

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Revised Sheet 1  
Replacing Original Sheet 1

(CT)PUBLIC TELEPHONE CARD READER SERVICE

36.1 GENERAL

**RECEIVED**  
MAR 20 1986  
Public Service Commission

(CT) 36.1.1 Public Telephone Card Reader Service is an exchange station installed at the Company's initiative, or at its option, at a location chosen or accepted by the Company as suitable and necessary to the general public. Public Telephone Card Reader Service consists of a Telephone Company-provided coin/coinless or coinless instrument with a slot for insertion of credit cards, a line to the serving end office, end office features, a call processor and facilities to connect the processor to the end office switch and, in the case of coin instruments, a coin slot to allow for coin operation.

(CT) 36.1.2 Public Telephone Card Readers provide single button access to participating long distance providers and Telephone Company approved commercial credit card billing. Public telephone users of these instruments will have the ability to originate local and long distance calls. All intrastate, intraLATA calls attempted by utilizing a Telephone Company approved commercial credit via an unauthorized carrier will not be allowed.

(CT) 36.1.3 Public Telephone Card Readers are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the Public Telephone Card Readers are located have subscribed or shall subscribe to such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The Public Telephone Card Reader sets are supplemental to such subscribers' telephones, and Public Telephone Card Reader telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise these telephone numbers.

(CT) 36.1.4 As an enhanced Public telephone service, the following features are provided with this service:

- (AT) - Public, magnetic stripe card reader, coin/coinless or coinless station
- (AT) - Single button, auto-dialing carrier selection (IC logos on buttons)
- (AT) - Ability to reach participating long distance providers via Feature Groups A, B, C, D
- (AT) - Touch-Tone keypad
- (AT) - Voice prompts to instruct users
- (AT) - A sign with dialing instructions for all types of calls
- (AT) - Selective Class of Call Screening
- (AT) - Incoming call denial (optional)
- (CT) - Denial of 1+ calling without Telephone Company approved credit card or carrier selection
- (AT) - Fraud reduction through limited credit card verification
- (AT) - Clearing house for rating and billing services
- (AT) - Coin Telephone Service functions with coin capable sets

**CANCELLED**

OCT 7 1988  
BY 2nd R.S. #1  
Public Service Commission  
MISSOURI

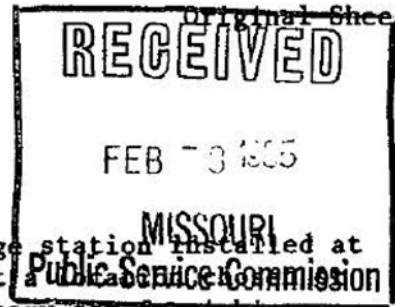
**FILED**  
MAY 29 1986  
Public Service Commission

Issued: MAR 20 1986

Effective: ~~APR 21 1986~~ MAY 29 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

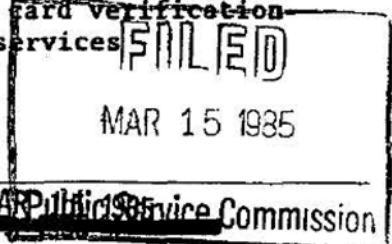


(NR)CREDIT CARD CALLER\* SERVICE

36.1 GENERAL

- 36.1.1 CREDIT CARD CALLER (CCC) Service is an exchange station installed at the Company's initiative, or at its option, at a Public Service Commission accepted by the Company as suitable and necessary for furnishing service to the general public. CCC Service consists of a Telephone Company-provided coinless instrument with a slot for insertion of credit cards, a line to the serving end office, end office features, a call processor and facilities to connect the processor to the end office switch.
- 36.1.2 CCC's provide single button access to participating long distance providers and commercial credit card billing. Public telephone users of these instruments will have the ability to originate local and long distance calls. All intrastate, intralata calls attempted by utilizing a Commercial Credit Card via an unauthorized carrier will not be allowed.
- 36.1.3 CCC's are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the CCC's are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The CCC's are supplemental to such subscribers' telephones, and CCC numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the CCC numbers.
- 36.1.4 As an enhanced coinless telephone service, the following features are provided with CCC:
  - Public, magnetic stripe card reader, coinless station
  - Single button, auto-dialing carrier selection (Controlled on buttons)
  - Ability to reach participating long distance providers via Feature Groups A, B, C, D
  - Touch-Tone keypad
  - Voice prompts to instruct users
  - A sign with dialing instructions for all types of calls
  - Selective Class of Call Screening
  - Incoming call denial
  - Denial of 1+ calling without commercial credit card or carrier selection
  - Fraud reduction through limited credit card verification
  - Clearing house for rating and billing services

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MAY 29 1986  
BY R.S. #1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



\* Service Mark of Southwestern Bell Telephone Company.

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 36

1st Revised Sheet  
Replacing Original Sheet  
**RECEIVED**  
MAR 20 1986  
MISSOURI  
Public Service Commission

(CT)PUBLIC TELEPHONE CARD READER SERVICE

36.1 GENERAL-(Continued)

36.1.5 Long distance calls may be originated by the end user in several different ways:

- (CT) A. Pick up the receiver, insert a Telephone Company approved commercial credit card, depress a single button designated as the interexchange carrier of choice and dial the appropriate digits (e.g., NPA+NXX-XXXX).
- B. Pick up the receiver, depress a single button designated as the carrier of choice and dial the appropriate digits (e.g., PIN number plus NPA+NXX-XXXX).
- (AT) C. Pick up receiver, insert credit card, dial 0+ and the appropriate digits (e.g., NPA+NXX-XXXX) or advise the operator of the authorized carrier's credit card number or enter the credit card number by using the dialing pad after hearing the recognition code.
- D. Pick up the receiver, dial 0, advise the operator of the type of call to be placed (third number billing, collect or credit card) and the telephone number to be called.
- (AT) E. For coin capable sets, pick up receiver, wait for dial tone if appropriate, insert coins, and dial appropriate digits.

