

**KLM TELEPHONE COMPANY
d/b/a FASTWYRE BROADBAND**

**PSC Mo. No. 1 Consolidated
1st Revised Sheet – Adoption Notice (T)
Replaces Original Sheet – Adoption Notice**

ADOPTION NOTICE

GENERAL AND LOCAL EXCHANGE TARIFF

KLM Telephone Company d/b/a Fastwyre Broadband hereby adopts, ratifies, and makes its own in every respect, as if the same had been originally filed by it, all tariffs of KLM Telephone Company filed with and approved by the Missouri Public Service Commission before the effective date of this tariff. (T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by KLM Telephone Company d/b/a Fastwyre Broadband within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business. (T)

Issued: August 11, 2022

Effective: September 1, 2022

John Walter
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

FILED
Missouri Public
Service Commission
TN-2023-0068; YI-2023-0037

**KLM TELEPHONE COMPANY
d/b/a FASTWYRE BROADBAND**

**PSC Mo. No. 1 Consolidated
2nd Revised Title Sheet (T)
Replaces 1st Revised Title Sheet**

GENERAL AND LOCAL EXCHANGE TARIFF

TITLE SHEET

**REGULATIONS AND SCHEDULE OF GENERAL RULES, REGULATIONS,
AND CHARGES APPLICABLE TO LOCAL
TELECOMMUNICATIONS SERVICE FURNISHED BY**

**KLM TELEPHONE COMPANY
d/b/a FASTWYRE BROADBAND (T)**

**SCHEDULE OF LOCAL RATES AND EXCHANGE MAPS
APPLYING TO THE EXCHANGE AREAS OF**

RICH HILL, RICHARDS, METZ, AND DEERFIELD

IN THE STATE OF MISSOURI

Issued: August 11, 2022

Effective: September 1, 2022

John Walter
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

FILED
Missouri Public
Service Commission
TN-2023-0068; YI-2023-0037

KIM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City

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FEB 19 1982

MISSOURI
Public Service Commission

Section I	Local Exchange Service
Section II	Exchange and Base Rate Area Maps
Section III	General Exchange Services
Section IV	Rules and Regulations

*Indicates new rate or text
+Indicates change

FILED

APR - 1 1982

Public Service Commission

DATE OF ISSUE 2 17 82
month day year

DATE EFFECTIVE 4 1 82
month day year

ISSUED BY Kenneth Kern
name of officer

Sec'y-Treas
title

Rich Hill, MO
address

KIM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City
Section I

LOCAL EXCHANGE SERVICE

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FEB 19 1982

I N D E X

Sheet MISSOURI
Public Service Commission

Deerfield	
Metz.	2
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Richards.	2
Taxes, Fees or Charges.	4

*Indicates new rate or text
+Indicates change

FILED

APR - 1 1982

Public Service Commission

DATE OF ISSUE 2 17 82
month day year

DATE EFFECTIVE 4 1 82
month day year

ISSUED BY [Signature]
name of officer

Sec'y-Treas Rich Hill, MO
title address

GENERAL AND LOCAL EXCHANGE TARIFF

The following statutory and rule provisions do not apply to the Company as they have been waived pursuant to §392.420 RSMo.:

(T)
(T)

A. Statutes

- 392.210.2 Accounting requirements (system of accounts)
- 392.240.1 Reasonableness of rates
- 392.270 Accounting requirements (valuation of property)
- 392.280 Accounting requirements (depreciation/accounts)
- 392.290 Issuance of Stocks, Bonds and Other Indebtedness
- 392.300 Transfer of Property
- 392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness
- 392.320 Certificate of Approval for Dividends
- 392.330 Accounting for Disposition of Proceeds
- 392.340 Reorganization

(M)
(N)
(N)
(N)
(N)

GENERAL AND LOCAL EXCHANGE TARIFF

B. Rules

- 4 CSR 240-3.520 Applications to sell or transfer assets
- 4 CSR 240-3.525 Applications to merge or consolidate
- 4 CSR 240-3.530 Applications to issue stocks, obtain loans
- 4 CSR 240-3.535 Applications to acquire stock
- 4 CSR 240-3.545(8)(C) Listing of Waivers in Tariff
- 4 CSR 240-3.550 Telco Records and Reports (except (5)(B), (D) and (E))
- 4 CSR 240-3.555 Residential Customer Inquiries
- 4 CSR 240-3.560 Procedure for Ceasing Operations
- 4 CSR 240-10.020 Depreciation Records
- 4 CSR 240-30.020 Residential Telephone Underground Systems
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-32.010 General Provisions
- 4 CSR 240-32.040 Metering, Inspections and Tests
- 4 CSR 240-32.050 Customer Services
- 4 CSR 240-32.060 Engineering and Maintenance
- 4 CSR 240-32.070 Quality of Service
- 4 CSR 240-32.080 Service objectives and surveillance levels
- 4 CSR 240-32.090 Connection of equipment and Inside Wiring
- 4 CSR 240-32.100 Provision of Basic Local and Interexchange Services
- 4 CSR 240-32.130-170 Prepaid Calling Cards (except 32.140 and 32.150(1))
- 4 CSR 240-32.180-190 Caller ID blocking requirements
- 4 CSR 240-33.010 Service and Billing Practice General Provisions
- 4 CSR 240-33.040 Billing and Payment standards
- 4 CSR 240-33.045 Clear identification and placement of charges on bills
- 4 CSR 240-33.050 Deposits
- 4 CSR 240-33.060 Residential Customer Inquiries
- 4 CSR 240-33.070 Discontinuance of service
- 4 CSR 240-33.080 Disputes by Residential Customers
- 4 CSR 240-33.090 Settlement agreements with residential customers
- 4 CSR 240-33.130 Operator service requirements
- 4 CSR 240-33.140 Payphone requirements (except (2))
- 4 CSR 240-33.150 "Anti-slamming" requirements
- 4 CSR 240-33.160 Customer Proprietary Network Information

Issued: January 29, 2013

Effective: March 1, 2013

Issued by: Jane Sutherland
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

Filed
Missouri Public
Service Commission
IN-2013-0371; YI-2013-0339

KLM Telephone Company
d/b/a American Broadband

PSC Mo. No. 1 Consolidated
5th Revised Sheet 1
Cancels 4th Revised Sheet 1
All Missouri Exchanges
Section 1

LOCAL EXCHANGE SERVICE

HOLD FOR FUTURE USE

(D)

(D)

Date of Issue: July 9, 2013

Date Effective: August 8, 2013

Jane Sutherland
Customer Operations Manager
KLM Telephone Company
Maitland, MO

Filed
Missouri Public
Service Commission
JI-2014-0015

KLM Telephone Company
d/b/a American Broadband

PSC Mo. No. 1 Consolidated
5th Revised Sheet 2
Cancels 4th Revised Sheet 2
All Missouri Exchanges
Section 1

LOCAL EXCHANGE SERVICE

HOLD FOR FUTURE USE

(D)

(D)

Date of Issue: July 9, 2013

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Jane Sutherland
Customer Operations Manager
KLM Telephone Company
Maitland, MO

Filed
Missouri Public
Service Commission
JI-2014-0015

KLM TELEPHONE COMPANY
d/b/a American Broadband

PSC Mo. No. 1 Consolidated
8th Revised Sheet No. 3
Cancels 7th Revised Sheet No. 3

LOCAL EXCHANGE SERVICE

General: Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to telephone service and messages to all stations within the designated exchanges.

		<u>Monthly Rate</u> ⁽¹⁾	
Business One-Party	First line	\$ 20.00	
	Additional lines	\$ 14.00	
Residence One-Party		\$ 18.00	(I)

⁽¹⁾All Business and Residence lines include Touchtone Service and Caller ID service.

Issued: April 27, 2016

Jane Sutherland
Customer Operations Manager
KLM Telephone Company
Maitland, MO

Effective: June 1, 2016

FILED
Missouri Public
Service Commission
JI-2016-0286

LOCAL EXCHANGE SERVICE

A. Bundled Packages

Rates and descriptions of the Company's bundled service offerings are available at the Company's website:

<http://abbmissouri.com>

(D)

(N)

(N)

KIM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City
Section I

LOCAL EXCHANGE SERVICE

RECEIVED

1. Taxes, Fees or Charges:

FEB 10 1982

When any legally constituted governmental body imposes a MISSOURI franchise, occupation, business, sales, license, exercise, or Commission privilege, or similar tax of any kind on this Company, the amount thereof, insofar as practical, shall be charged on a proportionate basis to all customers receiving telephone service within the boundaries of such governed area. This tax charge, in all cases, will be in addition to the regular charges for telephone service, and will appear on the regular customer bill, identified as such.

FILED

APR - 1 1982

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 2 17 82
month day year

DATE EFFECTIVE 4 1 82
month day year

ISSUED BY [Signature]
name of officer

Sec'y-Treas
title

Rich Hill, MO
address

KLM Telephone Company For All Missouri Exchanges
 Name of Issuing Corporation Community, Town or City
 Section 1 **RECEIVED**

LOCAL EXCHANGE SERVICE	DEC 17 1996
<p>Missouri School Discount Program</p> <p style="text-align: right;">MISSOURI Public Service Commission</p> <ol style="list-style-type: none"> 1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature. 2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph .3, following. 3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools. 4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates. 5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution. 6. In addition to meeting the qualification specified in Paragraph .3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company. 7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required. 8. The following local exchange services are eligible for a discount under this program: <ul style="list-style-type: none"> - Flat Rate, business one-party service. <p style="font-size: small;">*Indicates new rate or text +Indicates change</p>	<p style="text-align: center; font-weight: bold; font-size: 1.2em;">FILED</p> <p style="text-align: center; font-size: 0.8em;">JAN 17 1997</p> <p style="text-align: center; font-weight: bold; font-size: 0.8em;">MO. PUBLIC SERVICE COMMISSION</p>

REC'D JUN 01 2000

Missouri School Discount Program

- A. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
- E. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- F. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- G. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- H. The following local exchange services are eligible for a discount under this program:
- Flat Rate, business one-party service

Missouri Public
Service Commission

FILED JUL 01 2000

Missouri Public
Service Commission

KLM Telephone Company
For All Exchanges

REC'D JUN 01 2000

P.S.C. MO. No. 1
Original Sheet No. 6.2

Discounts for Schools and Libraries Participating in the Federal Universal Service Program

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.

