

Name of Utility: Algonquin Water Resources of Missouri LLC d/b/a Liberty Water
Service Area: Cedar Hill Estate (Jefferson County)

Rules Governing Rendering of
Water Service

Algonquin Water Resources of Missouri, LLC d/b/a Liberty Water hereby adopts, ratifies, and makes its own, in every respect, all tariffs filed with the Public Service Commission, State of Missouri, under the name KMB Utility Corporation and Cedar Hill Estates Water Co., Inc., currently on file with and approved by the Commission, representing the rates, terms and conditions of the regulated water service previously provided by KMB Utility Corporation and Cedar Hill Estates Water Co., Inc.

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE November 15, 2011 DATE EFFECTIVE December 15, 2011
Month Day Year Month Day Year

ISSUED BY Greg Sorensen, Vice President of Service Delivery, 12725 W. Indian School Rd D-101, Avondale, AZ 85392

name of officer title address

KMB Utility Corporation
Name of Issuing Company

For: Cedar Hill Estates (Jefferson County)
Certificated Service Area

**Rules Governing the
Rendering of Water Service**

ADOPTION NOTICE

Water system assets were transferred from Cedar Hill Estates Water Co., Inc. to KMB Utility Corporation, with approval granted in Case No. WM-2003-0194. Accordingly, KMB Utility Corporation hereby adopts, ratifies, and makes its own in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, notices or other instruments filed with the Public Service Commission, State of Missouri, by Cedar Hill Estates Water Co., Inc. currently on file with and approved by the Commission.

* indicates new rate or text

+ indicates change

Issue Date: January 5, 2004
Month/Day/Year

Effective Date: February 4, 2004
Month/Day/Year

Issued By: Ann Rudy Owner
Name and Title of Issuing Officer

5108 Dulin Creek Road, House Springs, MO 63051
Company Mailing Address

Name of Utility: Algonquin Water Resources of Missouri LLC d/b/a Liberty Water
Service Area: Cedar Hill Estates (Jefferson County)

Rules Governing Rendering of
Water Service

Algonquin Water Resources of Missouri, LLC
d/b/a
Liberty Water

Schedule of Rates, Rules and Regulations
And Conditions of Service
Governing the Provision and Taking of Water Service

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE November 15, 2011 DATE EFFECTIVE December 15, 2011
Month Day Year Month Day Year

ISSUED BY Greg Sorensen, Vice President of Service Delivery, 12725 W. Indian School Rd D-101,
Avondale, AZ 85392

name of officer

title

address

KMB Utility CorporationFor: Cedar Hill Estates (Jefferson County)

Name of Issuing Company

Certificated Service Area

Rules Governing
Rendering of Water Service

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2	Legal Description of Service Area	
3	Schedule of Rates	
4	Schedule of Service Charges	

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* Indicates new rate or text

+ Indicates change

Date of Issue

1/5/04
Month Day Year

Date Effective

2/4/04
Month Day Year

Issued By: Ann Rudy

Name and Title of Issuing Officer

5108 DULIN CREEK RD

Company Address

HOUSE SPRINGS, MO 63051

CANCELLED

July 1, 2012

Missouri Public

Service Commission

WN-2012-0403; YW-2012-0780

FORM NO. 13

P. S. C. MO. No. 1

1st Revised

Sheet No. Index

Cancelling

P. S. C. MO. No. 1

Original

Sheet No. Index

Cedar Hill Estates Water Co., Inc.

For:

Cedar Hill Estates (Jefferson County)

Name of Issuing Company

Community, Town or City

REC'D APR 01 2003

RULES GOVERNING RENDERING OF WATER SERVICE

+

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5-6	1.	Definitions
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21-22	11.	Meters and Meter Installations
23	12.	Meter Tests and Test Fees
24	13.	Bill Adjustments Based on Meter Tests
25,26 & 27	14.	Extension of Water

CANCELLED

* Indicates new rate or text

+ Indicates change

FEB 04 2004

By *2nd RS Index*
Public Service Commission
MISSOURI

Date of Issue *4/1/03*

Date Effective *5/21/03*

Issued By: Ann Rudy President

510 Dulin Creek Rd., House Springs MO 63501

Name of Officer Title

Address

Missouri Public
Service Commission
WR-03-385
FILED MAY 21 2003

Cedar Hill Estates Water Co., Inc.

Certificated Area in

Name of Issuing Corporation

For

Community, Town or City

Jefferson County

SEP 22 1978

TITLEMISSOURI
Public Service Commission SHEET NOS.

Map of Service Area

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Legal Description of Service Area

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Water Service Schedule No. 1

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*Indicates new rate or text

+Indicates change

CANCELLED

MAY 21 2003
By *Index*
Public Service Commission
MISSOURI

FILED

OCT 22 1978

Public Service Commission

DATE OF ISSUE September 22, 1978
month day yearDATE EFFECTIVE October 22, 1978
month day yearISSUED BY Norman Goad

President

Box 200, Cedar Hill,

name of officer

title

address

Mo/ 63016

FORM NO. 13

P.S.C.M.O. No. 1{ Original } SHEET No. 1{ ~~REVIS~~ }

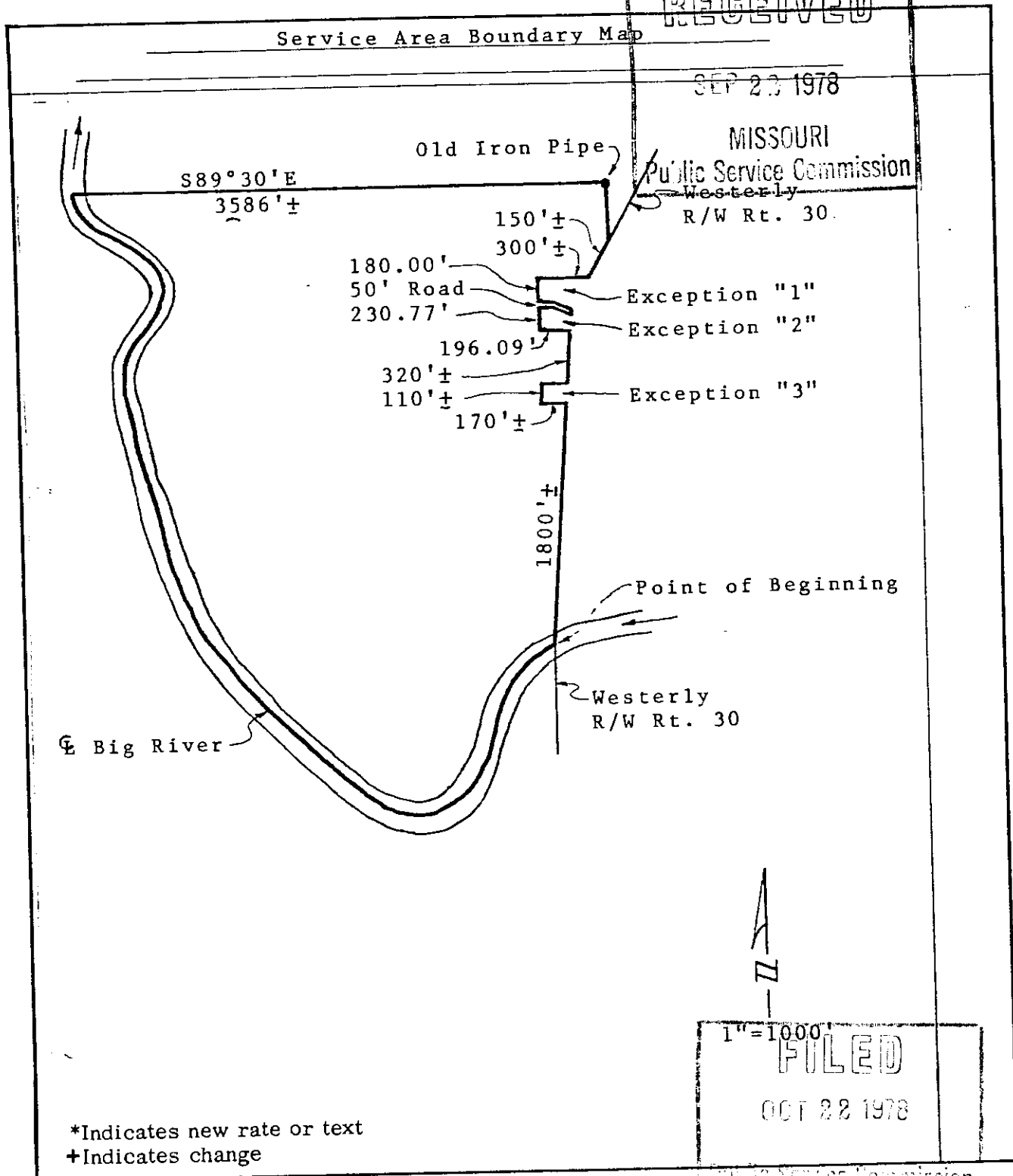
Cancelling P.S.C.M.O. No. _____

{ Original } SHEET No. _____

{ Revised }

Cedar Hill Estates Water Co., Inc. For
Name of Issuing CorporationCertificated area in
Community, Town or City
Jefferson County, Missouri

Service Area Boundary Map

DATE OF ISSUE September 22, 1978
month day yearDATE EFFECTIVE October 22, 1978
month day yearISSUED BY Norman Goad
name of officerPresident Box 200
title addressCedar Hill, Missouri 63016

~~Revised~~

Cancelling P.S.C.M.O. No. _____

Original

SHEET No. _____

Revised

Cedar Hill Estates Water Co., Inc.

