

RECEIVED

AFFINITY CORPORATION  
TELEPHONE TARIFF  
FILED WITH  
MISSOURI PUBLIC SERVICE COMMISSION

JUN 30 1999  
MO. PUBLIC SERVICE COMMISSION

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Affinity Corporation, with principal offices at 20875 Crossroad Circle, Suite 400, Waukesha, Wisconsin, 53186. This tariff applies for intrastate telecommunications services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's places of business.

Affinity Corporation is a "Competitive" telecommunications company as defined by Case No. TO-88-142.

Missouri Public  
Service Commission  
00-046  
FILED OCT 01 1999

ISSUED: June 30, 1999

EFFECTIVE

BY: Ann Shah, Vice President, General Services  
Affinity Corporation  
20875 Crossroad Circle, Suite 400  
Waukesha, Wisconsin 53186

OCT 01 1999 (T)

**COPY**

Original Sheet No. 1

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. 1

**AFFINITY CORPORATION**

**For Missouri Intrastate  
Telecommunications Service**

**AFFINITY CORPORATION  
TELEPHONE TARIFF  
FILED WITH  
MISSOURI PUBLIC SERVICE COMMISSION**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Affinity Corporation, with principal offices at 20875 Crossroads Circle, Suite 400, Waukesha, Wisconsin 53186. This tariff applies for intrastate telecommunications services furnished within the State of MISSOURI. This tariff is on file with the MISSOURI Public Service Commission and copies may be inspected, during normal business hours, at the Company's places of business.

Affinity Corporation is a "Competitive" telecommunications company as defined by Case No. TO-88-142.

**Issued: October 8, 1996**

**Effective: November 8, 1996**

**By:**

**Maurie Daigneau, President  
Affinity Corporation  
20875 Crossroads Circle, Suite 400  
Waukesha, WI 53186**

4.  
CANCELLED  
October 1, 1999  
Missouri Public  
Service Commission

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Nov 8, 1996  
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MO.PublicServiceComm

WAIVER OF RULES AND REGULATIONS

The following Rules and regulations have been waived for purposes of offering network services as set forth herein:

Statutory Provisions

Section 392.240(1)

Section 392.270

Section 392.280

Section 392.290

Section 392.310

Section 392.320

Section 392.330

Section 392.340

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

WAIVER OF RULES AND REGULATIONS

The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

Statutory Provisions

Section 392.240(1)

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Section 392.280

Section 392.290

Section 392.310

Section 392.320

Section 392.330

Section 392.340

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COMMISSION RULES

4 CSR 240-10.020  
4 CSR 240-30.010(2)(C)  
4 CSR 240-30.040(1)  
4 CSR 240-30.040(2)  
4 CSR 240-30.040(3)  
4 CSR 240-30.040(5)  
4 CSR 240-30.040(6)  
4 CSR 240-32.030(1)(B)  
4 CSR 240-32.030(1)(C)  
4 CSR 240-32.030(2)  
4 CSR 240-32.050(3)  
4 CSR 240-32.050(4)  
4 CSR 240-32.050(5)  
4 CSR 240-32.050(6)  
4 CSR 240-32.070(4)  
4 CSR 240-33.030  
4 CSR 240-33.040(5)

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

Commission Rules

- 4 CSR 240-10.020
- 4 CSR 240-30.010(2) (C)
- 4 CSR 240-30.040(1)
- 4 CSR 240-30.040(2)
- 4 CSR 240-30.040(3)
- 4 CSR 240-30.040(5)
- 4 CSR 240-30.040(6)
- 4 CSR 240-32.030(1) (B)
- 4 CSR 240-32.030(1) (C)
- 4 CSR 240-32.030(2)
- 4 CSR 240-32.050(3)
- 4 CSR 240-32.050(4)
- 4 CSR 240-32.050(5)
- 4 CSR 240-32.050(6)
- 4 CSR 240-32.070(4)
- 4 CSR 240-33.030
- 4 CSR 240-33.040(5)

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AFFINITY CORPORATION

For Missouri Intrastate  
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SYMBOLS

The following are the only symbols used for the purpose indicated below:

- C - To signify changed Regulation
- D - Delete or Discontinue
- I - Change Resulting in an Increase
- M - Moved from Another Tariff Location
- N - New Rate or Regulation
- R - Change Resulting in a Reduction
- T - Change in Text or Regulation  
But No Change in Rate or Charge

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

**SYMBOLS**

The following are the only symbols used for the purpose indicated below:

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TARIFF FORMAT

JUN 30 1999

- A. Sheet Numbering - Sheet numbers appear in the upper right corner. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
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  - 2.1.1.A.1.
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  - 2.1.1.A.1.(a).I.(i).1.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a).  
2.1.1.A.1.(a).I.  
2.1.1.A.1.(a).I.(i).  
2.1.1.A.1.(a).I.(i).(1).