- B. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

Missouri Public
Service Commission

FILED JUL 01 2000

Issued: June 1, 2000

Bruce Copsey, Secretary
KLM Telephone Company
P.O. Box 30
Rich Hill, MO 64779

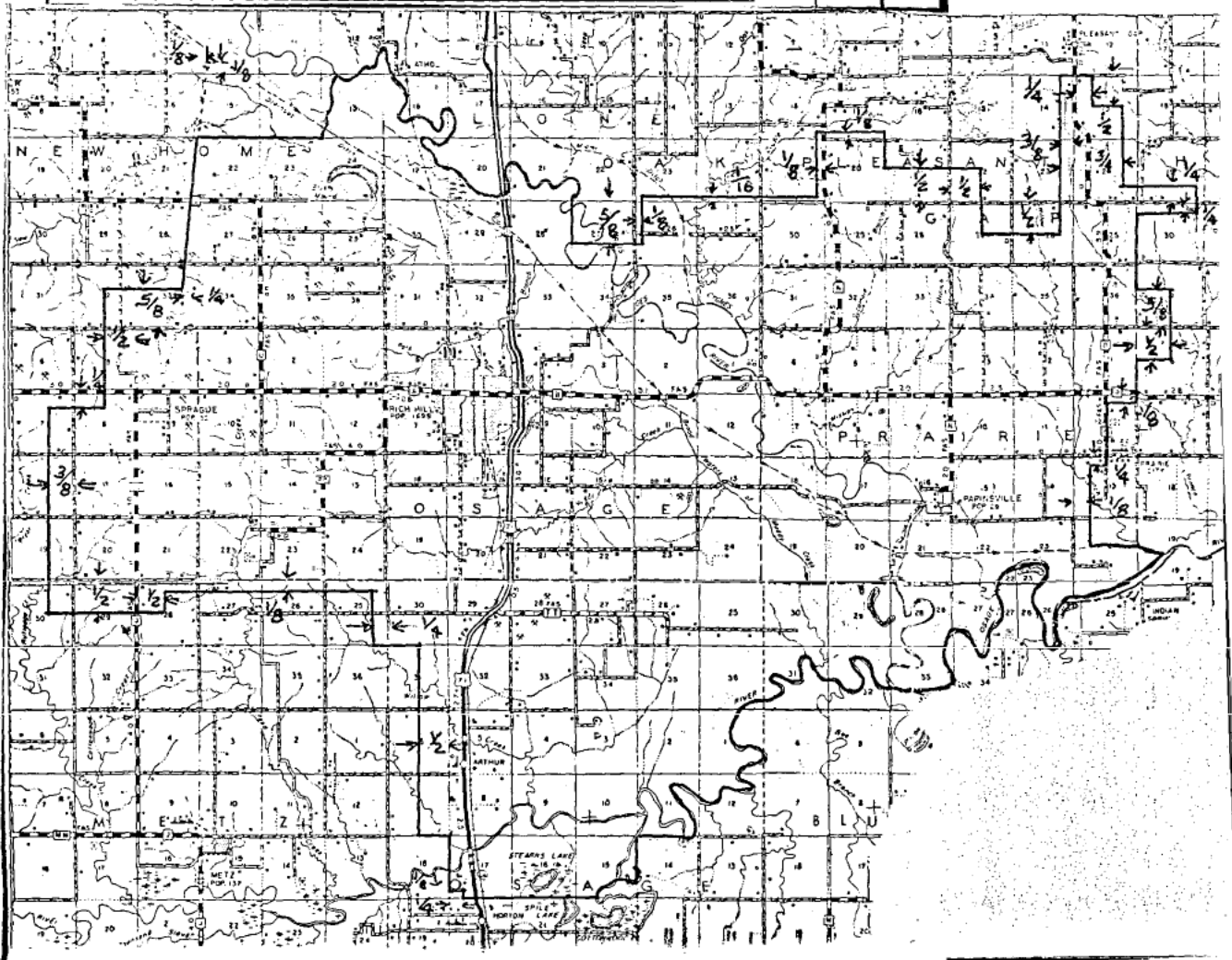
Effective: July 1, 2000

FORM NO. 13 P.S.C.MO. No. 1 Consolidated (Original) SHEET No. 1
(Revised)

Cancelling P.S.C.MO. No. All Previous Schedules (Original) SHEET No. _____
(Revised)

KIM Telephone Company For Rich Hill
Name of Issuing Corporation Community, Town or City
Section II

EXCHANGE AREA MAP



DATE OF ISSUE 2 17 82 DATE EFFECTIVE 4 1 82
month day year month day year

ISSUED BY Summit Kurn Sec'y-Treas Rich Hill, MO
name of officer title address

Filed
Missouri Public
Service Commission

FORM NO. 13

P.S.C.MO. No. 1 Consolidated 1st

{ Original }
{ Revised }

SHEET No. 1.1

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }
{ Revised }

SHEET No. 1.1

KLM TELEPHONE COMPANY

For Rich Hill

Name of Issuing Corporation

Community, Town or City

Section II

Missouri Public Service Commission	
HOLD FOR FUTURE USE	REC'D MAR 10 1999
Missouri Public Service Commission 200053 FILED AUG 17 1999	
<p>*Indicates new rate or text +Indicates change</p>	

DATE OF ISSUE March 10, 1999
month day year

DATE EFFECTIVE March 1, 1999

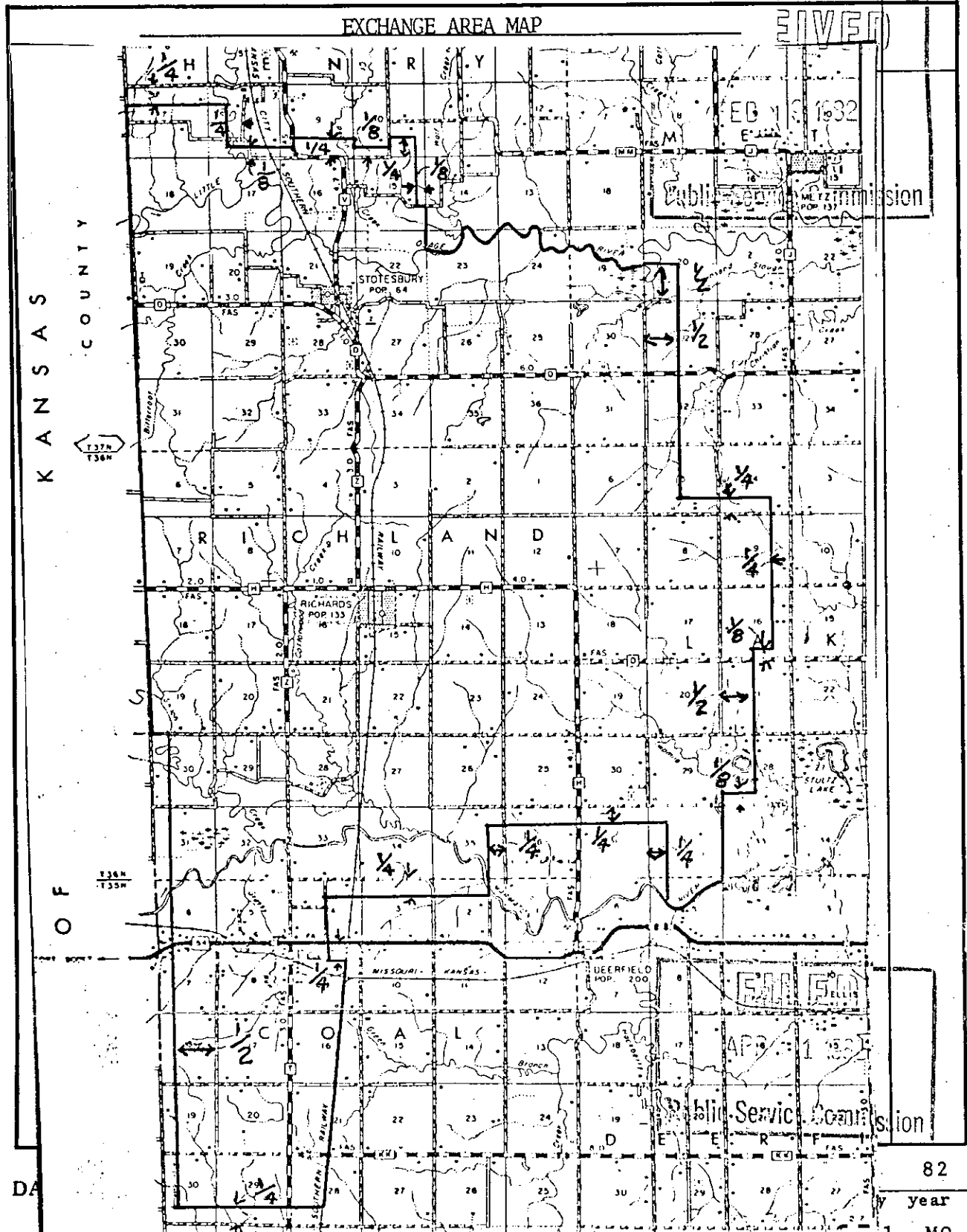
ISSUED BY Bruce Copsey, Secretary-Treasurer, Maitland, MO
name of officer title

AUG 17 1999

KIM Telephone Company
Name of Issuing Corporation

For

Richards
Community, Town or City
Section II



ISSUED BY *Deborah [Signature]* Dec 1, 1982
 Name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 Consolidated 1st { Original } SHEET No. 2.1
{ Revised }
Cancelling P.S.C.MO. No. All Previous Schedules { Original } SHEET No. 2.1
{ Revised }

KLM TELEPHONE COMPANY For Richards
Name of Issuing Corporation Community, Town or City
Section II

Missouri Public Service Commission	
HOLD FOR FUTURE USE	REC'D MAR 16 1999 *
Missouri Public Service Commission 200053 FILED AUG 17 1999	

DATE OF ISSUE March 10, 1999 DATE EFFECTIVE [REDACTED]
month day year month day year

ISSUED BY Bruce Copsey, Secretary-Treasurer, Maitland, MO AUG 17 1999
name of officer title address