(CT) 36.1.6 Long distance calls placed by using a Telephone Company approved commercial credit card are routed to the call processor for credit card billing and verification and then connected to the user's designated carrier-of-choice over switched access facilities. All other long distance calls are handled in the normal manner (e.g., routed to interexchange carriers).

(CT) 36.1.7 Section 17 of this Tariff, "Rules and Regulations Applying to All Customers' Contracts," is applicable to the provision of Public Telephone Card Caller Service.

36.1.8 SOUTHWESTERN BELL TELEPHONE COMPANY SHALL BE HELD HARMLESS FROM ANY AND ALL LOSS, DAMAGE AND EXPENSE OCCASIONED BY OR ARISING OUT OF CLAIMS FOR INJURY TO PERSONS OR DAMAGE TO PROPERTY CAUSED BY OR CONTRIBUTED TO BY THE PROVISION OF BILLING BY VENDOR AND/OR INTEREXCHANGE CARRIER.

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OCT 7 1988  
BY 2nd L.S.#1  
Public Service Commission  
MISSOURI

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MAY 29 1986  
Public Service Commission

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Effective: ~~APR 21 1986~~  
MAY 29 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

(NR) CREDIT CARD CALLER SERVICE



36.1 GENERAL-(Continued)

36.1.5 Long distance calls may be originated by the end user in several different ways:

- A. Pick up the receiver, insert a commercial credit card, depress a single button designated as the interexchange carrier of choice and dial the appropriate digits (e.g., NPA+NXX-XXXX).
- B. Pick up the receiver, depress a single button designated as the carrier of choice and dial the appropriate digits (e.g., PIN number plus NPA+NXX-XXXX).
- C. Pick up receiver, dial 0+ and the appropriate digits (e.g., NPA+NXX-XXXX) and advise the operator of the Southwestern Bell Telephone Company or American Telephone and Telegraph Communications' credit card number or enter the credit card number by using the dialing pad after hearing the recognition code.
- D. Pick up the receiver, dial 0, advise the operator of the type of call to be placed (third number billing, collect or credit card) and the telephone number to be called.

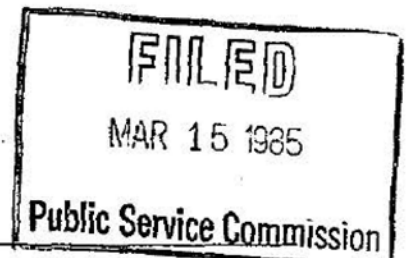
36.1.6 Long distance calls placed by using a commercial credit card are routed to the call processor for credit card billing and verification and then connected to the user's designated carrier-of-choice over switched access facilities. All other long distance calls are handled in the normal manner (e.g., routed to interexchange carriers).

36.1.7 Section 17 of this Tariff, "Rules and Regulations Applying to All Customers' Contracts," is applicable to the provision of CREDIT CARD CALLER Service.

36.1.8 SOUTHWESTERN BELL TELEPHONE COMPANY SHALL BE HELD HARMLESS FROM ANY AND ALL LOSS, DAMAGE AND EXPENSE OCCASIONED BY OR ARISING OUT OF CLAIMS FOR INJURY TO PERSONS OR DAMAGE TO PROPERTY CAUSED BY OR CONTRIBUTED TO BY THE PROVISION OF BILLING BY VENDOR AND/OR INTEREXCHANGE CARRIER.

**CANCELLED**

MAY 29 1986  
BY R.S.#2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI



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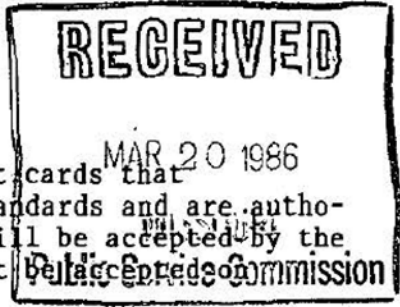
Effective: ~~MAR 17 1985~~ MAR 15 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 36  
1st Revised Sheet 3  
Replacing Original Sheet 3

(CT) PUBLIC TELEPHONE CARD READER SERVICE



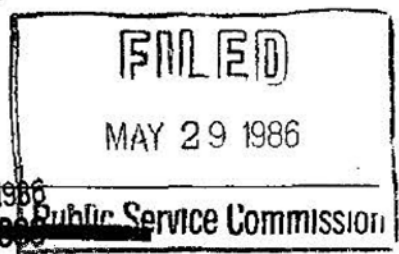
36.2- LIMITATIONS

- (CT) 36.2.1 Only Telephone Company approved commercial credit cards that conform with the American Banking Institute's standards and are authorized by the long distance authorized provider will be accepted by the call processor. Commercial credit cards will not be accepted by the operator assisted calls.
- 36.2.2 Use of an unauthorized commercial credit card will result in rejection by the call processor and a voice prompt to the user.
- (RT)
- (FC) 36.2.3 Single button auto-dialing will only be made available for long distance authorized providers or carriers.
- (FC) 36.2.4 Extension stations on Public Telephone Card Reader Service will not be permitted.

36.3 RESPONSIBILITY OF THE TELEPHONE COMPANY

- (CT) 36.3.1 The Telephone Company agrees to install and maintain the public telephone facilities including the Public Telephone Card Reader sets and enclosures. Booths and shelves are furnished at the discretion of the Telephone Company.
- (CT) 36.3.2 The Telephone Company is solely responsible for determining locations appropriate for installation of the Public Telephone Card Reader. The criteria for establishment of Public Telephone Card Readers are potential usage and revenues, as well as public need and convenience.
- 36.3.3 The Telephone Company must provide all Southwestern Bell's information for rating and billing, in compliance with current tariffs, to the billing services vendor.
- (CP) 36.3.4 Button assignment for participating long distance authorized providers or carriers will be the responsibility of Southwestern Bell Telephone Company.
- 36.3.5 The Telephone Company shall be responsible for compliance with all other terms and conditions of its contract with the agent.

