# Missouri Tariff No. 7 1st Revised Page 199 Cancels Original Page 199

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.

# Category Two - Sections 3.30 thru 3.50

# 3.30 Local Service Areas

The Company provides local exchange and basic local exchange telecommunications service in the following exchanges currently served by Southwestern Bell Telephone. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. The Company concurs in Southwestern Bell's local calling scopes that apply to the specified exchanges.

3.30.1 The St. Louis Metropolitan Exchange and the exchanges in the following zones:

|  | Rate Group    |
|--|---------------|
| St. Louis Metropolitan Exchange Principal Zone | D (Principal) |
| MCA-1 Zones:                                   |               |
| Ladue  | D (MCA-1)     |
| Mehlville                                      | D (MCA-1)     |
| Overland                                       | D (MCA-1)     |
| Sappington                                     | D (MCA-1)     |
| Webster Groves                                 | D (MCA-1)     |
| MCA-2 Zones:                                   |               |
| Bridgeton                                      | D (MCA-2)     |
| Creve Cœur                                     | D (MCA-2)     |
| Kirkwood                                       | D (MCA-2)     |
| Oakville                                       | D (MCA-2)     |
| MCA-3 Zones:                                   |               |
| Manchester                                     | В             |
| St. Charles                                    | в             |

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#### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.30 Local Service Areas, (Cont'd.)

3.30.1 (Cont'd)

Exchange Principle St. Louis Zone Exchange Areas Included in Primary Service Area All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis<sup>1</sup> and Granite City, Illinois<sup>1</sup> who subscribe to Extended Local Area Service.

1 Illinois Bell Telephone Company Exchanges

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.30 Local Service Areas, (Cont'd.)

3.30.1 (Cont'd)

Exchange **Exchange Areas Included in Primary Service Area** All subscribers in the St. Louis Metropolitan Exchange; plus MCA-1 Zones Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Ladue Charles, Chesterfield, Manchester, Valley Park, Fenton, Overland Webster Groves Maxvillet Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. Mchlville All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard

Farm Telephone Company's exchange of Orchard Farm.

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.30 Local Service Areas, (Cont'd.)

3.30.1 (Cont'd)

Exchange MCA-1 Zones, (cont'd.) Sappington

# **Exchange Areas Included in Primary Service Area**

All subscribers in the St. Louis Metropolitan Exchange, Fenton and Mine; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Mamrille, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

MCA-2 Zones Bridgeton

All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Mamrille, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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## LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.30 Local Service Areas, (Cont'd.)

3.30.1 (Cont'd)

| Exchange<br>MCA-2 Zones, (cont'd.) | Exchange Areas Included in Primary Service Area  |
|------------------------------------|--|
| Kirkwood                           | All subscribers in the St. Louis Metropolitan Exchange,<br>Manchester, Fenton and Valley Park; plus Optional<br>Metropolitan Calling Area service subscribers in<br>Southwestern Bell's exchanges of Portage Des Sioux, St.<br>Charles, Chesterfield, Maxville, Imperial, Harvester, Pond,<br>Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray<br>Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-<br>Crystal City and Desoto; Verizon exchanges of St. Peters,<br>O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow<br>Mills, Wentzville, Foristell, New Melle, Defiance and<br>Augusta; and Orchard Farm Telephone Company's<br>exchange of Orchard Farm. |
| Oakville                           | All subscribers in the St. Louis Metropolitan Exchange,<br>Maxville and Imperial; plus Optional Metropolitan Calling   |

Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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## LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.30 Local Service Areas, (Cont'd.)

3.30.1 (Cont'd)

Exchange MCA-2 Zones, (cont'd.) Creve Coeur

#### **Exchange Areas Included in Primary Service Area**

All subscribers in the St. Louis Metropolitan Exchange, Chesterfield and Manchester; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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## LOCAL EXCHANGE SERVICES TARIFF

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.30 Local Service Areas, (Cont'd.)

#### 3.30.2 Optional Metropolitan Calling Area (MCA) Service

## (A) Service Description

- Optional Metropolitan Calling Area (MCA) Service is available in St. Louis MCA.
- 2. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where Optional MCA service is also available, as described in the section below.
- 3. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis MCA, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4, or MCA-5.

## (B) Availability of Service

#### 1. St. Louis Optional MCA

The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are: St. Charles, Manchester.

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.30 Local Service Areas, (Cont'd.)

# 3.30.2 Optional Metropolitan Calling Area (MCA) Service, (cont'd.)

## (C) Calling Scope

#### 1. Service Areas

### a) St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- (i) Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- (ii) MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- (iii) MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely; and Verizon exchanges of St. Peters, O'Fallon and Dardenne.
- (iv) MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City DeSoto, Beaufort, St. Clair, Union, Washington; and Verizon exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.
- (v) MCA-6 includes the following: CenturyTel exchanges of (N) Marthasville and Warrenton. (N)

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(N)

(N)

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#### LOCAL EXCHANGE SERVICES TARIFF

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.30 Local Service Areas, (Cont'd.)

3.30.2 Optional Metropolitan Calling Area (MCA) Service, (cont'd.)

(C) Calling Scope, (continued)

# 2. Optional MCA Calling Scopes

#### a) St. Louis MCA-3 Calling Scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

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#### LOCAL EXCHANGE SERVICES TARIFF

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.30 Local Service Areas, (Cont'd.)

#### 3.30.2 Optional Metropolitan Calling Area (MCA) Service, (cont'd.)

#### (D) Regulations

- 1. Unless otherwise specified in these regulations, Optional MCA is offered to all classes and grades of business customers located in an MCA exchange.
- 2. In situations where multiple access lines share the same working telephone number, if one such line subscribes to Optional MCA service, then all lines must subscribe to Optional MCA service.
- 3. In situations where a hunting arrangement between access lines is provided by the Telephone Company, no Optional MCA line may be configured to hunt to a non-MCA line.
- 4. Rate Application
  - a. The Optional MCA monthly rates specified herein, apply on a perline basis.
  - b. Optional MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

## (E) Recurring Charges

Optional MCA Service

Monthly Recurring \$24.80

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#### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.31 Connection Charges

#### 3.31.1 General

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

| Move                   | The disconnection of existing equipment at one location and reconnection of  |
|------------------------|--|
|                        | the same equipment at a new location in the same building or in a different  |
|                        | building on the same premises.   |
| Add                    | The addition of a service to existing equipment and/or service at one        |
|                        | location.  |
| Change                 | The change, including rearrangement or reclassification, of existing service |
| 2014 CL 2010 - CL 2010 | at the same location.  |

#### 3.31.2 Exceptions to the Connection Charge

The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

#### 3.31.3 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment pursuant to this tariff but before cancellation of the service.