For Certificated area in

Name of Issuing Corporation

Jefferson County, Missouri

Certificated Area Water Service

SEP 22 1978

An area in Jefferson County, Missouri, more fully described as follows:

Beginning at a point on the westerly right-of-way line of Missouri Route 30 and the centerline of Big River, which point is situated in fractional section 26, Township 42 North, Range 3 East; thence along the meanders of said centerline in a downstream direction to its intersection with a line which bears south 89 degrees 30 minutes east to an old iron pipe; thence south 89 degrees 30 minutes east along said line a distance of 3586 feet, more or less, to the said old iron pipe which marks the northeast corner of Lot 8 of Sherikie Forrest Subdivision, Block 2, as recorded in Book 35, Page 15 of the land records of Jefferson County and being within U. S. Survey 359, Township 42 North, Range 3 East; thence from said old iron pipe south 0 degrees 30 minutes west a distance of 400 feet, more or less, to the westerly right-of-way line of Missouri Route 30; thence southerly along said right-of-way line to the point of beginning. Less an excepting therefrom the following described tracts:

- (1) A tract conveyed to Sieveking, Inc. recorded in Book 469, Page 731, of the said land records.
- (2) Lots 5 and 6 of Block A of Cedar Hill Estates, as recorded in Plat Book 65, Page 4 of the said land records.
- (3) Lot 10 of Block A of Cedar Hill Estates, as recorded in Plat Book 65, Page 4 of the said land records.

*Indicates new rate or text
+Indicates change

FILED

OCT 22 1978

Public Service Commission

DATE OF ISSUE September 22, 1978
month day yearDATE EFFECTIVE October 22, 1978
month day yearISSUED BY Norman Goad
name of officerPresident Box 200
title addressCedar Hill, Missouri 63016

P.S.C. MO No. 1 4th Revised Sheet No. 3
Canceling P.S.C. MO No. 1 3rd Revised Sheet No. 3
KMB Utility Corporation For: Cedar Hill Estates (Jefferson County) +
Name of Issuing Company Certificated Service Area

**Rules Governing
Rendering of Water Service**

SCHEDULE OF WATER RATES

Availability:

The following rate is applicable to all customers located in the Company's Cedar Hills Estates certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge	¾" meter	\$ 8.68 per Month	+
Customer Charge	1" meter	\$14.47 per Month	+
Commodity Charge (all customers)		\$ 1.84 per 1,000 gallons	+

The Customer Charge will be billed to each customer monthly on a monthly basis regardless of actual usage.

Non-metered Customers will be billed monthly at a maximum of \$ 8.68 per month. +

Taxes:

Any applicable Federal, State or local taxes shall be in addition to above charges.

Late Charges:

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which payment will then be considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

* Indicates New Rate or Text

+ Indicates Changed Rate or Text

Issue Date: January 4, 2006
Month/Day/Year

Effective Date: February 21, 2006
Month/Day/Year

Issued By: Ann Rudy President
Name & Title of Issuing Officer

510 Dulin Creek Road House Springs MO 63501
Company Mailing Address

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES GOVERNING
RENDERING OF WATER SERVICE +
SCHEDULE OF WATER RATES

Availability:+

The following rates are applicable to all customers in the Company's Cedar Hill Estates certificated service area that are adjacent to the Company's distribution mains using standard water service.

Rate Schedule:

Customer Charge $\frac{3}{4}$ " meter	\$ 7.99 per Month	+
Customer Charge 1" meter	\$13.32 per Month	
Commodity Charge (all Customers)	\$ 1.69 per 1,000 gallons	+

The Customer Charge will be billed to each customer on a monthly basis regardless of actual usage.*

Non-Metered Customers will be billed monthly at a maximum of \$7.99 per month.

Flat Rate Credit:*

The Company will include in its customer billing a \$.64 credit to each bill for each premise whereby the Company has billed such premise as non-metered for any period during the past 18 months (for the period ending February 10, 2003). The Company will apply this credit to each such premise for an 18-month period. The Company shall start this refunding no later than its May 2003 customer billing.

Taxes: *

Any applicable Federal, State or local taxes shall be in addition to above charges. *

Late Charges:*

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

* Indicates new rate or text

+ Indicates change

Date of Issue 4/1/03

Date Effective 5/21/03

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

Cancelled

Cedar Hill Estates Water Co., Inc. Certified Area in

Name of Issuing Corporation

For Jefferson County Community, Town or CityWATER SERVICE SCHEDULE NO.
RATE SCHEDULE

RECEIVED

MAY 27 1983

MISSOURI

Public Service Commission

RATE SCHEDULE "A"

AVAILABILITY: This rate is available to each customer located on Company's mains and pipes that are supplying the service requested. This rate shall apply for ordinary potable water use exclusive of service for customer sprinklers or fire hydrants but inclusive of availability of company's fire hydrants.

RATE TABLE:

1. Service Charge (based on meter size):

<u>Meter Size</u>	<u>Service Charge</u>
5/8" meter	\$1.65 per month
3/4" or 5/8" x 3/4" meter	\$2.50 per month
1" meter	\$4.10 per month
1 1/2" meter	\$8.25 per month
2" meter	\$13.20 per month

2. Customer Charge

\$1.78 per month per customer.

3. Usage Charge

64¢ per 1000 gallons

CANCELLED

MAY 21 2003
by 3rd RS 3
Public Service Commission
MISSOURI

FILED

JUL - 1 1983

Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE June 1, 1983
month day yearDATE EFFECTIVE July 1, 1983
month day year

ISSUED BY

name of officer

President, Box 200, Cedar Hill, MO 63016

title

address

Cedar Hill Estates Water Co., Inc. For _____
Name of Issuing Corporation Community, Town or City
Jefferson County

WATER SERVICE SCHEDULE NO.		<div style="border: 1px solid black; padding: 5px; margin: 5px;"> RECEIVED JAN 30 1981 MISSOURI Public Service Commission </div>												
INTERIM RATE SCHEDULE (I)														
RATE SCHEDULE "A"														
<p>AVAILABILITY: This rate is available to each located on Company's mains and pipes that are suitable for supplying the service requested. This rate shall apply for ordinary potable water use exclusive of service for customer sprinklers or fire hydrants but inclusive of availability of company's fire hydrants.</p>														
<p>RATE TABLE:</p>														
<p>1. <u>Service Charge (based on meter size):</u></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; width: 60%;"><u>Meter Size</u></th> <th style="text-align: left;"><u>Service Charge</u></th> </tr> </thead> <tbody> <tr> <td>5/8" meter</td> <td>\$1.65 per month</td> </tr> <tr> <td>3/4" or 5/8" x 3/4" meter</td> <td>\$2.50 per month</td> </tr> <tr> <td>1" meter</td> <td>\$4.10 per month</td> </tr> <tr> <td>1 1/2" meter</td> <td>\$8.25 per month</td> </tr> <tr> <td>2" meter</td> <td>\$13.20 per month</td> </tr> </tbody> </table>			<u>Meter Size</u>	<u>Service Charge</u>	5/8" meter	\$1.65 per month	3/4" or 5/8" x 3/4" meter	\$2.50 per month	1" meter	\$4.10 per month	1 1/2" meter	\$8.25 per month	2" meter	\$13.20 per month
<u>Meter Size</u>	<u>Service Charge</u>													
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2" meter	\$13.20 per month													
<p>2. <u>Customer Charge</u></p> <p>\$1.78 per month per customer.</p>														
<p>3. <u>Usage Charge</u></p> <p>64¢ per 1000 gallons</p>														
<div style="border: 1px solid black; padding: 10px; margin: 10px; transform: rotate(-5deg);"> <p style="font-size: 1.5em; font-weight: bold; margin: 0;">CANCELLED</p> <p style="font-size: 1.2em; margin: 5px 0;">JUL - 1 1983</p> <p style="font-size: 1.2em; margin: 5px 0;">BY <u>2nd RS 3</u></p> <p style="font-size: 0.8em; margin: 0;">PUBLIC SERVICE COMMISSION OF MISSOURI</p> </div>														
<p>(1) The monthly rates herein are for a period of 18 months, unless otherwise ordered by the Commission.</p>														
<p>*Indicates new rate or text +Indicates change</p>		<div style="border: 1px solid black; padding: 10px; margin: 10px;"> <p style="font-size: 1.5em; font-weight: bold; margin: 0;">FILED</p> <p style="font-size: 1.2em; margin: 5px 0;">MAR - 1 1981</p> <p style="font-size: 0.8em; margin: 0;">Public Service Commission</p> </div>												

