SBC Long Distance, Inc.

ADOPTION NOTICE

Effective November 3, 2004, Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance registered its intent to use the name SBC Long Distance, Inc. with the Missouri Secretary of State.

SBC Long Distance, Inc. hereby adopts, ratifies, and makes its own, in every respect as if it the same had been originally filed by SBC Long Distance, Inc., all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities and/or other instruments whatsoever, filed with the Public Service Commission of the State of Missouri, by Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance, prior to the effective date of this tariff.

By this notice, SBC Long Distance, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance has heretofore filed with said Commission.

Issued: November 24, 2004

Effective: December 24, 2004

Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



CANCELLED May 20, 2005 XT-2005-0399 Missouri Public Service Commission TN-2005-0149

PSC Mo. - No. 2

SBC LONG DISTANCE, INC.

T D

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate data services provided by SBC Long Distance, Inc. with principal offices at 5850 W. T Las Positas Blvd., Pleasanton, California 94588. This Tariff applies to services furnished within the State of Missouri. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

SBC Long Distance, Inc. is a competitive telecommunications company providing competitive T services in the state of Missouri.

Issued: November 24, 2004

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

RECD MAR 0 7 2001 Original Sheet 1 Service Commission

SOUTHWESTERN BELL COMMUNICATIONS SERVICES, INC. d/b/a SBC LONG DISTANCE

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate data services provided by Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance with principal offices at 5850 W. Las Positas Blvd., Pleasanton, California 94588. This Tariff applies to services furnished within the State of Missouri. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance is a competitive telecommunications company providing competitive services in the state of Missouri.

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Effective April 23, 2004

Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 9458 Missouri Public

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance RECD MAR 0 7 2001 Original Sheet 2 Service Commission

Waivers of Statutory and Regulatory Requirements

The following statutory and regulatory requirements have been waived for the Company:

Section 392.210.2 Establishes Uniform Systems of Accounts for annual reports Section 392.240(1) Just & Reasonable Rates Section 392.270 Ascertain Property Values Section 392.280 **Depreciation Accounts** Issuance of Securities Section 392.290 Acquisition of Stock Section 392.300.2 Section 392.310 Issuance of Stock and Debt Section 392.320 Stock dividend payment Issuance of securities, debts, & notes Section 392.330 Section 392.340 Reorganizations 4 CSR 240-10.020 Depreciation fund income Copies of rate schedules 4 CSR 240-30.010(2)(C) Uniform system of accounts 4 CSR 240-30.040 4 CSR 240-33.030 Minimum charge rules **Bypass** 4 CSR 240-35

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Tawnya Rechtin, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance_____

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588



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Southwestern Bell Communications Services, Inc. PSC Mo. No. 2 d/b/a SBC Long Distance

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CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

С	-	Changed regulation
D	-	Discontinued rate or regulation
I	-	Increase
Μ	-	Matter relocated without change
Ν	-	New rate or regulation
R	-	Reduction
S	-	Reissued matter
Т	-	Change in text, but no change in rate or regulation
Z	-	Correction

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TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are added to the Tariff from time to time. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- C. Paragraph Numbering Sequence There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Service Commission

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Access or Access Line: A transmission line used to transmit voice and/or data calls from the Customer's T Premises to a telephone company serving Wire Center or a Company-designated POP or from a telephone company serving Wire Center or a Company-designated POP to the Customer's Premises.

Airline Mileage: The distance in mileage between two Wire Centers whose position is specified by industry standards.

Alternate Routing PVC: Provides a logical connection to an alternate host site processor/server in the event of an outage at the primary location. Alternate Routing PVCs are utilized in the event of an outage at the primary location only, not typical day-to-day use.

Ancillary Charges: Charges for supplementary Services as set forth in this Tariff which may consist of both nonrecurring and monthly recurring charges.

ANSI: American National Standards Institute. A standards-setting, non-government organization, which develops and publishes standards for voluntary use in the United States.

Applicant: Any entity or individual who applies for Service under this Tariff.

ASR: Access Service Request. Used to request the provision of special access or Switched Access as specified by the Local Access Provider.

ATM: Asynchronous Transfer Mode/Cell Relay Service. A high speed digital data Service utilizing cellswitching technology. Access speeds range form DS1 (1.544 Mbps) to OC12 (622 Mbps).