|  | NRC     |
|--|---------|
| Restoral Charge, (after company initiated suspension, per line): | \$20.00 |

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.32 Rates and Charges

## 3.32.1 Network Switched Services

Connection charges may apply when a Customer requests connection to one or more Network Switched Services as provided herein. Orders for services for the same Customer account made at the same time for the same premises will be considered one request. Feature activation charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

|  | Non-recurring |            |
|--|---------------|------------|
| Line Connection Charge, per Line or Trunk,                 | \$51.77       |            |
| (Applies when new or additional service is established)    |               |            |
| Record Changes, (per billing record change order)          | \$15.00       |            |
|  |               | <b>(D)</b> |
|  |               | 1          |
|  |               | (D)        |
| Account Set-Up Fee, per account, per location              | 25.00         |            |
| (Applies when establishing a new account with the company) |               |            |

Activation charges may apply when a customer requests connection to or makes changes to one or more central office line features. Charges are applicable to include moves, adds, or changes as defined in Section 3.31.1.

|  | Non-recurring |               |
|--|---------------|---------------|
|  |               | (D)           |
|  |               | (D)           |
| Primary Service Order Charge, per order      | \$50.00       | (T)(T)        |
| (add/move lines, trunks, convert RCF to UNE) |               |               |
| Secondary Service Ordering Charge, per order | \$50.00       | <b>(T)(I)</b> |
| (add/change line features)                   |               |               |
| Technician Visit Charge, per occurrence      | \$150.00      | (N)           |

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(N)

(N)

#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.32.2 Presubscription-2 (PIC)

Customers may be pre-subscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service. For example, if a Customer changes both its interLATA and intraLATA carriers simultaneously, a total of two (2) separate charges will apply (one for the interLATA change and one for the intraLATA change).

Each Carrier Change Per line/trunk Non-recurring \$5.00

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# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# **3.32** Rates and Charges (Cont'd.)

# 3.32.3 Small Business Basic Business Line Missouri UNE-P Product and Feature Charges\*

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

| Small Business Basic Business Line (Non-Hunting)   |                 | æ           |
|--|-----------------|-------------|
| Rate Group A   | \$46.77         | (I)         |
| Rate Group C (Principal)   | \$68.03         |             |
| Rate Group C (MCA-1)   | \$72.28         | <b>(I</b> ) |
| Small Business Basic Business Line (Hunting)   |                 |             |
| Rate Group A   | \$63.78         | (I)         |
| Rate Group C (Principal)   | \$91.41         |             |
| Rate Group C (MCA-1)   | \$99.92         | (I)         |
| <b>Optional Metropolitan Calling Area Service</b>  |                 |             |
| Optional Metro Service – Springfield (MCA-2)   | \$114.81        | <b>(I)</b>  |
| Optional Metro Service – St. Louis/Kansas City (MCA-4)   | \$193.47        |             |
| Optional Metro Service – St. Louis/Kansas City (MCA-5)   | \$248.76        | (İ)         |
| <b>Extended Area Service Charge</b> is a mandatory monthly charge assess line in certain exchanges, in addition to local line charge. For a list of exrates, please refer to Section 7.2.5 of this tariff. |                 |             |
| Mileage Charge applies per line when main station line extends beyon area boundary.  | d the base rate |             |

| Per Line   | \$2.03 |  |  |
|--|--------|--|--|
| <b>Directory Assistance Call Completion</b> applies per call, in addition to charge for Directory Assistance. No call allowance. |        |  |  |
| Per Line   | \$0.30 |  |  |
| <b>IntraLATA Calling Plan</b> applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)    |        |  |  |
| Per Line   | \$0.75 |  |  |
|  | . 1    |  |  |

\* As of April 1, 2007, this product will only be available to current customers at their current location.

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# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.32 Rates and Charges (Cont'd.)

# 3.32.4 Business Services Business Basic Business Line Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

| Business Services Basic Business Line (Non-Hunting)   |          |              |
|---|----------|--------------|
| Rate Group A  | \$71.74  | ( <b>l</b> ) |
| Rate Group C (Principal)  | \$100.44 |              |
| Rate Group C (MCA-1)  | \$105.22 | (I)          |
| <b>Business Services Basic Business Line (Hunting)</b>  |          | æ            |
| Rate Group A  | \$95.66  | (I)          |
| Rate Group C (Principal)  | \$131.54 |              |
| Rate Group C (MCA-1)  | \$143.49 | (I)          |
| Optional Metropolitan Calling Area Service  |          |              |
| Optional Metro Service – Springfield (MCA-2)  | \$162.63 | (I)          |
| Optional Metro Service – St. Louis/Kansas City (MCA-4)  | \$263.10 |              |
| Optional Metro Service – St. Louis/Kansas City (MCA-5)  | \$334.86 | (I)          |
| <b>Extended Area Service Charge</b> is a mandatory monthly charge as line in certain exchanges, in addition to local line charge. For a list rates, please refer to Section 7.2.5 of this tariff. |          |              |

**Mileage Charge** applies per line when main station line extends beyond the base rate area boundary.

| Per Line  | \$2.03    |  |  |
|---|-----------|--|--|
| <b>Directory Assistance Call Completion</b> applies per call, in addition to c Directory Assistance. No call allowance. | harge for |  |  |
| Per Line  | \$0.30    |  |  |
| IntraLATA Calling Plan applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)  |           |  |  |
| Per Line  | \$0.75    |  |  |

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# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# **3.32** Rates and Charges (Cont'd.)

# 3.32.5 Small Business Basic Business Line II Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

| Small Business Basic Business Line II (Non-Hunting)   |                                 |  |
|---|---------------------------------|--|
| Rate Group A  | \$46.77                         |  |
| Rate Group C (Principal)  | \$68.03                         |  |
| Rate Group C (MCA-1)  | \$72.28                         |  |
| Small Business Basic Business Line II (Hunting)   |                                 |  |
| Rate Group A  | \$63.78                         |  |
| Rate Group C (Principal)  | \$91.41                         |  |
| Rate Group C (MCA-1)  | \$99.92                         |  |
| Optional Metropolitan Calling Area Service  |                                 |  |
| Optional Metro Service – Springfield (MCA-2)  | \$114.81                        |  |
| Optional Metro Service – St. Louis/Kansas City (MCA-4)  | \$193.47                        |  |
| Optional Metro Service – St. Louis/Kansas City (MCA-5)  | \$248.76                        |  |
| area boundary.<br>Per Line  | \$2.03                          |  |
|   |                                 |  |
| <b>Directory Assistance Call Completion</b> applies per call, in ad<br>Directory Assistance. No call allowance. | ddition to charge for           |  |
|   | ddition to charge for<br>\$0.30 |  |
| Directory Assistance. No call allowance.  | \$0.30                          |  |

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# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.33 Directory Assistance

