

Missouri-American Water Company

For

St. Joseph, Brunswick, Platte County, and Lawson
Service Areas

Name of Issuing Corporation

Community, Town or City

Minimum Customer Charge Rate for Low-Income Customers

AVAILABILITY - This rate is available only for customers that were active participants in Missouri-American Water’s low-income pilot program on May 28, 2023.

Customers that participated in the low-income pilot program received an 80% discount on the current fixed 5/8” meter minimum customer charge for twelve months, with a requirement to reestablish eligibility on an annual basis. The rate was subject to change at the effective date of new rates resulting from a rate case. The low-income pilot program has ended, effective May 28, 2023.

To ensure customers’ expectations regarding the discount for which they enrolled are fully realized, only those customers that were receiving the 80% discount as of May 28, 2023 shall continue to receive the 80% discount through the remainder of their specific eligibility period. Once a customer has completed their eligibility period, this discount will no longer be applied to the customer’s account and the customer is not eligible for further discount, as the low-income pilot program has ended. The current fixed monthly 5/8” meter minimum customer charge for St. Joseph, Brunswick, Platte County, and Lawson is \$10.00, and the discount applied to the customer’s monthly bill will be \$8.00.

Any discount provided after May 28, 2023 will not be recovered in a future Missouri-American Water rate case.

* *Indicates new rate or text*

+ *Indicates change*

Date of Issue:

June 15, 2023

Effective Date:

July 15, 2023

Issued By:

Rich C. Svindland, President
727 Craig Road, St. Louis, MO 63141