

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

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3rd Revised Sheet 15.1
Replacing 2nd Revised Sheet 15.1

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5. ORDERING FOR SWITCHED AND SPECIAL ACCESS SERVICE-(Continued)

5.2 Access Order-(Continued)

(RT) For Operator Call Processing, the customer must specify the FGD or BSA-D switched Access Service that will be used to transfer calls from the OSS tandem to the access customer.

(RT)

(CP) The customer must also specify the specific LATAs where the customer desires Operator Call Processing and whether Inward Assistance is to be provided. In addition, the customer shall specify whether or not operator functionality, coin station control or both are to be provided by the customer.

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17. OPERATOR SERVICES

Operator Service is provided to customers from Telephone Company Operator Service System (OSS) locations.

17.1 Operator Call Processing

(RT) Operator Call Processing (OCP) is deployed at all Southwestern Bell Telephone Company (Telephone Company) end offices in a Local Access and Transport Area (LATA). The OSS Tandem locations are provided in Volume 4 of the Southwestern Bell Interexchange Customer Information Handbook.

(CT) 17.1.1 Reserved for Future Use

(RT)

(RT)

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17. OPERATOR SERVICES-(Continued)

17.2 Manner of Provisioning-(Continued)

- B. When the OSS Tandem also functions as the Message Toll Service (MTS) Access Tandem, the customer may combine OCP traffic with its MTS Switched Access traffic between the OSS Tandem and the customer's premises provided the trunk group has the same signaling and routing requirements as specified for Operator Transfer or Inward Assistance. However, OCP traffic may not be combined with MTS Switched Access traffic if the customer provides operator functionality or coin station control.

(RT) 17.2.1 Reserved for Future Use

(RT)

(RT)

ACCESS SERVICES

17. OPERATOR SERVICES-(Continued)

17.2 Manner of Provisioning-(Continued)

17.2.2 Signaling

(RT)

|

(RT)

(CT) A. For Inward Assistance, the Telephone Company will provide Equal Access Signaling for FGD or BSA-D service.

(CT) B. Signaling specifications for OCP Service are set forth in Technical Reference TR-TSY-*000271.

17.2.3 Design Layout Report

Upon request, the Telephone Company will provide to the customer the make-up of facilities and services provided from the customer's premises to the OSS Tandem. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided at no charge and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

17.2.4 Design Blocking

Trunks between the customer's premises and the OSS Tandems will follow the normal FGD or BSA-D blocking criteria as set forth in Section 6 of Tariff FCC No. 73. The Telephone Company will perform routine measurement functions to inform the customer that an adequate number of transmission paths are in service to meet the normal FGD or BSA-D design blocking levels.

17.2.5 Acceptance Testing

Acceptance testing for OCP will be provided as set forth in Section 6 of Tariff FCC No. 73. Testing capabilities for FGD or BSA-D services utilized in conjunction with OCP will be provided as set forth in Section 6 of Tariff FCC No. 73.

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17. OPERATOR SERVICES-(Continued)

17.5 Rate Regulation

17.5.1 Description and Application of Rates and Charges

(CT) A. Reserved for Future Use

(RT)

(RT)

B. Inward Assistance

The Inward Assistance flat-rate charges are specific to the operator function performed and are applied per attempt. In addition to including all operator work time and equipment necessary to perform the requested operator function, these charges also include the recurring traffic-sensitive usage costs associated with premium Switched Access Service. The specific charges for Inward Assistance shown below:

(1) Operator Assistance - applicable per Operator Assistance attempt.

Recurring Switched Access rates including CCL charges are not applicable for Inward Assistance. Nonrecurring Switched Access charges are applicable as specified in Section 6, Paragraphs 6.10 and 6.11, preceding.

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17. OPERATOR SERVICES-(Continued)

17.5 Rate Regulation-(Continued)

17.5.2 Rates and Charges

| | | <u>USOC</u> | <u>Recurring Rate</u> |
|--------------|-----------------------------------|-------------|---------------------------|
| (CT) (RT) | (A) Reserved for Future Use | | |
| | (B) Inward Assistance Per Attempt | | |
| | (1) Operator Assistance | ZZUOH | \$0.22 |

(RT)