KLM Telephone Company
Name of Issuing Corporation

For

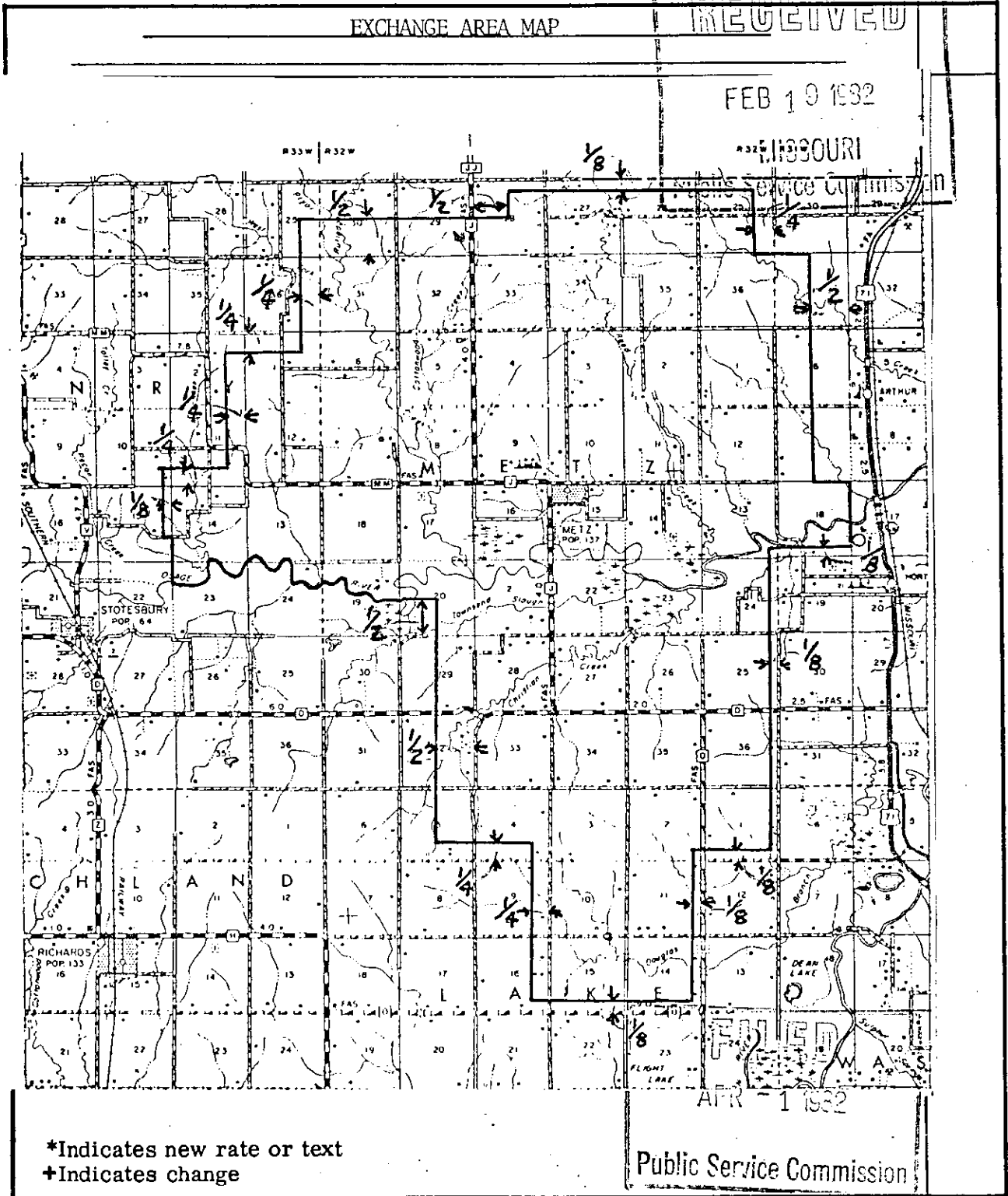
Metz
Community, Town or City
Section II

EXCHANGE AREA MAP

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FEB 19 1932

MISSOURI



DATE OF ISSUE 2 17 82
month day year

DATE EFFECTIVE 4 1 82
month day year

ISSUED BY *James B. Kern*
name of officer

Sec'y-Treas
title

Rich Hill, MO
address

FORM NO. 13 P.S.C.MO. No. 1 Consolidated 1st { Original } SHEET No. 3.1
{ Revised }
Cancelling P.S.C.MO. No. All Previous Schedules { Original } SHEET No. 3.1
{ Revised }

KLM TELEPHONE COMPANY For Metz
Name of Issuing Corporation Community, Town or City
Section II

Missouri Public Service Commission	
HOLD FOR FUTURE USE	REC'D MAR 10 1999 *
Missouri Public Service Commission 200053 FILED AUG 17 1999	
*Indicates new rate or text +Indicates change	

DATE OF ISSUE March 10, 1999 DATE EFFECTIVE [REDACTED]
month day year month day year
ISSUED BY Bruce Copsey, Secretary-Treasurer, Maitland, MO AUG 17 1999
name of officer title address

KLM TELEPHONE COMPANY
Name of Issuing Corporation

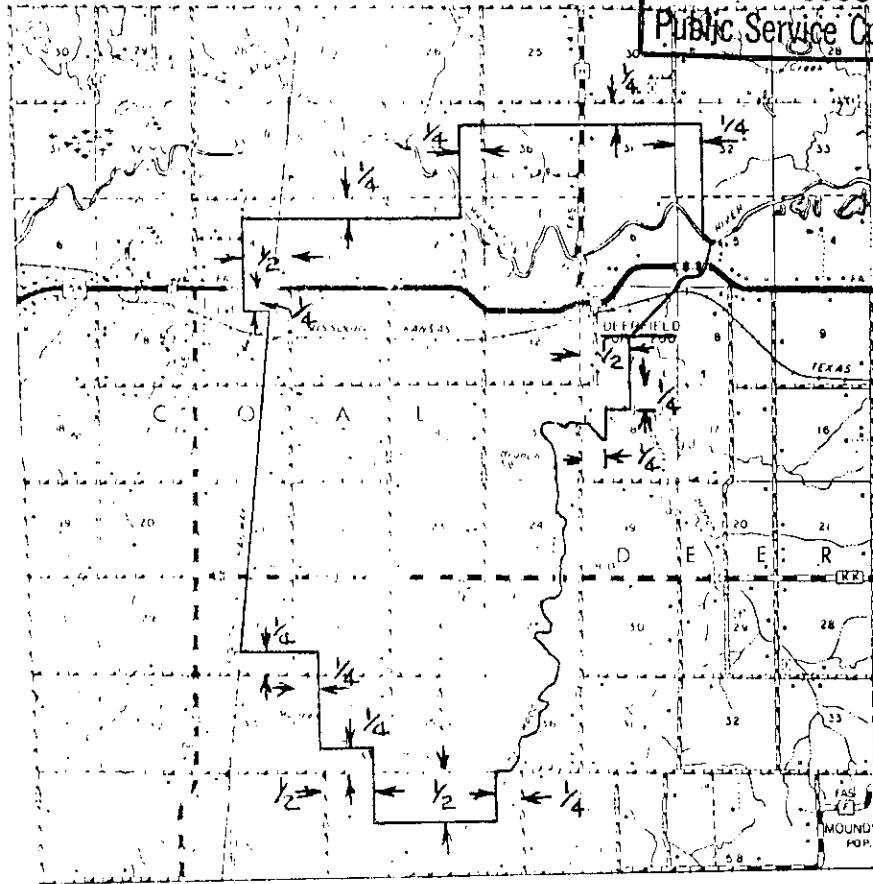
For Deerfield
Community, Town or City
Section II

EXCHANGE AREA MAP

RECEIVED

APR 16 1982

MISSOURI
Public Service Commission



FILED

MAY 27 1982

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 4 16 82 DATE EFFECTIVE 5 27 82
month day year month day year

ISSUED BY *Denise L. Kern* Sec'y Treas Rich Hill, MO.
name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 Consolidated 1st { Original } SHEET No. 4.1
{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules { Original } SHEET No. 4.1
{ Revised }

KLM TELEPHONE COMPANY For Deerfield
Name of Issuing Corporation Community, Town or City
Section II

Missouri Public Service Commission	
HOLD FOR FUTURE USE	REC'D MAR 10 1999 *
Missouri Public Service Commission 200053 FILED AUG 17 1999	

*Indicates new rate or text
+Indicates change

DATE OF ISSUE March 10, 1999 DATE EFFECTIVE [REDACTED]
month day year month day year

ISSUED BY Bruce Copsey, Secretary-Treasurer, Maitland, MO AUG 17 1999
name of officer title address

GENERAL EXCHANGE SERVICES

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Issued: December 1, 2016

Effective: December 2, 2016

Joe Jetensky
KLM Telephone Company
P.O. Box 400
Blair, NE 68008

FILED
Missouri Public
Service Commission
JI-2017-0102

GENERAL EXCHANGE SERVICES
LOCAL EXCHANGE SERVICE

1. Extra Directory Listings¹ *

2. Joint User Service:
 - a. Business, 150% Business Access Line Rate per month
 - b. Residence, 150% Residence Access Line Rate per month

¹Directory Services are competitive services pursuant to Section 392.361.8, RSMo 2008 *

Issued: October 15, 2009

Effective: November 15, 2009

Shawn Hanson
KLM Telephone Company
P.O. Box 30, 616 E. Park Ave.
Rich Hill, MO 64779

FILED
Missouri Public
Service Commission
JI-2010-0279

K L M Telephone Company
Name of Issuing Corporation

For Area Served
Community/Town of RECEIVED
Section III

SEP 9 1988

SERVICE CHARGES

MISSOURI
Public Service Commission

- | | | |
|--|--------|--------|
| 1. Installation of Service to demarcation point | \$5.00 | Note 1 |
| 2. Transfer or Name Change when no change is requested in the location of the Demarcation Point | \$3.00 | |
| 3. Move or Change of the Demarcation Point | \$3.00 | |
| 4. Restoration of Service after suspension for which the subscriber is responsible | \$5.00 | |
| 5. <u>DEMARCATIION POINT</u> - The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility. | | |

NOTE (1)

See paragraph 6 for exceptions to this charge as it applies to link up Missouri service.

FILED

SEP 26 1988
89-55
Public Service Commission

* Indicates new rate or text
+ Indicates change

SEP 26 1988

DATE OF ISSUE September 9, 1988
month day year

DATE EFFECTIVE ~~September 9, 1988~~
month day year

ISSUED BY Bennett J. Hill
name of officer

Secretary/Treasurer, Rich Hill, MO
title address

LOCAL EXCHANGE TARIFFS

HOLD FOR FUTURE USE

(N)

(D)

(D)

LOCAL EXCHANGE TARIFFS

HOLD FOR FUTURE USE

(N)

(D)

(D)

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

A. General Regulations

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://www.abmissouri.com/Lifeline>.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://www.abmissouri.com/Lifeline>.

(T)

(T)

LOCAL EXCHANGE TARIFFS

HOLD FOR FUTURE USE

(T)

(D)

(D)

Issued: December 1, 2016

Effective: December 2, 2016

Joe Jetensky
KLM Telephone Company
P.O. Box 400
Blair, NE 68008

FILED
Missouri Public
Service Commission
JI-2017-0102

KLM Telephone Company
of Rich Hill, Missouri

LOCAL EXCHANGE TARIFFS

RECEIVED

Toll Access Restriction

NOV 19 1997

- A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Available to the customer is the restriction of 0+, 0-, and 8XX IN-WATS where facilities allow.
- B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- C. Customers must apply in writing for the establishment of Toll Access Restriction.
- D. The appropriate non-recurring charges will apply to establish service.
- E. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)	\$ 1.00
--------------------------------------	---------

* Indicates new rate or text
+ Indicates change

FILED

JAN -1 1998

MISSOURI
Public Service Commission

Issued: November 26, 1997

Bruce Copsey
KLM Telephone Company
211 Ash Street
Maitland, MO 64466-0112

Effective: January 1, 1998

LOCAL EXCHANGE SERVICE

CANCELLING P.S.C. MO. NO. 1 CONSOLIDATED, Section III:

2nd Revised Sheet No. 1.7
Original Sheet No. 1.8
Original Sheet No. 1.9

(N)

(N)

(D)

(D)

Issued: December 1, 2016

Joe Jetensky
KLM Telephone Company
P.O. Box 400
Blair, NE 68008

Effective: December 2, 2016

FILED
Missouri Public
Service Commission
JI-2017-0102

FORM NO. 13 P.S.C.MO. No. 1 Consolidated 4th { Original } SHEET No. 2
 { Revised }

