outbound (1+) usage. Allnet Edge customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Allnet Edge customer's designated location by users dialing 1+ the Edge customer's 800 telephone number.

a) Rate Structure

Allnet Edge calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

b) Usage Charges

The customer's total monthly use of Allnet Edge service is charged at the applicable rates per minute set forth in Section 3, according to the service hours in Section 3 of the tariff. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Allnet Edge customers who make long distance calls through Allnet Access (Travel) are billed in six second increments with a thirty second minimum at the rates set forth in Section 3 of the tariff.

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2.2 Service Options, (Continued)

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2.2.16 Option 17 (Allnet Edge), (Continued)

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b) Usage Charges, (Continued)

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Allnet Edge customers will receive the following discount credits on qualifying usage: 1) a discount credit of 10% will be applied to all outbound Allnet Edge calls made to a single area code with the highest total domestic usage during a billing cycle; and 2) a discount credit of 10% will be applied to all outbound Allnet Edge calls between telephone numbers (ANIs) on the same Allnet account.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.17 Option 18 (Allnet HomeSaver)

Allnet HomeSaver is a two-way switched access service offered only in conjunction with Allnet's interstate HomeSaver service. Allnet HomeSaver provides customers with mileage based per minute rates for both their inbound (800) and outbound (1+) usage. Allnet HomeSaver customers may be billed directly, or via their credit card for intrastate and interstate calls that terminate to the customer's HomeSaver station, and are billed to the called party rather than the call originator's. HomeSaver customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Allnet HomeSaver customer's designated location by users dialing 1+ the HomeSaver customer's 800 telephone number.

a) Rate Structure

Allnet HomeSaver calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

b) Usage Charges

The customer's total monthly use of Allnet HomeSaver service is charged at the applicable rates per minute set forth in Section 3, according to the service hours in Section 3 of the tariff. HomeSaver outbound calls are billed in **one minute** increments with a **one minute** minimum for each call. HomeSaver inbound calls are billed in six second increments with a one minute minimum per call. Any fraction of an increment is rounded up to the next whole increment.

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OCT 27 1995

2.2 Service Options, (Continued)

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2.2.17 Option 18 (Allnet HomeSaver)

Allnet HomeSaver is a two-way switched access service offered only in conjunction with Allnet's interstate HomeSaver service. Allnet HomeSaver provides customers with mileage based per minute rates for both their inbound (800) and outbound (1+) usage. Allnet HomeSaver customers may be billed directly, or via their credit card for intrastate and interstate calls that terminate to the customer's HomeSaver station, and are billed to the called party rather than the call originator's. HomeSaver customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Allnet HomeSaver customer's designated location by users dialing 1+ the HomeSaver customer's 800 telephone number.

a) Rate Structure

Allnet HomeSaver calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

b) Usage Charges

The customer's total monthly use of Allnet HomeSaver service is charged at the applicable rates per minute set forth in Section 3, according to the service hours in Section 3 of the tariff. HomeSaver outbound calls are billed in six second increments with a thirty (30) second minimum for each call. HomeSaver inbound calls are billed in six second increments with a one minute minimum per call. Any fraction of an increment is rounded up to the next whole increment.

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2.2 Service Options, (Continued)

2.2.17 Option 18 (Allnet HomeSaver), (Continued)

c) Ancillary Services

Allnet HomeSaver customers are eligible for HomeSaver Access (Travel) service as set forth in Section 3. HomeSaver Access (Travel) is not available on a stand alone basis.

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2.2 Service Options, (Continued)

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2.2.18 Option 19 (Allnet MultipointSM 800)

Allnet MultipointSM 800 Service is a shared, inward switched service which permits inbound calls, originated by dialing an "800" number to terminate at a MultipointSM 800 customer's common line (i.e., business or residential line), provided a valid personal identification code number (PIRN) is entered by the caller. The MultipointSM 800 customer is billed for the calls rather than the call originator. MultipointSM 800 intrastate service is only available in conjunction with MultipointSM 800 interstate service. MultipointSM 800 service completes calls to a Carrier-assigned 800 telephone number. The PIRNs entered by the caller determine the customer-designated telephone number to which the 800 call will terminate. Each Customer may request any combination of the four digit PIRNs, excluding the PIRNs reserved for special use by the Company. MultipointSM 800 service employs shared 800 telephone numbers and, by conversion to MultipointSM 800 service, the MultipointSM 800 customer releases any ownership or exclusive rights of its 800 telephone number to the Carrier. Under the nonvalidated option, MultipointSM 800 customers may receive inbound MultipointSM 800 calls even if the calling party enters no PIRN or an incorrect PIRN. Under the validated option, the MultipointSM 800 customer may receive MultipointSM 800 inbound calls only when the correct PIRN is entered by the calling party. The service hours applicable to MultipointSM 800 service are set forth Section 3 of the tariff.

a) Rate Structure

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Charges for MultipointSM 800 service are assessed based on the time of day, length of call, and the airline distance between the originating and terminating location of each call.

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2.2 Service Options, (Continued)

2.2.18 Option 19 (Allnet MultipointSM 800), (Continued)

b) Usage Charges

The applicable per minute usage rates are set forth in Section 3 and apply to both validated and nonvalidated MultipointSM 800 calls. MultipointSM 800 calls are billed in **one minute** increments with a **one minute** minimum for each call. Any fraction of an increment is rounded up to the next whole increment. (I)
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2.2 Service Options, (Continued)

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2.2.18 Option 19 (Allnet MultipointSM 800), (Continued)

b) Usage Charges

The applicable per minute usage rates are set forth in Section 3 and apply to both validated and nonvalidated MultipointSM 800 calls. MultipointSM 800 calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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2.2 Service Options, (Continued)

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2.2.19 Option 20 (Allnet Spectrum)

