



November 1, 2011
Files Electronically on EFIS

Mr. Steven Reed, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65102-0360

FILED
November 1, 2011
Data Center
Missouri Public
Service Commission

RE: Withdrawal of Verizon Enterprise Solutions LLC Missouri PSC Tariff No. 4 - Pursuant to House Bill No. 338, Enacted on July 8, 2011.

Dear Mr. Reed:

Pursuant to House Bill No. 338, Enacted on July 8, 2011, enclosed for filing please find this request to withdraw Missouri PSC Tariff No. 4 submitted on behalf of Verizon Enterprise Solutions LLC. As a result of recent changes in state law governing the regulation of telecommunications services in Missouri, Verizon Enterprise Solutions LLC (the "Company") is hereby giving the Commission notice of its intent to withdraw its tariffs for telecommunications services provided by the Company in the state of Missouri.

The Company respectfully requests an effective date for this filing of December 1, 2011.

The Company will make available its rates, charges, terms and conditions for its interexchange services on its website at <http://www.verizonldregulatory.com>.

Questions regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com.

Thank you for your assistance in this matter.

Sincerely,

Connie Wightman

cc: Office of Public Counsel
file: VES - Missouri
tms: MOo1102

CW/lw

XE-2012-0138; YX-2012-0201

(D)
(D)

TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

VERIZON ENTERPRISE SOLUTIONS LLC

This tariff contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by Verizon Enterprise Solutions LLC within the State of Missouri, subject to the jurisdiction of the Missouri Public Service Commission ("Commission"). This tariff is on file with the Commission, and copies may be inspected, during normal business hours, at the offices of Verizon Enterprise Solutions LLC, located at 22001 Loudoun County Parkway, Ashburn, Virginia 20147.

(T)

Verizon Enterprise Solutions LLC operates as a competitive telecommunications company, as defined by Case No. TO-88-142, within the State of Missouri.

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Edward L. Googe, President
22001 Loudoun County Parkway
Ashburn, Virginia 20147

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MOo1101

*This Verizon Enterprise Solutions LLC MO PSC No. 4, replaces NYNEX Long Distance Company
d/b/a Verizon Enterprise Solutions MO PSC No. 3 in its entirety.*

TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

VERIZON ENTERPRISE SOLUTIONS LLC

This tariff contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by Verizon Enterprise Solutions LLC within the State of Missouri, subject to the jurisdiction of the Missouri Public Service Commission ("Commission"). This tariff is on file with the Commission, and copies may be inspected, during normal business hours, at the offices of Verizon Enterprise Solutions LLC, located at 1320 N. Courthouse Road, 6th Floor, Arlington, Virginia 22201.

Verizon Enterprise Solutions LLC operates as a competitive telecommunications company, as defined by Case No. TO-88-142, within the State of Missouri.

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-94-266, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Ratemaking
Section 392-270	Valuation of property (ratemaking)
Section 392-280	Depreciation accounts
Section 392-290	Issuance of securities
Section 392-310	Stock and debt issuance
Section 392-320	Stock dividend payment
Section 392-330	Issuance of securities, debt and notes
Section 392-340	Reorganization(s)

COMMISSION RULES

4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.010(2)(C)	Rate schedules
4 CSR 240-30.060(5)(B-O)	Records re: ratemaking
4 CSR 242-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Record keeping
4 CSR 240-32.030(2)	In-state record keeping
4 CSR 240-32.050(3)	Local office record keeping
4 CSR 240-32.050(4)	Telephone directories
4 CSR 240-32.050(5)	Call intercept
4 CSR 240-32.050(6)	Telephone number changes
4 CSR 240-32.070(4)	Public coin telephones
4 CSR 240-33.030	Minimum charges rule

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TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check page for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets** - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed regulation.
- (D) - To signify a discontinued rate or regulation.
- (I) - To signify an increase in rate or charge.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify a new rate or regulation.
- (R) - To signify a reduced rate or change.
- (S) - To signify a correction or reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Coordination - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

Access Line - A facility arrangement which connects Customer's location to the underlying carrier's network switching center.

Accounting Code - A series of digits entered by Customer to associate a call with a particular department, cost center, or client. An unvalidated Accounting Code shall be accepted if it contains the proper number of digits. A validated Accounting Code shall only be accepted if it can be matched with a number on the list of valid Accounting Codes provided by Customer.

Agency Coordination - Agency Coordination are the functions performed by the Company acting as the customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

Authorization Code - A numerical code, one or more of which are available to Customer to enable it to access Carrier's Service, and which are used by Carrier both to prevent unauthorized access to its Service and to identify Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Busy Line Verification Call - An operator-assisted call in which Customer requests operator assistance to determine whether or not there is an ongoing conversation at the called number.

Calling Card Call - An operator-assisted or automated call in which Customer places an intrastate call and requests that the charges for the call be billed to an authorization code rather than to the originating or terminating telephone number.

Carrier - Verizon Enterprise Solutions LLC.

Carrier Identification Code (CIC) - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is A6953".

Collect Call - An operator-assisted intrastate call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

Commission - The Missouri Public Service Commission.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (Cont'd.)

Conversation Minutes - For billing purposes calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when the calling party disconnects.

Customer - The company, individual, or other entity which orders or uses Service and is therefore responsible for the payment of charges due and for compliance with Carrier's tariff.

Emergency Interruption Call - An operator-assisted intrastate call in which Customer requests operator assistance to interrupt an ongoing conversation, regardless of whether or not the interruption is successful.

Holidays - Holidays recognized by Carrier include New Year's Day*, Martin Luther King Day, President's Day, Memorial Day, Independence Day*, Labor Day, Columbus Day, Veteran's Day*, Thanksgiving Day, and Christmas Day*. When any of the four asterisked (*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

Long Distance Message Telecommunications Service (LDMTS) - Long Distance Telecommunication Service offered pursuant to this tariff.

Off-Peak - All hours other than those included in the Peak period, as indicated below.

Operator Assisted Call - An operator-assisted intrastate call the nature of which is not otherwise described by the specific definitions of operator-assisted calls provided herein.

Operator Dialed Call - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

Peak - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above.

Person-To-Person Call - An operator-assisted intrastate call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

Service - Any or all intrastate service(s) provided by Carrier pursuant to this tariff.

Third Number Billed Call - An operator-assisted intrastate call in which Customer requests that the charges for the call be billed to a telephone number other than the originating or terminating telephone number.

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SECTION 2 - REGULATIONS**2.1 Undertaking of the Carrier**

- 2.1.1** Service is furnished for intrastate telecommunications originating at specified points within the State of Missouri under the terms and conditions of this tariff.
- 2.1.2** Carrier shall operate and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3** Carrier neither owns nor operates telecommunications facilities within the State of Missouri, but rather resells intrastate telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4** Carrier may, when authorized by Customer, act as Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of Customer's locations to the network of an underlying carrier.
- 2.1.5** Service is provided on a monthly basis unless ordered on a longer term basis, and is available twenty-four (24) hours per day, seven (7) days per week.

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SECTION 2 – REGULATIONS, (Cont'd.)**2.2 Limitations on Service**

- 2.2.1** Service is offered subject to the availability of the necessary facilities from the underlying carrier and subject to the provisions of this tariff.
- 2.2.2** Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.
- 2.2.3** Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the prior written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- 2.2.4** Service may not be used for any unlawful purpose.
- 2.2.5** Carrier may require Customer to sign an application form furnished by Carrier and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of Service. Carrier's acceptance of an order for Service to be provided to an applicant whose credit has not been duly established may be subject to the deposit provisions described in Section 2.9 of this tariff. Carrier may also require a signed authorization from Customer for additions to or changes in existing Service for such Customer. An application for Service canceled by the applicant or by Carrier prior to the establishment of Service is subject to the provisions of this tariff.