Cancelling P.S.C.MO. No. 1 Consolidated 3rd { Original } SHEET No. 2
 { Revised }

KLM TELEPHONE COMPANY For Rich Hill
Name of Issuing Corporation Community, Town or City
Section III

GENERAL EXCHANGE SERVICE <u>Missouri Public</u> <u>Service Commission</u>	
<p><u>Extension Service:</u></p> <p>1. Extension service provides the user with the capability for originating calls from or receiving calls in instruments provided at locations in addition to the location of the main station where such instruments are connected to the same exchange access line as the main station.</p>	<p>REF'D MAR 10 1999</p> <p>D D</p>
<p>Missouri Public Service Commission</p> <p>200053</p> <p>FILED AUG 17 1999</p>	
<p>*Indicates new rate or text +Indicates change</p>	

DATE OF ISSUE March 10, 1999 DATE EFFECTIVE [REDACTED]
month day year month day year

ISSUED BY Bruce Copsey, Secretary-Treasurer, Maitland, MO AUG 17 1999
name of officer title address

GENERAL EXCHANGE SERVICES

Held for future use

(D)

Issued: October 15, 2009

Effective: November 15, 2009

Shawn Hanson
KLM Telephone Company
P.O. Box 30, 616 E. Park Ave.
Rich Hill, MO 64779

FILED
Missouri Public
Service Commission
JI-2010-0279

PRIVATE LINE TARIFF CONCURRENCE

Private Line Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers. (T)

P.S.C. Mo.-No. 1 CONSOLIDATED

KLM Telephone Company

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Section 3
For All Missouri Exchanges
Original Sheet 3.1.1

PRIVATE LINE TARIFF CONCURRENCE
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PRIVATE LINE TARIFF CONCURRENCE

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3.1 GENERAL

3.1.1 This Section of this Tariff sets forth the rates and charges for services described in Section 2

MAY 9 1988

A. Cross reference to Section numbers are listed down the right column of each rate page.

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Public Service Commission

B. Rate application is as set forth in Section 2 of this Tariff.

3.2 RATES

3.2.1 Special Signaling Service-Series 100

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each per first termination on a premises			
Type 102 (1L3QY) (1LMCY) . . .	\$ 17.65	\$240.00	2.2.1
2. Interoffice Channel, each V-H mile, or fraction thereof			
Type 102 (1L3QS) (1LMCS)50	None	2.2.1
3. Interoffice Channel Terminal, per terminal (Two required per interoffice channel)			
Type 102 (OXNPS) (OXNSS) . . .	\$ 11.10	None	2.2.1

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.1 Special Signal Service Series-100-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>Monthly Rate</u>		<u>Tariff Ref.</u>
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	
4. Interexchange Channel, per V-H mile or fraction thereof			
Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly Rate</u>	<u>Service Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel)			
Type 102 (0XN3S)(0XN2S)	\$ 33.65	None	2.2.1
6. Each additional point of termination of a local channel,different building, same premises per 1/10 mile(1)(3)			
Type 102 First 1/10 mile(1L3QK)(1LMCK)	4.00	75.00(2)	2.2.1
Additional 1/10 mile	.55		
7. Each additional point of termination of a local channel in the same building (1)(3)			
Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

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- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200

A. Rates-IntraLATA Interexchange

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	HALF	DUPLEX	Service Charge	Tariff Ref.
	DUPLEX	DUPLEX		
	Monthly Rate	Monthly Rate		
1. Local Channel, each, per first termination on a premises				
Type 250	\$23.65	\$41.20	\$ 300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMFY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
Type 251	43.85	59.90	300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMFY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel				
Type 250	\$ 3.80	\$ 6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
Type 251	3.80	6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
3. Interoffice Channel Terminal, per terminal (two required for each interoffice channel)				
Type 250 . . .(01N5S)	7.00	7.00 (01N6S)	None	2.2.2
Type 251 . . .(01N5S)	3.45	3.45 (01N6S)	None	2.2.2

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>HALF DUPLEX</u>		<u>DUPLEX</u>		Tariff Ref.
	Monthly Rate		Monthly Rate		
	0 to 250 miles each mile	Each Add. mile over 250	0 to 250 miles each mile	Each Add. mile over 250	
4. Interexchange Channel, each V-H mile or fraction thereof					
Type 250	\$1.80	\$.90	\$ 1.80	\$.90	2.2.2
	(1LYK4, 1L3C4, 1L6D4, 1LMD4)		(1LYD4, 1L3A4, 1L6A4, 1LMF4)		
Type 251	2.45	1.50	2.45	1.50	2.2.2
	(1LYK4, 1L3C4, 1L6D4, 1LMD4)		(1LYD4, 1L3A4, 1L6A4, 1LMF4)		

	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service</u>	<u>Tariff</u>
	Monthly Rate	Monthly Rate	Charge	Ref.
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)				
Type 250 (01N2S)	\$40.85	\$41.75 (01N3S)		2.2.2
Type 251 (01N2S)	38.15	38.15 (01N3S)		2.2.2

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1)(2)(4)				
Type 250				
First 1/10 mile. . .	\$18.15	\$18.15	\$130.00(3)	2.2.2
	(1LYDK, 1L3AK, 1L6BK, 1LMFK)	(1LYKK, 1L3CK, 1L6DK, 1LMDK)		
Additional 1/10 mile	.60	1.15		
7. Each additional point of termination of a local channel in same building(1)(2)(4)				
Type 250. . . (W1W)	15.75	15.75(W2W)	130.00(3)	2.2.2

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- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

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PRIVATE LINE TARIFF CONCURRENCE

1.2 RATES-(Continued)

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3.2.3 Voice Grade Service-Series 300(1) and Series 400

A. Rates-IntraLATA Interexchange

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Public Service Commission

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each, per first termination on a premises			
Type 311 (1LPAY)(1LIOY)(1L3AY) (1LLBY)	\$39.40	\$280.00	2.2.3
Type 312 (1LPRY)(1LVRY)	61.25	270.00	2.2.3
Type 314A (1LTAY)	83.35	340.00	2.2.3
Type 414B (1LTBY)	96.30	560.00	2.2.3
Type 420 (1LMDY)(1L6CY)(1LLCY)	63.45	290.00	2.2.3
Type 422 (1LMFY)(1L6AY)(1LLDY)	63.45	290.00	2.2.3
Type 423 (1LMGY)	32.95	280.00	2.2.3
Type 424 (1LMHY)	61.70	340.00	2.2.3
Type 425 (1LMJY)	45.85	270.00	2.2.3
Type 428 (1LMKY)	43.55	270.00	2.2.3
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel(1LHBS)(1LJKS) (1LPJS)(1LTBS)(1LLOS)(1L3AS) (1L6BS)(1L6DS)(1LMFS)(1LVRS)	7.55	None	2.2.3
3. Interoffice Channel Terminal, per terminal (two required per interoffice channel)(PMNSS) (PMNFX)	4.35	None	2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>Monthly Rate</u>		<u>Tariff Reference</u>
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	
4. Interexchange Channel, each V-H mile, or fraction thereof (1LHU4)	\$ 4.10	\$ 1.05	2.2.3
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)			
	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Type 311 (P1NA1)	\$ 27.90	None	2.2.3
Type 312 (P1NB1)(P1ND1)	27.90	None	2.2.3
Type 314 (P1NG1)	27.90	None	2.2.3
Type 414B (P1NH1)	27.90	None	2.2.3
Type 420 (P1NQ1)(P1NC1)	27.90	None	2.2.3
Type 422 (P1NR1)(P1NE1)	27.90	None	2.2.3
Type 423 (P1NS1)	27.90	None	2.2.3
Type 424 (P1NT1)	27.90	None	2.2.3
Type 425 (P1NU1)	27.90	None	2.2.3
Type 428 (P1NV1)	27.90	None	2.2.3
Foreign Exchange (P1NF4)	27.90	None	2.2.3

	<u>Monthly Rate</u>	
6. Bridging Charge, (multi-point service), per bridged channel (BQ7).	\$ 7.55	2.2.5

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES--(Continued)

3.2.3 Voice Grade Service--Series 300(1) and Series 400--(Continued)

B. Conditioning Options--Available for Types 414B, 414C, 420 and 422.

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Type C1			
-Two point not arranged for switching, per service point (P2W)	\$ 9.40	\$80.00	2.2.3
-Two point arranged for switching to another two-point channel, per service point (P2X)	17.00	80.00	2.2.3
-Multi-point channel, per service point (P3G)	18.80	80.00	2.2.3
2. Type C2			
-Two point not arranged for switching, per service point (P3HC2)	37.70	80.00	2.2.3
-Two point arranged for switching per service point (P3J)	56.45	80.00	2.2.3
-Multi-point channel, per service point (PB9)	56.45	80.00	2.2.3
3. Type C4			
-Two-point channel, per service point (P4G)	65.80	80.00	2.2.3
-Three or four-point channel, per service point (6DU)	84.70	80.00	2.2.3

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422-(Continued)

	Monthly Rate	Service Charge	Tariff Reference
4. Type C5			
-On a two-point channel not arranged for switching, per service point (UHD)	94.10	80.00	2.2.3
5. Type D1			
-Two-point channel not arranged for switching, per service point (QHA)	(CR)\$11.35	(CR)\$80.00	2.2.3
C. Foreign Exchange Service			
Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)	61.10	410.00	2.2.3
Between exchanges over 20 miles apart (T22)	70.70	410.00	2.2.3
Point of Termination in two foreign exchanges (T1S)(3)	109.95	410.00	2.2.3
D. Foreign Serving Office Service			
Point of Termination in one foreign serving office (2) (T21SFS)	None	180.00	2.2.3
Point of Termination in two foreign serving offices(3) (T1SFS)	13.35	180.00	2.2.3

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

D. Foreign Serving Office Service-(Continued)

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Interoffice Channel Terminal, each (two required per interoffice channel) (PMNFS)	\$14.10	None	2.2.3

3.2.4 Special Bridging Service

A. Split Band Arrangement

1. Rates

a. Special bridge and common equipment(2)

-Maximum of 48 remote stations (BMC48)	\$47.80	None	2.2.5
-Maximum of 95 remote stations (BMC95)	71.75	None	2.2.5

b. Access Lines

-Master Station (1LM4Y) Equivalent to Type 420

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- (1) Obsolete - Applicable to existing to existing service installations at existing locations for existing customers.
(2) Customer must specify, transmit and receive frequency of Master Station.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.4 Special Bridging Service-(Continued)

A. Split Band Arrangement-(Continued)

1. Rates-(Continued)

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	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
c. Remote Station Connection -Per Remote Station (BMD)	\$5.90	None	2.2.5
B. Passive Bridging Arrangement			
1. Rates			
a. Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMCl0)(1)	9.00	None	2.2.5
b. Access lines			
-Master Station (1LM3Y)	Equivalent to Type 423		
-Remote Station			
-Interconnecting Station (1LM2Y)	Equivalent to Type 423		
c. Access Line Connection			
-Per Access Line (BT7)	3.20	None	2.2.5
d. Interbridge Connection (MF7)	4.95	None	2.2.5

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(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, between master or interconnecting station and remote station.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

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3.2.5 Signaling

A. Signaling Options

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1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(4)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6

Arranged for Loop signaling, a maximum of 1300 ohms.

