

CANCELLED - Missouri Public Service Commission - 08/24/2023 - LN-2024-0032

RESERVED FOR FUTURE USE

ISSUED: August 6, 2004

EFFECTIVE: September 6, 2004

By: Carmen L. Feliciano
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INTEGRATED SERVICE DIGITAL NETWORK - ISDN
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INTEGRATED SERVICE DIGITAL NETWORK - ISDN

12. Integrated Service Digital Network – ISDN ^{1/}

A. Integrated Service Digital Network (ISDN) – Basic Rate Interface(BRI)

12.1 Description

ISDN-BRI service provides 2B+D switched access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a customer with the ability to integrate current voice and data channel services utilizing Gateway S1 Basic Business Line Service.

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel.

BRI lines have two 64 Kbps channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single, higher bandwidth channel.

12.2 General Regulations

12.2.1 BRI has one 16 Kbps data or D channel used primarily for signaling and data transmission.

12.2.2 ISDN-BRI is furnished to customers at the rates and charges, following.

12.2.3 Rates and Charges for other optional features are in addition to those for ISDN-BRI service.

12.3 ISDN-BRI Basic Service provides the following standard features:

- a) National ISDN Standard
- b) B2B+D channels
- c) 2B channels support Circuit Switched Voice and/or Circuit Switched Data and one D channel supports signaling and/or Packet Switched Data
- d) Multi-point DSL

12.3.1 Optional Features include:

- a. X.25 on D channel
- b. 56/64 Kbps X.25 on B channel

^{1/} Beginning April 20, 2000, this service will no longer be available to new subscribers.

INTEGRATED SERVICE DIGITAL NETWORK - ISDN

12. Integrated Service Digital Network – ISDN (Continued)

A. Integrated Service Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)

12.4 ISDN BRI for Home Office, Small Business is available with the following standard features:

- a) 2B+D Channel
- b) National ISDN Standard
- c) 56/64/112/128 Kbps Dialed Data
- d) Simultaneous Voice Data Calling
- e) Call Forwarding - Variable ⁽¹⁾
- f) Call Forwarding - Busy ⁽¹⁾
- g) Call Forwarding - Don't Answer ⁽¹⁾
- h) Touch Tone
- i) Voice Data Protection ⁽¹⁾
- j) 3 Way Conference Calling ⁽¹⁾
- k) Separate Signaling Channel ⁽¹⁾
- l) Customer changeable Speed Calling ⁽¹⁾
- m) Multi button Key Set Capability
- n) Multi point DSL

12.4.1 Optional Features offered with Home Office, Small Business ISDN includes:

- a) Multiple Directory Numbers
- b) X.25 on D Channel
- c) X.25 on B Channel

12.4.2 Security Package offered with Home Office, Small Business ISDN includes:

- a) Call Forwarding Variable
- b) Remote Activation of Call Forwarding
- c) Call Trace

B. Integrated Service Digital Network (ISDN)- Primary Rate Interface (PRI)

12.1 Description

ISDN PRI service provides 23B+D (twenty three 64 Kbps B channels and a 64 Kbps data channel) access on a DSX 1 interface.

⁽¹⁾ Refer to Section 1, Definitions
⁽¹⁾ Refer to Section 1, Definitions
⁽¹⁾ Refer to Section 1, Definitions
⁽¹⁾ Refer to Section 1, Definitions
⁽¹⁾ Refer to Section 1, Definitions
⁽¹⁾ Refer to Section 1, Definitions

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INTEGRATED SERVICE DIGITAL NETWORK - ISDN

12. Integrated Service Digital Network – ISDN (Continued)

B. Integrated Service Digital Network (ISDN)- Primary Rate Interface (PRI) (Continued)

12.2 Efficiency Package for ISDN PRI includes:

- a) Non Facility Associated signaling
- b) D Channel Backup
- c) Associated 24 Channel PRI

C. Payment Plans

12.1 The ISDN BRI and fSDN PRI payment plan offers the customer two options for payment, as follows:

12.1.1 Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non recurring) are not subject to Company initiated rate changes.

12.1.2 Month-to-Month Plan

Under this plan the customer elects to pay month to month. Month to month rates (recurring and non recurring) are subject to Company initiated rate changes.

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INTEGRATED SERVICE DIGITAL NETWORK - ISDN

12. Integrated Service Digital Network – ISDN (Continued)

D. The following rates apply for Rate Group A & B Exchange:⁽¹⁾

	Non Recurring	Non Recurring	Month to Month (Changes)	1 Year	3 Year	5 Year
ISDN BRI Data Only⁽²⁾						
Measured Hi	\$ 85.00		\$ 55.00	\$ 51.70	\$ 49.50	\$ 47.30
Measured Low ⁽³⁾	\$ 85.00	\$ 20.00	\$ 40.00	\$ 37.60	\$ 36.00	\$ 34.40
Flat Rate	\$ 85.00	\$ 20.00	\$ 75.00	\$ 70.50	\$ 67.50	\$ 64.50
Optional Features						
X.25 D chnl ⁽⁴⁾	\$ 20.00	\$ 150.00	\$ 5.00	\$ 4.70	\$ 4.50	\$ 4.30
56/64 Kbps X.25(B chnl ⁽⁴⁾)	\$ 150.00	\$ 65.00	\$ 35.00	\$ 32.90	\$ 31.50	\$ 30.10
Home Ofc, Sm Bus ISDN BRI⁽⁴⁾						
Measured High	\$ 85.00		\$ 65.00	\$ 61.10	\$ 58.50	\$ 55.90
Measured Low ⁽³⁾	\$ 85.00		\$ 52.00	\$ 48.90	\$ 46.80	\$ 44.75
Flat Rate	\$ 85.00		\$ 80.00	\$ 75.20	\$ 72.00	\$ 68.80
Optional Features						
Multiple Directory Numbers	\$ 5.00	\$ 15.00	\$ 2.00	\$ 1.90	\$ 1.80	\$ 1.75
X.25 (D chnl) ⁽⁴⁾	\$ 20.00	\$ 35.00	\$ 5.00	\$ 4.70	\$ 4.50	\$ 4.30
X.25 (B chnl) ⁽⁴⁾	\$ 150.00	\$ 35.00	\$ 35.00	\$ 32.90	\$ 31.50	\$ 30.10
Security Package ⁽⁴⁾	N/C	\$ 25.00	\$ 3.50	\$ 3.30	\$ 3.15	\$ 3.05
ISDN PRI Data Only						
Measured ⁽³⁾	\$3000.00		\$ 425.00	\$ 399.50	\$ 382.50	\$ 365.50
Flat Rate	\$3000.00		\$1750.00	\$1645.00	\$1575.00	\$1505.00
Efficiency Package ⁽⁴⁾	\$ 180.00	\$ 35.00	\$ 225.00	\$ 211.50	\$ 202.50	\$ 193.50

(1) Service Connection Charges apply, as specified in Section, Service Connection Charges.
 (2) A \$35.00 Nonrecurring change charge applies for 2B+D on U Interface feature.
 (3) Usage rates apply, as specified in Section 4, Local Exchange Services.
 (4) Nonrecurring and monthly rates apply, per line.

MISCELLANEOUS SERVICES

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13.1 Presubscription

13.1.1 Presubscription (PIC-2) allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The rates specified in Section 3, Service Connection Charges, will apply each time the customer requests a change to their PIC.

13.2 Vanity telephone Number 1/

13.2.1 At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth under Section 2, Rules and Regulations, 2.1.3.

The following charges apply for Vanity Telephone Numbers: 2/

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Gateway Services	\$22.50	\$1.00

13.3 Individual Case Basis

13.3.1 Individual Case Basis Arrangements

Charges may be determined on an Individual Case Basis ("ICB") where the Company furnishes dedicated, nonswitched private line or special access services, or central office-based switching systems which substitute for customer premise, Private Branch Exchange (PBX) services, pursuant to the terms of Section 392.200.8 RSMo.

13.3.1.1 Specialized rates or charges will be made available to all similarly situated customers on a nondiscriminatory basis.

13.3.1.2 Terms of ICB arrangements will be provided to the Commission on a proprietary basis upon request.

1/ Beginning October 25, 2000, this service will no longer be available to new subscribers.

2/ Charges apply, per number.

MISCELLANEOUS SERVICES

13.4 Special Construction (Continued)

13.4.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability facilities specially constructed at the request of the Customer.

13.4.3.1 The termination period is the estimated service life of the facilities provided.

13.4.3.2 The amount of the maximum termination liability is equal to the estimated amounts for:

1. Cost installed of the facilities provided including estimated costs for arrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of
 - a) equipment and materials provided or used,
 - b) engineering, labor and supervision,
 - c) transportation, and
 - d) rights of way;
2. license preparation, processing, and related fees;
3. tariff preparation, processing, and related fees;
4. cost of removal and restoration, where appropriate: and
5. any other identifiable costs related to the specially constructed or rearranged facilities.

13.4.3.3 The applicable liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth above by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined pursuant to the above paragraphs shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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MISCELLANEOUS SERVICES

13.5 Number Retention

The following charge applies whenever a customer requests to retain a telephone number:

Recurring Charge

Number retention, per telephone number \$1.25

13.6 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

13.6.1 Install Waiver Promotion

Beginning January 7, 2001 and ending March 31, 2002, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment under the Local On-Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Vanity Number Non-Recurring Charge
- Directory Listings Non-Recurring Charges
- Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local Optional Features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring Charges for Optional Features

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.2 Lit Building Promotion

Beginning January 7, 2002 and ending March 31, 2002, the Company will offer the following promotion to all new customers of local service who, at time of promotion enrollment (i) enroll in at least a one-year, \$100 per month term/volume commitment under the On-Net Term Plan or Local On-Net Term Plan discount programs and (ii) are located and provisioned in a building connected via Company-owned fiber to the Company's network (Lit Building).

