

Dear IAMO Telephone Company Missouri Customer:

On October 10, 2014, the IAMO Telephone Company Board of Directors approved an increase in rates affecting prices for Local Exchange Access Line service that you receive. The increase will apply to your usage beginning on December 1, 2014.

The Federal Communications Commission (FCC) previously issued an order requiring local phone service providers to charge a minimum monthly rate for local phone service in order to avoid forfeiture of federal support funds. For 2015, the established minimum monthly rate is \$16.00. IAMO Telephone Company must increase its local service rates from \$14.00 to \$16.00 in order to avoid loss of support.

This will also affect the bundle prices by an increase of \$2.00 per month. However, IAMO will add for no additional cost the Call Waiting Caller ID feature. For more information as to how this valuable feature works, please contact your local IAMO office.