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TARIFF FORMAT (Cont'd)

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- D. Check Sheets - When a tariff filing is made with the Missouri Public Service Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Missouri Public Service Commission.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

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OR

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20875 Crossroads Circle, Suite 400  
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - An arrangement which connects the Customer's locations to a line that has been prescribed by Affinity Corporation users. MO. PUBLIC SERVICE COMM

**Authorization Code** - A numerical code, one or more of which are available to a Customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

**Business** - Business is defined as a Customer's place of work. A church is defined as a business. (T)

**Carrier** - Affinity Corporation.

**Commission** - Missouri Public Service Commission. (N)

**Company** - Affinity Corporation.

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

**Day** - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday.

**Equal Access** - The ability of the Carrier's Customers to access Carrier's network on a presubscribed basis by using a 1+NPA+NXX+XXXX dialing sequence. (N)  
(N)

**Evening** - From 5:00 p.m. up to but not including 11:00 p.m. local time Monday through Friday.

**Holidays** - Affinity Corporation recognized holidays are New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day. Note that where a holiday is federally observed on a date that differs from the calendar date, the federally observed date of the holiday will be followed and not the calendar date.

**Night** - From 11:00 p.m. up to but not including 8:00 a.m. Monday through Thursday. Missouri Public  
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**Residential** - Residential is defined as a dwelling or Customer's customary residence. (T)

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - An arrangement which connects the customer's location to a line that has been prescribed by Affinity Corporation users.

**Authorization Code** - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Business/Residential** - Business is defined as a customer's place of work. Residential is defined as a dwelling or customer's customary residence. A church is defined as a business.

**Carrier** - Affinity Corporation

**Company** - Affinity Corporation

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

**Day** - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday.

**Evening** - From 5:00 p.m. up to but not including 11:00 p.m. local time Monday through Friday.

**Holidays** - Affinity Corporation recognized holidays are New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day. Note that where a holiday is federally observed on a date that differs from the calendar date, the federally observed date of the holiday will be followed and not the calendar date.

**Night/Weekend** - Night: From 11:00 p.m. up to but not including 8:00 a.m. Monday through Thursday. Weekend: From 11:00 p.m. Friday through the weekend hours up to but not including 8:00 a.m. Monday.

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Affinity Corporation  
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For Missouri Intrastate Telecommunications Service

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

MO. PUBLIC SERVICE COMMISSION

**Services** - Any and all service(s) provided by the Company pursuant to this tariff.

**Service Agreement** - The contractual arrangement, if any, between the Company and the Customer for the provision of service.

**Underlying Carrier** - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of customer telecommunications traffic within Missouri.

**Weekend** - From 11:00 p.m. Friday through the weekend hours up to but not including 8:00 a.m. Monday.

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SECTION 2 - RULES AND REGULATIONS

JUN 30 1999

2.1 Undertaking of Affinity Corporation

Affinity Corporation's services are furnished for communications originating at specified points within the State of Missouri under terms of this Tariff.

MO. PUBLIC SERVICE COMMISSION

Affinity Corporation acts as the customer's agent for ordering access connection to facilities provided by other carriers.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day.

2.2 Customer Complaint Resolution

Customer complaints are received by a full service customer service department. Customers may call 1-800-964-3863 from 7:00 a.m. to 11:00 p.m., central standard time, Monday through Friday, and 8:00 a.m. to 5:00 p.m. Saturday, for immediate response or submit a written complaint to:

(C)

(C)

Affinity Corporation  
Customer Service Department  
20875 Crossroad Circle, Suite 400  
Waukesha, Wisconsin 53186

If the Customer is unable to obtain a satisfactory resolution to its complaint, the Customer may exercise its option of writing the Missouri Public Service Commission in care of the Customer Complaint Section at the following address: Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri, 65102.

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**AFFINITY CORPORATION**

**For Missouri Intrastate  
Telecommunications Service**

**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of Affinity Corporation**

Affinity Corporation's services are furnished for communications originating at specified points within the State of MISSOURI under terms of this Tariff.

Affinity Corporation acts as the customer's agent for ordering access connection to facilities provided by other carriers.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day.