**Local Directory Assistance -** Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA.

**National Directory Assistance -** National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA.

Call allowances are as stated below:

- **1.** A credit will be given for calls to Directory Assistance when:
  - \* The Customer experiences poor transmission or is cut-off during the call,
  - \* The Customer is given an incorrect telephone number, or
  - \* The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

## 2. Exemptions

- **1.** The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
- 2. Directory Assistance attempts to telephone numbers which are non-listed or nonlisted and non-published are exempt from being charged a Directory Assistance charge, and shall not be included in the ten call allowance.

| Local Directory Assistance, per call    | \$2.25 | <b>(I</b> ) |
|---|--------|-------------|
| National Directory Assistance, per call | \$2.25 | <b>(I</b> ) |

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Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

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## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.34 Local Operator Services

Operator Assisted Surcharges- The following surcharges will be applied on a per call basis.

|                      | Rate Per Call |
|----------------------|---------------|
| Station to Station   | \$1.50        |
| Third Number Billing | \$1.50        |
| Collect Calling      | \$1.50        |
| Person to Person     | \$3.35        |

# 3.35 Select Usage Call Detail

**Description** - Call detail records associated with the Company's intracompanycalling plan will not appear on customer invoices. These usage records will be made available to the customer upon request only and are billed per line, per service location, per billing cycle. Call detail records will be provided for all eligible lines, whether specifically requested or not. Customer must request usage records each month, and requests can be made for up to three months of prior usage.

## **Rates and Charges**

Call Detail Record, per line, per service location, per billing cycle \$20.00

## 3.36 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, tollfree switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service (D) traffic.

Per Call \$0.50

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#### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.36 Busy Verification and Interrupt Service

#### 3.36.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

#### 3.36.2 Rate Application

- a) A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress, or
  - 2. The operator verifies that the line is available for incoming calls.
- b) Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- c) No charge will apply when the calling party advises that the call is from an official public emergency agency.

## 3.36.3 Rates

| Verification Charge, each request | \$1.55 |
|-----------------------------------|--------|
| Interrupt Charge, each request    | \$2.35 |

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**Rate Per Call** 

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#### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.37 Directory Listing Services

#### 3.37.1 Directory Listing Definitions

**Primary Listing** - One listing, termed the primary listing, is included with each Customer's service with the primary line of a line hunting group and with each Joint User service.

**Non-Listed Number (Private Directory Service)** - A Non-Listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for a Non-Listed Number are specified in Section 3.37.2.

**Non-Published Number (Semi-Private Directory Service) -** A Non-Published Number will be furnished at the Customer's request. A Non-Published Number is not listed in the telephone Company's directories, or on directory assistance records. Listing information (name, address and number) on a Non-Published Number is not available to the general public. Charges for a Non-Published Number are specified in Section 3.37.2.

Secretarial Listing - Applies to a customer engaged in furnishing service of a secretarial nature who may contract for telephone secretarial listings for the benefit of patrons.

**Foreign Listing** - Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

**Extra/Alternate Call Listing** - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Charges for Alternate Call Listings are specified in Section 3.37.2, as Additional Listing.

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# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# **3.37** Directory Listing Services, (Cont'd.)

# 3.37.1 Directory Listing Definitions, (cont'd.)

Additional Listing - Where a customer is served by two or more lines in a series completion group arranged for a hunting operation.

**Cross Reference Listing -** A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customers telephone. Charges for reference listings are specified herein as Additional Listing.

**Caption Listing -** Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company; the captions will facilitate the use of the service.

# **3.37.2** Directory Listing Rates

| Recurring | Non-Recurring   |   |
|-----------|---|---|
| N/C       | N/C   |   |
| \$7.35    | \$15.00   | <b>(I)</b>  |
| \$6.30    | \$15.00   |   |
| \$7.35    | \$15.00   |   |
| \$7.35    | \$15.00   |   |
| \$7.35    | \$15.00   |   |
| \$7.35    | \$15.00   |   |
| \$7.35    | \$15.00   | <b>(I)</b>  |
| N/C       | N/C   |   |
|           | N/C<br>\$7.35<br>\$6.30<br>\$7.35<br>\$7.35<br>\$7.35<br>\$7.35<br>\$7.35<br>\$7.35 | N/CN/C\$7.35\$15.00\$6.30\$15.00\$7.35\$15.00\$7.35\$15.00\$7.35\$15.00\$7.35\$15.00\$7.35\$15.00\$7.35\$15.00\$7.35\$15.00 |

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.38 Blocking Service

#### 3.38.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to Customers:

- a) 900 and 976 Blocking Allows the subscriber to block all calls beginning with the 900 and 976 prefixes (i.e. 900-XXX-XXXX) from being placed.
  - 1. The Company shall provide blocking, where technically feasible, at no charge on a one-time basis to all telephone subscribers.
  - 2. The Company may charge a nonrecurring fee for each subsequent request for blocking or unblocking pay-per-call service.
  - 3. A subscriber who transfers service to a new location and is served by the same local exchange carrier shall be able to maintain blocking of pay-per-call service without any additional charge to establish blocking at the new location.
  - 4. Requests by subscribers to remove pay-per-call blocking must be in writing to the Company.
- b) Involuntary Blocking of 900 and 976 Numbers Involuntary blocking of 900 and 976 numbers may be implemented by the telephone company for failure to pay legitimate charges.
- c) Toll Restriction (1+ and 0+ Blocking) Provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1+ 8XX (Toll Free), and operator assisted toll calls.

d) Selective class of call screening – Restricts all toll calls other than collect or 3<sup>rd</sup> number billing calls.

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#### LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.38 Blocking Service, (Cont'd.)

## 3.38.2 Regulations

- a) The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b) Blocking Service is available where equipment and facilities permit.

# 3.38.3 Rates and Charges

#### a) Nonrecurring Charges

The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

| 900 and 976 Blocking (per line/Trunk)<br>(subsequent requests for blocking and<br>unblocking pay per call service, waived for 60<br>days following establishment of local<br>exchange service) | Non-Recurring<br>\$18.25 | Recurring<br>N/C |
|--|--------------------------|------------------|
| Toll Restriction (per line)  | \$8.25                   | \$20.00          |

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# LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.38 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

| Format        | Rate Per Invoice |
|---------------|------------------|
| Electronic    | \$10.00          |
| CSV/CD of CDR | \$25.00          |

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# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

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# LOCAL EXCHANGE SERVICES TARIFF

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# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

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# LOCAL EXCHANGE SERVICES TARIFF

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

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# LOCAL EXCHANGE SERVICES TARIFF

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

### 3.40 Intercept Services

#### 3.40.1 General

Intercept Service provides a recorded announcement that states the line number status and a referral number, if available, for calls placed to a disconnected or changed business line number.