Allnet Spectrum is a personal communication service which allows the caller to dial an Allnet Spectrum 800 telephone number and enter a four digit personal identification routing number (PIRN) to complete a call. Allnet Spectrum is available only in conjunction with Allnet's interstate Spectrum service offering. As a PIRN-based product that can be shared among customers, customers are not granted exclusive use of the 800 number used for accessing the Allnet Spectrum service, and thus, may not continue to use the 800 telephone number upon cancellation of their Allnet Spectrum service. To use Allnet Spectrum service, the caller dials the 800 telephone number for the Allnet Spectrum service. The caller may then (1) enter a PIRN which routes the call to a customer predesignated telephone number (PIRN CALL); or (2) enter a PIRN which permits the customer to then direct dial a telephone number (DIAL TONE PIRN). Certain PIRNs are reserved for use by the Carrier under Allnet Spectrum service or for accessing other services.

a) Rate Structure

Charges for Allnet Spectrum service are based on the length of call, time of day and distance in airline miles of the call.

b) Usage Charges

The customer's total monthly usage of Allnet Spectrum service is charged according to the service hours in Section 3, and the rates per minute set forth in Section 3 of the tariff. Allnet Spectrum calls are billed in six (6) second increments with a thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.19 Option 21 (Allnet Product One)

Allnet Product One is a long distance service which provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Allnet Product One customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Product One customer's designated location by users dialing 1 plus the Product One customer's 800 telephone number. Allnet Product One calls are based on the length of the call and the time of day.

The customer's Allnet Product One service is charged at the applicable hours set forth in Section 3, and rates per minute set forth in Section 3, based on Product One product option selected. Allnet Product One switched customers 1+, 800 option calls are billed in six second increments, with a **thirty** second (I) minimum for each call and, MultipointSM 800 option calls are billed in **one minute** increments, with a (I) **one minute** minimum for each call. Any fraction of an (I) increment is rounded up to the next whole increment. Allnet Product One dedicated access 1+ and 800 calls are billed in six second increments, with an **eighteen** second minimum for each call. Allnet (I) Product One customers who make long distance calls through Allnet Access are billed in **one minute** (I) increments with a **one minute** minimum or, Allnet (I) Spectrum are billed in six second increments with a thirty second minimum at the per minute and per call rates set forth on Section 3. Any fraction of an increment is rounded up to the next whole increment.

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11-15-98

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Frontier Communications Services
180 South Clinton Avenue
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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

OCT 27 1995

2.2 Service Options, (Continued)

MISSOURI
Public Service Commission

2.2.19 Option 21 (Allnet Product One)

Allnet Product One is a long distance service which provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Allnet Product One customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Product One customer's designated location by users dialing 1 plus the Product One customer's 800 telephone number. Allnet Product One calls are based on the length of the call and the time of day.

The customer's Allnet Product One service is charged at the applicable hours set forth in Section 3, and rates per minute set forth in Section 3, based on Product One product option selected. Allnet Product One switched customers 1+, 800 and MultipointSM 800 option calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Allnet Product One dedicated access 1+ and 800 calls are billed in six second increments, with a six second minimum for each call. Allnet Product One customers who make long distance calls through Allnet Access or Allnet Spectrum are billed in six second increments with a thirty second minimum at the per minute and per call rates set forth on Section 3. Any fraction of an increment is rounded up to the next whole increment.

CANCELLED

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By *[Signature]*
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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

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2.2 Service Options, (Continued)

2.2.19 Option 21 (Allnet Product One), (Continued)

Allnet Product One customers may subscribe to one of seven (7) mutually exclusive Product One service options: Product One month-to-month; Product One Term Plan I, Term Plan II, Term Plan III, Term Plan IV, Term Plan V, or Term Plan VI. For each Product One Term plan option, a Product One customer must commit to either a one year (12 month) term agreement, two year (24 month) or three year (36 month) term agreement. Product One customers electing either a two or three year term plan agreement will receive one of the applicable per minute discounts off the base one year term plan rates. The applicable per minute discounts are set forth Section 3. Product One customers may elect either a switched or dedicated access option (or both) for Term Plans III, IV, V or VI. Term Plans II, V and VI may use switched access only in conjunction with a dedicated access option. The MTM option is only available on a switched access basis. Product One customers electing a dedicated access option will be billed by their local exchange carrier or alternative provider for all monthly and nonrecurring charges associated with the dedicated access facilities required to access Allnet Product One. (N)

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS **OCT 27 1995**

2.2 Service Options, (Continued) **MISSOURI
Public Service Commission**

2.2.19 Option 21 (Allnet Product One), (Continued)

Allnet Product One customers may subscribe to one of seven (7) mutually exclusive Product One service options: Product One month-to-month; Product One Term Plan I, Term Plan II, Term Plan III, Term Plan IV, Term Plan V, or Term Plan VI. For each Product One Term plan option, a Product One customer must commit to either a one year (12 month) term agreement, two year (24 month) or three year (36 month) term agreement. Product One customers electing either a two or three year term plan agreement will receive one of the applicable per minute discounts off the base one year term plan rates. The applicable per minute discounts are set forth Section 3. Product One customers may elect either a switched or dedicated access option (or both) for Term Plans III, IV, V or VI. Term Plans V and VI may use switched access only in conjunction with a dedicated access option. The MTM option is only available on a switched access basis. Product One customers electing a dedicated access option will be billed by their local exchange carrier or alternative provider for all monthly and nonrecurring charges associated with the dedicated access facilities required to access Allnet Product One.

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MISSOURI
Public Service Commission

2.2 Service Options, (Continued)

2.2.19 Option 21 (Allnet Product One), (Continued)

Product One Term Plan Options will automatically renew for successive periods of one year unless the Product One Term Plan customer notifies Allnet, in writing before the end of the term, that the Term Plan customer intends to terminate the agreement at the completion of the current one year term. There is a monthly minimum usage (MMUL) for each term plan option, as set forth set forth Section 3. Beginning with the customer's second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Product One customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a Product One customer terminates service prior to the completion of the current term of service. Product One, Product One Access, and Product One Spectrum directory assistance calls are charged on a per call basis. Product One customers who have also selected Allnet MultipointSM 800 service will have all of their MultipointSM 800 calls rated and billed at the per minute rates in Section 3.

