

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 3rd Revised Sheet No. R-1  
Canceling **P.S.C. MO. No.** 1 2nd Revised Sheet No. R-1

For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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October 7, 2019  
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Effective: December 6, 2018  
1200 Main, Kansas City, MO 64105

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 2<sup>nd</sup> Revised Sheet No. R-1  
Canceling **P.S.C. MO. No.** 1 1<sup>st</sup> Revised Sheet No. R-1

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-1  
 Canceling P.S.C. MO. No. 1                      Original Sheet No. R-1

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
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 June 25, 2011

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1Original Sheet No. R-1

Canceling P.S.C. MO. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

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Canceling P.S.C. MO. No. 1 4<sup>th</sup> Revised Sheet No. R-2

For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Canceling P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-2

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-2  
 Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-2

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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Sheet No.

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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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 Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-2

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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Original Sheet No. R-2

Aquila, Inc., dba

AQUILA NETWORKS For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
KANSAS CITY, MO 64138RULES AND REGULATIONS  
ELECTRIC

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Aquila, Inc., dba

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC	Missouri Public Service Commission
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**CANCELLED**  
 MAY 05 2004  
 By *IS+RS R-2*  
 Public Service Commission  
 MISSOURI

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

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For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

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For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 15<sup>th</sup> Revised Sheet No. R-3  
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For Missouri Retail Service Area

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~~13<sup>th</sup>~~ 14<sup>th</sup>  
~~12<sup>th</sup>~~ 13<sup>th</sup>

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

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KCP&L Greater Missouri Operations Company  
KANSAS CITY, MO 64106

For All Territory Served as L&amp;P and MPS

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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

**For All Territory Served as L&P and MPS**

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**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

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**KCP&L Greater Missouri Operations Company****For All Territory Served as L&P and MPS****KANSAS CITY, MO 64106**
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 6<sup>th</sup> Revised Sheet No. R-3  
Canceling P.S.C. MO. No. 1 5<sup>th</sup> Revised Sheet No. R-3

**Aquila, Inc., dba**

**KCP&L Greater Missouri Operations Company**

For Territory Formerly Served by

**KANSAS CITY, MO 64106**

Aquila Networks - L&P and Aquila Networks - MPS

**RULES AND REGULATIONS  
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**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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 October 11, 2008  
 Missouri Public  
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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 4<sup>th</sup> Revised Sheet No. R-3  
 Canceling P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-3

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-3  
 Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-3

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-3  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-3

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-3  
 Canceling P.S.C. MO. No. 1 Original Sheet No. R-3

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Original Sheet No. R-3  
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**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

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**STATE OF MISSOURI, PUBLIC SERVICE COMMISSION**

**P.S.C. MO. No.** 1 2<sup>nd</sup> Revised Sheet No. R-3.01  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-3.01  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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Missouri Public  
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February 22, 2017

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1st  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-3.01  
Original Sheet No. R-3.01

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

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Issued by: Darrin R. Ives, Vice President

Effective: ~~April 15, 2016~~ April 1, 2016

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
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Original Sheet No. R-3.01  
Sheet No. \_\_\_\_\_

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-4  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-4  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

1. DEFINITIONS

- A. Bill means a written or electronically posted demand for payment for service and the taxes and franchise fees related to it.
- B. Billing period means a normal usage period of not less than twenty-six (26) or more than thirty-five (35) days for a monthly-billed customer except for initial, corrected, or final bills.
- C. Company means KCP&L Greater Missouri Operations Company.
- D. Commission means the Missouri Public Service Commission.
- E. Complaint means an informal or formal complaint under Commission Rule 4 CSR 240-2.070 and Section 6.08 of these Rules.
- F. Customer means any person applying for, receiving, using, or agreeing to take a class of electric service supplied by the Company under one rate schedule at a single point of delivery at and for use within the premises either (a) occupied by such persons, or (b) as may, with the consent of the Company, be designated in the service application or by other means acceptable to the Company. The Customer is a person or legal entity responsible for payment for service except one denoted as a guarantor.
- G. Cycle billing means a system that results in the rendition of bills to various customers on different days of a month.
- H. Delinquent charge means a charge remaining unpaid at least twenty-one (21) days from the rendition of the bill by Company.
- I. Delinquent date means the date stated on a bill, which shall be at least twenty-one (21) days from the rendition of the bill, after which Company may assess an approved late payment charge in accordance with Company's tariff on file with the Commission.
- J. Deposit means money paid in advance to Company for the purpose of securing payment of delinquent charges which might accrue to the customer who made the advance.
- K. Discontinuance of service or discontinuance means a cessation of service not requested by a customer.
- L. Due date means the date stated on a bill when the charge is considered due and payable.
- M. Estimated bill means a charge for utility service that is not based on an actual reading of the meter or other registering device by an authorized Company representative.
- N. Extension agreement means a verbal agreement between Company and the customer extending payment for fifteen (15) days or less.
- O. Guarantee means a written promise from a third party to assume liability up to a specified amount for delinquent charges that might accrue to a particular customer.

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October 7, 2019  
Missouri Public  
Service Commission  
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Missouri Public  
Service Commission  
ER-2016-0156; YE-2017-0068  
February 22, 2017



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-4  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-4

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

1. DEFINITIONS

- A. Bill means a written or electronically posted demand for payment for service and the taxes and franchise fees related to it.
- B. Billing period means a normal usage period of not less than twenty-six (26) or more than thirty-five (35) days for a monthly-billed customer except for initial, corrected, or final bills.
- C. Company means KCP&L Greater Missouri Operations Company.
- D. Commission means the Missouri Public Service Commission.
- E. Complaint means an informal or formal complaint under Commission Rule 4 CSR 240-2.070 and Section 6.08 of these Rules.
- F. Customer means a person or legal entity responsible for payment for service except one denoted as a guarantor.
- G. Cycle billing means a system that results in the rendition of bills to various customers on different days of a month.
- H. Delinquent charge means a charge remaining unpaid at least twenty-one (21) days from the rendition of the bill by Company.
- I. Delinquent date means the date stated on a bill, which shall be at least twenty-one (21) days from the rendition of the bill, after which Company may assess an approved late payment charge in accordance with Company's tariff on file with the Commission.
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- K. Discontinuance of service or discontinuance means a cessation of service not requested by a customer.
- L. Due date means the date stated on a bill when the charge is considered due and payable.
- M. Estimated bill means a charge for utility service that is not based on an actual reading of the meter or other registering device by an authorized Company representative.
- N. Extension agreement means a verbal agreement between Company and the customer extending payment for fifteen (15) days or less.
- O. Guarantee means a written promise from a third party to assume liability up to a specified amount for delinquent charges that might accrue to a particular customer.

Issued: July 24, 2009  
Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**RULES AND REGULATIONS  
ELECTRIC

## 1. DEFINITIONS

- A. Bill means a written or electronically presented (e-bill) demand for payment for service and the taxes and franchise fees related to it.
- B. Billing period means a normal usage period of not less than twenty -six (26) or more than thirty -five (35) days for a monthly-billed customer except for initial, corrected, or final bills.
- C. Company means Aquila Networks - L&P or Aquila Networks - MPS.
- D. Commission means the Missouri Public Service Commission.
- E. Complaint means an informal or formal complaint under Commission Rule 4 CSR 240-2.070 and Section 6.08 of these Rules.
- F. Customer means a person or legal entity responsible for payment for service except one denoted as a guarantor.
- G. Cycle billing means a system that results in the rendition of bills to various customers on different days of a month.
- H. Delinquent charge means a charge remaining unpaid at least twenty -one (21) days from the rendition of the bill by Company.
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- J. Deposit means money paid in advance to Company for the purpose of securing payment of delinquent charges which might accrue to the customer who made the advance.
- K. Discontinuance of service or discontinuance means a cessation of service not requested by a customer.
- L. Due date means the date stated on a bill when the charge is considered due and payable.
- M. Estimated bill means a charge for utility service that is not based on an actual reading of the meter or other registering device by an authorized Company representative.
- N. Extension agreement means a verbal agreement between Company and the customer extending payment for fifteen (15) days or less.
- O. Guarantee means a written promise from a third party to assume liability up to a specified amount for delinquent charges that might accrue to a particular customer.

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September 1, 2009  
Missouri Public  
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Service Commission  
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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 1. DEFINITIONS

- A. Bill means a written demand for payment for service and the taxes and franchise fees related to it.
- B. Billing period means a normal usage period of not less than twenty -six (26) or more than thirty - five (35) days for a monthly-billed customer except for initial, corrected, or final bills.
- C. Company means Aquila Networks - L&P or Aquila Networks - MPS.
- D. Commission means the Missouri Public Service Commission.
- E. Complaint means an informal or formal complaint under Commission Rule 4 CSR 240-2.070 and Section 6.08 of these Rules.
- F. Customer means a person or legal entity responsible for payment for service except one denoted as a guarantor.
- G. Cycle billing means a system that results in the rendition of bills to various customers on different days of a month.
- H. Delinquent charge means a charge remaining unpaid at least twenty -one (21) days from the rendition of the bill by Company.
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- J. Deposit means money paid in advance to Company for the purpos e of securing payment of delinquent charges which might accrue to the customer who made the advance.
- K. Discontinuance of service or discontinuance means a cessation of service not requested by a customer.
- L. Due date means the date stated on a bill when the charge is considered due and payable.
- M. Estimated bill means a charge for utility service that is not based on an actual reading of the meter or other registering device by an authorized Company representative.
- N. Extension agreement means a verbal agreement between Company and the customer extending payment for fifteen (15) days or less.
- O. Guarantee means a written promise from a third party to assume liability up to a specified amount for delinquent charges that might accrue to a particular customer.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-5  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-5

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

1. DEFINITIONS (Continued)

- P. In dispute means any matter regarding a charge or service that is the subject of an unresolved inquiry.
- Q. Late payment charge means an assessment on a delinquent charge in accordance with Company's tariff on file with the Commission and in addition to the delinquent charge.
- R. Premise means that separate walled portion of a single building undivided by any common area, or that separate portion of a single continuous tract of land (including all improvements thereon) undivided by any way used by the public, which portion is occupied by the Customer, or as may, with the consent of the Company, be designated in the service application or by other means acceptable to the Company. All common areas in any such building and on any such tract of land may be deemed by the Company to be occupied by the owner or lessee of such building or tract of land or his authorized agent, as another Customer. A "common area" shall include all halls, lobbies, passageways and other areas of a Building or a tract of land used or usable by persons other than the Customer
- S. Payment options means bills for electric service may be paid in cash, electronic funds transfer, or check. Additionally residential service customers may also pay by approved credit and debit card.
- T. Rendition of a bill means the mailing, electronic posting, or hand delivery of a bill by Company to a customer.
- U. Residential service or service means the provision of or use of a utility service for domestic purposes. Domestic purposes include the portion of electricity that is ultimately consumed at a single-family or individually metered multiple-family dwelling. Domestic purposes include the portion of electricity that is ultimately consumed at a single-family or individually metered multiple-family dwelling.
- V. Seasonally billed customer means a customer billed on a seasonal basis in accordance with Company's tariff on file with the Commission.
- W. Settlement agreement means an agreement between a customer and Company that resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the customer's normal billing period.
- X. Tariff means a schedule of rates, services and rules approved by the Commission.
- Y. Termination of service or termination means a cessation of service requested by a customer.

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October 7, 2019  
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Service Commission  
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February 22, 2017

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-5  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-5

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

1. DEFINITIONS (Continued)

- P. In dispute means any matter regarding a charge or service that is the subject of an unresolved inquiry.
- Q. Late payment charge means an assessment on a delinquent charge in accordance with Company's tariff on file with the Commission and in addition to the delinquent charge.
- R. Normal business hours means the hours from 8 am to 5 pm Central Standard Time Monday through Friday except Company observed holidays.
- S. Payment options means bills for electric service may be paid in cash, electronic funds transfer, or check. Additionally residential service customers may also pay by approved credit and debit card.
- T. Rendition of a bill means the mailing, electronic posting, or hand delivery of a bill by Company to a customer.
- U. Residential service or service means the provision of or use of a utility service for domestic purposes.
- V. Seasonally billed customer means a customer billed on a seasonal basis in accordance with Company's tariff on file with the Commission.
- W. Settlement agreement means an agreement between a customer and Company that resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the customer's normal billing period.
- X. Tariff means a schedule of rates, services and rules approved by the Commission.
- Y. Termination of service or termination means a cessation of service requested by a customer.
- Z. Utility means an electric corporation as those terms are defined in Section 386.020, RSMo.
- AA. Utility charges mean the rates for utility service and other charges authorized by the Commission as an integral part of utility service.

Issued: July 24, 2009  
Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-5  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-5

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

1. DEFINITIONS (Continued)

- P. In dispute means any matter regarding a charge or service that is the subject of an unresolved inquiry.
- Q. Late payment charge means an assessment on a delinquent charge in accordance with Company's tariff on file with the Commission and in addition to the delinquent charge.
- R. Normal business hours means the hours from 8 am to 5 pm Central Standard Time Monday through Friday except Company observed holidays.
- S. Rendition of a bill means the mailing, electronic presentation (e-bill), or hand delivery of a bill by Company to a customer.
- T. Residential service or service means the provision of or use of a utility service for domestic purposes.
- U. Seasonally billed customer means a customer billed on a seasonal basis in accordance with Company's tariff on file with the Commission.
- V. Settlement agreement means an agreement between a customer and Company that resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the customer's normal billing period.
- W. Tariff means a schedule of rates, services and rules approved by the Commission.
- X. Termination of service or termination means a cessation of service requested by a customer.
- Y. Utility means an electric corporation as those terms are defined in Section 386.020, RSMo.
- Z. Utility charges mean the rates for utility service and other charges authorized by the Commission as an integral part of utility service.

CANCELLED  
September 1, 2009  
Missouri Public  
Service Commission  
JE-2010-0053

Issued: June 28, 2007  
Issued by: Gary Clemens, Regulatory Services

Effective: ~~July 30, 2007~~  
August 3, 2007

FILED  
Missouri Public  
Service Commission  
EE-2008-0029

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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1. DEFINITIONS (Continued)

- P. In dispute means any matter regarding a charge or service that is the subject of an unresolved inquiry.
- Q. Late payment charge means an assessment on a delinquent charge in accordance with Company's tariff on file with the Commission and in addition to the delinquent charge.
- R. Normal business hours means the hours from 8 am to 5 pm Central Standard Time Monday through Friday except Company observed holidays.
- S. Rendition of a bill means the mailing or hand delivery of a bill by Company to a customer.
- T. Residential service or service means the provision of or use of a utility service for domestic purposes.
- U. Seasonally billed customer means a customer billed on a seasonal basis in accordance with Company's tariff on file with the Commission.
- V. Settlement agreement means an agreement between a customer and Company that resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the customer's normal billing period.
- W. Tariff means a schedule of rates, services and rules approved by the Commission.
- X. Termination of service or termination means a cessation of service requested by a customer.
- Y. Utility means an electric corporation as those terms are defined in Section 386.020, RSMo.
- Z. Utility charges means the rates for utility service and other charges authorized by the Commission as an integral part of utility service.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-5.01  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-5.01  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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1. DEFINITIONS (Continued)

- Z. Unauthorized Use is to use or receive the direct benefit of all, or a portion of, the utility service with knowledge of, or reason to believe that diversion, tampering or other unauthorized connection existed at the time of the use, or that the use or receipt was fraudulent and/or without the authorization or consent of the utility. Includes but is not limited to: (a) tampering with or reconnection of service wires and/or electric meters to obtain metered use of electricity, (b) the unmetered use of electricity resulting from unauthorized connections, alterations or modifications to service wires and or electric meters, (c) placing conductive material in the meter socket to allow unmetered electricity to flow from the line-side to load-side of the service, (d) installing an unauthorized electric meter in place of the meter assigned to the account, (e) inverting or repositioning the meter to alter registration, (f) disrupting the magnetic field or wireless communication of the meter causing altered registration, (g) damaging or altering the electric meter to stop registration, (h) using electric service without compensation to the utility.
  
- AA. Utility means an electric corporation as those terms are defined in Section 386.020, RSMo.
  
- AB. Utility charges mean the rates for utility service and other charges authorized by the Commission as an integral part of utility service.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

FILED  
Missouri Public  
Service Commission  
ER-2016-0156; YE-2017-0068  
February 22, 2017



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

1. DEFINITIONS (Continued)

- AB. Unauthorized Use is to use or receive the direct benefit of all, or a portion of, the utility service with knowledge of, or reason to believe that diversion, tampering or other unauthorized connection existed at the time of the use, or that the use or receipt was fraudulent and/or without the authorization or consent of the utility. Includes but is not limited to: (a) tampering with or reconnection of service wires and/or electric meters to obtain metered use of electricity, (b) the unmetered use of electricity resulting from unauthorized connections, alterations or modifications to service wires and or electric meters, (c) placing conductive material in the meter socket to allow unmetered electricity to flow from the line-side to load-side of the service, (d) installing an unauthorized electric meter in place of the meter assigned to the account, (e) inverting or repositioning the meter to alter registration, (f) disrupting the magnetic field or wireless communication of the meter causing altered registration, (g) damaging or altering the electric meter to stop registration, (h) using electric service without compensation to the utility.
- AC. Tampering is to rearrange, damage, injure, destroy, alter, or interfere with, Company facilities, service wires, electric meters and associated wiring, locking devices, or seals or otherwise prevent any Company equipment from performing a normal or customary function.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-6  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-6  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**2. SERVICE AGREEMENTS**

**2.01 Applications for Service**

- A. Before Company begins rendering any electric service, the person(s), firm, or corporation shall supply the information necessary to complete Company's Standard Application for Service. A separate application shall be made for each customer for each class of service at each metering point, and at each separate location. Areas separated by public streets or alleys shall be considered separate locations. In cases where the installation of new facilities is required before service can be rendered, Company reserves the right to require such customer to execute a special contract consistent with these Rules prior to commencing service. In cases where there may be a succession of service to specific premises which prior to such succession had been covered by a contract requiring the payment of special minimums, or other payments in addition to the charges provided by regular rate tariffs, Company reserves the right to require such successor to execute a contract providing for the same special payments as was provided in the previous contract covering service to such premises. In any case where service is rendered under Company's nonresidential rate tariffs, the customer shall be required to execute an Electric Service Contract prior to receiving service when such contract is requested by Company.
- B. Company shall not be required to commence supplying electric service to a customer, or if commenced, Company may discontinue such service, if at the time of application such customer or any member of his/her household (either having received substantial benefit and use of the previous electric service) is indebted to Company for the same class of electric service previously supplied at such premises or any other jointly occupied premises until payment of, or satisfactory payment arrangements for, such indebtedness shall have been made. Connection of service prior to receiving any deposit that may be required under Section 2.04 of these Rules shall not invalidate Section 2.04.
- C. All applications for Large Power Service will contain complete information regarding the magnitude of the customer's load, the length of time such load will be operated each day, and the approximate life of the installation for which the customer intends to use the service. Such information will be used by Company to compute the revenue to be received from such customer. Company will then estimate the costs required to provide the facilities necessary to render such service to such customer. After considering the revenue and investment required, Company reserves the right to require the customer to execute a special contract for service prior to commencing the construction of any necessary facilities.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

FILED  
Missouri Public  
Service Commission  
ER-2016-0156; YE-2017-0068  
February 22, 2017

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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**2. SERVICE AGREEMENTS****2.01 Applications for Service**

- A. Before Company begins rendering any electric service, the person(s), firm, or corporation shall supply the information necessary to complete Company's Standard Application for Service. Such information may be supplied either in person in Company's office or by telephone. A separate application shall be made for each customer for each class of service at each metering point, and at each separate location. Areas separated by public streets or alleys shall be considered separate locations. In cases where the installation of new facilities is required before service can be rendered, Company reserves the right to require such customer to execute a special contract consistent with these Rules prior to commencing service. In cases where there may be a succession of service to specific premises which prior to such succession had been covered by a contract requiring the payment of special minimums, or other payments in addition to the charges provided by regular rate tariffs, Company reserves the right to require such successor to execute a contract providing for the same special payments as was provided in the previous contract covering service to such premises. In any case where service is rendered under Company's nonresidential rate tariffs, the customer shall be required to execute an Electric Service Contract prior to receiving service when such contract is requested by Company.
- B. Company shall not be required to commence supplying electric service to a customer, or if commenced, Company may discontinue such service, if at the time of application such customer or any member of his/her household (either having received substantial benefit and use of the previous electric service) is indebted to Company for the same class of electric service previously supplied at such premises or any other jointly occupied premises until payment of, or satisfactory payment arrangements for, such indebtedness shall have been made. Connection of service prior to receiving any deposit that may be required under Section 2.04 of these Rules shall not invalidate Section 2.04.
- C. All applications for Large Power Service will be made in writing by the customer. Such applications will contain complete information regarding the magnitude of the customer's load, the length of time such load will be operated each day, and the approximate life of the installation for which the customer intends to use the service. Such information will be used by Company to compute the revenue to be received from such customer. Company will then estimate the costs required to provide the facilities necessary to render such service to such customer. After considering the revenue and investment required, Company reserves the right to require the customer to execute a special contract for service prior to commencing the construction of any necessary facilities.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 1<sup>st</sup> Revised Sheet No. R-7  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-7  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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2.02 Term of Agreement

- A. Commencement of service by Company in conformance with the request of the customer and acceptance of service by the customer shall be considered as an agreement on the part of the customer to receive service under these Rules. In absence of a contract for service, the obligations of both parties shall continue on a month-to-month basis until terminated by mutual consent of Company and the customer.
- B. A reasonable time for cessation of service shall prevail when service is terminated.

2.03 Agreements Not Transferable

Electric service supplied under an agreement is for the customer's use within or upon the premises served and for the purpose designated in the agreement, and such agreement is not transferable without consent of Company.

2.04 Deposits and Guarantees of Payment

- A. Prompt connection of service in advance of collection of a deposit from the customer shall not affect the requirement for such deposit by the customer where a deposit is required.
- B. Company may require a security deposit or other guarantee from new residential customers as a condition of service due to any of the following:
  - (1) The customer has outstanding with a utility providing the same type of service an unpaid bill that accrued within the last five (5) years and at the time of the request for service remains unpaid and not in dispute.
  - (2) The customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the customer's premises within the last five (5) years.
  - (3) The customer is unable to establish an acceptable credit rating. The customer shall be deemed to have established an acceptable credit rating if the customer meets any of the following criteria:
    - (a) Owns or is purchasing a home.
    - (b) Is and has been regularly employed on a full-time basis for at least one (1) year.
    - (c) Has an adequate regular source of income.
    - (d) Can provide adequate credit references from a commercial credit source with a minimum history of one (1) year.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

FILED  
Missouri Public  
Service Commission  
ER-2016-0156; YE-2017-0068  
February 22, 2017

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 2.02 Term of Agreement

- A. Commencement of service by Company in conformance with the request of the customer and acceptance of service by the customer shall be considered as an agreement on the part of the customer to receive service under these Rules. In absence of a contract for service, the obligations of both parties shall continue on a month-to-month basis until terminated by mutual consent of Company and the customer.
- B. A reasonable time for cessation of service shall prevail when service is terminated.

## 2.03 Agreements Not Transferable

Electric service supplied under an agreement is for the customer's use within or upon the premises served and for the purpose designated in the agreement, and such agreement is not transferable without the written consent of Company.

## 2.04 Deposits and Guarantees of Payment

- A. Prompt connection of service in advance of collection of a deposit from the customer shall not affect the requirement for such deposit by the customer where a deposit is required.
- B. Company may require a security deposit or other guarantee from new residential customers as a condition of service due to any of the following:
- (1) The customer has outstanding with a utility providing the same type of service an unpaid bill that accrued within the last five (5) years and at the time of the request for service remains unpaid and not in dispute.
  - (2) The customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the customer's premises within the last five (5) years.
  - (3) The customer is unable to establish an acceptable credit rating. The customer shall be deemed to have established an acceptable credit rating if the customer meets any of the following criteria:
    - (a) Owns or is purchasing a home.
    - (b) Is and has been regularly employed on a full-time basis for at least one (1) year.
    - (c) Has an adequate regular source of income.
    - (d) Can provide adequate credit references from a commercial credit source with a minimum history of one (1) year.

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138****RULES AND REGULATIONS  
ELECTRIC****2.04 Deposits and Guarantees of Payment (Continued)**

- C. Company may require a security deposit or other guarantee as a condition of continued service to any residential customer at a new or old location due to any of the following:
- (1) The service of the customer has been discontinued by Company for nonpayment of a delinquent account not in dispute;
  - (2) In an unauthorized manner, the customer interfered with or diverted the service of Company situated on or about or delivered to the customer's premises;
  - (3) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive billing periods. Prior to requiring a customer to post a deposit under this Section, Company shall send the customer a written notice explaining Company's right to require a deposit or include such explanation with each written discontinuance notice.
- D. Deposits for electric service assessed to residential customers under the provisions of Sections (C)(1) or (C)(3) of this Rule during the months of November, December, and January may, if the customer is unable to pay the entire deposit, be paid by installments over a six (6) month period.
- E. A cash security deposit, surety bond, irrevocable letter of credit, expedited billing agreement, or other guarantees acceptable to Company may be required on all new nonresidential customers. A new nonresidential customer is a customer that is not currently receiving nonresidential service from Company at another location.
- F. A cash security deposit, surety bond, irrevocable letter of credit, expedited billing agreement, or other guarantees acceptable to Company may be required as a condition of continued service to any existing nonresidential customer due to any of the following:
- (1) The service of the customer has been discontinued by Company for nonpayment of a delinquent account not in dispute.
  - (2) The customer has failed to pay an undisputed bill before the delinquency date for two (2) billing periods out of twelve (12) consecutive billing periods or has had any check, draft, or payment order returned for any reason other than bank error.
  - (3) The customer has in an unauthorized manner interfered with or diverted the service.
  - (4) The customer has an unsatisfactory credit rating from a financial institution or credit rating agency commonly recognized in the financial community.
  - (5) Misrepresentation of identity for the purpose of obtaining utility service.
  - (6) It has been indicated in a public medium that the customer is experiencing financial difficulties

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138****RULES AND REGULATIONS  
ELECTRIC****2.04 Deposits and Guarantees of Payment (Continued)**

- G. A security deposit required pursuant to these Rules is subject to the following terms and conditions:
- (1) A deposit shall not exceed two (2) times the highest bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12) month period at the service location or, in the case of a new customer, who is assessed a deposit under Section 2.04 (B) (3) of this Rule, one-sixth (1/6) of the estimated annual bill for utility charges at the requested service location.
  - (2) The customer deposit interest during the calendar year will be simple interest of one percentage point (1.0%) above the prime rate published in the *Wall Street Journal* on the first business day in December of the prior year. Interest shall be either credited to the service account of the customer on an annual basis or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date Company has made a reasonable effort to return such deposit to the customer. This Rule shall not preclude Company from crediting interest upon each service account during one (1) billing cycle annually.
  - (3) Upon discontinuance or termination of service other than for a change of service address, the deposit shall be credited, with accrued interest, to the utility charges on the final bill. The balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill.
  - (4) Upon satisfactory payment of all undisputed electric charges during the last twelve (12) billing months, it shall be promptly refunded or credited, with accrued interest, against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. Company may refund security deposits from nonresidential customers after the customer has established satisfactory credit for a minimum period of thirty-six (36) months.
  - (5) Company shall maintain records that show the name of each customer who has posted a deposit, the current address of the customer, the date and amount of deposit, the date and amount of interest paid, and information to determine the earliest possible refund date.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1

Original Sheet No. R-9

Canceling P.S.C. MO. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

Aquila, Inc., dba

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

**RULES AND REGULATIONS  
ELECTRIC**

**Missouri Public  
Service Commission**

2.04 Deposits and Guarantees of Payment (Continued)

**REC'D APR 14 2004**

G. A security deposit required pursuant to these Rules is subject to the following terms and conditions:

- (1) A deposit shall not exceed two (2) times the highest bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12) month period at the service location or, in the case of a new customer, who is assessed a deposit under Section 2.04 (B) (3) of this Rule, one-sixth (1/6) of the estimated annual bill for utility charges at the requested service location.
- (2) The customer deposit interest during the calendar year will be simple interest of one percentage point (1.0%) above the prime rate published in the Wall Street Journal on the last business day in December of the prior year. Interest shall be either credited to the service account of the customer on an annual basis or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date Company has made a reasonable effort to return such deposit to the customer. This Rule shall not preclude Company from crediting interest upon each service account during one (1) billing cycle annually.
- (3) Upon discontinuance or termination of service other than for a change of service address, the deposit shall be credited, with accrued interest, to the utility charges on the final bill. The balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- (4) Upon satisfactory payment of all undisputed electric charges during the last twelve (12) billing months, it shall be promptly refunded or credited, with accrued interest, against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. Company may refund security deposits from nonresidential customers after the customer has established satisfactory credit for a minimum period of thirty-six (36) months.
- (5) Company shall maintain records that show the name of each customer who has posted a deposit, the current address of the customer, the date and amount of deposit, the date and amount of interest paid, and information to determine the earliest possible refund date.

**CANCELLED**

OCT 4 2004

LR 8 R 9

Public Service Commission  
MISSOURI

Issued: April 14, 2004

Issued by: Dennis Williams, Regulatory Services

Effective: April 22, 2004 **EB-2004-0034**

**Missouri Public  
Service Commission**  
**FILED APR 22 2004**



**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-10  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-10  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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2.04 Deposits and Guarantees of Payment (Continued)

- (6) Each customer posting a security deposit shall receive in writing at the time of tender of deposit or with the first bill a receipt as evidence of deposit, unless Company shows the existence or nonexistence of a deposit on the customer's bill, in which event the receipt shall not be required unless requested by the customer. The receipt shall contain the following minimum information: name of customer; date of payment; amount of payment; identifiable name, signature, and title of Company employee receiving payment; statement of the terms and conditions governing the payment, retention, and return of deposits.
  - (7) Company shall provide means where a person entitled to a return of a deposit is not deprived of the deposit refund even though s/he may be unable to produce the original receipt for the deposit; provided s/he can produce adequate identification to ensure that s/he is the customer entitled to refund of the deposit.
  - (8) No deposit or guarantee or additional deposit or guarantee shall be required by Company because of a customer's race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability, or geographical area of residence.
  - (9) In the event a residential customer applying for service is unable to make the full amount of a required deposit at one time, s/he may be permitted to make such deposit in up to four (4) consecutive monthly installments, unless Company can show a likelihood that the customer does not intend to pay the full amount of the deposit and his/her bills for electric service.
- H. In lieu of a deposit, Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.
- I. A guarantor shall be released upon satisfactory payment of all undisputed electric charges during the last twelve (12) billing months. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. Company may withhold the release of the guarantor pending the payment of all undisputed charges or the resolution of a matter in dispute or unauthorized interference by the customer.
- J. Company may apply all deposits subject to refund against existing undisputed utility charges provided the amount of the refund is identified and disclosed on the bill. Deposits otherwise subject to refund may be withheld pending the outcome of any dispute.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

FILED  
Missouri Public  
Service Commission  
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February 22, 2017

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 2.04 Deposits and Guarantees of Payment (Continued)

- (6) Each customer posting a security deposit shall receive in writing at the time of tender of deposit or with the first bill a receipt as evidence of deposit, unless Company shows the existence or nonexistence of a deposit on the customer's bill, in which event the receipt shall not be required unless requested by the customer. The receipt shall contain the following minimum information: name of customer; date of payment; amount of payment; identifiable name, signature, and title of Company employee receiving payment; statement of the terms and conditions governing the payment, retention, and return of deposits.
  - (7) Company shall provide means where a person entitled to a return of a deposit is not deprived of the deposit refund even though s/he may be unable to produce the original receipt for the deposit; provided s/he can produce adequate identification to ensure that s/he is the customer entitled to refund of the deposit.
  - (8) No deposit or guarantee or additional deposit or guarantee shall be required by Company because of a customer's race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability, or geographical area of residence.
  - (9) In the event a residential customer applying for service is unable to make the full amount of a required deposit at one time, s/he may be permitted to make such deposit in up to three (3) consecutive monthly installments, unless Company can show a likelihood that the customer does not intend to pay the full amount of the deposit and his/her bills for electric service.
- H. In lieu of a deposit, Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.
- I. A guarantor shall be released upon satisfactory payment of all undisputed electric charges during the last twelve (12) billing months. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. Company may withhold the release of the guarantor pending the payment of all undisputed charges or the resolution of a matter in dispute or unauthorized interference by the customer.
- J. Company may apply all deposits subject to refund against existing undisputed utility charges provided the amount of the refund is identified and disclosed on the bill. Deposits otherwise subject to refund may be withheld pending the outcome of any dispute.

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

2.05 Discontinuance of Service

- A. Company may discontinue service to a residential customer for one (1) or more of the following reasons:
- (1) Nonpayment of an undisputed delinquent charge.
  - (2) Failure to post a required security deposit or guarantee.
  - (3) Unauthorized interference, diversion, or use of Company's service situated or delivered on or about the customer's premises.
  - (4) Failure to comply with the terms and conditions of a settlement agreement.
  - (5) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purposes of inspection, meter reading, maintenance, or replacement. If Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable.
  - (6) Misrepresentation of identity for the purpose of obtaining utility service.
  - (7) Violation of any other Rules of Company approved by the Commission that adversely affects the safety of the customer or other persons, or the integrity of Company's delivery system.
  - (8) As provided by state or federal law.

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 2.05 Discontinuance of Service (Continued)

B. None of the following shall constitute sufficient cause for Company to discontinue service:

- (1) The failure of a customer to pay for merchandise, appliances, or services not subject to Commission jurisdiction as an integral part of the utility service provided by Company.
- (2) The failure of the customer to pay for service received at a separate metering point, residence, or location. In the event of discontinuance or termination of service at a separate residential metering point, residence, or location, in accordance with these Rules, Company may transfer and bill any unpaid balance to any other residential service account of the customer, and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this Rule.
- (3) The failure of the customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of specific devices under optional rate tariffs or provisions is not considered as a different class of service for the purpose of this Rule.
- (4) The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued:
  - (a) Received substantial benefit and use of the service, or
  - (b) Served as a guarantor for an account where service was discontinued or terminated, and the account has an unpaid delinquent charge.
- (5) The failure of a previous owner or occupant of the premises to pay an unpaid or delinquent bill except where the previous occupant remains an occupant or user.
- (6) The failure to pay a bill correcting a previous under billing, whenever the customer claims an inability to pay the corrected amount, unless Company has offered the customer a payment arrangement equal to the period of under billing.

CANCELLED  
October 7, 2019  
Missouri Public

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-13  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-13  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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2.05 Discontinuance of Service (Continued)

- C. Subject to the requirements of these Rules, Company may discontinue service to a residential customer between the hours of 8:00 a.m. and 4:00 p.m. on the date specified on the notice of discontinuance or within thirty (30) calendar days after that. Service shall not be discontinued on a day when Company personnel are not available to reconnect the customer's service, or on a day immediately preceding such a day. After the thirty (30) calendar day effective period of the notice, all notice procedures required by this Rule shall again be followed before Company may discontinue service.
  
- D. The notice of discontinuance shall contain the following information:
  - (1) The name and address of the customer and the address, if different, where service is rendered.
  - (2) A statement of the reason for the proposed discontinuance of service and the cost for reconnection.
  - (3) The date on or after which service will be discontinued unless appropriate action is taken.
  - (4) How a customer may avoid the discontinuance.
  - (5) The possibility of a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one (1) time.
  - (6) A telephone number the customer may call from the service location without incurring toll charges and the address of Company prominently displayed where the customer may make an inquiry. Charges for measured local service are not toll charges for purposes of this Rule.
  
- E. Company shall not discontinue residential service pursuant to Section (A) unless written notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. As an alternative, Company may deliver a written notice in hand to the customer at least ninety-six (96) hours prior to discontinuance. Company shall maintain an accurate record of the date of mailing or delivery. A notice of discontinuance of service shall not be issued as to that portion of a bill which is determined to be an amount in dispute pursuant to Sections 4 CSR 240-13.045 (5) and (6) of Commission Rules and Section 6.06 (E) and (F) of these Rules that is currently the subject of a dispute pending with Company or complaint before the Commission, nor shall such a notice be issued as to any bill or portion of a bill which is the subject of a settlement agreement except after breach of a settlement agreement. If Company inadvertently issues the notice, Company shall take necessary steps to withdraw or cancel the notice.

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FILED  
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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 2.05 Discontinuance of Service (Continued)

- C. Subject to the requirements of these Rules, Company may discontinue service to a residential customer between the hours of 8:00 a.m. and 4:00 p.m. on the date specified on the notice of discontinuance or within eleven (11) business days after that. Service shall not be discontinued on a day when Company personnel are not available to reconnect the customer's service, or on a day immediately preceding such a day. After the eleven (11) business day effective period of the notice, all notice procedures required by this Rule shall again be followed before Company may discontinue service.
- D. The notice of discontinuance shall contain the following information:
- (1) The name and address of the customer and the address, if different, where service is rendered.
  - (2) A statement of the reason for the proposed discontinuance of service and the cost for reconnection.
  - (3) The date on or after which service will be discontinued unless appropriate action is taken.
  - (4) How a customer may avoid the discontinuance.
  - (5) The possibility of a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one (1) time.
  - (6) A telephone number the customer may call from the service location without incurring toll charges and the address of Company prominently displayed where the customer may make an inquiry. Charges for measured local service are not toll charges for purposes of this Rule.
- E. Company shall not discontinue residential service pursuant to Section (A) unless written notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. As an alternative, Company may deliver a written notice in hand to the customer at least ninety-six (96) hours prior to discontinuance. Company shall maintain an accurate record of the date of mailing or delivery. A notice of discontinuance of service shall not be issued as to that portion of a bill which is determined to be an amount in dispute pursuant to Sections 4 CSR 240-13.045 (5) and (6) of Commission Rules and Section 6.06 (E) and (F) of these Rules that is currently the subject of a dispute pending with Company or complaint before the Commission, nor shall such a notice be issued as to any bill or portion of a bill which is the subject of a settlement agreement except after breach of a settlement agreement. If Company inadvertently issues the notice, Company shall take necessary steps to withdraw or cancel the notice.

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 2.05 Discontinuance of Service (Continued)

- F. At least ten (10) days prior to discontinuance of service for nonpayment of a bill or deposit at a multi-dwelling unit residential building at which usage is measured by single meter, notices of Company's intent to discontinue shall be conspicuously posted in public areas of the building provided, however, that these notices shall not be required if Company is not aware that said structure is a single metered, multi-dwelling unit residential building. These notices shall include the date on or after which discontinuance may occur, and advise of tenant rights pursuant to Section 441.650, RSMo. Company shall not be required to provide notice in individual situations where safety of employees is a consideration.
- G. At least ten (10) days prior to discontinuance of service for nonpayment of a bill or deposit at a multi-dwelling unit residential building where each unit is individually metered at which a single customer is responsible for payment for service in all units in the building, or at a residence in which the occupant using electric service is not Company's electric customer, Company shall give the occupant(s) a written notice of its intent to discontinue service provided, however, that this notice shall not be required unless one (1) occupant has advised Company, or Company is otherwise aware that s/he is not the customer.
- H. In the case of a multi-dwelling unit residential building where each unit is individually metered, or in the case of a single family residence, the notice provided to the occupant of the unit about to be discontinued shall outline the procedure by which the occupant may apply in his/her name for service of the same character presently received through that meter.
- I. At least twenty-four (24) hours preceding discontinuance of service, Company shall make reasonable efforts to contact the customer to advise him/her of the proposed discontinuance and what steps must be taken to avoid it. Reasonable efforts shall include either a written notice following the notice pursuant to Section (D), a door hanger, or at least two (2) telephone call attempts reasonably calculated to reach the customer.
- J. Immediately preceding the discontinuance of service, the employee of Company designated to perform this function, except where the safety of the employee is endangered, shall make a reasonable effort to contact and identify him/herself to the customer or responsible person then upon the premises and shall announce the purpose of his/her presence. When service is discontinued, the employee shall leave a notice upon the premises in a manner conspicuous to the customer that service has been discontinued, and the address and telephone number of Company where the customer may arrange to have service restored.

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October 7, 2019  
Missouri Public

Service Commission

EN-2020-0064; JE-2020-0046

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**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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2.05 Discontinuance of Service (Continued)

- K. Notwithstanding any other provision of these Rules, Company shall postpone the discontinuance of electric service to a residential customer for a time not in excess of twenty-one (21) days if Company is advised the discontinuance will aggravate an existing medical emergency of the customer, a member of his/her family, or other permanent resident of the premises where service is rendered. Company may require a customer to provide satisfactory evidence that a medical emergency exists.
  
- L. Notwithstanding any other provision of these Rules, Company may discontinue service temporarily for reasons of maintenance, health, safety, or a state of emergency.
  
- M. Upon the customer's request, Company shall restore service consistent with all other provisions of these Rules when the cause for discontinuance has been eliminated, applicable restoration charges have been paid, and, if required, satisfactory credit arrangements have been made. At all times a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made no later than the next business day following the day requested by the customer. Company may charge the customer a reasonable fee for restoration of service, as provided in Company approved tariffs.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138****RULES AND REGULATIONS  
ELECTRIC****2.06 Cold Weather Rule****A. The following definitions shall apply in this Rule:**

- (1) Energy Crisis Intervention Program (ECIP) means the federal ECIP administered by the Missouri Division of Family Services under Section 660.100, RSMo;
- (2) Heat-related utility service means any electric service that is necessary to the proper function and operation of a customer's heating equipment;
- (3) Low Income Home Energy Assistance Program (LIHEAP) means the federal LIHEAP administered by the Missouri Family Support Division under Section 660.110, RSMo;
- (4) Registered elderly or disabled customer means a customer's household where at least one (1) member of the household has filed with the Company a form approved by the Company attesting to the fact that s/he:
  - (a) Is sixty-five (65) years old or older;
  - (b) Is disabled to the extent that s/he has filed with the Company a medical form submitted by a medical physician attesting that such customer's household must have electric service provided in the home to maintain life or health; or
  - (c) Has a formal award letter issued from the federal government of disability benefits. In order to retain his/her status as a registered elderly or disabled customer, each such customer must renew his/her registration with the Company annually. Such registration should take place by October 1 of each year following his/her initial registration; and
- (5) Low income registered elderly or disabled customer means a customer registered under the provisions of subsection A (3) of this Rule whose household income is less than one hundred fifty percent (150%) of the federal poverty guidelines, and who has a signed affidavit attesting to that fact on file with the Company. The Company may periodically audit the incomes of low income registered elderly or disabled customers. If, as a result of an audit, a registered low income elderly or disabled customer is found to have materially misrepresented his/his income at the time the affidavit was signed, that customer's service may be discontinued per the provisions of this Rule that apply to customers who are not registered low income elderly or disabled customers and payment of all amounts due, as well as, a deposit may be required before service is reconnected.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1

Original Sheet No. R-16

Canceling P.S.C. MO. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

Aquila, Inc., dba

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

**RULES AND REGULATIONS  
ELECTRIC**

**Missouri Public  
Service Commission**

2.06 Cold Weather Rule

**REC'D APR 14 2004**

A. The following definitions shall apply in this Rule:

- (1) Energy Crisis Intervention Program (ECIP) means the federal ECIP administered by the Missouri Division of Family Services under Section 660.100, RSMo.
- (2) Heat-related utility service means any electric service that is necessary to the proper function and operation of a customer's heating equipment.
- (3) Low Income Home Energy Assistance Program (LIHEAP) means the federal LIHEAP administered by the Missouri Division of Family Services under Section 660.110, RSMo.
- (4) Registered elderly or handicapped customer means one who is sixty (60) years old and above, or is handicapped to the extent that s/he is unable to leave the premises without assistance and who files with Company a form approved by the Commission attesting to the fact that s/he meets these qualifications and which also lists an agency or person that Company shall contact as required in this Rule.
- (5) Utilicare means the state program of energy assistance established by Section 660.122, RSMo.

B. This Rule takes precedence over other Rules on provision of heat-related utility service from November 1 through March 31 annually.

C. Notice Requirements. From November 1 through March 31, prior to discontinuance of service due to nonpayment, Company shall:

- (1) Notify the customer, at least ten (10) days prior to the date of the proposed discontinuance, by first class mail, and in the case of a registered elderly or handicapped customer the additional party listed on the customer's registration form of Company's intent to discontinue service. The contact with the registered individual shall include initially two (2) or more telephone call attempts with the mailing of the notice.
- (2) Make further attempts to contact the customer within ninety-six (96) hours preceding discontinuance of service either by a second written notice as in Section (C) (1), sent by first class mail, or a door hanger, or at least two (2) telephone call attempts to the customer.
- (3) Attempt to contact the customer at the time of the discontinuance of service in the manner specified by Section 2.05 (J).

**Missouri Public  
Service Commission**

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By *Isa RS R-14*  
Public Service Commission  
MISSOURI

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138****RULES AND REGULATIONS  
ELECTRIC**

## 2.06 Cold Weather Rule (Continued)

- B. This Rule takes precedence over other Rules on provision of heat-related utility service from November 1 through March 31 annually.
- C. Notice Requirements. From November 1 through March 31, prior to discontinuance of service due to nonpayment, Company shall:
- (1) Notify the customer, at least ten (10) days prior to the date of the proposed discontinuance, by first class mail, and in the case of a registered elderly or disabled customer the additional party listed on the customer's registration form of Company's intent to discontinue service. The contact with the registered individual shall include initially two (2) or more telephone call attempts with the mailing of the notice;
  - (2) Make further attempts to contact the customer within ninety-six (96) hours preceding discontinuance of service either by a second written notice as in Section C (1), sent by first class mail; or a door hanger; or at least two (2) telephone call attempts to the customer;
  - (3) Attempt to contact the customer at the time of the discontinuance of service in the manner specified by Section 2.05 J;
  - (4) Make a personal contact on the premises with a registered elderly or disabled customer or some member of the family above the age of fifteen (15) years, at the time of the discontinuance of service; and
  - (5) Ensure that all of the notices and contacts required in this Section shall describe the terms for provisions of service under this Rule, including the method of calculating the required payments, the availability of financial assistance from the Division of Family Services, and social service or charitable organizations that have notified Company that they provide assistance and the identity of those organizations.
- D. The Company will not make oral representations of service termination for nonpayment when termination would occur on a known "no-cut" day as governed by the temperature moratorium.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1

Original Sheet No. R-17

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Sheet No. \_\_\_\_\_

Aquila, Inc., dba

AQUILA NETWORKS For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
KANSAS CITY, MO 64138

RULES AND REGULATIONS  
ELECTRIC

Missouri Public  
Service Commission

2.06 Cold Weather Rule (Continued)

REC'D APR 14 2004

(4) Make a personal contact on the premises with a registered elderly or handicapped customer or some member of the family above the age of fifteen (15) years at the time of the discontinuance of service.

(5) Ensure that all of the notices and contacts required in this Section shall describe the terms for provisions of service under this Rule, including the method of calculating the required payments, the availability of financial assistance from the Division of Family Services, and social service or charitable organizations that have notified Company that they provide assistance and the identity of those organizations.

D. Weather Provisions. Discontinuance of electric service to all residential users, including all residential tenants of apartment buildings, for nonpayment of bills where electricity is used as the source of space heating or to control or operate the only space heating equipment at the residence is prohibited as follows:

(1) On any day when the National Weather Service local forecast between 6:00 a.m. to 9:00 a.m., for the following twenty-four (24) hours predicts that the temperature will drop below thirty degrees Fahrenheit (30°F).

(2) On any day when Company personnel will not be available to reconnect electric service during the immediately succeeding day(s) (Period of Unavailability) and the National Weather Service local forecast between 6:00 a.m. and 9:00 a.m. predicts that the temperature during the Period of Unavailability will drop below thirty degrees Fahrenheit (30°F).

(3) Nothing in this Section shall prohibit Company from establishing a higher temperature threshold below which it will not discontinue electric service.

E. Discontinuance of Service. From November 1 through March 31, Company may not discontinue heat-related residential electric service due to nonpayment of a delinquent bill or account provided:

(1) The customer contacts Company and states his/her inability to pay in full.

(2) The customer applies for financial assistance in paying his/her heat-related electric bill from any federal, state, local, or other heating payment fund program for which s/he may be eligible.

(3) Company receives an initial payment and the customer enters into a payment agreement both of which are in compliance with Section (H) of this Rule.

(4) The customer complies with Company's requests for information regarding the customer's monthly or annual income.

(5) There is no other lawful reason for discontinuance of electric service. Missouri Public Service Commission

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MISSOURI

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138****RULES AND REGULATIONS  
ELECTRIC**

## 2.06 Cold Weather Rule (Continued)

- E. Weather Provisions. Discontinuance of electric service to all residential users, including all residential tenants of apartment buildings, for nonpayment of bills where electricity is used as the source of space heating or to control or operate the only space heating equipment at the residence is prohibited as follows:
- (1) On any day when the National Weather Service local forecast between 6:00 a.m. to 9:00 a.m., for the following twenty-four (24) hours predicts that the temperature will drop below thirty-two degrees Fahrenheit (32°F); or
  - (2) On any day when Company personnel will not be available to reconnect electric service during the immediately succeeding day(s) (Period of Unavailability) and the National Weather Service local forecast between 6:00 a.m. and 9:00 a.m. predicts that the temperature during the Period of Unavailability will drop below thirty-two degrees Fahrenheit (32°F); or
  - (3) From November 1 through March 31, for any registered low income elderly or low income disabled customer (as defined in this Rule), provided that such customer has entered into a Cold Weather Rule payment plan, made the initial payment required by Section J of this Rule and has made and continues to make payments during the effective period of this Rule that are at a minimum the lesser of fifty percent (50%) of:
    - (a) The actual bill for usage in that billing period; or
    - (b) The levelized payment amount agreed to in the Cold Weather Rule payment plan. Such reductions in payment amounts may be recovered by adjusting the customer's subsequent levelized payment amounts for the months following March 31.
  - (4) Nothing in this Section shall prohibit Company from establishing a higher temperature threshold below which it will not discontinue electric service.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. \_\_\_\_\_

Original Sheet No. R-18  
Sheet No. \_\_\_\_\_

Aquila, Inc., dba

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

**RULES AND REGULATIONS  
ELECTRIC**

**Missouri Public  
Service Commission**

2.06 Cold Weather Rule (Continued)

**REC'D APR 14 2004**

F. Deposit Provisions. Company shall not assess a new deposit or bill deposits that were previously assessed during or after the period of this Rule to those customers who enter into a payment agreement and make timely payments in accordance with this Rule.

G. Reconnection Provisions. If Company has discontinued heat-related electric service to a residential customer due to nonpayment of a delinquent account, Company, from November 1 through March 31, shall reconnect service to that customer without requiring a deposit; provided:

- (1) The customer contacts Company, requests Company to reconnect service, and states an inability to pay in full.
- (2) The customer applies for financial assistance in paying his/her heat-related electric bill from any federal, state, local, or other heating payment fund program for which s/he may be eligible.
- (3) Company receives an initial payment and the customer enters into a payment agreement both of which are in compliance with Section (H) of this Rule.
- (4) The customer complies with the request of Company for information regarding the customer's monthly or annual income.
- (5) None of the amount owed is an amount due as a result of unauthorized interference, diversion, or use of Company's service, and the customer has not engaged in such activity since last receiving service.
- (6) There is no other lawful reason for continued refusal to provide electric service.

H. Payment Agreements. The payment agreement for service under this Rule shall comply with the following:

- (1) A pledge of an amount equal to any payment required by this Section by the agency which administers LIHEAP, Utilicare, or ECIP, or a combination of these, shall be deemed to be the payment required. Company shall confirm in writing the terms of any payment agreement under this Rule, unless the extension granted the customer does not exceed two (2) weeks.

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OCT 9 1 2005

By *LSRS R-18*  
Public Service Commission  
MISSOURI

**Missouri Public  
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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138****RULES AND REGULATIONS  
ELECTRIC**

## 2.06 Cold Weather Rule (Continued)

- F. Discontinuance of Service. From November 1 through March 31, Company may not discontinue heat-related residential utility service due to nonpayment of a delinquent bill or account provided:
- (1) The customer contacts Company and states his/her inability to pay in full;
  - (2) Company receives an initial payment and the customer enters into a payment agreement both of which are in compliance with Section J of this Rule;
  - (3) The customer complies with Company's requests for information regarding the customer's monthly or annual income; and
  - (4) There is no other lawful reason for discontinuance of electric service.
- G. Whenever a customer, with a Cold Weather Rule payment agreement, moves to another residence within the Company's service area, the Company shall permit the customer to receive service if the customer pays in full the amounts that should have been paid pursuant to the agreement up to the date service is requested, as well as, amounts not included in a payment agreement that have become past due. No other change to the terms of service to the customer by virtue of the change in the customer's residence with the exception of an upward or downward adjustment to payments necessary to reflect any changes in expected usage between the old and new residence shall be made.
- H. Deposit Provisions. Company shall not assess a new deposit or bill deposits that were previously assessed during or after the period of this Rule to those customers who enter into a payment agreement and make timely payments in accordance with this Rule.
- I. Reconnection Provisions. If Company has discontinued heat-related utility service to a residential customer due to nonpayment of a delinquent account, Company, from November 1 through March 31, shall reconnect service to that customer without requiring a deposit; provided:
- (1) The customer contacts Company, requests Company to reconnect service, and states an inability to pay in full;
  - (2) Company receives an initial payment and the customer enters into a payment agreement both of which are in compliance with Section J of this Rule;
  - (3) The customer complies with the request of Company for information regarding the customer's monthly or annual income;
  - (4) None of the amount owed is an amount due as a result of unauthorized interference, diversion, or use of Company's service, and the customer has not engaged in such activity since last receiving service; and

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Missouri Public  
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1

Original Sheet No. R-19

Canceling P.S.C. MO. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

Aquila, Inc., dba

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

**RULES AND REGULATIONS  
ELECTRIC**

**Missouri Public  
Service Commission**

2.06 Cold Weather Rule (Continued)

REC'D APR 14 2004

(2) Payment Calculations.

- (a) Company shall first offer a twelve (12) month level payment plan that is designed to cover the total of all preexisting arrears, current bills, and Company's estimate of the ensuing bills.
- (b) If the customer states an inability to pay the level payment plan amount, Company and the customer may upon mutual agreement enter into a payment agreement which allows payment of preexisting arrears over a reasonable period in excess of twelve (12) months. In determining a reasonable period of time, Company and the customer shall consider the amount of the arrears, the time over which it developed, the reasons why it developed, the customer's payment history, and the customer's ability to pay.
- (c) Company shall permit a customer to enter into a payment agreement to cover the current bill plus arrearage in fewer than twelve (12) months if requested by the customer.
- (d) Company may revise the required payment in accordance with its leveled payment plan.

(3) Initial Payments.

- (a) For a customer who has not defaulted on a payment plan under the Cold Weather Rule, the initial payment shall be the amount of the monthly payment calculated in Section (H) (2) of this Rule.
  - (b) For a customer who has defaulted on a payment plan under the Cold Weather Rule, the initial payment shall be an amount equal to the total of the delinquent installments, unless Company and the customer agree to a lesser amount.
- I. If Company refuses to provide service pursuant to this Rule and the reason for refusal of service involves unauthorized interference, diversion, or use of Company's service situated or delivered on or about the customer's premises, Company shall maintain records concerning the refusal of service which, at a minimum, shall include the name and address of the person denied reconnection, the names of all Company personnel involved in any part of the determination that refusal of service was appropriate, the facts surrounding the reason for the refusal, and any other relevant information.
  - J. The Commission shall recognize and permit recovery of reasonable operating expenses incurred by Company because of this Rule.
  - K. Company may apply for a variance from this Rule by filing an application for variance with the Commission pursuant to the Commission's Rules of procedures.

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Public Service Commission  
MISSOURI



**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 2.06 Cold Weather Rule (Continued)

- (5) There is no other lawful reason for continued refusal to provide utility service.
- J. Payment Agreements. The payment agreement for service under this Rule shall comply with the following:
- (1) A pledge of an amount equal to any payment required by this Section by the agency which administers LIHEAP shall be deemed to be the payment required. Company shall confirm in writing the terms of any payment agreement under this Rule, unless the extension granted the customer does not exceed two (2) weeks.
  - (2) Payment Calculations.
    - (a) Company shall first offer a twelve (12) month level payment plan that is designed to cover the total of all preexisting arrears, current bills, and Company's estimate of the ensuing bills.
    - (b) If the customer states an inability to pay the level payment plan amount, Company and the customer may upon mutual agreement enter into a payment agreement which allows payment of preexisting arrears over a reasonable period in excess of twelve (12) months. In determining a reasonable period of time, Company and the customer shall consider the amount of the arrears, the time over which it developed, the reasons why it developed, the customer's payment history, and the customer's ability to pay.
    - (c) Company shall permit a customer to enter into a payment agreement to cover the current bill plus arrearages in fewer than twelve (12) months if requested by the customer.
    - (d) Company may revise the required payment in accordance with its levelized payment plan.
    - (e) If a customer defaults on a Cold Weather Rule payment agreement but has not yet had service discontinued by the Company, the Company shall permit such customer to be reinstated on the payment agreement if the customer pays in full the amounts that should have been paid pursuant to the agreement up to the date service is requested, as well as, amounts not included in a payment agreement that have become past due.

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RULES AND REGULATIONS ELECTRIC
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## 2.06 Cold Weather Rule (Continued)

## (3) Initial Payments.

- (a) For a customer who has not defaulted on a payment plan under the Cold Weather Rule, the initial payment shall be no more than twelve percent (12%) of the twelve (12) month levelized amount calculated in Section J (2) of this Rule unless the Company and the customer agree to a different amount.
  - (b) For a customer who has defaulted on a payment plan under the Cold Weather Rule, the initial payment shall be an amount equal to eighty percent (80%) of the customers balance, unless Company and the customer agree to a different amount.
- K. If Company refuses to provide service pursuant to this Rule and the reason for refusal of service involves unauthorized interference, diversion, or use of Company's service situated or delivered on or about the customer's premises, Company shall maintain records concerning the refusal of service which, at a minimum, shall include: the name and address of the person denied reconnection, the names of all Company personnel involved in any part of the determination that refusal of service was appropriate, the facts surrounding the reason for the refusal, and any other relevant information.
- L. The Commission shall recognize and permit recovery of reasonable operating expenses incurred by Company because of this Rule.
- M. Company may apply for a variance from this Rule by filing an application for variance with the Commission pursuant to the Commission's Rules of procedure. The Company may also file for Commission approval of a tariff or tariffs establishing procedures for limiting the availability of the payment agreements under Section J of this Rule to customers residing in households with income levels below one hundred fifty percent (150%) of the federal poverty level, and for determining whether, and under what circumstances, customers who have subsequently defaulted on a new payment plan calculated under Section J (3) (b) should be required to pay higher amounts toward delinquent installments owed under that payment plan.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-20  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-20

For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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2.07 Charge for Reconnection or Collection

- A. If electric service is discontinued for violation of any of the terms or conditions of any service agreement or on account of a delinquent service bill, a charge shall be made to the customer whose service was discontinued to cover the cost of reconnecting service before electric service will be resumed. This Reconnection Charge shall be assessed to the customer per Section 12 of these Rules.
- B. When it is necessary for a representative of Company to visit the service address for the purpose of disconnecting electric service and the representative collects the delinquent payment amount a Collection Charge shall be assessed to the customer per Section 12 of these Rules.
- C. Charges in this Section do not cover any extension that may be necessary to provide customer service. Charges for and conditions of extending electric service are included in Section 12 of these Rules.

2.08 Temporary Service

- A. Applications for temporary service will be reviewed by Company, as received, and considered as a special contract subject to the applicable rates, rules, regulations, terms, conditions, and orders of all governmental authorities having jurisdiction. Such temporary service shall also be subject to the Rules of Company on file with the Commission.
- B. The customer shall assume the liability of Company's estimated up-and-down cost of extending temporary overhead or underground service. Company's up-and-down cost referred to is Company's estimated total cost of extending and removing facilities installed for the sole benefit of the customer, less estimated salvage value of any material removed. Company shall furnish the customer with information that sets forth the estimated up-and-down costs, less salvage value of certain facilities included in such up-and-down cost estimates. Prior to starting construction of temporary facilities, the customer shall pay Company an amount equal to the estimated up-and-down costs of the facilities, less the estimated salvage value of the material taken down

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October 7, 2019  
Missouri Public  
Service Commission  
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February 22, 2017

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup>  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-20  
Original Sheet No. R-20

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

2.07 Charge for Reconnection or Collection

- A. If electric service is discontinued for violation of any of the terms or conditions of any service agreement or on account of a delinquent service bill, a charge shall be made to the customer whose service was discontinued to cover the cost of reconnecting service before electric service will be resumed. This Reconnection Charge shall be assessed to the customer per Section 12 of these Rules.
- B. When it is necessary for a representative of Company to visit the service address for the purpose of disconnecting electric service and the representative collects the delinquent payment amount a Collection Charge shall be assessed to the customer per Section 12 of these Rules.
- C. Charges in this Section do not cover any extension that may be necessary to provide customer service. Charges for and conditions of extending electric service are included in Section 12 of these Rules.

2.08 Temporary Service

- A. Applications for temporary service will be reviewed by Company, as received, and considered as a special contract subject to the applicable rates, rules, regulations, terms, conditions, and orders of all governmental authorities having jurisdiction. Such temporary service shall also be subject to the Rules of Company on file with the Commission.
- B. The customer shall assume the liability of Company's up-and-down cost of extending temporary overhead or underground service. Company's up-and-down cost referred to is Company's total cost of extending and removing facilities installed for the sole benefit of the customer, less estimated salvage value of any material removed. Company shall furnish the customer with information that sets forth the estimated up-and-down costs, less salvage value of certain facilities included in such up-and-down cost estimates. Prior to starting construction of temporary facilities, the customer shall pay Company an amount equal to the estimated up-and-down costs of the facilities, less the estimated salvage value of the material taken down. In the event the actual up-and-down costs, less material to be salvaged, are less than the amount of the estimated costs, Company shall refund the amount of the difference between the actual costs and the estimated costs. In the event the actual up-and-down costs, less salvage, are more than the estimated costs, the customer shall pay Company the amount of the difference between the estimated costs and the actual costs.

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Issued by: Darrin R. Ives, Senior Director

FILED Effective: ~~June 4, 2011~~

Missouri Public June 25, 2011

Service Commission

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RULES AND REGULATIONS ELECTRIC
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## 2.07 Charge for Reconnection, Connection or Collection

- A. If electric service is discontinued for violation of any of the terms or conditions of any service agreement or on account of a delinquent service bill, a charge shall be made to the customer whose service was discontinued to cover the cost of reconnecting service before electric service will be resumed. This Reconnection Charge shall be assessed to the customer per Section 12 of these Rules.
- B. There is no charge for service connections during normal business hours. When service connections are made outside of normal business hours, the same charge shall apply as for reconnecting service. This Connection Charge shall be assessed to the customer per Section 12 of these Rules.
- C. When it is necessary for a Representative of Company to visit the service address for the purpose of disconnecting electric service and the Representative collects the delinquent payment amount a Collection Charge shall be assessed to the customer per Section 12 of these Rules.
- D. Charges in this Section do not cover any extension that may be necessary to provide customer service. Charges for and conditions of extending electric service are included in Section 12 of these Rules.

## 2.08 Temporary Service

- A. Applications for temporary service will be reviewed by Company, as received, and considered as a special contract subject to the applicable rates, rules, regulations, terms, conditions, and orders of all governmental authorities having jurisdiction. Such temporary service shall also be subject to the Rules of Company on file with the Commission.
- B. The customer shall assume the liability of Company's up-and-down cost of extending temporary overhead or underground service. Company's up-and-down cost referred to is Company's total cost of extending and removing facilities installed for the sole benefit of the customer, less estimated salvage value of any material removed. Company shall furnish the customer with information that sets forth the estimated up-and-down costs, less salvage value of certain facilities included in such up-and-down cost estimates. Prior to starting construction of temporary facilities, the customer shall pay Company an amount equal to the estimated up-and-down costs of the facilities, less the estimated salvage value of the material taken down. In the event the actual up-and-down costs, less material to be salvaged, are less than the amount of the estimated costs, Company shall refund the amount of the difference between the actual costs and the estimated costs. In the event the actual up-and-down costs, less salvage, are more than the estimated costs, the customer shall pay Company the amount of the difference between the estimated costs and the actual costs.

CANCELLED

June 25, 2011

Missouri Public

Service Commission

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-21  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-21  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
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2.09 Returned Payment

If a customer tenders to Company a check, draft, or a payment order in payment for service billed which is ultimately dishonored for reasons other than bank error, the customer shall be assessed a Returned Payment Charge per Section 12 of these Rules.

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Effective: ~~December 22, 2016~~  
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**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
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2.09 Returned Check

If a customer tenders to Company a check, draft, or a payment order in payment for service billed which is ultimately dishonored for reasons other than bank error, the customer shall be assessed a Returned Check Charge per Section 12 of these Rules. If the returned check, draft, or payment order is for payment for both electric and gas service, Company will assess only one (1) Returned Check Charge.

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RULES AND REGULATIONS ELECTRIC
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**3. SUPPLYING AND TAKING OF SERVICE****3.01 Interruptions to Electric Service**

- A. Company does not guarantee but will endeavor to furnish a continuous supply of electric energy and to maintain voltage and frequency within reasonable limits. Company shall not be liable for damage or losses which the consumer may sustain due to interruptions in service, variations in the service characteristics, high or low voltage, the single phasing of three phase service, phase reversals, the use of electrical appliances, or the presence of Company's property on the consumer's premises whether such damages are caused by or involve any fault, failure, or negligence of Company or otherwise except such damages which are caused by or due to the willful and wanton misconduct of Company. Attachments, devices, mechanisms, or regulators designed to prevent appliances, motors, generators, and other equipment receiving electric current from incurring damage caused by interruptions in service, variations in service characteristics, high or low voltage, the single phasing of three phase service, and phase reversals are available and customers may obtain from Company information as to the manufacturers of such attachments, devices, mechanisms, and regulators. The responsibility for the selection and installation of such attachments, devices, mechanisms, and regulators rests solely with the customer.
- B. In the event Company at any time does not have sufficient power available from its generating facilities and from contract power purchases to serve all of the power demanded by its customers, or in the event Company at any time does not have sufficient transmission and distribution system capacity to serve all of the power demanded by its customers, or any combination of the above, Company shall use whatever legal means are necessary to reduce the customers' total demand to a level within Company's available power sources and system capacity in order to continue supplying customer requirements to the maximum extent possible. Such reductions shall be accomplished in the following listed sequence of categories starting with number one (1).
- (1) Company will solicit voluntary curtailment of electrical power use by customers.
  - (2) Company will reduce voltage to customers, where possible, to a level that will have minimal effect on the operation of most customers' equipment.
  - (3) Company will interrupt electric power to circuits serving primarily industrial customers. If the load level does not require that all customers in this category be interrupted, then a schedule will be followed alternately interrupting this category of customers such that each customer will be interrupted about an equal amount of time during immediate or future curtailments. Special consideration is to be given to critical loads affecting the public health and welfare.



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## 3.01 Interruptions to Electric Service (Continued)

- (4) Company will interrupt electric power to circuits serving primarily commercial customers. If the load level does not require that all customers in this category be interrupted, then a schedule will be followed alternately interrupting this category of customers such that each customer will be interrupted about an equal amount of time during immediate or future curtailments. Special consideration is to be given to critical loads affecting the public health and welfare.
- (5) Company will interrupt electric power to circuits serving primarily residential customers. If the load level does not require that all customers in this category be interrupted, then a schedule will be followed alternately interrupting this category of customers such that each customer will be interrupted about an equal amount of time during immediate or future curtailments. Special consideration is to be given to critical loads affecting the public health and welfare.
- C. Where there are critical time limitations for reducing customer loads to maintain system stability, then Company may initially utilize any of the above Sections (1) through (5) until the listed sequence of interruptions can be initiated.
- D. In case the customer's premises are rendered unfit for occupancy, either from damage or total destruction by fire, windstorm, other casualty, or act of God, then Company may, at its sole option, suspend the service contract with the customer during the time necessary to restore such premises and render the same fit for occupancy. Any such suspension shall be duly authorized in a letter written by Company to the customer. Such letter shall state the length of time the contract is to be suspended. In the event that Company suspends the contract, the customer shall not be compelled to pay during the period of such suspension the minimum monthly bills as provided in the contract, nor shall such suspended time be computed as any portion of the term of the contract. As soon as said suspension period expires, the contract shall then again become immediately operative. The time during which the contract may have been suspended shall be added to and become an extended period of the contract beyond the term specified in such contract. In the event that the work necessary to restore the premises and render the same fit for occupancy is not commenced and carried to completion within the time specified in the aforementioned letter of suspension, then the customer shall be billed the minimum charges as set out in said contract beginning at the expiration of the suspension period. Nothing in this Section shall be construed as permitting the customer to refuse to receive service or Company to refuse to deliver service after the cause of interruption or delay is removed.

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### 3.02 Use of Electrical Energy

- A. Except in cases where the customer has a contract with Company for interchange of electrical energy or for reserve auxiliary service, no other electric light or power service shall be used by the customer on the same installation in conjunction with Company's service either by means of a throw-over switch or any other connections. Any violation of this Rule by the customer shall authorize Company to discontinue its service entirely and remove the service connections.
- B. Except as provided for in Section 3.02 (A) of this Rule, the customer shall not sell the electricity purchased from Company to any other customer, company, or person. Electricity supplied is for the personal use of the customer. The customer shall not deliver the electricity purchased from Company to any connection wherein such electricity is to be used off of customer's premises or used by persons over whom customer has no control. For violation of this Rule, Company may remove its meter(s) and discontinue service. Customers receiving electricity on retail rate tariffs shall not be permitted to submeter and resell electricity.

### 3.03 Indemnity to Company

The customer shall indemnify, save harmless, and defend Company against all claims, damages, costs, or expenses for loss, damage, or injury to persons or property in any manner directly or indirectly connected with or growing out of the distribution and use of electricity by the customer at or on the customer's side of the point of delivery.

### 3.04 Access to Customer's Premises

Access shall be given Company's duly authorized employees or agents to the customer's premises at all reasonable times for the purpose of inspecting, reading, repairing, installing, adjusting, caring for, or removing all of its apparatus used in connection with supplying electric service. Company will restore the surface following any necessary excavations in executing its obligations to provide service, but is not responsible for the replacement of trees, shrubs, fences, etc. At the termination of any service agreement, Company shall be permitted access to remove all its properties from the customer's premises. Company shall have the right to enter upon the customer's premises to discontinue, cut off, and remove its electric service as soon as, and as often as, default shall be made by the customer which results in the termination of the Service Agreement. The customer shall be subject to and conform to such reasonable rules as Company may establish to govern the general use of the electricity it supplies.

### 3.05 Tapping of Company's Lines

No person other than a duly authorized representative of Company shall be authorized to tap or connect a service line to Company's electric supply lines.

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RULES AND REGULATIONS ELECTRIC
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3.06 Location and Route of Company's Facilities

When extending electric service to customers, the route and location of Company facilities, including lines and services, shall be determined by Company pursuant to the extension policy contained in these tariff sheets. The location and route of facilities installed shall be in conformance with good practice for the overall electric distribution system taking all factors into consideration including safety, present and estimated future capacity requirements, and overall installation costs.

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RULES AND REGULATIONS ELECTRIC
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## 4. INSTALLATIONS

## 4.01 Customer's Installation

- A. The customer shall, at their own risk and expense, install all suitable apparatus on their side of the point of delivery as defined in Section 5.01 (B) such as transformers, switches, wiring, and all other devices necessary to adequately protect his facilities, equipment, and appliances against any temporary changes in the character of service which may be brought about by any circumstances whatsoever. Such installation shall be of such character that it will not introduce injurious disturbances on Company's line, and the apparatus shall be selected and used so as to secure the highest practical point of efficiency. The customer shall install and maintain their electrical apparatus so as to conform to good practice applying to such installation. Company assumes no responsibility for the design or condition of the customer's installation.
- B. The wiring and electrical equipment in or upon the customer's premises beyond the point of delivery shall have such approval as is required by the appropriate municipal government or other properly constituted authority, and shall conform to the Rules of Company before it will be connected to Company's distribution system.
- C. All wiring shall conform to the requirements of the National Electrical Code of the National Board of Fire Underwriters. Company may refuse to give service where the installation is not in proper condition from the standpoint of safety, permanence, or adequacy for prospective loads. The customer shall notify Company before increasing their load if such increase is substantial. All repairs to the customer's equipment and apparatus shall be made by the customer. It is the responsibility of the customer to determine whether their equipment and apparatus are suitable for operation at the voltage, phase, and type of service that they will receive from Company. The responsibility of the customer regarding their use of service is not set aside by inspection by Company or by records of Company, whether made as a courtesy to the customer, as a protection to the service to other customers, or for other reasons. The responsibility of Company for quality of service or safe use of electrical energy ends at the point of delivery.
- D. Where the meter is to be installed on the customer's building or structure, the customer is to provide a space for installation of the meter in a clean, dry, safe, and easily accessible place that is free from vibration.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-27  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-27

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

4.02 Protection of Company's Property

- A. The customer shall protect at all times the property of Company on the premises of the customer and shall permit no one but the agents of Company and other persons authorized by law to inspect or handle the wires, meters, and other apparatus of Company. In case of loss or damage to the property of Company from an act of negligence of the customer or his/her agents, or of failure to return appliances or equipment supplied by Company, the customer shall pay to Company the value of such property.
- B. Company may discontinue service to a customer and remove its equipment from the customer's premises without notice as stated in Section 2.05 in these Rules if evidence is found that its service wires, meters, or other appurtenances on the premises have been tampered with in such manner that the customer is then receiving or may have received unmetered service or unauthorized use. In such event, Company may require the customer to pay for such electric energy as Company may estimate from available information to have been used but not registered by Company's meter and to increase his/her deposit or require a surety bond (in an amount determined by Company) before electric service is restored; and, in addition thereto, the customer shall be required to bear all associated costs incurred by Company, including, but not limited to, estimated labor charges, investigation and prosecution costs, material charges, and such protective equipment as, in its judgment, may be necessary.
- C. Trees or large shrubs shall not be set out under overhead electric lines or over underground electric lines if they are close enough that the limbs or roots will interfere with the operation or maintenance of said lines at some future date.

4.03 Clearances

- A. In the event overhead conductors from Company's distribution system cannot be attached normally to the customer's premises at a height which will provide the clearance required by the applicable Rules of the National Electrical Safety Code, then the customer shall erect and maintain an adequate support or supports which will permit compliance with such clearance rules.
- B. In the event a customer installs any facility or structure on his premises, or permits any facility or structure to be installed on his premises, which causes Company's electric facilities to be in violation of the National Electrical Code of the National Board of Fire Underwriters, the National Electrical Safety Code by the National Bureau of Standards, or clearances promulgated by any governmental authority having jurisdiction, the following corrective measures will be required:

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October 7, 2019  
Missouri Public  
Service Commission  
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Issued by: Darrin R. Ives, Senior Director

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**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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#### 4.02 Protection of Company's Property

- A. The customer shall protect at all times the property of Company on the premises of the customer and shall permit no one but the agents of Company and other persons authorized by law to inspect or handle the wires, meters, and other apparatus of Company. In case of loss or damage to the property of Company from an act of negligence of the customer or his/her agents, or of failure to return appliances or equipment supplied by Company, the customer shall pay to Company the value of such property.
- B. Company may discontinue service to a customer and remove its equipment from the customer's premises without notice as stated in Section 2.05 in these Rules if evidence is found that its service wires, meters, or other appurtenances on the premises have been tampered with in such manner that the customer is then receiving or may have received unmetered service. In such event, Company may require the customer to pay for such electric energy as Company may estimate from available information to have been used but not registered by Company's meter and to increase his/her deposit or require a surety bond (in an amount determined by Company) before electric service is restored; and, in addition thereto, the customer shall be required to bear all associated costs incurred by Company, including, but not limited to, estimated labor charges, investigation and prosecution costs, material charges, and such protective equipment as, in its judgment, may be necessary.
- C. Trees or large shrubs shall not be set out under overhead electric lines or over underground electric lines if they are close enough that the limbs or roots will interfere with the operation or maintenance of said lines at some future date.

#### 4.03 Clearances

- A. In the event overhead conductors from Company's distribution system cannot be attached normally to the customer's premises at a height which will provide the clearance required by the applicable Rules of the National Electrical Safety Code, then the customer shall erect and maintain an adequate support or supports which will permit compliance with such clearance rules.
- B. In the event a customer installs any facility or structure on his premises, or permits any facility or structure to be installed on his premises, which causes Company's electric facilities to be in violation of the National Electrical Code of the National Board of Fire Underwriters, the National Electrical Safety Code by the National Bureau of Standards, or clearances promulgated by any governmental authority having jurisdiction, the following corrective measures will be required:

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ELECTRIC****4.03 Clearances (Continued)**

- (1) The customer will be given notice to correct the safety clearance code violation at their expense within thirty (30) days without altering any of Company's electric facilities.
- (2) If the safety code violation is not corrected by the customer within the thirty (30) day period, Company will proceed to correct the safety code violation at the customer's expense.
- (3) All such costs incurred by Company, including related expenses, will be included on the customer's first bill after all costs have been compiled.
- (4) Any delinquency by the customer related to the above expense will be handled under Section 2.05 of these Rules.

**4.04 Increasing Connected Load**

If the customer's connected load is increased without prior approval by Company, then the customer shall assume full responsibility for the quality of their service and for any damage to Company's distribution facilities and metering installations. The customer shall pay for such increased service at the appropriate rate tariff. Upon request by Company, the customer shall execute a new agreement at Company's regular published rate covering the total connected load or demand as so increased.

**4.05 Motor Installations**

- A. The maximum size motors permitted on residential service rate tariffs shall be ten (10) horsepower. Motors of less than ten (10) horsepower used in commercial or industrial establishments may be either single phase or three phase, providing three phase service is available at the customer's establishment and provided further that the availability of the applicable rate tariff permits such three phase service.
- B. All motors with a rated capacity of more than ten (10) horsepower shall be equipped with reduced-voltage starting equipment which will limit the in-rush current from the line to three hundred percent (300%) of the normal full load current of the motor, except that where the requirements of the customer are such that the in-rush current may exceed the above amount, the customer may make written application to Company to use such equipment setting out the detailed specifications of the motor and the starting equipment proposed to be used. Company will consider such application and if it determines that the use of such equipment will not be detrimental to the service supplied to other consumers of Company, then written permission will be given by Company for the use of the equipment specified in the customer's letter. Such written permission shall be requested by the customer before service is connected.

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## 4.05 Motor Installations (Continued)

- C. It shall be the responsibility of the customer to furnish overload protection, over voltage protection, under voltage protection, under voltage release equipment, phase failure protection of all motors used by the customer, and all other equipment required for proper protection of the customer's electric facilities, apparatus, and/or employees.
- D. Customers using motors whose total load aggregate is more than fifty (50) horsepower shall notify Company of any material increases in motor load which may affect the equipment required to be installed by Company.
- E. Single phase motors with individual ratings of less than ten (10) horsepower may be connected on circuits for Residential Service, and electricity used by such motors shall be billed under the applicable residential rate tariff.
- F. Single phase motors with individual ratings of less than ten (10) horsepower may be connected on circuits for Small General Service and electricity used by such motors shall be billed under the applicable rate tariff.

