

**GENERAL AND LOCAL EXCHANGE TARIFF**DIGITAL DATA AND NETWORK SERVICESSWITCHED DATA SERVICE

## 1. RATES AND CHARGES

The following rates and charges are in addition to other rates and charges stated in this and other company tariffs.

	<u>GSEC</u>	<u>Rate</u>	<u>Monthly Charge(1)</u>	<u>Nonrecurring</u>
1.	Switched Data Access			
a.	Single Line (2)	SWDALN	--	--
b.	Centrex Line (2)	SWDALNCNT	--	--
c.	Low Speed Access, per line (3)	SWDLS-IC	--	
	Single Line Access	SWDLS	\$37.00(2)	--
	Centrex Line			
	2-49 lines	SWDLS1	40.00(2)	--
	50-100 lines	SWDLS2	37.00(2)	--
	101 and above lines	SWDLS3	34.00(2)	--
d.	High Speed Access, per line (3)	SWDHS-IC	--	50.00
	Single Line Access	SWDHS	47.00(2)	--
	Centrex Line			
	2-49 lines	SWDHS1	50.00(2)	--
	50-100 lines	SWDHS2	47.00(2)	--
	101 and above lines	SWDHS3	44.00(2)	--

(1) In addition to applicable Service Charges.

(2) The FCC Subscriber Line Charge applies for each Switched Data Access Line.

(3) Local Loop Charge is included in the Switched Data Access Line Rate.

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

SWITCHED DATA SERVICE

1.	RATES AND CHARGES (Cont'd)	<u>Monthly Rate</u>	<u>NRC(1)</u>	(T)
2.	Switched Data Individual Line Loop Extension			
a.	Switched Data - Individual Line Loop Extension Access			
	1) Single line (2)	--	\$50.00	(T)
		\$50.00	--	
	2) Centrex Line (2)	--	--	
		--	50.00	
		50.00	--	
	3) Interoffice Mileage	(4)	(4)	(T)
b.	Switched Data Individual line Loop Extension Channel, per line			
	1) Single Line	--	50.00	(T)
		12.00	--	
	2) Centrex Line	--	50.00	
		15.00	--	(T)
3.	Switched Data Channel Access			
a.	First system (24 channels- DS1 facility)(2)	--	(3)	(T)
		(3)	--	
b.	Switched Data Channel Access Each additional system (24 channels- DS1 facility)(2)	--	(3)	
		(3)	--	(T)

- (1) In addition to applicable Service Charges.
- (2) Subscriber Line Charges will apply as specified in the Company's Federal tariff. (C)
- (3) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS1 Special Transport Termination charge does not apply. (T)
- (4) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the Digital Data Service Special Transport rate when applicable. (T)

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 by **SPS 57**  
**Public Service Commission**  
**MISSOURI**  
 SWITCHED DATA SERVICE

**GENERAL AND LOCAL EXCHANGE TARIFF**

**REC'D JUL 15 2002**

DIGITAL DATA AND NETWORK SERVICES

**Service Commission**

1. RATES AND CHARGES (Cont'd)	<u>GSEC</u>	<u>Monthly Rate</u>	<u>NRC(1)</u>
2. Switched Data Individual Line Loop Extension			
a. Switched Data - Individual Line Loop Extension Access			
1) Single line (2)	SWDALNLE-IC	--	\$50.00
	SWDALNLE	\$50.00	--
	SWDALNLEFX(3)	--	--
2) Centrex Line (2)	SWDALNCNTLE-IC	--	50.00
	SWDALNCNTLE	50.00	--
	SWDALNCNTLEFX(3)		
3) Interoffice Mileage	SWDLEM(3)	(5)	(5)
b. Switched Data Individual line Loop Extension Channel, per line			
1) Single Line	SWDLE-IC	--	50.00
	SWDLE	12.00	--
2) Centrex Line	SWDCNTLE-IC	--	50.00
	SWDCNTLE	15.00	--
3. Switched Data Channel Access			
a. First system (24 channels-DS1 facility)(2)	SWDCACC-IC	--	(4)
	SWDCACC	(4)	--
b. Switched Data Channel Access Each additional system (24 channels-DS1 facility)(2)	SWDCACCA-IC	--	(4)
	SWDCACCA	(4)	--

- (1) In addition to applicable Service Charges.
- (2) Two FCC Subscriber Line Charges apply for each Switched Data Channel -Access arrangement (each DS1 facility) and Switched Data Individual Line Loop Extension.
- (3) Use these GSECs when interoffice mileage applies.
- (4) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS1 Special Transport Termination charge does not apply.
- (5) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the Digital Data Service Special Transport rate when applicable.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

SWITCHED DATA SERVICE

	<u>Monthly Rate</u>	<u>Nonrecurring Charge(1)</u>	
1. RATES AND CHARGES (Cont'd)			(T)
3. Switched Data Channel Access (Cont'd)			
c. Switched Data Channel Access Mileage, per mile (DS1 interoffice mileage)	(3)	--	(T)
d. Switched Data Central Office Termination, per access arrangement	-- \$150.00	\$125.00 --	(T) (T)
e. Switched Data Central Office Channelization Single Line, per channel activated(2)	7.00	--	(T)
f. Switched Data Central Office Channelization Multiline with DID/DOD, per channel activated(2)	7.00	--	(T)
g. Switched Data Central Office Channelization - Centrex Line, per channel activated(2)	7.00	--	(T)
h. Switched Data Customer Premises Termination, (optional) per access arrangement	-- 100.00	75.00 --	(T) (T)
i. Switched Data Customer Premises Channelization, (optional) per channel activated	-- 25.00	20.00 --	(T) (T)

(1) In addition to applicable Service Charges.

(2) Subscriber Line Charges will apply as specified in the Company's Federal tariff.

(3) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS1 Special Transport Termination charge does not apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

SWITCHED DATA SERVICE

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1. RATES AND CHARGES (Cont'd)	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge(1)</u>
3. Switched Data Channel Access (Cont'd)			
c. Switched Data Channel Access Mileage, per mile (DS1 interoffice mileage)	SWDCMI	(3)	-
d. Switched Data Central Office Termination, per access arrangement	SWDCOT-IC SWDCOT	-- \$150.00	\$125.00 --
e. Switched Data Central Office Channelization Single Line, per channel activated(2)	SWDCOC	7.00	--
f. Switched Data Central Office Channelization Multiine with DID/DOD, per channel activated(2)	SWDCOCDID	7.00	--
g. Switched Data Central Office Channelization - Centrex Line, per channel activated(2)	SWDCOCCNT	7.00	--
h. Switched Data Customer Premises Termination, (optional) per access arrangement	SWDCPT-IC SWDCPT	-- 100.00	75.00 --
i. Switched Data Customer Premises Channelization, (optional) per channel activated	SWDCPC-IC SWDCPC	-- 25.00	20.00 --

(1) In addition to applicable Service Charges.  
 (2) Two FCC Subscriber Line Charges apply for each Switched Data Channel Access arrangement (each DS1 facility).  
 (3) Refer to Facilities for Intrastate Access, PSC MO. NO. 2, for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS1 Special Transport Termination charge does not apply.

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## GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICESSWITCHED DATA SERVICE

1.	RATES AND CHARGES (Cont'd)	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge(1)</u>
4.	Optional Features			
a.	Data Direct Connect, per line	SWDDDC	\$ 1.00	(2)
b.	Data Closed User Group, per line	SWDDCUG	1.00	(2)
c.	Voice Option, per line			
1)	Single Line	SWDVOFL	8.00	(2)
2)	Centrex	SWDVOCNT	5.00	(2)
5.	Optional Feature Packages			
a.	Data 1000, per line	SWDIOOO	3.00	(2)
b.	Data 1000, per line with toll restriction	SWD1OOOTR	3.00	(2)
c.	Data 2000, per line	SWD2OOO	5.00	(2)
d.	Data 2000, per line with toll restriction	SWD2OOOTR	5.00	(2)
6.	Software Reconfiguration Charge			
	This charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connect destination, etc.) and Optional Feature Packages.			
	Rate per occurrence	SWDRC	--	\$ 12.75

(1) In addition to applicable Service Charges.

(2) If ordered on subsequent activity, the appropriate Service Order Charge will apply.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

SWITCHED DATA SERVICE

1. RATES AND CHARGES (Cont'd)

7. Network Usage

- a. Switched Data Network Usage will be billed to the originating end of the Switched Data call which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area the applicable toll charges will apply. Switched Data Network Usage Detail will be provided at the rate as set forth in this Tariff.

	<u>Usage Rate</u>
1) Switched Data Network Usage	
Local Call Setup, per call	\$ .03
Usage, per minute of use (all days, all hours)	.02

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GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

RESERVED FOR FUTURE USE

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

CENTURYTEL LAN SERVICE

Refer to CenturyTel of Missouri, LLC PSC MO. NO. 6 - DIGITAL DATA TRANSMISSION SERVICE for service descriptions, rates and charges regarding CenturyTel Lan Service.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## A. General

Digital (ISDN) Single Line Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. Digital (ISDN) Single Line Service is provided via Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, and features.

## B. Conditions

1. Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) Single Line services will be provided where central office capabilities and conditions permit.
2. Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.
3. The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.
4. Customer requested temporary disconnections of Digital (ISDN) Single Line services are not permitted.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## B. Conditions (Cont'd)

5. Digital (ISDN) Single Line Service is composed of the following elements:
  - Single Line Access
  - Line/Channel Configuration - choose one or a combination of:
    - B-Voice/CSD, per line
    - D-Packet, per channel
  - Usage Options - must choose one:
    - 25 hours block of time (Residence Only)
    - 50 hours block of time (Residence or Business)
    - 100 hours block of time (Business Only)
    - Flat rate (Residence Only)
    - Measured Service (Business Only)
6. Digital (ISDN) Single Line Service is digital exchange service.
7. Each Packaged Service is associated with a digital local loop, not with a channel.
8. Each digital local loop is arranged with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.
9. Digital (ISDN) Single Line Access is a service which terminates a digital local loop at the central office and permits access to the exchange network. Only one Digital (ISDN) Single Line access element is required for each digital local loop.
10. A customer may order multiple Single Lines.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## B. Conditions (Cont'd)

11. A Digital (ISDN) Single Line Access arranges a digital local loop for an individual user.
12. The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 kbps (Switched 64 kbps) but may be used at a speed of 56 kbps (Switched 56 kbps).
13. Data sent to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps).
14. The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.
15. Additional Telephone Numbers

Up to two primary telephone numbers are provided with each activated Digital (ISDN) Single Line one for each of two channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found in Section 9.

