

**VIA ELECTRONIC FILING**

April 7, 2020

Mr. Dale Hardy Roberts, Chief Judge  
Missouri Public Service Commission  
200 Madison Street, Suite 100  
Jefferson City, MO 65102-0360

Re: ***XO Communications Services, LLC Missouri Tariff No. 7 Revisions***

Dear Mr. Roberts:

Please find for filing XO Communications Services, LLC ("XO"). Missouri Tariff No. 7 revisions. These revisions introduce grandfathering language for Federal, State and Local Government Agencies, and Educational Institutions. Please note that customers have been advised of this change via bill message (attached) prior to the onset of coronavirus. The services subject to the grandfathering have been of declining interest to our customers for some time now. Grandfathering these services should not negatively impact any of our Federal, State or Local Government Agency or Educational Institution customers during this unprecedented situation. Therefore, we are proceeding to file these tariff revisions consistent with our bill message and with the understanding that are not desired by our customers. Should any existing customer find it needs to make a move, addition or change regarding a grandfathered service during the duration of any federal or state executive order declaring a state of public health emergency, XO Communications Services, LLC is committed to working with those customers to offer the service past the effective date of the tariff revision, or to find an alternative service through another Verizon provider, to ensure our customers' business operations can continue uninterrupted during the crisis. We understand how important it is for people to stay connected, especially during this difficult time for our Nation.

The following pages are included in this filing:

**4th Revised Title Page**  
**3rd Revised Page 10**  
**3rd Revised Page 19**  
**5th Revised Page 54**  
**3rd Revised Page 272**  
**3rd Revised Page 289**

This filing is being submitted with an issued date of April 7, 2020 and effective date of May 8, 2020.

Should you have any questions, please contact me by telephone at 703-694-5950 or by email at [daniel.ostroff@verizon.com](mailto:daniel.ostroff@verizon.com).

Sincerely,

/s/ Daniel G. Ostroff

Daniel G. Ostroff  
Analyst, State Government Affairs

Enclosures

**ATTACHMENT**

## Bill Message

### TO OUR CUSTOMERS: NOTICE OF CHANGE IN TERMS

On or after May 8, 2020, the XO services listed in this notice will be 'grandfathered' for Federal, state, and local Government agencies and educational institutions. New customers will not be able to buy the services listed below from XO and moves, additions, and changes will no longer be permitted for existing customers.

Please share this important information with other members of your organization (e.g., IT, provisioning, network engineers, billing, operations, carrier managers) as they may be impacted.

#### List of Impacted Services:

1. Integrated Services Digital Network (ISDN)-Primary Rate Interface (PRI). Other names for this service are Inbound PRI; Local ISDN-PRI
2. Remote Call Forwarding (RCF)
3. Contact Center on Demand (CCOD)
4. XO Basic Business Lines. Other names for this service are Basic Line; Enhanced Business Line; Full Service Business Line; Foreign Exchange Line; Remote Call Forward; Small Business Basic Business Local Line Service I & II; Small Business Basic Business Multi-Line Service I & II; Business Service Basic Business Line I & II; Business Services Basic Business Local Line Service; Business Services Basic Business Multi-Line Service
5. Voice over Internet Protocol (VoIP) Origination. *Note: only XO VOIP Origination service is affected by this notice, not Enterprise SIP (ESIP), Hosted PBX or IP Flex*
6. XO Session Initiation Protocol (SIP) Trunking. *Note: This does not apply to XO Enterprise SIP (ESIP), Hosted PBX or IP Flex*
7. TDM bundled products: XOptions; Digital PBX Bundled Package; Integrated Access; PRI Bundled Package 1 & 2; True Business Total Communications (TBTC); Total Communications (TC); True Business (TB). XOptions Flex is not included
8. XO Business Trunks: Other names for this service are Analog Trunk; Digital Trunk; Combination Trunk; Inbound Trunk; Two Way Trunk; Dedicated LD, Direct Access Line; Full Switched; Fractional Switched; Digital T-1; Full Digital Switched T-1; Local Analog PBX Trunk Service; Local Digital PBX Trunk Service; Local Trunk - Basic PBX Analog Trunk; Private Branch Exchange (PBX) Trunks
9. XO Conferencing. Other names for this service are Conference Calling – Audio; WebEx
10. Hosted Security. Other names for this service are SRA; DMZ; WCF; Fault Tolerant
11. XO Centrex
12. Digital Subscriber Line (DSL). Other names for this service are ADSL; IDSL; SDSL.
13. Site Security. Other names for his service are ASA; FWL; VPN; managed security
14. Broadband Internet
15. ISDN Basic Rate Interface (BRI)
16. DDOS Mitigation
17. Long Distance and toll-free services offered as standalone services or in association with ISDN PRI, Business Lines, TDM Integrated Access, TBTC, XOptions, Business Trunks, Centrex, ISDN-BRI, VoIP Origination, and XO Session Initiation Protocol (SIP) Trunking