Eligible customers enrolled in this promotion will receive a credit applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	13 th , 14 th and 15 th month
2 Year	13 th , 14 th , 15 th , 25 th , 26 th and 27 th month
3 Year	13 th , 14 th , 15 th , 25 th , 26 th , 27 th , 37 th and 38 th month
4 Year	13 th , 14 th , 15 th , 25 th , 26 th , 27 th , 37 th , 38 th , 49 th and 50 th month
5 Year	13 th , 14 th , 15 th , 25 th , 26 th , 27 th , 37 th , 38 th , 49 th , 50 th , 61 st and 62 nd month

For Flat Rate Option customers each credit will be equal to the customer's monthly recurring Local Line, Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for Lit Building locations as defined in this promotion (collectively, "Local Service Charges"), after discounts, based on the month of service prior to each invoice month specified in the schedule above. For Measured Option customers each credit will be equal to the Local Service Charges, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive a additional credit for usage incurred calculated based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Lit Building Local Line customers will also receive a monthly credit equal to the monthly recurring charges for Optional Features (excluding Selective Call Screening, Call Trace and Calling Number Delivery).

Term commitment credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Only lines and trunks ordered within 60 days of the customer's term plan enrollment signature date are eligible for the benefits of this promotion.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.3 Digital Dividend Promotion II

Beginning August 12, 2002 and ending December 31, 2002 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions at the time of promotion enrollment: subscribe to an On-Net Term Plan which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and, order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	12 th and 13 th month

Each credit will be equal to the customer's monthly recurring Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for trunks ordered within 60 days after the customer's term plan enrollment signature date, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Discovery Promotion are not eligible to receive the benefits of this promotion.

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13.6 Temporary Promotional Programs (Continued)

13.6.4 Digital Discovery Promotion II

Beginning August 12, 2002, and ending December 31, 2002 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan of one year, and a volume commitment of at least \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

<u>Volume Commitment</u>	<u>Credit</u>
1,000 /month	\$1,000
2,000/month	\$1,000
3,000/month	\$1,250
4,000/month	\$1,250
5,000/month and above	\$1,750

To receive credit, customers must prove to the Company's reasonable satisfaction that it acquired T-1 digital PBX cards, channel banks or CSUs within 90 days after the customer's term plan enrollment signature date. Customers disconnecting service prior to the expiration of the term commitment will be billed and required to repay the credit received under this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Dividend Promotion are not eligible to receive the benefits of this promotion.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.5 FX Service Promotion

Beginning March 31, 2000 and ending July 31, 2000, the Company will offer the following promotion (CT) to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$88.00 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion.

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13.6 Temporary Promotional Programs (Continued)

13.6.6 Local All Inclusive T-1 Promotion

Beginning January 7, 2002, and ending March 31, 2002, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge per T-1 based on the customer's term of service.

	<u>Term Commitment/Promotional Rate</u>	
	<u>1 Year</u>	<u>2, 3, 4 or 5 Year</u>
<u>Kansas City/Springfield:</u>		
Digital Local Trunk-Basic, DID, or 2 Way Direct (Flat Rate Option)	\$517.44	\$457.44
Digital ISDN-PRI (Flat Rate Option)	\$549.12	\$489.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1 and Term Plan discounts. Customers will receive the promotional rate for the length of the commitment term.

Promotional Trunks must be ordered by December 31, 2000 and installed by March 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion except that SCA benefits will not apply to the promotional rate. Availability of this promotion is subject to provisioning capabilities.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.7 Local All Inclusive T-1 Promotion II

Beginning January 7, 2002, and ending March 31, 2002, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge T-1:

	<u>Monthly Charge</u>
Kansas City/Springfield Digital Local Trunk-Basic, DID or 2-Way Direct (Flat Rate Option)	\$717.44
Kansas City/Springfield Local ISDN-PRI (Flat Rate Option)	\$749.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1. Customers will receive the promotional rate for the length of the commitment term.

Promotional Trunks must be ordered by December 31, 2000 and installed by March 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)13.6.8 T-up the Internet Promotion

Beginning August 12, 2002 and ending December 31, 2002 the Company will offer the following promotion to new and existing facilities-based business customers.

Eligibility: To be eligible for this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

Customers must order installation of at least one new channelized digital T-1 circuit of which 18 channels must be used by the customer for digital Local Trunk-Basic, digital Local Trunk-DID, and/or digital Local Trunk-2 Way Direct service provided by the Company and up to 6 channels must be used by the customer for Internet channels of 384K bandwidth. (Promotional Circuit)

New customers and existing customers not already on a term commitment must commit to a term of service for at least one year. Existing customers with a remaining term of service that equals or exceeds one year will remain on their existing term commitment. Existing customers with a remaining term of service less than one year must sign a new term commitment for at least one year.

Other Requirements: Each Promotional Circuit must be installed on or before September 30, 2002.

Benefits: In each monthly period of a customer's term of service, enrolled customers will be charged a monthly recurring charge of \$950.00 per Promotional Circuit. (Promotional Rate)

Other Conditions:

Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts including term plan discounts except for the Install Waiver Promotion.

Customers utilizing less local and Internet channels than the configuration defined as a Promotional Circuit, the customer will be charged the Promotion Rate based on the Promotional Circuit configuration.

The Promotional Rate does not include taxes, surcharges, directory assistance, operator services blocks of DID numbers or Optional Features.

Customers who discontinue service under this promotion before the expiration of the first year of the committed term of service will be billed and required to pay an early termination charge in an amount equal to the Promotional Rate multiplied by each monthly billing period remaining in the unfulfilled term of service. Customers who discontinue service under this promotion after the first year of the committed term will be billed and required to pay an early termination charge in an amount equal to 50 percent of the Promotional Rate multiplied by each monthly billing period remaining in the unfulfilled term of service.

Customers are not eligible to receive the benefits of this promotion for any Promotion Circuit that a customer terminates, then reinstalls, service during the customer's term of service following enrollment in this promotion.

MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.9 Install Waiver Promotion II

Beginning August 12, 2002 and ending December 31, 2002, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment under the Local On-Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk
- DID, Local
- Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct
- Numbers
- Vanity Number Non-Recurring Charge
- Directory Listings Non-Recurring Charges
- Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local Optional Features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring Charges for Optional Features

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

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13.6 Temporary Promotional Programs (Continued)

13.6.10 Digital Dividend Promotion I

Beginning August 12, 2001 and ending September 30, 2001 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

subscribe to an On-Net Term Plan which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and,

order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	12 th and 13 th month
2 Year	12 th , 13 th , 24 th and 25 th month
3 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
4 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
5 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month

Each credit will be equal to the customer's monthly recurring Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for trunks ordered within 60 days after the customer's term plan enrollment signature date, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Discovery Promotion are not eligible to receive the benefits of this promotion.

MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.11 Digital Discovery Promotion I

Beginning August 12, 2001 and ending September 30, 2001 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

<u>Volume Commitment</u>	<u>Term Commitment/Credit</u>				
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	<u>4 Year</u>	<u>5 Year</u>
1,000 /month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
3,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

To receive credit, customers must prove to the Company's reasonable satisfaction that it acquired T-1 digital PBX cards, channel banks or CSUs within 90 days after the customer's term plan enrollment signature date. Customers disconnecting service prior to the expiration of the term commitment will be billed and required to repay the credit received under this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Dividend Promotion are not eligible to receive the benefits of this promotion.

MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.12 FX Service Promotion I

Beginning August 12, 2001 and ending September 30, 2001, the Company will offer the following promotion to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$88.00 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.13 Local All Inclusive T-1 Promotion III

Beginning August 12, 2001, and ending September 30, 2001, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge per T-1 based on the customer's term of service.

	Term Commitment/Promotional Rate	
	<u>1 Year</u>	<u>2, 3, 4 or 5 Year</u>
<u>Kansas City/Springfield:</u> Digital Local Trunk-Basic, DID, or 2 Way Direct (Flat Rate Option)	\$517.44	\$457.44
Digital ISDN-PRI (Flat Rate Option)	\$549.12	\$489.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1 and Term Plan discounts. Customers will receive the promotional rate for the length of the commitment term.

Promotional Trunks must be ordered by September 30, 2001 and installed by December 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion except that SCA benefits will not apply to the promotional rate. Availability of this promotion is subject to provisioning capabilities.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.14 Local All Inclusive T-1 Promotion IV)

Beginning August 12, 2001, and ending September 30, 2001, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge T-1:

	<u>Monthly Charge</u>
<u>Kansas City/Springfield</u> Digital Local Trunk-Basic, DID or 2-Way Direct (Flat Rate Option)	\$717.44
<u>Kansas City/Springfield</u> Local ISDN-PRI (Flat Rate Option)	\$749.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1. Customers will receive the promotional rate for the length of the commitment term.

Promotional Trunks must be ordered by September 30, 2001 and installed by December 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.15 Local PRI Subscription Savings Promotion I

Beginning August 12, 2001 and ending August 31, 2001, the Company will offer the following promotion to (a) new facilities based business customers who order a new T-1 of Local ISDN-PRI service Flat Rate Option (Promotional Service); and (b) existing facilities based business customers who order a new T-1 of Promotional Service at the time of promotion enrollment.

Eligibility:

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Promotional Service must be ordered by September 30, 2001 and installed by October 31, 2001.

Enrolled customers will be charged an annual non-refundable charge of \$2,000.00 for each Promotional Service, due the first month of each contract year term.

Benefits:

Enrolled customers will receive a reduced monthly recurring charge of \$231.00 for a T-1 of Local ISDN-PRI service Flat Rate Option for the length of the customer's term of commitment (Promotional Rate).

The Promotional Rate is in lieu of the monthly recurring Local ISDN-PRI T-1 Flat Rate Option charge and any other discounts, promotions or Term Plan discounts (except for the Install Waiver Promotion). Availability of this promotion is subject to the Company's provisioning capabilities.

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13.6 Temporary Promotional Programs (Continued)

13.6.16 Local PRI Subscription Savings Promotion II

Beginning August 12, 2001 and ending August 31, 2001, the Company will offer the following promotion to (a) new facilities based business customers who order a new T-1 of Local ISDN-PRI service Flat Rate Option (Promotional Service); and (b) existing facilities based business customers who order a new T-1 of Promotional Service at the time of promotion enrollment.