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2.2 Service Options, (Continued)

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2.2.20 Option 22 (Allnet Max Communications) Public Service Commission

Allnet Max Communications is a two-way long distance service offered only in conjunction with Allnet's interstate Max Communications service. Max Communications provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Max Communications customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Max Communications customer's designated location by users dialing 1+ the Max Communications customer's 800 telephone number. Max Communications calls are based on length of call and time of day. The hours for Max Communications and Max Communications Card are set forth in Section 3.

The customer's total monthly use of Max Communications service is charged at the applicable rates per minute set forth in Section 3. Allnet Max Communications 1+ and 800 calls are billed in six (6) second increments, with thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Max Communications customers who make long distance calls through the Max Communications Card are billed in six second increments, with a thirty second minimum at the per minute and per call rates as set forth in Section 3. Any fraction of an increment is rounded up to the next whole increment.

Max Communications and the Max Communications Card calls to directory assistance are charged on a per call basis.

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2.2 Service Options, (Continued)

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2.2.21 Option 23 (Allnet Baselinesm 800)

Baselinesm 800 is an inward switched access service **MISSOURI Public Service Commission** that permits calls to a customer's station in one location from stations in diverse geographical service areas, in which the customer is billed for the calls rather than the call originators. Baselinesm 800 may be used only in conjunction with Allnet's interstate Baseline offering. A call begins when call termination is received by or through customer premises equipment.

Charges for Baselinesm 800 are assessed based on length of call and time of day, set forth in Section 3 of this tariff. The customer's total monthly use of Baselinesm 800 is charged at the applicable rates per minute set forth in Section 3 of the tariff, and are based upon the originating and terminating location of each call. Calls are billed in six second increments, with a thirty second per call minimum. Any fraction of an increment is rounded up to the next whole increment.

2.2.22 Option 24 (Frontier Home Connections 1+)

(N)

Frontier Home Connections 1+ is an outbound switched access service offered only in conjunction with Frontier's interstate Home Connections 1+ service, and is primarily for residential customers. Frontier Home Connections 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Frontier Home Connections 1+ calls are based on length of call and time of day.

The customer's total monthly use of Frontier Home Connections 1+ service is charged at the applicable rates per minute set forth in Section D, and hours set forth in Section D. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Frontier Home Connections 1+ customers may also be eligible for Frontier Access travel card service.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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2.2 Service Options, (Continued)

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2.2.21 Option 23 (Allnet Baselinesm 800)

Baselinesm 800 is an inward switched access service which permits calls to a customer's station in one location from stations in diverse geographical service areas, in which the customer is billed for the calls rather than the call originators. Baselinesm 800 may be used only in conjunction with Allnet's interstate Baseline offering. A call begins when call termination is received by or through customer premises equipment.

Charges for Baselinesm 800 are assessed based on length of call and time of day, set forth in Section 3 of this tariff. The customer's total monthly use of Baselinesm 800 is charged at the applicable rates per minute set forth in Section 3 of the tariff, and are based upon the originating and terminating location of each call. Calls are billed in six second increments, with a thirty second per call minimum. Any fraction of an increment is rounded up to the next whole increment.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

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2.2.23 Option 25 (Frontier Simplicity)

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Public Service Commission**

Frontier Simplicity service allows customers to receive switched outbound and inbound service, and travel card service as a unified service offering. It is only available in conjunction with Frontier's interstate Simplicity service. Frontier Simplicity customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Simplicity customer's designated location by users dialing 1+ the Simplicity customer's 800 telephone number. Frontier Simplicity calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Simplicity (switched, and travel) service is charged at the applicable rates per minute set forth in Section 3, and the hours as set forth in Section 3. Frontier Simplicity switched calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Simplicity customers who make long distance calls through their travel card service are billed in six second increments with a thirty second minimum. There are monthly minimum usage charges (MMUC) associated with Simplicity service. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC committed to by the customer. There are incremental volume discount credits applicable to Frontier Simplicity service as set forth in Section 3. In addition, Simplicity customers who commit to a service term may receive additional discount credits as set forth in Section 3 based on their monthly usage level commitment.

Frontier Simplicity customers will also receive a discount credit of 10% will be applied to all outbound Frontier Simplicity calls made to a single area code with the highest total domestic usage during a billing cycle.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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2.2 Service Options, (Continued)

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2.2.24 Option 26 (Frontier Dimension)

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Frontier Dimension service allows customers to receive switched, dedicated outbound and inbound service, and travel card service as a unified service offering. It is only available in conjunction with Frontier's interstate Dimension service. Frontier Dimension customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Dimension customer's designated location by users dialing 1+ the Dimension customer's 800 telephone number. Frontier Dimension calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Dimension (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 3 and hours as set forth in Section 3. Frontier Dimension switched and dedicated calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Dimension customers who make long distance calls through their travel card service are billed in six second increments with a thirty second minimum. There is a monthly minimum usage charge (MMUC) associated with Dimension service. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. There are incremental volume discount credits applicable to Frontier Dimension service as set forth in Section 3. In addition, Dimension customers who commit to a service term may receive additional discount credits as set forth in Section 3 based on their monthly usage level.