## 4.06 Unsafe Condition or Disturbing Uses of Service

Company may refuse to render electric service to or may withdraw it whenever the wiring or equipment of a customer is in an unsafe condition or is designed or operated so as to disturb the electric service to other customers. Welding machines, Xray machines, motors with excessive starting currents, and experimental electric devices will be served by Company if adequate protective devices approved in advance by Company are installed and maintained by the customer in accordance with Company's Rules. If the customer's installations of such equipment require Company to install separate transformers or other special equipment, the customer shall pay, in addition to the bill for electric energy at the appropriate rate tariff, an amount determined by Company and set out in the Special Service Contract.



**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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4.07 Attachment to Company's Property

The use of the poles, wires, towers, structures, transformers, or other facilities of Company by the customer or others for the purpose of fastening or supporting any radio or television equipment, or any wires, ropes, signs, banners, or anything of similar nature, or the locating of the same in such proximity to property or facilities of Company so as to cause, or be likely to cause, interference with the supply of electric service, or create a dangerous condition in connection therewith, is prohibited. Company shall have the right to remove such items without notice.

4.08 Relocation of Company's Facilities

When a customer requests that Company relocate or modify facilities, and Company agrees to such relocation or modification, Company shall require a contribution in aid of construction for any part of Company's estimated cost of relocating or modifying the facilities that cannot be supported by revenue resulting directly from customer's added load requiring the relocation or modification of facilities.

4.09 Moving Structures

Whenever a house, derrick, building or other structure is to be moved over a route traversed or crossed by Company's overhead wires or guy wires, advance written notification must be given to Company and arrangements made for the proper handling of any wires or guys which must be raised or moved, in compliance with all applicable Company standards, laws and/or rules governing such move. The charges will include work performed for, revenue lost in, and materials used for moving, relocating, cutting, lowering, raising and de-energizing transmission and/or distribution facilities. In no instance shall anyone except Company's duly authorized employees or agents attempt to cut, raise, lift or move any of Company's wires, guys, poles or other facilities.

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**5. METERING****5.01 Meter Installations**

- A. The customer shall provide, and at all times maintain on the premises to be supplied with electricity, space for the installation of Company's meters or other devices necessary to supply electricity to the premises. Company shall extend service conductors to the line side of the meter. The customer is responsible for furnishing and installing the meter socket, service entrance conductors, service mast, conduit, ground rod and any associated materials for overhead service installations except for exceptions listed below. The customer is responsible for furnishing and installing the meter socket, riser conduit, ground rod and all associated materials for underground service installations including conduit from the underground distribution system to the point of delivery to the customer except for exceptions listed below.

Exceptions: Company will furnish and install the meter socket, current transformers, potential transformers and all associated instrument wiring for CT rated installations. However, the customer will be required to furnish and install any required metering cabinets and associated hardware.

- B. The point of delivery by Company shall be at the load side of Company's meter and at the location designated by Company. The meter location may be on the customer's building, on a pad-mounted transformer, on a pole, or other appropriate location designated by Company. The customer shall be responsible for the installation, maintenance, protection, and proper operation of all facilities beyond the point of metering except that at residences where Company elects to meter at a service pole or at a pad-mounted transformer instead of at the residence. Company will supply one (1) service to the residence on the same basis as if the meter were installed at the residence. For all customers, the point of delivery shall be at the meter location or at some point along a service that may be selected by Company. Company shall furnish and install a meter to be used for billing purposes. Any equipment furnished by or installed by Company shall upon installation become Company's property and may be removed by it at any time after the termination of the Service Agreement or upon discontinuance of electric service for any reason.
- C. Only one (1) meter will be installed for a customer at a given location to measure service of like character, except as otherwise provided herein.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-32  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-32  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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5.01 Meter Installations (Continued)

D. Where demand meters are used for metering service to customers for billing purposes, the applicable rate schedule shall designate the demand interval to be used for normal service. However, where customers request demand meter contact signals and Company agrees to furnish such demand meter contact signals, Company shall charge the customer the entire investment cost of providing such contact signals plus any estimated monthly operating costs expected. Company shall be permitted to use a five (5) minute demand interval instead of that specified in the rate tariff. This will encourage customers to shift loads from peak periods to off-peak periods rather than shifting loads within the demand time interval. Company shall not be required to furnish demand meter contact signals where such service may impair the accuracy of the meter or for any other reason that such service is not in the best interest of Company and other customers served.

5.02 Multiple Metering

- A. The normal practice shall be to bill each metering point as a separate customer. Under special conditions, consumption registered by two (2) or more meters may be numerically added and a single bill rendered for such service supplied to a customer, provided the customer's load is of such size and character and so located as to make it advisable, in the opinion of Company, to install more than one (1) service connection at a single location.
- B. The Company will not supply electric service to a Customer for resale or redistribution by the Customer.
  - (a) "Resale" shall mean the furnishing of electric service by a Customer to another person under any arrangement whereby the Customer makes a specific or separate charge for the electric service so furnished, either in whole or in part, and whether the amount of such charge is determined by submetering, remetering, estimating or rebilling as an additional, flat, or excess charge, or otherwise.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 5.01 Meter Installations (Continued)

- D. Where demand meters are used for metering service to customers for billing purposes, the applicable rate schedule shall designate the demand interval to be used for normal service. However, where customers request demand meter contact signals and Company agrees to furnish such demand meter contact signals, Company shall charge the customer the entire investment cost of providing such contact signals plus any estimated monthly operating costs expected. Company shall be permitted to use a five (5) minute demand interval instead of that specified in the rate tariff. This will encourage customers to shift loads from peak periods to off-peak periods rather than shifting loads within the demand time interval. Company shall not be required to furnish demand meter contact signals where such service may impair the accuracy of the meter or for any other reason that such service is not in the best interest of Company and other customers served.

## 5.02 Multiple Metering

The normal practice shall be to bill each metering point as a separate customer. Under special conditions, consumption registered by two (2) or more meters may be numerically added and a single bill rendered for such service supplied to a customer, provided the customer's load is of such size and character and so located as to make it advisable, in the opinion of Company, to install more than one (1) service connection at a single location.

## 5.03 Meter Testing

Company's meters shall be tested for accuracy in accordance with the Commission's Rule included in 4 CSR 240-10.030 as now in effect and as the same may be amended from time to time. An approved statistical sampling basis of meter testing may be used to comply with the periodic testing requirements of this Rule.

## 5.04 Billing Adjustments

- A. For all billing errors, Company will determine from all related and available information the probable period during which this condition existed and shall make billing adjustments for the estimated period involved as follows:

## (1) Residential Customers.

- (a) In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive billing periods, calculated from the date of discovery, inquiry, or actual notification of Company, whichever was first.
- (b) In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) consecutive billing periods, calculated from the date of discovery, inquiry, or actual notification of Company, whichever was first.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1

Original Sheet No. R-32.1

Canceling P.S.C. MO. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

5.02 Multiple Metering (Continued)

- (b) "Redistribution" shall mean the furnishing of electric service by the Customer (i) to another building occupied by the Customer and located on the same premises of the Customer but used by the Customer for a separate business enterprise, or (ii) to separate premises occupied by another person, whether or not such premises are owned, leased or controlled by the Customer, without making a specific or separate charge for the electric service so furnished. With respect to any multiple-occupancy premises, the Company will not supply electric service to the owner, lessee, or operator thereof, as the Customer of the Company, and permit redistribution by such Customer to his office or residential tenants therein, except for those premises being supplied such service on the effective date of this schedule. The restriction against "redistribution" may be waived by the Company where the operation of certain types of multiple occupancy premises, either in whole or in part, makes it impractical for the Company, in its judgment, to separately meter and supply electric service to each occupant as a Customer of the Company. Such exceptions may include:
  - (i) An operation catering predominately to transients, such as hotels, motels, and hospitals;
  - (ii) An operation where the individual dwelling quarters are not equipped with kitchen and bathroom facilities, such as recognized rooming houses, dormitories, old folks' homes, orphanages and eleemosynary institutions;
  - (iii) An operation of a building used essentially for general office or commercial purposes where the separate premises leased to office or commercial tenants are adjustable and subject to rearrangement or relocation to conform to the needs of the tenants and the Company deems it would be impractical to rearrange wiring to conform to any such changes;
  - (iv) An operation of a transient mobile home court (see Rule 6.01) where electric service is supplied by the Company to the operator, as the Customer of the Company, pursuant to an applicable rule or rate schedule of the Company.
  
- C. In cases where redistribution is permitted under this Rule 5.02, the Company will supply electric service to the owner, lessee, or operator of such multiple occupancy premises, as the Customer of the Company, under an applicable rate schedule and the Customer may, by redistribution, furnish electric service to his tenants in or on such multiple occupancy premises on a rent inclusion basis; i.e., as an incident of the tenancy and without a specific or separate charge for the electric service so furnished by the Customer to his tenant, or a variable rental on account thereof.
  
- D. Any lessor of a multiple occupancy premise may, by prior arrangement with the company, elect to receive, and pay to the Company, the electric service bills of his tenants in such premises whose separate premises therein are individually metered and supplied electric service by the Company, provided that each such tenancy includes electric service on a rent inclusion basis. Under such an arrangement, the Company may consider the lessor as the Customer for billing and collection purposes but shall individually meter the separate premises of each such tenant.

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-33  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-33  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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5.02 Multiple Metering (Continued)

- E. Where an apartment building presently receiving electric service for redistribution undergoes renovation to the extent that the cost of such renovation is fifty percent or more of the value of the building, then the building shall no longer be eligible for redistribution.
- F. Nothing in this Rule 5 shall apply to electric service supplied by the company at wholesale for resale under the provisions of a separate written agreement by the Company with any electric public utility, rural electric cooperative or political subdivision supplying electric service at retail to the public.

5.03 Meter Testing

Company's meters shall be tested for accuracy in accordance with the Commission's Rule included in 4 CSR 240-10.030 as now in effect and as the same may be amended from time to time. An approved statistical sampling basis of meter testing may be used to comply with the periodic testing requirements of this Rule.

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**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

5.04 Billing Adjustments (Continued)

(2) Customers Other Than Residential.

- (a) In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive billing periods, calculated from the date of discovery, inquiry, or actual notification of Company, whichever was first.
  - (b) In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed sixty (60) consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of Company, whichever was first.
- B. No billing adjustment will be made where the full amount of the adjustment is less than one dollar (\$1.00).
  - C. Where, upon test, a meter error is found to be three percent (3%) or less, no billing adjustment will be made.
  - D. When evidence of tampering is found, or there are misrepresentations of the use of service by the customer, Company will calculate the billing adjustment period in accordance with the applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information.
  - E. When the customer has been undercharged, except as provided in Section 5.04 (D) of this Rule, and a billing adjustment is made, the customer may elect to pay the amount of the adjustment in equal installments over a period not to exceed the period for which the billing adjustment was applicable.
  - F. The under- or over-collection of sales, use or franchise taxes is not considered a billing error for the purpose of this Section, and is subject to collection or refund per the statute of limitations.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 Original Sheet No. R-33.1  
Canceling P.S.C. MO. No. \_\_\_\_\_ Sheet No. \_\_\_\_\_  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

5.04 Billing Adjustments

- A. For all billing errors, Company will determine from all related and available information the probable period during which this condition existed and shall make billing adjustments for the estimated period involved as follows:
  - (1) Residential Customers.
    - (a) In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive billing periods, calculated from the date of discovery, inquiry, or actual notification of Company, whichever was first.
    - (b) In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) consecutive billing periods, calculated from the date of discovery, inquiry, or actual notification of Company, whichever was first.
  - (2) Customers Other Than Residential.
    - (a) In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive billing periods, calculated from the date of discovery, inquiry, or actual notification of Company, whichever was first.
    - (b) In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed sixty (60) consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of Company, whichever was first.
- B. No billing adjustment will be made where the full amount of the adjustment is less than one dollar (\$1.00).
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- D. When evidence of tampering is found, or there are misrepresentations of the use of service by the customer, Company will calculate the billing adjustment period in accordance with the applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information.
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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 Original Sheet No. R-33.2  
Canceling P.S.C. MO. No. \_\_\_\_\_ Sheet No. \_\_\_\_\_  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

5.05 Non-Standard Metering Service

- A. Non-Standard Metering Service is available for any individual Residential Customer whose premise(s) is metered with a Company standard digital meter (Standard Meter) and requests to have metering service utilizing a Company Standard Meter without radio frequency (Non-Standard Meter).
- B. In order to begin receiving Non-Standard Metering service under this Rule 5.05, the Customer must complete the following requirements:
  - (1) The Customer must sign and return to the Company the Residential Non-Standard Metering Service Acknowledgment Form (Acknowledgement Form) accepting all fees, requirements, and limitations of this Rule 5.05. The Acknowledgement Form can be obtained by the Customer from the Company website at <http://www.kcpl.com>, or by contacting the Company Customer Care Center and requesting a hard copy be mailed to their premise(s).
  - (2) The Customer must pay the required, and non-refundable, Non-Standard Meter Initial Setup Charge of \$150.00 per Non-Standard Meter.
  - (3) The Customer must pay the monthly recurring Non-Standard Meter Charge of \$45.00 per Non-Standard Meter in addition to their applicable residential rates for electric service.
  - (4) The Customer must have no past-due balance and be current on all monthly bill payments at the time of their request for service under this Rule 5.05.
- C. Once the Company has received the signed Acknowledgement Form from the Customer, and payment of the Non-Standard Meter Initial Setup Charge has been processed by the Company, the Company will furnish, and install, a Non-Standard Meter to be used for billing purposes and service under this Rule 5.05 and the Non-Standard Meter Charge will be added to the customer's monthly bill.
- D. All Company rules shall apply under this Rule 5.05.
- E. Any customer who has requested service under this Rule 5.05 may, at any time, terminate this Non-Standard Metering Service and request that the Company install a Standard Meter on their premise(s); at which point the monthly Non-Standard Meter Charge will no longer be applicable. There is no subsequent charge for a Customer to request a Standard Meter be installed on their premise(s) that previously opted for service under this Rule 5.05.

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 1st Revised Sheet No. R-33.3  
Canceling **P.S.C. MO. No.** 1  Original Sheet No. R-33.3  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**RESERVED FOR FUTURE USE**

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

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For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

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- A. Non-Standard Metering Service is available for any individual Residential Customer whose premise(s) is metered with a Company standard digital meter (Standard Meter) and requests to have metering service utilizing a Company Standard Meter without radio frequency (Non-Standard Meter).
- B. In order to begin receiving Non-Standard Metering service under this Rule 5.05, the Customer must complete the following requirements:
  - (1) The Customer must sign and return to the Company the Residential Non-Standard Metering Service Acknowledgment Form (Acknowledgement Form) accepting all fees, requirements, and limitations of this Rule 5.05. The Acknowledgement Form can be obtained by the Customer from the Company website at <http://www.kcpl.com>, or by contacting the Company Customer Care Center and requesting a hard copy be mailed to their premise(s).
  - (2) The Customer must pay the required, and non-refundable, Non-Standard Meter Initial Setup Charge of \$150.00 per Non-Standard Meter.
  - (3) The Customer must pay the monthly recurring Non-Standard Meter Charge of \$45.00 per Non-Standard Meter in addition to their applicable residential rates for electric service.
  - (4) The Customer must have no past-due balance and be current on all monthly bill payments at the time of their request for service under this Rule 5.05.
- C. Once the Company has received the signed Acknowledgement Form from the Customer, and payment of the Non-Standard Meter Initial Setup Charge has been processed by the Company, the Company will furnish, and install, a Non-Standard Meter to be used for billing purposes and service under this Rule 5.05 and the Non-Standard Meter Charge will be added to the customer's monthly bill.
- D. All Company rules shall apply under this Rule 5.05.
- E. Any customer who has requested service under this Rule 5.05 may, at any time, terminate this Non-Standard Metering Service and request that the Company install a Standard Meter on their premise(s); at which point the monthly Non-Standard Meter Charge will no longer be applicable. There is no subsequent charge for a Customer to request a Standard Meter be installed on their premise(s) that previously opted for service under this Rule 5.05.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup>  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-34  
Original Sheet No. R-34

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as – L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

**6. METER READING, BILLING, AND COMPLAINT PROCEDURES**

**6.01 Billing and Reading of Meters**

- A. Company will, as near as practicable, read its meters on the same day of each monthly period, and such readings shall be used in billing the customer for such period. Nonreceipt of bills by the customer shall not release or diminish the customer's obligation with respect to payment thereof.
- B. Company shall render a separate billing for service provided at each address or location. When requested by the customer and agreed to by Company, billings for multiple addresses or locations may be summarized on one (1) bill.
- C. Billing may include charges for special services together with utility charges on the same bill. Charges for special services shall be designated clearly and separately from utility charges. If a partial payment is made on a billing including only current charges, the Company shall first credit all payments to the balance outstanding for electric charges before crediting a deposit. If a partial payment is made on a billing which includes a previous balance, the Company will credit all payments first to previous electric charges, then to previous deposit charges before applying any payment to current charges. (This section contains a variance from Rule 4 CSR 240-13.020(11).)
- D. During the billing period prior to any tariff seasonal rate change, Company shall notify each affected customer, on the bill or on a notice accompanying the bill, of the direction of the upcoming seasonal rate change and the months during which the forthcoming seasonal rate will be in effect.
- E. All mobile home courts connected after December 16, 1964, that do not include unmetered electricity in the rental charges will be served electricity by providing a separate meter for each mobile home position in each mobile home court. Mobile home courts served on one (1) meter prior to December 16, 1964, for a number of mobile homes, will be served in accordance with this Section. Company will own all facilities on Company's side of the meters including primary lines, transformers, secondary lines, meters, and other appurtenances. In addition, Company will provide connecting lugs or plug-in breaker sockets at the meter location for connecting the customer's cables or wiring devices. Service to mobile homes shall be sixty (60) cycles with a nominal voltage of 120/240 single phase. All bills for service to the mobile home positions will be identified by mobile home position. Company will accept payment for such bills from either the mobile home occupant or mobile home court operator.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6. METER READING, BILLING, AND COMPLAINT PROCEDURES

## 6.01 Billing and Reading of Meters

- A. Company will, as near as practicable, read its meters on the same day of each monthly period, and such readings shall be used in billing the customer for such period. Nonreceipt of bills by the customer shall not release or diminish the customer's obligation with respect to payment thereof.
- B. Company shall render a separate billing for service provided at each address or location. When requested by the customer and agreed to by Company, billings for multiple addresses or locations may be summarized on one (1) bill.
- C. Billing may include charges for special services together with utility charges on the same bill. Charges for special services shall be designated clearly and separately from utility charges. If partial payment is made, Company shall first credit all payments to the balance outstanding for utility charges, based upon the age of the receivable, with the credit being applied to the oldest receivable first.
- D. During the billing period prior to any tariff seasonal rate change, Company shall notify each affected customer, on the bill or on a notice accompanying the bill, of the direction of the upcoming seasonal rate change and the months during which the forthcoming seasonal rate will be in effect.
- E. All mobile home courts connected after December 16, 1964, that do not include unmetered electricity in the rental charges will be served electricity by providing a separate meter for each mobile home position in each mobile home court. Mobile home courts served on one (1) meter prior to December 16, 1964, for a number of mobile homes, will be served in accordance with this Section. Company will own all facilities on Company's side of the meters including primary lines, transformers, secondary lines, meters, and other appurtenances. In addition, Company will provide connecting lugs or plug-in breaker sockets at the meter location for connecting the customer's cables or wiring devices. Service to mobile homes shall be sixty (60) cycles with a nominal voltage of 120/240 single phase. All bills for service to the mobile home positions will be identified by mobile home position. Company will accept payment for such bills from either the mobile home occupant or mobile home court operator.

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June 25, 2011

Missouri Public

Service Commission

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For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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6.01 Billing and Reading of Meters (Continued)

- F. Mobile home courts receiving electric service through one (1) meter prior to December 16, 1964, for a number of mobile home positions where electricity is resold to mobile home occupants, may continue the present arrangement of charging the mobile home occupants the same amount per kilowatt-hour that Company charged for electricity supplied to said mobile home court the previous month. Such arrangement shall continue until Company purchases the distribution system within such mobile home court or until Company extends facilities required for serving each mobile home position individually.
- G. In cases where mobile home courts are served on one (1) meter, electricity is not metered to each mobile home position, and electric service is furnished as part of the rental charge, the single meter arrangement may continue.

6.02 Billing Period

Bills ordinarily will be rendered regularly at monthly intervals but may be rendered more or less frequently at Company's option. The normal billing period shall be twenty-six (26) to thirty-five (35) days. All bills that are less than twenty-six (26) days or more than thirty-five (35) days will be normalized.

6.03 Choice and Application of Rates

- A. The tariffs on file with the Public Service Commission of the State of Missouri are at all times available to any customer or his/her authorized representative. Company reserves the right in all instances to designate an existing or prospective customer's classification for the purpose of rate application.
- B. If a customer is eligible to take electric service under more than one (1) rate tariff, the choice of such rate tariff lies with the customer. Any customer shall pay for service under the applicable rate tariff for all electrical power and energy used.
- C. A new customer will be assisted by Company in the selection of the rate tariff based on the information at hand, but the responsibility for the selection of the rate tariff lies with the customer.
- D. After a new customer has selected a rate tariff under which s/he elects to take electric service, s/he will be required to remain under such rate tariff for a period of one (1) year. When more than one (1) rate tariff is available to a customer and the customer elects to transfer to another available rate tariff, such other rate tariff shall not be applied retroactively.

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October 7, 2019  
Missouri Public  
Service Commission  
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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138****RULES AND REGULATIONS  
ELECTRIC****6.01 Billing and Reading of Meters (Continued)**

- F. Mobile home courts receiving electric service through one (1) meter prior to December 16, 1964, for a number of mobile home positions where electricity is resold to mobile home occupants, may continue the present arrangement of charging the mobile home occupants the same amount per kilowatt-hour that Company charged for electricity supplied to said mobile home court the previous month. Such arrangement shall continue until Company purchases the distribution system within such mobile home court or until Company extends facilities required for serving each mobile home position individually.
- G. In cases where mobile home courts are served on one (1) meter, electricity is not metered to each mobile home position, and electric service is furnished as part of the rental charge, the single meter arrangement may continue.

**6.02 Billing Period**

Bills ordinarily will be rendered regularly at monthly intervals but may be rendered more or less frequently at Company's option. The normal billing period shall be twenty-six (26) to thirty-five (35) days. All bills that are less than twenty-six (26) days or more than thirty-five (35) days will be prorated.

**6.03 Choice and Application of Rates**

- A. The tariffs on file with the Public Service Commission of the State of Missouri are at all times available to any customer or his/her authorized representative. Company reserves the right in all instances to designate an existing or prospective customer's classification for the purpose of rate application.
- B. If a customer is eligible to take electric service under more than one (1) rate tariff, the choice of such rate tariff lies with the customer. Any customer shall pay for service under the applicable rate tariff for all electrical power and energy used.
- C. A new customer will be assisted by Company in the selection of the rate tariff based on the information at hand, but the responsibility for the selection of the rate tariff lies with the customer.
- D. After a new customer has selected a rate tariff under which s/he elects to take electric service, s/he will be required to remain under such rate tariff for a period of one (1) year. When more than one (1) rate tariff is available to a customer and the customer elects to transfer to another available rate tariff, such other rate tariff shall not be applied retroactively.

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6.03 Choice and Application of Rates (Continued)

- E. If the demand of a new customer is temporarily obtained by assessment pending the determination of the measured demand, which shall be done as soon as practicable, such assessed demand shall prevail until the demand is measured.
- F. Upon service being connected pursuant to the information supplied by the customer to Company on Electric Connect and Disconnect Order, a customer shall not be permitted to make another service application within a twelve (12) month period at the same location, unless there is a permanent change in the character or condition of his/her electrical requirements. Where service is rendered by Company under a Contract for Electric Service, the rate tariffs and all applicable minimums provided therein shall continue for the term of the contract. The contracts shall have provisions permitting application of revised rate tariffs approved by the Commission.
- G. If an entirely new rate tariff which may be more advantageous than the existing one becomes available to the customer, then Company will assist in determining whether the customer would benefit by being served and billed under such new rate tariff.
- H. If a customer is permitted to change from one (1) rate tariff to another, s/he will not be required to continue service extending beyond the time provided in the original application for service; providing, electric service can be rendered at the rate tariff to which the customer has changed without expense to Company for the installation of new apparatus or facilities for serving the customer. In the event the change of rate tariff necessitates additional investment by Company, the customer shall reimburse Company for such additional investment, or be required to extend the term during which service will be supplied at the new rate tariff.



**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2nd Revised Sheet No. R-37  
Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-37

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**6.04 Billing and Payment Standards**

- A. Company shall normally render a bill (by mailing, electronic posting or serving) for each billing period to every customer in accordance with its rate tariff. Bills for electric service may be paid in cash, electronic funds transfer, or check. Additionally residential service customers may also pay by approved credit and debit card.
  
- B. Each billing statement rendered by Company shall be computed on the actual usage during the billing period except as follows:
  - (1) Company may render a bill based on estimated usage:
    - (a) To seasonally billed customers, provided an appropriate rate tariff is on file with the Commission and an actual reading is obtained before each change in the seasonal cycle.
    - (b) When extreme weather conditions, emergencies, labor agreements, or work stoppages prevent actual meter readings.
    - (c) When Company is unable to obtain access to the customer's premises for the purpose of reading the meter or when the customer makes reading the meter unnecessarily difficult. If Company is unable to obtain an actual meter reading for these reasons, where practicable it shall undertake reasonable alternatives to obtain a customer reading of the meter, such as mailing or leaving postpaid, preaddressed postcards upon which the customer may note the reading unless the customer requests otherwise.
  
  - (1.1) Company will estimate usage as follows:
    - (a) For customers with Advanced Metering Infrastructure (AMI) meters, when a current meter read is unavailable, the Meter Data Management (MDM) system will average consumption from the three-prior days to estimate the daily meter read. If the daily meter reads from the three prior days are not available, a second estimation attempt will be made. In the second attempt the MDM system will average the usage from five historical reads from the previous year. It will average the usage from the read in the prior year from a comparable date as being estimated along with the three days prior and one day after. If the second estimation attempt is not successful, then the process to estimate the daily meter read will be a manual process. In the manual process, the Company will estimate the daily meter read based on historical usage information from the same premise and if not available, the usage of customers with like premises.
    - (b) For customers with non-AMI meters, when a current meter read is unavailable, the MDM will average the usage from the prior year in the same billing month and the following billing month. If that information is not available, a second read estimation attempt will be made by averaging the usage from the prior two readings. If the second estimation attempt is not successful, then the estimation is a manual process. The Company will estimate usage based on historical usage information from the same premise and if not available, the usage of customers with like premises.

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October 7, 2019  
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-37  
Canceling P.S.C. MO. No. 1 Original Sheet No. R-37

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

6.04 Billing and Payment Standards

- A. Company shall normally render a bill (by mailing, electronic posting or serving) for each billing period to every customer in accordance with its rate tariff. Bills for electric service may be paid in cash, electronic funds transfer, or check. Additionally residential service customers may also pay by approved credit and debit card.
- B. Each billing statement rendered by Company shall be computed on the actual usage during the billing period except as follows:
- (1) Company may render a bill based on estimated usage:
    - (a) To seasonally billed customers, provided an appropriate rate tariff is on file with the Commission and an actual reading is obtained before each change in the seasonal cycle.
    - (b) When extreme weather conditions, emergencies, labor agreements, or work stoppages prevent actual meter readings.
    - (c) When Company is unable to obtain access to the customer's premises for the purpose of reading the meter or when the customer makes reading the meter unnecessarily difficult. If Company is unable to obtain an actual meter reading for these reasons, where practicable it shall undertake reasonable alternatives to obtain a customer reading of the meter, such as mailing or leaving postpaid, preaddressed postcards upon which the customer may note the reading unless the customer requests otherwise.
  - (2) Company shall not render a bill based on estimated usage for more than three (3) consecutive billing periods or one (1) year, whichever is less, except under conditions described in Section 6.04 (B) (1).
  - (3) Under no circumstances shall Company render a bill based on estimated usage:
    - (a) Unless the estimating procedures employed by Company and any substantive changes to those procedures have been approved by the Commission.
    - (b) As a customer's initial or final bill for service unless conditions beyond the control of Company prevent an actual meter reading.
  - (4) When Company renders an estimated bill in accordance with these Rules, it shall:
    - (a) Maintain accurate records of the reasons for the estimate and the effort made to secure an actual reading.
    - (b) Clearly and conspicuously note on the bill that it is based on estimated usage.
    - (c) Use customer-supplied readings, whenever possible, to determine usage.
  - (5) When Company underestimates a customer's usage; the customer shall be given the opportunity, if requested, to make payment in installments.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6.04 Billing and Payment Standards

- A. Company shall normally render a bill for each billing period to every residential customer in accordance with its rate tariff.
- B. Each billing statement rendered by Company shall be computed on the actual usage during the billing period except as follows:
- (1) Company may render a bill based on estimated usage:
    - (a) To seasonally billed customers, provided an appropriate rate tariff is on file with the Commission and an actual reading is obtained before each change in the seasonal cycle.
    - (b) When extreme weather conditions, emergencies, labor agreements, or work stoppages prevent actual meter readings.
    - (c) When Company is unable to obtain access to the customer's premises for the purpose of reading the meter or when the customer makes reading the meter unnecessarily difficult. If Company is unable to obtain an actual meter reading for these reasons, where practicable it shall undertake reasonable alternatives to obtain a customer reading of the meter, such as mailing or leaving postpaid, preaddressed postcards upon which the customer may note the reading unless the customer requests otherwise.
  - (2) Company shall not render a bill based on estimated usage for more than three (3) consecutive billing periods or one (1) year, whichever is less, except under conditions described in Section 6.04 (B) (1).
  - (3) Under no circumstances shall Company render a bill based on estimated usage:
    - (a) Unless the estimating procedures employed by Company and any substantive changes to those procedures have been approved by the Commission.
    - (b) As a customer's initial or final bill for service unless conditions beyond the control of Company prevent an actual meter reading.
  - (4) When Company renders an estimated bill in accordance with these Rules, it shall:
    - (a) Maintain accurate records of the reasons for the estimate and the effort made to secure an actual reading.
    - (b) Clearly and conspicuously note on the bill that it is based on estimated usage.
    - (c) Use customer-supplied readings, whenever possible, to determine usage.
  - (5) When Company underestimates a customer's usage, the customer shall be given the opportunity, if requested, to make payment in installments.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2nd Revised Sheet No. R-38  
Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-38  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

6.04 Billing and Payment Standards (Continued)

- (2) Company shall not render a bill based on estimated usage for more than three (3) consecutive billing periods or one (1) year, whichever is less, except under conditions described in Section 6.04 (B) (1).
  - (3) Under no circumstances shall Company render a bill based on estimated usage:
    - (a) Unless the estimating procedures employed by Company and any substantive changes to those procedures have been approved by the Commission.
    - (b) As a customer's initial or final bill for service unless conditions beyond the control of Company prevent an actual meter reading.
  - (4) When Company renders an estimated bill in accordance with these Rules, it shall:
    - (a) Maintain accurate records of the reasons for the estimate and the effort made to secure an actual reading.
    - (b) Clearly and conspicuously note on the bill that it is based on estimated usage.
    - (c) Use customer-supplied readings, whenever possible, to determine usage.
  - (5) When Company underestimates a customer's usage; the customer shall be given the opportunity, if requested, to make payment in installments.
- C. If Company is unable to obtain an actual meter reading for three (3) consecutive billing periods, Company shall advise the customer by first class mail or personal delivery that the bills being rendered are estimated, that estimation may not reflect the actual usage, and that the customer may read and report electric usage to Company on a regular basis. The procedure by which this reading and reporting may be initiated shall be explained. Company shall attempt to secure an actual meter reading from customers reporting their own usage at least annually. These attempts shall include personal contact with the customer to advise the customer of the regular meter reading day. Discontinuance of the service of a customer who is reading and reporting usage on a regular basis because of inability to secure an actual meter reading shall not be required.
- D. If a customer fails to report usage to Company, Company shall obtain a meter reading at least annually. Company shall notify the customer that if usage is not reported regularly by the customer and if the customer fails, after written request, to grant access to the meter, then service may be discontinued pursuant to Section 2.05 of these Rules.
- E. Company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If Company changes a meter reading route or schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the new cycle.

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-38  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-38  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

6.04 Billing and Payment Standards (Continued)

- C. If Company is unable to obtain an actual meter reading for three (3) consecutive billing periods, Company shall advise the customer by first class mail or personal delivery that the bills being rendered are estimated, that estimation may not reflect the actual usage, and that the customer may read and report electric usage to Company on a regular basis. The procedure by which this reading and reporting may be initiated shall be explained. Company shall attempt to secure an actual meter reading from customers reporting their own usage at least annually. These attempts shall include personal contact with the customer to advise the customer of the regular meter reading day. Discontinuance of the service of a customer who is reading and reporting usage on a regular basis because of inability to secure an actual meter reading shall not be required.
- D. If a customer fails to report usage to Company, Company shall obtain a meter reading at least annually. Company shall notify the customer that if usage is not reported regularly by the customer and if the customer fails, after written request, to grant access to the meter, then service may be discontinued pursuant to Section 2.05 of these Rules.
- E. Company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If Company changes a meter reading route or schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the new cycle.
- F. A monthly-billed customer shall have at least twenty-one (21) days from the rendition of the bill to pay the electric charges. If the due date or delinquent date falls upon a Sunday, legal holiday, or any other day when the offices of Company regularly used for the payment of customer bills are not open to the general public, the due date or delinquent date shall be extended through the next business day. The date of payment for remittance by mail is the date on which Company receives the remittance. Company shall not base an assessment of a deposit or delinquent charge, or a discontinuance of service, on a payment that was made to a payment agent on or before the due date or delinquent date.

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Missouri Public  
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February 22, 2017  
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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6.04 Billing and Payment Standards (Continued)

- C. If Company is unable to obtain an actual meter reading for three (3) consecutive billing periods, Company shall advise the customer by first class mail or personal delivery that the bills being rendered are estimated, that estimation may not reflect the actual usage, and that the customer may read and report electric usage to Company on a regular basis. The procedure by which this reading and reporting may be initiated shall be explained. Company shall attempt to secure an actual meter reading from customers reporting their own usage at least annually. These attempts shall include personal contact with the customer to advise the customer of the regular meter reading day. Company may offer appointments for reading meters on Saturday or prior to 9:00 p.m. on weekdays. Where special appointments are arranged for reading meters, Company may charge the customer for the excess cost of the meter reading out of normal meter reading sequence or for meter readings that are outside of normal business hours. The charges are listed in Section 12 of these Rules. Discontinuance of the service of a customer who is reading and reporting usage on a regular basis because of inability to secure an actual meter reading shall not be required.
- D. If a customer fails to report usage to Company, Company shall obtain a meter reading at least annually. Company shall notify the customer that if usage is not reported regularly by the customer and if the customer fails, after written request, to grant access to the meter, then service may be discontinued pursuant to Section 2.05 of these Rules.
- E. Company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If Company changes a meter reading route or schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the new cycle.
- F. A monthly-billed customer shall have at least twenty-one (21) days from the rendition of the bill to pay the electric charges. If the due date or delinquent date falls upon a Sunday, legal holiday, or any other day when the offices of Company regularly used for the payment of customer bills are not open to the general public, the due date or delinquent date shall be extended through the next business day. The date of payment for remittance by mail is the date on which Company receives the remittance. Company shall not base an assessment of a deposit or delinquent charge, or a discontinuance of service, on a payment that was made to a payment agent on or before the due date or delinquent date.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2nd Revised Sheet No. R-39  
Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-39

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

6.04 Billing and Payment Standards (Continued)

- F. A monthly-billed customer shall have at least twenty-one (21) days from the rendition of the bill to pay the electric charges. If the due date or delinquent date falls upon a Sunday, legal holiday, or any other day when the offices of Company regularly used for the payment of customer bills are not open to the general public, the due date or delinquent date shall be extended through the next business day. The date of payment for remittance by mail is the date on which Company receives the remittance. Company shall not base an assessment of a deposit or delinquent charge, or a discontinuance of service, on a payment that was made to a payment agent on or before the due date or delinquent date.
- G. Every bill for residential electric service shall clearly state the following:
- (1) The beginning and ending meter readings of the billing period and the dates of these readings.
  - (2) The date when the bill will be considered due and the date when it will be delinquent, if different.
  - (3) Any previous balance that states the balance due for electric charges separate from charges for services not subject to Commission jurisdiction.
  - (4) The amount due for the most recent billing period for electric usage stated separately from the amount due for the same period for a deposit and the amount due for the same period for service not subject to Commission jurisdiction.
  - (5) The amount due for other authorized charges.
  - (6) The total amount due.
  - (7) The telephone number the customer may call from the customer's service location without incurring toll charges and the address of Company where the customer may initiate an inquiry or complaint regarding the bill as rendered or the service provided. Charges for measured local service are not toll charges for purposes of this Rule.
  - (8) License, occupation, gross receipts, franchise, and sales taxes.
- H. Normally bills will be sent by mail; however, the Company reserves the right to deliver bills or to use electronic posting for qualified customers at their request. The non-receipt of a bill by a customer shall not release or diminish the obligation of the Customer with respect to the full payment thereof, including penalties and interest.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Original Sheet No. R-39

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

6.04 Billing and Payment Standards (Continued)

G. Every bill for residential electric service shall clearly state the following:

- (1) The beginning and ending meter readings of the billing period and the dates of these readings.
  - (2) The date when the bill will be considered due and the date when it will be delinquent, if different.
  - (3) Any previous balance that states the balance due for electric charges separate from charges for services not subject to Commission jurisdiction.
  - (4) The amount due for the most recent billing period for electric usage stated separately from the amount due for the same period for a deposit and the amount due for the same period for service not subject to Commission jurisdiction.
  - (5) The amount due for other authorized charges.
  - (6) The total amount due.
  - (7) The telephone number the customer may call from the customer's service location without incurring toll charges and the address of Company where the customer may initiate an inquiry or complaint regarding the bill as rendered or the service provided. Charges for measured local service are not toll charges for purposes of this Rule.
  - (8) License, occupation, gross receipts, franchise, and sales taxes.
- H. Normally bills will be sent by mail; however, the Company reserves the right to deliver bills or to use electronic posting for qualified customers at their request. The non-receipt of a bill by a customer shall not release or diminish the obligation of the Customer with respect to the full payment thereof, including penalties and interest.

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**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

6.04 Billing and Payment Standards (Continued)

G. Every bill for residential electric service shall clearly state the following:

- (1) The beginning and ending meter readings of the billing period and the dates of these readings.
- (2) The date when the bill will be considered due and the date when it will be delinquent, if different.
- (3) Any previous balance that states the balance due for electric charges separate from charges for services not subject to Commission jurisdiction.
- (4) The amount due for the most recent billing period for electric usage stated separately from the amount due for the same period for a deposit and the amount due for the same period for service not subject to Commission jurisdiction.
- (5) The amount due for other authorized charges.
- (6) The total amount due.
- (7) The telephone number the customer may call from the customer's service location without incurring toll charges and the address of Company where the customer may initiate an inquiry or complaint regarding the bill as rendered or the service provided. Charges for measured local service are not toll charges for purposes of this Rule.
- (8) License, occupation, gross receipts, franchise, and sales taxes.

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September 1, 2009  
Missouri Public  
Service Commission  
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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2nd Revised Sheet No. R-40  
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For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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6.05 Level Payment Plan

- A. This Plan is available to Customers receiving service under rate schedules for Residential Service or Small General Service. Such Customers may elect to be billed, and must pay for, all electric service provided by the Company under said Schedules, in accordance with the terms and provisions of the Company's Level Payment Plan.
- B. To be eligible for billing under the terms and provisions of the Level Payment Plan, the Customer must meet the following requirements: the customer must be currently receiving service under one of said schedules; the Customer must have received service continuously at the Customer's present premises for at least twelve (12) months prior to the election or agree to Company's estimate for such service; the Customer must not have any delinquent amount not in dispute with the Company; the Customer must satisfy, and be in conformance with, the Company's General Rules and Regulations Applying to Electric Service; a Customer who has been delinquent three (3) or more times in the last twelve (12) months at the current or any previous location may be refused participation in the Level Payment Plan until the Customer has established a twelve (12) consecutive month payment period with no more than two (2) delinquent payments.
- C. Each month the Company will notify eligible Customers then served under Residential Service or Small General Service rate schedules of the Plan by issuing a bill containing two amounts: The actual amount due, and the amount due under the Plan. The Customer elects to pay under the Plan if the Customer pays the Level Payment amount. A Customer may also elect to pay under the Plan at any time by contacting the Company's Customer Care Center. All qualified new Customers will be offered the Plan on their first bill. The Customer must pay any past due amount owed for electric service, except as provided in Missouri Commission Rule 4 CSR 240-13.045, before billing under the Plan will be commenced.
- D. The total amount billed during any billing period shall be equal to the amount which would have been billed to the Customer for his/her usage during that billing period had the Customer not elected the Level Payment Plan.
- E. For those Customers at a premise with a minimum of nine (9) months of recent usage history, the Company will calculate the Customer's average monthly bill based on current rate schedules, appropriate taxes, and Customer's usage using the available premise history. The first Level Payment amount due under the Plan will be this average.
- F. For those Customers at a premise with less than nine (9) months of usage history, the Customer must speak to a Customer Service Representative (CSR). At that time, the CSR will manually calculate a level payment amount by viewing a nearby premise usage history that is served under the same rate schedule.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64105**

For Territory Served as – L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 6.05 Level Payment Plan

- A. The purpose of the level payment plan is to levelize, insofar as possible, the amount a customer is required to pay monthly over a year's period.
- B. This level payment plan is available to all eligible residential customers. A customer who has been delinquent three (3) or more times in the last twelve (12) months at the current or previous location may be refused participation in the level payment plan until the customer has established a twelve (12) consecutive month payment period with no more than two (2) delinquent payments. Level payment billing levels are subject to change. Failure to maintain a current account will disqualify customers from participating in the program. At Company's option, certain nonresidential customers, based on usage patterns and payment history, may be allowed to participate in Company's level payment plan.
- C. The level payment amount is based on twelve (12) months' historical information as adjusted for any significant rate tariff changes during the period, abnormal weather conditions, historical usage at the current premise, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if it is obvious the earlier estimate was underestimated or overestimated due to customer use, weather conditions, rate tariff changes, or other factors during the subsequent level payment period.
- D. Customers may enter the level payment plan during any month of the year. The Customer must have received service continuously at the present premise(s) for at least twelve (12) months prior to the election or agree to Company's estimate for such service. Following twelve (12) months of historical information the customer will be subject to a true-up of their level payment plan. In any event, the estimated billing will be revised to actual billing once each year and the correction reflected on the customer's bill.
- E. The customer's bill will show the actual monthly amount, the current status of the account, and the monthly level payment amount.

CANCELLED  
May 7, 2018  
Missouri Public  
Service Commission  
ET-2018-0234; YE-2018-0114

Issued: June 12, 2012  
Issued by: Darrin R. Ives, Senior Director

Effective: July 12, 2012

Filed  
Missouri Public  
Service Commission  
JE-2012-0804

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6.05 Level Payment Plan

- A. The purpose of the level payment plan is to levelize, insofar as possible, the amount a customer is required to pay monthly over a year's period.
- B. This level payment plan is available to all eligible residential customers. A customer who has been delinquent three (3) or more times in the last twelve (12) months at his current or previous location may be refused participation in the level payment plan until the customer has established a twelve (12) consecutive month payment period with no more than two (2) delinquent payments. Level payment billing levels are subject to change. Failure to maintain a current account will disqualify customers from participating in the program. At Company's option, certain nonresidential customers, based on usage patterns and payment history, may be allowed to participate in Company's level payment plan.
- C. The level payment amount is based on twelve (12) months' historical information as adjusted for any significant rate tariff changes during the period, abnormal weather conditions, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if it is obvious the earlier estimate was underestimated or overestimated due to customer use, weather conditions, rate tariff changes, or other factors during the subsequent level payment period.
- D. Customers may enter the level payment plan during any month of the year. Level payment amounts for customers with less than twelve (12) months to the true-up cycle will be estimated based on estimated monthly use for such period. In any event, the estimated billing will be revised to actual billing once each year and the correction reflected on the customer's bill.
- E. The customer's bill will show the actual monthly amount, the current status of the account, and the monthly level payment amount.

CANCELLED

July 12, 2012

Missouri Public

Service Commission

JE-2012-0804

Issued: April 14, 2004

Effective: April 22, 2004

Issued by: Dennis Williams, Regulatory Services

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1st  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-41  
Original Sheet No. R-41

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

6.05 Level Payment Plan (Continued)

- G. Commencing sixty (60) days after the implementation of the Customer Care and Billing (CCB) system, with each monthly bill CCB will total up to and including, the last twelve (12) months' bills plus any over/under amount due, and divide that by the number of months available to calculate a new level payment amount. If there is more than a 10% variance in the calculation from the current Level Payment Plan amount, the Plan payment will automatically adjust on the next month's bill.
- H. Payment shall be in accordance with the Company's General Rules and Regulations (See Rule 6.04 Billing and Payment Standards).
- I. The election shall continue from month to month, unless terminated upon the occurrence of any of the following events: 1.) The Customer closes his/her account with the Company at that premises. The Company will render a final bill to the Customer based on actual unpaid balance to date. 2.) The Customer requests termination of Plan billing. Upon termination, the Customer's unpaid balance to the latest billing date shall be due and payable. 3.) If the Customer fails to make timely payment of amounts due on any bill rendered under this Plan, Plan billing will be terminated. The Customer's unpaid balance shall be due and payable, and bills based on actual usage will be subsequently issued. The Customer may reelect to be billed under the Plan by paying all amounts due and notifying the Company's Customer Care Center. No interest shall be due from or payable to the Customer as a result of Plan termination.
- J. Except as expressly set forth above, this Plan in no way modifies, terminates or suspends any of the Company's or Customer's rights or obligations, under the General Rules and Regulations Applying to Electric Service, including but not limited to payment of bills and discontinuance of service provisions.

6.06 Disputes

- A. A customer shall advise Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to Company during normal business hours. A dispute must be registered with Company at least twenty-four (24) hours prior to the date of the proposed discontinuance for a customer to avoid discontinuance of service as provided by these Rules.
- B. When a customer advises Company that all or part of a charge is in dispute, Company shall record the date, time and place the contact is made; investigate the contact promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.

Issued: April 6, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: May 7, 2018  
1200 Main, Kansas City, MO 64105

CANCELLED  
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Missouri Public  
Service Commission  
ET-2018-0234; YE-2018-0114

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6.06 Disputes

- A. A customer shall advise Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to Company during normal business hours. A dispute must be registered with Company at least twenty-four (24) hours prior to the date of the proposed discontinuance for a customer to avoid discontinuance of service as provided by these Rules.
- B. When a customer advises Company that all or part of a charge is in dispute, Company shall record the date, time and place the contact is made; investigate the contact promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- C. Failure of a customer to participate with Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service, and Company may not less than five (5) days after provision of the notification required by Section (I) of this Rule, may proceed to discontinue service unless the customer files an informal complaint with the Commission within the five (5) day period.
- D. Customers presenting frivolous disputes shall have no right to continued service. Company, before proceeding to discontinue the service of a customer presenting a dispute it deems frivolous, shall advise the Consumer Services Department of the Commission of the circumstances. The Consumer Services Department shall attempt to contact the customer by telephone and ascertain the basis of the dispute. If telephone contact cannot be made, the Consumer Services Department shall send the customer a notice by first class mail stating that Company may discontinue service unless the customer contacts the Consumer Services Department within twenty-four (24) hours. If it appears to the Consumer Services Department that the dispute is frivolous, or if contact with the customer cannot be made within seventy-two (72) hours following Company's report, Company shall be advised that it may proceed to discontinue service. If it appears that the dispute is not frivolous, service shall not be discontinued until ten (10) days after the notice required under Section 2.05 (E) has been sent to the customer by Company. The customer shall retain the right to lodge an informal complaint with the Commission.
- E. If a customer disputes a charge, s/he shall pay to Company an amount equal to that part of the charge not in dispute. The amount not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior consumption history, weather variations, the nature of the dispute, and any other pertinent factors in determining the amount not in dispute.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1st  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-42  
Original Sheet No. R-42

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

6.06 Disputes (Continued)

- C. Failure of a customer to participate with Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service, and Company may not less than five (5) days after provision of the notification required by Section (I) of this Rule, may proceed to discontinue service unless the customer files an informal complaint with the Commission within the five (5) day period.
- D. Customers presenting frivolous disputes shall have no right to continued service. Company, before proceeding to discontinue the service of a customer presenting a dispute it deems frivolous, shall advise the Consumer Services Department of the Commission of the circumstances. The Consumer Services Department shall attempt to contact the customer by telephone and ascertain the basis of the dispute. If telephone contact cannot be made, the Consumer Services Department shall send the customer a notice by first class mail stating that Company may discontinue service unless the customer contacts the Consumer Services Department within twenty-four (24) hours. If it appears to the Consumer Services Department that the dispute is frivolous, or if contact with the customer cannot be made within seventy-two (72) hours following Company's report, Company shall be advised that it may proceed to discontinue service. If it appears that the dispute is not frivolous, service shall not be discontinued until ten (10) days after the notice required under Section 2.05 (E) has been sent to the customer by Company. The customer shall retain the right to lodge an informal complaint with the Commission.
- E. If a customer disputes a charge, s/he shall pay to Company an amount equal to that part of the charge not in dispute. The amount not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior consumption history, weather variations, the nature of the dispute, and any other pertinent factors in determining the amount not in dispute.
- F. If the parties are unable to mutually determine the amount not in dispute, the customer shall pay to Company, at Company's option, an amount not to exceed fifty percent (50%) of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute.
- G. Failure of the customer to pay to Company the amount not in dispute within four (4) business days from the date that the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service, and Company may then proceed to discontinue service as provided in these Rules.
- H. If the dispute is ultimately resolved in favor of the customer in whole or in part, any excess moneys paid by the customer shall be refunded promptly.

Issued: March 16, 2018

Issued by: Darrin R. Ives, Vice President

Effective: May 7, 2018

1200 Main, Kansas City, MO 64105

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6.06 Disputes (Continued)

- F. If the parties are unable to mutually determine the amount not in dispute, the customer shall pay to Company, at Company's option, an amount not to exceed fifty percent (50%) of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute.
- G. Failure of the customer to pay to Company the amount not in dispute within four (4) business days from the date that the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service, and Company may then proceed to discontinue service as provided in these Rules.
- H. If the dispute is ultimately resolved in favor of the customer in whole or in part, any excess moneys paid by the customer shall be refunded promptly.
- I. If Company does not resolve the dispute to the satisfaction of the customer, Company representative shall notify the customer that each party has a right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission. If a customer files an informal complaint with the Commission prior to advising Company that all or a portion of a bill is in dispute, the Commission shall notify the customer of the payment required by Sections (E) or (F) of this Rule.
- J. Company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as already determined, and is not required to comply with these Rules more than once prior to discontinuance of service.



**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1st  
Canceling P.S.C. MO. No. 1 \_\_\_\_\_

Revised Sheet No. R-43  
Original Sheet No. R-43

For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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6.06 Disputes (Continued)

- I. If Company does not resolve the dispute to the satisfaction of the customer, Company representative shall notify the customer that each party has a right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission. If a customer files an informal complaint with the Commission prior to advising Company that all or a portion of a bill is in dispute, the Commission shall notify the customer of the payment required by Sections (E) or (F) of this Rule.
- J. Company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as already determined, and is not required to comply with these Rules more than once prior to discontinuance of service.

6.07 Settlement Agreements and Extension Agreements

- A. When Company and a customer arrive at a mutually satisfactory settlement of any dispute, or the customer does not dispute liability to Company but claims inability to pay the outstanding bill in full, Company and the customer may enter into a settlement agreement. A settlement agreement that extends beyond sixty (60) days shall be in writing and mailed or otherwise delivered to the customer.
- B. Every settlement agreement resulting from the customer's inability to pay the outstanding bill in full shall provide that service will not be discontinued if the customer pays the amount of the outstanding bill specified in the agreement, and agrees to pay a reasonable portion of the remaining outstanding balance in installments until the bill is paid. For purposes of determining reasonableness, the parties shall consider the following: the size of the delinquent account; the customer's ability to pay; the customer's payment history; the time that the debt has been outstanding; the reasons why the debt has been outstanding; and any other relevant factors relating to the customer's service.
- C. If a customer fails to comply with the terms and conditions of a settlement agreement, Company may discontinue service after notifying the customer in writing by personal service or first class mail in accordance with Section 2.05: that the customer is in default of the settlement agreement; the nature of the default; that unless full payment of all balances due is made, Company will discontinue service; and the date upon or after which service will be discontinued.
- D. Company may enter into an extension agreement upon the request of the customer who claims an inability to pay the bill in full.

Issued: March 16, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: May 7, 2018  
1200 Main, Kansas City, MO 64105

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6.07 Settlement Agreements and Extension Agreements

- A. When Company and a customer arrive at a mutually satisfactory settlement of any dispute, or the customer does not dispute liability to Company but claims inability to pay the outstanding bill in full, Company and the customer may enter into a settlement agreement. A settlement agreement that extends beyond sixty (60) days shall be in writing and mailed or otherwise delivered to the customer.
- B. Every settlement agreement resulting from the customer's inability to pay the outstanding bill in full shall provide that service will not be discontinued if the customer pays the amount of the outstanding bill specified in the agreement, and agrees to pay a reasonable portion of the remaining outstanding balance in installments until the bill is paid. For purposes of determining reasonableness, the parties shall consider the following: the size of the delinquent account; the customer's ability to pay; the customer's payment history; the time that the debt has been outstanding; the reasons why the debt has been outstanding; and any other relevant factors relating to the customer's service.
- C. If a customer fails to comply with the terms and conditions of a settlement agreement, Company may discontinue service after notifying the customer in writing by personal service or first class mail in accordance with Section 2.05: that the customer is in default of the settlement agreement; the nature of the default; that unless full payment of all balances due is made, Company will discontinue service; and the date upon or after which service will be discontinued.
- D. Company may enter into an extension agreement upon the request of the customer who claims an inability to pay the bill in full.

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 6.08 Commission Complaint Procedures

- A. Prior to filing an informal or formal complaint, the customer shall pursue remedies directly with Company as provided in 4 CSR 240-13 of the Commission Rules. The Commission specifically reserves the right to waive this requirement when circumstances so require.
- B. Any person aggrieved by a violation of any Rule in 4 CSR 240-13 of the Commission Rules or other Commission Rules relating to utilities may file an informal or formal complaint under 4 CSR 240-2-070 of Commission Rules.
- C. If Company and a customer fail to resolve a matter in dispute, Company shall advise the customer of his/her right to file an informal complaint with the Commission under 4 CSR 240-2.070.
- D. If the Commission Staff is unable to resolve the complaint to the satisfaction of the parties, the Staff shall send a dated letter to that effect to the complainant and to Company.
  - (1) The letter shall advise the complainant that, if s/he desires, s/he may file a formal complaint in accordance with 4 CSR 240-2.070 of the Commission Rules.
  - (2) If the complaint concerns a bill, the nonpayment of which could subject the complainant to discontinuance of service under the provisions of Commission Rule 4 CSR 240-13.050, the Staff's letter shall advise the complainant that if a formal complaint is not filed within thirty (30) days of the date of the letter, the complainant may become subject to discontinuance of service.
- E. The Commission Staff may treat an informal complaint involving the same question or issue based upon the same facts dealt with in a prior informal complaint as already decided, and may advise the complainant that such informal complaint will not be reviewed.
- F. Company shall not discontinue residential service relative to the matter in dispute during the pendency of an informal complaint and until at least thirty-one (31) days after the date of the letter issued pursuant to Section (D), and shall in no case discontinue this service without leaving a notice of discontinuance after the date of the letter issued pursuant to Section (D).
- G. Failure of the customer to pay the amount of the bill which is not in dispute, as determined pursuant to Section 6.06 (E) or (F) of these Rules, shall be grounds for dismissal of an informal or formal complaint.

CANCELLED

October 7, 2019

Missouri Public

Service Commission

EN-2020-0064; JE-2020-0046

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-45  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-45

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

6.09 Late Payment Charge

- A. Company may add a sum equal to a simple one-half percent (0.50%) per month of the original net amount due on any unpaid bill for electric service excluding deposit arrears, amounts agreed to be paid pursuant to a deferred payment agreement, and circumstances where restricted by law or regulation.
- B. An unpaid bill shall be any billing amount that remains owing to Company and not in dispute after the delinquent date stated on the bill.
- C. Failure to pay the late payment charge may be grounds for discontinuance of service in accordance with Section 2.05.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

Issued: July 24, 2009  
Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

FILED  
Missouri Public  
Service Commission  
JE-2010-0053

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**RULES AND REGULATIONS  
ELECTRIC

## 6.09 Late Payment Charge

- A. Company may add a sum equal to a simple one -half percent (0.50%) per month of the original net amount due on any unpaid bill for electric service excluding deposit arrears, amounts agreed to be paid pursuant to a deferred payment agreement, and circumstances where restricted by law or regulation.
- B. An unpaid bill shall be any billing amount that remains owing to Company and not in dispute after the delinquent date stated on the bill.
- C. Failure to pay the late payment charge may be grounds for discontinuance of service in accordance with Section 2.05.

## 6.10 Voluntary Electronic Bill (E-Bill) Rendering and Payment

- A. This program will be made available on a voluntary basis to customers provided customer has access to a personal computer and the Internet.
- B. Subject to program participant's affirmative election, this program will permit the Company to deliver to program participants, including participants in the Company's Budget Bill Plan, an electronic image of a bill through the use of the Internet, instead of mailing or hand delivery of a bill. The Company has partnered with an outsourced e - billing vendor for viewing and paying monthly energy bills via the Internet. Under this voluntary program, customers with access to a personal computer and the Internet will enroll in the e -billing program via a secure Internet connection or through Aquila's customer service center. As part of the enrollment process, the customer will choose a login identification number and a password as a means to prevent others from viewing the customer's bills. The customer will also agree to certain terms and conditions as set forth in the enrollment material.
- C. Company will provide a copy of the customer's bill and any inserts to an outsourced e - billing vendor, which will in turn present the bill to the customer via the Internet. The outsourced vendor will also provide the customer a means to pay the bill via the Internet. However, customers may continue to pay the bill via all payment options available to those not participating in the program.
- D. Neither the Company nor the outsourced e-billing vendor will require the customer to pay any fee for participation in this program.
- E. Customers may terminate participation in this program at any time.

CANCELLED  
September 1, 2009  
Missouri Public  
Service Commission  
JE-2010-0053

Issued: June 28, 2007  
Issued by: Gary Clemens, Regulatory Services

Effective: ~~July 30, 2007~~  
August 3, 2007

FILED  
Missouri Public  
Service Commission  
EE-2008-0029

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

6.09 Late Payment Charge

- A. Company may add a sum equal to a simple one-half percent (0.50%) per month of the original net amount due on any unpaid bill for electric service excluding deposit arrears, amounts agreed to be paid pursuant to a deferred payment agreement, and circumstances where restricted by law or regulation.
- B. An unpaid bill shall be any billing amount that remains owing to Company and not in dispute after the delinquent date stated on the bill.
- C. Failure to pay the late payment charge may be grounds for discontinuance of service in accordance with Section 2.05.

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RULES AND REGULATIONS  
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## 7. EXTENSION OF ELECTRIC FACILITIES

### 7.01 Purpose

The purpose of this policy is to set forth the service connection and distribution system extension requirements when one (1) or more applicants request overhead or underground electric service at premises not connected to Company's distribution system or request an alteration in service to premises already connected where such change necessitates additional investment.

### 7.02 Definition of Terms

- A. Applicant: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency or other legal entity recognized by law applying for the construction of an electric Distribution Extension, Extension Upgrade, or Relocation.
- B. Basic Extension Request: A request by Applicant for a Distribution Extension for which Company specified facilities are provided free of charge to the Applicant.
- C. Construction Allowance: The cost of that portion of the Distribution Extension which is for economically justifiable and necessary construction and which is made by Company. The formula used to determine the appropriate Construction Allowance will be based on Company's feasibility model. Generally, the formula used by the feasibility model is the Estimated Margin divided by the Fixed Carrying Cost percentage as measured over the first five (5) year life of the Distribution Extension.

$$CA = \frac{\text{SUM (EM1 + EM2 + EM3 + EM4 + EM5)}}{\text{SUM (FCC1 + FCC2 + FCC3 + FCC4 + FCC5)}}$$

Where, CA = Construction Allowance;  
EM = Estimated Margin;  
FCC = Fixed Carrying Cost;

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 1<sup>st</sup> Revised Sheet No. R-47  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-47  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

7.02 Definition of Terms (Continued)

- D. Construction Charges: That portion of the Distribution Extension’s construction costs for which the Applicant is responsible. The Electric Service Standards and the provisions in this extension policy specify which segments of service shall be furnished by Applicant and which segments are provided by Company at cost to Applicant. These charges may consist of the following components:
  - (1) Nonrefundable charges represent the portion of Construction Charges which are not supported by the expected revenue stream or for non-standard costs associated with the Distribution Extension and will not be reimbursable to Applicant. (Exception: Non-standard costs for Excess Facilities may be recovered on a surcharge basis as mutually agreed to by Applicant and Company and specified in the Facilities Extension Agreement.)
  - (2) Refundable charges represent the portion of Construction Charges that may be reimbursed to the Applicant during the Open Extension Period, dependent upon the Applicant’s requisite performance as outlined in the Facilities Extension Agreement.
- E. Distribution Extension: Distribution facilities including primary and secondary distribution lines, transformers, service laterals and all appurtenant facilities and meter installation facilities installed by Company.
- F. Electric Service Standards: Company’s Electric Service Standards available upon request to any Applicant, defines Company’s uniform standards and requirements for installation, wiring and system design.
- G. Estimated Construction Costs: The Estimated Construction Costs shall be the necessary cost of the Distribution Extension and shall include the cost of all materials, labor, rights-of-way, trench and backfill, together with all incidental underground and overhead expenses connected therewith. Where special items, not incorporated in the Electric Service Standards, are required to meet construction conditions, the cost thereof shall also be included as a non-standard cost.
- H. Estimated Margin: The Estimated Margin will be determined by first multiplying the effective rates for each customer class by the estimated incremental usage – and then subtracting 1) applicable margin allocation for network and infrastructure support costs; and 2) incremental power and energy supply costs.
- I. Extension Completion Date: The date on which the construction of a Distribution Extension, Extension Upgrade or Relocation is completed as shown by Company records.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

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Service Commission  
February 22, 2017  
ER-2016-0156; YE-2017-0068

Issued: November 8, 2016  
Issued by: Darrin R. Ives, Vice President

Effective: ~~December 22, 2016~~  
1200 Main, Kansas City, MO 64105



**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 7.02 Definition of Terms (Continued)

- D. Construction Charges: That portion of the Distribution Extension's construction costs for which the Applicant is responsible. The Electric Extension Standards and the provisions in this extension policy specify which segments of service shall be furnished by Applicant and which segments are provided by Company at cost to Applicant. These charges may consist of the following components:
- (1) Nonrefundable charges represent the portion of Construction Charges which are not supported by the expected revenue stream or for non-standard costs associated with the Distribution Extension and will not be reimbursable to Applicant. (Exception: Non-standard costs for Excess Facilities may be recovered on a surcharge basis as mutually agreed to by Applicant and Company and specified in the Facilities Extension Agreement.)
  - (2) Refundable charges represent the portion of Construction Charges that may be reimbursed to the Applicant during the Open Extension Period, dependent upon the Applicant's requisite performance as outlined in the Facilities Extension Agreement.
- E. Distribution Extension: Distribution facilities including primary and secondary distribution lines, transformers, service laterals and all appurtenant facilities and meter installation facilities installed by Company.
- F. Electric Extension Standards: Company's Electric Extension Standards handbook, available upon request to any Applicant, defines Company's uniform standards and requirements for installation, wiring and system design.
- G. Estimated Construction Costs: The Estimated Construction Costs shall be the necessary cost of the Distribution Extension and shall include the cost of all materials, labor, rights-of-way, trench and backfill, together with all incidental underground and overhead expenses connected therewith. Where special items, not incorporated in the Electric Extension Standards, are required to meet construction conditions, the cost thereof shall also be included as a non-standard cost.
- H. Estimated Margin: The Estimated Margin will be determined by first multiplying the effective rates for each customer class by the estimated incremental usage – and then subtracting 1) applicable margin allocation for network and infrastructure support costs; and 2) incremental power and energy supply costs.
- I. Extension Completion Date: The date on which the construction of a Distribution Extension, Extension Upgrade or Relocation is completed as shown by Company records.

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 7.02 Definition of Terms (Continued)

- J. Extension Upgrade: The increase in capacity of existing electric distribution facilities necessitated by Applicant's estimated electric requirements and for which Company determines that such facilities can be reasonably installed.
- K. Facilities Extension Agreement: Written agreement between Applicant and Company setting out the contractual provisions of Construction Allowance, Construction Charges, payment arrangements, the Open Extension Period, etc. in accordance with this extension policy.
- L. Fixed Carrying Cost: Company's cost of capital to provide the requisite return on its investment as well as the costs for depreciation, property taxes and property insurance.
- M. Indeterminate Service: Service that is of an indefinite or indeterminate nature where the amount and permanency of service cannot be reasonably assured in order to predict the revenue stream from Applicant. For purposes of uniform application, "Indeterminate Service" may include such service as may be required for the speculative development of property, mobile buildings, mines, quarries, oil or gas wells, sand pits and other ventures that may reasonably be deemed to be speculative in nature.
- N. Open Extension Period: The period of time, five (5) years, during which Company shall calculate and pay refunds of Construction Charges according to the provisions of this extension policy. The five (5) year period begins on the Extension Completion Date.
- O. Permanent Service: Overhead or underground electric line extensions for primary or secondary service where the use of service is to be permanent and where a continuous return to Company of sufficient revenue to support the necessary investment is reasonably assured.
- P. Temporary Service: Any service that is of a known temporary nature, excluding service for construction power, and shall not be continued for a period longer than twelve (12) months.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-49  
Canceling P.S.C. MO. No. \_\_\_\_\_ Original Sheet No. R-49  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

7.03 General Provisions

- A. Company at its sole discretion, after consideration of Applicant’s electric requirements, will designate the class of service requested as Permanent, Indeterminate or Temporary in accordance with the definitions set forth herein.
- B. The determination of facility type and routing will be made by Company to be consistent with the characteristics of an Applicant’s requirements and for the territory in which service is to be rendered and the nature of Company’s existing facilities in the area.
- C. The facilities provided will be constructed to conform to the Electric Service Standards. Except as otherwise provided (Section 7.09 Excess Facilities), the type of construction required to serve the Applicant appropriately will be determined by Company.
- D. Facilities Extension Agreements will be based upon Company’s Estimated Construction Cost for providing the facilities necessary to supply the service requested by Applicant. Company shall exercise due diligence with respect to providing the estimate of total costs to the customer. If it is necessary or desirable to use private, public and/or government rights-of-way to furnish service, Applicant may, at Company’s discretion, be required to pay the cost of providing such rights-of-way. All Distribution Extensions, with the exception of service conduits, provided wholly, or in part, at the expense of an Applicant shall become the property of Company once approved and accepted by Company.
- E. Company shall construct, own, operate and maintain new overhead and/or underground feeder lines, service lines and related distribution system facilities only on or along public streets, roads and highways which Company has the legal right to occupy, and on or along private property across which right-of-ways and easements satisfactory to Company have been received.
- F. Rights-of-way and easements which are satisfactory to Company including those as may be required for street lighting, must be furnished by the Applicant in reasonable time to meet construction and service requirements and before Company shall be required to commence its installation; such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions, and graded to within six (6) inches of final grade by Applicant at no charge to Company. Such clearance and grading must be maintained by the Applicant during construction by Company. If the grade is changed subsequent to construction of the distribution system in such a way as to require relocation of any of the electric facilities, the estimated cost of such relocation shall be paid by the Applicant or its successors as a non-refundable Construction Charge

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Issued: November 8, 2016  
Issued by: Darrin R. Ives, Vice President

Effective: ~~December 22, 2016~~  
1200 Main, Kansas City, MO 64105

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 7.03 General Provisions

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-50  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-50  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

7.03 General Provisions (Continued)

G. An additional Construction Charge shall be paid by the applicant to Company for any ditching required to be performed by Company due to soil conditions including, but not limited to, the presence of rock or other environmental issues which prevent the use of normal trenching and backfilling practices used in trenchable soil. The charge under this provision shall be the estimated trenching and backfilling costs to be incurred by Company including conduit or padding for feeder lines, if required, less the estimated cost of normal trenching and backfilling. Applicant may be required to perform said ditching.

7.04 Permanent Service

- A. Each application to Company for electric service of a permanent nature to premises requiring extension of Company’s existing distribution facilities will be evaluated by Company in order that Company may determine the amount of investment (Construction Allowance) warranted by Company in making such extension. In the absence of special financing arrangements between the Applicant and Company, the Construction Charges as specified in the Facilities Extension Agreement shall be paid by the Applicant to Company before Company’s construction commences.
- B. The Construction Charges may be refundable in part, or in their entirety, to the original Applicant during the Open Extension Period. The Facilities Extension Agreement, to be executed by Applicant and Company, shall outline the applicable refund mechanism as related to the performance required by Applicant. In no event shall refunds aggregate an amount greater than the Construction Charges. Refundable Construction Charges shall not accrue interest. No interest in any potential refunds may be assigned. Applicant shall be responsible for notifying Company within six (6) months time of qualifying permanent loads connected to Company’s system. On a periodic basis, Company shall make the applicable refund(s) as specified in the Facilities Extension Agreement. No refunds will be made for performance after the Open Extension Period.
- C. Company will evaluate the feasibility of growth for an existing area when determining the amount of Construction Charges. Where sufficient growth is anticipated, the extension may be made without an additional charge or at a reduced rate.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 7.03 General Provisions (Continued)

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-51  
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For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

7.05 Indeterminate Service

- A. For all types of electric service of an indeterminate character, Applicant shall be required to pay to Company in advance of Company's construction all of the Estimated Construction Costs as Construction Charges as outlined in the Facilities Extension Agreement.
- B. The Construction Charges will be considered non-refundable unless, at the sole discretion of Company and upon written request of the Applicant, the Applicant is reclassified to Permanent Service during the Open Extension Period. In that event, the refund procedure applicable to Permanent Service Applicants will apply.
- C. Where the length or cost of an extension is so great and the anticipated revenue to be derived is so limited as to make it doubtful whether the necessary operating costs on the investment would be recovered an additional charge to Applicant may be required. The additional charge will cover the cost of insurance, cost of removal, license and fees, taxes, operation and maintenance and appropriate allocable administrative and general expenses of such facilities.

7.06 Temporary Service

For electric service of a temporary nature, Applicant shall be required to pay to Company as non-refundable Construction Charges as outlined in the Facilities Extension Agreement an amount equal to the estimated net cost of installing, owning and removing the Distribution Extension including non-salvageable materials. Applicant shall pay Company before Company's construction commences. This classification does not include temporary meter sets furnished to service an Applicant's construction requirements. Such temporary service is normally a 40 Amp self-contained meter set.

7.07 Extension Upgrade

Where an electric distribution Extension Upgrade is required to serve a non-residential customer's load requirements, the Facilities Extension Agreement between Company and Applicant shall apply the Estimated Construction Costs, Construction Allowance, and Construction Charges provisions contained in this extension policy to the Extension Upgrade.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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**7.05 Indeterminate Service**

- A. For all types of electric service of an indeterminate character, Applicant shall be required to pay to Company in advance of Company's construction all of the Estimated Construction Costs as Construction Charges as outlined in the Facilities Extension Agreement.
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- C. Where the length or cost of an extension is so great and the anticipated revenue to be derived is so limited as to make it doubtful whether the necessary operating costs on the investment would be recovered an additional charge to Applicant may be required. The additional charge will cover the cost of insurance, cost of removal, license and fees, taxes, operation and maintenance and appropriate allocable administrative and general expenses of such facilities.

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**7.07 Extension Upgrade**

Where an electric distribution Extension Upgrade is required to serve a non-residential customer's load requirements, the Facilities Extension Agreement between Company and Applicant shall apply the Estimated Construction Costs, Construction Allowance, and Construction Charges provisions contained in this extension policy to the Extension Upgrade.



**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-52  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-52  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

7.08 Relocation or Conversion Request

An Applicant desiring to have Company’s existing overhead facilities installed underground or to have existing overhead or underground facilities relocated may request Company to make such changes. If Company determines that such conversion or relocation can reasonably be made, Company will make such conversion or relocation on the following basis: The cost of removing and relocating such facilities, the related net cost of non-salvageable materials and the cost of any new facilities to be installed shall be paid by the Applicant as non-refundable Construction Charges as outlined in the Facilities Extension Agreement.

7.09 Excess Facilities Request

In those instances where Company chooses to provide facilities at Applicant’s request in variance with the Electric Service Standards, Applicant shall be required to pay Company for the cost of such facilities, and to pay Company a Nonrefundable Construction Charge or a surcharge as outlined in the Facilities Extension Agreement. The charge is designed to recover the cost of insurance, replacement (or cost of removal); license and fees, taxes, operation and maintenance and appropriate allocable administrative and general expenses associated with such distribution facilities.

7.10 Applicability Limitation

The applicability of this extension policy is limited by the following conditions:

- A. Facilities Extension Agreement Not Timely Executed: Company’s Estimated Construction Costs and Construction Charges requirements as calculated for each extension may become void, at Company’s discretion, after 120 days from the time a proposed Facilities Extension Agreement is provided by Company to Applicant. If a Facilities Extension Agreement is not fully executed before that time, it may become necessary for new estimates to be made incorporating the then current construction costs and the terms and conditions of Company’s extension policy as on file and in effect with the Commission at that time.
- B. Accurate Estimates Doubtful -- True-Up For Actual Costs: The Estimated Construction Costs will typically be the amount used in calculating the Construction Allowance and Construction Charges. In situations where the accuracy of the estimate is known to be highly uncertain, a true up to reflect actual costs at the Extension Completion date will be made. The intention to adjust the Estimated Construction Costs to reflect actual costs shall be specified and agreed to by both Applicant and Company in the Facilities Extension Agreement.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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**7.08 Relocation or Conversion Request**

An Applicant desiring to have Company's existing overhead facilities installed underground or to have existing overhead or underground facilities relocated may request Company to make such changes. If Company determines that such conversion or relocation can reasonably be made, Company will make such conversion or relocation on the following basis: The cost of removing and relocating such facilities, the related net cost of non-salvageable materials and the cost of any new facilities to be installed shall be paid by the Applicant as non-refundable Construction Charges as outlined in the Facilities Extension Agreement.

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In those instances where Company chooses to provide facilities at Applicant's request in variance with the Electric Extension Standards, Applicant shall be required to pay Company for the cost of such facilities, and to pay Company a Nonrefundable Construction Charge or a surcharge as outlined in the Facilities Extension Agreement. The charge is designed to recover the cost of insurance, replacement (or cost of removal); license and fees, taxes, operation and maintenance and appropriate allocable administrative and general expenses associated with such distribution facilities.

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The applicability of this extension policy is limited by the following conditions:

- A. **Facilities Extension Agreement Not Timely Executed:** Company's Estimated Construction Costs and Construction Charges requirements as calculated for each extension may become void, at Company's discretion, after 120 days from the time a proposed Facilities Extension Agreement is provided by Company to Applicant. If a Facilities Extension Agreement is not fully executed before that time, it may become necessary for new estimates to be made incorporating the then current construction costs and the terms and conditions of Company's extension policy as on file and in effect with the Commission at that time.
- B. **Accurate Estimates Doubtful -- True-Up For Actual Costs:** The Estimated Construction Costs will typically be the amount used in calculating the Construction Allowance and Construction Charges. In situations where the accuracy of the estimate is known to be highly uncertain, a true up to reflect actual costs at the Extension Completion date will be made. The intention to adjust the Estimated Construction Costs to reflect actual costs shall be specified and agreed to by both Applicant and Company in the Facilities Extension Agreement.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-53  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-53  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

7.11 Summary Of Policy Administration

A. Company has segmented Applicants into the following general categories for administration of this Extension Policy and also requires Applicants to provide the specified facilities as referenced in the Electric Service Standards:

B. Residential Single Family

(1) Free of Charge - Basic Extension Request: All Applicants, classified as Permanent Service, will receive up to one-quarter (1/4) mile extension from the existing distribution lines. The extension may include provision to the Customer's property line, onto the Customers property, or a combination providing extension to the Customer's property line and onto the Customer's property.

The Company will build the first one-eighth (1/8) mile and the last one-eighth (1/8) mile of single-phase line per residential or rural residential customer under its established rates and minimum charges. In the event the line extension exceeds one-quarter (1/4) mile per residential or rural residential Customer, there shall be a monthly Customer Charge or an increase in the existing monthly Customer Charge. The amount of the Customer Charge or increase to an existing monthly Customer Charge may be paid in equal installments over sixty consecutive bills.

(2) Excess Charge - Non Basic Extension Request: Applicants requiring a Distribution Extension in excess of the basic installed facilities which are provided free of charge may incur a non-refundable construction charge as described below:

(a) Individual Projects: Projects defined as including at least one (1) and no more than four (4) residential dwelling(s). The applicable Construction Allowance will be subtracted from the Estimated Construction Costs for the Applicant's project in order to determine the Nonrefundable Construction Charge to be paid by Applicant to Company. The cost of the distribution extension on public right-of-way will be included in the Estimated Construction Costs.

(b) Subdivision Projects: Projects defined as including five (5) or more residential dwellings. The Nonrefundable Construction Charge is calculated based on a per lot basis and is determined by subtracting the applicable standard Construction Allowance from the standard Estimated Construction Costs. Applicant will also be responsible for all Estimated Construction Costs related to the cost of connecting the subdivision project to Company's existing and adequate distribution facilities when the length is greater than 100 feet. Applicant will pay these costs to Company as a Nonrefundable Construction Charge.

(c) Construction Allowance is set equal to the cost of facilities provided free of charge plus standard adders, determined from the feasibility model, based on the electric end-use and project type committed to by Applicant.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 7.11 Summary Of Policy Administration

A. Company has segmented Applicants into the following general categories for administration of this Extension Policy and also requires Applicants to provide the specified facilities as referenced in the Electric Extension Standards:

## B. Residential Single Family

(1) Free of Charge - Basic Extension Request: All Applicants, classified as Permanent Service, will receive the following installed basic facilities free of charge:

- (a) First 100 feet of primary or secondary overhead conductor;
- (b) One (1) thirty-five (35) foot wood utility pole with guy and anchor;
- (c) 10-kva transformer including applicable mounting and protection hardware;
- (d) First 100 feet of overhead service conductor and 200-amp meter.