Authorized User: A person, firm, corporation or other entity (including Customer) that 1) is authorized by the Customer to be connected to and utilize the Company's Services under the terms and regulations of this Tariff or 2) either is authorized by the Customer to act as the Customer in matters of ordering, changing or canceling Service or is placed in a position by the Customer, either through acts or omissions, to act as Customer in such matters. Such actions by an Authorized User will be binding on Customer and will subject Customer to any associated charges.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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Service Commission

PSC Mo. - No. 2

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

B-Channel: The Bearer, or B, Channel. A Bearer Channel is a basic communication Channel with no enhanced or value-added services included other than the Bandwidth transmission capability. A 64 Kbps Full Duplex Channel which is a fundamental component of ISDN.

B3ZS: (Bipolar with 3-Zero Substitution): B3ZS is line coding technique used in the SONET STS-1 (Synchronous Transport Signal-Level 1) electrical signal which is then converted to an optical signal for transmissions over the SONET optical fiber.

B8ZS (Bipolar 8 Zero Substitution): B8ZS is a DS1 line coding technique that enables digitized voice and data transmission at the rate of 1.536 Mbps independent of the number of consecutive zeros and pulse density requirements that are normally imposed on the T1 transmission line.

Bandwidth: The total frequency band, in Hertz, allocated for a Channel.

Base Rate: The nondiscounted monthly recurring charge for Data Services.

BER: Bit error ratio. The percentage of received bits in error compared to the total number of bits received, expressed as a number the power of 10.

Bit: Binary Digit. Bit denotes the smallest unit of information in a binary system of notation and is the basic unit in data communications.

Blocking: A temporary condition that may be initiated so that the Customer cannot utilize Service.

Bonding: Bonding refers to the joining of two or more 64-Kbps B-Channels together to get one Channel of 128Kbps or (nx64)Kbps Bandwidth. Bonding is also known as Channel aggregation.

Burst Rate: The upper Bandwidth limit the PVC is allowed to send data through the FRS network. The Burst Rate is limited by the actual physical Port access speed.

Business Customer: A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

Cancellation Charge: Also referred to as Service Order Cancellation Charge.

Ν

CAP: Competitive Access Provider.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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1st Revised Sheet 16 Replacing Original Sheet 16 Missouri Public

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

B-Channel: The Bearer, or B, Channel. A 64 Kbps Channel which is a fundamental component of ISDN.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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Business Customer: A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

CAP: Competitive Access Provider.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

CCITT: Consultative Committee on International Telegraphy and Telephone (now known as the ITU). Establishes standards for telecommunications equipment, systems, networks, and services.

Cell Loss Ratio: The ratio of the number of cells lost to the total number of incoming cells.

Channel or Circuit: A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

CIR: Committed Information Rate. Refers to the minimum data transmission rate committed for transmission over the FRS network by the Customer. The Customer may transmit or "burst" up to the port speed but any amount of data over the CIR will be marked as DE. All data marked as DE will be discarded in the event of network congestion.

Circuit Switched Data: (CSD) Provides the ability to process calls whether they are voice or N data over the public switched telephone network. The network must recognize how to appropriately handle each call, voice or data. ISDN coupled with CSD can provide | videoconferencing and broadband data communications by Bonding B-Channels together. CSD | data calls are measured in the same manner as voice calls, in units of minutes of use and B-Channel equivalents. N

CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

Commission: The Missouri Public Service Commission or any succeeding agency.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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Replacing 1st Revised Sheet 17

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Service Commission

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

CCITT: Consultative Committee on International Telegraphy and Telephone (now known as the ITU). Establishes standards for telecommunications equipment, systems, networks, and services.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS RECTO DEC 07 2001

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Company: Southwestern Bell Communications Services, Inc. ("SBCS") d/b/a SBC Long Distance ("SBCLD").

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company or other authorized Third Party Vendors contracted by the Company.

CPE: Customer-Provided Equipment. Terminal equipment connected to the telephone network which is owned by the Customer or leased by the Customer from a supplier.

CPNIP: Customer Premises Network Interface Points.

CRC: Cycle Redundancy Check. A process used to check the integrity of a block of data.

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CS: Controlled Slip. The occurrence at the receiving terminal of a replication or deletion of the information Bits in a frame.

CS Event: The occurrence of a Controlled Slip.

CSA: Canadian Standards Association. A non-profit, independent organization which operates a listing service for electrical and electronic materials and equipment.

CSD: Circuit Switched Data.

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CSU/DSU: Channel Service Unit/Data Service Unit.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance 1st Revised Sheet 18 Replacing Original Sheet 18

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

Customer Premises/Customer's Premises: Location(s) designated by a Customer where Service is originated/terminated.