-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(4)	2.2.6

Arranged for Loop signaling, per customer requested ohm maximum

-Type 428 (SLLC8)	21.60	65.00(4)	2.2.6
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- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (4) Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.5 Signaling-(Continued)

A. Signaling Options-(Continued)

MISSOURI
Public Service Commission

3. Interexchange Intralata Type A, B and C Signaling Arrangements

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Loop Signaling Options per Local Channel on Type 428 when associated with station ports of a premises switching system			
Type A capable of operation over loops with resistance in the range of 0-199 ohms (SALAS)	\$ 8.40	\$30.00(1)	2.2.6
Type B capable of operation over loops with resistance in the range of 200-899 ohms (SAUBS)	8.70	30.00(1)	2.2.6
Type C capable of operation over loops with resistance in the range of 900 ohms or more (SAYCS)	3.55	1.05(1)	2.2.6

The DC resistance specification does not imply a guaranteed end-to end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms) exclusive of 200 ohm maximum terminal equipment resistance.

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(1) The Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel. Public Service Commission

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

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3.2.6 Miscellaneous Charges

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Service Charge Tariff Reference

A. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1(B)
B. Institutional Program for Premises Wiring Charge		
1 - Element 1 (EPC1E)	35.05	1.6.1(B)
2 - Element 2 (EPCAE)	8.15	1.6.1(B)
C. Restoration Priority Change		
- Per Private Line Service	21.60	1.4.10

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GENERAL AND LOCAL EXCHANGE SERVICE TARIFFS (T)

(D)

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(D)

CANCELLING P.S.C. MO. No. 1 Consolidated, Section 3:

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- Original Sheet 3.1.17
- Original Sheet 3.1.18
- Original Sheet 3.1.19
- First Revised Sheet 3.1.20
- First Revised Sheet 3.1.21
- Original Sheet 3.1.22

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ACCESS SERVICES TARIFF CONCURRENCE

Access Services

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers. (T)

P.S.C. MO. No. 1 CONSOLIDATED

KLM TELEPHONE COMPANY
d/b/a AMERICAN BROADBAND

6th Revised Sheet No. 3.3
 Cancels 5th Revised Sheet No. 3.3
 For All Missouri Exchanges
 Section 3

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges

12.1 KLM Telephone Company

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(A) Intrastate Carrier Common Line Access, per minute			
- Originating, Non-Toll Free	\$0.041210	3.6	(C)
- Originating, Toll Free Only	\$0.000000		(N)
- Terminating	\$0.000000	3.6	
(B)			
(C)			
(D)			

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation</u> <u>Per Entrance Facility</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		
(B) <u>Local Transport – Premium Access</u>			
1. <u>Entrance Facility</u> <u>Per Termination</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		
2. <u>Direct Trunked</u> <u>Transport</u>		6.2(A)(2)	
a. Direct Trunked Facility Per Mile			
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		
b. Direct Trunked Termination Per Termination			
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		

**The Company concurs with the rates, terms and conditions of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37>

(C)
(C)

Issued: June 18, 2021

Issued By: Jane Sutherland
 P.O. Box 112, 208 Ash Street
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P.S.C. MO. No. 1 CONSOLIDATED

**KLM TELEPHONE COMPANY
d/b/a AMERICAN BROADBAND**

8th Revised Sheet No. 3.3.1
Cancels 7th Revised Sheet No. 3.3.1
For All Missouri Exchanges
Section 3

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 KLM Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u>			
<u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	**		
- DS-3 to DS-1	**		
4. <u>Tandem Switched Transport</u>			(C)
a. <u>Tandem Switched Facility*</u>		6.2(A)(3)(b)	
- Per Originating Access Minute			
Per Mile	\$0.000402		
- Per Terminating Access Minute			
Per Mile	**		(C)
b. <u>Tandem Switched Termination*</u>		6.2(A)(3)(c)	
- Per Originating Access Minute			
Per Termination	\$0.006816		
- Per Terminating Access Minute			
Per Termination	**		
c. <u>Tandem Switching*</u>		6.2(A)(3)(a)	(C)
- Per Originating Access Minute			
Per Tandem	\$0.0052720		
- Per Terminating Access Minute			
Per Tandem	**		
d. <u>Joint Tandem Switched Transport*</u>			(N)
Per Originating Toll Free Only			(N)
Access Minute Per Tandem	\$0.001		(N)

(C) End Office
Premium Access

1. <u>Local Switching</u>		6.2(B)(1)	(C)
- Originating, Non-Toll Free	\$0.026700		(N)
- Originating, Toll Free Only	**		
- terminating	**		
2. <u>Reserved for Future Use</u>			
3. <u>Information Surcharge</u>		6.2(B)(3)	
(Per 100 Access Minutes)			
- Originating, Non-Toll Free	\$0.0397		(C)
- Originating, Toll Free Only	**		(N)
- terminating	**		

*The Joint Tandem Switched Transport rate element applies per tandem to originating toll free minutes only in lieu of the Tandem Switched Facility, Tandem Switched Termination and Tandem Switching rate elements as of July 1, 2021.

**The Company concurs with the rates, terms and conditions of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37>

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**KLM TELEPHONE COMPANY
d/b/a AMERICAN BROADBAND**

4th Revised Sheet No. 3.3.2
Cancels 3rd Revised Sheet No. 3.3.2
For All Missouri Exchanges
Section 3

ACCESS SERVICE

12. Rates and Charges (Cont'd)

12.1 KLM Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

		<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(D)	<u>Toll VoIP-PSTN Traffic</u>			
(1)	<u>Local Switching</u>			
(a)	Originating, per Access Minute	**	2.3.11(E)(1)(a)	(C)
	- Non-Toll Free	**		(N)
	- Toll Free Only	**		
(b)	Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	
(2)	<u>Information Surcharge</u>			
(a)	Originating, pe Access Minute	**	2.3.11 (E)(1)(b)	(C)
	- Non-Toll Free	**		(N)
	- Toll Free Only	**		
(b)	Terminating, per Access Minute	**	2.3.11 (E)(1)(b)	
(3)	<u>Tandem Switched Transport</u>			
(a)	<u>Tandem Switched Facility*</u>			(C)
	Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)	
	Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	
(b)	<u>Tandem Switched Termination*</u>			(C)
	Per Originating Access Minute	**	2.3.11 (E)(2)	
	Per Terminating Access Minute	**	2.3.11 (E)(2)	
(4)	<u>Tandem Switching*</u>			(C)
(a)	Originating, per Access Minute	N/A	2.3.11(E)(2)	
(b)	Terminating, per Access Minute	N/A	2.3.11 (E)(2)	
(5)	<u>Joint Tandem Switched Transport*</u>			(N)
	Per Originating Toll Free Only			(N)
	Access Minute Per Tandem	\$0.001		(N)

*The Joint Tandem Switched Transport rate element applies per tandem to originating toll free minutes only in lieu of the Tandem Switched Facility, Tandem Switched Termination and Tandem Switching rate elements as of July 1, 2021. (N)

**The Company concurs with the rates, terms and conditions of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37> (C)

P.S.C. MO. No 1 CONSOLIDATED

KLM Telephone Company

Original Sheet No. 3.4
For All Missouri Exchanges
Section 3

ACCESS SERVICES TARIFF CONCURRENCE

- 17 Rates and Charges (Continued)
- 12.1 KLM Telephone Company (Continued)
- 12.1.3 Special Access Service

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	Monthly Nonrecurring Rates	Charge	Tariff Section Reference
(A) <u>Channel Termination, per termination*</u>			
(1) Voice Grade Channel			
Two-wire	\$1.50	\$82.40	7.1.1(1)
Four-wire	\$1.45	\$82.40	7.1.1(2)
(2) Metallic Channel			
Two-Wire	15.95	\$80.00	7.1.1(1)
(B) <u>Channel Mileage</u> (applies to both Voice Grade and Metallic Channels)			
(1) Channel Mileage Facility - Per Mile			
	1.70	None	7.1.1(B)(1)
(2) Channel Mileage Termination - Per Termination			
	31.54	None	7.1.1(B)(2)
(C) <u>Special Access Surcharge</u>			
- Per Voice Grade Equivalent			
	25.00	None	JAN 2, 1987

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 None JAN 2, 1987

 Public Service Commission

Issued: 11/3/86

Kenneth J. Kern
Secretary/Treasurer
P.O. Box 30
Rich Hill, Missouri 64779

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ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 KLM Telephone Company (Cont'd)

12.1.3 Special Access Service (Cont'd)

	Monthly Rates	Nonrecurring Charges	Tariff Section Reference
(D) <u>Optional Features & Functions</u>			
(1) Central Office Voice Bridging Capability Two-wire or four-wire per port	4.02	None	7.2.3(A)
(2) Conditioning, C-Type, per termination	6.01	None	7.2.3(B)
(3) Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per termination	1.78	None	7.2.3(C)
(4) Data Capability per termination	1.34	None	7.2.3(D)
(5) Signaling Capability, per termination	13.87	None	7.2.3(E)
(6) Selective Signaling Arrangement, per arrangement	14.83	None	7.2.3(F)

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* The Channel Termination rate includes non-chargeable Channel Termination as set forth in 7.1.4

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KLM Telephone Company

1st Revised Sheet No. 3.6
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ACCESS SERVICES TARIFF CONCURRENCE

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12. Rates and Charges (Cont'd)

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12.1 KLM Telephone Company (Cont'd)

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 Section
 Reference

12.1.4 Billing and Collection Service

	<u>Rates</u>	<u>Reference</u>
(A) Recording, per Customer Message	\$0.0483	8.1.1(A)
(B) Provision of Message Detail, per Message	ICB	8.1.1(B)
(C) Magnetic Tape, per Tape	\$17.48	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per Message	\$0.0134	8.2.1(A)
(E) Bill Processing Svc., per Message	\$0.0459	8.2.1(B)
(F) Special Billing Service, per Bill	\$0.82	8.2.1(C)
(G) Data Transmission, per Message	\$0.0084	8.2.1(D)
(H) Provision of Sample Message Data, per Record Processed	\$0.0163	8.2.1(E)
(I) Program Development Basic per Hour	\$57.74	8.2.1(F)
Premium per Hour	\$80.07	8.2.1(F)
(J) Message Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered to a customer end user account per Month	\$0.70	8.2.1(G) (R)

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Bruce Copsey
 KLM Telephone Company
 211 Ash Street
 Maitland, MO 64466-0112

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KLM Telephone Company

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 Section 3

ACCESS SERVICES TARIFF CONCURRENCE

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12.1 KLM Telephone Company (Cont'd)

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12.1.5 Miscellaneous Services

		Basic time, scheduled <u>working hours</u>	Overtime, outside scheduled <u>working hours</u>	Tariff Section <u>Reference</u>	
(A)	Additional Engineering Periods				
	Per engineer, 1/2 hour or fraction thereof,	\$17.32	\$20.55	9.1	
(B)	Additional Labor				
	Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.2	
(C)	Maintenance of Service				
	Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.3	
(D)	Programming Services				
	Per programmer, 1/2 hour or fraction thereof,	\$28.87	\$40.04	9.3	
(E)	Presubscription				(N)
	Per line per request	\$5.00	NA	9.3.3	
(F)	Operator Transfer Service				
	Per call transferred	\$0.30	NA	9.3.4	(N)

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**Evan Copsey
 P.O. Box 30
 Rich Hill, Missouri 64779**

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GENERAL EXCHANGE SERVICE NOV 30 1987

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SPECIAL ASSEMBLIES OF FACILITIES OR SPECULATIVE PROJECTS Missouri Public Service Commission

1. Special assemblies of facilities or speculative projects for which provision is not otherwise made in the Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.
 - a. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, where applicable, one or more of the following estimated expense items associated with the special facility or service provided:
 - 1) Maintenance expense
 - 2) Depreciation expense - including reusable and non-recoverable items
 - 3) Administration expense
 - 4) Taxes - including federal income tax
 - 5) Any other specific items of expense that may be associated with the facility provided
 - 6) A reasonable return on investment
 - b. The estimated installation cost used in the derivation of the various expense items shall include the following:
 - 1) Material
 - 2) Material overhead
 - 3) Installation labor
 - 4) Installation labor overhead
2. Copies of the cost derivation in 1.a. and b. above shall be submitted to the Missouri Public Service Commission.