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

B. Conditions (Cont'd)

- 16. Digital (ISDN) Single Line Access
  - a. Digital (ISDN) Single Line Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.
  - b. Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-channel only.
  - c. Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.
  - d. A maximum of eight terminals belonging to the same customer are permitted per Digital Single line.
- 17. A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service and will cause a temporary interruption of service. All applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line Services apply.
- 18. If a customer chooses blocks of time (usage option), all local, originating voice and circuit switched data calls will be charged toward blocks of time.
- 19. The Telephone company makes no guarantee and assumes no liability for resale or sharing by the customer of the Digital (ISDN) Single Line Service and its associated facilities, including (without limitation) the failure of any person to pay the customer's or reseller's billing for any reason whatsoever, including (without limitation) denied toll calls and toll fraud.

(N)

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by [Signature] 2566  
Public Service Commission  
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SPECIALIZED SERVICES

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REC'D JUL 15 2002

Digital Channel Service

Service Commission

F. RATES AND CHARGES (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring GSEC</u>	<u>Charge</u>
3. Digital Channel Activation, per channel (DSO) activated. (Does not apply to DS1 Service)	DCACT	\$ 1.00	DCACT-IC	\$ 6.00
4. Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA TRK	16.00	SA TRK-IC	40.00
b. Centrex Line	SA CN	20.00	SA CN-IC	40.00
c. FX, OPX, Tie Line or Private Line	SA FX	25.00	SA FX-IC	40.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA 24KL	60.00	SA 24KL-IC	40.00
e. Digital Data Service 56 Kbps	SA 56KL	65.00	SA 56KL-IC	40.00
f. DS1 Service	SA DS1L	75.00	SA DS1L-IC	500.00
g. Switched Data Service (1)				
1) Single Line	SWDSA	10.00	SWDSA-IC	40.00
2) Centranet <sup>®</sup>	SWDSACNT	10.00	SWDSACNT-IC	40.00
3) Centranet <sup>®</sup> with DID/DOD	SWDSADID	10.00	SWDSADID-IC	40.00

(1) Refer to Switched Data Service, this Section, for applicable usage rates.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

20. Private Line arrangements or Special Access Services connected with Digital Single Line Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.
21. If ISDN is not available from a customer's normal serving central office, CenturyTel may choose, at the company's discretion, to provide service from the nearest ISDN-capable office. If ISDN is available from a customer's normal serving central office, the customer must accept service from that office and ISDN Foreign Central Office/Foreign Exchange is not available to the customer.
22. At the Company's discretion, Digital (ISDN) Single Line Service may be provided to a non-capable central office. In this instance, if the customer is served from a central office/exchange which has the same local calling scope as his normal serving central office/exchange, NO Foreign Central Office/Foreign Exchange charges as specified in this tariff shall apply.

Should the customer be served from a different local calling scope from the customer's normal serving central office/exchange, the applicable Foreign Central Office/Foreign Exchange charges as specified in this Tariff shall apply.

23. When ISDN service becomes available from the customer's normal serving central office, the customer will accept a number change to a number associated with the ISDN serving central office. The customer will be subject to calling areas associated with the normal serving central office, as specified in Company's tariffs. If the customer does not wish take ISDN service from the normal serving central office after the service is available from their office, but continues to utilize service from an alternate serving central office, then charges as outlined above will continue to apply.

No charge will apply to transfer the customer back to their normal serving central office as set forth above. Provisioning of ISDN from noncapable ISDN offices is solely at the discretion of the Company.

Jeffrey Glover  
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Monroe, Louisiana



**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

B. Conditions (Cont'd)

24. One bill will be rendered for each Digital (ISDN) Single Line Service.
25. Digital (ISDN) Single Line Service is offered on a term commitment basis commencing on the date the service is established.
26. Digital (ISDN) Single Line Service Line and Feature Packages rates apply each month from the time the system is placed in service until the Digital Single Line Service is discontinued.
27. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Digital Single Line Service are provided by and remain the property of the Company.
28. Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.
29. A minimum service period of three months is required for each ISDN Single Line service.
30. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

B. Conditions (Cont'd)

31. Space Requirements

- a. Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.
- b. Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:
  - Dust free
  - Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
  - Relative humidity of 20% minimum and 55% maximum
- c. Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

32. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## B. Conditions (Cont'd)

## 33. Individual Line Loop Extension

- a. Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (dB) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.
- b. The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34 dB loss at 40 kHz in either direction of the field repeater is acceptable. With the GTE engineering practice of maximum loss for the Digital Centrex (ISDN) loop to be 38 dB at 40 kHz, it is assumed, if the customer's distance would exceed the 38 dB for standard installation, the U-Repeater would be mounted within the stated range of 34 dB and the customer's length would be extended another 34 dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Single Line.
- c. The customer's network access line is preengineered to determine when the U-Repeater/power module are required. The customer will not be charged the Digital (ISDN) Single Line Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) Single Line Service.
- d. One interexchange carrier must be selected for all voice and circuit switched data telephone numbers associated with the same digital local loop, however 10XXX or 101XXX access to other Carriers is provided. A separate interexchange carrier may be chosen for packet service.

SPECIALIZED SERVICESDigital Channel Service

## F. RATES AND CHARGES (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring GSEC</u>	<u>Charge</u>
6. Customer Premises Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA CC ALTC	\$ 5.00	SA CC ALTC-IC	\$ 20.00
b. Centrex Line	SA CC CN-IC	5.00	SA CC CN-IC	20.00
c. FX, OPX, Tie Line or Private Line	SA CC FOPTI	6.00	SA CC FOPTI-IC	20.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA CC DDS	15.00	SA CC DDS-IC	20.00
e. Digital Data Service 56 Kbps	SA CC DDS56	20.00	SA CC DDS56-IC	20.00
f. Switched Data Service	SWDCPC	25.00	SWDCPC-IC	20.00

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

C. Features Offered (Cont'd)

2. Feature Matrices (Cont'd)

a. Voice Package Features	MBKS <u>BASIC</u>
<u>Feature Name</u>	
Analog Shared Directory Number	X
Call Alternation	X
Call Forwarding	X
Conference Calling	X
Drop X	
Feature Function Buttons	X
Hold X	
Key System Coverage for Analog Lines	X
Multiple Directory Number Buttons	X
Shared Call Appearances of Directory Numbers	X
Speed Calling	X

**GENERAL AND LOCAL EXCHANGE TARIFF**DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## C. Features Offered (Cont'd)

## 2. Feature Matrices (Cont'd)

## b. Data Packages and Features

CSD1000

CSD2000

X.25 BASIC

X.25 DELUXE

## Feature Name

Data Speed Call - Short List	XX
Data Call Forward	XX
Data Toll Restriction	XX
Data Multi-Line Hunt Group	XX
Data Circular Hunt	X
Data Speed Call - Long List	X
X.25 Flow control Parameters	
Negotiation	XX
X.25 Incoming Calls Barred	XX
X.25 Outgoing Calls Barred	XX
X.25 Reverse Charge	XX
X.25 Reverse Charge Acceptance	XX
X.25 Throughput Class Negotiation	XX
X.25 Transmit Delay Selection/ Indication	XX
X.25 Closed User Groups	X
X.25 Fast Select	X
X.25 Fast Select Acceptance	X
X.25 Hunt Groups	X
X.25 One-Way Outgoing Logical Channel	X
X.25 Permanent Virtual Circuit	X

Issued: July 18, 2002

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
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GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

C. Features Offered (Cont'd)

3. General Definitions

B-Channel (Bearer Channel) - A channel used to carry digitized voice and data information at a speed of 64 kbps.

Basic Rate Interface (BRI) - BRI supports two 64 kilobits per second (kbps) B-Channels and one 16 kbps D-Channel (2B+D).

Clear Channel Capability - The capability to transport 64 kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel - The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel) - A communications path that operates at 16 kbps in support of network control signals and 9.6 kbps X.25 packet data.

D-Packet - A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 kbps on BRI ISDN D-Channel and allows for more than one data device.

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

C. Features Offered (Cont'd)

3. General Definitions (Cont'd)

Digital (ISDN) Single Line - Single Line Service provided by ISDN-BRI. One line includes 2 B-Channels and 1 D-Channel.

Digital (ISDN) Single Line Access - The central office termination of a BRI Line arranged for access to the public switched network.

Integrated Services Digital Network (ISDN) - A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

Kbps - Kilobits Per Second.

Mbps - Megabits Per Second.

User - A member of a business system.

MBKS - Multibutton Key Set.



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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## C. Features Offered (Cont'd)

## 4. Feature Package Elements and Definitions

## a. Basic Operating Features

Automatic Identification of Outward Dial - Identifies all calls leaving the customer group by the station number from which calls are placed.

Calling Number Identification Delivery (CNID) - is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone number of a call placed to the customer.

At the time the incoming call is placed, the calling telephone number is forwarded from the terminating central office to compatible customer display equipment associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. If the calling identification information is not available for forwarding to the called party, the customer's display device will give an anonymous indication. Calling identification information is unavailable from calls made through some large PBX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling identification information made available when incoming calls have been handled by an operator or charged to credit cards.

Customers subscribing to CNID will be responsible for the provision of compatible display equipment. The Company assumes no liability for any incompatibility of the customer provided display equipment.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

C. Features Offered (Cont'd)

4. Feature Package Elements and Definitions

a. Basic Operating Features (Cont'd)

Calling Number Identification Delivery (CNID) (Cont'd) - CNID information may not be sold or given to another without the caller's consent. CNID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer for the number delivery services subscriber. This applies if the number services subscriber has an existing relationship with the customer. CNID customers failing to comply with any of these conditions will have their service terminated.

Cancel Calling Number Delivery (Per Call or Per Line) is also available to subscribers as described in Section 6 of this Tariff.

Direct Inward Dialing - Allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing - Allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing - Permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Touch Call - Equips all station lines for touch call dialing.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## C. Features Offered (Cont'd)

## 4. Feature Package Elements and Definitions

## b. MBKS Basic Service

Analog Shared Directory Number - Allows several MBKS station sets to share one or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one station sharing the DN can have a call active on that shared DN.

