

Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Service Area(s): Bilyeu Ridge Subdivision - Near Ozark, Christian County, MO; Hidden Meadows Subdivision - Near Clever, Christian County, MO; Moore Bend Subdivision - Near Cedarcreek, Taney County, MO; Riverfork Ranch Subdivision - Unincorporated Area in Stone County, MO; Lakeway Village and Venice on the Lake- Taney County, MO; and Valley Woods Subdivision - Near Spokane, Christian, MO

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Name of Issuing Corporation

Community, Town, or City

RULES GOVERNING RENDERING OF  
WATER SERVICE

LIBERTY UTILITIES (MISSOURI WATER) LLC  
D/B/A LIBERTY UTILITIES OR LIBERTY

SCHEDULE OF RATES, RULES AND REGULATIONS  
AND CONDITIONS OF SERVICE  
GOVERNING THE PROVISION AND TAKING OF WATER SERVICE

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DATE OF ISSUE: July 15, 2021 DATE EFFECTIVE: August 14, 2021  
month day year month day year

ISSUED BY: Michael D. Beatty Vice President, Water Operations, Central Region Joplin, MO  
name of officer title address

Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Service Area(s): Bilyeu Ridge Subdivision - Near Ozark, Christian County, MO; Hidden Meadows Subdivision - Near Clever, Christian County, MO; Moore Bend Subdivision - Near Cedar creek, Taney County, MO; Riverfork Ranch Subdivision - Unincorporated Area in Stone County, MO; Lakeway Village and Venice on the Lake- Taney County, MO; and Valley Woods Subdivision - Near Spokane, Christian, MO

Rules and Regulations Governing Rendering of Water Service
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Rules and Regulations Governing Rendering of Water Service
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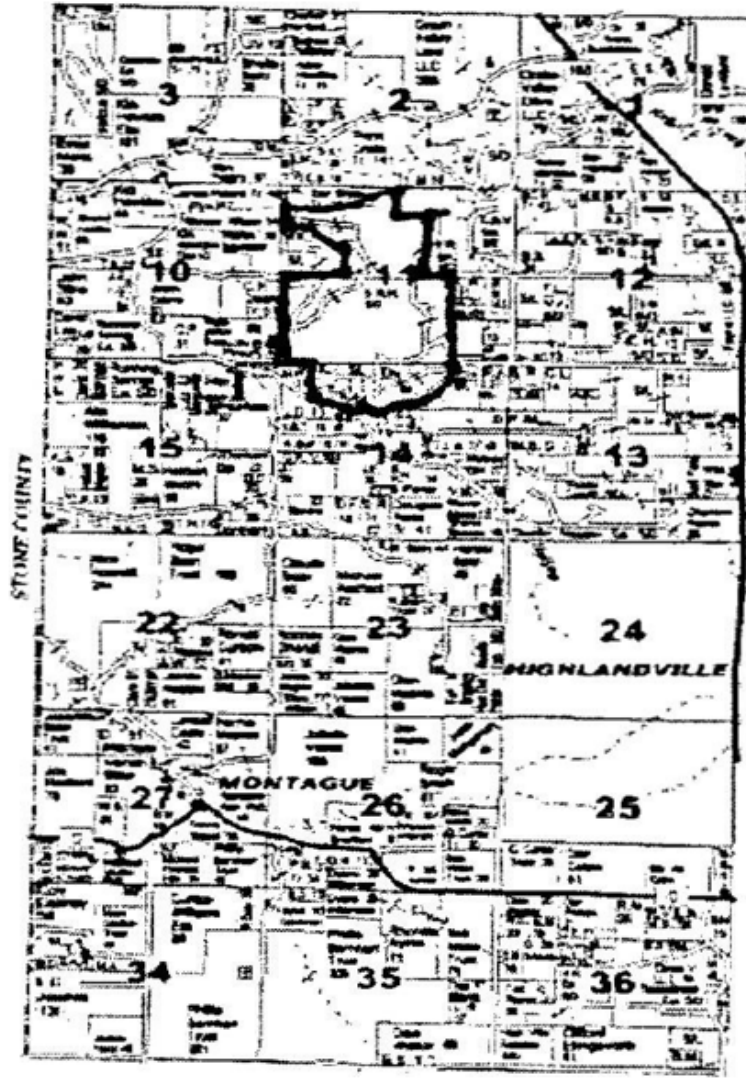
Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Bilyeu Ridge Subdivision

Service Area: Unincorporated Area in Christian County, MO.

Rules and Regulations Governing Rendering of  
Water Service

Map of Service Area



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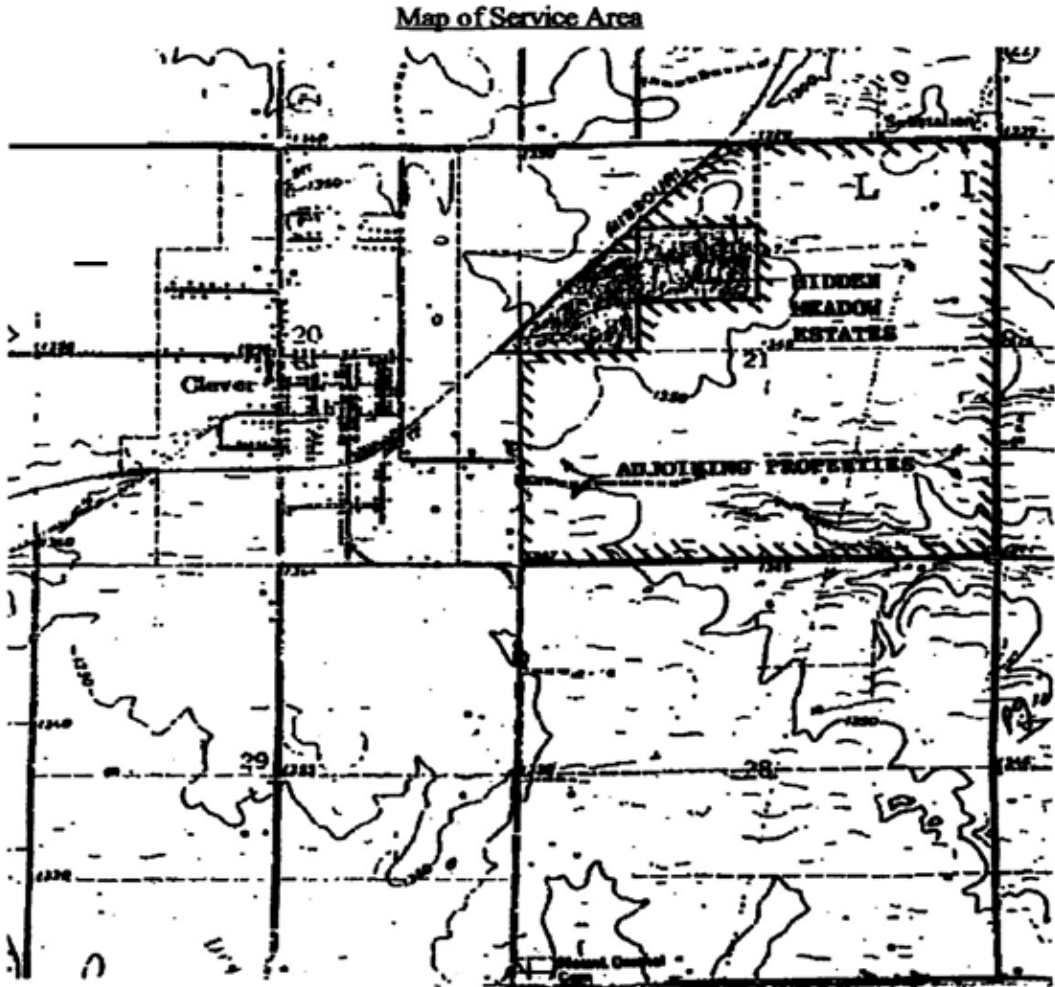
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Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Hidden Meadows Subdivision

Service Area: Unincorporated Area in Christian County, MO.