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 †Indicates change

Public Service Commission

DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988
month day year month day year

ISSUED BY [Signature] Sec'y-Treasurer Rich Hill, MO
name of officer title address

GENERAL EXCHANGE SERVICES

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Payphone Service

JAN 15 1997

A. General Regulations

1. Payphone Service includes lines to which coin, coinless, card reader ^{or a combination of Missouri} coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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KLM Telephone Company
211 Ash Street
Maitland, MO 64466-0112

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GENERAL EXCHANGE SERVICES

MAR 16 1999

Payphone Service (Cont'd)

MO. PUBLIC SERVICE COMMISSION

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Reserved For Future Use +
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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Payphone Service (Cont'd)

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B. Responsibility of the Customer (Cont'd)

3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

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C. Violation of Regulations

1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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GENERAL EXCHANGE SERVICES

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Payphone Service (Cont'd)

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C. Violation of Regulations (Cont'd)

- 2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply

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D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

- 1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
- 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
- 3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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Payphone Service (Cont'd)

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F. Features and Functions

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1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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KLM Telephone Company
211 Ash Street
Maitland, MO 64466-0112

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GENERAL EXCHANGE SERVICE RECEIVED

Payphone Service (Cont'd)

MAR 16 1999

G. Rates and Charges

MO. PUBLIC SERVICE COMMISSION

1. Exchange Access Line, One Party Service Only, following exchanges:

<u>Description</u>	<u>Rich Hill</u>	<u>Deerfield</u>	<u>All Other</u>
Instrument Implemented Payphone Service, 2-Way Service	\$6.25	\$7.25	\$6.75
Instrument Implemented Payphone Service, 1-Way Service	\$6.25	\$7.25	\$6.75
CO Implemented Coin Line	\$6.25	\$7.25	\$6.75

<u>Features and Functions</u>	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	

3. Reserved For Future Use +
4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.
6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.
7. Rates and Charges contemplate a normal business exchange access line service installation.

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**Bruce Copsy
KLM Telephone Company
211 Ash Street
Maitland, MO 64466-0112**

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICE

(N)

A. GENERAL REGULATIONS

1. The 211 Service for Information and Referral Service (211 Service) is a locally assigned three digit abbreviated dialing code provided to an Approved Information and Referral Service Provider for use in making available community information and referral services to the public by way of voice grade facilities. The 211 abbreviated dialing code is available to the Approved Information and Referral Service Provider as a tarified, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls must be local in nature and must not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers.
4. The 211 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 211 Service is otherwise available wherever local service is available.

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider must submit a written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all or part of the Company's local exchanges. There may be only one 211 Service Provider per exchange.
2. The Approved Information and Referral Service Provider's written application to establish 211 Service in Company local exchange must include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated, the Approved Information and Referral Service Provider must pay the Number Change Charge specified in Section III 17.F.6.

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December 23, 2004Bruce Copsey
Secretary - Treasurer
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Maitland, MO 64466EFFECTIVE:
January 22, 2005**FILED**
MO PSC

GENERAL AND LOCAL EXCHANGE TARIFF
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Cont'd)

- b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
 - e. Complete billing and contact information.
3. Local Calling for Company Subscribers
- a. The Approved Information and Referral Service Provider, in cooperation with the Company, must assure that all 211 Service calls are local in nature and do not generate intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider must supply the Company with a seven digit telephone number that terminates within the Company local exchange's local calling area or to a toll free number. The Company will translate the 211 digits into the telephone number provided by the Approved Information and Referral Service Provider.
 - c. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange's local calling area, then the Approved Information and Referral Service Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls do not incur toll charges.
4. The Approved Information and Referral Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof,

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GENERAL AND LOCAL EXCHANGE TARIFF
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.

5. The Approved Information and Referral Service Provider must develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the Approved Information and Referral Service Provider to receive calls to the 211 Service during normal business hours.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company.
8. The Approved Information and Referral Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider will assist the Company in responding to complaints made to the Company concerning the 211 Service.

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GENERAL AND LOCAL EXCHANGE TARIFF
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The 211 Service is only available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 211 Service within ninety days after receipt of the Approved Information and Referral Service Provider's completed application(s) for service or the effective date of this tariff, whichever is later.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

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GENERAL AND LOCAL EXCHANGE TARIFF
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation, or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service is limited to the terms set forth in this section and other sections of this Tariff.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in Section III.6.3 this tariff. The Caller ID service will only provide calling number information as described in Section 6 of this tariff.
2. The 211 Service is provided for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is

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GENERAL AND LOCAL EXCHANGE TARIFF
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

E. OTHER TERMS AND CONDITIONS (Cont'd)

unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. A nonrecurring Central Office Charge applies for each Company host central office out of which 211 Service is established, as follows:
 - a. When a Company local exchange is served by more than one host central office a Central Office Charge is applicable for each host central office in the Company local exchange.
 - b. If the Approved Information and Referral Service Provider establishes 211 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the Approved Information and Referral Service Provider requests 211 Service in all the Company local exchanges served by that host central office.
3. A Local Exchange Exclusion Charge Applies for the establishment of 211 Service as follows:
 - a. When the Approved Information and Referral Service Provider does not simultaneously establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.

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GENERAL AND LOCAL EXCHANGE TARIFF
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

F. RATES AND CHARGES (Cont'd)

- b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later applies to establish 211 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
- c. When the Approved Information and Referral Service Provider requests a different telephone number be translated to the 211 abbreviated dialing code in a participating central office than the telephone number translated to the 211 abbreviated dialing code in the host central office.
- 4. A nonrecurring Number Change Charge applies when the Approved Information and Referral Service Provider changes the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
- 5. For each telephone number used in the translation of the 211 abbreviated dialing code to the seven digit number provided by the Approved Information and Referral Service Provider the applicable Monthly recurring charges put forth in Section 4 of this tariff will apply (for example, the B1, Federal Subscriber Line Charge and all applicable taxes and surcharges).
- 6. Rates

	<u>Nonrecurring Charge</u>
a. Central Office Charge (per host Central Office)	\$ 275.00
b. Exclusion Charge (per Exchange)	300.00
c. Number Change Charge (per telephone number)	40.00

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GENERAL AND LOCAL EXCHANGE TARIFF

Three-Digit Dialing Service (811)

A. General Regulations

1. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System ("SOCS") for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission ("FCC") Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the "811 Service").
2. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
3. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
4. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
5. 811 Service is available from the Company within the Company's service area only. To provide access to 811 to end users in another company's service area or to a Competitive Local Exchange Carrier ("CLEC") end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

B. Obligations of the SOCS

1. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:

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Three-Digit Dialing Service (811)

- a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
 - b. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
 - c. Complete contact information.
2. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
 3. Local Calling for Company Subscribers
 - a. The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
 - c. The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
- C. Obligations of the Company
1. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
 2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.

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Three-Digit Dialing Service (811)

3. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
4. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

D. Liability

1. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
2. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
3. The Company is not liable for any losses or damages caused by the negligence of the SOCS.
4. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
5. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
6. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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GENERAL EXCHANGE TARIFF**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

1. Universal Emergency Number Service (911)

1.1 General

- A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
- B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be related by Company operators.
- C. 911 Trunking Service is offered subject to availability of facilities.
- D. The 911 Trunking Service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)

1.1 General (Cont'd)

E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provision of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.

F. Rates. The rates and charges for 911 Trunking Service set out below are for the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP, or between Central Offices. The customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

	<u>Per Trunk</u>
Trunks between Central Offices	\$25.00
Trunks between Central Offices and PSAP	\$25.00

1.2 Conditions

A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.

C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.

D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential.

E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)

1.2 Conditions (Cont'd)

- F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)

1.2 Conditions (Cont'd)

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- L. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- M. The customer is required to furnish the Company its agreement to the following terms and conditions:
1. That all 911 calls will be answered in a 24-hour day, seven-day week basis.
 2. That that customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
 4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)

1.2 Conditions (Cont'd)

- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. The customer shall make the correction within a reasonable time under the circumstances.