Call Alternation - This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer conditions (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Conference Calling - allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six parties can be connected.

Drop - Allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

Hold - Allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Key System Coverage for Analog Lines - Allows an analog station set to share calls with the ISDN station set.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## C. Features Offered (Cont'd)

## 4. Feature Package Elements and Definitions (Cont'd)

## b. MBKS Basic Service (Cont'd)

Multiple Directory Number Buttons - Provide access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)

Shared Call Appearances of Directory Numbers - Allows several MBKS station sets to share one or more Directory Numbers. Originating and terminating events on one station set affect all stations showing that Directory Number. The shared Directory Numbers can have multiple call appearances, multiple calls can exist on one Directory Number, and more than one station showing the Directory Number can have a call active on that shared Directory Number.

Speed Calling - (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Calling Feature is available to individual lines, two-party lines, and members (some of all) of a multiline hunt group. Speed Calling lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

C. Features Offered (Cont'd)

4. Feature Package Elements and Definitions (Cont'd)

c. Circuit Switched Data 1000 Package

Data Call Forward - allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group - provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Call-Short List - allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight numbers.

Data Toll Restriction - denies toll calls attempted from Circuit Switched Data Channels.

d. Circuit Switched Data 2000 Package - includes CSD 1000 Package plus

Data Circular Hunting - searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Speed Call-Long List - allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty numbers.

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

C. Features Offered (Cont'd)

4. Feature Package Elements and Definitions (Cont'd)

e. X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## C. Features Offered (Cont'd)

## 4. Feature Package Elements and Definitions (Cont'd)

## f. X.25 Deluxe Package - Includes X.25 Basic Package plus the following:

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member can not communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

C. Features Offered (Cont'd)

5. Individual Services

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

6. Usage Options

Block of Time is a fixed monthly recurring charge for a predefined number of hours (25, 50 or 100). May be chosen by the customer as an alternative to flat rate or measured service.



**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges

1. Home Digital (ISDN) Single Line Service

	<b>Schedules "A" and "C"<sup>(1)</sup> Rate</b>	<b>Schedule "B"<sup>(1)</sup> Rate</b>	<b>Nonrecurring Charge</b>
Digital (ISDN) Signal Line Access			
<b>a. Month-to-Month</b>	\$32.55	\$34.17	\$50.00
<b>b. 12 Months</b>	27.30	28.66	
<b>c. 36 Months</b>	24.15	25.35	
Channel Capability B-Voice/CSD, Per line			
<b>a. Month-to-Month</b>	\$2.10	\$2.20	-
<b>b. 12 Months</b>	2.10	2.20	
<b>c. 36 Months</b>	2.10	2.20	
D Packet, Per channel			
<b>a. Month-to-Month</b>	\$5.25	\$5.51	-
<b>b. 12 Months</b>	5.25	5.51	
<b>c. 36 Months</b>	5.25	5.51	

(T)

(T)

<sup>(1)</sup> Exchanges applicable to each category are listed in **Section 4.A.2.**

(T)

ISSUED:  
March 9, 2012

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
April 8, 2012

CANCELLED  
October 1, 2014  
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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges

1. Home Digital (ISDN) Single Line Service

<u>C O M P E T I T I V E " A "#</u>					(C)
	<u>Month to Month Rate</u>	<u>12 Month Rate</u>	<u>36 Month Rate</u>	<u>Nonrecurring Charges</u>	
Digital (ISDN) Signal Line Access	\$32.55 ISDNACCIR	\$27.30 ISDNACCIR1	\$24.15 ISDNACCIR3	\$50.00 ISDNACCIC	
Channel Capability B-Voice/CSD, Per line	\$2.10 ISDNBVCDLR	\$2.10 ISDNBVCDLR	\$2.10 ISDNBVCDLR	--	
D Packet Per channel	\$5.25 ISDNPKT	\$5.25 ISDNPKT	\$5.25 ISDNPKT	--	
<u>C O M P E T I T I V E " B "#</u>					(C)
	<u>Month to Month Rate</u>	<u>12 Month Rate</u>	<u>36 Month Rate</u>	<u>Nonrecurring Charges</u>	
Digital (ISDN) Signal Line Access	\$34.17 ISDNACCIR	\$28.66 ISDNACCIR1	\$25.35 ISDNACCIR3	\$50.00 ISDNACCIC	
Channel Capability B-Voice/CSD, Per line	\$2.20 ISDNBVCDLR	\$2.20 ISDNBVCDLR	\$2.20 ISDNBVCDLR	--	
D Packet Per channel	\$5.51 ISDNPKT	\$5.51 ISDNPKT	\$5.51 ISDNPKT	--	

# Exchanges applicable to each category are listed in Section 4, Sheet 1. (C)

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Chantel Mosby  
 Director, Tariffs  
 Monroe, Louisiana

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2010-0090

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges

1. Home Digital (ISDN) Single Line Service

		<u>C O M P E T I T I V E (#)</u>					
		Month to Month <u>Rate</u>	12 Month <u>Rate</u>	36 Month <u>Rate</u>			Nonrecurring <u>Charges</u>
Digital (ISDN) Signal Line Access	\$32.55 (I) ISDNACCIR	\$27.30 (I) ISDNACCIR1	\$24.15 (I) ISDNACCIR3			\$50.00 ISDNACCIC	
Channel Capability B-Voice/CSD, Per line	\$2.10 (I) ISDNBVCDLR	\$2.10 (I) ISDNBVCDLR	\$2.10 (I) ISDNBVCDLR			--	
D Packet Per channel	\$5.25 (I) ISDNPKT	\$5.25 (I) ISDNPKT	\$5.25 (I) ISDNPKT			--	
		<u>N O N C O M P E T I T I V E</u>					
		Month to Month <u>Rate</u>	12 Month <u>Rate</u>	36 Month <u>Rate</u>			Nonrecurring <u>Charges</u>
Digital (ISDN) Signal Line Access	\$34.17 (I) ISDNACCIR	\$28.66 (I) ISDNACCIR1	\$25.35 (I) ISDNACCIR3			\$50.00 ISDNACCIC	
Channel Capability B-Voice/CSD, Per line	\$2.20 (I) ISDNBVCDLR	\$2.20 (I) ISDNBVCDLR	\$2.20 (I) ISDNBVCDLR			--	
D Packet Per channel	\$5.51 (I) ISDNPKT	\$5.51 (I) ISDNPKT	\$5.51 (I) ISDNPKT			--	

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

(D)

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges

1. Home Digital (ISDN) Single Line Service

	C O M P E T I T I V E (#)				(C)
	Month to Month Rate	12 Month Rate	36 Month Rate	Nonrecurring Charges	
Digital (ISDN) Signal Line Access	\$31.00 ISDNACCIR	\$26.00 ISDNACCIR1	\$23.00 ISDNACCIR3	\$50.00 ISDNACCIC	
Channel Capability B-Voice/CSD, Per line	\$2.00 ISDNBVCDLR	\$2.00 ISDNBVCDLR	\$2.00 ISDNBVCDLR	--	
D Packet Per channel	\$5.00 ISDNPKT	\$5.00 ISDNPKT	\$5.00 ISDNPKT	--	
	N O N C O M P E T I T I V E				(C)
	Month to Month Rate	12 Month Rate	36 Month Rate	Nonrecurring Charges	
Digital (ISDN) Signal Line Access	\$32.55(l) ISDNACCIR	\$27.30(l) ISDNACCIR1	\$24.15(l) ISDNACCIR3	\$50.00 ISDNACCIC	
Channel Capability B-Voice/CSD, Per line	\$2.10(l) ISDNBVCDLR	\$2.10(l) ISDNBVCDLR	\$2.10(l) ISDNBVCDLR	--	
D Packet Per channel	\$5.25(l) ISDNPKT	\$5.25(l) ISDNPKT	\$5.25(l) ISDNPKT	--	(C)

(1) Apply appropriate Service Charges as shown in Section 5 of this tariff. The nonrecurring charge of \$50.00 applies to month-to-month rate only.

(#) Competitive Exchanges are listed in Section 4, Sheet 1. (N)

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges

1. Home Digital (ISDN) Single Line Service

	Month to Month <u>Rate</u>	12 Month <u>Rate</u>	36 Month <u>Rate</u>	Nonrecurring <u>Charges</u>
Digital (ISDN) Signal Line Access	\$31.00 ISDNACCIR	\$26.00 ISDNACCIR1	\$23.00 ISDNACCIR3	\$50.00 ISDNACCIC
Channel Capability				
B-Voice/CSD, Per line	\$2.00 ISDNBVCDLR	\$2.00 ISDNBVCDLR	\$2.00 ISDNBVCDLR	--
D Packet Per channel	\$5.00 ISDNPKT	\$5.00 ISDNPKT	\$5.00 ISDNPKT	--

(1) Apply appropriate Service Charges as shown in Section 5 of this tariff. The nonrecurring charge of \$50.00 applies to month-to-month rate only.

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

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Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

2. Business Digital (ISDN) Single Line Service

	<b>Schedules "A" and "C" <sup>(1)</sup> Rate</b>	<b>Schedule "B" <sup>(1)</sup> Rate</b>	<b>Nonrecurring Charge</b>
Digital (ISDN) Signal Line Access			
<b>a. Month-to-Month</b>	\$40.95	\$42.99	\$50.00 <sup>(2)</sup>
<b>b. 12 Months</b>	35.70	37.48	
<b>c. 36 Months</b>	32.55	34.17	
Channel Capability B-Voice/CSD, Per line			
<b>a. Month-to-Month</b>	5.25	5.51	-
<b>b. 12 Months</b>	5.25	5.51	
<b>c. 36 Months</b>	5.25	5.51	
D Packet, Per channel			
<b>a. Month-to-Month</b>	5.25	5.51	-
<b>b. 12 Months</b>	5.25	5.51	
<b>c. 36 Months</b>	5.25	5.51	

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<sup>(1)</sup> Exchanges applicable to each category are listed in **Section 4.A.2.**

<sup>(2)</sup> Apply appropriate Service Charges as shown in Section 5 of this tariff. The nonrecurring charge of \$50.00 applies to month-to-month rate only.