DATE OF ISSUE January 30, 1981 DATE EFFECTIVE March 1, 1981
month day year month day year

ISSUED BY *N. J. Good* President Box 200
name of officer title address

Cedar Hill, MO 63016

Cancelling P.S.C.MO. No. _____

SHEET No. _____

Cedar Hill Estates Water Co., Inc. For _____
Name of Issuing Corporation

Certificated Area in _____

Community, Town or City _____
Jefferson County (U)

WATER SERVICE SCHEDULE NO. _____

INTERIM RATE SCHEDULE _____

SEP 22 1978

(1)

RATE SCHEDULE "A"

MISSOURI

Public Service Commission

AVAILABILITY: This rate is available to each customer located on Company's mains and pipes that are suitable for supplying the service requested. This rate shall apply for ordinary potable water use exclusive of service for customer sprinklers or fire hydrants but inclusive of availability of company's fire hydrants.

RATE TABLE:1. Service Charge (based on meter size):Meter SizeService Charge

3/4" meter (or 5/8" x 3/4")

\$1.65 per mo.

1" meter

\$119.00 per mo.

1 1/2" meter

\$238.00 per mo.

2" meter

\$380.00 per mo.

2. Customer Charge

\$1.78 per month per customer.

3. Usage Charge

64¢ per 1000 gallons

CANCELLED

MAR -1 1981

BY 1st RS 3
PUBLIC SERVICE COMMISSION
OF MISSOURI

(1) The monthly rates herein are for a period of 18 months, unless otherwise ordered by the Commission.

FILED

OCT 22 1978

*Indicates new rate or text

+Indicates change

Public Service Commission

DATE OF ISSUE September 22, 1978
month day yearDATE EFFECTIVE October 22, 1978
month day yearISSUED BY Norman Goad
name of officerPresident
titleBox 200
address

Cedar Hill, Mo. 63016

Canceling

Cedar Hills Estates Water Co., Inc.
Name of Issuing Company

For: Cedar Hills Estates (Jefferson County)
Certificated Service Area

**Rules Governing
Rendering of Water Service**

METER REPLACEMENT SURCHARGE *

Meter Replacement/Installation Surcharge: A monthly surcharge of \$1.50 will be added to the bills of any customer that has a meter replaced or that has a meter installed where one did not previously exist. The total proceeds from this surcharge will be accounted for separately from other Company funds and the portion of the proceeds that is equivalent to \$1.00/month/customer will be used to offset the Company's investment in meter installations for ratemaking purposes. The surcharge proceeds collected will be reviewed annually and the surcharge will be subject to change based upon changes in the cost of replacing or installing meters, billing and collection history, or other such good cause as may exist; provided, however, that the Commission must approve any changes to the surcharge. The surcharge will terminate for each affected meter replacement or installation when the Company's rates change as a result of a rate case, or eight years after the date of the subject replacement or installation, whichever occurs first.

* Indicates New Rate or Text

+ Indicates Changed Rate or Text

Issue Date: January 4, 2006
Month/Day/Year

Effective Date: April 21, 2006
February 21, 2006
Month/Day/Year

Issued By: Ann Rudy President
Name & Title of Issuing Officer

510 Dulin Creek Road House Springs MO 63501
Company Mailing Address

P.S.C. MO No. 1	2nd Revised Sheet No. 4	
Canceling P.S.C. MO No. 1	1 st Revised Sheet No. 4	
<u>KMB Utility Corporation</u> Name of Issuing Company	For: <u>Cedar Hill Estates (Jefferson County)</u> + Certificated Service Area	

**Rules Governing
Rendering of Water Service**

SCHEDULE OF SERVICE CHARGES

Bad Check Charge:
A bad check charge of \$20 per check will be paid by customers on all checks returned from the bank for insufficient funds.

Door Collection Charge:
A door collection charge of \$15.00 will be applicable when a customer pays the serviceman at the time of scheduled disconnection (turn-off) of service to prevent such disconnection.

Emergency Call Out Charge:
An Emergency Call-Out Charge of \$25.00 per occurrence will be assessed where a customer requests a shut-off of service and the emergency exists entirely on customer owned facilities.

Reconnection Charge:
After Company Discontinuance of Service: \$50.00

Temporary Turn-off Charge

At meter for customer's convenience:
 \$25.00 during 8:00 am to 5 pm, and
 \$35.00 before 8:00 am and after 5 pm. +

New Service Connection Fee:
This fee is applicable for installation of a new service line, from the Company's main to the customer's property line: Actual cost not to exceed \$900.00 +

Taxes:
Any applicable Federal, State or local taxes shall be in addition to above charges.

* Indicates New Rate or Text
+ Indicates Changed Rate or Text

Issue Date: <u>January 4, 2006</u> Month/Day/Year	Effective Date: <u>April 21, 2006</u> February 21, 2006 Month/Day/Year
Issued By: <u>Ann Rudy President</u> Name & Title of Issuing Officer	<u>510 Dulin Creek Road House Springs MO 63501</u> Company Mailing Address

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE +
SCHEDULE OF SERVICE CHARGES

Bad Check Charge: *

A bad check charge of \$20 per check will be paid by customers on all checks returned from the bank for insufficient funds.

DOOR COLLECTION CHARGE:*

A door collection charge of \$15.00 will be applicable when a customer pays the serviceman at the time of scheduled disconnection (turn-off) of service to prevent such disconnection.

Emergency Call Out Charge:*

An Emergency Call-Out Charge of \$25.00 per occurrence will be assessed where a customer requests a shut-off of service and the emergency exists entirely on the customer owned facilities.

Reconnection Charge+: after Company Discontinuance of Service: \$50.00

Temporary Turn-off Charge+: at meter for customer's convenience:

- \$25.00 during 8:00 am to 5:00 pm, and
- \$35.00 before 8:00 am to 5:00 pm.

New Service Connection Fee:

This fee is applicable for installation of a new service line, from the Company's main to the customer's property line. \$475.00

Taxes: *

Any applicable Federal, State or local taxes shall be in addition to above charges. *

* Indicates new rate or text

+ Indicates change

Date of Issue 4/1/03

Date Effective 5/21/03

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501

Name of Officer Title Address

Cancelled

April 21, 2006
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

Cancelling P.S.C.MO. No. _____

{ Original }
{ Revised }

SHEET No. _____

Cedar Hill Estates Water Co., Inc. For _____

Name of Issuing Corporation

Certificated Area in _____

Community, Town or City

Jefferson County

WATER SERVICE SCHEDULE NO. 1 (cont'd)

RECEIVED

SEP 22 1978

MISSOURI

Public Service Commission

RATE SCHEDULE "B"
FIRE SPRINKLER SERVICE

AVAILABILITY: This rate is available to each customer located on Company's mains and pipes that are suitable for supplying the service requested.

RATE TABLE:

For each sprinkler head

\$ 0.75 per month

RATE SCHEDULE "C"

AVAILABILITY: This rate is available to each customer located on Company's mains and pipes that are suitable for supplying the service and covers the service connection only.

RATE TABLE:

3/4" size service	\$ 115.00
1" " "	210.00
1 1/2" size service	425.00
2" size service	675.00

CANCELLED

MAY 21 2003

137RS 4
Public Service Commission
MISSOURI

FILED

OCT 22 1978

Public Service Commission

*Indicates new rate or text

+Indicates change

DATE OF ISSUE September 22, 1978
month day yearDATE EFFECTIVE October 22, 1978
month day year

ISSUED BY Norman Goad

name of officer

President Box 200

title

address

Cedar Hill, Mo.
63016

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

**RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE**

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Rule 1 DEFINITIONS

- (a) An "APPLICANT" is a person, firm, corporation, governmental body, or other entity that has applied for service; two or more APPLICANTS may make one application for a main extension.
- (b) The "COMPANY" is Cedar Hill Estates Water Company, Inc. (KMB Utility Corporation), acting through its officers, managers, or other duly authorized employees or agents.
- (c) A "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from Company, or whose facilities are connected for utilizing such service.
- (d) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.
- (e) A "DEVELOPER" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.
- (f) "DISCONTINUANCE OF SERVICE" is the intentional cessation of service by the Company not requested by the customer.
- (g) The "MAIN" is a pipeline that is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company's service area.
- (h) The "METER" is a device used to measure and record the quantity of water that flows through the service line, and is installed in the meter setting.