Intercept Service is subject to the availability of facilities.

Basic Intercept Service is provided free of charge to business customers for primary and DID numbers upon request for a minimum of 120 days. A charge applies per month per number for Extended Intercept Service in which a request is made for intercept service beyond the initial free time period. The service will be available for a maximum of eight months following the initial free period of Basic Intercept Service.

The charge for this service is billed in advance as a one time charge on the final invoice for that number, and is based on the length of time service is requested.

# 3.40.2 Rates

Charges Basic Intercept Service Extended Intercept Service (Per number referred) Monthly Charge N/C \$10.00

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# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

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## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.42 Network Switched Services

Network Switched Services provide a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access tollfree telecommunications service such as 8XX NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXX).

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in this tariff apply to all services on a one-time basis unless waived pursuant to this Tariff or a promotional or trial offering.

The following Access Service Options are offered:

Small Business Basic Business Line/Trunk Service Business Services Basic Business Line/Trunk Service Local Digital PBX Trunk Service Local ISDN PRI Service Integrated Services

Kelly Faul, Regulatory Affairs Director

11111 Sunset Hills Rd. Reston, VA 20190 (T) (N)

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# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.42 Network Switched Services, (Cont'd.)

## 3.42.1 Small Business Basic Business Line/Trunk Service\*

# A. Description

Small Business Basic Business Line/Trunk Service\*\* is available to those customers (C)(T) who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Small Business Basic Business Lines/Trunks are provided for connection of Customer-provided single-line terminal equipment or key system terminal equipment.

Each Small Business Basic Business Line/Trunk Service has the following characteristics:

| Terminal Interface: | 2-wire or 4-wire   |
|---------------------|--|
| Signaling Type:     | Loop start or Ground Start                                   |
| Pulse Types:        | Dual Tone Multifrequency (DTMF)                              |
| Directionality:     | Two-Way, In-Only, or Out-Only, at the option of the Customer |

# B. General

Flat Rate Small Business Basic Business Line/Trunk Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service.

\*This revision represents a product name change. \*\* As of April 1, 2007, this product will only be available to current customers at their current location.

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Kelly Faul, Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190



# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

## 3.42 Network Switched Services, (Cont'd.)

# 3.42.1 Small Business Basic Business Line/Trunk Service, (cont'd.)

# C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

| Individual Line Charge (per line)            | Monthly Recurring |            |
|--|-------------------|------------|
| Rate Group B                                 | \$80.79           | <b>(I)</b> |
| Rate Group D (Principal)                     | \$85.03           |            |
| Rate Group D (MCA-1)                         | \$89.29           |            |
| Rate Group D (MCA-2)                         | \$99.92           | <b>(I)</b> |
| Multiline Key and PBX Trunk (per line/trunk) | Monthly Recurring |            |
| Rate Group B                                 | \$85.04           | <b>(I)</b> |
| Rate Group D (Principal)                     | \$104.17          |            |
| Rate Group D (MCA-1)                         | \$108.42          |            |
| Rate Group D (MCA-2)                         | \$112.68          | <b>(I)</b> |
|  | Non-Recurring     |            |

trunks \$5.50

Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.42 Network Switched Services, (Cont'd.)

#### 3.42.2 Local Digital PBX Trunk Service\*

A. Description

Local Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital local loop connection operating at 1.544 Mbps and time division multiplexed into 24 digital communications channels. Digital PBX Trunks are provided for connection of Customer-provided digital PBX equipment. Each Digital PBX Trunk has the following characteristics:

| Terminal Interface:   | DSX-1 panel  |  |
|-----------------------|--|--|
| Signaling Type:       | Ground, E&M I, II, III   |  |
| Start Dial Indicator: | Immediate Wink, Delay Dial, Dial Tone                              |  |
| Pulse Type:           | Dual Tone Multi-Frequency (DTMF)                                   |  |
| Directionality:       | In-Coming, Out-Going Only or Two Way, as specified by the Customer |  |

### B. General

Charges based on time periods and calendar days are provided herein. Nonrecurring connection and Service Order charges apply as described in Section 4 of this tariff.

\* As of March 16, 2007, this product will only be available to current customers.

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# LOCAL EXCHANGE SERVICES TARIFF

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# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.42 Network Switched Services, (Cont'd.)

### 3.42.2 Local Digital PBX 'Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Connection charges applicable in Section 3.31 of this tariff, charges for each Local Digital PBX Trunk include a monthly recurring service charge for the local T1 loop, Digital Trunk Port and Switch Use charges.

Where appropriate facilities do not exist, Special Construction charges will also apply, as described within Section 2 of this tariff.

| MRC      | NRC  |
|----------|--|
| \$278.25 |  |
|          |  |
|          | \$265.33                                   |
|          | \$265.33                                   |
| \$267.75 | \$0.00                                     |
|          |  |
| \$16.80  |  |
| \$16.80  |  |
| \$75.00  |  |
|          | \$278.25<br>\$267.75<br>\$16.80<br>\$16.80 |

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# 3.42 Network Switched Services, (Cont'd.)

# 3.42.2 Local Digital PBX Trunk Service, (cont'd.)

**D. Digital PBX Trunk Packaged Offering** - The pricing for this product includes the T-1, Digital Trunk Port, Switch Use, EUCL, Touch Tone and Rotary Hunting.

The monthly and non-recurring charges for this service are not discounted.

| Rate Group                     | Trunks in Service | Monthly   | Non-                   |              |
|--------------------------------|-------------------|-----------|------------------------|--------------|
| D                              | 10                | Recurring | Recurring <sup>1</sup> | (T)          |
| В                              | 12                | \$448.80  | \$199.00               | ( <b>I</b> ) |
|                                | 16                | \$531.30  | \$199.00               |              |
|                                | 20                | \$621.50  | \$199.00               |              |
|                                | 24                | \$693.00  | \$199.00               | <b>(I)</b>   |
| D (Principal)                  | 12                | \$575.30  | \$199.00               | <b>(I</b> )  |
| 5 30-55-50- <b>-</b> 5-5-74    | 16                | \$678.70  | \$199.00               |              |
|                                | 20                | \$793.10  | \$199.00               |              |
|                                | 24                | \$883.30  | \$199.00               | (İ)          |
| D (MCA-1)                      | 12                | \$595.10  | \$199.00               | (I)          |
|                                | 16                | \$701.80  | \$199.00               | Ĭ            |
|                                | 20                | \$819.50  | \$199.00               |              |
|                                | 24                | \$913.00  | \$199.00               | (İ)          |
| D (MCA-2)                      | 12                | \$621.50  | \$199.00               | <b>(I)</b>   |
|                                | 16                | \$731.50  | \$199.00               | Ĩ            |
|                                | 20                | \$855.80  | \$199.00               |              |
|                                | 24                | \$952.60  | \$199.00               | (İ)          |
| All Rate Groups (24 Channels): |                   |           | *****                  | (N)          |
| (24 Chameis).                  | 1 Year Term       | \$808.50  | \$199.00               |              |
|                                | 2 Year Term       | \$727.65  | \$199.00               |              |
|                                | 3 Year Term       | \$646.80  | \$199.00               | (N)          |