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SECTION 2 – REGULATIONS, (Cont'd.)**2.3 Limitations on Liabilities**

- 2.3.1** The liability of Carrier for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing Service and not caused by the negligence of the Customer commences upon activation of Service and in no event exceeds an amount equivalent to the charges the Carrier would make to the Customer for the period of Service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur. Such liability does not include avoidable damage to Customer's premises.
- 2.3.2** Carrier shall not be liable for unlawful use, or use by any unauthorized person, of its Service, or for any claim arising out of a breach in the privacy or security of communications transmitted by Carrier.
- 2.3.3** Except as specified in Section 2.3.1, Carrier shall not be liable for any failure of performance due to causes beyond its reasonable control, including but not limited to acts of God, fires, meteorological phenomena, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof. With respect to the Services, Carrier hereby expressly disclaims all warranties, express or implied, not stated in this tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- 2.3.4** The Carrier shall not be liable for any act or omission of other carriers whose facilities may be utilized in establishing connections to points not reached by the Carrier's facilities. The Customer shall indemnify and save harmless the Carrier from any third party claims for such damages referred to in Section 2.3.1.
- 2.3.5** The Carrier is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from Customer's premises, and the placement of calls through Customer-provided equipment which are transmitted or carried on the Carrier's network. Customer is responsible for controlling access to, and use of, its own telecommunications facilities.

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SECTION 2 – REGULATIONS, (Cont'd.)**2.4 Cancellation or Discontinuance of Service by Carrier**

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement. Carrier may also discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service.

- 2.4.1 For noncompliance with or violation of any applicable municipal, state or federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.
- 2.4.2 For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- 2.4.3 For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4 For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- 2.4.5 Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

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SECTION 2 – REGULATIONS, (Cont’d.)

2.5 Cancellation or Termination of Service by Customer

- 2.5.1 Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.
- 2.5.2 If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.
- 2.5.3 Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

2.6 Contract Service Arrangements

Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings.

- 2.6.1 Rates, charges, term, and additional regulations, if applicable, for the contract service arrangement shall be developed on an individual case basis.
- 2.6.2 Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in this tariff.

2.7 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

SECTION 2 – REGULATIONS, (Cont'd.)**2.8 Payment and Billing**

- 2.8.1** For billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of installation and testing of Customer's Service. Fixed charges shall be billed monthly in advance and are due upon receipt. Customer shall be billed for all usage in arrears. Rate changes shall be effective on the effective date of the rate change.
- 2.8.2** Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company, if applicable, will be the late payment fee applied by the affiliated local exchange company, if applicable, to overdue charges. Customers that are not billed by an affiliated local exchange company, if applicable, may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25th day after the billing date or as allowed by law. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.
- 2.8.3** The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.
- 2.8.4** Carrier reserves the right to examine the credit record of an applicant or Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored, and a deposit may be required.
- 2.8.5** Carrier shall make no refund of overpayments by Customer unless the claim for such overpayment, together with proper evidence, is submitted within two (2) years from the date of the alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits or adjustments have been applied.
- 2.8.6** A charge shall apply whenever any check or draft for payment of Service is not accepted by the institution on which it is written.

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SECTION 2 – REGULATIONS, (Cont’d.)

2.9 Deposits

2.9.1 Each applicant for Service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held. Carrier shall pay interest on deposits pursuant to applicable rules and regulations.

2.9.2 A deposit shall not exceed the estimated charges for two (2) month's Service plus installation, and shall be returned:

- When an application for Service has been canceled prior to the establishment of Service. Such deposit shall be applied to any applicable charges, and the excess portion of the deposit shall be returned.
- At the end of six (6) consecutive months of a satisfactory credit history.
- Upon the discontinuance of Service. Carrier shall apply the Customer deposit against any outstanding balances due. If a credit balance exists, a refund shall be made to the Customer.

The fact that a deposit has been made in no way relieves Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

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SECTION 2 – REGULATIONS, (Cont'd.)**2.10 Taxes and Fees**

2.10.1 Service may be subject to state and/or local taxes at the prevailing rates, if such service originates and terminates in the State of Missouri. Such taxes are listed as separate line items on Customer's invoice, are not included in the rates and charges listed herein, and shall be paid by Customer in addition to the rates and charges stated in this tariff.

2.10.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from Carrier a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to Customers receiving Service within the territorial limits of such municipality, other political subdivision, or local agency of government.

2.10.3 Missouri Universal Service Fund

The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.

The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."

The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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SECTION 2 – REGULATIONS, (Cont'd.)

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SECTION 2 – REGULATIONS, (Cont'd.)**2.11 Terminal Equipment**

Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key telephone system. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.12 Interconnection

Service furnished by Carrier may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

2.13 Inspection, Testing and Adjustment

2.13.1 Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's or Carrier's equipment. Carrier may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.

2.13.2 Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Carrier.

2.13.3 Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section. Customer shall not be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) consecutive hours.

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SECTION 2 – REGULATIONS, (Cont'd.)**2.14 Interruption of Service**

- 2.14.1** It shall be the obligation of Customer to notify Carrier of any interruption of Service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Carrier. Carrier liability for service interruption is limited according to the provisions of Section 2.3 hereof.
- 2.14.2** When Service is interrupted for two (2) hours or more, credit is allowed on demand to Carrier, computed as set forth below, provided such interruption is not shown by Carrier to have been caused by the negligence or willful action of Customer, or any other person at the Customer's terminal location, or is not caused by the failure of Customer's equipment or power supply.
- 2.14.3** Credit is computed by multiplying the monthly rate for Service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have seven hundred twenty (720) hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.
- 2.14.4** An interruption is measured from the time Carrier detects trouble or the Customer notifies Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of Service of less than two (2) hours. The credit for a billing period shall not exceed the monthly rate.
- 2.14.5** For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

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SECTION 2 – REGULATIONS, (Cont’d.)

2.15 Escalation and Problem Resolution

Customers who are not satisfied with Carrier's response to their inquiries or who have unresolved billing or collection problems may escalate those unresolved matters to the Verizon Enterprise Solutions LLC - Escalation Office, at the following address:

Verizon Enterprise Solutions LLC
Escalation Office
1603 LBJ Freeway, Suite 300 - TXFBRB042A
Dallas, Texas 75234

Telephone: (800) 785-5624
Facsimile: (800) 327-5182

2.16 Other Rules

2.16.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.

2.16.2 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

2.16.3 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.1 General

Presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven (7) days a week.

All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly known as BellCore) and on file with the FCC in NECA Tariff FCC No. 4, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:
$$\sqrt{\frac{(v_1 - v_2)^2 + (h_1 - h_2)^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when either party disconnects from the call, except in cases where the switching facility is unable to detect called party disconnect. In such cases, the calling party controls the termination of the call.
- 3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6 Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.3 Timing of Calls, (Cont'd.)

3.3.7 Time-Of-Day Rate Periods

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

A. Optional Calling Plans Time of Day Rate Periods

The following time of day rate periods apply to optional calling plans, unless otherwise specified in this tariff:

Peak:	7:00 AM to 7:00 PM*, weekdays
Off Peak:	All other days and hours which are not included in Peak Rate Period above.
Flat:	Twenty-four hours per day, seven (7) days a week.

B. Operator Services Time Of Day Rate Period

The following time of day rate periods apply to operator services calls, unless otherwise specified in this tariff:

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	All other days and hours which are not included in Peak Rate Period above.

* to, but not including

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Long Distance Message Telecommunications Service

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak:	7:00 AM - 7:00 PM*, Weekdays
Off-Peak:	7:00 PM - 7:00 AM* Weekdays and all day on Weekends

3.4.2 Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Per Minute Rates	
Peak	Off-Peak
\$0.4000	\$0.4000

* - to, but not including

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 SimpleOptions

3.5.1 General Description

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

3.5.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.5.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.5 SimpleOptions, (Cont'd.)****3.5.4 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer moves from the two year term on Plan B Service to a three year term on SimpleOptions Service;
7. When the Customer reduces their term monthly spend level one level during a billing cycle; or
8. When the Customer moves from a one or three year term on SimpleOptions Service to either Business Unlimited Long Distance Service or FlexDistance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 SimpleOptions, (Cont'd.)

3.5.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$3,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280
\$7,500	\$0.1400	\$0.1330	\$0.1190
\$10,000	\$0.1400	\$0.1330	\$0.1190
\$15,000	\$0.1400	\$0.1330	\$0.1190
\$20,000	\$0.1400	\$0.1330	\$0.1190
\$30,000	\$0.1400	\$0.1330	\$0.1190

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 SimpleOptions, (Cont'd.)