**CANCELLED**  
OCT 7 1988  
BY And L.S.#1  
Public Service Commission  
MISSOURI



Issued: MAR 20 1986

Effective ~~MAY 29 1986~~ ~~MAY 29 1986~~ Public Service Commission

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Original Sheet 3  
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MISSOURI  
Public Service Commission

(NR)CREDIT CARD CALLER SERVICE

36.2 LIMITATIONS

- 36.2.1 Only commercial credit cards that conform with the American Banking Institute's standards and are authorized by the long distance carrier will be accepted by the call processor. Commercial credit cards will not be accepted on operator assisted calls.
- 36.2.2 Use of an unauthorized credit card will result in rejection by the call processor and a voice prompt to the user.
- 36.2.3 CCC sets may only be placed in locations within the local calling area of the dial office/call processor location.
- 36.2.4 Single button auto-dialing will only be made available for long distance providers.
- 36.2.5 Extension stations on CCC Service will not be premitted.

36.3 RESPONSIBILITY OF THE TELEPHONE COMPANY

- 36.3.1 The Telephone Company agrees to install and maintain the public telephone facilities including the CCC sets and enclosures. Booths and shelves are furnished at the discretion of the Telephone Company.
- 36.3.2 The Telephone Company is solely responsible for determining locations appropriate for installation of the CCC. The criteria for establishment of CCC are potential usage and revenues, as well as public need and convenience.
- 36.3.3 The Telephone Company must provide all Southwestern Bell's information for rating and billing, in compliance with current tariffs, to the billing services vendor.
- 36.3.4 Button assignment for participating long distance providers will be determined by a lottery. These assignments will remain in effect for a six-month contract period.
- 36.3.5 The Telephone Company shall be responsible for compliance with all other terms and conditions of its contract with the agent.

**CANCELLED**

MAY 29 1986  
BY 1st R.S. #3  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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MAR 15 1985  
Public Service Commission

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 36

Replacing 1st Revised Sheet 4 Original Sheet 4

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MISSOURI  
Public Service Commission

(CT)PUBLIC TELEPHONE CARD READER SERVICE

36.4 RESPONSIBILITY OF THE AGENT

- 36.4.1 Agents are required to own, maintain and assume responsibility for the safe condition of the enclosure in respect to power, wiring and outlets.
- 36.4.2 The agents shall provide suitable space for the telephone facilities and proper heat and light so as to permit the public proper use of the facilities. The agent shall display any sign or signs provided by the Telephone Company and agreed upon by the agent.
- 36.4.3 The agents shall be responsible for compliance with all other terms and conditions of their contract with Southwestern Bell Telephone Company.

(AT) 36.5 RESPONSIBILITY OF THE LONG DISTANCE AUTHORIZED PROVIDER OR CARRIER

- 36.5.1 The long distance authorized provider or carrier must have Switched Access Service within the local calling area of the dial tone office/call processor location.
- 36.5.2 The long distance authorized provider or carrier must negotiate with the Telephone Company in order to participate in this offering and arrange for logos and button assignment. They must participate on all Public Telephone Card Readers at the location specified in the contract for a minimum 12 month period.
- 36.5.3 The long distance authorized provider or carrier must make billing arrangements with the Telephone Company approved commercial credit card companies who will provide billing services for their customers. They must then advise the Telephone Company of the credit cards which will be accepted for users of their long distance service.
- 36.5.4 The long distance authorized provider or carrier must supply all information for rating and billing to the billing services vendor.
- 36.5.5 The long distance authorized provider must participate in a full 12-month minimum contract period or pay termination charges as specified in Paragraph 36.7.4.

CANCELLED  
OCT 7 1988

36.6 RESPONSIBILITY OF THE BILLING SERVICES VENDOR

- 36.6.1 The vendor has the responsibility to rate and format messages for billing by the credit card companies.
- 36.6.2 The vendor must provide billing, message data and other information to the Telephone Company and to the long distance providers.

BY and P.S.#1

Public Service Commission  
MISSOURI

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MAY 29 1986  
Public Service Commission

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 36  
Original Sheet 4



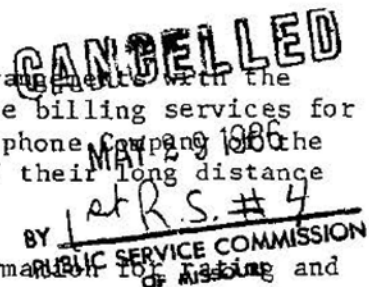
(NR)CREDIT CARD CALLER SERVICE

36.4 RESPONSIBILITY OF THE AGENT

- 36.4.1 Agents are required to own, maintain and assume responsibility for the necessary power, wiring and power outlets and shall be responsible for the safe condition of the enclosure in respect to the power, wiring and outlets.
- 36.4.2 The agents shall provide suitable space for the telephone facilities and proper heat and light so as to permit the public proper use of the facilities. The agent shall display any sign or signs provided by the Telephone Company and agreed upon by the agent.
- 36.4.3 The agents shall be responsible for compliance with all other terms and conditions of their contract with Southwestern Bell Telephone Company.

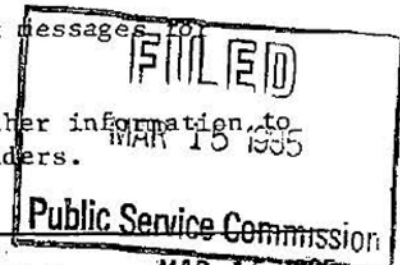
36.5 RESPONSIBILITY OF THE LONG DISTANCE PROVIDER

- 36.5.1 The long distance provider must have Switched Access Service within the local calling area of the dial tone office/call processor location.
- 36.5.2 The long distance provider must negotiate with the Telephone Company in order to participate in this offering and arrange for logos and button assignment. They must participate on all credit card callers at the location specified in the contract.
- 36.5.3 The long distance provider must make billing arrangements with the commercial credit card companies who will provide billing services for their customers. They must then advise the Telephone Company of the credit cards which will be accepted for users of their long distance service.
- 36.5.4 The long distance provider must supply all information for billing and billing to the billing services vendor.
- 36.5.5 The long distance provider must participate for a full six-month contract period or pay termination charges as specified in Paragraph 36.7.4.