(2) Excess Charge - Non Basic Extension Request: Applicants requiring a Distribution Extension in excess of the basic installed facilities which are provided free of charge may incur a non-refundable construction charge as described below:

- (a) Individual Projects: Projects defined as including at least one (1) and no more than four (4) residential dwelling(s). The applicable Construction Allowance will be subtracted from the Estimated Construction Costs for the Applicant's project in order to determine the Nonrefundable Construction Charge to be paid by Applicant to Company. The cost of the distribution extension on public right-of-way will be included in the Estimated Construction Costs.
- (b) Subdivision Projects: Projects defined as including five (5) or more residential dwellings. The Nonrefundable Construction Charge is calculated based on a per lot basis and is determined by subtracting the applicable standard Construction Allowance from the standard Estimated Construction Costs. Additional Nonrefundable Construction Charges will be calculated for excess service lengths and excess extension lengths on an average per foot basis, with the per foot charge shown in Section 12 of these Rules. Applicant will also be responsible for all Estimated Construction Costs related to the cost of connecting the subdivision project to Company's existing and adequate distribution facilities when the length is greater than 100 feet. Applicant will pay these costs to Company as a Nonrefundable Construction Charge.
- (c) Construction Allowance is set equal to the cost of facilities provided free of charge plus standard adders, determined from the feasibility model, based on the electric end-use and project type committed to by Applicant.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-54  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-54  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

7.11 Summary Of Policy Administration (Continued)

C. Residential Multi-Family or Residential Mobile Home Trailer Parks

All applicants, classified as permanent service, will have a Construction Allowance calculated per the feasibility model (Section 7.02 C. Construction Allowance) for the customized project. The Construction Allowance is subtracted from the Estimated Construction Cost for the Applicant's project in order to determine the Nonrefundable Construction Charge to be paid by Applicant. Applicant will also be responsible for all Estimated Construction Charges related to the cost of connecting to Company's existing and adequate distribution facilities when the length is greater than 100 feet. Applicant will pay these costs to Company as a Nonrefundable Construction Charge.

D. Commercial or Industrial

All applicants, classified as permanent service, will have a Construction Allowance calculated per the feasibility model (Section 7.02 C. Construction Allowance) for the customized project. The Construction Allowance is subtracted from the Estimated Construction Cost for the Applicant's project in order to determine the Nonrefundable Construction Charge to be paid by Applicant. The cost of the Distribution Extension on public right-of-way is generally included in the Estimated Construction Cost except where the Applicant requires an extension other than a standard overhead extension. Where underground service on public right-of-way is required and agreed to by Company, the Applicant will be required to pay for the required facilities as either a Nonrefundable Construction Charge or as a surcharge on its monthly bill, at Company's discretion.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-54  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-54

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

**RULES AND REGULATIONS  
ELECTRIC**

7.11 Summary Of Policy Administration (Continued)

C. Residential Multi-Family or Residential Mobile Home Trailer Parks

All applicants, classified as permanent service, will have a Construction Allowance calculated per the feasibility model (Section 7.02 C. Construction Allowance) for the customized project. The Construction Allowance is subtracted from the Estimated Construction Cost for the Applicant's project in order to determine the Nonrefundable Construction Charge to be paid by Applicant. Applicant will also be responsible for all Estimated Construction Charges related to the cost of connecting to Company's existing and adequate distribution facilities when the length is greater than 100 feet. Applicant will pay these costs to Company as a Nonrefundable Construction Charge.

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7.12 Aquila Networks – L&P Phase-in Period Through 10/22/04

A. Through October 22, 2004, customers in the Aquila Networks – L&P service territory may, at their choice, follow the line extension policy listed in Aquila Networks – L&P's rules and regulations that were in effect on April 1, 2004. On and after October 23, 2004, any request for service will comply with the current rules and regulations for Aquila Networks, as they may change from time to time.

B. The line extension policy for Aquila Networks – L&P on April 1, 2004 includes the following sheets from PSC Mo. No. 6, Rules and Regulations:

- (1) 5<sup>th</sup> Revised Sheet 39, Effective January 5, 1995
- (2) 2<sup>nd</sup> Revised Sheet 39.1, Effective January 5, 1995
- (3) 2<sup>nd</sup> Revised Sheet 39.2, Effective January 5, 1995
- (4) 4<sup>th</sup> Revised Sheet 39.3, Effective October 31, 1999
- (5) 8<sup>th</sup> Revised Sheet 40, Effective January 5, 1995
- (6) 2<sup>nd</sup> Revised Sheet 41, Effective January 5, 1995

Issued: April 23, 2004

Effective: May 23, 2004

Issued by: Gary Clemens, Regulatory Services

Proposed Effective Date: May 23, 2004

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February 22, 2017

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Service Commission

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1

Original Sheet No. R-54

Cancelling P.S.C. MO. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

Aquila, Inc., dba

AQUILA NETWORKS For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
KANSAS CITY, MO 64138

**RULES AND REGULATIONS** Missouri Public  
**ELECTRIC** Service Commission

7.11 Summary Of Policy Administration (Continued)

REC'D APR 14 2004

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All applicants, classified as permanent service, will have a Construction Allowance calculated per the feasibility model (Section 7.02 C. Construction Allowance) for the customized project. The Construction Allowance is subtracted from the Estimated Construction Cost for the Applicant's project in order to determine the Nonrefundable Construction Charge to be paid by Applicant. Applicant will also be responsible for all Estimated Construction Charges related to the cost of connecting to Company's existing and adequate distribution facilities when the length is greater than 100 feet. Applicant will pay these costs to Company as a Nonrefundable Construction Charge.

D. Commercial or Industrial

All applicants, classified as permanent service, will have a Construction Allowance calculated per the feasibility model (Section 7.02 C. Construction Allowance) for the customized project. The Construction Allowance is subtracted from the Estimated Construction Cost for the Applicant's project in order to determine the Nonrefundable Construction Charge to be paid by Applicant. The cost of the Distribution Extension on public right-of-way is generally included in the Estimated Construction Cost except where the Applicant requires an extension other than a standard overhead extension. Where underground service on public right-of-way is required and agreed to by Company, the Applicant will be required to pay for the required facilities as either a Nonrefundable Construction Charge or as a surcharge on its monthly bill, at Company's discretion.

**CANCELLED**

MAY 05 2004

15+RS R-54  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
EB-2004-0034  
FILED APR 22 2004

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Issued by: Dennis Williams, Regulatory Services

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

8. ELECTRIC POWER AND ENERGY CURTAILMENT PLAN

8.01 Purpose

- A. The purpose of this curtailment plan is to provide an order of curtailment of electrical power and energy by Company with its electric customers. The curtailment plan is divided into two (2) phases. The first phase is voluntary curtailment and the second phase is mandatory curtailment. The extent of curtailment to be carried out shall be in compliance with this curtailment plan as approved by the Commission. Company shall advise the Commission the extent of curtailment to be placed in effect five (5) working days prior to such proposed curtailment and the basis therefore.
- B. Curtailment may be initiated for any one (1) or all of the following reasons:
  - (1) Insufficient fuel supply.
  - (2) Insufficient generating, transmission or distribution capacity.
  - (3) Insufficient purchased power available.
- C. Steps of the order of curtailment: the priority order of curtailment shall be A and then B with the order within A and B in the order numbered.
- D. Restoration to normal service shall be in the reverse order as stated for priority order of curtailment if service cannot be restored to all simultaneously.
- E. The voluntary phase of this curtailment program will be initiated when Company's coal supply in Company's storage facilities is equivalent to an estimated thirty (30) days supply. The mandatory phase of this curtailment program will be initiated when Company's coal supply in Company's storage facilities is equivalent to an estimated twenty (20) days supply.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
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RULES AND REGULATIONS ELECTRIC
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## 8.02 Essential Services

- A. Essential services shall be exempt from the mandatory provisions of this curtailment plan until Step V. Establishments requiring essential services of the types listed below must strive to meet, but are not mandated to meet, the requirements of the several steps. In doing so, such customers should undertake the reduction of electric energy consumption to the fullest practical extent consistent with continued operation of the services, functions, and activities for which the customer is responsible.
- B. Essential services shall be defined as follows:
- (1) Any facility whose function is known to Company to be necessary to the support of life.
    - (a) Certain hospital services and nursing homes
    - (b) Non-hospital facilities, such as iron lungs and kidney machines
  - (2) Any facility whose function is known to Company to be necessary for national, state or local security.
    - (a) Missile sites
    - (b) Defense communication network centers
    - (c) Civil defense facilities
    - (d) Prisons
    - (e) Other governmental activities essential to national defense
  - (3) Any facility whose function is known to Company to be necessary to provide essential public services.
    - (a) Police and fire control facilities
    - (b) Essential public services--water, telephone, gas, trash, sewage, etc. facilities
    - (c) Transportation facilities
    - (d) Communications media
    - (e) Coal mining and related functions
    - (f) Petroleum refining and pipeline facilities
    - (g) Food processing, storage, and distribution facilities
    - (h) Medical supply facilities

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### 8.03 Curtailment Plan

#### A. Voluntary Phase of Curtailment (to the extent accepted by the customers)

(1) Industrial Customers - Voluntary Curtailment

Comply with all steps of the Appendix of Priority to the extent possible without causing a reduction in employment, public safety, and a reasonable level of productivity.

(2) Commercial - Voluntary Curtailment

Comply with all steps of the Appendix of Priority to the extent possible without causing a reduction in employment and public safety.

(3) Public Authority - Voluntary Curtailment

Comply with all steps of the Appendix of Priority of Curtailment to the extent possible without causing a reduction in employment and public safety.

(4) Residential and Other - Voluntary Curtailment

Comply with all steps of the Appendix of Priority to the extent possible without causing a reduction in public safety.

#### B. Mandatory Phase of Curtailment

(1) Industrial Customers - Mandatory Curtailment

Comply with all steps of the Appendix of Priority to the degree required with due regard for public safety.

(2) Commercial - Mandatory Curtailment

Comply with all steps of the Appendix of Priority to the degree required with due regard for public safety.

(3) Public Authority - Mandatory Curtailment

Comply with all steps of the Appendix of Priority to the degree required with due regard for public safety.

(4) Residential and Other - Mandatory Curtailment

Comply with all steps of the Appendix of Priority to the degree required with due regard for public safety.

Steps III, IV, and V will not be initiated until approval is received from the Commission.

CANCELLED  
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Missouri Public  
Service Commission  
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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

## 8.04 Appendix of Priority of Curtailment

## Step I Discontinue:

- (a) All exterior advertising, decorative, and flood lighting.
- (b) All show window lighting.
- (c) All interior display and showcase lighting.
- (d) All comfort air conditioning.
- (e) The use of electric ovens and broilers in home cooking, and reduce use of electricity for other home cooking to an absolute minimum.
- (f) The use of all residential electrical appliances except refrigerators, range, and television or radio receivers.
- (g) Nonresidential cooking and baking on electrical equipment except for essential staple foods, and reduce non-domestic use of electricity for all cooking and baking to an absolute minimum.

## Step II Reduce:

- (a) Elevator service to an absolute minimum.
- (b) Public lighting to the absolute minimum essential for safety.
- (c) Thermostat settings for comfort heating, utilizing electricity, to a maximum of 65° daytime and 50° nighttime temperatures.
- (d) The use of hot water heated by electricity to minimum requirements.
- (e) General illumination by 50 percent (50%) in all commercial and residential establishments.
- (f) The use of radio and television receivers to the minimum necessary.

## Step III Discontinue the use of electricity except for preservation of equipment:

- (a) In all places of amusement.
- (b) In nonessential public places (such as museums, galleries, etc.).
- (c) In schools other than those with pupils attending pursuant to requirements of the Compulsory Education Law and institutions of higher learning.
- (d) In all commercial wholesale and retail establishments except those engaged in the distribution of controlled-temperature storage of foods, fuel, medical supplies, and medicines.
- (e) In all industrial establishments not engaged in the manufacture, processing, or controlled-temperature storage of staple foods, medicines, and medical supplies, or specifically designated by the state as essential facilities.
- (f) In all office buildings not engaged in communications, utilities, police, fire, health, water supply, public works, welfare, and transportation services.

Step IV Discontinue industrial use of electricity by all essential industrial facilities except those engaged in the manufacturing, processing, controlled-temperature storage and distribution of staple foods, fuel, and medical supplies.

Step V Discontinue use of electricity to essential services.

Step VI If electric power service cannot be rendered with safety; the utility shall discontinue all power supply.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-59  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-59

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

9. PROMOTIONAL PRACTICES

- 9.01 Fuel Cost Comparisons – Company assists customers and prospective customers in evaluating the optional energy to be used for any particular application.
- 9.02 Equipment Selection - Company provides customers and prospective customers with educational information on the latest technical improvements in electric equipment.
- 9.03 Energy Consulting - Company provides customers, prospective customers, suppliers or other interested parties with technical information.
- 9.04 Reserved for future use.
- 9.05 Reserved for future use.
- 9.06 Reserved for future use.

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October 7, 2019  
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Effective: ~~February 15, 2013~~

Filed  
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January 26, 2013

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Formerly Served by  
 Aquila Networks – L&P and Aquila Networks – MPS

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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9. PROMOTIONAL PRACTICES

- 9.01 Fuel Cost Comparisons – Company assists customers and prospective customers in evaluating the optional energy to be used for any particular application.
- 9.02 Equipment Selection - Company provides customers and prospective customers with educational information on the latest technical improvements in electric equipment.
- 9.03 Energy Consulting - Company provides customers, prospective customers, suppliers or other interested parties with technical information.
- 9.04 Promotion of High Efficiency Electric Appliances - Company encourages the use of high efficiency electric appliances by making available educational material. Upon request, Company will supply to customers and prospective customers a cost comparison showing possible energy savings through the use of high efficiency equipment.
- 9.05 Educational Services - Company engages in an educational process to familiarize the communities we serve with the benefits of electricity.
- 9.06 Residential Customer Purchase Plan (FROZEN)

- A. This plan is available to residential customers who own and reside in one (1), two (2), three (3) or four (4) family dwellings that are occupied on a year-round basis. These customers must meet uniform credit qualifications established by Company.

This plan is not available for new financing after 30 days from the effective date of this tariff. Loan applications will be considered until that date. Existing loans are not affected by this tariff freeze and will retain their current terms and conditions.

Items that can be financed include:

- (1) Electric space heating equipment, including dual fuel heat pumps. A dual fuel heat pump is a heat pump that utilizes electricity as the primary source for heating and cooling and is operated with an alternative fuel as a secondary heating source.
- (2) Central air conditioning equipment.
- (3) Humidifier or electronic air cleaner when installed in conjunction with the above equipment.
- (4) Electric water heaters.
- (5) Other high efficiency or demand reducing technologies, either new or retrofit.
- (6) Extended warranties, installation, wiring and duct work pertaining to the above equipment.

- B. Equipment financed must exceed the National Appliance Energy Conservation Act ("NAECA") minimum-efficiency requirements in effect at the time of financing.

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**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 9. PROMOTIONAL PRACTICES

- 9.01 Fuel Cost Comparisons – Company assists customers and prospective customers in evaluating the optional energy to be used for any particular application.
- 9.02 Equipment Selection - Company provides customers and prospective customers with educational information on the latest technical improvements in electric equipment.
- 9.03 Energy Consulting - Company provides customers, prospective customers, suppliers or other interested parties with technical information.
- 9.04 Promotion of High Efficiency Electric Appliances - Company encourages the use of high efficiency electric appliances by making available educational material. Upon request, Company will supply to customers and prospective customers a cost comparison showing possible energy savings through the use of high efficiency equipment.
- 9.05 Educational Services - Company engages in an educational process to familiarize the communities we serve with the benefits of electricity.
- 9.06 Residential Customer Purchase Plan
- A. This plan is available to residential customers who own and reside in one (1), two (2), three (3) or four (4) family dwellings that are occupied on a year-round basis. These customers must meet uniform credit qualifications established by Company. Items that can be financed include:
- (1) Electric space heating equipment, including dual fuel heat pumps. A dual fuel heat pump is a heat pump that utilizes electricity as the primary source for heating and cooling and is operated with an alternative fuel as a secondary heating source.
  - (2) Central air conditioning equipment.
  - (3) Humidifier or electronic air cleaner when installed in conjunction with the above equipment.
  - (4) Electric water heaters.
  - (5) Other high efficiency or demand reducing technologies, either new or retrofit.
  - (6) Extended warranties, installation, wiring and duct work pertaining to the above equipment.
- B. Equipment financed must exceed the National Appliance Energy Conservation Act (“NAECA”) minimum-efficiency requirements in effect at the time of financing.

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 3<sup>rd</sup> Revised Sheet No. R-60  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-60  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**9. PROMOTIONAL PRACTICES**

**9.07 INCOME-ELIGIBLE WEATHERIZATION**

**A. PURPOSE:**

This voluntary program is intended to assist residential customers in reducing their energy usage by weatherizing the homes of qualified customers.

**B. AVAILABILITY:**

This program is available to any customer currently receiving service under any residential rate schedule for a minimum of one year prior to completion of an application for weatherization assistance and who also meets the additional customer eligibility requirements defined in the agreement between KCP&L Greater Missouri Operations Company and the Social Service Agency.

**C. PROGRAM PROVISIONS:**

The program will be administered by Missouri-based Social Service Agencies that are directly involved in qualifying and assisting customers under this program.

Program funds cannot be used for administrative costs except those incurred by the Social Service Agency that is directly related to qualifying and assisting customers under this program. The amount of reimbursable administrative costs per program year shall not exceed 13% of the total program funds that are utilized by the Social Service Agency within a program year, as defined in the agreement between Company and the Social Service Agency.

The total amount of grants offered to a qualifying customer will be defined in the agreement between Company and the Social Service Agency using established criteria for Income-Eligible Weatherization. The average expenditure per customer in each program year shall not exceed the Adjusted Average Expenditure Limit for weatherization determined by the U.S. Department of Energy (DOE) that is applicable for the month that the weatherization is completed.

A level of \$400,000 per year will be recovered in the base rates for GMO's Income-Eligible Weatherization program. Any unspent funds will accrue interest at the AFUDC rate. Balances will carry over for use in future program years. Up to an additional \$100,000 per year in weatherization program expenditures can be recorded in a deferral account for future recovery.

Agency funding allocations are listed on KCP&L's website, [www.kcpl.com](http://www.kcpl.com).

**D. CUSTOMER ELIGIBILITY:**

The Social Service Agency will determine an Applicant's eligibility for Income-Eligible Weatherization using the following criteria: the customer's household earnings meet the low income guidelines for weatherization specified by the DOE for the number of persons in the residence, the residence must have energy consumption greater than 3,000 kWh per year, the customer has received electric service from Company or a minimum of one year to completion of an application and other eligibility requirements defined in the agreement between Company and the Social Service Agency.

CANCELLED  
October 7, 2019  
Missouri Public  
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EN-2020-0064; JE-2020-0046

FILED  
Missouri Public  
Service Commission  
February 22, 2017  
ER-2016-0156; YE-2017-0068

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-60  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-60

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

9. PROMOTIONAL PRACTICES

9.07

Reserved for future use.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Formerly Served by  
 Aquila Networks – L&P and Aquila Networks – MPS

RULES AND REGULATIONS  
 ELECTRIC

9.06 Residential Customer Purchase Plan (Continued) (FROZEN)

- C. The annual rate of interest will be two percent (2%) above the annual prime rate as quoted in The Wall Street Journal for the first business day in December. This annual rate of interest will apply to the following calendar year loan repayments. The annual interest rate can change each year for the term of the loan. The financing period will be established by Company and can range from six (6) to one hundred and twenty (120) months. The interest rate and financing terms will not exceed those allowed by Missouri law, nor be more favorable than those generally prevailing in the applicable retail markets. The monthly loan repayment amount will appear as a separate item on the customer's regular monthly Company utility bill.
- D. Company will make financing available directly to customers. Dealers or persons who sell and install equipment for residential customers can make information regarding this purchase plan available to their customers and complete and forward necessary paperwork to Company.
- E. Financing in excess of \$10,000 will be at the discretion of Company on a case-by-case basis. These customers must meet the same uniform credit qualifications established by Company for all other customers.
- F. Revenue and expenses associated with the operation of this plan shall be subject to Commission review in all general rate proceedings.
- G. The failure of a customer to make payments under this plan shall not constitute sufficient cause to discontinue electric service.

9.07 Commercial and Industrial Customer Purchase Plan

- A. The Company may arrange financing of various energy efficient technologies for credit qualified Commercial and Industrial customers. Items that can be financed for new or retrofit construction include:
  - (1) High efficient lighting systems.
  - (2) Electric heating and cooling equipment.
  - (3) Energy management control systems.
  - (4) Electric process heating equipment.
  - (5) Electric water heating and cooking equipment.
  - (6) Other high efficiency or demand reducing technologies.
  - (7) Related installation costs including wiring, piping, duct work and extended warranties.
- B. Equipment financed must exceed the American Society of Heating, Refrigerating and Air-conditioning Engineers, Inc. ("ASHRAE") minimum-efficiency requirements in effect at the time of financing.

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Issued by: Chris Giles, Regulatory Affairs

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 JE-2009-0658

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

## 9.06 Residential Customer Purchase Plan (Continued)

- C. The annual rate of interest will be two percent (2%) above the annual prime rate as quoted in The Wall Street Journal for the first business day in December. This annual rate of interest will apply to the following calendar year loan repayments. The annual interest rate can change each year for the term of the loan. The financing period will be established by Company and can range from six (6) to one hundred and twenty (120) months. The interest rate and financing terms will not exceed those allowed by Missouri law, nor be more favorable than those generally prevailing in the applicable retail markets. The monthly loan repayment amount will appear as a separate item on the customer's regular monthly Company utility bill.
- D. Company will make financing available directly to customers. Dealers or persons who sell and install equipment for residential customers can make information regarding this purchase plan available to their customers and complete and forward necessary paperwork to Company.
- E. Financing in excess of \$10,000 will be at the discretion of Company on a case-by-case basis. These customers must meet the same uniform credit qualifications established by Company for all other customers.
- F. Revenue and expenses associated with the operation of this plan shall be subject to Commission review in all general rate proceedings.
- G. The failure of a customer to make payments under this plan shall not constitute sufficient cause to discontinue electric service.

## 9.07 Commercial and Industrial Customer Purchase Plan

- A. This plan is available to new or existing Company commercial and industrial customers. Items that can be financed include:
- (1) Electric heating equipment.
  - (2) Electric cooling equipment.
  - (3) Electric process heating equipment, which includes commercial cooking.
  - (4) Electric water heating equipment.
  - (5) Other high efficiency or demand reducing technologies, either new or retrofit.
  - (6) Extended warranties, installation, wiring and duct work pertaining to the above equipment.
- B. Equipment financed must exceed the American Society of Heating, Refrigerating and Air-conditioning Engineers, Inc. ("ASHRAE") minimum efficiency requirements in effect at the time of financing.

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April 15, 2009  
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JE-2009-0658

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-61  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-61

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS ELECTRIC
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For All Territory Formerly Served by  
Aquila Networks – L&P and Aquila Networks – MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

9.07 Commercial and Industrial Customer Purchase Plan (Continued)

- C. Company may put interested customers in contact with lending organization(s) that have funds available.
- D. The lending organization will apply its usual and customary underwriting and credit due diligence standards in considering loan applications. The customer will apply for the loan directly with the lending organization. Each customer will be notified in writing by the lending organization if the loan is accepted or denied. Company will not be involved in determining eligibility for loans.
- E. All terms and conditions of the loan, including but not limited to, interest rate, term, collateral, repayment provisions, representations and warranties of the customer, financial reporting and covenants, and defaults and remedies shall be negotiated between the lending organization and the customer.
- F. Revenue and expenses associated with the operation of this plan shall be subject to Commission review in all general rate proceedings.

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RULES AND REGULATIONS ELECTRIC
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## 9.07 Commercial and Industrial Customer Purchase Plan (Continued)

- C. Company shall put interested customers in contact with lending organization(s) that have funds available.
- D. The lending organization will apply its usual and customary underwriting and credit due diligence standards in considering loan applications. The customer will apply for the loan directly with the lending organization. Each customer will be notified in writing by the lending organization if the loan is accepted or denied. Company will not be involved in determining eligibility for loans.
- E. All terms and conditions of the loan, including but not limited to, interest rate, term, collateral, repayment provisions, representations and warranties of the customer, financial reporting and covenants, and defaults and remedies shall be negotiated between the lending organization and the customer.
- F. The lending organization will notify Company of the customer's monthly loan repayment amount and term of the agreement. Company will include the loan repayment amount on the customer's monthly utility bill. The loan repayment amount will be designated clearly and separately from utility charges. If partial payment of the bill is made, Company will credit all payments to the balance outstanding for utility charges before crediting the loan repayment amount or other non-utility services.
- G. Company will remit all loan repayments received from customers to the lending organization as soon as commercially reasonable.
- H. The lending organization will assume all billing and collection activities if the customer does not pay the loan payment amount within thirty-seven (37) days from the billing date. If there is such a default on the loan payment, Company will notify the customer in writing that all future loan payments are required to be made directly to the lending organization. After such notice by Company, Company's participation in the loan repayment process for that customer shall be terminated and the line item removed from the customer's bill.
- I. Revenue and expenses associated with the operation of this plan shall be subject to Commission review in all general rate proceedings.
- J. The failure of a customer to make payments under this plan shall not constitute sufficient cause to discontinue electric service.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup>  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-62  
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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

9. PROMOTIONAL PRACTICES

9.08 Reserved for future use.

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RULES AND REGULATIONS ELECTRIC
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## 9.08 Unregulated Competition Variances

Company may make application for variances consistent with 4 CSR 240 -14, Chapter 14 - Utility Promotional Practices. The following represent Commission-approved variances from otherwise prohibited promotional practices in order for Company to meet unregulated competition. These are offered only to the customer listed below and only at the location described in the application approving the variance. These variances do not represent a uniform offering to a specific class, but variation to specific instances. A description of the promotional practice and a statement of the terms and conditions governing the practice are contained in the Commission's Case File referenced below for each application. There is no offering of any part of this promotional practice by an affiliate of the utility or other person. The following is a list of the variances granted by the Commission to meet unregulated competition for good cause shown:

<u>Commission Case File Number</u>	<u>Description</u>
EO-94-254	North Andrew R-VI School
EO-92-274	Three subdivisions in Cass County developed by Rod Shaddox
EO-88-133	The Citadel subdivision in Weston, MO
EO-88-141	Coleman Heights subdivision in Cass County
EO-88-266	Lake Ridge subdivision near Warrensburg, MO

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 4<sup>th</sup>  
Canceling P.S.C. MO. No. 1 3<sup>rd</sup>

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

9. PROMOTIONAL PRACTICES

9.09

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KCP&L Greater Missouri Operations Company  
KANSAS CITY, MO 64106

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 9.09 Lighting the Future Program

A. **PURPOSE:** The Lighting the Future Program (Program) is designed to encourage the replacement of less efficient, energy consuming bulbs by educating Customers on the benefits of such and providing incentives toward the purchase of Energy Star® compact fluorescent light (CFL) bulbs or other qualifying lighting technologies that become commercially available.

B. **DEFINITIONS:**

Administrator – A third party responsible for administering the markdown or buy down portion of the Program

Agreement – Refers to the Company's "agreement" with the selected Administrator or Program Partners that details the use of program funds, availability of CFL bulbs to program participants, and each party's responsibilities.

Participant – Any residential customer served under the Company's electric Service Classification.

Program Partner – A selected retailer, distributor, or manufacturer of ENERGY STAR® qualified products who has met the Company's qualifications and executed the necessary Agreements with the Company.

Retailer – Any retailer located in Missouri that has agreed to sell CFL bulbs in the Program.

C. **AVAILABILITY:** The Program is available to any of the Company's Missouri residential electric customers. Residential customers may participate in this program by purchasing the Energy Star® qualified products from participating retailers.

D. **PROGRAM PROCESS:**

The Program will consist of three parts:

1. **Markdown/buy downs:** The Company will select a Program Partner(s) to offer customers discounted bulbs through a markdown or buy down sales approach. The selling price for qualifying products will be reduced (markdown) or discounted upon purchase (buy down). Program partners will advertise at the retailer that the qualifying product is rebated by the Company (e.g., point-of-purchase marketing such as shelf tags, in-store signage, etc.) Marketing will include advertising, bill inserts, and/or in-store point of purchase materials.

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<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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## 9.09 Residential Lighting Program

- A. The Residential Lighting Program is a year-round program designed to encourage the replacement of (inefficient) incandescent light bulbs with Energy Star compact fluorescent light (CFL) bulbs. The Company will provide a rebate that covers a portion of the difference in cost between incandescent and CFL bulbs.
- B. As part of the Program, the Company will continue to provide funding for the annual Change A Light campaign (sponsored by the US Environmental Protection Agency) that occurs each fall administered by the Midwest Energy Efficiency Alliance (MEEA). The Company will also coordinate its year round efforts with MEEA.
- C. The Program is available to any of the Company's Missouri residential electric customers.
- D. Any retailer located in Aquila's Missouri service territory that has completed an agreement with the Company to sell CFL bulbs is eligible to participate in this program.
- E. Each participating customer completes a rebate form at check-out, provides the completed form to the retailer, and then receives a rebate per Section 13 of these Rules for each applicable CFL purchased as an instant credit. Rebate forms are available at all participating retailer locations. The information collected through the rebate forms will serve to verify the number of CFLs installed in the Company's service territory and will provide customer contact information that may be used for program evaluation. The Company reimburses the retailer for the approved rebate plus a handling fee. Customer rebates must be redeemed through participating Missouri retailers located in Aquila's service territory. A list of participating retailers is available at the Company's website ([www.aquila.com](http://www.aquila.com)) or by calling the Company's customer service department. The rebate incentive would be limited to 6 bulbs per customer per visit.
- F. The program is voluntary and available to any residential customer. Participating retailers can be determined by visiting Company's website ([www.aquila.com](http://www.aquila.com)).
- G. The program will be offered annually for 5 years with an annual budget of \$49,900 in 2007, \$80,400 in 2008, \$116,600 in 2009, \$125,600 in 2010 and \$137,000 in 2011.
- H. The Company will submit a report on the Program to the Staff and OPC annually by May 15th. Each report will address the progress of the Program and provide an accounting of the funds spent on the Program during the preceding calendar year. The report will include the following information:
1. Program expenditures
  2. Number of measures
  3. Program impacts

The report shall be subject to audit by the Commission Staff and OPC.

**CANCELLED**  
 October 1, 2009  
 Missouri Public  
 Service Commission  
 JE-2010-0133

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**KANSAS CITY, MO 64138**RULES AND REGULATIONS  
ELECTRIC

## 9.09 Residential Lighting Program

- A. The Residential Lighting Program is a year-round program designed to encourage the replacement of (inefficient) incandescent light bulbs with Energy Star compact fluorescent light (CFL) bulbs. The Company will provide a rebate that covers a portion of the difference in cost between incandescent and CFL bulbs.
- B. As part of the Program, the Company will continue to provide funding for the annual Change A Light campaign (sponsored by the US Environmental Protection Agency) that occurs each fall administered by the Midwest Energy Efficiency Alliance (MEEA). The Company will also coordinate its year round efforts with MEEA.
- C. The Program is available to any of the Company's Missouri residential electric customers.
- D. Any retailer located in Aquila's Missouri service territory that has completed an agreement with the Company to sell CFL bulbs is eligible to participate in this program.
- E. Each participating customer completes a rebate form at check-out, provides the completed form to the retailer, and then receives a \$2 rebate for each applicable CFL purchased as an instant credit. Rebate forms are available at all participating retailer locations. The information collected through the rebate forms will serve to verify the number of CFLs installed in the Company's service territory and will provide customer contact information that may be used for program evaluation. The Company reimburses the retailer for the approved rebate plus a handling fee. Customer rebates must be redeemed through participating Missouri retailers located in Aquila's service territory. A list of participating retailers is available at the Company's website ([www.aquila.com](http://www.aquila.com)) or by calling the Company's customer service department. The rebate incentive would be limited to 6 bulbs per customer per visit.
- F. The program is voluntary and available to any residential customer. Participating retailers can be determined by visiting Company's website ([www.aquila.com](http://www.aquila.com)).
- G. The program will be offered annually for 5 years with an annual budget of \$49,900 in 2007, \$80,400 in 2008, \$116,600 in 2009, \$125,600 in 2010 and \$137,000 in 2011.
- H. The Company will submit a report on the Program to the Staff and OPC annually by May 15th. Each report will address the progress of the Program and provide an accounting of the funds spent on the Program during the preceding calendar year. The report will include the following information:
1. Program expenditures
  2. Number of measures
  3. Program impacts

The report shall be subject to audit by the Commission Staff and OPC.

Issued: August 27, 2007  
Issued by: Gary Clemens, Regulatory Services

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RULES AND REGULATIONS ELECTRIC
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## 9.09 Missouri Change A Light Program

- A. The Missouri Change A Light Program (Program) is designed to encourage the replacement of inefficient energy consuming lights, by providing a rebate for a portion of the costs of Energy Star® compact fluorescent light (CFL) bulbs. Company's participation in such financial incentives is limited to the funds set forth by the Missouri Energy Efficiency Collaborative (MEEC) pursuant to the Stipulation and Agreement approved by the Missouri Public Service Commission (Commission) in Case No. ER - 2004-0034.
- B. This program will be administered by Midwest Energy Efficiency Alliance (MEEA).
- C. MEEC has allocated up to eleven thousand eight hundred dollars (\$11,800) for rebates and fulfillment which includes up to seven thousand four hundred fifteen (7,415) CFL bulbs.
- D. Any customer served under a Company's residential rate schedule is eligible to participate in this program.
- E. Any retailer located in Missouri which has completed an agreement with MEEA to sell CFL bulbs is eligible to participate in this program.
- F. The MEEC was established by the Commission in Case No. ER-2004-0034 and includes representatives from Company, Commission Staff, Office of the Public Counsel, Department of Natural Resources and City of Kansas City.
- G. The program is voluntary and available to any residential customer. Rebates must be redeemed through retailers. Participating retailers can be determined by visiting Company's website ([www.aquila.com](http://www.aquila.com)) or by calling 816-737-7176.
- H. Each participant will receive a rebate as an instant credit at check out from the retailer after the retailer receives completed rebate form from the participant. Rebate forms will be available at the retailer location. The terms of the rebate will be as follows:
1. Upon receipt of the completed rebate form, the retailer will provide an instant rebate for at least one dollar and forty -five cents (\$1.45) per applicable CFL bulb upon the purchase of such bulb up to a maximum of six (6) bulbs per participant account. The plan administrator will reimburse the retailer one dollar and forty -five cents (\$1.45) per bulb per approved rebate.
  2. The total amount of all rebates reimbursed to the participating retailers will not exceed eleven thousand eight hundred dollars (\$11,800) annually.
- I. The program will end when eleven thousand eight hundred dollars (\$11,800) of reimbursements have been completed on an annual basis. The Company reserves the right to continue this program on an annual basis.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup>  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-62.01.1  
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## 9.09 Lighting the Future Program (Continued)

2. Targeted Door to Door Delivery: The Company will select a Program Partner(s) to offer a door to door distribution of CFLs to targeted customers. The recyclable delivery bag may include a CFL, information on other KCP&L energy efficiency programs and general energy efficiency educational materials. Targeted customers may include those that the Company expects to receive the most benefit, such as Customers served in rental properties or Customers located in outlying rural areas that are not as likely to participate in the markdown/buy down approach.

3. General Distribution and Consumer Education: Throughout the year, the Company will distribute and promote the benefits of CFL bulbs to Customers at informational sessions or presentations. Participating Customers will be recorded by the Company.

**E. PROGRAM ADMINISTRATION:**

The markdown/buy down and targeted door to door delivery portions of the Program will be administered by selected vendor(s). The general distribution and consumer education portion of the program will be administered by the Company.

**F. TERM OF PROGRAM:**

The Program term of the markdown/buy down portion of the program is scheduled to occur from October through December and the targeted door to door delivery and general distribution is year round. The Program will continue until December 2011, or when the Program's funds are depleted, pursuant to the Agreement, whichever occurs first.

**G. PROGRAM COST:**

The program will be offered annually for 3 years with an annual budget of \$144,171 in 2009, \$125,600 in 2010 and \$137,000 in 2011. To the extent there are excess funds for a given year, the amount of excess shall be "rolled over" to be utilized for the Program in the succeeding year.

**H. EVALUATION:**

The Company will provide to the Commission an independent evaluation of the program in 2010.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
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RULES AND REGULATIONS ELECTRIC
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9. PROMOTIONAL PRACTICES

9.10

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**KANSAS CITY, MO 64138**RULES AND REGULATIONS  
ELECTRIC

## 9.10 Low-Income Affordable New Homes

- A. **PURPOSE:** This voluntary program is intended to provide incentives to builders of qualified new homes for low-income customers for the installation of Energy Star® rated lighting fixtures, Energy Star® rated refrigerators, high-efficiency central cooling equipment, and increased R-factor insulation in the home's attic, floor, or crawlspace.
- B. **AVAILABILITY:** This Program is available to builders of qualified new homes, within Aquila's service territory, for persons having household earnings at or below 185% of the current Federal Poverty Level guidelines or 60% of the current State median income, whichever is greater.
- C. **PROGRAM ADMINISTRATION:** The Program will be administered by Aquila. Agreements will be established with builders of qualified homes, who will then invoice Aquila for incentives and will be paid per Section 13 of these Rules for installing Energy Star® rated lighting fixtures, an Energy Star® rated refrigerator, high efficiency central cooling equipment (14 SEER or greater), and for upgrading to at least one of the following: R42 attic insulation, R25 floor insulation, or R19 crawlspace insulation. Proof of installation will be required prior to payment of incentives.
- D. **PROGRAM COST:** The total expenditure for each year of the Program is estimated to be \$32,000 in 2008, \$64,000 in 2009, \$75,500 in 2010, and \$64,000 per year for years 2011 through 2012. To the extent there are excess funds for a given year, the amount of excess will be "rolled over" to be utilized for the Program in the succeeding year. After five years from the effective date of the Low-Income Affordable New Homes Program, budgeted funds not utilized will be available for other Aquila affordability programs.
- E. **TERM OF PROGRAM:** The term of this Program will be five years from the effective date, pursuant to the terms defined in agreements with the builders.
- F. **EVALUATION:** Impacts associated with this Program will be estimated based upon engineering analysis. If a control group can be identified, a billing analysis may be conducted after homes that have participated in the Program have been occupied for at least one full calendar year.



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup>  
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Revised Sheet No. R-62.03  
Revised Sheet No. R-62.03

**KCP&L Greater Missouri Operations Company**  
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9. PROMOTIONAL PRACTICES

9.11

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS ELECTRIC
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## 9.11 Low-Income Weatherization

- A. **PURPOSE:** This voluntary Program is intended to assist residential Customers in reducing their energy usage by weatherizing the homes of qualified Customers.
- B. **AVAILABILITY:** This Program is available to any Customer currently receiving service under any generally available residential rate schedule for a minimum of one year prior to completion of an application for weatherization assistance and who also meets the additional Customer eligibility requirements defined in the agreement between the Company and the Social Service Agency.
- C. **PROGRAM ADMINISTRATION:** The Program will be administrated by Missouri-based Social Agencies that are directly involved in qualifying and assisting Customers under this Program.
- D. **PROGRAM ADMINISTRATION COSTS:** Program funds cannot be used for administrative costs except those incurred by the Social Service Agency that is directly related to qualifying and assisting Customers under this Program. The amount of reimbursable administrative costs per Program year shall not exceed 13% of the total Program funds that are utilized by the Social Service Agency within a Program year, as defined in the agreement between the Company and the Social Service Agency.
- E. **PROGRAM GRANTS:** The total amount of grants offered to a qualifying Customer will be defined in the agreement between the Company and the Social Service Agency using established criteria for Low-Income Weatherization. The average expenditure per Customer in each program year shall not exceed the Adjusted Average Expenditure Limit for weatherization determined by the U.S. Department of Energy that is applicable for the month that the weatherization is completed.
- F. **CUSTOMER ELIGIBILITY:** The Social Service Agency will select Customers eligible for Low-Income Weatherization using the following criteria: The Customer's household earnings meet the low income guidelines for weatherization specified by the Department of Energy (DOE) for the number of persons in the residence, the residence must have energy consumption greater than 3,000 kWh per year, the Customer has received electric service from the Company for a minimum of one year prior to completion of an application, and other eligibility requirements defined in the agreement between the Company and the Social Service Agency.

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RULES AND REGULATIONS ELECTRIC
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## 9.11 Low-Income Weatherization

- A. **PURPOSE:** This voluntary Program is intended to assist residential Customers in reducing their energy usage by weatherizing a qualified Customer's home.
- B. **AVAILABILITY:** This Program is available to any Customer currently receiving service under any generally available residential rate schedule for a minimum of one year prior to completion of an application for weatherization assistance and who also meets the additional Customer eligibility requirements defined in the agreement between the Company and the Social Agency.
- C. **PROGRAM ADMINISTRATION:** The Program will be administrated by Missouri-based Social Agencies that are directly involved in qualifying and assisting Customers under this Program.
- D. **PROGRAM ADMINISTRATION COSTS:** Program funds cannot be used for administrative costs except those incurred by the Social Agency that is directly related to qualifying and assisting Customers under this Program. The amount of reimbursable administrative costs per Program year shall not exceed 13% of the total Program funds that are utilized by the Social Agency within a Program year, as defined in the agreement between the Company and the Social Agency.
- E. **PROGRAM GRANTS:** The total amount of grants offered to a qualifying Customer will be defined in the agreement between the Company and the Social Agency using established criteria for Low-Income Weatherization. The total amount of grants offered to a qualifying Customer shall not exceed the Adjusted Average Expenditure Limit for weatherization determined by the U.S. Department of Energy that is applicable for the month that the weatherization is completed.
- F. **CUSTOMER ELIGIBILITY:** The Social Agency will select Customers eligible for Low-Income Weatherization using the following criteria: The Customer's household earnings at or below 185% of the current year Federal Poverty Level guidelines or below 60% of the state median income, whichever is higher for the number of persons in the residence, the residence must have energy consumption greater than 3,000 kWh per year, the Customer has received electric service from the Company for a minimum of one year prior to completion of an application, and other eligibility requirements defined in the agreement between the Company and the Social Agency.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

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**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
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9.11 Low-Income Weatherization (Continued)

G. PROGRAM REPORTING: The Company, with the assistance from the Social Service Agencies that administrate the Program, will submit a report on the Program to the Commission Staff, the Office of the Public Counsel and the Department of Natural Resources Energy Center on or before April 16, 2009 and on the same date for each succeeding year in which the Program continues. Each report will address the progress of the Program, and provide an accounting of the funds received and spent on the Program during the preceding calendar year. The report will include the following information with breakdowns for each of the participating Social Service Agencies:

- 1: Program funds provided by Company;
- 2: Amount of program funds, if any, rolled over from previous year;
- 3: Amount of administrative funds retained by the Social Service Agency;
- 4: Number of weatherization jobs completed and total cost (excluding administrative funds) of jobs completed; and
- 5: Number of weatherization jobs "in progress" at the end of the calendar year.

The report shall be subject to audit by the Commission Staff and Public Counsel.

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**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 9.11 Low-Income Weatherization (Continued)

G. PROGRAM REPORTING: The Company, with the assistance from the Social Agencies that administrate the Program, will submit a report on the Program to the Commission Staff, the Office of the Public Counsel and the Department of Natural Resources Energy Center on or before April 16, 2009 and on the same date for each succeeding year in which the Program continues. Each report will address the progress of the Program, and provide an accounting of the funds received and spent on the Program during the preceding calendar year. The report will include the following information with breakdowns for each of the participating Social Agencies:

- 1: Program funds provided by Company;
- 2: Amount of program funds, if any, rolled over from previous year;
- 3: Amount of administrative funds retained by the social agency;
- 4: Number of weatherization jobs completed and total cost (excluding administrative funds) of jobs completed; and
- 5: Number of weatherization jobs "in progress" at the end of the calendar year.

The report shall be subject to audit by the Commission Staff and Public Counsel.

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9.11 Low-Income Weatherization – Variance

- H. **PURPOSE:** This Variance (Variance) to the Company's Low Income Weatherization (LIW) Program (Sheet Nos. R-62.03 and R-62.04) is intended to enhance weatherization of qualified Customers' homes and subsequently reduce their energy usage. This Variance will assist the City of Kansas City, Missouri (KCMO) and the Local Social Service Agencies (Agencies) to carry out the LIW in accordance with the Federal American Recovery and Reinvestment Act (ARRA) of 2009. The ARRA enhances the Low Income Weatherization Assistance Program (LIWAP) administered by the U.S. Department of Energy (DOE) through the Missouri Department of Natural Resources (DNR), Energy Center (EC). The ARRA greatly expands the Federal funding available to LIWAP and increases the average expenditure to weatherize a home. This Variance will allow LIWAP Agencies to redirect funds allocated for 2009 LIW weatherization funds as specified in DESCRIPTION. Funds spent using this Variance will be considered as funds spent for the LIW Program.
- I. **DEFINITIONS:**  
 LIW – KCP&L Greater Missouri Operations Company Low Income Weatherization described in Tariff Sheet Nos. R-62.03 and R-62.04.  
 LIWAP -- Low Income Weatherization Assistance Program (LIWAP) administered by the U.S. Department of Energy (DOE) through the Missouri Department of Natural Resources (DNR), Energy Center (EC)  
 Agency – A Local Social Service Agency that is a DNR-EC subcontractor that provides the LIWAP in an area of the state.
- J. **AVAILABILITY:** Weatherization provided to eligible Customers will be enhanced beyond what is provided under the LIW as a result of the ARRA and this Variance.
- K. **ADMINISTRATION:** The LIW will continue to be administrated by the City of Kansas City, Missouri (KCMO) and the Agencies. The funding under the Variance is available to KCMO or the Agencies.
- L. **TERM:** This Variance starts on the effective date of this tariff and continues through December 31, 2009.
- M. **DESCRIPTION:** KCMO and Agencies that administer the LIWAP may use the Variance funds for expenditures as categorized below. Requests for payment must include notation of the appropriate category.
- I. Equipment
- a. Blower Door
  - b. Combustion Gas Detector
  - c. Carbon Monoxide/Combustion Gas Monitor
  - d. Infrared Camera
  - e. Vehicles/Trailers
  - f. Insulation Blowers
  - g. Hand Tools



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**ELECTRIC**

9.11 Low-Income Weatherization – Variance (Continued)

- II. Workforce
- III. Training
  - a. Basic Weatherization
  - b. Building Performance Institute Training
  - c. Whole House Protocol
  - d. Lead Safe
- IV. Administration
  - a. Administrative Support Staff
  - b. Office equipment
  - c. Office furniture
- V. Space Needs
  - a. Office Space
  - b. Storage Space
- VI. Outreach to eligible Customers

The Company will review each request for payment for appropriateness and reasonableness.

- N. **FUNDING:** The total amount of the Variance funds will be defined in the agreement between the Company and KCMO or the Company and the Agency and will not exceed the weatherization allocation for 2009.

Roll-over grants under the current LIW will remain available to KCMO and the Agencies under the guidance of the LIWAP, LIW Tariff Sheet Nos. R-62.03 and R-62.04

- O. **REPORTING AND EVALUATION:** KCMO and the Agencies that administer funds under the Variance, will submit a monthly report(s) to the Company and EC. Each report will provide an accounting of the funds received and spent monthly during the Variance term. The report will include the following information with breakdowns for each of the Agencies:

- a: Funds provided by the Company and spent on each of the categories defined above;
- b: Homes weatherized for the Company's customers;
- c: Number of weatherization jobs completed; and
- d: Number of weatherization jobs "in progress" at the end of the Variance.

At the end of the Variance Term the Company and EC will provide a report to the Missouri Public Service Commission Staff (Staff) and the Office of the Public Council (OPC) that will summarize and evaluate the effect of the Variance. The reports shall be subject to audit by the Staff and OPC.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup>  
Canceling P.S.C. MO. No. 1 1<sup>st</sup>

Revised Sheet No. R-62.05  
Revised Sheet No. R-62.05

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

9. PROMOTIONAL PRACTICES

9.12

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64105**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

9.12 Energy Star® New Homes

A. **PURPOSE:** This voluntary Energy Star® New Homes (ESNH) Program is designed to improve the energy efficiency of homes built in the residential construction market by applying efficient construction techniques and high-performance products (windows, doors, appliances, lighting, and heating and cooling systems) in accordance with guidelines set by the U.S. Environmental Protection Agency through the Energy Star® program. Homes built under the Energy Star® guidelines are typically 20–30% more energy efficient than standard homes.

B. **DEFINITIONS:**

1. **Builder** – Companies or individuals in the business of constructing new, residential homes in the Company service territory.
2. **HERS Index** – The Home Energy Rating System (HERS) Index is a scoring system established by the Residential Energy Services Network. In that system homes are given a score indicating their relative level of energy efficiency:
  - a home built to the specifications of the HERS Reference Home, based on the 2006 International Energy Conservation Code (IECC), scores a HERS Index of 100,
  - a home that produces as much energy as it consumes in a year, achieving net zero energy consumption, scores a HERS Index of 0, and
  - a home that does not meet the 2006 IECC would have a HERS Index greater than 100.

The lower a home’s HERS Index, the more energy efficient it is in comparison to the HERS Reference Home. Each 1-point decrease in the HERS Index corresponds to a 1% reduction in energy consumption compared to the HERS Reference Home.

3. **HERS Rater** – A person certified by the Residential Energy Services Network, in accordance with their standards, to produce accurate and fair HERS Index ratings.

C. **AVAILABILITY:** The training, rating and incentive elements of the Program are available to Builders constructing new homes (homes that are three stories or less including site-constructed homes, attached or detached homes, single or low-rise multi-family residential buildings, system-built homes (structural insulated panels or modular) and log homes) within the Company service territory area. Units in four- and five-story multi-family buildings may qualify for ENERGY STAR® if: 1) The structure is permitted as residential by the local building department; and 2) each residential unit has its own heating, cooling, and hot water systems, separate from other units. The phrase, "permitted as residential structures," is intended to represent units that either fall within the scope of the residential building energy code or are permitted as having a residential use-group, even under conditions where the commercial building energy code applies. The Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

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RULES AND REGULATIONS  
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## 9.12 Energy Star® New Homes

- A. **PURPOSE:** This voluntary Energy Star® New Homes (ESNH) Program is designed to improve the energy efficiency of homes built in the residential construction market by applying efficient construction techniques and high-performance products (windows, doors, appliances, lighting, and heating and cooling systems) in accordance with guidelines set by the U.S. Environmental Protection Agency through the Energy Star® program. Homes built under the Energy Star® guidelines are typically 20–30% more energy efficient than standard homes.
- B. **DEFINITIONS:**
1. **Builder** – Companies or individuals in the business of constructing new, residential homes in the Company service territory.
  2. **HERS Index** – The Home Energy Rating System (HERS) Index is a scoring system established by the Residential Energy Services Network. In that system homes are given a score indicating their relative level of energy efficiency:
    - a home built to the specifications of the HERS Reference Home, based on the 2006 International Energy Conservation Code (IECC), scores a HERS Index of 100,
    - a home that produces as much energy as it consumes in a year, achieving net zero energy consumption, scores a HERS Index of 0, and
    - a home that does not meet the 2006 IECC would have a HERS Index greater than 100.

The lower a home's HERS Index, the more energy efficient it is in comparison to the HERS Reference Home. Each 1-point decrease in the HERS Index corresponds to a 1% reduction in energy consumption compared to the HERS Reference Home.
  3. **HERS Rater** – A person certified by the Residential Energy Services Network, in accordance with their standards, to produce accurate and fair HERS Index ratings.
- C. **AVAILABILITY:** The training, rating and incentive elements of the Program are available to Builders constructing new homes (homes that are three stories or less including site-constructed homes, attached or detached homes, single or low-rise multi-family residential buildings, system-built homes (structural insulated panels or modular) and log homes) within the Company service territory area. The Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.
- D. **PROGRAM PROCESS:**
1. The company will complete the necessary requirements to obtain status with Energy Star® to promote the ESNH Program regionally.
  2. The Company will work with Builders in Aquila's Missouri service territory to help them achieve Partner status with Energy Star® under the ESNH program.
  3. As necessary, the Company will expand the availability of Raters certified to evaluate homes under the Home Energy Rating System (HERS) standards within the Company's service territory. The HERS program will be used to provide independent, third party verification of ESNH construction.

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August 21, 2010  
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P.S.C. MO. No. 1 2<sup>nd</sup>  
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Revised Sheet No. R-62.06  
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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

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**KANSAS CITY, MO 64105**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 9.12 Energy Star® New Homes (Continued)

**D. PROGRAM PROCESS:**

1. The Company will complete the necessary requirements to obtain status with Energy Star® to promote the ESNH Program regionally.
2. The Company will work with Builders in the Company's Missouri service territory to help them achieve Partner status with Energy Star® under the ESNH program.
3. As necessary, the Company will expand the availability of Raters certified to evaluate homes under the Home Energy Rating System (HERS) standards within the Company's service territory. The HERS program will be used to provide independent, third party verification of ESNH construction.
4. Builders will construct homes according to one of the following agreement structures:
  - a. Performance agreement – In this structure Builders submit construction plans for analysis prior to construction. Using standardized software, the analysis will yield a HERS Index Rating. Homes built to the specifications of construction plans analyzed to have an index of 85 or below will qualify for Energy Star® rating.
  - b. Prescriptive agreement – In this structure Builders apply specific energy efficiency measures, pre-defined by Energy Star® and available through their website, to a new home. The measures include high efficiency heating and cooling equipment, ductwork, windows, water heating, lighting, and appliances. Where applicable, Energy Star® rated equipment is specified.
5. For single homes, onsite inspections will be completed by HERS Raters twice during the construction and once following completion of the home to verify compliance with Energy Star® requirements. For multiple homes built in the same subdivision, HERS Raters will use the "Energy Star® for Homes Revised Sampling Protocol Guidelines." The Company will reimburse Builders or HERS raters for HERS ratings per Section 13 of these Rules. A Builder whose homes consistently fail the verification process will become ineligible to participate in the Program.
6. For homes that achieve Energy Star® qualification, Builders may request a rebate per Section 13 of these Rules toward the incremental cost of meeting Energy Star® requirements. The rebate request form is available from the Company.
7. The Company will promote the Program to residential Customers through mediums that may include press releases, direct mailings, bill messages, bill inserts, trade ally communications, and web site materials.
8. The Company will obtain Energy Star® materials and establish a clearinghouse of training materials, marketing resources and tools that can be used by Builders and the Company to implement and promote the Program.

- E. PROGRAM ADMINISTRATION:** The Program will be administered by the Company in compliance with terms established by Energy Star®.

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RULES AND REGULATIONS ELECTRIC
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## 9.12 Energy Star® New Homes (Continued)

4. Builders will construct homes according to one of the following agreement structures:
    - a. Performance agreement – In this structure Builders submit construction plans for analysis prior to construction. Using standardized software, the analysis will yield a HERS Index Rating. Homes built to the specifications of construction plans analyzed to have an index of 85 or below will qualify for Energy Star® rating.
    - b. Prescriptive agreement – In this structure Builders apply specific energy efficiency measures, pre-defined by Energy Star® and available through their website, to a new home. The measures include high efficiency heating and cooling equipment, ductwork, windows, water heating, lighting, and appliances. Where applicable, Energy Star® rated equipment is specified.
  5. For single homes, onsite inspections will be completed by HERS Raters twice during the construction and once following completion of the home to verify compliance with Energy Star® requirements. For multiple homes built in the same subdivision, HERS Raters will use the “Energy Star® for Homes Revised Sampling Protocol Guidelines.” HERS Raters will be assigned to a Builder by the Company. The Company will reimburse Builders for HERS ratings per Section 13 of these Rules. A Builder whose homes consistently fail the verification process will become ineligible to participate in the Program.
  6. For homes that achieve Energy Star® qualification, Builders may request a rebate per Section 13 of these Rules toward the incremental cost of meeting Energy Star® requirements. The rebate request form is available from the Company.
  7. The Company will promote the Program to residential Customers through mediums that may include press releases, direct mailings, bill messages, bill inserts, trade ally communications, and web site materials.
  8. The Company will obtain Energy Star® materials and establish a clearinghouse of training materials, marketing resources and tools that can be used by Builders and the Company to implement and promote the Program.
- E. PROGRAM ADMINISTRATION: The Program will be administered by the Company in compliance with terms established by Energy Star®.

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**KANSAS CITY, MO 64105**

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**RULES AND REGULATIONS**  
**ELECTRIC**

## 9.12 Energy Star® New Homes (Continued)

- F. PROGRAM COST: The total expenditures for each of the first five years of the Program are estimated to be:

<u>Year</u>	<u>Expenditure</u>
2008	\$80,000
2009	\$545,000
2010	\$985,000
2011	\$935,000
2012	\$935,000

These amounts will provide for incentive payments, home inspections, marketing costs, evaluation costs, and Company administrative costs. Payments will be provided until the budgeted funds for the total Program are expended. To the extent there are excess funds for a given year, the amount of the excess shall be "rolled over" to be utilized for the Program in the succeeding year.

- G. EVALUATION: The Company will provide to the Commission an evaluation of the program in 2010. The evaluation will include a billing analysis comparison between participating Customers and a control group.

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**KANSAS CITY, MO 64138**RULES AND REGULATIONS  
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## 9.12 Energy Star® New Homes (Continued)

- F. PROGRAM COST: The total expenditures for each of the first five years of the Program are estimated to be:

<u>Year</u>	<u>Expenditure</u>
2008	\$80,000
2009	\$545,000
2010	\$985,000
2011	\$935,000
2012	\$935,000

These amounts will provide for incentive payments, home inspections, marketing costs, evaluation costs, and Company administrative costs. Payments will be provided until the budgeted funds for the total Program are expended. To the extent there are excess funds for a given year, the amount of the excess shall be “rolled over” to be utilized for the Program in the succeeding year.

- G. EVALUATION: The Company will provide to the Commission an evaluation of the program in 2010. The evaluation will include a billing analysis comparison between participating Customers and a control group.

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ELECTRIC

9. PROMOTIONAL PRACTICES

9.13

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**KANSAS CITY, MO 64138**RULES AND REGULATIONS  
ELECTRIC

## 9.13 Building Operator Certification Program

- A. **PURPOSE:** This voluntary program is designed to establish and encourage Building Operator Certification through the Northwest Energy Efficiency Council's Building Operator Certification Level 1 and Level 2 curriculums. In support of partnerships with the Missouri Department of Natural Resources Energy Center (MDNR) and the Midwest Energy Efficiency Alliance (MEEA), Aquila will:
1. Reimburse the annual cost to license the Level 1 and Level 2 curriculums for Aquila's Missouri service territory.
  2. Reimburse portions of the tuition costs for Building Operators associated with properties in Aquila's service area who successfully complete the certifications.

- B. **AVAILABILITY:** The certification courses funded by this Program will be available through MDNR for any Building Operator employed by a company having at least one Missouri commercial property receiving electrical service from Aquila.

Reimbursements for the successful completion of the certifications are available to any Building Operator associated with at least one Missouri commercial property receiving electrical service from Aquila.

- C. **PROGRAM ADMINISTRATION:** The Program will be administered by the MDNR and the MEEA.
- D. **PROGRAM COST:** Aquila will reimburse the MDNR for the amount paid annually to license the Level 1 and Level 2 curriculums for the Aquila area per certification class (about 20 students per class).

Tuition reimbursements per Section 13 of these Rules will be paid to the sponsor or individual paying the tuition. To receive the reimbursement, qualified Building Operators must complete a reimbursement request and submit it to Aquila. The reimbursement form is available by contacting Aquila directly.

- E. **TERM OF PROGRAM:** The term of this program will be five years from the effective date, pursuant to the terms defined in agreements with the MDNR and the MEEA.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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9. PROMOTIONAL PRACTICES

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**Aquila, Inc., dba  
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KANSAS CITY, MO 64106**

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Aquila Networks - L&P and Aquila Networks - MPS

**RULES AND REGULATIONS  
ELECTRIC**

9.14 Energy Optimizer Program

**A. PURPOSE:**

The voluntary Energy Optimizer Program is intended to help reduce system peak load and thus defer the need for additional capacity. The Program accomplishes this by cycling the Participants' air conditioning unit temporarily in a Company coordinated effort to limit overall system peak load.

**B. AVAILABILITY:**

The Energy Optimizer Program is available to any Customer currently receiving or requesting service under any residential, small general service or medium general service rate schedule. Customers must also have adequate paging and/or radio coverage and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Other appliances such as pool pumps or electric hot water heaters may be controlled with Participant's permission. Residential property owner's (owner occupant or landlord for a rental property) permission is required to participate. Commercial property owner's permission may be required for a tenant to participate. The Company may limit the number of participants based on available Program budget or market saturation.

**C. CONTROLS AND INCENTIVES:**

Participants will receive a programmable thermostat that can be controlled via radio signals sent to the unit by the Company or its assignees. During a curtailment event, the Company or its assignee will send a radio signal to the thermostat that will cycle the Participants air conditioner and any other equipment. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency. As an alternative and if feasible, when the paging, programmable thermostat is not adaptable to the Customer's cooling unit or other appliances, a Company supplied control device may be installed on the cooling unit or other appliance with the Participant's permission. Additionally, under this alternative, the Participant will receive a non-paging, programmable thermostat.

**D. CYCLING METHODS:**

The Company may elect to cycle Participant's air conditioner units either by raising the thermostat setting, or by directly cycling the compressor unit.

**E. NOTIFICATION:**

The Company will notify Participant's of a curtailment event via a website and/or on the thermostat. The notification can occur prior to or at the start of a curtailment event.

**F. CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

**G. CURTAILMENT LIMITS:**

The Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by the Company. The Company may call a maximum of one curtailment event per day lasting no longer than four (4) hours per Participant. The Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

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**KANSAS CITY, MO 64106**

For Territory Formerly Served by  
 Aquila Networks - L&P and Aquila Networks - MPS

RULES AND REGULATIONS  
 ELECTRIC

9.14 Energy Optimizer Program (Continued)

H. CURTAILMENT OPT OUT PROVISION:

A Participant may opt out of one air conditioning cycling curtailment event each month during the Curtailment Season by notifying the Company at any time prior to or during a curtailment event. Notification must be communicated to the Company by using the Company's website (www.kcpl.com) or by calling the Company at the telephone number provided with the air conditioner cycling agreement. If a curtailment event does not occur on the day the Participant requested to opt out, the Participant is not considered as having used their once-per-month opt out provision.

I. NEED FOR CURTAILMENT:

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain the Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a Customer's retail price.

J. CONTRACT TERM:

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, the thermostat becomes the Participant's property; however, so long as the contract is in force, the Company will provide maintenance and repair to the programmable thermostat as may be required due to normal use. The Company may retain ownership of Company supplied control equipment after the initial term. If the Participant leaves the Program prior to the end of the initial contract, the Company will have 60 days thereafter to remove the thermostat and/or other control equipment; otherwise, it becomes the Participant's property.

K. PROGRAM BUDGET:

The total expenditure for each year of the Program is defined by the Company and will cover program costs that will include setup, maintenance and marketing.

Year 1	Year 2	Year 3	Year 4	Year 5	Total
\$1,079,878	\$2,159,755	\$2,159,755	\$3,239,633	\$4,319,511	\$12,958,532

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
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RULES AND REGULATIONS ELECTRIC
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9. PROMOTIONAL PRACTICES

9.15

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**Aquila, Inc., dba**

**KCP&L Greater Missouri Operations Company**

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**KANSAS CITY, MO 64106**

Aquila Networks - L&P and Aquila Networks - MPS

**RULES AND REGULATIONS  
ELECTRIC**

9.15 Cool Homes Program

A. PURPOSE:

The Cool Homes Program (CHP or Program) is designed to encourage Residential Customers to:

- Have working, central cooling systems evaluated and, if feasible, brought back to factory specifications (re-commissioned), or
- Replace less efficient, working central cooling systems with high efficiency central cooling systems.

B. DEFINITIONS:

CheckMe!® – A testing process developed by Proctor Engineering Group, Ltd. used to properly evaluate air conditioning system performance.

EER – *Energy Efficiency Ratio*, the efficiency rating for the air conditioner or heat pump at a particular pair of external and internal temperatures. Calculated by dividing the amount of cooling put out by an air conditioning system, in British thermal units (Btu), divided by the amount of energy put in to it in watts (W). If the air conditioning capacity of a heat pump is 48,000 Btu and the compressor, fan and pumps consume 3.43 kW (3,430 watts), the EER is:  
 $48,000 / 3,430 = 14.0$ .

HVAC – *Heating, Ventilation, Air Conditioning*.

Program Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type.

CHP HVAC Contractor – A properly licensed HVAC contractor who requests to participate in the Cool Homes Program and completes training courses conducted by the Program Administrator.

SEER – *Seasonal Energy Efficiency Ratio*, the efficiency rating for the air conditioner or heat pump over a range of expected external temperatures (i.e., the temperature distribution for the geographical location for the SEER test). SEER rating is the Btu of cooling output during a simulated, typical cooling season divided by the total electric energy input in watt-hours during the same period. The relationship between SEER and EER is relative because equipment performance is dependent on seasonal temperature, humidity, and air pressure patterns.

C. AVAILABILITY:

This Program is available to any current Customer with a working, central home cooling system receiving service under any generally available residential rate schedule.

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**Aquila, Inc., dba**

**KCP&L Greater Missouri Operations Company**

For Territory Formerly Served by

**KANSAS CITY, MO 64106**

Aquila Networks - L&P and Aquila Networks - MPS

**RULES AND REGULATIONS  
ELECTRIC**

9.15 Cool Homes Program (Continued)

D. PROGRAM PROCESS:

Prospective Customer participants will be identified in three ways:

- Customer electric usage data will be evaluated to identify Customers with a high probability of operating less efficient central air conditioning equipment.
- Participating CHP HVAC contractors may identify existing Customers within the Company service area that are suitable for the Program.
- Customers interested in the program, but not identified through the above means may contact a participating CHP HVAC contractor or the Company directly. A listing of participating CHP HVAC Contractors will be posted on the Company website.

The following general process will be followed to serve Customers in the Program:

- The Program Administrator will assign participating Customers to a CHP HVAC Contractor for service.
- The CHP HVAC Contractor will evaluate the Customer's cooling system using CheckMe!<sup>®</sup>.
- Customers with working equipment that can be re-commissioned to operate above an EER rating of 8.0 will be offered an opportunity to return the equipment as close as possible to manufacturer specifications at no cost to the customer. Re-commissioning efforts will be limited to refrigerant charge, non-ductwork air flow system adjustments, and basic filters.
- Customers with working equipment that cannot be re-commissioned to operate above an EER rating of 8.0 will be eligible for program early replacement incentives.
- All participating Customers will receive a cost estimate for replacement of their system with a higher efficiency system. The Customer will be responsible for the cost of the replacement equipment. (Estimates for higher efficiency systems will include the applicable incentives.)
- The Customer may choose not to re-commission or replace their equipment.
- Six Compact Florescent Lights will be given to all Customers completing the initial CheckMe!<sup>®</sup> process regardless of their equipment choices.
- Where work is performed, a second CheckMe!<sup>®</sup> evaluation will be completed to verify the re-commissioning modifications or ensure the quality installation of new equipment.
- Incentives are provided to Customers through the CHP HVAC Contractors to help offset equipment costs and provide for quality installation practices.

E. PROGRAM ADMINISTRATION:

The CHP Program will be implemented by the Program Administrator. The Program Administrator will be responsible for market research, marketing, training, incentive processing, and status reporting associated with the Program. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator.

The Program Administrator will identify and contact HVAC Contractors associated with national brand networks or industry associations to recruit CHP HVAC Contractors. Other HVAC Contractors wishing to become CHP HVAC Contractors may contact the Company directly for consideration. Prospective Contractors will be required to complete training courses and adhere to all Program Guidelines conducted and implemented by the Program Administrator.

Issued: August 11, 2008

Issued by: Chris Giles, Regulatory Affairs

CANCELLED  
January 26, 2013  
Missouri Public  
Service Commission  
ER-2012-0175; YE-2013-0326

October 11, 2008

Effective: ~~September 10, 2008~~

1201 Walnut, Kansas City, MO 64106

FILED  
Missouri Public  
Service Commission

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup>  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-62.13  
Original Sheet No. R-62.13

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

Reserved for future use

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

Issued: January 16, 2013  
Issued by: Darrin R. Ives, Senior Director1

Effective: ~~February 15, 2013~~

Filed  
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ER-2012-0175; YE-2013-0326

January 26, 2013

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
 Canceling P.S.C. MO. No. \_\_\_\_\_

Original Sheet No. R-62.13  
 Sheet No. \_\_\_\_\_

**Aquila, Inc., dba  
 KCP&L Greater Missouri Operations Company  
 KANSAS CITY, MO 64106**

For Territory Formerly Served by  
 Aquila Networks - L&P and Aquila Networks - MPS

**RULES AND REGULATIONS  
 ELECTRIC**

9.15 Cool Homes Program (Continued)

F. PROGRAM COST:

Program related services and incentives will be paid to the CHP HVAC Contractor by the Program Administrator who will then bill the Company on a per unit basis. Unit pricing is defined in agreements with the Program Vendor.. Incentive amounts of \$650 per unit for installation of replacement SEER 14.0 or SEER 15.0 rated systems and \$850 per unit for installation of SEER 16.0 or above rated systems will be paid to the CHP HVAC Contractor. The CHP HVAC contractor will pass the replacement equipment incentive to the Customer in the form of an itemized credit on the transaction documents. Similarly, if re-conditioning is feasible the cost will be paid by the Company through the Program Administrator to the CHP HVAC contractor.

The total expenditure for each year of the Program is estimated to be:

<b>Program</b>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>Total</u>
<b>(MO)</b>	\$325,407	\$1,295,605	\$1,345,606	\$1,295,607	\$1,295,608	\$972,210	<b>\$ 6,517,979</b>

Program expenditures are not to exceed a maximum of \$6,517,979 over the 5-year pilot program timeframe. Payments will be provided until budgeted funds are expended for the year. To the extent there are excess funds for a given year, the amount of excess shall be "rolled over" to be utilized for the Program in the succeeding year.

G. TERM OF PROGRAM:

The term of this Program Administrator will be five years from the effective date of CHP tariff sheets, pursuant to the terms defined in agreements with the Program Administrator. The Company reserves the right to modify or terminate this Program at any time, subject to Commission Approval.

H. EVALUATION:

Program evaluation will be conducted by a third party and will include random on-site inspections, engineering analysis, and process and impact analysis. Spot metering and run-time data will also be collected to verify the connected load and full load hour estimates in the engineering analysis along with pre-post billing analysis.

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 Issued by: Chris Giles, Regulatory Affairs

October 11, 2008  
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 1201 Walnut, Kansas City, MO 64106

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup>  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-62.14  
Original Sheet No. R-62.14

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

9. PROMOTIONAL PRACTICES

9.16

Reserved for future use

CANCELLED  
October 7, 2019  
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Issued by: Darrin R. Ives, Senior Director

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January 26, 2013



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Original Sheet No. R-62.14  
Sheet No. \_\_\_\_\_

**Aquila, Inc., dba**

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Formerly Served by  
Aquila Networks - L&P and Aquila Networks - MPS

RULES AND REGULATIONS  
ELECTRIC

9.16 Home Energy Analyzer

A. PURPOSE:

This Program allows all residential customers with access to the Internet to retrieve their billing information, make comparisons of electric usage on a monthly or yearly basis, analyze electric usage on an end use basis, and research energy savings by end use through a searchable resource center. Customers can also compare their bills to analyze changes from one month to another. Residential customers can also compare their home to a similar home in terms of average energy usage using the Energy Guide label concept.

B. AVAILABILITY:

This Program is available to any Customer currently receiving service under any generally available residential rate schedule. Company may limit the number of participants.

C. PROGRAM BUDGET:

The total expenditure for each year of the Program is defined by the Company and will cover setup, maintenance and marketing costs.

Year 1	Year 2	Year 3	Year 4	Year 5	Total
\$97,000	\$47,000	\$47,000	\$47,000	\$47,000	\$285,000

FILED  
Missouri Public  
Service Commission

October 11, 2008

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January 26, 2013  
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Effective: ~~September 10, 2008~~

Issued by: Chris Giles, Regulatory Affairs

1201 Walnut, Kansas City, MO 64106

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 4<sup>th</sup> Revised Sheet No. R-62.15  
Canceling P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-62.15  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

9.17 Economic Relief Pilot Program

A. PURPOSE:

The Economic Relief Pilot Program (ERPP) offered by the Company provides an opportunity to relieve the financial hardship experienced by some of our customers. Through this three (3) year pilot we shall endeavor to insure this program is a valuable and viable program for customers.

B. APPLICATION:

This ERPP is applicable to qualified customers for residential service. The ERPP will, on a pilot basis, provide participants with a fixed credit on their monthly bill (ERPP credit), for a period up to 12 months from the billing cycle designated by the Company as the participant's first month until the billing cycle designated as the participant's last for ERPP. At the end of the 12 month period, a customer may reapply to participate further in the program through the term of the pilot program.

C. DEFINITIONS:

Qualified Customer – A Customer receiving residential service who is classified as low-income by the Missouri Department of Social Service criteria, and whose annual household income is no greater than 200% of the federal poverty level, as established by the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Services under the authority of 42 U.S.C. 9902 (2).

Applicant – A Qualified Customer who submits an ERPP application form for the ERPP credit.

Participant – An Applicant who agrees to the terms of the ERPP and is accepted by the Company.

Program Funds – annual ratepayer funding for the ERPP is \$394,009. Ratepayer funding shall be matched dollar for dollar by the Company. The \$788,019 annual sum of ratepayer funding and Company matching funds shall be the "program funds".

Agencies- The social service agencies serving the Company's service territory that qualify and assist ERPP customers pursuant to written contract between the Company and the Agencies.

CANCELLED  
October 7, 2019  
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Service Commission  
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FILED  
Missouri Public  
Service Commission  
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Issued: May 3, 2017

Effective: June 2, 2017

Issued by: Darrin R. Ives, Vice President

1200 Main, Kansas City, MO 64105

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-62.15  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-62.15  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

9.17 Economic Relief Pilot Program

A. PURPOSE:

The Economic Relief Pilot Program (ERPP) offered by the Company provides an opportunity to relieve the financial hardship experienced by some of our customers. Through this three (3) year pilot we shall endeavor to insure this program is a valuable and viable program for customers.

B. APPLICATION:

This ERPP is applicable to qualified customers for residential service. The ERPP will , on a pilot basis, provide up to 1,000 participants with a fixed credit on their monthly bill (ERPP credit), for a period up to 12 months from the billing cycle designated by the Company as the participant’s first month until the billing cycle designated as the participant’s last for ERPP. At the end of the 12 month period, a customer may reapply to participate further in the program through the term of the pilot program.

C. DEFINITIONS:

Qualified Customer – A Customer receiving residential service who is classified as low-income by the Missouri Department of Social Service criteria, and whose annual household income is no greater than 200% of the federal poverty level, as established by the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Services under the authority of 42 U.S.C. 9902 (2).

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Participant – An Applicant who agrees to the terms of the ERPP and is accepted by the Company.

Program Funds – annual ratepayer funding for the ERPP is \$394,009. Ratepayer funding shall be matched dollar for dollar by the Company. The \$788,019 annual sum of ratepayer funding and Company matching funds shall be the “program funds”.

Agencies- The social service agencies serving the Company’s service territory that qualify and assist ERPP customers pursuant to written contract between the Company and the Agencies.

CANCELLED  
June 2, 2017  
Missouri Public  
Service Commission  
JE-2017-0232

FILED  
Missouri Public  
Service Commission  
February 22, 2017  
ER-2016-0156; YE-2017-0068

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as – L&P and MPS

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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### 9.17 Economic Relief Pilot Program

#### A. PURPOSE:

The Economic Relief Pilot Program (ERPP) offered by the Company provides an opportunity to relieve the financial hardship experienced by some of our customers. Through this three (3) year pilot we shall endeavor to insure this program is a valuable and viable program for customers.

#### B. APPLICATION:

This ERPP is applicable to qualified customers for residential service billed under Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory. The ERPP will , on a pilot basis, provide up to 1,000 participants with a fixed credit on their monthly bill (ERPP credit), for a period up to 12 months from the billing cycle designated by the Company as the participant's first month until the billing cycle designated as the participant's last for ERPP. At the end of the 12 month period, a customer may reapply to participate further in the program through the term of the pilot program.

#### C. DEFINITIONS:

**Qualified Customer** – A Customer receiving residential service under Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory who is classified as low-income by the Missouri Department of Social Service criteria, and whose annual household income is no greater than 185% of the federal poverty level, as established by the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Services under the authority of 42 U.S.C. 9902 (2).

**Applicant** – A Qualified Customer who submits an ERPP application form for the ERPP credit.

**Participant** – An Applicant who agrees to the terms of the ERPP and is accepted by the Company.

**Program Funds** – annual ratepayer funding for the ERPP is \$315,000. Ratepayer funding shall be matched dollar for dollar by the Company. The \$630,000 annual sum of ratepayer funding and Company matching funds shall be the “program funds”.

**Agencies**- The social service agencies serving the Company's service territory that qualify and assist ERPP customers pursuant to written contract between the Company and the Agencies.

Issued January 16, 2013

Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 9.17 Economic Relief Pilot Program

**A. PURPOSE:**

The Economic Relief Pilot Program (ERPP) offered by the Company provides an opportunity to relieve the financial hardship experienced by some of our customers. Through this three (3) year pilot\* we shall endeavor to insure this program is a valuable and viable program for customers.

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This ERPP is applicable to qualified customers for residential service billed under Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory.

The ERPP will, on a pilot basis, provide up to 1,000 participants with a fixed credit on their monthly bill (ERPP credit), for a period up to 12 months from the billing cycle designated by the Company as the participant's first month until the billing cycle designated as the participant's last for ERPP. At the end of the 12 month period, a customer may reapply to participate further in the program through the term of the pilot program.

**C. DEFINITIONS:**

Qualified Customer – A customer receiving residential service under Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory.

who is classified as low-income by the Missouri Department of Social Service criteria and whose annual household income is no greater than 185% of the federal poverty level, as established by the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Services under the authority of 42 U.S.C. 9902 (2).

Applicant – A qualified customer who submits an ERPP application form for the ERPP credit.

Participant – An applicant who agrees to the terms of the ERPP and is accepted by the Company.

Program Funds – Annual ratepayer funding for the ERPP is \$315,000. Ratepayer funding shall be matched dollar for dollar by the Company. The \$630,000 annual sum of ratepayer funding and Company matching funds shall be the "program funds".

Agencies- The social service agencies serving the Company's service territory that qualify and assist ERPP customers pursuant to written contract between the Company and the Agencies.