D-Channel: The Delta, Data, or D, Channel. Used to carry signaling and control information associated with B-Channels. D-Channel provides out-of-band signaling for a faster call setup, dynamic Channel allocation, and other call information. Also known as non facility associated signaling.

Data Services: Communication Services which are designed to allow the transfer of formatted information between points. Data Services include but are not limited to Private Line Service, Frame Relay Service, ATM Service, and Primary Rate ISDN (PRI).

DE: Discard Eligible. A Frame Relay service standard that specifies that data sent across a PVC in excess of that connections' CIR will be marked by the network as being eligible for discard by the network in the event of network congestion.

Dedicated Access: Where Customer's Premises has a non-switched connection to the POP selected by the Company for origination and or termination of calls. When Dedicated Access is used to provide Data Services, the Dedicated Access is referred to as local loop.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Defects or Defective Service: A shortcoming or an imperfection in Data Service(s) as a result of mistakes, accidents, errors, omissions, interruption or delay in Service.

Disaster Recovery PVCs: PVCs that allow for the implementation of logical connections N between branch locations and a secondary processor/server center (disaster recovery site) should a non-recoverable disaster occur at the primary host site.

Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

DLCI: Data Link Connection Identifier. The address information assigned to Customerdesignated end points used to identify PVCs and route frames of data.

DSO: Digital Signal level Zero. Composed of one 64 kiloBit Channel.

DS1: Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

DS3: Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

DVA: Dedicated Voice Access.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

EFS: Error Free Seconds. A measure of the percentage of total seconds when measured over a consecutive thirty day period that do not contain Bit errors.

End User: The person or legal entity which uses the Service provided by the Company.

ES: Errored Second. A count of one-second intervals containing one or more CRC-6 code violations, or one or more CS events or one or more SEF events.

Exemption Certificate: A written notification provided by the Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

Extended Super-Frame Format: A DS1 framing standard. With this format twenty-four frames, instead of twelve, are grouped together.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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F.C.C.: Federal Communications Commission or any succeeding agency.

FE: Framing-Bit Error or Framing Error. An error occurring when a receiver improperly interprets the set of bits within a Frame.

FE Event: The occurrence of a framing error or framing-Bit error.

FOC: Firm Order Confirmation.

Frame: A group of data Bits, in a specific format, with a flag at either end to indicate the beginning and end of the frame. The defined format enables network equipment to recognize the meaning and purpose of specific Bits.

Frame Relay Service Port: A communications interface through which a Customer obtains connection to the Frame Relay network.

FRATM: Connects two Customer sites, one having Frame Relay Port and the other an ATM Port, N to provide transparent interworking between Frame Relay and ATM networks.

FRS: Frame Relay Service. A wide area data service that provides high throughput and low delay T via packet-switching technology. FRS offers Customers the capability to connect locations via PVCs T for data transmission.

FRS: Frame Relay Service. A packet data service accessible at speeds of up to 40 Mbps which provides Customers with a capability to connect locations via PVCs for data transmission.

FRTP: Frame Relay Term Plan.

FX: Foreign Exchange Service. Provides local telephone service from a central office message switch which is outside (foreign to) the subscriber's exchange area.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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Gbps: GigaBits per second. A billion Bits per second.

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Hertz: A unit of frequency equal to one cycle (the cycle) per second.

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IA: Intergrated Access.

ICB: Individual Case Basis. A Service provided involving a nonstandard arrangement. The nature of such Service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances.

ILEC: Incumbent Local Exchange Carrier.

InterLATA: Any call or transmission that originates in one LATA and terminates in a different LATA.

International: Involving two or more nations.

IntraLATA: Any call or transmission that originates in one LATA and terminates within the same LATA.

IOC: <u>Interoffice</u> <u>Channel</u>.

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SECTION 1 - DEFINITIONS AND ABBREVI	REC'D AUG 2 8 2002	
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Southwestern Bell Communications Services, Inc.PSC Mo. - No. 23rd Revised Sheet 24d/b/a SBC Long DistanceReplacing 2nd Revised Sheet 24

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

ISDN: Integrated Services Digital Network. Integrates voice, data, and video communications services via standard interfaces. ISDN is designed for telephone switches, computer telephony and voice processing systems. ISDN can deliver dedicated voice trunking over its B-Channels, video conferencing and broadband data applications by Bonding B-Channels together.

ITU: International Telecommunications Union (formerly known as the CCITT). An organization established by the United Nations with membership from virtually every government in the world. Its objectives are to set telecommunications standards and allocate frequencies to various uses.

IXC: Interexchange Carrier.

Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

Kbps: Kilobits Per Second. One thousand Bits per second.