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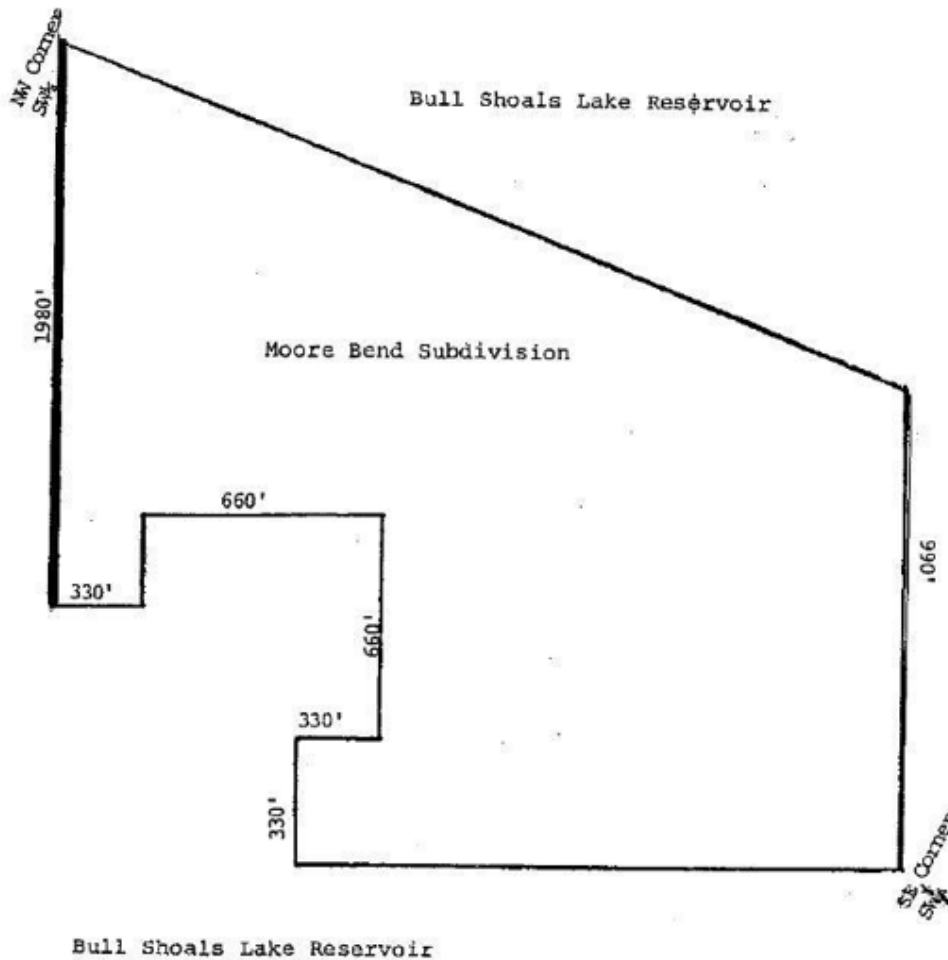
Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Moore Bend Subdivision

Service Area: Moore Bend Subdivision, Taney County, MO

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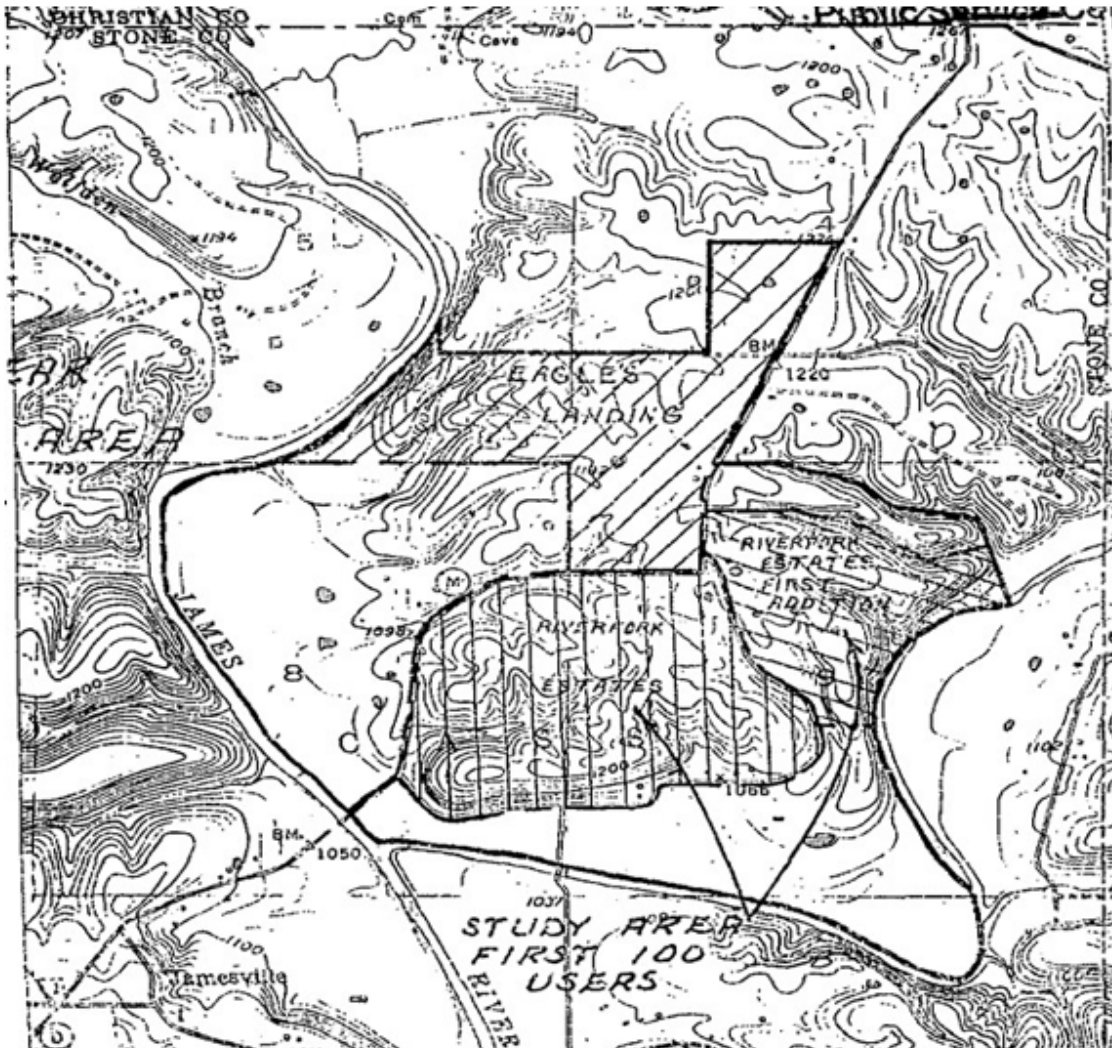
Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Riverfork Ranch Subdivision