\* The three year pilot begins on the original effective date of this program. This pilot program has been extended and will now end on January 31, 2013 or the effective date of the program tariff filed in case number ER-2012-0175, whichever comes first.

**FILED**  
**Missouri Public**  
**Service Commission**  
**JE-2013-0056**

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Issued by: Darrin R. Ives, Sr. Director

~~CANCELLED~~  
January 26, 2013  
Missouri Public  
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Effective: August 25, 2012

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 9.17 Economic Relief Pilot Program

**A. PURPOSE:**

The Economic Relief Pilot Program (ERPP) offered by the Company provides an opportunity to relieve the financial hardship experienced by some of our customers. Through this three (3) year pilot\* we shall endeavor to insure this program is a valuable and viable program for customers.

**B. APPLICATION:**

This ERPP is applicable to qualified customers for residential service billed under Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory.

The ERPP will, on a pilot basis, provide up to 1,000 participants with a fixed credit on their monthly bill (ERPP credit), for a period up to 12 months from the billing cycle designated by the Company as the participant's first month until the billing cycle designated as the participant's last for ERPP. At the end of the 12 month period, a customer may reapply to participate further in the program through the term of the pilot program.

**C. DEFINITIONS:**

**Qualified Customer** – A customer receiving residential service under Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory.

who is classified as low-income by the Missouri Department of Social Service criteria and whose annual household income is no greater than 185% of the federal poverty level, as established by the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Services under the authority of 42 U.S.C. 9902 (2).

**Applicant** – A qualified customer who submits an ERPP application form for the ERPP credit.

**Participant** – An applicant who agrees to the terms of the ERPP and is accepted by the Company.

**Program Funds** – Annual ratepayer funding for the ERPP is \$315,000. Ratepayer funding shall be matched dollar for dollar by the Company. The \$630,000 annual sum of ratepayer funding and Company matching funds shall be the "program funds".

**Agencies**- The social service agencies serving the Company's service territory that qualify and assist ERPP customers pursuant to written contract between the Company and the Agencies.

\* The three year pilot begins on the original effective date of this program.

Issued: July 8, 2009

Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-62.16  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-62.16  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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9.17 Economic Relief Pilot Program (Continued)

D. AVAILABILITY:

Service under this rate schedule shall be available to participants in the Company's service area limited to the available funds and who satisfy the following eligibility requirements:

1. Participant must be a customer receiving residential service under the Company's Residential Tariffs.
2. Participant's annual household income must be verified initially, and annually thereafter, as being no greater than two hundred percent (200%) of the federal poverty level.
3. Participants who have outstanding arrearages will enter special pay agreements as mutually agreed to by both the Participant and the Company.
4. Participants must provide, via an interview or questionnaire, information related to their energy use and program participation. Any information provided in these interviews or questionnaires that are later made public will not be associated with the participant's name.
5. Any provision of the Company's rules and regulations applicable to the Company's Residential Tariffs also apply to ERPP participants.
6. Participants will not be subject to late payment penalties while participating in the program.

E. ENERGY ASSISTANCE:

1. Participants who have not previously completed an application for a LIHEAP ("Low-Income Home Energy Assistance Program") grant agree to apply for a LIHEAP grant when such grants become available. The Company, through the Agencies, shall assist ERPP participants with completion of LIHEAP application forms when such assistance is requested.
2. Applicants agree to apply for weatherization assistance, if eligible, and for any other available energy assistance programs.

CANCELLED  
October 7, 2019  
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1200 Main, Kansas City, MO 64105

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-62.16  
Canceling P.S.C. MO. No. 1 Original Sheet No. R-62.16

**RULES AND REGULATIONS  
ELECTRIC**

9.17 Economic Relief Pilot Program (Continued)

D. AVAILABILITY:

Service under this rate schedule shall be available to up to 1,000 participants in the Company's service area who satisfy the following eligibility requirements:

1. Participant must be a customer receiving residential service under the Company's Residential Tariffs.
2. Participant's annual household income must be verified initially, and annually thereafter, as being no greater than two hundred percent (200%) of the federal poverty level.
3. Participants who have outstanding arrearages will enter special pay agreements as mutually agreed to by both the Participant and the Company.
4. Participants must provide, via an interview or questionnaire, information related to their energy use and program participation. Any information provided in these interviews or questionnaires that are later made public will not be associated with the participant's name.
5. Any provision of the Company's rules and regulations applicable to the Company's Residential Tariffs also apply to ERPP participants.
6. Participants will not be subject to late payment penalties while participating in the program.

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2. Applicants agree to apply for weatherization assistance, if eligible, and for any other available energy assistance programs.

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June 2, 2017  
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February 22, 2017

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Issued by: Darrin R. Ives, Vice President

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Service Commission  
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1200 Main, Kansas City, MO 64105



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 9.17 Economic Relief Pilot Program (Continued)

**D. AVAILABILITY:**

Service under this rate schedule shall be available to up to 1,000 participants in the Company's service area who satisfy the following eligibility requirements:

1. Participant must be a customer receiving residential service under the Company's Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory.
2. Participant's annual household income must be verified initially, and annually thereafter, as being no greater than 185 percent (185%) of the federal poverty level.
3. Participants who have outstanding arrearages will enter special pay agreements as mutually agreed to by both the Participant and the Company.
4. Participants must provide, via an interview or questionnaire, information related to their energy use and program participation. Any information provided in these interviews or questionnaires that is later made public will not be associated with the participant's name.
5. Any provision of the Company's rules and regulations applicable to the Company's Schedule MO910, MO920 or MO922 customers for the L&P territory or Schedule MO860 or MO870 customers for the MPS territory will also apply to ERPP participants.
6. Participants will not be subject to late payment penalties while participating in the program.

**E. ENERGY ASSISTANCE:**

1. Participants who have not previously completed an application for a LIHEAP ("Low-Income Home Energy Assistance Program") grant agree to apply for a LIHEAP grant when such grants become available. The Company, through the Agencies, shall assist ERPP participants with completion of LIHEAP application forms when such assistance is requested.
2. Applicants agree to apply for any other available energy assistance programs identified by the Company.

Issued: July 8, 2009  
Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-62.17  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-62.17  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

9.17 Economic Relief Pilot Program (Continued)

F. CREDIT AMOUNT:

Participants shall receive the available ERPP credit for so long as the participant continues to meet the ERPP eligibility requirements and reapplies to the program as required.

Participants shall receive the ERPP credit in the amount of each participant's average bill for the most recent 12 months bills, not to exceed \$65 per month. The credit amount will be determined by the Company at the time of enrollment.

G. DISCONTINUANCE AND REINSTATEMENT:

The Company will discontinue a participant's ERPP credit for any of the following reasons:

1. If the Company, through the Agencies, determines the participant no longer meets the eligibility requirements set forth in this tariff.
2. If the participant submits a written request to the Company asking that the ERPP credit be discontinued.
3. If the participant does not conform to the Company's rules and regulations as approved by the Missouri Public Service Commission, and as a result the participant has service discontinued.

Reinstatement of the ERPP credit following discontinuance in the above circumstances and after the participant again meets the eligibility requirements will be at the discretion of the Company.

H. MISAPPLICATION OF THE ERPP CREDIT:

Providing incorrect or misleading information to obtain the ERPP credit shall constitute a misapplication of the ERPP credit. If this occurs the Company may discontinue the ERPP credit and rebill the account for the amount of all ERPP credits received by the participant. Failure to reimburse the Company for the misapplication of the ERPP credits may result in termination of customer's electric service pursuant to the Company's rules and regulations. However, nothing in this experimental tariff shall be interpreted as limiting the Company's rights under any provisions of any applicable law or tariff.

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October 7, 2019  
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Issued by: Darrin R. Ives, Vice President

1200 Main, Kansas City, MO 64105

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

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For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

9.17 Economic Relief Pilot Program (Continued)

F. CREDIT AMOUNT:

Participants shall receive the available ERPP credit for so long as the participant continues to meet the ERPP eligibility requirements and reapplies to the program as required.

Up to 1,000 participants shall receive the ERPP credit in the amount of each participant's average bill for the most recent 12 months bills, not to exceed \$65 per month. The credit amount will be determined by the Company at the time of enrollment.

G. DISCONTINUANCE AND REINSTATEMENT:

The Company will discontinue a participant's ERPP credit for any of the following reasons:

1. If the Company, through the Agencies, determines the participant no longer meets the eligibility requirements set forth in this tariff.
2. If the participant submits a written request to the Company asking that the ERPP credit be discontinued.
3. If the participant does not conform to the Company's rules and regulations as approved by the Missouri Public Service Commission, and as a result the participant has service discontinued.

Reinstatement of the ERPP credit following discontinuance in the above circumstances and after the participant again meets the eligibility requirements will be at the discretion of the Company.

H. MISAPPLICATION OF THE ERPP CREDIT:

Providing incorrect or misleading information to obtain the ERPP credit shall constitute a misapplication of the ERPP credit. If this occurs the Company may discontinue the ERPP credit and rebill the account for the amount of all ERPP credits received by the participant. Failure to reimburse the Company for the misapplication of the ERPP credits may result in termination of customer's electric service pursuant to the Company's rules and regulations. However, nothing in this experimental tariff shall be interpreted as limiting the Company's rights under any provisions of any applicable law or tariff.

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June 2, 2017  
Missouri Public  
Service Commission  
JE-2017-0232

February 22, 2017

Issued: November 8, 2016  
Issued by: Darrin R. Ives, Vice President

FILED  
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Effective: ~~December 22, 2016~~  
1200 Main, Kansas City, MO 64105

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 9.17 Economic Relief Pilot Program (Continued)

**F. CREDIT AMOUNT:**

Participants shall receive the available ERPP credit for so long as the participant continues to meet the ERPP eligibility requirements and reapplies to the program as required.

Up to 1,000 participants shall receive the ERPP credit in the amount of each participant's average bill for the most recent 12 months bills, not to exceed \$50 per month. The credit amount will be determined by the Company at the time of enrollment.

**G. DISCONTINUANCE AND REINSTATEMENT:**

The Company will discontinue a participant's ERPP credit for any of the following reasons:

1. If the Company, through the Agencies, determines the participant no longer meets the eligibility requirements set forth in this tariff.
2. If the participant submits a written request to the Company asking that the ERPP credit be discontinued.
3. If the participant does not conform to the Company's rules and regulations as approved by the Missouri Public Service Commission, and as a result the participant has service discontinued for  
Schedule MO910, MO920 or MO922 for the L&P territory or  
Schedule MO860 or MO870 for the MPS territory.

Reinstatement of the ERPP credit following discontinuance in the above circumstances and after the participant again meets the eligibility requirements will be at the discretion of the Company.

**H. MISAPPLICATION OF THE ERPP CREDIT:**

Providing incorrect or misleading information to obtain the ERPP credit shall constitute a misapplication of the ERPP credit. If this occurs the Company may discontinue the ERPP credit and rebill the account for the amount of all ERPP credits received by the participant. Failure to reimburse the Company for the misapplication of the ERPP credits may result in termination of customer's electric service pursuant to the Company's rules and regulations. However, nothing in this experimental tariff shall be interpreted as limiting the Company's rights under any provisions of any applicable law or tariff.

Issued: July 8, 2009

Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-62.18  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-62.18  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

9.17 Economic Relief Pilot Program (Continued)

I. OTHER CONDITIONS:

The ERPP program has been designed so that the Company neither profits from nor incurs losses as a result of offering this experimental program.

Costs of administering the program, including those costs charged by the Agencies, shall be paid from the program funds.

The Company will gather and maintain participant data on usage, arrears, payments and other relevant factors to be used in the evaluation of the program.

The Company shall make non-confidential data, as well as any and all program evaluations that are conducted, available to the parties.

The pilot program may be evaluated in any Company rate or complaint case. The evaluation shall be conducted by an independent third party evaluator under contract with the Company, that is acceptable to the Company, Commission Staff and the Public Counsel. The costs of the evaluator shall be paid from the program funds.

If any program funds in excess of actual program expenses remain at the end of the ERPP program, they shall be made available for future ERPP expenditures until exhausted.

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-62.18  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-62.18  
For Missouri Retail Service Area

RULES AND REGULATIONS ELECTRIC
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9.17 Economic Relief Pilot Program (Continued)

I. OTHER CONDITIONS:

The ERPP program has been designed so that the Company neither profits from nor incurs losses as a result of offering this experimental program.

Costs of administering the program, including those costs charged by the Agencies, shall be paid from the program funds.

The Company will gather and maintain participant data on usage, arrears, payments and other relevant factors to be used in the evaluation of the program.

The Company shall make non-confidential data, as well as any and all program evaluations that are conducted, available to the parties.

The pilot program may be evaluated in any Company rate or complaint case. The evaluation shall be conducted by an independent third party evaluator under contract with the Company, that is acceptable to the Company, Commission Staff and the Public Counsel. The costs of the evaluator shall be paid from the program funds.

If any program funds in excess of actual program expenses remain at the end of the ERPP program, they shall be made available for future ERPP expenditures.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

9.17 Economic Relief Pilot Program (Continued)

I. OTHER CONDITIONS:

The ERPP program has been designed so that the Company neither profits from nor incurs losses as a result of offering this experimental program.

Costs of administering the program, including those costs charged by the Agencies, shall be paid from the program funds.

The Company will gather and maintain participant data on usage, arrears, payments and other relevant factors to be used in the evaluation of the program.

The Company shall make non-confidential data, as well as any and all program evaluations that are conducted, available to the parties.

The pilot program may be evaluated in any Company rate or complaint case. The evaluation shall be conducted by an independent third party evaluator under contract with the Company, that is acceptable to the Company, Commission Staff and the Public Counsel. The costs of the evaluator shall be paid from the program funds.

If any program funds in excess of actual program expenses remain at the end of the ERPP program, the Company shall redirect the excess funds to tariffed demand-side management programs.

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Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. 1

4<sup>th</sup>  
3<sup>rd</sup>

Revised Sheet No. R-62.19  
Revised Sheet No. R-62.19

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**9.18 Solar Photovoltaic Rebate Program**

**PURPOSE**

The purpose of this Solar Photovoltaic Rebate Program (Schedule SR or Program) is to implement the solar rebate established through §393.1670 RSMo and to establish the terms, conditions and procedures which the Company will rely on in accepting rebate applications and authorizing rebate payments to eligible participants for a qualifying solar electric system.

**AVAILABILITY**

Except as otherwise provided herein, the Program is available to any Customer that qualifies as a Customer-Generator under the Company's Net Metering Interconnection Agreement tariff, the Company's Cogeneration tariff, or under any other facilities interconnection agreement and is currently receiving service under any generally available retail rate schedule. Funds for the Program will be limited by the Company based on the limits of §393.1670, RSMo, and Net Metering Interconnection Agreement or Cogeneration tariff.

Details concerning the current Rebate Offer levels are posted on the Company's website at [www.kcpl.com](http://www.kcpl.com) and will be updated monthly.

Retail customers (customer) of Company are eligible for the solar rebate with the following limitations and conditions:

1. The customer must be an active account on the Company's system.
2. The System must be permanently installed on the customer's premise.
3. The customer must declare the installed System will remain in place on the account holder's premise for a minimum of ten (10) years.
4. The solar modules and inverters shall be new equipment and include a manufacturer's warranty of ten (10) years.
5. Customers who seek to install and interconnect Solar Electric Systems may be eligible to receive a rebate based on the size of the new or expanded system up to a maximum of twenty-five (25) kilowatts (kW) per residential account and up to a maximum of one hundred fifty (150) kW per non-residential account.
6. The System or expansion of an existing System must not become operational until after December 31, 2018 and must become operational on or before December 31, 2023.
7. The System shall meet all requirements of either: a) Net Metering Interconnection Application Agreement or b) Cogeneration Purchase Schedule.
8. The system must include a "Grid Support Utility Interactive Inverter" or inverters from Go Solar California's approved list.
9. The System must be situated in a location where a minimum of eighty-five percent (85%) of the solar resource is available to the System.

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Issued by: Darrin R. Ives, Vice President

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1200 Main, Kansas City, MO. 64105  
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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as L&P and MPS

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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9.18 Solar Photovoltaic Rebate Program

A. PURPOSE:

The Solar Photovoltaic Rebate Program (SPRP or Program) provides rebates to Missouri electric utility retail customers, pursuant to §393.1030, RSMo, who install new or expanded Solar Electric Systems that become operational after December 31, 2009.

B. AVAILABILITY:

The Program is available to any Customer that:

- Qualifies as a Customer-Generator under the Company's Net Metering Rider Electric tariff;
- Is currently receiving service under any generally available retail rate schedule;
- Is not delinquent or in default on account at the time of rebate processing; and
- Has completed the required rebate application.

The Company will pay solar rebates for all valid applications received by the Company by November 15, 2013 at 10 AM CST, which are preapproved by the Company and which result in the installation and operation of a Solar Electric System pursuant to the Company's rules and tariffs. Applications received after November 15, 2013 at 10 AM CST may receive a solar rebate payment if the total amount of solar rebates paid by the Company for those applications received on or before November 15, 2013 at 10 AM CST are less than \$50,000,000.

C. DEFINITIONS:

Solar Electric System – a permanently installed, new or expanded system, interconnected and operated in parallel phase and synchronization with an electric utility that has been approved for interconnection by said electric utility, which uses solar modules to convert light into electricity. As installed, the Solar Electric System shall be situated in a location where a minimum of eighty-five percent (85%) of the solar resource is available to the system as verified by the Customer or the Customer's installer at the time of installation. Systems are declared by the Customer to remain in place on the Customer's premises for the duration of its useful life which shall be deemed to be ten (10) years unless determined otherwise by the Commission. The system must consist of equipment that is commercially available and factory new when installed on the Customer's premises and the principal system components (i.e. photovoltaic modules and inverters and excluding battery components) shall be covered by a functional warranty from the manufacturer for a minimum period of ten (10) years.

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC****9.18 Solar Photovoltaic Rebate Program****A. PURPOSE:**

The Solar Photovoltaic Rebate Program (SPRP or Program) provides rebates to Missouri electric utility retail customers, pursuant to §393.1030, RSMo, who install new or expanded Solar Electric Systems that become operational after December 31, 2009.

**B. PURPOSE:**

The Program is available to any Customer that qualifies as a Customer-Generator under the Company's Net Metering Rider Electric tariff, is currently receiving service under any generally available retail rate schedule, with an account that is not delinquent or in default at the time of rebate processing, and has completed the required rebate application. Funds for the Program will be limited by the Company based on the limits of §393.1030, RSMo, 4CSR 240-20.100, or the Company's Net Metering Rider.

**C. DEFINITIONS:**

Solar Electric System – a permanently installed, new or expanded system, interconnected and operated in parallel phase and synchronization with an electric utility that has been approved for interconnection by said electric utility, which uses solar modules to convert light into electricity. As installed, the Solar Electric System shall be situated in a location where a minimum of eighty-five percent (85%) of the solar resource is available to the system as verified by the Customer or the Customer's installer at the time of installation. Systems are declared by the Customer to remain in place on the Customer's premises for the duration of its useful life which shall be deemed to be ten (10) years unless determined otherwise by the Commission. The system must consist of equipment that is commercially available and factory new when installed on the Customer's premises and the principal system components (i.e. photovoltaic modules and inverters and excluding battery components) shall be covered by a functional warranty from the manufacturer for a minimum period of ten (10) years.

**D. PROGRAM REBATE:**

Customers with installed and interconnected Solar Electric Systems may be eligible to receive a rebate of two (\$2) dollars per installed watt up to a maximum of twenty-five (25) kilowatts (kW) per retail account (\$50,000). For the purpose of determining the amount of rebate, the Solar Electric System wattage rating will be the direct current wattage rating provided by the original manufacturer. Customers will be required to complete a rebate application. Applications will be accepted for pre-approval starting January 1, 2010. Customers will be notified in writing, by letter or email, that the rebate application has been accepted or that the rebate application has not been accepted.

**CANCELLED**

June 8, 2014

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Issued by: Darrin R. Ives, Senior Director

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Missouri Public  
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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 9.18 Solar Photovoltaic Rebate Program

## A. PURPOSE:

The Solar Photovoltaic Rebate Program (SPRP or Program) provides rebates to Missouri electric utility retail customers, pursuant to §393.1030, RSMo, who install new or expanded Solar Electric Systems that become operational after December 31, 2009.

## B. PURPOSE:

The Program is available to any Customer currently receiving service under any generally available retail rate schedule, with an account that is not delinquent or in default at the time of rebate processing, and has completed the required rebate application. Funds for the Program will be limited by the Company based on the limits of §393.1030, RSMo, 4CSR 240-20.100, or the Company's Net Metering Rider.

## C. DEFINITIONS:

Solar Electric System – a permanently installed, new or expanded system, interconnected and operated in parallel phase and synchronization with an electric utility that has been approved for interconnection by said electric utility, which uses solar modules to convert light into electricity. As installed, the Solar Electric System shall be situated in a location where a minimum of eighty-five percent (85%) of the solar resource is available to the system as verified by the Customer or the Customer's installer at the time of installation. Systems are declared by the Customer to remain in place on the Customer's premises for the duration of its useful life which shall be deemed to be ten (10) years unless determined otherwise by the Commission. The system must consist of equipment that is commercially available and factory new when installed on the Customer's premises and the principal system components (i.e. photovoltaic modules and inverters and excluding battery components) shall be covered by a functional warranty from the manufacturer for a minimum period of ten (10) years.

## D. PROGRAM REBATE:

Customers with installed and interconnected Solar Electric Systems may be eligible to receive a rebate of two (\$2) dollars per installed watt up to a maximum of twenty-five (25) kilowatts (kW) per retail account (\$50,000). For the purpose of determining the amount of rebate, the Solar Electric System wattage rating will be the direct current wattage rating provided by the original manufacturer. Customers will be required to complete a rebate application. Applications will be accepted for pre-approval starting January 1, 2010. Customers will be notified in writing, by letter or email, that the rebate application has been accepted or that the rebate application has not been accepted.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 9.18 Solar Photovoltaic Rebate Program

**A. PURPOSE:**

The Solar Photovoltaic Rebate Program (SPRP or Program) provides rebates to Missouri electric utility retail customers, pursuant to §393.1030, RSMo, who install new or expanded Solar Electric Systems that become operational after December 31, 2009.

**B. PURPOSE:**

The Program is available to any Customer currently receiving service under any generally available retail rate schedule, with an account that is not delinquent or in default at the time of rebate processing, and has completed the required rebate application. Funds for the Program will be limited by the Company based on the limits of §393.1030, RSMo and the subsequent rules establish by the Commission or the Company's Net Metering Rider.

**C. DEFINITIONS:**

Solar Electric System – a permanently installed, new or expanded system, interconnected and operated in parallel phase and synchronization with an electric utility that has been approved for interconnection by said electric utility, which uses solar modules to convert light into electricity. Systems are declared by the Customer to remain in place on the Customer's premises for the duration of its useful life which shall be deemed to be ten (10) years unless determined otherwise by the Commission. The system must consist of equipment that is commercially available and factory new when installed on the Customer's premises and the principal system components (i.e. photovoltaic modules and inverters) shall be covered by a functional warranty from the manufacturer for a minimum period of ten (10) years. Principal system components must be of those certified by the California Energy Commission and appear on their List of Eligible Equipment.

**D. PROGRAM REBATE:**

Customers with installed and interconnected Solar Electric Systems may be eligible to receive a rebate of two (\$2) dollars per installed watt up to a maximum of twenty-five (25) kilowatts (kW) per retail account (\$50,000). Customers will be required to complete a rebate application. Applications will be accepted for pre-approval starting January 1, 2010. Customers will be notified in writing, by letter or email, that the rebate application has been accepted or that the rebate application has not been accepted. The Customer must notify the Company when the Solar Electric System is ready for interconnection. The Company will verify the Solar Electric System installation at the time of interconnection. A rebate payment will be issued within thirty (30) days of verification. Rebates will be paid on a first-come, first-served basis, as determined by the Solar Electric Systems operational date. Any rebate applications that are received in a particular calendar year but not approved due to Program funding limitations will be the first applications considered in the following calendar year. Applications accepted by the Company will expire 12 months after receipt if the Customer has not satisfied the terms of this tariff or if the Solar Electric System has not become operational. All Application forms may be obtained from the Company's website [www.KCPL.com](http://www.KCPL.com).

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October 1, 2010  
Missouri Public  
Service Commission  
JI-2011-0140

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 3<sup>rd</sup>  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup>

Revised Sheet No. R-62.20  
Revised Sheet No. R-62.20

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**9.18 Solar Photovoltaic Rebate Program (Continued)**

**DEFINITIONS**

Business Social Service Program - Non-profit businesses that receive general electric service and are primarily used for low-income public social services such as food banks, food pantries, soup kitchens, homeless shelters, employment services, worker training, job banks and child care or otherwise determined by the Company.

Completion Requirements – All System installation and final documentation requirements as defined on Company’s website [www.kcpl.com](http://www.kcpl.com) for an Interconnection Application and Solar Rebate Application provided to Company including but not limited to the System installation date, all required signatures, approval of the local inspection authority having jurisdiction (if applicable), and System photo(s).

Interconnection Application – Section A. through Section H. where applicable in the “Net Metering Interconnection Application Agreement” which can be obtained from Company’s website [www.kcpl.com](http://www.kcpl.com).

Operational Date – The date that the Company installs a bi-directional meter and/or permits parallel operation of the System with Company’s electrical distribution system in accordance with Company’s Net Metering Agreement or Cogeneration Agreement and respective tariffs.

Qualification Date – The date and time that determines a customer’s relative position in the Reservation Queue and is recorded when all Solar Rebate Application information has been entered into the online portal and the Solar Rebate Application is accepted by Company. The Qualification Date for paper or email copies of Solar Rebate Application information received by Company will be based on when the information is manually entered by Company into the online portal.

Rebate Offer – Company’s written communication to customer, by letter or email, confirming that solar rebate funding is available for a Solar Rebate Application submitted by customer.

Reservation Queue – The list of all accepted Solar Rebate Applications that have been received by Company which have not received a Rebate Offer and have not expired and have not been paid a Solar Rebate.

Solar Rebate Application – Basic customer and System information necessary to receive approval of a Rebate Offer from Company as defined on Company’s website [www.kcpl.com](http://www.kcpl.com) provided to Company including but not limited to accurate account number, name and service address matching customer billing information, all fields of the Solar Rebate Application, and for accounts not receiving service under a residential rate, a taxpayer information form from the customer.

System – Qualifying solar electric system.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 9.18 Solar Photovoltaic Rebate Program (Continued)

## D. PROGRAM REBATE:

Customers with installed and interconnected Solar Electric Systems may be eligible to receive a rebate based on the size of the system up to a maximum of twenty-five (25) kilowatts (kW) per retail account. For the purpose of determining the amount of rebate, the Solar Electric System wattage rating will be the direct current wattage rating provided by the original manufacturer. Customers will be required to complete a rebate application. Applications will be accepted for pre-approval starting January 1, 2010. Customers will be notified in writing, by letter or email, that the rebate application has been accepted or that the rebate application has not been accepted. Complete and accurate rebate applications received by the Company on or before December 31<sup>st</sup> of any year and for which the system becomes operational on or before June 30<sup>th</sup> of the following year, will be eligible for a solar rebate according to the following schedule:

Application Received on or before December 31 <sup>st</sup> of the year	Operational on or before June 30 <sup>th</sup> of the year*	Rebate Rate per Watt
2013	2014	\$2.00
2014	2015	\$1.50
2015	2016	\$1.00
2016	2017	\$0.50
2017	2018	\$0.50
2018	2019	\$0.50
2019	2020	\$0.25

\*Rebates will be paid if the Customer meets all requirements but the operational date is missed due to actions by the Company.

The Customer must notify the Company when the Solar Electric System is ready for interconnection. The Company will verify the Solar Electric System installation at the time of interconnection. A rebate payment will be issued within thirty (30) days of verification. If full operation is not achieved within six (6) months of acceptance of the rebate application, in order to keep eligibility for the rebate offer, the Customer must file a report with the Company demonstrating substantial project progress and indicating continued interest in the rebate. The six (6)-month report shall include proof of purchase of the majority of the solar electric system components, partial system construction, and building permit if required by the jurisdictional authority. Customers who do not demonstrate substantial progress within six (6) months of receipt of the rebate offer, or achieve full operation within one (1) year of receipt of rebate offer, will be required to reapply for any solar rebate.

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KCP&L Greater Missouri Operations Company  
KANSAS CITY, MO 64106

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 9.18 Solar Photovoltaic Rebate Program (Continued)

## D. PROGRAM REBATE (continued):

The Customer must notify the Company when the Solar Electric System is ready for interconnection. The Company will verify the Solar Electric System installation at the time of interconnection. A rebate payment will be issued within thirty (30) days of verification. If full operation is not achieved within six (6) months of acceptance of the rebate application, in order to keep eligibility for the rebate offer, the Customer must file a report with the Company demonstrating substantial project progress and indicating continued interest in the rebate. The six (6)-month report shall include proof of purchase of the majority of the solar electric system components, partial system construction, and building permit if required by the jurisdictional authority. Customers who do not demonstrate substantial progress within six (6) months of receipt of the rebate offer, or achieve full operation within one (1) year of receipt of rebate offer, will be required to reapply for any solar rebate.

Rebates will be paid on a first-come, first-served basis, as determined by the Solar Electric Systems operational date. Any rebate applications that are received in a particular calendar year but not approved due to Program funding limitations will be the first applications considered in the following calendar year. Applications accepted by the Company will expire 12 months after receipt if the Customer has not satisfied the terms of this tariff or if the Solar Electric System has not become operational. All Application forms may be obtained from the Company's website [www.KCPL.com](http://www.KCPL.com).

## E. SOLAR ELECTRIC SYSTEM INTERCONNECTION AND INSPECTION:

Interconnection of the Solar Electric System shall be made under the Company's Net Metering Rider tariff approved by the Commission. The Solar Electric System shall meet all of the requirements of the Net Metering Rider to be considered for rebate under this Program.

The Company reserves the right to audit and inspect Customer owned Solar Electric Systems for which it has paid a rebate, at any reasonable time, with prior notice of at least three (3) business days provided to the Customer. Advance notice is not required if there is reason to believe the Solar Electric System poses a safety risk to the Customer, the premises, the Company's electrical system or the Company's personnel.

## F. SOLAR RENEWABLE ENERGY CREDIT (S-REC):

The Customer retains ownership of all S-REC's created by the operation of the solar electric system. The Company may at its discretion, offer a standard contract for the purchase of S-RECs created by the customer's installed solar electric system.

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Issued by: Curtis D. Blanc, Sr. Director

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

9.18 Solar Photovoltaic Rebate Program (Continued)

D. PROGRAM REBATE: (Continued)

For the purpose of determining the amount of rebate, the Solar Electric System wattage rating shall be established as the direct current wattage rating provided by the original manufacturer, as adjusted using the California Energy Commission's AC rating (CEC AC) as follows:

$$\text{CEC AC System Rating (kW)} = \text{Quantity of Solar Modules} \times \text{CEC Rating of Solar Modules} \times \text{CEC Inverter Efficiency}$$

E. SOLAR ELECTRIC SYSTEM INTERCONNECTION AND INSPECTION:

Interconnection of the Solar Electric System shall be made under the Company's Net Metering Rider tariff approved by the Commission. The Solar Electric System shall meet all of the requirements of the Net Metering Rider to be considered for rebate under this Program.

The Company reserves the right to audit and inspect Customer owned Solar Electric Systems for which it has paid a rebate, at any reasonable time, with prior notice of at least three (3) business days provided to the Customer. Advance notice is not required if there is reason to believe the Solar Electric System poses a safety risk to the Customer, the premises, the Company's electrical system or the Company's personnel.

F. SOLAR RENEWABLE ENERGY CREDIT (S-REC):

The Customer retains ownership of all S-REC's created by the operation of the solar electric system.

G. RENEWABLE ENERGY STANDARD RULEMAKING:

This program is established in advance of the Renewable Energy Standard Rulemaking and may be subject to change given the outcome of that effort. This tariff will be revised to comply with the final rule. Rebates and S-REC purchases negotiated under this program and before the final rule is enacted, will be held to the terms and conditions in place at the time of the transaction.

CANCELLED  
October 1, 2010  
Missouri Public  
Service Commission  
JI-2011-0140



**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup>  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-62.21  
Original Sheet No. R-62.21

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**9.18 Solar Photovoltaic Rebate Program (Continued)**

**REBATE RATE SCHEDULE**

Subject to the Availability and other provisions of this Program, Systems will be eligible for a solar rebate according to the following schedule:

Application Received on or After:	Operational:	Rebate Rate per Watt
October 15, 2018	June 30, 2019 or before	\$0.50
October 15, 2018	On July 1, 2019 through December 31, 2023	\$0.25
October 15, 2018	January 1, 2024 or after	\$0.00

If a customer has satisfied all of the System Completion Requirements by June 30th, 2019 or by December 31, 2023, but the Company is not able to complete all of the Company's steps needed to establish an Operational Date on or before the respective dates, the rebate rate will be determined based on the date the Completion Requirements were met by customer. If it is subsequently determined that the customer or the System did not satisfy all Completion Requirements on or before the respective date, the rebate rate will be determined based on the Operational Date.

**REBATE PAYMENT PERIODS AND FUNDING LEVELS**

Rebate applications will be approved on a first-come, first-served basis. Any rebate applications that are received but not approved due to Program funding limitations will be placed in the Reservation Queue and considered eligible for solar rebates should program funding become available. Company will not be obligated to make Rebate Offers exceeding \$8.0 million cumulatively over the five (5) calendar years 2019-2023.

The Company will reserve \$500,000 of available solar rebates for Customers that qualify under the definition of Business Social Service Programs until June 30, 2020. At that time any portion remaining will be made available to all Customers.

**SOLAR REBATE APPLICATION, QUALIFICATION DATE & REBATE COMMITMENT**

All Customers may submit applications beginning October 15, 2018 at 8:00 AM CST on a first come, first-served basis.

Only one (1) Solar Rebate Application may be active for an account at any time. The capacity of a Solar Rebate Application may be revised lower but may not be increased. Either an increase in the capacity of an existing Solar Rebate Application or the submission of a new Solar Rebate Application will automatically cancel any previous Solar Rebate Application for the account. The online portal will attempt, to the extent practical, to alert the customer or developer that the action being taken will generate a new Qualification Date and cancel any existing Qualification Date before accepting the Solar Rebate Application and assigning a new Qualification Date.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 9.18 Solar Photovoltaic Rebate Program (Continued)

## D. PROGRAM REBATE (continued):

Rebates will be paid on a first-come, first-served basis, as determined by the Solar Electric Systems operational date. Any rebate applications that are received in a particular calendar year but not approved due to Program funding limitations will be the first applications considered in the following calendar year. Applications accepted by the Company will expire 12 months after receipt if the Customer has not satisfied the terms of this tariff or if the Solar Electric System has not become operational. All Application forms may be obtained from the Company's website [www.KCPL.com](http://www.KCPL.com).

## E. SOLAR ELECTRIC SYSTEM INTERCONNECTION AND INSPECTION:

Interconnection of the Solar Electric System shall be made under the Company's Net Metering Rider tariff approved by the Commission for customer-owned renewable generation. The Solar Electric System shall meet all of the requirements of the Net Metering Rider to be considered for rebate under this Program.

The Company reserves the right to audit and inspect Customer owned Solar Electric Systems for which it has paid a rebate, at any reasonable time, with prior notice of at least three (3) business days provided to the Customer. Advance notice is not required if there is reason to believe the Solar Electric System poses a safety risk to the Customer, the premises, the Company's electrical system or the Company's personnel.

## F. SOLAR RENEWABLE ENERGY CREDIT (S-REC):

For rebates paid on and after August 28, 2013 and as a condition of receiving a rebate, customers shall transfer to the electric utility all right, title, and interest in and to the renewable energy credits associated with the new or expanded solar electric system that qualified the customer for the solar rebate for a period of ten years from the date the electric utility confirmed that the solar electric system was installed and operational. For a Solar Electric System of ten kilowatts (10 kW) and larger and as a condition of receiving a rebate, the Customer must execute and submit an affidavit for the Company's use in complying with §393.1030 RSMo.

The number of S-RECs produced annually by Solar Electric Systems will be determined by Company using PVWatts software developed by the U.S. Department of Energy (DOE) with the result rounded to the tenths digit.

The Company may at its discretion, offer a standard contract for the purchase of S-RECs created by the Solar Electric Systems operational prior to August 28, 2013.

CANCELLED  
October 15, 2018  
Missouri Public  
Service Commission  
EE-2019-0056; JE-2019-0028

November 18, 2013

Issued: November 8, 2013  
Issued by: Darrin R. Ives, Vice President

~~Effective: December 8, 2013~~

Filed  
Missouri Public  
Service Commission  
ET-2014-0028; YE-2014-0214

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-62.22  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-62.22  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

9.18 Solar Photovoltaic Rebate Program (Continued)

SOLAR REBATE APPLICATION, QUALIFICATION DATE & REBATE COMMITMENT (Continued)

A Solar Rebate Application and an Interconnection Application do not need to be submitted at the same time. A Rebate Offer can be made by Company without an Interconnection Application having been previously submitted. Customers or developers submitting Interconnection Applications prior to Company accepting Solar Rebate Applications may submit a Solar Rebate Application provided the System did not and does not have an Operational Date on or before December 31, 2018. Customers who receive a rebate offer from the Company will be required to submit an applicable interconnection agreement or make request for a facilities interconnection agreement within ninety-days of receiving a rebate offer. Failure to do so will result in the withdrawal of the rebate offer. Any customer who has their rebate withdrawn will be required to resubmit a rebate application.

Company will only make a Rebate Offer to a customer that has been assigned a Qualification Date. At the time that a Solar Rebate Application is accepted by Company, Company will notify the customer and developer in writing, by letter or email, that:

- 1. Solar rebate funds have been committed for their System, or
- 2. The solar rebate funds are fully subscribed and their Solar Rebate Application has been placed in the Reservation Queue.

To the extent possible, Company will also provide an "instant" notification of the above at the time the Solar Rebate Application is received.

A Solar Rebate Application will expire twelve (12) months after it has been accepted by Company if a Rebate Offer has not been made by Company.

A Rebate Offer will expire if the System has not met all Completion Requirements upon the earlier of:

- 1. Twelve (12) months from the date of the Rebate Offer, or
- 2. December 31, 2023.

SOLAR RENEWABLE ENERGY CREDIT (S-REC)

For rebates paid on and after January 1, 2019 and as a condition of receiving a rebate, customers shall transfer to the electric utility all right, title, and interest in and to the renewable energy credits associated with the new or expanded solar electric system that qualified the customer for the solar rebate for a period of ten years from the date the electric utility confirmed that the solar electric system was installed and operational.

The number of S-RECs produced annually by the System will be determined by the Company using PVWatts software developed by the U.S. Department of Energy (DOE) with the result rounded to the tenths digit.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1

Original Sheet No. R-62.22

Canceling P.S.C. MO. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

9.18 Solar Photovoltaic Rebate Program (Continued)

**G. DISCLAIMER CONCERNING POSSIBLE FUTURE RULES AND/OR RATE CHANGES AFFECTING YOUR SOLAR ELECTRIC SYSTEM**

1. Your Solar Electric System is subject to the current rates, rules and regulations by the Missouri Public Service Commission ("Commission"). The Commission may alter its rules and regulations and/or change rates in the future. If this occurs, your Solar Electric System is subject to those changes and you will be responsible for paying any future increases to electricity rates, charges or service fees from KCP&L Greater Missouri Operations Company.

2. KCP&L Greater Missouri Operations Company's electricity rates, charges and service fees are determined by the Commission and are subject to change based upon the decision of the Commission. These future adjustments may positively or negatively impact any potential savings or the value of your Solar Electric System.

3. Any future electricity rate projections which may be presented to you are not produced, analyzed or approved by KCP&L Greater Missouri Operations Company or the Commission. They are based on projections formulated by external third parties not affiliated with KCP&L Greater Missouri Operations Company or the Commission.

Installer's signature \_\_\_\_\_

Print Installer's Name \_\_\_\_\_

Date Signed \_\_\_\_\_

Customer-Generator's signature \_\_\_\_\_

Print Customer-Generator's Name \_\_\_\_\_

Date Signed \_\_\_\_\_

CANCELLED  
October 15, 2018  
Missouri Public  
Service Commission  
EE-2019-0056; JE-2019-0028

FILED  
Missouri Public  
Service Commission February 22, 2017  
ER-2016-0156; YE-2017-0068

Issued: November 8, 2016  
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Effective: ~~December 22, 2016~~  
1200 Main, Kansas City, MO 64105

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1

Original Sheet No. R-62.23

Canceling P.S.C. MO. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**9.18 Solar Photovoltaic Rebate Program (Continued)**

**SOLAR ELECTRIC SYSTEM INTERCONNECTION AND INSPECTION**

Interconnection of the Solar Electric System shall be made under the Net Metering Interconnection Agreement tariff, the Company's Cogeneration Purchase Schedule, as approved by the Commission for customer-owned renewable generation or under any other facilities interconnection agreement. The Solar Electric System shall meet all of the requirements of applicable tariffs and agreements to be considered for rebate under this Program.

The Company reserves the right to physically audit Customer owned Solar Electric Systems for which it has paid a rebate, at any reasonable time, with prior notice of at least three (3) business days provided to the Customer.

**SOLAR REBATE APPLICATION**

Customer-Generator's Name: \_\_\_\_\_

Customer-Generator's Address: \_\_\_\_\_

Customer-Generator's Account #: \_\_\_\_\_

Property Owner (if different from above):

Qualification as a Business Social Service (if applicable): \_\_\_\_\_

Installer (if applicable): \_\_\_\_\_

Generator System Size (kW DC): \_\_\_\_\_

Interconnection Type (select one):

Net Metered (≤100 kW DC)    Cogeneration (≤100 kW DC)    Facilities Interconnection (>100 kW DC)

Expected Operational Date: \_\_\_\_\_

Tax Identification Number (if applicable): \_\_\_\_\_

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

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Issued by: Darrin R. Ives, Vice President

Effective: October 15, 2018  
1200 Main, Kansas City, MO 64105

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**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1  
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**Original Sheet No.** R-62.24  
**Sheet No.** \_\_\_\_\_

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**9.18 Solar Photovoltaic Rebate Program (Continued)**

**Solar Rebate Declaration**

I understand by signing this Solar Rebate Application that I am not guaranteed a solar rebate. I understand that this program, and the rebates to be paid out, are available on first-come, first-served basis and that the rebate is paid out in accordance with the aforementioned rebate schedule. I understand that failure to meet the schedules in this tariff may result in a reduced rebate total or no rebate even if an application had been approved. I understand I may receive an IRS Form related to my rebate amount, if approved (Please consult your tax advisor with any questions.)

I understand that as a condition of receiving a solar rebate, I am transferring to GMO, all rights, title, and interest in and to the solar renewable energy credits (SRECs) associated with the new or expanded solar electric system that qualified the customer for the solar rebate for a period of ten years (10) from the date GMO confirmed that the solar electric system was installed and operational. I understand that, for systems of ten kilowatts (10 kW DC) or greater, a notarized affidavit must be provided to GMO, in addition to this declaration, before GMO will make a rebate payment.

I understand that the System must be permanently installed on the applicant's premises, remain in place for a minimum of 10 years and the system shall be situated in a location where a minimum of eighty-five percent (85%) of the solar resource is available to the solar system for a valid application. In addition, the following required documents to receive a solar rebate are to be attached OR provided before GMO authorizes the rebate payment:

- Copies of detail receipts/invoices with purchase date circled
- Copies of detail spec sheets on each component
- Copies of proof of warranty sheet (minimum of ten (10) year warranty)
- Photo(s) of completed system
- Completed Taxpayer Information Form
- Customer Affidavit

I understand the equipment must be new when installed, commercially available, and carry a minimum 10-year warranty.

I understand the DC wattage rating provided by the original manufacturer and as noted in section H of the Net Metering Interconnection Application Agreement will be used to determine rebate amount.

The undersigned warrants, certifies, and represents that the information provided in this form is true and correct to the best of my knowledge; and the installation meets all applicable tariff and Program requirements.

Customer-Generator's Name: \_\_\_\_\_

Customer-Generator's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. \_\_\_\_\_

Original Sheet No. R-62.25  
Sheet No. \_\_\_\_\_

For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

9.18 Solar Photovoltaic Rebate Program (Continued)

**Solar Rebate Affidavit (Required For Solar Installations only)**

I \_\_\_\_\_, certify that I am the Customer-Generator and the Solar system installed matches the design submitted.

Customer has the legal right and authority to transfer the Solar Energy Renewable Credits ("SRECs") to the Company, the SRECs were derived from a Missouri eligible technology, the SRECs being transferred to the Company have not been sold or promised for sale to any other party, nor have they been used to meet the requirements of any other local or state mandate; and 3) the SRECs will not be offered for sale or sold to any other party for ten years from the system operational date.

The undersigned warrants, certifies, and represents that the information provided in this form is true and correct to the best of my knowledge; and the installation meets all Missouri Net Metering and Solar Electric Rebate program requirements.

IN WITNESS WHEREOF, I HAVE EXECUTED THIS DOCUMENT ON BEHALF  
OF \_\_\_\_\_ ON THIS \_\_\_\_\_ DAY OF \_\_\_\_\_ 20\_\_

\_\_\_\_\_  
Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Company Name

Subscribed and sworn to before me, a notary public, by the above named affiant this \_\_\_\_\_  
Day of \_\_\_\_\_.

\_\_\_\_\_  
Notary Public

CANCELLED  
October 7, 2019  
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Issued: August 27, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: October 15, 2018  
1200 Main, Kansas City, MO 64105

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Missouri Public  
Service Commission  
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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 7th Revised Sheet No. R-63  
 Canceling P.S.C. MO. No. 1 6th Revised Sheet No. R-63

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

<b>RULES AND REGULATIONS ELECTRIC</b>
---

## 10.01 Summary of Types and Amount of Reimbursements Allowed

## Energy Efficiency and Demand Response Programs and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>
10.03 (E)	Income-Eligible Weatherization	Weatherization Assistance	Up to \$6,500	per home
10.04 (E)5	Energy Star® New Homes	HERS Inspection	Up to \$750	per new home
10.04 (E)6	Energy Star® New Homes	Energy Star®	Up to \$800	per new home
10.04 (C)	Energy Star® New Homes: Annual Maximum per builder or per development is \$150,000			
10.05 (D)	Bldg Operator Certification	Tuition	\$575	per level
10.07 (F)	Air Conditioning Upgrade Rebate	Replacement Cooling System SEER 14 or 15	\$650	per unit
		Replacement Cooling System SEER 16.0 or above	\$850	per until
10.10 (E)	Home Performance With Energy Star®	Residential Audit and Prescriptive Measures	Up to \$600	per home
10.11 (E)	Commercial and Industrial Custom Rebate	All Classes New and Retrofit	Up to \$250,000	per customer per program year
10.13 (F)	Residential Lighting and Appliance	Eligible Lighting and Appliance Measures	\$10-\$100	per measure
10.15 (E)	Multi-Family Rebate	Energy Efficient Products	Up to \$250,000	per participant
10.16 (F)	Commercial & Industrial Prescriptive Rebate	All Classes Retrofit	Up to \$250,000	one rebate per measure per premise every 5 years
10.17 (E)	Appliance Turn-In	Removal of Inefficient Secondary Appliances	\$75	per unit for up to 3 units
10.18 (D)	Home Lighting Rebate	Instant In-store Rebate	\$1.30 to \$2.00	per CFL lamp
			\$4.00 to \$7.00	per LED lamp

CANCELLED  
 October 7, 2019  
 Missouri Public  
 Service Commission  
 EN-2020-0064; JE-2020-0046

Issued: June 20, 2019  
 Issued by: Darrin R. Ives, Vice President

Effective: July 20, 2019  
 1200 Main, Kansas City, MO 64105

FILED  
 Missouri Public  
 Service Commission  
 EO-2019-0132; YE-2019-0227



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 ~~5th~~ ~~6th~~ Revised Sheet No. R-63  
Canceling P.S.C. MO. No. 1 ~~4th~~ ~~5th~~ Revised Sheet No. R-63

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

10.01 BUSINESS DEMAND-SIDE MANAGEMENT

**PURPOSE:**

The Business Demand-Side Management (DSM) Programs (Programs), which consist of six programs, are designed to encourage business customers to proactively use energy in such a way as to reduce consumption of electricity, or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

**AVAILABILITY:**

Except as otherwise provided in the terms governing a particular program, these Programs are available to any of KCP&L Greater Missouri Operations Company's customers served under GS, SGS, LGS or LPS rate schedules. The Programs are not available to customers electing to opt-out of DSM program funding under 4 CSR 240-20.094(7), and monetary incentives that otherwise would be payable under a program are not available to those that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

A customer may elect not to participate (opt-out) in an electric utility's DSM programs under 4 CSR 240-20.094(7) if they:

- Have at least one account with a demand of 5,000 kW in the previous 12 months with that electric utility, or;
- Operate an interstate pipeline pumping station, or;
- Have multiple accounts with aggregate coincident demand of 2,500 kW in the previous 12 months with that utility and have a comprehensive demand-side or energy efficiency program with achieved savings at least equal to those expected from the utility-provided programs.

A customer electing to opt-out must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year, but shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 3 portfolio, if the Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

Issued: November 29, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 5th Revised Sheet No. R-63  
 Canceling P.S.C. MO. No. 1 4th Revised Sheet No. R-63

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS ELECTRIC
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## 10.01 Summary of Types and Amount of Reimbursements Allowed

## Energy Efficiency and Demand Response Programs and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>
10.03 (E)	Income-Eligible Weatherization	Weatherization Assistance	Up to \$6,500	per home
10.04 (E)5	Energy Star® New Homes	HERS Inspection	Up to \$750	per new home
10.04 (E)6	Energy Star® New Homes	Energy Star®	Up to \$800	per new home
10.04 (C)	Energy Star® New Homes: Annual Maximum per builder or per development is \$150,000			
10.05 (D)	Bldg Operator Certification	Tuition	\$575	per level
10.07 (F)	Air Conditioning Upgrade Rebate	Replacement Cooling System SEER 14 or 15	\$650	per unit
		Replacement Cooling System SEER 16.0 or above	\$850	per until
10.10 (E)	Home Performance With Energy Star®	Residential Audit and Prescriptive Measures	Up to \$600	per home
10.11 (E)	Commercial and Industrial Custom Rebate	All Classes New and Retrofit	Up to \$250,000	per customer per program year
10.13 (F)	Residential Lighting and Appliance	Eligible Lighting and Appliance Measures	\$10-\$100	per measure
10.15 (E)	Multi-Family Rebate	Energy Efficient Products	Up to \$250,000	per participant
10.16 (F)	Commercial & Industrial Prescriptive Rebate	All Classes Retrofit	Up to \$250,000	one rebate per measure per premise every 5 years
10.17 (E)	Appliance Turn-In	Removal of Inefficient Secondary Appliances	\$75	per unit for up to 3 units
10.18 (D)	Home Lighting Rebate	Instant In-store Rebate	\$1.30 to \$2.00	per CFL lamp
			\$4.00 to \$7.00	per LED lamp

Issued: November 6, 2018  
 Issued by: Darrin R. Ives, Vice President

Effective: December 6, 2018  
 1200 Main, Kansas City, MO 64105

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
 Canceling P.S.C. MO. No. 1

4<sup>th</sup>  
3<sup>rd</sup>

Revised Sheet No. R-63  
 Revised Sheet No. R-63

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS  
 ELECTRIC**

10.01 Summary of Types and Amount of Reimbursements Allowed

Energy Efficiency and Demand Response Programs and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>
10.03 (E)	Income-Eligible Weatherization	Weatherization Assistance	Up to \$6,500	per home
10.04 (E)5	Energy Star® New Homes	HERS Inspection	Up to \$750	per new home
10.04 (E)6	Energy Star® New Homes	Energy Star®	Up to \$800	per new home
10.04 (C)	Energy Star® New Homes: Annual Maximum per builder or per development is \$150,000			
10.05 (D)	Bldg Operator Certification	Tuition	\$575	per level
10.07 (F)	Air Conditioning Upgrade Rebate	Replacement Cooling System SEER 14 or 15	\$650	per unit
		Replacement Cooling System SEER 16.0 or above	\$850	per unit
10.10 (E)	Home Performance With Energy Star®	Residential Audit and Prescriptive Measures	Up to \$600	per home
10.11 (E)	Commercial and Industrial Custom Rebate	All Classes New and Retrofit	Up to \$250,000	per customer per program year
10.12	MPower Rider	Commercial Curtailment		per contract terms
10.13 (F)	Residential Lighting and Appliance	Eligible Lighting and Appliance Measures	\$10-\$100	per measure
10.15 (E)	Multi-Family Rebate	Energy Efficient Products	Up to \$250,000	per participant
10.16 (F)	Commercial & Industrial Prescriptive Rebate	All Classes Retrofit	Up to \$250,000	one rebate per measure per premise every 5 years
10.17 (E)	Appliance Turn-In	Removal of Inefficient Secondary Appliances	\$75	per unit for up to 3 units
10.18 (D)	Home Lighting Rebate	Instant In-store Rebate	\$1.30 to \$2.00	per CFL lamp
			\$4.00 to \$7.00	per LED lamp

Issued: October 30, 2014  
 Issued by: Darrin R. Ives,  
 Vice President

Effective: November 29, 2014

**FILED**  
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**JE-2015-0193**

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-63  
 Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-63

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

<b>RULES AND REGULATIONS ELECTRIC</b>
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## 10.01 Summary of Types and Amount of Reimbursements Allowed

## Energy Efficiency and Demand Response Programs and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>
10.03 (E)	Income-Eligible Weatherization	Weatherization Assistance	Up to \$6,500	per home
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10.04 (E)6	Energy Star® New Homes	Energy Star®	Up to \$800	per new home
10.04 (C)	Energy Star® New Homes: Annual Maximum per builder or per development is \$150,000			
10.05 (D)	Bldg Operator Certification	Tuition	\$575	per level
10.07 (F)	Cool Homes	Replacement Cooling System SEER 14 or 15	\$650	per unit
		Replacement Cooling System SEER 16.0 or above	\$850	per until
10.10 (E)	Home Performance With Energy Star®	Residential Audit and Prescriptive Measures	Up to \$600	per home
10.11 (E)	Commercial and Industrial Custom Rebate	All Classes New and Retrofit	Up to \$250,000	per customer per program year
10.12	MPower Rider	Commercial Curtailment		per contract terms
10.13 (F)	Residential Lighting and Appliance	Eligible Lighting and Appliance Measures	\$10-\$100	per measure
10.15 (E)	Multi-Family Rebate	Energy Efficient Products	Up to \$250,000	per participant
10.16 (F)	Commercial & Industrial Prescriptive Rebate	All Classes Retrofit	Up to \$250,000	one rebate per measure per premise every 5 years
10.17 (E)	Appliance Turn-In	Removal of Inefficient Secondary Appliances	\$75	per unit for up to 3 units
10.18 (D)	Home Lighting Rebate	Instant In-store Rebate	\$1.30 to \$2.00	per CFL lamp per LED lamp
			\$4.00 to \$7.00	

Issued: June 11, 2014  
 Issued by: Darrin R. Ives,  
 Vice President

Effective: ~~July 11, 2014~~ July 6, 2014

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. 12<sup>nd</sup>  
1<sup>st</sup>Revised Sheet No. R-63  
Revised Sheet No. R-63**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 10.01 Summary of Types and Amount of Reimbursements Allowed

## Energy Efficiency and Demand Response Programs and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>
10.03 (E)	Low Income Weatherization	Weatherization Assistance	Up to \$3,500	per home
10.04 (E)5	Energy Star® New Homes	HERS Inspection	Up to \$750	per new home
10.04 (E)6	Energy Star® New Homes	Energy Star®	Up to \$800	per new home
10.04 (C)	Energy Star® New Homes: Annual Maximum per builder or per development is \$150,000			
10.05 (D)	Bldg Operator Certification	Tuition	\$575	per level
10.07 (F)	Cool Homes	Replacement Cooling System SEER 14 or 15	\$650	per unit
		Replacement Cooling System SEER 16.0 or above	\$850	per unit
10.10 (E)	Home Performance With Energy Star®	Residential Audit and Prescriptive Measures	Up to \$600	per home
10.11 (E)	Commercial and Industrial Custom Rebate	All Classes New and Retrofit	Up to \$250,000	per customer per program year
10.12	MPower Rider	Commercial Curtailment		per contract terms
10.13 (F)	Residential Lighting and Appliance	Eligible Lighting and Appliance Measures	\$10-\$100	per measure
10.15 (E)	Multi-Family Rebate	Energy Efficient Products	Up to \$250,000	per participant
10.16 (F)	Commercial & Industrial Prescriptive Rebate	All Classes Retrofit	Up to \$250,000	one rebate per measure per premise every 5 years
10.17 (E)	Appliance Turn-In	Removal of Inefficient Secondary Appliances	\$75	per unit for up to 3 units

Issued: ~~January 16, 2013~~  
Issued by: ~~Darrin R. Ives, Senior Director~~  
~~July 6, 2014~~Missouri Public  
Service Commission  
EO-2014-0355 JE-2014-0537Filed  
Missouri Public  
Service Commission  
ER-2012-0175; YE-2013-0326Effective: ~~February 15, 2013~~  
January 26, 2013

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup>  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-63  
Original Sheet No. R-63

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

10. ENERGY AUDIT PROGRAM

- 10.01 This section was removed
- 10.02 This section was removed

FILED  
Missouri Public  
Service Commission

ET-2008-0397

Issued: June 17, 2008

Issued by: Gary Clemens, Regulatory Services

CANCELLED  
January 28, 2013  
Missouri Public  
Service Commission  
ER-2012-0175; YE-2013-0326

Effective: ~~July 17, 2008~~  
June 27, 2008

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 10. ENERGY AUDIT PROGRAM

## 10.01 Residential Mail-In Audits

Company will offer self-directed, mail-in audits to its residential customers. The audit will focus on the age and construction of the home, appliances in use, occupancy patterns and lifestyle variables. Upon receipt of the audit form, Company will combine the survey results with customer billing data to generate an audit report. The report will provide an estimate of energy usage by appliance and end -use, as well as a list and description of energy efficiency measures that are r elevant to the customer's home. The specific savings attributable to a mail -in audit will reflect the measures and efficiency activities undertaken by the customer. As a means of encouraging adoption of the recommended measures, Company will incorporate a number of elements into the program, including: providing telephone support for questions customers may have regarding their audit report, limiting recommendations to those readily available in the local market, developing recommendations using standard costs and savings, assisting participants in identifying relevant suppliers and providing the audit without charge.

## 10.02 Large Commercial and Industrial (Class A) Audits

- A. Company will offer comprehensive Class A audits to large commercial and industrial customers. The audits will focus on customer energy consumption and operations and provide recommendations for efficiency improvement. Qualified auditors and industry experts will conduct the audit. The audit will serve as a diagnostic tool, to assess and prioritize opportunities for efficiency improvement.
- B. Company will provide customers with a detailed report segmenting energy use into major end-use categories and, in some cases, major pieces of equipment (e.g., chillers, refrigeration compressors, etc.). This analysis will be used to identify the areas of greatest opportunity for improvement. A prioritized list of recommendations, identifying the most relevant options, explaining the savings, costs; benefits and overall value will be provided to each participant. Additionally, as part of Type A audits, Company will return to the customers' facilities to present the results and work with the customer to prioritize the opportunities. The specific savings due to an audit will reflect the measures and efficiency activities undertaken by the customer. Company will work with participants to encourage implementation of all cost -effective opportunities. As a means of encouraging participation, Company will incorporate a number of elements i nto the program, including: a detailed walk-through of the customer's facilities to visually assess current operations and identify improvements, use of state -of-the-art computer software analysis for timely results and the ability to identify the best set of options, use of specific vendor information pertaining to audit recommendations to assist participants in identifying suppliers and the ability to pay for their share of audit costs on their monthly bills.

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 5th Revised Sheet No. R-63.01  
 Canceling P.S.C. MO. No. 1 4th Revised Sheet No. R-63.01

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions**

These targets are based on savings at customers' meters (excluding transmission and distribution line losses).

Total kWh savings by program 2013-2015

Program	2013	2014	2015	Cumulative Annual Total by Program
Residential Lighting & Appliance	1,250,047	2,571,764	2,617,676	6,439,487
Multi-Family*	833,364	1,714,509	1,745,118	4,292,991
Energy Star New Homes*	1,264,882	1,285,882	1,308,838	3,859,602
Air Conditioning Upgrade Rebate	6,398,183	6,632,546	6,890,465	19,921,194
Home Performance with Energy Star	2,108,136	2,143,137	2,181,397	6,432,670
Income-Eligible Weatherization	421,627	428,627	436,279	1,286,533
Appliance Recycling	400,015	822,964	837,656	2,060,635
C&I Prescriptive Rebates	4,166,822	8,572,547	8,725,588	21,464,957
C&I Custom Rebates	19,394,851	19,716,858	20,068,853	59,180,562
Energy Optimizer	0	0	0	0
Mpower	0	0	0	0
Business Energy Analyzer	0	0	0	0
Home Energy Analyzer	0	0	0	0
Residential Reports	3,048,049	8,131,980	0	11,180,029
Building Operator Certification	0	0	0	0
Home Lighting Rebate		9,582,031	15,580,197	25,162,228
<b>Total</b>	<b>39,285,976</b>	<b>61,602,845</b>	<b>60,392,067</b>	<b>161,280,888</b>

\*Programs frozen on February 11, 2015. Savings to be accomplished by remaining programs.

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Program	2013	2014	2015	Cumulative Annual Total by Program
Residential Lighting & Appliance	636	1308	1331	3,275
Multi-Family*	56	115	117	288
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Home Performance with Energy Star	971	988	1,005	2,964
Income-Eligible Weatherization	30	30	31	91
Appliance Recycling	0	60	61	121
C&I Prescriptive Rebates	858	1,765	1,796	4,419
C&I Custom Rebates	2,634	2,678	2,726	8,038
Energy Optimizer	2,977	2,822	2,662	8,461
Mpower	14,308	3,824	3,505	21,637
Business Energy Analyzer	0	0	0	0
Home Energy Analyzer	0	0	0	0
Residential Reports	469	1,251	0	1,720
Building Operator Certification	0	0	0	0
Home Lighting Rebate		1,018	1,655	2,673
<b>Total</b>	<b>27,068</b>	<b>20,133</b>	<b>19,324</b>	<b>66,525</b>

\*Programs frozen on February 11, 2015. Savings to be accomplished by remaining programs.

Issued June 14, 2019  
 Issued by: Darrin R. Ives,  
 Vice President

Effective: ~~July 14, 2019~~  
 July 4, 2019



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 4th Revised Sheet No. R-63.01  
Canceling P.S.C. MO. No. 1 3rd Revised Sheet No. R-63.01

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

10.01 BUSINESS DEMAND SIDE MANGEMENT

(continued)

**DEFINITIONS:**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 10 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf by an agent or trade ally.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in KCP&L Greater Missouri Operations Company’s filing for demand-side programs approval in Case No. EO- 2019-0133.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by Company directly or through the Program Administrator, including in the form of cash, bill credit, payment to third party, or public education programs, which encourages the adoption of Measures.

Long-Lead Project- A project committed to by a Customer, accepted by the Company, and a signed commitment offer received by the program administrator by March 31, 2022, according to the terms and implementation of the MEEIA 2019-2022 Energy Efficiency Plan that will require until a date after March 31, 2022, but no later than March 31, 2023, to certify completion.

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Program Period – The period from April 1, 2019 through March 31, 2022 unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier termination dates for certain activities, as noted on the Company website – [www.kcpl.com](http://www.kcpl.com).

Project – One or more Measures proposed by an Applicant in a single application.

Issued November 29, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-63.01  
 Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-63.01

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions**

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**Total kWh savings by program 2013-2015**

<b>Program</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>Cumulative Annual Total by Program</b>
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MPower	0	0	0	0
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\*Programs frozen on February 11, 2015. Savings to be accomplished by remaining programs.

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\*Programs frozen on February 11, 2015. Savings to be accomplished by remaining programs.

Issued January 12, 2015  
 Issued by: Darrin R. Ives,  
 Vice President

Effective: February 11, 2015

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

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Issued October 30, 2014

Effective: November 29, 2014

Issued by: Darrin R. Ives,  
Vice President

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-63.01  
 Canceling P.S.C. MO. No. 1 Original Sheet No. R-63.01

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions**

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Total kW savings by program 2013-2015

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Building Operator Certification	0	0	0	0
Home Lighting Rebate		1,018	1,655	2,673
<b>Total</b>	<b>27,068</b>	<b>20,133</b>	<b>19,324</b>	<b>66,525</b>

Issued June 11, 2014

Effective: ~~July 11, 2014~~ July 6, 2014

Issued by: Darrin R. Ives,  
Vice President

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November 29, 2014  
Missouri Public  
Service Commission  
JE-2015-0193

FILED  
Missouri Public  
Service Commission  
EO-2014-0355, JE-2014-0537

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. \_\_\_\_\_Original Sheet No. R-63.01

Sheet No. \_\_\_\_\_

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC****10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions**

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Energy Optimizer	0	0	0
MPower	0	0	0
Business Energy Analyzer	0	0	0
Home Energy Analyzer	0	0	0
Residential Reports	3,048,049	11,180,029	11,180,029
Building Operator Certification	0	0	0
<b>Total</b>	<b>39,285,976</b>	<b>55,068,863</b>	<b>55,991,899</b>

## Total kW savings by program 2013-2015

<b>Program</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
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Cool Homes	3,743	3,882	4,036
Home Performance with Energy Star	971	988	1,005
Low Income Weatherization	30	30	31
Appliance Recycling	0	60	61
C&I Prescriptive Rebates	858	1,765	1,796
C&I Custom Rebates	2,634	2,678	2,726
Energy Optimizer	2,977	2,822	2,662
MPower	14,308	18,132	21,637
Business Energy Analyzer	0	0	0
Home Energy Analyzer	0	0	0
Residential Reports	469	1,720	1,720
Building Operator Certification	0	0	0
<b>Total</b>	<b>27,067</b>	<b>33,891</b>	<b>37,521</b>

Issued: January 16, 2013  
 Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~  
 January 26, 2013

CANCELED  
 July 6, 2014  
 Missouri Public  
 Service Commission

FILED  
 Missouri Public  
 Service Commission  
 ER-2012-0175; YE-2015-0326

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 4th Revised Sheet No. R-63.01.1  
Canceling **P.S.C. MO. No.** 1 3rd Revised Sheet No. R-63.01.1  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions (continued)**

**Program Revenue Requirements**

Revenue requirements of the MEEIA demand-side management programs shall be reflected in a charge titled, "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential and non-residential rate schedules. All customers taking service under the Company's rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available herein, unless the Customer has opted-out of participation in the programs pursuant to 4 CSR 240-20.094(6).

**Opt-Out Provisions (Non-Residential Customers)**

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.
  - A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Customers who have satisfied the opt-out provisions of 4 CSR 240-20.094(6) to opt-out of both the DSIM Charge and the Pre-MEEIA rate will not be charged the DSIM Charge and receive an offset of the Pre-MEEIA rate amount on the same bill, based on their actual usage. The pre-MEEIA rate for the GMO rate jurisdiction is \$0.00051 per kWh.

Issued: June 20, 2019  
Issued by: Darrin R. Ives, Vice President

Effective: July 20, 2019  
1200 Main, Kansas City, MO 64105

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 ~~2nd~~ ~~3rd~~ Revised Sheet No. R-63.01.1  
Canceling **P.S.C. MO. No.** 1 ~~1st~~ <sup>2nd</sup> Revised Sheet No. R-63.01.1  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**10.01 BUSINESS DEMAND-SIDE MANAGEMENT** (continued)

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Company and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

**TERM:**

These tariff sheets and the tariff sheets reflecting each specific Business DSM program shall be effective for three years from the effective date of the tariff sheets, unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been installed prior to the Programs' termination will be provided to the customer.

**DESCRIPTION:**

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Business Energy Efficiency Rebates - Custom
- Business Energy Efficiency Rebates - Standard
- Business Smart Thermostat
- Business Process Efficiency
- Business Demand Response

In addition, KCP&L customers also have access to the Online Business Energy Audit.

Program details regarding the interaction between Company or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the Program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each Program, and other details such as process flows, application instructions, and application forms will be provided by the Company website, [www.kcpl.com](http://www.kcpl.com).

**CHANGE PROCESS:**

The change process is applicable to changes in program detail regarding the interaction between Company or Program Administrators and Participants, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Company or Program Administrators and Participants;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above referenced analysis);

CANCELLED  
July 20, 2019  
Missouri Public  
Service Commission  
EO-2019-0132; YE-2019-0227

FILED  
Missouri Public  
Service Commission  
EO-2019-0133; YE-2019-0105

Issued: November 29, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019  
1200 Main, Kansas City, MO 64105

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 2nd Revised Sheet No. R-63.01.1  
Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-63.01.1  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions (continued)

Program Revenue Requirements

Revenue requirements of the MEEIA demand-side management programs shall be reflected in a charge titled, "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential and non-residential rate schedules. All customers taking service under the Company's rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available herein, unless the Customer has opted-out of participation in the programs pursuant to 4 CSR 240-20.094(6).

Opt-Out Provisions (Non-Residential Customers)

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.
  - A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Customers who have satisfied the opt-out provisions of 4 CSR 240-20.094(6) to opt-out of both the DSIM Charge and the Pre-MEEIA rate will not be charged the DSIM Charge and receive an offset of the Pre-MEEIA rate amount on the same bill, based on their actual usage. The pre-MEEIA rate for the GMO rate jurisdiction is \$0.00051 per kWh.

Issued: November 6, 2018 Effective: December 6, 2018  
Issued by: Darrin R. Ives, Vice President 1200 Main, Kansas City, MO 64105



**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-63.01.1  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-63.01.1  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions (continued)

Program Revenue Requirements

Revenue requirements of the MEEIA demand-side management programs shall be reflected in a charge titled, "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential and non-residential rate schedules. All customers taking service under the Company's rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available herein, unless the Customer has opted-out of participation in the programs pursuant to 4 CSR 240-20.094(6).

Opt-Out Provisions (Non-Residential Customers)

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.
  - A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Customers who have satisfied the opt-out provisions of 4 CSR 240-20.094(6) to opt-out of both the DSIM Charge and the Pre-MEEIA rate will not be charged the DSIM Charge and receive an offset of the Pre-MEEIA rate amount on the same bill, based on their actual usage. The pre-MEEIA rate for the GMO rate jurisdiction is \$0.00064 per Kwh and the annual amount contained in base rates is \$5,118,403.

FILED  
Missouri Public  
Service Commission February 22, 2017  
ER-2016-0156; YE-2017-0068

Issued: November 8, 2016  
Issued by: Darrin R. Ives, Vice President

Effective: ~~December 22, 2016~~  
1200 Main, Kansas City, MO 64105

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC****10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions (continued)****Program Revenue Requirements**

Revenue requirements of the MEEIA demand-side management programs shall be reflected in a charge titled, "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential and non-residential rate schedules. All customers taking service under the Company's rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available herein, unless the Customer has opted-out of participation in the programs pursuant to 4 CSR 240-20.094(6).

**Opt-Out Provisions (Non-Residential Customers)**

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.
  - A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Customers who have satisfied the opt-out provisions of 4 CSR 240-20.094(6) to opt-out of both the DSIM Charge and the Pre-MEEIA rate will not be charged the DSIM Charge and receive an offset of the Pre-MEEIA rate amount on the same bill, based on their actual usage. The pre-MEEIA rate for the L&P rate jurisdiction is \$0.00047 per Kwh and the annual amount contained in base rates is \$986,148. The pre-MEEIA rate for the MPS rate jurisdiction is \$0.00081 per Kwh and the annual amount contained in base rates is \$4,794,996.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No.	<u>1</u>	<u>2nd</u>	Revised Sheet No. <u>R-63.01.2</u>
Canceling P.S.C. MO. No.	<u>1</u>	<u>1st</u>	Revised Sheet No. <u>R-63.01.2</u>

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions (continued)

D. True-Up.

The Company shall, pursuant to the procedures outlined in the Non-Unanimous Stipulation And Agreement Resolving KCP&L Greater Missouri Operations Company's MEEIA Filing approved in Case No. EO-2012-0009, true-up, as close as reasonably practicable, the application of the DSIM Charges on customer billings for the following items: a) all actual MEEIA Programs' Costs, b) the Company's Throughput Disincentive-Net Shared Benefits (TD-NSB) Share amounts and c) the Performance Incentive Award. Any difference between the Company's billed and actual MEEIA program costs, and any difference between the billed and 100% of the actual TD-NSB share will be tracked with interest and trued-up for amortization in a future general electric rate case. Should a rider mechanism be in effect for the DSIM Charge, then the rider will be used to effectuate the true-up.

E. Prudency Review.

Commission staff shall perform prudence reviews no less frequently than at twenty-four (24) month intervals in accordance with 4 CSR 240-20.093(10). Any amount the Commission orders refunded as a result of such a prudence review shall be a reduction to the Company's revenue requirement in the first general electric rate proceeding occurring after such Commission order. However, if a rider mechanism is in effect for recovery of DSIM Charges, then any prudence review refund shall be effectuated through that rider.

Issued: June 14, 2019  
Issued by: Darrin R. Ives, Senior Director

~~Effective: July 14, 2019~~  
**July 4, 2019**

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC****10.01 BUSINESS DEMAND-SIDE MANAGEMENT****(continued)**

- 6) Take timely received recommendations into account and incorporate them where Company believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate, updated list of Measures and Incentives amounts in Case No. EO-2019-0133; and
- 11) Inform Customer, trade allies, etc.

KCP&L Greater Missouri Operations Company will also continue to discuss and provide information on ongoing Program and Portfolio progress at quarterly regulatory advisory group update meetings.

**PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:**

Note that targeted energy and demand savings may be shifted between Programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	Expected Annual kWh Energy Savings Targets at Customer Side of Meter			Sum of Annual by Program
	2019	2020	2021	
Business Standard	13,647,812	16,447,377	16,551,009	46,646,198
Business Custom	2,663,601	3,676,320	3,676,320	10,016,241
Business Process Efficiency	3,618,889	7,639,682	9,212,103	20,470,674
Business Demand Response	0	0	0	0
Business Smart Thermostat	28,368	56,736	85,104	170,208
Total	19,958,670	27,820,115	29,524,536	77,303,321

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2019-0133.

Issued: November 29, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019  
Kansas City, MO

**FILED**  
Missouri Public  
Service Commission  
EO-2019-0133; YE-2019-0105

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.02 Projected Annual Energy and Demand Savings Targets by Program During the Three-Year Plan, MEEIA Program Revenue Requirements and MEEIA and Pre-MEEIA Opt-Out Provisions (continued)

D. True-Up.

The Company shall, pursuant to the procedures outlined in the Non-Unanimous Stipulation And Agreement Resolving KCP&L Greater Missouri Operations Company's MEEIA Filing approved in Case No. EO-2012-0009, true-up, as close as reasonably practicable, the application of the DSIM Charges on customer billings for the following items: a)all actual MEEIA Programs' Costs, b)the Company's Throughput Disincentive-Net Shared Benefits (TD-NSB) Share amounts and c)the Performance Incentive Award. Any difference between the Company's billed and actual MEEIA program costs, and any difference between the billed and 100% of the actual TD-NSB share will be tracked with interest and trued-up for amortization in a future general electric rate case. Should a rider mechanism be in effect for the DSIM Charge, then the rider will be used to effectuate the true-up.

E. Prudency Review.

Commission staff shall perform prudence reviews no less frequently than at twenty-four (24) month intervals in accordance with 4 CSR 240-20.093(10). Any amount the Commission orders refunded as a result of such a prudence review shall be a reduction to the Company's revenue requirement in the first general electric rate proceeding occurring after such Commission order. However, if a rider mechanism is in effect for recovery of DSIM Charges, then any prudence review refund shall be effectuated through that rider.

Issued: January 16, 2013  
Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3rd Revised Sheet No. R-63.02  
Canceling P.S.C. MO. No. 1 2nd Revised Sheet No. R-63.02

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

10.03 Income-Eligible Weatherization

- A. **PURPOSE:** This voluntary Program is intended to assist residential Customers in reducing their energy usage by weatherizing the homes of qualified Customers. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).
- B. **AVAILABILITY:** This Program is available to any Customer currently receiving service under any generally available residential rate schedule for a minimum of one year prior to completion of an application for weatherization assistance and who also meets the additional Customer eligibility requirements defined in the agreement between the Company and the Social Service Agency. Customer participation is limited to fund availability and the Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

Unless otherwise provided in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM ADMINISTRATION:** The Program will be administrated by Missouri-based Social Service Agencies that are directly involved in qualifying and assisting Customers under this Program.
- D. **PROGRAM ADMINISTRATION COSTS:** Program funds cannot be used for administrative costs except those incurred by the Social Service Agency that is directly related to qualifying and assisting Customers under this Program. The amount of reimbursable administrative costs per Program year shall not exceed 13% of the total Program funds that are utilized by the Social Service Agency within a Program year, as defined in the agreement between the Company and the Social Service Agency.
- E. **PROGRAM GRANTS:** The total amount of grants offered to a qualifying Customer will be defined in the agreement between the Company and the Social Service Agency using established criteria for Income-Eligible Weatherization. The average expenditure per Customer in each program year shall not exceed the Adjusted Average Expenditure Limit for weatherization determined by the U.S. Department of Energy that is applicable for the month that the weatherization is completed.

Issued: June 14, 2019  
Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~  
**July 4, 2019**

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2nd  
 Canceling P.S.C. MO. No. 1 1st

Revised Sheet No. R-63.02Revised Sheet No. R-63.02

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.01 Business Demand-Side Management****(continued)**

	Expected Annual kW Demand Savings Targets at Customer Side of Meter			Sum of Annual by Program
	2019	2020	2021	
Business Standard	2,161	2,653	2,700	7,514
Business Custom	423	582	582	1,587
Business Process Efficiency	31	87	109	227
Business Demand Response	49,488	52,092	54,834	156,414
Business Smart Thermostat	207	415	622	1,244
<b>Total</b>	<b>52,309</b>	<b>55,829</b>	<b>58,848</b>	<b>166,986</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2019-0133.