Frontier Dimension customers will also receive a discount credit of 15% will be applied to all outbound Frontier Dimension calls made to a single area code with the highest total domestic usage during a billing cycle.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

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2.2.25 Option 27 (Frontier Common Sense)

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Frontier Common Sense service allows customers to select either switched or dedicated outbound and inbound service, and travel card service as a unified service offering. Common Sense customers may select one of three options. It is only available in conjunction with Frontier's interstate Common Sense service. Frontier Common Sense customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Common Sense customer's designated location by users dialing 1+ the Common Sense customer's 800 telephone number. Frontier Common Sense calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Common Sense (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 3, and the applicable hours in Section 3. Frontier Common Sense switched and dedicated outbound calls are billed in six second increments, with a six second minimum for each call. Frontier Common Sense switched and dedicated inbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Common Sense customers who make long distance calls through their travel card service are billed in one minute increments with a one minute minimum. There is a monthly minimum usage charge (MMUC) associated with Common Sense service option selected. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer may be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. In addition, Common Sense customers who commit to a service term may receive additional discount credits as set forth in Section 3 based on their monthly usage level and term commitment.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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2.2 Service Options, (Continued)

APR 22 1997

2.2.26 Option 28 (Flex Connect 8xx)

Flex Connect 8xx is a shared, inward switched service which permits inbound calls, originated by dialing an 8xx number to terminate at a MultipointSM 8xx customer's common line (i.e. business or residential line), provided a valid Personal Identification Routing Number ("PIRN") is entered by the caller. The Flex Connect 8xx customer is billed for the call rather than the call originator. Flex Connect 8xx service completes calls to a Carrier assigned 8xx telephone number. The PIRNs entered by the caller determine the customer designated telephone number to which the 8xx call will terminate. Upon request, from one to a maximum of ten PIRNs may be assigned by the Carrier to the customer excluding the PIRNs reserved for special use by the Carrier. Requests for four or more PIRNs are subject to credit approval by the Carrier. Flex Connect 8xx service employs shared 8xx telephone numbers and, by conversion to Flex Connect Service, the Flex Connect 8xx customer releases any ownership of exclusive rights of its 8xx telephone number to the Carrier.

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Charges for Flex Connect 8xx service are assessed based on the length of call and time of day. The applicable per minute usage rates are set forth in Section 3 following. Flex Connect 8xx calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

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2.2 Service Options, (Continued)

2.2.27 Option 29 (Anytime 1+)

MO. PUBLIC SERVICE COMMISSION

Anytime 1+ is a non-distance, flat rated, outbound switched service option. Anytime 1+ customers may originate interstate calls by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to customers of Anytime 1+ service.

Anytime 1+ service is a non-distance sensitive, flat rated service, twenty four hours a day, seven days a week. The customer's total monthly use of Anytime 1+ service is charged at the per minute rate set forth in Section 4 following. Anytime 1+ calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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2.2 Service Options, (Continued)

2.2.28 Option 30 (Frontier Independence)

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Frontier Independence is a long distance service which provides customers with a single per minute rate for both their inbound (8XX) and outbound (1+) usage. Independence customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Independence customer's designated location by users dialing 1 plus the Independence customer's 8XX telephone number.

Independence service is a flat rated, non-distance sensitive switched service, twenty four (24) hours a day, seven (7) days a week, including Carrier recognized holidays. The applicable per minute rates are set forth in Section 3 following, and are based on the Independence product plan selected. Independence switched 1 plus and 8XX calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Independence Dedicated Access 1 plus and 8XX calls are billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Independence customers who make long distance calls through Access or Spectrum Calling Card service, are billed in six second increments, with a thirty second minimum for each call, at the per minute rates set forth in Section 3 following. Switched Access Independence service option customers may subscribe to the service on a month-to-month basis or, subscribe to one of five service plans. In each of the five plans the customer must commit to either a one year (12 month), two year (24 month), or three year (36 month) term agreement. Customers electing to subscribe to one of the five plans will receive one of the applicable per minute discount rates off the one year base rate. The applicable discounts are set forth in Section 3 following. Subscribers to Independence Dedicated Access service must commit to either a one year (12 month), two year (24 month) or three year (36 month) term agreement. Applicable per minute rates for Independence Dedicated Access service are set forth in Section 3 following.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

MAY 15 1997

2.2.28 Option 30 (Frontier Independence) (Cont'd)

MO. PUBLIC SERVICE COMM

Independence switched term plan options will automatically renew for successive periods of one year unless the Independence Term Plan customer notifies the Carrier in writing before the end of their current term that the customer intends to terminate the agreement at the completion of the term. Independence switched term plan option customers choosing not to renew their term plan option will be assessed the Independence month-to-month tariff rate currently in effect. Dedicated term plan customers will automatically renew to their current term plan unless the customer notifies the Carrier in writing before the end of the current term plan that the customer intends to terminate the agreement at the completion of the term. Independence dedicated term plan customers choosing not to renew their term plan agreement will automatically revert to the current one year \$1,000 minimum monthly usage level plan. There is a minimum monthly usage level (MMUL) for each term plan option as set forth in Section 3 following. The customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Independence customer is subscribing to, will be assessed per month for each of the remaining months in the current month term after a Independence customer terminates service prior to the completion of the then current term of service.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS **DEC 15 1997**

2.2 Service Options, (Continued)

2.2.29 Option 31 (Frontier Family Ties) **MO. PUBLIC SERVICE COMM**

Frontier Family Ties is an inward switched access service offered only in conjunction with Frontier's interstate Family Ties service, wherein customers are billed primarily via their commercial credit card, for intrastate and interstate calls that originate at stations in different service areas and terminate to the customers' Family Ties station. Frontier Family Ties permits billing to the called party, rather than the call originator.

a) Rate Structure

Charges for Frontier Family Ties are based on length of call and time of day.

b) Usage Charges

The customer's total monthly use of Frontier Family Ties is charged at the applicable rates per minute set forth in Section 3, and are based on the length of call and time of day. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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2.2 Service Options, (Continued)

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2.2.30 Option 32 (Frontier Value Net)

MO. PUBLIC SERVICE COMMISSION

Frontier Value Net is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound usage.

a) Rate Structure

Frontier Value Net calls are non-distance sensitive, flat rated, twenty four (24) hours a day, seven days a week (including Carrier recognized holidays).

a) Usage Charges

The applicable per minute rates are set forth in Section 3 following, and are based on the Frontier Value Net service plan selected. Frontier Value Net inbound (8XX) and outbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to Frontier Value Net service on a Month-to-Month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. The per minute rate applicable to the Month-To-Month, fifteen (15) and, thirty (30) month term commitment plans are set forth in Section 3 following. A Minimum Monthly Usage Commitment (MMUC) will be associated with each service plan offered. The per minute rate, and Minimum Monthly Usage Commitment levels are set forth in Section 3 following.

