

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Director of the Manufactured Housing and )  
Modular Units Program of the Public )  
Service Commission, )

Complainant, )

Case No. MC-2004-0271

v. )

Coachman Homes of Eureka, Inc., d/b/a )

Coachman Homes of Eureka, Inc. )

Respondent. )

**FIFTEENTH STATUS REPORT AND REQUEST TO CLOSE CASE**

COMES NOW the Director of the Manufactured Housing and Modular Units Program of the Public Service Commission (“Director,” “Program,” “Commission”), by and through counsel, and for its response to the Commission’s *Order Directing Notice to Homeowners* of August 17, 2004 and *Notice of Complaint Involving Manufactured Housing Setup Contractor and Order Directing Filing* of October 13, 2004, states the following:

1. On August 27, 2004, the Director sent notices to 124 homeowners identified in the list filed on July 28, 2004, by Coachman Homes of Eureka, Inc., (Coachman).

2. Twenty-eight responses were received and out of those responses, 27 homeowners have requested an inspection of their manufactured home.

3. Staff and Coachman performed 27 inspections, and it has been determined that 26 of those inspections revealed deficiencies in the anchoring and tie-down of those homes. The deficiencies observed include the use of improper anchors for soil type, inadequate strapping and improper placement and incorrect number of anchors for the home.

4. Coachman has repaired all of the homes identified as needing repair.

5. The Hatfield manufactured home has been removed and all debris has been disposed. Staff contacted Ms. Hatfield and requested that she notify the Program when she received her check and to also verify that she was satisfied with the home removal. Ms. Hatfield has not contacted Staff and Staff has not been able to reach Ms. Hatfield via telephone. Coachman's counsel indicated that the check was mailed Friday, March 12, 2005, and provided a copy of the United States Post Office return receipt, indicating that Dixie Hatfield signed for the check on March 17, 2005.

6. Staff submitted an invoice to Coachman for recovery of inspection costs incurred in this case. Payment was received on March 16, 2005 and was deposited in the manufactured housing fund.

7. Staff submits that Coachman has met all of the requirements in the Stipulated Agreement between the parties and requests that this case be closed.

WHEREFORE, the Director of the Manufactured Housing and Modular Units Program of the Public Service Commission hereby respectfully submits this status report and requests that this case be closed.

Respectfully submitted,

DANA K. JOYCE  
General Counsel

**/s/ Mary E. Weston**

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### **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 15<sup>th</sup> day of April 2005.

**/s/ Mary E. Weston**