

GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

FEB 7 1996

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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REMOTE CALL FORWARDING SERVICE

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A. General

1. Remote Call Forwarding (RCF) Service allows all calls dialed to a telephone number equipped for RCF Service to be automatically forwarded to another dialable telephone number. The RCF customer is the called party who receives the automatically forwarded call.
2. The telephone number equipped for RCF Service is hereinafter referred to as an RCF number.

B. Conditions

1. RCF Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide RCF Service.
2. The RCF customer and the RCF number must be located either within the same local exchange, or the RCF customer must be located beyond the local calling area of the RCF number. The RCF number may not terminate in an exchange which is an EAS point of its local exchange.
3. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing to complete the forwarded portion of the call.
4. RCF Service is not suitable for satisfactory transmission of data.
5. RCF Service is not offered when the answering location for a forwarded call is a coin/coinless station.
6. The Call Forwarding feature of Vertical Services will not be offered as a feature at the answering location.
7. The Company will not provide identification of the calling party number to the RCF customer.

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REMOTE CALL FORWARDING SERVICE

B. Conditions (Cont'd)

- 8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
- 9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
- 10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
- 11. The minimum contract period for RCF Service is three months.

C. Rates and Charges

- 1. The following rates apply for the RCF feature only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residence</u>
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$16.00	\$16.00

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C. Rates and Charges (Cont'd)

- 2. For that portion of the call between the calling party and the RCF number:
  - a. The calling party is responsible for payment of the applicable charges to call the RCF number.
  - b. On collect calls, the RCF customer is responsible for payment of the applicable charges if the answering location accepts the forwarded call.
- 3. For the portion of the call between the RCF number and the answering location:
  - a. The RCF customer is responsible for payment of applicable intrastate or interstate customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls, including person-to-person and collect calls, even though they may not be accepted at the answering location.

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A. General

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1. Vertical Services consist of one or more of the following features which provide special kinds of customer controlled or prearranged and fixed communications features on individual access lines. Vertical Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

a. These services may be provided only in conjunction with individual line residence and business services and some multiline services. Party line customers, PBX customers, Semi-public and Public Telephone Services are excluded from Vertical Services.

B. Feature Descriptions

1. Automatic Busy Redial - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

2. Automatic Call Return - allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.

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## B. Feature Descriptions (Cont'd)

3. Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.
4. Call Forwarding - Permits the customer to have all incoming calls to his line automatically transferred to another dialable telephone number, while this service feature is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are to be forwarded, such charges will be billed to the Call Forwarding customer. Call Forwarding may be arranged for:
  - a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding service, the Company will reestablish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.
  - b. Variable operation, which provides for customer establishment and change of the forwarded telephone number destination. The customer is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding service.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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B. Feature Descriptions (Cont'd)

- 5. Call Forwarding Busy Line (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.
  - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
  
- 6. Call Forwarding Busy Line/No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number or other line number of the customer at another location on a different premise when such incoming calls encounter either a normal busy line condition or a no answer condition.
  - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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B. Feature Descriptions (Cont'd)

- 7. Call Forwarding Busy/No Answer (Variable) - This service permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for feature (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer. This service is not available in connection with Call Forwarding service as described in B.2, 3 and 5 or line (rotary) hunting service.
  
- 8. Call Forwarding No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered.
  - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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VERTICAL SERVICES

B. Feature Descriptions (Cont'd)

- 9. Call Hold - allows the subscriber to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return a previously held call. If a second call is established, the subscriber who initiates it may alternate between calls. The two calls may not be conferenced, and only one call may be held at a time.
- 10. Call Tracing Service - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that Cass County Telephone shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this feature is offered.
- 11. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.

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B.. Feature Descriptions (Cont'd)

- 9. Call Tracing Service - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that GTE shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this feature is offered.
  
- 10. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.

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VERTICAL SERVICES

B. Feature Descriptions (Cont'd)

- 12. Calling Name/Number Identification (ID) - Calling Name/Number ID is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone name/number of a call placed to the customer.

(C)

At the time the incoming call is placed, the calling telephone name/number is forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. The calling telephone name/number is then delivered to the display device during the first silent interval of ringing.

For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will give an anonymous indication. The calling telephone number is unavailable from calls made through some large PABX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling telephone name/number made available when incoming calls have been handled by an operator or charged to credit cards.

Customers subscribing to Calling Name/Number ID will be responsible for the provision of compatible display equipment. The Company assumes no liability for any incompatibility of the customer provided display equipment.

Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name/number delivery services subscriber. This applies if the name/number delivery services subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

(C)

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Company: a) private, non profit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

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B. Feature Descriptions (Cont'd)

- 11. Calling Number Identification (ID) - Calling Number ID is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone number of a call placed to the customer.

At the time the incoming call is placed, the calling telephone number is forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will give an anonymous indication. The calling telephone number is unavailable from calls made through some large PABX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling telephone number made available when incoming calls have been handled by an operator or charged to credit cards.

Customers subscribing to Calling Number ID will be responsible for the provision of compatible display equipment. The Company assumes no liability for any incompatibility of the customer provided display equipment.

Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. This applies if the number delivery services subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

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B. Feature Descriptions (Cont'd)

- 13. Calling Name/Number with Call Waiting - Allows customers to receive information about a calling party while off-hook on an existing call. Calling party information is transmitted following the subscriber alerting to the new call. This combined feature requires both Calling Name/Number Identification and Call Waiting, activation by Cass County Telephone Company and a Caller ID phone or box with Caller ID/Call Waiting capability. (N)
- 14. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically. (M)
- 15. Cancel Calling Name/Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call. (M)
- 16. Cancel Calling Name/Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed. (M)

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

- 17. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically. (M)

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B. Feature Descriptions (Cont'd)

13. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.

14. Cancel Calling Name/Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.

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15. Cancel Calling Name/Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

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This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

16. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

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B. Feature Descriptions (Cont'd)

- 12. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.
- 13. Cancel Calling Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.
- 14. Cancel Calling Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

- 15. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

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B. Feature Descriptions (Cont'd)

- 18. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time. (M)

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.

- 19. Do Not Disturb (Advanced) - allows a subscriber to have calls routed to a special Do Not Disturb announcement. This feature requires a PIN number for the call to be completed. (M)

- 20. Remote Activation of Call Forwarding - Remote activation of Call Forwarding allows subscribers to activate and deactivate their assigned Call Forwarding features from a remote location. (M)

- 21. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally. (M)

- 22. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded. (M)

- 23. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line. (M)

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B. Feature Descriptions (Cont'd)

- 17. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.

- 18. Do Not Disturb (Advanced) - allows a subscriber to have calls routed to a special Do Not Disturb announcement. This feature requires a PIN number for the call to be completed.
- 19. Remote Activation of Call Forwarding - Remote activation of Call Forwarding allows subscribers to activate and deactivate their assigned Call Forwarding features from a remote location.
- 20. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- 21. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.
- 22. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line.

(N)  
(N)  
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(C)

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B. Feature Descriptions (Cont'd)

- 16. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.

- 17. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- 18. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.
- 19. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line.

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GENERAL AND LOCAL EXCHANGE TARIFF

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B. Feature Descriptions (Cont'd)

Service Commission

24. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity. (M)

25. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing. (M)

26. Three-Way Call Transfer - allows a subscriber to set up a three-way call and disconnect, allowing the remaining parties to continue. (M)

27. Toll Restriction Control with PIN - Allows customers to enter a Personal Identification Number (PIN) to complete a toll call. A customer with this feature attempting to place a toll call would first dial the Toll Restriction Control with PIN access code. The customer would then hear a second dial tone, at this point a 1-to-7 digit PIN must be entered by the customer. Following this the customer can proceed to dial the otherwise restricted toll call. The customers can change their 1-to-7 digit PIN by dialing the Toll Restriction Control with PIN modification access code, enter the current PIN, and then enter the new PIN. (N)

28. Unidentified Call Rejection - allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the calling party number. (M)

29. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (M)

30. Warm Line - allows the subscriber to dial a telephone number by simply lifting the handset. No access codes or telephone numbers need to be dialed. A short delay will precede the automatic dialing of the call. (M)

C. Thirty (30) Day Money Back Guarantee

1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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B. Feature Descriptions (Cont'd)

- 22. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity. (C)
- 23. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing. (C)
- 24. Three-Way Call Transfer - allows a subscriber to set up a three-way call and disconnect, allowing the remaining parties to continue. (N)
- 25. Unidentified Call Rejection - allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the calling party number. (N)
- 26. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (C)
- 27. Warm Line - allows the subscriber to dial a telephone number by simply lifting the handset. No access codes or telephone numbers need to be dialed. A short delay will precede the automatic dialing of the call. (N)

C. Thirty (30) Day Money Back Guarantee

- 1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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B. Feature Descriptions (Cont'd)

- 20. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity.
- 21. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing.
- 22. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

C. Thirty (30) Day Money Back Guarantee

- 1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

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NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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D. Rates and Charges

- 1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped		
1) Automatic Busy Redial ✓ (AUTBSYRDB, AUTSYRDR)	\$6.00	\$5.00 ✓
2) Automatic Call Return ✓ (AUTCLRETB, AUTCLRETR)	6.00	5.00
3) Call Block (CALLBLOCKB, CALLBLOCKR)	4.00	3.00
4) Call Forwarding (SCCFB, SCCFR)	2.75 ✓	2.30 ✓
5) Call Forwarding Busy Line - Fixed* ✓ (SCCFBFB, SCCFBFR, ESPCFBF)	1.25	1.25
6) Call Forwarding No Answer - Fixed* (SCCFNAFB, SCCFNAFR, ESPCFNAF)	1.25	1.25

\* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

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President  
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VERTICAL SERVICES

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D. Rates and Charges

- 1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50	
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00	
9) Call Hold (CALLHOLDB, CALLHOLDR)	3.00	3.00	
10) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50	
11) Call Waiting** (SCCWB, SCCWR)	3.75	3.30	
12) Calling Name/Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00	
13) Calling Name/Number with Call Waiting (CIDCW)	1.50	1.50	(N)
14) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00	(M)

\* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.  
 \*\* Cancel Call Waiting is included as part of the Call Waiting rate.  
 \*\*\* This feature is limited to existing customers at their existing locations.

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President  
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CUSTOM CALLING SERVICES

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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50	
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00	
9) Call Hold (CALLHOLDB, CALLHOLDR)	3.00	3.00	(N)
10) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50	
11) Call Waiting** (SCCWb, SCCWR)	3.75	3.30	
12) Calling Name/Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00	(C)
13) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00	

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 By and for  
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\* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

\*\* Cancel Call Waiting is included as part of the Call Waiting rate.

