



May 17, 2013
Via Web Filing

Mr. Steven Reed, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65102-0360

RE: ACN Communication Services, Inc.
Substitute Local Tariff Pages (P.S.C. MO. Tariff No. 2)
Tracking Number JC-2013-0524

Dear Mr. Reed:

Enclosed for filing please find the original of the above referenced substitute tariff pages submitted on behalf of ACN Communication Services, Inc. The purpose of this filing is to clarify service feature language for ACN Business Advantage Unlimited and Advantage Plus.

The following substitute tariff pages are included with this filing:
Section 5 – Original Page 11 Makes textual clarifications
Section 5 – Original Page 14 Makes textual clarifications

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to stthomas@tminc.com.

Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas
Sharon Thomas
Consultant to ACN Communication Services, Inc.

cc: Legal Department - ACN Comm Serv
cc: Office of Public Counsel
file: ACN Comm Serv - Missouri - Local
tms: MOI1302a

Enclosures
ST/lm



May 15, 2013
Via Web Filing

Mr. Steven Reed, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65102-0360

RE: ACN Communication Services, Inc.
Local Tariff Revision - P.S.C. MO. Tariff No. 2

Dear Mr. Reed:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of ACN Communication Services, Inc. This filing introduces ACN Business Advantage Unlimited and ACN Business Advantage Plus services and makes textual clarifications to the tariff. The Company respectfully requests an effective date for this filing of June 15, 2013.

The following tariff pages are included with this filing:

Section 5 – Original Pages 10-15	Adds ACN Business Advantage Unlimited and Advantage Plus
Section 7 – 2 nd Rev. Page 1	Deletes Business Rate References
Section 7 – 3 rd Rev. Page 2	Deletes Business Rate References
Section 7 – 2 nd Rev. Page 3	Deletes Business Rate References
Section 7 – 4 th Rev. Page 9	Deletes Business Rate References
Section 7 – 2 nd Rev. Page 10	Deletes Business Rate References
Section 7 – 2 nd Rev. Page 13	Deletes Business Rate References

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to stomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas

Consultant to ACN Communication Services, Inc.

cc: Legal Department - ACN Comm Serv
Office of Public Counsel
file: ACN Comm Serv - Missouri - Local
tms: MO11302

Enclosures
ST/lm

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.8 ACN Business Advantage Unlimited****(N)**

ACN Business Advantage Unlimited is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features and unlimited direct dialed domestic/Canada long distance service for a flat monthly rate. The Customer may also purchase data/fax lines for a separate monthly rate and/or Toll Free long distance service.

5.8.1 Terms and Conditions**A. Restrictions and Limitations**

1. ACN Business Advantage Unlimited is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.
2. Unlimited long distance calling included in this plan is strictly for typical commercial voice applications and is subject to the following restrictions: the unlimited plan shall not be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 1,000 minutes within any 30-day period. Usage beyond this threshold is presumed to be inconsistent with typical commercial voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a usage-rated long distance plan

B. Service Term and Termination Liability

1. Service is offered only on a contract basis with a minimum term of three (3) years.
2. An Early Termination Fee (ETF) of \$300, decremented by \$8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

(N)

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Concord, North Carolina 28025

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.8 ACN Business Advantage Unlimited, (Cont'd.)

(N)

5.8.2 Service Features

- A. Local line and unlimited local calling, subject to limitations noted in Section 5.8.1.
- B. Subject to availability, the following calling features are included in the service: Caller ID, Caller ID w/Name & Number, Call Forwarding Variable, 3 Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial *67, Auto Callback *69, and Call Screening.
- C. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with hunting feature), and Call Waiting ID (incompatible with hunting feature).
- D. Unlimited direct dialed domestic long distance calling and calling to Canada, subject to limitations noted in Section 5.8.1.
- E. Data/fax line(s) are available, subject to three lines per account and limitations noted in Section 5.8.1.
- F. Toll Free service is available to customers who subscribe to ACN Business Advantage Unlimited service, subject to limitations.

5.8.3 Rates and Charges

A. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Installation Charge	\$50.00
Additional Line Installation Charge	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

(N)

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)
5.8 ACN Business Advantage Unlimited, (Cont'd.)