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ISSUED:  
March 9, 2012

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5454 West 110th Street  
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EFFECTIVE:  
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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

2. Business Digital (ISDN) Single Line Service

	<u>C O M P E T I T I V E " A " #</u>				(C)
	Month to Month <u>Rate</u>	12 Month <u>Rate</u>	36 Month <u>Rate</u>	Nonrecurring <u>Charges</u>	
Digital (ISDN) Single Line Access	\$ 40.95 ISDNACC1B	\$ 35.70 ISDNACC1B1	\$ 32.55 ISDNACC1B3	\$50.00 ISDNACCIC	(1)
Channel Capability B-Voice/CSD, per line	\$ 5.25 ISDNBVCSDLB	\$ 5.25 ISDNBVCSDLB	\$ 5.25 ISDNBVCSDLB	--	
D-Packet, per channel	\$ 5.25 ISDNDPKT	\$ 5.25 ISDNDPKT	\$ 5.25 ISDNDPKT	--	
	<u>C O M P E T I T I V E " B " #</u>				(C)
	Month to Month <u>Rate</u>	12 Month <u>Rate</u>	36 Month <u>Rate</u>	Nonrecurring <u>Charges</u>	
Digital (ISDN) Single Line Access	\$ 42.99 ISDNACC1B	\$ 37.48 ISDNACC1B1	\$ 34.17 ISDNACC1B3	\$ 50.00 ISDNACCIC	(1)
Channel Capability B-Voice/CSD, per line	\$ 5.51 ISDNBVCSDLB	\$ 5.51 ISDNBVCSDLB	\$ 5.51 ISDNBVCSDLB	--	
D-Packet, per channel	\$ 5.51 ISDNDPKT	\$ 5.51 ISDNDPKT	\$ 5.51 ISDNDPKT	--	

(1) Apply appropriate Service Charges as shown in Section 5 of this tariff. The nonrecurring charge of \$50.00 applies to month-to-month rate only.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

2. Business Digital (ISDN) Single Line Service

	C O M P E T I T I V E (#)			
	Month to Month Rate	12 Month Rate	36 Month Rate	Nonrecurring Charges
Digital (ISDN) Single Line Access	\$ 40.95 (I) ISDNACC1B	\$ 35.70 (I) ISDNACC1B1	\$ 32.55 (I) ISDNACC1B3	\$50.00 ISDNACCIC (1)
Channel Capability B-Voice/CSD, per line	\$ 5.25 (I) ISDNBVCSDLB	\$ 5.25 (I) ISDNBVCSDLB	\$ 5.25 (I) ISDNBVCSDLB	--
D-Packet, per channel	\$ 5.25 (I) ISDNDPKT	\$ 5.25 (I) ISDNDPKT	\$ 5.25 (I) ISDNDPKT	--
	N O N C O M P E T I T I V E			
	Month to Month Rate	12 Month Rate	36 Month Rate	Nonrecurring Charges
Digital (ISDN) Single Line Access	\$ 42.99(I) ISDNACC1B	\$ 37.48(I) ISDNACC1B1	\$ 34.17(I) ISDNACC1B3	\$ 50.00 ISDNACCIC (1)
Channel Capability B-Voice/CSD, per line	\$ 5.51(I) ISDNBVCSDLB	\$ 5.51(I) ISDNBVCSDLB	\$ 5.51(I) ISDNBVCSDLB	--
D-Packet, per channel	\$ 5.51(I) ISDNDPKT	\$ 5.51(I) ISDNDPKT	\$ 5.51(I) ISDNDPKT	--

(1) Apply appropriate Service Charges as shown in Section 5 of this tariff. The nonrecurring charge of \$50.00 applies to month-to-month rate only.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.



**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

2. Business Digital (ISDN) Single Line Service

	<u>C O M P E T I T I V E (#)</u>				(C)
	<u>Month to Month Rate</u>	<u>12 Month Rate</u>	<u>36 Month Rate</u>	<u>Nonrecurring Charges</u>	
Digital (ISDN) Single Line Access	\$ 39.00 ISDNACC1B	\$ 34.00 ISDNACC1B1	\$ 31.00 ISDNACC1B3	\$50.00 ISDNACCIC	(1)
Channel Capability B-Voice/CSD, per line	\$ 5.00 ISDNBVCSDLB	\$ 5.00 ISDNBVCSDLB	\$ 5.00 ISDNBVCSDLB	--	
D-Packet, per channel	\$ 5.00 ISDNDPKT	\$ 5.00 ISDNDPKT	\$ 5.00 ISDNDPKT	--	
	<u>N O N C O M P E T I T I V E</u>				(C)
	<u>Month to Month Rate</u>	<u>12 Month Rate</u>	<u>36 Month Rate</u>	<u>Nonrecurring Charges</u>	
Digital (ISDN) Single Line Access	\$ 40.95(I) ISDNACC1B	\$ 35.70(I) ISDNACC1B1	\$ 32.55(I) ISDNACC1B3	\$ 50.00 ISDNACCIC	(1)
Channel Capability B-Voice/CSD, per line	\$ 5.25(I) ISDNBVCSDLB	\$ 5.25(I) ISDNBVCSDLB	\$ 5.25(I) ISDNBVCSDLB	--	
D-Packet, per channel	\$ 5.25(I) ISDNDPKT	\$ 5.25(I) ISDNDPKT	\$ 5.25(I) ISDNDPKT	--	(C)

(1) Apply appropriate Service Charges as shown in Section 5 of this tariff. The nonrecurring charge of \$50.00 applies to month-to-month rate only.

(#) Competitive Exchanges are listed in Section 4, Sheet 1. (N)

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

2. Business Digital (ISDN) Single Line Service

	<u>Month to Month Rate</u>	<u>12 Month Rate</u>	<u>36 Month Rate</u>	<u>Nonrecurring Charges</u>	
Digital (ISDN) Single Line Access	\$ 39.00 ISDNACC1B	\$ 34.00 ISDNACC1B1	\$ 31.00 ISDNACC1B3	\$ 50.00 ISDNACCIC	(1)
Channel Capability					
B-Voice/CSD, per line	\$ 5.00 ISDNBVCSDLB	\$ 5.00 ISDNBVCSDLB	\$ 5.00 ISDNBVCSDLB	--	
D-Packet, per channel	\$ 5.00 ISDNDPKT	\$ 5.00 ISDNDPKT	\$ 5.00 ISDNDPKT	--	

(1) Apply appropriate Service Charges as shown in Section 5 of this tariff. The nonrecurring charge of \$50.00 applies to month-to-month rate only.

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

	<b>Schedules "A" and "C" <sup>(1)</sup></b>	<b>Schedule "B" <sup>(1)</sup></b>	<b>Nonrecurring Charge</b>	
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
3. Usage Options <sup>(2)</sup>				
a. Home Digital (ISDN), per line				
1) 25 hour block of time <sup>(3)</sup>	\$26.25	\$27.56	-	(D)
2) 50 hour block of time <sup>(3)</sup>	45.15	47.40	-	(D)
3) Flat Rate	52.50	55.12	-	(D)
b. Business Digital (ISDN), per line				
1) 50 hour block of time <sup>(3)</sup>	\$45.15	\$47.40	-	(D)
2) 100 hour block of time <sup>(3)</sup>	84.00	88.20	-	(D)
3) Measured	<sup>(4)</sup>	<sup>(4)</sup>	-	(D)

- <sup>(1)</sup> Exchanges applicable to each category are listed in **Section 4.A.2.** (T)
- <sup>(2)</sup> When customers subscribe to a block of time, all local voice and circuit switched data calls apply toward the block of time. Blocks of time pertain to B channel use only and blocks of time do not include packet switched data. Applicable toll charges are in addition, as required. (T)
- <sup>(3)</sup> Overtime for all local voice and circuit switched data calls occurring beyond the subscribed block of time will be billed at a rate of \$.05 (five cents) per minute. (T)
- <sup>(4)</sup> The appropriate usage rates as specified in this Section under Switched Data Service, Network Usage, I.7 apply for all local, originating circuit switched data calls. (T)

ISSUED:  
March 9, 2012

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
April 8, 2012

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

3. Usage Options(1)

			Competitive "A" #	Competitive "B" #	(C)
		<u>GSEC</u>	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a.	Home Digital (ISDN), per line				
1)	25 hour block of time(2)	ISDNB25	\$26.25	\$27.56	--
2)	50 hour block of time(2)	ISDNB50	45.15	47.40	--
3)	Flat rate	ISDNFLAT	52.50	55.12	--
b.	Business Digital (ISDN), per line				
1)	50 hour block of time(2)	ISDNB50	45.15	47.40	--
2)	100 hour block of time(2)	ISDNB100	84.00	88.20	--
3)	Measured	--	(3)	(3)	--

(1) When customers subscribe to a block of time, all local voice and circuit switched data calls apply toward the block of time. Blocks of time pertain to B channel use only and blocks of time do not include packet switched data. Applicable toll charges are in addition, as required.

(2) Overtime for all local voice and circuit switched data calls occurring beyond the subscribed block of time will be billed at a rate of \$.05 (five cents) per minute.

(3) The appropriate usage rates as specified in this Section under Switched Data Service, Network Usage, I.7 apply for all local, originating circuit switched data calls.

# Exchanges applicable to each category are listed in Section 4, Sheet 1. (C)

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

3. Usage Options(1)

		<u>GSEC</u>	Competitive (#) <u>Monthly</u> <u>Rate</u>	Noncompetitive <u>Monthly</u> <u>Rate</u>	<u>Nonrecurring</u> <u>Charge</u>
a.	Home Digital (ISDN), per line				
	1) 25 hour block of time(2)	ISDNB25	\$26.25(l)	\$27.56(l)	--
	2) 50 hour block of time(2)	ISDNB50	45.15(l)	47.40(l)	--
	3) Flat rate	ISDNFLAT	52.50(l)	55.12(l)	--
b.	Business Digital (ISDN), per line				
	1) 50 hour block of time(2)	ISDNB50	45.15(l)	47.40(l)	--
	2) 100 hour block of time(2)	ISDNB100	84.00(l)	88.20(l)	--
	3) Measured	--	(3)	(3)	--

- (1) When customers subscribe to a block of time, all local voice and circuit switched data calls apply toward the block of time. Blocks of time pertain to B channel use only and blocks of time do not include packet switched data. Applicable toll charges are in addition, as required.
- (2) Overtime for all local voice and circuit switched data calls occurring beyond the subscribed block of time will be billed at a rate of \$.05 (five cents) per minute.
- (3) The appropriate usage rates as specified in this Section under Switched Data Service, Network Usage, 1.7 apply for all local, originating circuit switched data calls.
- (#) Competitive Exchanges are listed in Section 4, Sheet 1.