1 Other non-recurring charges as noted herein may apply, when applicable.

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Kelly Faul - Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

### 3.42 Network Switched Services, (Cont'd.)

### 3.42.3 ISDN PRI

#### A. ISDN PRI Trunk Service\*

# 1. General

ISDN PRI trunk service provides access to and from the Public Switched Telephone Network (PSTN) for circuit switched voice (CSV) and circuit switched data (CSD) communications. ISDN PRI Trunk Service is provided using Integrated services Digital Network (ISDN) architecture. ISDN services available with ISDN PRI Trunk Service use Primary Rate Interface (PRI) technology. ISDN PRI Trunk Service employs a 1.544 Mbps facility typically divided into twenty-three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling.

### 2. Service Components

- (a) Trunk Interface (TI) Provides the PRI termination and a digital multichannel transmission path between the central office and the customer's premises.
- (b) Backup D-Channel (BD-C) B Allows enhanced survivability of ISDN PRI Trunk links by providing automatic takeover for a failed D-channel.
- (c) Calling Line Identification (CLID) B Allows the number and/or name (where technically capable) of the calling party to be delivered to the called party as part of the called party set up message, i.e., before ringing begins.
- (d) Dynamic Channel Allocation (DCA) B Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services.
- (e) Network Ring Again (NRA) B Allows the customer to automatically complete calls made to busy stations of a different PRI connected PBX system served by the same central office switch.

\* As of March 16, 2007, this service will only be available to current customers.

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# 3.42 Network Switched Services, (Cont'd.)

# 3.42.3 ISDN PRI, (cont'd.)

# A. ISDN PRI Trunk Service, (continued)

# 3. Recurring and Nonrecurring Charges

Charges for each arrangement include a monthly recurring service charge. Nonrecurring charges apply as described below and within this Tariff.

|  | MRC      | NRC          |
|--|----------|--------------|
| Primary Rate Interface (Initial Service Term) <sup>1</sup> |          |              |
| Initial  | \$839.60 | \$265.33 (I) |
| Additional   | \$839.60 | \$265.33 (I) |
| Primary Rate Interface                                     |          |              |
| (Renewal Service Terms) <sup>2</sup>                       |          | _            |
| Month-To-Month   | \$839.60 | N/A (I)      |
| 1 Year Term  | \$839.60 | N/A          |
| 2 Year Term  | \$839.60 | N/A (I)      |
| Backup D-Channel, per TI                                   | \$42.00  | \$15.00      |
| Rearrangement of Backup D                                  | N/A      | \$25.00      |
| Calling Line Identification, per TI                        | \$100.00 | \$100.00     |
| Dynamic Channel Allocation, per TI                         | \$393.75 | \$10.00      |
| Change DCA (after install)                                 | N/A      | \$50.00      |
| Network Ring Again, per TI                                 | \$25.00  | N/A          |
| Add or rearrange ISDN PRI Trunk Service Component          | N/A      | \$52.25      |

1 Applies to customers ordering new PRI service.

2- Applies to new customers converting PRI service to the Company's from another provider and when renewing an expired Company contract.

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.42 Network Switched Services, (Cont'd.)

#### 3.42.3 ISDN PRI, (cont'd.)

#### B. CSV/CSD Transport

The following rate elements provide for digital CSV/CSD transport through central office switching equipment and are in lieu of the local exchange access rates. These rate elements cover local exchange access usage only. the local loop is included in the rates for the digital services provided elsewhere in this tariff. These CSV/CSD local service transport options are offered only in conjunction with services provided under this tariff and are not available on a stand-alone basis. Each CSV/CSD transport rate element shall constitute a local exchange access arrangement and is offered with identical local usage options and calling scopes as defined in this tariff, unless otherwise specifically noted herein.

#### CSV/CSD Transport, per B Channel:

|                          | Monthly Recurring |
|--------------------------|-------------------|
| Rate Group D (Principal) | \$51.65           |
| Rate Group B             | \$38.10           |
| Rate Group D (MCA-1)     | \$53.55           |
| Rate Group D (MCA-2)     | \$56.05           |
|                          |                   |

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# 3.42 Network Switched Services, (Cont'd.)

# 3.42.4 Integrated Services

# A. Integrated Access Bundled Package\*

Integrated Access Bundled Package provides a customer channelized high capacity (1.544 Mbps) facility<sup>1</sup> between a customer premises and its serving office for connection to services provided by the Company. Integrated Access Bundled Package allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business service.

The customer selects a package of 12, 16, 20, or 23 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line Charges (EUCL), Touch Tone and Hunting Charges.

Customers must sign a minimum one (1) year term agreement for Integrated Access Bundled Package. Full termination liabilities are assessed for early termination of service.

| Voice Channels           | <b>Monthly Recurring Charges</b> |          |          |          |    |
|--------------------------|----------------------------------|----------|----------|----------|----|
|                          | 12                               | 16       | 20       | 23       |    |
| Rate Group B             | \$410.30                         | \$478.50 | \$555.50 | \$614.90 | (] |
| Rate Group D (Principle) | \$536.80                         | \$625.90 | \$727.10 | \$805.20 |    |
| Rate Group D (MCA-1)     | \$556.60                         | \$649.00 | \$753.50 | \$834.90 |    |
| Rate Group D (MCA-2)     | \$583.00                         | \$679.80 | \$789.80 | \$874.50 | (İ |

1- Integrated Access Bundled Package will be delivered to customers over T-1 or HDSL access. The decision to use HDSL vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL facilities. Customers who fall within reach of a Company HDSL-equipped collocation may have Integrated Access delivered to them via HDSL.

\* As of December 31, 2006, this product will only be available to current customers at their current location.

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.42 Network Switched Services, (Cont'd.)

# 3.42.4 Integrated Services, (cont'd.)

#### A. Integrated Access Bundled Package (Cont'd)

Installation Charge (Applies when ordering new Integrated Access packages. Does not apply when upgrading or downgrading channels already established.) NRC \$899.00

#### B. Total Communications – 4 Base Line Package<sup>1</sup>

Total Communications is designed for customer that need high-speed Internet Access and have 4-20 voice channels. The base package includes 4 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in onechannel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 4 lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for nonregulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges.

Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

1 Product is no longer available to new customers

2- NRC applies only to add additional lines to existing service

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# 3.42 Network Switched Services, (Cont'd.)