3.5.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$3,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280
\$7,500	\$0.1400	\$0.1330	\$0.1190
\$10,000	\$0.1400	\$0.1330	\$0.1190
\$15,000	\$0.1400	\$0.1330	\$0.1190
\$20,000	\$0.1400	\$0.1330	\$0.1190
\$30,000	\$0.1400	\$0.1330	\$0.1190

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 SimpleOptions, (Cont'd.)

3.5.5 Usage Rates, (Cont'd.)

C. Switched Access Outbound and Inbound (Toll Free) Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee. Existing Customers who agree to modify their service by accepting a new contract term of one or three years, at the \$3,000 or \$5,000 Monthly Usage Guarantee level will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 SimpleOptions, (Cont'd.)

3.5.5 Usage Rates, (Cont'd.)

D. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.1500	\$0.1430	\$0.1280	*
\$100	\$0.1500	\$0.1430	\$0.1280	*
\$250	\$0.1500	\$0.1430	\$0.1280	*
\$500	\$0.1500	\$0.1430	\$0.1280	*
\$1,000	\$0.1100	\$0.1050	\$0.0940	*
\$3,000	\$0.1080	\$0.1030	\$0.0920	
\$5,000	\$0.1050	\$0.1000	\$0.0890	
\$7,500	\$0.0900	\$0.0860	\$0.0770	*
\$10,000	\$0.0850	\$0.0810	\$0.0720	*
\$15,000	\$0.0800	\$0.0760	\$0.0680	*
\$20,000	\$0.0750	\$0.0710	\$0.0640	*
\$30,000	\$0.0700	\$0.0670	\$0.0600	*

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 SimpleOptions, (Cont'd.)

3.5.5 Usage Rates, (Cont'd.)

E. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.1500	\$0.1430	\$0.1280	*
\$100	\$0.1500	\$0.1430	\$0.1280	*
\$250	\$0.1500	\$0.1430	\$0.1280	*
\$500	\$0.1500	\$0.1430	\$0.1280	*
\$1,000	\$0.1100	\$0.1050	\$0.0940	*
\$3,000	\$0.1080	\$0.1030	\$0.0920	
\$5,000	\$0.1050	\$0.1000	\$0.0890	
\$7,500	\$0.0900	\$0.0860	\$0.0770	*
\$10,000	\$0.0850	\$0.0810	\$0.0720	*
\$15,000	\$0.0800	\$0.0760	\$0.0680	*
\$20,000	\$0.0750	\$0.0710	\$0.0640	*
\$30,000	\$0.0700	\$0.0670	\$0.0600	*

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. (D)

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

3.6.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling is also available under this plan. (T)

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

3.6.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

* Effective 11/12/09, only available to existing Customers. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

3.6.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 FirmRate Plus Plan, (Cont'd.)

3.6.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account; or
- 2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- 6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan or FlexDistance Plan. (T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed. (T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 FirmRate Plus Plan, (Cont'd.)****3.6.2 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan, FlexDistance Plan or Simple Options Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 FirmRate Plus Plan, (Cont'd.)

3.6.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.190	\$0.070	\$0.060

B. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.190	\$0.070	\$0.060

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Business Unlimited Long Distance Service

3.7.1 General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

(D)

3.7.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Business Unlimited Long Distance Service****3.7.1 General Description**

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free and Travel Card* voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below. (T)

3.7.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

* Effective 11/12/09, only available to existing Customers. (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Business Unlimited Long Distance Service****3.7.1 General Description**

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free and Travel Card voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

3.7.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Business Unlimited Long Distance Service, (Cont'd.)

3.7.3 Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the account or for single line accounts, the Customer will default to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

(T)

This service may only be used for voice applications and incidental non-broadcast facsimile usage, and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale, autodialing, predictive dialers, or facsimile broadcasting, blasting, or spamming. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan as a result of the Customer's use of the service for non-eligible uses as set forth herein.

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This calling plan is only offered where billing and system capabilities exist.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Business Unlimited Long Distance Service, (Cont'd.)****3.7.3 Limitations of Service**

Business Unlimited Long Distance Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the account or for single line accounts, the Customer will default to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale or autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Business Unlimited Long Distance Service, (Cont'd.)

3.7.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment. (D)

B. Rates

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Business Unlimited Long Distance Service, (Cont'd.)

3.7.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

B. Rates

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06
Domestic Travel Card, per minute	\$0.36

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 FirmRate Advantage Plan

3.8.1 General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

(D)

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

3.8.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 FirmRate Advantage Plan

3.8.1 General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

(T)

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

3.8.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

* Effective 11/12/09, only available to existing Customers.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 FirmRate Advantage Plan

3.8.1 General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

3.8.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.8 FirmRate Advantage Plan, (Cont'd.)****3.8.3. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan or FlexDistance Plan.

(T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 FirmRate Advantage Plan, (Cont'd.)

3.8.3. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan, FlexDistance Plan or SimpleOptions Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 FirmRate Advantage Plan

3.8.4 Rates and Charges

A. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

2. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 FlexDistance Plan

3.9.1. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

(D)

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizonldregulatory.com.

3.9.2. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 FlexDistance Plan

3.9.1. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

(T)

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizonldregulatory.com.

3.9.2. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

* Effective 11/12/09, only available to existing Customers.

(T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 FlexDistance Plan

3.9.1. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizonldregulatory.com.

3.9.2. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 FlexDistance Plan, (Cont'd.)

3.9.2 Rates and Charges, (Cont'd.)

B. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

(D)

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 FlexDistance Plan, (Cont'd.)

3.9.2 Rates and Charges, (Cont'd.)

B. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card* calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG. (T)

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

* Effective 11/12/09, only available to existing Customers. (T)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 FlexDistance Plan, (Cont'd.)

3.9.2 Rates and Charges, (Cont'd.)

B. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 FlexDistance Plan, (Cont'd.)

3.9.2 Rates and Charges, (Cont'd.)

C. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.9 FlexDistance Plan, (Cont'd.)****3.9.2 Rates and Charges, (Cont'd.)****D. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 [Reserved For Future Use]

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Travel Card Service

4.2.1 General

Optional Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered only to Customers with lines presubscribed to Company services. The applicable rates vary based on which Company service is selected by the Customer.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

4.2.2 Rates

A. Usage Charges

1. Long Distance Message Telecommunications Service

	Per Minute
LDMTS	\$0.50

2. Optional Calling Plans

	Per Minute
Month to Month	\$0.3600
1 Year Term	\$0.3400
2 Year Term	\$0.3200
3 Year Term	\$0.3100

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Travel Card Service, (Cont'd.)

4.2.2 Rates, (Cont'd.)

B. Per Call Charges

- | | | |
|---------------------------------------------------------|--------|-----|
| 1. LDMTS Customers without specific Travel Card Package | \$0.00 | (R) |
| 2. Optional Calling Plan Customers | \$0.00 | |

4.3.3 Operator Assistance

Service charges apply to each completed call, in addition to the usage charges specified above.

When the caller requires operator assistance to complete the call, per call Service Charge rates as specified in Section 4.4.16 of this tariff will apply in addition to the rates listed above.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Dedicated Access

When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

A. Access Local Loop

Terms and conditions are the same as specified in Section 5.1 for National Private Line Services.

B. T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection in Section 5.1 for National Private Line Services.

C. ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination in Section 5.1 for National Private Line Services

D. Agency Coordination

Terms, conditions and rates are the same as specified in Section 5.1 for National Private Line Services.

E. Term Commitment Plans

Same as specified in Section 5.1 for National Private Line Services - 5.1.2 B. and 5.1.3 F.

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.4 Operator Services**

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a Calling Card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charges prior to billing to a third party number. (D)

4.4.1 Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, and/or Calling Card calls. (D)

4.4.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.

4.4.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.4.17 below.

4.4.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.4.16 below.

4.4.5 Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon subscriber notification or Company's knowledge.

4.4.6 The caller and billed party, if difference from the caller, will be advised that Company is the operator service provider at the time of the initial contact.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.4 Operator Services**

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a Travel and/or Calling Card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charges prior to billing to a third party number.