* Indicates new rate or text
+ Indicates change

Date of Issue 4/1/03

Date Effective 5/21/03

Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

Cancelling P.S.C.MO. No. _____

Cedar Hill Estates Water Co., Inc.

For Certificated area in

Name of Issuing Corporation

Community, Town or City

Jefferson County, Missouri

RECEIVED

Rules and Regulations Governing Rendering
of Water Service

SEP 22 1978

Rule 1 GENERAL

MISSOURI

Public Service Commission

- (a) Every customer, upon signing an application for any service rendered by the Company, or upon taking of water service, shall be considered to have expressed consent to be bound by these rates, rules and regulations.
- (b) The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate service or rate determination areas are set forth in alphabetically numbered rate schedules and constitute a part of these rules and regulations.
- (c) The Company reserves the right, subject to authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary or proper.
- (d) At the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the Statutes of the State of Missouri and authority of the Public Service Commission of Missouri.

CANCELLED

MAY 21 2003

 by BRS 5
 Public Service Commission
 MISSOURI

FILED

OCT 22 1978

Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE September 22, 1978
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month day yearISSUED BY Norman Goad
name of officerPresident
titleBox 200
address

Cedar Hill, Missouri 63016

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

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Rule 1 DEFINITIONS (Continued)

- (i) The "METER SETTING" includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the Company.
- (j) The "SERVICE CONNECTION" is the pipeline connecting the main to the customer's water service line, or outdoor meter setting including all necessary appurtenances. This service connection will be installed, owned, and maintained by the Company. If the property line is in a street, the said service connection shall be deemed to end at the edge of the street abutting the customer's property.
- (k) A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes re-subdivision thereof.
- (l) "TERMINATION OF SERVICE" is cessation of service requested by the customer.
- (m) The word "UNIT", or LIVING UNIT shall be used herein to define the premises or property of a single water consumer, whether or not that consumer is the customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, or owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (n) The "WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer's unit from the property line or outdoor meter setting, including the connection to the meter setting. If the property line is in a street, then the water service line shall be deemed to begin at the edge of the street abutting the customer's property.

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{ Original } SHEET No. _____

{ Revised }

Cedar Hill Estates Water Co., Inc.

For Certificated area in

Name of Issuing Corporation

Community, Town or City

Jefferson County, Missouri

RECEIVED

Rules and Regulations Governing Rendering

of Water Service (cont'd.)

SEP 22 1978

Rule 2 DEFINITIONS

- (a) The "COMPANY" is the Cedar Hill Estates Water Company, Inc. acting through its officers, manager or other duly authorized employees or agents.
- (b) The "CUSTOMER" is any person, firm, corporation or governmental body receiving water service from such Company.
- (c) The word "PREMISE" shall be used herein to define the standard billing unit or unit of service of the Company. The Company reserves the right to bill separately each Premise as defined below. A Premise as used herein shall designate:
- (1) A building owned or leased by a Customer and occupied as a single residence or place of business; or
 - (2) A building owned or leased by a Customer having a number of apartments, offices or lofts which are rented to tenants; or
 - (3) A public building such as a town hall, school house, fire engine house, etc; or
 - (4) Each dwelling unit, office space, house, or building in row having party walls; or
 - (5) Each mobile home or a group of mobile homes located within an established mobile home park where the distribution mains within the mobile home park are provided for and maintained by the owner of the mobile home park.
 - (6) A contiguous group or combination of buildings owned or leased by a Customer and occupied by a single family or firm as a residence or place of business; or
 - (7) A contiguous group or combination of buildings operated as a hospital or other public service institution; or
 - (8) A single lot or park or playground;
- With specific understanding that in instances where two or more of the above designations might apply, the most restrictive shall be deemed appropriate.
- (d) A "MAIN" is a pipeline which is owned and maintained by the Company, located on public property or on private easements, and used to transport water from a central point of supply or storage.
- (e) A "CUSTOMER'S WATER SERVICE" is a pipe with appurtenances installed, owned and maintained by the Customer, used to conduct water to the Customer's premise from the meter.

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Public Service Commission
MISSOURI

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

+

Rule 2 GENERAL

- (a) Every applicant, upon signing an application for any water service rendered by the Company, or any customer upon taking of water service, shall be considered to have expressed consent to be bound by these rates and rules.
- (b) The Company's rules governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these rules.
- (c) The Company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary and proper.
- (d) After the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and of the Public Service Commission of Missouri. Pre-existing facilities that do not comply with applicable rules and regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.

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510 Dulin Creek Rd., House Springs MO 63501

Name of Officer Title

Address

FORM NO. 13 P.S.C.MO. No. 1 { Original } SHEET No. 7
 { Revised }

Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
 { Revised }

Cedar Hill Estates Water Co., Inc. For _____ Certificated area in
Name of Issuing Corporation Community, Town or City
Jefferson County, Missouri

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE (cont'd)	
Rule 2. <u>DEFINITIONS</u> (cont'd)	SEP 22 1978 MISSOURI
(f) A "SERVICE CONNECTION" is the connection from the main to and including the meter and meter appurtenances for the Customer's Water Service. This service connection will be owned and maintained by the Company.	
CANCELLED MAY 21 2003 By <u>19257</u> Public Service Commission MISSOURI	
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ISSUED BY Norman Goad President Box 200
name of officer title address
Cedar Hill, Mo. 63016

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE +

Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

- (a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its customers except as covered in the Company's rules and regulations.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.

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SHEET No. _____

Cedar Hill Estates Water Co., Inc.

Name of Issuing Corporation

For Certificated area in

Community, Town or City

Jefferson County, Missouri

Rules and Regulations Governing Rendering
of Water Service (cont'd.)

RECEIVED**Rule 3 LIABILITY OF THE COMPANY****SEP 22 1978**

- (a) The Company shall not be responsible for damages resulting from failure to provide water to the premises or for interruption of service if such failure or interruption is without willful default or negligence on its part.
- (b) The Company shall not be liable for damages resulting to Customer or to third persons, unless due to negligence on the part of the Company, and without any contributory negligence on the part of the Customer or such third party.
- (c) The Company shall not be liable for damages because of any interruption of water service or for damages caused by defective piping and appliances on the Customer's premises.
- (d) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customer except as covered in the Company's rules and regulations.
- (e) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations. Nor shall any employee or agent of the Company have authority to bind it by any promise, agreement, or representation not provided for in these rules, unless such authority is in writing and signed by the President of the Company.
- (f) The Company will make every reasonable effort to provide water service in the quantities desired by the Customer and consistent with the requirements of other Customers, but Company will not be liable should it be unable to provide such quantities at any time.
- (g) The Company will make every reasonable effort to provide water service at pressures consistent with gradients for which its plant is capable and allowing for reasonable hydraulic loss within its mains, but will not be liable should it be unable to provide such pressure at any time.

CANCELLED

MAY 21 2003
by *lars*
Public Service Commission
MISSOURI

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name of officerPresident Box 200
title addressCedar Hill, Missouri 63016

FORM NO. 13 P. S. C. MO. No. 1 1st Revised Sheet No. 9

Cancelling P. S. C. MO. No. 1 Original Sheet No. 9

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

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Rule 4 APPLICATIONS FOR SERVICE

- (a) A written application for service, signed by the customer, stating the type of service required and accompanied by any other pertinent information, will be required from each customer before service is provided to any unit. Every customer, upon signing an application for any service rendered by the Company, or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations.
- (b) If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary according to the Company's rule for extension of water mains.
- (c) When, in order to provide the service requested, a main extension or other unusual construction or equipment expense is required, the Company shall require a written contract. Said contract may include, but not be limited to the obligations upon the Company and the applicant, and shall specify a reasonable period of time necessary to provide such service.

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Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
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Cedar Hill Estates Water Co., Inc.

For _____

Certificated area in

Name of Issuing Corporation

Community: Town or City
Jefferson County, MissouriRules and Regulations Governing Rendering
of Water Service (cont'd.)