**2.2 Customer Complaint Resolutions**

Customer complaints are received by a full service customer service department. Customers may call 1-800-964-3863 twenty-four (24) hours per day, seven (7) days per week or submit a written complaint to:

Affinity Corporation  
Customer Service Department  
20875 Crossroads Cir., Suite 400  
Waukesha, Wisconsin 53186

If the customer is unable to obtain a satisfactory resolution to its complaint, the customer may exercise its option of writing the Missouri Public Service Commission in care of the Customer Complaint Section at the following address: Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations

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- 2.3.1 Service is offered subject to the availability of the facilities of Company's Underlying Carrier and the provisions of this tariff.
- 2.3.2 Company reserves the right to discontinue furnishing service or to limit the use of service necessitated by conditions beyond its control, including without limitation, for customer non-payment of charges or when the customer's use of a service becomes or is in violation of the law or the provisions of this tariff.
- 2.3.3 The Services provided under this tariff are subject to the direct and exclusive control of the Company. No one may alter or affect the Services nor transfer or assign its use of the Services without the express written consent of the Company, which consent may be withheld, without limitation, by Company in its sole discretion at any time such alteration, effect, transfer or assignment would result in an interruption of the Services or a change in the customer's location to which the Services are to be provided.
- 2.3.4 In the event prior written permission from the Company is given for any assignment or transfer, all regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 2 - RULES AND REGULATIONS

**2.3 Limitations**

2.3.1 Service is offered subject the provisions of this tariff.

2.3.2 Affinity Corporation reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

JUN 30 1999

2.4 Liabilities of the Company

2.4.1 Affinity Corporation's liability for damages arising out of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in the course of furnishing Service or facilities. The Company's liability for such damages not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

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2.4.2 Affinity Corporation shall be indemnified and held harmless by the Customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted in connection with the services offered by Affinity Corporation.
- (B) Claims for patent infringement arising from a customer's use of its equipment, facilities or systems with the Company's Services; and
- (C) All other claims arising out of any act or omission of the Customer in connection with any service provided by Affinity Corporation.

(N)  
(N)

(T)

(M)

(M)

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AFFINITY CORPORATION

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Telecommunications Service

SECTION 2 - RULES AND REGULATIONS

2.4 Liabilities of The Company

2.4.1 Affinity Corporation's liability for damages arising out of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

2.4.2. Affinity Corporation shall be indemnified and held harmless by the customer against:

(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted in connection with the services offered by Affinity Corporation

(B) All other claims arising out of any act or omission of the customer in connection with any service provided by Affinity Corporation

2.5 Interruption of Service

2.5.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.4.1. herein. It shall be the obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being based by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer.

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By:

Maurie Daigneau, President  
Affinity Corporation  
20875 Crossroads Circle, Suite 400  
Waukesha, WI 53186



For Missouri Intrastate Telecommunications Service

SECTION 2 - RULES AND REGULATIONS (Cont'd) JUN 30 1999

2.5 Termination and Interruption of Service

MO. PUBLIC SERVICE COMM

- 2.5.1 Upon non-payment of any sum owing to the Company for more than twenty (20) days beyond the date the bill for Service is mailed by the Company, or upon violation of any of the terms or conditions governing the furnishing of Service under this tariff, or upon the initiation by or against the Customer of a proceeding in bankruptcy, reorganization, insolvency, receivership or assignment for the benefit of creditors, the Company may, without incurring any liability, terminate the furnishing of Service to the Customer under this tariff.
- 2.5.2 The Company reserves the right to terminate Service without notice if it deems such action necessary to protect against fraud or to protect its personnel, agents, equipment, facilities, or Service, or if the Customer has not provided a deposit as set forth in Section 2.12 of this tariff.
- 2.5.3 Termination of Service for cause does not relieve the Customer of the obligation to pay all charges that have accrued under this tariff.
- 2.5.4 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer are subject to the general liability provisions set forth in 2.4.1. herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being based by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

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20875 Crossroad Circle, Suite 400  
Waukesha, Wisconsin 53186

SECTION 2 - RULES AND REGULATIONS (Cont'd)

JUN 30 1999

2.5 Termination and Interruption of Service (Cont'd)

MO. PUBLIC SERVICE COMMISSION (T)

2.5.5 For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours. (T)

2.5.6 No credit shall be allowed for an interruption of a continuous duration for less than two hours. (T)

2.5.7 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues. (T)

Credit Formula:

Credit = (A/720) x B

"A" - outage time in hours

"B" - total monthly charge for affected facility

2.6 Restoration of Service

The use and restoration of service shall be in accordance with regulations of the Company on file at its home office at the below address.

2.7 Deposits

The Company does not require a deposit from the Customer, but reserves the right to do so pursuant to Section 2.12 of this tariff. (T)  
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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 2 - RULES AND REGULATIONS

2.5.2 For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours.

2.5.3 No credit shall be allowed for an interruption of a continuous duration for less than two hours.

2.5.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = (A/720) x B

"A" - outage time in hours

"B" - total monthly charge for affected facility

2.6 Restoration of Service

The use and restoration of service shall be in accordance with regulations of The Company on file at its home office at the below address.