Service Area: Unincorporated Area in Stone County, MO

Rules and Regulations Governing Rendering of  
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Map of Service Area



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Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Lakeway Village

Service Area: Unincorporated Area of Taney County

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Map of Service Area (Lakeway Village)



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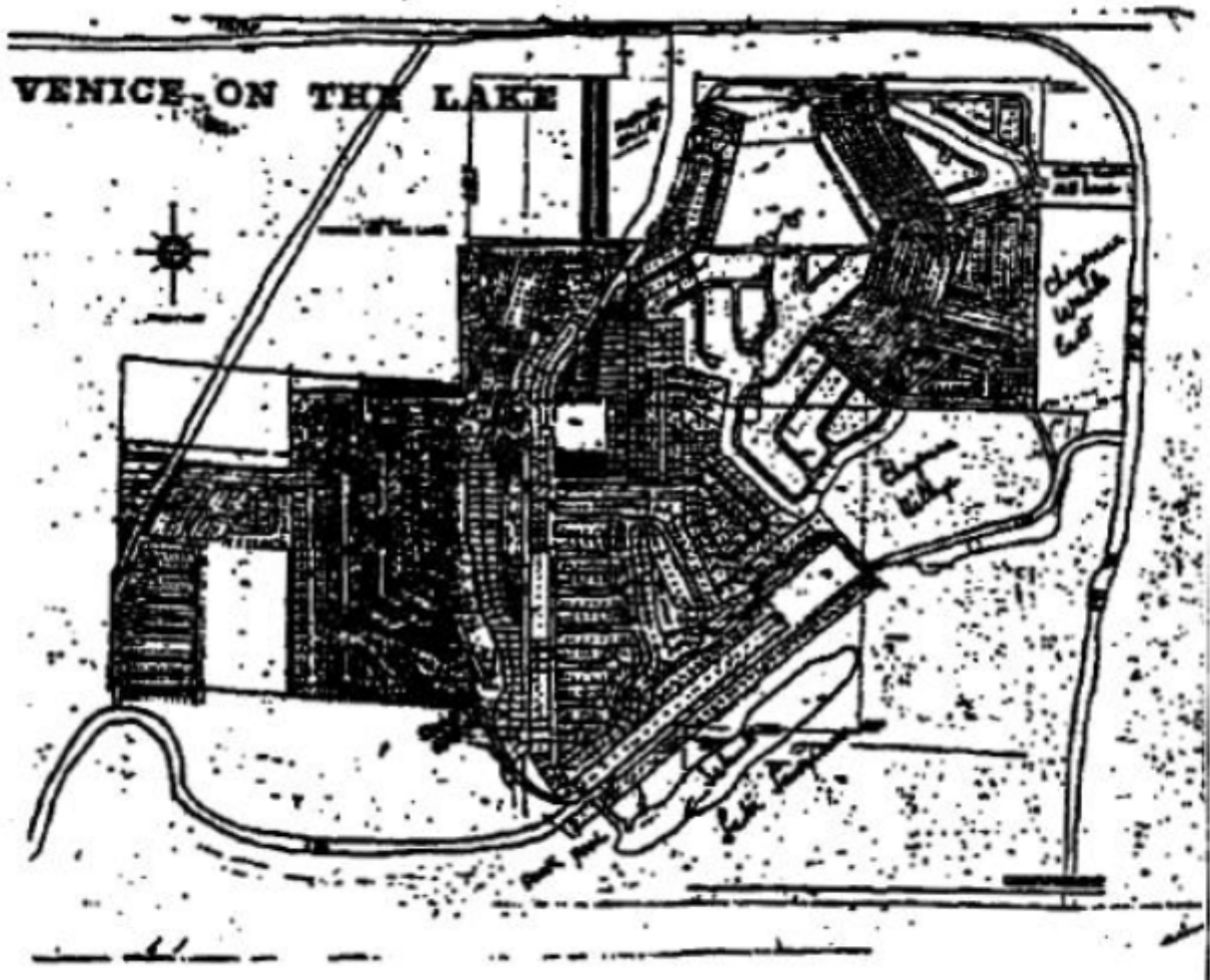


Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Venice on the Lake  
Service Area: Unincorporated Area of Taney County

Rules and Regulations Governing Rendering of  
Water Service

Map of Service Area (Venice on the Lake)