SEP 22 1978

Rule 4 SERVICE CONNECTIONS

MISSOURI

Public Service Commission

- (a) A written application or contract properly executed, will be required from the Customer, before the Company will be required to supply service; provided, however, that the Company shall have the right to reject any application that does not comply with these rules and regulations. In any case where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract for such reasonable period of time as is specified by the Company at the time of the making of such contract.
- (b) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.
- (c) Customer service connections will not be extended along public streets, roadways or through property of others in connecting with mains. If a service connection is requested at a point not already served by a main of adequate capacity, the Company shall extend its mains as provided in Rule 10.
- (d) New service connections shall be authorized when a service connection fee is paid to Company. The appropriate connection charges shall be determined by the schedule of connection charges.
- (e) When a service connection fee has been paid the Company, the plumber engaged by the Customer shall obtain from the Company a service saddle, corporation stop, meter yoke, meter tile, and meter frame and cover. This plumber shall advise Company when he expects to have service installed in trench so that a representative of the Company can inspect the installation, make the tap into the main, flush service connection, and set meter. The plumber shall install all company furnished materials and shall furnish and install Type K copper from corporation to meter yoke for all meters 2-inch or smaller.

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MAY 21 2003
L. KRS
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name of officerBox 200, Cedar Hill, MO 63016
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Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF **WATER SERVICE** +

Rule 5 INSIDE PIPING AND WATER SERVICE LINES

- (a) The Company will provide water service at the outdoor meter, or at the property line. Separate buildings shall be served through separate water service lines.
- (b) The service connection from the water main to the customer's property line, the meter installation and setting shall be constructed, owned and maintained by the Company. Water service line construction and maintenance from the property line or meter setting, including the connection to the meter setting, to the building shall be the responsibility of the customer, and is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's mains, meters, and meter installations caused by the customer, his agent, or tenant.
- (c) Existing water service lines may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any customer or the Company's facilities.
- (d) The water service line shall be brought to the unit at a depth of not less than 36 inches and have a minimum inside diameter of 3/4 inch. The customer is responsible for the determination of whether or not a larger size is needed to provide adequate flow to the unit. A valve must be installed in the service line where it enters the unit. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- (e) Water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure.
- (f) The Company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the customer shall be made at his expense.

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Name of Officer Title Address

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SHEET No. _____

Cedar Hill Estates Water Co., Inc.
Name of Issuing CorporationFor Certificated area in
Community, Town or City
Jefferson County, MissouriRules and Regulations Governing Rendering
of Water Service (cont'd.)

SEP 22 1978

MISSOURI

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICES Public Service Commission

- (a) The Company will provide the Customer water service at the meter. The Company shall deny service where Customer's water service or piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers or the Company's facilities.
- (b) Old Customer water services may be used in connecting with new buildings only when they are found on examination and test not to constitute a hazard to the health and safety of other Customers or the Company's facilities.
- (c) The Customer's water service shall be brought to the premises at a depth of not less than 36-inches and upon entering premises shall be valved.
- (d) The Customer's water service and piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure.

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Public Service Commission
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Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

+

Rule 5 INSIDE PIPING AND WATER SERVICE LINES (Continued)

- (h) The Company shall have the right to enter the customer's premises for the purposes of inspection to ensure compliance to these rules. Company personnel shall identify themselves and make these inspections only at reasonable hours.
- (i) Neither water service lines nor service connections may be extended along public streets or roadways or through property of others in connecting with the Company's mains. The service connection may, however, extend through the water main easement and roadway easement as necessary in order to be connected to a main located across and adjacent to a street in front of the customer's living unit. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the Company.
- (j) Any customer having a plumbing arrangement, or a water-using device that could allow back-siphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system; or, any customer's plumbing classified as an actual or potential backflow hazard in the regulations of the Missouri Department of Natural Resources, 10 CSR 60 - 11, shall be required to install and maintain a backflow prevention device. This rule may also apply to customers on whose premises it is impossible or impractical for the Company to perform a cross connection survey. The Company shall approve the device, installation, location and maintenance program.

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510 Dulin Creek Rd., House Springs MO 63501

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For Certificated area in

Name of Issuing Corporation

Community, Town or City
Jefferson County, MissouriRules and Regulations Governing Rendering
of Water Service (cont'd.)

SEP 22 1978

Rule 6 IMPROPER OR EXCESSIVE USEMISSOURI
Public Service Commission

- (a) The following requirements for the use of water service provided by the Company shall be observed. Violation of the requirements will result in the discontinuance of service to the Customer or an additional charge for excess demand rate, or the requirement that the Customer install facilities to prevent excessive demand rates and other adverse impact upon the Company's system.
- (b) No person shall be wasteful of the water service to his premises by his willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures on his premises in a good and efficient state of repair at all times. Losses of water on or within the Customer's premises due to faulty piping or fixtures will not cause an allowance to be made on his water bill.
- (c) No person shall make or cause to be made a cross connection between the potable water service and any source of chemical or bacterial contamination, or any water supply not approved by the Missouri Department of Natural Resources.
- (d) No person shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.
- (e) No person shall open or cause to be opened a fire hydrant for any purpose other than the combating of a fire or the filling of a fire truck operated by the fire department serving the area and then only during the combating of a fire. This rule will not prevent authorized representatives of the Company from opening its hydrants for normal purposes incidental to proper operation of the Company facilities. Further, this rule will not prevent an authorized representative of a fire department or rating organization from opening hydrants for inspection purposes only and after having notified the Company when such inspection is to be performed.
- (f) No person shall tamper with, remove, or willfully damage a water meter or attempt to operate the shut-off cock on the meter yoke.
- (g) No person shall attempt to take unmetered water from the Company mains either by an unauthorized tap or by direct connection to the service connection or by connection to a fire hydrant.

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name of officerPresident Box 200
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By 13025
Public Service Commission
MISSOURI

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

+

Rule 6 IMPROPER OR EXCESSIVE USE

- (a) No customer shall be wasteful of the water supplied to the unit by his willful action or inaction. It shall be the responsibility and duty of each customer to maintain all piping and fixtures at the unit in a good and efficient state of repair at all times.
- (b) No customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The Company shall deny or discontinue service where customer's water service line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other customers or the Company's facilities.
- (c) The customer shall not make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.
- (d) The customer shall not tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke, or allow any such action.
- (d) The customer shall not attempt to take un-metered water from the Company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant
- (f) Customers will not be permitted to supply water in any way to premises other than the service address, nor to permit others to neither use their hose or attachments, nor leave them exposed to use by others without permission from the water Company.

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Name of Issuing CorporationFor Certificated area in
Community, Town or City
Jefferson County, MissouriRules and Regulations Governing Rendering
of Water Service (cont'd.)

SEP 22 1978

Rule 7

DISCONTINUANCE OF SERVICE BY THE COMPANY:

MISSOURI

Public Service Commission

- (a) The Company reserves the right to shut off services for any of the following reasons:
- (1) For failure to comply with these rules and regulations.
 - (2) For nonpayment of water bill (See Rule 11).
 - (3) For resale of water service .
 - (4) For an unauthorized water connection to Company mains.
 - (5) For violation of any rules and regulations for water service.
- (b) In the event that a Customer is in violation of any of these rules and regulations the Company shall have the right to turn off the service and remove the meter. In such event the Customer shall pay a re-connection charge and any unpaid balance which may be due and delinquent before service is restored. Discontinuance of service for nonpayment will occur upon ten (10) day's notice by ordinary mail, except that should Company determine such discontinuance may adversely affect the Customer's health or well-being, Company may give up to twenty-one (21) additional days of notice. For all other causes for discontinuance of service twenty-four (24) hour notice will be given.
- (c) Discontinuance of water service to a premise for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of moneys due from the Customer.
- (d) In case the Company discontinues its service for any of these causes or is, through fault of the Customer, prevented from providing water service according to the provisions of any contract or agreement, then there shall forthwith become due and payable to the Company as liquidated damages, and not as penalty, the amount remaining unpaid, and also the amount which is guaranteed by the contract or agreement as a minimum payment for same.
- (e) The Company has the right to refuse or to discontinue water service to any premises to protect itself against fraud or abuse.

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title addressCedar Hill, Missouri, 63016

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

+

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY

- (a) The Company may discontinue service for any of the following reasons:
1. Nonpayment of a delinquent account not in dispute.
 2. Failure to post a security deposit or guarantee acceptable to the utility.
 3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the customer's premises.
 4. Failure to comply with the terms and conditions of a settlement agreement.
 5. Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, meter reading, maintenance or replacement.
 6. Violation of any of these rules on file with and approved by the Public Service Commission, or for any condition which adversely affects the safety of the customer or other persons, or the integrity of the utility's delivery system.
 7. Non-payment of a sewer bill issued by the Company, or by a sewer utility requesting discontinuance of water service by an approved agreement between the Company and such sewer utility. When water service is discontinued for this reason, any service charges for turn on/off or disconnection/reconnection within these rules shall not apply, and notice to the customer shall be provided by rules and procedure applicable to the customer's sewer service in lieu of notification required by these rules.