Frontier Value Net fifteen (15) and thirty (30) month term plans will automatically renew for successive periods of fifteen (15) months unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the current month-to-month rate.

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2.2 Service Options, (Continued)

MAY 29 1998

2.2.30 Option 32 (Frontier Value Net) (Continued)

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b) Usage Charges (Continued)

A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the Frontier Value Net customer is subscribing to, will be assessed for each of the remaining months in the current month term after a Frontier Value Net Customer terminates service prior to the completion of the then current term service.

Frontier Value Net Customers will also be eligible for Frontier Independence Optional Calling Card Service. Frontier Value Net Month-To-Month Customers will receive the Independence Optional Calling Card Service Month-To-Month per minute rate, Frontier Value Net fifteen (15) month term plan subscribers will be assessed the Independence Optional Calling Card Service two Year Term Plan per minute rate, and the Frontier Value Net thirty (30) month Term plan Customer will be assessed the Independence Optional Calling Card Service three Year Term Plan per minute rate. The applicable per minute rates are set forth in Section 3 of this tariff.

Frontier Value Net Customers subscribing to Frontier's Multipoint 8XX service will be assessed the per minute rates set forth in Section 3 of this tariff. All Multipoint 8XX calls will be billed in six second increments, with a eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

Missouri Public
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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS
2.2 Service Options, (Continued)

REC'D AUG 19 1998

2.2.31 Option 33 (Frontier Net Link)

Frontier Net Link is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound switched and dedicated usage.

a) Rate Structure

Frontier Net Link switched and dedicated calls are non-distance sensitive, flat rated, twenty (24) hours a day, seven days a week (including Carrier recognized holidays).

b) Usage Charges

Customers may subscribe to Frontier Net Link switched and or dedicated service on either a **month-to-month**, one, two or, three year Term Plan. (N)
The Customer's total monthly usage of Frontier Net Link (switched dedicated) service is charged at the applicable per minute rates set forth in Section 3 of this tariff. Frontier Net Link switched inbound (8XX) and outbound service is billed in six second increments, with an eighteen second minimum for each call. Frontier Net Link dedicated inbound (8XX) and outbound service is billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Frontier Net Link switched and dedicated Service Plans. Subscribers to Frontier Net Link service will receive a percent discount off their specified Term Plan rates, based on the Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in Section 3 of this tariff.

Frontier Net Link switched and dedicated Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the **month-to-month** per (D) (N) minute Term Plan rate.

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2.2 Service Options, (Continued)

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2.2.31 Option 33 (Frontier Net Link)

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Frontier Net Link is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound switched and dedicated usage.

a) Rate Structure

Frontier Net Link switched and dedicated calls are non-distance sensitive, flat rated, twenty (24) hours a day, seven days a week (including Carrier recognized holidays).

b) Usage Charges

Customers may subscribe to Frontier Net Link switched and or dedicated service on either a one, two or, three year Term Plan. The Customer's total monthly usage of Frontier Net Link (switched dedicated) service is charged at the applicable per minute rates set forth in Section 3 of this tariff. Frontier Net Link switched inbound (8XX) and outbound service is billed in six second increments, with an eighteen second minimum for each call. Frontier Net Link dedicated inbound (8XX) and outbound service is billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Frontier Net Link switched and dedicated Service Plans. Subscribers to Frontier Net Link service will receive a percent discount off their specified Term Plan rates, based on the Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in Section 3 of this tariff.

Frontier Net Link switched and dedicated Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the non-discounted per minute Term Plan rate.

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2.2 Service Options, (Continued)

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2.2.31 Option 33 (Frontier Net Link) (Continued)

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b) Usage Charges (Continued)

A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the Frontier Net Link customer is subscribing to, will be assessed for each of the remaining months in the current month term after a Frontier Net Link Customer terminates service prior to the completion of the then current term service.

Frontier Net Link Customers will also be eligible for Frontier Independence Optional Calling Card Service. Frontier Net Link One Year Term Plan customers will receive the Independence Optional Calling Card Service one year term per minute rate, Frontier Net Link Two Year Term Plan subscribers will be assessed the Independence Optional Calling Card Service two Year Term Plan per minute rate, and the Frontier Net Link Three Year Term Plan Customer will be assessed the Independence Optional Calling Card Service three Year Term Plan per minute rate. The applicable per minute rates are set forth in Section 3 of this tariff.

Frontier Net Link Customers subscribing to Frontier's Multipoint 8XX service will be assessed the per minute rates set forth in Section 3 of this tariff. All Multipoint 8XX calls will be billed in six second increments, with a eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

REC'D AUG 19 1998

2.2.32 Option 34 (Frontier Voice Virtual Private Network)

Frontier Voice Virtual Private Network ("VPN") provides the Customer the functionality and capabilities of a private network through the use of shared and/or dedicated transmission facilities, which permits the Customer to establish a communications path between two Customer locations by using a Customer-defined Private Numbering Plan ("PNP"). The following call types are available to Frontier Voice VPN Customers:

- 1) Dedicated to Dedicated: provides PNP type calls between locations linked by dedicated access. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 2) Dedicated to Switched: calls originating from a VPN Customer's dedicated location and terminate on switched facilities either within or outside the Customer's PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 3) Switched to Dedicated: calls originating from a switched location within a Customer's PNP and terminate on a dedicated location within the PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 4) Switched to Switched: calls originate from a switched location within the Customer's PNP and terminate on a switched location either within or outside the PNP. All calls are billed in six second increments with a eighteen second minimum for each call. Any fraction of an increment will round up to the next whole increment.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

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2.2.32 Option 34 (Frontier Voice Virtual Private Network),
(Continued)

- 5) 8XX Remote access to Switched/Dedicated: calls originate from a switched location via a VPN 8XX remote access number and terminate to a switched/dedicated location within the Customer's PNP. A VPN personal code is used to verify that the caller is authorized to make VPN calls. The PNP code must be a uniform length not to exceed 10 digits. All 8XX remote access calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will round up to the next whole increment.