2.7 Deposits

The Company does not require a deposit from the customer.

2.8 Billing of Charges

(A) For billing purposes, service is considered to be established upon the day in which the customer's local telephone company effectuates the switching of customer's service to the Affinity network.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

JUN 30 1999

2.8 Billing of Charges

(A) For billing purposes, service is considered to be established upon the day in which the Customer's local telephone Company effectuates the switching of Customer's service to the Affinity network.

(B) Usage charges will be billed monthly in arrears. Customer will be billed for all usage accrued beginning immediately upon access to the service. For the purpose of computing charges, a month is considered to consist of thirty (30) days. Monthly fees will be billed in advance.

(C) Customers billed by local exchange carriers on behalf of the carrier are responsible for any late payment charges or other such charges that local exchange carriers may employ in their billing process.

(D) The Company bills Customer using its own billing format on a monthly basis.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 2 - RULES AND REGULATIONS

- (B) Charges will be billed monthly in arrears. Customer will be billed for all usage accrued beginning immediately upon access to the service. For the purpose of computing charges, a month is considered to consist of thirty (30) days.
- (C) Customers billed by local exchange carriers on behalf of the Carrier are responsible for any late payment charges or other such charges that local exchange carriers may employ in their billing process.
- (D) The Company bills the Customer using its own billing format on a monthly basis.

2.9 Payment Arrangements

The customer is responsible for payment of all regulated charges for service furnished, and payment is due on receipt of the bill.

- (A) The customer shall submit payment for all charges by mail or to any agency authorized by the Carrier to receive such payment.
- (B) If the bill is not paid within 21 calendar days following the mailing of the bill, the account will be considered delinquent.
- (C) A delinquent account may subject the customer's service to temporary disconnection. The Carrier is responsible for notifying the customer before service is disconnected in accordance with Missouri law.
- (D) Payment of a Customer account by major credit card (i.e., Mastercard or Visa) is not permitted.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

JUN 30 1999

2.9 Payment Arrangements

MO. PUBLIC SERVICE COM. (M)

2.9.1 The Customer is responsible for payment of all regulated charges for Service furnished by the Company to the Customer. This responsibility is not changed due to any unauthorized use or misuse of the Service by the Customer's employees, third parties, or the public. The Customer shall indemnify and hold the Company harmless from all costs, expenses, claims, or actions arising from unauthorized use or misuse of any nature of the Service. The Customer shall not be excused from paying the Company for Service provided to the Customer or any portion thereof on the basis that unauthorized use or misuse occurred over the Service.

(N)

2.9.2 Charges for Service are payable in advance except for per minute or per call charges, if any, which are payable in arrears. Bills are due and payable when tendered and are payable at the business office of the Company or at any other office designated by the Company.

2.9.3 Interest, at the lesser of (A) the rate of one and one-half (1.5) percent per month or (B) the highest rate allowed by law per month, may accrue upon any unpaid amount commencing thirty (30) days after the date the bill is mailed by the Company. If the Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the defendant Customer shall pay the reasonable counsel fees and costs of the Company in prosecuting such proceedings and appeals therefrom.

(N)

2.9.4 A delinquent account may subject the customer's service to temporary disconnection. The Carrier is responsible for notifying the customer before service is disconnected in accordance with Missouri law.

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SECTION 2 - RULES AND REGULATIONS (Cont'd) JUN 30 1999

2.10 Taxes

MO. PUBLIC SERVICE COMM

All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the quoted rates.

2.11 Specific Services

The Company does not currently offer any specific services for which conditions of eligibility apply.

2.12 Credit Information and Deposits

2.12.1 Carrier reserves the right to require all Customers to establish credit-worthiness to the reasonable satisfaction of Carrier. Upon application for service, Customer shall be deemed to have authorized Carrier to obtain such routine credit information and verification as Carrier shall require in accordance with its then existing credit policies.

2.12.2 The Customer may be required to make a Service deposit upon activation or restoration of Service or any time if the Customer has not established its credit-worthiness to the satisfaction of the Company.

2.12.3 The Customer may be required to make a Service deposit if its toll usage exceeds the credit limit assigned to its account. The Company may issue an interim bill under such circumstances that will be due and payable within seven (7) days.

2.12.4 Upon deactivation of Service, the Customer may withdraw this deposit, provided the deposit is not credited against bills for Service and the Customer supplies satisfactory proof of the right to receive the deposit.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 2 - RULES AND REGULATIONS

**2.10 Taxes**

All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the quoted rates.