- 4.4.1 Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, Calling Card, and/or Travel Card calls.
- 4.4.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- 4.4.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.4.17 below.
- 4.4.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.4.16 below.
- 4.4.5 Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon subscriber notification or Company's knowledge.
- 4.4.6 The caller and billed party, if difference from the caller, will be advised that Company is the operator service provider at the time of the initial contact.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.4 Operator Services, (Cont'd.)**

- 4.4.7 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 4.4.8 Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billings.
- 4.4.9 Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 4.4.10 Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 4.4.11 Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 4.4.12 Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 4.4.13 Company will refuse operator services to traffic aggregators which block access to other Companies.
- 4.4.14 Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.
- 4.4.15 The Company reserves the right to validate the billing method of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (Cont'd.)

4.4.16 Per-Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Section 4.4 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

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Customer Dialed Calling Card Station	\$0.00
Operator Assisted Calling Card Station	\$3.45
Operator Assisted Station to Station:	\$3.45
Billed Collect:	\$3.45
Billed to Third Party	\$3.45
Operator Assisted Person to Person	\$6.50

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (Cont'd.)

4.4.16 Per-Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Sections: 4.2 Travel Card, 4.4 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.00
Operator Assisted Calling Card Station	\$3.45
Operator Assisted Station to Station:	\$3.45
Billed Collect:	\$3.45
Billed to Third Party	\$3.45
Operator Assisted Person to Person	\$6.50

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (Cont'd.)

4.4.17 Usage Charges

Calls are billed in one minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. There is no minimum monthly billing. The Customer is charged for actual usage for each call. Rates are based on the time of day rate period during which the call takes place and the duration.

Per Minute:

IntraLATA

Peak		Off-Peak	
Initial Period	Add'l Period	Initial Period	Add'l Period
\$0.4000	\$0.4000	\$0.4000	\$0.4000

InterLATA

Peak		Off-Peak	
Initial Period	Add'l Period	Initial Period	Add'l Period
\$0.5000	\$0.5000	\$0.5000	\$0.5000

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Account Codes

Account Codes are available to all Customers of switched or dedicated, outbound or inbound calling services. Account Codes require callers to enter a series of digits before the call will be completed. A maximum of 5,000 Validated Account Codes may be assigned per Account. (D)

Two types of Account Codes are offered, validated and non-validated. Non-validated Account Codes only require the correct number of digits for call completion. Validated Account Codes must have each digit validated by the network before call completion.

4.5.1 Rates

A. Non-Validated Account Codes

Nonrecurring Charge	\$10.00
---------------------	---------

B. Validated Account Codes

Recurring Charge

Up to 25 Codes	\$15.00
Up to 50 Codes	\$20.00
Up to 100 Codes	\$25.00
Ea. additional 100 Codes +	\$30.00

+Up to a maximum of \$250 per account

C. Subsequent Changes

A nonrecurring charge applies for each account code administrative change made subsequent to the initial order.

Nonrecurring Charge	\$10.00
---------------------	---------

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Account Codes

Account Codes are available to all Customers of switched or dedicated, outbound or inbound calling services, including Travel Card Customers. Account Codes require callers to enter a series of digits before the call will be completed. A maximum of 5,000 Validated Account Codes may be assigned per Account.

Two types of Account Codes are offered, validated and non-validated. Non-validated Account Codes only require the correct number of digits for call completion. Validated Account Codes must have each digit validated by the network before call completion.

4.5.1 Rates

A. Non-Validated Account Codes

Nonrecurring Charge	\$10.00
---------------------	---------

B. Validated Account Codes

Recurring Charge

Up to 25 Codes	\$15.00
Up to 50 Codes	\$20.00
Up to 100 Codes	\$25.00
Ea. additional 100 Codes +	\$30.00

+Up to a maximum of \$250 per account

C. Subsequent Changes

A nonrecurring charge applies for each account code administrative change made subsequent to the initial order.

Nonrecurring Charge	\$10.00
---------------------	---------

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features

Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this tariff.

The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

4.6.1 Toll Free Directory Assistance Listing

Per Toll Free Number, per month	\$10.00
---------------------------------	---------

4.6.2 Enhanced Routing Plan Features

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

4.6.2 Enhanced Routing Plan Features, (Cont'd.)

Time of Day - Allows calls to be routed to multiple service groups or locations based on a pre-defined time-of-day schedule.

Charges are based on the number of features added or changed for each Toll Free number.

Charge per Toll Free number per routing plan, per feature node:

Nonrecurring Charge \$10.00

Routing Plan Charges:

Monthly Charge, per Toll Free number

First 3 Routing Plans \$10.00

4-99 Routing Plans, per routing plan \$10.00

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

4.6.2 Enhanced Routing Plan Features, (Cont'd.)

Command Routing Feature*

Command Routing feature allows activation of alternate routing plans

Per Alternative Route Plan Activation:

Nonrecurring Charge	\$50.00
---------------------	---------

4.6.3 Origination Features

ANI Blocking - Allows a Customer to block incoming calls from specific telephone numbers.

Area Code/Exchange Selection - Allows a Customer to block incoming calls from specific areas codes (NPAs) and exchanges (NXXs).

Area Code Selection - Allows a Customer to block incoming calls from specific NPAs.

Extended Coverage - Allows a Customer to originate Toll Free calls from Canada.

Nonrecurring Charges:

ANI Blocking, per 1,000 ANI's	\$10.00
Area Code Selection	\$10.00
Area Code/Exchange Selection per NPA blocked at exchange level	\$10.00

* No longer offered to new Customers

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

4.6.4 Termination Features

Dialed Number Identification Service (DNIS)** - Allows a Customer to terminate two or more toll free numbers to a single trunk group and to receive digits to identify the specific toll free number that was dialed.

Overflow Service** - Routes calls to a busy or out of service Dedicated Access Line (DAL) to an alternate switched or dedicated number.

Real-Time Automatic Number Identification** - Provides a dedicated access Customer with the toll free caller's telephone number in real-time as the call is delivered.

Nonrecurring Charges:

DNIS, per Toll Free Number** \$10.00 *

Real-Time ANI,**
per Toll Free Number \$10.00 *

Monthly Charges:

Overflow Service, per Toll Free Number** \$10.00

* \$250.00 cap per account

** No longer offered to new Customers

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.7 Employee Concessions

No employee concessions are offered under this tariff.

4.8 Special Promotions

The Company may, upon Commission approval, offer Customer-specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least seven (7) days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES

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SECTION 5 - PRIVATE LINE AND DATA SERVICES**5.1 National Private Line (PL) Services**

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company. This service is offered only for interexchange service.

5.1.1 Services**A. DS0 Services:**

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.1 Services, (Cont'd.)

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

5.1.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)**5.1 National Private Line (PL) Services, (Cont'd.)****5.1.2 Regulations, (Cont'd.)****A. Service Guarantee, (Cont'd.)****2. Credit Allowances**

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the customer, the Company shall provide the customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

C. Individual Case Basis (ICB) Arrangement

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

ICB rates will be structured to recover the costs of providing the service. Terms of specific ICB contracts will be made available to the MO. PSC upon request on a proprietary basis.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.3 Rates and Charges

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

Per IOC:

Installation Charge \$200.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service,

Per IOC - 128 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

Per IOC - 256 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service (Cont'd.)

Per IOC - 384 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$168.00	\$0.54
51-100	\$168.00	\$0.54
101+	\$203.00	\$0.45

Per IOC - 512 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$192.00	\$0.63
51-100	\$192.00	\$0.63
101+	\$244.00	\$0.56

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service, (Cont'd.)

Per IOC - 768 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

3. DS1 Service

Per IOC:

Installation Charge \$1,000.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

4. DS3 Service

Per IOC:

Installation Charge: \$5,000.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.3 Rates and Charges (Cont'd.)

C. Access Connection

A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge per Access Local Loop	
DS0	\$320.00	
FDS1-128 Kbps	\$320.00	
FDS1-256 Kbps	\$320.00	
FDS1-384 Kbps	\$320.00	
FDS1-512 Kbps	\$320.00	
FDS1-768 Kbps	\$320.00	
DS1	\$320.00	
DS3	\$400.00	

D. Access Coordination

A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop
DS0	\$25.00
FDS1-128 Kbps	\$75.00
FDS1-256 Kbps	\$75.00
FDS1-384 Kbps	\$75.00
FDS1-512 Kbps	\$75.00
FDS1-768 Kbps	\$75.00
DS1	\$75.00
DS3	\$400.00

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.3 Rates and Charges (Cont'd.)

E. Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.1 National Private Line (PL) Services, (Cont'd.)

5.1.3 Rates and Charges (Cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two year and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

G. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)**5.2 National Frame Relay Service (NFR)****5.2.1 Description**

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within Missouri. Service is available for use 24 hours a day, seven days a week.

National Ports

Provides connectivity within and between locations within the State.

Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.2 Responsibilities of the Customer

- A. The Customer must provide the following information to the Company when ordering NFR:

The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any, and
The Port origination and destination of each PVC/ CIR.

- B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)**5.2 National Frame Relay Service (NFR), (Cont'd.)****5.2.3 Terms and Conditions****A. Service Level Agreement (SLA)**

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCs only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
 - Network Availability
 - MTTR
 - Frame Delivery
 - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)**5.2 National Frame Relay Service (NFR), (Cont'd.)****5.2.3 Terms and Conditions, (Cont'd.)****B. General Exclusions**

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.
2. New installation prior to acceptance by the Customer.
3. Scheduled maintenance window with prior notifications.
4. Force Majeure.
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.3 Terms and Conditions, (Cont'd.)

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected.

Termination Charge = Remaining Months x Monthly Charge

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates

A. NFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. Upon expiration of the contract, the Customer will automatically receive service on a month-to-month basis and will be charged the standard monthly recurring charges.

Applicable Discounts

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)**5.2 National Frame Relay Service (NFR), (Cont'd.)****5.2.4 NFR Components and Rates (Cont'd.)****A. NFR Revenue Pricing Plans, (Cont'd.)****2. Individual Case Basis (ICB) Arrangement**

ICB arrangements will be used to determine prices for High Speed NFR (DS3-based NFR). Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the Customer may terminate the contract without incurring any termination liability charges.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)**5.2 National Frame Relay Service (NFR), (Cont'd.)****5.2.4 NFR Components and Rates (Cont'd.)****A. NFR Revenue Pricing Plans, (Cont'd.)****3. Early Termination Charge**

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)**5.2 National Frame Relay Service (NFR), (Cont'd.)****5.2.4 NFR Components and Rates (Cont'd.)****A. NFR Revenue Pricing Plans, (Cont'd.)****4. Replacement Service**

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, and the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time, the Company may provide certain special promotional offerings to its Customers. These offerings may be limited to certain dates, time and locations.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates (Cont'd.)

C. National Port

1. Nonrecurring Charge, per National Port

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Recurring Charges, per National Port

Speed	
56/64 Kbps	\$75.00
128 Kbps	\$159.00
192 Kbps	\$200.00
256 Kbps	\$226.00
384 Kbps	\$321.00
512 Kbps	\$395.00
768 Kbps	\$570.00
1024 Kbps	\$730.00
1280 Kbps	\$870.00
1536 Kbps	\$1,000.00
4 Mbps	\$970.00
6 Mbps	\$1,160.00
10 Mbps	\$1,660.00
22 Mbps	\$1,910.00
45 Mbps	\$2,410.00

SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)

1. Nonrecurring Charge

Per DLCI, CIR in Kbps: \$50.00

2. Monthly Recurring Charge, per DLCI, CIR in Kbps

8 Kbps	\$11.00
16 Kbps	\$16.00
24 Kbps	\$20.00
32 Kbps	\$25.00
40 Kbps	\$30.00
48 Kbps	\$30.00
56 Kbps	\$40.00
64 Kbps	\$40.00
128 Kbps	\$70.00
192 Kbps	\$100.00
256 Kbps	\$130.00
320 Kbps	\$165.00
384 Kbps	\$195.00
448 Kbps	\$230.00
512 Kbps	\$270.00
576 Kbps	\$300.00
640 Kbps	\$335.00

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5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)

2. Monthly Recurring Charge, per DLCI, CIR in Kbps, (Cont'd.)

Per DLCI, CIR in Kbps:

704 Kbps	\$390.00
768 Kbps	\$400.00
832 Kbps	\$505.00
896 Kbps	\$544.00
960 Kbps	\$582.00
1024 Kbps	\$620.00
1088 Kbps	\$659.00
1152 Kbps	\$675.00
1216 Kbps	\$710.00
1280 Kbps	\$720.00

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5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

Per DLCI, CIR in Mbps

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

Per Expedited Port \$500.00

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

Per PVC/CIR Change \$75.00

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

3. Change of Requested Service Date Charge

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

Per Delayed Port	\$150.00
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- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

Per Port Speed Change	\$100.00
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F. Nonrecurring Charge Waiver

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates (Cont'd.)

G. Virtual Ports (US based)

Speed	Band T
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

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SECTION 5 - PRIVATE LINE AND DATA SERVICES, (Cont'd.)

5.2 National Frame Relay Service (NFR), (Cont'd.)

5.2.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based), (Cont'd.)

Speed	Band T
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00

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SECTION 6 - PROMOTIONS

6.1 [Reserved For Future Use]

PIC Waiver Promotion deleted

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SECTION 6 - PROMOTIONS**6.1 PIC Waiver Promotion**

This promotion is available to new Business Customers who presubscribe to the Company's domestic interstate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns.

Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the Primary Interexchange Carrier ("PIC") charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, the Company will issue a \$5.00 credit per line to the Customer's account by the third full month's invoice.

The Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to receiving the credit will forfeit the credit.

The PIC Waiver Promotion may be combined with other promotional offers for which the Customer is eligible.

This offer is valid until canceled by the Company.

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SECTION 6 – PROMOTIONS, (Cont'd.)

6.2 Winback Promotion # 1

This promotion is available to Business Customers who have discontinued the Company's services and subscribed to another long distance service provider, in order to encourage them to return to the Company's service. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

The eligible Customer's most recent three months' actual total interexchange charges qualify the Customer for one of three levels of discounts as specified below. Discounts will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance and Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discounts will appear on the same invoice as contributing usage.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is limited to customers that have had at least three consecutive months of service with the Company. Also, this offer is not available to customers who have discontinued the Company's presubscribed service, or whose service has been discontinued by the Company more than three times in the last 12 months.

Actual Average Monthly Long Distance Spending	Applicable Discount
\$0.00 - \$200	10% for six months
\$200.01-\$500.00	25% for two months
over \$500.00	25% for three months.

This offer is no longer available to new Customers.

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SECTION 6 – PROMOTIONS, (Cont'd.)

6.3 Retention Promotion # 1

This promotion is available for retention of Business Customers in good standing who have presubscribed to the Company's domestic interstate, interexchange service and who have notified the Company of the Customer's intent to leave for another service provider, before actual discontinuation of the Company's service. This promotion provides a one time invoice credit equal to 250 minutes of use rated at \$.10 per minute to eligible Customers.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to utilizing all of the invoice credit, forfeits remaining eligibility.

This offer is no longer available to new Customers.

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SECTION 6 – PROMOTIONS, (Cont'd.)**6.3 Retention Promotion # 1**

This promotion is available for retention of Business Customers in good standing who have presubscribed to the Company's domestic interstate, interexchange service and who have notified the Company of the Customer's intent to leave for another service provider, before actual discontinuation of the Company's service. This promotion provides a one time invoice credit equal to 250 minutes of use rated at \$.10 per minute to eligible Customers.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to utilizing all of the invoice credit, forfeits remaining eligibility.

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SECTION 6 – PROMOTIONS, (Cont'd.)

6.4 Retention Promotion # 2

This promotion is available to existing Business Customers in cases where the Customer has notified the Company of the Customers' intent to leave for another service provider, before actual discontinuation of the Company's service, and has previously received a minutes of use promotional credit and is not eligible for another minutes of use promotional offer. In such cases eligible Customers will receive a 10% discount off of direct dialed and inbound toll-free switched and dedicated usage rates, including travel card usage, for six months. International usage, Directory Assistance, Directory Assistance Call Completion and Operator Assisted charges are not eligible for the discount.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

This offer is no longer available to new Customers.

