

WAIVER OF STATUTES AND COMMISSION RULES

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Pursuant to Law, the application of the following Missouri statutes and Public Service Commission rules have been waived for the Company:

A. Statutes

- 392.210.2 Accounting requirements (system of accounts) (N)
- 392.240.1 Reasonableness of rates (N)
- 392.270 Accounting requirements (valuation of property) (N)
- 392.280 Accounting requirements (depreciation/accounts) (N)
- 392.290 Issuance of Stocks, Bonds and Other Indebtedness
- 392.300 Transfer of Property
- 392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness
- 392.320 Certificate of Approval for Dividends
- 392.330 Accounting for Disposition of Proceeds
- 392.340 Reorganization

WAIVER OF STATUTES AND COMMISSION RULES

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B. Rules

- 4 CSR 240-3.520 Applications to sell or transfer assets
- 4 CSR 240-3.525 Applications to merge or consolidate
- 4 CSR 240-3.530 Applications to issue stocks, obtain loans
- 4 CSR 240-3.535 Applications to acquire stock
- 4 CSR 240-3.545(8)(C) Listing of Waivers in Tariff
- 4 CSR 240-3.550 Telco Records and Reports (except (5)(B), (D) and (E))
- 4 CSR 240-3.555 Residential Customer Inquiries
- 4 CSR 240-3.560 Procedure for Ceasing Operations
- 4 CSR 240-10.020 Depreciation Records
- 4 CSR 240-30.020 Residential Telephone Underground Systems
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-32.010 General Provisions
- 4 CSR 240-32.040 Metering, Inspections and Tests
- 4 CSR 240-32.050 Customer Services
- 4 CSR 240-32.060 Engineering and Maintenance (M)
- 4 CSR 240-32.070 Quality of Service (M)
- 4 CSR 240-32.080 Service objectives and surveillance levels
- 4 CSR 240-32.090 Connection of Equipment and Inside Wiring
- 4 CSR 240-32.100 Provision of Basic Local and Interexchange Services
- 4 CSR 240-32.130-170 Prepaid Calling Cards (except 32.140 and 32.150(1))
- 4 CSR 240-32.180-190 Caller ID blocking requirements
- 4 CSR 240-33.010 Service and Billing Practice General Provisions
- 4 CSR 240-33.040 Billing and Payment standards
- 4 CSR 240-33.045 Clear identification and placement of charges on bills (M)
- 4 CSR 240-33.050 Deposits
- 4 CSR 240-33.060 Residential Customer Inquiries
- 4 CSR 240-33.070 Discontinuance of service
- 4 CSR 240-33.080 Disputes by Residential Customers
- 4 CSR 240-33.090 Settlement agreements with residential customers
- 4 CSR 240-33.130 Operator service requirements
- 4 CSR 240-33.140 Payphone requirements (except (2))
- 4 CSR 240-33.150 "Anti-slamming" requirements
- 4 CSR 240-33.160 Customer Proprietary Network Information

## GENERAL RULES AND REGULATIONS

### 3. General Rules and Regulations (Cont'd)

#### 3.7 Establishment and Maintenance of Credit (Cont'd)

##### B. Deposits and Guarantees of Payment - Business Service (Cont'd)

4. Service may be discontinued for failure to furnish a suitable deposit as outlined in Section 3.9(D) hereafter.
5. Any balance of the amount deposited and credited to the customer's account is returned to the customer at the termination of the contract, or it may be returned at any time previous thereto at the option of the Company when it is deemed that the customer has established satisfactory credit.

#### 3.8 Billing and Collection Standards

##### A. Billing Standards

1. Bills for telephone service are issued monthly, and are due when rendered. Generally, monthly recurring charges are billed in advance. The Company shall render a bill during each billing period except when there is a zero balance.
2. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.
3. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration.
4. Customers electing to receive an electronic bill statement in lieu of a mailed copy and also electing to pay their bill with an automatic bank draft or an automatic credit/debit card payment will receive a \$1.00 credit each month.\*

(R)

##### B. Collection Standards

1. Residential subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Company, an authorized collection agency, or by mail.

\* The rate for this service is for informational purposes only.