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Name of Issuing Corporation

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Jefferson County, Missouri**RECEIVED**Rules and Regulations Governing Rendering
of Water Service (cont'd.)

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Rule 8 DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S REQUEST

Public Service Commission

- (a) Service will be discontinued at the Customer's request when proper notification is made as noted in Rule 4. The company shall on receipt of such notification, read the Customer's meter and charges for water service rendered up to and including the time of cut-off shall be computed and will become due and payable immediately.
- (b) Reconnection of water services so discontinued shall be considered new service and a new application for service connection shall be required, as provided in Rule 4, provided, however, that no new connection fees shall be payable except for additional service, if any, to the premise. The Company may withhold water service until all prior indebtedness to the Company has been settled in full.

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By 68RS 13
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Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

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Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (Continued)

- (b) The Company may discontinue service after notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the customer, it shall be done at least ninety-six (96) hours prior to discontinuance. If the Company intends to discontinue service to a multi-tenant dwelling, a notice shall also be conspicuously posted in the building ten (10) days prior to the proposed discontinuance. Service of notice by mail is complete upon mailing. Discontinuance shall not occur more than eleven (11) business days after the date given as the discontinuance date.
- (c) The Company shall make reasonable effort to communicate with the customer, at least twenty-four (24) hours prior to any discontinuance, regarding the reasons(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's customer, or is not responsible for payment of the bill, then the Company shall make reasonable effort to inform such occupant(s).
- (d) The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to 21 days, and the Company may require proof of a medical emergency.
- (e) Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intention to disconnect service, or leave a conspicuous notice of the disconnect.
- (f) The provisions of paragraphs (c) and (e) above may be waived if safety of Company personnel while at the premises is a consideration.

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+ Indicates change

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Issued By: Ann Rudy President 510 Dulin Creek Rd., House Springs MO 63501
Name of Officer Title Address

Cancelling P.S.C.M.O. No. _____

(Original) SHEET No. _____
(Revised)Cedar Hill Estates Water Co., Inc.
Name of Issuing CorporationFor Certificated-area-in-
Community, Town or City
Jefferson County, MissouriRules and Regulations Governing Rendering
of Water Service (cont'd.)

SEP 22 1978

Rule 9 INTERRUPTIONS IN WATER SERVICEMISSOURI
Public Service Commission

- (a) The Company reserves the right to discontinue water service in its mains at any time, without notice, for making repairs to the water system, well, or storage.
- (b) Whenever service is interrupted for repairs, all Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- (c) No refunds of charges for water service will be made for interruptions of service.
- (d) In order to avoid overloading capacities of Company mains and supply facilities, the Company reserves the right, at all times, to determine, limit and regulate in a reasonable and non-discriminatory manner and where practical, the maximum amounts of water drawn from the Company mains.

CANCELLED

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Public Service Commission
MISSOURI

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name of officerPresident Box 200
title address
Cedar Hill, Missouri 63016

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

+

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (Continued)

- (g) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.
- (h) In case the Company discontinues its service for any violation of these rules, then any monies due the Company shall become immediately due and payable
- (i) The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.
- (j) The Company shall deal with customers and handle customer accounts in accordance with the Public Service Commission's Utility Billing Practices, 4 CSR 240 - 13.

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Cedar Hill Estates Water Co., Inc.

For _____

Name of Issuing Corporation

Community, Town or City

Jefferson County, Missouri

RULES AND REGULATIONS GOVERNING RENDERING

OF WATER SERVICE (cont'd)

RULE 10. EXTENSION OF MAINS

A. This rule shall govern the extension of mains by the Company in areas where there are no mains in streets and/or roadways. The Company will extend its mains along streets or roads within its certificated area to serve new customers under the following terms and conditions:

1. Upon receipt of written application(s) as required in Rule 1, the Company will provide the applicant(s) with an estimate of the cost of the proposed extension. Said estimate shall include all labor and materials required, reconstruction of existing mains if necessary, supervision, engineering, permits, insurance, tool expense, accounting and related expenses, and all other costs incident to the installation of said extension.
2. Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution-in-aid-of-construction equal to the amount determined in A-1. Applicant(s) shall have the option of installing the main extension under the provisions of Rule 10(E) in lieu of entering into said contract.
3. Refunds of cost of extension shall be made to applicant(s) as follows:
 - (a) Should the actual cost of extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained.
 - (b) Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut an existing main shall be excluded. As additional customers are directly attached to the extension during the first ten years after the installation

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FORM NO. 13 P. S. C. MO. No. 1 1st Revised Sheet No. 16

Cancelling P. S. C. MO. No. 1 Original Sheet No. 16

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF **WATER SERVICE** +

Rule 8 TERMINATION OF SERVICE AT CUSTOMER'S REQUEST

- (a) Service will be terminated at the customer's request, by giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, on the requested day, read the customer's meter and charges for water service rendered up to and including the time of termination shall be computed and will become due and payable immediately.
- (b) A customer may request temporary termination of service for any length of time for his own convenience; however, the customer shall still be charged for service at the appropriate rate during the time the service is turned off. Turn-off and turn-on charges are specified in the schedule of service charges.

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Cedar Hill Estates Water Co., Inc.

Certificated Area in

Name of Issuing Corporation

For

Community, Town or City
Jefferson County, Missouri

RULES AND REGULATIONS GOVERNING RENDERING

OF WATER SERVICE (cont'd)

SEP 22 1978

is made, these additional customers will pay to the Applicant(s) who initially contracted for the extension, the per lot extension-cost for the lot being connected.

Each refund shall be distributed to initial applicant(s) based upon the percentage of the actual extension cost contributed by each applicant.

4. Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.
5. The Company reserves the right to further extend the main and to connect lateral mains from extensions made hereunder, and the attaching of customers to such further extensions shall not entitle applicant(s) contracting for the original extension to additional refund.
6. The pipe used in making extensions under this rule shall be of a type and size which will be reasonably adequate to supply the area to be served. Such determination as to size and type of pipe shall be left solely to the judgment of the Company. If the Company desires to make the extensions in pipe larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger size shall be borne by the Company.

B. This rule shall govern the extension of mains to prospective customers in areas where no mains exist where applicant(s) elects to construct said extension. The Company will connect said extensions to its existing mains and provide service to applicant(s) under the following terms and conditions.

1. Applicant(s) shall construct said main extension to meet the requirements of all governmental agencies.

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Missouri

FORM NO. 13 P. S. C. MO. No. 1 1st Revised Sheet No. 17

Cancelling P. S. C. MO. No. 1 Original Sheet No. 17

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

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Rule 9 INTERRUPTIONS IN SERVICE

- (a) The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system.
- (b) Whenever service is interrupted for repairs, all customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- (c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.
- (d) In order to avoid service problems when extraordinary conditions exist, the Company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the Company mains.

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Cedar Hill Estates Water Co., Inc. For
Name of Issuing CorporationCertificated Area in
Community, Town or City
Jefferson County, Missouri

RULES AND REGULATIONS GOVERNING RENDERING

OF WATER SERVICE (cont'd)

SEP 22 1978

2. The pipe used in making these extensions shall be of a size and type compatible with the Company's plans for total development of the service area.

3. The Company, or its representative, shall have the right to inspect and test the extension prior to connecting it to the Company's main.

4. Connection of the extension to existing Company mains shall be made only by representatives of the Company.

5. Upon acceptance of the extension by the Company, applicant(s) shall furnish to the Company a detailed accounting of the actual cost of constructing, excluding cost of any applicant-installed service connection and the portion of said cost paid by each applicant.

6. Additional customers shall refund to applicant(s) during the first ten (10) years after installation of said extensions as follows:

(a) Company shall divide the actual cost of the extension by the number of lots abutting said extension to obtain the per lot extension cost. When counting lots, corner lots which abut an existing main shall be excluded. As additional customers are directly attached to the extension, these additional customers shall pay to the applicant(s) who constructed the extension the per lot construction cost for the lot being connected.

(b) Each payment shall be distributed to initial applicant(s) based upon the percentage of the actual extension cost contributed by each applicant.

7. Extensions made under this rule shall be contributed to the Company in consideration of its perpetual upkeep and maintenance.

8. The Company reserves the right to further extend the main

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Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

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Rule 10 BILLS FOR SERVICE

- (a) The charges for water service shall be at the rates specified in the rate schedules on file with the Missouri Public Service Commission. Other service charges, such as for turn-off or turn-on, are set forth in the Schedule of Service Charges in these rules.
- (b) A customer who has made application for water service to a unit shall be responsible for payment for all water service provided to him at said unit from the date of connection until the date requested by the customer by proper notification to the Company to terminate service.
- (c) Each customer is responsible for furnishing the Company with the correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the customer's application unless the Company is notified in writing by the customer of a change of address.
- (d) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the close of business on the date due.
- (e) Neither the Company nor the customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.
- (f) A separate bill shall be rendered for each customer with itemization of all water service charges. All bills for service shall state the due date. The Company shall have the right to render bills monthly.