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SECTION 6 – PROMOTIONS, (Cont’d.)

6.4 Retention Promotion # 2

This promotion is available to existing Business Customers in cases where the Customer has notified the Company of the Customers' intent to leave for another service provider, before actual discontinuation of the Company's service, and has previously received a minutes of use promotional credit and is not eligible for another minutes of use promotional offer. In such cases eligible Customers will receive a 10% discount off of direct dialed and inbound toll-free switched and dedicated usage rates, including travel card usage, for six months. International usage, Directory Assistance, Directory Assistance Call Completion and Operator Assisted charges are not eligible for the discount.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

This offer is valid until canceled by the Company.

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SECTION 6 – PROMOTIONS, (Cont'd.)**6.5 Merchandise Promotion**

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

This offer is valid until canceled by the Company.

6.6 Business Toll Free Service \$5 MRC Six Month Credit

Monthly Recurring Charge (MRC) - The Company will credit the MRC of \$5 for Business Toll Free Service for a period of six months.

The Customer must subscribe to Business Toll Free Service - Switched Access.

This offer is valid until canceled by the Company.

6.7 Business Toll Free Service \$15 NRC Credit

The Company will issue a one time credit of \$15.

The Customer must subscribe to the switched Business Toll Free Service or the switched listed Business Toll Free Service.

This offer is valid until canceled by the Company.

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SECTION 6 – PROMOTIONS, (Cont'd.)**6.8 Simpli-T DAV Promotion**

This promotion is available to new Business customers who subscribe to Plan D for a one or three year term agreement and commit, via contract, to meet a minimum spending level of \$2500 per month in LD voice services. This promotion is available to new Business Customers who subscribe to the Company's domestic interstate, interexchange service through pre-selected direct mail marketing campaign or through a Company-designated sales channel. This promotion offers an NRC waiver, not to exceed \$400 on the customer's installation fee and an additional MRC waiver, not to exceed \$150 for the term of the contract. If the customer's MRC or NRC is less than the maximum waiver offered, only the actual amount billed to the customer will be waived.

The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts forfeits remaining eligibility. This offer is valid from August 1, 2001 through July 31, 2002.

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SECTION 6 – PROMOTIONS, (Cont'd.)**6.9 IntraLATA Carrier Sign Up Promotion**

The IntraLATA Carrier Sign Up Promotion is offered to new and existing business Customers who presubscribe to the Company's intraLATA service through Company-designated sales channels for Company-designated marketing campaigns. The eligible Customer will receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier.

The charge for changing a Customer's presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer's account or a check will be mailed to the Customer.

The Company issued credit will be applied within ninety (90) days of the eligible Customer's intraLATA presubscribed carrier change. If the Customer's service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

The IntraLATA Carrier Sign Up Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is valid until canceled by the Company.

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SECTION 6 – PROMOTIONS, (Cont'd.)**6.10 Toll Free Promotion**

The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a new Business Toll Free Service number on Business Plan C. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion, except Business Toll Free Service NRC and MRC Waivers.

This offer is valid until canceled by the Company.

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SECTION 6 – PROMOTIONS, (Cont'd.)**6.11 Toll Free RespOrg Campaign**

The Company offers Business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan C. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to Business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan C. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion except the Toll Free and MRC Waiver.

This offer is valid until canceled by the Company.

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SECTION 6 - PROMOTIONS, (Cont'd.)**6.12 15% Long Distance Usage Discount Promotion**

The 15% Long Distance Usage Discount Promotion is offered to new Business Customers that presubscribe to either the FlexDistance Long Distance Plan with a Minimum Spend Level of \$24, \$40 or \$65; the FirmRate Advantage Plan or the FirmRate Plus Plan.

The qualified Customer who satisfies the promotion eligibility requirements set forth above shall receive a 15% discount on all long distance usage for 12 consecutive months. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly discounts forfeits remaining eligibility, including future discounts.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not available in conjunction with any other promotion.

This offer expires on July 1, 2008.

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SECTION 6 - PROMOTIONS, (Cont'd.)

6.13 2008 Fast Start Long Distance Promotion

The 2008 Fast Start Long Distance Promotion is offered to new Business Customers that presubscribe to either the Business FlexDistance or SimpleOptions Long Distance calling plans with either a one or three term plan.

The qualified Customer who satisfies the promotion eligibility requirements set forth above shall receive a 25% discount on all long distance usage for 12 consecutive months. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly discounts forfeits remaining eligibility, including future discounts.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not available in conjunction with any other promotion.

This offer expires on June 30, 2008.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS

7.1 Business Plan A

Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling is also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

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7.1.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 7 - OBSOLETE SERVICE OFFERINGS

7.1 Business Plan A

Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card* and operator assisted calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

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7.1.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

* Effective 11/12/09, only available to existing Customers.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS

7.1 Business Plan A

Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

7.1.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**7.1 Business Plan A, (Cont'd.)****7.1.2 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects their entire Account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
3. When the Customer renegotiates the term plan for a longer term;
4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the customer moves from any grandfathered calling plan to FirmRate Plus, or to any calling plan with the same term length.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.1 Business Plan A, (Cont'd.)

7.1.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2200	\$0.2090	\$0.1980	\$0.1870

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2200	\$0.2090	\$0.1980	\$0.1870

C. Dedicated Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2300	\$0.2185	\$0.2070	\$0.1955

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2300	\$0.2185	\$0.2070	\$0.1955

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.2 Business Plan B

Business Plan B is an optional calling plan offered to existing Business Customers at existing locations only for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling is also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

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7.2.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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7.2.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.2 Business Plan B

Business Plan B is an optional calling plan offered to existing Business Customers at existing locations only for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card* and operator assisted calling are also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

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7.2.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

7.2.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

* Effective 11/12/09, only available to existing Customers.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.2 Business Plan B

Business Plan B is an optional calling plan offered to existing Business Customers at existing locations only for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

7.2.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

7.2.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**7.2 Business Plan B, (cont'd)****7.2.3 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire Account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
7. When the Customer reduces their term monthly spend level on level during a billing cycle; or
8. When the Customer has encountered extremely poor service, verified by higher management.

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.2 Business Plan B, (cont'd)

7.2.4 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.2175	\$0.2066	\$0.1958	\$0.1849
\$500	\$0.2150	\$0.2043	\$0.1935	\$0.1828
\$1,000	\$0.2125	\$0.2019	\$0.1913	\$0.1806
\$2,000	\$0.2100	\$0.1995	\$0.1890	\$0.1785
\$3,000	\$0.2075	\$0.1971	\$0.1868	\$0.1764
\$5,000	\$0.2050	\$0.1948	\$0.1845	\$0.1743
\$7,500	\$0.2025	\$0.1924	\$0.1823	\$0.1721
\$10,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$15,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$20,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$25,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$30,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$35,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$40,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$45,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$50,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$55,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$60,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.2 Business Plan B, (cont'd)

7.2.4 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.2175	\$0.2066	\$0.1958	\$0.1849
\$500	\$0.2150	\$0.2043	\$0.1935	\$0.1828
\$1,000	\$0.2125	\$0.2019	\$0.1913	\$0.1806
\$2,000	\$0.2100	\$0.1995	\$0.1890	\$0.1785
\$3,000	\$0.2075	\$0.1971	\$0.1868	\$0.1764
\$5,000	\$0.2050	\$0.1948	\$0.1845	\$0.1743
\$7,500	\$0.2025	\$0.1924	\$0.1823	\$0.1721
\$10,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$15,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$20,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$25,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$30,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$35,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$40,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$45,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$50,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$55,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$60,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.2 Business Plan B, (cont'd)