**2.11 Employee Concessions**

There are no employee concessions.

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**By:**

**Maurie Daigneau, President  
Affinity Corporation  
20875 Crossroads Circle, Suite 400  
Waukesha, WI 53186**



For Missouri Intrastate Telecommunications Service

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

JUN 30 1999

2.13 Collection of Charges

MO. PUBLIC SERVICE COMMISSION

2.13.1 In the event Company incurs fees or expenses, including attorneys' fees, to collect, or to attempt to collect, any charges owed Company by customer, including charges alleged to have resulted from fraud or abuse of customer's services, the Company shall charge customer all such fees and expenses, including Company's reasonable attorneys' fees, incurred to collect or to attempt to collect its charges. In any such proceeding to collect said fees and expenses, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.13.2 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer. All charges due by the Customer are payable to the Company or to any agency duly authorized by the Company to receive such payments. Terms of payment shall be according to the rules and regulations of the Company, or its duly authorized agent, subject to the rules of regulatory agencies, such as the Missouri Public Service Commission, and in accordance with and subject to the following additional legal requirements in Sections 2.13.3 and 2.13.4 of this tariff.

2.13.3 In accordance with the "filed tariff doctrine," as established by judicial and regulatory decisions and precedents, customer shall pay all charges due and owing irrespective of any claims of loss, liability, set off, damages, or other claims against Company to which customer may claim to be entitled. The duty to pay such charges shall arise upon the demand for payment by Company and shall not be delayed or deferred by the commencement of any legal or equitable action by either customer or Company in connection with such charges incurred under this tariff.

2.13.4 If a notice of a dispute with respect to a charge is not received, in writing, within 30 days after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the customer. In instances of a dispute, the customer is required to pay the undisputed portion of the bill in its entirety. Accounts not paid within 20 days from the due date will be considered delinquent.

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For Missouri Intrastate Telecommunications Service

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

JUN 30 1999

2.14 Marketing of Telecommunications Services

MO. PUBLIC SERVICE COMMISSION

Carrier may use telemarketing, direct mail campaigns, and/or independent agents in the marketing of its services. Each agent, telemarketer and all marketing personnel are instructed as to the application of Carrier's tariff and that its express terms, conditions and rates are the exclusive authority governing the customers' rights to receive Carrier's services. Carrier disclaims any liability for any such agent's, telemarketer's or marketing personnel's actions, inactions, representations, promises, and/or statements which in any material way conflict with, or are in contravention of, the provisions of this tariff. Each customer is charged with constructive notice of the terms, conditions and rates governing Carrier's services made available pursuant to this tariff. Each customer is cautioned to contact the Carrier to confirm and/or clarify the exact terms, conditions or rates for service should any question arise with respect thereto, whether or not such question arises from the actions, inactions, representations, promises, and/or statements of any Carrier agent or otherwise. No agent, telemarketer or marketing personnel may change, alter, revise, move or terminate any customer's service without the express written consent of customer and Carrier.

2.15 Year 2000 Compliance

The Company will make reasonable efforts to cure any material failure to provide service caused solely by Year 2000 defects in Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications companies as defined by Missouri statute; or (3) customer premises equipment. In addition, the Company does not ensure compatibility between Company and non-Company services used by the Customer.

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Waukesha, Wisconsin 53186

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Timing of Calls

The Customer's long distance usage charge is based on the actual usage of Affinity Corporation's network. Usage begins when the called party picks up the receiver. A call is terminated when either party hangs up.

Uncompleted Call Crediting: If a Customer receives a bill for an uncompleted call, Affinity Corporation will reimburse the Customer for the full amount.

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3.2 Single Point Billing

Single point billing service provides consolidation of the Customer's multiple long distance bills, from any of their outlying premises, into a single bill. The Customer provides a Letter of Agency, verbal (recorded) or written, allowing the carrier to handle all of the Customer's billing from the outlying locations. There is no charge for this service.

3.3 Area of Service Offering

The services offered under this tariff are on a statewide basis (all of Missouri).

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Timing of Calls

The customer's long distance usage charge is based on the actual usage of Affinity Corporation's network. Usage begins when the called party picks up the receiver. A call is terminated when either party hangs up.

3.1.1 Uncompleted Call Crediting

If a customer receives a bill for an uncompleted call, Affinity Corporation will reimburse the customer for the full amount.

3.2 Single Point Billing

Single point billing service provides consolidation of the customer's multiple long distance bills, from any of their outlying premises, into a single bill. The Customer provides a Letter of Agency to allow the carrier to handle all of the Customer's billing from the outlying locations. There is no charge for this service.