# 3.42.4 Integrated Services, (cont'd.)

## **B.** Total Communications – 4 Base Line Package <sup>1</sup>, (continued)

|   | Incremental | Line Charge |     |
|---|-------------|-------------|-----|
| Voice Channels                              | MRC         | NRC         |     |
| Rate Group B Manchester - Base Package      | \$175.50    | \$899.00    | (I) |
| Incremental Lines <sup>1</sup>              | \$43.88     | \$39.19     | (1) |
| Rate Group B St. Charles – Base Package     | \$172.26    | \$899.00    | 1   |
| Incremental Lines                           | \$43.94     | \$39.19     | i i |
| Rate Group B Chesterfield – Base Package    | \$179.71    | \$899.00    | 1   |
| Incremental Lines                           | \$44.93     | \$39.19     | 1   |
| Rate Group D Principal – Base Package       | \$227.34    | \$899.00    | 1   |
| Incremental Lines                           | \$56.84     | \$39.19     | 1   |
| Rate Group D MCA-1 – Base Package           | \$235.55    | \$899.00    | 1   |
| Incremental Lines                           | \$58.89     | \$39.19     | 1   |
| Rate Group D MCA-2 – Base Package           | \$219.35    | \$899.00    | 1   |
| Incremental Lines                           | \$61.59     | \$39.19     | 1   |
| Optional MCA (St. Charles/Manchester) -Base | \$282.64    | \$899.00    | 1   |
| Package                                     |             |             | 1   |
| Incremental Lines                           | \$70.66     | \$39.19     | (I) |

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

1 Product is no longer available to new customers

2- NRC applies only to add additional lines to existing service

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.42 Network Switched Services, (Cont'd.)

#### 3.42.4 Integrated Services, (cont'd.)

#### C. Total Communications – 6 Line Total Communications Package

Total Communications is designed for customer that need high-speed Internet Access and have 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in onechannel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 6 lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for nonregulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges.

New customers as of November 22, 2002 that select Metro service will be billed a Metro Additive Charge for each Metro line in addition to the Base Package and Incremental Line Charges in their applicable rate group. Existing customers who have Metro lines will be billed the Optional MCA package charges until their contract expires.

Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

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### 3.42 Network Switched Services, (Cont'd.)

## 3.42.4 Integrated Services, (cont'd.)

# C. Total Communications – 6 Line Total Communications Package, (continued)

|  | Incremental | Line Charge |     |
|--|-------------|-------------|-----|
| Voice Channels                                     | MRC         | NRC         |     |
| Rate Group B Manchester –Base Package              | \$263.25    | \$899.00    | (I) |
| Incremental Lines <sup>1</sup>                     | \$44.75     | \$39.19     | I.  |
| Rate Group B St. Charles – Base Package            | \$258.39    | \$899.00    | I   |
| Incremental Lines                                  | \$43.94     | \$39.19     | I.  |
| Rate Group B Chesterfield – Base Package           | \$269.57    | \$899.00    | I.  |
| Incremental Lines                                  | \$45.83     | \$39.19     | I.  |
| Rate Group D Principal – Base Package              | \$341.01    | \$899.00    | I.  |
| Incremental Lines                                  | \$56.84     | \$39.19     | I   |
| Rate Group D MCA-1 – Base Package                  | \$353.32    | \$899.00    | I   |
| Incremental Lines                                  | \$58.89     | \$39.19     | I.  |
| Rate Group D MCA-2 – Base Package                  | \$369.52    | \$899.00    | 1   |
| Incremental Lines                                  | \$61.59     | \$39.19     | I   |
| Optional MCA (St. Charles/Manchester) <sup>2</sup> | \$423.95    | \$899.00    | I.  |
| Base Package                                       |             |             | I.  |
| Incremental Lines                                  | \$70.66     | \$39.19     | (I) |
| Metro Additive                                     | \$15.00     | N/C         |     |

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

- 1 Product is no longer available to new customers
- 2- NRC applies only to add additional lines to existing service

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#### LOCAL EXCHANGE SERVICES TARIFF

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

### 3.42 Network Switched Services, (Cont'd.)

#### 3.42.4 Integrated Services, (cont'd.)

### D. Total Communications - With Digital Handoff

Total Communications with Digital Handoff is designed for customers that need high-speed Internet Access and digital signaling on 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. The balance of the capacity is available for additional voice or data applications. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility.

The customer will be responsible for the connection from the Integrated Access Device to their equipment (no connection block will be provided with this service). Customers must digitally accept all of their channels. No more than two trunk groups will be provisioned for any given circuit. No custom calling features are available with this product. The available features are the same as those available with the company's Digital PBX product.

Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, Touch Tone, and LNP charges. DID Pricing is available in Section 3.44 of this tariff. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

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### 3.42 Network Switched Services, (Cont'd.)

# 3.42.4 Integrated Services, (cont'd.)

# D. Total Communications – With Digital Handoff, (continued)

|  | Increment | tal Line Charge |     |
|--|-----------|-----------------|-----|
| Voice Channels                             | MRC       | NRC             |     |
| Rate Group B Manchester –Base Package      | \$162.00  | \$899.00        | (I) |
| Incremental Lines <sup>1</sup>             | \$26.33   | \$39.19         | I   |
| Rate Group B St. Charles – Base Package    | \$162.00  | \$899.00        | I.  |
| Incremental Lines                          | \$26.33   | \$39.19         | I.  |
| Rate Group B Chesterfield – Base Package   | \$162.00  | \$899.00        | I   |
| Incremental Lines                          | \$26.33   | \$39.19         | I.  |
| Rate Group D Principal – Base Package      | \$256.50  | \$899.00        | I.  |
| Incremental Lines                          | \$41.85   | \$39.19         | I.  |
| Rate Group D MCA-1 – Base Package          | \$256.50  | \$899.00        | I   |
| Incremental Lines                          | \$41.85   | \$39.19         | I.  |
| Rate Group D MCA-2 – Base Package          | \$256.50  | \$899.00        | I.  |
| Incremental Lines                          | \$41.85   | \$39.19         | I.  |
| Optional MCA (St. Charles/Manchester)-Base | \$189.68  | \$899.00        | I.  |
| Package                                    |           |                 | I.  |
| Incremental Lines                          | \$54.42   | \$39.19         | (I) |

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

1- NRC applies only to add additional lines to existing service.

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.42 Network Switched Services, (Cont'd.)

#### 3.42.4 Integrated Services, (cont'd.)

### E. Local Loop Expense Recoup

Applies to recoup local loop costs incurred by the Company during extended delays by the customer to install device. Once service is activated, this charge will be replaced by applicable Package Charge associated with customer's Integrated Access or Total Communications Service.