7.2.4 Usage Rates, (Cont'd.)

C. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$500	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$1,000	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$2,000	\$0.1175	\$0.1116	\$0.1058	\$0.0999
\$3,000	\$0.1170	\$0.1112	\$0.1053	\$0.0995
\$5,000	\$0.1165	\$0.1107	\$0.1049	\$0.0990
\$7,500	\$0.1160	\$0.1102	\$0.1044	\$0.0986
\$10,000	\$0.1155	\$0.1097	\$0.1040	\$0.0982
\$15,000	\$0.1150	\$0.1093	\$0.1035	\$0.0978
\$20,000	\$0.1145	\$0.1088	\$0.1031	\$0.0973
\$25,000	\$0.1140	\$0.1083	\$0.1026	\$0.0969
\$30,000	\$0.1135	\$0.1078	\$0.1022	\$0.0965
\$35,000	\$0.1130	\$0.1074	\$0.1017	\$0.0961
\$40,000	\$0.1125	\$0.1069	\$0.1013	\$0.0956
\$45,000	\$0.1120	\$0.1064	\$0.1008	\$0.0952
\$50,000	\$0.1115	\$0.1059	\$0.1004	\$0.0948
\$55,000	\$0.1110	\$0.1055	\$0.0999	\$0.0944
\$60,000	\$0.1105	\$0.1050	\$0.0995	\$0.0939

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.2 Business Plan B, (cont'd)

7.2.4 Usage Rates, (Cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$500	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$1,000	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$2,000	\$0.1175	\$0.1116	\$0.1058	\$0.0999
\$3,000	\$0.1170	\$0.1112	\$0.1053	\$0.0995
\$5,000	\$0.1165	\$0.1107	\$0.1049	\$0.0990
\$7,500	\$0.1160	\$0.1102	\$0.1044	\$0.0986
\$10,000	\$0.1155	\$0.1097	\$0.1040	\$0.0982
\$15,000	\$0.1150	\$0.1093	\$0.1035	\$0.0978
\$20,000	\$0.1145	\$0.1088	\$0.1031	\$0.0973
\$25,000	\$0.1140	\$0.1083	\$0.1026	\$0.0969
\$30,000	\$0.1135	\$0.1078	\$0.1022	\$0.0965
\$35,000	\$0.1130	\$0.1074	\$0.1017	\$0.0961
\$40,000	\$0.1125	\$0.1069	\$0.1013	\$0.0956
\$45,000	\$0.1120	\$0.1064	\$0.1008	\$0.0952
\$50,000	\$0.1115	\$0.1059	\$0.1004	\$0.0948
\$55,000	\$0.1110	\$0.1055	\$0.0999	\$0.0944
\$60,000	\$0.1105	\$0.1050	\$0.0995	\$0.0939

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.3 E-Values Plan Service

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling is also available under this plan.

(D,T)

7.3.1 Billing Increments

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Automated Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

7.3.2 Usage Rates

A. Switched Access Outbound Rates

Rate Per Minute: \$0.2300

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.3 E-Values Plan Service

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card and operator assisted calling are also available under this plan.

7.3.1 Billing Increments

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Automated Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

7.3.2 Usage Rates

A. Switched Access Outbound Rates

Rate Per Minute: \$0.2300

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.4 FirmRate (formerly tariffed as Business Plan C)

FirmRate is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers. (D)

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

7.4.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(D)

(D)

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.4 FirmRate (formerly tariffed as Business Plan C)

FirmRate is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers. (T)

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

7.4.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

* Effective 11/12/09, only available to existing Customers. (T)

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.4 FirmRate (formerly tariffed as Business Plan C)

FirmRate is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers.

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

7.4.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**7.4 FirmRate, (Cont'd.)****7.4.2 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects their entire Account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
3. When the Customer renegotiates the term plan for a longer term;
4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
5. When the customer moves from any grandfathered calling plan to FirmRate Plus, or to any calling plan with the same term length; or
6. When the Customer moves from a two or three year term on FirmRate to Business Unlimited Long Distance or FlexDistance.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.4 FirmRate, (Cont'd.)

7.4.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

C. Dedicated Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2300	\$0.2185	\$0.2070	\$0.1955

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2300	\$0.2185	\$0.2070	\$0.1955

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**7.5 Business Block of Time Service (formerly tariffed as Business Plan F)****7.5.1 General Description**

Business Block of Time Service is an optional calling plan offered for outbound direct-dialed 1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business Block of Time Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

Business Block of Time Service offers 400 minutes per month of calling per account. The 400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls, and Toll Free service calls.

(D,T)

This plan is no longer offered to new Customers.

7.5.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Block of Time Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus services that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**7.5 Business Block of Time Service (formerly tariffed as Business Plan F)****7.5.1 General Description**

Business Block of Time Service is an optional calling plan offered for outbound direct-dialed 1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business Block of Time Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

Business Block of Time Service offers 400 minutes per month of calling per account. The 400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls, Toll Free service and Travel Card calls.

This plan is no longer offered to new Customers.

7.5.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Block of Time Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus services that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**7.5 Business Block of Time Service, (Cont'd.)****7.5.3 Limitations of Service**

Business Block of Time Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Block of Time Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Block of Time Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Block of Time Service and remains presubscribed to the Company's service will default to FirmRate Plus Service unless the Customer selects another Optional Business Service.

If the Customer uses this Service for non-eligible purposes, including but not limited to resale, three way calling, permanent internet connections, or autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to FirmRate Plus Service, described in Section 3.7, as a result of non-business use.

This calling plan is only offered where billing and system capabilities exist.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**7.5 Business Block of Time Service, (Cont'd.)****7.5.4 Rates and Charges****A. Application of Charges**

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time Service. A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to, International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time Service. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.5 Business Block of Time Service, (Cont'd.)

7.5.4 Rates and Charges, (Cont'd.)

B. Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$40.00	400	\$0.070

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

77.5 Business Block of Time Service, (Cont'd.)

7.5.4 Rates and Charges, (Cont'd.)

B. Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$40.00	400	\$0.070

C. Domestic Travel Card Surcharge

Per Call:	\$0.50
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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.6 SimpleOptions

7.6.1 General Description

Effective 11/12/09, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling is also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

(D,T)
(T)

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

7.6.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(D)

7.6.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

(D)

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.6 SimpleOptions

(M)

7.6.1 General Description

Effective 11/12/09, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

(N)
(N)

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card* and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

(T)

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

7.6.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

7.6.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

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* Effective 11/12/09, only available to existing Customers.

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(M) - Material found on this page was previously located on Page 24.

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**7.6 SimpleOptions, (Cont'd.)**

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7.6.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer moves from the two year term on Plan B Service to a three year term on SimpleOptions Service;
- G. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- H. When the Customer moves from a one or three year term on SimpleOptions Service to either Business Unlimited Long Distance Service or FlexDistance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.6 SimpleOptions, (Cont'd.)

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7.6.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$3,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280
\$7,500	\$0.1400	\$0.1330	\$0.1190
\$10,000	\$0.1400	\$0.1330	\$0.1190
\$15,000	\$0.1400	\$0.1330	\$0.1190
\$20,000	\$0.1400	\$0.1330	\$0.1190
\$30,000	\$0.1400	\$0.1330	\$0.1190

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.6 SimpleOptions, (Cont'd.)

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7.6.5 Usage Rates, (Cont'd.)

C. Switched Access Outbound and Inbound (Toll Free) Supplemental Discount

The Supplemental Discount is available to existing Customers with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee.

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The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.6 SimpleOptions, (Cont'd.)

7.6.5 Usage Rates, (Cont'd.)

D. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1100	\$0.1050	\$0.0940
\$3,000	\$0.1080	\$0.1030	\$0.0920
\$5,000	\$0.1050	\$0.1000	\$0.0890
\$7,500	\$0.0900	\$0.0860	\$0.0770
\$10,000	\$0.0850	\$0.0810	\$0.0720
\$15,000	\$0.0800	\$0.0760	\$0.0680
\$20,000	\$0.0750	\$0.0710	\$0.0640
\$30,000	\$0.0700	\$0.0670	\$0.0600

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.6 SimpleOptions, (Cont'd.)