(N)

5.8.3 Rates and Charges, (Cont'd.)**B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$45.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07
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Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect	\$5.00

Busy Line Interrupt	\$4.50
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Directory Assistance Local Directory Assistance	\$1.75
National Directory Assistance	\$1.25

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.9 ACN Business Advantage Plus**

(N)

ACN Business Advantage Plus is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features for a flat monthly rate and direct dialed long distance service billed on a usage basis. The Customer may also purchase data/fax lines for as separate monthly rate for a separate monthly rate and/or Toll Free long distance service.

5.9.1 Terms and Conditions**A. Restrictions and Limitations**

ACN Business Advantage Plus is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

B. Service Term and Termination Liability

1. Service is offered only on a contract basis with a minimum term of three (3) years.
2. An Early Termination Fee (ETF) of \$300, decremented by \$8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

5.9.2 Service Features

- A. Local line and unlimited local calling, subject to limitations noted in Section 5.9.1.
- B. Subject to availability, the following calling features are included in the service: Caller ID, Caller ID w/Name & Number, Call Forwarding Variable, 3 Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial *67, Auto Callback *69, and Call Screening.
- C. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with hunting feature), and Call Waiting ID (incompatible with hunting feature).

(N)

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.9 ACN Business Advantage Plus, (Cont'd.)

(N)

5.9.2 Service Features, (Cont'd.)

- D. Direct dialed long distance calling.
- E. Data/fax line(s) are available, subject to three lines per account and limitations noted in Section 5.9.1.
- F. Toll Free service is available to customers who subscribe to ACN Business Advantage Plus service, subject to limitations.

5.9.3 Rates and Charges

A. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Installation Charge	\$50.00
Additional Line Installation Charge	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

(N)

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.9 ACN Business Advantage Plus, (Cont'd.)

(N)

5.9.3 Rates and Charges, (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$31.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Intrastate calling, per minute:	\$0.07
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Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07
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Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect	\$5.00

Busy Line Interrupt	\$4.50
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Directory Assistance Local Directory Assistance	\$1.75
National Directory Assistance	\$1.25

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

(N)

SECTION 7 – RATES, (CONT'D.)

7.1 Service Charges and Surcharges, (Cont'd.)

7.1.2 Temporary Suspension of Service

A. SWBT Service Area

	<u>Residence</u>	(D)
<u>Nonrecurring Charge</u>	\$10.00	
	<u>Monthly Recurring Charge</u>	
Advantage Home	\$20.00	
Advantage Plus	\$20.00	
Advantage Unlimited	\$20.00	
Advantage Home-Standard & Value Options	\$15.00	
Advantage Plus-Standard & Value Options	\$15.00	
Advantage Unlimited II	\$15.00	
Data/Fax Line	\$10.99	
Stand-Alone Local Exchange Service	\$15.00	(D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

SECTION 7 – RATES, (CONT'D.)

7.1 Service Charges and Surcharges, (Cont'd.)

7.1.3 Restoration of Service

A. SWBT Service Area

	<u>Residence</u>	(D)
Restoration after temporary denial, but prior to completion of order to discontinue service	\$10.00	 (D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

SECTION 7 – RATES, (CONT'D.)**7.3 Supplemental Services****7.3.1 Optional Calling Features****A. AT&T Service Area****1. Rates Per Month**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

a. Features ordered prior to November 19, 2009

Optional Calling Feature	Residence
Call Forwarding	\$2.50
Selective Call Forwarding	\$2.00
Call Waiting	\$6.00
Call Waiting ID	\$0.75
Three-Way Calling	\$2.50
Speed Dialing - 8 Codes	\$2.50
Auto Redial	\$2.50
Call Screen	\$2.50
Anonymous Call Rejection	\$1.50
Auto Call Back	\$4.50
Caller ID with Name	\$7.00
Distinctive Ring 1	\$2.00
Distinctive Ring 2	\$2.00
Three-Way Calling	\$2.50

(D)**(D)**

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SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.1 Optional Calling Features, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.2 Rates Per Use

The following features are offered on a per use basis.

Optional Calling Feature	Residence
Three Way Calling	\$0.75
Call Return	\$0.75
Repeat Dialing	\$0.75
Call Trace	\$5.00

(D)
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 |
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 (D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.4 Busy Line Verification and Interrupt

A. SWBT Service Area

	<u>Residence</u>	(D)
Busy Line Verification, per request	\$1.50	
Emergency Interruption	\$1.50	(D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available