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 Monroe, Louisiana

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

3. Usage Options(1)

		<u>GSEC</u>	Competitive (#) <u>Monthly Rate</u>	Noncompetitive <u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(C)
a.	Home Digital (ISDN), per line					
	1) 25 hour block of time(2)	ISDNB25	\$25.00	\$26.25(l)	--	
	2) 50 hour block of time(2)	ISDNB50	43.00	45.15(l)	--	
	3) Flat rate	ISDNFLAT	50.00	52.50(l)	--	
b.	Business Digital (ISDN), per line					
	1) 50 hour block of time(2)	ISDNB50	43.00	45.15(l)	--	
	2) 100 hour block of time(2)	ISDNB100	80.00	84.00(l)	--	
	3) Measured	--	(3)	(3)	--	(C)

- (1) When customers subscribe to a block of time, all local voice and circuit switched data calls apply toward the block of time. Blocks of time pertain to B channel use only and blocks of time do not include packet switched data. Applicable toll charges are in addition, as required.
- (2) Overtime for all local voice and circuit switched data calls occurring beyond the subscribed block of time will be billed at a rate of \$.05 (five cents) per minute.
- (3) The appropriate usage rates as specified in this Section under Switched Data Service, Network Usage, 1.7 apply for all local, originating circuit switched data calls.
- (#) Competitive Exchanges are listed in Section 4, Sheet 1.

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 Monroe, Louisiana

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**GENERAL AND LOCAL EXCHANGE TARIFF**DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## D. Rates and Charges (Cont'd)

## 3. Usage Options(1)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a. Home Digital (ISDN), per line			
1) 25 hour block of time(2)	ISDNB25	\$25.00	--
2) 50 hour block of time(2)	ISDNB50	43.00	--
3) Flat rate	ISDNFLAT	50.00	--
b. Business Digital (ISDN), per line			
1) 50 hour block of time(2)	ISDNB50	43.00	--
2) 100 hour block of time(2)	ISDNB100	80.00	--
3) Measured	--	(3)	--

- (1) When customers subscribe to a block of time, all local voice and circuit switched data calls apply toward the block of time. Blocks of time pertain to B channel use only and blocks of time do not include packet switched data. Applicable toll charges are in addition, as required.
- (2) Overtime for all local voice and circuit switched data calls occurring beyond the subscribed block of time will be billed at a rate of \$.05 (five cents) per minute.
- (3) The appropriate usage rates as specified in this Section under Switched Data Service, Network Usage, I.7. apply for all local, originating circuit switched data calls.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

	<b>Schedules "A" and "C" <sup>(1)</sup> Rate</b>	<b>Schedule "B" <sup>(1)</sup> Rate</b>	<b>Nonrecurring Charge</b>	(T)
4. Feature Package Rates (Home or Business)				
Basic Operating, per line	-	-	-	
MBKS Basic Svc, per line				
<b>a. Monthly Rate</b>	6.30	6.61	25.00	
<b>b. 12 Months</b>	6.30	6.61		
<b>c. 36 Months</b>	6.30	6.61		
CSD 1000, per line				
<b>a. Monthly Rate</b>	3.15	3.30	15.00	
<b>b. 12 Months</b>	3.15	3.30		
<b>c. 36 Months</b>	3.15	3.30		
CSD 2000, per line				
<b>a. Monthly Rate</b>	5.25	5.51	15.00	
<b>b. 12 Months</b>	5.25	5.51		
<b>c. 36 Months</b>	5.25	5.51		
X.25 Basic, per line	-	-	-	
X.25 Deluxe Pkg, per line				
<b>a. Monthly Rate</b>	5.25	5.51	15.00	
<b>b. 12 Months</b>	5.25	5.51		
<b>c. 36 Months</b>	5.25	5.51		
5. Individual Optional Feature Rates				
Data Direct Connect, per line				
<b>a. Monthly Rate</b>	1.05	1.10	-	
<b>b. 12 Months</b>	1.05	1.10		
<b>c. 36 Months</b>	1.05	1.10		

<sup>(1)</sup> Exchanges applicable to each category are listed in **Section 4.A.2.**

(T)

(T)

ISSUED:  
March 9, 2012

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
April 8, 2012

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

4. Feature Package Rates (Home or Business)

		<u>Monthly Rate</u>	<u>12 Month</u>	<u>36 Month</u>	<u>Nonrecurring Charges</u>	
a.	Basic Operating, per line	--	--	--	--	
b.	MBKS Basic Svc, per line	Competitive "A" # \$6.30 Competitive "B" # 6.61 ISDNMBKS	\$6.30 6.61 ISDNMBKS	\$6.30 6.61 ISDNMBKS	\$25.00 25.00 ISDNMBKS	(C) (C)
c.	CSD 1000, per line	Competitive "A" # \$3.15 Competitive "B" # 3.30 ISDNFP1000	\$3.15 3.30 ISDNFP1000	\$3.15 3.30 ISDNFP1000	\$15.00 15.00 ISDNFP1000	(C) (C)
d.	CSD 2000, per line	Competitive "A" # \$5.25 Competitive "B" # 5.51 ISDNFP2000	\$5.25 5.51 ISDNFP2000	\$5.25 5.51 ISDNFP2000	\$15.00 15.00 ISDNFPIC	(C) (C)
e.	X.25 Basic, per line	--	--	--	--	
f.	X.25 Deluxe Pkg, per line	Competitive "A" # \$5.25 Competitive "B" # 5.51 ISDNX25EFP	\$5.25 5.51 ISDNX25EFP	\$5.25 5.51 ISDNX25EFP	\$15.00 15.00 ISDNX25EFP	(C) (C)

5. Individual Optional  
Feature Rates

a.	Data Direct Connect, per line	Competitive "A" # \$1.05 Competitive "B" # 1.10 ISDNDDC	\$1.05 1.10 ISDNDDC	\$1.05 1.10 ISDNDDC	-- --	(C) (C)
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# Exchanges applicable to each category are listed in Section 4, Sheet 1. (C)

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 Monroe, Louisiana

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 Service Commission  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

4. Feature Package Rates (Home or Business)

		<u>Monthly Rate</u>	<u>12 Month</u>	<u>36 Month</u>	<u>Nonrecurring Charges</u>	
a.	Basic Operating, per line	--	--	--	--	
b.	MBKS Basic Svc, per line	Competitive (#) Noncompetitive	\$6.30(l) 6.61(l)	\$6.30(l) 6.61(l)	\$6.30(l) 6.61(l)	\$25.00 25.00
		ISDNMBKS	ISDNMBKS	ISDNMBKS	ISDNMBKSIC	
c.	CSD 1000, per line	Competitive (#) Noncompetitive	\$3.15(l) 3.30(l)	\$3.15(l) 3.30(l)	\$3.15(l) 3.30(l)	\$15.00 15.00
		ISDNFP1000	ISDNFP1000	ISDNFP1000	ISDNFPIC	
d.	CSD 2000, per line	Competitive (#) Noncompetitive	\$5.25(l) 5.51(l)	\$5.25(l) 5.51(l)	\$5.25(l) 5.51(l)	\$15.00 15.00
		ISDNFP2000	ISDNFP2000	ISDNFP2000	ISDNFPIC	
e.	X.25 Basic, per line	--	--	--	--	
f.	X.25 Deluxe Pkg, per line	Competitive (#) Noncompetitive	\$5.25(l) 5.51(l)	\$5.25(l) 5.51(l)	\$5.25(l) 5.51(l)	\$15.00 15.00
		ISDNX25EFP	ISDNX25EFP	ISDNX25EFP	ISDNX25IC	

5. Individual Optional  
Feature Rates

a.	Data Direct Connect, per line	Competitive (#) Noncompetitive	\$1.05(l) 1.10(l)	\$1.05(l) 1.10(l)	\$1.05(l) 1.10(l)	-- --
		ISDNDDC	ISDNDDC	ISDNDDC		

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

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Chantel Mosby  
 Director, Tariffs and Compliance  
 Monroe, Louisiana

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 JI-2010-0090

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

4. Feature Package Rates (Home or Business)

		<u>Monthly Rate</u>	<u>12 Month</u>	<u>36 Month</u>	<u>Nonrecurring Charges</u>	
a.	Basic Operating, per line	--	--	--	--	
b.	MBKS Basic Svc, per line	Competitive (#) Noncompetitive	\$6.00 6.30(l)	\$6.00 6.30(l)	\$6.00 6.30(l)	\$25.00 25.00
		ISDNMBKS	ISDNMBKS	ISDNMBKS	ISDNMBKS	ISDNMBKSIC
c.	CSD 1000, per line	Competitive (#) Noncompetitive	\$3.00 3.15(l)	\$3.00 3.15(l)	\$3.00 3.15(l)	\$15.00 15.00
		ISDNFP1000	ISDNFP1000	ISDNFP1000	ISDNFP1000	ISDNFPIC
d.	CSD 2000, per line	Competitive (#) Noncompetitive	\$5.00 5.25(l)	\$5.00 5.25(l)	\$5.00 5.25(l)	\$15.00 15.00
		ISDNFP2000	ISDNFP2000	ISDNFP2000	ISDNFP2000	ISDNFPIC
e.	X.25 Basic, per line	--	--	--	--	--
f.	X.25 Deluxe Pkg, per line	Competitive (#) Noncompetitive	\$5.00 5.25(l)	\$5.00 5.25(l)	\$5.00 5.25(l)	\$15.00 15.00
		ISDNX25EFP	ISDNX25EFP	ISDNX25EFP	ISDNX25EFP	ISDNX25IC

(C)

5. Individual Optional Feature Rates

a.	Data Direct Connect, per line	Competitive (#) Noncompetitive	\$1.00 1.05(l)	\$1.00 1.05(l)	\$1.00 1.05(l)	-- --
		ISDNDDC	ISDNDDC	ISDNDDC	ISDNDDC	

(C)

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

(N)