**PROGRAM COSTS AND INCENTIVES:**

Costs of and Incentives for the Business DSM Programs reflected herein shall be identified in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the GS, SGS, LGS or LPS rate schedules. All customers taking service under said rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder, unless they have opted-out as provided for previously.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**CHANGES IN MEASURES OR INCENTIVES:**

KCP&L Greater Missouri Operations Company may offer the Measures contained in Company's filing approved in Case No. EO-2019-0133. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, [www.kcpl.com](http://www.kcpl.com). The Measures and Incentives being offered are subject to change. Customers must consult [www.kcpl.com](http://www.kcpl.com) for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2019-0133, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

Issued: November 29, 2018  
 Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

FILED  
 Missouri Public  
 Service Commission  
 EO-2019-0133; YE-2019-0105

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC****10.03 Income-Eligible Weatherization**

- A. **PURPOSE:** This voluntary Program is intended to assist residential Customers in reducing their energy usage by weatherizing the homes of qualified Customers. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).
- B. **AVAILABILITY:** This Program is available to any Customer currently receiving service under any generally available residential rate schedule for a minimum of one year prior to completion of an application for weatherization assistance and who also meets the additional Customer eligibility requirements defined in the agreement between the Company and the Social Service Agency. Customer participation is limited to fund availability and the Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM ADMINISTRATION:** The Program will be administrated by Missouri-based Social Service Agencies that are directly involved in qualifying and assisting Customers under this Program.
- D. **PROGRAM ADMINISTRATION COSTS:** Program funds cannot be used for administrative costs except those incurred by the Social Service Agency that is directly related to qualifying and assisting Customers under this Program. The amount of reimbursable administrative costs per Program year shall not exceed 13% of the total Program funds that are utilized by the Social Service Agency within a Program year, as defined in the agreement between the Company and the Social Service Agency.
- E. **PROGRAM GRANTS:** The total amount of grants offered to a qualifying Customer will be defined in the agreement between the Company and the Social Service Agency using established criteria for Income-Eligible Weatherization. The average expenditure per Customer in each program year shall not exceed the Adjusted Average Expenditure Limit for weatherization determined by the U.S. Department of Energy that is applicable for the month that the weatherization is completed.



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

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## 10.03 Low-Income Weatherization

- A. **PURPOSE:** This voluntary Program is intended to assist residential Customers in reducing their energy usage by weatherizing the homes of qualified Customers. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).
- B. **AVAILABILITY:** This Program is available to any Customer currently receiving service under any generally available residential rate schedule for a minimum of one year prior to completion of an application for weatherization assistance and who also meets the additional Customer eligibility requirements defined in the agreement between the Company and the Social Service Agency. Customer participation is limited to fund availability and the Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM ADMINISTRATION:** The Program will be administrated by Missouri-based Social Service Agencies that are directly involved in qualifying and assisting Customers under this Program.
- D. **PROGRAM ADMINISTRATION COSTS:** Program funds cannot be used for administrative costs except those incurred by the Social Service Agency that is directly related to qualifying and assisting Customers under this Program. The amount of reimbursable administrative costs per Program year shall not exceed 13% of the total Program funds that are utilized by the Social Service Agency within a Program year, as defined in the agreement between the Company and the Social Service Agency.
- E. **PROGRAM GRANTS:** The total amount of grants offered to a qualifying Customer will be defined in the agreement between the Company and the Social Service Agency using established criteria for Low-Income Weatherization. The average expenditure per Customer in each program year shall not exceed the Adjusted Average Expenditure Limit for weatherization determined by the U.S. Department of Energy that is applicable for the month that the weatherization is completed.

Issued: January 16, 2013  
Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 4th Revised Sheet No. R-63.03  
 Canceling P.S.C. MO. No. 1 3rd Revised Sheet No. R-63.03

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

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RULES AND REGULATIONS ELECTRIC
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Income-Eligible Weatherization (continued)

F. CUSTOMER ELIGIBILITY: The Social Service Agency will determine an applicant's eligibility for Income-Eligible Weatherization using the following criteria: The Customer's household earnings meet the low income guidelines for weatherization specified by the Department of Energy (DOE) for the number of persons in the residence, the residence must have energy consumption greater than 3,000 kWh per year, the Customer has received electric service from the Company for a minimum of one year prior to completion of an application, and other eligibility requirements defined in the agreement between the Company and the Social Service Agency.

G. PROGRAM PERIOD:

This energy efficiency program shall be effective through December 31, 2015. If the program is terminated prior to the end of the program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

H. FUNDING ALLOCATIONS:

Funding allocations for program year 2014 are outlined below. Annually, the Company will consult with the Demand-Side Management Advisory Group regarding allocation and distribution of the income-eligible weatherization funds.

AGENCY	FUNDING
United Services	\$123,507.00
Community Services, Inc.	\$23,605.00
Green Hills Community Action	\$17,850.00
Missouri Valley Community Action - GMO	\$60,406.00
Community Action Partnership of Greater St. Joseph	\$56,299.00
West Central Missouri Community Action	\$141,657.00
<b>2014 TOTAL</b>	<b>\$423,324.00</b>

As of the effective date of this tariff, the allocation will be adjusted for program year 2014 for United Services from \$193,507.00 to \$123,507.00 and West Central Missouri Community Action from \$71,657.00 to \$141,657.00.

Issued: June 14, 2019  
 Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~  
 July 4, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-63.03  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-63.03

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

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RULES AND REGULATIONS  
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10.02 **ONLINE BUSINESS ENERGY AUDIT**

**PURPOSE:**

This program provides business customers access, through [www.kcpl.com](http://www.kcpl.com), to analyze the energy efficiency of their businesses, educational materials regarding energy efficiency and conservation, and information on KCP&L's other demand-side management programs.

**PROGRAM PROVISIONS:**

This energy efficiency program is considered educational. Additional details are available at the Company website, [www.kcpl.com](http://www.kcpl.com).

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2nd Revised Sheet No. R-63.03  
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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

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Income-Eligible Weatherization (continued)

F. CUSTOMER ELIGIBILITY: The Social Service Agency will determine an applicant's eligibility for Income-Eligible Weatherization using the following criteria: The Customer's household earnings meet the low income guidelines for weatherization specified by the Department of Energy (DOE) for the number of persons in the residence, the residence must have energy consumption greater than 3,000 kWh per year, the Customer has received electric service from the Company for a minimum of one year prior to completion of an application, and other eligibility requirements defined in the agreement between the Company and the Social Service Agency.

G. PROGRAM PERIOD:

This energy efficiency program shall be effective through December 31, 2015. If the program is terminated prior to the end of the program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

H. FUNDING ALLOCATIONS:

Funding allocations for program year 2014 are outlined below. Annually, the Company will consult with the Demand-Side Management Advisory Group regarding allocation and distribution of the income-eligible weatherization funds.

AGENCY	FUNDING
United Services	\$123,507.00
Community Services, Inc.	\$23,605.00
Green Hills Community Action	\$17,850.00
Missouri Valley Community Action - GMO	\$60,406.00
Community Action Partnership of Greater St. Joseph	\$56,299.00
West Central Missouri Community Action	\$141,657.00
<b>2014 TOTAL</b>	<b>\$423,324.00</b>

As of the effective date of this tariff, the allocation will be adjusted for program year 2014 for United Services from \$193,507.00 to \$123,507.00 and West Central Missouri Community Action from \$71,657.00 to \$141,657.00.

Issued: September 29, 2014  
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Effective: ~~October 29, 2014~~  
 October 9, 2014

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1st Revised Sheet No. R-63.03  
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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

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Income-Eligible Weatherization (continued)

F. CUSTOMER ELIGIBILITY: The Social Service Agency will determine an applicant's eligibility for Income-Eligible Weatherization using the following criteria: The Customer's household earnings meet the low income guidelines for weatherization specified by the Department of Energy (DOE) for the number of persons in the residence, the residence must have energy consumption greater than 3,000 kWh per year, the Customer has received electric service from the Company for a minimum of one year prior to completion of an application, and other eligibility requirements defined in the agreement between the Company and the Social Service Agency.

G. PROGRAM PERIOD:

This energy efficiency program shall be effective through December 31, 2015. If the program is terminated prior to the end of the program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

H. FUNDING ALLOCATIONS:

Funding allocations for program year 2014 are outlined below. Annually, the Company will consult with the Demand-Side Management Advisory Group regarding allocation and distribution of the income-eligible weatherization funds.

AGENCY	FUNDING
United Services	\$193,507.00
Community Services, Inc.	\$23,605.00
Green Hills Community Action	\$17,850.00
Missouri Valley Community Action - GMO	\$60,406.00
Community Action Partnership of Greater St. Joseph	\$56,299.00
West Central Missouri Community Action	\$71,657.00
<b>2014 TOTAL</b>	<b>\$423,324.00</b>

Issued: November 26, 2013  
 Issued by: Darrin R. Ives, Vice President

Effective: December 26, 2013

**CANCELED**  
 October 9, 2014  
 Missouri Public  
 Service Commission  
 ET-2015-0081, JE-2015-0133

**FILED**  
 Missouri Public  
 Service Commission  
 JE-2014-0236

**KCP&L Greater Missouri Operations Company**  
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**RULES AND REGULATIONS**  
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## Low-Income Weatherization (continued)

- F. CUSTOMER ELIGIBILITY: The Social Service Agency will determine an applicant's eligibility for Low-Income Weatherization using the following criteria: The Customer's household earnings meet the low income guidelines for weatherization specified by the Department of Energy (DOE) for the number of persons in the residence, the residence must have energy consumption greater than 3,000 kWh per year, the Customer has received electric service from the Company for a minimum of one year prior to completion of an application, and other eligibility requirements defined in the agreement between the Company and the Social Service Agency.
- G. PROGRAM PERIOD: This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.
- H. FUNDING ALLOCATIONS: Funding allocations for program year 2013 are outlined below. Annually, the Company will consult with the DSM Advisory Group regarding allocation and distribution of the low-income weatherization funds.

## AGENCY FUNDING

City of Kansas City Housing and Development	\$193,507.00
Community Services, Inc.	\$23,605.00
Green Hills Community Action	\$17,850.00
Missouri Valley Community Action - GMO	\$51,870.00
Community Action Partnership of Greater St. Joseph (GMO)	\$56,299.00
West Central Missouri Community Action	\$63,122.00
<b>2013 TOTAL</b>	<b>\$406,253.00</b>

Issued: January 16, 2013  
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Effective: ~~February 15, 2013~~

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Canceling P.S.C. MO. No. 1 2nd Revised Sheet No. R-63.04

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.04 Energy Star® New Homes (FROZEN)

- A. **PURPOSE:** This voluntary Energy Star® New Homes (ESNH) Program is designed to improve the energy efficiency of homes built in the residential construction market by applying efficient construction techniques and high-performance products (windows, doors, appliances, lighting, and heating and cooling systems) in accordance with guidelines set by the U.S. Environmental Protection Agency through the Energy Star® program. Homes built under the Energy Star® guidelines are typically 20–30% more energy efficient than standard homes. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).
- B. **DEFINITIONS:**
1. **Builder** – Companies or individuals in the business of constructing new, residential homes in the Company service territory.
  2. **HERS Index** – The Home Energy Rating System (HERS) Index is a scoring system established by the Residential Energy Services Network. In that system homes are given a score indicating their relative level of energy efficiency:
    - a home built to the specifications of the HERS Reference Home, based on the 2006 International Energy Conservation Code (IECC), scores a HERS Index of 100,
    - a home that produces as much energy as it consumes in a year, achieving net zero energy consumption, scores a HERS Index of 0, and
    - a home that does not meet the 2006 IECC would have a HERS Index greater than 100.The lower a home's HERS Index, the more energy efficient it is in comparison to the HERS Reference Home. Each 1-point decrease in the HERS Index corresponds to a 1% reduction in energy consumption compared to the HERS Reference Home.
  3. **HERS Rater** – A person certified by the Residential Energy Services Network, in accordance with their standards, to produce accurate and fair HERS Index ratings.
- C. **AVAILABILITY:** The training, rating and incentive elements of the Program are available to Builders constructing new homes (homes that are three stories or less including site-constructed homes, attached or detached homes, single or low-rise multi-family residential buildings, system-built homes (structural insulated panels or modular) and log homes) within the Company service territory area. Multi-family buildings greater than three stories are allowed if permitted as residential by local building codes and each individual unit has its own heating, cooling, and hot water system. Annual maximum rebates will be capped at \$150,000 per builder per development. A development is defined as 5 or more dwellings.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

This Program is not available after February 11, 2015.

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Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~

July 4, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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**10.03 BUSINESS ENERGY EFFICIENCY REBATES-CUSTOM**

**PURPOSE:**

The Business Energy Efficiency Rebates - Custom program is designed to encourage more effective utilization of electric energy through Energy Efficiency improvement opportunities which are available at the time of new equipment purchases, facility modernization, and industrial process improvement. This program provides rebates for Energy Efficiency measures that are not specifically covered under the Business Energy Efficiency Rebates – Standard program. A “Custom Incentive” is a direct payment or bill credit to a Participant for installation of Measures that are part of projects that have been pre-approved by the Program Administrator.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Custom Rebate Program Provisions below.

**PROGRAM PROVISIONS:**

This program provides a rebate for installing qualifying high efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the program, customers must request a rebate for a project by submitting an application through the Company website ([www.kcpl.com](http://www.kcpl.com)) or on paper. Projects must be pre-approved by the Program Administrator before the project start date to be eligible for a rebate. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer’s application.

Rebate applications for different energy saving measures at the same facility may be submitted. An entity with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as a flat rate in cents per kWh saved or dollars per coincident peak kW, up to the customer annual maximum. The cents per kWh range or dollars per coincident peak kW and customer annual maximum can be found at [www.kcpl.com](http://www.kcpl.com). The total amount of program (Business Energy Efficiency Rebate- Custom and Standard) rebates that a Participant can receive during a program year is initially set and limited to a program cap of the greater of; 2 x the customers annual DSIM or \$1,000,000 per customer (\$250,000 per project) per program year. Participants that exceed the \$100,000 per project threshold will be eligible for a reduced rate incentive through the block bidding “buy now” program track. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project’s final application process.

After KCP&L Greater Missouri Operations Company reviews projects approved and/or paid during the first six months of a program year, Company may approve applications for additional rebates if the customer has reached its maximum, and if Program funds are available.

By applying for the Custom Rebate Program, the customer agrees that the project may be subject to random on-site inspections by the Program Administrator.

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 Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.04 Energy Star® New Homes (FROZEN)

- A. **PURPOSE:** This voluntary Energy Star® New Homes (ESNH) Program is designed to improve the energy efficiency of homes built in the residential construction market by applying efficient construction techniques and high-performance products (windows, doors, appliances, lighting, and heating and cooling systems) in accordance with guidelines set by the U.S. Environmental Protection Agency through the Energy Star® program. Homes built under the Energy Star® guidelines are typically 20–30% more energy efficient than standard homes. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).
- B. **DEFINITIONS:**
1. **Builder** – Companies or individuals in the business of constructing new, residential homes in the Company service territory.
  2. **HERS Index** – The Home Energy Rating System (HERS) Index is a scoring system established by the Residential Energy Services Network. In that system homes are given a score indicating their relative level of energy efficiency:
    - a home built to the specifications of the HERS Reference Home, based on the 2006 International Energy Conservation Code (IECC), scores a HERS Index of 100,
    - a home that produces as much energy as it consumes in a year, achieving net zero energy consumption, scores a HERS Index of 0, and
    - a home that does not meet the 2006 IECC would have a HERS Index greater than 100.

The lower a home's HERS Index, the more energy efficient it is in comparison to the HERS Reference Home. Each 1-point decrease in the HERS Index corresponds to a 1% reduction in energy consumption compared to the HERS Reference Home.
  3. **HERS Rater** – A person certified by the Residential Energy Services Network, in accordance with their standards, to produce accurate and fair HERS Index ratings.
- C. **AVAILABILITY:** The training, rating and incentive elements of the Program are available to Builders constructing new homes (homes that are three stories or less including site-constructed homes, attached or detached homes, single or low-rise multi-family residential buildings, system-built homes (structural insulated panels or modular) and log homes) within the Company service territory area. Multi-family buildings greater than three stories are allowed if permitted as residential by local building codes and each individual unit has its own heating, cooling, and hot water system. Annual maximum rebates will be capped at \$150,000 per builder per development. A development is defined as 5 or more dwellings.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

This Program is not available after February 11, 2015.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.04 Energy Star® New Homes

- A. **PURPOSE:** This voluntary Energy Star® New Homes (ESNH) Program is designed to improve the energy efficiency of homes built in the residential construction market by applying efficient construction techniques and high-performance products (windows, doors, appliances, lighting, and heating and cooling systems) in accordance with guidelines set by the U.S. Environmental Protection Agency through the Energy Star® program. Homes built under the Energy Star® guidelines are typically 20–30% more energy efficient than standard homes. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).
- B. **DEFINITIONS:**
1. **Builder** – Companies or individuals in the business of constructing new, residential homes in the Company service territory.
  2. **HERS Index** – The Home Energy Rating System (HERS) Index is a scoring system established by the Residential Energy Services Network. In that system homes are given a score indicating their relative level of energy efficiency:
    - a home built to the specifications of the HERS Reference Home, based on the 2006 International Energy Conservation Code (IECC), scores a HERS Index of 100,
    - a home that produces as much energy as it consumes in a year, achieving net zero energy consumption, scores a HERS Index of 0, and
    - a home that does not meet the 2006 IECC would have a HERS Index greater than 100.

The lower a home's HERS Index, the more energy efficient it is in comparison to the HERS Reference Home. Each 1-point decrease in the HERS Index corresponds to a 1% reduction in energy consumption compared to the HERS Reference Home.
  3. **HERS Rater** – A person certified by the Residential Energy Services Network, in accordance with their standards, to produce accurate and fair HERS Index ratings.
- C. **AVAILABILITY:** The training, rating and incentive elements of the Program are available to Builders constructing new homes (homes that are three stories or less including site-constructed homes, attached or detached homes, single or low-rise multi-family residential buildings, system-built homes (structural insulated panels or modular) and log homes) within the Company service territory area. Multi-family buildings greater than three stories are allowed if permitted as residential by local building codes and each individual unit has its own heating, cooling, and hot water system. Annual maximum rebates will be capped at \$150,000 per builder per development. A development is defined as 5 or more dwellings.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3rd Revised Sheet No. R-63.05  
Canceling P.S.C. MO. No. 1 2nd Revised Sheet No. R-63.05

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
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Energy Star® New Homes (FROZEN)

(continued)

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

**D. PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

**E. PROGRAM PROCESS:**

1. The company will complete the necessary requirements to obtain status with Energy Star® to promote the ESNH Program regionally.
2. The Company will work with Builders in the Company's Missouri service territory to help them achieve Partner status with Energy Star® under the ESNH program.
3. As necessary, the Company will expand the availability of Raters certified to evaluate homes under the Home Energy Rating System (HERS) standards within the Company's service territory. The HERS program will be used to provide independent, third party verification of ESNH construction
4. Builders will construct homes according to one of the following agreement structures:
  - a. Performance agreement – In this structure Builders submit construction plans for analysis prior to construction. Using standardized software, the analysis will yield a HERS Index Rating. Homes built to the specifications of construction plans analyzed to have an index of 85 or below will qualify for Energy Star® rating.
  - b. Prescriptive agreement – In this structure Builders apply specific energy efficiency measures, pre-defined by Energy Star® and available through their website ([www.energystar.gov](http://www.energystar.gov)), to a new home. The measures include high efficiency heating and cooling equipment, ductwork, windows, water heating, lighting, and appliances. High efficiency measures are defined as above ASHRAE baseline standards. Where applicable, Energy Star® rated equipment is specified.

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**July 4, 2019**

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
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**10.04 BUSINESS ENERGY EFFICIENCY REBATES - STANDARD**

**PURPOSE:**

The Business Energy Efficiency Rebates - Standard program is designed to encourage installation of energy efficient measures in existing facilities. The primary objectives of this program are to provide pre-set incentives to facility owners and operators for the installation of high efficiency equipment and controls and to provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side management section that also meet Standard Rebate Program Provisions below.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets. Standard Measures and Incentives will be provided to qualifying participants that provide completed Standard Rebate Applications as indicated below:

- Participant must complete a Standard Rebate Application form, or purchase from pre-qualified equipment distributors, available at [www.kcpl.com](http://www.kcpl.com);
- Participant must provide proof of equipment purchase and installation;
- Measures must be purchased and installed after the effective date of this tariff;
- Measures which receive an Incentive under the Custom Rebate Program are not eligible for this Standard Rebate Program; and
- Standard Measures can be installed as a retrofit in an existing facility.

By applying for the Standard Rebate Program, the Participant agrees that the project may be subject to random on-site inspections by the Program Administrator.

The total amount of program (Business Energy Efficiency Rebate – Custom and Standard) rebates that a Participant can receive during a program year of the Program Period is initially set and limited to a program cap of the greater of; 2x the customers annual DSIM or \$1,000,000 per customer, (\$100,000 per project) per year. Customers that exceed the \$250,000 per project threshold are eligible for a reduced incentive rate through the block bidding “buy now” rate track. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project.

Small to Mid-Sized Business customers (<100 kW) that participate in the small business program track and receive a small business assessment are eligible for the small business incentive rates for qualifying measures.

**ELIGIBLE MEASURES AND INCENTIVES:**

Standard Incentives filed in Case No. EO-2019-0133 are eligible for program benefits and Incentives and may be offered during the Program Period. These include, but are not limited to, the following equipment types:

- Lighting and Controls
- Motors, Pumps and Variable Frequency Drives
- HVAC (Heating, Ventilation and Air-Conditioning)
- Business Computing
- Food Service and Refrigeration

Eligible Incentives directly paid to program Participant and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

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Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
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Energy Star® New Homes (FROZEN)

(continued)

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

**D. PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

**E. PROGRAM PROCESS:**

1. The company will complete the necessary requirements to obtain status with Energy Star® to promote the ESNH Program regionally.
2. The Company will work with Builders in the Company's Missouri service territory to help them achieve Partner status with Energy Star® under the ESNH program.
3. As necessary, the Company will expand the availability of Raters certified to evaluate homes under the Home Energy Rating System (HERS) standards within the Company's service territory. The HERS program will be used to provide independent, third party verification of ESNH construction
4. Builders will construct homes according to one of the following agreement structures:
  - a. Performance agreement – In this structure Builders submit construction plans for analysis prior to construction. Using standardized software, the analysis will yield a HERS Index Rating. Homes built to the specifications of construction plans analyzed to have an index of 85 or below will qualify for Energy Star® rating.
  - b. Prescriptive agreement – In this structure Builders apply specific energy efficiency measures, pre-defined by Energy Star® and available through their website ([www.energystar.gov](http://www.energystar.gov)), to a new home. The measures include high efficiency heating and cooling equipment, ductwork, windows, water heating, lighting, and appliances. High efficiency measures are defined as above ASHRAE baseline standards. Where applicable, Energy Star® rated equipment is specified.

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Issued by: Darrin R. Ives, Vice President

Effective: February 11, 2015

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## Energy Star® New Homes (continued)

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

**D. PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

**E. PROGRAM PROCESS:**

1. The company will complete the necessary requirements to obtain status with Energy Star® to promote the ESNH Program regionally.
2. The Company will work with Builders in the Company's Missouri service territory to help them achieve Partner status with Energy Star® under the ESNH program.
3. As necessary, the Company will expand the availability of Raters certified to evaluate homes under the Home Energy Rating System (HERS) standards within the Company's service territory. The HERS program will be used to provide independent, third party verification of ESNH construction
4. Builders will construct homes according to one of the following agreement structures:
  - a. Performance agreement – In this structure Builders submit construction plans for analysis prior to construction. Using standardized software, the analysis will yield a HERS Index Rating. Homes built to the specifications of construction plans analyzed to have an index of 85 or below will qualify for Energy Star® rating.
  - b. Prescriptive agreement – In this structure Builders apply specific energy efficiency measures, pre-defined by Energy Star® and available through their website ([www.energystar.gov](http://www.energystar.gov)), to a new home. The measures include high efficiency heating and cooling equipment, ductwork, windows, water heating, lighting, and appliances. High efficiency measures are defined as above ASHRAE baseline standards. Where applicable, Energy Star® rated equipment is specified.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3rd Revised Sheet No. R-63.06  
Canceling P.S.C. MO. No. 1 2nd Revised Sheet No. R-63.06

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Energy Star® New Homes (FROZEN)

(Continued)

E. PROGRAM PROCESS (Continued):

5. For single homes, onsite inspections will be completed by HERS Raters twice during the construction and once following completion of the home to verify compliance with Energy Star® requirements. For multiple homes built in the same subdivision, HERS Raters will use the "Energy Star® for Homes Revised Sampling Protocol Guidelines." HERS Raters will be assigned to a Builder by the Company. The Company will reimburse Builders for HERS ratings per Section 10 of these Rules. A Builder whose homes consistently fail the verification process will become ineligible to participate in the Program.
6. For homes that achieve Energy Star® qualification, Builders may request a rebate per Section 10 of these Rules toward the incremental cost of meeting Energy Star® requirements. The rebate request form is available from the Company.
7. The Company will promote the Program to residential Customers through mediums that may include press releases, direct mailings, bill messages, bill inserts, trade ally communications, and web site materials.
8. The Company will obtain Energy Star® materials and establish a clearinghouse of training materials, marketing resources and tools that can be used by Builders and the Company to implement and promote the Program.

F. PROGRAM ADMINISTRATION: The Program will be administered by the Company in compliance with terms established by Energy Star®.

Issued: June 14, 2019  
Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~  
July 4, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2nd  
Canceling P.S.C. MO. No. 1 1st

Revised Sheet No. R-63.06  
Original Sheet No. R-63.06

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.05 BUSINESS PROCESS EFFICIENCY**

**PURPOSE:**

The Business Process Efficiency program is designed to provide energy optimization, technical assistance and company-wide coaching to business customers to encourage behavioral change and transformation with respect to energy use and management. The program provides customers consultative resources and incentives.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet the Business Process Efficiency Program Provisions below.

**PROGRAM PROVISIONS:**

KCP&L will hire a Program Administrator and Energy Management Provider to implement this program. The Program Administrator will provide the necessary services to effectively implement the program, and to strive to attain the energy and demand savings targets. The Energy Management Provider will serve as project manager, organizational facilitator and savings modeler.

The program includes four tracks:

Business Express Tune Up's

Provides customers with a streamlined approach via participating trade allies to uncover and improve operational efficiencies of qualifying measures including, but not limited to: compressed air systems, roof top units, etc.

Monitor Based Commissioning

Provides special focus on complex control systems and provides options and incentives for business to improve operations and maintenance practices for ongoing building systems and processes.

Retro-Commissioning Study

Provides customers with a comprehensive study and list of operational and capital energy conservation measures (ECM's) that may qualify for either process efficiency or custom/standard rebate incentives.

Strategic Energy Management

Provides customers with an incentive to offset the cost of a comprehensive facility study detailing energy conservation measures and system optimization techniques for large commercial and industrial facilities.

1. One-on-One Consultative Strategy Energy Management providing the customer with access to an energy expert who works intensively with the customer to integrate energy management into the organization.
2. Strategic Energy Management Cohort which places companies into groups that work together for one year or longer and share best practices.

**ELIGIBLE MEASURES AND INCENTIVES:**

Measures filed in Case No. EO-2019-0133 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

Issued: November 29, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Energy Star® New Homes (FROZEN)

(Continued)

**E. PROGRAM PROCESS (Continued):**

5. For single homes, onsite inspections will be completed by HERS Raters twice during the construction and once following completion of the home to verify compliance with Energy Star® requirements. For multiple homes built in the same subdivision, HERS Raters will use the "Energy Star® for Homes Revised Sampling Protocol Guidelines." HERS Raters will be assigned to a Builder by the Company. The Company will reimburse Builders for HERS ratings per Section 10 of these Rules. A Builder whose homes consistently fail the verification process will become ineligible to participate in the Program.
6. For homes that achieve Energy Star® qualification, Builders may request a rebate per Section 10 of these Rules toward the incremental cost of meeting Energy Star® requirements. The rebate request form is available from the Company.
7. The Company will promote the Program to residential Customers through mediums that may include press releases, direct mailings, bill messages, bill inserts, trade ally communications, and web site materials.
8. The Company will obtain Energy Star® materials and establish a clearinghouse of training materials, marketing resources and tools that can be used by Builders and the Company to implement and promote the Program.

**F. PROGRAM ADMINISTRATION:** The Program will be administered by the Company in compliance with terms established by Energy Star®.

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Energy Star® New Homes (Continued)

E. PROGRAM PROCESS (Continued):

5. For single homes, onsite inspections will be completed by HERS Raters twice during the construction and once following completion of the home to verify compliance with Energy Star® requirements. For multiple homes built in the same subdivision, HERS Raters will use the "Energy Star® for Homes Revised Sampling Protocol Guidelines." HERS Raters will be assigned to a Builder by the Company. The Company will reimburse Builders for HERS ratings per Section 10 of these Rules. A Builder whose homes consistently fail the verification process will become ineligible to participate in the Program.
6. For homes that achieve Energy Star® qualification, Builders may request a rebate per Section 10 of these Rules toward the incremental cost of meeting Energy Star® requirements. The rebate request form is available from the Company.
7. The Company will promote the Program to residential Customers through mediums that may include press releases, direct mailings, bill messages, bill inserts, trade ally communications, and web site materials.
8. The Company will obtain Energy Star® materials and establish a clearinghouse of training materials, marketing resources and tools that can be used by Builders and the Company to implement and promote the Program.

F. PROGRAM ADMINISTRATION: The Program will be administered by the Company in compliance with terms established by Energy Star®.

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.05 Building Operator Certification Program

- A. PURPOSE: This voluntary program is designed to establish and encourage Building Operator Certification through the Northwest Energy Efficiency Council's Building Operator Certification Level 1 and Level 2 curriculums. This effort will include certification update and refresh as appropriate. In support of partnerships with the Missouri Department of Natural Resources Energy Center (MDNR) and the Midwest Energy Efficiency Alliance (MEEA), the Company will:
  1. Reimburse MDNR for the annual cost to license the Level 1 and Level 2 curriculums for the Company's Missouri service territory.
  2. Reimburse portions of the tuition costs for Building Operators associated with properties in the Company's service area who successfully complete or refresh the certifications.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

- B. AVAILABILITY: The certification courses funded by this Program will be available through MDNR for any Building Operator employed by a company having at least one Missouri commercial property receiving electrical service from the Company.

Reimbursements for the successful completion of the certifications are available to any individual paying the tuition or utility account holder associated with at least one Missouri commercial property receiving electrical service from the Company.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Issued: June 14, 2019  
Issued by: Darrin R. Ives, Senior Director

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July 4, 2019



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.05 Building Operator Certification Program

- A. PURPOSE: This voluntary program is designed to establish and encourage Building Operator Certification through the Northwest Energy Efficiency Council’s Building Operator Certification Level 1 and Level 2 curriculums. This effort will include certification update and refresh as appropriate. In support of partnerships with the Missouri Department of Natural Resources Energy Center (MDNR) and the Midwest Energy Efficiency Alliance (MEEA), the Company will:
1. Reimburse MDNR for the annual cost to license the Level 1 and Level 2 curriculums for the Company’s Missouri service territory.
  2. Reimburse portions of the tuition costs for Building Operators associated with properties in the Company’s service area who successfully complete or refresh the certifications.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

- B. AVAILABILITY: The certification courses funded by this Program will be available through MDNR for any Building Operator employed by a company having at least one Missouri commercial property receiving electrical service from the Company.

Reimbursements for the successful completion of the certifications are available to any individual paying the tuition or utility account holder associated with at least one Missouri commercial property receiving electrical service from the Company.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo. shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission’s rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup>  
Canceling P.S.C. MO. No. 1 1<sup>st</sup>

Revised Sheet No. R-63.08  
Revised Sheet No. R-63.08

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Building Operator Certification Program (continued)

- C. PROGRAM ADMINISTRATION: The Program will be administered by the MDNR and the MEEA.
- D. PROGRAM COST: The Company will reimburse the MDNR for the amount paid annually to license the Level 1 and Level 2 curriculums for the Company area per certification class (about 20 students per class).
- Tuition reimbursements per Section 10 of these Rules will be paid to the individual paying the tuition. To receive the reimbursement, the individual paying the tuition or the utility account holder associated with at least one Missouri commercial property must complete a reimbursement request and submit it to the Company. The reimbursement form is available by contacting the Company directly.
- E. PROGRAM PERIOD: This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

Issued: June 14, 2019  
Issued by: Darrin R. Ives, Senior Director

Effective: ~~July 14, 2019~~

July 4, 2019

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission  
EO-2019-0132; YE-2019-0222

**KCP&L Greater Missouri Operations Company  
KANSAS CITY, MO 64106****RULES AND REGULATIONS  
ELECTRIC****63.08 BUSINESS SMART THERMOSTAT****(continued)****CURTAILMENT LIMITS:**

KCP&L Greater Missouri Operations Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by Company or its assignees. Company may call a maximum of one curtailment event per day per Participant lasting no longer than four (4) hours per Participant. Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

**CURTAILMENT OPT OUT PROVISION:**

A Participant may opt out of any air conditioning cycling curtailment event during the Curtailment Season by notifying Company at any time prior to or during a curtailment event. Participant may opt out of an ongoing event via their smart phone or by the thermostat itself. Notification must be communicated to Company by using Company's website ([www.kcpl.com](http://www.kcpl.com)) or by calling Company at the telephone number provided with the air conditioner cycling agreement.

**NEED FOR CURTAILMENT:**

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter (s) approaches a constraint on the generation, transmission or distribution systems or to maintain Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price.

**CONTRACT TERM:**

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, if the thermostat was provided free of charge to the Participant, then the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with the Company or its assignee to be removed from the program. However, so long as the agreement to participate in the Program is in force, Company will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant has a Company provided thermostat and leaves the program prior to the end of the initial contract, Company will have 60 days thereafter to remove the thermostat and/or other control equipment; otherwise, it becomes the Participant's property. Company will also have a separate Customer Program Participation Agreement outlining Customer and Company responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

Issued: November 29, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Building Operator Certification Program (continued)

C. PROGRAM ADMINISTRATION: The Program will be administered by the MDNR and the MEEA.

D. PROGRAM COST: The Company will reimburse the MDNR for the amount paid annually to license the Level 1 and Level 2 curriculums for the Company area per certification class (about 20 students per class).

Tuition reimbursements per Section 10 of these Rules will be paid to the individual paying the tuition. To receive the reimbursement, the individual paying the tuition or the utility account holder associated with at least one Missouri commercial property must complete a reimbursement request and submit it to the Company. The reimbursement form is available by contacting the Company directly.

E. PROGRAM PERIOD: This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3rd Revised Sheet No. R-63.09  
Canceling P.S.C. MO. No. 1 2nd Revised Sheet No. R-63.09

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.06 Energy Optimizer Program (FROZEN)

A. PURPOSE:

The voluntary Energy Optimizer Program is intended to help reduce system peak load and thus defer the need for additional capacity. The Program accomplishes this by cycling the Participants' air conditioning unit temporarily in a Company coordinated effort to limit overall system peak load. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. AVAILABILITY:

This program is not available after December 31, 2015.

The Energy Optimizer Program is available to any Customer currently receiving or requesting service under any residential, small general service or medium general service rate schedule. Customers must also have adequate paging and/or radio coverage and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Other appliances such as pool pumps or electric hot water heaters may be controlled with Participant's permission. Residential property owner's (owner occupant or landlord for a rental property) permission is required to participate. Commercial property owner's permission may be required for a tenant to participate.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo. shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.

A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Issued: June 14, 2019  
Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~  
July 4, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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**10.07 BUSINESS DEMAND RESPONSE**

**PURPOSE:**

Business Demand Response (“Program” or BDR”) is designed to reduce Participant load during peak periods to improve system reliability, offset forecasted system peaks that could result in future generation capacity additions, and/or provide a more economical option to generation or purchasing energy in the wholesale market. Participant curtailment may be requested for any of these operational or economic reasons as determined by the Company.

**AVAILABILITY:**

This Program is available during the Program Period to all Participants, as identified in Section 393.1124.14.2, RSMo and in the classes identified in the Business Demand-Side Management section that also meet Program provisions. Participants must show economic and technical feasibility for measurable and verifiable load curtailment during the Curtailment Season of June 1 to September 30, and within designated Curtailment Hours of 12:00 p.m. to 8:00 p.m., Monday through Friday excluding Holidays. The Company reserves the right to limit the total Curtailable Load determined under this Program. The Company will determine the most beneficial timing and length of curtailment events during the curtailment season, and is not required to curtail all Participants simultaneously, and may elect to only call individual Participants and/or stagger Participants as deemed appropriate. This program is not available to any Customer with load served under a Company Interruptible Rate or Curtailable Demand Rider.

A Customer may participate directly through the Company, the Company Program Administrator (“Administrator”) or a Company-approved Aggregator (“Aggregator”). An aggregator is a curtailment service provider, appointed by a Customer to act on behalf of said Customer with respect to all aspects of the Program, including but not limited to: a) the receipt of notices from the Company under this Program; and b) the receipt of incentive payments from KCP&L. Aggregator will be responsible for establishing independent business to business (B:B) contracts and administering the participation of said customer. Aggregator is fully responsible for fulfillment of these B:B customer contracts.

For the purposes of this program only and at the Company’s option, a Participant with multiple accounts may request that some or all of its accounts be aggregated in order to meet minimum kW load reduction as stated in participation contract. The aggregated Participant account will be treated as a single account for purposes of calculating potential Program incentive payments and/or penalties. Aggregator is responsible for all of their independent B:B customer contracts so no minimum customer account requirements apply, but Aggregator must be able to maintain a minimum aggregated load as stated in their Aggregator participation contract to maintain eligibility.

**PROGRAM PROVISIONS:**

1) This Program may be executed by either of two methods: Manual Demand Response (DR)  
A Customer with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls directly with the Company, the Administrator or Aggregator to become a Participant. The Company or Administrator evaluates a Customer’s most applicable metered usage data from usually the most recent Curtailment Season, and gathers site specific data from the Participant to establish their curtailment plan and estimated associated curtailable load (kW). The Participant enrolls this curtailable load in the Program. The Participant receives an event notice in advance of scheduled curtailment events from the Company, and they manually execute their facility curtailment plan to curtail at least their enrolled curtailable load for the duration of the curtailment event. The Participant receives financial incentives for agreeing to be “on-call” and for successful hourly event curtailment of their enrolled load. The Company reserves the right to assess financial penalties and/or contract termination for non-participation or event “opt-outs” as described in Participant’s individual contract.

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Issued by: Darrin R. Ives, Vice President

Effective: April 2, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.06 Energy Optimizer Program (FROZEN)

**A. PURPOSE:**

The voluntary Energy Optimizer Program is intended to help reduce system peak load and thus defer the need for additional capacity. The Program accomplishes this by cycling the Participants' air conditioning unit temporarily in a Company coordinated effort to limit overall system peak load. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

**B. AVAILABILITY:**

This program is not available after December 31, 2015.

The Energy Optimizer Program is available to any Customer currently receiving or requesting service under any residential, small general service or medium general service rate schedule. Customers must also have adequate paging and/or radio coverage and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Other appliances such as pool pumps or electric hot water heaters may be controlled with Participant's permission. Residential property owner's (owner occupant or landlord for a rental property) permission is required to participate. Commercial property owner's permission may be required for a tenant to participate.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo. shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.

A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

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Issued by: Darrin R. Ives, Vice President

January 1, 2016  
Effective: ~~January 10, 2016~~

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.06 Energy Optimizer Program

**A. PURPOSE:**

The voluntary Energy Optimizer Program is intended to help reduce system peak load and thus defer the need for additional capacity. The Program accomplishes this by cycling the Participants' air conditioning unit temporarily in a Company coordinated effort to limit overall system peak load. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

**B. AVAILABILITY:**

The Energy Optimizer Program is available to any Customer currently receiving or requesting service under any residential, small general service or medium general service rate schedule. Customers must also have adequate paging and/or radio coverage and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Other appliances such as pool pumps or electric hot water heaters may be controlled with Participant's permission. Residential property owner's (owner occupant or landlord for a rental property) permission is required to participate. Commercial property owner's permission may be required for a tenant to participate.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.

A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

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Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Canceling P.S.C. MO. No. 1 2nd Revised Sheet No. R-63.10

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**ELECTRIC**

10.06 Energy Optimizer Program (FROZEN) (continued)

C. CONTROLS AND INCENTIVES:

Participants will receive a programmable thermostat that can be controlled via radio signals sent to the unit by the Company or its assignees. During a curtailment event, the Company or its assignee will send a radio signal to the thermostat that will cycle the Participants air conditioner and any other authorized equipment. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency.

D. CYCLING METHODS:

The Company may elect to cycle Participant's air conditioner units either by raising the thermostat setting, or by directly cycling the compressor unit.

E. NOTIFICATION:

The Company will notify Participants of a curtailment event via a website and/or on the thermostat. The notification can occur prior to or at the start of a curtailment event.

F. CURTAILMENT SEASON:

The Curtailment Season will extend from June 1 to September 30.

G. CURTAILMENT LIMITS:

The Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by the Company. The Company may call a maximum of one curtailment event per day lasting no longer than four (4) hours per Participant. The Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

H. CURTAILMENT OPT OUT PROVISION:

A Participant may opt out of one air conditioning cycling curtailment event each month during the Curtailment Season by notifying the Company at any time prior to or during a curtailment event. Notification must be communicated to the Company by using the Company's website ([www.kcpl.com](http://www.kcpl.com)) or by calling the Company at the telephone number provided with the air conditioner cycling agreement. If a curtailment event does not occur on the day the Participant requested to opt out, the Participant is not considered as having used their once-per-month opt out provision.

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July 4, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**10.07 BUSINESS DEMAND RESPONSE (continued)**

2) Automated Demand Response (ADR)

A customer with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls directly with the Company, Administrator or Aggregator to become a Participant. But, rather than manual execution of load curtailment, the Participant's building/energy management system (BMS/EMS) or facility automation system is used to execute enrolled curtailment. The Participant or Aggregator receives the curtailment event notice from the Company and signals the automated controls to modify facility loads to successfully curtail enrolled kW load. The Participant receives a financial incentive for participation as described above. If a Customer participates via an Aggregator, the Aggregator receives incentive payment from the Company and provides customer payments in accordance with their specific B:B contracts. All Customer incentive payments, contracts terms & conditions, etc. are unique in the Customer's individual Contract with the Aggregator. The Company reserves the right to assess financial penalties and/or Program termination for non-participation as described in Participants' individual contracts or Aggregator contracts.

PARTICIPATION CONTRACTS

There will be two versions of program participation contracts. Customers enrolling directly with the Company or Aggregator will have a customer participation contract, and Aggregators will have an AAP participation contract.

The Company will employ a calculated baseline load (CBL) methodology to determine participant demand savings associated with a demand response curtailment event. A CBL approach applies a model or algorithm to develop customer-specific baselines for each day that is used to forecast load impacts for each hour of the event absent a curtailment event. This baseline is then compared to the actual metered average hourly demand during the curtailment event. The difference between the forecasted hourly baseline and the actual metered hourly usage during the event equals the hourly impact of the event.

The Company will communicate with Participants and Aggregators in advance of a curtailment event to increase their ability to successfully participate. Customer and Aggregator participation contracts will contain specific information for curtailment specifications that fall within the following limits.

Maximum number of events per season- 10  
Minimum number of events per season- 1  
Maximum duration of an event- 8 hours  
Minimum notification prior to an event- 1 hour

Contracts between Aggregator and Customers are not limited to Program provisions.

**ADDITIONAL PROGRAM OPTION:**

Market Based Demand Response (MBDR)

MBDR is offered as a separate Tariff outside of MEEIA. MBDR offers qualified Business Demand Response Participants an additional opportunity to reduce their electric costs through participation with the Company in the wholesale Southwest Power Pool (SPP) energy market by receiving payment for providing their load reduction during high energy price periods. MBDR is available to Program Participants whose DR Resources

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## 10.06 Energy Optimizer Program (FROZEN) (continued)

## C. CONTROLS AND INCENTIVES:

Participants will receive a programmable thermostat that can be controlled via radio signals sent to the unit by the Company or its assignees. During a curtailment event, the Company or its assignee will send a radio signal to the thermostat that will cycle the Participants air conditioner and any other authorized equipment. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency.

## D. CYCLING METHODS:

The Company may elect to cycle Participant's air conditioner units either by raising the thermostat setting, or by directly cycling the compressor unit.

## E. NOTIFICATION:

The Company will notify Participants of a curtailment event via a website and/or on the thermostat. The notification can occur prior to or at the start of a curtailment event.

## F. CURTAILMENT SEASON:

The Curtailment Season will extend from June 1 to September 30.

## G. CURTAILMENT LIMITS:

The Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by the Company. The Company may call a maximum of one curtailment event per day lasting no longer than four (4) hours per Participant. The Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

## H. CURTAILMENT OPT OUT PROVISION:

A Participant may opt out of one air conditioning cycling curtailment event each month during the Curtailment Season by notifying the Company at any time prior to or during a curtailment event. Notification must be communicated to the Company by using the Company's website ([www.kcpl.com](http://www.kcpl.com)) or by calling the Company at the telephone number provided with the air conditioner cycling agreement. If a curtailment event does not occur on the day the Participant requested to opt out, the Participant is not considered as having used their once-per-month opt out provision.

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10.06 Energy Optimizer Program (continued)

**C. CONTROLS AND INCENTIVES:**

Participants will receive a programmable thermostat that can be controlled via radio signals sent to the unit by the Company or its assignees. During a curtailment event, the Company or its assignee will send a radio signal to the thermostat that will cycle the Participants air conditioner and any other authorized equipment. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency.

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**KCP&L Greater Missouri Operations Company  
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**For Missouri Retail Service Area**

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**10.07 BUSINESS DEMAND RESPONSE (continued)**

are compliant with the SPP Tariff and SPP Marketplace Protocol requirements and can provide sustainable load reduction during market participation. An MBDR Participant has the option of committing their DR Resources to the SPP energy market unless the Company has scheduled a potential Business Demand Response Curtailment Event for the same time period. Participation in MBDR authorizes the Company to offer the Customer's Curtailment Amount in the SPP Market and Participant compensation is based on any SPP settlement payments less MBDR fees. All SPP registration and technical requirements, market operating and settlement procedures, MBDR fees, etc. are detailed in Participant's individual MBDR contract.

**PROGRAM INCENTIVES AND DETAILS:**

All Program incentives may be paid directly to the Participant or Aggregator. The Program's incentive Structure, example contracts and specific details can be found at [www.kcpl.com](http://www.kcpl.com).

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**RULES AND REGULATIONS**  
**ELECTRIC**

10.06 Energy Optimizer Program (FROZEN) (continued)

I. NEED FOR CURTAILMENT:

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain the Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a Customer's retail price.

J. CONTRACT TERM:

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, the thermostat becomes the Participant's property; however, so long as the contract is in force, the Company will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant leaves the Program prior to the end of the initial contract, the Company will have 60 days thereafter to remove the thermostat; otherwise, it becomes the Participant's property.

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**10.07 RESERVED FOR FUTURE USE**

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10.06 Energy Optimizer Program (FROZEN) (continued)

I. NEED FOR CURTAILMENT:

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain the Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a Customer's retail price.

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10.06 Energy Optimizer Program (continued)

I. NEED FOR CURTAILMENT:

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain the Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a Customer's retail price.

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10.07 Air Conditioning Upgrade Rebate Program

A. PURPOSE:

The Air Conditioning Upgrade Rebate Program (ACUR or Program) is designed to encourage Residential Customers to:

- Have working, central cooling systems evaluated and, if feasible, brought back to factory specifications (re-commissioned), or
- Replace less efficient, working central cooling systems with high efficiency central cooling systems.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. DEFINITIONS:

EER – *Energy Efficiency Ratio*, the efficiency rating for the air conditioner or heat pump at a particular pair of external and internal temperatures. Calculated by dividing the amount of cooling put out by an air conditioning system, in British thermal units (Btu), divided by the amount of energy put in to it in watts (W). If the air conditioning capacity of a heat pump is 48,000 Btu and the compressor, fan and pumps consume 3.43 kW (3,430 watts), the EER is:  $48,000 / 3,430 = 14.0$ .

HVAC – *Heating, Ventilation, Air Conditioning*.

Program Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type.

ACUR HVAC Contractor – A properly licensed HVAC contractor who requests to participate in the Program and completes training courses conducted by the Program Administrator.

SEER – *Seasonal Energy Efficiency Ratio*, the efficiency rating for the air conditioner or heat pump over a range of expected external temperatures (i.e., the temperature distribution for the geographical location for the SEER test). SEER rating is the Btu of cooling output during a simulated, typical cooling season divided by the total electric energy input in watt-hours during the same period. The relationship between SEER and EER is relative because equipment performance is dependent on seasonal temperature, humidity, and air pressure patterns.

C. AVAILABILITY:

This Program is available to any current Customer with a working, central home cooling system receiving service under any generally available residential rate schedule.

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**10.07 RESERVED FOR FUTURE USE**

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## 10.07 Air Conditioning Upgrade Rebate Program

## A. PURPOSE:

The Air Conditioning Upgrade Rebate Program (ACUR or Program) is designed to encourage Residential Customers to:

- Have working, central cooling systems evaluated and, if feasible, brought back to factory specifications (re-commissioned), or
- Replace less efficient, working central cooling systems with high efficiency central cooling systems.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

## B. DEFINITIONS:

**EER** – *Energy Efficiency Ratio*, the efficiency rating for the air conditioner or heat pump at a particular pair of external and internal temperatures. Calculated by dividing the amount of cooling put out by an air conditioning system, in British thermal units (Btu), divided by the amount of energy put in to it in watts (W). If the air conditioning capacity of a heat pump is 48,000 Btu and the compressor, fan and pumps consume 3.43 kW (3,430 watts), the EER is:  $48,000 / 3,430 = 14.0$ .

**HVAC** – *Heating, Ventilation, Air Conditioning*.

**Program Administrator** – The Program will be implemented by a third-party vendor specializing in programs of this type.

**ACUR HVAC Contractor** – A properly licensed HVAC contractor who requests to participate in the Program and completes training courses conducted by the Program Administrator.

**SEER** – *Seasonal Energy Efficiency Ratio*, the efficiency rating for the air conditioner or heat pump over a range of expected external temperatures (i.e., the temperature distribution for the geographical location for the SEER test). SEER rating is the Btu of cooling output during a simulated, typical cooling season divided by the total electric energy input in watt-hours during the same period. The relationship between SEER and EER is relative because equipment performance is dependent on seasonal temperature, humidity, and air pressure patterns.

## C. AVAILABILITY:

This Program is available to any current Customer with a working, central home cooling system receiving service under any generally available residential rate schedule.

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10.07 Cool Homes Program

A. PURPOSE:

The Cool Homes Program (CHP or Program) is designed to encourage Residential Customers to:

- Have working, central cooling systems evaluated and, if feasible, brought back to factory specifications (re-commissioned), or
- Replace less efficient, working central cooling systems with high efficiency central cooling systems.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. DEFINITIONS:

CheckMe!® – A testing process developed by Proctor Engineering Group, Ltd. used to properly evaluate air conditioning system performance.

EER – *Energy Efficiency Ratio*, the efficiency rating for the air conditioner or heat pump at a particular pair of external and internal temperatures. Calculated by dividing the amount of cooling put out by an air conditioning system, in British thermal units (Btu), divided by the amount of energy put in to it in watts (W). If the air conditioning capacity of a heat pump is 48,000 Btu and the compressor, fan and pumps consume 3.43 kW (3,430 watts), the EER is:  $48,000 / 3,430 = 14.0$ .

HVAC – *Heating, Ventilation, Air Conditioning*.

Program Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type.

CHP HVAC Contractor – A properly licensed HVAC contractor who requests to participate in the Cool Homes Program and completes training courses conducted by the Program Administrator.

SEER – *Seasonal Energy Efficiency Ratio*, the efficiency rating for the air conditioner or heat pump over a range of expected external temperatures (i.e., the temperature distribution for the geographical location for the SEER test). SEER rating is the Btu of cooling output during a simulated, typical cooling season divided by the total electric energy input in watt-hours during the same period. The relationship between SEER and EER is relative because equipment performance is dependent on seasonal temperature, humidity, and air pressure patterns.

C. AVAILABILITY:

This Program is available to any current Customer with a working, central home cooling system receiving service under any generally available residential rate schedule.

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Air Conditioning Upgrade Rebate Program (continued)

**C. AVAILABILITY (continued)**

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14), any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

**D. PROGRAM PROCESS:**

Prospective Customer participants will be identified in three ways:

- Customer electric usage data will be evaluated to identify Customers with a high probability of operating less efficient central air conditioning equipment.
- Participating ACUR HVAC contractors may identify existing Customers within the Company service area that are suitable for the Program.
- Customers interested in the program, but not identified through the above means may contact a participating ACUR HVAC contractor or the Company directly. A listing of participating ACUR HVAC Contractors will be posted on the Company website.

The following general process will be followed to serve Customers in the Program:

- The Program Administrator will assign participating Customers to a ACUR HVAC Contractor for service.
- The ACUR HVAC Contractor will evaluate the Customer's cooling system using the Program Administrator's preferred protocols to verify system eligibility for program measures.
- Customers with working equipment that can be re-commissioned to operate above an EER rating of 8.0 will be offered an opportunity to return the equipment as close as possible to manufacturer specifications at no cost to the customer. Re-commissioning efforts will be limited to refrigerant charge, non-ductwork air flow system adjustments, and basic filters.
- Customers with working equipment that cannot be re-commissioned to operate above an EER rating of 8.0 will be eligible for program early replacement incentives.
- All participating Customers will receive a cost estimate for replacement of their system with a higher efficiency system. The Customer will be responsible for the cost of the replacement equipment. (Estimates for higher efficiency systems will include the applicable incentives.)
- The Customer may choose not to re-commission or replace their equipment.
- Six Compact Florescent Lights will be given to all Customers completing the initial verification of system eligibility process regardless of their equipment choices.
- Where work is performed, a second protocol evaluation will be completed to verify the re-commissioning modifications or ensure the quality installation of new equipment.
- Incentives are provided to Customers through the ACUR HVAC Contractors to help offset equipment costs and provide for quality installation practices.

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RULES AND REGULATIONS  
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**10. 07 RESERVED FOR FUTURE USE**

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**RULES AND REGULATIONS**  
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Air Conditioning Upgrade Rebate Program (continued)

**C. AVAILABILITY (continued)**

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14), any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

**D. PROGRAM PROCESS:**

Prospective Customer participants will be identified in three ways:

- Customer electric usage data will be evaluated to identify Customers with a high probability of operating less efficient central air conditioning equipment.
- Participating ACUR HVAC contractors may identify existing Customers within the Company service area that are suitable for the Program.
- Customers interested in the program, but not identified through the above means may contact a participating ACUR HVAC contractor or the Company directly. A listing of participating ACUR HVAC Contractors will be posted on the Company website.

The following general process will be followed to serve Customers in the Program:

- The Program Administrator will assign participating Customers to a ACUR HVAC Contractor for service.
- The ACUR HVAC Contractor will evaluate the Customer's cooling system using the Program Administrator's preferred protocols to verify system eligibility for program measures.
- Customers with working equipment that can be re-commissioned to operate above an EER rating of 8.0 will be offered an opportunity to return the equipment as close as possible to manufacturer specifications at no cost to the customer. Re-commissioning efforts will be limited to refrigerant charge, non-ductwork air flow system adjustments, and basic filters.
- Customers with working equipment that cannot be re-commissioned to operate above an EER rating of 8.0 will be eligible for program early replacement incentives.
- All participating Customers will receive a cost estimate for replacement of their system with a higher efficiency system. The Customer will be responsible for the cost of the replacement equipment. (Estimates for higher efficiency systems will include the applicable incentives.)
- The Customer may choose not to re-commission or replace their equipment.
- Six Compact Florescent Lights will be given to all Customers completing the initial verification of system eligibility process regardless of their equipment choices.
- Where work is performed, a second protocol evaluation will be completed to verify the re-commissioning modifications or ensure the quality installation of new equipment.
- Incentives are provided to Customers through the ACUR HVAC Contractors to help offset equipment costs and provide for quality installation practices.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Cool Homes Program (continued)

**C. AVAILABILITY (continued)**

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14), any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

**D. PROGRAM PROCESS:**

Prospective Customer participants will be identified in three ways:

- Customer electric usage data will be evaluated to identify Customers with a high probability of operating less efficient central air conditioning equipment.
- Participating CHP HVAC contractors may identify existing Customers within the Company service area that are suitable for the Program.
- Customers interested in the program, but not identified through the above means may contact a participating CHP HVAC contractor or the Company directly. A listing of participating CHP HVAC Contractors will be posted on the Company website.

The following general process will be followed to serve Customers in the Program:

- The Program Administrator will assign participating Customers to a CHP HVAC Contractor for service.
- The CHP HVAC Contractor will evaluate the Customer's cooling system using CheckMe!®.
- Customers with working equipment that can be re-commissioned to operate above an EER rating of 8.0 will be offered an opportunity to return the equipment as close as possible to manufacturer specifications at no cost to the customer. Re-commissioning efforts will be limited to refrigerant charge, non-ductwork air flow system adjustments, and basic filters.
- Customers with working equipment that cannot be re-commissioned to operate above an EER rating of 8.0 will be eligible for program early replacement incentives.
- All participating Customers will receive a cost estimate for replacement of their system with a higher efficiency system. The Customer will be responsible for the cost of the replacement equipment. (Estimates for higher efficiency systems will include the applicable incentives.)
- The Customer may choose not to re-commission or replace their equipment.
- Six Compact Florescent Lights will be given to all Customers completing the initial CheckMe!® process regardless of their equipment choices.
- Where work is performed, a second CheckMe!® evaluation will be completed to verify the re-commissioning modifications or ensure the quality installation of new equipment.
- Incentives are provided to Customers through the CHP HVAC Contractors to help offset equipment costs and provide for quality installation practices.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Air Conditioning Upgrade Rebate Program (continued)

**E. PROGRAM ADMINISTRATION:**

The ACUR Program will be implemented by the Program Administrator. The Program Administrator will be responsible for market research, marketing, training, incentive processing, and status reporting associated with the Program. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator.

The Program Administrator will identify and contact HVAC Contractors associated with national brand networks or industry associations to recruit ACUR HVAC Contractors. Other HVAC Contractors wishing to become ACUR HVAC Contractors may contact the Company directly for consideration. Prospective Contractors will be required to complete training courses and adhere to all Program Guidelines conducted and implemented by the Program Administrator.

**F. PROGRAM COST:**

Program related services and incentives will be paid to the ACUR HVAC Contractor by the Program Administrator who will then bill the Company on a per unit basis. Unit pricing is defined in agreements with the Program Vendor. Incentive amounts of \$650 per unit for installation of replacement SEER 14.0 or SEER 15.0 rated systems and \$850 per unit for installation of SEER 16.0 or above rated systems will be paid to the ACUR HVAC Contractor. The ACUR HVAC contractor will pass the replacement equipment incentive to the Customer in the form of an itemized credit on the transaction documents. Similarly, if re-conditioning is feasible the cost will be paid by the Company through the Program Administrator to the ACUR HVAC contractor.

**G. PROGRAM PERIOD:**

This energy efficiency program shall be effective through December 31, 2015. If the program is terminated prior to the end of the program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.08 RESIDENTIAL DEMAND SIDE MANAGEMENT**

**PURPOSE:**

The Residential Demand-Side Management (DSM) Programs (Programs) are designed to encourage residential customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

**AVAILABILITY:**

Except as otherwise provided in the terms governing a particular program, these Programs are available to residential customers in KCP&L Greater Missouri Operations Company's service area being served under any residential rate schedule.

Monetary incentives are not payable to customers that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle3 portfolio if Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

**DEFINITIONS:**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 10 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in Company's filing for demand-side program approval in Case No. EO-2019-0133.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by KCP&L directly or through the Program Administrator and Program Partners, including buydowns, markdowns, rebates, bill credits, payment to third parties, direct installations, giveaways and education, which encourages the adoption of Measures.

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**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Air Conditioning Upgrade Rebate Program (continued)

**E. PROGRAM ADMINISTRATION:**

The ACUR Program will be implemented by the Program Administrator. The Program Administrator will be responsible for market research, marketing, training, incentive processing, and status reporting associated with the Program. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator.

The Program Administrator will identify and contact HVAC Contractors associated with national brand networks or industry associations to recruit ACUR HVAC Contractors. Other HVAC Contractors wishing to become ACUR HVAC Contractors may contact the Company directly for consideration. Prospective Contractors will be required to complete training courses and adhere to all Program Guidelines conducted and implemented by the Program Administrator.

**F. PROGRAM COST:**

Program related services and incentives will be paid to the ACUR HVAC Contractor by the Program Administrator who will then bill the Company on a per unit basis. Unit pricing is defined in agreements with the Program Vendor. Incentive amounts of \$650 per unit for installation of replacement SEER 14.0 or SEER 15.0 rated systems and \$850 per unit for installation of SEER 16.0 or above rated systems will be paid to the ACUR HVAC Contractor. The ACUR HVAC contractor will pass the replacement equipment incentive to the Customer in the form of an itemized credit on the transaction documents. Similarly, if re-conditioning is feasible the cost will be paid by the Company through the Program Administrator to the ACUR HVAC contractor.

**G. PROGRAM PERIOD:**

This energy efficiency program shall be effective through December 31, 2015. If the program is terminated prior to the end of the program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Cool Homes Program (continued)

**E. PROGRAM ADMINISTRATION:**

The CHP Program will be implemented by the Program Administrator. The Program Administrator will be responsible for market research, marketing, training, incentive processing, and status reporting associated with the Program. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator.

The Program Administrator will identify and contact HVAC Contractors associated with national brand networks or industry associations to recruit CHP HVAC Contractors. Other HVAC Contractors wishing to become CHP HVAC Contractors may contact the Company directly for consideration. Prospective Contractors will be required to complete training courses and adhere to all Program Guidelines conducted and implemented by the Program Administrator.

**F. PROGRAM COST:**

Program related services and incentives will be paid to the CHP HVAC Contractor by the Program Administrator who will then bill the Company on a per unit basis. Unit pricing is defined in agreements with the Program Vendor. Incentive amounts of \$650 per unit for installation of replacement SEER 14.0 or SEER 15.0 rated systems and \$850 per unit for installation of SEER 16.0 or above rated systems will be paid to the CHP HVAC Contractor. The CHP HVAC contractor will pass the replacement equipment incentive to the Customer in the form of an itemized credit on the transaction documents. Similarly, if re-conditioning is feasible the cost will be paid by the Company through the Program Administrator to the CHP HVAC contractor.

**G. PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.08 Home Energy Analyzer (FROZEN)

A. PURPOSE:

This Program allows all residential customers with access to the Internet to retrieve their billing information, make comparisons of electric usage on a monthly or yearly basis, analyze electric usage on an end use basis, and research energy savings by end use through a searchable resource center. Customers can also compare their bills to analyze changes from one month to another. Residential customers can also compare their home to a similar home in terms of average energy usage using the Energy Guide label concept. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. AVAILABILITY:

This program is not available after December 31, 2015.

This Program is available to any Customer currently receiving service under any generally available residential rate schedule.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

C. PROGRAM PERIOD:

This energy efficiency educational program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

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**July 4, 2019**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

**(continued)**

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – End-use customer and/or distributor, manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Program Period – The period from April 1, 2019 through March 21, 2022, unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier deadlines for certain activities, as noted on the KCP&L website – [www.kcpl.com](http://www.kcpl.com).

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Company and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

**TERM:**

These tariff sheets and the tariff sheets reflecting each specific residential DSM program shall be effective for three years from the effective date of the tariff sheets, with the exceptions of the Income-Eligible Multi-Family, which shall be effective for six years, unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only incentives for qualifying Measures that have been pre-approved or installed prior to the Programs' termination will be provided to the customer.

**DESCRIPTION:**

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Heating, Cooling & Weatherization
- Home Energy Report
- Online Home Energy Audit
- Income-Eligible Multi-Family
- Energy Saving Products
- Residential Smart Thermostat

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.08 Home Energy Analyzer (FROZEN)

A. PURPOSE:

This Program allows all residential customers with access to the Internet to retrieve their billing information, make comparisons of electric usage on a monthly or yearly basis, analyze electric usage on an end use basis, and research energy savings by end use through a searchable resource center. Customers can also compare their bills to analyze changes from one month to another. Residential customers can also compare their home to a similar home in terms of average energy usage using the Energy Guide label concept. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. AVAILABILITY:

This program is not available after December 31, 2015.

This Program is available to any Customer currently receiving service under any generally available residential rate schedule.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

C. PROGRAM PERIOD:

This energy efficiency educational program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

January 1, 2016

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
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10.08 Home Energy Analyzer

A. PURPOSE:

This Program allows all residential customers with access to the Internet to retrieve their billing information, make comparisons of electric usage on a monthly or yearly basis, analyze electric usage on an end use basis, and research energy savings by end use through a searchable resource center. Customers can also compare their bills to analyze changes from one month to another. Residential customers can also compare their home to a similar home in terms of average energy usage using the Energy Guide label concept. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. AVAILABILITY:

This Program is available to any Customer currently receiving service under any generally available residential rate schedule.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

C. PROGRAM PERIOD:

This energy efficiency educational program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.09 Business Energy Analyzer (FROZEN)

A. PURPOSE:

This Program allows customers with access to the Internet to retrieve their billing information, make comparisons of electric usage on a monthly or yearly basis, analyze electric usage on an end use basis, and research energy savings by end use through a searchable resource center. Customers can also compare their bills to analyze changes from one month to another. Business customers can also compare their business to a similar business in terms of average energy usage using the Energy Guide label concept. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. AVAILABILITY:

This program is not available after December 31, 2015.

This Program is available to any Customer currently receiving service under GS, SGS, LGS, or LPS rate schedule.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

C. PROGRAM PERIOD:

This energy efficiency educational program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

**(continued)**

In addition, KCP&L Greater Missouri Operations Company residential customers have access to the Online Home Energy Audit.

Program details regarding the interaction between Company or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each program, and other details such as process flows, application instructions, and application forms will be provided on the Company website, [www.kcpl.com](http://www.kcpl.com).

**CHANGE PROCESS:**

The change process is applicable to changes in program detail regarding the interaction between Company or Program Administrators and Participants in the Programs, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Company or Program Administrators and Participants in the Programs;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis);
- 6) Take timely received recommendations into account and incorporate them where Company believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate updated list of Measures and Incentive amounts in Case No. EO-2019-0133; and
- 11) Inform Customers, trade allies, Program Partners, etc.

Company will also continue to discuss and provide information on ongoing program and portfolio progress at quarterly regulatory advisory group update meetings.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.09 Business Energy Analyzer (FROZEN)

A. PURPOSE:

This Program allows customers with access to the Internet to retrieve their billing information, make comparisons of electric usage on a monthly or yearly basis, analyze electric usage on an end use basis, and research energy savings by end use through a searchable resource center. Customers can also compare their bills to analyze changes from one month to another. Business customers can also compare their business to a similar business in terms of average energy usage using the Energy Guide label concept. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. AVAILABILITY:

This program is not available after December 31, 2015.

This Program is available to any Customer currently receiving service under GS, SGS, LGS, or LPS rate schedule.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

C. PROGRAM PERIOD:

This energy efficiency educational program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

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**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

10.09 Business Energy Analyzer

A. PURPOSE:

This Program allows customers with access to the Internet to retrieve their billing information, make comparisons of electric usage on a monthly or yearly basis, analyze electric usage on an end use basis, and research energy savings by end use through a searchable resource center. Customers can also compare their bills to analyze changes from one month to another. Business customers can also compare their business to a similar business in terms of average energy usage using the Energy Guide label concept. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. AVAILABILITY:

This Program is available to any Customer currently receiving service under GS, SGS, LGS, or LPS rate schedule.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

C. PROGRAM PERIOD:

This energy efficiency educational program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

**KCP&L Greater Missouri Operations Company**  
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For All Territory Served as L&P and MPS

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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### 10.10 Home Performance with Energy Star®

#### A. PURPOSE:

The Home Performance with Energy Star® (HPwES) Program is intended to encourage residential Customers to identify deficiencies and implement measures in energy efficiency in their homes. These improvements in energy efficiency should increase comfort while protecting the environment. This is achieved by conducting a comprehensive home audit (Audit) and implementing at least one of the recommended improvements. The Company may partner with a Program Administrator to implement the Program. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

#### B. DEFINITIONS:

1. Audit – An energy evaluation of the home that includes observation of lighting and appliances as well as performance testing of the ventilation and mechanical systems, building tightness, and insulation levels that will result in a scope of work outlining recommended energy efficiency measures. All measures performed will be verified after completion.
2. Consultant – A third party certified to perform the Audit and provide a scope of work to the Customer detailing the recommended measures.
3. Contractor – A third party certified to perform the Audit, provide a scope of work to the Customer detailing the recommended measures and perform the work necessary for the implementation of the specified measures.
4. Home Performance with Energy Star® Program – A national program from the U.S. Environmental Protection Agency (EPA) and U.S. Department of Energy (DOE) that offers a comprehensive, whole-house approach to improving energy efficiency and comfort at home, while helping to protect the environment. The HPwES state sponsor is the Missouri Department of Natural Resources Energy Center (MDNR) and the Company partners with the MDNR to implement the national program locally.
5. Program Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type.
6. Qualifying Improvements – Energy efficient building envelope changes applied to the home, which may include eliminating air leaks, adding insulation, sealing ductwork, and/or replacing windows and doors. All improvements performed will be verified after completion.

- #### C. AVAILABILITY:
- This Program is available to any Customer receiving service under any generally available residential rate schedule offered by the Company. All Audits must be requested by the owner of the home, multiplex, or apartment. Tenant agreement, as applicable, is required. Program rebates are limited to one rebate per Audit.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

**(continued)**

**PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:**

Note that targeted energy and demand savings may be shifted between programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	Expected Annual kWh Energy Savings Targets at Customer Side of Meter						Sum of Annual by Program
	2019	2020	2021	2022	2023	2024	
Energy Saving Products	13,038,632	10,416,978	8,079,124	0	0	0	31,534,734
Heating, Cooling & Weatherization	7,236,542	7,767,640	8,338,188	0	0	0	23,342,370
Home Energy Report	20,355,375	20,355,375	20,355,375	0	0	0	61,066,125
Income-Eligible Multi-Family	1,388,947	1,181,931	1,181,931	923,401	963,321	1,010,700	6,650,231
Residential Demand Response	1,220,615	1,402,388	1,549,459	0	0	0 -	4,172,461
<b>Total</b>	<b>43,240,111</b>	<b>41,124,312</b>	<b>39,504,077</b>	<b>923,401</b>	<b>963,321</b>	<b>1,010,700</b>	<b>126,765,921</b>

	Expected Annual kW Demand Savings Targets at Customer Side of Meter						Sum of Annual by Program
	2019	2020	2021	2022	2023	2024	
Energy Saving Products	955	756	582	0	0	0	2,293
Heating, Cooling & Weatherization	3,133	3,392	3,655	0	0	0	10,180
Home Energy Report	2,550	2,550	2,550	0	0	0	7,650
Income-Eligible Multi-Family	243	223	223	180	193	210	1,271
Residential Demand Response	9,221	10,609	11,774	0	0	0	31,604
<b>Total</b>	<b>16,102</b>	<b>17,530</b>	<b>18,783</b>	<b>180</b>	<b>193</b>	<b>210</b>	<b>52,998</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No.138.8 as approved in Case No. EO-2019-0133

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.10 Home Performance with Energy Star®

## A. PURPOSE:

The Home Performance with Energy Star® (HPwES) Program is intended to encourage residential Customers to identify deficiencies and implement measures in energy efficiency in their homes. These improvements in energy efficiency should increase comfort while protecting the environment. This is achieved by conducting a comprehensive home audit (Audit) and implementing at least one of the recommended improvements. The Company may partner with a Program Administrator to implement the Program. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

## B. DEFINITIONS:

1. Audit – An energy evaluation of the home that includes observation of lighting and appliances as well as performance testing of the ventilation and mechanical systems, building tightness, and insulation levels that will result in a scope of work outlining recommended energy efficiency measures. All measures performed will be verified after completion.
2. Consultant – A third party certified to perform the Audit and provide a scope of work to the Customer detailing the recommended measures.
3. Contractor – A third party certified to perform the Audit, provide a scope of work to the Customer detailing the recommended measures and perform the work necessary for the implementation of the specified measures.
4. Home Performance with Energy Star® Program – A national program from the U.S. Environmental Protection Agency (EPA) and U.S. Department of Energy (DOE) that offers a comprehensive, whole-house approach to improving energy efficiency and comfort at home, while helping to protect the environment. The HPwES state sponsor is the Missouri Department of Natural Resources Energy Center (MDNR) and the Company partners with the MDNR to implement the national program locally.
5. Program Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type.
6. Qualifying Improvements – Energy efficient building envelope changes applied to the home, which may include eliminating air leaks, adding insulation, sealing ductwork, and/or replacing windows and doors. All improvements performed will be verified after completion.

- C. AVAILABILITY: This Program is available to any Customer receiving service under any generally available residential rate schedule offered by the Company. All Audits must be requested by the owner of the home, multiplex, or apartment. Tenant agreement, as applicable, is required. Program rebates are limited to one rebate per Audit.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-63.18

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Home Performance with Energy Star® (continued)

C. AVAILABILITY (continued)

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

D. PROGRAM PERIOD:

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

E. PROGRAM PROCESS:

Customers who participate in the Program must participate in a comprehensive pre- and post-home energy Audit from an approved and certified Contractor/Consultant. This process may be facilitated and quality checked by a third-party Program Administrator on behalf of the Company in accordance with established Program guidelines. Participating customers who complete the Audit process and implement at least one Qualifying Improvement listed on their final Audit report are eligible for up to \$600 in reimbursement from the Company per Audit.

The criteria for Qualifying Improvements will be kept current with the Department of Energy, EPA Energy Star® standards.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.08 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

**(continued)**

**PROGRAM COSTS AND INCENTIVES**

Costs of and incentives for the Residential DSM Programs reflected herein shall be reflected in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential rate schedules. All customers taking service under said rate schedule shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**CHANGES IN MEASURES OR INCENTIVES:**

Company may offer the Measures contained in KCP&L Greater Missouri Operations Company's filing approved in Case No. EO-2019-0133. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, [www.kcpl.com](http://www.kcpl.com). The Measures and Incentives being offered are subject to change. Customers must consult [www.kcpl.com](http://www.kcpl.com) for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2019-0133, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

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**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Home Performance with Energy Star® (continued)

C. AVAILABILITY (continued)

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

D. PROGRAM PERIOD:

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

E. PROGRAM PROCESS:

Customers who participate in the Program must participate in a comprehensive pre- and post-home energy Audit from an approved and certified Contractor/Consultant. This process may be facilitated and quality checked by a third party Program Administrator on behalf of the Company in accordance with established Program guidelines. Participating customers who complete the Audit process and implement at least one Qualifying Improvement listed on their final Audit report are eligible for up to \$600 in reimbursement from the Company per Audit.

The criteria for Qualifying Improvements will be kept current with the Department of Energy, EPA Energy Star® standards.

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Missouri Public  
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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2nd  
1st

Revised Sheet No. R-63.19  
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**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Home Performance with Energy Star® (continued)

F. QUALIFYING IMPROVEMENTS: A Customer may receive a rebate of up to \$600 for the following Qualifying Improvements.

Measure	Criteria	Rebate Calculation and/or Eligible Maximum Rebate
<b>Audit</b>		
Audit – Single Family	Single family home or attached units of two.	Rebate is \$200 per unit.
Audit – Multi-Family	Attached units of three or more	Rebate is \$100 per unit.
<b>Insulation</b>		
Attic – Customer must insulate to a minimum value of R-38.  No rebate will be provided to increase existing insulation that is greater than R-40.	Existing insulation is less than R-27.	\$0.02 X R-Value Added (up to R-49) X Sq. Footage Rebate not to exceed \$250.
	Existing insulation is between R-28 and R-40.	\$0.01 X R-Value Added (up to R-49) X Sq. Footage Rebate not to exceed \$250.
Walls	Rebate will be provided for insulation installed up to R-19.	\$0.03 X R-Value Added X Sq. Footage Rebate not to exceed \$300.
Floors	Rebate will be provided for insulation installed up to R-19.	\$0.01 X R-Value Added X Sq. Footage Rebate not to exceed \$200.
<b>Air Infiltration and Duct Sealing</b>		
Air Sealing  Reduction in air leakage to the outside.	\$5 per each % of CFM50 reduction up to 40%. Minimum starting reduction is 10%.  CFM50 airflow (in Cubic Feet per Minute) needed to create a change in building pressure of 50 Pascals. CFM50 is the most commonly used measure of building air tightness.	Rebate not to exceed \$200. No incentive less than 10% reduction.
Duct Sealing	\$2.50 per each % of CFM25 reduction up to 40%. Minimum starting reduction is 10%.  For these tests the registers are covered and a fan flowmeter is attached to the duct system to pressurize it. The flow is measured at a reference pressure of 25 Pa and is referred to as cfm25.	Rebate not to exceed \$100. No incentive less than 10% reduction.
<b>Windows and Doors</b>		
Windows and Doors	ENERGY STAR qualified and U-Factor <= .30 and SHGC <= .30	Rebate is \$100 per window or door up to 2 windows or doors or \$200.

G. PROGRAM ADMINISTRATION: The Program may be administered by a Program Administrator. The Program Administrator will be responsible for managing the process and flow of the local Home Performance with Energy Star® Program. This may include Contractor/Consultant recruiting, training and certification, management of the lead generation process, comprehensive home audit education for Customers, quality assurance, and other services contracted. The Program Administrator is responsible for oversight of the Contractor/Consultants and will be responsible for resolving any reported Customer complaints.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

**For Missouri Retail Service Area**

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.09 HEATING, COOLING & WEATHERIZATION**

**PURPOSE**

The Heating, Cooling & Weatherization Program (Program) is designed to provide educational and financial incentives to residential Customers to increase their awareness and incorporation of energy efficiency into their homes.

**AVAILABILITY**

This program is available during the Program Period, and is available to any Customer receiving service under any generally available residential rate schedule offered by the Company in a structure containing four units or less.

**PROGRAM PROVISIONS**

KCP&L Greater Missouri Operations Company will hire a Program Administrator to implement this program and provide the necessary services to effectively manage the program and strive to attain the energy and demand savings targets.

The program consists of two sub-programs:

Option1: Audit & Weatherization. Customers that have completed a comprehensive energy audit by a Program energy auditor are eligible to receive the installation of free Direct Install kit and rebate for the installation of air sealing and insulation upgrades. This program will be delivered jointly with Spire Energy so that eligible customers utilizing both utilities' services, may receive benefits from each respective utility. KCP&L program offerings are not contingent upon co-deliveries.

Option2: HVAC. Customers are eligible to receive incentives for tune-up's, duct efficiency improvements and the installation of qualifying HVAC equipment installed by a Program authorized contractor.