36.6 RESPONSIBILITY OF THE BILLING SERVICES VENDOR

- 36.6.1 The vendor has the responsibility to rate and format messages to billing by the credit card companies.
- 36.6.2 The vendor must provide billing, message data and other information to the Telephone Company and to the long distance providers.



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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 36  
2nd Revised Sheet 5  
Replacing 1st Revised Sheet 5

PUBLIC TELEPHONE CARD READER SERVICE

RECEIVED

36.6 RESPONSIBILITY OF THE BILLING SERVICE VENDOR-(Continued)

36.6.3 The vendor also is responsible to remit all appropriate commissions and revenues to the Telephone Company and the agent.

JUN 27 1986

36.7 RATE REGULATIONS

MISSOURI  
Public Service Commission

36.7.1 In addition to the rates and charges for Public Telephone Card Reader Service, rates for Switched Access Service and Carrier Common Line Access Service will be applied as specified in Section 3 and 6 of the Access Service Tariff.

36.7.2 Local calls to Company numbers such as repair service and public emergency service numbers such as 911 may be placed without charge.

(CP)

Local messages billed to a Telephone Company credit card, to a third telephone number or placed collect will be charged the appropriate Dial Calling Card Station-to-Station, the Operator Station-to-Station or the Person-to-Person Service charge as specified in the Local Exchange Tariff.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable operator service charge as specified in the Local Exchange Tariff.

36.7.3 IntraLATA long distance messages are charged at rates specified in the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff. Also, the tariffs or rate schedules of interexchange carriers apply for use of their services.

36.7.4 Any long distance provider not participating for the full negotiated contract period will be subject to termination charges equal to the monthly rate for Public Telephone Card Reader Service times the number of months remaining in the contract period.

36.8 RATES AND CHARGES

CANCELLED

OCT 7 1988

Monthly Rate Nonrecurring Charge

36.8.1 Universal Public Telephone Card Reader Credit Card Caller Set, monthly rate per IC

BY 2nd R.S. #1  
Public Service Commission  
MISSOURI

(CYV++) per set . . . . . \$15.50

Call processor, per message. . . . . .35

(1) This nonrecurring charge applies to each long distance provider on a one-time basis.

\$241.25 (10)  
JUL 10 1986  
86-84  
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 36  
1st Revised Sheet 5  
Replacing Original Sheet 5

(CT)PUBLIC TELEPHONE CARD READER SERVICE



36.6 RESPONSIBILITY OF THE BILLING SERVICES VENDOR(Continued)

36.6.3 The vendor also is responsible to remit all appropriate commissions and revenues to the Telephone Company and the agent.

36.7 RATE REGULATIONS

(CT) 36.7.1 In addition to the rates and charges for Public Telephone Card Reader Service, rates for Switched Access Service and Carrier Common Line Access Service will be applied as specified in Sections 3 and 6 of the Access Service Tariff.

36.7.2 Local calls to Company numbers such as repair service and public emergency service numbers such as 911 may be placed without charge.

Local calls billed to a Telephone Company credit card, to a third telephone number or placed collect are charged at fifty cents (50¢) each.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable operator service charge as specified in the Local Exchange Tariff.

36.7.3 IntraLATA long distance messages are charged at rates specified in the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff. Also, the tariffs or rate schedules of inter-exchange carriers apply for use of their services.

(CP) 36.7.4 Any long distance provider not participating for the full negotiated contract period will be subject to termination charges equal to the monthly rate for the Public Telephone Card Reader times the number of months remaining in the contract period.

36.8 RATES AND CHARGES

(CT) 36.8.1 Universal Public Telephone Card Reader Credit Card Caller Set, monthly rate per IC

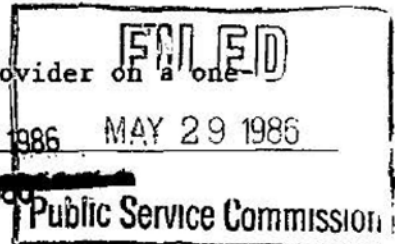
**CANCELLED**  
JUL 1 1986  
BY *[Signature]*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Nonrecurring Charge

(RT) (CT) (CYV++) per set. . . . \$15.50 \$24.25(1)

Call processor, per message . . . . . .35

(1) This nonrecurring charge applies to each long distance provider on a one-time basis.



Issued: MAR 20 1986

Effective: ~~MAR 21 1986~~

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

(NR)CREDIT CARD CALLER SERVICE

**RECEIVED**  
FEB - 8 1985  
MISSOURI  
Public Service Commission

36.6 RESPONSIBILITY OF THE BILLING SERVICES VENDOR-(Continued)

36.6.3 The vendor also is responsible to remit all appropriate commissions and revenues to the Telephone Company and the agent.

36.7 RATE REGULATIONS

36.7.1 In addition to the rates and charges for CCC, rates for Switched Access Service and Carrier Common Line Access Service will be applied as specified in Sections 3 and 6 of the Access Service Tariff.

36.7.2 Local calls to Company numbers such as repair service and public emergency service numbers such as 911 may be placed without charge.

Local calls billed to a Telephone Company credit card, to a third telephone number or placed collect are charged at fifty cents (50¢) each.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable operator service charge as specified in the Local Exchange Tariff.

36.7.3 IntraLATA long distance messages are charged at rates specified in the Southwestern Bell Telephone Company Long Distance Message Telecommunications Service Tariff. Also, the tariffs or rate schedules of inter-exchange carriers apply for use of their services.