Eligibility:

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Promotional Service must be ordered by September 30, 2001 and installed by October 31, 2001.

Enrolled customers will be charged an annual non-refundable charge of \$2,000.00 for each Promotional Service, due the first month of each contract year term.

Benefits:

Enrolled customers will receive a reduced monthly recurring charge of \$346.00 for a T-1 of Local ISDN-PRI service Flat Rate Option for the length of the customer's term of commitment (Promotional Rate).

The Promotional Rate is in lieu of the monthly recurring Local ISDN-PRI T-1 Flat Rate Option charge.

Other Conditions:

Customers enrolled in this promotion are not eligible to receive the benefits of any other promotional offer for Promotional Service except for the Install Waiver Promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Continued)

13.6.17 Local Satisfaction Guarantee Promotion

Beginning January 7, 2002 and ending March 31, 2002, the Company will offer the following promotion to (a) new facilities based business customers who at time of promotion enrollment order new Local Line, digital Local Trunk-Basic, digital Local Trunk-DID, digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing facilities based business customers who order new Promotional Trunks at time of promotion enrollment. To be eligible for this promotion customers must subscribe to a new term plan with at least a one-year commitment.

Benefit: During the customer's first 90 days of service after installation, if the customer is dissatisfied for any reason with the Company's local service, the customer can cancel service under this promotion without liability.

Promotional Trunks must be installed by June 30, 2002. Customers enrolled in this promotion are not eligible to receive the benefits of the Local PRI Subscription Savings Promotions I or II.

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13.6 Temporary Promotional Programs (Can't)

13.16.18 Local Nationwide One Promotion II

Beginning August 12, 2002, and ending December 31, 2002, the Company will offer the following promotion to (a) new facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Service); and (b) existing facilities-based business customers who order a new T-1 of Promotional Service.

Eligibility: To be eligible for this promotion: new and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan for one year at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement;

Benefits: Enrolled Customers may select a metered plan or flat rate plan. The following monthly recurring charge (Promotional Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)
Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan	\$280.60
Flat Plan	\$635.60

Local ISDN-PRI

Metered Plan	\$241.00
Flat Plan	\$596.00

Customers selecting the Metered Plan will receive the following promotional monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Promotional Charge is in lieu of the standard tariffed monthly recurring charges (except for DID number charges and Local ISDN-PRI feature package charges) for Promotional Service, usage charges, and any other local promotions (except for Install Waiver Promotion and Local Satisfaction Guarantee Promotion).

Other Conditions: Existing customers are not eligible to receive the Promotional Charge for new Promotional Service added to a location where the customer already has existing local service. Customers who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this promotion. Existing customers enrolled in the Local All Inclusive T-1 Promotion I are not eligible to receive the benefits of this promotion for new Promotional Service.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Programs (Con't)

13.16.19 Local Express Promotion

Beginning August 12, 2002, and ending December 31, 2002, the Company will offer the following promotion to new and existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Service).

Eligibility: To be eligible for this promotion:

new and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan for one year at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement;

customers must receive interstate long distance service under Special Customer Arrangement (SCA) Guide Type 1 as described in the WorldCom's "Service and Publication and Price Guide" located on the Company's website at www.worldcom.com.

Benefits: Enrolled Customers may select a Flat Plan or Metered Plan. The following monthly recurring charge (Promotional Charge) will apply for the length of the customers term commitment based on the plan selected and term of service:

Monthly Recurring Charge

<u>Local ISDN-PRI</u>	<u>1 Year</u>
Flat Plan	\$556.00
Metered Plan	\$218.75

Local Trunk-Basic, DID and 2 way

Flat Plan	\$524.32
Metered Plan	\$187.07

Customers selecting the Metered Plan will receive the following promotional monthly usage rates based on term of service:

<u>1 Year</u>	
1st Minute	Each Additional Minute
\$0.0150	\$0.0090

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13.6 Temporary Promotional Offerings (Continued)

13.16.19 Local Express Promotion (Continued)

The Promotional Charge is in lieu of the standard tariffed monthly recurring charges (except for DID number charges and Local ISDN-PRI feature package charges) for Promotional Service, usage charges, discounts (including term plan discounts) and any other local promotions (except for Install Waiver Promotion and Local Satisfaction Guarantee Promotion).

Other Conditions: Existing customers are not eligible to receive the Promotional Charge for new Promotional Service added to a location where the customer already has existing local service. Customers are not eligible to receive discounts (including term plan discounts) or any other promotional offerings except for the Local Installation Waiver Promotion and Local Satisfaction Guarantee Promotion.

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13.6 Temporary Promotional Offerings (Continued)

13.16.20 Loyal Customer Growth Promotion

Offer:

If the customer's Service Charges in the (i) First Credit Quarter increases by the following amounts (as measured in percentage) from the customer's Service Charges during the Baseline Quarter and/or (ii) Second Credit Quarter increases by the following amounts (as measured in percentage) from the customer's Service Charges during the First Credit Quarter, the following credit applies:

Increase Amount	<u>Credit</u>
Less than 10%	3%
Greater than 10%	5%

Eligibility: The Customer:

must enroll prior to October 31, 2002.

must be an existing customer of Company service throughout the 6-month period preceding promotion enrollment;

must be in good standing;

must satisfy all the customer's volume requirements or pro rata portions thereof;

must subscribe to Company service under either (i) a new term commitment with a one-year term of service or (ii) an extension of the term of service under an existing Company term plan with less than three months remaining in the term of service for a period of one year; and,

may not subscribe to Company or Company-affiliate service provided under Special Customer Arrangements Guide Types 1, 6, 7 or 8 under the Service Publication and Price Guide found at http://www.worldcom.com/publications/service_guide or be enrolled in the Local Express Promotion.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Offerings (Continued)13.16.20 Loyal Customer Growth Promotion (Continued)

Under no circumstances is a Customer who has agreed to purchase local exchange service in Missouri ("Missouri Local Service"), either as a stand-alone product or along with long distance or other services from Worldmetro committed to purchase Missouri Local Service for more than a one-year period. Any term for Missouri Local Service automatically ends at the end of one year. So that Worldmetro can take the necessary steps to terminate and/or transition the Customer's Missouri Local Service in an orderly manner, Customer must notify Worldmetro at least 60 days prior to the end of the one-year term that Customer does not intend to purchase Missouri Local Service from Worldmetro after the end of the one-year term. If Customer continues to use Worldmetro-provided Missouri Local Service after the end of the one-year term, and Customer has not given Worldmetro the required notice that it does not intend to purchase Missouri Local Service from Worldmetro after the end of its one-year term, Customer will be deemed to have committed to a new one-year term for Missouri Local Service. If Customer has entered into a multi-year term commitment for Worldmetro services other than Missouri Local Service, and as part of that commitment, has agreed to an annual billing commitment based in part on Customer's one-year commitment for Missouri Local Service, then for any part of that multi-year term that Customer does not purchase Missouri Local Service, the Customer's annual billing commitment will be reduced proportionately, based on the amount billed for Missouri Local Service compared to the amount billed of other services under the Agreement up to the time of termination.

Definitions: For the purposes of this promotion, the following definitions apply:

Baseline Quarter: The months of June, July and August 2002.

First Credit Quarter: The months of September, October and November of 2002.

Second Credit Quarter: The months of December 2002, January 2003 and February 2003.

Service Charges: Usage charges and monthly recurring charges for local exchange service provided by the Company.

MISCELLANEOUS SERVICES

13.6 Temporary Promotional Offerings (Continued)

Install Waiver Promotion

Beginning August 31, 2003 and ending November 30, 2003, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCImetro Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCImetro Local Service, to at least a one year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Optional Features
- Vanity Number Non-Recurring Charge
- Directory Listings Non-Recurring Charges
- Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local ISDN-PRI Optional Features
- Selective Call Screening Non-Recurring Charge
- Non-recurring charges for Optional Features

Customers who terminate their term plan prior to the expiration of the committed term will not receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Offerings (Continued)

MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 31, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

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13.6 Temporary Promotional Offerings (Continued)

MCI Loyalty Plus Promotion II

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 31, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS.

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Offerings (Continued)

MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

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MISCELLANEOUS SERVICES

13.6 Temporary Promotional Offerings (Continued)

Local Fall Harvest Promotion

The Local Fall Harvest Promotion is available to new Company customers subscribing to new Local Line, Local Trunk-Basic, Local Trunk - DID, Local, Local Trunk- 2 Way Direct, Local ISDN- PRI T1, and Local Trunk T1 service (Local Service) and utilizing the Local Plus Program, Business Advantage Program, Local and Long Distance – Line Solution Plan, Local and Long Distance Service Plus Plan/Local or Long Distance - Trunk Solution. The customer may also utilize Product Package Guide Type 11 or Product Package Guide Type 12 as described in the Company's (T) "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com .

Benefits:

Enrolled Customers who subscribe to Local Service specified above and commit to a term of service for 1 year will receive a 10 percent discount applied to the monthly recurring service charges including DID number charges and monthly recurring charges for optional features and feature packages.

In lieu of the 10 percent discount above, a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 15 percent discount applied to the monthly recurring service charges including DID number charges and monthly recurring charges for optional features and feature packages. The 15 percent discount will remain in place for each subsequent year that the customer renews service.

The promotional discount is in lieu of all other discounts on Local Service.

MISCELLANEOUS SERVICES

13.6 Temporary Promotional Offerings (Continued)

MCI No Risk Customer Guarantee

Offer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between December 1, 2003 and March 31, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

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OPERATOR SERVICES
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Additional Operator Services Regulations	14.3

⁽¹⁾ Services in this section are not available to new customers subscribing to service as of June 30, 1998. Services and rates for new customers are contained in Section 20.