Local Loop Expense Recoup

### Monthly Recurring \$200.00

#### F. Inside Wiring Overage Charge (Special Construction)

Applies to recoup wiring expenses associated with the installation of Integrated Access and Total Communication Services over \$899.00

(Variable charge - per installation - INDIVIDUAL CONTRACT BASIS - ICB).

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.42 Network Switched Services, (Cont'd.)

#### 3.42.5 Business Services Basic Business Line Service/Trunk Service\*

# A. Description

Business Services Basic Business Line/Trunk Service is available to customers who who also subscribe to other non-Basic Business Line Services from the Company. This service provides a Customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Business Services Basic Business Lines/Trunks are provided for connection of Customer-provided single-line terminal equipment or key system terminal equipment.

Each Business Services Basic Business Line/Trunk has the following characteristics:

| Terminal Interface: | 2-wire or 4-wire   |
|---------------------|--|
| Signaling Type:     | Loop start or Ground Start                                   |
| Pulse Types:        | Dual Tone Multifrequency (DTMF)                              |
| Directionality:     | Two-Way, In-Only, or Out-Only, at the option of the Customer |

### B. General

Flat Rate Business Services Basic Business Line/Trunk Service Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service.

\* As of March 16, 2007, Trunk Service will only be available to current customers.

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### 3.42 Network Switched Services, (Cont'd.)

# 3.42.5 Business Services Basic Business Line/Trunk Service (Cont'd.)

# C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

| Individual Line Charge (per line)            | Monthly Recurring |            |
|--|-------------------|------------|
| Rate Group B                                 | \$117.18          | (I)        |
| Rate Group D (Principal)                     | \$121.98          |            |
| Rate Group D (MCA-1)                         | \$126.76          |            |
| Rate Group D (MCA-2)                         | \$141.11          | (İ)        |
| Multiline Key and PBX Trunk (per line/trunk) | Monthly Recurring |            |
| Rate Group B                                 | \$121.98          | <b>(I)</b> |
| Rate Group D (Principal)                     | \$148.28          |            |
| Rate Group D (MCA-1)                         | \$153.06          |            |
| Rate Group D (MCA-2)                         | \$157.86          | (İ)        |
|  | Non-Recurring     |            |

Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)

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\$5.50

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## LOCAL EXCHANGE SERVICES TARIFF

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

### 3.42 Network Switched Services, (Cont'd.)

# 3.42.6 Small Business Basic Business Line/Trunk II Service

### A. Description

Small Business Basic Business Line/Trunk II Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Small Business Basic Business Lines/Trunks II are provided for connection of Customer-provided single-line terminal equipment or key system terminal equipment.

Each Small Business Basic Business Line/Trunk II Service has the following characteristics:

| Terminal Interface: | 2-wire or 4-wire   |
|---------------------|--|
| Signaling Type:     | Loop start or Ground Start                                   |
| Pulse Types:        | Dual Tone Multifrequency (DTMF)                              |
| Directionality:     | Two-Way, In-Only, or Out-Only, at the option of the Customer |

# B. General

Flat Rate Small Business Basic Business Line/Trunk II Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service.

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### 3.42 Network Switched Services, (Cont'd.)

# 3.42.6 Small Business Basic Business Line/Trunk II Service, (cont'd.)

# C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

| Individual Line Charge (per line)                                   | Monthly Recurring            |                      |
|---|------------------------------|----------------------|
| Rate Group B  | \$80.79                      | (I)                  |
| Rate Group D (Principal)  | \$85.03                      |                      |
| Rate Group D (MCA-1)  | \$89.29                      |                      |
| Rate Group D (MCA-2)  | \$99.92                      | <b>(I)</b>           |
|   |                              |                      |
| Multiline Key and PBX Trunk (per line/trunk)                        | Monthly Recurring            |                      |
| <b>Multiline Key and PBX Trunk (per line/trunk)</b><br>Rate Group B | Monthly Recurring<br>\$85.04 | <b>(I</b> )          |
|   | • 8                          | (I)<br>              |
| Rate Group B  | \$85.04                      | (I)<br>              |
| Rate Group B<br>Rate Group D (Principal)                            | \$85.04<br>\$104.17          | (I)<br> <br> <br>(I) |

Non-Recurring \$5.50

Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)

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#### LOCAL EXCHANGE SERVICES TARIFF

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

### 3.43 Extended Area Service

Extended Area Service (EAS) is an arrangement whereby customers in one exchange or zone can call customers in contiguous exchanges. There is an EAS additive that applies, per exchange or zone, in addition to the applicable local exchange rates.

EAS is furnished at the additive rate established in the following exchanges:

| Exchange         | MRC    | Exchange          | MRC    | Exchange            | MRC    |
|------------------|--------|-------------------|--------|---------------------|--------|
| Adrian           | \$1.62 | Caruthersville    | \$3.49 | Ferguson            | N/C    |
| Advance          | \$1.03 | Cedar Hill        | \$2.51 | Festus-Crystal City | \$1.28 |
| Agency           | \$9.00 | Center            | N/C    | Fisk                | \$6.19 |
| Altenburg-Frohna | \$2.75 | Chaffee           | \$3.59 | Flat River          | \$3.59 |
| Antonia          | \$5.46 | Charleston        | \$2.01 | Florissant          | N/C    |
| Archie           | \$3.10 | Chesterfield      | \$2.51 | Frankford           | N/C    |
| Argyle           | N/C    | Chillicothe       | N/C    | Fredericktown       | N/C    |
| Armstrong        | \$9.00 | Clarksville       | \$5.31 | Freeburg            | N/C    |
| Ash Grove        | N/C    | Clever            | \$8.26 | Fulton              | N/C    |
| Beaufort         | N/C    | Climax Springs    | N/C    | Gideon              | \$4.23 |
| Bell City        | \$3.00 | Creve Coeur       | N/C    | Gladstone           | N/C    |
| Belton           | N/C    | Deering           | \$9.00 | Glasgow             | \$1.87 |
| Benton           | \$4.81 | DeKalb            | \$8.41 | Grain Valley        | N/C    |
| Billings         | \$2.51 | Delta             | \$5.46 | Gravois Mills       | \$2.51 |
| Bismarck         | \$1.77 | DeSoto            | \$1.77 | Gray Summit         | \$2.75 |
| Bloomfield       | \$3.83 | Dexter            | \$1.38 | Greenwood           | \$0.30 |
| Bloomsdale       | \$2.26 | Downing           | N/C    | Hannibal            | N/C    |
| Blue Springs     | N/C    | East Independence | N/C    | Harvester           | \$2.11 |
| Bonne Terre      | \$2.01 | East Prairie      | \$1.13 | Hayti               | \$4.81 |
| Boonville        | \$0.40 | Edina             | N/C    | Herculaneum-Pevely  | \$2.11 |
| Bowling Green    | N/C    | Eldon             | \$1.38 | Higbee              | \$6.19 |
| Bridgeton        | N/C    | Elsberry          | \$0.54 | High Ridge          | \$2.51 |
| Brookfield       | N/C    | Essex             | \$5.31 | Hillsboro           | \$3.59 |
| Camdenton        | \$2.61 | Eureka            | \$4.58 | Holcomb             | \$6.69 |