LATA: Local Access Transport Area. A geographically defined regulatory boundary established by the Modification of Final Judgement.

LEC: Local Exchange Carrier.

Local Access: The service between a subscriber's premises and a Company-designated POP.

Local Access Provider: An entity providing Local Access.

Mbps: Megabits per second. Million Bits per second.

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SBC Long Distance, Inc.

PSC Mo. - No. 2

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

MRC: Monthly Recurring Charge.

MTM: Month-to-Month.

MTTR: Mean Time To Repair. The average time required to return a failed system to Service.

NATM: SBC PremierSERVSM ATM Service.

NFRS or NFR: SBC PremierSERVSM Frame Relay Service.

NNI: Network To Network Interface. The interface defines the point of interconnection between two service providers.

NNI – Port and Access: Connects the Customer's network to the Company FRS network, based upon the standards defined NNI signaling protocol. Each NNI Port and Access may accommodate multiple Permanent Virtual Circuits based upon the speeds selected.

NNI – Port Only: Connects the Customer's network to the Company FRS network, based upon the standards defined NNI signaling protocol. Each NNI Port may accommodate multiple Permanent Virtual Circuits based upon the speeds selected.

Non-Channelized: Non-Channelized is the capability to permit the unrestricted use of a digital communication channel independent of the number of consecutive zeros and pulse density requirements (ie., 64 kbps usable Bandwidth for a DSO channel and 1.536 Mbps usable bandwidth for a DS1 channel).

NRC: Non-recurring charge.

NSEP: National Security Emergency Preparedness.

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OC: Optical Carrier. Optical Carrier level-1 is the optical counterpart of STS-1 (the base rate, 51.840 Mbps, on which SONET is based). Direct electrical-to-optical mapping of the STS-1 signal with frame synchronous scrambling. All higher levels are direct multiples of OC-1 (i.e. OC-3 = 3 times OC-1, etc).

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 4th Revised Sheet 25 d/b/a SBC Long Distance Replacing 3rd Revised Sheet 25

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

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 Southwestern Bell Communications Services, Inc.
 PSC Mo. - No. 2
 3rd Revised Sheet 25

 d/b/a SBC Long Distance
 Replacing 2nd Revised Sheet 25

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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2nd Revised Sheet 25 Replacing 1st Revised Sheet 25



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PSC Mo. Storvice Commission Sheet 25 Southwestern Bell Communications Services, Inc. d/b/a SBC Long Distance **Replacing Original Sheet 25**

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

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SBC Long Distance, Inc.

PSC Mo. - No. 2

4th Revised Sheet 26 Replacing 3rd Revised Sheet 26

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

OC3: Optical Carrier Level 3.

OC12: Optical Carrier Level 12.

OPT: Office of Priority Telecommunications.

OTC: One Time Charge.

Out of Term: Rates and charges which apply to Customers with no term plan agreement, or which are applied when a term plan agreement has ended and no new term plan agreement has been signed.

Oversubscription: Oversubscription allows the sum of the CIRs for all PVCs connected to an access port to exceed the speed of the access port. No individual PVC may be provisioned at a speed greater than either of its associated port speeds.

Plexar: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

POP: Point-of-Presence. A physical place at which the local telephone company terminates subscriber Circuits for long distance dial-up or leased-line communications or a Company-designated location where a facility is maintained for the purpose of providing access to the Company's Service.

Port: The physical or electrical interface through which access to the communications network is obtained.

PRI: Primary Rate Interface. The ISDN equivalent of a DS1 Circuit. The Primary Rate Interface consists of twenty-four 64 Kbps Channels.

Priority FRATM: A VCC connection with VBRrt QoS that connect a FR Port to an ATM Port.

Priority PVCs: Priority Quality of Service offers reduced delay and packet loss between end-points when used with small, fixed-length frame traffic.

Private Line: Discrete communication Bandwidth dedicated for a Customer's exclusive use. A Private Line is provisioned on facilities that may be shared and accomplished through a variety of technologies and media.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

OC3: Optical Carrier Level 3.

OC12: Optical Carrier Level 12.

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Southwestern Bell Communications Services d/b/a SBC Long Distance	, Inc. PSC Mo No. 2 Replacin	2nd Revised Sheet 26 g 1st Revised Sheet 26
SECTION 1 - DEFIN	VITIONS AND ABBREVIATIONS	Missouri Public
OC3: Optical Carrier Level 3.	CANCELLED	RECD AUG 28 $\frac{T}{2002}$
ENDFIELD OC12: Optical Carrier Level 12.	OCT 132004 By 3-01RS26	T Service Commission
OTC: One Time Charge.	By 3-dRS26 Public Service Commission MISSOURI	Ν

Oversubscription: Oversubscription allows the sum of the CIRs for all PVCs connected to an access port to exceed the speed of the access port. No individual PVC may be provisioned at a speed N greater than either of its associated port speeds.