7.6.5 Usage Rates, (Cont'd.)

E. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1100	\$0.1050	\$0.0940
\$3,000	\$0.1080	\$0.1030	\$0.0920
\$5,000	\$0.1050	\$0.1000	\$0.0890
\$7,500	\$0.0900	\$0.0860	\$0.0770
\$10,000	\$0.0850	\$0.0810	\$0.0720
\$15,000	\$0.0800	\$0.0760	\$0.0680
\$20,000	\$0.0750	\$0.0710	\$0.0640
\$30,000	\$0.0700	\$0.0670	\$0.0600

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.7 [Reserved for Future Use]

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.7 Travel Card Service (This service is no longer available to new Customers)

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7.7.1 General

Optional Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered only to Customers with lines presubscribed to Company services. The applicable rates vary based on which Company service is selected by the Customer.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

7.7.2 Rates

A. Usage Charges

1. Long Distance Message Telecommunications Service

	Per Minute
LDMTS	\$0.50

2. Optional Calling Plans

	Per Minute
Month to Month	\$0.3600
1 Year Term	\$0.3400
2 Year Term	\$0.3200
3 Year Term	\$0.3100

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(M) - Material found on this page was previously located on Page 45.

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.7 [Reserved for Future Use], (Cont'd.)

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.7 Travel Card Service, (Cont'd.)

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7.7.2 Rates, (Cont'd.)

B. Per Call Charges

- 1. LDMTS Customers without specific Travel Card Package \$0.00
- 2. Optional Calling Plan Customers \$0.00

7.7.3 Operator Assistance

Service charges apply to each completed call, in addition to the usage charges specified above.

When the caller requires operator assistance to complete the call, per call Service Charge rates as specified in Section 4.4.16 of this tariff will apply in addition to the rates listed above.

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(M) - Material found on this page was previously located on Page 46.

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services
(Available only to existing Customers, at existing locations, without modification)

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The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company. This service is offered only for interexchange service.

7.8.1 Services

A. DS0 Services:

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.1 Services, (Cont'd.)

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

7.8.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

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(M) – This Section 7.8, Pages 124-134, were previously located in Section 5.1, Pages 58-68.

SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

(M)

7.8.2 Regulations, (Cont'd.)

A. Service Guarantee, (Cont'd.)

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the customer, the Company shall provide the customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

C. Individual Case Basis (ICB) Arrangement

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

ICB rates will be structured to recover the costs of providing the service. Terms of specific ICB contracts will be made available to the MO. PSC upon request on a proprietary basis.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service. The Customer that migrates their service to a Verizon affiliate will not incur termination liability.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.3 Rates and Charges

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

Per IOC:

Installation Charge \$200.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service,

Per IOC - 128 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

Per IOC - 256 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service (Cont'd.)

Per IOC - 384 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$168.00	\$0.54
51-100	\$168.00	\$0.54
101+	\$203.00	\$0.45

Per IOC - 512 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$192.00	\$0.63
51-100	\$192.00	\$0.63
101+	\$244.00	\$0.56

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service, (Cont'd.)

Per IOC - 768 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

3. DS1 Service

Per IOC:

Installation Charge \$1,000.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

4. DS3 Service

Per IOC:

Installation Charge: \$5,000.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.3 Rates and Charges (Cont'd.)

C. Access Connection

A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge per Access Local Loop	
DS0	\$320.00	
FDS1-128 Kbps	\$320.00	
FDS1-256 Kbps	\$320.00	
FDS1-384 Kbps	\$320.00	
FDS1-512 Kbps	\$320.00	
FDS1-768 Kbps	\$320.00	
DS1	\$320.00	
DS3	\$400.00	

D. Access Coordination

A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop
DS0	\$25.00
FDS1-128 Kbps	\$75.00
FDS1-256 Kbps	\$75.00
FDS1-384 Kbps	\$75.00
FDS1-512 Kbps	\$75.00
FDS1-768 Kbps	\$75.00
DS1	\$75.00
DS3	\$400.00

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.3 Rates and Charges (Cont'd.)

E. Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.8 National Private Line (PL) Services, (Cont'd.)

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7.8.3 Rates and Charges (Cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two year and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

G. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR)
(Available only to existing Customers, at existing locations, without modification)

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7.9.1 Description

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within Missouri. Service is available for use 24 hours a day, seven days a week.

National Ports

Provides connectivity within and between locations within the State.

Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

(M) – This Section 7.9, Pages 135-152, were previously located in Section 5.2, Pages 69-86.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.2 Responsibilities of the Customer

A. The Customer must provide the following information to the Company when ordering NFR:

- The number and location of Ports ordered;
- The transmission speed of each Port;
- The CIR of each PVC;
- Burst Excess (Be) rate, if any; and
- The Port origination and destination of each PVC/ CIR.

B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

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7.9.3 Terms and Conditions

A. Service Level Agreement (SLA)

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCs only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
 - Network Availability
 - MTTR
 - Frame Delivery
 - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.3 Terms and Conditions, (Cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.
2. New installation prior to acceptance by the Customer.
3. Scheduled maintenance window with prior notifications.
4. Force Majeure.
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.3 Terms and Conditions, (Cont'd.)

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected. The Customer that migrates their service to a Verizon affiliate will not incur termination liability.

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Termination Charge = Remaining Months x Monthly Charge.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates

A. NFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. At the end of the current term plan, the Customer may commit to a new term of one year or continue the service at month to month rates and will be charged the standard monthly recurring charges.

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Applicable Discounts

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

2. Individual Case Basis (ICB) Arrangement

ICB arrangements will be used to determine prices for High Speed NFR (DS3-based NFR). Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the Customer may terminate the contract without incurring any termination liability charges.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

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7.9.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

The Customer that migrates their service to a Verizon affiliate will not incur termination liability.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, and the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time, the Company may provide certain special promotional offerings to its Customers. These offerings may be limited to certain dates, time and locations.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

C. National Port

1. Nonrecurring Charge, per National Port

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Recurring Charges, per National Port

Speed	
56/64 Kbps	\$75.00
128 Kbps	\$159.00
192 Kbps	\$200.00
256 Kbps	\$226.00
384 Kbps	\$321.00
512 Kbps	\$395.00
768 Kbps	\$570.00
1024 Kbps	\$730.00
1280 Kbps	\$870.00
1536 Kbps	\$1,000.00
4 Mbps	\$970.00
6 Mbps	\$1,160.00
10 Mbps	\$1,660.00
22 Mbps	\$1,910.00
45 Mbps	\$2,410.00

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7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)

1. Nonrecurring Charge

Per DLCI, CIR in Kbps: \$50.00

2. Monthly Recurring Charge, per DLCI, CIR in Kbps

8 Kbps	\$11.00
16 Kbps	\$16.00
24 Kbps	\$20.00
32 Kbps	\$25.00
40 Kbps	\$30.00
48 Kbps	\$30.00
56 Kbps	\$40.00
64 Kbps	\$40.00
128 Kbps	\$70.00
192 Kbps	\$100.00
256 Kbps	\$130.00
320 Kbps	\$165.00
384 Kbps	\$195.00
448 Kbps	\$230.00
512 Kbps	\$270.00
576 Kbps	\$300.00
640 Kbps	\$335.00

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7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)

2. Monthly Recurring Charge, per DLCI, CIR in Kbps, (Cont'd.)

Per DLCI, CIR in Kbps:

704 Kbps	\$390.00
768 Kbps	\$400.00
832 Kbps	\$505.00
896 Kbps	\$544.00
960 Kbps	\$582.00
1024 Kbps	\$620.00
1088 Kbps	\$659.00
1152 Kbps	\$675.00
1216 Kbps	\$710.00
1280 Kbps	\$720.00

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7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

Per DLCI, CIR in Mbps

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

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7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

Per Expedited Port \$500.00

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

Per PVC/CIR Change \$75.00

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7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

3. Change of Requested Service Date Charge

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

Per Delayed Port	\$150.00
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- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

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7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

Per Port Speed Change \$100.00

F. Nonrecurring Charge Waiver

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates (Cont'd.)

G. Virtual Ports (US based)

Speed	Band T
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

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7.9 National Frame Relay Service (NFR), (Cont'd.)

(M)

7.9.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based), (Cont'd.)

Speed	Band T
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00

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SECTION 7 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

7.10 Dedicated Access

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When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

A. Access Local Loop

Terms and conditions are the same as specified in National Private Line Services.

(T)

B. T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection in National Private Line Services.

(T)

C. ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination in National Private Line Services

(T)

D. Agency Coordination

Terms, conditions and rates are the same as specified in National Private Line Services.

(T)

E. Term Commitment Plans

Same as specified in National Private Line Services.

(T)

(M)

(M) – Material found on this page was previously located on Page 47.