

Telcam Telecommunications of the Americas, Inc. 1001 E. Southmore, Suite LL100 Pasadena, TX 77502

April 18, 2000

To Whom It May Concern:

This letter is to inform you that Telcam has recently moved. Please send all future correspondence to the following addresses:

1001 E. Southmore, Suite LL100 Pasadena, TX 77502

P.O. Box 58473 Houston, TX 77258

Also, the following people no longer work with Telcam, please **DELETE** them as your contacts.

Terry Miller

President

Joe Wiggins

Secretary/Treasurer/Vice President

Gina Barker

Regulatory

Lynette Luper

Bookkeeper

Marisa McKinney will be your new regulatory contact for Telcam. Please contact me at (281) 333-3223 if you have any questions. Thank you for your attention to this matter.

Sincerely,

Rosana Gomez

Administrative Assistant

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TELCAM, INC 1322 Space Park Dr. Suite#C101 Houston, TX 77058 PHONE: (281) 333-3223 (877) 483-5226 FAX: (281) 335-7921 www.telcam.com

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MISSOURI Public Service Commission

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

TELCAM, TELECOMMUNICATIONS COMPANY OF THE AMERICAS, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by TELCAM, Telecommunications Company of the Americas, Inc. (TELCAM) within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at TELCAM's principal place of business.

TELCAM operates as a competitive telecommunications company within the State of Missouri pursuant to Case No. TA-95-238.

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William T. Miller, President TELCAM, Telecommunications Company of the Americas, Inc. 901 Rosenberg Galveston, Texas 77550

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Sheets 1 through 17 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original

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WAIVER OF RULES AND REGULATIONS

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Pursuant to Case No. TA-95-238, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.270 Property valuation.
Section 392.280 Depreciation rates.
Section 392.290 Issuance of stocks and bonds.
Section 392.310 Issuance of stocks and bonds.
Section 392.320 Issuance of stocks and bonds.
Section 392.330 Issuance of stocks and bonds.
Section 392.340 Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-32.030(1)(B)	Exchange boundary maps.
4 CSR 240-32.030(1)(C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within state.
4 CSR 240-32.050(3-6)	Telephone directories.
4 CSR 240-32.070(4)	Coin telephones.
4 CSR 240-33.030	Inform customers of lowest priced service.

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Section 3 - Descriptions of Service	
Section 4 - Rates	

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TD-03-333
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TARIFF FORMAT

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- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8.
- C. <u>Paragraph Numbering Sequences</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).1.

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EXPLANATION OF SYMBOLS

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The following are the only symbols used for the purposes indicated below:

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C - To signify changed regulation

D - Delete or discontinue

I - Change resulting in an increase to a customer's bill

M - Moved from another tariff location

N - New

R - Change resulting in a decrease to a customer's bill

T - Change in text or regulation but no change in rate or charge

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

COMPANY - TELCAM, Telecommunications Company of the Americas, Inc., a Texas corporation.

MPSC - Missouri Public Service Commission.

CUSTOMER - A person or legal entity that subscribes to the services provided by TELCAM and is responsible for the payment of charges and compliance with tariff regulations.

INTERLATA CALL - Any call that originates in one LATA and terminates in a different LATA.

INTERSTATE CALL - Any call that originates in one state and terminates in another.

INTRALATA CALL - Any interexchange call that originates and terminates in the same LATA.

INTRASTATE CALL - Any call that originates and terminates within the same state.

LATA - Local Access Transport Area is a geographic boundary within which the LEC provides communications services. Multiple LECs may provide services within the same LATA.

LOCAL EXCHANGE CARRIER (LEC) - The serving telephone company providing local services to subscribers. This company may also provide some of the following services: LATA wide long distance, voice and data private lines, custom calling services and billing and collection services.

TELCAM - TELCAM, Telecommunications Company of the Americas, Inc. or "the Company."

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SECTION II - RULES AND REGULATIONS

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2.1 Undertaking of Company

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The Company's services are furnished for communications originating and terminating within the State of Missouri under the terms of this tariff.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.2.2 Pursuant to Commission-approved procedures, the Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff

2.3 Liabilities of the Company

2.3.1 Liability of the Company

The Company shall not be liable for loss or damage sustained by reason of failure in or breakdown of facilities of third parties not under its control. In no event shall the Company's liability for any failure, breakdown, or interruption in services exceed the charges applicable under this tariff of such service.