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## LOCAL EXCHANGE SERVICES TARIFF

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.43 Extended Area Service

| Exchange                        | MRC    | Exchange            | MRC    | Exchange                     | MRC    |
|---------------------------------|--------|---------------------|--------|------------------------------|--------|
| Campbell                        | N/C    | Excelsior Springs   | N/C    | Hornersville                 | \$4.23 |
| Cape Girardeau                  | \$1.03 | Fair Grove          | N/C    | Imperial                     | \$3.25 |
| Cardwell                        | \$4.81 | Farley              | N/C    | Independence                 | N/C    |
| Carl Junction                   | \$4.96 | Farmington          | \$0.88 | Jackson                      | \$3.10 |
| Carrollton                      | N/C    | Fayette             | \$1.87 | Jasper                       | N/C    |
| Carthage                        | N/C    | Fenton              | \$1.38 | Joplin                       | \$0.40 |
| Kansas City<br>(Principal Zone) | N/C    | Neosho              | N/C    | Sedalia                      | N/C    |
| Kennett                         | \$1.87 | Nevada              | \$0.64 | Senath                       | \$7.92 |
| Kirksville                      | N/C    | NewFranklin         | \$3.10 | Sikeston                     | \$0.54 |
| Kirkwood                        | N/C    | NewMadrid           | \$2.61 | Slater                       | N/C    |
| KnobNoster                      | N/C    | NixaZone            | \$6.19 | Smithville                   | \$2.01 |
| LaMonte                         | N/C    | OakRidge            | \$9.00 | SouthKansasCity              | N/C    |
| Ladue                           | N/C    | Oakville            | N/C    | SpanishLake                  | N/C    |
| LakeOzark-<br>OsageBeach        | \$4.58 | OldAppleton         | \$8.41 | Springfield (Principal Zone) | N/C    |
| Lamar                           | N/C    | Oran                | \$3.98 | St.Charles(R)                | \$0.78 |
| Lancaster                       | N/C    | Overland            | N/C    | St.Clair                     | N/C    |
| Leadwood                        | \$1.53 | Pacific             | \$4.48 | Ste.Genevieve                | \$1.13 |
| Lee'sSummit                     | N/C    | Parkville           | N/C    | St.Joseph                    | \$0.64 |
| Liberty                         | N/C    | Patton              | N/C    | St.Louis(PrincipalZone)      | N/C    |
| Lilbourne                       | \$4.33 | Paynesville         | \$9.00 | St.Marys                     | \$9.00 |
| Linn                            | N/C    | Perryville          | \$0.64 | Stafford                     | N/C    |
| Lockwood                        | N/C    | PierceCity          | \$3:59 | Stanberry                    | N/C    |
| Louisiana                       | \$0.64 | Pocohontas-NewWells | \$9.00 | TiffanySprings               | N/C    |
| MacksCreek                      | N/C    | Pond                | \$8.26 | Trenton                      | \$1.62 |
| Malden                          | \$1.28 | PoplarBluff         | \$0.78 | Tuscumbia                    | \$5.56 |
| Manchester                      | \$1.53 | PortageDesSioux     | N/C    | Union                        | \$1.03 |

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# LOCAL EXCHANGE SERVICES TARIFF

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.43 Extended Area Service

| Exchange       | MRC    | Exchange     | MRC    | Exchange      | MRC    |  |
|----------------|--------|--------------|--------|---------------|--------|--|
| MarbleHill     | N/C    | Portageville | \$1.53 | ValleyPark    | \$2.51 |  |
| Marceline      | N/C    | Puxico       | N/C    | Versailles    | \$0.78 |  |
| Marionville    | N/C    | Qulin        | \$5.56 | Vienna        | N/C    |  |
| Marshall       | N/C    | Raytown      | N/C    | WalnutGrove   | N/C    |  |
| Marston        | \$9.00 | RepublicZone | \$3.49 | Wardell       | \$4.23 |  |
| Maxville       | \$3.83 | Richmond     | N/C    | Ware          | \$9.00 |  |
| Mehlville      | N/C    | Richwoods    | N/C    | Washington    | N/C    |  |
| Meta           | N/C    | Risco        | \$9.00 | WebbCity      | \$1.77 |  |
| Mexico         | N/C    | Riverview    | N/C    | WebsterGroves | N/C    |  |
| Moberly        | \$0.54 | Rogersville  | N/C    | Wellsville    | N/C    |  |
| Monett         | \$1.03 | Rushville    | \$8.16 | Westphalia    | N/C    |  |
| MontgomeryCity | \$1.13 | SanAntonio   | \$9.00 | Willard       | N/C    |  |
| Morehouse      | \$8.02 | Sappington   | N/C    | Wyatt         | \$5.21 |  |
| Nashua         | N/C    | ScottCity    | \$1.72 |               |        |  |

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## 3.44 DID Services

# A. General

DID Service provides the Customer with Direct Inward Dialing on designated voicegrade communications channels. DID Service is to be used in connection with the Customer's Private Branch Exchange (PBX) system. Dialed digits are transmitted for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Each trunk provisioned for DID Service is automatically configured into a Hunting Arrangement. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan.

# B. Recurring and Nonrecurring Charges

Charges are in addition to Local Trunk services as described within this tariff. Additional nonrecurring charges may apply as described within this tariff.

|                                    | MRC      | NRC      | Service &<br>Equipment<br>Charge |            |
|------------------------------------|----------|----------|----------------------------------|------------|
| DID Trunk Termination <sup>1</sup> | \$ 47.10 | \$138.00 | \$5.50                           |            |
| First 100 DID Numbers              | \$ 41.35 | \$165.00 | \$5.50                           | <b>(I)</b> |
| (or any fraction thereof)          |          |          |                                  |            |
| Additional 100 Numbers             | \$ 41.35 | \$165.00 | \$5.50                           | (I)        |
| (or any fraction thereof)          |          |          |                                  |            |
| First 20 DID Numbers               | \$8.86   | \$165.00 | \$5.50                           | (I)        |
| (or any fraction thereof)          |          |          |                                  |            |
| Additional 20 Numbers              | \$8.86   | \$ 10.00 | \$5.50                           | <b>(I)</b> |
| (or any fraction thereof)          |          |          |                                  |            |
| Removal of DID Number from block   | \$ 10.00 | \$5.50   |                                  |            |
|                                    |          |          |                                  |            |

### 1 DID Trunk Termination only applies to Analog PBX Service

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