\*\*\* This feature is limited to existing customers at their existing locations.

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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>	
		<u>Bus.</u>	<u>Res.</u>
a.	When provided individually, each feature, per line equipped (Cont'd)		
7)	Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50
8)	Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00
9)	Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50
10)	Call Waiting** (SCCWB, SCCWR)	3.75	3.30
11)	Calling Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00
12)	Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00

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 Public Service Commission  
 MISSOURI

- \* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.  
 \*\* Cancel Call Waiting is included as part of the Call Waiting rate.  
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Service Commission

D. Rates and Charges

- 1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
15) Cancel Calling Name/Number Delivery, per call or per line (CANCNDCB, CANCNDCR, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00	(M)
16) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00	(M)
17) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00	(M)
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00	(M)
18) Do No Disturb (Advanced) (DNDB, DNDR)	3.00	3.00	(M)
19) Special Call Acceptance (SPLCLACPB, SPLCLACPR)	3.00	2.00	(M)
20) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00	(M)

\* This feature is limited to existing customers at their existing locations.

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President  
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CUSTOM CALLING SERVICES

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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
14) Cancel Calling Name/Number Delivery, per call or per line (CANCNDCB, CANCNDLR, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00	(C)
15) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00	
16) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00	
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00	✓
17) Do No Disturb (Advanced) (DNDB, DNDR)	3.00	3.00	(N)
18) Special Call Acceptance (SPLCLACP, SPLCLACPR)	3.00	2.00	
19) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00	

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D. Rates and Charges

- 1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
13) Cancel Calling Number Delivery, per call or per line (CANCNDCB, CANCND CR, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00
14) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00
15) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00
16) Special Call Acceptance (SPLCLACPB, SPLCLACPR)	3.00	2.00
17) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00

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CUSTOM CALLING SERVICES

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Service Commission

D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
21) Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00	(M)
22) Speed Calling			
a. 8 Numbers (SCS8B, SCS8R)	3.50	2.50	(M)
b. 30 Numbers (SCS30B, SCS30R)	4.50	3.50	(M)
23) Three-Way Calling (SCTWB, SCTWR)	3.75	3.30	(M)
24) Three-way Call Transfer (SCTWTB, SCTWR)	3.00	3.00	(M)
25) Toll Restriction Control with PIN (TOLLRC, RSTOLL)	3.00	3.00	(N)
26) Unidentified Call Rejection (UCRB, UCRR)	3.00	3.00	(M)
27) VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00	(M)
28) Warm Line (WLB, WLR)	3.00	3.00	(M)

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CUSTOM CALLING SERVICES

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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
20) Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00
21) Speed Calling		
a. 8 Numbers (SCS8B, SCS8R)	3.50	2.50
b. 30 Numbers (SCS30B, SCS30R)	4.50	3.50
22) Three-Way Calling ✓ (SCTWB, SCTWR)	3.75	3.30
23) Three-way Call Transfer (SCTWTB, SCTWR)	3.00	3.00 (N)
24) Unidentified Call Rejection (UCRB, UCRR)	3.00	3.00 (N)
25) VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00
25) Warm Line (WLB, WLR)	3.00	3.00 (N)

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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
18) Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00
19) Speed Calling		
a. 8 Numbers (SCS8B, SCS8R)	3.50	2.50
b. 30 Numbers (SCS30B, SCS30R)	4.50	3.50
20) Three-Way Calling (SCTWB, SCTWR)	3.75	3.30
21) VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00

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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a feature package, each package, per line equipped		
1) Economy Package (Call Waiting and Call Forwarding) (CCPKG3)*	\$ 4.35	\$ 4.35
2) Professional Package (Call Waiting, Call Forwarding, Three-Way Calling and Speed Calling-30) (SC130B, SC130R)*	7.90	7.90
3) Vertical Service I PAK (Call Waiting, Call Forwarding, Three-Way Calling, and Speed Calling-8) (SC1B, SC1R)	5.50	4.50
4) Vertical Service II PAK (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Camp On/Busy Number Redial, and Last Number/Save Number Redial) (CCB S CALL 3, CCR S CALL 3)*	7.50	6.50

\* This feature package is limited to existing customers at their existing locations.

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D. Rates and Charges

- 1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a feature package, each package, per line equipped (Cont'd)		
5) Vertical Service PAK 4400 (Call Waiting, Automatic Call Return, Automatic Busy Redial and Call Blocking) (SMTCALL4400R)	\$ --	\$ 8.75
6) Vertical Service PAK 4900 (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Auto- matic Busy Redial, Call Blocking and VIP Alert) (SMTCALL4900R)	--	13.25

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DIGITAL CHANNEL SERVICE

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A. General

1. Digital Channel Service is an intraexchange multifunctional digital channel service which provides access transport between a customer's premises and the local serving office on a channelized basis (DSO) over a single high-capacity (DS1) digital facility.
2. Digital Channel Service is provided in capacity increments of 24 digital channels within a single DS1 signal.
3. The following types of network services as specified in other tariffs are available on a channelized basis via Digital Channel Service. These services may be furnished on a link basis across multiple jurisdictions when connected with Digital Channel Service.
  - a. Analog Voice Service (exchange lines/trunks), and Centrex lines, foreign exchange, off-premises extensions, and voice private lines.
  - b. Analog Data Service
  - c. Digital Data Service (2.4; 4.8; 9.6; 19.2; 56 Kbps)
  - d. DS1 (1.544 Mbps) Service
  - e. Switched Data Service

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A. General (Cont'd)

4. Digital Channel Service is comprised of the following components:

- Digital Channel Capacity
- Digital Channel Activation
- Service Activation
- Customer Premises Channelization

- a. The Digital Channel Capacity, Digital Channel Activation and Service Activation will be at the rates and charges as specified in this Tariff.
- b. Customer Premises Channelization has two rate components, Digital Channel Capacity and Service Activation, and may be provided by the Company or customer. When provided by the Company, rates and charges as specified in this Tariff. When provided by the customer, rules and regulations as specified in this Tariff.
- c. Digital Channel Service customers will have to select capacity in increments of 24 digital channels. Customers will be offered a Term Payment Plan of 36, 60, or 84 months with a month-to-month option available only after completion of selected payment plan.

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B. Digital Architecture

1. Digital Channel Service differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link (partial channel) basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks in the future.
2. The time required to provision service is known as the service date interval. The service date interval for Digital Channel Service and related network services connected to Digital Channel Service will differ from the normal guidelines applicable to end-to-end services.
3. Digital Channel Service will be available on a digital basis at the network interface on a customer's premises. Traditional analog services, like off-premises stations, and automatic access lines, can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DSO channels by the Company. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superceded by the electrical specifications of the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have identity only as a "time slot" within a DS1 channel. Compatible digital to analog conversion equipment must be provided by the customer (optional) to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer (optional).

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C. Definitions .

Digital Channel Capacity - A multifunctional DS1 signal between the customer premises and the central office. This digital link can be used to transport switched and dedicated services. This element acts as the transport medium for the service activations ordered by the customer. Digital Channel Capacity is available in increments of 24 digital channels.

Digital Channel Activation - The Digital Channel Activation is the quantity of channels the customer has activated at the central office. The Digital Channel Activations ordered by the customer cannot exceed the quantity of the Digital Channel Capacity.

Service Activation - A Service Activation is the connection between Digital Channel Service and the network service accessed.

Customer Premises Channelization - Provides access to the DSO time slot within the DS1 signal associated with a specific Digital Channel Service. Customer Premises Channelization utilizes D4 type channel bank equipment.

Channel Service Unit (CSU) - The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.

DS0 - The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps.

DS1 - The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provided for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.

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D. Regulations

1. Digital Channel Service is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company.
2. This service is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified elsewhere in this Tariff may be applicable.
3. The 1.544 Special Transport Mileage will apply when a customer's request for Digital Channel Service is provisioned in a central office other than the customer's local serving office.
4. The customer may activate any number or combination of digital channels within the limitations as set forth in this Section. Digital channels may be activated coincident with installation or at any time subsequent to Digital Channel Capacity installation. Once activated, a digital channel is subject to a minimum service period.
5. All Digital Channel Service must be channelized in a single equipment location on a customer's premises. Digital Channel Service cannot be split between premises, or multiple locations within a premises. Extensions (as specified in other sections of this Tariff) may be furnished on a link basis between multiple locations. Standard network interfaces will be provided by the Company for analog and digital services consistent with existing practices.
6. Individual digital channels may be activated and furnished on a link (partial channel) basis with service offered in other sections of this Tariff. The regulations, rates, and charges specified in this Tariff are applicable for the Digital Channel Service component of the customer's end-to-end service. The regulations, rates, and charges in other sections of this Tariff are applicable to the customer's interconnected services (i.e., private lines, etc.), for the Non Digital Channel Service component of the customer's end-to-end service.

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D. Regulations (Cont'd)

- 7. The total number of digital channels activated by the customer may not at any time exceed the total Digital Channel Capacity. Additionally, there are some necessary restrictions in total system capacities where certain types of services are channelized, i.e., some channelizing equipment may require two DSO channels per channel provided by the Company thereby reducing the basic system stated capacity substantially. The Company will notify the customer when the Digital Channel Capacity is affected.
- 8. Central Office channelization (component of Digital Channel Capacity) generally provides analog to digital conversion to permit individual exchange services and private line channel services to be transported over digital high capacity facilities. This channelization is also intended for use at Company or customer designated locations where different high capacity digital network links terminate in the same central office and must be converted to individual analog or digital channels before individual service links can be crossconnected. Digital Channel Capacities are provided in groups of 24 DSO channels, and are subject to the limits as set forth in the previous paragraph.
- 9. Customer Premises Channelization generally provides analog to digital conversion at a customer's premises. This allows individual exchange services and private line services to be transported over digital high capacity facilities. The termination of this channelization will be in a single equipment location on a customer's premises. The customer must provide suitable floor space, controlled environment, and a source of nonswitched 120 volt 60 Hz. AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an Individual Case Basis.
- 10. When the Company provides Digital Channel Service channelization equipment at a customer's premises, it is not necessary for the customer to provide Channel Service Units (CSU's) for associated channels.