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The Company shall not be liable and shall be indemnified and saved harmless by any Customer, end user, or other entity from all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any Customer, end user, or other entity for any personal injury to, or death of, any person or persons and for any loss, damage, defacement or destruction of the premises of any Customer, end user or any other entity or any other property

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whether owned or controlled by the Customer, end user, or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the Customer, end user, or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by the Company which is not the direct result of the Company's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of the Company.

The Company shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, lightning, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, any failure of local exchange company lines or delays caused by the local exchange company or the Customer or end-user, and any law, order, regulation or other action of any governing authority or agency thereof.

The Customer is required to notify the Company of any changes to Customer's equipment, including software controlling the equipment's function. The Company is not liable for interruptions in service caused by Customer's failure to notify the Company prior to any change.

2.3.2 Overpayment

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The Company shall remit any overpayment to Customers under the following circumstances: (1) through the Company's normal internal auditing practices, The Company discovers the overpayment; and (2) Customer submits a written claim, which with substantiating evidence supplied by Customer, the Company is able to verify.

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Disclaimer of Warranties 2.3.3

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Except as expressly provided in this tariff, the Company makes no understanding, agreements, representations or warranties, expressed or implied (including any regarding the merchantability or fitness for a particular purpose).

2.4 Payment and Billing

- 2.4.1 Bills for service will be rendered monthly to each Customer. Payment terms and deadlines established by the LEC rendering the Customer's bill.
- Customer is responsible for the payment of bills 2.4.2 for all calls or services, including any calls or services:
 - (a) Originated at the Customer's number(s),
 - Accepted at the Customer's number(s) (e.g., (b) Collect Calls),
 - Billed to the Customer's number via Third (c) Number Billing, if the Customer is found to be responsible for such call or service,
 - Billed to the Customer's number via the use of a Calling Card or the use of a special billing number, or
 - Incurred at the request of the Customer.
- 2.4.3 In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action within 60 days of the disputed bill's billing date.

First, the Customer may request, and the (a) Company will perform, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely

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basis or the service may be subject to disconnection).

(b) Second, if there is still disagreement about the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Missouri Public Service Commission for its investigation and decision.

The address of the Commission is:

Missouri Public Service Commission Harry S. Truman State Office Bldg., Floor 5A 301 W. High Street Jefferson City, MO 65101

2.5 <u>Discontinuance of Service</u>

- 2.5.1 Service will be provided to Customer until cancelled by Customer in writing or until cancelled by the Company as set forth below.
- 2.5.2

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Service must be paid for by Customer on a timely basis and may not be used for any unlawful purpose. In the event of non-payment of any sum due the Company by Customer, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or any other violation of the Communications Act of 1934, as amended, or of the Rules and Regulations of the Federal Communications Commission or this state, the Company may either temporarily deny service or terminate Customer's service.

- 2.5.3 Denial of Service Not Requiring Advance Notice. The Company may discontinue service without prior notice for any of the following reasons:
 - (i) Unauthorized Use of Service. Customer's unauthorized use of service by any method which causes hazardous signals over the network.

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- (ii) Illegal Use of Service. Customer's use of service in a manner to violate the law.
- Denial of Service Requiring 10 Days' Advance 2.5.4 Notice. the Company may deny service for any of the following reasons provided it has notified the Customer of its intent, in writing, to deny service and has allowed the Customer a reasonable time of not less than 10 days, or as otherwise specified in these regulations, in which to remove the cause for denial:

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- with (i) Non-compliance Regulations. For violation of or non-compliance with regulations of the Missouri Public Service Commission, or for violation of or noncompliance with this Tariff.
- public Service Commission (ii) Failure on Contractual Obligations. failure of the Customer to fulfill its contractual obligations for service or facilities subject to regulation by this State.
 - (iii) Non-payment of Bill.
 - 2.5.5 For non-payment of any bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the Customer written notice of its intent to deny service if settlement of his or her account is not made and provided the Customer has at least 5 excluding Sundays and holidays in which to make settlement before his or her service is denied.
 - 2.5.6 Except in cases where a prior promise to pay has been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company shall not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.

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TELCAM, Telecommunications Company of the Americas, Inc.

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	Public Service Commission Circumstances Beyond Company's Control. The
2.5.7	Circumstances Beyond Company's Control. The
	Company reserves the right to discontinue service or cancel an application for service without liability upon written notice when necessitated by conditions beyond its control.