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Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

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 Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## D. Rates and Charges (Cont'd)

## 4. Feature Package Rates (Home or Business)

	<u>Monthly Rate</u>	<u>12 Month</u>	<u>36 Month</u>	<u>Nonrecurring Charges</u>
a. Basic Operating, per line	--	--	--	--
b. MBKS Basic Svc, per line	\$6.00 ISDNMBKS	\$6.00 ISDNMBKS	\$6.00 ISDNMBKS	\$25.00 ISDNMBKSIC
c. CSD 1000, per line	\$3.00 ISDNFP1000	\$3.00 ISDNFP1000	\$3.00 ISDNFP1000	\$15.00 ISDNFPIC
d. CSD 2000, per line	\$5.00 ISDNFP2000	\$5.00 ISDNFP2000	\$5.00 ISDNFP2000	\$15.00 ISDNFPIC
e. X.25 Basic, per line	--	--	--	--
f. X.25 Deluxe Pkg, per line	\$5.00 ISDNX25EFP	\$5.00 ISDNX25EFP	\$5.00 ISDNX25EFP	\$15.00 ISDNX25IC

5. Individual Optional  
Feature Rates

a. Data Direct Connect, per line	\$1.00 ISDNDDC	\$1.00 ISDNDDC	\$1.00 ISDNDDC	--
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Jeffrey Glover  
Vice President External Relations  
Monroe, LouisianaCANCELLED  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

		<b>Schedules "A" and "C" <sup>(1)</sup></b>	<b>Schedule "B" <sup>(1)</sup></b>		
		<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
6.	Digital (ISDN) Individual Line Loop Extension <sup>(2)</sup> , per line	\$22.05	\$23.15	\$50.00	(T) (T)
7.	Foreign Exchange Provisioning,				
	a. per line	78.75	82.68	-	(D)
	b. Interoffice Transport, per line	7.87	8.26	-	(D)
8.	Additional Directory Numbers each	2.10	2.20	-	(D)
9.	Data Base Changes Software Changes <sup>(3)</sup> , Add Line Features			\$25.00 <sup>(4)</sup>	(D) (T) (T)(D)

<sup>(1)</sup> Exchanges applicable to each category are listed in **Section 4.A.2.**

<sup>(2)</sup> These rates apply in addition to the R1 or B1 rates.

<sup>(3)</sup> Applies to changes to existing services.

<sup>(4)</sup> Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.

(T)  
|  
(T)

ISSUED:  
March 9, 2012

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

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April 8, 2012

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## GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## D. Rates and Charges (Cont'd)

	Competitive "A" # Monthly Rate	Competitive "B" # Monthly Rate	Nonrecurring Charge	(C)
6. Digital (ISDN) Individual Line Loop Extension(1), per line	\$ 22.05 ISDNLESL	\$ 23.15 ISDNLESL	\$ 50.00 ISDNLESLIC	
7. Foreign Exchange Provisioning, a. per line	\$ 78.75 ISDNFX	\$ 82.68 ISDNFX	--	
b. Interoffice Transport, per mile	\$ 7.87 ISDNFXMIL	\$ 8.26 ISDNFXMIL	--	
8. Additional Directory Numbers each	\$ 2.10 ISDNBADN	\$ 2.20 ISDNBADN	--	
9. Data Base Changes  Software Changes(2), Add Line Features			\$ 25.00(3) ISDNMISC	

(1) These rates apply in addition to the R1 or B1 rates.

(2) Applies to changes to existing services.

(3) Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.  
# Exchanges applicable to each category are listed in Section 4, Sheet 1.

(C)

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JI-2010-0090

GENERAL AND LOCAL EXCHANGE TARIFFDIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## D. Rates and Charges (Cont'd)

	Competitive (#) Monthly <u>Rate</u>	Noncompetitive Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
6. Digital (ISDN) Individual Line Loop Extension(1), per line	\$ 22.05(I) ISDNLESL	\$ 23.15(I) ISDNLESL	\$ 50.00 ISDNLESLIC
7. Foreign Exchange Provisioning, a. per line	\$ 78.75(I) ISDNFX	\$ 82.68(I) ISDNFX	--
b. Interoffice Transport, per mile	\$7.87(I) ISDNFXMIL	\$ 8.26(I) ISDNFXMIL	--
8. Additional Directory Numbers each	\$2.10(I) ISDNBADN	\$2.20(I) ISDNBADN	--
9. Data Base Changes  Software Changes(2), Add Line Features			\$ 25.00(3) ISDNMISC

(1) These rates apply in addition to the R1 or B1 rates.

(2) Applies to changes to existing services.

(3) Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.

# Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: August 15, 2008

Effective: October 1, 2008

Chantel Mosby  
Director, Tariffs and Compliance  
Monroe, LouisianaCANCELLED  
October 1, 2009  
Missouri Public  
Service Commission  
JI-2010-0090FILED  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

	Competitive (#) Monthly <u>Rate</u>	Noncompetitive Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>	(C)
6. Digital (ISDN) Individual Line Loop Extension(1), per line	\$ 21.00 ISDNLESL	\$22.05(I) ISDNLESL	\$ 50.00 ISDNLESLIC	
7. Foreign Exchange Provisioning, a. per line	\$ 75.00 ISDNFX	\$78.75(I) ISDNFX	--	
b. Interoffice Transport, per mile	\$ 7.50 ISDNFXMIL	\$7.87(I) ISDNFXMIL	--	
8. Additional Directory Numbers each	\$ 2.00 ISDNBADN	\$2.10(I) ISDNBADN	--	(C)
9. Data Base Changes  Software Changes(2), Add Line Features			\$ 25.00(3) ISDNMISC	

(1) These rates apply in addition to the R1 or B1 rates.

(2) Applies to changes to existing services.

(3) Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

(N)

Issued: August 16, 2007

Effective: October 1, 2007

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

**CANCELLED**  
 October 1, 2008  
 Missouri Public  
 Service Commission

**FILED**  
 Missouri Public  
 Service Commission



**GENERAL AND LOCAL EXCHANGE TARIFF**DIGITAL DATA AND NETWORK SERVICESINTEGRATED SERVICES DIGITAL NETWORK (ISDN)SINGLE LINE SERVICES

## D. Rates and Charges (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
6. Digital (ISDN) Individual Line Loop Extension(1), per line	\$ 21.00 ISDNLESL	\$ 50.00 ISDNLESLIC
7. Foreign Exchange Provisioning, a. Per line	\$ 75.00 ISDNFX	--
b. Interoffice Transport, per mile	\$ 7.50 ISDNFXMIL	--
8. Additional Directory Numbers each	\$ 2.00 ISDNBADN	--
9. Data Base Changes  Software Changes(2), Add Line Features		\$ 25.00(3) ISDNMISC

(1) These rates apply in addition to the R1 or B1 rates.

(2) Applies to changes to existing services.

(3) Data Base Additions or Changes not listed in this tariff will be charged a rate of \$50.00 per hour, or fraction thereof.

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, LouisianaCANCELLED  
October 1, 2007  
Missouri Public  
Service CommissionFILED  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

E. Promotions

1. Reserved for Future Use

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

RESERVED FOR FUTURE USE

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Issued: July 18, 2002

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

**Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service of this Tariff at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.**

(N)  
|  
(N)

A. General

1. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800/888 Services, Wide Area Telecommunications Services, and local business trunks.
2. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
3. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to 20 PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.
4. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited.

Issued: October 22, 2012

Effective: November 21, 2012

Darlene Terry  
Manager - Tariffs  
Overland Park, Kansas

MO 12-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2013-0201

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

A. General

1. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800/888 Services, Wide Area Telecommunications Services, and local business trunks.
2. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
3. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to 20 PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.
4. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited.

(N)  
(N)  
(N)

Issued: April 27, 2004

Effective: May 27, 2004

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

CANCELLED  
November 21, 2012  
Missouri Public  
Service Commission  
JI-2013-0201

**Missouri Public**

DIGITAL DATA AND NETWORK SERVICES

REC'D JUL 15 2002

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

**Service Commission**

A. General

1. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800/888 Services, Wide Area Telecommunications Services, and local business trunks.
2. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
3. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to 20 PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.

**CANCELLED**  
MAY 27 2004  
L. STARS 90  
Public Service Commission  
MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**Missouri Public**

FILED SEP 01 2002  
TM-02-232  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)<sup>(1)</sup> (Continued)

(C)

B. Regulations

1. ISDN-PRI service is available from serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.
2. Customer Provided Equipment (CPE) must be NI-2 compliant (meet the National Standard for PRI). Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception. Each exception may require additional transport charges that can be found in the PSC MO No. 6 Digital Data Transmission Services Tariff.
3. In the event the serving central office is not so equipped, upon the Company's discretion, CENTURYTEL will provide PRI service from an alternate local (or foreign) serving central office (determined by CENTURYTEL), within the same calling scope at no additional charge to the customer.
4. When a customer's serving central office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI serving central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI serving central office. The PRI Access and PRI Facility charges will apply in addition to the special transport, as specified in PSC MO. NO. 6 Digital Data Transmission Services Tariff.
5. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section 10 for DID Service.

<sup>(1)</sup> **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.**

(N)  
(N)

Issued: October 22, 2012

Effective: November 21, 2012

Darlene Terry  
Manager - Tariffs  
Overland Park, Kansas

MO 12-10

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2013-0201

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESIntegrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

## B. Regulations

1. ISDN-PRI service is available from serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.
2. Customer Provided Equipment (CPE) must be NI-2 compliant (meet the National Standard for PRI). Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception. Each exception may require additional transport charges that can be found in the PSC MO No. 6 Digital Data Transmission Services Tariff.
3. In the event the serving central office is not so equipped, upon the Company's discretion, CENTURYTEL will provide PRI service from an alternate local (or foreign) serving central office (determined by CENTURYTEL), within the same calling scope at no additional charge to the customer.
4. When a customer's serving central office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI serving central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI serving central office. The PRI Access and PRI Facility charges will apply in addition to the special transport, as specified in PSC MO. NO. 6 Digital Data Transmission Services Tariff.
5. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section 10 for DID Service.