Frontier Voice VPN service charges consist of both recurring and non-recurring charges. Recurring charges consist of flat monthly charges and usage-based charges. Flat monthly charges apply whether or not the service is used. Usage charges apply to all completed calls. The usage charges apply to all call types, 24 hours a day 7 days a week. All recurring, non-recurring, volume and term discounts applicable to Frontier Voice VPN service are set forth in Section 3 following.

The Frontier Voice VPN Customer must have T-1 access from at least one of their locations into one of the Company's switches equipped to provide VPN service. Additional connections to the VPN network can be either via dedicated, switched or remote access.

The Customer can originate calls via dedicated access and switched access. With switched access, Customer originated calls are connected to the Company network via a dial access basis. Switched access calls include those originating from the Customer's VPN lines pre-subscribed to the Company and using 1+ or 1+700 dialing plans. (T)

For a one time setup charge a Switched Overflow option is available to the Frontier Voice VPN Customer. Switched Overflow will route any call placed from any PNP location terminating to a dedicated PNP location, to a switched plain old telephone service (POTS) number at the dedicated terminating location if the dedicated facility is busy or the network is at capacity. The setup charge applicable to this option is set forth in Section 3 following.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATION Missouri Public Service Commission

2.2 Service Options, (Continued)

REC'D AUG 19 1998

2.2.32 Option 34 (Frontier Voice Virtual Private Network), (Continued)

5) 8XX Remote access to Switched/Dedicated: calls originate from a switched location via a VPN 8XX remote access number and terminate to a switched/dedicated location within the Customer's PNP. A VPN personal code is used to verify that the caller is authorized to make VPN calls. The PNP code must be a uniform length not to exceed 10 digits. All 8XX remote access calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will round up to the next whole increment.

Frontier Voice VPN service charges consist of both recurring and non-recurring charges. Recurring charges consist of flat monthly charges and usage-based charges. Flat monthly charges apply whether or not the service is used. Usage charges apply to all completed calls. The usage charges apply to all call types, 24 hours a day 7 days a week. All recurring, non-recurring, volume and term discounts applicable to Frontier Voice VPN service are set forth in Section 3 following.

The Frontier Voice VPN Customer must have T-1 access from at least one of their locations into one of the Company's switches equipped to provide VPN service. Additional connections to the VPN network can be either via dedicated, switched or remote access.

The Customer can originate calls via dedicated access and switched access. With switched access, Customer originated calls are connected to the Company network via a dial access basis. Switched access calls include those originating from lines pre-subscribed to the Company and using 1+ or 1+700 dialing plans.

For a one time setup charge a Switched Overflow option is available to the Frontier Voice VPN Customer. Switched Overflow will route any call placed from any PNP location terminating to a dedicated PNP location, to a switched plain old telephone service (POTS) number at the dedicated terminating location if the dedicated facility is busy or the network is at capacity.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

REC'D JUL 23 1999

2.2 Service Options, (Continued)

2.2.32 Option 34 (Frontier Voice Virtual Private Network),
(Continued)

Customers may subscribe to Frontier Voice VPN on a one, two or three year term plan and may select from 4 monthly minimum usage levels (MMUL). Beginning with the Customers' fourth invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. Term Plan Customers are eligible to receive tariffed volume discounts set forth in Section 3, each month based on its VPN MMUL commitment. (C) (C)

Voice VPN Term Plan Customers whose monthly gross account usage exceeds the next higher MMUL above the level to which the subscriber has committed will receive the discount applicable to the next higher MMUL. Discounts on all monthly gross account usage will be capped at the discount level applicable to the next higher MMUL. Volume discounts are calculated off the Frontier Voice VPN Month-to-Month rates in effect when calls are made. The discounts apply to VPN usage (outbound and remote access) only and do not apply to non-recurring or monthly recurring charges nor to any associated calling card, operator/directory assistance and value added service usage. Volume discounts are not available to Customers subscribing to Frontier Voice VPN Month-to-Month service. In addition, Frontier Voice VPN customers who commit to a service term may receive additional discount credits as set forth in Section 3 following. Term plan options will automatically renew for successive periods of one year unless the Customer notifies the Company in writing before the end of their current term that the Customer intends to terminate the agreement at the completion of the term. The Company will notify the term plan customer at least 60 days prior to the end of the current term that the end of their current term is approaching. Customers choosing not to renew their term plan option will be assessed the Frontier Voice VPN Month-to-Month tariff rate currently in effect. A termination fee, equal to the MMUL of the term plan that the Frontier Voice VPN customer is subscribing, times the number of months remaining in the current term will be assessed to customers terminating service prior to the completion of their current term of service.

The Customer is responsible for any Company and local service provider monthly recurring charges for dedicated circuits/loops necessary for the service, and costs incurred by the Company, including installation and local service provider contract termination charges, if such circuits/loops are canceled prior to activation of service, or the completion of the term commitment made by the Customer.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

Missouri Public Service Commission

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

REC'D AUG 19 1998

2.2.32 Option 34 (Frontier Voice Virtual Private Network),
(Continued)

Customers may subscribe to Frontier Voice VPN on a Month-to-Month basis, or commit to a one, two or three year term plan and may select from 5 monthly minimum usage levels (MMUL). Beginning with the Customers' fourth invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. Term Plan Customers are eligible to receive tariffed volume discounts set forth in Section 3, each month based on its VPN MMUL commitment.