3.3 Area of Service Offering

The services offered under this tariff are on a statewide basis (all of Missouri).

3.4 Person to person calls and other types of calls

The Company does not offer person to person calls or reverse charge calls except through its underlying carrier. In such cases the underlying carrier (at present MCI) will bill the Customer in its name pursuant to its current tariff on file with the Missouri Public Service Commission.

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20875 Crossroads Circle, Suite 400  
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

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3.5 Service Offerings

JUN 30 1999

3.5.1 Dial 1 Service

MO. PUBLIC SERVICE COMM (T)

Dial 1 Service provides facilities to complete calls between two equal access points within the State of Missouri. Customer makes call by simply dialing 1 + area code (where necessary) + number desired.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 3 - DESCRIPTION OF SERVICES

**3.5 Service Offerings**

**3.5.1 Equal Access Long Distance (Dial 1+)**

Equal access long distance provides facilities to complete Interlata calls between two points. Customer makes call by simply dialing 1 + area code (where necessary) + number desired.

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20875 Crossroads Circle, Suite 400  
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd) RECEIVED

3.5 Service Offerings (Cont'd)

JUN 30 1999

3.5.2 Calling Card Service

MO. PUBLIC SERVICE COMMISSION (T)

Calling Card Service provides facilities to complete calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a calling card which provides for the following instructions: (T)

Dial: 1-877-333-5555 to access the Affinity network (T)

Listen for computer tone

(From your rotary phone, wait on line for an Operator to assist you)

Dial: 0 + Area code + phone number

Listen for short tone

Dial: 10 digit Affinity card number\* + PIN number (T)

\* Requesting Customer will be assigned a ten (10) digit authorization number which will be embossed on calling card(s) provided for convenience. (T)

3.5.3 Toll-Free Service (T)

Toll-Free service provides for facilities for the Customer(s) to receive calls. The Customer will be assigned a unique toll-free number(s) that when dialed will be routed via carrier's network and terminate at Customer's designated local access line(s). (T)

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 3 - DESCRIPTION OF SERVICES

3.5 Service Offerings (cont'd)

3.5.2 Travel Service

Travel service provides facilities to complete Interlata calls between two points when the customer is away from his/her premises. The requesting customer is provided with a travel calling card which provides for the following instructions:

Dial: 1 800 950-1022 to access the Affinity network  
Listen for computer tone (From rotary phone wait on line for an Operator to assist you)

Dial: 0 + Area code + phone number  
Listen for short tone

Dial: 14 digit Affinity card number\*

\* Requesting Customer will be assigned a fourteen (14) digit authorization number which will be embossed on travel card(s) provided for convenience.

3.5.3 800 Service

800 service provides for facilities for the Customer(s) to receive Interlata and Intralata calls. The Customer will be assigned unique 800 number(s) that when dialed will be routed via carrier's network and terminate at Customer's designated local access line(s).

3.5.4 Directory Assistance

A telephone number will be provided by an operator to customers requesting such, after providing the city of residence and name of the party in question. Customers shall be provided a record of the date and time of each directory assistance call. All charges for directory assistance shall be limited by the provisions Missouri law.

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20875 Crossroads Circle, Suite 400  
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd) RECEIVED

3.5 Service Offerings (Cont'd)

JUN 30 1999

3.5.4 Directory Assistance

MO. PUBLIC SERVICE COMMISSION

A telephone number will be provided by an operator to customers requesting such, after providing the city of residence and name of the party in question. Customers shall be provided a record of the date and time of each directory assistance call. All charges for directory assistance shall be limited by the provisions of Missouri law.

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Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to use a telephone directory, shall be exempt from charges for directory assistance at the Customer's residence. Any Customer meeting this criteria may make written application for the exemption to the Company at the following address:

Affinity Corporation  
Customer Service Department  
20875 Crossroad Circle, Suite 400  
Waukesha, Wisconsin 53186

The application for exemption shall include a brief Customer statement and any other pertinent data in support of the application. A response shall be provided such applicant within 20 days.

If the Customer is not satisfied with the response to its application, the Customer may exercise its option of writing the Missouri Public Service Commission in care of the Customer Complaint Section at the following address: P.O. Box 360, Jefferson City, Missouri, 65102.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 3 - DESCRIPTION OF SERVICES

3.5 Service Offerings (cont'd)

3.5.4 Directory Assistance (Cont'd)

Any customer who is visually, physically or mentally handicapped in a way that makes the customer unable to use a telephone directory shall be exempt from charges for directory assistance at the customer's residence. Any customer meeting this criteria may make written application for the exemption to The Company at the following address:

Affinity Corporation  
Customer Service Department  
20875 Crossroads Cir., Suite 400  
Waukesha, Wisconsin 53186

The application for exemption shall include a brief customer's statement and any other pertinent data in support of the application. A response shall be provided such applicant within 20 days.

