

## CUSTOMER NOTICE

Effective April 1, Granby Telephone customers will be able to call between the Granby and Diamond exchanges without incurring a long distance (“toll”) charge. Customers in the Granby exchange will no longer dial 1+ 7-digit number to reach customers in the Diamond exchange; they will simply dial the 7-digit number for the Diamond customer. Similarly, customers in the Diamond exchange will no longer dial 1+ 7-digit number to reach customers in the Granby exchange; they will simply dial the 7-digit number for the Granby customer. Long-distance charges will no longer apply to calls between these two exchanges after April 1, 2020.

If you have any questions regarding this change, please contact our office at (417) 472-6211.