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Cedar Hill Estates Water Co., Inc. For _____

Certificated Area in _____

Name of Issuing Corporation

Community Jefferson Town or City County, Missouri

RULES AND REGULATIONS GOVERNING SEP 22 1978
RENDERING OF WATER SERVICE (cont'd)

and to connect lateral mains from extensions made hereunder, and the attaching of customers to such further extension shall not entitle applicant(s) contributing the extension to the Company to additional payments.

MISSOURI

Public Service Commission

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Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

+

Rule 10 BILLS FOR SERVICE (Continued)

- (g) Bills shall be due twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. The Company shall not be required to restore or connect any new service for such delinquent customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.
- (h) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate, if applicable.
- (i) The Company may require a security deposit or other guarantee as a condition of new service if the customer: still has an unpaid account with a utility providing the same type of service accrued within the last five years; or has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or is unable to establish a credit rating with the Company. Adequate credit rating for a residential customer shall be established if the customer: owns or is purchasing a home; or is and has been regularly employed full time for at least one year; or has an adequate and regular source of income; or can provide credit references from a commercial credit source.
- (j) The owner of a rented or leased premises served with water service by the Company will be ultimately responsible for payment of all charges incurred by their tenant(s) related to water service provided. The owner of the premises will be responsible provided the Company has made reasonable and timely efforts to collect monies due from the renter or lessor. All notices of delinquent bills or disconnection shall also be sent to the owner of the property.

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510 Dulin Creek Rd., House Springs MO 63501
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Name of Issuing Corporation

For

Certificated area in
Community, Town or City

Jefferson County, Missouri

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Rules and Regulations Governing Rendering
of Water Service (cont'd.)

SEP 22 1978

RULE 11 BILLS FOR WATER SERVICE

MISSOURI

- (a) The charges for water service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of water service shall be at the service connection. Service charges for connection (turn-on) or disconnection (turn-off) are set forth in Rule 12.

A customer who has made application for water service to a premise shall be held liable for all water service furnished to such premise until the Customer notifies the Company in writing to discontinue service.

- (c) The Company shall have the right at any time to require the Customer to make a reasonable deposit, in amount not to exceed the estimated bill for one billing period of 30 days to secure the prompt payment of bills. Interest at the rate of six per cent (6%) per annum payable upon return of the deposit, will be paid for the time such deposit was held by the Company unless such period of time be less than six (6) months. Such deposits shall be refunded at the termination of service after all charges that may be due and payable by the Customer have been paid or when the Customer has demonstrated prompt payments for service during 12 consecutive billing periods.
- (d) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent.
- (e) Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change in address.
- (f) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the close of business on the date due.
- (g) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.
- (h) A separate bill shall be rendered for each Customer's water service.

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title address

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By GRS
Public Service Commission
MISSOURI

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

+

Rule 10 BILLS FOR SERVICE (Continued)

- (k) The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.
- (l) Interest at the rate of 6% per annum compounded annually shall be payable on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest may be credited to the customer's account.
- (m) After a customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- (n) The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- (o) All billing matters shall be handled in accordance with the Public Service Commission's Utility Billing Practices, 4 CSR 240-13.

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Cedar Hill Estates Water Co., Inc. For _____ Certificated area in _____
Name of Issuing Corporation _____ Community, Town or City _____
Jefferson County, Missouri

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE (cont'd)		SEP 22 1978
RULE 11 <u>BILLS FOR WATER SERVICE</u>		MISSOURI Public Service Commission
(i) The Company shall have the right to render bills monthly and such bills shall be due and payable no later than twenty-one (21) calendar days from the date of rendition.		
(j) All bills for service shall bear a due date. Bills unpaid after such due date will be delinquent and the Company shall have the right, ten (10) days after mailing written notice of discontinuance of service to the last known address, to discontinue all service to such delinquent Customers forthwith, and shall not be required to restore or connect any new service for such delinquent Customers until all unpaid accounts due the Company under any contract have been paid in full.		
(k) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be at the appropriate rate for water consumed, or a proportionate part of the minimum whichever is greater.		
(l) If a customer terminates service other than at the beginning of a billing period, the final charge for service will be calculated by Rate Schedule C for water used since meter last was read.		
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Cedar Hill, Mo. 63016

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF **WATER SERVICE** +

Rule 11 METERS AND METER INSTALLATIONS

- (a) All permanent service connections shall be metered. The Company's installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- (c) The Company shall have the right to determine on the basis of the customer's flow requirements the type and size of meter to be installed and location of it. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the customer, the customer shall pay the cost of installing such meter.
- (d) Service to any one customer shall be furnished through a single metering installation. Where more than one tenant occupies a building, the building shall be served by one meter. Inside piping may be rearranged at the customer's own expense so as to separate the units and meter tenants, then divide the bill accordingly.
- (e) The meters and meter installations furnished by the Company shall remain its property, and the owners of premises wherein they are located shall be held responsible for their safekeeping. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.
- (f) The meter will be installed at or near the customer's property line; it shall be placed in a meter box vault constructed by the Company in accordance with its specifications. The Company shall furnish and install suitable metering equipment for each customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the customer.

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Name of Issuing CorporationFor _____ Certificated area in
Community, Town or City
Jefferson County, Missouri 63016Rules and Regulations Governing Rendering
of Water Service (cont'd.)

SEP 22 1978

Rule 12 SERVICE CHARGESMISSOURI
Public Service Commission

- (a) An application for a service connection, or discontinuation of existing service, will be made during the Company's regular business hours without charge.
- (b) A connection of service to a specific Customer which was discontinued in accordance with Rules 7 and 11 will be made according to Rule 7 of these Rules and Regulations.
- (c) A serviceman call during the Company's regular business hours which results in collection of a delinquent account (in lieu of discontinuance in accordance with Rule 7) shall require collection of the delinquent amount plus a two dollar (\$2.00), net service charge to avoid discontinuance.
- (d) A service call at any time other than during the Company's regular business hours for connection, or any other reason except a malfunction of Company facilities, shall require a service charge of ten dollars (\$10.00) net. In instances where such a service call is for collection of a delinquent account, this service charge shall be collected in addition to any other amounts due.
- (e) Company personnel will not work upon piping or facilities not owned by the Company.
- (f) The service charges cited in the various sections of this Rule are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges, as appropriate.

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Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

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Rule 11 METERS AND METER INSTALLATIONS (Continued)

- (g) The customer shall promptly notify the Company of any defect in, or damage to, the meter setting.
- (h) Any change in the location of any existing meter or meter setting at the request of the customer shall be made at the expense of the customer, and with the approval of the Company.
- (i) If an existing basement meter location is determined inadequate or inaccessible by the Company, the customer must provide for the installation of a meter to be located at or near the customer's property line. The customer shall obtain from the Company, or furnish the necessary meter installation appurtenances conforming to the Company's specifications, and the customer shall pay for said appurtenances and labor.
- (j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and customer's convenience as determined by the Company, for servicing and reading and the meter space provided is located where the service line enters the building. The Company may, at its discretion, require the customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the customer and/or the owner of the premises to provide a location for the water meter, which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Executive Secretary of the Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE (cont'd) SEP 22 1978

RULE 13 PUBLIC FIRE PROTECTION

MISSOURI
Public Service Commission

- (a) Company will require fire hydrants to be included as a non-refundable cost of each main extension used as a distribution main. Spacing of hydrants shall be no more than 600 feet from any building or residence served by the main unless the newly served area shall be commercial or industrial in nature, then the Insurance Services Office of Missouri regulations for similar areas shall be used as a guide. Said hydrants shall not be located on less than 6" mains.
- (b) The Company will install, without installation charge, fire hydrants on existing mains of adequate capacity upon proper notification from appropriate officials of the recognized governmental units or fire districts served, whichever has jurisdiction.
- (c) In the event a recognized governmental unit requests the installation of fire hydrants in an area not already serviced by mains of adequate capacity, such installations will be made provided any main extension required to serve each hydrant is installed in accordance with Rule 10 Extensions of Mains.
- (d) The unamortized cost of a discontinued hydrant or the entire cost of changing the size, type or location of any installed fire hydrant shall be borne by customers within the governmental unit requesting such change, unless such change is occasioned by a malfunction of the hydrant.
- (e) No person shall open any fire hydrant except for the legitimate purpose of extinguishing a fire without written notice to the Company.

