



June 14, 2013

Missouri Public Service Commission
Governor Office Building
200 Madison
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing is a revision to the PSC MO NO 1 for Spectra Communications, Group, LLC d/b/a CenturyLink General and Local Exchange Tariff. This revision is filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a June 14, 2013 issue date and a proposed effective date of July 15, 2013. The following revisions are included in this filing:

Section 1	12th Revised Sheet 1 1st Revised Sheet 2
Section 2	4th Revised Sheet 24

This filing introduces a Convenience Fee Charge which will apply to residential and business customers for one-time payments made with the assistance of a live customer representative using a debit card, a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge.

If you have questions or need additional information regarding this filing, you may call me at (913) 345-7535.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

Attachments

cc: Office of Public Counsel (email)
Richard Moore, CenturyLink

MO 13-05 (SCG)

ROBYN CRICHTON – TARIFF ANALYST III

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GENERAL AND LOCAL EXCHANGE TARIFF

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(M) Material previously found on this page now appears on 1st Revised Sheet 2 of this section.

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GENERAL AND LOCAL EXCHANGE TARIFF

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(M) Material now found on this page previously appeared on 11th Revised Sheet 1 of this section.

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Darlene N. Terry
Manager-Tariffs
Overland Park, KS

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

N. Payment for Services and Facilities (Cont'd)

7. Late Payment Charge

a. A Late Payment Charge of 2% of the balance or \$5.00, whichever is greater, will be assessed to all customer payments received after the due date. This charge will apply to the current total amount due, less any disputed charges, for all services to compensate the company for the additional expense associated with delinquent accounts.

8. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

9. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.

10. Business customers are required to pay, promptly, all charges for exchange service and equipment and for all toll messages including charges for messenger service. Business customers are held responsible for all charges for telephone service rendered at his station, both exchange and toll, including charges for toll messages on which the charges have been reversed.

11. **A Convenience Fee Charge will apply to residential and business customers for one-time payments made with the assistance of a live customer representative using a debit card, a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to customers who are enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution's bill payment service, or who pay their bills online at the Company's website.**

	Non-Recurring Charge
Convenience Fee Charge, per occasion, utilizing a live customer representative	\$4.00

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