OPERATOR SERVICES

14.1 Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

14.1.1 The Customer will be allowed to make 1 call per month to Directory Assistance at no charge. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Each call to Directory Assistance thereafter will be charged as follows:

Per Call
\$0.48

14.1.2 The Customer may request a maximum of two telephone number per call to Directory Assistance service.

14.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the Call;
or
- b) The Customer is given an incorrect telephone number.

14.1.4 To obtain a credit, as identified under 14.1.3 above, the Customer must notify its Customer Service representative.

14.1.5 These rates are not available to new customers as of June 30, 1998. See Section 20.10 for Intelenet Operator Services rates for new customers.

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OPERATOR SERVICES

14.2 Operator Assistance

14.2.1 A customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner: ⁽¹⁾

- a) Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- b) Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- c) Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.
- e) Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- f) Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.
- g) General Assistance: The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

14.2.2 Operator Assisted Surcharges

The following surcharges will be applied:

	<u>Per Call</u>
Calling Card	\$.35
Third Number Billing	\$.90
Collect Calling	\$.90
Person to Person	\$2.50
Station to Station	\$.90
General Assistance	N/C

These rates are not available to new customers as of June 30, 1998. See Section 20.10 for Intelenet Operator Services rates for new customers.

⁽¹⁾ In addition, to the rates specified in Section 4, Local Exchange Services, 4.3.2, Rates, surcharges as specified under 14.2.2, also apply.

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OPERATOR SERVICES

14.2 Operator Assistance - (Continued)

14.2.3 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear of "in use" and report to the calling party.

14.2.4 Busy Line Verification with Interrupt: The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

14.2.5 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

- a) The operator verifies that the line is busy with a call in progress.
- b) The operator verifies that the line is available for incoming calls.
- c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. The following charge will apply for both verification and interruption:

	<u>Per Request</u>
Busy Line Verification	\$1.40
Busy Line Interrupt	\$2.15

These rates are not available to new customers as of June 30, 1998. See Section 20.10 for Intelenet Operator Services rates for new customers.

14.3 Additional Operator Services Regulations

Pursuant to the requirements of the Missouri Public Service Commission, the following additional regulations will apply to the Company's provision of intrastate operator services in the State of Missouri:

- 14.3.1 The Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or the Company's knowledge of the charge(s) for incomplete calls.
- 14.3.2 The Company will advise the caller and the billed party (if different from the caller) that MCImetro is the operator services provider at the time of the initial contact.
- 14.3.3 The Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

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OPERATOR SERVICES

14.3 Additional Operator Services Regulations (Continued)

- 14.3.4 The Company will allow only tariff charges approved by the Missouri Public Service Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of the Company, and will not collect location surcharges imposed by traffic aggregators.
- 14.3.5 The Company will arrange for listing of its name on a LEC's billing of the Company's charges, if the LEC has multi carrier bill listing capability.
- 14.3.6 The Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.
- 14.3.7 The Company will direct all "00 " emergency calls to the local exchange carrier (LEC), at no charge.
- 14.3.8 The Company's contracts with traffic aggregators will contain provisions which:
 - a) Prohibit the blocking of access to an end user's interexchange carrier of choice.
 - b) Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the Company, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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INTELENET EXCHANGE ACCESS SERVICE

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INTELENET EXCHANGE ACCESS SERVICE

20.1 GENERAL

Intenet Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Intenet Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0 or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Intenet Exchange Access Service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to a caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Intenet Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premise.

The following Exchange Access Services are offered:

- Single Line Service
- Multi Line Service
- Analog PBX Trunk Service
- Intenet Full Service T-1
- Direct Inward Dialing Service

INTELENET EXCHANGE ACCESS SERVICE

20.2 SINGLE LINE SERVICE

20.2.1 Service Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Single Lines are provided for connection of Customer provided single station sets or facsimile machines to the public switched telecommunications network. Each line is provided with the following standard features which can be deleted at the Customer's option:

20.2.2 Standard Features

- Touch Tone
- Caller ID Blocking (Selective)
- Features Available Upon Request
- Call Forward Variable

20.2.3 Optional Features

- Call Forward Busy ⁽¹⁾
- Call Forward Don't Answer
- Call Transfer ⁽²⁾
- Caller Waiting / Cancel Call Waiting ⁽¹⁾
- Caller ID Number
- Distinctive Ringing
 - One Dependent Number
 - Two Dependent Numbers
- Hotline ⁽³⁾
- Long Distance Only Account Codes
 - Verified
 - Unverified
- Remote Access to Call Forwarding
- Selective Call Rejection
- Speed Dialing
 - 8 Codes
 - 30 Codes
- Three-Way Conference Calling ⁽²⁾
- Toll Restriction

⁽¹⁾ Call Forward Busy and Call Waiting cannot be put on the same line.
⁽²⁾ Call Transfer and Three Way Conference Calling cannot be put on the same line.
⁽³⁾ Hotline cannot be provisioned with standard or optional features.

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INTELENET EXCHANGE ACCESS SERVICE

20.2 SINGLE LINE SERVICE (Continued)

20.2.4 Optional Feature Packages

Feature Pack I

Call Transfer or Three-Way Conference Calling ⁽¹⁾
Call Forward Busy
Call Forward Don't Answer
Speed Dialing - 8 Codes

Feature Pack II

All Features from Feature Pack I plus
Distinctive Ringing
One Dependent Number
Two Dependent Numbers
Speed Dialing - 30 Codes
Toll Restriction

⁽¹⁾ Call Transfer and Three-Way Calling cannot be put on the same line

INTELENET EXCHANGE ACCESS SERVICE

20.3 MULTI LINE SERVICE

20.3.1 Service Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided multi systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features which can be deleted at the Customer's option:

20.3.2 Standard Features

Touch Tone
Caller ID Blocking (Selective)

Features Available Upon Request

Call Forward Busy
Call Forwarding Don't Answer
Call Forwarding Variable
Call Hunting
Circular
Sequential
Uniform Call Distribution (UCD)

20.3.3 Optional Features

Call Forward Busy
Call Forward Don't Answer
Caller ID Number
Group Speed Dialing
Long distance Only Account Codes
Verified
Unverified
Remote Access To Call Forwarding
Toll Restriction

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INTELENET EXCHANGE ACCESS SERVICE

20.4 ANALOG PBX TRUNK SERVICE

Service Description

Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provide private branch exchange (PBX) to the public switched telecommunications network. Basic Trunks are provisioned as a multi-line facility with ground start.

20.4.1 Standard Features

- Touch Tone
- Caller ID Blocking (Selective)
- Call Forwarding Variable

Features Available Upon Request

- Call Hunting
 - Circular
 - Sequential

20.4.3 Optional Features

- Caller ID Number
- Remote Access To Call Forwarding

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INTELENET EXCHANGE ACCESS SERVICE

20.5 INTELENET FULL SERVICE T-1

20.5.1 Service Description

Intelenet (Digital PBX Trunk) Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

20.5.2 Direct Inward Dial Service (DID)

DID Service can be purchased as an optional feature in conjunction with Full Service T-1. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number.

The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group⁽¹⁾. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. Currently, blocks of 20 and 100 DID numbers can be selected. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

(1) A "group" is a set of Basic Trunks or Digital Trunk channels which have been configured a hunt group.

INTELENET EXCHANGE ACCESS SERVICE

20.6 LOCAL CALLING SERVICE

20.6.1 Service Description

Local Calling Service provides the customer with the ability to originate calls from Company-provided access lines to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified by laws and regulations established by the State of Missouri, in effect and as amended. Calls are measured in sixty (60) second increments, with a minimum charge of one minute per call.

20.7 INTRALATA TOLL SERVICE

20.7.1 Service Description

IntraLATA Toll calls originate and terminate outside the caller's exchange area, but within the caller's LATA and state. IntraLATA calls are billed per call according to the duration. IntraLATA calls are not eligible for term discounts. Calls are billed in six (6) second increments, with an eighteen (18) second call minimum.

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INTELENET EXCHANGE ACCESS SERVICE

20.8 DIRECTORY LISTING SERVICE

20.8.1 Service Description

The Company will provide a listing for each Intelenet Customer's main billing telephone number in the directory(s) published by the dominant Local Exchange Carrier in the area. At the Customer's option, the company will arrange for additional listings at an additional charge.

20.9 OPERATOR SERVICES

20.9.1 Service Description

Operator handled services and directory assistance services are provided to Customers and users of Company-provided Intelenet services.

Local exchange, IntraLATA, and InterLATA calls can be placed on an operator assisted basis. Usage charges for operator assisted calls are defined in Section 20.6. Busy Line Verification and Interrupt or Directory Assistance charges apply in addition to any applicable operator assistance charges.

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within the state by calling the directory assistance operator.

20.9.2 Additional Operator Services Regulations

Pursuant to the requirements of the Missouri Public Service Commission, the following additional regulations will apply to the Company's provision of intrastate operator services in the State of Missouri:

The Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or the Company's knowledge of the charge(s) for incomplete calls.

The Company will advise the caller and the billed party (if different from the caller) that MCImetro ACCESS TRANSMISSION SERVICES, LLC is the operator services provider at the time of the initial contact.

The Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

INTELENET EXCHANGE ACCESS SERVICE

20.10 RATES AND CHARGES

20.10.1 Non-recurring and monthly rates apply as follows: ⁽¹⁾

A. Single-Line Service	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Kansas City Flat Rate	\$52.25	\$31.85
Springfield Flat Rate	\$52.25	\$24.40
Optional Features		
Call Forward Busy	\$ 5.00	\$ 1.00
Call Forward Don't Answer	\$ 5.00	\$ 1.00
Call Transfer	\$ 5.00	\$ 2.00
Caller Waiting / Cancel Call Waiting	\$ 5.00	\$ 3.00
Caller ID Number	\$ 5.00	\$ 5.00
Distinctive Ringing		
One Dependent Number	\$ 5.00	\$ 4.00
Two Dependent Numbers	\$ 5.00	\$ 8.00
Hotline	\$ 5.00	\$ 3.00
Long Distance Only Account Codes		
Verified	\$ 5.00	\$10.00
Unverified	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$ 5.00	\$ 3.00
Selective Call Rejection	\$ 5.00	\$ 3.00
Speed Dialing		
8 Codes	\$ 5.00	\$ 2.00
30 Codes	\$ 5.00	\$ 4.00
Three Way Conference Calling	\$ 5.00	\$ 2.00
Toll Restriction	\$ 5.00	\$ 3.00
Feature Pack I	\$10.00	\$ 4.50
Feature Pack II	\$10.00	\$ 9.50

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3.

