September 20, 2013

Missouri Public Service Commission
Governor Office Building
200 Madison
P.O. Box 360

Jefferson City, MO 65102-0360

Dear Secretary:
Attached for electronic filing is a revision to the P.S.C. MO. No. 1 for CenturyTel of Northwest Arkansas, LLC (Missouri) d/b/a CenturyLink General and Local Exchange Tariff. This revision is filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a September 20, 2013 issue date and a proposed effective date of October 1, 2013. The following revisions are included in this filing:

## Section 12 1st Revised Sheet 14 <br> 1st Revised Sheet 15 <br> Original Sheet 16

This filing clarifies the terms and conditions for Simple Choice Unlimited for consistency and standardization, to more accurately reflect the conditions under which this service is provided. No customers are impacted by this administrative filing. Additionally, the $\$ 5.00$ monthly discount previously available under a promotional offer is being introduced as a permanent offer when customers also subscribe to CenturyLink's High Speed Internet (1.5Mbps or higher).

If you have questions or need additional information regarding this filing, you may call me at (913) 3457535.

Sincerely,


Robyn Crichton
Attachments
cc: Office of Public Counsel (email)
Richard Moore, CenturyLink

MO 13-06 (NWAR)

## PACKAGED SERVICES

## SIMPLE CHOICE UNLIMITED

## A. Description

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features and voicemail, a flat rate access line, and unlimited long distance voice usage.
B. Terms and Conditions

1. A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.
2. Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice Unlimited may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice Unlimited. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.
6. Call Detail will not be provided with this service plan.
(M) Material previously found on this page now appears on 1st Revised Sheet 15 of this section.
(M1) Material previously found on this page now appears on Original Sheet 16 of this section.

## PACKAGED SERVICES

## SIMPLE CHOICE UNLIMITED

C. Rates and Charges

$$
\text { Monthly Rate }{ }^{(2)}
$$

Simple Choice Unlimited ${ }^{(1)}$
$\$ 54.95^{(3)}$
Local Exchange Service
Choice of available Custom Calling or
Custom Calling II Service Features

## (C)

${ }^{(1)}$ Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.
${ }^{(2)}$ Flat rate EAS charges (if applicable) are included in this rate. The customer must also subscribe to the CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan.
${ }^{(3)}$ The monthly Simple Choice Unlimited rate will be discounted by $\$ 5.00$ when customers also subscribe to the Company's High Speed Internet (1.5M or higher).
(M) Material now found on this page previously appeared on Original Sheet 14 of this section.
(M1) Material previously found on this page now appears on 1st Revised Sheet 16 of this section.

## GENERAL AND LOCAL EXCHANGE TARIFF

## PACKAGED SERVICES

## ECONOMY PAK

A. Description

The Company will provide residential customers with an access line, the subscriber line charge, Caller ID and Call Waiting. Customers willing to have term commitments will have a $\$ 5.00$ reduction a month for a 12 month commitment.
B. Economy Pak Monthly Rate
$\$ 24.95$

ECONOMY PAK PLUS (768 Kbps)
A. Description

The Company will provide residential customers with an Access Line, Caller Id, Call Waiting, Call Waiting Id and 768 K High Speed Internet. This service is only offered where the services are technically available.
B. Economy Pak Plus (768 Kbps) Monthly Rate $\$ 49.95$

ECONOMY PAK PLUS (1.5 Mbps +)
A. Description

Existing residential customers may be eligible for the following offer when they contact the Company to disconnect service and instead agree to retain service with the Company. To be eligible, the customer has to agree to subscribe Economy Pak Plus (1.5 Mbps +) which consists of an Access Line, Caller ID, Call Waiting, Call Waiting ID and High-speed Internet (1.5 Mbps or higher). This service is only offered where the services are technically available.
B. Economy Pak Plus (1.5 Mbps +) Monthly Rates

| Speed | Monthly Rate |
| :--- | :---: |
| 1.5 Mbps | $\$ 54.95$ |
| 3 Mbps | 59.95 |
| 4 Mbps through 15 Mbps | 64.95 |
| 20 Mbps | 94.95 |

(M) Material now found on this page previously appeared on Original Sheet 14 of this section.
(M1) Material now found on this page previously appeared on Original Sheet 15 of this section.