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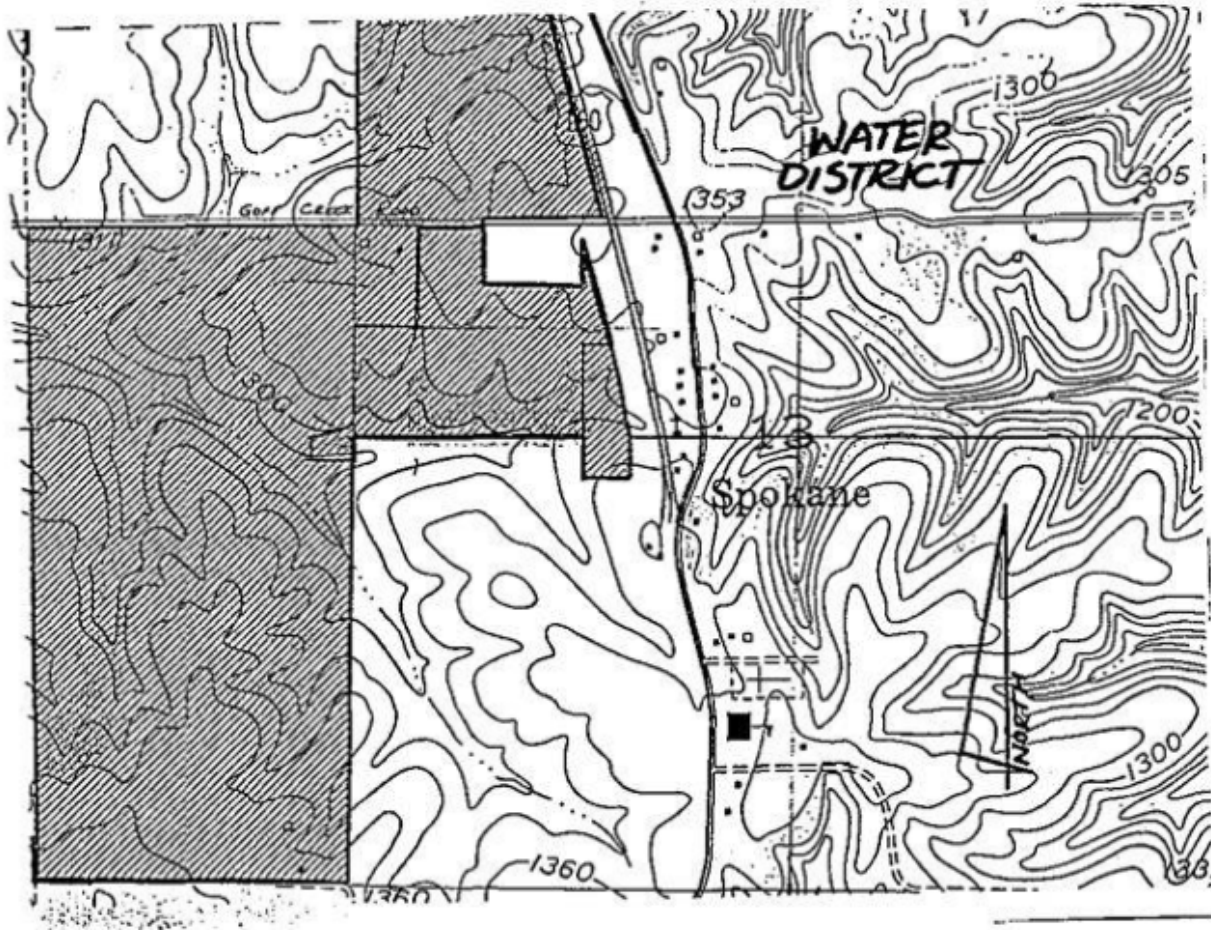
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Valley Woods Subdivision

Service Area: Unincorporated Area in Christian, MO

Rules and Regulations Governing Rendering of  
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Map of Service Area



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Bilyeu Ridge Subdivision

Service Area: Unincorporated Area in Christian County, MO.

Rules and Regulations Governing Rendering of  
Water Service

Legal Description of Service Area

Part of the East Half of the Northwest Quarter (E 1/2 NW 1/4) of Section 11, Township 26N, Range 22W, Christian County, Missouri, described as beginning at the Southwest corner of said East Half of the Northwest Quarter; thence along the West line of said East Half of the Northwest Quarter N00°34'33" E 2105.92 feet; thence N80°44'49"E 658.45 feet; thence S 1 1 °03' 10"E 568.24 feet; thence N89°57' 51"E 576.67 feet to the East line of said East Half of the Northwest Quarter; thence along said East line S00°36'48"W 1620.01 feet to the South line of said East Half of the Northwest Quarter; thence West to the point of beginning.

Part of the West Half of the Northwest Quarter (W 1/2 NW 1/4) of Section 11, Township 26N, Range 22W, Christian County, Missouri, described as commencing at the Northwest corner of said Section 11; thence S00°32'15" W 665.95 feet to the Northwest corner of the South Half of the Northwest Quarter of the Northwest Quarter for a true point of beginning; Thence N87°42'17"E 1341.43 feet to the Northeast corner of said South Half of the Northwest Quarter of the Northwest Quarter; thence along the East line of said West Half of the Northwest Quarter S00°33'45"W 1097.26 feet; thence S67°46'W 295.82 feet; thence N26° 30' W 71.78 feet; thence N41° 47' 30"W 247.18 feet; thence N57°46' W 318.32 feet; thence N08°45'55"W 93.91 feet to the North line of the Southwest Quarter of the Northwest Quarter; thence S87°58' 14"W 610. 70 feet to the Southwest corner of the South Half of the Northwest Quarter of the Northwest Quarter; thence along the West line thereof N00°32'15"E 665.95 feet to the point of beginning.

The Southwest Quarter (SW 1/4) and the West Half of the Southeast Quarter (W 1/2 SE 1/4), all in Section 11, Township 26N, Range 22W, Christian County, Missouri.

The Northwest Quarter (NW 1/4) of Section 14, Township 26N, Range 22W, Christian County, Missouri, lying North of a county road; EXCEPT the West 605 feet thereof.

The Northwest Quarter of the Northeast Quarter (NW 1/4 NE 1/4) of Section 14, Township 26N, Range 22W, Christian County, Missouri, lying North of a county road.

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**Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty**

**Hidden Meadows Subdivision**

**Service Area: Unincorporated Area in Christian County, MO.**

Rules and Regulations Governing Rendering of Water Service
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Legal Description of Service Area

Hidden Meadow Estates, a subdivision in Christian County, Missouri; and all that part of the remainder of Section 21, Township 27, Range 23 lying south and east of the old Missouri Pacific Railroad right-of-way, in Christian County, Missouri.

Boundary Description

From the Southwest corner of Section 21, Township 27, Range 23, Christian County, Missouri, then east along the section line to the southeast corner of said section, thence north along the section line to the northeast corner of said section, thence west along the section line to the eastern boundary of the old Missouri Pacific Railroad right-of-way, thence southwesterly along said boundary line to the most southwest corner of Hidden Meadow Estates, a subdivision in Christian County, Missouri, thence due east to the western section line of said section, thence south along the section line to the point of beginning.

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Canceling P.S.C. MO No. 7, 8, 9, 10, 11, &amp; 12

Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Lakeway Village

Service Area: Unincorporated Area in Taney County

Rules and Regulations Governing Rendering of Water Service
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Legal Description of Service Area

## LAKEWAY VILLAGE

A tract of land situated on Section 36, Township 24 North, Range 20 West, Taney County, Missouri, being all of the SW 1/4 and that part of the SW 1/4 of the NW 1/4 being more particularly described as follows: Beginning in the Northwest corner of the said SW 1/4 NW 1/4, thence South 89 degrees 50' 40" East along the North line of said SW 1/4 of the NW 1/4, 136.21 feet to a point on the centerline of the bed of the branch; thence along said centerline as follows- S36 degrees 07' 34" E, 78.80 feet; thence South 22 degrees 02' 30" East, 186.08 feet; thence South 57 degrees 05' 00" East, 100.54 feet; thence South 71 degrees 59' 00" East, 210.81 feet; thence South 73 degrees 02' and 00" East 194.92 feet; thence South 7 degrees 41' 00" West 158.84 feet; thence South 13 degrees 57' 00" East, 256.58 feet; thence South 23 degrees 32' 30", 128.40 feet; thence South 15 degrees 11' 30" West, 235.00 feet; thence South 21 degrees 02' 00", 93.37 feet; thence South 1 degree 50' 30" West, 75.44 feet to a point on the South line of said SW 1/4 of the NW 1/4; thence North 89 degrees 39' 19" West along said South line, 640.24 feet; thence North 0 degrees 00' 58" West 600.00 feet; thence North 89 degrees 39' 19" West, 11.00 feet; thence North 24 degrees 39' 21" West, 165.60 feet to a point on the West line of said SW 1/4 of the NW 1/4; thence North 0 degrees 00' 58" West along said West line, the NW 1/4 of the SE 1/4 lying West of U.S. Hwy. #160 (formerly M.S.H. #60) being more particularly described as follows:

Beginning at the Northwest corner of said SW 1/4 of the NW 1/4; thence South 89 degrees 51' 13" South along the North line of said SW 1/4 of the NE 1/4, 808.31 feet to a point on the Westerly right of way line of U.S. Hwy. No. 160; thence Southerly along said right of way line as follows- along a 2.5421 curve to the right, 351.65 feet (said curve having a back tangent that bears North 23 degrees 30'03" East); thence South 32 degrees 26' 22" West, 251.77 feet; thence along a 6.7491 curve to the left, 715.90 feet to a point on the centerline of an intersecting road; thence South 67 degrees 48' 31" West (leaving said right of way line) along said centerline, 77.95 feet; thence along a 6.286351 curve to the left and along said centerline, 268.80 feet; thence South 50 degrees 54' 39" West along said centerline, 130.24 feet to a point on the West line of said NW 1/4 of the SE 1/4; thence North 0 degrees 10' 36" West along said West line, 114.17 feet; thence North 0 degrees 01' 46" West along the West line of said SW 1/4 of the NE 1/4, 1,318.07 feet to the point of beginning, containing in all a total of 191.43 acres, more or less, and known hereafter as Lakeway Village No. 1.

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name of officerVice President, Water Operations, Central Region  
titleJoplin, MO  
address

Canceling P.S.C. MO No. 7, 8, 9, 10, 11, & 12

Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Lakeway Village

Service Area: Unincorporated Area in Taney County

Rules and Regulations Governing Rendering of  
Water Service

Lakeway Village Legal Description (Cont'd)

A tract of land being Lots 3 and 4 of the fractional SE 1/4 of Section 2, Township 23 North, Range 20 West, EXCEPT, that part taken by the U.S. Government for Bull Shoals Lake and also EXCEPT, the SE 1/4 of the SE 1/4 of the SE 1/4 of the SE 1/4 of said fractional SE 1/4 of Section 2, Township 23 North, Range 20 West, and the West 1/2 of the SW 1/4 of Section 1, Township 23 North, Range 20 West, and all that part of the NW 1/4 of Section 12, Township 23 North, Range 20 West described as follows: Beginning at the Southeast corner of said NW 1/4 of said Section 12; thence North to the Northeast corner of the said NW 1/4; thence West on the North line of said NW 1/4 1,815 feet; thence South to the South line of said NW 1/4 of said Section 12 thence East 1,815 feet to the point of beginning, all the above described land being in Taney County, Missouri. A tract of land being that part of the NE 1/4 of Section 2, Township 23 North, Range 20 West lying East of the U.S. Government lake line for Bull Shoals Lake, and the West 1/2 of the NW 1/4, the SE 1/4 of the NW 1/4, the SW 1/4 of the NE 1/4, the NW 1/4 of the SE 1/4, and the NE 1/4 of the SW 1/4 all in Section 1, Township 23 North, Range 20 West, Taney County, Missouri, EXCEPT for a 5 acre tract in the SW 1/4 of the NE 1/4 of Section 1, Township 23 North, Range 20 West, Taney County, Missouri containing 270 acres, more or less.

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Canceling P.S.C. MO No. 7, 8, 9, 10, 11, &amp; 12

Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Venice on the Lake

Service Area: Unincorporated Area in Taney County

Rules and Regulations Governing Rendering of Water Service
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Legal Description of Service Area

## VENICE ON THE LAKE

All of the South 1/2 of the SW 1/4 of the SE 1/4, the SE 1/4 of the SE 1/4 of Section 1, and the NE 1/4 of the NE 1/4 of Section 12, all in Township 23, Range 21; the NE 1/4 and the S 1/2 of the NW FRL 1/4 of Section 19, Township 24, Range 20, and the following described land lying above the elevation of 716.50 feet above mean sea level the SW FRL 1/4 except the following described parcel: Beginning at a point on the North line of Lot 1 SW 1/4, and said point being 715 feet East of the West quarter corner of said Fractional Section 19, and also being on the East right of way line of Public road as now located, thence South along said right of way line 400 feet, thence East 400 feet, thence North 400 feet to the North line of the aforesaid Lot 1, thence West 400 feet to the point of beginning, containing 3.67 acres; the West 1/2 of the SE 1/4 of Section 19, except a parcel in the SW 1/4 of the SE 1/4 described as beginning at a point 70.3 feet West to a point 81.8 feet South of the NE corner of the SW 1/4 of the SE 1/4 of Section 19; thence South 49 degrees West 726 feet, along the North side of Highway 176; thence North 41 degrees West 300 feet; thence North 49 degrees East 726 feet; thence South 41 degrees East 300 feet to the point of beginning with right of ingress and egress to the lake, the NE 1/4 of the SE 1/4 of Section 19, the NW 1/4 of the SE 1/4 of Section 20, lying West of a large hollow and that portion of the NW FRL 1/4 of Section 30, North of White River (Lake Taneycomo) lying East of a certain branch, all in Township 24, Range 20, Subject to a flowage deed to Empire District Electric Company waiving property damage in consideration of being licensed to use the land to the Water Level of the Lake formed by the dam; over the lands situated in the South 1/2 of Section 19, the NW 1/4 of the SW 1/4 of Section 20, and the NW FRL 1/4 of Section 30. Also subject to rights of way deeds to the County of Taney and to the State of Missouri for road purposes. Subject to transmission line easement granted to KAMO Electric Cooperative Inc., over, upon and across the NW FRL 1/4 of Section 30, and the West 1/2 less the NW 1/4 of the NW 1/2 of Section 19, Township 24, Range 20. This deed is intended to give an assignment of the License now owned by the said George Puchta and the said Empire District Electric Company. There is excepted from said above described lands situated in the East 1/2 of the SE 1/4 of Section 19, Township 24, Range 20, the following described parcel, beginning at a point on the West line thereof on the North side of State Highway "EE" ; thence East following the North line of said Highway a distance of 140 feet; thence South 45 degrees 30' East to the South line of said Highway "EE" for a new point of beginning; thence following the South line of said Highway "EE" East a distance of 70 feet; thence South to Lake Taneycomo; thence following the meanders of Lake Taneycomo a Northwesterly direction to a point in a line running Southeasterly 54 degrees 30' from the point of beginning; thence Northwesterly 54 degrees 30' to the point of beginning.