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MAY 21 2003
By SRS
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MISSOURI

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+Indicates change

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ISSUED BY Norman Goad President Box 200
name of officer title address

Cedar Hill, Mo. 63016

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

**RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE**

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Rule 12 METER TESTS AND TEST FEES

- (a) Any customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with water industry test procedures, and to check for accuracy as required by regulations of the Public Service Commission.
- (b) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%).
- (c) A meter test requested by the customer may be witnessed by the customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the water manufacturer. A certified copy of the test report will be provided to the customer.
- (d) If a test shall show an average error of more than five percent (5%), billings shall be adjusted as provided by these Rules.
- (e) The Company will provide one meter test per 12-month period at no charge to the Customer. Where the Customer requests a second meter test during a 12-month period, the Customer will be responsible for the following charge for each additional test performed:
\$25.00 per test

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Cedar Hill Estates Water Co., Inc. For Certificated area in
Name of Issuing Corporation Community, Town or City
Jefferson County

RULES AND REGULATIONS GOVERNING SEP 22 1978
RENDERING OF WATER SERVICE (cont'd)

MISSOURI
 Public Service Commission

RULE 14 METERS AND METER INSTALLATIONS

- (a) All permanent service connections shall be metered. The Company's installed meter shall be the standard for measuring and/or billing water service.
- (b) All meters and meter installations shall be furnished, installed, maintained, and removed by the Company and shall remain its property.
- (c) The Company shall have the right to determine on the basis of the Customer's stated flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter shall be borne by the Customer.
- (d) Company shall furnish and install suitable metering equipment for each Customer except where the Customer requests installation in a special setting, in which case the excess cost of installation shall be paid for by the customer.

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Cedar Hill, Mo. 63016

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
 Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
 RENDERING OF **WATER SERVICE** +

Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS

- (a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Public Service Commission, the Company shall adjust the customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:
 - (1) Where the period of error can be shown, the adjustment shall be made for such period.
 - (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.
- (b) If the meter is found on any such test to under-register, the Company may render a bill to the customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.
- (c) If the meter is found faster than allowable, the Company shall refund to the customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the customer's bill.

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Cedar Hill Estates Water Co., Inc. For
Name of Issuing Corporation

Certificated Area in

Community, Town or City
Jefferson CountyRULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE (cont'd)

SEP 22 1978

RULE 14 METERS AND METER INSTALLATIONS (cont'd)

MISSOURI
Public Service Commission

- (e) All service to any one Customer at one building shall be furnished through a single metering installation. Where a building is occupied by more than one Customer, Company will set as many meters as there are separate applications for service, and will connect the meters to one service line. The Company's meters will be located adjacent to each other unless otherwise approved by the Company. Where service is now supplied through one meter to a location having two or more separate premises, the service shall be considered a multiple service. The Customer may rearrange piping, at his own expense, so as to separate the multiple service and permit the Company to install a separate meter for each premise.
- (f) The meters and meter installations furnished by the Company shall remain its property and the owners of premises wherein they are located shall be held responsible for their safekeeping and liable for any damage thereto resulting from the carelessness of said owner, his agent, or tenant. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damage. The amount of the charge shall be the cost of the meter and appurtenances (including applicable taxes and other incidental charges) and the labor cost necessary to make the meter change.
- (g) Meters will be installed at or near the Customer's property line; it shall be placed in a meter box vault constructed by the Company in accordance with its specifications.
- (h) The Customer shall promptly notify the Company of any defect in, or damage to, the meter, its connections or housing.
- (i) Any change in the location of any existing meter or

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Public Service Commission
MISSOURI

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

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Rule 14 EXTENSION OF WATER MAINS

- (a) This rule shall govern the extension of mains by the Company within its certified area where there are no water mains.
- (b) Upon receipt of a written application for a main extension, the Company will provide the applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping.
- (c) Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution in aid of construction equal to the amount determined in paragraph (b) above, plus any applicable customer connection fee. The contract may allow the customer to contract with an independent contractor for the installation and supply of material, except that the Company must install mains of 12" or greater diameter, and the Company must do the reconstruction of existing facilities.
- (d) The cost to an applicant or applicants connecting to a main extension contributed by other applicant(s) shall be as follows:
- (1) For single-family residential applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension (including income taxes) by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots that abut existing mains shall be excluded.
- (2) For single-family residential applicants that are applying for service in areas that are un-plated in subdivision lots, the applicants' cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times 100 feet.

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Cedar Hill Estates Water Co., Inc.

For _____

Certificated Area in _____

Name of Issuing Corporation _____

Community, Town or City
Jefferson County

RULES AND REGULATIONS GOVERNING

RENDERING OF WATER SERVICE (cont'd)

SEP 22 1978

MISSOURI

RULE 14 METERS AND METER INSTALLATIONS (cont'd) Public Service Commission

meter installation at the request of the Customer shall be made by the Company at the expense of the Customer.

- (j) If additional meters are desired by the Customer for showing subdivision of the supply within a premise, they shall be furnished, installed and maintained at the expense of the Customer.

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President

title

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Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

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Rule 14 EXTENSION OF WATER MAINS (Continued)

- (3) For industrial, commercial, or multifamily residential applicants, the cost will be equal to the amount calculated for a single-family residence in paragraphs d(1) or d(2) above multiplied times the flow factors of the applicants' meter. The flow factors of the various sizes of meters are as follows:

<u>Meter Size</u>	<u>Flow Factor</u>
5/8	1
1	2.5
1 1/2	5
2	8
3	15
4	25

- (e) Refunds of contributions shall be made to applicant(s) as follows:
- (1) Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained.
- (2) During the first ten years after the main extension is completed, the Company will refund to the applicant(s) who paid for the extension moneys collected from applicant(s) in accordance with paragraph (d) above. The refund shall be paid within a reasonable time after the money is collected.
- (3) The sum of all refunds to any applicant shall not exceed the total contribution that the applicant(s) has paid.
- (f) Extensions made under this rule shall be and remain the property of the Company.

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510 Dulin Creek Rd., House Springs MO 63501

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Address

Cedar Hill Estates Water Co., Inc.
Name of Issuing CorporationFor Certificated area in
Community, Town or CityJefferson County, MissouriRULES AND REGULATIONS GOVERNING RENDERING
OF WATER SERVICE (cont'd)RULE 15 METER TESTS AND TEST FEES

SEP 22 1978

- (a) Any customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with the standard regulations of the Commission.
- (b) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise a charge will be made as follows if the test indicates meter accuracy within five percent (5%) or less.
- | | |
|-------------------|--------------|
| 1" or less | \$ 10.00 |
| Between 1" and 2" | \$ 15.00 |
| 2" or Larger | Actual Cost. |
- (c) A meter test requested by the Customer will be witnessed by the Customer or his duly authorized representative, except for tests of meters larger than two (2") inch inlet which will be conducted by the meter manufacturer and a certified copy of the test provided to the Customer.
- (d) If a test shall show an average error of more than five (5%) percent, billings shall be adjusted as provided in Rule 16.

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President

Box 200

name of officer

title

address

Cedar Hill, Mo. 63016

FORM NO. 13 P. S. C. MO. No. 1 1st Revised Sheet No. 27

Cancelling P. S. C. MO. No. 1 Original Sheet No. 27

Cedar Hill Estates Water Co., Inc. For: Cedar Hill Estates (Jefferson County)
Name of Issuing Company Community, Town or City

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE +

Rule 14 EXTENSION OF WATER MAINS (Continued)

- (g) The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements. Connecting new customers to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such customers.
- (h) Extensions made under this rule shall be of Company-approved pipe sized to meet water service requirements. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the large size of pipe shall be borne by the Company.
- (i) No interest will be paid by the Company of payments for the extension made by the applicant(s).
- (j) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.

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Cedar Hill Estates Water Co., Inc.

For

Certificated area in

Name of Issuing Corporation

Community, Town or City

Jefferson County, Missouri

RULES AND REGULATIONS GOVERNING

SEP 22 1978

RENDERING OF WATER SERVICE (cont'd)

RULE 16 BILL ADJUSTMENTS BASED ON METER TESTS MISSOURI
Public Service Commission

- (a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five (5%) percent on the test streams prescribed by the Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration will be determined as follows:
- (1) Where the period of error can be shown, the adjustment shall be made for such period.
 - (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three months preceding the test.
- (b) If the meter is found on any such test to under-register, the Company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken, however, only in cases where the bill for the estimated inaccuracy amounts to \$2.50 or more, and all such bills shall be conditioned upon the Company's not being at fault for allowing the inaccurate meter to remain in service.
- (c) If the meter is found faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.

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name of officer

President

title

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