**ELIGIBLE MEASURES AND INCENTIVES**

Measures filed in Case No. EO-2019-0133 are eligible for program benefits and incentives and may be offered during the Program Period. Eligible Incentives and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

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**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## Home Performance with Energy Star® (continued)

F. QUALIFYING IMPROVEMENTS: A Customer may receive a rebate of up to \$600 for the following Qualifying Improvements.

Measure	Criteria	Rebate Calculation and/or Eligible Maximum Rebate
<b>Audit</b>		
Audit – Single Family	Single family home or attached units of two.	Rebate is \$200 per unit.
Audit – Multi-Family	Attached units of three or more	Rebate is \$100 per unit.
<b>Insulation</b>		
Attic – Customer must insulate to a minimum value of R-38.  No rebate will be provided to increase existing insulation that is greater than R-40.	Existing insulation is less than R-27.	\$0.02 X R-Value Added (up to R-49) X Sq. Footage Rebate not to exceed \$250.
	Existing insulation is between R-28 and R-40.	\$0.01 X R-Value Added (up to R-49) X Sq. Footage Rebate not to exceed \$250.
Walls	Rebate will be provided for insulation installed up to R-19.	\$0.03 X R-Value Added X Sq. Footage Rebate not to exceed \$300.
Floors	Rebate will be provided for insulation installed up to R-19.	\$0.01 X R-Value Added X Sq. Footage Rebate not to exceed \$200.
<b>Air Infiltration and Duct Sealing</b>		
Air Sealing  Reduction in air leakage to the outside.	\$5 per each % of CFM50 reduction up to 40%. Minimum starting reduction is 10%.  CFM50 airflow (in Cubic Feet per Minute) needed to create a change in building pressure of 50 Pascals. CFM50 is the most commonly used measure of building air tightness.	Rebate not to exceed \$200.  No incentive less than 10% reduction.
Duct Sealing	\$2.50 per each % of CFM25 reduction up to 40%. Minimum starting reduction is 10%.  For these tests the registers are covered and a fan flowmeter is attached to the duct system to pressurize it. The flow is measured at a reference pressure of 25 Pa and is referred to as cfm25.	Rebate not to exceed \$100.  No incentive less than 10% reduction.
<b>Windows and Doors</b>		
Windows and Doors	ENERGY STAR qualified and U-Factor <=.30 and SHGC <= .30	Rebate is \$100 per window or door up to 2 windows or doors or \$200.

G. PROGRAM ADMINISTRATION: The Program may be administered by a Program Administrator. The Program Administrator will be responsible for managing the process and flow of the local Home Performance with Energy Star® Program. This may include Contractor/Consultant recruiting, training and certification, management of the lead generation process, comprehensive home audit education for Customers, quality assurance, and other services contracted. The Program Administrator is responsible for oversight of the Contractor/Consultants and will be responsible for resolving any reported Customer complaints.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.11 Commercial and Industrial Custom Rebate Program

- A. **PURPOSE:** The Company's Commercial and Industrial Custom Rebate Program (Program) is designed to encourage more effective utilization of electric energy through energy efficiency improvements in the building shell, installation of efficient electrical equipment in new construction, or the replacement of inefficient electrical equipment with efficient electrical equipment. The Program provides rebates for improvements in the energy efficiency of the building space and/or equipment.
- B. **AVAILABILITY:** This Program is available to any of the Company's customers served under GS, SGS, LGS or LPS rate schedules. All rebates will be distributed by the Company. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM PERIOD:** This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

The last day to submit an application for this program is December 15, 2015. The last day for approval of an application is January 31, 2016. The last day for completion of customer projects and submission of complete paperwork by customers is June 30, 2016. The final payment by the Company of rebates for all projects under this program is July 31, 2016.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.10 RESIDENTIAL HOME ENERGY REPORT PROGRAM**

**PURPOSE:**

The Residential Home Energy Report Program is a behavioral energy efficiency and educational program that provides a comparison of the household energy usage information with similar types of customers, or “neighbors”. The Home Energy Report shall be delivered in paper, and/or email format, and is composed of several modules of information to help customers understand and manage their energy use. A few examples of modules included are: (1) neighbor/similar home comparison; (2) energy comparisons over time; (3) energy efficiency tips; and (4) utility program promotional material. The Home Energy Report provides information designed to influence customers’ behavior to lower energy usage.

**AVAILABILITY:**

The Program is directed to customers currently receiving electric service under any residential rate schedule. This Program will operate as an opt-out only program, meaning the Company will select customers for participation in the program and will allow opt-out if desired.

**PROGRAM PROVISIONS:**

The Company will assign a program administrator to manage the Program internally. The Company will hire a third-party implementer to deliver this turn-key program with responsibility for all aspects of report generation, energy and demand savings quantification, customer communications and reporting.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on the Home Energy Report Program.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.11 Commercial and Industrial Custom Rebate Program

- A. **PURPOSE:** The Company's Commercial and Industrial Custom Rebate Program (Program) is designed to encourage more effective utilization of electric energy through energy efficiency improvements in the building shell, installation of efficient electrical equipment in new construction, or the replacement of inefficient electrical equipment with efficient electrical equipment. The Program provides rebates for improvements in the energy efficiency of the building space and/or equipment.
- B. **AVAILABILITY:** This Program is available to any of the Company's customers served under GS, SGS, LGS or LPS rate schedules. All rebates will be distributed by the Company. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM PERIOD:** This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

The last day to submit an application for this program is December 15, 2015. The last day for approval of an application is January 31, 2016. The last day for completion of customer projects and submission of complete paperwork by customers is June 30, 2016. The final payment by the Company of rebates for all projects under this program is July 31, 2016.

Issued: November 12, 2015  
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**KANSAS CITY, MO 64106**

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**RULES AND REGULATIONS**  
**ELECTRIC**

10.11 Commercial and Industrial Custom Rebate Program

- A. **PURPOSE:** The Company's Commercial and Industrial Custom Rebate Program (Program) is designed to encourage more effective utilization of electric energy through energy efficiency improvements in the building shell, installation of efficient electrical equipment in new construction, or the replacement of inefficient electrical equipment with efficient electrical equipment. The Program provides rebates for improvements in the energy efficiency of the building space and/or equipment.
- B. **AVAILABILITY:** This Program is available to any of the Company's customers served under GS, SGS, LGS or LPS rate schedules. All rebates will be distributed by the Company. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM PERIOD:** This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

CANCELLED  
December 12, 2015  
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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial and Industrial Custom Rebate Program (continued)

**D. TERMS:**

**Energy Saving Measures:** This provides a rebate for installing qualifying higher energy efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the Program customers must request a rebate for an energy saving measures project by submitting an application through the Company's website ([www.kcpl.com](http://www.kcpl.com)) or on paper. Rebates can be for either new construction or retrofit projects.

**E. REBATES:** The total amount of Program rebates that a customer can receive during a Program year is limited to the maximum incentive discussed below. Rebate applications for different energy saving measures at the same facility may be submitted. A customer with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as the lesser of the buy down to a two-year payback, 50% of the incremental cost of the higher efficiency equipment, system, or energy saving measure, or the customer annual maximum rebate. The total amount of Program rebates that a Participant can receive during a Program year is limited to \$250,000 per customer. The rebate for the measure will be issued upon completion of the project.

Total rebates for the Commercial and Industrial Prescriptive Rebate Program and the Commercial and Industrial Custom Rebate Program may not exceed \$250,000 per customer per year.

New construction is not eligible for T12 retrofit rebates at any time. Other rebates for T12 retrofits will not be available in program year three.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1st Revised Sheet No. R-63.21  
Canceling P.S.C. MO. No. 1 Original Sheet No. R-63.21

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.11 ENERGY SAVING PRODUCTS**

**PURPOSE:**

This program will feature point of purchase discounts on a variety of energy efficiency items.

**AVAILABILITY:**

The Energy Savings Products Program is available during the Program Period and customers may participate in the program by purchasing qualifying products from an online store or participating retailers. Customers receive an instant incentive at the point-of-purchase. The Company will employ proper protocols to verify customer eligibility.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively manage the program and strive to attain the energy and demand savings targets.

A Program Administrator may be responsible for items such as incentive and rebate processing, communication with the customer/retailer to resolve application issues and status reporting associated with the program, as directed by Company.

The program uses a two-pronged approach:

1. Increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors; and
2. Creating demand through consumer awareness and understanding the benefits of energy efficiency.

Program promotions will be made available at participating retailers within Company's electric service territory. Participating Program Partners will be listed on the Company website, [www.kcpl.com](http://www.kcpl.com), with store name and location listed.

**ELIGIBLE MEASURES AND INCENTIVES:**

Energy Saving Products measures filed in Case No. EO-2019-0133 are eligible for program incentives and may be offered for promotion during the Program Period. Eligible products and incentives may be found at [www.kcpl.com](http://www.kcpl.com). The Company and Program Administer will closely monitor the products being offered and adjust accordingly, in the agreed upon process as needed.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial and Industrial Custom Rebate Program (continued)

**D. TERMS:**

Energy Saving Measures: This provides a rebate for installing qualifying higher energy efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the Program customers must request a rebate for an energy saving measures project by submitting an application through the Company's website (www.kcpl.com) or on paper. Rebates can be for either new construction or retrofit projects.

**E. REBATES:** The total amount of Program rebates that a customer can receive during a Program year is limited to the maximum incentive discussed below. Rebate applications for different energy saving measures at the same facility may be submitted. A customer with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as the lesser of the buy down to a two-year payback, 50% of the incremental cost of the higher efficiency equipment, system, or energy saving measure, or the customer annual maximum rebate. The total amount of Program rebates that a Participant can receive during a Program year is limited to \$250,000 per customer. The rebate for the measure will be issued upon completion of the project.

Total rebates for the Commercial and Industrial Prescriptive Rebate Program and the Commercial and Industrial Custom Rebate Program may not exceed \$250,000 per customer per year.

New construction is not eligible for T12 retrofit rebates at any time. Other rebates for T12 retrofits will not be available in program year three.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

10.12

**RESERVED FOR FUTURE USE**

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October 7, 2019

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.12 INCOME-ELIGIBLE MULTI-FAMILY**

**PURPOSE:**

The objective of this program is to deliver long-term energy savings to income-qualifying customers, specifically those in multi-family housing. This will be achieved through increasing the awareness and educational outreach to property managers and owners about their energy usage, installing energy savings measures and prescriptive and custom rebate offerings for in-unit and common area upgrades.

**AVAILABILITY:**

The Income-Eligible Multi-Family program is available for the Program Period to any customer receiving service under any residential or business rate, meeting one of the following building eligibility requirements:

- Participation in an affordable housing program. Documented participation in a federal, state or local affordable housing program, including LIHTC, HUD, USDA, State HFA and local tax abatement for low-income properties.
- Location in a low-income census tract. Location in a census tract we identify as low-income, using HUD's annually published "Qualified Census Tracts" as a starting point.
- Rent roll documentation. Where at least 50 percent of units have rents affordable to households at or below 80 percent of area median income, as published annually by HUD.
- Tenant income information. Documented tenant income information demonstrating at least 50 percent of units are rented to households meeting one of these criteria: at or below 200 percent of the Federal poverty level or at or below 80% of area median income.
- Participation in the Weatherization Assistance Program. Documented information demonstrating the property is on the waiting list for, currently participating in, or has in the last five years participated in the Weatherization Assistance Program.

**PROGRAM PROVISIONS:**

Where possible KCP&L Greater Missouri Operations will seek to partner with the natural gas and water companies for co-delivery. The Company will jointly deliver the Program with Spire Energy so that eligible customers utilizing both utilities' services may receive energy savings from each respective utility.

The Program Administrator will provide the necessary services to effectively implement the program, including but not limited to outreach, recruitment, providing energy assessments/reports and direct installation of low-cost measures. Rebates will be available as prescriptive or custom incentives, for building, and individual unit improvements. KCP&L Greater Missouri Operations program offering is not contingent upon co-deliveries.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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Effective: April 1, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS ELECTRIC
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10.12

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.12 MPower Rider (FROZEN)

PURPOSE

This voluntary rider (MPOWER Rider or Rider) is designed to reduce customer load during peak periods to help defer future generation capacity additions and provide for improvements in energy supply. MPower is considered a curtailable rate schedule.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

AVAILABILITY

This Rider is available to any Customer currently receiving or requesting electric service under any generally available non-residential rate schedule. The Customer must have a load curtailment capability of at least 25 kW during the Curtailment Season and within designated Curtailment Hours, and must agree to establish Firm Power Levels as set forth herein. Availability is further subject to the economic and technical feasibility of the installation of required Company equipment. The Company reserves the right to limit the total Curtailable Load determined under this Rider. Customer participation is limited to fund availability and the Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo. shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.
  - A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

This Program is not available after December 31, 2015.

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Effective: **April 1, 2016**

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.12 MPower Rider

PURPOSE

This voluntary rider (MPOWER Rider or Rider) is designed to reduce customer load during peak periods to help defer future generation capacity additions and provide for improvements in energy supply. MPower is considered a curtailable rate schedule.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

AVAILABILITY

This Rider is available to any Customer currently receiving or requesting electric service under any generally available non-residential rate schedule. The Customer must have a load curtailment capability of at least 25 kW during the Curtailment Season and within designated Curtailment Hours, and must agree to establish Firm Power Levels as set forth herein. Availability is further subject to the economic and technical feasibility of the installation of required Company equipment. The Company reserves the right to limit the total Curtailable Load determined under this Rider. Customer participation is limited to fund availability and the Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo. shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.

- A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
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10.12 (continued)

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.12 INCOME-ELIGIBLE MULTI-FAMILY**

**(continued)**

Additional program provisions may be found at [www.kcpl.com](http://www.kcpl.com).

**ELIGIBLE MEASURES AND INCENTIVES:**

Income-Eligible Measures filed in File No. EO-2018-0299 are eligible for program benefits and Incentives and may be offered for promotion during the Program Period. Eligible Measures and Incentives directly paid to customers may be found at [www.kcpl.com](http://www.kcpl.com).

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

10.12 (continued)

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

MPower Rider (FROZEN)

(continued)

AGGREGATION OF A CUSTOMER'S MULTIPLE ACCOUNTS

For the purposes of this Rider only and at the Company's option, a Customer with multiple accounts may request that some or all of its accounts be aggregated with respect to Estimated Peak Demands, Curtailable Loads and Firm Power Levels, so long as each account in the aggregation is able to provide a Curtailable Load of at least 25 kW.

The aggregated account will be treated as a single account for purposes of calculating the Program Participation Payments, Curtailment Occurrence Payments and Penalties.

TERM OF CONTRACT

Contracts under this Rider shall be for a one-year, three-year or five-year term. Thereafter, Customers may enter into a new contract for a term of one-year, three, or five years subject to the terms and conditions of this Rider as may be modified from time to time. Written notice by either the Customer or Company to terminate a contract must be given at least thirty (30) days prior to commencement of the Curtailment Season.

CURTAILMENT SEASON

The Curtailment Season shall be June 1 through September 30. The Curtailment Season will exclude Independence Day and Labor Day, or the days celebrated as such.

CURTAILMENT HOURS

Curtailment will occur during the hours of 12:00 noon through 10:00 pm, Monday through Friday during the Curtailment Season. The Curtailment Hours associated with a Curtailment Event will be established at the time of the Curtailment Notification.

CURTAILMENT NOTIFICATION

Customers will receive curtailment notification a minimum of four (4) hours prior to the start time of a Curtailment Event.

CURTAILMENT LIMITS

The Customer contract shall specify the Maximum Number of Curtailment Events for which the Customer agrees to curtail load during each Curtailment Season. The Maximum Number of Curtailment Events shall be at least one (1) but shall not exceed ten (10) separate occurrences per Curtailment Season. Each Curtailment Event shall be no less than two and no more than eight consecutive hours and no more than one occurrence will be required per day. The Company may call a Curtailment Event no more than three consecutive days per calendar week. The cumulative hours of Curtailment Hours per Customer shall not exceed eighty (80) hours in any Curtailment Season.

ESTIMATED PEAK DEMANDS

The Estimated Peak Demand is the average of the Customer's Monthly Maximum Demand for Monday through Friday between 12:00 noon and 10:00 pm for June 1 through September 30 from the previous year.

The Company may use such other data or methodology as may be appropriate to establish the Estimated Peak Demand.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

MPower Rider (continued)

AGGREGATION OF A CUSTOMER'S MULTIPLE ACCOUNTS

For the purposes of this Rider only and at the Company's option, a Customer with multiple accounts may request that some or all of its accounts be aggregated with respect to Estimated Peak Demands, Curtailable Loads and Firm Power Levels, so long as each account in the aggregation is able to provide a Curtailable Load of at least 25 kW.

The aggregated account will be treated as a single account for purposes of calculating the Program Participation Payments, Curtailment Occurrence Payments and Penalties.

TERM OF CONTRACT

Contracts under this Rider shall be for a one-year, three-year or five-year term. Thereafter, Customers may enter into a new contract for a term of one-year, three, or five years subject to the terms and conditions of this Rider as may be modified from time to time. Written notice by either the Customer or Company to terminate a contract must be given at least thirty (30) days prior to commencement of the Curtailment Season.

CURTAILMENT SEASON

The Curtailment Season shall be June 1 through September 30. The Curtailment Season will exclude Independence Day and Labor Day, or the days celebrated as such.

CURTAILMENT HOURS

Curtailment will occur during the hours of 12:00 noon through 10:00 pm, Monday through Friday during the Curtailment Season. The Curtailment Hours associated with a Curtailment Event will be established at the time of the Curtailment Notification.

CURTAILMENT NOTIFICATION

Customers will receive curtailment notification a minimum of four (4) hours prior to the start time of a Curtailment Event.

CURTAILMENT LIMITS

The Customer contract shall specify the Maximum Number of Curtailment Events for which the Customer agrees to curtail load during each Curtailment Season. The Maximum Number of Curtailment Events shall be at least one (1) but shall not exceed ten (10) separate occurrences per Curtailment Season. Each Curtailment Event shall be no less than two and no more than eight consecutive hours and no more than one occurrence will be required per day. The Company may call a Curtailment Event no more than three consecutive days per calendar week. The cumulative hours of Curtailment Hours per Customer shall not exceed eighty (80) hours in any Curtailment Season.

ESTIMATED PEAK DEMANDS

The Estimated Peak Demand is the average of the Customer's Monthly Maximum Demand for Monday through Friday between 12:00 noon and 10:00 pm for June 1 through September 30 from the previous year.

The Company may use such other data or methodology as may be appropriate to establish the Estimated Peak Demand.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

10.12 (continued)

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

**For Missouri Retail Service Area**

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.13 RESIDENTIAL SMART THERMOSTAT PROGRAM**

**PURPOSE:**

The voluntary Residential Smart Thermostat Program is intended to help reduce system peak load, and thus defer the need for additional capacity. The program accomplishes this by deploying various demand response technologies to Participants' thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load.

**AVAILABILITY:**

The Program is available for the Program Period to any customer currently receiving service under any residential rate schedule. Customers must maintain a secure home Wi-Fi enabled internet service and have a working central air conditioning system or heat pump. If a smart thermostat is provided to customers at no cost, customers must agree to install the smart thermostat at their premise receiving electric service within fourteen (14) days of receiving the device, and keep installed, operational, and connected to a secure home Wi-Fi network for the duration of the program. Customers must agree to not sell the device for the duration of the program. If it is found that they do, a debit will be issued on their utility bill for the Manufacture Suggested Retail Price (MSRP) of the smart thermostat or the value of incentive provided to the customer. Payment of that debit will be the customer's responsibility. Residential property owner's (owner occupant or landlord for a rental property) permission is required to receive a smart thermostat and/or participate in the demand response program with an existing eligible thermostat. The Company reserves the right to limit program participation.

**CONTROLS AND INCENTIVES:**

Participants will receive enrollment and participation incentives at a level determined by the Company. If customers have an existing Wi-Fi enabled eligible smart thermostat, the customer may elect to enroll and participate in the demand response program. During a curtailment event, the Company or its assignee will deploy various demand response technologies to Participants' thermostats to modify the run-time of air conditioning unit(s) or heat pump (s) for a specified period of time in a Company coordinated effort to limit overall system peak load. The Company reserves the right to set and modify incentive levels at any point during the program.

**CYCLING METHODS:**

The company may elect to deploy various types of demand response technologies including but not limited to: (1) cycling the compressor unit(s); (2) deploying stand-alone pre-cooling strategies; (3) deploying a combination of pre-cooling and cycling strategies; (4) deploying pre-cooling and temperature modification strategies. The Company reserves the right to test new devices at any point during the program.

**NOTIFICATION:**

The Company will notify Participants of a curtailment event via various communication channels, including, but not limited to: (1) SMS; (2) email; (3) push notifications; (4) in-app notifications; (5) device notifications. The notification can occur prior to or at the start of a curtailment event.

**CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
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10.12 (continued)

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For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

Mpower Rider (FROZEN)

(continued)

ESTIMATED PEAK DEMAND MODIFICATIONS

The Company may review and, if necessary, adjust the Customer's Estimated Peak Demand based on evidence that the Customer's actual peak demand has changed, or will change, significantly from the Estimated Peak Demand currently being used to calculate the Customer's Curtailable Load. If a change in the Customer's Estimated Peak Demand results in a change in its Curtailable Load, the Customer shall lose and/or repay its curtailment compensation proportional to the number of days curtailment was not available and the change in the Curtailable Load.

FIRM POWER LEVELS

During the months of June through September, the Customer's Firm Power Level, which is the maximum demand level to be drawn during a Curtailment Event, shall be set at least 25 kW less than the Customer's Estimated Peak Demand.

The Company may use a Test Curtailment to establish the Firm Power Levels for the Customer.

FIRM POWER LEVEL MODIFICATIONS

After the Curtailment Season, and upon ninety (90) days written notice by the Customer, the Firm Power Level may be modified to reflect significant change in Customer load, subject to verification and approval by the Company. At any time the Company may adjust the Customer's Firm Power Level downward based on evidence that the Customer's actual demand has dropped, or will drop, significantly from the Estimated Peak Demand. Any adjusted Firm Power Level shall continue to provide for a Curtailable Load of at least 25 kW. Future customer compensation will be adjusted accordingly for any change in Firm Power Level.

Additionally, for any change in Firm Power Level that decreases Curtailable Load for the Customer shall result in re-evaluation of all curtailment compensation to the Customer including any payment or credits made in advance of the Curtailment Season. The Customer shall repay the Company prior payments/credits made in excess of the curtailment compensation due based on the decreased level of Curtailable Load.

CURTAILABLE LOAD

Curtailable Load shall be that portion of a Customer's Estimated Peak Demand that the Customer is willing and able to commit for curtailment, and that the Company agrees to accept for curtailment. The Curtailable Load shall be the same amount for each month of the contract. Under no circumstances shall the Curtailable Load be less than 25 kW. Curtailable Load is calculated as the difference between the Estimated Peak Demand as determined above, and the Firm Power Level.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

MPower Rider (continued)

ESTIMATED PEAK DEMAND MODIFICATIONS

The Company may review and, if necessary, adjust the Customer's Estimated Peak Demand based on evidence that the Customer's actual peak demand has changed, or will change, significantly from the Estimated Peak Demand currently being used to calculate the Customer's Curtailable Load. If a change in the Customer's Estimated Peak Demand results in a change in its Curtailable Load, the Customer shall lose and/or repay its curtailment compensation proportional to the number of days curtailment was not available and the change in the Curtailable Load.

FIRM POWER LEVELS

During the months of June through September, the Customer's Firm Power Level, which is the maximum demand level to be drawn during a Curtailment Event, shall be set at least 25 kW less than the Customer's Estimated Peak Demand.

The Company may use a Test Curtailment to establish the Firm Power Levels for the Customer.

FIRM POWER LEVEL MODIFICATIONS

After the Curtailment Season, and upon ninety (90) days written notice by the Customer, the Firm Power Level may be modified to reflect significant change in Customer load, subject to verification and approval by the Company. At any time the Company may adjust the Customer's Firm Power Level downward based on evidence that the Customer's actual demand has dropped, or will drop, significantly from the Estimated Peak Demand. Any adjusted Firm Power Level shall continue to provide for a Curtailable Load of at least 25 kW. Future customer compensation will be adjusted accordingly for any change in Firm Power Level.

Additionally, for any change in Firm Power Level that decreases Curtailable Load for the Customer shall result in re-evaluation of all curtailment compensation to the Customer including any payment or credits made in advance of the Curtailment Season. The Customer shall repay the Company prior payments/credits made in excess of the curtailment compensation due based on the decreased level of Curtailable Load.

CURTAILABLE LOAD

Curtailable Load shall be that portion of a Customer's Estimated Peak Demand that the Customer is willing and able to commit for curtailment, and that the Company agrees to accept for curtailment. The Curtailable Load shall be the same amount for each month of the contract. Under no circumstances shall the Curtailable Load be less than 25 kW. Curtailable Load is calculated as the difference between the Estimated Peak Demand as determined above, and the Firm Power Level.



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 4th Revised Sheet No. R-63.25  
Canceling P.S.C. MO. No. 1 3rd Revised Sheet No. R-63.25

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

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RULES AND REGULATIONS  
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10.12 (continued)

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.13 RESIDENTIAL SMART THERMOSTAT PROGRAM**

**(continued)**

**CURTAILMENT LIMITS:**

KCP&L Greater Missouri Operations Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by Company or its assignees. Company may call a maximum of one curtailment event per day per Participant, lasting no longer than four (4) hours per Participant. Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

**CURTAILMENT OPT OUT PROVISION:**

A Participant may opt out of any air conditioning cycling curtailment event during the Curtailment Season by notifying Company at any time prior to or during a curtailment event and requesting to be opted out. Participant may opt out of an ongoing event via their smart phone or the thermostat itself. Notification must be communicated to Company by using Company's website ([www.kcpl.com](http://www.kcpl.com)) or by calling Company at the telephone number provided with the air conditioner cycling agreement.

**NEED FOR CURTAILMENT:**

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price.

**CONTRACT TERM:**

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, if the thermostat was provided free of charge to the Participant, the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with the Company or its assignees to be removed from the program. However, so long as the agreement to participate in the Program is in force, Company will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant has the Company provided thermostat and leaves the program prior to the end of the initial contract, Company will have 60 days thereafter to remove the thermostat and/or other control equipment; otherwise, it becomes the Participant's property.

Company will also have a separate Customer Program Participation Agreement outlining Customer and Company responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
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10.12 (continued)

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

MPower Rider (FROZEN)

(continued)

CUSTOMER COMPENSATION

Customer compensation shall be defined within each Customer contract and will be based on contract term, Maximum Number of Curtailment Events and the number of actual Curtailment Events per Curtailment Season. Timing of all payments/credits shall be specified in the curtailment contract with each Customer. Payments shall be paid to the Customer in the form of a check or bill credit as specified in the contract. The credits shall be applied before any applicable taxes. All other billing, operational, and related provisions of other applicable rate schedules shall remain in effect.

Compensation will include:

**PROGRAM PARTICIPATION PAYMENT:** For each Curtailment Season, Customer shall receive a payment/credit based upon the contract term, the number of consecutive years under contract, and the Maximum Number of Curtailment Events. The Program Participation Payment for a Curtailment Season is equal to the per kilowatt of Curtailable Load rate as defined in the table below multiplied by the Maximum Number of Curtailment Events stated in the Customer's contract.

<b>Contract Term</b>	<b># of Consecutive Years Under Contract</b>	<b>\$/kW of Curtailable Load</b>
One year	1	\$2.50
One year	2	\$2.50
One year	3	\$3.25
One year	4	\$3.25
One year	5 or more	\$4.50
Three years	1 to 3	\$3.25
Three years	4	\$3.25
Three years	5 or more	\$4.50
Five years	Any	\$4.50

The Program Participation Payment will be divided by the number of months in the Curtailment Season and applied as bill credits equally for each month of the Curtailment Season.

**INITIAL PAYMENT:** Upon agreement with the Company, a Customer may receive a one-time payment to purchase specific equipment necessary to participate in the MPOWER Rider. The amount of any Initial Payment will be deducted from the net present value (NPV) of the Program Participation Payments expected under the contract as calculated by the Company. The Initial Payment amount, when subtracted from the NPV of the expected Program Participation Payments, may not result in an annual Program Participation Payment of less than \$2.50 per kilowatt of Curtailable Load per Curtailment Event.

**CURTAILMENT EVENT PAYMENT:** The Customer will also receive \$0.35 per kW of Curtailable Load for each Curtailment Hour during which the Customer's metered demand is less than or equal to the Customer's Firm Power Level.

NEED FOR CURTAILMENT

Curtailments can be requested for operational or economic reasons. Operational curtailments may occur when physical operating parameters approach becoming a constraint on the generation, transmission, or distribution systems, or to maintain the Company's capacity margin requirement. Economic curtailment may occur when the marginal cost to produce or procure energy, or the opportunity to sell the energy in the wholesale market, is greater than the Customer's retail price.

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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

MPOWER Rider (continued)

CUSTOMER COMPENSATION

Customer compensation shall be defined within each Customer contract and will be based on contract term, Maximum Number of Curtailment Events and the number of actual Curtailment Events per Curtailment Season. Timing of all payments/credits shall be specified in the curtailment contract with each Customer. Payments shall be paid to the Customer in the form of a check or bill credit as specified in the contract. The credits shall be applied before any applicable taxes. All other billing, operational, and related provisions of other applicable rate schedules shall remain in effect.

Compensation will include:

**PROGRAM PARTICIPATION PAYMENT:** For each Curtailment Season, Customer shall receive a payment/credit based upon the contract term, the number of consecutive years under contract, and the Maximum Number of Curtailment Events. The Program Participation Payment for a Curtailment Season is equal to the per kilowatt of Curtailable Load rate as defined in the table below multiplied by the Maximum Number of Curtailment Events stated in the Customer's contract.

Contract Term	# of Consecutive Years Under Contract	\$/kW of Curtailable Load
One year	1	\$2.50
One year	2	\$2.50
One year	3	\$3.25
One year	4	\$3.25
One year	5 or more	\$4.50
Three years	1 to 3	\$3.25
Three years	4	\$3.25
Three years	5 or more	\$4.50
Five years	Any	\$4.50

The Program Participation Payment will be divided by the number of months in the Curtailment Season and applied as bill credits equally for each month of the Curtailment Season.

**INITIAL PAYMENT:** Upon agreement with the Company, a Customer may receive a one-time payment to purchase specific equipment necessary to participate in the MPOWER Rider. The amount of any Initial Payment will be deducted from the net present value (NPV) of the Program Participation Payments expected under the contract as calculated by the Company. The Initial Payment amount, when subtracted from the NPV of the expected Program Participation Payments, may not result in an annual Program Participation Payment of less than \$2.50 per kilowatt of Curtailable Load per Curtailment Event.

**CURTAILMENT EVENT PAYMENT:** The Customer will also receive \$0.35 per kW of Curtailable Load for each Curtailment Hour during which the Customer's metered demand is less than or equal to the Customer's Firm Power Level.

NEED FOR CURTAILMENT

Curtailments can be requested for operational or economic reasons. Operational curtailments may occur when physical operating parameters approach becoming a constraint on the generation, transmission, or distribution systems, or to maintain the Company's capacity margin requirement. Economic curtailment may occur when the marginal cost to produce or procure energy, or the opportunity to sell the energy in the wholesale market, is greater than the Customer's retail price.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

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**RULES AND REGULATIONS**  
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10.12 (continued)

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~~3rd~~ ~~4th~~  
~~2nd~~ ~~3rd~~

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.14 ONLINE HOME ENERGY AUDIT PROGRAM**

**PURPOSE:**

This Program provides residential customers access to significant digital educational content available through their "My Account" portal. This content provides customers with the tools and resources they need to learn how their home is using energy, and how to better manage it to maximize efficiency and energy savings. Examples of digital pages or "widgets" available to customers include: (1) Home Energy Audit; (2) Compare to Neighbor; (3) Energy Trends; (4) Ways to Save; (5) My Plan, and (6) a general settings page. Also embedded in content within this program is information on the Company's other demand-side management programs and general offerings, so customers are not only presented with significant information on how to save energy, but also how they can partner with the Company to do so.

**PROGRAM PROVISIONS:**

This energy efficiency program is considered educational. Additional details are available at the Company website, [www.kcpl.com](http://www.kcpl.com).

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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**KCP&L Greater Missouri Operations Company**  
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RULES AND REGULATIONS ELECTRIC
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**RULES AND REGULATIONS**  
**ELECTRIC**

MPOWER Rider (FROZEN)

(continued)

PENALTIES

Failure of the Customer to effect load reduction to its Firm Power Level or lower in response to any Company request for curtailment shall result in the following reduction or refund of Program Participation Payments and Curtailment Occurrence Payments for each such failure as follows:

Reduction of Curtailment Occurrence Payment: Customer will forfeit Curtailment Event Payment for every Curtailment Hour during which it fails to effect load reduction to its Firm Power Level or lower.

Reduction of Program Participation Payment: Customer will receive reduced future Program Participation Payments or a bill debit, in an amount equal to 150% of the Program Participation Payment divided by the Maximum Number of Curtailment Events, the result of which is multiplied by the percentage by which the Customer underperformed during a Curtailment Event.

Any Customer who fails to reduce load to its Firm Power Level on three or more days within any Curtailment Season may be ineligible for this Rider for a period of two years from the date of the third failure.

CURTAILMENT CANCELLATION

The Company reserves the right to cancel a scheduled Curtailment Event prior to the start time of such Curtailment Event. However, if cancellation occurs with less than two hours of the notification period remaining prior to commencement of a Curtailment Event, the canceled Curtailment Event shall be counted as a separate occurrence with a zero-hour duration.

TEST CURTAILMENT

The Company reserves the right to request a Test Curtailment once each year and/or within three months after a Customer's failure to effect load reduction to its Firm Power Level or lower upon any Company request for curtailment. Test Curtailments do not count toward the Maximum Number of Curtailment Events. Customers will not be compensated for Test Curtailments.

VOLUNTARY LOAD REDUCTION

Customers served on this Rider also will be served on the Voluntary Load Reduction Rider, subject to the paragraph entitled "Special Provisions for MPOWER Customers." A separate Contract for service on the Voluntary Load Reduction Rider is not required for customers served on the MPOWER Rider.

ADDITIONAL VOLUNTARY EVENTS

At any time while the Customer's contract is in effect, the Company may request a Customer to participate, on a voluntary basis, in additional Curtailment Events. Customers who are asked and who participate in these additional voluntary curtailments will receive Curtailment Event Payments as outlined previously in this Rider, but will not receive additional Program Participation Payments. This provision applies to all Customers whose contracts are still in force, whether or not they have participated in a number of Curtailment Events equal to their chosen Maximum Number of Curtailment Events.

At its sole discretion, the Company will decide to apply the terms of Voluntary Load Reduction or Additional Voluntary Events for a given Curtailment Event.

RULES AND REGULATIONS

Service will be furnished under and this schedule shall be subject to Company Rules and Regulations.

The above rate or minimum bill does not include franchise, occupational or sales taxes. The Company "Tax and License Rider," "Demand Side Investment Mechanism Rider," and "Fuel Adjustment Clause" are applicable to all service and charges under this schedule.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

MPOWER Rider (continued)

PENALTIES

Failure of the Customer to effect load reduction to its Firm Power Level or lower in response to any Company request for curtailment shall result in the following reduction or refund of Program Participation Payments and Curtailment Occurrence Payments for each such failure as follows:

Reduction of Curtailment Occurrence Payment: Customer will forfeit Curtailment Event Payment for every Curtailment Hour during which it fails to effect load reduction to its Firm Power Level or lower.

Reduction of Program Participation Payment: Customer will receive reduced future Program Participation Payments or a bill debit, in an amount equal to 150% of the Program Participation Payment divided by the Maximum Number of Curtailment Events, the result of which is multiplied by the percentage by which the Customer underperformed during a Curtailment Event.

Any Customer who fails to reduce load to its Firm Power Level on three or more days within any Curtailment Season may be ineligible for this Rider for a period of two years from the date of the third failure.

CURTAILMENT CANCELLATION

The Company reserves the right to cancel a scheduled Curtailment Event prior to the start time of such Curtailment Event. However, if cancellation occurs with less than two hours of the notification period remaining prior to commencement of a Curtailment Event, the canceled Curtailment Event shall be counted as a separate occurrence with a zero-hour duration.

TEST CURTAILMENT

The Company reserves the right to request a Test Curtailment once each year and/or within three months after a Customer's failure to effect load reduction to its Firm Power Level or lower upon any Company request for curtailment. Test Curtailments do not count toward the Maximum Number of Curtailment Events. Customers will not be compensated for Test Curtailments.

VOLUNTARY LOAD REDUCTION

Customers served on this Rider also will be served on the Voluntary Load Reduction Rider, subject to the paragraph entitled "Special Provisions for MPOWER Customers." A separate Contract for service on the Voluntary Load Reduction Rider is not required for customers served on the MPOWER Rider.

ADDITIONAL VOLUNTARY EVENTS

At any time while the Customer's contract is in effect, the Company may request a Customer to participate, on a voluntary basis, in additional Curtailment Events. Customers who are asked and who participate in these additional voluntary curtailments will receive Curtailment Event Payments as outlined previously in this Rider, but will not receive additional Program Participation Payments. This provision applies to all Customers whose contracts are still in force, whether or not they have participated in a number of Curtailment Events equal to their chosen Maximum Number of Curtailment Events.

At its sole discretion, the Company will decide to apply the terms of Voluntary Load Reduction or Additional Voluntary Events for a given Curtailment Event.

RULES AND REGULATIONS

Service will be furnished under and this schedule shall be subject to Company Rules and Regulations.

The above rate or minimum bill does not include franchise, occupational or sales taxes. The Company "Tax and License Rider," "Demand Side Investment Mechanism Rider," "Renewable Energy Standard Rate Adjustment Mechanism Rider," and "Fuel Adjustment Clause" are applicable to all service and charges under this schedule.

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**RULES AND REGULATIONS**  
**ELECTRIC**

MPOWER Rider (continued)

PENALTIES

Failure of the Customer to effect load reduction to its Firm Power Level or lower in response to any Company request for curtailment shall result in the following reduction or refund of Program Participation Payments and Curtailment Occurrence Payments for each such failure as follows:

Reduction of Curtailment Occurrence Payment: Customer will forfeit Curtailment Event Payment for every Curtailment Hour during which it fails to effect load reduction to its Firm Power Level or lower.

Reduction of Program Participation Payment: Customer will receive reduced future Program Participation Payments or a bill debit, in an amount equal to 150% of the Program Participation Payment divided by the Maximum Number of Curtailment Events, the result of which is multiplied by the percentage by which the Customer underperformed during a Curtailment Event.

Any Customer who fails to reduce load to its Firm Power Level on three or more days within any Curtailment Season may be ineligible for this Rider for a period of two years from the date of the third failure.

CURTAILMENT CANCELLATION

The Company reserves the right to cancel a scheduled Curtailment Event prior to the start time of such Curtailment Event. However, if cancellation occurs with less than two hours of the notification period remaining prior to commencement of a Curtailment Event, the canceled Curtailment Event shall be counted as a separate occurrence with a zero-hour duration.

TEST CURTAILMENT

The Company reserves the right to request a Test Curtailment once each year and/or within three months after a Customer's failure to effect load reduction to its Firm Power Level or lower upon any Company request for curtailment. Test Curtailments do not count toward the Maximum Number of Curtailment Events. Customers will not be compensated for Test Curtailments.

VOLUNTARY LOAD REDUCTION

Customers served on this Rider also will be served on the Voluntary Load Reduction Rider, subject to the paragraph entitled "Special Provisions for MPOWER Customers." A separate Contract for service on the Voluntary Load Reduction Rider is not required for customers served on the MPOWER Rider.

ADDITIONAL VOLUNTARY EVENTS

At any time while the Customer's contract is in effect, the Company may request a Customer to participate, on a voluntary basis, in additional Curtailment Events. Customers who are asked and who participate in these additional voluntary curtailments will receive Curtailment Event Payments as outlined previously in this Rider, but will not receive additional Program Participation Payments. This provision applies to all Customers whose contracts are still in force, whether or not they have participated in a number of Curtailment Events equal to their chosen Maximum Number of Curtailment Events.

At its sole discretion, the Company will decide to apply the terms of Voluntary Load Reduction or Additional Voluntary Events for a given Curtailment Event.

RULES AND REGULATIONS

Service will be furnished under and this schedule shall be subject to Company Rules and Regulations.

The above rate or minimum bill does not include franchise, occupational or sales taxes. The Company "Tax and License Rider," "Demand Side Investment Mechanism Rider," and "Fuel Adjustment Clause" are applicable to all service and charges under this schedule.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.13 Residential Lighting and Appliance Program

- A. **PURPOSE:** The Residential Lighting and Appliance Program promotes ENERGY STAR® appliances, lighting and home electronics. The program also promotes several products that are energy efficient, for which there are not yet ENERGY STAR® labels.

The program uses a two-pronged approach: (1) increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors, and (2) creating demand through consumer awareness and understanding of the ENERGY STAR® label and the benefits of energy efficiency.

- B. **AVAILABILITY:** This Program is available to any present KCP&L customer receiving service under any generally available residential rate schedule. Residential customers may participate in this program by purchasing any of the ENERGY STAR® qualified products listed in this tariff from participating Program Partners. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM PERIOD:** This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.15 ENERGY EFFICIENT TREES PILOT PROGRAM**

**PURPOSE:**

The Energy Efficient Trees program is designed to demonstrate, while increasing local and national level awareness, that carefully-sited and strategically planted trees offer many benefits, including increased energy efficiency.

**AVAILABILITY:**

This program is available to any Customer receiving service under any generally available residential rate schedule offered by the Company. Residential customers that rent a residence must receive the written approval of the homeowner/landlord to participate in the program.

**PROGRAM PROVISIONS:**

The program will utilize the Arbor Day Foundation's national model and software, providing trees to plant on private residences, in GPS-optimized locations for energy efficiency.

KCP&L will partner with Bridging the Gap and other potential stakeholders or associations that align with this initiative.

**ELIGIBLE MEASURES AND INCENTIVES:**

Measures filed in Case No. EO-2018-0299 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Pilot Program.

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Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-64  
Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-64

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.13 Residential Lighting and Appliance Program

- A. **PURPOSE:** The Residential Lighting and Appliance Program promotes ENERGY STAR® appliances, lighting and home electronics. The program also promotes several products that are energy efficient, for which there are not yet ENERGY STAR® labels.

The program uses a two-pronged approach: (1) increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors, and (2) creating demand through consumer awareness and understanding of the ENERGY STAR® label and the benefits of energy efficiency.

- B. **AVAILABILITY:** This Program is available to any present KCP&L customer receiving service under any generally available residential rate schedule. Residential customers may participate in this program by purchasing any of the ENERGY STAR® qualified products listed in this tariff from participating Program Partners. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo. shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM PERIOD:** This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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Issued by: Darrin R. Ives, Senior Director

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P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-64  
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**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

10.03 This section was removed

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ET-2008-0397

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Service Commission  
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Effective: ~~July 17, 2008~~

June 27, 2008

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 10.03 Small Commercial and Industrial (Class B) Audits

Company will offer observational, walk-through Class B audits to small commercial and industrial customers. The audits will focus on customer energy consumption and operations and provide recommendations for efficiency improvement. Qualified auditors and industry experts will conduct the audit. The audit will serve as a diagnostic tool, to work with customers and assess and prioritize opportunities for efficiency improvement. The walk-through audits will provide results to customers in the form of an audit report, which will include the observations of the energy systems within customer facilities and the resulting recommendations for improvements. Company will provide customers with a list of recommendations based on industry standards for costs and savings. Additionally, as part of Class B audits, customers may call on Company to help them prioritize the opportunities outlined in the report. The specific savings due to an audit will reflect the measures and efficiency activities undertaken by the customer. Company will work with participants to encourage implementation of all cost-effective opportunities. As a means of encouraging participation, Company will incorporate a number of elements into the program, including: a detailed walk-through of the customer's facilities to visually assess current operations and identify improvements, use of a standardized form for audit observations and identifying the best set of options, developing recommendations using standard costs and savings, assisting participants in identifying relevant suppliers and the ability to pay for their share of audit costs on their monthly bills.



**KCP&L Greater Missouri Operations Company**  
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For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## Residential Lighting and Appliance Program (continued)

**D. DEFINITIONS:**

Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type. The Administrator will be responsible for marketing, training, incentives and reports.

Eligible Lighting and Appliance Measure – Products incentivized in the Program which are pre-screened and determined to provide the required energy efficiency benefit.

Program Partner – A retailer, distributor, or manufacturer of ENERGY STAR® qualified products who has met the qualifications and executed the necessary agreements for participating in the Lighting and Appliance Program. Participating Program Partners will be listed on the KCPL.com website with store name and location listed as well as any in-store promotions being offered at the current time.

**E. PROGRAM PROVISIONS:** The Program Administrator will provide program services to Program Partners and directly or indirectly to customers for the purpose of increasing awareness, sales, and market share of residential ENERGY STAR® qualified products listed in the Eligible Lighting and Appliance Measures section of this tariff.

Retail promotions will be made available at stores located within the Company's electric service territory. Activities included in the program may include Special Promotions, Program Partner Incentives, Cost Reductions (buy-downs or mark-downs), In-Store Display Materials, Product Lists and Labels, Tools and Training.

The Program Administrator may make available, either directly or indirectly through Program Partners, rebates and incentives on certain approved ENERGY STAR® products. Customer Incentives to purchase Eligible Lighting and Appliance Measures may be provided on the Company's website, KCPL.com.

Customers who purchase and install a freezer will be mailed two compact florescent lights regardless of other measures implemented.

**F. ELIGIBLE LIGHTING AND APPLIANCE MEASURES:**

MEASURE	REBATE
EnergyStar® High Efficiency Window AC, EER >= 10.8	\$25
Install EnergyStar® Ceiling Fans	\$25
Install Smart Power Strips	\$10
Install Compact Fluorescent Lamps	-0-
Purchase Energy Star Labeled Freezer	\$100

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July 4, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Revised Sheet No. R-64.01

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.16 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## Residential Lighting and Appliance Program (continued)

## D. DEFINITIONS:

Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type. The Administrator will be responsible for marketing, training, incentives and reports.

Eligible Lighting and Appliance Measure – Products incentivized in the Program which are pre-screened and determined to provide the required energy efficiency benefit.

Program Partner – A retailer, distributor, or manufacturer of ENERGY STAR® qualified products who has met the qualifications and executed the necessary agreements for participating in the Lighting and Appliance Program. Participating Program Partners will be listed on the KCPL.com website with store name and location listed as well as any in-store promotions being offered at the current time.

- E. PROGRAM PROVISIONS: The Program Administrator will provide program services to Program Partners and directly or indirectly to customers for the purpose of increasing awareness, sales, and market share of residential ENERGY STAR® qualified products listed in the Eligible Lighting and Appliance Measures section of this tariff.

Retail promotions will be made available at stores located within the Company's electric service territory. Activities included in the program may include Special Promotions, Program Partner Incentives, Cost Reductions (buy-downs or mark-downs), In-Store Display Materials, Product Lists and Labels, Tools and Training.

The Program Administrator may make available, either directly or indirectly through Program Partners, rebates and incentives on certain approved ENERGY STAR® products. Customer Incentives to purchase Eligible Lighting and Appliance Measures may be provided on the Company's website, KCPL.com.

Customers who purchase and install a freezer will be mailed two compact florescent lights regardless of other measures implemented.

## F. ELIGIBLE LIGHTING AND APPLIANCE MEASURES:

MEASURE	REBATE
EnergyStar® High Efficiency Window AC, EER >= 10.8	\$25
Install EnergyStar® Ceiling Fans	\$25
Install Smart Power Strips	\$10
Install Compact Fluorescent Lamps	-0-
Purchase Energy Star Labeled Freezer	\$100

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## Residential Lighting and Appliance Program (continued)

## D. DEFINITIONS:

Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type. The Administrator will be responsible for marketing, training, incentives and reports.

Eligible Lighting and Appliance Measure – Products incentivized in the Program which are pre-screened and determined to provide the required energy efficiency benefit.

Program Partner – A retailer, distributor, or manufacturer of ENERGY STAR® qualified products who has met the qualifications and executed the necessary agreements for participating in the Lighting and Appliance Program. Participating Program Partners will be listed on the KCPL.com website with store name and location listed as well as any in-store promotions being offered at the current time.

- E. PROGRAM PROVISIONS: The Program Administrator will provide program services to Program Partners and directly or indirectly to customers for the purpose of increasing awareness, sales, and market share of residential ENERGY STAR® qualified products listed in the Eligible Lighting and Appliance Measures section of this tariff.

Retail promotions will be made available at stores located within the Company's electric service territory. Activities included in the program may include Special Promotions, Program Partner Incentives, Cost Reductions (buy-downs or mark-downs), In-Store Display Materials, Product Lists and Labels, Tools and Training.

The Program Administrator may make available, either directly or indirectly through Program Partners, rebates and incentives on certain approved ENERGY STAR® products. Customer Incentives to purchase Eligible Lighting and Appliance Measures may be provided on the Company's website, KCPL.com.

Customers who purchase and install a refrigerator or freezer will be mailed two compact florescent lights regardless of other measures implemented.

## F. ELIGIBLE LIGHTING AND APPLIANCE MEASURES:

MEASURE	REBATE
EnergyStar® High Efficiency Window AC, EER >= 10.8	\$25
Install EnergyStar® Ceiling Fans	\$25
Install Smart Power Strips	\$10
Install Compact Fluorescent Lamps	-0-
Purchase Energy Star Labeled Refrigerator	\$100
Purchase Energy Star Labeled Freezer	\$100
Install Programmable Thermostat	\$35

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64105**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC****10.04 Home Performance with Energy Star®**

- A. **PURPOSE:** The Home Performance with Energy Star® ( HPwES) Program is intended to encourage residential Customers to identify deficiencies and implement measures in energy efficiency in their homes. These improvements in energy efficiency should increase comfort while protecting the environment. This is achieved by conducting a comprehensive home audit (Audit) and implementing at least one of the recommended improvements.

The Company may partner with a Program Administrator to implement the Program.

This Program was developed pursuant to the Stipulation and Agreement approved by the Missouri Public Service Commission (PSC) in Case No. ER-2007 -0004 and the Stipulation and Agreement approved by the PSC in Case No. EO-2007-0298.

**B. DEFINITIONS:**

1. **Audit** – An energy evaluation of the home that includes observation of lighting and appliances as well as performance testing of the ventilation and mechanical systems, building tightness, and insulation levels that will result in a scope of work outlining recommended energy efficiency measures. All measures performed will be verified after completion.
2. **Consultant** – A third party certified to perform the Audit and provide a scope of work to the Customer detailing the recommended measures.
3. **Contractor** – A third party certified to perform the Audit, provide a scope of work to the Customer detailing the recommended measures and perform the work necessary for the implementation of the specified measures.
4. **Home Performance with Energy Star® Program** – A national program from the U.S. Environmental Protection Agency (EPA) and U.S. Department of Energy (DOE) that offers a comprehensive, whole-house approach to improving energy efficiency and comfort at home, while helping to protect the environment. The HPwES state sponsor is the Missouri Department of Natural Resources Energy Center (MDNR) and the Company partners with the MDNR to implement the national program locally.
5. **Program Administrator** – The Program will be implemented by a third-party vendor specializing in programs of this type.
6. **Qualifying Improvements** – Energy efficient building envelope changes applied to the home, which may include eliminating air leaks, adding insulation, sealing ductwork, and/or replacing windows and doors. All improvements performed will be verified after completion.

- C. **AVAILABILITY:** This Program is available to any Customer receiving service under any generally available residential rate schedule offered by the Company. All Audits must be requested by the owner of the home, multiplex, or apartment. Tenant agreement, as applicable, is required. Program rebates are limited to one rebate per Audit. This Program will terminate five (5) years after the original effective date of these tariff sheets. The Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

Issued: December 22, 2010

Issued by: Curtis D. Blanc, Senior Director

~~CANCELLED~~  
January 26, 2013  
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Service Commission  
JE-2011-0319

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 10.04 Home Performance with Energy Star®

- A. **PURPOSE:** The Home Performance with Energy Star® Program is intended to encourage residential Customers to identify deficiencies and implement improvements in energy efficiency in their homes. These improvements in energy efficiency should increase comfort while protecting the environment. This is achieved by conducting a comprehensive home assessment (Assessment) and implementing at least one of the recommended improvements.

The Company will partner with the Metropolitan Energy Center (MEC) to implement the Program.

This Program was developed pursuant to the Stipulation and Agreement approved by the Missouri Public Service Commission (PSC) in Case No. ER-2007-0004 and the Stipulation and Agreement approved by the PSC in Case No. EO-2007-0298.

B. **DEFINITIONS:**

1. **Assessment** – An evaluation of the energy use in a home that includes observation of lighting and appliances as well as performance testing of the ventilation and mechanical systems, building tightness, and insulation levels. This evaluation will include an estimate of the corresponding cost of appliances, materials, and labor to implement the recommended energy efficiency improvements.
2. **Consultant** – A third party certified to perform the Assessment and provide a scope of work to the Customer detailing the recommended improvements.
3. **Contractor** – A third party certified to perform the Assessment, provide a scope of work to the Customer detailing the recommended improvements, and perform the work necessary for the implementation of the specified improvements.
4. **Home Performance with Energy Star® Program** – A national program from the U.S. Environmental Protection Agency (EPA) and U.S. Department of Energy (DOE) offers a comprehensive, whole-house approach to improving energy efficiency and comfort at home, while helping to protect the environment. The Company is in a partnership with MEC to implement the national program locally under the sponsorship of the Missouri Department of Natural Resources Energy Center (MDNR).
5. **Improvements** – Energy efficiency changes to the home that eliminate air leaks, add insulation, seal ductwork, and replace or retrofit lighting, appliances, and heating and cooling systems. All improvements performed will be verified after completion.

- C. **AVAILABILITY:** This Program is available to any Customer receiving service under any generally available residential rate schedule offered by the Company. All Assessments must be requested by the owner of the home. Program rebates are limited to one rebate per Assessment. This Program will terminate five (5) years after the original effective date of these tariff sheets. The Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Residential Lighting and Appliance Program (continued)

- G. PROGRAM ADMINISTRATION: The Program will be implemented by the Administrator. The Administrator will be responsible for market research, participant identification, advertising, training, incentive processing, and status reporting associated with the Program. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator.

July 4, 2019

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Issued by: Darrin R. Ives, Senior Director

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.17 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Residential Lighting and Appliance Program (continued)

- G. PROGRAM ADMINISTRATION: The Program will be implemented by the Administrator. The Administrator will be responsible for market research, participant identification, advertising, training, incentive processing, and status reporting associated with the Program. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64105**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.04 Home Performance with Energy Star® (Continued)

**D. PROGRAM PROCESS:**

Customers who participate in the Program must participate in a comprehensive pre- and post- home energy Audit from an approved and certified Contractor/Consultant. This process may be facilitated and quality checked by a third party Program Administrator on behalf of the Company in accordance with established Program guidelines. Participating customers who complete the Audit process and implement at least one Qualifying Improvement listed on their final Audit report are eligible for up to \$600 in reimbursement from the Company per Audit.

**E. QUALIFYING IMPROVEMENTS**

A Customer may receive a rebate of up to \$600 for the following Qualifying Improvements.

Measure	Criteria	Rebate Calculation and/or Eligible Maximum Rebate
<b>Audit</b>		
Audit – Single Family	Single family home or attached units of two.	Rebate is \$200 per unit.
Audit – Multi-Family	Attached units of three or more	Rebate is \$100 per unit.
<b>Insulation</b>		
Attic – Customer must insulate to a minimum value of R-38.  No rebate will be provided to increase existing insulation that is greater than R-40.	Existing insulation is less than R-27.	\$0.02 X R-Value Added (up to R-49) X Sq. Footage Rebate not to exceed \$250.
	Existing insulation is between R-28 and R-40.	\$0.01 X R-Value Added (up to R-49) X Sq. Footage Rebate not to exceed \$250.
Walls	Rebate will be provided for insulation installed up to R-19.	\$0.03 X R-Value Added X Sq. Footage Rebate not to exceed \$300.
Floors	Rebate will be provided for insulation installed up to R-19.	\$0.01 X R-Value Added X Sq. Footage Rebate not to exceed \$200.
<b>Air Infiltration and Duct Sealing</b>		
Air Sealing  Reduction in air leakage to the outside.	\$5 per each % of CFM50 reduction up to 40%. Minimum starting reduction is 10%.  CFM50 airflow (in Cubic Feet per Minute) needed to create a change in building pressure of 50 Pascals. CFM50 is the most commonly used measure of building air tightness.	Rebate not to exceed \$200.  No incentive less than 10% reduction.
Duct Sealing	\$2.50 per each % of CFM25 reduction up to 40%. Minimum starting reduction is 10%.  For these tests the registers are covered and a fan flowmeter is attached to the duct system to pressurize it. The flow is measured at a reference pressure of 25 Pa and is referred to as cfm25.	Rebate not to exceed \$100.  No incentive less than 10% reduction.
<b>Windows and Doors</b>		
Windows and Doors	ENERGY STAR qualified and U-Factor <= .30 and SHGC <= .30	Rebate is \$100 per window or door up to 2 windows or doors or \$200.

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**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 10.04 Home Performance with Energy Star® (Continued)

## D. PROGRAM PROCESS:

1. The Company will promote the Program to residential Customers through mediums that may include press releases, direct mailings, bill messages, bill inserts, and web site materials.
2. Interested Customers will respond by email message, call a dedicated telephone number, contact a participating Contractor/Consultant, or contact the Company. All contacts will be directed to the MEC to facilitate and track the remaining interactions.
3. The MEC will make contact with the Customer to explain the Assessment process. Customers will be given the option of:
  - a. selecting a Contractor who will perform the Assessment and will be capable of installing the Improvements or
  - b. selecting a Consultant who will perform the Assessment only.
4. The cost to the Customer for the Assessment will typically range from \$300 to \$500.
5. The Contractor/Consultant will perform the Assessment and communicate the results to the Customer through a scope of work statement. The scope of work will include a list of recommended energy efficiency Improvements.
6. Customers who choose the Contractor will work with that Contractor to complete the Improvements.
7. Customers who choose the Consultant will select a Contractor from a list of participating Contractors that may be retained to complete the Improvements.
8. Following the implementation of the Improvements and at no additional cost to the Customer, the Contractor/Consultant will conduct a second Assessment to verify the work.
9. Customers that choose to implement at least one of the recommended Improvements may request a full rebate of the cost of the Assessment from the Company.
10. Qualifying Improvements exclude Improvements associated with existing Company Programs (i.e. Residential Lighting, etc.) or Improvements related to natural gas-only equipment.
11. Customers may request a rebate of a portion of their improvements cost as per Section 13 of these Rules.
12. Customers will be required to complete a rebate request, available from the Contractor/Consultant or the Company website, and submit a copy of the invoices associated with the Assessment and Improvement. Improvements must be installed by a certified Contractor to qualify for the rebate.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.14 Residential Energy Report Program (FROZEN)

A. **PURPOSE:** The Residential Energy Reports Program (Program) provides residential customers with an Energy Report that provides a comparison of the household energy usage information with similar type customers or “neighbors.” The intention of the Energy Report is to provide information that will influence customers’ behavior in such a way that they lower their energy usage. This is a behavioral modification program.

B. **AVAILABILITY:**

This program is not available after December 31, 2015.

This Program is directed to customers currently receiving service under any generally available residential rate schedule. The Company will conduct a three-year pilot of the Program, selecting 57,000 customers per year for participation. The Program will operate as an opt-out only program, meaning the Company will select customers for participation in the program and will allow opt-out if desired. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

C. **PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

D. **PROGRAM PROCESS:** Program participants will be delivered an energy usage report on how energy is used by their households four to six times per year. The reports are delivered separate from the regular bill. The Customer’s home energy usage is compared to the average usage of households that are geographically located in close approximation of one another and have similar characteristics such as dwelling size and heating type. Reports will be generated using customer energy usage data and data from public records. The report displays a monthly neighbor comparison, a twelve-month neighbor comparison, a personal comparison of this year’s usage versus last year and specific energy tips that are based on the characteristics and usage of the household.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3<sup>rd</sup>  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup>

Revised Sheet No. R-64.03  
Revised Sheet No. R-64.03

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.14 Residential Energy Report Program (FROZEN)

A. **PURPOSE:** The Residential Energy Reports Program (Program) provides residential customers with an Energy Report that provides a comparison of the household energy usage information with similar type customers or “neighbors.” The intention of the Energy Report is to provide information that will influence customers’ behavior in such a way that they lower their energy usage. This is a behavioral modification program.

B. **AVAILABILITY:**

This program is not available after December 31, 2015.

This Program is directed to customers currently receiving service under any generally available residential rate schedule. The Company will conduct a three-year pilot of the Program, selecting 57,000 customers per year for participation. The Program will operate as an opt-out only program, meaning the Company will select customers for participation in the program and will allow opt-out if desired. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

C. **PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.

D. **PROGRAM PROCESS:** Program participants will be delivered an energy usage report on how energy is used by their households four to six times per year. The reports are delivered separate from the regular bill. The Customer’s home energy usage is compared to the average usage of households that are geographically located in close approximation of one another and have similar characteristics such as dwelling size and heating type. Reports will be generated using customer energy usage data and data from public records. The report displays a monthly neighbor comparison, a twelve-month neighbor comparison, a personal comparison of this year’s usage versus last year and specific energy tips that are based on the characteristics and usage of the household.

Issued: December 11, 2015  
Issued by: Darrin R. Ives, Vice President

Effective: ~~January 10, 2016~~ <sup>January 1, 2016</sup>

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup>  
Canceling P.S.C. MO. No. 1 1<sup>st</sup>

Revised Sheet No. R-64.03  
Revised Sheet No. R-64.03

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.14 Residential Energy Report Program

- A. **PURPOSE:** The Residential Energy Reports Program (Program) provides residential customers with an Energy Report that provides a comparison of the household energy usage information with similar type customers or “neighbors.” The intention of the Energy Report is to provide information that will influence customers’ behavior in such a way that they lower their energy usage. This is a behavioral modification program.
- B. **AVAILABILITY:** This Program is directed to customers currently receiving service under any generally available residential rate schedule. The Company will conduct a three-year pilot of the Program, selecting 57,000 customers per year for participation. The Program will operate as an opt-out only program, meaning the Company will select customers for participation in the program and will allow opt-out if desired. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).
- Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.
- C. **PROGRAM PERIOD:**  
This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet.
- D. **PROGRAM PROCESS:** Program participants will be delivered an energy usage report on how energy is used by their households four to six times per year. The reports are delivered separate from the regular bill. The Customer’s home energy usage is compared to the average usage of households that are geographically located in close approximation of one another and have similar characteristics such as dwelling size and heating type. Reports will be generated using customer energy usage data and data from public records. The report displays a monthly neighbor comparison, a twelve-month neighbor comparison, a personal comparison of this year’s usage versus last year and specific energy tips that are based on the characteristics and usage of the household.

Issued: January 16, 2013  
Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64105**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS ELECTRIC
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## 10.04 Home Performance with Energy Star® (Continued)

- F. PROGRAM ADMINISTRATION: The Program may be administered by a Program Administrator. The Program Administrator will be responsible for managing the process and flow of the local Home Performance with Energy Star® Program. This may include Contractor/Consultant recruiting, training and certification, management of the lead generation process, comprehensive home audit education for Customers, quality assurance, and other services contracted. The Program Administrator is responsible for oversight of the Contractor/Consultants and will be responsible for resolving any reported Customer complaints.
- G. PROGRAM COST: The total expenditures during the five years of the Program are estimated to be \$707,500.
- This amount will provide for incentive payments, marketing costs, evaluation cost, and Company administrative costs.
- H. EVALUATION: The Company will provide an evaluation of the Program in 2011. The evaluation will include a billing analysis comparison between participating Customers and a control group.



**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

## 10.04 Home Performance with Energy Star® (Continued)

- E. PROGRAM ADMINISTRATION: The Program will be administered by the MEC under the oversight of the MDNR, the state sponsor for Missouri. MEC will be responsible for managing the process and flow of the local Home Performance with Energy Star® Program. This will include Contractor/Consultant recruiting, training and certification, management of the lead generation process, comprehensive home assessment education for Customers, and quality assurance. All Contractor/Consultant incentives will be paid by MEC. MEC is responsible for all oversight of the Contractor/Consultants and will be responsible for resolving any reported Customer complaints. MDNR will coordinate agreements with its local partners, produce a multi-state marketing plan, facilitate peer exchange, monitor quality assurance, and report results to the DOE and EPA.
- F. PROGRAM COST: The total expenditure for each year of the Program as defined by the Company is estimated to be:

<u>Year</u>	<u>Expenditure</u>
2008	\$137,500
2009	\$137,500
2010	\$157,500
2011	\$137,500
2012	\$137,500
Total	\$707,500

These amounts will provide for incentive payments, marketing costs, evaluation cost, and Company administrative costs. Payments will be provided until the budgeted funds for the total Program are expended. To the extent there are excess funds for a given year, the amount of excess shall be “rolled over” to be utilized for the Program in the succeeding year.

- G. EVALUATION: The Company will provide an evaluation of the Program in 2010. The evaluation will include a billing analysis comparison between participating Customers and a control group.

CANCELLED  
January 21, 2011  
Missouri Public  
Service Commission  
JE-2011-0319

Issued: March 31, 2008  
Issued by: Gary Clemens, Regulatory Services

Effective: April 30, 2008

FILED  
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Service Commission

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 5th Revised Sheet No. R-64.04  
Canceling P.S.C. MO. No. 1 4th Revised Sheet No. R-64.04

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Residential Energy Report Program (FROZEN) (continued)

- E. PROGRAM OPT-OUT: Customer choosing to opt-out of the Program should contact the Company to have their premise removed from the reporting group.
  
- F. PROGRAM ADMINISTRATION: The Program will be implemented by the Administrator. The Administrator will deliver a turn-key program with responsibility for all aspects of customer selection, report generation, energy savings quantification, customer communications, and reporting. All Residential Energy Reports will be automatically delivered to the target market by the Administrator. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator. The Company will jointly develop marketing messages contained in the Residential Energy Reports with the Administrator. The Program will also serve as an integrated marketing vehicle for all other residential DSM measures.

Issued: June 14, 2019  
Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~

July 4, 2019

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission  
EO-2019-0132; YE-2019-0222

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 4th  
Canceling P.S.C. MO. No. 1 3rd

Revised Sheet No. R-64.04  
Revised Sheet No. R-64.04

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.19 RESERVED FOR FUTURE USE**

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Issued: November 29, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

CANCELLED  
July 4, 2019  
Missouri Public  
Service Commission  
EO-2019-0132; YE-2019-0222

FILED  
Missouri Public  
Service Commission  
EO-2019-0133; YE-2019-0105

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3<sup>rd</sup>  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup>

Revised Sheet No. R-64.04  
Revised Sheet No. R-64.04

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Residential Energy Report Program (FROZEN) (continued)

- E. PROGRAM OPT-OUT: Customer choosing to opt-out of the Program should contact the Company to have their premise removed from the reporting group.
- F. PROGRAM ADMINISTRATION: The Program will be implemented by the Administrator. The Administrator will deliver a turn-key program with responsibility for all aspects of customer selection, report generation, energy savings quantification, customer communications, and reporting. All Residential Energy Reports will be automatically delivered to the target market by the Administrator. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator. The Company will jointly develop marketing messages contained in the Residential Energy Reports with the Administrator. The Program will also serve as an integrated marketing vehicle for all other residential DSM measures.

January 1, 2016

Issued: December 11, 2015  
Issued by: Darrin R. Ives, Vice President

Effective: ~~January 10, 2016~~

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup>  
Canceling P.S.C. MO. No. 1 1<sup>st</sup>

Revised Sheet No. R-64.04  
Revised Sheet No. R-64.04

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Residential Energy Report Program (continued)

- E. PROGRAM OPT-OUT: Customer choosing to opt-out of the Program should contact the Company to have their premise removed from the reporting group.
- F. PROGRAM ADMINISTRATION: The Program will be implemented by the Administrator. The Administrator will deliver a turn-key program with responsibility for all aspects of customer selection, report generation, energy savings quantification, customer communications, and reporting. All Residential Energy Reports will be automatically delivered to the target market by the Administrator. The Company will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator. The Company will jointly develop marketing messages contained in the Residential Energy Reports with the Administrator. The Program will also serve as an integrated marketing vehicle for all other residential DSM measures.

Issued: January 16, 2013  
Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~

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January 1, 2016  
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Filed  
Missouri Public  
Service Commission  
ER-2012-0175; YE-2013-0326

January 26, 2013

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 10.05 Energy Audit and Energy Savings Measures Program

- A. **PURPOSE:** The Company's Energy Audit and Energy Saving Measures Program (Program) is designed to encourage more effective utilization of electric energy through energy efficiency improvements in the building shell, installation of efficient electrical equipment in new construction, or the replacement of inefficient electrical equipment with efficient electrical equipment. The Program provides rebates for an energy audit and subsequent improvements in the energy efficiency of the building space and/or equipment.

This Program was developed pursuant to the Stipulation and Agreement approved by the Missouri Public Service Commission (PSC) in Case No. ER-2007-0004 and the Stipulation and Agreement approved by the PSC in Case No. EO-2007-0298.

- B. **AVAILABILITY:** This Program is available to any of the Company's customers served under GS, SGS, LGS or LPS rate schedules. All rebates will be distributed by the Company. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application. This Program will terminate five (5) years after the original effective date of these tariff sheets. The Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.

C. **TERMS:**

1. **Energy Audit:** This provides a rebate for an energy audit. To become a Participant in the Program and receive a rebate for an energy audit the customer must have an energy audit performed by a Company approved commercial energy auditor, implement at least one of the audit recommendations and submit an application form through the Company's website ([www.kcpl.com](http://www.kcpl.com)) or on paper. The recommendation implemented must qualify for the Energy Saving Measures below. The rebate amount will be as per Section 13 of these Rules. Entities with multiple facilities may apply to become Participants and receive multiple audit rebates subject to Program limitations.
2. **Energy Saving Measures:** This provides a rebate for installing qualifying higher energy efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the Program customers must request a rebate for an energy saving measures project by submitting an application through the Company's website ([www.kcpl.com](http://www.kcpl.com)) or on paper. Rebates can be for either new construction or retrofit projects.

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**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 10.05 Energy Audit and Energy Savings Measures Program

- A. **PURPOSE:** Aquila's (The Company's) Energy Audit and Energy Saving Measures Program (Program) is designed to encourage more effective utilization of electric energy through energy efficiency improvements in the building shell, installation of efficient electrical equipment in new construction, or the replacement of inefficient electrical equipment with efficient electrical equipment. The Program provides rebates for an energy audit and subsequent improvements in the energy efficiency of the building space and/or equipment.

This Program was developed pursuant to the Stipulation and Agreement approved by the Missouri Public Service Commission (PSC) in Case No. ER-2007-0004 and the Stipulation and Agreement approved by the PSC in Case No. EO-2007-0298.

- B. **AVAILABILITY:** This Program is available to any of the Company's customers served under GS, SGS, LGS or LPS rate schedules. All rebates will be distributed by the Company. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application. This Program will terminate five (5) years after the original effective date of these tariff sheets. The Company reserves the right to modify or terminate this Program at any time, subject to Commission approval.
- C. **TERMS:**
1. **Energy Audit:** This provides a rebate for an energy audit. To become a Participant in the Program and receive a rebate for an energy audit the customer must have an energy audit performed by a certified commercial energy auditor, implement at least one of the audit recommendations and submit an application form through the Company's website ([www.aquila.com](http://www.aquila.com)) or on paper. The recommendation implemented must qualify for the Energy Saving Measures below. The rebate amount will be as per Section 13 of these Rules. Entities with multiple facilities may apply to become Participants and receive multiple audit rebates subject to Program limitations.
  2. **Energy Saving Measures:** This provides a rebate for installing qualifying higher energy efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the Program customers must request a rebate for an energy saving measures project by submitting an application through the Company's website ([www.aquila.com](http://www.aquila.com)) or on paper. Rebates can be for either new construction or retrofit projects.

CANCELLED  
October 11, 2009  
Missouri Public  
Service Commission  
JE-2010-0186

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 5th Revised Sheet No. R-64.05  
Canceling P.S.C. MO. No. 1 4th Revised Sheet No. R-64.05

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.15 Multi-Family Rebate Program (FROZEN)

- A. **PURPOSE:** The Multi-family Rebate Program advances comprehensive energy efficiency measures, including: whole house solutions, plug load efficiency, visual monitoring and displays, performance standards, local government opportunities and DSM integration.

Multi-family property owners and managers have been historically less responsive to energy efficiency efforts than have residential customers. This unique customer segment warrants additional attention and effort to motivate property owners and managers to actively participate in energy efficiency programs. The Multi-family Rebate Program proposes a series of comprehensive measures designed to address systems within multi-family housing establishments.

The Multi-family Rebate Program offers prescribed rebates for energy efficient products to motivate the multi-family property owners/managers to install energy efficient products in both common and dwelling areas of multi-family complexes and common areas of mobile home parks and condominiums. An additional objective is to heighten property owners/managers and tenants awareness and knowledge of energy efficiency.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

- B. **AVAILABILITY:** Eligible Participants include property owners, managers and authorized agents of existing residential multifamily complexes with two or more dwellings, receiving electric service from the company, may participate in this Program. New construction does not qualify.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

This Program is not available after February 11, 2015.

Issued: June 14, 2019  
Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~  
July 4, 2019



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 4th  
Canceling P.S.C. MO. No. 1 3rd

Revised Sheet No. R-64.05  
Revised Sheet No. R-64.05

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.20 RESERVED FOR FUTURE USE**

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Issued: November 29, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: April 1, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3<sup>rd</sup>  
Canceling P.S.C. MO. No. 1 2<sup>nd</sup>

Revised Sheet No. R-64.05  
Revised Sheet No. R-64.05

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.15 Multi-Family Rebate Program (FROZEN)

- A. **PURPOSE:** The Multi-family Rebate Program advances comprehensive energy efficiency measures, including: whole house solutions, plug load efficiency, visual monitoring and displays, performance standards, local government opportunities and DSM integration.

Multi-family property owners and managers have been historically less responsive to energy efficiency efforts than have residential customers. This unique customer segment warrants additional attention and effort to motivate property owners and managers to actively participate in energy efficiency programs. The Multi-family Rebate Program proposes a series of comprehensive measures designed to address systems within multi-family housing establishments.

The Multi-family Rebate Program offers prescribed rebates for energy efficient products to motivate the multi-family property owners/managers to install energy efficient products in both common and dwelling areas of multi-family complexes and common areas of mobile home parks and condominiums. An additional objective is to heighten property owners/managers and tenants awareness and knowledge of energy efficiency.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

- B. **AVAILABILITY:** Eligible Participants include property owners, managers and authorized agents of existing residential multifamily complexes with two or more dwellings, receiving electric service from the company, may participate in this Program. New construction does not qualify.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

This Program is not available after February 11, 2015.

Issued: January 12, 2015  
Issued by: Darrin R. Ives, Vice President

Effective: February 11, 2015

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 10.15 Multi-Family Rebate Program

- A. **PURPOSE:** The Multi-family Rebate Program advances comprehensive energy efficiency measures, including: whole house solutions, plug load efficiency, visual monitoring and displays, performance standards, local government opportunities and DSM integration.

Multi-family property owners and managers have been historically less responsive to energy efficiency efforts than have residential customers. This unique customer segment warrants additional attention and effort to motivate property owners and managers to actively participate in energy efficiency programs. The Multi-family Rebate Program proposes a series of comprehensive measures designed to address systems within multi-family housing establishments.

The Multi-family Rebate Program offers prescribed rebates for energy efficient products to motivate the multi-family property owners/managers to install energy efficient products in both common and dwelling areas of multi-family complexes and common areas of mobile home parks and condominiums. An additional objective is to heighten property owners/managers and tenants awareness and knowledge of energy efficiency.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

- B. **AVAILABILITY:** Eligible Participants include property owners, managers and authorized agents of existing residential multifamily complexes with two or more dwellings, receiving electric service from the company, may participate in this Program. New construction does not qualify.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Issued: January 16, 2013  
Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~

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**Filed**  
Missouri Public  
Service Commission  
ER-2012-0175; YE-2013-0326

January 26, 2013

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC

## 10.05 Energy Audit and Energy Savings Measures Program (Continued)

- D. **REBATES:** The total amount of Program rebates that a Participant can receive during a Program year is limited based upon each facility rate schedule. Rebate applications for different energy saving measures at the same facility may be submitted. An entity with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as the lesser of the buy down to a two-year payback, 50% of the incremental cost of the higher efficiency equipment, system, or energy saving measure, or the customer annual maximum rebate for the appropriate rate schedule detailed in Section 13 of the Rules. The rebate for the measure and/or audit will be issued upon completion of the project.
- E. **PROGRAM COST:** After the Company reviews projects approved and/or paid during the first six months of a Program year, the Company may approve application for additional rebates if the Program funds are available.

The total dollar amount of Energy Audit and Energy Saving Measures rebates and expenses during the five (5) years of the Program is estimated to be:

GS or SGS rates –	\$855,301
LGS rates –	\$1,411,247
LPS rates –	\$2,009,957

Payments will be provided until the budgeted funds for the total Program are expended.

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**RULES AND REGULATIONS  
ELECTRIC

## 10.05 Energy Audit and Energy Savings Measures Program (Continued)

- D. **REBATES:** The total amount of Program rebates that a Participant can receive during a Program year is limited based upon each facility rate schedule. Rebate applications for different energy saving measures at the same facility may be submitted. An entity with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as the lesser of the buy down to a two-year payback or 50% of the incremental cost of the higher efficiency equipment, system, or energy saving measure. The rebate for the measure and/or audit will be issued upon completion of the project.

Maximum rebate amounts vary by rate schedule and between retrofit and new construction as per Section 13 of these Rules.

- E. **PROGRAM COST:** The total dollar amount of Energy Saving Measures rebates that will be issued during each Program year is limited based upon the rate schedule of each facility. Customers may participate by applying for more than one rebate during a Program year. After the Company reviews projects approved and/or paid during the first six months of a Program year, the Company may approve application for additional rebates if the Program funds are available.

	Annual Program Totals	
GS or SGS rates –	Retrofit Project: \$72,992	New Construction: \$91,241
LGS rates –	Retrofit Project: \$118,526	New Construction: \$148,157
LPS rates –	Retrofit Project: \$167,282	New Construction: \$209,103

These amounts will provide for incentive payments, marketing costs, evaluation cost, and Company administrative costs. Payments will be provided until the budgeted funds for the total Program are expended. To the extent there are excess funds for a given year, the amount of excess shall be “rolled over” to be utilized for the Program in the succeeding year.

CANCELLED  
October 11, 2009  
Missouri Public  
Service Commission  
JE-2010-0186

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Multi-Family Rebate Program (FROZEN)

(continued)

**C. PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

**D. PROGRAM PROCESS:**

The following general process will be followed:

- Participants should obtain and review the Multi-family Rebate Program Application.
- Participants submit Application to the Company to reserve rebates funds for the property. Upon approval (or denial) of the Application, Participants will receive confirmation by letter.
- Purchase and install eligible energy efficient products.
- Complete the rebate documentation along with a copy of all purchase receipts.

**E. PROGRAM PROVISIONS:**

Reservations for rebates are required and will be accepted on a first-come, first-served basis prior to the installation of any product(s). Rebates will not be paid without a corresponding reservation. Multiple rebate reservations for different phases of the energy efficiency retrofit projects for the same complex are acceptable. A single Participant cannot have more than \$250,000 in rebate reservations at any point in time. Reservations are valid for 90 calendar days from the date of reservation request. Contact details will be posted on KCPL.com.