36.7.4 Any long distance provider not participating for the full six-month contract period will be subject to termination charges equal to the monthly rate for the CREDIT CARD CALLER times the number of months remaining in the contract period.

36.8 RATES AND CHARGES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
36.8.1 Credit Card Caller Set, monthly rate per set, per IC		
(CKZPR) Panel set.		
(CKZWR) Wall set.	\$15.50	
Call processor, per message	.35	

**CANCELLED**

MAY 29 1986  
BY 1st R.S. # 5  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

924.25(1)  
**FILED**  
MAR 15 1985  
Public Service Commission

(1) This nonrecurring charge applies to each long distance provider on a one time basis.

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 37

Original Sheet  
**RECEIVED**  
DEC 27 1985  
MISSOURI  
Public Service Commission

(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.1 Definition of Service

37.1.1 Shared Tenant Service (STS) Arrangements are the provision of local exchange access services by Southwestern Bell Telephone Company, the STS Customer at an STS Building for the purpose of the STS Customer reselling or sharing the service with the STS Users. It is anticipated that the STS Customer will not be the end user of the entire service furnished by the Company and that the STS Customer intends to resell or permit sharing of the service by STS Users. (STS Customer, STS Building, and STS User are as defined in Paragraph 37.2 of this section of the General Exchange Tariff.)

37.2 Definitions

The following definitions apply to the provision of STS arrangements, in addition to those in Section 8 of the General Exchange Tariff.

STS CUSTOMER - the owner or owner's agent of an entire building who possesses complete responsibility for the administration, management, control and utilization of said building and of the resale and/or sharing of telephone service to all occupants of the building. A lessor of an entire building may be an owner's agent when authorized by the building owner. Such owner or agent must provide property interest and other services in addition to telecommunications services on a contractual basis to an STS User in order to qualify as an STS Customer.

STS USER - any person, corporation or other entity who occupies an STS Building and is furnished telephone service by the STS Customer. To qualify as an STS User, there must exist a contractual relationship with the STS Customer such that the STS Customer provides a property interest and other services in addition to telecommunication services.

STS BUILDING - a structure under one roof on one premise, (premise as defined in Section 8 of the General Exchange Tariff), which is wholly located in a single Telephone Company exchange and/or wire center in which telephone service to STS Users is provided by an STS Customer. In no case can two or more structures on one premise which are connected by an enclosed or covered passageway be considered a single STS Building. This structure's location must be listed in Paragraph 37.9.

(1) This service arrangement is interim, until otherwise ordered by the Commission.

**FAILED**  
JAN 10 1986  
84-233  
Public Service Commission

Issued: DEC 27 1985

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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**CANCELLED**  
JUL 25 1988  
BY *[Signature]* P.S.#1  
Public Service Commission  
MISSOURI

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General-Exchange Tariff  
Section 37  
Original Sheet 2  
DEC 27 1985  
MISSOURI  
Public Service Commission

(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.2 Definitions-(Continued)

New STS Building - a building in which Southwestern Bell Telephone does not currently provide service directly to any occupant, other than the STS Customer, and such building is declared an STS Location by the building owner. This location must be listed in Paragraph 37.9.1 and will prospectively be considered a location in which telephone service to persons, other than the STS Customers, will be provided on a deregulated, competitive basis at the discretion of the telephone company.

Existing Building Converted to STS - a building in which Southwestern Bell Telephone currently provides service directly to any or all occupant(s) and such building is declared an STS Location by the building owner. This location must be listed in Paragraph 37.9.2 and Southwestern Bell will continue to provide service directly only to existing customers at existing locations (premises), who continue to subscribe to Southwestern Bell Telephone facility based services at the time of conversion of the building to STS. Southwestern Bell Telephone Company has no obligation to directly serve any new occupants of this building nor any obligation to directly serve any existing occupants who request Southwestern Bell to discontinue service at the time the building is declared an STS Location, or discontinue Southwestern Bell service any time after the building is declared an STS Location; however, Southwestern Bell Telephone may provide service to these customers on a deregulated, competitive basis.

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JUL 25 1988  
BY *pt R.S. #2*  
Public Service Commission  
MISSOURI

37.3 General Regulations

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84-233  
Public Service Commission

37.3.1 STS service will only be provided to STS Customers at the locations listed in Paragraph 37.9 of this tariff.

37.3.2 STS service is provided to the STS Customer for the exclusive use by the STS Customer, its employees and other STS Users.

37.3.3 The STS Customer will restrict the use of the STS service only to the occupants of the STS Building located at the address shown in Paragraph 37.9 of this tariff.

37.3.4 The STS Customer has total responsibility for the administration, control and utilization of the resale and sharing of the service.

(1) This service arrangement is interim, until otherwise ordered by the Commission.

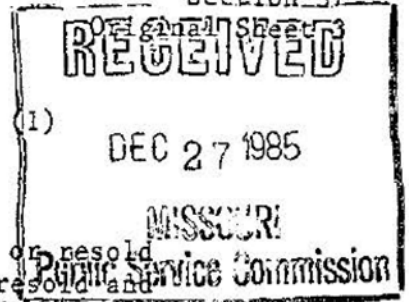
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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 37



(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.3 General Regulations-(Continued)

- 37.3.5 The STS Customer will limit the provision of shared or resold services to a single STS Building, and furnish the resold and shared service through one Private Branch Exchange (PBX) and in no way may a PBX utilized for STS be connected to another PBX. The PBX used to service the STS Building must be located at the STS Building and not a remote location.
- 37.3.6 All STS Users must have a contractual relationship with the STS Customer which includes property interest and services other than telecommunications services.
- 37.3.7 There can not be more than one STS Customer in the same building.
- 37.3.8 The Company has the right to refuse to install service or to permit such service to remain on any premises when the public in general may make use of the service. Service may be installed, at such premises, provided it is not accessible for general public use.
- 37.3.9 The service furnished to the STS Customer shall always be classified as a business service for the purpose of the application of tariff rates.
- 37.3.10 The STS Customer must utilize a PBX which is registered with the Federal Communications Commission (FCC) and inside wiring which conforms to applicable FCC rules, all electrical codes and the standards of the local exchange company.