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Valley Woods Subdivision

Service Area: Unincorporated Area in Christian, MO

Rules and Regulations Governing Rendering of  
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Legal Description of Service Area

COMMENCING AT THE NORTHWEST CORNER OF SECTION 13, TOWNSHIP 25, RANGE 22, CHRISTIAN COUNTY, MISSOURI, SAID POINT ALSO BEING THE NORTHEAST CORNER OF SECTION 14; THENCE SOUTH ALONG THE WEST LINE OF SAID SECTION 13 TO THE NORTHEAST CORNER OF THE SOUTHEAST QUARTER OF THE NORTHEAST QUARTER OF SAID SECTION 14; THENCE WEST ALONG THE NORTH LINE OF SAID SOUTHEAST QUARTER OF THE NORTHEAST QUARTER TO THE NORTHWEST CORNER OF SAID SOUTHEAST QUARTER OF THE NORTHEAST QUARTER; THENCE SOUTH ALONG THE WEST LINE OF SAID SOUTHEAST QUARTER OF THE NORTHEAST QUARTER TO THE SOUTHWEST CORNER OF THE NORTHEAST QUARTER OF THE SOUTHEAST QUARTER OF SAID SECTION 14; THENCE EAST ALONG THE SOUTH LINE OF SAID NORTHEAST QUARTER OF THE SOUTHEAST QUARTER TO THE SOUTHEAST CORNER OF SAID NORTHEAST QUARTER OF THE SOUTHEAST QUARTER; THENCE NORTH ALONG THE EAST LINE OF SAID NORTHEAST QUARTER OF THE SOUTHEAST QUARTER TO THE NORTHEAST CORNER OF SAID NORTHEAST QUARTER OF THE SOUTHEAST QUARTER; THENCE EAST ALONG THE SOUTH LINE OF THE SOUTHWEST QUARTER OF THE NORTHWEST QUARTER OF SAID SECTION 13 TO A POINT ON THE WEST LINE OF VALLEY WOODS PLAT NO. 1; THENCE SOUTH ALONG SAID WEST LINE TO THE SOUTH LINE OF SAID VALLEY WOODS PLAT NO. 1; THENCE EAST ALONG THE SOUTH LINE OF SAID VALLEY WOODS PLAT NO. 1 TO A POINT ON THE WEST RIGHT OF- WAY LINE OF MISSOURI HIGHWAY 160; THENCE NORTHWESTERLY ALONG SAID RIGHT-OF-WAY LINE TO THE NORTHERNMOST CORNER OF LOT 9 OF VALLEY WOODS PLAT NO. 2; THENCE SOUTH TO A POINT ON SAID LOT 9 VALLEY WOODS PLAT NO. 2; THENCE WEST TO THE SOUTHEAST CORNER OF LOT 13 IN SAID VALLEY WOODS PLAT NO. 2; THENCE NORTH ALONG THE EAST LINE OF SAID LOT 13 TO THE SOUTH LINE OF THE NORTHWEST QUARTER OF THE NORTHWEST QUARTER OF SAID SECTION 13; THENCE EAST TO THE WEST RIGHT-OF-WAY LINE OF SAID MISSOURI HIGHWAY 160; THENCE NORTHWESTERLY ALONG SAID RIGHT-OF-WAY LINE TO THE NORTH LIHE OF SAID SECTION 13; THENCE WEST ALONG SAID NORTH LINE TO THE POINT OF BEGINNING.

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**Bilyeu Ridge Subdivision**

**Service Area:** Unincorporated Area in Christian County, MO.

Rules and Regulations Governing Rendering of  
Water Service

Schedule of Rates

Availability:

These rates are available to any water customer on Company's mains for supplying water service requested

Water Service Rates:

Monthly Customer Charge      \$17.22      (does not include any water)

Commodity Charge              \$3.56 per thousand gallons

Taxes:

Any applicable Federal, State, or local taxes computed on billing basis shall be added as separate items in rendering each bill.

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Moore Bend Subdivision

Service Area: Moore Bend Subdivision, Taney County, MO

Rules and Regulations Governing Rendering of  
 Water Service

Schedule of Rates

Availability:

These rates are available to any water customer on Company's mains for supplying water service requested

Water Service Rates:

Monthly Customer Charge             \$28.13     (does not include any water)

Commodity Charge                     \$10.31 per thousand gallons  
    \$7.71 per one hundred cubic feet

Taxes:

Any applicable Federal, State, or local taxes computed on billing basis shall be added as separate items in rendering each bill.

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Riverfork Ranch Subdivision

Service Area: Unincorporated Area in Stone County, MO

Rules and Regulations Governing Rendering of Water Service
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Schedule of Rates

Availability:

These rates are available to any water customer on Company's mains for supplying water service requested

Water Service Rates:

Monthly Customer Charge      \$21.56      (does not include any water)

Commodity Charge      \$2.08 per thousand gallons

Taxes:

Any applicable Federal, State, or local taxes computed on billing basis shall be added as separate items in rendering each bill.

\*      Indicates new rate or text

+      Indicates change

DATE OF ISSUE: July 15, 2021  
   month   day   year

DATE EFFECTIVE: August 14, 2021  
   month   day   year

ISSUED BY: Michael D. Beatty  
   name of officer

Vice President, Water Operations, Central Region  
   title

Joplin, MO  
   address

Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Lakeway Village and Venice on the Lake  
Service Area: Unincorporated Area of Taney County

Rules and Regulations Governing Rendering of  
Water Service

Schedule of Rates

Availability:

These rates are available to any water customer on Company's mains for supplying water service requested

Water Service Rates:

Monthly Customer Charge            \$12.55      (does not include any water)

Commodity Charge                    \$5.63 per thousand gallons

Taxes:

Any applicable Federal, State, or local taxes computed on billing basis shall be added as separate items in rendering each bill.

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<p>Rules and Regulations Governing Rendering of Water Service</p>
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Schedule of Service Charges

The following Miscellaneous Charges apply as authorized and Described elsewhere in the Company's filed Rule and Regulations:

New Service Connection Fee	Actual Cost
Consists of the costs incurred by the Company for construction including parts, material, labor and equipment, but excluding the cost of the meter. See Rule 5 B.	
Service Connection Inspection Fee	\$25
See Rule 5 B. 2 and 5 B. 3.	
Water Service Line Inspection Fee	\$25
See Rule 5 C.	
Turn-On Fee	\$30
Turn-Off Fee	\$30
On-site Collection Charge	\$15
This charge will be added to the current bill if the Company personnel is on-site to disconnect the service when the Customer pays the bill. The disconnection fee may not be assessed if the service is not physically disconnected.	
Meter Test Fee	\$25
See Rule 12 B.	
Late Charges	\$5 or 3%
The late charge is calculated monthly with the greater amount above being added to the delinquent bill in accordance with Rule 10 G.	