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D. Regulations (Cont'd)

11. Channelization on a customer's premises may be provided by the customer or the Company. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

a. Responsibilities of the Company:

- 1) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
- 2) The Company will provide the customer with information regarding the type and the manufacturer of central office channelization equipment to be used in each application.
- 3) The Company will attempt to limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.
- 4) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
- 5) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.
- 6) Digital synchronization timing for Digital Channel Service will be provided by the Company.

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D. Regulations (Cont'd)

11. (Cont'd)

b. Responsibilities of the Customer:

- 1) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.
- 2) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the central office.

c. Trouble Resolutions:

- 1) The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in Service Charges as set forth in this Tariff, to the customer.

- 12. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.

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D. Regulations (Cont'd)

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- 13. Emerging technology, such as low bit rate <sup>time multiplexing</sup> techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer on an Individual Case Basis.
  
- 14. When a customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

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E. Application of Rates

1. Three basic rate elements; Digital Channel Capacity, Digital Channel Activation, and Service Activation are applicable to each Digital Channel Service.
2. The Digital Channel Capacity element provides for the mileage based transport and the central office channelization. Digital Channel Capacity is offered with 36, 60, or 84 month Term Payment Plan periods. A month-to-month option is available only after the completion of the selected Term Payment Plan period.
3. Digital Channel Activation is a recurring charge for each DSO channel activated within the Digital Channel Capacity. The Digital Channel Activation is offered on a month-to-month basis. When Digital Channel Service facilities are used to transport DS1 Service, the DS1 Service Activation charge is applied in lieu of the Digital Channel Activation charge.
4. Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the customer. Service Activation is offered on a month-to-month basis. For DS1 services, a DS1 Service Activation charge is applicable.
5. Customer Premises Channelization is an optional component. Channelization at the customer's premises is available as a Company functionality at the rates described in this Tariff. In addition to this charge, a Customer Premises Service Activation charge will apply for each network service with Company provided channelization. Otherwise, the customer has the option to support premises channelization with CPE devices.
6. Monthly rates and charges as specified in this Tariff for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point time.

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E. Application of Rates (Cont'd)

- 7. Exchange and long-distance calling is provided within Digital Channel Service via the appropriate service activation. A network access charge will apply to each Service Activation that utilizes basic exchange access from the local serving office, except foreign exchange service. The network access charges when utilized for Centrex Service will be ordered and billed as specified in this Tariff. This charge is in addition to all other applicable Digital Channel Service charges.
- 8. Rates and charges specified in other Tariff sections for services such as Vertical Services, etc., are in addition to the monthly rates for Digital Channel Service. End User Subscriber Line charges are applicable to Digital Channel Service.
- 9. The rates and charges for other services connected or extended beyond Digital Channel Service (i.e., off-premises extensions and private lines, etc.) are in addition to the rates specified in this Tariff for the Digital Channel Service portion necessary to provide customer end-to-end service. This will also apply to Nonrecurring Charges and Service Charges as specified in other Tariffs for activities involving the Non Digital Channel Service portion of the customer end-to-end service.
- 10. Digital Channel Capacity is available under Term Payment Plans only for rate periods of 36, 60, or 84 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).
  - a. The customer may order additional Digital Channel Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.
  - b. Customer Premises Channelization Capacity charges (applicable only if Company provided) are available under Term Payment Plans only for rate periods of 36, 60, or 84 months.
  - c. Digital Channel Activation charges are available only on a month-to-month basis.

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E. Application of Rates (Cont'd)

10. (Cont'd)

d. Service Activation charges are available on a month-to-month basis.

e. Individual network services (switched or dedicated) that are connected to Digital Channel Service, are not available under the Term Payment Plan rate stability provisions. Those services are subject to their standard tariff provisions and minimum service periods as appropriate.

11. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis. Rates for service under these options will be the current rates as specified in this Tariff.

12. A Termination Liability Charge will be applicable should the customer discontinue service prior to the end of the Term Payment Plan. This is subject to the following exemptions:

a. No Termination Liability Charge will be applicable for the Digital Channel Capacity when the customer renegotiates a new Term Payment Plan for the same equipment or larger system at the same location for a period of time greater than the time remaining on the existing Term Payment Plan, subject to payment periods contained in E.10.

b. All Digital Channel Service Components are coterminous with the Digital Channel Capacity with which they are associated. Any activations subscribed to on a month-to-month basis have a minimum service period of one month and no associated Termination Liability Charge.

13. A Termination Liability Charge will be calculated based on the sum of the monthly payments remaining under the customer's Term Payment Plan, adjusted to the present value at the date of termination, based upon a 12% APR discount. The Termination Liability Charge is due in full at the date of termination.

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E. Application of Rates (Cont'd)

14. Transfer of service responsibility between customers is permitted subject to the Rules and Regulations as specified in this Tariff.

15. Unless specified herein, the regulations contained elsewhere in this Tariff are applicable to Digital Channel Service. These regulations include but are not limited to:

- Cancellation of Service
- Application for Service
- Payment Arrangements
- Limitation of Liability

16. Should customers request interconnection between different Digital Channel Services provisioned in two or more different local serving offices, the 1.544 special transport mileage rates will apply. This charge will apply in addition to Digital Channel Service charges for each customer's premises which Digital Channel Service is provisioned.

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F. Rates and Charges

1. Service Charges

a. Service Establishment Charge

- 1) This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations and/or Company provided Customer Premises Channelization. This charge includes common centralized testing, coordination and accounting activities.
- 2) This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).

b. Service Change Charge

- 1) This charge applies on a per Digital Channel Capacity Service Activation basis associated with a customer request for modifications to an existing service. This would include activities such as, but not limited to:
  - Change of associated channel assignment
  - Additional supplemental features
  - Activate/deactivate Digital Channel Activation
  - Activate/deactivate Service Activation
- 2) This Service Change Charge will be applied on a first and each additional basis and is in addition to Service Charges as specified elsewhere in this Tariff.

c. Charges	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Service Establishment Charge	DCSSEC1	\$300.00
2) Service Change Charge	DCSSCC	100.00

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F. Rates and Charges (Cont'd)

2. Digital Channel Capacity

The monthly and nonrecurring rates for Digital Channel Capacity without Activated Services are as follows:

a. Per System - 36 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC36	\$ 340.00	24SC36-IC	\$ 250.00
2)	48 Channels	48SC36	520.00	48SC36-IC	500.00
3)	72 Channels	72SC36	700.00	72SC36-IC	750.00
4)	96 Channels	96SC36	880.00	96SC36-IC	1,000.00
5)	120 Channels	120SC36	1,060.00	120SC36-IC	1,250.00
6)	144 Channels	144SC36	1,240.00	144SC36-IC	1,500.00
7)	192 Channels	192SC36	1,600.00	192SC36-IC	2,000.00
8)	240 Channels	240SC36	1,960.00	240SC36-IC	2,500.00
9)	288 Channels	288SC36	2,320.00	288SC36-IC	3,000.00
10)	384 Channels	384SC36	3,040.00	384SC36-IC	4,000.00
11)	480 Channels	480SC36	3,760.00	480SC36-IC	5,000.00
12)	576 Channels	576SC36	4,480.00	576SC36-IC	6,000.00
13)	672 Channels	672SC36	5,200.00	672SC36-IC	7,000.00
14)	1344 Channels	1344SC36	10,240.00	1344SC36-IC	14,000.00
15)	2016 Channels	2016SC36	15,280.00	2016SC36-IC	21,000.00

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F. Rates and Charges (Cont'd)

2. Digital Channel Capacity (Cont'd)

b. Per System - 60 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC60	\$ 320.00	24SC60-IC	\$ 250.00
2)	48 Channels	48SC60	490.00	48SC60-IC	500.00
3)	72 Channels	72SC60	660.00	72SC60-IC	750.00
4)	96 Channels	96SC60	830.00	96SC60-IC	1,000.00
5)	120 Channels	120SC60	1,000.00	120SC60-IC	1,250.00
6)	144 Channels	144SC60	1,170.00	144SC60-IC	1,500.00
7)	192 Channels	192SC60	1,510.00	192SC60-IC	2,000.00
8)	240 Channels	240SC60	1,850.00	240SC60-IC	2,500.00
9)	288 Channels	288SC60	2,190.00	288SC60-IC	3,000.00
10)	384 Channels	384SC60	2,870.00	384SC60-IC	4,000.00
11)	480 Channels	480SC60	3,550.00	480SC60-IC	5,000.00
12)	576 Channels	576SC60	4,230.00	576SC60-IC	6,000.00
13)	672 Channels	672SC60	4,910.00	672SC60-IC	7,000.00
14)	1344 Channels	1344SC60	9,670.00	1344SC60-IC	14,000.00
15)	2016 Channels	2016SC60	14,430.00	2016SC60-IC	21,000.00

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DIGITAL CHANNEL SERVICE

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F. Rates and Charges (Cont'd)

2. Digital Channel Capacity (Cont'd)

c. Per System - 84 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC84	\$ 300.00	24SC84-IC	\$ 250.00
2)	48 Channels	48SC84	460.00	48SC84-IC	500.00
3)	72 Channels	72SC84	620.00	72SC84-IC	750.00
4)	96 Channels	96SC84	780.00	96SC84-IC	1,000.00
5)	120 Channels	120SC84	940.00	120SC84-IC	1,250.00
6)	144 Channels	144SC84	1,100.00	144SC84-IC	1,500.00
7)	192 Channels	192SC84	1,420.00	192SC84-IC	2,000.00
8)	240 Channels	240SC84	1,740.00	240SC84-IC	2,500.00
9)	288 Channels	288SC84	2,060.00	288SC84-IC	3,000.00
10)	384 Channels	384SC84	2,700.00	384SC84-IC	4,000.00
11)	480 Channels	480SC84	3,340.00	480SC84-IC	5,000.00
12)	576 Channels	576SC84	3,980.00	576SC84-IC	6,000.00
13)	672 Channels	672SC84	4,620.00	672SC84-IC	7,000.00
14)	1344 Channels	1344SC84	9,100.00	1344SC84-IC	14,000.00
15)	2016 Channels	2016SC84	13,580.00	2016SC84-IC	21,000.00

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F.Rates and Charges (Cont'd)

2.Digital Channel Capacity (Cont'd)

d.Month-to-Month

<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate (1)</u>
1) 24 Channels	24SC	\$ 300.00
2) 48 Channels	48SC	460.00
3) 72 Channels	72SC	620.00
4) 96 Channels	96SC	780.00
5) 120 Channels	120SC	940.00
6) 144 Channels	144SC	1,100.00
7) 192 Channels	192SC	1,420.00
8) 240 Channels	240SC	1,740.00
9) 288 Channels	288SC	2,060.00
10) 384 Channels	384SC	2,700.00
11) 480 Channels	480SC	3,340.00
12) 576 Channels	576SC	3,980.00
13) 672 Channels	672SC	4,620.00
14) 1344 Channels	1344SC	9,100.00
15) 2016 Channels	2016SC	13,580.00

(1)Month-to-Month rates are only available at the end of a 36, 60, or 84 month contract.

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F. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
3. Digital Channel Activation, per channel (DSO) activated. (Does not apply to DS1 Service)	DCACT	\$ 1.00	DCACT-IC	\$ 6.00
4. Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA TRK	16.00	SA TRK-IC	40.00
b. Centrex Line	SA CN	20.00	SA CN-IC	40.00
c. FX, OPX or Private Line	SA FX	25.00	SA FX-IC	40.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA 24KL	60.00	SA 24KL-IC	40.00
e. Digital Data Service 56 Kbps	SA 56KL	65.00	SA 56KL-IC	40.00
f. DS1 Service	SA DS1L	75.00	SA DS1L-IC	500.00
g. Switched Data Service(1)				
1) Single Line	SWDSA	10.00	SWDSA-IC	40.00
2) Centrex Service	SWDSACNT	10.00	SWDSACNT-IC	40.00
3) Centrex Service with DID/DOD	SWDSADID	10.00	SWDSADID-IC	40.00

(1) Refer to Switched Data Services, this Section for applicable usage rates.

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F. Rates and Charges (Cont'd)

5. Customer Premises Channelization - Company provided on customer premises

a. Per System - 36 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1)	24 Channels	24CC36	\$ 120.00
2)	48 Channels	48CC36	240.00
3)	72 Channels	72CC36	360.00
4)	96 Channels	96CC36	480.00
5)	120 Channels	120CC36	600.00
6)	144 Channels	144CC36	720.00
7)	192 Channels	192CC36	960.00
8)	240 Channels	240CC36	1,200.00
9)	288 Channels	288CC36	1,440.00
10)	384 Channels	384CC36	1,920.00
11)	480 Channels	480CC36	2,400.00
12)	576 Channels	576CC36	2,880.00
13)	672 Channels	672CC36	3,360.00
14)	1344 Channels	1344CC36	6,720.00
15)	2016 Channels	2016CC36	10,080.00

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F. Rates and Charges (Cont'd)

5. Customer Premises Channelization - Company provided on customer premises (Cont'd)

b. Per System - 60 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1)	24 Channels	24CC60	\$ 110.00
2)	48 Channels	48CC60	220.00
3)	72 Channels	72CC60	330.00
4)	96 Channels	96CC60	440.00
5)	120 Channels	120CC60	550.00
6)	144 Channels	144CC60	660.00
7)	192 Channels	192CC60	880.00
8)	240 Channels	240CC60	1,100.00
9)	288 Channels	288CC60	1,320.00
10)	384 Channels	384CC60	1,760.00
11)	480 Channels	480CC60	2,200.00
12)	576 Channels	576CC60	2,640.00
13)	672 Channels	672CC60	3,080.00
14)	1344 Channels	1344CC60	6,160.00
15)	2016 Channels	2016CC60	9,240.00

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F. Rates and Charges (Cont'd)

5. Customer Premises Channelization - Company provided on customer premises (Cont'd)

c. Per System - 84 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1)	24 Channels	24CC84	\$ 100.00
2)	48 Channels	48CC84	200.00
3)	72 Channels	72CC84	300.00
4)	96 Channels	96CC84	400.00
5)	120 Channels	120CC84	500.00
6)	144 Channels	144CC84	600.00
7)	192 Channels	192CC84	800.00
8)	240 Channels	240CC84	1,000.00
9)	288 Channels	288CC84	1,200.00
10)	384 Channels	384CC84	1,600.00
11)	480 Channels	480CC84	2,000.00
12)	576 Channels	576CC84	2,400.00
13)	672 Channels	672CC84	2,800.00
14)	1344 Channels	1344CC84	5,600.00
15)	2016 Channels	2016CC84	8,400.00

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F. Rates and Charges (Cont'd)

5. Customer Premises Channelization - Company provided on customer premises (Cont'd)

d. Per System - Month-to-Month

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate (1)</u>
1)	24 Channels	24CC	\$ 100.00
2)	48 Channels	48CC	200.00
3)	72 Channels	72CC	300.00
4)	96 Channels	96CC	400.00
5)	120 Channels	120CC	500.00
6)	144 Channels	144CC	600.00
7)	192 Channels	192CC	800.00
8)	240 Channels	240CC	1,000.00
9)	288 Channels	288CC	1,200.00
10)	384 Channels	384CC	1,600.00
11)	480 Channels	480CC	2,000.00
12)	576 Channels	576CC	2,400.00
13)	672 Channels	672CC	2,800.00
14)	1344 Channels	1344CC	5,600.00
15)	2016 Channels	2016CC	8,400.00

(1) Month-to-Month rates are only available at the end of a 36, 60, or 84 month contract.

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F. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
6. Customer Premises Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA CC ALTC	\$ 5.00	SA CC ALTC-IC	\$ 20.00
b. Centrex Line	SA CC CN-IC	5.00	SA CC CN-IC	20.00
c. FX, OPX or Private Line	SA CC FOPTI	6.00	SA CC FOPTI-IC	20.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA CC DDS	15.00	SA CC DDS-IC	20.00
e. Digital Data Service 56 Kbps	SA CC DDS56	20.00	SA CC DDS56-IC	20.00
f. Switched Data Service	SWDCPC	25.00	SWDCPC-IC	20.00

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DIGITAL DATA SERVICE

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A. General

1. Digital Data Service is an intraexchange service which supports synchronous, full-duplex transmission at bit rates of 2.4, 4.8, 9.6, 19.2 and 56 Kilobits per second (Kbps) between the serving wire center of the customer designated locations.

2. There are five synchronous speeds offered through Digital Data Service.

2.4 Kbps - These facilities are best used for single terminal configurations.

4.8 Kbps - These facilities are best used for single terminal configurations.

9.6 Kbps - These facilities can be used for single terminal configurations and multiple terminal configurations through the addition of customer-provided multiplexers.

19.2 Kbps - These facilities can be used for single terminal configurations as well as multiple terminal configurations through the addition of customer-provided multiplexers.

56 Kbps - These facilities are suitable for all data transmissions. They require the ability to connect to a synchronous network. These facilities may be ordered as two-point or multipoint configurations. However, multipoint configurations are rare due to the considerable bandwidth of the circuit, but are available. Customer-provided multiplexing of the lower speed synchronous or asynchronous circuits between two CDLs is common at this speed.

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B. Conditions

1. Digital Data Service provides a transmission path for digital data signals between two customer designated locations within an exchange.
2. Digital Data Service is furnished for duplex operation on a full-time basis (24 hours a day, seven days per week).
3. Digital Data Service can only be provided within the same exchange where existing digital facilities and equipment permit. Services between serving wire centers must have digital service components (digital connectivity) between all intermediate offices to have the ability to provide the service.
4. There are two types of facility configurations over which Digital Data Service is provided, two-point and multipoint.
  - a. Two-Point - A two-point configuration is a circuit which is provided to connect two CDLs.
  - b. MultiPoint Service - A multipoint configuration is a circuit that is provided to connect three or more CDLs through a telephone company hub wire center. Multipoint Digital Data Service is provided in the following manner:
    - 1) Special Access Line per CDL to their respective serving wire centers.
    - 2) Special Transport facility between hub wire centers.
    - 3) Special Transport facility between the serving wire centers associated with the customer designated locations and the hub wire center.
    - 4) Special Transport Termination at each end of the Special Transport facility terminating in a telephone company serving wire center when applicable.
    - 5) Supplemental Features - Bridging equipment charges for each bridging location and other Supplemental Features when applicable.

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C. Rates and Charges

1. There are four basic rate elements which may apply to Digital Data Service:

- Special Access Line (SAL)
- Special Transport (ST)
- Special Transport Termination (STT)
- Supplemental Features

2. Special Access Line

A Special Access Line (SAL) provides the transmission facilities to a customer designated location (CDL) or the facilities between a CDL and the serving wire center. This rate element varies by the bit-rate of the circuit ordered.

The applicable rates are the nonrecurring charge and monthly rate set forth per Digital Special Access Line installed.

One SAL charge applies per CDL at which the facility is terminated. This charge applies even if the facilities to the CDL do not transit a serving wire center. This charge also applies even if the CDL and the serving wire center are collocated in a telephone company building, except as specified below.

3. Special Transport

Special Transport provides the transmission facilities between the serving wire centers associated with two CDLs. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.

The Special Transport rate will not apply if both CDLs are in the same serving wire center.

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## C. Rates and Charges (Cont'd)

## 4. Special Transport Termination

Special Transport Termination provides the equipment and arrangements necessary to terminate the Special Transport facility at a telephone company serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for Digital Data Services.

The Special Transport Termination rate will not apply if both CDLs are in the same serving wire center.

## 5. Supplemental Features

Supplemental Features may be added to a Digital Data Service circuit to improve its utility to meet specific communications requirements. These are not necessarily identifiable with specific circuit bit-rate, but rather represent the end result in terms of performance characteristics which may be obtained. Although the facilities necessary to perform a specified function may be installed at various locations along the path of the Digital Data Service circuit, including the customer designated location, it will be provided for as a single rate element. The Supplemental Feature available for Digital Data Service is described below:

## a. Digital Data Service Bridging

- 1) Provides for a multi-junction unit (MJU) arrangement to bridge 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, 19.2 Kbps or 56 Kbps Digital Data Service facilities. Different speeds cannot be mixed on the same bridge. This function is provided on a per port basis.

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C. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>NRC</u>
6. Special Access Line (SAL)				
Five synchronous speeds, per customer location				
a. 2.4 Kbps	EUCXX-L XDDXX	\$55.00	NEUCXX-L XDDXX	\$71.00
b. 4.8 Kbps	EUCXX-L XDDXX	55.00	NEUCXX-L XDDXX	71.00
c. 9.6 Kbps	EUCXX-L XDDXX	55.00	NEUCXX-L XDDXX	71.00
d. 19.2 Kbps	EUCXX-L XDDXX	55.00	NEUCXX-L XDDXX	71.00
e. 56 Kbps	EUCXX-L XDD4X	68.00	NEUCXX-L XDDXX	71.00
7. Special Transport/ Termination (ST/STT)				
Interoffice facilities				
a. Per intraexchange mile or fraction	ILFSX-L XDDXX	2.00	-	-
b. Per termination	TRG-L XDDXX	25.00	-	-
8. Supplemental Feature				
a. Bridging, per port	BCNDA-L XDDXX	12.00	-	-

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DATALINK SERVICE

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A. General

1. Dial DataLink Service is an enhancement to residential and business individual line service to provide higher quality transmission standards than normally provided for voice transmission. It is designed for customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communication. This service is offered subject to the availability of suitable facilities.

B. Conditions

1. The parameters of Datalink service are designed to support transmission of data up to 4800 bits per second on the local loop from the point of demarcation to the serving central office switch.
2. The quality of the line is guaranteed only between the customer point of demarcation and the serving central office switch. No guarantee is made for a transmission level over the entire circuit.
3. Datalink Service may not be compatible with other services offered in this Tariff, such as Call Waiting and Distinctive Ring, and is not offered in conjunction with the following:
  - Party line service
  - PBX trunks or stations
  - Foreign Exchange Service
  - Centrex Service
  - Off-premise extensions
  - Foreign Central Office Service
  - Outward WATS
  - Residence or business service provided by analog station carrier (e.g. 82A & 84A)

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DATALINK SERVICE

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C. Rates and Charges

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1. The following monthly rates are in addition to all applicable nonrecurring and recurring charges as specified in the Company's tariffs. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

a. DataLink Service:

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring GSEC</u>	<u>Charge</u>
1) Business	DDLB	\$5.00	DDLB-IC	\$25.00
2) Residence	DDLRL	5.00	DDLRL-IC	25.00

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HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE

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A. General

1. High Capacity Digital DS1 Service is an intraLATA dedicated high capacity channel used for simultaneous two-way transmission of serial, bipolar, return-to-zero isochronous digital signals at a transmission speed of 1.544 megabits per second (Mbps). This service is designed to provide an average performance of at least 95% (percent) error free seconds of transmission over a continuous 24 hour period.

B. Conditions

1. DS1 Service is available only on a point-to-point intraexchange/intraLATA basis. This service is provided between two Customer Designated Locations (CDLs).
2. DS1 Service is furnished on a full-time basis, 24 hours a day, seven days per week.
3. DS1 Service can only be provided within the same exchange where existing digital facilities and equipment permit.

C. Rates and Charges

1. There are three basic rate elements which may apply to DS1 Service:
  - Special Access Line (SAL)
  - Special Transport (ST)
  - Special Transport Termination (STT)
2. Special Access Line
  - a. A Special Access Line (SAL) provides the transmission facilities between a Customer Designated Location and the serving wire center.

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## C. Rates and Charges (Cont'd)

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## 3. Special Transport

- a. Special Transport (ST) is defined as the facilities for digital transmission provided between two serving wire centers. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.
- b. The Special Transport rate will not apply if both CDLs are in the same serving wire center.

## 4. Special Transport Termination

- a. Special Transport Termination (STT) provides the equipment and arrangements necessary to terminate the Special Transport facility at a serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for DS1 Services.
- b. The Special Transport Termination rate will not apply if both CDLs are in the same serving wire center.

## 5. Optional Payment Plan (OPP)

- a. A customer may elect to participate in an Optional Payment Plan (OPP) arrangement for DS1 Service. The OPP allows a customer to order the "First System" DS1 Special Access Line over a 12, 36, or 60 month payment period. The OPP applies to the "First System" DS1 Special Access Line rate element ordered between a customer designated location and its serving wire center. When the same customer orders "Additional System" DS1 Special Access Lines at the same Customer Designated Location, the standard nonrecurring and monthly rates, as set forth in this Tariff for "Each Additional System", will apply.

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HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE

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C. Rates and Charges (Cont'd)

6. Early Termination Liability

a. When a "First System" DS1 OPP Special Access Line is discontinued prior to the end of the payment period, two levels of termination liability may apply based on the remainder of the OPP payment period in effect at the time of disconnect as indicated below.

1) 12 Month Contract OPP

a) 50% of any remaining portion of the first year's recurring charges.

2) 36 Month Contract OPP

a) 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the customer will be liable for 10% of the total monthly charges in that time period.

3) 60 Month Contract OPP

a) 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the customer will be liable for 20% of the total monthly charges in that time period.

7. Early Termination Without Liability

a. During the OPP payment period, should the currently effective rate for a customer's "First System" DS1 OPP Special Access Line increase, the customer may, at their option, terminate the service without penalty or liability.

8. Notification of Discontinuance

a. Notice of discontinuance must be given by the customer at least thirty (30) days prior to actual discontinuance. Monthly charges will apply for a period of thirty (30) days from the date the Company receives discontinuance notification or until the requested discontinuance date, whichever period is longer.

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C. Rates and Charges (Cont'd)

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**Public Service Commission**  
GSEC per order

9. Special Access Line (SAL)

a. Month/Month

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>per order</u>
1) First System	EUW XDH1X	\$317.00	NEUW XDH1X	\$965.00
2) Additional System, each(1)	EU8 XDH1X	180.00	NEU8 XDH1X	128.00

b. 12 Month Contract

1) First System	EU4CX XDH1X	301.00	-	-
2) Additional System, each(2)	EU8 XDH1X	180.00	-	-

c. 36 Month Contract

1) First System	EU4AX XDH1X	271.00	-	-
2) Additional System, each(2)	EU8 XDH1X	180.00	-	-

d. 60 Month Contract

1) First System	EU4BX XDH1X	241.00	-	-
2) Additional System, each(2)	EU8 XDH1X	180.00	-	-

- (1) Valid only if installed at the same location(s) as First System. (Same "A" to "Z" locations.)
- (2) Valid for remaining contracted life on Additional System(s) installed at same location(s) as first contracted system. (Either same as "A" to "CO" or "Z" to "CO".)

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C. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>per order</u>
10. Special Transport/ Termination (ST/STT)				
a. Interoffice facilities				
1) Per airline mile or fraction	ILFSX XDH1X	\$ 30.85	-	\$ -
2) Per termination	TRG XDH1X	50.00	-	-

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MILEAGE CHARGES INTRA-EXCHANGE

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A. General

- 1. Mileage charges apply to line extensions. All mileage is measured on an airline basis unless otherwise indicated.

B. Conditions

- 1. Applicable line extension mileage will be determined in the following manner:
  - a. Off-premises mileage charges are assigned to telephone stations not located on the same contiguous property as the central office access line or PBX frame. Routing of facilities will be provided in such manner as the Company may select. Mileage applications include but are not limited to extensions for services such as Telephone Answer Bureau Service.
  - b. If the loop of the additional station is bridged at the Central Office with the loop of the central office access line, the airline distance between the central office and the additional station is the mileage measurement. The mileage measurement includes inter-central office airline mileage if the two points are located in different central office areas of the same multi-office exchange. If the additional station is connected with the central office access line by a nonloop, the airline distance between the central office access line and additional station is the mileage measurement.
  - c. If the circuit connecting a PBX station with a PBX frame is routed through the central office in a loop, the airline distance between the demarcation point for the PBX station and PBX frame via the central office is the mileage measurement. If the circuit connecting the PBX station and PBX frame is not routed through the central office, the airline distance between the demarcation points for the PBX station and PBX frame is the mileage measurement.
  - d. Mileage charges are made on the basis of quarter mile airline units between the demarcation points for the station and the central office access line or PBX frame, with each fractional quarter mile unit counting as an additional full quarter mile unit.

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MILEAGE CHARGES INTRA-EXCHANGE

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B. Conditions (Cont'd)

- 3. Special equipment or arrangements in addition to that regularly provided may be provided at charges and/or rates based upon costs incurred.
- 4. When facilities must be constructed to provide service to applicant beyond the Base Rate boundary, charges shall be determined as set forth under Line Extension Mileage filed in this Tariff.
- 5. Off-Premise service may be located on the premises of another customer, provided the other customer has their own primary service at the same location.
- 6. Customers of Off-Premise service are required to maintain a separate business or residence class of primary service at the same location of the Off-Premise service.

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MILEAGE CHARGES INTRA-EXCHANGE

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C. Rates and Charges

1. In addition to the following rates, Service Charges apply.

	<u>Monthly Rate</u>
a. Line Extension Mileage	
1) Single pair	
first 1/4 mile	\$2.05
(MIOFFPX)	
Each additional 1/4 mile	1.85
(MIOFFPXAQ)	

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PRIVATE LINES - LOCAL

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A. General

1. Charges are assigned to communications services which meet the following conditions:
  - a) Private line service is an intraexchange voice grade service between the serving wire center and customer designated locations.
  - b) The service cannot access nor be accessed by message services provided to the general public.
  - c) The service is furnished for the exclusive use of a customer and the customer's authorized users between specified points in the same Local Exchange Service Area.
  - d) The service does not qualify for intrastate toll or interstate toll regulation.

B. Conditions

1. Private Line Service provides a transmission path for voice grade signals between two customer designated locations within an exchange.
2. Private Line Service is furnished for duplex operation on a full-time basis (24 hours a day, seven days per week).
3. Private Line Service can only be provided within the same exchange where existing facilities and equipment permit.

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PRIVATE LINES - LOCAL

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B. Conditions (Cont'd)

4. There are two types of facility configurations over which Private Line Service is provided, two-point and multipoint.

a. Two-Point

A two-point configuration is a circuit which is provided to connect two CDLs.

b. MultiPoint Service

A multipoint configuration is a circuit that is provided to connect three or more CDLs through a telephone company hub wire center. Multipoint Private Line Service is provided in the following manner:

- (1) Special Access Line per CDL to their respective serving wire centers.
- (2) Special Transport facility between hub wire centers.
- (3) Special Transport facility between the serving wire centers associated with the customer designated locations and the hub wire center.
- (4) Supplemental Features - Bridging equipment charges for each bridging location and other Supplemental Features when applicable.

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C. Element Descriptions

1. General

There are three basic rate elements which may apply to Private Line Service:

- Special Access Line (SAL)
- Special Transport (ST)
- Supplemental Features

2. Special Access Line

A Special Access Line (SAL) provides the transmission facilities to a customer designated location (CDL) or the facilities between a CDL and the serving wire center.

One SAL charge applies per CDL at which the facility is terminated. This charge applies even if the facilities to the CDL do not transit a serving wire center. This charge also applies even if the CDL and the serving wire center are collocated in a telephone company building.

3. Special Transport

Special Transport provides the transmission facilities between the serving wire centers associated with two CDLs. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.

The Special Transport rate will not apply if both CDLs are in the same serving wire center.

4. Supplemental Features

a. Private Line Service Bridging

Provides for a multi-junction unit (MJU) arrangement to bridge facilities. This function is provided on a per port basis.

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PRIVATE LINES - LOCAL

D. Rates and Charges

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Monthly  
Rate

- 1. Special Access Line (SAL)  
per customer location
  - a. Two-wire  
(EUC2X-L) \$ 9.40
  - b. Four-wire  
(EUC4X-L) 18.80
- 2. Special Transport  
  
Interoffice facilities
  - a. Per intraexchange mile (or fraction)  
(1LF2X-L) 5.00
- 3. Supplemental Features
  - a. Bridging, per port  
(BCNV2-L) 8.00

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PRIVATE LINES - LOCAL

D. Rates and Charges (Cont'd)

3. Supplemental Features (Cont'd)

b) Local Analog - Circuit Conditioning

- 1) Local private line within same exchange used for data transmission on a two-point or multipoint circuit application of these charges shall mean that the circuit shall meet the following specifications: Envelope delay distortion shall not exceed between 1000 and 26000 Hz, a max difference of 500 micro sec, between 600 and 2600 Hz, a max difference of 1500 micro sec, between 500 and 2800 Hz, a max difference of 3000 micro sec. The loss deviation with frequency from 1004 Hz reference shall not exceed between 500 and 2800 Hz, -1db to +3db, between 300 and 3000 Hz, -2db to +6db (+ means more loss).

	<u>Monthly Rate</u>	<u>Installation Charge</u>
a) Per Circuit Termination (X1CPT-L, NX1CPT-L)	\$19.00	\$46.65

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PRIVATE LINES - INTEREXCHANGE

- A. Interexchange Private Line Services for all exchanges are provided in the CASS COUNTY TELEPHONE PSC MO. NO. 5 - Private Line Service Tariff.

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SWITCHED DATA SERVICE

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A. General

This section contains the application, description, definitions, standard/optional feature packages, regulations, and rates and charges applicable to Switched Data Service furnished by the Company where available to customers served by and within the service territories of CASS COUNTY TELEPHONE only. This service is only available where technology and facilities permit.

B. Description of Service

1. Switched Data Service is a network service which provides the capability for switched digital and end-to-end data transport.
2. The customer may subscribe to Switched Data Service under the following service arrangements, except when conditions as specified in this Tariff are applicable:
  - a. Low Speed Switched Data - Low Speed Switched Data Service supports 300, 1200, 2400, 4800, 9600 and 19,200 bits per second asynchronous full or half duplex connections and 1200, 2400 4800, 9600 and 19,200 bits per second synchronous full or half duplex connections.

Single Line  
Centrex line

- b. High Speed Switched Data - High Speed Switched Data Service supports 48,000, 56,000 and 64,000 bits per second synchronous full duplex connections.

Single Line  
Centrex line

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SWITCHED DATA SERVICE

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B. Description of Service (Cont'd)

2. (Cont'd)

c. Switched Data Channel Access - A 1.544 high capacity digital facility which transports Switched Data usage between the customer's premise and the local serving central office on a channelized basis. Each Switched Data Channel Access provides 24 digital channels which support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

C. Definitions

Asynchronous - A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit - A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second - The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital - Information which is expressed in discrete or noncontinuous form.

Full Duplex - Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

Half Duplex - Type of communication that supports transmission of signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

Hunting - A search through a group of numbers until an idle station is found or the last number of the group is reached.

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SWITCHED DATA SERVICE

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C. Definitions (Cont'd)

Synchronous - A method of transmitting data in which the data characters and bits are transmitted at a fixed rate with the transmitter and receiver synchronized, eliminating the need for individual start bits and stop bits.

D. Standard Features

- 1. Data Line Security - This feature prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.
- 2. Intercom Dialing - This feature allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Centrex customer groups only and is restricted to the serving wire center only.
- 3. Direct Dialing - This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

E. Optional Features

- 1. Data Direct Connect - This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.
- 2. Data Closed User Group - This feature, restricted to Centrex Lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.
- 3. Voice Option - This feature allows simultaneous voice and data communications over a single Switched Data line. This feature is available where technical capabilities exist. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension

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f. Optional Feature Packages

The following feature packages are available for use with Switched Data Service, except where specified:

1. Feature Package Data 1000 includes:

- a. Data Individual Speed Call-Short List - The use of the Individual Speed Call-Short List is limited to an individual Switched Data line. A short list consists of a maximum of eight stored numbers. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- b. Data Call Forward (All/Busy/No Answer) - This feature allows a customer to have incoming calls to a Switched Data line automatically forwarded to a predetermined number. Data Call Forward consists of three variations as follows: all calls, busy and no answer. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- c. Data Last Number Redial - This feature enables a subscriber to redial the last called number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- d. Data Toll Restriction - This feature will restrict toll calls from being placed over Switched Data lines.
- e. Data Sequential Hunt Group - This feature assigns a pilot telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot telephone number and ending at the last line

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## F. Optional Feature Packages (Cont'd)

2. Feature Packaae Data 2000 - This package offers the customer a choice of combining any or all of the features contained in Feature Package Data 1000 plus:
- a. Data Call Back - This feature allows a Switched Data user encountering a busy station to be notified when the busy station becomes idle and to automatically establish the call. This feature is available with Centrex intercom calling only. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
  - b. Data Saved Number Redial - This feature allows a customer to dial a saved number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
  - c. Data Circular Hunting - This feature assigns a pilot telephone number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
  - d. Data Group Speed Calling - This feature provides storage for an abbreviated numbers list which is shared for use by a group of data lines. The list may be updated by a service order or by a user designated as the controller. Only the controller can add to, change or delete numbers from the list. Other lines with access to this list are restricted. This feature is available to Centrex intercom calling only. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
  - e. Data Individual Speed Call-Long List - The use of the Individual Speed Call-Long List is limited to an individual Switched Data line. A long list consists of maximum of thirty (30) stored numbers. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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SWITCHED DATA SERVICE

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G. Regulations

1. In addition to the following regulations, the appropriate regulations in other sections of this Tariff will also apply.
2. Switched Data Service is comprised of the following rate elements:
  - Switched Data Customer Line
  - Service Connection Charges
  - Optional Features
  - Software Reconfiguration Charge
  - Network Usage Charge
  - Customer Premises Channelization (Optional)
3. The minimum billing period for which service is provided is one month.
4. FCC Subscriber Line Charges as specified in the NECA Tariff, FCC No. 1, will apply to Switched Data Service.
5. For Presubscription of an Interexchange Carrier, the rates and regulations as set forth in the National Exchange Carriers Association (NECA), FCC No. 1 will apply to Switched Data Service.
6. A directory listing for Switched Data Service will be provided, upon request, in accordance with this Tariff.
7. Customer Premises Channelization, a component of Switched Data Service, may be provided by the customer or the Company. When the Company provides channelization equipment at a customer's premises, it is not necessary for the customer to provide a channel access card for the associated channels. The termination of this channelization will be in a single equipment location on a customer's premises. The customer must provide suitable floor space, controlled environment, and a source on a non-switched 120 volt, 60 Hz AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an individual case basis.
8. Switched Data Channel Access is required where:
  - a. Customers are restricted by the technical requirements as specified herein.

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G. REGULATIONS (Cont'd)

8. (Cont'd)

b. A customer's local serving central office is not capable of providing Switched Data. The Company will determine the nearest central office capable of providing Switched Data. Interoffice digital high capacity mileage (1.544) will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in Section 5 of the Facilities for Intrastate Access Tariff. In this situation, the customer will utilize the dialing plan associated with the central office that delivers the digital dial tone.

9. Switched Data Individual Line Loop Extension is required where:

a. Customers are restricted by technical requirements as specified herein.

b. A customer's local serving central office is not capable of providing Switched Data. The Company will determine the nearest designated central office capable of providing Switched Data Service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in Section 5 of the Facilities for Intrastate Access Tariff. In this situation, the dialing plan associated with the central office that will be providing the Switched Data service to the customer will be utilized.

10. Dialing Method

a. Access to Switched Data Service is obtained through a dial-up connection via the public switched telephone network using the standard 7 through 10 digit methods.

b. Origination of calls for 800, 900, 976, 0- (intraLATA) and 0+ (intraLATA) is limited to voice calls only. These calls will be provided with the Voice Option feature of Switched Data Service when requested by the customer.

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G. REGULATIONS (Cont'd)

11. Technical Requirements

- a. Switched Data requires the use of customer provided data equipment which must be compatible with the Company's equipment and facilities.
- b. Customers who choose to subscribe to the Single Line or Digital Centrex Line arrangement are subject to the distance limitations listed below as a result of digital signal power loss which are technology dependent. Switched Data Service will be provided where local loops do not exceed the following limitations:
  - 1) on the DMS-100 central office switch: 42 dB loss at 80 kilohertz, equating to a range from approximately 12,000 feet to approximately 18,000 feet, depending on cable gauge and including customer wiring.
  - 2) on the GTD-5 central office switch: 26 dB loss at 80 kilohertz, equating to a range from approximately 8,000 feet to approximately 15,000 feet, depending on cable gauge and including customer wiring.
  - 3) on a non-ISDN equipped 5ESS central office switch: 42 db loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet, depending on cable gauge and including customer wiring.

Where these conditions cannot be met, the customer must subscribe to Switched Data Individual Line Loop Extension or subscribe to Switched Data Channel Access for Switched Data Service.

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H. APPLICATION OF RATES

1. Switched Data Centrex Line rates are determined by the total number of either Low Speed or either High Speed lines, (i.e., if a customer requests 55 Low Speed lines and 25 High Speed lines, all 55 Low Speed lines will be billed at the "50-100" rate and all 25 High Speed lines will be billed at the "2-49" rate).
2. Rates and charges specified in other sections of this Tariff for services provided in conjunction with Switched Data Service (i.e., Vertical features, Centrex features etc.) are in -addition to the monthly rates for Switched Data Service.
3. Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or to be made available by the Company. Channelization at the customer premises when provided by the Company is available at the rates specified in this section of the Tariff. Both the Customer Premises Termination per access (24 channels) and the Customer Premises Channelization per channel will apply.
4. Switched Data lines placed in a business group do not require Network Access Registers (NARS) for outbound data traffic. However, the customer may choose to purchase additional NARS to support all terminating traffic that may be increased by Switched Data.

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1. RATES AND CHARGES

The following rates and charges are in addition to other rates and charges stated in this and other company tariffs.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge (1)</u>
1. Switched Data Access			
a. Single Line (2)	SWDALN	--	--
b. Centrex Line (2)	SWDALNCNT	--	--
c. Low Speed Access, per line (3)	SWDLS-IC	--	\$50.00
Single Line Access	SWDLS	\$37.00 (2)	--
Centrex Line			
2-49 lines	SWDLS1	40.00 (2)	--
50-100 lines	SWDLS2	37.00 (2)	--
101 and above lines	SWDLS3	34.00 (2)	--
d. High Speed Access, per line (3)	SWDHS-IC	--	50.00
Single Line Access	SWDHS	47.00 (2)	--
Centrex Line			
2-49 lines	SWDHS1	50.00 (2)	--
50-100 lines	SWDHS2	47.00 (2)	--
101 and above lines	SWDHS3	44.00 (2)	--

- (1) In addition to applicable Service Charges.
- (2) The FCC Subscriber Line Charge applies for each Switched Data Access Line.
- (3) Local Loop Charge is included in the Switched Data Access Line Rate.

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 Monthly Rate NRC(1)

1.	RATES AND CHARGES (Cont'd)	<u>GSEC</u>		
2.	Switched Data Individual Line Loop Extension			
	a. Switched Data - Individual Line Loop Extension Access			
	1) Single line (2)	SWDALNLE-IC	--	\$50.00
		SWDALNLE	\$50.00	--
		SWDALNLEFX (3)	--	--
	2) Centrex Line (2)	SWDALNCNTLE-IC	--	50.00
		SWDALNCNTLE	50.00	--
		SWDALNCNTLEFX (3)		
	3) Interoffice Mileage	SWDLEMI (3)	(5)	(5)
	b. Switched Data Individual line Loop Extension Channel, per line			
	1) Single Line	SWDLE-IC	--	50.00
		SWDLE	12.00	--
	2) Centrex Line	SWDCNTLE-IC	--	50.00
		SWDCNTLE	15.00	--
3.	Switched Data Channel Access			
	a. First system			
	(24 channels- DS1 facility) (2)	SWDCACC-IC	--	(4)
		SWDCACC	(4)	--
	b. Switched Data Channel Access Each additional system			
	(24 channels- DS1 facility) (2)	SWDCACCA-IC	--	(4)
		SWDCACCA	(4)	--

- (1) In addition to applicable Service Charges.
- (2) Two FCC Subscriber Line Charges apply for each Switched Data Channel -Access arrangement (each DS1 facility) and Switched Data Individual Line Loop Extension.
- (3) Use these GSECs when interoffice mileage applies.
- (4) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS1 Special Transport Termination charge does not apply.
- (5) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the Digital Data Service Special Transport rate when applicable.

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1. RATES AND CHARGES (Cont'd)	GSEC	Monthly Rate	Charge (1)
3. Switched Data Channel Access (Cont'd)			
c. Switched Data Channel Access Mileage, per mile (DS1 interoffice mileage)	SWDCMI	(3)	--
d. Switched Data Central Office Termination, per access arrangement	SWDCOT-IC SWDCOT	-- \$150.00	\$125.00 --
e. Switched Data Central Office Channelization Single Line, per channel activated(2)	SWDCOC	7.00	--
f. Switched Data Central Office Channelization Multiline with DID/DOD, per channel activated(2)	SWDCOCDID	7.00	--
g. Switched Data Central Office Channelization - Centrex Line, per channel activated(2)	SWDCOCCNT	7.00	--
h. Switched Data Customer Premises Termination, (optional) per access arrangement	SWDCPT-IC SWDCPT	-- 100.00	75.00 --
i. Switched Data Customer Premises Channelization, (optional) per channel activated	SWDCPC-IC SWDCPC	-- 25.00	20.00 --

- (1) In addition to applicable Service Charges.
- (2) Two FCC Subscriber Line Charges apply for each Switched Data Channel Access arrangement (each DS1 facility).
- (3) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS1 Special Transport Termination charge does not apply.

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1. RATES AND CHARGES (Cont'd)	<u>GSEC</u>	Monthly Rate	Units
4. Optional Features			
a. Data Direct Connect, per line	SWDDDC	\$ 1.00	(2)
b. Data Closed User Group, per line	SWDDCUG	1.00	(2)
c. Voice Option, per line			
1) Single Line	SWDVofl	8.00	(2)
2) Centrex Service	SWDVocnt	5.00	(2)
5. Optional Feature Packages			
a. Data 1000, per line	SWDIOOO	3.00	(2)
b. Data 1000, per line with toll restriction	SWD10OOTR	3.00	(2)
c. Data 2000, per line	SWD2OOO	5.00	(2)
d. Data 2000, per line with toll restriction	SWD2OOOTR	5.00	(2)
6. Software Reconfiguration Charge			
This charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connect destination, etc.) and Optional Feature Packages.			
Rate per occurrence	SWDRC	--	\$ 12.75

- (1) In addition to applicable Service Charges.
- (2) If ordered on subsequent activity, the appropriate Service Order Charge will apply.

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1. RATES AND CHARGES (Cont'd)

7. Network Usage

- a. Switched Data Network Usage will be billed to the originating end of the Switched Data call which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area the applicable toll charges will apply. Switched Data Network Usage Detail will be provided at the rate as set forth in this Tariff.

Usage Rate

1) Switched Data Network Usage	
Local Call Setup, per call	\$ .03
Usage, per minute of use (all days, all hours)	.02

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CUSTOMER OWNED PAY TELEPHONE SERVICE

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A. General Regulations

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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CUSTOMER OWNED PAY TELEPHONE SERVICE

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A. General

1. Customer Owned Pay Telephone Service (COPTS) will apply for use with customer provided instrument-implemented pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner of the premises. Customer Owned Pay Telephone Service provides network access for coin, coinless, card reader or a combination of coin/card reader telephones.
2. Customer Owned Pay Telephones must be connected to a Customer Owned Pay Telephone access line. Only one Customer Owned Pay Telephone may be connected to a Customer Owned Pay Telephone access line. The access line must be equipped for Touch Calling.
3. Joint User Service may be furnished in connection with Customer Owned Pay Telephone Service. (1)
4. Directory listings may be provided under the regulations governing the furnishing of listings for business main line subscribers. However, listings (not indicating a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.
5. Customers who provide Customer Owned Pay Telephone Service shall not charge users more than twenty-five cents (\$.25) per local telephone call.
6. For purposes of this Tariff, the term "customer" is defined as the party responsible for payment of the Customer Owned Pay Telephone Service access line.
7. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.

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(1) Joint User Service is limited to existing customers at their existing locations.

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A. General Regulations (continued)

- 10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
- 11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rules or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
- 12. Off Premise Extensions are not permitted.
- 13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call.
- 14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

- 1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
- 2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc. used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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B. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer-provided instrument-implemented pay telephones used in connection with this service.
2. The customer shall be responsible for payment of charges for all local and toll messages originating from or accepted at this type of service, including any applicable Directory Assistance Charges.
3. Customer-provided instrument-implemented pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler.
4. Such customer-provided instrument-implemented pay telephones must have the following operational characteristics:
  - a. Must be able to access the Company operator at no charge and without using a coin.
  - b. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
  - c. Must be able to access all interexchange carriers.
  - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
  - e. Must allow the completion of both local and long distance calls.
  - f. Must be able to access Directory Assistance.

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B. Responsibility of the Customer (Continued)

- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
- 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
- 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 6. Any federal, state or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
- 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

C. Violation of Regulations

- 1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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B. Responsibility of the Customer (Cont'd)

- 5. Each customer must provide, attached to the set, instructions for use of the telephone, in form and substance, that comply with the applicable Federal and State regulatory rules and regulations.
- 6. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
- 7. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Customer Owned Pay Telephone Service and for providing proof of said authority prior to installation of service.

C. Violation of Regulations

- 1. Where any customer-provided instrument-implemented pay telephone is in violation of this Tariff, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
- 2. The customer shall discontinue use of the customer-provided instrument-implemented pay telephone or correct the violation and notify the Company in writing within five days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

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C. Violation of Regulations (Cont'd)

- 2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

- 1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
- 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
- 3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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D. Rates and Charges

1. Nonrecurring Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
3. Customer Owned Pay Telephone Service Access Line Charge - There will be a monthly access charge for each line as follows:

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Customer Owned Pay Telephone Service Access Line Charge	COPT	\$26.95

4. See Section 10 of this Tariff for Screening and Blocking options.

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CUSTOMER OWNED PAY TELEPHONE SERVICE

MISSOURI (C)  
Public Service Commission

F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Customized Number Service is a specific number requested by the customer. Rates and regulations for this service are found in Section 10.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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GENERAL AND LOCAL EXCHANGE TARIFF

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COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

PUBLIC TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

A. General

- 1. Public Telephone Service is provided by the Company for the use of the general public in such locations as, in the opinion of the Company, are justified.

B. Conditions

- 1. Public telephones are connected to individual central office access lines only.
- 2. Additional stations are not allowed and directory listings are not provided with Public Telephone Service, unless required to meet special conditions.
- 3. Standard booths may be furnished for Public Telephone Service at no charge when in the judgment of the Company they are required.
- 4. The Company retains the option for furnishing and placing such signs as may be necessary.
- 5. The Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone service affords customers the option of selecting a preferred billing arrangement for outgoing messages, charging to a third number or to a Company credit card account, or placing calls collect. In certain locations, however, calls may be billed on a collect basis only.

**CANCELLED**

C. Rates and Charges

- 1. Each local message . . . . . \$ .25
- 2. Each toll message . . . . . Applicable Service Charges
- 3. Each operator handled message . . . . . Applicable operator service charges.

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COIN AND COINLESS TELEPHONE SERVICE

JAN 15 1997

CUSTOMER OWNED PAY TELEPHONE SERVICE

MISSOURI (C)  
Public Service Commission

G. Rates and Charges

1. Exchange Access Line

Description

Monthly Rate  
by Rate Group  
(1) (2)

Instrument Implemented Payphone  
Service, 2-Way Service

\$13.00 \$14.00

Instrument Implemented Payphone  
Service, 1-Way Service

\$13.00 \$14.00

CO Implemented Coin Line

\$13.00 \$14.00

2. Features and Functions

Monthly Rate

Answer Supervision  
Coin Collection and Return  
Selective Class of Call Screening

\$0.83  
\$1.38  
\$2.00

3. Local message per call . . . . . \$0.25

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Section of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

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COIN AND COINLESS TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

SEMI-PUBLIC TELEPHONE SERVICE

A. General

Semi-Public Telephone Service is an arrangement under which a company-provided coin telephone is equipped with a coin collector device, designed for a combination of customer and public usage, and will be furnished, on individual central office access lines only. Semi-public telephones are furnished if the nature and amount of usage indicate that it is suited to meet requirements at the following types of locations, and will be furnished at the option of the Company:

1. At locations where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is an appreciable demand for service on the part of transients.
2. At locations where there is a collective use of the service by a relatively stable body of guests, members, employees, or occupants.
3. At any location where the demand for service is for a combination of transient and customer usage.

B. Conditions

1. Semi-public telephone customers are entitled to regular listing in the Company's official directory and may advertise such numbers for incoming calls and business purposes, subject to Rules and Regulations specified in this Tariff.
2. Additional stations - without coin collecting devices - for answering incoming calls may be installed in connection with Semi-Public Telephone Service when such stations are essential to the efficient handling of the service. The additional station must be on the same premises as the coin station and the latter in plain view of the additional station.
3. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.
4. The Company may terminate or refuse to provide service at locations where losses by theft have been experienced, or where thefts are frequent or undetected, unless the subscriber executes an agreement to indemnify the Company harmless against such losses.

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SEMI-PUBLIC TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

C. Rates and Charges

1. Refer to Section 5 for applicable Service Charges (including an applicable installation charge).
2. Monthly access line rate charges apply. Refer to Section 4.
3. Each local message . . . . . \$ .25
4. Each toll message . . . . . Applicable toll rates
5. Each operator handled message . . . . . Applicable operator service charges.

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OPERATOR AND DIRECTORY SERVICES

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OPERATOR AND DIRECTORY SERVICE

DIRECTORY ASSISTANCE SERVICE

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**MISSOURI  
Public Service Commission**

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area (1+411) or in the calling customer's Home Numbering Plan Area (HNPA) (1+555-1212).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

B. Allowances

1. A customer is allowed three direct dialed Directory Assistance calls per month at no charge for each exchange service line and for each trunk line.
2. In addition to the allowance set forth in Paragraph B.1 preceding, each customer shall be allowed one direct dialed long distance Directory Assistance call (within the home area code) for each sent paid home area code long distance call appearing on the customer's bill.
3. Calls placed to the Directory Assistance attendant via an operator are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.

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DIRECTORY ASSISTANCE SERVICE

**MISSOURI  
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B. Allowances (Cont'd)

- 4. Third number, special billing number, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
- 5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
- 6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- 7. Call allowances are not transferable between accounts.

C. Exemptions

- 1. Reserved for Future Use. (D)
- 2. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. (D)

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OPERATOR AND DIRECTORY SERVICE

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DIRECTORY ASSISTANCE SERVICE

**MISSOURI  
Public Service Commission**

B. Allowances (Cont'd)

- 4. Third number, special billing number, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
- 5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
- 6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- 7. Call allowances are not transferable between accounts.

C. Exemptions

- 1. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones.
- 2. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

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OPERATOR AND DIRECTORY SERVICE

FEB 7 1996

DIRECTORY ASSISTANCE SERVICE

**MISSOURI  
Public Service Commission**

D. Rates

1. Where the customer dials the local Directory Assistance number (1+411), the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:

a. per call . . . . . \$ .40

2. Where the customer dials the Directory Assistance number outside the local calling area (1+555-1212), the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:

a. per call . . . . . \$ .40

3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

a. per call . . . . . \$ .45

4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:

a. per call . . . . . \$ .45

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**OPERATOR AND DIRECTORY SERVICE

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DIRECTORY LISTINGS**MISSOURI  
Public Service Commission**

## A. General

1. One Directory listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

## B. Conditions

1. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
  - a. The individual, organization, firm or corporation contracting for the service.
  - b. A residential Primary listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name
  - c. A Duplicate Listing reversing the order of the individuals' given names above may be provided at the rates for Additional Listings.
  - d. When two or more lines serve a customer in a group arranged for a "hunting" operator, each group of lines is considered one telephone number and is entitled to only one Primary Listing.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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DIRECTORY LISTINGSMISSOURI  
Public Service Commission

## B. Conditions (Cont'd)

2. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
  - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
3. An Alternate Listing (charged as an Additional Listing) refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.
  - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. Cross-Reference Listings (charged as an Additional Listing) enable a customer to use a former listing to refer customers to his new listing appearing elsewhere in the directory. Cross-Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
  - a. As an aid to the service, Cross-Reference Listings may be provided without charge in connection with the service of federal, state or municipal governmental agencies.
5. A Foreign Listing is a listing in any BPS directory for which the customer does not have local service. The rate for a Foreign Listing will be the rate listed in the Tariff.
6. Line of Information (charged as an Additional Listing) is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.

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DIRECTORY LISTINGS

**MISSOURI  
Public Service Commission**

B. Conditions (Cont'd)

- 7. Nonpublished Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
  - a. When Nonpublished Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
  - b. The rate for a Nonpublished Service is specified in this Tariff.
  - c. The charge will not apply to nonpublished number for customers having other listed services.
- 8. Nonlisted Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
- 9. Service Charges apply to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to change from Nonpublished Service or Nonlisted Service to listed Primary Listing service.
- 10. The charge for Directory listings begins on the day the Directory Assistance records are posted.
- 11. The length of contract period is from the day on which the directory is published to the day the succeeding directory is published. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be at least 30 days.
- 12. Listings will be limited to such information as is necessary for proper identification.
- 13. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

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GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings (I)	--	\$--
b. Additional Listings		
1) Business	ALB	2.45 (I)
2) Residence	ALR	2.05 (I)
c. Foreign Exchange Listings		
1) Business	FLB	2.45 (I)
2) Residence	FLR	2.45 (I)
d. Nonlisted Service, each	NL	2.05 (I)
e. Nonpublished Service, each	NP	2.10 (I)

(1) see B-1 Conditions

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DIRECTORY LISTINGS

**MISSOURI  
Public Service Commission**

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings(1)	--	\$ --
b. Additional Listings		
1) Business	ALB	1.95
2) Residence	ALR	1.55
c. Foreign Exchange Listings		
1) Business	FLB	1.95
2) Residence	FLR	1.55
d. Nonlisted Service, each	NL	1.55
e. Nonpublished Service, each	NP	1.60

(1) See B.1 Conditions

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INTERCEPT SERVICES

**MISSOURI  
Public Service Commission**

Basic Intercept Service

A. General

- 1. Basic Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.

B. Conditions

- 1. Basic Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
- 2. Basic Intercept Service will not be provided to customers disconnected for nonpayment.
- 3. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
- 4. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

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INTERCEPT SERVICES

**MISSOURI  
Public Service Commission**

Basic Intercept Service

C. Rates and Charges

1. The following rate is in addition to any other applicable charges shown in the Company tariffs of this Company. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

	<u>GSEC</u>	<u>NRC</u>	
		<u>Bus.</u>	<u>Res.</u>
a. The Company will provide Basic Intercept Service within the exchange, at no charge, for a period of 30 days, upon request by the customer. (1)	--	--	--
b. Each number intercepted for each 90 day period or fraction thereof	OSINNRC	\$10.00	\$10.00

(1) These charges are also applicable to Direct Inward Dialing (DID) Service.

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LOCAL OPERATOR SERVICE

**MISSOURI  
Public Service Commission**

A. General

1. Local Operator Service is furnished to customers upon their request in order to complete local calls. Please refer to GTE Midwest Incorporated -- Long Distance Message Telecommunication Service PSC MO. NO. 3 for a more detailed description of the following services.
2. There are five classes of local service offered: Busy Line Interrupt, Busy Line Verify, Calling Card, Operator Station Calls and Person-to-Person Calls. When operator assistance is required to complete a local call, the rates appearing in this Tariff will apply.
  - a. Busy Line Interrupt - The operator, at the request of the customer, will interrupt conversation on the line and inform the called party that an attempt to place a call to that line is being made.
  - b. Busy Line Verify - The operator, at the request of the customer, will determine the status of an exchange service line (e.g., conversation in progress) and report the status to the customer.
  - c. Calling Card - Customer dialed "0+" calls which are completed by the caller or completed by the operator that will be billed to the calling card instead of the telephone originating the call.
  - d. Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or to a third number. Includes operator placed calls to Directory Assistance.
  - e. Person-to-Person Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or a third number.

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LOCAL OPERATOR SERVICE

**MISSOURI  
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A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	<u>Charge per Call</u>
Busy Line Interrupt	\$ .95
Busy Line Verify	.50
Calling Card Call	.60
Operator Station Call	1.15
Person-to-Person Call	2.40

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**GENERAL AND LOCAL EXCHANGE TARIFF**

REC'D OCT 05 1999

Operator Services

(N)

Intrastate IntraLATA Operator Service

A. Intrastate IntraLATA Operator Service for 0- toll calls

- 1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0-toll calls.
- 2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No. 26.
  - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.

B. Terms and Conditions

- I. The Company will provide Intrastate IntraLATA Operator Service for dialed 0-toll calls.
  - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
  - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.
  - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
  - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
  - e. All such calls will appear as Company calls.
  - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
  - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

Missouri Public  
Service Commission

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February 19, 2018  
Missouri Public  
Service Commission  
TN-2018-0198; JI-2018-0087

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Issued By:  
Kenneth Matzdorf, President  
Peculiar, MO 64078

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**GENERAL AND LOCAL EXCHANGE TARIFF**

Operator Services (Cont'd)

Missouri Public  
Service Commission

REC'D OCT 05 1999

Intrastate IntraLATA Operator Service (Cont'd)

B. Terms and Conditions (Cont'd)

1. (Cont'd)

- h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
- i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
- j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.

2. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

C. Rates and Charges

1.	Surcharges:	<u>Fully Automated</u>	<u>Semi- Automated</u>	<u>Non- Automated</u>
	a. Station Sent Paid	N/A	\$ 1.25	\$ 3.30
	b. Station Calling Card	\$ 0.50	\$ 0.50	\$ 0.50
	c. Station Collect	\$ 1.25	\$ 1.25	\$ 1.25
	d. Station Billed to Third Party	\$ 1.25	\$ 1.25	\$ 1.25
	e. Person to Person	N/A	\$ 1.25	\$ 5.50
2.	Intrastate IntraLata 0- Toll Rates:			
	a. Initial rate, per minute	\$ 0.50		
	b. Additional rate, per minute	\$ 0.50		

(N)

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