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Service Commission
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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

OC3: Optical Carrier Level 3. Digital transmission rate operating at 155.520 Mbps.

OC12: Optical Carrier Level 12. Digital transmission rate operating at 622.080 Mbps.

OTC: One Time Charge.

Plexar: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Private Line Service: Full duplex transmission/transport service between two points. Private Line Service(s) are defined by Bandwidth, signaling, media, etc.

PVC: Permanent Virtual Connection provides the customer with the electronic equivalent of a private line between two points. At the time of subscription to this form of service, a virtual circuit is established between two specific customer network addresses on the FRS network. While no physical circuits are dedicated, the two network addresses are electronically connected together.

QoS: Quality of Service.

Reseller: A Customer that resells the Company's Service(s) with the Company's authorization.

SEF: Severely Errored Framing event. The SE (severely errored) indicator of performance report message.

SEF Event: The occurrence of a severely errored frame. A one-second interval with eight (8) or more framing errors/framing-Bit errors.

Service: Any or all services provided pursuant to this Tariff.

Service Order: The standard Company order form(s), in effect from time-to-time, or Customer's forms accepted in writing by an authorized representative of the Company for Service which shall enable the Company to provide Service.

Service Order Change Charge: Charge applied for changes in Service Orders.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS Service Commission

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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SBC Long Distance, Inc.

PSC Mo. - No. 2

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

SES: Severely Errored Seconds. Errored seconds during which the error rate exceeded ten (10).

SOCC: Service Order Change Charge.

SONET: Synchronous Optical <u>NET</u>work. A family of fiber-optic transmission rates from 51.84 Mbps to 2.488 Gbps. An optical interface standard.

Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance with Section 69.115 of the FCC Rules and Regulations.

State: State of Missouri.

STS: Synchronous Transport Signal. A SONET electrical signal rate.

Switched Access: If the Customer's location has a transmission line that is switched through the LEC or CLEC to reach the long distance network, the access is switched.

Switched Services(s): Any Services that are not Data Services as defined herein which use message switches to share inter-switch transport.

T-1: Composed of twenty-four (24) 64 Kilobit Channels with a throughput capacity of 1.544 Mbps. Also called DS1.

T1C: A digital carrier facility used to transmit a DS-1 formatted digital signal at 3.152 Mbps.

Third Party Vendor: A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS KECD AUG 2 8 2002

Service Commission

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

Original Sheet 28

Service Commission

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SBC Long Distance, Inc.

PSC Mo. - No. 2

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

TLC: Termination Liability Charge. A charge which applies when the Customer cancels Service prior to the expiration date of a term plan agreement for Data Service(s).

Transmission Speed: Denotes the line or Channel speed in Bits per second.

TSP: Telecommunications Service Priority System.

TTR: Time To Repair. Measured in terms of hours from the time the Service was released for test and repair to operability within accepted thresholds. The time to restore Service on an event basis.

TTP: Time To Provision.

UNI: User-Network Interface. The physical and electrical demarcation point between the user and the service provider.

UNI - Port and Access: Connects the Customer to the Company's FRS network, based upon the standards defined UNI signaling protocol. Each UNI Port and Access may accommodate multiple Permanent Virtual Circuits based upon the speeds selected.

UNI – Port Only: Connects the Customer to the Company's FRS network, based upon the standards defined UNI signaling protocol. Each UNI Port may accommodate multiple Permanent Virtual Circuits based upon the speeds selected.

V&H: Vertical and Horizontal geographic coordinates.

VIP: Volume Incentive Plan.

Wire Center: A specified geographical location used for determining mileage measurements.

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 <u>d/b/a SBC Long Distance</u>

2nd Revised Sheet 29 Replacing 1st Revised Sheet 29

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

TLC: Termination Liability Charge. A charge which applies when the Customer cancels Service prior to the expiration date of a term plan agreement for Data Service(s).

Transmission Speed: Denotes the line or Channel speed in Bits per second.

TTR: Time To Repair. Measured in terms of hours from the time the Service was released for test and repair to operability within accepted thresholds. The time to restore Service on an event basis.

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V&H: Vertical and Horizontal geographic coordinates.

VIP: Volume Incentive Plan.

Wire Center: A specified geographical location used for determining mileage measurements.