INTELENET EXCHANGE ACCESS SERVICE

20.10 RATES AND CHARGES

20.10.1 Non-recurring and monthly rates apply as follows: ⁽¹⁾ (Continued)

B. Multi-Line Service			
		<u>Nonrecurring</u>	<u>Monthly Recurring</u>
	Kansas City Flat Rate	\$52.25	\$31.85
	Springfield Flat Rate	\$52.25	\$24.40
Optional Features			
	Group Speed Dialing	\$ 5.00	\$ 2.00
	Long Distance Only Account Codes		
	Verified	\$ 5.00	\$10.00
	Unverified	\$ 5.00	\$ 5.00
	Toil Restriction	\$ 5.00	\$ 3.00
	Call Forward Busy	\$ 5.00	\$ 1.00
	Call Forward Don't Answer	\$ 5.00	\$ 1.00
	Caller ID Number	\$ 5.00	\$ 5.00
	Remote Access To Call Forwarding	\$ 5.00	\$ 3.00
C. Analog PBX Trunk Service			
	Kansas City Flat Rate	\$55.50	\$32.65
	Springfield Flat Rate	\$55.50	\$25.20
Optional Features			
	Caller ID Number	\$ 5.00	\$ 5.00
	Remote Access to Call Forwarding	\$ 5.00	\$ 3.00

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3.

INTELENET EXCHANGE ACCESS SERVICE

20.10 RATES AND CHARGES

20.10.1 Non-recurring and monthly rates apply as follows: ⁽¹⁾ (Continued)

D. Intelenet Full Service T-1			
		<u>Nonrecurring</u>	<u>Monthly Recurring</u>
	Kansas City		
	12 Multi-Use Channels ⁽²⁾	\$1200.00	\$373.00
	16 Multi-Use Channels	\$1200.00	\$513.00
	20 Multi-Use Channels	\$1200.00	\$654.00
	24 Multi-Use Channels	\$1200.00	\$795.00
	Springfield		
	12 Multi-Use Channels ⁽²⁾	\$1200.00	\$373.00
	16 Multi-Use Channels	\$1200.00	\$489.00
	20 Multi-Use Channels	\$1200.00	\$605.00
	24 Multi-Use Channels	\$1200.00	\$721.00
	Kansas City / Springfield		
	DID Service, per port ⁽³⁾	\$138.00	\$ 44.75
	Block of 20 DID Numbers	\$165.00	\$ 9.50
	Additional Block of 20 DID Numbers	\$ 10.00	-
	Block of 100 DID Numbers Service and Equipment Charge ⁽⁴⁾	\$165.00	\$ 22.30
		\$ 5.50	-
E. IntraLATA Toll Service			
		<u>Rate Per Minute</u>	
	Switched		\$.12
	Dedicated		\$.10

⁽¹⁾ Service Connection Charges also apply, as specified un Section 3.

⁽²⁾ Multi-Use is defined as an inbound, outbound, or bi-directional channel where available; monthly recurring and nonrecurring charges include the Digital Trunk Facility.

⁽³⁾ The recurring and non-recurring charges for DID Service apply in addition to the recurring and nonrecurring charges for the associated Full Service T-1.

⁽⁴⁾ This additional non-rcurring charge applies in addition to other DID non-recurring charges for DID number blocks and port terminations.

INTELENET EXCHANGE ACCESS SERVICE

20.10 RATES AND CHARGES

20.10.1 Non-recurring and monthly rates apply as follows: ⁽¹⁾ (Continued)

F.	Directory Listings Service		
		<u>Nonrecurring</u>	<u>Monthly</u>
		N/C	Recurring
	First Listing		N/C
	Additional Listing		\$2.45
	Alternative Listing		\$2.45
	Non-Published/Non-Listed		\$2.45
G.	Operator Services		
		<u>Per Call</u>	
	Directory Assistance	\$0.48	
	Calling Card	\$1.10	
	Third Number Billing	\$1.10	
	Collect	\$1.10	
	Station to Station	\$1.10	
	Person to Person	\$2.40	
	Busy Line Verification	\$1.20	
	Busy Line Interrupt	\$2.40	

⁽¹⁾ Service Connection Charges also apply, as specified un Section 3.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.1 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

21.1.1 Standard Features: Each Local Line Customer is provided with the following standard features:

- Call Forward Variable
- TouchTone
- Caller ID Blocking - Selective
- Hunting (Multi-Line only)

21.1.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 21.1.3.3:

Remote Call Forwarding(RCF)

Features Package 1

- All Standard Features listed above
- Calling Transfer or Three Way Calling
- Call Forward Busy
- Call Forward No Answer
- Speed Dialing - 8

Features Package 2

- All Features Package 1
- Toll Restriction
- Speed Dialing - 8 or 30

A la Carte Features

- Calling Transfer or Three Way Calling
- Call Forward Busy
- Call Forward No Answer
- Speed Dialing - 8 or 30
- Toll Restriction
- Call Waiting/Cancel Call Waiting
- Distinctive Ringing
- Caller ID- Number⁽¹⁾
- Caller ID with Name and Number
- Voice Mail
- Vanity Number

21.1.3 Local Line and High Capacity Inbound Service Rates and Charges:

A Local Line and High Capacity Inbound Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 21.1.3.1, 21.1.3.2 and 21.1.3.4, respectively. Local Line charges will vary based on whether the Customer chooses the per call, per minute or unlimited rate option, as specified in Section 21.1.3.2. The usage rates in Section 21.3 will only apply to those customers who choose the Per Call or Per Minute Option specified in Section 21.1.3.2.

⁽¹⁾ Beginning April 1, 2001, this feature will no longer be available to new subscribers.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.1 Local Line (Continued)

21.1.3 Local Line and High Capacity Inbound Service Rates and Charges (Continued)

21.1.3.1 Non-Recurring Charges

Line Connection Charge (per line)	\$15.00
Account Setup (per account)	\$ 0.00
Account Changes Moves, Changes, Additions (per change)	\$10.50
Account Changes (per billing record change)	\$ 7.75
Line Restoral Charge (per line)	\$20.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per line) (Applies for line restoral after Customer-initiated suspension.)	\$20.50
Order Expedite Charge (per line or per trunk)	\$25.00
Due Date Change (Per Occurrence)	\$10.00

21.1.3.2 Recurring Charges Monthly

Local Line - Line Charge (per line):	
Per Call Option 1/ Kansas City	\$16.70
Springfield 2/	\$19.75
Unlimited Option	
Kansas City	\$33.55
Springfield	\$27.74
Per Minute Option 1/	
Kansas City	\$16.70
Springfield	\$19.75

1/ Effective April 1, 2001, this calling option will not be available to new subscribers.
2/ The Per Call Option for Springfield includes 100 free calls per month per line.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.1 Local Line (Continued)21.1.3 Local Line and High Capacity Inbound Service Rates and Charges (Continued)21.1.3.3 Optional Features:

	Monthly Non- Recurring	Recurring
Feature Package 1	\$ 4.50	\$10.00
Feature Package 2	\$ 9.50	\$10.00
Call Waiting/Cancel Call Waiting	\$ 3.00	\$ 5.00
Call Transfer or Three Way Calling	\$ 2.00	\$ 5.00
Call Forward Busy	\$ 1.00	\$ 5.00
Call Forward No Answer \$ 1.00		\$ 5.00
Speed Dialing - 8 Codes \$2.00		\$ 5.00
Speed Dialing - 30 Codes	\$ 4.00	\$ 5.00
Toll Restriction	\$ 3.00	\$ 5.00
Distinctive Ringing	\$ 4.00	\$ 5.00
Caller ID with Name and Number	\$ 5.00	\$ 5.00
Caller ID - Number ⁽¹⁾	\$ 5.00	\$ 5.00
Voice Mail	\$12.00	\$10.00
Vanity Number	\$ 2.00	\$30.00
Remote Call Forwarding (per each line path)	\$20.00	\$00.00

21.1.3.4 Usage Rates: The rates in Section 21.3 will apply.

⁽¹⁾ Beginning April 1, 2001, this feature will no longer be available to new subscribers

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

21.2.1 Local Trunk-Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

21.2.1.1 One-Way Outbound: Provides the Customer with a single analog or digital connection which is restricted to carry outbound traffic only.

21.2.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog or digital connection which can carry one-way inbound or two-way traffic.

21.2.1.2.1 Features: The following features are available:
Hunting, Caller ID Blocking - Selective

21.2.1.2.2 Optional Features

Digital Interface -Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.1.3.1 and 21.2.2.3.2.

Remote Call Forwarding
Over Flow Routing

21.2.1.3 Local Trunk-Basic and High Capacity Inbound Service Rates and Charges:
A Local Trunk - Basic and High Capacity Inbound Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 21.2.1.3.1, 21.2.1.3.2 and 21.2.1.3.3, respectively.

21.2.1.3.1	<u>Non-Recurring Charges</u>	
	Line Connection Charges (per Trunk)	\$20.00
	Account Setup (per account)	\$ 0.00

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk (Continued)

21.2.1.3 Local Trunk-Basic (Continued)

Local Trunk-Basic and High Capacity Inbound Service Rates and Charges
(Continued)

21.2.1.3.1 Non-Recurring Charges (Continued)

Account Charges (Moves, Changes, Additions) (per change)	\$10.50
--	---------

Account Charges (Per Billing Record Change)	\$7.75
--	--------

Line Restoral Charge (per trunk)	\$15.75
-------------------------------------	---------

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per trunk)	\$20.50
--	---------

(Applies for trunk restoral after Customer-initiated suspension.)