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Rules and Regulations Governing Rendering of  
Water Service

Rule 1 DEFINITIONS

- A. An "APPLICANT" is a person, firm, corporation, governmental body, or other entity which has applied for service; two or more APPLICANTS may make one application for a water main extension and be considered one APPLICANT.
- B. The "COMPANY" is Liberty Utilities (Missouri Water), LLC, acting through its officers, managers, or other duly authorized employees or agents.
- C. The "CURB STOP" is a valve on the Service Connection, located at or near the Customer's property line, and used to shut off water service to the premises. The Curb Stop is owned and maintained by the Company.
- D. A "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from the Company, or whose facilities are connected for utilizing such service, and except for a guarantor is responsible for payment for service.
- E. The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection shall be based on available information such as construction/occupancy permits, electric service turn-on date, or may be the date of commencement of construction of the building upon the property.
- F. A "DEVELOPER" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.
- G. "DISCONTINUANCE OF SERVICE" is the intentional cessation of service by the Company not requested by the Customer.
- H. The "MAIN" is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water

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Rules and Regulations Governing Rendering of Water Service
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throughout the Company's service area.

- I. The "METER" is a device, owned by the Company, used to measure and record the quantity of water that flows through the service line, and is installed in the outdoor meter setting, or inside the Customer's building where the water service line enters through a foundation wall.
- J. The "METER SETTING" is a place either in the service connection or building plumbing for a water meter to be installed. An outdoor meter setting is located at or near the property line, and includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the Company. Indoor meter settings are located inside the Customer's premises where the water service line enters the foundation wall either installed directly in the piping or in a meter yoke.
- K. A "RETURNED CHECK" is a check that is returned to the Company from any bank unpaid for any reason.
- L. A "SEASONAL CUSTOMER" is a Customer who is absent from the premises and may turn off, or request the Company turn off, water service temporarily. All Rates, Rules and Regulations within this tariff continue to apply to "Seasonal Customers" during periods of seasonal absence or turn-off.
- M. The "SERVICE CONNECTION" is the pipeline connecting the main to the Customer's water service line and includes the curb stop, or outdoor meter setting and all necessary appurtenances located at or near the property line, or at the property line if there is no curb stop or outdoor meter setting. If the property line is in a street, and if the curb stop or meter setting is not located near the edge of the street abutting the Customer's property, the service connection shall be deemed to end at the edge of the street abutting the Customer's property. The service connection shall be owned and maintained by the Company.
- N. A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether

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Rules and Regulations Governing Rendering of Water Service
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contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.

- O. "TERMINATION OF SERVICE" is cessation of service requested by the Customer.
- P. "TURN-OFF" is the act of turning water service off by physically turning a valve such that water is unavailable to a Customer's premises.
- Q. "TURN-ON" is the act of turning water service on by physically turning a valve to allow water to be available to a Customer's premises.
- R. The word "UNIT" or "LIVING UNIT" shall be used herein to define the premises or property of a single water consumer, whether or not that consumer is the Customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, or owned or leased. Each mobile home in a mobile home park and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business.
- S. The "WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the Customer, used to conduct water to the Customer's unit from the property line, curb stop or outdoor meter setting, including the connection to the curb stop or meter setting. If the property line is in a street, then the water service line shall be deemed to begin at the edge of the street abutting the Customer's property.

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Rules and Regulations Governing Rendering of  
 Water Service

Rule 2 GENERAL RULES & REGULATIONS

- A. Every applicant, upon signing an application for any water service rendered by the Company, or any Customer upon taking of water service, shall be considered to have expressed consent to be bound by these Rates, Rules, and Regulations.
- B. The Company's Rules and Regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these Rules and Regulations.
- C. The Company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional Rates, Rules, or Regulations or to alter existing Rates, Rules, or Regulations as it may from time to time deem necessary and proper.
- D. After the effective date of these Rules and Regulations, all new facilities, construction contracts, and written agreements shall conform to these Rules and Regulations, and in accordance with the statutes of the state of Missouri and the Rules and Regulations of the Missouri Public Service Commission. Pre-existing facilities that do not comply with applicable Rules and Regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.
- E. The point of delivery of water service shall be at the connection of the Customer's service line to the Company's service connection.
- F. The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these Rules and Regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.

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Rules and Regulations Governing Rendering of  
Water Service

**Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS**

- A. Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's Rules and Regulations.
- B. No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement, or representation contrary to the intent of these Rules and Regulations.
- C. The Company shall not be responsible for damages caused by any failure to maintain water pressure or water quality, or for interruption, if such failure or interruption is without willful default or negligence on its part.
- D. The Company shall not be liable for damages due to, or interruptions caused by, defective piping, fittings, fixtures, and appliances on the Customer's premises and not owned by the Company.
- E. The Company shall not be liable for damages due to Acts of God, civil disturbances, war, government actions, or other uncontrollable occurrences.

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Rules and Regulations Governing Rendering of Water Service
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Rule 4 APPLICATIONS FOR SERVICE

- A. A written application for service, signed by the Customer, stating the type of service required and accompanied by any other pertinent information, will be required from each Customer before service is provided to any unit.
- B. If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary in accordance with Rule 14.
- C. When, in order to provide the service requested a main extension or other construction or equipment expense is required, the Company may require a written contract. Said contract may include, but not be limited to, the obligations upon the Company and the applicant, and shall specify a reasonable period of time necessary to provide such service.

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Rules and Regulations Governing Rendering of  
Water Service

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY

- A. The Company may discontinue service for any of the following reasons:
1. Non-payment of a delinquent account not in dispute; or
  2. Failure to post a security deposit or guarantee acceptable to the utility; or
  3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the Customer's premises; or
  4. Misrepresentation of identity in obtaining utility service; or
  5. Enclosing or obstructing any meter so as to make reading or repairs unreasonably difficult, or
  6. Failure to comply with the terms and conditions of a settlement agreement; or
  7. Refusal after reasonable notice to grant access at reasonable times to equipment installed upon the premises of the Customer for the purpose of inspection, meter reading, maintenance or replacement; or
  8. Violation of any of these Rules and Regulations on file with and approved by the Missouri Public Service Commission, or for any condition which adversely affects the safety of the Customer or other persons, or the integrity of the utility's delivery system; or
  9. Non-payment of a sewer bill issued by the Company or by a sewer utility requesting discontinuance of water service by an agreement between the Company and such sewer utility. When water service is discontinued for non-payment of a sewer bill and if the sewer bill is not issued by the Company, any service charges for turn on/off or disconnection/reconnection within these Rules and Regulations shall not apply, and notice to the

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Rules and Regulations Governing Rendering of  
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Customer shall be provided by rules and procedure applicable to the Customer's sewer service in lieu of notification required by these Rules and Regulations.

- B. None of the following shall constitute sufficient cause for the Company to discontinue service:
1. The failure of the Customer to pay for merchandise, appliances, or service not subject to Commission jurisdiction as an integral part of the utility service provided by the Company; or
  2. The failure of the Customer to pay for service received at a separate metering point, residence, or location. In the event of discontinuance or termination of service at a separate residential metering point, residence, or location in accordance with these Rules and Regulations, the Company may transfer and bill any unpaid balance to any other residential service account of the Customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule; or
  3. The failure of the customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of specific devices under operational rate schedules or provisions is not construed as a different class of service for the purpose of this rule; or
  4. The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued received substantial benefit and use of the service billed to the other customer; or
  5. The failure of a previous owner or occupant of the premises to pay an unpaid or delinquent bill except where the previous occupant remains an occupant of the living unit; or

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Rules and Regulations Governing Rendering of Water Service
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- J. In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable.
- K. The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.
- L. The Company shall deal with Customers, handle Customer accounts, and manage discontinuance of service procedures in accordance with the Missouri Public Service Commission's Utility Billing Practices.
- M. Applicable Turn-off and turn-on charges are specified in the Schedule of Service Charges.