KLM Telephone Company For All Missouri Exchanges
Name of Issuing Corporation Community, Town or City
Section III

General Exchange Services	RECEIVED
	SEP 4 1990
<p><u>*CUSTOM CALLING SERVICE</u></p> <p>A. General</p> <p>1. Custom Calling Service consists of one or more of the following features which provide special kinds of customer-controlled communications features on individual service lines. Custom Calling Service is available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:</p> <p>a. Call Waiting--Provides a signal to a customer using the telephone that another call is being attempted to his number. The customer can "hold" the original call to answer the incoming call.</p> <p>b. Call Forwarding--Permits all calls directed to a customer number to be routed on to another dialable number, predetermined and activated by the customer. (See NOTE)</p> <p>c. Three-Way Calling--Allows for the addition of a third number to a connection made between two numbers without the assistance of a company operator. (See Note)</p> <p>d. Speed Calling-Short List--Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 8 numbers dialable by speed dialing code.</p> <p>e. Speed Calling-Long List--Same as Item (d) above except capacity is for 30 numbers dialable by speed dialing code.</p>	<p>MISSOURI Public Service Commission</p> <p style="text-align: right;">FILED</p> <p style="text-align: right;">OCT 11 1990</p> <p style="text-align: right;">Public Service Commission</p>
<p>*Indicates new rate or text +Indicates change</p>	<p>OCT 11 1990</p>

DATE OF ISSUE August 30, 1990 DATE EFFECTIVE September 1, 1990
month day year month day year

ISSUED BY Catherine Kern President Rich Hill, MO.
Catherine Kern name of officer title address

KLM Telephone Company For All Missouri Exchanges
 Name of Issuing Corporation Community, Town or City Section III

General Exchange Services	
<p><u>*CUSTOM CALLING SERVICE (Continued)</u></p> <p>A. General (Continued)</p> <p>1. (Continued)</p> <p>f. Directory Number Transfer (DNT)--Provides a customer with the capability to have incoming calls transferred to another number.</p> <p>g. Touch Tone Service--An Access Line equipped with the capability of accepting multi-frequency tones for subscriber dialing information in lieu of dial pulses is necessary to provide Touch Tone Service.</p> <p>h. Hunt Group--This enables a customer to receive incoming calls on more than one line listed under a single number. This Central Office equipment will hunt a line that is not busy and ring the customer over it.</p> <p style="margin-top: 20px;">NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission can not be guaranteed on such calls.</p>	<p>RECEIVED</p> <p>SEP 4 1990</p> <p>MISSOURI Public Service Commission</p> <p style="margin-top: 100px;">FILED</p> <p>OCT 11 1990</p> <p>Public Service Commission</p>
<p>*Indicates new rate or text †Indicates change</p>	

DATE OF ISSUE August 30, 1990 DATE EFFECTIVE
 month day year month day year

ISSUED BY Catherine Kern President Rich Hill, MO.
 Catherine Kern name of officer title address

KLM TELEPHONE COMPANY For All Missouri Exchanges
 Name of Issuing Corporation Community, Town or City
 Section III

		Missouri Public Service Commission		
		REC'D MAR 10 1999		
<u>*CUSTOM CALLING SERVICE (Cont'd)</u>				
B.	Rates			
1.	Call Waiting, per line	\$ 2.50	\$ 2.00	
2.	Call Forwarding, per line	\$ 3.00	\$ 2.00	
3.	Three-way Calling, per line	\$ 2.50	\$ 2.00	
4.	Speed Calling, per line	\$ 2.00	\$ 2.00	
5.	All 4 above Features	\$ 6.50	\$ 8.00	
6.	Speed Calling, Long List, per line	\$ 2.50	\$ 2.00	
7.	Directory Number Transfer (DNT)	\$ 2.50	\$ 2.00	
8.	Touch Tone Service (1)	\$ N.C.	N.C.	*
9.	Hunt Group, per line	\$ 2.50	\$ 2.00	
(1) Touch Tone Service is included in the rate for basic local service.			*	
*Indicates new rate or text +Indicates change				

Missouri Public
Service Commission
200053
FILED AUG 17 1999

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

REC'D MAR 06 2001

6. Optional Services and Features

6.3 CLASS Service

Custom Local Area Signaling Services (CLASS): Provides end-user services that allow the subscriber more control over incoming and outgoing calls based on Signaling System 7 (SS7) Hardware and Software. Services are offered where technically feasible and may be available on both an intra- or inter-exchange basis.

A. Feature Descriptions:

1 Caller ID: allows the subscriber (called party) to view the calling number on customer premise equipment that is designed to receive and thus display the calling party's number. Special station equipment is required for this feature.

The calling telephone number is only available in those areas where appropriate signaling network connections exist to forward the calling party's number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Telephone numbers transmitted via Called ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. Caller ID customers failing to comply with any of these conditions will have their service terminated.

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6. Optional Services and Features (Cont'd)

6.3 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

- 2 Customer-Originated Trace: allows the subscriber to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded either in the Company office or in the offices of a law enforcement agency. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all customers where technically feasible. Charge for this service will be made on a per call basis when the subscriber uses the activation code. *
- 3 Selective Distinctive Ringing: allows the subscriber to define a list of special Directory Numbers. Anytime the subscriber receives a call from one of these special numbers, a Distinctive Ring will be applied. Calls received from Directory Numbers not on the list, or which cannot be identified, will produce a standard ring. If the subscriber also subscribes to the Call Waiting feature, a distinctive tone pattern will be applied to the Call Waiting feature if the incoming call is also identified from the special list. *
- 4 Selective Call Acceptance: allows the subscriber to define a list of calling Directory Numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party, not on the acceptance list, will receive an announcement that states the call will not presently be accepted by the subscriber (called party). *
- 5 Selective Call Forwarding: allows the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a Directory Number which has been indicated on a list of numbers referred to as the Selective Call Forwarding screening list. Calls from Directory Numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment. *
- 6 Selective Call Rejection: allows the subscriber to define a list of Directory Numbers which, upon placing a call to the subscriber's line, will be routed to an announcement and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not being accepted by the called party. *

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P.S.C. MO. No.1 Consolidated

KLM TELEPHONE COMPANY

ORIGINAL SHEET No. 17

SECTION III

Missouri Public Service Commission

6. Optional Services and Features (Cont'd)

6.3 CLASS Service (Cont'd)

REC'D MAR 06 2001

A. Feature Descriptions: (Cont'd)

- 7 Automatic Callback: permits a subscriber to automatically redial a call to the last number dialed by activating Automatic Recall. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number is busy or idle, answered or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing and when the called telephone number answers, the calling subscriber is given regular ringing. *
- 8 Call Return: permits a subscriber to automatically redial the most recent call received whether or not the call was answered. If that line is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle; then the subscriber is rung first. When the subscriber answers, the other party (call return party) is rung to complete the call. The Call Return feature cannot be activated for all telephone numbers, such as 800 numbers, blocked numbers or PBX extensions. *
- 9 Call Forwarding No Answer: with this feature, the subscriber's telephone is automatically forwarded to another party if the subscriber does not answer. Calls to the subscriber's telephone will ring normally. If the subscriber does not answer after a predetermined number of rings, the call is automatically forwarded to a number which the subscriber has entered, when the subscriber activates this feature. *
- 10 Call Forwarding Busy: lets the subscriber forward calls to another phone when the line is busy. The subscriber chooses a number to which calls are forwarded. Call Forwarding Busy automatically transfers the subscriber's incoming calls to that phone, when the subscriber's phone is busy. *
- 11 Auto Recall: allows the subscriber to recall the last telephone number that placed a call to the subscriber. This feature allows the subscriber to recall the last number, even if the subscriber missed the call on was using a another line. *
- 12 Anonymous Call Rejection: lets the subscriber refuse a telephone call from a calling party that has blocked the calling number from being displayed on the Caller ID device. The calling party will receive an announcement indicating that the called party will not accept anonymous calls. The calling party will be requested to call again once the calling party has removed the blocking of the calling number. *

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Missouri Public Service Commission

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KLM TELEPHONE COMPANY

ORIGINAL SHEET No. 18

SECTION III

Missouri Public Service Commission

6. Optional Services and Features (Cont'd)

REC'D MAR 06 2001

6.3 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

13 Caller ID / Call Waiting: notifies the subscriber that the subscriber has another call when the subscriber is on the telephone. This feature uses a special tone that notifies the subscriber that another call is waiting. The subscriber can identify the other calling number and determine if the subscriber wishes to use the call waiting feature to answer the other incoming call. If the subscriber wishes to answer the other call, and not disconnect the present call, the subscriber presses and releases the switchhook on the telephone and will be connected to the waiting call. To return to the original caller, the subscriber presses and releases the switchhook again. *

14 Distinctive Ringing: allows the subscriber to have two telephone numbers on a single line for less than the cost of a second line. Each number has its own distinctive ring which allows family members, or in-house businesses, to identify and answer the appropriate incoming calls. *

B. Nonchargeable CLASS Features:

1 Calling Number Delivery Blocking - Per Call: temporarily allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (*67), or 1167 for rotary phones, before dialing the phone number of the called party. *

2 Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line Blocking. *

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6. Optional Services and Features (Cont'd)

C. Rates

1. Rates for Special Features, (with the exception of Customer Originated Trace), will be charged on a Flat Rate monthly basis. The features will be available to the subscriber in the following packages.

	<u>KLM Classic</u>	<u>KLM Ultimate</u>	(D)
	\$ 3.95	\$ 10.95	(R)
	Caller ID	Call Waiting	
	Caller ID/Call Waiting	Call Forwarding	
	Anonymous Call Rejection	3-Way Calling	
	Selective Call Rejection	Caller ID	
	Auto Recall	Caller ID/Call Waiting	
	Call Forward No Answer	Anonymous Call Rejection	
	Selective Call Forwarding	Selective Call Rejection	
	Distinctive Ring/Call Waiting	Auto Recall	
	Per Call Display Blocking	Call Forward No Answer	
	Auto Call Back	Selective Call Forwarding	
	Selective Call Acceptance	Distinctive Ring/Call Waiting	
		Per Call Display Blocking	
		Auto Call Back	
		Selective Call Acceptance	
		Call Forwarding Busy	
		Voice Mail	(N)
			(D)
<u>KLM Internet Solutions</u>	<u>KLM Caller ID</u>	<u>Distinctive Ringing</u>	(D)
\$ 2.95	NC	\$ 6.95	(R)
Call Waiting	Caller ID included with all	Distinctive Ringing	(T)
Call Forwarding Busy ⁷	access lines		(T)

2. Rates for Customer-originated Trace will be charged on a par activation basis.

	<u>Rate per Activation</u>
Customer-originated Trace	\$ 2.50

GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE¹

A GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B DEFINITIONS

1. Local numbers are any Intra NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

C REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.
4. Rates are not applicable to:
 - a. Calls placed from mobile/marine, public or semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone service in the majority of the patient rooms.
 - c. Calls from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator-handled long distance calls.
5. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

¹ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

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Effective: November 15, 2009

Shawn Hanson
KLM Telephone Company
P.O. Box 30, 616 E. Park Ave.
Rich Hill, MO 64779

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GENERAL EXCHANGE SERVICES

DIRECTORY ASSISTANCE SERVICE¹ (Continued)

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rates</u>
1. Local Direct Dialed, per call	\$0.65
2. National Direct Dialed, per call	\$0.65
3. International Direct Dialed per call	\$1.50

¹ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008

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RULES AND REGULATIONS
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RULES AND REGULATIONS

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1. Application of Regulations

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Missouri by KLM Telephone Company hereinafter referred to as the Company, subject to the jurisdiction of the Missouri Public Service Commission. These tariffs cancel and supercede all other tariffs of the Telephone Company issued and effective prior to the effective dates of these tariffs.
- B. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.
- C. Failure on the part of customers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to cancel the contract and discontinue the furnishing of service.

2. Undertaking of the Company

- A. The Company does not undertake to transmit message, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in these tariffs.

3. Application for Services

- A. Applications for service may be made orally or in writing.
- B. Any change in rates or regulations prescribed by the Missouri Public Service Commission modifies the terms and regulations of contracts to the extent of such change.