For more information about Verizon's services please contact us via MyXO.com or via the toll-free phone number on your bill. If you already have an existing Verizon sales representative, client service manager ('CSM') or contracts manager assigned to your business or you are supported by an authorized Verizon partner, please contact them directly.

**LOCAL EXCHANGE SERVICES TARIFF**

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**Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.**

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**This tariff, Missouri Tariff No. 7 submitted on behalf of XO Communications Services, LLC, cancels and replaces Missouri Tariff No. 7 submitted on behalf of XO Communications Services, Inc., Tariff No. 4, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 2., submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.**

Schedule of Rates, Rules and Regulations  
Governing of Local Service  
Provided in the State of Missouri  
  
OFFERED BY  
  
**XO Communications Services, LLC**

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO Communications Services, LLC is a Competitive Telecommunications Company under the Revised Statutes of Missouri

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Issued: April 7, 2020

Effective: May 8, 2020

Kelly Faul – Senior Manager  
22001 Loudoun County Pkwy  
Ashburn, VA 20147

LOCAL EXCHANGE SERVICES TARIFF

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(N)**SECTION 1 - DEFINITIONS**

**Advance Payment** - Payment of all or part of a charge required before the start of service.

**Anonymous Call Rejection** - This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.

**Assume Dial "9"** - A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.

**Authorized User** - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

**Auto Answer Back** - The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a hands free Meridian Business Set.

**Automatic Callback** - Allows a Customer to request notification from the central office when the number that is being dialed is no longer busy. When the called number is becomes free, the central office will ring the Customer and connect the Customer to the original called number.

**Automatic Line (Hotline)** - Directs the line to automatically call a preassigned number when a line user lifts the handset.

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(N)**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company****2.1.1 Application of Tariff-General**

This tariff applies to the Company's furnishing of basic local exchange services and local exchange services to business Customers within the Company's certificated area in the State of Missouri.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

**2.1.2 Shortage of Equipment or Facilities**

**2.1.2.1** The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

**2.1.2.2** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS**

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.  
**Category One - Sections 3.0 thru 3.29**

**3.0 Service Order Charges**

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

**Primary Service Order Charge**

Adding lines, moving services, convert product types \$50.00 per order

**Record Order Charge**

Adding or changing directory listings, changing billing account information \$15.00 per order

**Subsequent Order Charge**

Adding new features, changing existing features \$50.00 per order

**PIC Change Charge**

Changing interLATA or intraLATA carrier \$5.00 per line

**Line Restoral Charge**

Re-establishing service after suspension for non-payment \$20.00 per line

**Technician Visit Charge**

Requests requiring a technician to be dispatched for work to be completed \$150.00 per occurrence

**3.1 Local Calling Areas**

**3.1.1** XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

*Some material on this page was moved from Page 53, 65, 71, 79, 94, 100, 107, 119, 132, and 144.*

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS**

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.



LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - CONTRACT TARIFFS

5.1 Contract Tariff Option 101

5.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
ISDN-PRI Service	3.2.5
Small Business Basic Business Line I	3.2.6
Business Services Basic Business Line I	3.2.13
Small Business Basic Business Line II	3.2.14
Business Services Basic Business Line II	3.2.15

5.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 5.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

5.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

5.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 5.1.1 will apply for the Subscribed Service.