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James Sherburne  
General Manager  
718 S West Street  
Green City, MO 63545

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**LOCAL EXCHANGE SERVICE**

4. Local Exchange Service (Cont'd)

4.6 Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and includes local calling within and between all Northeast Missouri Rural Telephone Company exchanges without incurring a toll charge.

A.	<u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>	
		All Exchanges	
	Business one-party	\$15.00	
	Residence one-party	\$14.00	(I)

B.	<u>Multi-Line Hunt Service</u> In addition to Local Exchange Service	<u>Monthly Rate</u> No Charge
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C. Extended Area Service  
 Exchanges where calls can be made from one exchange to another specific exchange, the following additional charges will be billed in the local service rate.

		<u>Monthly Rate Per Line</u>	
		<u>Queen City</u>	<u>Luray</u>
	Business	\$0.50	\$0.65
	Residence	\$0.25	\$0.65

D. DS1 Channel Service (T)  
 A service where up to 24 channels are provided between an end user and the switch using DS1 (1.544 Mbps) facility. The end user must provide the channelization equipment.

		<u>Monthly Rate Per Channel</u>	
		All Exchanges	
	Business	\$15.00	

Note: Rates shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission. (T)

**OPTIONAL SERVICES AND FEATURES**6. Optional Services and Features6.1 Custom Calling Services

The Company will offer custom calling services to all their subscribers as an enhancement to their local exchange service. Descriptions and rates for special calling services are as follows:

A. Feature Descriptions	<u>Monthly Rate</u>
1. Call Waiting: Provides a signal for customer using the telephone when another call is being attempted to his number. The customer can hold the original call to answer the incoming call.	None (D)
2. Cancel Call Waiting: Offered as an enhancement to the feature call waiting.	None (T)
3. Call Forwarding: Permits all calls to a customer to be routed to another dialable number, predetermined and activated by the customer.	None (D)
4. Three Way Calling: Allows the addition of a third number to a connection between two numbers without the assistance of an operator.	None (D)
5. Speed Calling 8: Permits customers to call other telephone numbers dialing a code rather than an entire telephone number. Capacity is eight numbers dialable per each service line.	None (D)
6. Speed Calling 30: Permits customers to call other telephone numbers by dialing a code rather than an entire telephone number. Capacity is 30 numbers dialable for each service line.	None (D)

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.1 Custom Calling Services (Cont'd)

A. Feature Descriptions (Cont'd)

	<u>Monthly Rate</u>
8. Distinctive Ringing: Allows a customer using two numbers on a single access line to distinguish which of the two numbers is being called.	\$1.00
9. Ring Again: Allows a customer who reaches a busy station to receive a special ring indicating that a previously busy line has become idle within a prescribed time period.	\$1.00
10. Warm Line: Allows a customer to program a predetermined number to be dialed automatically after the telephone has remained off hook for a period of 30 seconds, and dial tone has not been broken.	\$1.00
11. Pin Number Dialing: Allows the customer to block all 1+, 0+ and 0- calls unless the subscriber's own personal pin number is entered when making the call. To place a toll call a pin number must be dialed before the 1+, 0+ or 0- number can be successfully dialed.	\$2.00

(D)  
(D)  
(T)

Pin Number Dialing is available only in exchanges where switches are equipped to provide the service.

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**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.1 Custom Calling Services (Cont'd)

HOLD FOR FUTURE USE

(T)  
(D)

(D)

**OPTIONAL SERVICES AND FEATURES**

6. Optional Services and Features (Cont'd)

6.2 CLASS Service

Custom Local Area Signaling Services (CLASS): Provide end-user services that allow the customer more control over incoming and outgoing calls based on Signaling System 7 (SS7) Hardware and Software. Services are offered where technically feasible and may be available on both an intra- or inter-exchange basis.

CLASS Services may be provided on individual lines, private branch trunks and key business lines, but will not be provided in conjunction with payphone service.

A. Standard Class Features that require Monthly Recurring Charges:

- 1. Caller ID: allows the called party to view the number and name calling through customer premises equipment designed to receive and thus display calling party's name and number. Special customer equipment is required for this feature.

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Name and number delivery for calls originating from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Telephone names and numbers transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. Caller ID customers failing to comply with any of these conditions will have their service terminated.

Monthly Rate

Caller ID service can be ordered by subscribers and includes name and number identification, along with some of the enhancing optional features.

None (D)

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