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Lisa Porterfield, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

1st Revised Sheet 29 Replacing Original Sheet 29

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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V&H: Vertical and Horizonal geographic coordinates.

VIP: Volume Incentive Plan.

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Wire Center: A specified geographical location used for determining mileage measurements.

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Norm Descoteaux, Associate Director Regulatory 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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Service Commission

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

TLC: Termination Liability Charge. A charge which applies when the Customer cancels Service prior to the expiration date of a term plan agreement for Data Service(s).

Transmission Speed: Denotes the line or Channel speed in Bits per second.

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V&H: Vertical and Horizonal geographic coordinates.

VIP: Volume Incentive Plan.

Wire Center: A specified geographical location used for determining mileage measurements.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 <u>d/b/a SBC Long Distance</u> 1st Revised Sheet 30 Replacing Original Sheet 30

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Missouri Public SECTION 2 - RULES AND REGULATIONS Service Commission

- 2.1 Application of the Tariff
 - 2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate telecommunications Service offered by SBCS with principal offices located at 5850 W. Las Positas Blvd., Pleasanton, California 94588.

The Company operates as a competitive telecommunications company. Services in this Tariff are only available to Business Customers as specified herein.

- 2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- 2.1.3 Non-switched, Private Line Services will be provided only between exchanges and will not be offered within a local exchange.

Issued: February 14, 2003



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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.1 Application of the Tariff
 - 2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate telecommunications Service offered by SBCS with principal offices located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. Unless otherwise indicated in this Tariff, Service is available where facilities permit throughout the geographic area served by Southwestern Bell Telephone Company. The Company operates as a competitive telecommunications company. Services in this Tariff are only available to Business Customers as specified herein.
 - 2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
 - 2.1.3 Non-switched, Private Line Services will be provided only between exchanges and will not be offered within a local exchange.

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Norm Descoteaux, Regulatory Manager 5850 W. Las Positas Blvd., Pleasanton, California 94588

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Replacing 1st Revised Sheet 31

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SECTION 2 - RULES AND REGULATIONS

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2.2 Limitations On Service

2.2.1 Service is offered subject to the availability of the necessary systems, facilities, and equipment, and where Company provides Service and the rules of the Commission applying to long distance communications as published in 4 CSR 240-33. Company may refuse to provide Service to or from a location where the necessary systems, facilities, or equipment are not available. As used herein, the terms "availability" and "available" refer to systems, facilities, and equipment owned by Company and Company's current capacity purchased from third party providers. In cases where Service is not currently available, Company shall not be obligated to provide Service by a particular time or in a particular manner. If the parties cannot agree concerning the provision of currently unavailable Service, either party may cancel Customer's order for such Service. Service is subject to the following limitations:

- (A) Company does not undertake to transmit messages, but offers its Service when available, and shall not be liable for errors in transmission or for failure to establish connections.
- (B) Company reserves the right to refuse to process Third Party Vendor calls when standard validation techniques cannot confirm acceptance.
- (C) Company reserves the right to discontinue or limit Service, or to impose requirements, as required, to meet changing regulatory or statutory rules and standards.
- 2.2.2 Company reserves the right to discontinue or limit Service when necessitated by conditions beyond its control or when Service is used in violation of these terms and conditions or the law.
- 2.2.3 Reserve for future use.
- 2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff.

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SECTION 2 - RULES AND REGULATIONS REC'D MAR 2 8 2002

2.2 Limitations On Service

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Missouri Public Service Commission

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- 2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff and the rules of the Commission applying to long distance communications as published in 4 CSR 240-33. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of voice Services shall take precedence over the establishment of Data Services.
- 2.2.2 The Company reserves the right to refuse Service to any Applicant who is found to be indebted to the Company for Service previously furnished until satisfactory arrangements have been made for the payment of such indebtedness.
- 2.2.3 If Service is established and it is subsequently determined that the condition described in Section 2.2.2 of this Tariff exists, the Company may suspend or disconnect Service on five (5) days written notice until satisfactory arrangements have been made for the payment of prior indebtedness.
- 2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff. The Company may regularly review N any Customer's toll usage in order to protect itself from fraudulent or excessive usage | by high-risk Customers or Customers who are delinquent in their payments. When | the Company determines that the usage volume increases the likelihood that a | particular Customer will not pay or will be unable to pay for usage, the Company | may implement its toll blocking process, including calling card cancellation. | Customers will be provided notification of the limit placed upon their toll usage | pursuant to the establishment of credit, indebtedness of Service, and toll restrictions | provisions of this Tariff.