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana



GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)<sup>(1)</sup> (Continued)

(C)

B. Regulations (Continued)

6. This tariff does not provide for the transmission of packet data on the "B" or "D" channels, but can be provided on an individual case basis.
7. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.
8. During the initial term commitment, the customer may add PRI services at the same monthly rate specified in the customer's original contract.
9. If a customer discontinues other CenturyTel services and establishes ISDN-PRI that utilizes the same facilities (i.e., Digital Channel Service) the nonrecurring charge associated with the ISDN-PRI facilities (DS1 facilities) will be waived for the same quantity replaced by the ISDN-PRI facilities to which the customer currently subscribes. The nonrecurring charges associated with the ISDN-PRI access portion of the new service applies in all instances.
10. The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks.

<sup>(1)</sup> **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.**

(N)  
(N)

Issued: October 22, 2012

Effective: November 21, 2012

Darlene Terry  
Manager - Tariffs  
Overland Park, Kansas

MO 12-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2013-0201

**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

B. Regulations (Continued)

6. This tariff does not provide for the transmission of packet data on the "B" or "D" channels, but can be provided on an individual case basis.
- .7. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.
  
8. During the initial term commitment, the customer may add PRI services at the same monthly rate specified in the customer's original contract.
9. If a customer discontinues other CenturyTel services and establishes ISDN-PRI that utilizes the same facilities (i.e., Digital Channel Service) the nonrecurring charge associated with the ISDN-PRI facilities (DS1 facilities) will be waived for the same quantity replaced by the ISDN-PRI facilities to which the customer currently subscribes. The nonrecurring charges associated with the ISDN-PRI access portion of the new service applies in all instances.
10. The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks.

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
November 21, 2012  
Missouri Public  
Service Commission  
JI-2013-0201

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)<sup>(1)</sup> (Continued)

(C)

C. **Rate Structure**

(T)

1. PRI Features

(T)

The following B-channel features are offered to the customer, at no additional charge.

1. Caller ID Number is a standard feature within a system between an ISDN-PRI Service and a Centrex System or between two or more ISDN-PRI Services belonging to the same customer.
2. "D" Channel Back-Up automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as part of a 23B+D Channel Back-Up arrangement.
3. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, WATS, 800/888 services, and local switched access lines.
4. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.
5. Fractional DS1 ISDN-Originating allows the customer to set up N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.
6. Fractional DS1 ISDN-Terminating allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.
7. Non-Facility Associated Signaling (NFAS) allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DS1 Facilities can be assigned to a PRI group.

<sup>(1)</sup> **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.**

(N)  
(N)

Issued: October 22, 2012

Effective: November 21, 2012

Darlene Terry  
Manager - Tariffs  
Overland Park, Kansas

MO 12-10

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2013-0201

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DIGITAL DATA AND NETWORK SERVICESIntegrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

## C. PRI Features

The following B-channel features are offered to the customer, at no additional charge.

1. Caller ID Number is a standard feature within a system between an ISDN-PRI Service and a Centrex System or between two or more ISDN-PRI Services belonging to the same customer.
2. "D" Channel Back-Up automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as part of a 23B+D Channel Back-Up arrangement.
3. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, WATS, 800/888 services, and local switched access lines.
4. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.
5. Fractional DS1 ISDN-Originating allows the customer to set up N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.
6. Fractional DS1 ISDN-Terminating allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.
7. Non-Facility Associated Signaling (NFAS) allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DS1 Facilities can be assigned to a PRI group.

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
November 21, 2012  
Missouri Public  
Service Commission  
JI-2013-0201

**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) <sup>(1)</sup> (Continued)

(C)

**C. Rate Structure (Continued)**

(T)

**1. PRI Features (Continued)**

**This page is reserved for future use**

(T)

<sup>(1)</sup> **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.**

(N)  
(N)

**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

(Continued) Reserved for Future Use

(T)  
(D)

(D)

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Issued: August 1, 2005

Effective: September 1, 2005

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

CANCELLED  
November 21, 2012  
Missouri Public  
Service Commission  
JI-2013-0201

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
 (Continued)

D. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge(1)</u>	(T)
1. ISDN-PRI Facility	(2)	(2)	(T)
2. ISDN-PRI Access			
12-Month Contract	\$420.00	\$500.00	(T)
36-Month Contract	380.00	500.00	(T)
60-Month Contract	340.00	500.00	(T)
3. Channel Activations, per channel			
Voice Channel Activation (flat)	15.00		(T)
Voice/Data Channel Activation (measured)	5.00		(T)
4. Channel Usage			
Voice Channel Usage	-		(T)
Data Channel Usage	(3)		(T)
5. Subsequent Activity Charge, per occurrence	-	200.00	(T)

**CANCELLED**  
 OCT 01 2005  
 By *Jed RS 94*  
 Public Service Commission  
 MISSOURI

- (1) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.
- (2) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in Section 7 of this Tariff. Subscriber Line Charges will apply as specified in the Company's Federal tariff. (C)
- (3) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff.

Issued: February 3, 2005

Effective: March 5, 2005

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

**FILED  
 MO PSC**

**Missouri Public**

DIGITAL DATA AND NETWORK SERVICES

REC'D JUL 15 2002

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

**Service Commission**

D. Rates and Charges

	Monthly Rate	IOSC	Charge(1)	Nonrecurring IOSC
1. ISDN-PRI Facility	(2)17166,		(2) 17168, 17169	17167
2. ISDN-PRI Access				
12-Month Contract	\$420.00		17170	\$500.00 17173
36-Month Contract	380.00		17171	500.00 17173
60-Month Contract	340.00		17172	500.00 17173
3. Channel Activations, per channel				
Voice Channel Activation (flat)	15.00		17174	
Voice/Data Channel Activation (measured)	5.00		17175	
4. Channel Usage				
Voice Channel Usage	-		-	-
Data Channel Usage	(3) -		-	-
5. Subsequent Activity Charge, per occurrence	-		-	200.00 17176

**CANCELLED**  
MAR 05 2005  
by *LSRS94*  
Public Service Commission  
MISSOURI

- (1) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.
- (2) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in Section \_\_\_\_ of this Tariff. In addition, two End User Charges (per 24 channel set) as specified in the Federal access Tariff will apply per PRI Access.
- (3) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff.

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**Missouri Public**

FILED SEP 01 2002  
*TM-02-232*  
Service Commission



GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) <sup>(1)</sup> (Continued)

**C. Rate Structure (Continued)**

**1. PRI Features (Continued)**

This page is reserved for future use

(C)

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(D)

(D)

<sup>(1)</sup> **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.**

(N)

(N)

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICESIntegrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

## C. Rate Structure (Continued)

## 3. Primary Rate Interface (PRI) Access (Continued)

## d. ISDN-PRI Features

The following B-channel features are offered to the customer, at no additional charge.

- 1) Caller ID Number – is a standard feature within a system between an ISDN-PRI Service and a Centrex System or between two or more ISDN-PRI Services belonging to the same customer. Please refer to Section 6 of this Tariff for description.
- 2) Call by Call Service Selection – provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. B-channels within a PRI system can be assigned, with predetermined parameters, to accommodate changes in traffic. With this feature, separate channels are not required for individual services, such as DID, DOD, WATS, 800/888 services, and local switched access lines.
- 3) Clear Channel Capability – allows the customer to transport 64 KBPS over the Pri channels with no constraint on the quantity or sequence of bits using the Bipolar with Eight Zero Substitution (B8ZS) method of providing bit sequence independence.
- 4) Non-Facility Associated Signaling (NFAS) – allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DSI Facilities can be assigned to a PRI group.

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
November 21, 2012  
Missouri Public  
Service Commission  
JI-2013-0201

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) <sup>(1)</sup> (Continued) (C)

C. Rate Structure **(Continued)** (T)

2. Channel Activations (T)

a. Channel Activation charges will apply to provide voice or circuit switched data capability for up to twenty-four (24) B - channels.

3. Channel Usage (T)

a. Voice/Data channel usage rates will apply on a per channel basis.

4. Subsequent Activity (T)

a. Non-recurring charges for database configuration work will apply for all subsequent activity related to changes in channel configuration or ISDN-PRI attributes. The database charges are applies on a per PRI Access.

<sup>(1)</sup> **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.** (N)  
(N)

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Issued: October 22, 2012

Effective: November 21, 2012

Darlene Terry  
Manager - Tariffs  
Overland Park, Kansas

MO 12-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2013-0201

**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

C. Rate Structure (Continued)

4. Channel Activations

- a. Channel Activation charges will apply to provide voice or circuit switched data capability for up to twenty-four (24) B - channels.

5. Channel Usage

- a. Voice/Data channel usage rates will apply on a per channel basis.

6. Subsequent Activity

- a. Non-recurring charges for database configuration work will apply for all subsequent activity related to changes in channel configuration or ISDN-PRI attributes. The database charges are applied on a per PRI Access.

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Issued: July 18, 2002

Effective: September 1, 2002

**CANCELLED**  
November 21, 2012  
Missouri Public  
Service Commission  
JI-2013-0201

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) <sup>(1)</sup> (Continued) (C)

D. Rates and Charges

	Schedules "A" and "C" <sup>(2)</sup> <u>Monthly Rate</u>	Schedule "B" <sup>(2)</sup> <u>Monthly Rate</u>	Nonrecurring Charge <sup>(3)</sup>	
1. ISDN-PRI Facility	(4)	(4)	(3)	(T)
2. ISDN-PRI Access				
a. 12-Month Contract	462.00	485.10	\$500.00	(T)
b. 36-Month Contract	414.75	435.48	500.00	(T)
c. 60-Month Contract	367.50	385.87	500.00	(T)
3. Channel Activations and Usage, per channel				
a. Voice/Data Channel Activation - Flat Rate	15.75	16.53	-	(T)
b. Voice/Data Channel Activation-Measured PLUS Usage	5.25 (5)	5.51	-	(T)
4. Subsequent Activity Charge (SAC), per occurrence	-	-	200.00	(T)

- (1) **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.** (N)
- (2) Exchanges applicable to each category are listed in Section 4.A.2. (N)
- (3) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below. (T)
- (4) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in High Capacity DS1 Service in Section 7 of this Tariff. (T)
- (5) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff. (T)

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Darlene Terry  
Manager - Tariffs  
Overland Park, Kansas

MO 12-10  
CANCELLED  
October 1, 2014  
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Service Commission  
JI-2015-0066

FILED  
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Service Commission  
JI-2013-0201

