

APPLYING TO MISSOURI SERVICE AREA

**PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES**  
**D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM**

**PURPOSE**

The purpose of the Keeping Current Low-Income Pilot Program (Program) is to provide electric bill payment assistance to customers meeting the eligibility requirements while assessing the delivery methods used in the Program and the impacts on revenues and costs. This Program is provided pursuant to the Stipulation and Agreement Regarding Ameren Missouri’s Keeping Current Program approved by the Missouri Public Service Commission (MoPSC) in Case No. ER-2012-0166 and pursuant to the Unanimous Stipulation and Agreement approved by the MoPSC in Case No. ER-2016-0179 and pursuant to the Unanimous Stipulation and Agreement approved by the MoPSC in Case No. ER-2021-0240.

**\* AVAILABILITY**

The Program has three (3) categories of Participants:

- a) Participants in the Keeping Current Electric Heating Program category - This Program category shall be limited to electric space heating customers on the Residential Service Rate 1(M) who have an income level at or below 150% (1) of the Federal Poverty Level (FPL) enrolled by a program agency designated by the Company. (For a list of agencies go to [ameren.com/missouri](http://ameren.com/missouri))
- b) Participants in the Keeping Current Non-Electric Heating Program category - This Program category shall be limited to non-electric space heating customers on the Residential Service Rate 1(M) who have an income level at or below 150% (1) of the FPL enrolled by a program agency designated by the Company.
- c) Participants in the Keeping Current Cooling Program category - This Program category shall be limited to electric space cooling customers on the Residential Service Rate 1(M) who are either 1) elderly, 2) disabled, 3) have a documented chronic medical condition, or 4) live in households with one or more children five (5) years of age or younger and the customer in one of these categories has an income that is no more than 150% (2) of the FPL enrolled by an agency designated by the Company.

No customer with an arrearage that includes a theft of service charge shall be eligible to participate in the Program.

No credit refund checks will be issued by the Company to Participants.

- (1) Through December 31, 2023, the percentage shall be 300% rather than 150%
- (2) Through December 31, 2023, the percentage shall be 300% rather than 150%

**DEFINITIONS**

**Collaborative** - Signatories to the Stipulation and Agreement Regarding Ameren Missouri’s Keeping Current Pilot Program in Case No. ER-2012-0166 and Unanimous Stipulation and Agreement in Case No. ER-2016-0179, which include the Company, MoPSC Staff, Office of the Public Counsel (OPC), Missouri Industrial Energy Consumers (MIEC), AARP and Consumers Council of Missouri.

\*Indicates Change.

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**D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)**

**DEFINITIONS (Cont'd.)**

**Federal Poverty Level (FPL)** - The set minimum amount of gross income that a family needs for food, clothing, transportation, shelter and other necessities. This level is determined by the U.S. Department of Health and Human Services. FPL varies according to family size.

**Keeping Current Agency** - a community action agency either a local private or a non-profit organization designated by Company to enroll customer's in the Keeping Current Low-Income Pilot Program within their area. For a list of agencies go to [ameren.com/missouri](http://ameren.com/missouri).

**PROVISIONS**

Pursuant to the Stipulation and Agreement in Case No. ER-2021-0240 the Company will provide \$2,000,000 annually, in twelve monthly installments each Program year (calendar year), to finance the Program, with the 2022 contributions prorated for the ten months remaining in the year. An additional amount of approximately \$2,000,000 will be collected through the Low-Income Pilot Program Charge in the Company's 1(M), 2(M), 3(M), 4(M), 11(M), and 12(M) tariffs and contributed to the Program. The Program will be implemented through the Company's existing Keeping Current Agencies in cooperation with the Collaborative.

Participants may choose a preferred due date or billing cycle at enrollment that matches the time that they receive income.

Credits will be provided through Monthly Heating Bill Credits and/or Monthly Arrearage Bill Credits and/or Keeping Cool Bill Credits as listed below to Participants meeting the income limits above and the general qualifications listed below as well as the qualifications for each provision:

1. Participant must be registered with a designated Keeping Current Agency.
2. Participant will apply for weatherization and LIHEAP assistance.

**\*MONTHLY HEATING BILL CREDITS**

Electric Heating Participant's Monthly Bill Credit	
0-50% FPL (1)	\$90.00
51%-150% FPL (2)	\$60.00

Non-Electric Heating Participant's Monthly Bill Credit	
0-50% FPL (1)	\$40.00
51%-150% FPL (2)	\$35.00

(1) Through December 31, 2023, the percentages shall be 0%-150% rather than 0%-50%

(2) Through December 31, 2023, the percentages shall be 151%-300% rather than 51%-150%

\*Indicates Change.

DATE OF ISSUE February 24, 2023

DATE EFFECTIVE March 26, 2023

ISSUED BY Mark C. Birk  
NAME OF OFFICER

Chairman & President  
TITLE

St. Louis, Missouri  
ADDRESS

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**D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)**

**MONTHLY ARREARAGE BILL CREDITS (Cont'd.)**

3. Monthly Arrearage Bill Credits will only be applied for those bills where Participant makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.

**\* KEEPING COOL BILL CREDITS**

Participant's Monthly Cooling Bill Credit (May-September)	
0-100% FPL (1)	\$25.00
101%-150% FPL (2)	\$25.00

- (1) Through December 31, 2023, the percentages shall be 0%-150% rather than 0%-150%
- (2) Through December 31, 2023, the percentages shall be 151%-300% rather than 51%-150%

Participants may not receive Keeping Cool Bill Credits concurrently with Electric Heating Bill Credits, Non-Electric Heating Bill Credits, or Arrearage Bill Credits.

**ADMINISTRATION, REPORTING AND EVALUATION**

Program administration, reporting and evaluation will be conducted consistent with the terms of the Stipulation and Agreement Regarding Ameren Missouri's Keeping Current Program in Case No. ER-2012-0166 and the terms of the Unanimous Stipulation and Agreement in Case No. ER-2016-0179 or as modified by the Collaborative and approved by the MoPSC.

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