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St. Louis, Missouri

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General Exchange Tariff  
Section 37  
Original Sheet 4  
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.3 General Regulations-(Continued)

37.3.11 Southwestern Bell Telephone Company is not obligated to service any occupant of a New STS Building and is only obligated to service existing customers in an Existing Building Converted to STS. The provision of service to occupants of an STS Building, other than existing Southwestern Bell Telephone Company customers, will be made solely at the discretion of Southwestern Bell Telephone and at rates and charges contractually agreed upon between Southwestern Bell and the occupant.

37.3.12 To the extent Southwestern Bell Telephone has a continuing tariff obligation to provide service to existing customers at Existing Buildings Converted to STS, the STS Customer or building owner will:

- A. Continue to provide to the Telephone Company, access, right of way, and use of any existing Southwestern Bell Telephone Company facilities within the STS Building listed in Paragraph 37.9.2, at no charge to the Telephone Company. -Should the STS Customer or building owner request Southwestern Bell to move or rearrange any of its existing facilities within the STS Building, the STS Customer or building owner will be charged a rate based on the cost to make such moves or rearrangements.
- B. Provide to the Telephone Company additional access and right of way, to enable Southwestern Bell Telephone Company to place additional facilities to Southwestern Bell Telephone Company customers, at no charge to the Telephone Company.

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BY at R.S.#4  
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Southwestern Bell Telephone Company  
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General Exchange Tariff  
Section 37  
1st Revised Sheet 5  
Replacing Original Sheet 5

SHARED TENANT SERVICE (STS) ARRANGEMENTS

(MT) 37.5 Responsibility of the STS Customer

In addition to the obligations set forth in Section 17 of the General Exchange Tariff, STS Customers shall have the following obligations:

- (MT) 37.5.1 The STS Customer must comply with all applicable federal, state and local laws and regulations concerning the use of telephone service to disabled and/or hearing impaired persons.
- (RT) 37.5.2 Applications for STS service as well as requests for additions, changes, rearrangements or discontinuances of service, will only be accepted from the STS Customer.
- (CT) 37.5.3 The STS Customer will indemnify and hold the Company harmless for any damage to STS Subscribers, the building owner, subsequent tenants and subsequent purchasers of the building resulting from compliance with the STS Customer's requests or the terms of this tariff.
- (CT) 37.5.4 Whenever "notice" is required, the Company will be responsible to give notice only to the STS Customer or its authorized agent. The STS Customer will notify its STS Subscribers as necessary.
- (CT) 37.5.5 All charges associated with the service will be billed to the STS Customer only. This includes any Customer-Owned Equipment Trouble Isolation Charge where the service difficulty or trouble was reported by persons other than the STS Customer, including the STS Customer's Subscribers.
- (CT) 37.5.6 The STS Customer will be solely responsible for referral of calls for a reasonable period of time in the event an STS Subscriber relocates outside the STS Building or obtains other telephone service from the Telephone Company or others.
- (AT) 37.5.7 The STS Customer must use only riser cable that meets the Telephone Company's technical standards for riser cable or transmission facilities. Southwestern Bell has the right to inspect the riser cable before the interconnection of STS is provided to the STS Customer, to verify that the riser cable meets the Telephone Company's technical standards. In disputed cases concerning whether the STS Customer's riser cable does or does not meet the Telephone Company's technical standards, the PSC Staff shall make an independent evaluation to determine whether these standards are met by the STS Customer.

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St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.3 General Regulations-(Continued)

- 37.3.13 All STS arrangements established during this interim tariff will be subject to all permanent rules, regulations and conditions so ordered by the Public Service Commission.
- 37.3.14 Service arrangements furnished to accredited public and private educational institutions who provide telecommunication services to students, faculty members or employees who reside in dormitories or other residential quarters owned, leased or under control of the educational institution are not considered to be Shared Tenant Service arrangements. These service arrangements will continue to be provided as specified in Section 13 of the General Exchange Tariff.

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BY R.S.#5  
Public Service Commission  
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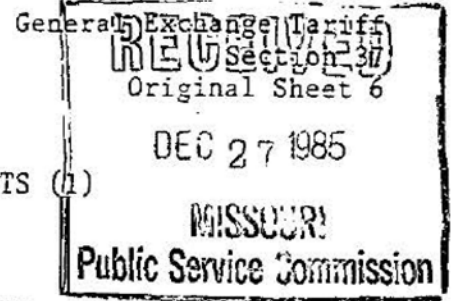
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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.



(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.4 Facilities

- 37.4.1 The service is composed of the serving central office line equipment, all outside plant facilities needed to connect the Company's serving central office with the STS Building and the network interface. These facilities are Company provided and maintained and provide access to and from the telecommunications network for both long distance service and local calling.
- 37.4.2 Charges for Service Connection, Move and Changes apply in addition to other applicable charges specified in this and other Company tariffs.
- 37.4.3 Charges and rates for directory assistance calls, as provided by the Company, are those described in Section 6 of this tariff.
- 37.4.4 The STS Customer assumes the total and exclusive responsibility for compliance with all rules and regulations governing the use of the service including the use of the service by the STS Customers' Users.
- 37.4.5 Private Coin Service will be provided in accordance with the regulations specified in Section 34 of this tariff.
- 37.4.6 Southwestern Bell Telephone Company's responsibility for the provision of exchange service, private line service, data service or other facility type services ends at the point of connection (network interface) to the STS Customer's PBX and does not extend to the STS Users. The provision of exchange service, private line service, data service, or other facility type services including Semi Public or Private Coin Service, extending beyond this point of interconnection will be made at the sole discretion of Southwestern Bell Telephone Company, unless otherwise provided for in this tariff.