Optional Features

Digital Interface Channelization Charge (per channel)	\$0.00
--	--------

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk (Continued)

21.2.1 Local Trunk-Basic (Continued)

21.2.1.3 Local Trunk-Basic and High Capacity Inbound Service Rates and Charges (Continued)

21.2.1.3.2 Monthly Recurring Charges Local Trunk - Basic Charge (per Trunk)

Per Call Option⁽¹⁾
 Kansas City \$18.20
 Springfield \$14.40

Unlimited Option
 Kansas City:
 Analog \$43.60
 Digital \$43.60
 Springfield \$39.35

Per Minute Option⁽¹⁾
 Kansas City \$18.20
 Springfield \$14.40

Optional Features:
 Interim Local Number Portability 0.00/Number
 Remote Call Forwarding (per each line path) \$20.00
 Overflow Routing \$20.00
 Digital Interface Channelization Charge (per channel) \$0.00
 Call Number Delivery Blocking Selective \$0.00

Usage Rates:
 The rates in section 21.3 will apply.

⁽¹⁾ Effective April 1, 2001, this calling option will not be available to new subscribers.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk (Continued)

21.2.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog or digital connection which can carry one-way, inbound traffic.⁽¹⁾

21.2.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 21.2.2.2.

21.2.2.2 Optional Features: A Local Trunk DID Customer may order the following optional features, at the rates specified in Section 21.2.2.3:

Interim Local Number Portability (ILNP)

Remote Call Forwarding

Digital Interface - Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System. Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.2.3.1 and 21.2.2.3.2.

21.2.2.3 Direct Inward Dialing and High Capacity Inbound Service Rates and Charges : A Customer who orders a Local Trunk - DID trunk and High Capacity Inbound Service will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 21.2.2.3.1 and 21.2.2.3.2.

21.2.2.3.1 Non-Recurring Charges

Installation:

Initial Block of 20 DID Numbers \$5.00

Each Addt'l Block of 20 DID Numbers (up to 1000) \$ 5.00

Initial Block of 100 DID Numbers \$170.50

⁽¹⁾ Effective April 1, 2002, this calling option will not be available to new subscribers.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk (Continued)21.2.2 Local Trunk - Direct Inward Dialing (DID) (Continued)21.2.2.3 Direct Inward Dialing and High Capacity Inbound Service Rates and Charges
(Continued)21.2.2.3.1 Non-Recurring Charges (Continued)

Each Add'l Block of 100 DID	\$170.50
--------------------------------	----------

Line Connection (per DID Trunk)	\$20.00
------------------------------------	---------

Account Setup (per account)	\$ 0.00
--------------------------------	---------

Account Changes Moves, Changes, Additions) (Per change)	\$ 10.50
---	----------

Account Changes (per Billing Record change)	\$ 7.75
--	---------

Line Restoral Charge (per Trunk)	\$20.00
-------------------------------------	---------

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per trunk)	\$20.50
---	---------

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per line or per trunk)	\$25.00
--	---------

T-1 Order Expedite Charge (per T-1)	\$600.00
--	----------

Due Date Change (per Occurrence)	\$10.00
-------------------------------------	---------

T-1 Installation Charge (per T-1)	\$200.00
--------------------------------------	----------

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk (Continued)

21.2.2 Local Trunk - Direct Inward Dialing (DID) (Continued)

21.2.2.3 Direct Inward Dialing and High Capacity Inbound Service Rates and Charges
(Continued)

21.2.2.3.2 Monthly Recurring Charges

Local Trunk - DID Charge
(per trunk)

Kansas City

Analog ⁽¹⁾	\$90.70
Digital	\$37.87

Springfield

Analog ⁽¹⁾	\$80.25
Digital	\$37.87

DID number charge (per ea. block of 20 numbers)	\$10.00
Per Block of 100 numbers	\$23.50

DID Number Charge	\$2,000
-------------------	---------

(Per Block of 1000 numbers after
an initial purchase of 2000
numbers in a Metropolitan Statistical
Area(MSA) from a single Company switch.⁽²⁾

Interim Local Number Portability per number)	\$ 0.00
---	---------

Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

Digital Interface Channelization Charge(Per Channel)	\$0.00
---	--------

⁽¹⁾ Effective April 1, 2001 analog DID and analog 2Way Direct service will not be available to new subscribers.
⁽²⁾ This charge applies to orders placed on or after April 1, 2001.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk (Continued)

21.2.3 Local Trunk - 2 Way Direct: Provides the customer with a two-way direct dial digital or analog connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on incoming calls through that trunk group and make outgoing calls using the same trunks.⁽¹⁾

21.2.3.12 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 or 100 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 21.2.3.2.1 and 21.2.3.2.2.

21.2.3.22 Way Direct and High Capacity Inbound Service Rates and Charges: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and usage rates as specified in Sections 21.2.3.2.1, 21.2.3.2.2, and 21.3.

Features: The following features are available:

Standard Features

Touchtone

Calling Number Delivery Blocking – Selective

Hunting (Circular, Sequential, and Uniform Call Distribution)

Optional Features:

Remote Call Forwarding

Interim Local Number Portability

Calling Number Delivery Blocking (Complete)⁽²⁾

Digital Interface Channelization Charge
(Per Channel)

Digital Interface- Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic [DID] trunks to the Customer's PBX or trunk-capable Key System.

Digital Interface can be used to carry one-way outbound traffic, one-way Inbound or two-way traffic, Direct Inward Dialing, or a combination thereof. Applicable Non-Recurring and Recurring charges can be found in Sections 21.2.3.2.1 and 21.2.3.2.2.

¹Effective April 1, 2001 analog DID and analog 2Way Direct will not be available to new subscribers.

²Availalbe only to Social Service and Law enforcement Agencies (See Definitions Section-Caller ID Blocking/Calling Number Delivery Blocking).

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk (Continued)21.2.3 Local Trunk - 2 Way Direct (Continued)21.2.3.22 Way Direct and High Capacity Inbound Service Rates and Charges (Continued)21.2.3.2.1 Non-Recurring Charges

Installation:

Initial Block of 20 DID Numbers	\$ 5.00
Each Add'l Block of 20 DID Numbers (up to 1000)	\$ 5.00
Initial Block of 100 DID Numbers	\$170.50
Each Add'l Block of 100 DID Numbers	\$170.50
Line Connection (per DID Trunk)	\$195.75
Account Setup (per account)	\$ 0.00
Account Changes (Moves, Changes, Additions) (per change)	\$ 10.50
Account Changes (per Billing Record change)	\$ 7.75
Line Restoral Charge (per Trunk)	\$ 20.00

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per Trunk)	\$ 20.50
--	----------

(Applies for trunk restoral after Customer-initiated suspension.)

Order Expedite Charge (per Line or per Trunk)	\$ 25.00
T-1 Order Expedite Charge (per T-1)	\$600.00
Due Date Change (per Occurrence)	\$ 10.00
T-1 Installation Charge (per T-1)	\$200.00

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.2 Local Trunk (Continued)

21.2.3 Local Trunk - 2 Way Direct (Continued)

21.2.3.22 2 Way Direct and High Capacity Inbound Service Rates and Charges (Continued)

21.2.3.2.2	<u>Monthly Recurring Charges</u>	
	Local Trunk - DID Charge	
	(per trunk)	
	Per Minute/Per Call Options ⁽¹⁾	
	Kansas City	
	Analog ⁽²⁾	\$72.56
	Digital	\$30.00
	Springfield	
	Analog ⁽²⁾	\$64.20
	Digital	\$30.00
	Flat Rate Option	
	Kansas City	
	Analog ⁽²⁾	\$90.70
	Digital	\$37.87
	Springfield	
	Analog ⁽²⁾	\$80.25
	Digital	\$37.87
	DID number charge	
	(per ea. block of 20 numbers)	\$10.00
	Per Block of 100 numbers	\$23.50
	DID Number Charge	\$2,000
	(Per Block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.) ⁽¹⁾	
	Interim Local Number Portability per Number	\$0.00
	Remote Call Forwarding	\$20.00
	Overflow Routing	\$20.00
	Digital Interface Channelization Charge (Per Channel)	\$0.00
	Calling Number Delivery Blocking – Complete ⁽¹⁾	\$0.00

⁽¹⁾ Effective April 1, 2001 this calling option will not be available to new subscribers.
⁽²⁾ Effective April 1, 2001, analog DID and analog 2/way Direct service will not be available to new subscribers.
⁽³⁾ This charge applies to orders placed on or after April 1, 2001.
⁽⁴⁾ Available only to Social Service and Law Enforcement Agencies (See Definitions Section-Caller ID)

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.3 Usage Rates:

All Local Exchange Service Customers must order service on a per call, per minute, or unlimited monthly usage basis. For Customers who elect the per call and per minute options, these rates will apply to all outgoing direct-dialed calls placed to stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

21.3.1 Per Call Usage Rate:⁽¹⁾

Kansas City	\$0.07
Springfield	\$0.06

21.3.2 Per Minute Usage Rate: 1/ The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

<u>Peak</u>		<u>Off-Peak</u>	
<u>1st Min</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>
\$0.044	\$0.014	\$0.033	\$0.011

⁽¹⁾ Effective April 1, 2001, this calling option will not be available to new subscribers.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.4 Term Plan

MCI WorldCom On-Net Term Plan

The MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans for customers who subscribe to MCI WorldCom On-Net interstate service. Customers who enroll in this term plan must have their facilities based Company Local Exchange service usage billed to a single MCI WorldCom On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charge, Local ISDN-PRI T-1 Charge as well as local service usage charges.