Participants are free to hire any licensed contractor to install these eligible measures. The Company has no liability or responsibility whatsoever, concerning the contractor.

Participants are responsible for complying with applicable permitting requirements, restrictions, codes, ordinances, rules, and regulations pertaining to all installations. All eligible measures must be purchased new. Measures that are used, rebuilt, resale, rented or leased, won as prizes, or provided by insurance companies do not qualify.

Rebates are limited to only one rebate per eligible measure (for example, lighting retrofit) per address every five (5) years. The final requested total rebate amount for the total project cannot exceed the reserved total rebate amount.

The Company may conduct an on-site inspection to verify eligible measure(s) eligibility, installation, and operation prior to payment of the rebate.

Eligible measures installed and paid incentives under this Program are not eligible for an incentive through any of the Company's other Energy Efficiency programs.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2nd  
Canceling P.S.C. MO. No. 1 1st

Revised Sheet No. R-64.06  
Original Sheet No. R-64.06

**KCP&L Greater Missouri Operations Company**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.21 RESERVED FOR FUTURE USE**

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Issued: November 29, 2018  
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Effective: April 1, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Multi-Family Rebate Program (FROZEN)

(continued)

**C. PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

**D. PROGRAM PROCESS:**

The following general process will be followed:

- Participants should obtain and review the Multi-family Rebate Program Application.
- Participants submit Application to the Company to reserve rebates funds for the property. Upon approval (or denial) of the Application, Participants will receive confirmation by letter.
- Purchase and install eligible energy efficient products.
- Complete the rebate documentation along with a copy of all purchase receipts.

**E. PROGRAM PROVISIONS:**

Reservations for rebates are required and will be accepted on a first-come, first-served basis prior to the installation of any product(s). Rebates will not be paid without a corresponding reservation. Multiple rebate reservations for different phases of the energy efficiency retrofit projects for the same complex are acceptable. A single Participant cannot have more than \$250,000 in rebate reservations at any point in time. Reservations are valid for 90 calendar days from the date of reservation request. Contact details will be posted on KCPL.com.

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Rebates are limited to only one rebate per eligible measure (for example, lighting retrofit) per address every five (5) years. The final requested total rebate amount for the total project cannot exceed the reserved total rebate amount.

The Company may conduct an on-site inspection to verify eligible measure(s) eligibility, installation, and operation prior to payment of the rebate.

Eligible measures installed and paid incentives under this Program are not eligible for an incentive through any of the Company's other Energy Efficiency programs.



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Multi-Family Rebate Program (continued)

**C. PROGRAM PERIOD:**

This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

**D. PROGRAM PROCESS:**

The following general process will be followed:

- Participants should obtain and review the Multi-family Rebate Program Application.
- Participants submit Application to the Company to reserve rebates funds for the property. Upon approval (or denial) of the Application, Participants will receive confirmation by letter.
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- Complete the rebate documentation along with a copy of all purchase receipts.

**E. PROGRAM PROVISIONS:**

Reservations for rebates are required and will be accepted on a first-come, first-served basis prior to the installation of any product(s). Rebates will not be paid without a corresponding reservation. Multiple rebate reservations for different phases of the energy efficiency retrofit projects for the same complex are acceptable. A single Participant cannot have more than \$250,000 in rebate reservations at any point in time. Reservations are valid for 90 calendar days from the date of reservation request. Contact details will be posted on KCPL.com.

Participants are free to hire any licensed contractor to install these eligible measures. The Company has no liability or responsibility whatsoever, concerning the contractor.

Participants are responsible for complying with applicable permitting requirements, restrictions, codes, ordinances, rules, and regulations pertaining to all installations. All eligible measures must be purchased new. Measures that are used, rebuilt, resale, rented or leased, won as prizes, or provided by insurance companies do not qualify.

Rebates are limited to only one rebate per eligible measure (for example, lighting retrofit) per address every five (5) years. The final requested total rebate amount for the total project cannot exceed the reserved total rebate amount.

The Company may conduct an on-site inspection to verify eligible measure(s) eligibility, installation, and operation prior to payment of the rebate.

Eligible measures installed and paid incentives under this Program are not eligible for an incentive through any of the Company's other Energy Efficiency programs.

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3rd  
 Canceling P.S.C. MO. No. 1 2nd

Revised Sheet No. R-64.07  
 Revised Sheet No. R-64.07

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Multi-Family Rebate Program (FROZEN)

(continued)

**E: PROGRAM PROVISIONS (continued)**

A rebate check for eligible measure(s) will be mailed no later than eight weeks after the Company receives the completed application including all required documentation. If the project is selected for inspection, the verification process may delay payment. Incomplete or incorrect applications cannot be processed. Participants will be notified if applications do not meet the requirements. The Program Administrator may make available, either directly or indirectly through Program Partners, rebates and incentives on certain approved ENERGY STAR® products. Customer Incentives to purchase Eligible Lighting and Appliance Measures may be provided on the Company's website, KCPL.com.

**F. ELIGIBLE MEASURES:**

MEASURE	REBATE
Attic Insulation	\$0.15/Square Foot
Wall Insulation	\$0.15/Square Foot
High Performance Dual Pane Windows	\$0.75/Square Foot
HVAC Remove or Add Refrigerant	\$30 / Unit
Tune-up Service for AC Unit to 8.5 SEER	\$30 / Unit
HVAC - Early Retirement Install 14 SEER AC or HP	\$ 450 / Unit
HVAC - Early Retirement Install 15 SEER AC or HP	\$500 / Unit
HVAC - Early Retirement Install 16 SEER AC or HP	\$575 / Unit
HVAC - Upon Failure Install 14 SEER AC or HP	\$ 100 / Unit
HVAC - Upon Failure Install 15 SEER AC or HP	\$125 / Unit
HVAC - Upon Failure Install 16 SEER AC or HP	\$140 / Unit
Room A/C - Install 10 EER or Higher Window AC	\$25 / Unit
Install Ceiling Fan	\$50 / Unit
Install programmable thermostat	\$35 / Unit
Install electronically commutated motors, for AC and Heat Pump Blowers	\$50 / Unit
Replace 13 Seer A/C with 16 SEER HP	\$140 / Unit
Install Compact Fluorescent Lamps in all Apartments	\$0.25 per Lamp
Install CFLs in corridors, laundry and mechanical rooms	\$0.25 per Lamp
Install High Efficiency Exterior Lighting Systems	\$0.75 per Lamp
Purchase Energy Star Refrigerator	\$ 75 / Unit
Reduce infiltration to 15000 CFM50	\$0.10/Square Foot

Issued: June 14, 2019  
 Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~  
**July 4, 2019**

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 ~~1st~~ Revised Sheet No. R-63.07  
Canceling P.S.C. MO. No. 1 1st Revised ~~Original~~ Sheet No. R-63.07

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.06 BUSINESS SMART THERMOSTAT PROGRAM**

**PURPOSE:**

The voluntary Business Smart Thermostat Program is intended to help reduce system peak load and thus defer the need for additional capacity. The program accomplishes this by deploying various demand response technologies to Participants' thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load.

**AVAILABILITY:**

The Program is available for the Program Period to any customer currently receiving service under any small general service or medium general service rate schedule. Customers must maintain a secure Wi-Fi enabled internet service and have a working central air conditioning system or heat pump. If a smart thermostat is provided to customers at-no-cost, customers must agree to install the smart thermostat at their premise receiving electric service within fourteen (14) days of receiving the device, and keep it installed, operational, and connected to a secure Wi-Fi network for the duration of the program. Customers must agree to not sell the device for the duration of the program. If it is found that they do, a debit will be issued on their utility bill for the Manufacture Suggested Retail Price (MSRP) of the smart thermostat or the value of incentive provided to the customer. Payment of that debit will be the customer's responsibility. Property owner's (owner occupant or landlord for a rental property) permission is required to receive a smart thermostat and/or participate in the demand response program with an existing eligible thermostat. The Company reserves the right to limit program participation.

**CONTROLS AND INCENTIVES:**

Participants will receive enrollment and participation incentives at a level determined by the Company. If customers have an existing Wi-Fi enabled eligible smart thermostat, the customer may elect to enroll and participate in the demand response program. During a curtailment event, the Company or its assignee will deploy various demand response technologies to Participants' thermostats to modify the run-time of air conditioning unit(s) or heat pump(s) for a specified period of time in a Company coordinated effort to limit overall system peak load. The Company reserves the right to set and modify incentive levels at any point during the program.

**CYCLING METHODS:**

The Company may elect to deploy various types of demand response technologies including, but not limited to: (1) cycling the compressor unit(s); (2) deploying stand-alone pre-cooling strategies; (3) deploying a combination of pre-cooling and cycling strategies; (4) deploying pre-cooling and temperature modification strategies. The Company reserves the right to test new residential thermostat demand response technologies at any point during the program.

**NOTIFICATION:**

The Company will notify Participants of a curtailment event via various communication channels, including, but not limited to: (1) SMS; (2) email; (3) push notifications; (4) in-app notifications; (5) device notifications. The notification can occur prior to or at the start of a curtailment event.

**CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

**EVALUATION:**

The Company will hire a third-party evaluator to perform an Evaluation, Measurement, and Verification (EM&V) on this Program.

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Effective: April 1, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Multi-Family Rebate Program (FROZEN)

(continued)

**E: PROGRAM PROVISIONS (continued)**

A rebate check for eligible measure(s) will be mailed no later than eight weeks after the Company receives the completed application including all required documentation. If the project is selected for inspection, the verification process may delay payment. Incomplete or incorrect applications cannot be processed. Participants will be notified if applications do not meet the requirements. The Program Administrator may make available, either directly or indirectly through Program Partners, rebates and incentives on certain approved ENERGY STAR® products. Customer Incentives to purchase Eligible Lighting and Appliance Measures may be provided on the Company's website, KCPL.com.

**F. ELIGIBLE MEASURES:**

<b>MEASURE</b>	<b>REBATE</b>
Attic Insulation	\$0.15/Square Foot
Wall Insulation	\$0.15/Square Foot
High Performance Dual Pane Windows	\$0.75/Square Foot
HVAC Remove or Add Refrigerant	\$30 / Unit
Tune-up Service for AC Unit to 8.5 SEER	\$30 / Unit
HVAC - Early Retirement Install 14 SEER AC or HP	\$ 450 / Unit
HVAC - Early Retirement Install 15 SEER AC or HP	\$500 / Unit
HVAC - Early Retirement Install 16 SEER AC or HP	\$575 / Unit
HVAC - Upon Failure Install 14 SEER AC or HP	\$ 100 / Unit
HVAC - Upon Failure Install 15 SEER AC or HP	\$125 / Unit
HVAC - Upon Failure Install 16 SEER AC or HP	\$140 / Unit
Room A/C - Install 10 EER or Higher Window AC	\$25 / Unit
Install Ceiling Fan	\$50 / Unit
Install programmable thermostat	\$35 / Unit
Install electronically commutated motors, for AC and Heat Pump Blowers	\$50 / Unit
Replace 13 Seer A/C with 16 SEER HP	\$140 / Unit
Install Compact Fluorescent Lamps in all Apartments	\$0.25 per Lamp
Install CFLs in corridors, laundry and mechanical rooms	\$0.25 per Lamp
Install High Efficiency Exterior Lighting Systems	\$0.75 per Lamp
Purchase Energy Star Refrigerator	\$ 75 / Unit
Reduce infiltration to 15000 CFM50	\$0.10/Square Foot

Issued: January 12, 2015  
 Issued by: Darrin R. Ives, Vice President

Effective: February 11, 2015

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. \_\_\_\_\_Original Sheet No. R-64.07  
Sheet No. \_\_\_\_\_**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## Multi-Family Rebate Program (continued)

## E: PROGRAM PROVISIONS (continued)

A rebate check for eligible measure(s) will be mailed no later than eight weeks after the Company receives the completed application including all required documentation. If the project is selected for inspection, the verification process may delay payment. Incomplete or incorrect applications cannot be processed. Participants will be notified if applications do not meet the requirements. The Program Administrator may make available, either directly or indirectly through Program Partners, rebates and incentives on certain approved ENERGY STAR® products. Customer Incentives to purchase Eligible Lighting and Appliance Measures may be provided on the Company's website, KCPL.com.

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HVAC - Early Retirement Install 16 SEER AC or HP	\$575 / Unit
HVAC - Upon Failure Install 14 SEER AC or HP	\$ 100 / Unit
HVAC - Upon Failure Install 15 SEER AC or HP	\$125 / Unit
HVAC - Upon Failure Install 16 SEER AC or HP	\$140 / Unit
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Install Compact Fluorescent Lamps in all Apartments	\$0.25 per Lamp
Install CFLs in corridors, laundry and mechanical rooms	\$0.25 per Lamp
Install High Efficiency Exterior Lighting Systems	\$0.75 per Lamp
Purchase Energy Star Refrigerator	\$ 75 / Unit
Reduce infiltration to 15000 CFM50	\$0.10/Square Foot

Issued: January 16, 2013  
Issued by: Darrin R. Ives, Senior DirectorEffective: ~~February 15, 2013~~**CANCELED**February 11, 2015  
Missouri Public  
Service CommissionFiled  
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Service Commission  
ER-2012-0175; YE-2013-0326

January 26, 2013

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3rd Revised Sheet No. R-64.08  
Canceling P.S.C. MO. No. 1 2nd Revised Sheet No. R-64.08

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

Multi-Family Rebate Program (FROZEN)

(continued)

F. ELIGIBLE MEASURES (continued):

For two family residential buildings, all building thermal envelope measures are required to meet minimum requirements of the 2012 International Residential Code, Part IV, Chapter 11, Section N1102.1.1 through N1102.1.4 ("IRC Code"). Table N1102.1.1 of the IRC Code specifies the minimum R-factor insulation and fenestration requirements by component. Alternative U-Factors may be used provided they meet the requirements of the IRC Code. For other residential buildings, other than single or two-family, building thermal envelope measures are required to meet the minimum requirements of the IECC 2012 International Energy Efficiency Code, Chapter 4, Section 402. Table 402.1.1 of the IECC code specifies the minimum R-Factor insulation and fenestration requirements by component.

**July 4, 2019**

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Issued by: Darrin R. Ives, Vice President

Effective: ~~July 14, 2019~~

CANCELLED  
October 7, 2019  
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EO-2019-0132; YE-2019-0222

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Original Sheet No. R-64.08

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.23 RESERVED FOR FUTURE USE**

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Missouri Public  
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EO-2019-0133; YE-2019-0105

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup>  
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Original Sheet No. R-64.08

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Multi-Family Rebate Program (FROZEN)

(continued)

F. ELIGIBLE MEASURES (continued):

For two family residential buildings, all building thermal envelope measures are required to meet minimum requirements of the 2012 International Residential Code, Part IV, Chapter 11, Section N1102.1.1 through N1102.1.4 ("IRC Code"). Table N1102.1.1 of the IRC Code specifies the minimum R-factor insulation and fenestration requirements by component. Alternative U-Factors may be used provided they meet the requirements of the IRC Code. For other residential buildings, other than single or two-family, building thermal envelope measures are required to meet the minimum requirements of the IECC 2012 International Energy Efficiency Code, Chapter 4, Section 402. Table 402.1.1 of the IECC code specifies the minimum R-Factor insulation and fenestration requirements by component.

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Issued by: Darrin R. Ives, Vice President

Effective: February 11, 2015



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Multi-Family Rebate Program (continued)

F. ELIGIBLE MEASURES (continued):

For two family residential buildings, all building thermal envelope measures are required to meet minimum requirements of the 2012 International Residential Code, Part IV, Chapter 11, Section N1102.1.1 through N1102.1.4 ("IRC Code"). Table N1102.1.1 of the IRC Code specifies the minimum R-factor insulation and fenestration requirements by component. Alternative U-Factors may be used provided they meet the requirements of the IRC Code. For other residential buildings, other than single or two-family, building thermal envelope measures are required to meet the minimum requirements of the IECC 2012 International Energy Efficiency Code, Chapter 4, Section 402. Table 402.1.1 of the IECC code specifies the minimum R-Factor insulation and fenestration requirements by component.

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Issued by: Darrin R. Ives, Senior Director

Effective: ~~February 15, 2013~~

**CANCELED**

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ER-2012-0175; YE-2013-0326

January 26, 2013

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.09

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.16 Commercial & Industrial Prescriptive Rebate Program

A. **PURPOSE:** The Commercial & Industrial Prescriptive Rebate Program (Program) is designed to encourage Commercial & Industrial (C&I) customers to install energy efficient measures in existing facilities. More specifically, the program is designed to:

- provide incentives to facility owners and operators for the installation of high efficiency equipment and controls; and
- provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. **AVAILABILITY:** These Programs are available to any of the Company's customers served under GS, SGS, LGS, or LPS rate schedules. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

C. **PROGRAM PERIOD:** This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.24 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

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- provide incentives to facility owners and operators for the installation of high efficiency equipment and controls; and
- provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

B. **AVAILABILITY:** These Programs are available to any of the Company's customers served under GS, SGS, LGS, or LPS rate schedules. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

**D. DEFINITIONS:**

**Administrator** – The Program will be implemented by a third-party vendor specializing in programs of this type. The Administrator will be responsible for marketing, training, incentives and reports.

**Eligible Measure** – Products incentivized in the Program which are pre-screened and determined to provide the required energy efficiency benefit.

**Program Partner** – A retailer, distributor, or manufacturer of ENERGY STAR® qualified products who has met the qualifications and executed the necessary agreements for participating in the Lighting and Appliance Program. Participating Program Partners will be listed on the KCPL.com website with store name and location listed as well as any in-store promotions being offered at the current time.

**E. PROGRAM PROCESS:** The following general process will be followed:

- Participants should obtain and review the C&I Prescriptive Rebate Program Application.
- Participants submit Application to the Company to reserve rebate funds for the premise. Upon approval (or denial) of the Application, Participants will receive confirmation by letter.
- Purchase and install eligible energy efficient measures.
- Complete the rebate documentation along with a copy of all purchase receipts.

**F. PROGRAM PROVISIONS:** Reservations for rebates are required and will be accepted on a first-come, first-served basis prior to the installation of any product(s). Rebates will not be paid without a corresponding reservation. Multiple rebate reservations for different phases of the energy efficiency retrofit projects for the same premise are acceptable. A single Participant cannot have more than \$250,000 in rebate reservations at any point in time. Reservations are valid for six months from the date of reservation request. Contact details will be posted on KCPL.com.

Participants are free to hire any licensed contractor to install these eligible measures. The Company has no liability or responsibility whatsoever, concerning the contractor.

Participants are responsible for complying with applicable permitting requirements, restrictions, codes, ordinances, rules, and regulations pertaining to all installations. All eligible measures must be purchased new. Measures that are used, rebuilt, resale, rented or leased, won as prizes, or provided by insurance companies do not qualify.

The final requested total rebate amount for the total project cannot exceed the reserved total rebate amount. Total rebates for the Commercial & Industrial Custom Rebate Program and the Commercial & Industrial Prescriptive Rebate Program may not exceed \$250,000 per customer per year.

Issued: June 14, 2019  
 Issued by: Darrin R. Ives, Senior Director

Effective: ~~July 14, 2019~~  
**July 4, 2019**

FILED

Missouri Public  
 Service Commission

EO-2019-0132; YE-2019-0222

CANCELLED

October 7, 2019  
 Missouri Public  
 Service Commission

EN-2020-0064; JE-2020-0046

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1st  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-64.10  
Original Sheet No. R-64.10

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.25 RESERVED FOR FUTURE USE**

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Issued: November 29, 2018  
Issued by: Darrin R. Ives, Vice-President

Effective: April 1, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

**D. DEFINITIONS:**

Administrator – The Program will be implemented by a third-party vendor specializing in programs of this type. The Administrator will be responsible for marketing, training, incentives and reports.

Eligible Measure – Products incentivized in the Program which are pre-screened and determined to provide the required energy efficiency benefit.

Program Partner – A retailer, distributor, or manufacturer of ENERGY STAR® qualified products who has met the qualifications and executed the necessary agreements for participating in the Lighting and Appliance Program. Participating Program Partners will be listed on the KCPL.com website with store name and location listed as well as any in-store promotions being offered at the current time.

**E. PROGRAM PROCESS:** The following general process will be followed:

- Participants should obtain and review the C&I Prescriptive Rebate Program Application.
- Participants submit Application to the Company to reserve rebate funds for the premise. Upon approval (or denial) of the Application, Participants will receive confirmation by letter.
- Purchase and install eligible energy efficient measures.
- Complete the rebate documentation along with a copy of all purchase receipts.

**F. PROGRAM PROVISIONS:** Reservations for rebates are required and will be accepted on a first-come, first-served basis prior to the installation of any product(s). Rebates will not be paid without a corresponding reservation. Multiple rebate reservations for different phases of the energy efficiency retrofit projects for the same premise are acceptable. A single Participant cannot have more than \$250,000 in rebate reservations at any point in time. Reservations are valid for six months from the date of reservation request. Contact details will be posted on KCPL.com.

Participants are free to hire any licensed contractor to install these eligible measures. The Company has no liability or responsibility whatsoever, concerning the contractor.

Participants are responsible for complying with applicable permitting requirements, restrictions, codes, ordinances, rules, and regulations pertaining to all installations. All eligible measures must be purchased new. Measures that are used, rebuilt, resale, rented or leased, won as prizes, or provided by insurance companies do not qualify.

The final requested total rebate amount for the total project cannot exceed the reserved total rebate amount. Total rebates for the Commercial & Industrial Custom Rebate Program and the Commercial & Industrial Prescriptive Rebate Program may not exceed \$250,000 per customer per year.

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2nd  
 Canceling P.S.C. MO. No. 1 1st

Revised Sheet No. R-64.11  
 Revised Sheet No. R-64.11

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

**F. PROGRAM PROVISIONS (continued)**

The Company may conduct an on-site inspection to verify eligible measure(s) eligibility, installation, and operation prior to payment of the rebate.

Eligible measures installed and paid incentives under this Program are not eligible for an incentive through any of the Company's other Energy Efficiency programs.

A rebate check for eligible measure(s) will be mailed no later than eight weeks after the Company receives the completed application including all required documentation. If the project is selected for inspection, the verification process may delay payment. Incomplete or incorrect applications cannot be processed.

**G. ELIGIBLE MEASURES:**

New construction is not eligible for T12 retrofit rebates at any time. Other rebates for T12 retrofits will not be available in program year three.

<b>LIGHTING &amp; CONTROLS PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
<b>T8 with Electronic Ballast</b>	
T8 8ft 1 lamp replacing T12 (retrofit only)	\$25.00
T8 8ft 2 lamp replacing T12 (retrofit only)	\$27.00
T8 4ft 4 lamp replacing T12 (retrofit only)	\$28.50
T8 4ft 3 lamp replacing T12 (retrofit only)	\$27.00
T8 4ft 2 lamp replacing T12 (retrofit only)	\$18.00
T8 4ft 1 lamp replacing T12 (retrofit only)	\$16.50
T8 3ft 4 lamp replacing T12 (retrofit only)	\$28.50
T8 3ft 3 lamp replacing T12 (retrofit only)	\$27.00
T8 3ft 2 lamp replacing T12 (retrofit only)	\$18.00
T8 3ft 1 lamp replacing T12 (retrofit only)	\$16.50
T8 2ft 4 lamp replacing T12 (retrofit only)	\$28.50
T8 2ft 3 lamp replacing T12 (retrofit only)	\$27.00
T8 2ft 2 lamp replacing T12 (retrofit only)	\$18.00
T8 2ft 1 lamp replacing T12 (retrofit only)	\$16.50
T8 HO 8ft 1 lamp replacing T12 (retrofit only)	\$33.00
T8 HO 8ft 2 lamp replacing T12 (retrofit only)	\$36.00
T8 HB 4ft 4L (retrofit only replacing 250-399W HID)	\$60.00
T8 HB 4ft 6L (retrofit only replacing 400-999W HID)	\$80.00
T8 HB 4ft 8L (retrofit only replacing 400-999W HID)	\$100.00
2 fixtures – T8 32W HB 4ft 8 Lamp (retrofit only replacing 1,000W HID-2 for one replacement )	\$200.00

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Effective: ~~July 14, 2019~~

July 4, 2019



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Revised Sheet No. R-64.11  
Original Sheet No. R-64.11

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

**10.26 RESERVED FOR FUTURE USE**

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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. \_\_\_\_\_Original Sheet No. R-64.11  
Sheet No. \_\_\_\_\_**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial &amp; Industrial Prescriptive Rebate Program (continued)

**F. PROGRAM PROVISIONS (continued)**

The Company may conduct an on-site inspection to verify eligible measure(s) eligibility, installation, and operation prior to payment of the rebate.

Eligible measures installed and paid incentives under this Program are not eligible for an incentive through any of the Company's other Energy Efficiency programs.

A rebate check for eligible measure(s) will be mailed no later than eight weeks after the Company receives the completed application including all required documentation. If the project is selected for inspection, the verification process may delay payment. Incomplete or incorrect applications cannot be processed.

**G. ELIGIBLE MEASURES:**

New construction is not eligible for T12 retrofit rebates at any time. Other rebates for T12 retrofits will not be available in program year three.

<b>LIGHTING &amp; CONTROLS PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
<b>T8 with Electronic Ballast</b>	
T8 8ft 1 lamp replacing T12 (retrofit only)	\$25.00
T8 8ft 2 lamp replacing T12 (retrofit only)	\$27.00
T8 4ft 4 lamp replacing T12 (retrofit only)	\$28.50
T8 4ft 3 lamp replacing T12 (retrofit only)	\$27.00
T8 4ft 2 lamp replacing T12 (retrofit only)	\$18.00
T8 4ft 1 lamp replacing T12 (retrofit only)	\$16.50
T8 3ft 4 lamp replacing T12 (retrofit only)	\$28.50
T8 3ft 3 lamp replacing T12 (retrofit only)	\$27.00
T8 3ft 2 lamp replacing T12 (retrofit only)	\$18.00
T8 3ft 1 lamp replacing T12 (retrofit only)	\$16.50
T8 2ft 4 lamp replacing T12 (retrofit only)	\$28.50
T8 2ft 3 lamp replacing T12 (retrofit only)	\$27.00
T8 2ft 2 lamp replacing T12 (retrofit only)	\$18.00
T8 2ft 1 lamp replacing T12 (retrofit only)	\$16.50
T8 HO 8ft 1 lamp replacing T12 (retrofit only)	\$33.00
T8 HO 8ft 2 lamp replacing T12 (retrofit only)	\$36.00
T8 HB 4ft 4L (retrofit only replacing 250-399W HID)	\$60.00
T8 HB 4ft 6L (retrofit only replacing 400-999W HID)	\$80.00
T8 HB 4ft 8L (retrofit only replacing 400-999W HID)	\$100.00
2 fixtures – T8 32W HB 4ft 8 Lamp (retrofit only replacing 1,000W HID-2 for one replacement )	\$200.00

Issued: January 16, 2013  
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Effective: ~~February 15, 2013~~

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2nd Revised Sheet No. R-64.12  
 Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.12

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES: (continued)

<b>LIGHTING &amp; CONTROLS PRESCRIPTIVE MEASURES - Continued</b>	
Measure	Rebate
<b>T5 with Electronic Ballast</b>	
T5 1 lamp replacing T12 (retrofit only)	\$30.00
T5 2 lamp replacing T12 (retrofit only)	\$37.00
T5 3 lamp replacing T12 (retrofit only)	\$40.00
T5 4 lamp replacing T12 (retrofit only)	\$44.00
T5 HO 1 lamp replacing T12 (retrofit only)	\$60.00
T5 HO 2 lamp replacing T12 (retrofit only)	\$70.00
T5 HO 3 lamp replacing T12 (retrofit only)	\$88.00
T5 HO 4 lamp replacing T12 (retrofit only)	\$112.00
T5 HO HB 3L (retrofit only replacing 250-399W HID)	\$90.00
T5 HO HB 4L (retrofit only replacing 400-999W HID)	\$96.00
T5 HO HB 6L (retrofit only replacing 400-999W HID)	\$175.00
2 fixtures – T5 HO HB 6 Lamp (retrofit only replacing 1,000W HID-2 for one replacement )	\$350.00
<b>Compact Fluorescents (CFL)</b>	
42W 8 lamp HB CFL	\$200.00
CFL – Screw In (lamp only)	\$2.00
CFL – Hardwired (Fixture and lamp)	\$22.00
320W Pulse Start Halide (retrofit only)	\$75.00
<b>Low Watt High Performance T8 Lighting</b>	
Re-lamp T8 fixtures with low Watt T8 lamps-30 watts or less	\$0.50/lamp
Replace standard T8 systems with 4' 25W, 28W, or 30W T8 U lamps and approved ballast OR relamp existing T8 fixtures with low Watt T8 lamps 28W or less. In order to qualify for incentives, ballasts must be from CEE approved list ( <a href="http://www.cee1.org">www.cee1.org</a> ).	
<b>Other Efficient Lighting Technologies</b>	
21" Tubular Skylight/Light Tube	\$250.00/fixture
LED Exit Signs (replacement fixture only)	\$10.00/fixture
Daylight Sensor Lighting Control (over 10,000 square feet controlled)	\$0.09 per Watt controlled
Centralized Lighting Control (over 10,000 square feet controlled automatically)	\$0.09 per Watt controlled
Multilevel Lighting Control (over 10,000 square feet controlled)	\$0.09 per Watt controlled

Issued: June 14, 2019  
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Effective: ~~July 14, 2019~~  
 July 4, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Revised Sheet No. R-64.12  
Original Sheet No. R-64.12

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.27 RESERVED FOR FUTURE USE**

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## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Sheet No. \_\_\_\_\_**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial &amp; Industrial Prescriptive Rebate Program (continued)

## G. ELIGIBLE MEASURES: (continued)

<b>LIGHTING &amp; CONTROLS PRESCRIPTIVE MEASURES - Continued</b>	
Measure	Rebate
<b>T5 with Electronic Ballast</b>	
T5 1 lamp replacing T12 (retrofit only)	\$30.00
T5 2 lamp replacing T12 (retrofit only)	\$37.00
T5 3 lamp replacing T12 (retrofit only)	\$40.00
T5 4 lamp replacing T12 (retrofit only)	\$44.00
T5 HO 1 lamp replacing T12 (retrofit only)	\$60.00
T5 HO 2 lamp replacing T12 (retrofit only)	\$70.00
T5 HO 3 lamp replacing T12 (retrofit only)	\$88.00
T5 HO 4 lamp replacing T12 (retrofit only)	\$112.00
T5 HO HB 3L (retrofit only replacing 250-399W HID)	\$90.00
T5 HO HB 4L (retrofit only replacing 400-999W HID)	\$96.00
T5 HO HB 6L (retrofit only replacing 400-999W HID)	\$175.00
2 fixtures – T5 HO HB 6 Lamp (retrofit only replacing 1,000W HID-2 for one replacement )	\$350.00
<b>Compact Fluorescents (CFL)</b>	
42W 8 lamp HB CFL	\$200.00
CFL – Screw In (lamp only)	\$2.00
CFL – Hardwired (Fixture and lamp)	\$22.00
320W Pulse Start Halide (retrofit only)	\$75.00
<b>Low Watt High Performance T8 Lighting</b>	
Re-lamp T8 fixtures with low Watt T8 lamps-30 watts or less	\$0.50/lamp
Replace standard T8 systems with 4' 25W, 28W, or 30W T8 U lamps and approved ballast OR relamp existing T8 fixtures with low Watt T8 lamps 28W or less. In order to qualify for incentives, ballasts must be from CEE approved list ( <a href="http://www.cee1.org">www.cee1.org</a> ).	
<b>Other Efficient Lighting Technologies</b>	
21" Tubular Skylight/Light Tube	\$250.00/fixture
LED Exit Signs (replacement fixture only)	\$10.00/fixture
Daylight Sensor Lighting Control (over 10,000 square feet controlled)	\$0.09 per Watt controlled
Centralized Lighting Control (over 10,000 square feet controlled automatically)	\$0.09 per Watt controlled
Multilevel Lighting Control (over 10,000 square feet controlled)	\$0.09 per Watt controlled

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ER-2012-0175; YE-2013-0326

January 26, 2013

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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 Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.13

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES: (continued)

<b>Occupancy Sensors</b>		
Under 500 W connected to sensor		\$0.11 per Watt controlled
Over 500 W connected to sensor		\$0.11 per Watt controlled
<b>High Efficiency Pumps</b>		
HP	Minimal Efficiency	Rebate
1.5	Pump efficiency of 75% or greater for the dominant operating conditions as demonstrated by a pump performance curve	\$210.00
2		\$220.00
3		\$230.00
5		\$240.00
7.5		\$250.00
10		\$260.00
15		\$300.00
20		\$400.00
<b>Variable Frequency Drives (VFDs)</b>		
HP		Rebate
1.5		\$868.50
2		\$893.00
3		\$922.50
5		\$1,035.00
7.5		\$1,430.00
10		\$1,430.00
15		\$1,632.50
20		\$2,257.50
25		\$2,560.00
30		\$2,885.00
40		\$4,047.50
50		\$4,475.00
VFD = Variable frequency drive HP = Horsepower		

Issued: June 14, 2019  
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Effective: ~~July 14, 2019~~

July 4, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Canceling P.S.C. MO. No. 1

Revised Sheet No. R-64.13  
Original Sheet No. R-64.13

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.28 RESERVED FOR FUTURE USE**

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Original Sheet No. R-64.13  
 Sheet No. \_\_\_\_\_

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS  
 ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES: (continued)

<b>Occupancy Sensors</b>		
Under 500 W connected to sensor		\$0.11 per Watt controlled
Over 500 W connected to sensor		\$0.11 per Watt controlled
<b>High Efficiency Pumps</b>		
HP	Minimal Efficiency	Rebate
1.5	Pump efficiency of 75% or greater for the dominant operating conditions as demonstrated by a pump performance curve	\$210.00
2		\$220.00
3		\$230.00
5		\$240.00
7.5		\$250.00
10		\$260.00
15		\$300.00
20		\$400.00
<b>Variable Frequency Drives (VFDs)</b>		
HP		Rebate
1.5		\$868.50
2		\$893.00
3		\$922.50
5		\$1,035.00
7.5		\$1,430.00
10		\$1,430.00
15		\$1,632.50
20		\$2,257.50
25		\$2,560.00
30		\$2,885.00
40		\$4,047.50
50		\$4,475.00
VFD = Variable frequency drive HP = Horsepower		

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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 Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.14

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS  
 ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES: (continued)

<b>HVAC PRESCRIPTIVE MEASURES</b>		
Size	Efficiency	Rebate
<b>Unitary and Rooftop Air Conditioning</b>		
<65,000 BTUH (1 Phase)	14 SEER	\$28 / Ton
<65,000 BTUH (3 Phase)	13 SEER	\$40 / Ton
65,000-135,000 BTUH	11 EER	\$40 / Ton
136,000-240,000 BTUH	11 EER	\$40 / Ton
241,000-760,000 BTUH	10 EER	\$40 / Ton
>760,000 BTUH	10 EER	\$40 / Ton
<b>Unitary and Rooftop HP</b>		
<65,000 BTUH (1 Phase)	14 SEER	\$40 / Ton
<65,000 BTUH (3 Phase)	13 SEER	\$40 / Ton
65,000-135,000 BTUH	11 EER	\$40 / Ton
136,000-240,000 BTUH	10 EER	\$40 / Ton
>240,000 BTUH	10 EER	\$40 / Ton
<b>Water Source Heat Pump</b>		
<17,000	11.5 EER	\$16 / Ton
17,000-65,000	12.3 EER	\$16 / Ton
65,000-135,000	12.3 EER	\$16 / Ton
<b>Ground Source Heat Pump</b>		
Ground Source Closed Loop	13.7 EER	\$40 / Ton
<b>Water Cooled Chillers, Rotary Screw and Scroll</b>		
< 75 Tons	FL: 0.702 kW/T	\$25 / Ton
	ILPV: 0.540 kW/T	
> 75 and < 150 T	FL: 0.698 kW/T	\$25 / Ton
	ILPV: 0.527 kW/T	
150-300 tons	FL: 0.612 kW/T	\$40 / Ton
	ILPV: 0.486 kW/T	
> 300 tons	FL: 0.588 kW/T	\$40 / Ton
	ILPV: 0.441 kW/T	
<b>Water Cooled Chillers, Centrifugal</b>		
< 150 T	FL: 0.571 kW/T	\$30 / Ton
	ILPV: 0.405 kW/T	
150-300 tons	FL: 0.571 kW/T	\$35 / Ton
	ILPV: 0.405 kW/T	
> 300 tons	FL: 0.513 kW/T	\$40 / Ton
	ILPV: 0.360 kW/T	

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Sheet No. R-64.14

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.29 RESERVED FOR FUTURE USE**

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**KANSAS CITY, MO 64106**

For All Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial &amp; Industrial Prescriptive Rebate Program (continued)

## G. ELIGIBLE MEASURES: (continued)

<b>HVAC PRESCRIPTIVE MEASURES</b>		
Size	Efficiency	Rebate
<b>Unitary and Rooftop Air Conditioning</b>		
<65,000 BTUH (1 Phase)	14 SEER	\$28 / Ton
<65,000 BTUH (3 Phase)	13 SEER	\$40 / Ton
65,000-135,000 BTUH	11 EER	\$40 / Ton
136,000-240,000 BTUH	11 EER	\$40 / Ton
241,000-760,000 BTUH	10 EER	\$40 / Ton
>760,000 BTUH	10 EER	\$40 / Ton
<b>Unitary and Rooftop HP</b>		
<65,000 BTUH (1 Phase)	14 SEER	\$40 / Ton
<65,000 BTUH (3 Phase)	13 SEER	\$40 / Ton
65,000-135,000 BTUH	11 EER	\$40 / Ton
136,000-240,000 BTUH	10 EER	\$40 / Ton
>240,000 BTUH	10 EER	\$40 / Ton
<b>Water Source Heat Pump</b>		
<17,000	11.5 EER	\$16 / Ton
17,000-65,000	12.3 EER	\$16 / Ton
65,000-135,000	12.3 EER	\$16 / Ton
<b>Ground Source Heat Pump</b>		
Ground Source Closed Loop	13.7 EER	\$40 / Ton
<b>Water Cooled Chillers, Rotary Screw and Scroll</b>		
< 75 Tons	FL: 0.702 kW/T	\$25 / Ton
	ILPV: 0.540 kW/T	
> 75 and < 150 T	FL: 0.698 kW/T	\$25 / Ton
	ILPV: 0.527 kW/T	
150-300 tons	FL: 0.612 kW/T	\$40 / Ton
	ILPV: 0.486 kW/T	
> 300 tons	FL: 0.588 kW/T	\$40 / Ton
	ILPV: 0.441 kW/T	
<b>Water Cooled Chillers, Centrifugal</b>		
< 150 T	FL: 0.571 kW/T	\$30 / Ton
	ILPV: 0.405 kW/T	
150-300 tons	FL: 0.571 kW/T	\$35 / Ton
	ILPV: 0.405 kW/T	
> 300 tons	FL: 0.513 kW/T	\$40 / Ton
	ILPV: 0.360 kW/T	

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2nd Revised Sheet No. R-64.15  
 Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.15

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES:

<b>HVAC PRESCRIPTIVE MEASURES - Continued</b>		
Size	Efficiency	Rebate
<b>Air Cooled Chillers</b>		
Minimum Full Load Efficiency of a 10.52 EER, or an Integrated Part Load Value of 13.75 EER for units less than 150 Tons or an ILPV of 14.03 EER for units greater than or equal to 150 Tons		\$25 / Ton
<b>HP Water Heater</b>		
500 gallon/day	3.0 COP	\$3,500.00
1000 gallon/day	3.0 COP	\$5,000.00
1500 gallon/day	3.0 COP	\$7,000.00
<b>Packaged Terminal A/C</b>		
	9.2 EER	\$60.00
<b>Packaged Terminal HP</b>		
	9.0 EER	\$60.00
<b>Chilled Water Reset Air Cooled</b>		
0-100 tons		\$2 / Ton
100-200 tons		\$2 / Ton
200-300 tons		\$2 / Ton
300-400 tons		\$2 / Ton
400-500 tons		\$2 / Ton
<b>Chilled Water Reset Water Cooled</b>		
0-1000 tons		\$0.40 / Ton
1000-2000 tons		\$0.40 / Ton
2000-3000 tons		\$0.40 / Ton
<b>Energy Star Sleeve Air Conditioners</b>		
> 14,000 BTU/h		\$15.00
< 14,000 BTU/h		\$15.00
<b>Other Measures</b>		
Economizer		\$50.00
Tuneup - Refrigerant Charge (retrofit only)		\$3.50 / Ton
Setback/Programmable Thermostat		\$35.00
Window Film		\$1 / sq. ft.

Issued: June 14, 2019  
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 July 4, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Original Sheet No. R-64.15

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.30 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS  
ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES:

<b>HVAC PRESCRIPTIVE MEASURES - Continued</b>		
Size	Efficiency	Rebate
<b>Air Cooled Chillers</b>		
Minimum Full Load Efficiency of a 10.52 EER, or an Integrated Part Load Value of 13.75 EER for units less than 150 Tons or an ILPV of 14.03 EER for units greater than or equal to 150 Tons		\$25 / Ton
<b>HP Water Heater</b>		
500 gallon/day	3.0 COP	\$3,500.00
1000 gallon/day	3.0 COP	\$5,000.00
1500 gallon/day	3.0 COP	\$7,000.00
<b>Packaged Terminal A/C</b>		
	9.2 EER	\$60.00
<b>Packaged Terminal HP</b>		
	9.0 EER	\$60.00
<b>Chilled Water Reset Air Cooled</b>		
0-100 tons		\$2 / Ton
100-200 tons		\$2 / Ton
200-300 tons		\$2 / Ton
300-400 tons		\$2 / Ton
400-500 tons		\$2 / Ton
<b>Chilled Water Reset Water Cooled</b>		
0-1000 tons		\$0.40 / Ton
1000-2000 tons		\$0.40 / Ton
2000-3000 tons		\$0.40 / Ton
<b>Energy Star Sleeve Air Conditioners</b>		
> 14,000 BTU/h		\$15.00
< 14,000 BTU/h		\$15.00
<b>Other Measures</b>		
Economizer		\$50.00
Tuneup - Refrigerant Charge (retrofit only)		\$3.50 / Ton
Setback/Programmable Thermostat		\$35.00
Window Film		\$1 / sq. ft.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2nd Revised Sheet No. R-64.16  
 Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.16

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES:

<b>PROCESS PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
Engineered Nozzles	\$20.00/nozzle
Barrel Wraps for Injection Molders & Extruders	\$1.00/ton
Insulated Pellet Dryer Ducts-3" diameter	\$15.00/ft.*
Insulated Pellet Dryer Ducts-4" diameter	\$20.00/ft.*
Insulated Pellet Dryer Ducts-5" diameter	\$25.00/ft.*
Insulated Pellet Dryer Ducts-6" diameter	\$30.00/ft.*
Insulated Pellet Dryer Ducts-8" diameter	\$40.00/ft.*
*capped at 50% of final invoiced product cost	

<b>ENERGY STAR® PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
<b>ENERGY STAR Commercial Solid Door Refrigerators</b>	
Less than 20 ft <sup>3</sup>	\$125.00/refrigerator
20-40 ft <sup>3</sup>	\$250.00/refrigerator
More than 48 ft <sup>3</sup>	\$450.00/refrigerator
<b>ENERGY STAR Commercial Solid Door Freezers</b>	
Less than 20 ft <sup>3</sup>	\$75.00/freezer
20-40 ft <sup>3</sup>	\$200.00/freezer
More than 48 ft <sup>3</sup>	\$350.00/freezer
<b>Ice Machines**</b>	
Less than 500 lbs ice production	\$300.00/machine
500-1000 lbs ice production	\$750.00/machine
More than 1000 lbs ice production	\$1,000/machine
<b>Energy Star Commercial Clothes Washers</b>	
Washers with electric water heater	\$130.00/washer
** Must meet Consortium for Energy Efficiency's (CEE) Tier 1 ice machine specification. Flake and nugget machines are not included.	

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Original Sheet No. R-64.16

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**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS  
 ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES:

<b>PROCESS PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
Engineered Nozzles	\$20.00/nozzle
Barrel Wraps for Injection Molders & Extruders	\$1.00/ton
Insulated Pellet Dryer Ducts-3" diameter	\$15.00/ft.*
Insulated Pellet Dryer Ducts-4" diameter	\$20.00/ft.*
Insulated Pellet Dryer Ducts-5" diameter	\$25.00/ft.*
Insulated Pellet Dryer Ducts-6" diameter	\$30.00/ft.*
Insulated Pellet Dryer Ducts-8" diameter	\$40.00/ft.*
*capped at 50% of final invoiced product cost	

<b>ENERGY STAR® PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
<b>ENERGY STAR Commercial Solid Door Refrigerators</b>	
Less than 20 ft <sup>3</sup>	\$125.00/refrigerator
20-40 ft <sup>3</sup>	\$250.00/refrigerator
More than 48 ft <sup>3</sup>	\$450.00/refrigerator
<b>ENERGY STAR Commercial Solid Door Freezers</b>	
Less than 20 ft <sup>3</sup>	\$75.00/freezer
20-40 ft <sup>3</sup>	\$200.00/freezer
More than 48 ft <sup>3</sup>	\$350.00/freezer
<b>Ice Machines**</b>	
Less than 500 lbs ice production	\$300.00/machine
500-1000 lbs ice production	\$750.00/machine
More than 1000 lbs ice production	\$1,000/machine
<b>Energy Star Commercial Clothes Washers</b>	
Washers with electric water heater	\$130.00/washer
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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 Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.17

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES:

<b>BUSINESS COMPUTING PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
Plug Load Occupancy Sensor Document Stations*	\$40.00/station
80 PLUS Desktop Computer	\$5.00/computer
80 PLUS Desktop-Derived Server	\$10.00/server
Network Desktop Computer Power Management Software	\$15.00/desktop computer
*Must have three (3) devices connected to plug load service	

<b>FOOD SERVICE AND REFRIGERATION PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
Cold Beverage Vending Machine Controllers	\$50.00/unit
Anti-sweat Heater Controls*	\$40.00/door
Efficient Refrigeration Condenser	\$17.50/ton of refrigeration capacity
Night Covers For Open Displays**	\$17.50/per linear foot
Head Pressure Control*	\$60.00/ton of refrigeration
*Up to 50% of project costs	
**Store operation must allow covers to be covering cases at least 6 hours per 24 hour period.	

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 July 4, 2019

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS ELECTRIC
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**10.32 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS  
 ELECTRIC**

Commercial & Industrial Prescriptive Rebate Program (continued)

G. ELIGIBLE MEASURES:

<b>BUSINESS COMPUTING PRESCRIPTIVE MEASURES</b>	
Measure	Rebate
Plug Load Occupancy Sensor Document Stations*	\$40.00/station
80 PLUS Desktop Computer	\$5.00/computer
80 PLUS Desktop-Derived Server	\$10.00/server
Network Desktop Computer Power Management Software	\$15.00/desktop computer
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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company  
KANSAS CITY, MO 64106**

**For Missouri Retail Service Area**

RULES AND REGULATIONS  
ELECTRIC

**10.33 RESERVED FOR FUTURE USE**

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.19

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.17 Appliance Turn-In Program

- A. **PURPOSE:** The Appliance Turn-In Program (Program) is designed to incent residential customers to remove operating, inefficient, secondary appliances (older vintage room air conditioners, refrigerators, freezers, and humidifiers manufactured before 2002), taking the appliances out of the home and recycling them in an environmentally safe manner. The secondary purpose is to raise awareness of the energy benefits of Energy Star® appliances.
- B. **AVAILABILITY:** This Program is available to any Customer currently receiving service under any generally available residential rate schedule. This Program is offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act).

Appliances (older vintage room air conditioners, refrigerators, freezers, and humidifiers) shall be in working order at the time of turn-in and manufactured before 2002. Refrigerators or freezers must be clean, empty defrosted, and at least 10 cubic feet and no more than 32 cubic feet in size.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM PERIOD:** This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.

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Revised Sheet No. R-64.19  
Original Sheet No. R-64.19

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC**

**10.34 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

10.17 Appliance Turn-In Program

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Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

Pursuant to Section 393.1075 (14) RSMo, any customer who has received a state tax credit under Section 135.350 through 135.362, RSMo, or under Sections 253.545 through 253.561, RSMo, shall not be eligible for participation in this program due to the monetary incentives offered to the customer. As provided for in the Commission's rules, customer shall attest to non-receipt of any such tax credit during the application process and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

- C. **PROGRAM PERIOD:** This energy efficiency program shall be effective for three years from the effective date of the tariff. If the program has not begun implementation at the effective date, the program will end three years from the effective date of the tariff sheet. If the program is terminated prior to the end of the three-year program plan under this provision, only incentives for qualifying measures that have been installed or approved for installation prior to the program termination will be provided to the customer.



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-64.20

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Appliance Turn-In Program (continued)

D. PROGRAM PROCESS: The following general process will be followed:

- Customers will contact the Administrator through a toll-free phone number or online at KCPL.com to schedule the appliance pickup.
- A confirmation message will be provided to the customer by telephone.
- The Administrator verifies the unit is eligible and removes it from the home.
- Upon collection of the unit, Customer will verify collection by signing a transfer of ownership.
- The unit is permanently disabled and taken to a certified recycling agency or disposed of in accordance with Environmental Protection Agency (EPA) approved practices.
- Incentives are mailed to the Customer within six (6) weeks of the appliance pick-up.

Additionally, special promotions and coupons toward more efficient units will be distributed at retailer locations to encourage appliance turn-in.

- E. PROGRAM INCENTIVE: Customers will receive \$75 per unit turned-in. Customers are eligible to receive a per unit incentive for up to three (3) qualifying units. One of the three qualifying units must be a refrigerator or freezer.
- F. PROGRAM ADMINISTRATION: The Program will be implemented by the Administrator. The Administrator will be responsible for market research, participant identification, advertising, training, incentive processing, and status reporting associated with the Program. KCP&L will maintain oversight of the Program through monthly, quarterly, and yearly status reports and meetings with the Administrator.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**10.35 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

Appliance Turn-In Program (continued)

D. PROGRAM PROCESS: The following general process will be followed:

- Customers will contact the Administrator through a toll-free phone number or online at KCPL.com to schedule the appliance pickup.
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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For All Territory Served as L&P and MPS

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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#### 10.18 Home Lighting Rebate Program

- A. **PURPOSE:** This voluntary program is designed to promote energy efficient lighting. The program promotes several products that are energy efficient, such as solid state lighting and light emitting diode technologies.
- B. **AVAILABILITY:** Any residential customer may participate in the program by acquiring qualifying products from participating program partners through purchase or other approved distribution methods, such as social marketing distribution, kits and or direct installation. Additionally, the Company may offer lighting measures through an online store with the proper protocols to verify the participant is a KCP&L Greater Missouri Operations Company customer and will utilize best practices for number of purchases per transaction.

Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

- C. **PROGRAM PROVISIONS:** Company will implement this program. A Program Administrator may be responsible for items such as incentive processing, rebate processing, communication with the customer to resolve application issues and status reporting associated with the program, as directed by the Company.

The program uses a two-pronged approach:

1. Increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors; and
2. Creating demand through consumer awareness and understanding of the ENERGY STAR® label and the benefits of energy efficiency.

Program promotions will be made available at program partner locations within the Company's electric service territory. Participating program partners will be listed on the Company website, [www.kcpl.com](http://www.kcpl.com), with store name and location listed as well as any in-store promotions being offered.

- D. **ELIGIBLE MEASURES AND INCENTIVES:** Home Lighting Rebate measures and incentives may be offered for promotion during the program period. Measures include, but are not limited to, CFL and LED lamps. Eligible lighting products and Incentives paid directly to customers or program partners may be found at [www.kcpl.com](http://www.kcpl.com).
- E. **PROGRAM PERIOD:** This energy efficiency program shall be effective from the date of tariff approval through December 31, 2015.

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 Vice President

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**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
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**KANSAS CITY, MO 64106**

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RULES AND REGULATIONS  
ELECTRIC

## 10.18 Home Lighting Rebate Program

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Unless otherwise provided for in the tariff sheets governing a particular program, customers may participate in multiple programs, but may receive only one incentive per measure.

- C. **PROGRAM PROVISIONS:** Company will implement this program. A Program Administrator may be responsible for items such as incentive processing, rebate processing, communication with the customer to resolve application issues and status reporting associated with the program, as directed by the Company.

The program uses a two-pronged approach:

1. Increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors; and
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Program promotions will be made available at program partner locations within the Company's electric service territory. Participating program partners will be listed on the Company website, [www.kcpl.com](http://www.kcpl.com), with store name and location listed as well as any in-store promotions being offered.

- D. **ELIGIBLE MEASURES AND INCENTIVES:** Home Lighting Rebate measures and incentives may be offered for promotion during the program period. Measures include, but are not limited to, CFL and LED lamps. Eligible lighting products and Incentives paid directly to customers or program partners may be found at [www.kcpl.com](http://www.kcpl.com).
- E. **PROGRAM PERIOD:** This energy efficiency program shall be effective from the date of tariff approval through December 31, 2015.

Issued: June 11, 2014  
Issued by: Darrin R. Ives,  
Vice President

Effective: ~~July 11, 2014~~ July 6, 2014

**FILED**  
**Missouri Public**  
**Service Commission**  
**EO-2014-0355, JE-2014-0537**

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS

**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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11. COMPLIANCE WITH RULES AND REGULATIONS

11.01 Failure to Comply

- A. No agent of Company has power to modify, waive, or to bind Company by making any promise or representation not contained in the approved Rules of Company.
- B. If the customer fails, neglects, or refuses to comply with these Rules, Company shall have the right to discontinue all its electric service to the customer and to remove its property from the customer's premises upon mailing notice to the address to which the monthly bills are sent.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 3<sup>rd</sup> Revised Sheet No. R-66  
 Canceling P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-66  
 For Missouri Retail Service Area

<p><b>RULES AND REGULATIONS ELECTRIC</b></p>
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12. SUMMARY OF TYPES AND AMOUNT OF CHARGES ALLOWED

<u>Section</u>	<u>Type of Charge</u>	<u>Amount of Charge</u>
2.04(G)	Security Deposits Standard New customer	Two (2) times highest billing One-sixth (1/6) of estimated annual billing
2.07(A)	Reconnect Charge At the meter At the pole	\$30.00 \$50.00
2.07(B)	Collection Charge	\$25.00
2.08(B)	Temporary Service, Up and down costs	Estimated costs less estimated salvage
2.09	Returned Payment Charge	\$30.00
4.02(B)	Tampering	All associated costs to reconnect service with a minimum charge of \$150.00
4.03(B)	Safety code violation	Company corrects violation and bills customer for all associated costs
4.08	Relocation of Company facilities	Contribution for any part of the estimated cost that cannot be supported by any additional revenue resulting from the relocation
4.09	Moving structure(s)	All associated costs
5.01(D)	Demand meter contact signals	Contribution-investment cost of providing such signals, plus related monthly operating costs
5.04	Billing adjustment	Varies by type and period to be adjusted depending upon revenue class
5.05	Non-Standard Meter Charge Non-Standard Meter Initial Setup Charge	\$45.00 monthly \$150.00

CANCELLED  
 October 7, 2019  
 Missouri Public  
 Service Commission  
 EN-2020-0064; JE-2020-0046

FILED  
 Missouri Public  
 Service Commission February 22, 2017  
 ER-2016-0156; YE-2017-0068



## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup> Revised Sheet No. R-66  
 Canceling P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-66

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO**

For Territory Served as L&P and MPS

RULES AND REGULATIONS ELECTRIC
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## 12. SUMMARY OF TYPES AND AMOUNT OF CHARGES ALLOWED

<u>Section</u>	<u>Type of Charge</u>	<u>Amount of Charge</u>
2.04(G)	Security Deposits Standard New customer	Two (2) times highest billing One-sixth (1/6) of estimated annual billing
2.07(A)	Reconnect Charge At the meter At the pole	\$30.00 \$50.00
2.07(B)	Collection Charge	\$25.00
2.08(B)	Temporary Service, Up and down costs	Actual costs less salvage
2.09	Returned Check Charge	\$30.00
4.02(B)	Tampering	All associated costs to reconnect service with a minimum charge of \$150.00
4.03(B)	Safety code violation	Company corrects violation and bills customer for all associated costs
4.08	Relocation of Company facilities	Contribution for any part of the estimated cost that cannot be supported by any additional revenue resulting from the relocation
4.09	Moving structure(s)	All associated costs
5.01(D)	Demand meter contact signals	Contribution-investment cost of providing such signals, plus related monthly operating costs
5.04	Billing adjustment	Varies by type and period to be adjusted depending upon revenue class
6.04(C)	Special meter reading Other than normal read date Outside of normal business hours	\$12.00 \$16.00

Issued: May 31, 2011

Issued by: Darrin R. Ives, Senior Director

FILED Effective: ~~June 4, 2011~~

Missouri Public June 25, 2011

Service Commission

ER-2010-0356; YE-2011-0606

**KANSAS CITY, MO 64106**

<b>RULES AND REGULATIONS ELECTRIC</b>
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**12. SUMMARY OF TYPES AND AMOUNT OF CHARGES ALLOWED**

<u>Section</u>	<u>Type of Charge</u>	<u>Amount of Charge</u>
2.04(G)	Security Deposits Standard New customer	Two (2) times highest billing One-sixth (1/6) of estimated annual billing
2.07(A)	Reconnect Charge Normal business hours Outside of normal business hours	\$30.00 \$50.00
2.07(B)	Connection Charge Outside of normal business hours	\$50.00
2.07(C)	Collection Charge	\$25.00
2.08(B)	Temporary Service, Up and down costs	Actual costs less salvage
2.09	Returned Check Charge	\$30.00
4.02(B)	Meter tampering	All associated costs
4.03(B)	Safety code violation	Company corrects violation and bills customer for all associated costs
4.08	Relocation of Company facilities	Contribution for any part of the estimated cost that cannot be supported by any additional revenue resulting from the relocation
4.09	Moving structure(s)	All associated costs
5.01(D)	Demand meter contact signals	Contribution-investment cost of providing such signals, plus related monthly operating costs
5.04	Billing adjustment	Varies by type and period to be adjusted depending upon revenue class
6.04(C)	Special meter reading Other than normal read date Outside of normal business hours	\$12.00 \$16.00

CANCELLED  
June 25, 2011  
Missouri Public  
Service Commission

ER-2010-0356; YE-2011-0606

Issued: July 8, 2009

Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

FILED  
Missouri Public  
Service Commission  
ER-2009-0090; YE-2010-0016

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS**KANSAS CITY, MO 64138**

<b>RULES AND REGULATIONS ELECTRIC</b>
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## 12. SUMMARY OF TYPES AND AMOUNT OF CHARGES ALLOWED

<u>Section</u>	<u>Type of Charge</u>	<u>Amount of Charge</u>
2.04(G)	Security Deposits Standard New customer	Two (2) times highest billing One-sixth (1/6) of estimated annual billing
2.07(A)	Reconnect Charge Normal business hours Outside of normal business hours	\$30.00 \$50.00
2.07(B)	Connection Charge Outside of normal business hours	\$50.00
2.07(C)	Collection Charge	\$25.00
2.08(B)	Temporary Service, Up and down costs	Actual costs less salvage
2.09	Returned Check Charge	\$20.00
4.02(B)	Meter tampering	All associated costs
4.03(B)	Safety code violation	Company corrects violation and bills customer for all associated costs
4.08	Relocation of Company facilities	Contribution for any part of the estimated cost that cannot be supported by any additional revenue resulting from the relocation
4.09	Moving structure(s)	All associated costs
5.01(D)	Demand meter contact signals	Contribution-investment cost of providing such signals, plus related monthly operating costs
5.04	Billing adjustment	Varies by type and period to be adjusted depending upon revenue class
6.04(C)	Special meter reading Other than normal read date Outside of normal business hours	\$12.00 \$16.00

**CANCELLED**

Issued: April 14, 2004

September 1, 2009 Effective: April 22, 2004

Issued by: Dennis Williams, Regulatory Services

Missouri Public

Service Commission

ER-2009-0090; YE-2010-0016

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-67  
Canceling P.S.C. MO. No. 1                      Original Sheet No. R-67  
For Missouri Retail Service Area

RULES AND REGULATIONS ELECTRIC
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12. SUMMARY OF TYPES AND AMOUNT OF CHARGES ALLOWED (Continued)

<u>Section</u>	<u>Type of Charge</u>	<u>Amount of Charge</u>
6.09	Late Payment Charge	0.50% on unpaid bill
7.02(D)	Construction Charge	Varies by type and scope of project
7.06	Temporary meter set	
	Company Owned	Minimum \$250
	Customer Owned	Minimum \$300

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

FILED  
Missouri Public  
Service Commission February 22, 2017  
ER-2016-0156; YE-2017-0068

Issued: November 8, 2016  
Issued by: Darrin R. Ives, Vice President

Effective: ~~December 22, 2016~~  
1200 Main, Kansas City, MO 64105

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. \_\_\_\_\_

Original Sheet No. R-67  
Sheet No. \_\_\_\_\_

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS  
ELECTRIC

12. SUMMARY OF TYPES AND AMOUNT OF CHARGES ALLOWED (Continued)

<u>Section</u>	<u>Type of Charge</u>	<u>Amount of Charge</u>
6.09	Late Payment Charge	0.50% on unpaid bill
7.02(D)	Construction Charge	Varies by type and scope of project
7.06	Temporary meter set	Minimum \$100.00
7.11(B)	Excess service line length	\$2.52 per foot

Issued: April 14, 2004

Effective: April 22, 2004

Issued by: Dennis Williams, Regulatory Services

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 4th Revised Sheet No. R-68  
Canceling P.S.C. MO. No. 1 3rd Revised Sheet No. R-68

**KCP&L Greater Missouri Operations Company**

**KANSAS CITY, MO 64105**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

13. RESERVED FOR FUTURE USE

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

Issued: March 16, 2016  
Issued by: Darrin R. Ives, Vice President

Effective: ~~April 15, 2016~~  
April 1, 2016

FILED  
Missouri Public  
Service Commission  
EO-2015-0241; YE-2016-0232

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 3rd Revised Sheet No. R-68  
 Canceling P.S.C. MO. No. 1 2nd Revised Sheet No. R-68

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64105**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

## 13. SUMMARY OF TYPES AND AMOUNT OF REIMBURSEMENTS ALLOWED

## Energy Efficiency Program and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>	<u>Effective</u>	<u>Term</u>
9.09(E)	Residential Lighting	CFL Rebate	\$2.00/bulb	6 per visit	3/12/08	5 yr
9.10(C)	Low Income New Home	Lighting	Up to \$100	per new home	3/12/08	5 yr
		Refrigerator	Up to \$200	per new home	3/12/08	5 yr
		Central Cooling	Up to \$800	per new home	3/12/08	5 yr
		Attic Insulation or Floor Insulation or Crawlspace Insulation	Up to \$400	per new home	3/12/08	5 yr
9.12(D)5	Energy Star® New Homes	HERS Inspection	Up to \$750	per new home	3/12/08	5 yr
9.12(D)6	Energy Star® New Homes	Energy Star® Requirement	Up to \$800	per new home	3/12/08	5 yr
9.12(D)	Energy Star® New Homes: Annual Maximum per builder or per development is \$500,000 effective 8/20/10. After the Company reviews projects paid during the first six months of a Program year, the Company may approve application for additional rebates if Program funds are available.					
9.13(D)	Bldg Operator Certification	Tuition	\$575	per level	3/12/08	5 yr
10.04(D)11	Home Performance With Energy Star®	Residential Audit and Prescriptive Measures	Up to \$600	per home	4/30/08	5 yr
10.05(C)1	Commercial Energy Audit and Energy Savings Measures	<25,000 Sq Ft >=25,000 Sq Ft	Up to \$300 Up to \$500	50% of audit 50% of audit	4/30/08	5 yr
10.05(D)	Commercial Energy Audit and Energy Savings Measures	GS, SGS Retrofit	Up to \$7,299	per facility	4/30/08	5 yr
		GS, SGS New	Up to \$9,124	per program year per facility	4/30/08	5 yr
		LGS Retrofit	Up to \$11,853	per program year per facility	4/30/08	5 yr
		LGS New	Up to \$14,816	per program year per facility	4/30/08	5 yr
		LPS Retrofit	Up to \$41,821	per program year per facility	4/30/08	5 yr
		LPS New	Up to \$52,276	per program year per facility	4/30/08	5 yr

Issued: December 22, 2010  
 Issued by: Curtis D. Blanc, Sr. Director

Effective: January 21, 2011

## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 2<sup>nd</sup>  
 Canceling P.S.C. MO. No. 1 1<sup>st</sup>

Revised Sheet No. R-68  
 Revised Sheet No. R-68

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64105**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

**13. SUMMARY OF TYPES AND AMOUNT OF REIMBURSEMENTS ALLOWED**

## Energy Efficiency Program and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>	<u>Effective</u>	<u>Term</u>
9.09(E)	Residential Lighting	CFL Rebate	\$2.00/bulb	6 per visit	3/12/08	5 yr
9.10(C)	Low Income New Home	Lighting	Up to \$100	per new home	3/12/08	5 yr
		Refrigerator	Up to \$200	per new home	3/12/08	5 yr
		Central Cooling	Up to \$800	per new home	3/12/08	5 yr
		Attic Insulation or Floor Insulation or Crawlspace Insulation	Up to \$400	per new home	3/12/08	5 yr
9.12(D)5	Energy Star® New Homes	HERS Inspection	Up to \$750	per new home	3/12/08	5 yr
9.12(D)6	Energy Star® New Homes	Energy Star® Requirement	Up to \$800	per new home	3/12/08	5 yr
9.12(D)	Energy Star® New Homes: Annual Maximum per builder or per development is \$500,000 effective 8/20/10. After the Company reviews projects paid during the first six months of a Program year, the Company may approve application for additional rebates if Program funds are available.					
9.13(D)	Bldg Operator Certification	Tuition	\$575	per level	3/12/08	5 yr
10.04(D)11	Home Performance With Energy Star®	Residential Audit	Up to \$600	Includes cost of assessment	4/30/08	5 yr
10.05(C)1	Commercial Energy Audit and Energy Savings Measures	<25,000 Sq Ft	Up to \$300	50% of audit	4/30/08	5 yr
		>=25,000 Sq Ft	Up to \$500	50% of audit		
10.05(D)	Commercial Energy Audit and Energy Savings Measures	GS, SGS Retrofit	Up to \$7,299	per facility	4/30/08	5 yr
		GS, SGS New	Up to \$9,124	per program year per facility	4/30/08	5 yr
		LGS Retrofit	Up to \$11,853	per program year per facility	4/30/08	5 yr
		LGS New	Up to \$14,816	per program year per facility	4/30/08	5 yr
		LPS Retrofit	Up to \$41,821	per program year per facility	4/30/08	5 yr
		LPS New	Up to \$52,276	per program year per facility	4/30/08	5 yr

CANCELLED  
 January 21, 2011  
 Missouri Public  
 Service Commission  
 JE-2011-0319

Issued: July 22, 2010  
 Issued by: Curtis D. Blanc, Sr. Director

Effective: August 21, 2010  
 Missouri Public  
 Service Commission  
 JE-2011-0039



## STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1<sup>st</sup> Revised Sheet No. R-68  
 Canceling P.S.C. MO. No. 1  Original Sheet No. R-68

**Aquila, Inc., dba**

**AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**

RULES AND REGULATIONS ELECTRIC
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## 13. SUMMARY OF TYPES AND AMOUNT OF REIMBURSEMENTS ALLOWED

## Energy Efficiency Program and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>	<u>Effective</u>	<u>Term</u>
9.09(E)	Residential Lighting	CFL Rebate	\$2.00/bulb	6 per visit	3/12/08	5 yr
9.10(C)	Low Income New Home	Lighting	Up to \$100	per new home	3/12/08	5 yr
		Refrigerator	Up to \$200	per new home	3/12/08	5 yr
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		Attic Insulation or Floor Insulation or Crawlspace Insulation	Up to \$400	per new home	3/12/08	5 yr
9.12(D)5	Energy Star® New Homes	HERS Inspection	Up to \$750	per new home	3/12/08	5 yr
9.12(D)6	Energy Star® New Homes	Energy Star® Requirement	Up to \$800	per new home	3/12/08	5 yr
9.13(D)	Bldg Operator Certification	Tuition	\$575	per level	3/12/08	5 yr
10.04(D)11	Home Performance With Energy Star®	Residential Audit	Up to \$600	Includes cost of assessment	4/30/08	5 yr
10.05(C)1	Commercial Energy Audit and Energy Savings Measures	<25,000 Sq Ft	Up to \$300	50% of audit	4/30/08	5 yr
		>=25,000 Sq Ft	Up to \$500	50% of audit		
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		GS, SGS New	Up to \$9,124	per program year per facility	4/30/08	5 yr
		LGS Retrofit	Up to \$11,853	per program year per facility	4/30/08	5 yr
		LGS New	Up to \$14,816	per program year per facility	4/30/08	5 yr
		LPS Retrofit	Up to \$41,821	per program year per facility	4/30/08	5 yr
		LPS New	Up to \$52,276	per program year per facility	4/30/08	5 yr

CANCELLED  
 August 21, 2010  
 Missouri Public  
 Service Commission  
 JE-2011-0039

Issued: March 31, 2008  
 Issued by: Gary Clemens, Regulatory Services

Effective: April 30, 2008

FILED  
 Missouri Public  
 Service Commission

**Aquila, Inc., dba****AQUILA NETWORKS** For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS  
**KANSAS CITY, MO 64138**RULES AND REGULATIONS  
ELECTRIC

## 13. SUMMARY OF TYPES AND AMOUNT OF REIMBURSEMENTS ALLOWED

## Energy Efficiency Program and Reimbursement

<u>Section</u>	<u>Program</u>	<u>Type</u>	<u>Amount</u>	<u>Limits</u>	<u>Effective</u>	<u>Term</u>
9.09(E)	Residential Lighting	CFL Rebate	\$2.00/bulb	6/visit	3/3/08	5 yr
9.10(C)	Low Income New Home	Lighting	Up to \$100	per new home	3/3/08	5 yr
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		Central Cooling	Up to \$800	per new home	3/3/08	5 yr
		Attic Insulation or Floor Insulation or Crawlspace Insulation	Up to \$400	per new home	3/3/08	5 yr
9.12(D)5	New Homes	HERS Rated	Up to \$750	per new home	3/3/08	5 yr
9.12(D)6	New Homes	Energy Star®	Up to \$800	per new home	3/3/08	5 yr
9.13(D)	Bldg Operator Certification	Tuition	\$575	per level	3/3/08	5 yr

CANCELLED  
April 30, 2008  
Missouri Public  
Service Commission

**KCP&L Greater Missouri Operations Company**

**For All Territory Served as L&P and MPS**

**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

**14. MUNICIPAL STREET LIGHTING SERVICE**

**TERMS AND CONDITIONS:** The Company will provide street lighting service within the corporate limits of a Municipality under terms and conditions of applicable Rate Schedules, and Rules and Regulations of the Company.

**MUNICIPALITY RESPONSIBILITY:** The governing body of the Municipality recognizes its continuing duty to provide and operate such street lighting equipment as the Municipality deems necessary at and along the public ways and their intersections within the corporate limits of the Municipality in order to insure the safety of its inhabitants and to promote the free flow of persons and commerce in such public ways.

**COMPANY SERVICE RESPONSIBILITY:** The Company will provide street lighting service within the corporate limits of the Municipality to the extent that it now owns or is willing to provide and own electric street lighting facilities at locations selected by the Municipality at and along such public ways and their intersections in those portions within the corporate limits of the Municipality located within the certificated service territory of the Company and to operate such electric street lighting facilities pursuant to directions and in the manner designated by the Municipality for the purpose of the free flow and safety of persons and commerce at such locations.

**STREET LIGHTING SYSTEM:** The Street Lighting System shall be defined as and shall consist of street lighting luminaries, bracket arms, poles, lamps, control equipment, conductors and all other facilities necessary for the operation of electrically operated street lights in those portions of the corporate limits of the Municipality now or hereafter located within the Company's certificated territory. Such Street Lighting System shall include all facilities presently owned by the Company and located within such portions of the Municipality as such facilities now exists, together with all additions thereto, changes therein, and removals therefrom as may be made by the Company at the direction of the Municipality during the term hereof. All facilities included within the Street Lighting System shall be furnished, installed, owned, operated and maintained by the Company. The Company shall supply all electric energy required for the operation of the Street Lighting System as part of the Street Lighting Service to be furnished by the Company to the Municipality.

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

Issued: January 26, 2009  
Issued by: Chris B. Giles, Vice-President

Effective: February 27, 2009

Filed  
Missouri Public  
Service Commission  
JE-2009-0544

**KCP&L Greater Missouri Operations Company**

For All Territory Served as L&P and MPS

**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

**14. MUNICIPAL STREET LIGHTING SERVICE (continued)**

**STREET LAMPS EXHIBIT:** The Company will develop an exhibit which will indicate the number, size and type of the street lights on order or now owned and installed by the Company, operated and maintained by the Company and paid for by the Municipality. The number of street lights set forth in the exhibit shall be the minimum number of street lights which shall be used and paid for by the Municipality, and, if, when and as additional street lights are installed from time to time, the minimum number as set forth shall be increased to the extent of such additional street lights which shall be used and paid for by the Municipality under applicable rates and charges.

**APPLICABLE RATE SCHEDULE:** The Municipality shall pay to the Company for Municipal Street Lighting Service furnished by the Company at the rates and charges provided for in the Company's Rate Schedule for Municipal Street Lighting Service (MPS) or Municipal Street Lighting (L&P), as appropriate, any superseding schedule therefore as then in effect and on file with the State Regulatory Commission from time to time.

**ADDITIONS TO THE STREET LIGHTING SYSTEM:** Additions to the Street Lighting System may be ordered by and on behalf of the Municipality from time to time by written order of a legally authorized officer of the Municipality, and upon receipt the Company will institute action to furnish and install street lighting facilities of the type and design specified by the Municipality at the locations designated by the Municipality provided that the Company shall have the right to reject such order if the facilities specified are not currently contained in the Company's construction standards.

**CHANGES AND REMOVALS:** Changes in the location or direction of Street Lighting System facilities on public rights of way will be performed by the Company at the City's request. Changes made in conjunction with, and because of, a public improvement project which is paid for by public funds and requires public rights of way alterations, shall be done at the Company's expense. For all other changes, the City shall reimburse and pay to the Company the Company's cost of labor, transportation and materials incurred for such change (including, without limitation, applicable overheads, insurance and taxes).

Issued: January 26, 2009  
Issued by: Chris B. Giles, Vice-President

Effective: February 27, 2009

CANCELLED  
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Service Commission  
JE-2009-0544

**KCP&L Greater Missouri Operations Company**

For All Territory Served as L&P and MPS

**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

**14. MUNICIPAL STREET LIGHTING SERVICE (continued)**

**CHANGES AND REMOVALS:** (continued) Removals of Street Lighting System facilities, or portions thereof, will be performed by the Company at the Municipality's request. For all such removals, the Municipality shall reimburse and pay to the Company the Company's cost of labor, transportation and materials incurred for such removal (including, without limitation, applicable overheads, insurance and taxes), as well as the original cost of such facilities, less accrued depreciation and salvage value. A salvage credit will be allowed only when the particular items being removed have current reusable value to the Company. Such changes and removals shall be performed as soon as reasonably practical after receipt of a written order of a legally authorized officer of the Municipality requiring the same.

**PROTECTION OF COMPANY PROPERTY:** Property of the Company shall be protected by the Municipality against malicious destruction thereof as is the property of its inhabitants.

**MUNICIPALITY PAYMENT LIABILITY:** The Municipality shall pay all bills rendered by the Company for services furnished within thirty (30) days after receipt thereof. If any such bill is not paid within such period, a default shall have incurred and the Municipality shall become liable to pay the Company interest on such bill at the rate of ten percent (10%) per annum until such bill is paid. If any bill shall remain in default for ninety (90) days, the Company may, at its option, discontinue the furnishing of services provided until such time as the delinquent payments, together with all interest thereon, shall have been paid, and the Municipality shall also be liable to the Company for the value of its investment (undepreciated original cost) in the Street Lighting System.

**FORCE MAJEURE:** The Company shall not be liable on account of any interruption or delay of service occasioned by, and shall have no obligation to furnish service during the time service is interrupted by, an Act of God or any other cause not within the control of the Company, including but not limited to, failure of facilities, load shedding for the protection or restoration of system operations, flood, drought, earthquake, storm, lightning, fire, explosion, epidemic, war, riot, civil disturbance, invasion, insurrection, labor disturbance, strike, sabotage, collision, or restraint or order by any court or public or military authority having jurisdiction. Any strike or labor disturbance may be settled at the discretion of the Company.

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**KCP&L Greater Missouri Operations Company**

For All Territory Served as L&amp;P and MPS

**KANSAS CITY, MO 64106**
**RULES AND REGULATIONS  
ELECTRIC**
**14. MUNICIPAL STREET LIGHTING SERVICE (continued)**

**MUNICIPALITY PURCHASE OF STREET LIGHTING SERVICE:** The Municipality shall have the right and option to purchase on a mutually agreed specified purchase date, upon one (1) year's written notice to the Company prior to the specified purchase date, only that portion of the Street Lighting System determined by the Company in use and useful and devoted exclusively to furnishing street lighting service within the corporate limits of the Municipality (the "property to be sold"). The purchase price for the property to be sold shall be and consist of all of the following:

- (a) the reproduction cost new less depreciation;
- (b) consequential and severance damages which will result or accrue to the Company from the sale and transfer of said property to the Municipality;
- (c) an allowance for the loss of a portion of the Company's going concern value;
- (d) all materials and supplies related uniquely to the property to be sold;
- (e) all expenses in connection with such sale; and
- (f) all other damages sustained by the Company by reason of such sale.

The Municipality may purchase a portion or portions of the Street Lighting System from time to time by giving written notice to the Company at least three months before the intended purchase date. The purchase price for said portion or portions shall be calculated pursuant to the above pricing formula for purchase of the entire System.

**MUNICIPALITY PURCHASE OF ELECTRIC ENERGY:** In the event the Municipality, pursuant to MUNICIPALITY PURCHASE OF STREET LIGHTING SERVICE, above, elects to and does purchase the property to be sold, the Municipality shall purchase and receive from the Company and the Company shall sell and deliver to the Municipality for a period of ten (10) years from the purchase date all of the electric energy required for the operation of all Municipally-owned street lighting facilities then or thereafter located within the certificated service territory of the Company at the applicable rate schedule for such service then or thereafter filed with and approved by the Missouri Public Service Commission.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.01 BUSINESS DEMAND-SIDE MANAGEMENT****PURPOSE:**

The Business Demand-Side Management (DSM) Programs (Programs), which consist of eight programs, are designed to encourage business customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

**AVAILABILITY:**

Except as otherwise provided in the terms governing a particular program, these Programs are available to any of KCP&L Greater Missouri Operations Company's customers served under GS, SGS, LGS or LPS rate schedules. The Programs are not available to customers electing to opt-out of DSM program funding under 4 CSR 240-20.094(6), and monetary incentives that otherwise would be payable under a program are not available to those that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

A customer may elect not to participate (opt-out) in an electric utility's DSM programs under 4 CSR 240-20.094(6) if they:

- Have at least one account with a demand of 5,000 kW in the previous 12 months with that electric utility, or;
- Operate an interstate pipeline pumping station, or;
- Have multiple accounts with aggregate coincident demand of 2,500 kW in the previous 12 months with that utility and have a comprehensive demand-side or energy efficiency program with achieved savings at least equal to those expected from the utility-provided programs.