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BY *1st R.S.#6*  
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.5 Responsibility of the STS Customer

In addition to the obligations set forth in Section 17 of the General Exchange Tariff, STS Customers shall have the following obligations:

- 37.5.1 The STS Customer must comply with all applicable federal, state and local laws and regulations concerning the use of telephone service by disabled and/or hearing impaired persons.
- 37.5.2 Applications for STS service as well as requests for additions, changes, rearrangements or discontinuances of service, will only be accepted in writing from the STS Customer. If the STS Customer is not the building owner, he also must provide the Company with written proof of his authority to act as agent for the owner.

The STS Customer and the building owner will indemnify and hold the Company harmless for any damage to STS Users, the building owner, subsequent tenants and subsequent purchasers of the building resulting from compliance with the STS Customer's requests or the terms of this tariff.

General-Exchange-Tariff  
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General Exchange Tariff  
Section 37  
1st Revised Sheet 8  
Replacing Original Sheet 8

### SHARED TENANT SERVICE (STS) ARRANGEMENTS

#### 37.7 Rights of the Company-(Continued)

- (CT) 37.7.2 The Company retains all property rights in the telephone numbers used and the right to change the telephone numbers or serving office designation whenever it considers it desirable in the conduct of its business. The STS Customer shall notify its STS Subscribers in writing, that the STS Subscribers have no right to retain any telephone number associated with the service, and that if any STS Subscribers ceases utilization of the STS Customer's resale or sharing of service, that STS Subscriber will not be permitted to retain the same telephone number.
- (CT) 37.7.3 The Company will not accept directory listing and call referral requests from STS Subscribers subscribing to the STS Customer's service arrangement. These requests will only be accepted by the Company from the STS Customer. The Company may refuse a referral of calls or directory listing for an STS Customer who is in default of any charges due the Company.
- (MT) 37.7.4 Directory listing will be billed at business rates and charges, even if the actual listing is residential in nature. The involvement or participation of residential tenants does not alter the business classification of the service.
- (MT) 37.7.5 The Company will not be responsible for service quality beyond the point of interconnection (network interface) with the STS Customers equipment. The quality of service beyond the point of interconnection is the responsibility of the STS Customer.
- (MT) 37.7.6 The Company will terminate its facilities and locate the network interface at an STS Building in accordance with existing tariffs and FCC rules and regulations. In any event, such services shall be terminated and located in a manner and at charges as if the customer were a single user system.
- (MT) 37.7.7 The provision of service to an STS Customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.

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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.5 Responsibility of the STS Customer-(Continued)

- 37.5.3 Whenever "notice" is required, the Company will be responsible to give notice only to the STS Customer or its authorized agent. The STS Customer will notify its STS Users as necessary.
- 37.5.4 All charges associated with the service will be billed to the STS Customer only. This includes any maintenance of service charges where the service difficulty or trouble was reported by persons other than the STS Customer, including the STS Customer's Users.
- 37.5.5 The STS Customer will be solely responsible for referral of calls for a reasonable period of time in the event an STS User relocates outside the STS Building designated in Paragraph 37.9 of this Tariff or obtains other telephone service from the Company or others.
- 37.5.6 The STS Customer is responsible for the direct payment of all charges billed, including long distance and private line charges, associated with the service. All bills are due upon receipt and are considered past due if payment is not received by the Company on or before the date stated on the bill which date shall be at least the tenth (10th) day after the date of the mailing of the bill to the STS Customer. If the entire amount billed, exclusive of any amount disputed by the STS Customer, is not received by the Company on the due date, then the Company may suspend service pursuant to applicable Company Tariffs. In the event the STS Customer receives notice from Company of pending service suspension, the STS Customer shall immediately notify its STS Users of the pending suspension.

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Public Service Commission  
MISSOURI

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General Exchange Tariff  
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SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

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JUN 27 1986

MISSOURI  
Public Service Commission

37.5 Responsibility of the STS Customer-(Continued)

37.5.7 The Company is not responsible for any allocation, proration or distribution of any charges billed to the STS Customer.

37.5.8 Toll message investigation requests for Southwestern Bell-Long Distance will only be accepted from the STS Customer. Without charge, these investigations will be performed but limited to no more than four (4) for each 1,000 messages billed per billing period. For investigations of messages in excess of this limit, a charge based upon cost will apply.

37.5.9 The STS Customer will notify its STS Users, prospective occupants of its STS Building, and existing Southwestern Bell Telephone Company customers at that location, in writing, that Southwestern Bell Telephone Company is not obligated to provide telephone service to any new occupant or STS User in the STS Building. The notice also should state that if Southwestern Bell Telephone is requested to provide service to any new occupants or STS User in an STS Building, it will do so solely at its discretion and only in accordance with the regulations stated in Paragraphs 37.3.11 and 37.3.12, preceding. In an Existing Building Converted to STS, the STS Customer must notify, in writing, any existing Southwestern Bell Telephone Company customer that they may continue to receive service from Southwestern Bell Telephone provided they subscribe to such service on an exclusive and uninterrupted basis. All notices provided by the STS Customer, pursuant to this paragraph, should at the same time be provided to the Company.