- 2.5.8 Customers wishing to cancel any service under this tariff shall notify the Company in writing at least 30 days prior to such cancellation.
- 2.5.9 A Customer's service may be restored following the correction of the basis for termination. In addition to the payment of any deposit and/or outstanding amounts owed the Company, any reconnection charge may be assessed by the Customer's LEC.
- 2.6 <u>Customer Application for Service</u>

Customers must sign one of the Company's order forms before service will be provided.

2.7 Contracts or Agreements

None in effect.

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2.8 <u>Special Information Required on Forms</u> Fublic Secure Commission Missour None other than information in forms provided under Rule 2.6.

2.9 Establishment and Re-establishment of Credit

The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order. These shall not in themselves obligate the Company to provide services or to continue to provide service, if a later check of applicant's credit record or payment history is, in the opinion of the Company, contrary to the best interest of the Company.

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2.10 Deposits and Advance Payments

The Company does not require Customer deposits.

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2.11 Notices

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Any notice the Company gives to a Customer will be written notice mailed to the Customer's billing address or to such address as may be subsequently given by the Customer to the Company.

2.12 Temporary Service

Temporary service or service to speculative projects will be provided if available and consistent with the best interest of the Company. Rates and conditions for such service will be those published in this tariff schedule. Any Customer paying the normal subscription fees shall be eligible to utilize the service.

2.13 Continuity of Service

In the event of foreknowledge of an interruption of service for a period exceeding two hours, the Customers will be notified in writing, by mail, at least one week in advance.

2.14 Employee Service

The Company does not have a special service for employees.

2.15 Customer Service

Customers with service, billing or other inquiries may contact the Company by calling the Company's toll-free Customer Service number -- (800) 460-4491. Calls are answered from 8:00 A.M. to 5:00 P.M. C.S.T. Monday through Friday.

Customer Service may also be contacted by writing: TELCAM, 901 Rosenburg, Galveston, Texas 77550.

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SECTION III - DESCRIPTION OF SERVICES

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1+ Long Distance Service

Public Service Commission A direct-dialed long distance service that is available to residential and business Customers. This service allows Customers to place direct dialed long distance calls to terminating locations within the state. Service is available on a full time basis, 24 hours a day, seven days a week. Calls are placed by dialing "1" and the destination telephone number, including the area code. Service is available only in equal access areas. Calls are billed in one minute

800 Service 3.2

increments.

This service is available to all residential and business Customers in equal access areas and permits the caller to use an 800 number to call a party within the state, at no charge to the caller. Calls are billed to the called party in one minute increments.

Travel Card Service

A flat-rated service which allows Customers, when away from home or their place of business, to charge a long distance call to a travel card issued by the Company. To bill a call to their travel card, Customers dial an 800 number and authorized account code before dialing the number of the called party. Calls are billed in one minute increments. The Company will replace lost or stolen cards quickly and at no charge to the Customer.

Debit Card Service 3.4

> A prepaid card service that provides an outbound voice grade communications service for calls billed to the debit card. Customers are provided an 800 number and account number. A flat, per minute charge applies to the call and the charge for the call is deducted from the Customer's debit record/account as the call progresses. Charges for calls are based on one minute increments.

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SECTION IV - RATES

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4.1 1+ Long Distance Service

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\$.22/minute, regardless of time of day or day of week.

4.2 <u>800 Service</u>

\$.29/minute, regardless of time of day or day of week.

4.3 Travel Card Service

\$.29 per minute, regardless of time of day or day of week.

4.4 Debit Card Service

\$.60 per minute, regardless of time of day or day of week.

4.5 <u>Directory Assistance</u>

\$.75 per call, regardless of time of day or day of week.

4.6 Operator Service

TELCAM does not provide operator services to its Customers.

4.7 Monthly Service Fee

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\$2.92 per month, per customer.

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4.8 <u>Taxes and Surcharges</u>

In addition to the charges specifically mediaining to the Company's services, certain federal, state, and local surcharges, taxes and fees will be applied. These surcharges, taxes and fees are calculated based upon the amount billed to the end user for the Company's intrastate services.

4.9 Timing of Usage

4.9.1 Chargeable time begins when connection is established between the calling station and the

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called station, and ends when the calling station "hangs up." If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

4.9.2 For billing purposes, chargeable time is measured in sixty second increments.

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