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Rules and Regulations Governing Rendering of  
Water Service

Rule 9 INTERRUPTIONS IN SERVICE

- A. The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system. Whenever service is interrupted for scheduled repairs or maintenance, Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- B. No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.
- C. In order to avoid service problems when extraordinary conditions exist, the Company reserves the right, at all times, to determine the limit of and regulate water usage in a reasonable and non-discriminatory manner.

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Rules and Regulations Governing Rendering of Water Service
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- G. Monthly bills shall be due twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. Delinquent bills may be subject to a late charge as provided in the Schedule of Service Charges. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due to the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.
- H. When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly or quarterly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.
- I. The Company may require a security deposit or other guarantee as a condition of new service if the Customer:
  - 1. Still has an unpaid account with a utility providing the same type of service accrued within the last five (5) years; or,
  - 2. Has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or,
  - 3. Is unable to establish a credit rating with the Company. Adequate credit rating for a residential Customer shall be established if the Customer:
    - a. Owns or is purchasing a home; or,
    - b. Is and has been regularly employed full time for at least one (1) year; or,
    - c. Has an adequate and regular source of income; or

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Rules and Regulations Governing Rendering of Water Service
---

- d. Can provide credit references from a commercial credit source.
- J. The Company may require a security deposit or other acceptable written guarantee of payment as a condition of continued service if:
  - 1. The water service of the Customer has been discontinued for non-payment of a delinquent account not in dispute; or,
  - 2. The utility service to the unit has been diverted or interfered with in an unauthorized manner; or,
  - 3. The Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods.
- K. The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.
- L. Interest shall be payable annually on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the *Wall Street Journal* for the last business day of the preceding calendar year, plus one (1) percentage point. Interest may be credited to the Customer's account.
- M. After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- N. The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including Customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.

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Rules and Regulations Governing Rendering of  
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- E. If the Company determines that no suitable outdoor location is available, then the meter may be installed inside the Customer's premises where the water service line enters the building and just downstream of the inside shutoff valve. The Company shall install a curb stop within the service connection at or near the property line as practical. When the meter is installed inside the Customer's premises, the Customer will either provide a meter yoke to accept installation of the Company's meter, or provide proper fittings for the house plumbing pipe to allow for direct installation of the Company's meter, along with a proper grounding strap installed around the meter to prevent electric charge build-up on either side of the meter or while a meter is removed. If installation in a special setting is necessary, the excess cost of installation shall be paid by the Customer.
- F. If an existing basement meter location is determined by the Company to be inadequate or inaccessible, then the Customer must provide for the installation of a meter to be located at or near the Customer's property line. The Customer shall furnish or obtain from the Company, as appropriate, the necessary meter installation appurtenances conforming to the Company's specifications, and the cost of said appurtenances and labor shall be paid by the Customer.
- G. Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company, for servicing and reading and the meter space provided is located where the service line enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a Customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Staff of

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DATE EFFECTIVE: August 14, 2021  
month day year

ISSUED BY: Michael D. Beatty  
name of officer

Vice President, Water Operations, Central Region  
title

Joplin, MO  
address





Name of Utility: Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities or Liberty

Service Area(s): Bilyeu Ridge Subdivision - Near Ozark, Christian County, MO; Hidden Meadows Subdivision - Near Clever, Christian County, MO; Moore Bend Subdivision - Near Cedar creek, Taney County, MO; Riverfork Ranch Subdivision - Unincorporated Area in Stone County, MO; Lakeway Village and Venice on the Lake- Taney County, MO; and Valley Woods Subdivision - Near Spokane, Christian, MO

Rules and Regulations Governing Rendering of  
Water Service

Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS

- A. Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Missouri Public Service Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:
1. Where the period of error can be shown, the adjustment shall be made for such period; or
  2. Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.
- B. If the meter is found on any such test to under-register, the Company may render a bill to the Customer for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.
- C. If the meter is found on any such test to over-register, the Company shall refund to the Customer any overcharge caused during the period of inaccuracy as above defined. The refund shall be paid within a reasonable time and may be in the form of a bill credit.

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Rule 14 EXTENSION OF WATER MAINS

- A. This rule shall govern the extension of mains by the Company within its certified area where there are no water mains.
- B. Upon receipt of a written application for a main extension, the Company will provide the applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. The estimate will not include unanticipated costs such as rock excavation.
- C. Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company the amount determined in paragraph 14 B. above. Any applicable New Service Connection Fee will become due after the cost incurred by the Company has been ascertained, as per Rule 5 B.1. or 3., and as specified in the Schedule of Service Charges. The contract may allow the Customer to contract with an independent contractor for the installation and supply of material, except that mains of twelve inches (12") or greater diameter must be installed by the Company, and the reconstruction of existing facilities must be done by the Company.
- D. The cost to single-family residential applicant(s) connecting to a main extension for which other applicant(s) paid an amount determined in paragraph 14 B., above, subject to subsequent adjustments for actual cost, shall be as follows:
1. For single-family residential applicant(s) applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded.
  2. For single-family residential applicant(s) applying for service in areas that are

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unplatted in subdivision lots, an applicant(s) cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times one hundred (100) feet.

3. For industrial, commercial, or multifamily residential applicants, the cost will be equal to the amount calculated for a single-family residence in paragraphs 14. D.1. or 14. D.2. above, multiplied by the flow factors of the applicants' meter. The flow factors of the various sizes of meters are as follows:

<u>Meter Size</u>	<u>Flow Factor</u>
5/8"	1
1"	2.5
1 1/2"	5
2"	8
3"	15
4"	25

- E. Refunds of funds paid by applicant(s) for any estimated costs or actual costs of a main extension shall be made to such applicant(s) as follows:
  1. Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference to the applicant(s) as soon as the actual cost has been ascertained.
  2. During the first ten (10) years after the main extension is completed, the Company will refund to the applicant(s) who paid for the extension the money collected from applicant(s) in accordance with paragraph 14 D. above. The refund shall be paid within a reasonable time after the money is collected.
  3. The sum of all refunds to any applicant shall not exceed the total amount which the applicant(s) has paid.

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- F. Extensions made under this rule shall be and remain the property of the Company.
- G. The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements. Connecting new Customers to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such Customers.
- H. Extensions made under this rule shall be of Company-approved pipe sized to meet water service requirements. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the larger size of pipe shall be borne by the Company.
- I. No interest will be paid by the Company of payments for the extension made by the applicant(s).
- J. If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.

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