37.5.10 The STS Customer will train its STS Users of appropriate trouble reporting procedures so that all trouble calls concerning the service will be directed through the STS Customer's representative. In the event an STS User reports trouble directly to the Company, the regulations, specified in Section 16 of this tariff, for the Customer Owned Equipment Trouble Isolation Charge will apply, which may result in the billing of the Customer Owned Equipment Trouble Isolation Charge to the STS Customer

(CT)

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General Exchange Tariff  
Section 37

Original Sheet 9  
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Public Service Commission

(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.5 Responsibility of the STS Customer-(Continued)

- 37.5.7 The Company is not responsible for any allocation, proration or distribution of any charges billed to the STS Customer.
- 37.5.8 Toll message investigation requests for Southwestern Bell Long Distance will only be accepted from the STS Customer. Without charge, these investigations will be performed but limited to no more than four (4) for each 1,000 messages billed per billing period. For investigations of messages in excess of this limit, a charge based upon cost will apply.
- 37.5.9 The STS Customer will notify its STS Users, prospective occupants of its STS Building, and existing Southwestern Bell Telephone Company customers at that location, in writing, that Southwestern Bell Telephone Company is not obligated to provide telephone service to any new occupant or STS User in the STS Building. The notice also should state that if Southwestern Bell Telephone is requested to provide service to any new occupants or STS User in an STS Building, it will do so solely at its discretion and only in accordance with the regulations stated in Paragraphs 37.3.11 and 37.3.12, preceding. In an Existing Building Converted to STS, the STS Customer must notify, in writing, any existing Southwestern Bell Telephone Company customer that they may continue to receive service from Southwestern Bell Telephone provided they subscribe to such service on an exclusive and un-interrupted basis. All notices provided by the STS Customer, pursuant to this paragraph, should at the same time be provided to the Company.
- 37.5.10 The STS Customer will train its STS Users of appropriate trouble reporting procedures so that all trouble calls concerning the service will be directed through the STS Customer's representative. In the event an STS User reports trouble directly to the Company, the regulations, specified in Section 16 of this tariff, for the maintenance of service charge will apply, which may result in the billing of the maintenance of service charge to the STS Customer.

**CANCELLED**

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General Exchange Tariff  
Section 37  
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MISSOURI  
Public Service Commission

(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.5 Responsibility of the STS Customer (Continued)

- 37.5.11 In the event an STS Customer wishes to discontinue the provision of resold and/or shared local exchange service to its STS Building, the STS Customer must provide both Southwestern Bell and all STS Users written notice of their intended discontinuance at least 180 days prior to the proposed discontinuance.
- 37.5.12 The STS Customer must notify the Company in writing at least 30 days in advance of any change in ownership of an STS Building. The new owner will be required to comply with the provisions of STS Service and conform with all rules and regulations applying to the provision of a Shared Tenant Service Arrangement.
- 37.5.13 The STS Customer must insure that all STS Users of the STS arrangement are aware of any limitations associated with their ability to either access the Emergency Telephone Number "911" or to receive the service benefits which reasonably would be expected by such users.

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BY *gmd* R.S.#9  
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General Exchange Tariff  
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DEC 27 1985  
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Public Service Commission

(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.6 Provision of Distributing Plant Facilities

37.6.1 The STS Building Owner must provide Southwestern Bell Telephone Company, in writing, the address and legal description of the STS Building to be listed in Paragraph 37.9. In addition, the STS Customer must provide Southwestern Bell Telephone a written estimate of the type and number of facilities which will be required to service the STS Customer's building. The STS Building location, legal description and facility estimate must be furnished at least 180 days prior to the establishment of the STS arrangement.

37.6.2 In the event an STS Customer declares a newly constructed building (2) to be an STS Building and requests service in less than the 180 days specified in Paragraph 37.6.1, the STS Customer will be responsible for the incremental cost of any facilities, in excess of the facilities requested by the STS Customer, which the Telephone Company constructed in anticipation of providing service directly to the occupants of the building. Payment of these charges must be received before service will be provided to the STS Customer.

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JUL 25 1988  
BY *2nd R.S.#9*  
Public Service Commission  
MISSOURI

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- (1) This service arrangement is interim, until otherwise ordered by the Commission.
- (2) For the purpose of this paragraph, a newly constructed building is defined as a building which the Telephone Company has not previously provided permanent distribution facilities adequate to serve the occupants of the building. The provision of service to contractors during the building's construction is not considered permanent distribution facilities.

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**RECEIVED** Section 37  
Original Sheet 12  
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Public Service Commission

(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS

37.7 Rights of the Company

In addition to the rights of the Telephone Company set forth in Section 17 of the General Exchange Tariff, the Company shall have the following rights:

37.7.1 Where a resale or sharing arrangement provided by an STS Customer at a location other than that identified in Paragraph 37.9 of this tariff is discovered to be connected with the Company's Local Exchange Service, the Company shall have the right to terminate such service.

37.7.2 The Company retains all property rights in the telephone numbers used and the right to change the telephone numbers or serving office designation whenever it considers it desirable in the conduct of its business. The STS Customer will notify its STS Users, in writing, that the STS Users have no right to retain any telephone number associated with the service, and that if any STS User ceases utilization of the STS Customer's resale or sharing of service, that STS User will not be permitted to retain the same telephone number.

37.7.3 The Company will not accept directory listing and call referral requests from STS Users subscribing to the STS Customer's service arrangement. These requests will only be accepted by the Company from the STS Customer. The Company may refuse a referral of calls or directory listing for an STS User who is in default of any charges due the Company.

37.7.4 Directory listings will be billed at business rates and charges, even if the actual listing is residential in nature. The involvement or participation of residential tenants does not alter the business classification of the service.

37.7.5 The Company will not be responsible for service quality beyond the point of interconnection (network interface) with the STS Customers equipment. The quality of service beyond the point of interconnection is the responsibility of the STS Customer.

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(AT) SHARED TENANT SERVICE (STS) ARRANGEMENTS (1)

37.7 Rights of the Company (Continued)

37.7.6 The Company will terminate its facilities and interface at an STS Building in accordance with existing tariffs and FCC rules and regulations. In any event, such services shall be terminated and located in a manner and at charges as if the customer were a single user system.

37.7.7 The provision of service to an STS Customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.

37.7.8 The interconnection of multiple resold and/or shared STS Customer's PBX's within the Local Exchange Area and/or LATA is prohibited.

37.7.9 The Company will distribute to the STS Customer such local directories as in its opinion are generally necessary for the efficient use of Local Exchange Service. The Company, upon the STS Customer request for a foreign or additional directory may, at the Company's discretion, charge for any such directory at a reasonable rate.

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BY *[Signature]* R.S.#9  
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By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri