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TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

MISSOURI  
Public Service Commission

OF

AMERICAN TELECOMMUNICATIONS ENTERPRISE, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by American Telecommunications Enterprises, Inc. within the state of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at Company's principal place of business.

American Telecommunications Enterprises, Inc. operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

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by TD-03181  
Public Service Commission  
MISSOURI

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AUG 31 1996

MO. PUBLIC SERVICE COMM

Issued: June 21, 1996

Effective: August 31, 1996

BY: Carl E. Worboys, Vice President  
American Telecommunications Enterprise, Inc.  
7323 Oswego Road, Liverpool, NY 13090

**RECEIVED**WAIVER OF RULES AND REGULATIONS

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Pursuant to Case No. TA-XX-XXX, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-30.060(5)(B-O)	Minimum filing requirements (rate increases).
4 CSR 240-32.030(1)(B)	Exchange boundary maps.
4 CSR 240-32.030(1)(C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within state.
4 CSR 240-32.050(3-6)	Telephone directories.
4 CSR 240-32.070(4)	Coin telephones.
4 CSR 240-33.030	Inform customers of lowest priced service.
4 CSR 240-33.040(5)	Finance fee.

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TABLE OF CONTENTSMISSOURI  
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Title Sheet . . . . .	1
Waivers Granted . . . . .	2
Table of Contents . . . . .	3
Tariff Format . . . . .	4
Explanation of Symbols . . . . .	5
Section 1 - Rules and Regulations . . . . .	6
Section 2 - Definitions . . . . .	12
Section 3 - Description of Service . . . . .	15
Section 4 - Rates . . . . .	24

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TARIFF FORMAT

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- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between 8 and 9 would be 8.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8.
- C. Paragraph Numbering Sequences - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i).(1)

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~~RECEIVED~~EXPLANATION OF SYMBOLS

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The following are the only symbols used for the purposes indicated below:

- C - To signify changed regulation
- D - Delete or discontinue
- I - Change resulting in an increase to a customer's bill
- M - Moved from another tariff location
- N - New
- R - Change resulting in a decrease to a customer's bill
- T - Change in text or regulation but no change in rate or charge

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**RECEIVED****SECTION 1 - RULES AND REGULATIONS**

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**1.1. Undertaking of Company**

American Telecommunications Enterprises, Inc. services and facilities are furnished for communications originating and terminating within the State of Missouri under the terms of this tariff.

**MISSOURI****Public Service Commission****1.2. Limitations**

- 1.2.1. Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 1.2.2. The Company reserves the right to discontinue or limit service upon written notice when the customer is using the service in violation of this tariff, or in violation of the law.
- 1.2.3. The services provided under this tariff are directly or indirectly controlled by American Telecommunications Enterprises, Inc. and the customer may not alter or affect the services nor transfer or assign its use of the services without the express written consent of the Company, which consent may be withheld, without limitation, by American Telecommunications Enterprises, Inc. in its sole discretion at any time such alteration, effect, transfer or assignment would result in an interruption of the services or a change in the customer's location to which the services are to be provided.
- 1.2.4. In the event prior to written permission from the Company is given for any assignment or transfer, all regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees.

**1.3. Liabilities of the Company**

- 1.3.1. The Company has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in the transmission occurring in the course of furnishing service or facilities. The Company's liability for such damages occurring in the course of furnishing the Company's services but not caused by its gross negligence or willful misconduct or that of its employees or agents in no event shall exceed an amount equivalent to the

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SECTION 1 - RULES AND REGULATIONSMISSOURI  
Public Service Commission1.3. Liabilities of the Company (Cont'd)

- 1.3.1. proportionate charge to the customer for the period during which such mistakes, interruption, omissions, delays, errors, or defects in the Company's furnishing of its services occur.

1.4. Interruption of Service

- 1.4.1. Credit allowance for the interruption of service is subject to the general liability provisions set forth in Section 1.3.1. herein. The customer shall receive no credit allowance for interruption of service which is due to the Carrier's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is claimed. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission within the customer's control, or is not in wiring or equipment, if any, furnished by the customer in connection with the Company's services.
- 1.4.2. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.
- 1.4.3. No credit shall be allowed:
- (A) For failure of services or facilities of customer or other carriers; or
  - (B) For failure of services or equipment caused by the negligence or willful acts of customer or others.
- 1.4.4. Credit for an interruption shall commence after customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored. For purposes of credit computation, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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**RECEIVED****SECTION 1 - RULES AND REGULATIONS**

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- 1.4.5. The customer shall be credited for an interruption of more than two hours of more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues.

**1.5 Obligations of the Customer**

- 1.5.1. The customer is obligated to place an order for origination, termination, and/or changes to American Telecommunications Enterprises, Inc. service or facilities; pay all charges for service or facilities rendered by American Telecommunications Enterprises, Inc.; and to comply with all American Telecommunications Enterprises, Inc.'s regulations governing the provision of service or facilities. The customer is also responsible for assuring that its authorized users comply with the regulations of the Company, as specified in this tariff.

- 1.5.2. When placing an order for service or facilities, the customer must provide:

- (A) Name(s) and address(es), of the person(s) liable for the payment of service charges. In the case of a corporation or partnership, a designated individual shall be named responsible for such bill responsibility.
- (B) Name(s), address(es), and telephone number of person(s) to whom notices shall be addressed by American Telecommunications Enterprises, Inc.
- (C) Location(s) at which facilities and services are to be provided.

- 1.5.3. The customer shall reimburse American Telecommunications Enterprises, Inc. for the replacement or repair of the Company's equipment when the damage results from:

- (A) Negligence or willful act of the customer's employees, agents, or contractors, or authorized users.
- (B) Loss through theft, fire, flood, cable cuts, or other catastrophes to the Company-provided equipment or facilities located on the customer's premises.

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**1.6. Availability of Service/Facilities for Maintenance, Adjustment** **MISSOURI and Public Service Commission**

- 1.6.1. Upon reasonable notice, the Company reserves the right of entrance for its employees, agents, or contractors to the premises of the customer for the purpose of installing, inspecting, repairing, or general maintenance of the service or facilities of Carrier. It is the responsibility of the customer to make necessary arrangements for entrance of Carrier's employees, agents, or contractors. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**1.7. Payment and Billing**

- 1.7.1. The customer is responsible for payment of all regulated charges for service furnished.
- (A) Service is provided and billed in arrears on a monthly (30 days) basis.
  - (B) The customer shall have at least 21 days from the rendition of a bill to pay the charges at which time the charges become delinquent.
  - (C) The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months' service based on the average bill during the preceding twelve months or in the case of new applicants, two months' average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.
  - (D) At the time an application is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which may be applicable to the customer's account on he first bill rendered.

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**1.8. Discontinuance of Service****MISSOURI  
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1.8.1. The Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required:

- (A) Non-payment of any sum due to the Company for service for more than twenty-eight (28) days beyond the date of rendition of the bill for such service;
- (B) A violation of or failure to comply with any regulation governing the furnishing of service; or
- (C) An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or
- (D) Failure to post a required deposit.
- (E) Material misrepresentation of identity in obtaining service or in the use of service in a manner that in the opinion of the company constitutes fraud or abuse.

1.8.2. Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

**1.9. Measurement of Distance**

1.9.1. The distance between the Company's switch and destination point is calculated using the "V" and "H" coordinates in the following manner:

- (A) Obtain the "V" and "H" coordinates for each called from number utilizing equal access or phone number on customer's master file using authorization codes and the destination point.
- (B) Obtain the difference between the "V" coordinates for each of the areas. Obtain the difference between the "H" coordinates.

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**1.9. Measurement of Distance (Cont'd)**

**MISSOURI  
Public Service Commission**

- 1.9.1. (C) Square each difference obtained in Step B.
- (D) Divide the sum of the squares obtained in Step C by ten. Round to the next higher whole number, if any fraction is obtained.
- (E) Obtain the square root of the whole number obtained in Step D. Round to the next higher whole number, if any fraction is obtained. This is the distance between the areas.

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**RECEIVED****SECTION 2 - DEFINITIONS**

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**2.1. Definitions****MISSOURI  
Public Service Commission**

**Access Line** - An arrangement which connects the customer's location to a Company switching center or point of presence.

**Aggregator** - Any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises for long distance telephone calls using a provider of operator services.

**Authorized User** - A customer, or a person designated by a customer to use or communicate over such services or facilities as may be provided by this tariff.

**Calling Card** - A card authorized by this company to which the charges for an MTS message may be billed.

**Called Station** - The terminating point of a call (i.e., the called number).

**Calling Station** - The originating point of a call (i.e., the calling number).

**Collect Call** - a billing arrangement by which the charge for a call may be billed to the called station provided the called station accepts the arrangement prior to connection.

**Company** - American Telecommunications Enterprise, Inc.

**Commission** - The Missouri Public Service Commission.

**Credit Card Calls** - Calls billed to a major bank card such as Visa, Mastercard, or American Express.

**Customer** - Any individual, corporation, partnership or other entity which utilizes the direct dial services provided by the Company on a subscription basis.

**Directory Assistance Service** - Operator assistance for telephone numbers.

**Emergency Call** - Call placed by an end user to recognizable, authorized civil authorities

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**RECEIVED****SECTION 2 - DEFINITIONS** (Cont'd)

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2.1. Definitions (Cont'd)

End User - Any person, firm, partnership, corporation, or other entity, or furnished operator assistance telecommunications services under the provisions and regulations of this tariff, and responsible for payment of charges.

End User Dialed Calling Card - A class of service whereby the enduser dials zero, then the telephone number desired and then the calling card number and the call is completed without the assistance of an operator.

Incomplete Call - Any call where voice transmission between the calling and called station is not established (i.e., busy, no answer, etc.).

Individual Case Basis - The term individual case basis (ICB) denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances, including costs to provide service, in each case.

LATA - Local Access and Transport Area as defined by the F.C.C.

Location Surcharge - A subscriber charge assessed on a per call basis in addition to applicable Measured and Operator Service Charges.

LEC - Local Exchange Company

Measured Charge - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed call.

MTS - Message telecommunications service.

OAS - An acronym derived from Operator Assisted Services

Operator Assisted Station-to-Station - A class of service other than person-to-person whereby the assistance of an Operator is required to complete a call.

Operator Services - Call intervention by either automated interface or live operators for the purpose of call completion or activation of special billing arrangements, such as collect, person-to-person or credit card calling.

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**RECEIVED****SECTION 2 - DEFINITIONS** (Cont'd)

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**2.1. Definitions** (Cont'd)**MISSOURI****Public Service Commission**

Operator Station Call - A service whereby the assistance of a company operator is required to complete a call originated by the customer.

Person-to-Person Call - A service whereby the calling party specifies an individual, extension, department, or office to be reached at the called station. Billing commences when the specified party is reached, or the calling party agrees to speak with somebody else.

PIN - A number assigned to a Customer to identify and permit access to a service.

Prepaid Calling Card Service - A class of service where the Customer purchases a card with 800 access service activated by an associated PIN number.

Special Access Origination - Where originating access between the customer and the interexchange carrier is provided on dedicated circuits.

Subscriber - The person, firm, partnership, corporation, or other entity who owns, leases, or manages the pay telephone, PBX, or other vehicle from which an end user places a call utilizing the services of the Carrier.

Switched Access Origination - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits.

Third Party Billed - A service arrangement whereby the call is billed to a third number other than the calling or called party station.

Traffic Aggregator - Any person, firm, partnership, or corporation which furnishes a telephone for use by the public and includes, but is not limited to, telephones located in rooms, offices and similar locations in hotels, motels, hospitals, airports, and public or customer-owned pay telephone locations, whether or not coin operated.

Travel Card - A postpaid service accessed through an 800 number with a PIN number.

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**RECEIVED****SECTION 3 - DESCRIPTION OF SERVICE**

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3. General Description3.1 Operator Service**MISSOURI  
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Carrier provides operator assisted services to End Users through the terminal equipment of its Subscriber. When the terminal equipment detects that a Customer has dialed "O" followed by a valid long distance number the call is forwarded to Carrier. Automatically the terminal equipment dials a preassigned number sequence. The local exchange Carrier ("LEC") interprets the dialed number and completes the connection to an authorized interexchange Carrier ("IXC"). The connection could be via Feature Group "B" or Feature Group "D" type facilities.

Carrier's system receives the originating number and the destination number from the terminal equipment or the LEC, depending upon the type of access facility used. Company prompts the end user for billing information. The end user may then enter a valid, acceptable calling card number and the call will be completed without live operator intervention, and be rated accordingly. Any other response to the prompt results in an operator coming on the line to assist the End User. When End User supplied billing information has been validated and/or verified the call is released into the switching equipment for completion over the least costly route.

3.1.1 Class of Service

An operator service charge is applied on a per call basis, based upon the class of service the calling party selects. There are three classes of calls:

3.1.1.A Person-To-Person

Applies when a caller names the particular party (person or station) to be reached by an operator. Person-to-Person also applies when the caller cannot speak to the intended person or station but agrees to speak to someone else.

3.1.1.B Operator Assisted Station-To-Station

Applies to all other calls that are completed with the assistance of an operator.

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**RECEIVED****SECTION 3: DESCRIPTION OF SERVICE (Cont'd)** JUN 21 19963.1.1.C End User Dialed Calling CardMISSOURI  
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Applies to calls billed to a credit or calling card when the calling party dials the destination number and calling card number and the call is completed without operator assistance.

3.1.2 Branding

Carrier audibly identifies itself at least twice to each End User before any charge is incurred by the end user.

Each call reaching Carrier's equipment receives a prompting announcement. The prompting announcement clearly identifies the Carrier and provides the standard "BONG" tone.

Each call processed by Carrier receives a second announcement prior to any charges being incurred by the End User.

On collect calls, Carrier clearly identifies itself to the called End User. The called End User is then given the opportunity to refuse the collect charges for any reason before any charge is incurred.

3.1.3 Splashing

Carrier transfers calls to other service providers at no charge to the End User via re-origination exclusively. This is accomplished in one of two fashions:

- \* the call is automatically re-originated by the terminal equipment provided by Carrier or its Customer, or
- \* the End User is provided dialing instructions and instructed to manually reoriginate the call.

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**SECTION 3: DESCRIPTION OF SERVICE (Cont'd)****MISSOURI  
Public Service Commission****3.1.4 Rate Quotation**

At any point during the routine set up of a call, while the End User is in contact with the Company operator, specific rates are available on request. End Users may also obtain complete rate information from Carrier's toll free number: 800-945-3344.

Each End User is informed of the Carrier's toll free "800" number by the Customer's posting at the time of the call.

**3.1.5 Residential and Business Service**

Direct dialed long distance service from a residence or business accessed after the Customer selects Carrier as the long distance Carrier.

**3.1.6 Travel Services**

This service is available to residential and business Customers, and is accessed by an 800 number with PIN then billed through monthly billing.

**3.1.7 800 Service**

Standard services available to business and residence enabling billing of calls to owner of the number.

**3.1.8 Prepaid Calling Card**

Service is accessed by the purchase of a Carrier card, which states the 800 access number plus a PIN. The card may be recharged remotely at the discretion of Customer by accessing the code on the card, following the directions, and submitting a credit card number to which the additional prepaid time will be billed. The recharging of a prepaid calling card can be done from any touchtone telephone.

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**SECTION 3: DESCRIPTION OF SERVICE (Cont'd)**

3.2 In providing Operator Services, American Telecommunications Enterprises, Inc. agree that:

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- (A) American Telecommunications Enterprises, Inc. will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
- (B) American Telecommunications Enterprises, Inc. will advise the caller and billed party (if different from the end user) that American Telecommunications Enterprises, Inc. is the operator service provider at the time of the initial contact.
- (C) American Telecommunications Enterprises, Inc. will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- (D) American Telecommunications Enterprises, Inc. will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregators.
- (E) American Telecommunications Enterprises, Inc. will arrange for listing of its name on a LEC's billing of American Telecommunications Enterprises, Inc.'s charges, if the LEC has multi-carrier bill listing capability.
- (F) American Telecommunications Enterprises, Inc. will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, American Telecommunications Enterprises, Inc. may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.
- (G) American Telecommunications Enterprises, Inc. will direct all "00-" emergency calls to the LEC at no charge.

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**SECTION 3: DESCRIPTION OF SERVICE (Cont'd)****MISSOURI**

- (H) American Telecommunications Enterprises, Inc. **Public Service Commission** with traffic aggregators will contain provisions which:
- (1) Prohibit the blocking of access to an end user's interexchange carrier of choice.
  - (2) Provide for the prominent posting or display, on or near the telephone to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

**3.3 Rate Elements**

The charge for telephone service is based on the total amount of the following elements:

- Measured Charges;
- Operator Service Charges;
- Taxes;
- Flat Per Minute Charges;
- Monthly Reoccurring Charge.

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**3.4 Timing of Calls**

Call duration is measured from the instant communications are established between the calling and called stations. The call is completed when the called or calling station "hangs up" or otherwise disconnects. Carrier uses facilities that provide firm answer supervision wherever available to determine when the called station answers and disconnects.

For collect calls, timing begins when the called station accepts responsibility for payment of the charges associated with the call.

For person-to-person calls, timing begins when the identified party is connected, or when the calling party agrees to speak with somebody else.

Charges are stated in terms of initial and additional minutes. A per minute charge applies for each minute, or fraction of a minute, of use.

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3.5 Distance Between StationsMISSOURI  
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Some of the rates set forth are mileage sensitive and based on the actual airline distance between the rate centers associated with the originating and terminating points of the call.

Carrier uses the rate centers and their associated vertical and horizontal coordinates that are produced by Bell Communications Research (Bellcore) in their NPA-NXX V & H Coordinates Tape.

The formula is as follows:

$$Distance = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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Public Service Commission  
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An End User may make inquiries and register complaints or disputes by dialing the toll free "800" number. Carrier's Customer Service Department is responsible for handling all inquiries and the resolution of all complaints. A record is maintained of each contact that is received. Inquiries and complaints should be directed to:

Customer Service Dept.  
American Telecom Enterprise, Inc.  
6278 N. Federal Hwy, Suite 249  
Ft. Lauderdale, Florida 33308  
Tel: (800) 945-3344

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**3.6 Dispute Resolution (Cont'd)****MISSOURI  
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Disputed bills are handled as follows:

The call in question is manually rated by Customer Service in accordance with the rates and charges set forth in this tariff. If the End User was billed an amount in excess of this tariff a credit in the amount of excess is immediately issued to the End User's account through the billing entity.

If the End User claims that the call was not completed and the call was less than 2 minutes in duration, a full credit is immediately issued to the End User's account through the billing entity.

If the call was billed in accordance with this tariff and the End User remains unsatisfied, or the End User disputes any portion of the charges the complaint is escalated to the department manager for resolution.

The End User may also register complaints or disputed issues with the State Corporation Commission of the State of Missouri.

**3.7 Incomplete Calls**

To avoid inadvertently billing calls that were unanswered, Carrier completes calls over facilities that provide hardware answer supervision extensively. There is no charge for an incompleting call.

**3.8 Emergency Calls**

Message toll telephone calls to governmental emergency service agencies as set forth in (3.7.1) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the from which the call is made, meeting the definition and criteria of an emergency call as set forth in (3.7.2) following, are offered at no charge to Customers:

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**SECTION 3: DESCRIPTION OF SERVICE (Cont'd)**

3.8.1 Governmental fire fighting, Missouri State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental service agencies provided they answer emergency calls on a personally attended (live) twenty-four (24) hour basis, three hundred and sixty-five (365) days a year, including holidays.

3.8.2 An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

**3.9 Impaired Persons**

3.9.1 For the purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

3.9.2 Residential impaired Customers or impaired members of a Customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll services rates.

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by TD-03-181  
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JUN 21 1996

- 3.9.3 Upon receipt of the appropriate application, and certification or verification, the following message toll discounts shall be made available for the Missouri Public Service Commission impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 p.m. to 7:59 a.m. Sunday through Friday, and on New Year's Day, Independence Day, Labor day, Thanksgiving and Christmas. Furthermore, the night/weekend discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, day rates for basic message toll service shall be made available for intrastate, interexchange, customer-dialed, station to station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday.

**3.10 Special Promotions**

The Carrier may from time to time, engage in special promotional trial service offering of a limited duration (not to exceed ninety days on a per customer basis for non-optional, recurring charges) designed to attract new Subscribers or to increase Subscriber awareness of a particular tariff offering. Requests for promotional offering will be presented to the Commission for its review in accordance with the rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price list.

**3.11 Directory Assistance**

Directory assistance services, as provided by the Carrier consists of supplying or attempting to supply listed telephone numbers to persons who call the Directory Assistance Bureau. The charges billed to the Customer, pursuant to this tariff, shall reflect only those Directory Assistance calls billed to the company by the local exchange carrier. Directory Assistance personnel cannot complete calls to requested telephone numbers.

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**RECEIVED****SECTION 4 : RATES**

JUN 21 1996

4. Measured Telecommunications Services**MISSOURI  
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A per minute charge applies to each minute, or fraction of a minute, of a completed call. The charge is the same for all classes of service.

	MON	TUES	WED	THU	FRI	SAT	SUN	
8:00 AM to 4:59 PM	FULL DAY RATE							
5:00 PM to 10:59 PM	EVENING							EVE
11:00 PM to 7:59 AM	NIGHT							

DAY

MILES	FIRST MINUTE	ADD'L MINUTE
10	0.1100	0.0900
14	0.1500	0.1300
18	0.1800	0.1600
23	0.2050	0.1700
28	0.2350	0.1760
33	0.2350	0.1950
50	0.2650	0.2350
60	0.2750	0.2450
80	0.2850	0.2550
100	0.2950	0.2600
125	0.3250	0.2750
150	0.3350	0.2950
190	0.3450	0.3050
300	0.3550	0.3150
999	0.4050	0.3650

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**RECEIVED****SECTION 4 : RATES (Continued)**

JUN 21 1996

EVENING

MILES	FIRST MINUTE	ADD'L MINUTE
10	0.0880	0.0720
14	0.1200	0.1040
18	0.1440	0.1280
23	0.1560	0.1360
28	0.1885	0.1600
33	0.1945	0.1760
50	0.2025	0.1865
60	0.2105	0.1925
80	0.2110	0.2005
100	0.2245	0.2010
125	0.2295	0.2250
150	0.2425	0.2410
190	0.2505	0.2490
300	0.2585	0.2570
999	0.3185	0.2865

MISSOURI

Public Service Commission

NIGHT

MILES	FIRST MINUTE	ADD'L MINUTE
10	0.0715	0.0585
14	0.1975	0.0845
18	0.1170	0.1040
23	0.1430	0.1105
28	0.1820	0.1300
33	0.1850	0.1430
50	0.1865	0.1560
60	0.1880	0.1690
80	0.1945	0.1730
100	0.1975	0.1745
125	0.1975	0.1915
150	0.2090	0.2045
190	0.2155	0.2110
300	0.2220	0.2175
999	0.2795	0.2535

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JUN 21 1996

**HOLIDAYS****MISSOURI****Public Service Commission**

<b>MILES</b>	<b>FIRST MINUTE</b>	<b>ADD'L MINUTE</b>
10	0.1100	0.0900
14	0.1500	0.1300
18	0.1800	0.1600
23	0.2050	0.1700
28	0.2350	0.1760
33	0.2350	0.1950
50	0.2650	0.2350
60	0.2750	0.2450
80	0.2850	0.2550
100	0.2950	0.2600
125	0.3250	0.2750
150	0.3350	0.2950
190	0.3450	0.3050
300	0.3550	0.3150
999	0.4050	0.3650

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by TD-03-181  
Public Service Commission  
MISSOURI**4. Measured Telecommunications Services (Cont'd)**

Not less than seven days prior to the effective date of any decrease in the rates and charges, the Carrier will furnish to the Commission and the Customer a proposed revised Price List reflecting the changed rates and charges. Not less than ten days prior to the effective date of any increase in the rates and charges, the Carrier will furnish to the Commission and the Customer a proposed revised Price List reflecting the changed rates and charges. Any change below the maximum level shall not be construed as an application to increase rates.

**4.1 Operator Service Charges**

Operator Service Charges are applied on a per call basis and are dependent upon the Class of Service selected by the user. Operator Service Charges are in addition to the Measured Rates described in Section 4.

**4.2 End user Dialed Calling Card**

**(\$) Per Call**  
\$ 1.04

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**SECTION 4 : RATES (Cont'd)****4.2.1****Operator Services**

Directory Assistance	\$	0.85
Operator Dialed LEC/Commercial/CC	\$	2.25
Operator Assisted		
Collect and Real Time Rated	\$	2.25
Billed to a Third Party	\$	2.35
Operator Dialed Surcharge	\$	1.15

**Unassisted Call Surcharges**

Customer Dialed Calling Card	\$	0.80
Customer Dialed/LEC/Commercial CC	\$	1.00
Customer Dialed Coin Sent Paid	\$	1.75
NonSubscriber Service Charge	\$	0.80

**4.3 Presubscribed Services****4.3.1 Mileage Banded Rates**

Plan A - Residences with total dollar value of long distance service over \$10/month; and Businesses with total dollar value of long distance service over \$50/month. A recurring monthly charge of \$3/month is charged.

<b>Mileage</b>	<b>Initial Minute</b>	<b>Additional Minute</b>
0- 10	.27	.18
11- 22	.27	.22
23- 55	.28	.26
56-124	.30	.29
125+over	.31	.31

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TD-03-181

Public Service Commission  
MISSOURI

Plan B - Residence with total dollar value of long distance service under \$10/month; and Businesses with total dollar value of long distance service under \$50/month. A recurring monthly charge of \$3/month is charged.

<b>Mileage</b>	<b>Initial Minute</b>	<b>Additional Minute</b>
0- 10	.29	.20
11- 22	.29	.21
23- 25	.30	.28
26- 55	.31	.30
56-124	.32	.32
125+over	.33	.33

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4.3.2 Flat Rate**MISSOURI  
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Plan A - Residence with total dollar value of long distance service over \$10/month; and Businesses with total dollar value of long distance service over \$50/month \$0.129 per minute with no reduced rate for evening and night time periods. A recurring monthly charge of \$3/month is charged.

Plan B - Residence with total dollar value of long distance service under \$10/month; and Businesses with total dollar value of long distance service under \$50/month \$0.159 per minute with no reduced rate for evening and night time periods. A recurring monthly charge of \$3/month is charged.

Plan C - Residences \$0.16 per minute during day and \$0.12 per minute for all other time periods and holidays. A recurring monthly charge of \$3/month is charged.

4.4 Travel Card Services

Post-paid services at flat rate of \$0.22 per minute.

4.5 Prepaid Calling Card

Carrier through its own switch platform offers prepaid calling services through its own card and use of a PIN. A flat rate of \$0.33 per minute is charged and there are no additional charges. Cards will be offered at retail locations and through companies by various groups. The unused time on the card expires ninety (90) days after first usage.

4.6 800 Business Service

Flat rate of \$0.23 per minute plus monthly recurring charge of \$6.00 per month.

4.7 800 PIN Service

Consists of inbound service which is accessed by a four digit PIN assigned by Carrier to Customers. This service permits multiple Customers to utilize the same 800 telephone number on an individual basis. A flat rate of \$0.30 per minute will be charged for this service.

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**SECTION 4 : RATES (Cont'd)****MISSOURI****Public Service Commission****4.8 Taxes**

- 4.8.1 Certain telecommunications services are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Missouri, or both, and are charged to a Subscriber's telephone number or account in Missouri.
- 4.8.2 Carrier, through billing and collection service agreements with its billing agents, will bill and collect all applicable state or local sales, use, or other taxes (collectively referred to as "taxes") imposed on or with respect to End Users. Carrier or its billing agents will remit to the applicable taxing authority any such taxes collected from the End User.

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