



April 3, 2014

Missouri Public Service Commission  
200 Madison Street  
Governor Office Building  
Jefferson City, MO 65101

Re: Encartele, Inc.  
Proposed Tariff Revision

Dear Sir or Madam:

On behalf of Encartele, Inc. ("Encartele"), attached herewith for filing is an original of proposed revisions to its Missouri Tariff No. 1. The filing modifies changes the minimum call duration and initial period to three (3) minutes. The requested effective date is May 4, 2014.

Should there be any questions with respect to this matter, please contact me at (817) 724-2125.

Respectfully Submitted,

*Dana Hoyle*

Dana Hoyle  
Regulatory Consultant

W/enclosures

**SECTION 3 -DESCRIPTION OF SERVICE AND RATES, (CONT'D)**

**3.1 General**

Service is offered to inmates of correctional or confinement facilities for outward-only calling. Collect calls may be billed to residential or business lines. Billing information will be validated.

**3.2 Timing of Calls**

- 3.2.1 Long distance usage charges are based on the actual usage of the Company's network. Timing of a call begins when the called party accepts the charges for the call. Positive response for acceptance of a call is required. A call will be terminated within five (5) seconds from the last message given if no positive response is received.
- 3.2.2 Chargeable time for a call ends upon disconnection by either party.
- 3.2.3 The minimum call duration and initial period for billing purposes is three (3) minutes. (C)
- 3.2.4 Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher full minute.
- 3.2.5 No charges apply for incomplete calls or for calls to called parties who do not accept the charges for the call. The Company will terminate a call if the called party does not accept responsibility for the charges. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

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Issued: April 3, 2014

Effective: May 5, 2014

Issued by: Scott Moreland, President  
8210 South 109<sup>th</sup> (C)  
La Vista, NE 68128