Voice VPN Term Plan Customers whose monthly gross account usage exceeds the next higher MMUL above the level to which the subscriber has committed will receive the discount applicable to the next higher MMUL. Discounts on all monthly gross account usage will be capped at the discount level applicable to the next higher MMUL. Volume discounts are calculated off the Frontier Voice VPN Month-to-Month rates in effect when calls are made. The discounts apply to VPN usage (outbound and remote access) only and do not apply to non-recurring or monthly recurring charges nor to any associated calling card, operator/directory assistance and value added service usage. Volume discounts are not available to Customers subscribing to Frontier Voice VPN Month-to-Month service. In addition, Frontier Voice VPN customers who commit to a service term may receive additional discount credits as set forth in Section 3 following. Term plan options will automatically renew for successive periods of one year unless the Customer notifies the Company in writing before the end of their current term that the Customer intends to terminate the agreement at the completion of the term. The Company will notify the term plan customer at least 60 days prior to the end of the current term that the end of their current term is approaching. Customers choosing not to renew their term plan option will be assessed the Frontier Voice VPN Month-to-Month tariff rate currently in effect. A termination fee, equal to the MMUL of the term plan that the Frontier Voice VPN customer is subscribing, times the number of months remaining in the current term will be assessed to customers terminating service prior to the completion of their current term of service.

The Customer is responsible for any Company and local service provider monthly recurring charges for dedicated circuits/loops necessary for the service, and costs incurred by the Company, including installation and local service provider contract termination charges, if such circuits/loops are canceled prior to termination of service, or the completion of the term commitment made by the Customer.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS **Missouri Public
Service Commission**

2.2 Service Options, (Continued)

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2.2.33 Option 35 (ULTIMATE 800)

ULTIMATE 800 is a two-way switched access service completing calls to a Carrier-assigned toll free telephone number. Inbound calls are originated by dialing a toll free number which terminates at a ULTIMATE 800 Customer's common line (i.e business or residential line), provided a valid personal identification routing number ("PIRN") is entered by the call originator. Outbound calls may be originated by dialing a toll free number and entering a Customer specific PRIN number to receive dial tone, permitting the call originator to place a 1+ outbound call. The ULTIMATE 800 Customer is billed for both the inbound and outbound calls. The ULTIMATE 800 Customer may request any combination of four digit PIRNs for their inbound ULTIMATE 800 service. Only one dial tone PIRN is allowed per ULTIMATE 800 Customer. The dial tone PIRN cannot have more than two repeating digits and, cannot have more than two consecutive digits. The dial tone PIRN cannot match the last four digits of the Customers toll free number.

a) Rate Structure

ULTIMATE 800 service is a flat rated, non-distance sensitive, usage based switched service, twenty four (24) hours a day, seven days a week.

b) Usage Charges

The Customer's total monthly use for ULTIMATE 800 is charged at the applicable per minute rates set forth in Section 3 following. Calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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2.2 Service Options, (Continued)

2.2.34 Option 36 (PriorityPlan)

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PriorityPlan is a long distance switched and dedicated service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage.

a) Rate Structure

PriorityPlan calls are non-distance, usage based, and flat rated.

b) Usage Charges

The Customer's total intrastate monthly usage of PriorityPlan (switched, dedicated) service is charged at the applicable per minute rates set forth in Section 3 of this tariff. PriorityPlan switched inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. PriorityPlan dedicated inbound and outbound calls are billed in six second increments with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

PriorityPlan Customers may subscribe to either a one year or two year term plan. A per minute base rate set forth in Section 3 of this tariff, is applicable to both switched and dedicated service plans. There is a Minimum Monthly Usage Level (MMUL) required for each (switched, dedicated) term plan option. Beginning with the Customer's second invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The MMUL and applicable per minute rates are set forth in Section 3 of this tariff.

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2.2 Service Options, (Continued)

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2.2.34 Option 36 (PriorityPlan), (Continued)

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b) Usage Charges, (Continued)

PriorityPlan switched and dedicated term plans will automatically renew for successive twelve month periods unless the Customer notifies the Carrier in writing of their intention to terminate the agreement at the end of their current term plan. The Carrier will notify the Customer at least 60 days prior to the end of the Customer's current term plan that the end of the term is approaching. PriorityPlan Customers electing to continue receiving service without renewing their current term plan will automatically revert to the respective current switched or dedicated, non-discounted tariffed base rate. A monthly termination fee, equal to the MMUL of the term plan the PriorityPlan Customer is subscribing to, will be assessed per month for each of the remaining months of the current term after a PriorityPlan Customer terminates service prior to the completion of the full term commitment.

PriorityPlan Customers will also be eligible for the PriorityPlan Optional Calling Card Service, at rates set forth in Section 5 of this tariff. PriorityPlan Optional Calling Card calls are billed in six seconds with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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2.2 Service Options, (Continued)

2.2.35 Option 37 (EZ Plan II)

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EZ Plan II is a long distance switched service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage.

a) Rate Structure

Ez Plan inbound and outbound calls are non-distance sensitive, usage based, and flat rated.

b) Usage Charges

The Customer's total intrastate monthly usage of EZ Plan II service is charged at the applicable per minute rates set forth in Section 3 of this tariff, and vary base on the EZ Plan II service plan selected. EZ Plan II inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan II service on a month-to-month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. A Minimum Monthly Usage Level (MMUL) is required for each service plan offered. Beginning with the Customer's second invoice, and for the remaining months of any service plan, the Customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The MMUL and applicable per minute rates are set forth in Section 3 of this tariff.

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2.2 Service Options, (Continued)

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2.2.35 Option 37 (EZ Plan II)

b) Usage Charges, (Continued)

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Ez Plan II fifteen (15) and thirty (30) month term plans will automatically renew for successive fifteen (15) month periods unless the Customer notifies the Carrier in writing of their intention to terminate the agreement at the completion of their current term plan. The Carrier will notify the Customer at least 60 days prior to the end of their current agreement that the end of the term is approaching. Customers electing to continue to receive EZ Plan II service without renewing their current term will automatically revert to the current month-to-month tariffed rate. A monthly termination fee, equal to the MMUL of the term plan the EZ Plan II Customer is subscribing to, will be assessed per month for each of the remaining months in the current term when an EZ Plan II Customer terminates service prior to the completion of the full term commitment.

EZ Plan II Customers will also be eligible for the EZ Plan II Optional Calling Card Service, at rates set forth in Section 5 of this tariff. EZ Plan II Optional Calling Card calls are billed in six second increment with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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2.2 Service Options, (Continued)

2.2.36 Option 38 (Frontier Websaver II)

RP(7) JUL 23 1999

Frontier Websaver II is a switched, non-distance sensitive, flatrated long distance service which provides Customers with a single rate for both inbound (8xx) and outbound (1+) calls.

To subscribe to Frontier Websaver II, Customers Must enroll via a Company-designated Internet address. As part of their service application, Customers must provide the Company with a valid commercial credit card as accepted by the Company. All charges to the Customer will automatically be billed to this credit card. Customers' billing detail will be provided via a Company-designated Internet site.

Frontier WebsaverII Customers may select from two service options. A Minimum Monthly Usage Level (MMUL) will be associated with each service option. Beginning with the Customer's second monthly invoice, the Customer will be charged either their actual total monthly usage or the appropriate MMUL, whichever is greater. Service options and MMULs are set forth in Section 3 of this tariff.

The applicable per minute rate set forth in Section 3 following are based on the Frontier Websaver II option selected. Frontier Websaver II inbound and outbound calls are billed in six second increments with a minimum billing increment of eighteen seconds per call. Any fraction of an increment is rounded up to the next whole increment.

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SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)
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2.3 Locations of Service

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Public Service Commission

.1 Options 1

Communications may originate from any location within the state of Missouri. Calls originate using a local access number from within the serving area of a Carrier's Terminal City may be assessed local message units by the local exchange carrier. Calls originated using a local access number from locations within the state of Missouri other than a Carrier's Terminal City may be assessed toll charges by another carrier for the distance between the customer's premise and the Carrier Terminal Location in the serving Carrier Terminal City.

.2 Options 2, 3, 4, 5, 6, 9, 10, 11 and 12

are available in all serving areas of Missouri where Carrier has a Terminal Location.

.3 Option 7 and 15

calls using Option 7 and 15 may originate from any location in Missouri where this option is available and Carrier has a terminal location.

.4 Option 8 and 14

Communications may originate from any location within the state of Missouri. Calls originate using a local access number from within the serving area of a Carrier's Terminal City may be assessed local message units by the local exchange carrier. Calls originated using a local access number from locations within the state of Missouri other than the Carrier's Terminal City may be assessed toll charges by another carrier for the distance between the customer's premise and the Carrier Terminal Location in the serving Carrier Terminal City.

.5 Option 13, 16-22

Communications may originate from switched access service in all equal access areas served by Carrier. Communication may originate for dedicated access service in all locations where Carrier has a Terminal Location.

CANCELLED

DEC 30 1999

By
Public Service Commission
MISSOURI

Issue Date: October 27, 1995 Effective Date: November 27, 1995

By: Manager, Rates & Tariff Compliance
Frontier Communications Services
30300 Telegraph Road, Suite 350
Birmingham, Michigan 48010

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2.4 Limitations of Service

2.4.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

2.4.2 The Carrier reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, or in violation of the law.

2.4.3 Title to all facilities provided by the Carrier under these regulations remains with the Carrier.

2.5 Use of Service

2.5.1 The services offered herein may be used for the transmission of communications to or by the customer.

2.5.2 Service shall not be used for any unlawful purpose.

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2.6 Interconnection

- 2.6.1 Service furnished by the Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the Carrier. Service furnished by the Carrier is not part of a joint undertaking with other such carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating carriers shall be provided at the customer's expense.
- 2.6.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his/her customer-provided terminal equipment or communications systems with Carrier's facilities. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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2.7 Terms and Conditions of Service

- 2.7.1 Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that billing becomes effective, and continues to be provided until canceled, by the customer, in writing, on not less than thirty (30) days notice.
- 2.7.2 Service is offered on a monthly basis.
- 2.7.3 For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- 2.7.4 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.

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2.8 Payment and Billing

- 2.8.1 The customer is responsible for payment of all charges for services furnished to the customer's authorization code or equal access dialing phone number. For customers who subscribe to Option 2, the initial billing may consist of one month's estimated usage billed in advance. Thereafter, charges based on actual usage subject to all minimum charge provisions during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance. Charges for installation, physical or administration changes, or for cancellation of orders are payable upon completion.
- 2.8.2 Bills will be payable within twenty-one (21) days subsequent to the statement date contained on the invoice. Interest at the rate of 1 and 1/2% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) will accrue upon any unpaid amount commencing twenty-one (21) days after the statement date.
- 2.8.3 Commercial applicants or commercial customers whose financial condition is not acceptable to the Carrier or is not a matter of general knowledge, may be required at any time to make a deposit up to an amount equaling the installation charges, if applicable and/or up to two (2) months actual or estimated charges for the services to be provided. In the case of a cash deposit, interest, not to exceed 9% simple interest, will be paid for the period during which the deposit is held by the carrier. At Carrier's option, such deposit may be returned or credited to the customer at any time prior to termination of service.
- 2.8.4 The name(s) of the customer(s) desiring to use the service must be set forth in the application for service.

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