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Issued	March 28, 2002 Public Service Commission		Effective: May 1, 2002	
	5850	Norm Descoteaux, Regulatory Manager W. Las Positas Blvd., Pleasanton, California 94588	Missouri	Public
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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

RECD MAR 0 7 2001 Original Sheet 31 Service Commission

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SECTION 2 - RULES AND REGULATIONS

2.2 Limitations On Service

- 2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff and the rules of the Commission applying to long distance communications as published in 4 CSR 240-33. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of voice Services shall take precedence over the establishment of Data Services.
- 2.2.2 The Company reserves the right to refuse Service to any Applicant who is found to be indebted to the Company for Service previously furnished until satisfactory arrangements have been made for the payment of such indebtedness.
- 2.2.3 If Service is established and it is subsequently determined that the condition described in Section 2.2.2 of this Tariff exists, the Company may suspend or disconnect Service on five (5) days written notice until satisfactory arrangements have been made for the payment of prior indebtedness.
- 2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff.



Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations On Service (continued)
 - 2.2.5 Conditions under which the Company may, without notice, terminate Service without liability include, but are not limited to:
 - (A) Customer's or End User's use of the Service which constitutes a violation of either the provisions of this Tariff or of any laws, government rules, regulations, or policies or if such actions are reasonably appropriate to avoid violation of applicable law; or
 - (B) Any order or decision of a court or other governmental authority which prohibits the Company from offering such Service; or
 - (C) The Company deems termination necessary to protect the Company or third parties against unauthorized, fraudulent, or unlawful use of any Company Services, or to otherwise protect the Company's personnel, agents, or Service; or
 - (D) Customer's or End User's misuse of the long distance network; or
 - (E) Customer's or End User's use of the long distance network for any fraudulent or unlawful purpose; or
 - (F) Emergency, threatened, or actual disruption of Service to other Customers; or

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Service Commission

SECTION 2 - RULES AND REGULATIONS

2.2 Limitations On Service (continued)

2.2.5 (continued)

- (G) Unauthorized or fraudulent procurement of Service, including a misrepresentation of fact relevant to the conditions under which the Applicant or Customer obtains or continues to receive Service; or
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- (H) Abandonment of the Customer's Premises served; or
- (I) Insufficient or fraudulent billing information; or
- (J) Customer's check or draft is returned unpaid for any reason, after one attempt at collection; or
- (K) If at the time the Company issues a debit to the Customer's checking account or savings account, the debit is rejected by the bank for any reason. The Company will make at least one attempt at collection prior to termination of Service.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

RECD MAR 0 7 2001 Original Sheet 33

SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations On Service (continued)
 - 2.2.5 (continued)
 - (G) Unauthorized or fraudulent procurement of Service, including a misrepresentation of fact relevant to the conditions under which the applicant or Customer obtains or continues to receive Service; or
 - (H) Abandonment of the Customer's Premises served; or
 - (I) Insufficient or fraudulent billing information; or
 - (J) Customer's check or draft is returned unpaid for any reason, after one attempt at collection; or
 - (K) If at the time the Company issues a debit to the Customer's checking account or savings account, the debit is rejected by the bank for any reason. The Company will make at least one attempt at collection prior to termination of Service.

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Norm Descoteaux, Regulatory Manager DEC 0 7 2001 5850 W. Las Positas Blvd., Pleasanton, California 94588 Missouri Public

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

Service Commission

2.2 Limitations On Service (continued)

Service Commission

- 2.2.6 Conditions under which the Company may, with notice, terminate Service without liability include, but are not limited to:
 - (A) use of invalid or unauthorized telephone numbers; or,
 - (B) failure to pay for or provide assurances of, or security for, the payment of the Company's charges as per Section 2.8.1 or Section 2.8.2 of this Tariff; or
 - (C) non-payment of any sum owed the Company by the due date printed on the bill; or
 - (D) if there is a reasonable risk that criminal, civil or administrative proceedings or investigations based upon the transmission contents shall be instituted against the Company.
- 2.2.7 Initial and continuing Service is offered subject to the availability of necessary facilities and/or equipment, including those to be provided by other companies furnishing a portion of the Company's Service(s).