The volume commitment will be determined based upon the Qualifying volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in Section 21.4.2.1 and the Qualifying Volume of Customer's other telecommunications services.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment ⁽¹⁾	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years)
\$ 100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
250 /month	5.0	8.0	11.0	14.0	17.0
500 /month	5.0	8.0	11.0	14.0	17.0
1,000 /month	10.0	13.0	16.0	19.0	22.0
2,000 /month	10.0	13.0	16.0	19.0	22.0
3,000 /month	10.0	13.0	16.0	19.0	22.0
4,000 /month	10.0	13.0	16.0	19.0	22.0
5,000 /month	12.0	15.0	18.0	21.0	24.0
7,000 /month	12.0	15.0	18.0	21.0	24.0
1,200 /annual	5.0	8.0	11.0	14.0	17.0
3,000 /annual	5.0	8.0	11.0	14.0	17.0
6,000 /annual	5.0	8.0	11.0	14.0	17.0
12,000 /annual	10.0	13.0	16.0	19.0	22.0
24,000 /annual	10.0	13.0	16.0	19.0	22.0
36,000 /annual	10.0	13.0	16.0	19.0	22.0
48,000 /annual	10.0	13.0	16.0	19.0	22.0
60,000 /annual	12.0	15.0	18.0	21.0	24.0
84,000 /annual	12.0	15.0	18.0	21.0	24.0
120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
300,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000 /annual	21.0	24.0	27.0	30.0	30.0
1.2M /annual	24.0	27.0	30.0	30.0	30.0
1.8M /annual	27.0	30.0	30.0	30.0	30.0
2.4M /annual	30.0	30.0	30.0	30.0	30.0

⁽¹⁾ Beginning October 25, 2000, monthly volume commitments will no longer be available to new subscribers.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.4 Term Plan (Continued)21.4.2 Local MCI WorldCom On-Net Term Plan

The Local MCI WorldCom On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local MCI WorldCom On-Net Term Plan are subject to the following conditions:

21.4.2.1 Definition of Terms

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, recurring and non-recurring charges for Standard and Optional Features, Local ISDN-PRI T-1 Charge as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local MCI WorldCom On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, as well as local service usage charges. Charge for the following are not included as Eligible Volume and will not receive Local MCI WorldCom On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; recurring and non-recurring charges for Standard and Optional Features; non-recurring and recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.4 Term Plan (Continued)21.4.2 Local MCI WorldCom On-Net Term Plan (Continued)21.4.2.2 Term Commitment and Renewal Options

A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local MCI WorldCom On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

21.4.2.3 Volume commitment

A customer may elect a Local MCI WorldCom On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200, \$3,000, \$6,000, \$12,000, \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000; \$180,000; \$300,000; \$600,000, \$900,000, \$1.2M, \$1.8M, and \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

21.4.2.4 Underutilization Charges

If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.4 Term Plan (Continued)

21.4.2 Local MCI WorldCom On-Net Term Plan (Continued)

21.4.2.5 Early Termination Charges

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local MCI WorldCom On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local MCI WorldCom On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local MCI WorldCom On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local MCI WorldCom On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local MCI WorldCom On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.4 Term Plan (Continued)

21.4.2 Local MCI WorldCom On-Net Term Plan (Continued)

21.4.2.6 Discounts

Customers will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount ^{1/}				
	1 year	2 years	3 years	4 years	5 years
100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
1,200 /annual	0.	3.0	6.0	9.0	12.0
3,000 /annual	0.	3.0	6.0	9.0	12.0
6,000 /annual	0.	3.0	6.0	9.0	12.0
12,000 /annual	5.	8.0	11.0	14.0	17.0
24,000 /annual	5.	8.0	11.0	14.0	17.0
36,000 /annual	5.0	8.0	11.0	14.0	17.0
48,000 /annual	5.0	8.0	11.0	14.0	17.0
60,000 /annual	7.0	10.0	13.0	16.0	19.0
84,000 /annual	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

^{1/} Beginning October 25, 2000, monthly volume commitments will no longer be available to new subscribers.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.4 Term Plan (Continued)

21.4.2 Local MCI WorldCom On-Net Term Plan (Continued)

21.4.2.7 Agent Program:

Eligibility: To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent;

may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;

may not receive service under any other term plan;

Term Commitment and Renewal Options: The Customer must commit to service for a term of one year (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

- Includes Standard Features plus
- Call Waiting/Cancel Call Waiting
- Call Transfer or 3 Way Calling (mutually exclusive)
- Call Forward Busy
- Call Forward No Answer
- Caller Id-Name and Number
- Calling Party Number Delivery
- Speed Dialing - 8

Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.5 Local ISDN Primary Rate Interface (Local ISDN PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

21.5.1 Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

21.5.1.1 Service Configuration 1 - The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.

21.5.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 21.2.2.1 preceding.

21.5.1.3 Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in Section 21.2.2.1 preceding.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.5 Local ISDN Primary Rate Interface (Local ISDN PRI) (Continued)

21.5.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

Remote Call Forwarding: RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number.

Feature Package 1 includes Call-by-Call and Calling Number Delivery.

21.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below, apply per T-1 unless otherwise noted. The Local ISDN-PRI T-1 non-recurring and recurring charges include Service Configuration and B channel service charges. Customers subscribing to DID capability will be assessed DiD number charges as specified in Sections 21.2.2.3.1 and 21.2.2.3.2 respectively.

21.5.3.1 Non-Recurring Charges

Service Reconfiguration Charge ⁽¹⁾	\$50.00
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⁽¹⁾ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

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21.5 Local ISDN Primary Rate Interface (Local ISDN PRI) (Continued)

21.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Continued)

21.5.3.1 Non-Recurring Charges (Continued)

Local ISDN-PRI T-1 Installation (Per T-1)	\$200.00
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Account Setup (per account)	\$0.00
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Account Changes (Moves, Changes, Additions) (per change)	\$10.50
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Account Changes (Per Billing Record Change)	\$7.75
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Line Restoral Charge (per trunk)	\$20.00
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(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service	\$20.50
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Restoral Charge (per trunk)
(Applies for trunk restoral after Customer-initiated suspension.)

T-1 Order Expedite Charge	\$600.00
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Due Date Change (per Occurence)	\$10.00
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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.5 Local ISDN Primary Rate Interface (Local ISDN PRI) (Continued)

21.5.4 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Continued)

21.5.3.2 Non-Recurring Charges (Continued)

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$ 10.00
Calling Number Delivery	\$100.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$105.00

21.5.3.2 Monthly Recurring Charges

	<u>Per T-1</u>
Local ISDN PRI T-1 Flat Rate Option	
Kansas City	\$1,600.00
Springfield	\$1,600.00
Local ISDN-PRI T-1	
Per Minute/Per Call Option ^{1/}	\$400.00

1/ Effective April 1, 2001, this calling option will not be available to new subscribers.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.5 Local ISDN Primary Rate Interface (Local ISDN PRI) (Continued)

21.5.4 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Continued)

21.5.3.2 Non-Recurring Charges (Continued)

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$375.00
Calling Number Delivery	\$100.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$425.00
Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

21.5.3.3 Usage Charges: The rates and charges specified in Section 21.5.3.2 for Flat Rate Option will apply to circuit switched voice and data calls. The rates specified in Section 21.3 will apply for customers selecting the per minute or per call option.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services

21.7.1 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

- (A) The Customer will be allowed to make up to 3 calls per month to Directory Assistance at no charge. Each call to Directory Assistance thereafter will be charged as follows:

<u>Per Call</u>	\$0.48
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The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- (B) A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.2 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in the preceding Sections 21.1 - 21.6, surcharges as specified in (A) will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 8XX telephone numbers, but does not request the operator to complete the call.

A) Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Third Number Billing	\$2.40
Collect Calling	\$1.00
Person to Person	\$2.40
Station to Station (Operator Assist)	\$1.10
General Assistance	N/C

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.2 Operator Assistance (Continued)

B) Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- (1) Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- (2) Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- (3) Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - a) The operator verifies that the line is busy with a call in progress.
 - b) The operator verifies that the line is available for incoming calls.
 - c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. Both the interrupt and verification charges will apply.

	<u>Per Request</u>
Busy Line Verification	\$1.20
Busy Line Interrupt	\$1.85

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)21.7.3 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area, of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- A) The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clarity of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- B) The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- C) Each listing must be designated government or business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- D) In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)21.7.3 Directory Listings (Continued)

E) Directory listings are provided in connection with each Customer service as specified herein.

- 1) Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 2) Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 7 and 8.
- 3) Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records. Rates for Nonpublished Listings are specified in Section 7 and 8.

- 4) Nonlisted Numbers: A Nonlisted number will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in Section 7 and 8.
- 5) Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.
- 6) Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Rates for alternate call listings are specified in Section 7 and 8.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7 Directory Listings (Continued)

7) Non-Recurring Charges: Non-Recurring Charges associated with Directory Listings are as follows:

	<u>Non-Recurring*</u>
Primary Listing	N/C
Additional Listing	\$9.50
Non-Listed Number	\$6.00
Non-Published Number	\$6.00

8) Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

	<u>Monthly*</u>
Primary Listing	N/C
Additional Listing	\$2.45
Non-Listed Number (Per Number)	\$1.20
Non-Published Number	\$1.60
Alternate Call Listing	\$2.45

* (per listing or per number)

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.4 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

21.7.5 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer.

The following charges will apply for Vanity Telephone Numbers:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
	<u>(per number)</u>	<u>(per number)</u>
	\$30.00	\$2.00

21.7.6 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

21.7.7 Presubscription: PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA toll calls, without dialing the Access Code. The following charge applies each time the Customer requests a change to their intraLATA PIC. This charge applies per line or per trunk for each Local Line or Local Trunk PIC change requested, subsequent to the initial designation:

PIC-2 Change (per line or per trunk)	\$1.49
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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.8 Foreign Exchange (FX) Service⁽¹⁾ FX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area, within that same LATA, that normally serves the customer's location. FX service can be used to receive one-way inbound digital traffic only. Local ISDN PRI customers subscribing to FX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to a FX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

FX Service customers are not eligible to enroll in the On-Net Term Plan or Local On-Net Term Plan discount programs.