If the customer is not satisfied with the response to its application, the customer may exercise its option of writing the Missouri Public Service Commission in care of the Customer Complaint Section at the following address: Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102.

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SECTION 4 - RATES

4.1 Residential Dial 1 - Missouri (Per minute rates)

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MO. PUBLIC SERVICE COMMISSION

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4.1.1 Select .099

Per Minute Charge: \$0.099 (24 hours per day) interLATA and intraLATA

Installation Fee: \$0.00

Monthly Recurring charge per Account: \$0.00

Usage is billed in increments of one minute with a minimum charge of one minute per call. Fractions of minutes are billed in whole minutes.

Minimum Bill per Month: \$3.00

4.1.2 Select 10

Per Minute Charge: \$0.15 (24 hours per day) interLATA and intraLATA

Installation Fee: \$0.00

Monthly Recurring Charge per Account: \$4.95

Monthly Fee waived for customers whose usage exceeds \$30.00 per month.

Usage is billed in increments of one minute with a minimum charge of one minute per call. Fractions of minutes are billed in whole minutes.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 4 - RATES

4.1 Residential Dial 1 - MISSOURI (Per minute rates)

Intrastate

Mileage	Day	Eve	N/Wknd	Holiday
0-292	0.1825	0.1595	0.1475	0.1475
293-430	0.1895	0.1650	0.1525	0.1525
431+	0.1950	0.1700	0.1585	0.1585

Installation Fee: \$ 0.00

Monthly Recurring Charge per Account: \$ 0.00

Calls are calculated in six (6) second increments or tenths of a minute with a minimum call length of eighteen (18) seconds. There is no rounding up to the next higher whole minute.

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SECTION 4 - RATES (Cont'd)

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4.1 Residential Dial 1 - Missouri (Cont'd)

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4.1.3 Select 15

Per Minute Charge: \$0.12 (24 hours per day) interLATA and intraLATA

Installation Fee: \$0.00

Monthly Recurring charge per Account: \$0.00

Calls are calculated in six (6) second increments  
or tenths of a minute with an eighteen (18) second  
initial minimum. Usage is rounded to the next higher six  
(6) second increments.

4.1.4 Select 25

Per Minute Charges: \$0.12 (24 hours per day) interLATA and intraLATA

Installation Fee: \$0.00

Monthly Recurring Charge per Account: \$0.00

Calls are calculated in six (6) second increments  
or tenths of a minute with an eighteen (18) second  
initial maximum. Usage is rounded to the next  
higher six (6) second increment.

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SECTION 4 - RATES (Cont'd)

4.2 Business Dial 1 - Missouri (Per minute rates)

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4.2.1 Select 12

(N)

Per Minute Charges: \$0.12 (24 hours per day) interLATA and intraLATA

Installation Fee: \$0.00

Monthly Recurring Charge per Account: \$0.00

Calls are calculated in six (6) second increments  
or tenths of a minute with an eighteen (18) second  
initial minimum. Usage is rounded to the next higher  
six (6) second increment.

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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 4 - RATES

4.2 Business Dial 1 - MISSOURI (Per minute rates)

Intrastate

Mileage	Day	Eve	N/Wknd	Holiday
0-292	0.1775	0.1595	0.1475	0.1475
293-430	0.1825	0.1650	0.1525	0.1525
431+	0.1850	0.1700	0.1585	0.1585

Installation Fee: \$ 0.00

Monthly Recurring Charge per Account: \$ 0.00

Calls are calculated in six (6) second increments or tenths of a minute with a minimum call length of eighteen (18) seconds. There is no rounding up to the next higher whole minute.

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For Missouri Intrastate  
Telecommunications Service

SECTION 4 - RATES

4.3 Residential Guaranteed Savings Program

Customer is billed in accordance with the rate plan of the prior carrier identified at time of service request. Additional line item discount is given to provide guaranteed savings over the rate of the prior carrier of at least ten percent (10%).

Installation Fee: None  
Monthly Service Charge: None

Calls are billed in six (6) second increments or tenths of a minute (eighteen (18) second first minute minimum).

4.4 Business Guaranteed Savings Program

Customer is billed in accordance with the rate plan of the prior carrier identified at time of service request. Identified rates are discounted in accordance to the following schedule prior to rating:

<u>Monthly Usage</u>	<u>Prior Plan AT&amp;T, MCI or Sprint</u>	<u>Prior Plan Non "Big 3"</u>
\$ 0 - \$ 499.99	20%	5%
\$ 500 - \$ 999.99	15%	5%
\$1000 - \$ 2499.99	10%	5%
\$2500 - & Above*	5%	5%

\*switched access applications only

Installation Fee: None  
Monthly Service Charge: None

Calls are billed in six (6) second increments or tenths of a minute (eighteen (18) second first minute minimum).