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SECTION 2 - RULES AND REGULATIONS

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- 2.1 Application of the Tariff
 - 2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate telecommunications Service offered by SBCS with principal offices located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff. The Company operates as a reseller. Service is available throughout the State where the Company has the necessary agreements with the Applicant's local service provider. The Company operates as a competitive telecommunications company. Services in this Tariff are available to Residential Customers and/or Business Customers as specified herein.
 - 2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations On Service (continued)
 - 2.2.8 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of Service includes, but is not limited to:
 - Service that is used by the Customer or End User to frighten, abuse, torment, (A) or harass another; or
 - **(B)** Service that is used by the Customer or End User in a manner which interferes with the use of Service by one or more other Customers; or
 - Service that is used by the Customer or End User to place calls by means of (C) illegal equipment, service, or device; or
 - Service that is used by the Customer or End User to transmit a message or to (D) locate a person or otherwise to give or obtain information, without payment of the applicable charge.
 - 2.2.9 The Company's failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, to grant a waiver of any term or conditions herein, or to grant the Customer an extension of time for performance, will not constitute the permanent waiver of any such term or condition herein. Each of the provisions of this Tariff will remain, at all times, in full force and in effect until modified in writing, signed by the Company and Customer.



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SECTION 2 - RULES AND REGULATIONS

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2.2 Limitations On Service (continued)

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- 2.2.10 The Company may rely on third parties to provide a portion of the Company's Service. The selection of the Third Party Vendors is made by the Company. The Company reserves the right to change Third Party Vendors at any time.
- 2.2.11 The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.2.12 Recording of telephone conversations provided pursuant to the Company's Service under this Tariff is prohibited except as authorized by applicable federal, state, and local laws.
- 2.2.13 The Company reserves the right to add, change, or delete Services at any time.
- 2.2.14 The Data Services offered in this Tariff begin and end at the network interface. The Customer is responsible for the provisioning, maintenance, and repair for all services on the Customer side of the network interface.
- 2.2.15 The Company, when acting at the Customer's request and as its authorized agent for ordering Dedicated Access, will make reasonable efforts to arrange for service.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance RECD MAR 0 7 2001 Original Sheet 36

Service Commission

SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations On Service (continued)
 - 2.2.10 The Company may rely on third parties to provide a portion of the Company's Service. The selection of the Third Party Vendors is made by the Company. The Company reserves the right to change Third Party Vendors at any time.
 - 2.2.11 The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
 - 2.2.12 Recording of telephone conversations provided pursuant to the Company's Service under this Tariff is prohibited except as authorized by applicable federal, state, and local laws.
 - 2.2.13 The Company reserves the right to add, change, or delete Services at any time.
 - 2.2.14 The Data Services offered in this Tariff begin and end at the network interface. The Customer is responsible for the provisioning, maintenance, and repair for all services on the Customer side of the network interface.
 - 2.2.15 The Company, when acting at the Customer's request and as its authorized agent for ordering Dedicated Access, will make reasonable efforts to arrange for service requirements such as special routing, route Diversity, alternate access, or Circuit conditioning.

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Issued: March 7, 2001

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SECTION 2 - RULES AND REGULATIONS

- 2.2 Limitations On Service (continued)
 - 2.2.16 The Company does not generally provide echo suppression. However, for Services that require Dedicated Access to reach the long distance network, the Company, not the Customer, will determine when echo suppression will be provided.
 - 2.2.17 Non-switched, Private Line Service will be provided only between exchanges and will not be offered within a local exchange.



Southwestern Bell Communications Services, Inc. PSC Mo. - No. 2 d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

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2.3 Limitation of Liability

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The Company's liability will be limited to that expressly stated in Sections 2.3.1 through 2.3.17 of this Tariff in connection with the provision of Service to Customer.

- 2.3.1 Company will not be liable to Customer for damages or statutory penalties or be obligated to make any adjustment, refund, or cancellation of charges, unless Customer has notified Company in writing of facts sufficient to provide Company with the reasonable basis of any dispute or claim for damages, within sixty (60) days after an invoice is rendered by Company giving rise to such dispute or claim.
- 2.3.2 Unless otherwise stated in this Tariff, the liability of the Company for negligence arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of recurring Service(s) shall be limited to a service adjustment based on the amount of time such Service is out of service times the applicable monthly recurring charge for Service.

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability

The Company's liability will be limited to that expressly stated in Sections 2.3.1 through 2.3.17 of this Tariff in connection with the provision of Service to Customer.

- 2.3.1 The Company shall not be liable for any damages caused by the negligence, gross negligence or willful misconduct of the Customer or Customer's agents, employees, officers, directors, contractors or vendors.
- 2.3.2 Unless otherwise stated in this Tariff, the liability of the Company for negligence arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of recurring Service(s) shall be limited to a service adjustment based on the amount of time such Service is out of service times the applicable monthly recurring charge for Service.

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