21.7.8.1 Features: The following features are available:

Standard:
Hunting (Circular, Sequential and Uniform Call Distribution)
Touchtone

Optional:
Vanity Number

21.7.8.2 FX Service Rates and Charges: An FX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 21.7.8.2.1 and 21.7.8.2.2, respectively. Customers signing a new term plan can subscribe to digital trunk FX service or Local ISDN-PRI FX service. The monthly recurring T-1 For Local ISDN-PRI Service is in lieu of the monthly recurring Local ISDN-PRI T-1 Charge and any PRI usage credits as specified in section 21.5.3 All other applicable charges associated with PRI will apply as specified in Section 21.5. The DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Section 21.2.2.3.

21.7.8.2.1	<u>Non-Recurring Charges</u> Account Setup (per account)	\$0.00
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¹This service is not available in the Springfield service areas.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)21.7.8 Foreign Exchange (FX) Service (Continued)21.7.8.2 FX Service Rates and Charges (Continued)21.7.8.2.1 Non-Recurring Charges (Continued)

Account Changes (Moves, Changes, Additions) (per change)	\$10.50
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Account Changes (Per Billing Record Change)	\$ 7.75
--	---------

Line Restoral Charge (per trunk)	\$20.00
-------------------------------------	---------

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per trunk)	\$20.50
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(Applies for trunk restoral after Customer-initiated suspension.)

T-1 Order Expedite Charge (per T-1)	\$600.00
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Due Date Change (per occurrence)	\$10.00
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T-1 Installation Charge (per T-1)	\$200.00
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Optional Features

The charges specified in section 21.7.5 will apply for Vanity Numbers.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.8 Foreign Exchange (FX) Service (Continued)

21.7.8.2 FX Service Rates and Charges(Continued)

21.7.8.2.2 Monthly Recurring Charges

Local ISDN PRI Charge ⁽¹⁾⁽³⁾ (Per Trunk Charge)	\$100.00
Digital Trunk Charge (Per T-1) ⁽²⁾⁽³⁾ Local ISDN PRI Charge(Per T-1) ⁽²⁾⁽³⁾	\$552.00 \$552.00
FX Charge (including EUCL and LNP) per T-1	\$695.00

Optional Features:

The charges specified in section 21.7.5 will apply for Vanity Numbers.

⁽¹⁾Effective June 20, 2002, this service will no longer be available to new subscribers.

⁽²⁾This Service Plan is only available to a new and existing customers who subscribe to a 1 year term plan.

⁽³⁾Effective September 13, 2003, this service will no longer be available to new customers.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.8 Foreign Exchange (FX) Service (Continued)

21.7.8.3 Term Plans

The FX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to FX Service customers. Customers who subscribe to FX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge, monthly recurring FX charge, monthly recurring charges for FX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the FX Service Term Plan volume commitment: Non-recurring charges for FX Service; non-recurring charges for FX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge and FX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive FX Service Term Plan volume discounts: Non-recurring charges for FX Service; non-recurring and monthly recurring charges for FX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)21.7.8 Foreign Exchange (FX) Service (Continued)21.7.8.3 Term Plans (Continued)

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the FX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a FX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.8 Foreign Exchange (FX) Service (Continued)

21.7.8.4 Term Plans (Continued)

Early Termination Charges:

Cancellation of Discontinuance without Liability: If, (I) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year; or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.8 Foreign Exchange (FX) Service (Continued)

21.7.8.5 Term Plans (Continued)

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount				
	1 year	2 years	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.9 Local and Long Distance Service Plus Plan/Local and Long Distance Service Trunk Solution/Local and Long Distance Service-Line Solution II.

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCI WorldCom Communications PSC Tariff No.3 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7,8, 9, 10, 11, and 12, as described in The Guide.

on-recurring Charges: Applicable non-recurring charges apply to services under this program as specified 21.1

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN -PRI basis. The following Monthly recurring charges apply:

Offering Monthly Recurring Charge (per line, trunk T-1 or ISDN -PRI)

A	\$45.00 (Springfield Areas)
A	\$55.00 (St. Louis and Kansas City areas)
B	\$65.00
C	1,400

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in 21.1, except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 21.2.1, 21.2.2, 21.2.3, 21.5.3. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.9 Local and Long Distance Service Plus Plan/Local and Long Distance Service Trunk Solution/Local and Long Distance Service line Solution II(Continued)

Local Line Optional Features
 Feature Package 1
 Feature Package 2
 Call Waiting/Cancel Call Waiting
 Caller ID with name and Number
 Remote Call Forwarding
 Vanity Number

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$6.25

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

For Offering A and B the Company will provide a 10 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service for 2 years or greater.

For Offering C the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for a 10% discount, and 3 years for a 15% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCImetro ACCESS TRANSMISSION SERVICES, LLC PSC Tariff No.3 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.9 Local and Long Distance Service Plus Plan/Local and Long Distance Service Trunk Solution/Local and Long Distance Service line Solution II(Continued)

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.10 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

	<u>Monthly Recurring Charge (Per T-1)</u>
Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way	
Metered Plan	\$209.32
Flat Plan	\$564.32
Local ISDN-PRI	
Metered Plan	\$241.00
Flat Plan	\$596.00

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.10 Local Plus Program

Eligibility: To be eligible for this program, customers: must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 13, 14, 15 and 16 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.mci.com;

must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in 21.1 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 21.2.1, 21.2.2, 21.2.3, 21.5. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified 21.2.1, 21.2.3 21.5.

Applicable monthly recurring charges will apply for Blocks of 20 DID numbers as specified in Sections 21.2.2 and 21.2.3.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)21.7.10 Local Plus Program

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$35.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$40.00
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$672.00
Local ISDN-PRI (Per T-1)	\$672.00
DID numbers (Per each block of 20)	\$6.25
Feature Package 1	\$3.50
Feature Package 2	\$ 6.50

Discounts:

Customers who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12 and who commits to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for a 10% discount, or 3 years for a 15% discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

The Company will provide a 10 percent discount applied to Eligible Charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, 2) commit to a new term of service for 2 years or greater, and 3) subscribe to SCA Type 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 12.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges."

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.11 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

- must be an existing facilities based business customer;
- must be in good standing;
- must bill at least \$50 in current charges in any one month prior to enrollment in this program;
- represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit.

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MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.12 Local and Long Distance-Line Solutions

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance-Line Solution as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solution offered in the MCI WorldCom Communications, Inc. MO PSC Tariff No. 3.

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5,6, 7, 8, 9, and 10, as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in section 21.1 in this tariff.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Unlimited	\$60

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified sections 21.1.3.1 and 21.1.3.2, except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service. Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.12 Local and Long Distance-Line Solutions

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCImetro ACCESS TRANSMISSION SERVICES, LLC MO PSC Tariff No. 3., will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCImetro ACCESS TRANSMISSION SERVICES, LLC MO PSC Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan. For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCImetro ACCESS TRANSMISSION SERVICES, LLC MO PSC Tariff No. 3., will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCImetro ACCESS TRANSMISSION SERVICES, LLC MO PSC Tariff No. 3. For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCImetro ACCESS TRANSMISSION SERVICES, LLC MO PSC Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only. The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCImetro. MCImetro will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

MCI WORLDCOM ON-NET LOCAL EXCHANGE SERVICE

21.7 Miscellaneous Services (Continued)

21.7.13 Business Advantage Program

Eligibility:

To be eligible for this program, customers must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, and 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in sections 21.1.3.1 and 21.1.3.2 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified section 21.1

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

<u>Local Line (Per line)</u>	\$40.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts:

A customer who subscribes to service under SCA Guide Type 6, 7, 8, 9 and 10 who commits to a new term of Service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all discounts.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY MCImetro. MCImetro will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

MCI WorldCOM On-Net Local Exchange Services

21.7 Miscellaneous Services (Cont'd)

21.7.14 MCI Business Services I Flex T1

The MCI Business Services I Flex T1 is a flexible, integrated solution for small and medium businesses. The Flex T1 must be configured with a minimum of 8 circuits (of which 4 must be Local trunks). Beyond the 4 required Local trunks, the additional 4 circuits (in DS-0 increments) may be Integrated Internet Access, Frame Relay, Local, Local Trunks and Private Internet Protocol Services. Customers will be charged a per circuit/trunk charge for the additional 4 circuits and any circuits/trunks added on top of the required 8 circuits/trunks charges.

Eligibility

Customer must subscribe to service under a MCI Business Services Agreement or renew under a MCI Business Services Agreement with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at <<http://www.mci.com>>www.mci.com.

Customer must also subscribe to the MCI Business Services I Flex T1 offering as described in MCI WorldCom Communications Inc, MO PSC Tariff No. 3.

The MCI Business Services I Flex T1 cannot be used in conjunction with the MCI Business Services I Local and Long Distance Plan or the MCI Business Services I Local and Long Distance Line Solution.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Trunk basis. The following Monthly Recurring Charges apply:

	Monthly Recurring Charge
Flex T1:	\$290 (\$240 in a Local Lit Building) (for 4 trunks of Local)
Additional Circuit Fee:	\$40 per each Local Trunk, Frame Relay DS-0, Private IP DS-0, and/or Integrated Internet Access DS-0

Customers are eligible to receive MCI Business Services I Local discounts on top of the monthly recurring charge for: Integrated Internet Access, Frame Relay, Local, Local Trunks, and Private IP service.

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MCI WorldCom On-Net Local Exchange Service

21.7 Miscellaneous Services (Continued)

21.7.27 MCI Business Services I Flex T1 (Cont)

Additional benefits:

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI WorldCom Communications Tariff No. 2.

Non Recurring Charges: Applicable non-recurring charges apply to services under the MCI Business Services I Flex T1 as specified in section 21.2.1.3.1, 21.2.2.3.1, 21.2.3.2.1 Customers are eligible to utilize the Local Installation Waiver Promotion. MCI will waive the one-time installation charges which include Port charges and/or DS1 local loop access associated with the implementation of Integrated Internet Access, Frame Relay, Local, Local Trunks, Private Internet Protocol Services within the 48 contiguous US States under this Agreement. Customer will receive the promotional waiver for the length of the contract term. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

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ISSUED: August 6, 2004

EFFECTIVE: September 6, 2004

By: Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave., Suite 1100
Chicago, IL 60601

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