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For Missouri Intrastate  
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SECTION 4 - RATES (cont'd)

**4.5 "Double Your Money Back" Guarantee**

If Customer does not save promised ten percent (10%) discount amount over the rate of the prior carrier on first Affinity billing, that billing is credited in full, and a check for the same amount is issued to Customer.

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SECTION 4 - RATES (Cont'd)

4.5 Calling Card Service

From any point in Missouri to points in Missouri, the rates\* are:

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Per Minute Charge

\$ 0.25 (24 hours)

\* Rates are in cents per minute with full minute billing. Calls are rounded to the next full minute.

\*\* A per call surcharge of \$.25 applies to all calls from payphones.

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\* CERTAIN MATERIAL FORMERLY APPEARING ON THIS SHEET NOW APPEARS ON ORIGINAL  
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AFFINITY CORPORATION

For Missouri Intrastate  
Telecommunications Service

SECTION 4 - RATES

**4.6 Travel Service**

From any point in MISSOURI to points in MISSOURI, the rates\* are:

Day**	Eve**	N/Wknd**	Holiday**
.2200	.1850	.1850	.1850

\* Rates are in cents per minute and billed in tenths of a minute from start of the call with a minimum billing of eighteen (18) seconds.

\*\* A per call surcharge of \$.40 per Domestic call and \$1.25 per International call for calls with domestic origination will also be applied.

**4.7 800 Service**

From points in MISSOURI to Customer's location, the rates\* are:

<u>Day</u>	<u>Eve</u>	<u>N/Wknd</u>	<u>Holiday</u>
0.2258	0.2258	0.2258	0.2258

\* Rates are in cents per minute and billed in six (6) second increments or tenths of a minute from the start of a call with a minimum billing of eighteen (18) seconds.

The monthly usage is for combined intrastate and interstate service, and may also include International calls.

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For Missouri Intrastate Telecommunications Service

SECTION 4 - RATES (Cont'd)

4.6 Toll-Free Service

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From points in Missouri to Customer's location, the rates\* are:

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Per Minute Charges:

(N)

Customers are charged at the same rates specified in their Dial One plans.

Customers that do not subscribe to the Company's Dial One plan will be charged \$0.25 per minute. Calls are calculated in six (6) second increments or tenths of a minute with an eighteen (18) second initial minimum. Usage is rounded to the next higher six (6) second increment. Select 10 Plan Customers' toll-free service calls are billed in one minute increments.

Installation Fee: \$0.00

Monthly Recurring Charge per Account regardless of Dial One Monthly fee  
Waiver: \$5.00

If calling from a payphone, an additional \$0.25 payphone surcharge is added.

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4.7 Directory Assistance

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Per inquiry: \$ 1.10

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Customers shall be provided a record of the date and time of each directory assistance call made.

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For Missouri Intrastate  
Telecommunications Service

SECTION 4 - RATES

4.7 800 Service (cont'd)

A monthly service charge of \$15.00 per 800 number also applies. There are no sign-up or installation charges.

4.8 Directory Assistance

There is no charge for intrastate inquiry, up to two requests per call. Except that this directory assistance rate shall be in compliance with Missouri law including but not limited to the following provisions:

4.8.1 All customers shall be provided a record of the date and time of each directory assistance call made.

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4.8 Special Promotions

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The Company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the Missouri Public Service Commission in advance and include specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

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**AFFINITY CORPORATION**

**For Missouri Intrastate  
Telecommunications Service**

**SECTION 4 - RATES**

4.8.2 Any customer who is visually, physically or mentally handicapped in a way that makes the customer unable to use a telephone directory shall be exempt from charges for directory assistance at the customer's residence. Any customer meeting this criteria may make written application for the exemption to The Company at the following address:

Customer Service Department  
20875 Crossroads Cir., Suite 400  
Waukesha, Wisconsin 53186

The application for exemption shall include a brief customer's statement and any other pertinent data in support of the application. A response shall be provided such applicant within 20 days.

If the customer is not satisfied with the response to its application, the customer may exercise its option of writing the Missouri Public Service Commission in care of the Customer Complaint Section at the following address: Missouri Public Service Commission, P.O. Box 360 Jefferson City, Missouri 65102.

**4.9 Special Promotions**

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the Missouri Public Service Commission in advance and include specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

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