A customer electing to opt-out must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year but shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 2 portfolio, if the Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

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**KCP&L Greater Missouri Operations Company** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

RULES AND REGULATIONS  
ELECTRIC

**15.01 BUSINESS DEMAND-SIDE MANAGEMENT**  
**DEFINITIONS:**

**(continued)**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 15 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf by an agent or trade ally.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in KCP&L Greater Missouri Operations Company's filing for demand-side programs approval in Case No. EO-2015-0241.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by Company directly or through the Program Administrator, including in the form of cash, bill credit, payment to third party, or public education programs, which encourages the adoption of Measures.

Long-Lead Project- A project committed to by a Customer, accepted by the Company, and a signed commitment offer received by the program administrator by the end of the Program Period , according to the terms and implementation of the MEEIA 2016-2018 Energy Efficiency Plan that will require until a date 12 months from the end of the Program Period to certify completion.

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Program Period – The period from April 1, 2016 through December 31, 2019 unless earlier terminated under the TERM provision of this tariff. Programs may have slightly earlier termination dates for certain activities, as noted on the Company website – [www.kcpl.com](http://www.kcpl.com).

Project – One or more Measures proposed by an Applicant in a single application.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

**15.01 BUSINESS DEMAND-SIDE MANAGEMENT**

**(continued)**

**DEFINITIONS:**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 15 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf by an agent or trade ally.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in KCP&L Greater Missouri Operations Company's filing for demand-side programs approval in Case No. EO-2015-0241.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by Company directly or through the Program Administrator, including in the form of cash, bill credit, payment to third party, or public education programs, which encourages the adoption of Measures.

Long-Lead Project- A project committed to by a Customer, accepted by the Company, and a signed commitment offer received by the program administrator by March 31, 2019, according to the terms and implementation of the MEEIA 2016-2018 Energy Efficiency Plan that will require until a date after March 31, 2019, but no later than March 31, 2020, to certify completion.

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Program Period – The period from April 1, 2016 through March 31, 2019 unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier termination dates for certain activities, as noted on the Company website – [www.kcpl.com](http://www.kcpl.com).

Project – One or more Measures proposed by an Applicant in a single application.

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**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

**15.01 BUSINESS DEMAND-SIDE MANAGEMENT**

**(continued)**

**DEFINITIONS:**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 15 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf by an agent or trade ally.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in KCP&L Greater Missouri Operations Company’s filing for demand-side programs approval in Case No. EO-2015-0241.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by Company directly or through the Program Administrator, including in the form of cash, bill credit, payment to third party, or public education programs, which encourages the adoption of Measures.

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Program Period – The three year period from the effective date of the tariffs, unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier termination dates for certain activities, as noted on the Company website – [www.kcpl.com](http://www.kcpl.com).

Project – One or more Measures proposed by an Applicant in a single application.

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**KCP&L Greater Missouri Operations Company**  
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RULES AND REGULATIONS  
ELECTRIC**15.01 BUSINESS DEMAND-SIDE MANAGEMENT****(continued)**

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Company and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

**TERM:**

These tariff sheets and the tariff sheets reflecting each specific Business DSM program shall be effective for three years from the effective date of the tariff sheets, unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been preapproved or installed prior to the Programs' termination will be provided to the customer.

**DESCRIPTION:**

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Business Energy Efficiency Rebates - Custom
- Business Energy Efficiency Rebates - Standard
- Business Programmable Thermostat
- Strategic Energy Management
- Block Bidding
- Small Business Direct Install
- Demand Response Incentive

In addition, KCP&L customers have access to the Online Business Energy Audit

Program details regarding the interaction between Company or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the Program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each Program, and other details such as process flows, application instructions, and application forms will be provided by the Company website, [www.kcpl.com](http://www.kcpl.com).

**CHANGE PROCESS:**

The change process is applicable to changes in program detail regarding the interaction between Company or Program Administrators and Participants, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Company or Program Administrators and Participants;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC****15.01 BUSINESS DEMAND-SIDE MANAGEMENT****(continued)**

- time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis);
- 6) Take timely received recommendations into account and incorporate them where Company believes it is appropriate to do so;
  - 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
  - 8) Make changes to forms and promotional materials;
  - 9) Update program website;
  - 10) File updated web pages and, if appropriate, updated list of Measures and Incentives amounts in Case No. EO-2015-0241; and
  - 11) Inform Customer, trade allies, etc.

KCP&L Greater Missouri Operations Company will also continue to discuss and provide information on ongoing Program and Portfolio progress at quarterly regulatory advisory group update meetings.

**PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:**

Note that targeted energy and demand savings may be shifted between Programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	<i>Incremental Annual kWh Savings Targets at Customer Side of Meter</i>					<i>Cumulative Incremental Annual Targets by Program</i>
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3	Program Plan Year 4		
				Extension 09/30/2019	Extension 12/31/2019	
<b>Strategic Energy Management</b>	<b>4,042,503</b>	<b>4,042,503</b>	<b>4,042,503</b>	<b>2,022,262</b>	<b>3,031,877</b>	<b>15,159,385</b>
<b>Business Energy Efficiency Rebates-Custom</b>	<b>9,754,147</b>	<b>10,088,575</b>	<b>10,237,210</b>	<b>5,015,829</b>	<b>7,519,983</b>	<b>37,599,915</b>
<b>Business Energy Efficiency Rebates-Standard</b>	<b>12,876,154</b>	<b>12,904,896</b>	<b>12,929,712</b>	<b>6,455,020</b>	<b>9,677,691</b>	<b>48,388,453</b>
<b>Block Bidding</b>	<b>5,029,699</b>	<b>5,029,699</b>	<b>7,544,549</b>	<b>2,935,458</b>	<b>4,400,987</b>	<b>22,004,934</b>
<b>Small Business Direct Install</b>	<b>705,332</b>	<b>1,430,185</b>	<b>1,434,447</b>	<b>595,291</b>	<b>892,491</b>	<b>4,462,454</b>
<b>Business Programmable Thermostat</b>	<b>26,334</b>	<b>26,334</b>	<b>26,334</b>	<b>17,775</b>	<b>19,751</b>	<b>98,753</b>
<b>TOTAL</b>	<b>32,434,168</b>	<b>33,522,192</b>	<b>36,214,755</b>	<b>17,041,635</b>	<b>25,542,779</b>	<b>127,713,893</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2015-0241.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC****15.01 BUSINESS DEMAND-SIDE MANAGEMENT****(continued)**

- time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis);
- 6) Take timely received recommendations into account and incorporate them where Company believes it is appropriate to do so;
  - 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
  - 8) Make changes to forms and promotional materials;
  - 9) Update program website;
  - 10) File updated web pages and, if appropriate, updated list of Measures and Incentives amounts in Case No. EO-2015-0241; and
  - 11) Inform Customer, trade allies, etc.

KCP&L Greater Missouri Operations Company will also continue to discuss and provide information on ongoing Program and Portfolio progress at quarterly regulatory advisory group update meetings.

**PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:**

Note that targeted energy and demand savings may be shifted between Programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	<i>Expected Annual kWh Savings Targets at Customer Side of Meter</i>			<i>Sum of Annual by Program</i>
	<b>Program Plan Year 1</b>	<b>Program Plan Year 2</b>	<b>Program Plan Year 3</b>	
<b>Strategic Energy Management</b>	<b>4,042,503</b>	<b>4,042,503</b>	<b>4,042,503</b>	<b>12,127,509</b>
<b>Business Energy Efficiency Rebates-Custom</b>	<b>9,754,147</b>	<b>10,088,575</b>	<b>10,237,210</b>	<b>30,079,932</b>
<b>Business Energy Efficiency Rebates-Standard</b>	<b>12,876,154</b>	<b>12,904,896</b>	<b>12,929,712</b>	<b>38,710,762</b>
<b>Block Bidding</b>	<b>5,029,699</b>	<b>5,029,699</b>	<b>7,544,549</b>	<b>17,603,947</b>
<b>Small Business Direct Install</b>	<b>705,332</b>	<b>1,430,185</b>	<b>1,434,447</b>	<b>3,569,964</b>
<b>Business Programmable Thermostat</b>	<b>26,334</b>	<b>26,334</b>	<b>26,334</b>	<b>79,002</b>
<b>TOTAL</b>	<b>32,434,168</b>	<b>33,522,192</b>	<b>36,214,755</b>	<b>102,171,116</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2015-0241.

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RULES AND REGULATIONS ELECTRIC
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**15.01 BUSINESS DEMAND-SIDE MANAGEMENT****(continued)**

	<i>Incremental Annual kW Demand Savings Targets at Customer Side of Meter</i>					<i>Cumulative Incremental Annual Targets by Program</i>
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3	Program Plan Year 4		
				Extension 09/30/2019	Extension 12/31/2019	
Strategic Energy Management	947	947	947	474	710	3,552
Business Energy Efficiency Rebates-Custom	2,516	2,602	2,640	1,294	1,940	9,698
Business Energy Efficiency Rebates-Standard	2,128	2,128	2,129	1,065	1,596	7,981
Block Bidding	872	872	1,308	509	763	3,815
Small Business Direct Install	118	237	237	99	148	740
Business Programmable Thermostat	72	72	72	48	54	269
Demand Response Incentive	20,000	20,000	15,000	0	0	55,000
<b>TOTAL</b>	<b>26,653</b>	<b>26,858</b>	<b>22,333</b>	<b>3,488</b>	<b>5,211</b>	<b>81,055</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2015-0241.

**PROGRAM COSTS AND INCENTIVES:**

Costs of and Incentives for the Business DSM Programs reflected herein shall be identified in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the GS, SGS, LGS or LPS rate schedules. All customers taking service under said rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder, unless they have opted-out as provided for previously.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**\*\*CHANGES IN MEASURES OR INCENTIVES:**

KCP&L Greater Missouri Operations Company may offer the Measures contained in Company's filing approved in Case No. EO-2015-0241. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, [www.kcpl.com](http://www.kcpl.com). The Measures and Incentives being offered are subject to change. Customers must consult [www.kcpl.com](http://www.kcpl.com) for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2015-0241, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

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RULES AND REGULATIONS  
ELECTRIC

15.01 BUSINESS DEMAND-SIDE MANAGEMENT

(continued)

	<i>Expected Annual kW Demand Savings Targets at Customer Side of Meter</i>			<i>Sum of Annual by Program</i>
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3	
Strategic Energy Management	947	947	947	2,841
Business Energy Efficiency Rebates-Custom	2,516	2,602	2,640	7,758
Business Energy Efficiency Rebates-Standard	2,128	2,128	2,129	6,385
Block Bidding	872	872	1,308	3,052
Small Business Direct Install	118	237	237	592
Business Programmable Thermostat	72	72	72	216
Demand Response Incentive	20,000	40,000	55,000	115,000
<b>TOTAL</b>	<b>26,653</b>	<b>46,858</b>	<b>62,333</b>	<b>135,844</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2015-0241.

**PROGRAM COSTS AND INCENTIVES:**

Costs of and Incentives for the Business DSM Programs reflected herein shall be identified in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the GS, SGS, LGS or LPS rate schedules. All customers taking service under said rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder, unless they have opted-out as provided for previously.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**\*\*CHANGES IN MEASURES OR INCENTIVES:**

KCP&L Greater Missouri Operations Company may offer the Measures contained in Company's filing approved in Case No. EO-2015-0241. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, [www.kcpl.com](http://www.kcpl.com). The Measures and Incentives being offered are subject to change. Customers must consult [www.kcpl.com](http://www.kcpl.com) for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2015-0241, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

\*\*The original effective date of this tariff sheet was April 1, 2016. However, due to an incorrect reference to 4 CSR 240-20.094(4), the tariff sheet was revised to remove the reference, changing the effective date to April 7, 2017. This tariff sheet shall be effective for three years from the original effective date.

Issued: March 8, 2017  
Issued by: Darrin R. Ives, Vice President

Effective: April 7, 2017  
1200 Main, Kansas City, MO 64105

FILED  
Missouri Public  
Service Commission  
EO-2015-0251; YE-2017-0171

CANCELLED  
March 17, 2019  
Missouri Public  
Service Commission  
EO-2019-0132; YE-2019-0157



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.01 BUSINESS DEMAND-SIDE MANAGEMENT**

(continued)

	<i>Expected Annual kW Demand Savings Targets at Customer Side of Meter</i>			<i>Sum of Annual by Program</i>
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3	
<b>Strategic Energy Management</b>	947	947	947	2,841
<b>Business Energy Efficiency Rebates-Custom</b>	2,516	2,602	2,640	7,758
<b>Business Energy Efficiency Rebates-Standard</b>	2,128	2,128	2,129	6,385
<b>Block Bidding</b>	872	872	1,308	3,052
<b>Small Business Direct Install</b>	118	237	237	592
<b>Business Programmable Thermostat</b>	72	72	72	216
<b>Demand Response Incentive</b>	20,000	40,000	55,000	115,000
<b>TOTAL</b>	<b>26,653</b>	<b>46,858</b>	<b>62,333</b>	<b>135,844</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2015-0241.

**PROGRAM COSTS AND INCENTIVES:**

Costs of and Incentives for the Business DSM Programs reflected herein shall be identified in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the GS, SGS, LGS or LPS rate schedules. All customers taking service under said rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder, unless they have opted-out as provided for previously.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**CHANGES IN MEASURES OR INCENTIVES:**

KCP&L Greater Missouri Operations Company may offer the Measures contained in Company's filing approved in Case No. EO-2015-0241. The offering of Measures not contained within the aforesaid filing must be approved by the Commission pursuant to 4 CSR 240-20.094(4). Measures being offered and Incentives available to customers will be listed on Company's website, [www.kcpl.com](http://www.kcpl.com). The Measures and Incentives being offered are subject to change. Customers must consult [www.kcpl.com](http://www.kcpl.com) for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2015-0241, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

Issued: March 16, 2016  
Issued by: Darrin R. Ives, Vice President

Effective: ~~April 15, 2016~~  
April 1, 2016

CANCELLED  
April 7, 2017  
Missouri Public  
Service Commission  
EO-2015-0251; YE-2017-0171

FILED  
Missouri Public  
Service Commission  
EO-2015-0241; YE-2016-0232

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1  
Canceling P.S.C. MO. No. \_\_\_\_\_

Original Sheet No. R-78  
Sheet No. \_\_\_\_\_

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

**15.02 ONLINE BUSINESS ENERGY AUDIT**

**PURPOSE:**

This program provides business customers access, through [www.kcpl.com](http://www.kcpl.com), to analyze the energy efficiency of their businesses, educational materials regarding energy efficiency and conservation, and information on KCP&L's other demand-side management programs.

**PROGRAM PROVISIONS:**

This energy efficiency program is considered educational. Additional details are available at the Company website, [www.kcpl.com](http://www.kcpl.com).

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Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~

April 1, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.03 BUSINESS ENERGY EFFICIENCY REBATES – CUSTOM****PURPOSE:**

The Business Energy Efficiency Rebates - Custom program is designed to encourage more effective utilization of electric energy through Energy Efficiency improvement opportunities which are available at the time of new equipment purchases, facility modernization, and industrial process improvement. This program provides rebates for Energy Efficiency measures that are not specifically covered under the Business Energy Efficiency Rebates – Standard program. A “Custom Incentive” is a direct payment or bill credit to a Participant for installation of Measures that are part of projects that have been pre-approved by the Program Administrator.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Custom Rebate Program Provisions below.

**PROGRAM PROVISIONS:**

This program provides a rebate for installing qualifying high efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the program, customers must request a rebate for a project by submitting an application through the Company website ([www.kcpl.com](http://www.kcpl.com)) or on paper. Projects must be pre-approved by the Program Administrator before the project start date to be eligible for a rebate. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application.

Rebate applications for different energy saving measures at the same facility may be submitted. An entity with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as a flat rate in cents per kWh saved, up to the customer annual maximum. The cents per kWh range and customer annual maximum can be found at [www.kcpl.com](http://www.kcpl.com). The total amount of program (Business Energy Efficiency Rebate- Custom and Standard) rebates that a Participant can receive during a program year is initially set and limited to a program cap of \$500,000 per customer. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project's final application process.

After KCP&L Greater Missouri Operations Company reviews projects approved and/or paid during the first six months of a program year, Company may approve applications for additional rebates if the customer has reached its maximum and if Program funds are available.

By applying for the Custom Rebate Program, the customer agrees that the project may be subject to random on-site inspections by the Program Administrator.

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Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~

April 1, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.04 BUSINESS ENERGY EFFICIENCY REBATES - STANDARD****PURPOSE:**

The Business Energy Efficiency Rebates - Standard program is designed to encourage installation of energy efficient measures in existing facilities. The primary objectives of this program are to provide pre-set incentives to facility owners and operators for the installation of high efficiency equipment and controls and to provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side management section that also meet Standard Rebate Program Provisions below.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets. Standard Measures and Incentives will be provided to qualifying participants that provide completed Standard Rebate Applications as indicated below:

- Participant must complete a Standard Rebate Application form, or purchase from pre-qualified equipment distributors, available at [www.kcpl.com](http://www.kcpl.com);
- Participant must provide proof of equipment purchase and installation;
- Measures must be purchased and installed after the effective date of this tariff;
- Measures which receive an Incentive under the Custom Rebate Program are not eligible for this Standard Rebate Program; and
- Standard Measures can be installed as a retrofit in an existing facility.

By applying for the Standard Rebate Program, the Participant agrees that the project may be subject to random on-site inspections by the Program Administrator.

The total amount of program (Business Energy Efficiency Rebate – Custom and Standard) rebates that a Participant can receive during a program year of the Program Period is initially set and limited to a program cap of \$500,000 per customer. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet.

**ELIGIBLE MEASURES AND INCENTIVES:**

Standard Incentives filed in Case No. EO-2015-0241 are eligible for program benefits and Incentives and may be offered during the Program Period. These include, but are not limited to, the following equipment types:

- Lighting and Controls
- Motors, Pumps and Variable Frequency Drives
- HVAC (Heating, Ventilation and Air-Conditioning)
- Business Computing
- Food Service and Refrigeration

Eligible Incentives directly paid to program Participant and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

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Issued by: Darrin R. Ives,  
Vice President

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April 1, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS ELECTRIC
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**15.05 BLOCK BIDDING****PURPOSE:**

The Block Bidding program is designed to encourage high-volume energy savings projects from customers and third-party suppliers working on behalf of customers at a lower cost than traditional programs.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Block Bidding Program Provisions below.

**PROGRAM PROVISIONS:**

KCP&L Greater Missouri Operations Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets.

This program seeks to purchase blocks of electric savings by issuing a Request for Proposal (RFP) to eligible customers and third-party suppliers. The RFP details the proposal requirements, as well as the electric savings that must be achieved. Customers and/or third parties submit proposals to deliver the requested block of cost-effective electric energy and/or demand savings.

Bidder proposals are reviewed to (1) verify customer eligibility; (2) ensure completeness and accuracy of proposed energy savings; and (3) screen the proposed measures for cost-effectiveness.

Qualifying bidder proposals are ranked based upon the proposed cost per kW and kWh saved (\$/kW, \$/kWh). Program funds are awarded to bidders who meet the above three point criteria and meet Company objectives including lowest \$/kW, \$/kWh saved until funding is depleted. Company enters into contracts with bidders that receive program funding. All projects must receive pre- and post-implementation inspections to verify the existing and upgraded equipment.

Further program details can be found at [www.kcpl.com](http://www.kcpl.com).

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Issued: March 16, 2016  
Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~

April 1, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS ELECTRIC
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**15.06 STRATEGIC ENERGY MANAGEMENT****PURPOSE:**

The Strategic Energy Management program is designed to provide energy education, technical assistance and company-wide coaching to business customers to encourage behavioral change and transformation with respect to energy use and management. The program provides customers consultative resources and incentives.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meeting Strategic Energy Management Program Provisions below.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator and Energy Management Provider to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets. The Energy Management Provider will serve as project manager, organizational facilitator and savings modeler.

The program includes two programs options:

1. One-on-One Consultative Strategy Energy Management providing the customer with access to an energy expert who works intensively with the customer to integrate energy management into the organization.
2. Strategic Energy Management Cohort which places companies into groups that work together for one year or longer and share best practices.

**ELIGIBLE MEASURES AND INCENTIVES:**

Measures filed in Case No. EO-2015-0241 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

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Issued: March 16, 2016  
Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~

April 1, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC**

**15.07 SMALL BUSINESS DIRECT INSTALL**

**PURPOSE:**

The Small Business Direct Install program is designed to provide targeted, cost-effective measures to small business customers in a quickly deployable program delivery mechanism.

**AVAILABILITY:**

This program is available to small and medium business customers with an average electric demand of less than or equal to 100 kW per year.

**PROGRAM PROVISIONS:**

KCP&L Greater Missouri Operations Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets.

This program offers customers an energy assessment which includes potential energy savings and anticipated payback, as well as incentives that cover a portion of equipment and installation costs.

**ELIGIBLE MEASURES AND INCENTIVES:**

Measures filed in Case No. EO-2015-0241 are eligible for program benefits and Incentives and may be offered during the Program Period. These include, but are not limited to, the following:

- Occupancy sensors
- LED exit signs
- Fluorescent lamps

Eligible Incentives directly paid to customers and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

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Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~

April 1, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS
ELECTRIC

**15.08 BUSINESS PROGRAMMABLE THERMOSTAT****PURPOSE:**

The voluntary Business Programmable Thermostat Program is intended to help reduce system peak load and thus defer the need for additional capacity. The program accomplishes this by cycling the Participants' air conditioning unit(s) temporarily in a KCP&L Greater Missouri Operations Company coordinated effort to limit overall system peak load.

**AVAILABILITY:**

The program is available for the Program Period to any customer currently receiving service under any small general service or medium general service rate schedule. Customers must also have adequate paging and/or radio coverage or constantly connected, Wi-Fi enabled internet service and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Commercial property owner's permission may be required for a tenant to participate. The Company reserves the right to limit program participation.

**CONTROLS AND INCENTIVES:**

Participants will receive a free programmable thermostat that can be controlled via radio or Wi-Fi signals sent to the unit by Company or its assignees. If Participant has a Wi-Fi enabled, programmable thermostat designated as compatible with Company and/or its assignee's communication network, the Participant may elect to enroll their thermostat into the Program. During a curtailment event, Company or its assignee will send a radio or Wi-Fi signal to the thermostat that will cycle the Participant's air conditioner. Participants may also receive additional monetary incentives to participate in the Program, pursuant to the Program's parameters as outlined on the Company website and/or Program enrollment portal. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency.

**CYCLING METHODS:**

Company may elect to cycle Participants' air conditioner units either by raising the thermostat setting two to four degrees during the curtailment event, or by directly cycling the compressor unit.

**NOTIFICATION:**

Company will notify Participants of a curtailment event via a website and/or on the thermostat or via push notification on their smart phone. The notification can occur prior to or at the start of a curtailment event.

**CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

Issued: May 4, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: June 3, 2018



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

## RULES AND REGULATIONS

## ELECTRIC

**15.08 BUSINESS PROGRAMMABLE THERMOSTAT****PURPOSE:**

The voluntary Business Programmable Thermostat Program is intended to help reduce system peak load and thus defer the need for additional capacity. The program accomplishes this by cycling the Participants' air conditioning unit(s) temporarily in a KCP&L Greater Missouri Operations Company coordinated effort to limit overall system peak load.

**AVAILABILITY:**

The program is available for the Program Period to any customer currently receiving service under any small general service or medium general service rate schedule. Customers must also have adequate paging and/or radio coverage or constantly connected, Wi-Fi enabled internet service and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Commercial property owner's permission may be required for a tenant to participate.

**CONTROLS AND INCENTIVES:**

Participants will receive a free programmable thermostat that can be controlled via radio or Wi-Fi signals sent to the unit by Company or its assignees. If Participant has a Wi-Fi enabled, programmable thermostat designated as compatible with Company and/or its assignee's communication network, the Participant may elect to enroll their thermostat into the Program. During a curtailment event, Company or its assignee will send a radio or Wi-Fi signal to the thermostat that will cycle the Participant's air conditioner. Participants may also receive additional monetary incentives to participate in the Program, pursuant to the Program's parameters as outlined on the Company website and/or Program enrollment portal. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency.

**CYCLING METHODS:**

Company may elect to cycle Participants' air conditioner units either by raising the thermostat setting two to four degrees during the curtailment event, or by directly cycling the compressor unit.

**NOTIFICATION:**

Company will notify Participants of a curtailment event via a website and/or on the thermostat or via push notification on their smart phone. The notification can occur prior to or at the start of a curtailment event.

**CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

Issued: March 16, 2016  
Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~

April 1, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.08 BUSINESS PROGRAMMABLE THERMOSTAT****(continued)****CURTAILMENT LIMITS:**

KCP&L Greater Missouri Operations Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by Company or its assignees. Company may call a maximum of one curtailment event per day per Participant lasting no longer than four (4) hours per Participant. Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

**CURTAILMENT OPT OUT PROVISION:**

A Participant may opt out of any air conditioning cycling curtailment event during the Curtailment Season by notifying Company at any time prior to or during a curtailment event. Participant may opt out of an ongoing event via their smart phone or by the thermostat itself. Notification must be communicated to Company by using Company's website ([www.kcpl.com](http://www.kcpl.com)) or by calling Company at the telephone number provided with the air conditioner cycling agreement.

**NEED FOR CURTAILMENT:**

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price.

**CONTRACT TERM:**

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, if the thermostat was provided free of charge to the Participant, then the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with Company or its assignees to be removed from the program. However, so long as the agreement to participate in the Program is in force, Company will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant has the Company provided thermostat and leaves the program prior to the end of the initial contract, Company will have 60 days thereafter to remove the thermostat and/or other control equipment; otherwise, it becomes the Participant's property. Company will also have a separate Customer Program Participation Agreement outlining Customer and Company responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

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Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~

April 1, 2016

KCP&L Greater Missouri Operations Company  
KANSAS CITY, MO 64106

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC**15.09 DEMAND RESPONSE INCENTIVE****PURPOSE:**

This voluntary program is designed to reduce customer load during peak periods to help defer future generation capacity additions and provide for improvements in energy supply. The maximum recurring monthly and/or annual bill credit will not cause the Program's cost to be higher than the benefits realized from the avoided capacity.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Demand Response Incentive provisions. The Customer (or Participant) must have a load curtailment capability of at least 25 kW during the Curtailment Season and within designated Curtailment Hours, and must agree to establish Firm Power Levels as set forth herein. Availability is further subject to the economic and technical feasibility of the installation of required Company equipment. The Company reserves the right to limit the total Curtailable Load determined under this program.

A customer may enroll directly with KCP&L or with a KCP&L-approved Aggregator. A KCP&L-approved Aggregator is an entity, appointed by a customer to act on behalf of said Customer with respect to all aspects of the Program, including but not limited to: a) the receipt of notices from KCP&L under this Program; and b) the receipt of incentive payments from KCP&L.

**AGGREGATION OF A CUSTOMER'S MULTIPLE ACCOUNTS:**

For the purposes of this program only and at the Company's option, a Customer with multiple accounts may request that some or all of its accounts be aggregated with respect to Estimated Peak Demands, Curtailable Loads and Firm Power Levels, so long as each account in the aggregation is able to provide a Curtailable Load of at least 25 kW. The aggregated account will be treated as a single account for purposes of calculating the Program Participation Payments, Curtailment Occurrence Payments and Penalties.

**TERM OF CONTRACT:**

Contracts under this program shall be a standard contract for each program provision and shall be effective as of the date of contract execution and will expire as indicated in the customer contract but no later than the end of the Program Period. Thereafter, Customers may enter into a new contract subject to the terms and conditions of this program as may be modified from time to time. Written notice by either the Customer or Company to terminate a contract must be given at least thirty (30) days prior to commencement of the Curtailment Season. The Company shall provide Commission Staff and The Office of the Public Counsel with the standard contracts to be used for each program provision. Customers may view standard contract forms at [www.kcpl.com/save-energy-and-money/for-business](http://www.kcpl.com/save-energy-and-money/for-business).

KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

Issued: May 4, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: June 3, 2018

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.09 DEMAND RESPONSE INCENTIVE****PURPOSE:**

This voluntary program is designed to reduce customer load during peak periods to help defer future generation capacity additions and provide for improvements in energy supply.

**AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Demand Response Incentive provisions. The Customer must have a load curtailment capability of at least 25 kW during the Curtailment Season and within designated Curtailment Hours, and must agree to establish Firm Power Levels as set forth herein. Availability is further subject to the economic and technical feasibility of the installation of required Company equipment. The Company reserves the right to limit the total Curtailable Load determined under this program.

A customer may enroll directly with KCP&L or with a KCP&L-approved Aggregator. A KCP&L-approved Aggregator is an entity, appointed by a customer to act on behalf of said Customer with respect to all aspects of the Program, including but not limited to: a) the receipt of notices from KCP&L under this Program; and b) the receipt of incentive payments from KCP&L.

**AGGREGATION OF A CUSTOMER'S MULTIPLE ACCOUNTS:**

For the purposes of this program only and at the Company's option, a Customer with multiple accounts may request that some or all of its accounts be aggregated with respect to Estimated Peak Demands, Curtailable Loads and Firm Power Levels, so long as each account in the aggregation is able to provide a Curtailable Load of at least 25 kW. The aggregated account will be treated as a single account for purposes of calculating the Program Participation Payments, Curtailment Occurrence Payments and Penalties.

**TERM OF CONTRACT:**

Contracts under this program shall be effective as of the date of contract execution and will expire at the end of the Program Period. Thereafter, Customers may enter into a new contract subject to the terms and conditions of this program as may be modified from time to time. Written notice by either the Customer or Company to terminate a contract must be given at least thirty (30) days prior to commencement of the Curtailment Season.

**CURTAILMENT SEASON:**

The Curtailment Season shall be determined based upon the method of curtailment, with Customers contracting directly with KCP&L participating in a curtailment season period of June 1 through September 30. The Curtailment Season directly contracted Customers will exclude Independence Day and Labor Day, or the days celebrated as such. Customers contracted with and participating in a KCP&L-approved Aggregator's portfolio shall experience a mutually agreed upon curtailment season pursuant to the terms of the KCP&L-approved Aggregator's contract with the Customer, which may extend the Curtailment Season from January 1 through December 31.

KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

Issued: March 16, 2016  
Issued by: Darrin R. Ives,  
Vice President

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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## 15.09 DEMAND RESPONSE INCENTIVE

(continued)

### PROGRAM PROVISIONS:

This Program may be executed by either of two methods:

#### Traditional Demand Response Incentive (DRI)

A Participant with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls directly with KCP&L or KCP&L-approved Aggregator. The Participant agrees to curtail load at or below their contracted Firm Power Level during a KCP&L Curtailment Event. The Participant or Aggregator receives an event notice from KCP&L and they may manually execute their facility curtailment plan to fulfill their contract. The Participant receives financial incentives from June through September for Program participation and payments for successful hourly event performance or penalties for non-performance. Participants are notified in advance of scheduled curtailment events and may opt not to participate in an event, but KCP&L reserves the right to assess financial penalties and or contract termination for non-participation as described in Participant's individual contract.

#### Automated Demand Side Management (ADSM)

A Participant with load curtailment potential during the Curtailment Season and designated Curtailment hours enrolls directly with KCP&L or a KCP&L-approved Aggregator. KCP&L then utilizes the Participant's building energy management system to measure, analyze and report near real time curtailable load capacity. This two-way communication system creates a near real-time bridge between the Program and the Participant's curtailable equipment. The Participant or their Aggregator receives the curtailment event notice from KCP&L then sends the signal to the energy management system to control individual equipment loads to meet necessary kW load reduction. The Participant may override this automated signal before or during an event. Participant receives a financial incentive for participation, but no per event payment. Any limitations on event over-rides or associated penalties are detailed in the Participant's individual contract. The Aggregator delivering the ADSM method will provide specific terms of participation in Participant's Agreement that may vary from the following Program Provisions.

### CURTAILMENT SEASON:

The Curtailment Season shall be determined based upon the method of curtailment, with Customers contracting directly with KCP&L participating in a curtailment season period of June 1 through September 30. The Curtailment Season directly contracted Customers will exclude Independence Day and Labor Day, or the days celebrated as such. Customers contracted with and participating in a KCP&L-approved Aggregator's portfolio shall experience a mutually agreed upon curtailment season pursuant to the terms of the KCP&L-approved Aggregator's contract with the Customer, which may extend the Curtailment Season from January 1 through December 31.

KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

### CURTAILMENT LIMITS:

The DRI Customer contract shall specify the Maximum Number of Curtailment Events for which the Customer agrees to curtail load during each Curtailment Season. For customers contracting directly with KCP&L Greater Missouri Operations Company, the Maximum Number of Curtailment Events shall be at least one (1) but shall not exceed ten (10) separate occurrences per Curtailment Season. Each Curtailment Event shall be no more than eight consecutive hours and no more than one occurrence will be required per day. The Company may call a Curtailment Event no more than three consecutive days per calendar week. The cumulative hours of Curtailment Hours per Customer shall not exceed eighty (80) hours in any Curtailment Season.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.09 DEMAND RESPONSE INCENTIVE****(continued)****CURTAILMENT LIMITS:**

The Customer contract shall specify the Maximum Number of Curtailment Events for which the Customer agrees to curtail load during each Curtailment Season. For customers contracting directly with KCP&L Greater Missouri Operations Company, the Maximum Number of Curtailment Events shall be at least one (1) but shall not exceed ten (10) separate occurrences per Curtailment Season. Each Curtailment Event shall be no more than eight consecutive hours and no more than one occurrence will be required per day. The Company may call a Curtailment Event no more than three consecutive days per calendar week. The cumulative hours of Curtailment Hours per Customer shall not exceed eighty (80) hours in any Curtailment Season.

For Customers contracted through a Company-approved Aggregator, the Maximum Number of Curtailment Events, Duration of Curtailment Events and Frequency of Curtailment Events shall be defined within the Customer's contract and mutually agreed upon by Company, the Customer and the Aggregator.

**ESTIMATED PEAK DEMANDS:**

The Estimated Peak Demand is the average of the Customer's Monthly Maximum Demand for Monday through Friday between 12:00 noon and 8:00 pm for June 1 through September 30 from the previous year.

The Company may use such other data or methodology as may be appropriate to establish the Estimated Peak Demand.

**ESTIMATED PEAK DEMAND MODIFICATIONS:**

The Company may review and, if necessary, adjust the Customer's Estimated Peak Demand based on evidence that the Customer's actual peak demand has changed, or will change, significantly from the Estimated Peak Demand currently being used to calculate the Customer's Curtailable Load. If a change in the Customer's Estimated Peak Demand results in a change in its Curtailable Load, the Customer shall lose and/or repay its curtailment compensation proportional to the number of days curtailment was not available and the change in the Curtailable Load.

**FIRM POWER LEVELS:**

The Customer's Firm Power Level, which is the maximum demand level to be drawn during a Curtailment Event, shall be set at least 25 kW less than the Customer's Estimated Peak Demand.

The Company may use a Test Curtailment to establish the Firm Power Levels for the Customer.

**FIRM POWER LEVEL MODIFICATIONS:**

The Firm Power Level may be modified to reflect significant change in Customer load, subject to verification and approval by the Company. At any time the Company may adjust the Customer's Firm Power Level downward based on evidence that the Customer's actual demand has dropped, or will drop, significantly from the Estimated Peak Demand. Any adjusted Firm Power Level shall continue to provide for a Curtailable Load of at least 25 kW. Future customer compensation will be adjusted accordingly for any change in Firm Power Level.

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**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**15.09 DEMAND RESPONSE INCENTIVE**

(continued)

**CURTAILMENT LIMITS: (continued)**

For Customer's contracted through a Company-approved Aggregator, the Maximum Number of Curtailment Events, Duration of Curtailment Events and Frequency of Curtailment Events shall be defined within the Customer's contract and mutually agreed upon by Company, the Customer, and the Aggregator.

**ESTIMATED PEAK DEMANDS:**

The Estimated Peak Demand is the average of the Customer's Monthly Maximum Demand for Monday through Friday between 12:00 noon and 8:00 p.m. for June 1 through September 30 from the previous year.

The Company may use such other data or methodology as may be appropriate to establish the Estimated Peak Demand.

**ESTIMATED PEAK DEMAND MODIFICATIONS:**

The Company may review and, if necessary, adjust the Customer's Estimated Peak Demand based on evidence that the Customer's actual peak demand has changed, or will change, significantly from the Estimated Peak Demand currently being used to calculate the Customer's Curtailable Load. If a change in the Customer's Estimated Peak Demand results in a change in its Curtailable Load, the Customer shall lose and/or be required to repay its curtailment compensation proportional to the number of days curtailment was not available and the change in the Curtailable Load.

**FIRM POWER LEVELS:**

The Customer's Firm Power Level, which is the maximum demand level to be drawn during a Curtailment Event, shall be set at least 25 Kw less than the Customer's Estimated Peak Demand.

**FIRM POWER LEVEL MODIFICATIONS: (continued)**

Additionally, any change in Firm Power Level that decreases Curtailable Load for the Customer shall result in re-evaluation of all curtailment compensation to the Customer including any payment or credits made in advance of the Curtailment Season. The Customer shall repay the Company prior payments/credits made in excess of the curtailment compensation due based on the decreased level of Curtailable Load.

Additionally, any change in Firm Power Level that decreases Curtailable Load for the Customer shall result in re-evaluation of all curtailment compensation to the Customer including any payment or credits made in advance of the Curtailment Season. The Customer shall repay the Company prior payments/credits made in excess of the curtailment compensation due based on the decreased level of Curtailable Load.

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For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.09 DEMAND RESPONSE INCENTIVE****(continued)****FIRM POWER LEVEL MODIFICATIONS: (continued)**

Additionally, for any change in Firm Power Level that decreases Curtailable Load for the Customer shall result in re-evaluation of all curtailment compensation to the Customer including any payment or credits made in advance of the Curtailment Season. The Customer shall repay the Company prior payments/credits made in excess of the curtailment compensation due based on the decreased level of Curtailable Load.

**CURTAILABLE LOAD:**

Curtailable Load shall be that portion of a Customer's Estimated Peak Demand that the Customer is willing and able to commit for curtailment, and that the Company agrees to accept for curtailment. The Curtailable Load shall be the same amount for each month of the contract. Under no circumstances shall the Curtailable Load be less than 25 kW. Curtailable Load is calculated as the difference between the Estimated Peak Demand as determined above, and the Firm Power Level.

**SELF GENERATION:**

Self-generation as a curtailment method is restricted to customers who can provide documentation validating compliance pursuant to Environmental Protection Agency ("EPA") regulations (summarized at [www.epa.gov/ttn/atw/icengines/comply.html](http://www.epa.gov/ttn/atw/icengines/comply.html)) that affect the use of reciprocating internal combustion engines.

**CUSTOMER COMPENSATION:**

Customer compensation shall be defined within each Customer contract and will be based on contract term, Maximum Number of Curtailment Events and the number of actual Curtailment Events per Curtailment Season. Timing of all payments/credits shall be specified in the curtailment contract with each Customer. Payments shall be paid to the Customer by Company in the form of a check or bill credit as specified in the contract or by a Company-approved Aggregator as defined within the Customer's contract. The credits shall be applied before any applicable taxes. All other billing, operational, and related provisions of other applicable rate schedules shall remain in effect. Compensation will include:

**PROGRAM PARTICIPATION PAYMENT:**

For each Curtailment Season, Customer shall receive a payment/credit based upon the incentive structure outlined within the contract term. The Program Participation Payment for a Curtailment Season is equal to the per kilowatt of Curtailable Load rate as defined in the Customer's contract.

The Program Participation Payment will be divided by the number of months in the Curtailment Season and applied as bill credits equally for each month of the Curtailment Season.

Curtailment Occurrence Payment: The Customer may also receive an Event Payment for each Curtailment Hour during which the Customer's metered demand is less than or equal to his Firm Power Level.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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## 15.09 DEMAND RESPONSE INCENTIVE

(continued)

### **CURTAILABLE LOAD:**

Curtable Load shall be that portion of a Customer's Estimated Peak Demand that the Customer is willing and able to commit for curtailment, and that the Company agrees to accept for curtailment. The Curtable Load shall be the same amount for each month of the contract. Under no circumstances shall the Curtable Load be less than 25 kW. Curtable Load is calculated as the difference between the Estimated Peak Demand as determined above, and the Firm Power Level.

### **SELF-GENERATION:**

Self-generation as a curtailment method is restricted to customers who can provide documentation validating Compliance pursuant to Environmental Protection Agency ("EPA") regulations (summarized at [www.epa.gov/ttn/atw/icengines/comply.html](http://www.epa.gov/ttn/atw/icengines/comply.html)) that affect the use of reciprocating internal combustion engines.

### **CUSTOMER COMPENSATION:**

Customer compensation shall be defined within each Customer contract. Timing of all payments/credits shall be specified in the curtailment contract with each Customer. Payments shall be paid to the Customer by Company in the form of a check or bill credit as specified in the contract or by a Company-approved Aggregator as defined within the Customer's contract. The credits shall be applied before any applicable taxes. All other billing, operational, and related provisions of other applicable rates schedules shall remain in effect.

Compensation will include:

### **PROGRAM PARTICIPATION PAYMENT:**

For each Curtailment Season, Customer shall receive a payment/credit based upon the incentive structure outlined within the contract term. The Program Participation Payment for a Curtailment Season is equal to the per kilowatt of Curtable Load rate as defined in the Customer's contract.

The Program Participation Payment will be divided by the number of months in the Curtailment Season and may be applied as bill credits equally for each month of the Curtailment Season or as a combined Participation and Curtailment Event net payment check after the close of the DRI Season.

Curtailment Event Payment: Customers may also receive an Event Payment for each Curtailment Hour during which the Customer's metered demand is less than or equal to his Firm Power Level.

### **NEED FOR CURTAILMENT:**

Curtailments can be requested for operational or economic reasons. Operational curtailments may occur when physical operating parameters approach becoming a constraint on the generation, transmission, or distribution systems, or to maintain the Company's capacity margin requirement. Economic curtailment may occur when the marginal cost to produce or procure energy, or the opportunity to sell the energy in the wholesale market, is greater than the Customer's retail price.

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**KCP&L Greater Missouri Operations Company**  
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RULES AND REGULATIONS  
ELECTRIC**15.09 DEMAND RESPONSE INCENTIVE****(continued)****NEED FOR CURTAILMENT:**

Curtailments can be requested for operational or economic reasons. Operational curtailments may occur when physical operating parameters approach becoming a constraint on the generation, transmission, or distribution systems, or to maintain the Company's capacity margin requirement. Economic curtailment may occur when the marginal cost to produce or procure energy, or the opportunity to sell the energy in the wholesale market, is greater than the Customer's retail price.

**ENERGY PURCHASE OPTION:**

At the Company's option and the Customer's request, during a Curtailment Event called for economic reasons, the Customer may purchase energy above its Firm Power Level from the Company at a price per kilowatt-hour determined at the beginning of a Curtailment Event. A Curtailment Event Payment will not be paid to Customers for Curtailment Events where this option is used. Customer will not have the option to purchase energy during a Curtailment Event called for operational reasons.

**PENALTIES:**

Failure of the Customer to effect load reduction to its Firm Power Level or lower in response to any Company request for curtailment shall result in the following reduction or refund of Program Participation Payments and Curtailment Occurrence Payments for each such failure as follows:

Reduction of Program Participation Payment: Customer will receive reduced future Program Participation Payments or a bill debit, in an amount equal to 150% of the Program Participation Payment divided by the Maximum Number of Curtailment Events, the result of which is multiplied by the percentage by which the Customer underperformed during a Curtailment Event.

Any Customer who fails to reduce load to its Firm Power Level on three or more days within any Curtailment Season may be ineligible for this program for a period of two years from the date of the third failure.

**CURTAILMENT CANCELLATION:**

The Company reserves the right to cancel a scheduled Curtailment Event prior to the start time of such Curtailment Event. However, if cancellation occurs with less than two hours of the notification period remaining prior to commencement of a Curtailment Event, the canceled Curtailment Event shall be counted as a separate occurrence with a zero-hour duration.

**TEST CURTAILMENT:**

The Company reserves the right to request a Test Curtailment once each year and/or within three months after a Customer's failure to effect load reduction to its Firm Power Level or lower upon any Company request for curtailment. Test Curtailments do not count toward the Maximum Number of Curtailment Events. Customers will not be compensated for Test Curtailments.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC****15.09 DEMAND RESPONSE INCENTIVE****(continued)****ENERGY PURCHASE OPTION:**

At the Company's option and the Customer's request, during a Curtailment Event called for economic reasons, the customer may purchase energy above its Firm Power Level from the Company at a price per kilowatt-hour determined at the beginning of a Curtailment Event. A Curtailment Event Payment will not be paid to Customers for Curtailment Events where this option is used. Customer will not have the option to purchase energy during a Curtailment Event called for operational reasons.

**PENALTIES:**

Failure of the Customer to effect load reduction to its Firm Power Level or lower in response to any Company request for curtailment shall result in the following reduction or refund of Program Participation Payments and Curtailment Occurrence Payments for each such failure as follows:

Reduction of Program Participation Payment: Customer will receive reduced future Program Participation Payments or a bill debit, in an amount equal to 150% of the Program Participation Payment divided by the Maximum Number of Curtailment Event Hours, the result of which is multiplied by the percentage by which the Customer underperformed during a Curtailment Event Hour.

Any Customer who fails to reduce load to its Firm Power Level as described within their Customer Contract may be removed from the program and/or be ineligible for this program for a period of two years from the date of the third failure.

**CURTAILMENT CANCELLATION:**

The Company reserves the right to cancel a scheduled Curtailment Event prior to the start time of such Curtailment Event. However, if cancellation occurs with less than two hours of the notification period remaining prior to commencement of a Curtailment Event, the canceled Curtailment Event shall be counted as a separate occurrence with a zero-hour duration.

**TEST CURTAILMENT:**

The Company reserves the right to request a Test Curtailment once each year and/or within three months after a Customer's failure to effect load reduction to its Firm Power Level or lower upon any Company request for curtailment. Test Curtailments do not count toward the Maximum Number of Curtailment Events. Customers will not be compensated for Test Curtailments.

**VOLUNTARY LOAD REDUCTION:**

Customers served in this Program also will be served on the Voluntary Load Reduction Rider (Schedule VLR), subject to the paragraph entitled "Special Provisions for Customers Served on Schedule MP." A separate Contract for service on Schedule VLR is not required for customers served under this Program.

**ADDITIONAL VOLUNTARY EVENTS**

At any time while the Customer's contract is in effect, the Company may request a Customer to participate, on a voluntary basis, in additional Curtailment Events. Customers who are asked and who participate in these additional voluntary curtailments will receive Curtailment Event Payments as outlined previously in this tariff, but will not receive additional Program Participation Payments. This provision applies to all Customers whose contracts are still in force, whether or not they have participated in a number of Curtailment Events equal to their chosen Maximum Number of Curtailment Events.

At its sole discretion, the Company will decide to apply the terms of Voluntary Load Reduction or Additional Voluntary Events for a given Curtailment Event.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

**15.09 DEMAND RESPONSE INCENTIVE**

**(continued)**

**VOLUNTARY LOAD REDUCTION:**

Customers served in this Program also will be served on the Voluntary Load Reduction Rider (Schedule VLR), subject to the paragraph entitled "Special Provisions for Customers Served on Schedule MP." A separate Contract for service on Schedule VLR is not required for customers served under this Program.

**ADDITIONAL VOLUNTARY EVENTS**

At any time while the Customer's contract is in effect, the Company may request a Customer to participate, on a voluntary basis, in additional Curtailment Events. Customers who are asked and who participate in these additional voluntary curtailments will receive Curtailment Event Payments as outlined previously in this tariff, but will not receive additional Program Participation Payments. This provision applies to all Customers whose contracts are still in force, whether or not they have participated in a number of Curtailment Events equal to their chosen Maximum Number of Curtailment Events.

At its sole discretion, the Company will decide to apply the terms of Voluntary Load Reduction or Additional Voluntary Events for a given Curtailment Event.

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P.S.C. MO. No. 1  
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Original Sheet No. R-91  
Sheet No. \_\_\_\_\_

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

**15.10 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
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**15.11 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
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**15.12 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
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**15.13 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
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**15.14 RESERVED FOR FUTURE USE**

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.15 RESIDENTIAL DEMAND-SIDE MANAGEMENT****PURPOSE:**

The Residential Demand-Side Management (DSM) Programs (Programs), which consist of eight programs, are designed to encourage residential customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

**AVAILABILITY:**

Except as otherwise provided in the terms governing a particular program, these Programs are available to residential customers in KCP&L Greater Missouri Operations Company's service area being served under any residential rate schedule.

Monetary incentives are not payable to customers that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 2 portfolio, if Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

**DEFINITIONS:**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 23 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf.

Demand-Side Program Investment Mechanism (DSIM) – A mechanism approved by the Commission in Company's filing for demand-side program approval in Case No. EO-2015-0241.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive – Any consideration provided by KCP&L directly or through the Program Administrator and Program Partners, including buydowns, markdowns, rebates, bill credits, payment to third parties, direct installations, giveaways and education, which encourages the adoption of Measures.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC

**15.15 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

**(continued)**

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Program Period – The t period from April 1, 2016 through December 31, 2019, unless earlier terminated under the TERM provision of this tariff. Programs may have slightly earlier deadlines for certain activities, as noted on the Company website – [www.kcpl.com](http://www.kcpl.com).

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Company and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

**TERM:**

These tariff sheets and the tariff sheets reflecting each specific residential DSM program shall be effective from the effective date of the tariff sheets to December 31, 2019, unless an earlier termination date is ordered or approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been preapproved or installed prior to the Programs' termination will be provided to the customer.

**DESCRIPTION:**

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Home Appliance Recycling Rebate
- Whole House Efficiency
- Home Energy Report
- Income-Eligible Multi-Family
- Home Lighting Rebate
- Income-Eligible Weatherization
- Residential Programmable Thermostat

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.15 RESIDENTIAL DEMAND-SIDE MANAGEMENT****(continued)**

Measure – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

Program Administrator – The entity selected by Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner – A retailer, distributor or other service provider that Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

Program Period – The three year period from the effective date of the tariffs, unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier deadlines for certain activities, as noted on the Company website – [www.kcpl.com](http://www.kcpl.com).

Total Resource Cost (TRC) Test – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Company and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

**TERM:**

These tariff sheets and the tariff sheets reflecting each specific residential DSM program shall be effective for three years from the effective date of the tariff sheets, unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been preapproved or installed prior to the Programs' termination will be provided to the customer.

**DESCRIPTION:**

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Home Appliance Recycling Rebate
- Whole House Efficiency
- Home Energy Report
- Income-Eligible Multi-Family
- Home Lighting Rebate
- Income-Eligible Weatherization
- Residential Programmable Thermostat

CANCELLED

March 17, 2019

Missouri Public

Service Commission

EO-2019-0132; YE-2019-0157

Issued: March 16, 2016

Issued by: Darrin R. Ives,  
Vice PresidentEffective: ~~April 15, 2016~~

April 1, 2016

FILED  
Missouri Public  
Service Commission  
EO-2015-0241; YE-2016-0232

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.15 RESIDENTIAL DEMAND-SIDE MANAGEMENT****(continued)**

In addition, KCP&L Greater Missouri Operations Company residential customers have access to the Online Home Energy Audit.

Program details regarding the interaction between Company or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each program, and other details such as process flows, application instructions, and application forms will be provided on the Company website, [www.kcpl.com](http://www.kcpl.com).

**CHANGE PROCESS:**

The change process is applicable to changes in program detail regarding the interaction between Company or Program Administrators and Participants in the Programs, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between Company or Program Administrators and Participants in the Programs;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- 5) Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis);
- 6) Take timely received recommendations into account and incorporate them where Company believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate updated list of Measures and Incentive amounts in Case No. EO-2015-0241; and
- 11) Inform Customers, trade allies, Program Partners, etc.

Company will also continue to discuss and provide information on ongoing program and portfolio progress at quarterly regulatory advisory group update meetings.

Issued: March 16, 2016  
Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~  
April 1, 2016

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1st Revised Sheet No. R-99  
 Canceling P.S.C. MO. No. 1 Original Sheet No. R-99  
**KCP&L Greater Missouri Operations Company** For Missouri Retail Service Area  
**KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

**15.15 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

(continued)

**PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:**

Note that targeted energy and demand savings may be shifted between programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	<i>Incremental Annual kWh Savings Targets at Customer Side of Meter</i>					<i>Cumulative Incremental Annual Targets by Program to 12/31/2019</i>
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3	Program Plan Year 4		
				Extension 09/30/2019	Extension 12/31/2019	
Home Appliance Recycling Rebate	2,488,660	2,717,383	2,899,467	1,519,783	2,026,378	10,131,888
Whole House Efficiency	2,633,904	4,100,644	4,877,689	2,177,294	2,903,059	14,515,295
Home Energy Report	18,964,436	2,010,761	95,575	0	0	21,070,772
Home Lighting Rebate	7,069,120	8,275,736	9,943,289	4,216,798	6,322,036	31,610,181
Income-Eligible Multi-Family	3,563,748	3,318,650	3,131,880	1,669,881	2,503,570	12,517,848
Income Eligible Weatherization	143,458					143,458
Residential Programmable Thermostat	2,048,046	2,048,046	2,048,046	1,382,431	1,536,035	7,680,173
<b>TOTAL</b>	<b>36,911,372</b>	<b>22,471,220</b>	<b>22,995,946</b>	<b>10,966,188</b>	<b>15,291,077</b>	<b>97,669,614</b>
	<i>Incremental Annual kW Demand Savings Targets at Customer Side of Meter</i>					<i>Cumulative Incremental Annual Targets by Program to 12/31/2019</i>
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3	Program Plan Year 4		
				Extension 09/30/2019	Extension 12/31/2019	
Home Appliance Recycling Rebate	415	453	484	254	338	1,690
Whole House Efficiency	818	1,352	1,551	698	930	4,650
Home Energy Report	3,530	685	0	0	0	4,215
Home Lighting Rebate	708	835	1,015	427	639	3,197
Income-Eligible Multi-Family	402	446	509	254	338	1,696
Income Eligible Weatherization	53					53
Residential Programmable Thermostat	5,586	5,586	5,586	3,770	4,189	20,946
<b>TOTAL</b>	<b>11,512</b>	<b>9,357</b>	<b>9,145</b>	<b>5,374</b>	<b>6,436</b>	<b>36,447</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No.138.8 as approved in Case No. EO-2015-0241.

Issued: February 15, 2019  
 Issued by: Darrin R. Ives, Vice President

Effective: March 17, 2019

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.15 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

(continued)

**PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:**

Note that targeted energy and demand savings may be shifted between programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	<i>Expected Annual kWh Savings Targets at Customer Side of Meter</i>			<i>Sum of Annual by Program</i>
	<b>Program Plan Year 1</b>	<b>Program Plan Year 2</b>	<b>Program Plan Year 3</b>	
Home Appliance Recycling Rebate	2,488,660	2,717,383	2,899,467	8,105,510
Whole House Efficiency	2,633,904	4,100,644	4,877,689	11,612,237
Home Energy Report	18,964,436	20,975,197	21,070,772	61,010,405
Home Lighting Rebate	7,069,120	8,275,736	9,943,289	25,288,145
Income-Eligible Multi-Family	3,563,748	3,318,650	3,131,880	10,014,278
Income Eligible Weatherization	143,458			143,458
Residential Programmable Thermostat	2,048,046	2,048,046	2,048,046	6,144,138
<b>TOTAL</b>	<b>36,911,372</b>	<b>41,435,656</b>	<b>43,971,143</b>	<b>122,318,171</b>

	<i>Expected Annual kW Demand Savings Targets at Customer Side of Meter</i>			<i>Sum of Annual by Program</i>
	<b>Program Plan Year 1</b>	<b>Program Plan Year 2</b>	<b>Program Plan Year 3</b>	
Home Appliance Recycling Rebate	415	453	484	1,352
Whole House Efficiency	818	1,352	1,551	3,721
Home Energy Report	3,530	4,215	4,215	11,960
Home Lighting Rebate	708	835	1,015	2,558
Income-Eligible Multi-Family	402	446	509	1,357
Income Eligible Weatherization	53			53
Residential Programmable Thermostat	5,586	5,586	5,586	16,758
<b>TOTAL</b>	<b>11,512</b>	<b>12,887</b>	<b>13,360</b>	<b>37,759</b>

Earnings Opportunity targets are set forth in KCP&L Greater Missouri Operations Company's Schedule DSIM, Sheet No. 138.8, as approved in Case No. EO-2015-0241.

Issued: March 16, 2016  
Issued by: Darrin R. Ives, Vice President

Effective: ~~April 15, 2016~~ April 1, 2016

FILED  
Missouri Public  
Service Commission  
EO-2015-0241; YE-2016-0232

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

<b>RULES AND REGULATIONS</b> <b>ELECTRIC</b>
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**15.15 RESIDENTIAL DEMAND-SIDE MANAGEMENT**

**(continued)**

**PROGRAM COSTS AND INCENTIVES**

Costs of and incentives for the Residential DSM Programs reflected herein shall be reflected in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential rate schedules. All customers taking service under said rate schedule shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**\*\*CHANGES IN MEASURES OR INCENTIVES:**

Company may offer the Measures contained in KCP&L Greater Missouri Operations Company's filing approved in Case No. EO-2015-0241. The offering of Measures not contained within the aforesaid filing must be approved by the Commission. Measures being offered and Incentives available to customers will be listed on Company's website, [www.kcpl.com](http://www.kcpl.com). The Measures and Incentives being offered are subject to change. Customers must consult [www.kcpl.com](http://www.kcpl.com) for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2015-0241, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

\*\*The original effective date of this tariff sheet was April 1, 2016. However, due to an incorrect reference to 4 CSR 240-20.094(4), the tariff sheet was revised to remove the reference, changing the effective date to April 7, 2017. This tariff sheet shall be effective for three years from the original effective date.

Issued: March 8, 2017  
 Issued by: Darrin R. Ives, Vice President

Effective: April 7, 2017  
 1200 Main, Kansas City, MO 64105



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.15 RESIDENTIAL DEMAND-SIDE MANAGEMENT****(continued)****PROGRAM COSTS AND INCENTIVES**

Costs of and incentives for the Residential DSM Programs reflected herein shall be reflected in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential rate schedules. All customers taking service under said rate schedule shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder.

**PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

**CHANGES IN MEASURES OR INCENTIVES:**

Company may offer the Measures contained in KCP&L Greater Missouri Operations Company's filing approved in Case No. EO-2015-0241. The offering of Measures not contained within the aforesaid filing must be approved by the Commission pursuant to 4 CSR 240-20.094(4). Measures being offered and Incentives available to customers will be listed on Company's website, [www.kcpl.com](http://www.kcpl.com). The Measures and Incentives being offered are subject to change. Customers must consult [www.kcpl.com](http://www.kcpl.com) for the list of currently available Measures. Should a Measure or Incentive offering shown on Company's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2015-0241, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

Issued: March 16, 2016  
Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~  
April 1, 2016

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1 1st  
Canceling P.S.C. MO. No. 1

Revised Sheet No. R-101  
Original Sheet No. R-101

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

**Reserved for Future Use**

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Issued: April 11, 2016  
Issued by: Darrin R. Ives,  
Vice President

Effective: May 11, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS ELECTRIC
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**15.16 HOME APPLIANCE RECYCLING REBATE****PURPOSE:**

This voluntary program is designed to incentivize residential customers to remove inefficient refrigerators and freezers from the electric system and dispose of them in an environmentally safe and responsible manner.

**AVAILABILITY:**

The Home Appliance Recycling Rebate is available during the Program Period. All KCP&L Greater Missouri Operations Company customers receiving service under any residential rate schedule are eligible for this program.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and strive to attain the energy and demand savings targets. The following process will be followed to serve Participants in the program:

- Participants may schedule the appliance pickup at the Company website, [www.kcpl.com](http://www.kcpl.com).
- At the Participant's address, the Program Partner verifies the unit is eligible and removes it from the home.
- The unit is taken to the Program Partner facility and materials are recovered for recycling or disposed of in accordance with the Environmental Protection Agency's approved practices.
- Incentives are sent to Participants following the pick-up of the qualified unit.

**ELIGIBLE MEASURES AND INCENTIVES:**

Recycling-related Measures filed in Case No. EO-2015-0241 are eligible for program benefits and Incentives and may be offered for promotion during the Program Period. Appliances shall be in working order at the time of turn in and a 2001 model or older. Refrigerators or freezers must be empty, defrosted and at least 10 cubic feet. Program details and Incentives paid directly to customers or Program Partners may be found at [www.kcpl.com](http://www.kcpl.com).

**CANCELLED**  
May 11, 2016  
Missouri Public  
Service Commission  
ET-2016-0269; JE-2016-0265

Issued: March 16, 2016  
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Vice President

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EO-2015-0241; YE-2016-0232

**KCP&L Greater Missouri Operations Company**

P.S.C. MO. No. 1 Second Revised Sheet No. R-102  
Canceling P.S.C. MO. No. 1 First Revised Sheet No. R - 1 0 2  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

**15.17 WHOLE HOUSE EFFICIENCY**

PURPOSE

The Whole House Efficiency program is designed to encourage residential Customers to implement whole-house improvements by promoting home energy assessments, comprehensive retrofit services and high efficiency mechanical equipment.

AVAILABILITY

This program is available during the Program Period, and is available to any Customer receiving service under any generally available residential rate schedule offered by the Company in a structure containing four units or less. Residential customers that rent a residence must receive the written approval of the homeowner/landlord to participate in the program.

PROGRAM PROVISIONS

KCP&L Greater Missouri Operations Company will hire a Program Administrator to implement this program Options 1 and 2 of the program will be delivered jointly with Spire Energy so that eligible customers utilizing both utilities' services may receive energy savings from each respective utility. Spire Energy will enter into a contract with KCP&L Greater Missouri Operations, and KCP&L GMO will be responsible for implementing and delivering all services associated with the program. This may include Contractor/Consultant recruiting, training and certification, management of the lead generation process, installation of program measures and quality assurance including resolution of any reported customer complaints. KCP&L Greater Missouri Operations program offering is not contingent upon joint-delivery with Spire Energy.

The program consists of three options:

Option 1: Home Energy Assessment. Customer receives an in-home energy assessment and direct installation of low-cost measures. The assessment will identify potential efficiency improvements.

Option 2: Weatherization Measures. Customers that have completed a comprehensive energy audit are eligible to receive incentives for the purchase and installation of air sealing and insulation.

Option 3: HVAC Equipment. Customers are eligible to receive incentives for qualifying HVAC equipment installed by an authorized contractor. These measures will not be delivered jointly with Spire Energy.

ELIGIBLE MEASURES AND INCENTIVES

Measures filed in Case No. EO-2015-0241 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

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Issued by: Darrin R. Ives, Vice President

Effective: June 3, 2018  
1200 Main, Kansas City, MO 64105

**FILED**  
Missouri Public  
Service Commission  
EO-2015-0241; YE-2018-0150



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

### 15.17 WHOLE HOUSE EFFICIENCY

#### PURPOSE:

The Whole House Efficiency program is designed to encourage residential Customers to implement whole-house improvements to homes by promoting home energy audits, comprehensive retrofit services and high efficiency mechanical equipment.

#### AVAILABILITY:

This program is available during the Program Period, and is available to any Customer receiving service under any generally available residential rate schedule offered by the Company. Residential customers that rent a residence must receive the written approval of the homeowner/landlord to participate in the program.

#### PROGRAM PROVISIONS:

KCP&L Greater Missouri Operations Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets.

The program consists of three tiers:

**Tier 1: Home Energy Audit.** Customer receives an in-home energy audit and direct installation of low-cost measures. The audit will identify potential efficiency improvements.

**Tier 2: Weatherization Measures.** Customers that have completed Tier 1 are eligible to receive incentives for the purchase and installation of air sealing, insulation and ENERGY STAR® windows.

**Tier 3: HVAC Equipment.** Customers are eligible to receive incentives for qualifying HVAC equipment installed by a participating contractor. Customers are not required to participate in Tier 1 or 2 to participate in Tier 3.

#### ELIGIBLE MEASURES AND INCENTIVES:

Measures filed in Case No. EO-2015-0241 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at [www.kcpl.com](http://www.kcpl.com).

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Vice President

Effective: ~~April 15, 2016~~  
April 1, 2016

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October 21, 2016  
Missouri Public  
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FILED  
Missouri Public  
Service Commission  
EO-2015-0241; YE-2016-0232

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

**15.18 HOME ENERGY REPORT PROGRAM**

**PURPOSE:**

The Home Energy Report program provides residential customers with an energy report that provides a comparison of the household energy usage information with similar type customers or “neighbors.” The intention of the energy report is to provide information that will influence customers’ behavior in such a way that they lower their energy usage. This is a behavioral modification program.

**AVAILABILITY:**

The program is directed to customers currently receiving service under any residential rate schedule. KCP&L Greater Missouri Operations Company will select 132,000 customers for participation during the Program Period. The program will operate as an opt-out only program, meaning Company will select customers for participation in the program and will allow opt-out if desired. A customer choosing to opt-out of the program should contact Company to have their premise removed from the reporting group.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will deliver a turn-key program with responsibility for all aspects of customer selection, report generation, energy savings quantification, customer communications and reporting.

Additional program provisions may be found at [www.kcpl.com](http://www.kcpl.com).

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Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~  
April 1, 2016

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS ELECTRIC
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**15.19 HOME LIGHTING REBATE****PURPOSE:**

This voluntary program is designed to promote energy efficient lighting. The program incentivizes the purchase of efficient lighting by providing customers incentives on qualifying Light Emitting Diode (LED) technology.

**AVAILABILITY:**

The Home Lighting Rebate is available during the Program Period and residential customers may participate in the program by acquiring qualifying products from participating retailers. Customers receive an instant incentive at the point-of-purchase. Additionally, Company may offer lighting measures through an online store with the proper protocols to verify the Participant is a KCP&L Greater Missouri Operations Company customer and will utilize best practices for number of purchases per transaction.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and strive to attain the energy and demand savings targets.

A Program Administrator may be responsible for items such as incentive processing, rebate processing, communication with the customer to resolve application issues and status reporting associated with the program, as directed by Company.

The program uses a two-pronged approach:

1. Increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors; and
2. Creating demand through consumer awareness and understanding of the lighting technology and the benefits of energy efficiency.

Program promotions will be made available at participating retailers within Company's electric service territory. Participating Program Partners will be listed on the Company website, [www.kcpl.com](http://www.kcpl.com), with store name and location listed as well as any in-store promotions being offered.

**ELIGIBLE MEASURES AND INCENTIVES:**

Home Lighting Rebate Measures filed in Case No. EO-2015-0241 are eligible for program benefits and Incentives and may be offered for promotion during the Program Period. Eligible lighting products and Incentives paid directly to customers or Program Partners may be found at [www.kcpl.com](http://www.kcpl.com).

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Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~  
April 1, 2016



**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Missouri Retail Service Area

**RULES AND REGULATIONS**  
**ELECTRIC****15.20 INCOME-ELIGIBLE MULTI-FAMILY****PURPOSE:**

The objective of this program is to deliver long-term energy savings and bill reductions to income-eligible customers in multi-family housing. This will be achieved through directly installed energy savings measures and comprehensive retrofits. The program also distributes free CFLs to the income-eligible community through food banks and other not-for-profit organizations.

**AVAILABILITY:**

The Income-Eligible Multi-Family program is available for the Program Period to any customer receiving service under any residential rate schedule or business customers served under GS or SGS rate schedules, meeting one of the following building eligibility requirements:

- Reside in federally-subsidized housing units and fall within the federal program's income guidelines. State Low-Income Housing Tax Credit buildings will be eligible only to the extent allowed under state law.
- Reside in non-subsidized housing with income levels at or below 200% of federal poverty guidelines. Where a property has a combination of qualifying tenants and non-qualifying tenants, at least 51% of the tenants must be eligible to receive incentives for the entire building to qualify. For Income-Eligible Multi-Family properties with less than 51% qualifying tenants, the building owner will be required to verify installation of comparable qualified energy efficiency measures at their expense in all non-qualifying units. Upon verification and approval, the program may upgrade the entire building, common areas and all of the remaining eligible units with qualified energy efficiency measures.

**PROGRAM PROVISIONS:**

KCP&L Greater Missouri Operations will jointly deliver the Program with Spire Energy so that eligible customers utilizing both utilities' services may receive energy savings from each respective utility. Spire Energy will enter into a contract with KCP&L Greater Missouri Operations, and KCP&L GMO will be responsible for implementing and delivering all services associated with the Program. This may include Contractor/Consultant recruiting, training and certification, management of the lead generation process, installation of program measures and quality assurance including resolution of any reported customer complaints.

The Program Administrator will provide the necessary services to effectively implement the program, including but not limited to direct installation of low-cost measures for income-eligible homeowners and renters in multi-family housing. Comprehensive retrofits and measures will be available to the multi-family housing owner, as a custom incentive, for building and individual unit improvements. KCP&L Greater Missouri Operations program offering is not contingent upon joint-delivery with Spire Energy.

Issued: May 4, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: June 3, 2018

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

**RULES AND REGULATIONS**  
**ELECTRIC****15.20 INCOME-ELIGIBLE MULTI-FAMILY****PURPOSE:**

The objective of this program is to deliver long-term energy savings and bill reductions to income-eligible customers in multi-family housing. This will be achieved through directly installed energy savings measures and comprehensive retrofits. The program also distributes free CFLs to the income-eligible community through food banks and other not-for-profit organizations.

**AVAILABILITY:**

The Income-Eligible Multi-Family program is available for the Program Period to any customer receiving service under any residential rate schedule or business customers served under GS or SGS rate schedules, meeting one of the following building eligibility requirements:

- Reside in federally-subsidized housing units and fall within the federal program's income guidelines. State Low-Income Housing Tax Credit buildings will be eligible only to the extent allowed under state law.
- Reside in non-subsidized housing with income levels at or below 200% of federal poverty guidelines. Where a property has a combination of qualifying tenants and non-qualifying tenants, at least 51% of the tenants must be eligible to receive incentives for the entire building to qualify. For Income-Eligible Multi-Family properties with less than 51% qualifying tenants, the building owner will be required to verify installation of comparable qualified energy efficiency measures at their expense in all non-qualifying units. Upon verification and approval, the program may upgrade the entire building, common areas and all of the remaining eligible units with qualified energy efficiency measures.

**PROGRAM PROVISIONS:**

Company will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program, including but not limited to direct installation of low-cost measures for income-eligible homeowners and renters in multi-family housing, as well as installation of lighting measures in multi-family common areas at no cost to the customer in the multi-family housing. Comprehensive retrofits and measures will be made available to the multi-family housing owner as custom incentive, for building, non-lighting common area and individual unit improvements.

Additional program provisions may be found at [www.kcpl.com](http://www.kcpl.com).

**ELIGIBLE MEASURES AND INCENTIVES:**

Income-Eligible Measures filed in File No. EO-2015-0241 are eligible for program benefits and incentives and may be offered for promotion during the Program Period. Eligible Measures and Incentives directly paid to customers may be found at [www.kcpl.com](http://www.kcpl.com).

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Issued by: Darrin R. Ives,  
Vice President

Effective: ~~April 15, 2016~~  
~~April 1, 2016~~

**For Missouri Retail Service Area**

**KCP&L Greater Missouri Operations Company  
KANSAS CITY, MO 64106**

**RULES AND REGULATIONS  
ELECTRIC**

15.20 INCOME-ELIGIBLE MULTI-FAMILY (Continued)

Additional program provisions may be found at [www.kcpl.com](http://www.kcpl.com).

**ELIGIBLE MEASURES AND INCENTIVES:**

Income-Eligible Measures filed in File No. EO-2015-0241 are eligible for program benefits and Incentives and may be offered for promotion during the Program Period. Eligible Measures and Incentives directly paid to customers may be found at [www.kcpl.com](http://www.kcpl.com).

Issued: May 4, 2018  
Issued by: Darrin R. Ives, Vice President

Effective: June 3, 2018

**KCP&L GREATER MISSOURI OPERATIONS COMPANY**

**P.S.C. MO. No.** 1 1<sup>st</sup> Revised Sheet No. R-106  
Canceling P.S.C. MO. No. 1  Original Sheet No. R-106  
For Missouri Retail Service Area

RULES AND REGULATIONS ELECTRIC
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15.21 RESERVED FOR FUTURE USE

CANCELLED  
October 7, 2019  
Missouri Public  
Service Commission  
EN-2020-0064; JE-2020-0046

FILED  
Missouri Public  
Service Commission February 22, 2017  
ER-2016-0156; YE-2017-0068

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Effective: ~~December 22, 2016~~  
1200 Main, Kansas City, MO 64105

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS  
ELECTRIC

**15.21 INCOME-ELIGIBLE WEATHERIZATION**

**PURPOSE:**

This voluntary program is intended to assist residential customers in reducing their energy usage by weatherizing the homes of qualified customers.

**AVAILABILITY:**

This program is available for Program Plan Year 1 of the Program Period to any customer currently receiving service under any residential rate schedule for a minimum of one year prior to completion of an application for weatherization assistance and who also meets the additional customer eligibility requirements defined in the agreement between KCP&L Greater Missouri Operations Company and the Social Service Agency.

**PROGRAM PROVISIONS:**

The program will be administered by Missouri-based Social Service Agencies that are directly involved in qualifying and assisting customers under this program.

Program funds cannot be used for administrative costs except those incurred by the Social Service Agency that is directly related to qualifying and assisting customers under this program. The amount of reimbursable administrative costs per program year shall not exceed 13% of the total program funds that are utilized by the Social Service Agency within a program year, as defined in the agreement between Company and the Social Service Agency.

The total amount of grants offered to a qualifying customer will be defined in the agreement between Company and the Social Service Agency using established criteria for Income-Eligible Weatherization. The average expenditure per customer in each program year shall not exceed the Adjusted Average Expenditure Limit for weatherization determined by the U.S. Department of Energy (DOE) that is applicable for the month that the weatherization is completed.

**CUSTOMER ELIGIBILITY:**

The Social Service Agency will determine an Applicant's eligibility for Income-Eligible Weatherization using the following criteria: the customer's household earnings meet the low income guidelines for weatherization specified by the DOE for the number of persons in the residence, the residence must have energy consumption greater than 3,000 kWh per year, the customer has received electric service from Company for a minimum of one year to completion of an application and other eligibility requirements defined in the agreement between Company and the Social Service Agency.

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Vice President

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KCP&L Greater Missouri Operations Company  
KANSAS CITY, MO 64106

For Missouri Retail Service Area

RULES AND REGULATIONS  
ELECTRIC**15.22 RESIDENTIAL PROGRAMMABLE THERMOSTAT****PURPOSE:**

The voluntary Programmable Thermostat Program is intended to help reduce system peak load and thus defer the need for additional capacity. The program accomplishes this by cycling the Participants' air conditioning unit(s) or heat pump(s) temporarily in a KCP&L Greater Missouri Operations Company coordinated effort to limit overall system peak load.

**AVAILABILITY:**

The program is available for the Program Period to any customer currently receiving service under any residential rate schedule. Customers must also have adequate paging and/or radio coverage or constantly connected, Wi-Fi enabled internet service and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Residential property owner's (owner occupant or landlord for a rental property) permission is required to participate. The Company reserves the right to limit program participation.

**CONTROLS AND INCENTIVES:**

Participants will receive a free programmable thermostat that can be controlled via radio or Wi-Fi signals sent to the unit by Company or its assignees. If customers have a Wi-Fi enabled programmable thermostat designated as compatible with Company and/or its assignee's communication network, the customer may elect to enroll their thermostat into the Program. During a curtailment event, Company or its assignee will send a radio or Wi-Fi signal to the thermostat that will cycle the Participant's air conditioning unit. Participants may also receive additional monetary incentives to participate in the program, pursuant to the Program's parameters as shown on the Company website and/or Program enrollment portal. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency.

**CYCLING METHODS:**

Company may elect to cycle Participants' air conditioning units either by raising the thermostat setting two to four degrees during the curtailment event, or by directly cycling the compressor unit.

**NOTIFICATION:**

Company will notify Participants of a curtailment event via a website and/or on the thermostat or via push notification to their smart phone. The notification can occur prior to or at the start of a curtailment event.

**CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

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FILED  
Missouri Public  
Service Commission  
EO-2015-0241; YE-2018-0150

**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS ELECTRIC
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Issued: March 16, 2016  
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Vice President

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&amp;P and MPS

RULES AND REGULATIONS  
ELECTRIC**15.22 RESIDENTIAL PROGRAMMABLE THERMOSTAT****(continued)****CURTAILMENT LIMITS:**

KCP&L Greater Missouri Operations Company may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by Company or its assignees. Company may call a maximum of one curtailment event per day per Participant, lasting no longer than four (4) hours per Participant. Company is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

**CURTAILMENT OPT OUT PROVISION:**

A Participant may opt out of any air conditioning cycling curtailment event during the Curtailment Season by notifying Company at any time prior to or during a curtailment event and requesting to be opted out. Participant may opt out of an ongoing event via their smart phone or the thermostat itself. Notification must be communicated to Company by using Company's website ([www.kcpl.com](http://www.kcpl.com)) or by calling Company at the telephone number provided with the air conditioner cycling agreement.

**NEED FOR CURTAILMENT:**

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain Company's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price.

**CONTRACT TERM:**

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, if the thermostat was provided free of charge to the Participant, the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with the Company or its assignees to be removed from the program. However, so long as the agreement to participate in the Program is in force, Company will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant has the Company provided thermostat and leaves the program prior to the end of the initial contract, Company will have 60 days thereafter to remove the thermostat and/or other control equipment; otherwise, it becomes the Participant's property.

Company will also have a separate Customer Program Participation Agreement outlining Customer and Company responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

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**KCP&L Greater Missouri Operations Company**  
**KANSAS CITY, MO 64106**

For Territory Served as L&P and MPS

RULES AND REGULATIONS ELECTRIC
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**15.23 ONLINE HOME ENERGY AUDIT**

**PURPOSE:**

This program provides residential customers access, through [www.kcpl.com](http://www.kcpl.com), to analyze the energy efficiency of their homes, educational materials regarding energy efficiency and conservation, and information on KCP&L Greater Missouri Operations Company's other demand-side management programs.

**PROGRAM PROVISIONS:**

This energy efficiency program is considered educational. Additional details are available at the Company website, [www.kcpl.com](http://www.kcpl.com).

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