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JAN 1 1988

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Public Service Commission

DATE OF ISSUE November 30, 1987
month day year

DATE EFFECTIVE January 1, 1988
month day year

ISSUED BY *[Signature]*
name of officer

Sec'y-Treasurer
title

Rich Hill, MO
address

FORM NO. 13 P.S.C.MO. No. 1 Consolidated { Original } SHEET No. 1.1
{ Revised }
Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

KLM TELEPHONE COMPANY For All Missouri Exchanges
Name of Issuing Corporation Community, Town, or City
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RULES AND REGULATIONS	
MISSOURI Public Service Commission	
<p>4. <u>Alterations</u></p> <p>A. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's facilities and the customer agrees to pay the Company's current charges for such changes.</p>	
FILED JAN 1 1988	
Public Service Commission	
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DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988
month day year month day year
ISSUED BY [Signature] Sec'y-Treasurer Rich Hill, MO
name of officer title address

KIM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City
Section IV

RULES AND REGULATIONS

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5. Application of Business Rates

- A. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.
- B. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

FEB 19 1982

MISSOURI

Public Service Commission

6. Application of Residence Rates

- A. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.

7. Advance Payments

- A. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or installation charges which may be applicable. The amount of the advance payment shall be credited to the customer's account on the first bill rendered.

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Public Service Commission

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DATE OF ISSUE 2 17 82
month day year

DATE EFFECTIVE 4 1 82
month day year

ISSUED BY Linnick Kern
name of officer

Sec'y-Treas
title

Rich Hill, MO
address

RULES AND REGULATIONS

DEC 20 2000

MISSOURI
Public Service Commission

8. ESTABLISHMENT OF CREDIT

1. The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. (+)
2. For residential customers, the Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
 - A. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - B. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
3. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
4. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
5. Terms of Deposits:
 - A. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class. (+)

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Issued: December 20, 2000

Bruce Copsey
KLM Telephone Company
P.O. Box 30
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Effective: January 19, 2001

RULES AND REGULATIONS

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8. ESTABLISHMENT OF CREDIT (continued)

MISSOURI
Public Service Commission (+)

5. Terms of Deposit (continued)

- B. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- C. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- D. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- E. The Company will maintain records of all pertinent information with regard to each deposit held.
- F. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

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**KLM Telephone Company
All Missouri Exchanges
Section IV**

**P.S.C. MO. No. 1 Consolidated
1st Revised Sheet No. 5
Cancels Original Sheet No. 5**

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RULES AND REGULATIONS

DEC 20 2000

Deposits (Continued)

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DEC 20 2000

Deposits (Continued)

MISSOURI⁽⁺⁾
Public Service Commission
(+)

(+)

12. Customer Billing

- A. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.
- B. Customers shall be billed monthly

13. Payment for Services and Facilities

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RULES AND REGULATIONS

DEC 20 2000

13. PAYMENT FOR SERVICES AND FACILITIES (Continued)

A. DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS: **MISSOURI Public Service Commission**

1. Service may be discontinued for any of the following reasons:

(+)

- A. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
 - B. Failure to post a required deposit or guarantee.
 - C. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
 - D. Failure to comply with the terms of a settlement agreement.
 - E. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
 - F. Material misrepresentation of identity in obtaining Company's service.
 - G. As provided by state or federal law.
2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices or the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

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RULES AND REGULATIONS

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13. PAYMENT FOR SERVICES AND FACILITIES (Continued)

DEC 20 2000

A. DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS
(continued)

MISSOURI
Public Service Commission

5. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
6. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
7. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

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RULES AND REGULATIONS

13. PAYMENT FOR SERVICES AND FACILITIES (Continued)

DEC 20 2000

B. DISPUTES BY RESIDENTIAL CUSTOMERS

MISSOURI
Public Service Commission

1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
5. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
6. Failure of the customer to pay to the Company the amount not in dispute with four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

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RULES AND REGULATIONS

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13. PAYMENT FOR SERVICES AND FACILITIES (Continued)

DEC 20 2000

B. DISPUTES BY RESIDENTIAL CUSTOMERS (Continued)

MISSOURI
Public Service Commission

7. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
8. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
9. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

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(*)

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Bruce Copsey
KLM Telephone Company
P.O. Box 30
Rich Hill, MO 64479

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KIM Telephone Company
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RULES AND REGULATIONS

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15. Abuse or Fraudulent Use of Service

A. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. ^{Public Service Commission} Abuse or fraudulent use of service includes:

1. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
2. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false misrepresentation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
3. the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
4. the use of profane or obscene language;
5. the use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers;
6. the impersonation of another.

16. Use of Service for Unlawful Purposes

A. The service is furnished subject to the condition that it shall not be used for the purpose of making or accepting bets, furnishing information or for any other purpose in connection with any gambling scheme, business or device, or for any similar unlawful purpose.

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+Indicates change

Public Service Commission

DATE OF ISSUE 2 17 82
month day year

DATE EFFECTIVE 4 1 82
month day year

ISSUED BY *Lennita Kern*
name of officer

Sec'y-Treas
title

Rich Hill, MO
address

RULES AND REGULATIONS

JAN 15 1997

17. Telephone Numbers

- A. The customer has no property right to their telephone number nor any right to the number of service through any particular central office.
- B. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

MISSOURI
Public Service Commission

18. Directories

- A. The Company will furnish to its customers, without charge, its directory as necessary for the efficient use of the service.
- B. Directories regularly furnished to customers shall remain the property of the Company.
- C. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall be attached to the Company.

19. Customer Service - Use of

- A. Customer telephone service, as distinguished from Payphone service, is furnished only for use by the customer, his family, employees or business associates, or person residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semi-public character when the station is so located that the public in general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use. +

* Indicates new rate or text
+ Indicates change

Issued: January 17, 1997

Bruce Copsey
KLM Telephone Company
211 Ash Street
Maitland, MO 64466-0112

Effective: April 15, 1997

FILED

APR 15 1997

NO PUBLIC SERVICE COMMISSION

KLM TELEPHONE COMPANY For All Missouri Exchanges
Name of Issuing Corporation Community, Town or City
Section IV

RULES AND REGULATIONS		MISSOURI PUBLIC Service Commission
		REC'D MAR 10 1999
20. <u>Rural Line Service</u>		
A. New cable extensions required for furnishing rural line service will be constructed along public highways by the telephone company under the following conditions:		
1. An allowance of 1/4 mile route measurement per applicant will be made for such cable extensions without the application of a construction charge.		
2. For the construction in excess of the allowance stated in Paragraph (1) above, applicants for service are required to pay a construction charge based upon the estimated cable and construction costs involved.		
B. Construction charges are payable at the time the application for service is signed or when the account is rendered, at the option of the telephone company. A deposit on construction charges may be required before construction work is started.		
	D	
	Missouri Public Service Commission 200053 FILED AUG 17 1999	
*Indicates new rate or text +Indicates change		

DATE OF ISSUE March 10, 1999 DATE EFFECTIVE [REDACTED]
month day year month day year

ISSUED BY Bruce Copsey, Secretary-Treasurer, Maitland, MO AUG 17 1999
name of officer title address

KLM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City
Section IV

RULES AND REGULATIONS

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22. Buried Plant within Subdivisions

A. Telephone lines constructed, installed and owned by utilities in subdivisions shall be installed underground.

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1. The following definitions are used in this section of the tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (definition excludes mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

2. The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs C and E of this section of the tariff. Temporary service is provided under Paragraph D of this section of the tariff.

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Public Service Commission

*Indicates new rate or text
+Indicates change

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DATE EFFECTIVE 4 1 82
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ISSUED BY Lennid J. Kern
name of officer

Sec'y-Treas
title

Rich Hill, MO
address

KIM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City
Section IV

RULES AND REGULATIONS

22. Buried Plant within Subdivisions (Continued)

B. Rights-of-Way and Easements

1. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.
2. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

C. Advance Payments

1. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgement of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
2. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro

*Indicates new rate or text rata basis as the permanent service connection is
+Indicates change made to each building or multiple-occupancy building.

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month day year

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month day year

ISSUED BY Lenned Lenn
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Rich Hill, MO
address

KLM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City
Section IV

RULES AND REGULATIONS

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22. Buried Plant within Subdivisions (Continued)

FEB 10 1982

C. Advance Payments (Continued)

MISSOURI

3. Any portion of an advance remaining unrefunded from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

Public Service Commission

D. Temporary Facilities

1. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
2. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

E. Special Conditions

1. In circumstances, where the application of these rules appears impracticable or unjust to applicant to the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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Public Service Commission

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month day year

ISSUED BY *Samuel Kern*
name of officer

Sec'y-Treas
title

Rich Hill, MO
address

{ Original }
{ Revised }
{ Original }
{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

KLM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City
Section IV

RULES AND REGULATIONS

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23. Special Construction

FEB 19 1982

A. Private Property

MISSOURI

1. An amount of entrance facilities of either ~~Public Wire or Commission~~ cable not to exceed 175' may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service.
2. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.
3. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

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Public Service Commission

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month day year

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month day year

ISSUED BY *Dennis Kern*
name of officer

Sec'y-Treas
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Rich Hill, MO
address

KIM Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City
Section IV

RULES AND REGULATIONS

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24. Obligation of the Company for:

FEB 10 1982

A. Furnishing of Service.

MISSOURI

- 1. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

B. Maintenance and Repair.

- 1. All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company.
- 2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or abuse, except from fire or unavoidable accidents.
- 3. Access to customer's premise, during the normal working day from 8:00 a.m. to 5:00 p.m. or at any other time of the day requested by the customer, will be given to representatives of the Company for the purpose of inspecting, repairing, testing, or removing any part of the Company's facilities.

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DATE EFFECTIVE 4 1 82
month day year

ISSUED BY Lennid Kern
name of officer

Sec'y-Treas
title

Rich Hill, MO
address

FORM NO. 13 P.S.C.MO. No. 1 Consolidated (Original) SHEET No. 19
3rd (Revised)
 Cancelling P.S.C.MO. No. 1 Consolidated (Original) SHEET No. 19
2nd (Revised)

KLM TELEPHONE COMPANY For All Missouri Exchanges
 Name of Issuing Corporation Community, Town or City
 Section IV

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RULES AND REGULATIONS	NOV 30 1987
<p>24. Obligation of the Company for: (Continued)</p> <p style="text-align: right;">MISSOURI Public Service Commission</p> <p>d. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.</p> <p>e. Liability for failure to provide service.</p> <p>f. Liability for telephone directories is covered elsewhere in this Section under <u>Directories</u>.</p>	<p style="text-align: center;">FILED</p> <p style="text-align: center;">JAN 1 1988</p> <p style="text-align: center;">Public Service Commission</p>
<p>*Indicates new rate or text †Indicates change</p>	

DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988
 month day, year month day year

ISSUED BY [Signature] Sec'y-Treasurer Rich Hill, MO
 name of officer title address

FORM NO. 13

P.S.C.MO. No. 1 Consolidated

~~(Original)~~
1st ~~(Revised)~~
~~(Original)~~
~~(Revised)~~

SHEET No. 20

Cancelling P.S.C.MO. No. 1 Consolidated

~~(Original)~~
~~(Revised)~~

SHEET No. 20

KLM TELEPHONE COMPANY
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Section IV

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NOV 20 1987

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MISSOURI
Public Service Commission

FILED

JAN 1 1988

Public Service Commission

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month day year

DATE EFFECTIVE January 1, 1988
month day year

ISSUED BY [Signature]
Name of officer

Sec'y-Treasurer
title

Rich Hill, MO
address