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Continued)

D. Rates and Charges

	<b>Schedules "A" and "C" <sup>(1)</sup></b>	<b>Schedule "B" <sup>(1)</sup></b>		
	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge <sup>(2)</sup></u>	
1. ISDN-PRI Facility	(3)	(3)	(2)	(T)(D) (D)
2. ISDN-PRI Access				
a. 12-Month Contract	462.00	485.10	\$500.00	(D)
b. 36-Month Contract	414.75	435.48	500.00	(D)
c. 60-Month Contract	367.50	385.87	500.00	(D)
3. Channel Activations and Usage, per channel				
a. Voice/Data Channel Activation - Flat Rate	15.75	16.53	-	(D)
b. Voice/Data Channel Activation-Measured PLUS Usage	5.25 (4)	5.51	-	(D) (T)
4. Subsequent Activity Charge (SAC), per occurrence	-	-	200.00	(D)

- (1) Exchanges applicable to each category are listed in **Section 4.A.2.** (T)
- (2) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below. (T)
- (3) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in High Capacity DS1 Service in Section 7 of this Tariff. (T)
- (4) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff. (T)

ISSUED:  
March 9, 2012

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
April 8, 2012

CANCELLED  
November 21, 2012  
Missouri Public  
Service Commission  
JI-2013-0201

FILED  
Missouri Public  
Service Commission  
JI-2012-0424

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
 (Continued)

D.	Rates and Charges	Competitive "A" # Monthly Rate	Competitive "B" # Monthly Rate	IOOSC	Nonrecurring Charge(1)	IOOSC	(C)
1.	ISDN-PRI Facility	(2)	(2)	17166, 17169	(2)	17167	
2.	ISDN-PRI Access						
	12-Month Contract	\$ 462.00	\$485.10	17170	\$ 500.00	17173	
	36-Month Contract	414.75	435.48	17171	500.00	17173	
	60-Month Contract	367.50	385.87	17172	500.00	17173	
3.	Channel Activations and Usage, per channel						
	a) Voice/Data Channel Activation - Flat Rate	15.75	16.53	17174	-	-	
	b) Voice/Data Channel Activation - Measured PLUS Usage	5.25 (3)	5.51	17175	-	-	
4.	Subsequent Activity Charge (SAC), per occurrence	-		-	200.00	17176	

(1) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.  
 (2) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in High Capacity DS1 Service in Section 7 of this Tariff.  
 (3) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff.  
 # Exchanges applicable to each category are listed in Section 4, Sheet 1.

Issued: August 14, 2009

Effective: October 1, 2009

**CANCELLED**  
 April 8, 2012  
 Missouri Public  
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Chantel Mosby  
 Director, Tariffs  
 Monroe, Louisiana

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2010-0090

**GENERAL AND LOCAL EXCHANGE TARIFF**DIGITAL DATA AND NETWORK SERVICESIntegrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

(Continued)

D.	Rates and Charges	Competitive (#)	Noncompetitive		IOISC	IOISC
		Monthly Rate	Monthly Rate	Nonrecurring IOISC		
1.	ISDN-PRI Facility	(2)	(2)	17166, 17169	(2)	17167
2.	ISDN-PRI Access					
	12-Month Contract	\$ 462.00(l)	\$485.10(l)	17170	\$ 500.00	17173
	36-Month Contract	414.75(l)	435.48(l)	17171	500.00	17173
	60-Month Contract	367.50(l)	385.87(l)	17172	500.00	17173
3.	Channel Activations and Usage, per channel					
a)	Voice/Data Channel Activation - Flat Rate	15.75(l)	16.53(l)	17174	-	-
b)	Voice/Data Channel Activation - Measured PLUS Usage	5.25 (l) (3)	5.51(l)	17175	-	-
4.	Subsequent Activity Charge (SAC), per occurrence	-	-	-	200.00	17176

- (1) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.
- (2) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in High Capacity DS1 Service in Section 7 of this Tariff.
- (3) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff.
- (#) Competitive Exchanges are listed in Section 4, Sheet 1.

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Chantel Mosby  
Director, Tariffs and Compliance  
Monroe, Louisiana

**CANCELLED**  
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Missouri Public  
Service Commission  
JI-2010-0090

**FILED**  
Missouri Public  
Service Commission



**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
 (Continued)

D.	Rates and Charges	Competitive (#)	Noncompetitive		IOSC	(C)
		Monthly Rate	Monthly Rate	Nonrecurring IOSC		
1.	ISDN-PRI Facility	(2)	(2)	17166, 17169	(2)	17167
2.	ISDN-PRI Access					
	12-Month Contract	\$ 440.00	\$462.00(l)	17170	\$ 500.00	17173
	36-Month Contract	395.00	414.75(l)	17171	500.00	17173
	60-Month Contract	350.00	367.50(l)	17172	500.00	17173
3.	Channel Activations and Usage, per channel					
a)	Voice/Data Channel Activation - Flat Rate	15.00	15.75(l)	17174	-	-
b)	Voice/Data Channel Activation - Measured PLUS Usage	5.00 (3)	5.25(l)	17175	-	-
4.	Subsequent Activity Charge (SAC), per occurrence	-	-	-	200.00	17176

(1) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.  
 (2) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in High Capacity DS1 Service in Section 7 of this Tariff.  
 (3) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff.  
 (#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: August 16, 2007

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Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

**CANCELLED**  
 October 1, 2008  
 Missouri Public  
 Service Commission

**FILED**  
 Missouri Public  
 Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
 (Continued)

D. Rates and Charges

		<u>Monthly Rate</u>	<u>Nonrecurring IOSC Charge(1)</u>	<u>IOSC</u>
1.	ISDN-PRI Facility	(2)	17166, 17169	(2) 17167
2.	ISDN-PRI Access			
	12-Month Contract	\$ 440.00(l)	17170	\$ 500.00 17173
	36-Month Contract	395.00(l)	17171	500.00 17173
	60-Month Contract	350.00(l)	17172	500.00 17173
3.	Channel Activations and Usage, per channel			
a)	Voice/Data Channel Activation - Flat Rate	15.00	17174	- -
b)	Voice/Data Channel Activation - Measured PLUS Usage	5.00 (3)	17175	- -
4.	Subsequent Activity Charge (SAC), per occurrence	-	-	200.00 17176

- (1) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.
- (2) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in High Capacity DS1 Service in Section 7 of this Tariff.
- (3) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff.

Issued: August 1, 2005

Effective: ~~September 1, 2005~~  
 October 1, 2005

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

**Missouri Public**

DIGITAL DATA AND NETWORK SERVICES

REC'D JUL 15 2002

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

**Service Commission**

D. Rates and Charges

		Monthly Rate	IOSC	Charge(1)	Nonrecurring IOSC
1.	ISDN-PRI Facility	(2)17166,		(2)	17167
				17169	
2.	ISDN-PRI Access				
	12-Month Contract	\$ 420.00		17170	\$ 500.00 17173
	36-Month Contract	380.00		17171	500.00 17173
	60-Month Contract	340.00		17172	500.00 17173
3.	Channel Activations and Usage, per channel				
	a) Voice/Data Channel Activation - Flat Rate	15.00	17174	-	-
	b) Voice/Data Channel Activation - Measured PLUS Usage	5.00	17175 (3)	-	-
4.	Subsequent Activity Charge (SAC), per occurrence				200.00 17176

**CANCELLED**

OCT 01 2005  
By *lrs 97*  
**Public Service Commission**  
**MISSOURI**

- (1) Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.
- (2) The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, as specified in High Capacity DS1 Service in Section 7 of this Tariff.
- (3) The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Section of this Tariff.

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**Missouri Public**

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**Service Commission**

**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) <sup>(1)</sup> (Continued)

(C)

E. **Reserved for Future Use**

(C)

(D)

(D)

(D)

(D)

(N)

(N)

<sup>(1)</sup> **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.**

---

Issued: October 22, 2012

Effective: November 21, 2012

Darlene Terry  
Manager - Tariffs  
Overland Park, Kansas

MO 12-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
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Service Commission  
JI-2013-0201

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Continued)

E. ISDN-PRI Out of Calling Scope

1. ISDN-PRI Out-of-Calling Scope (OOCS) allows a customer, upon the customer's request, to subscribe to ISDN-PRI service from a central office outside of the local calling scope of the central office from which the customer would normally be provided local exchange access services.
2. ISDN-PRI Out of Calling Scope service is an intraLATA service only.
3. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.
4. ISDN-PRI OOCS is available with two options. The two-way option will provide both terminating (inbound) and originating (outbound) traffic. The one-way option will provide only terminating (inbound) traffic to the PRI customer. Under the one-way option originating traffic from the customer's location to the serving ISDN-PRI central office will be blocked. The following ISDN-PRI access rates are in lieu of the Local Calling Area ISDN-PRI access rates as found under D.2.:

	<b>Schedules "A" and "C" <sup>(1)</sup></b>	<b>Schedule "B" <sup>(1)</sup></b>	<b>Nonrecurring Charge <sup>(2)</sup></b>	
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		(T) (T) (D)(T)
a. Two-Way Service				
12-Month Contract	\$1,096.20	\$1,151.01	\$500.00	(D)
36-Month Contract	1,052.10	1,104.70	500.00	
60-Month Contract	1,008.00	1,058.40	500.00	
b. Terminating Only				
12-Month Contract	683.55	717.72	500.00	
36-Month Contract	639.45	671.42	500.00	
60-Month Contract	595.35	625.11	500.00	(D)

<sup>(1)</sup> Exchanges applicable to each category are listed in **Section 4.A.2.**

<sup>(2)</sup> Service Charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.

(T)

(T)

ISSUED:  
March 9, 2012

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
April 8, 2012

CANCELLED  
November 21, 2012  
Missouri Public  
Service Commission  
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Missouri Public  
Service Commission  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
 (Continued)

E. ISDN-PRI Out of Calling Scope

1. ISDN-PRI Out-of-Calling Scope (OOCs) allows a customer, upon the customer's request, to subscribe to ISDN-PRI service from a central office outside of the local calling scope of the central office from which the customer would normally be provided local exchange access services.
2. ISDN-PRI Out of Calling Scope service is an intraLATA service only.
3. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.
4. ISDN-PRI OOCs is available with two options. The two-way option will provide both terminating (inbound) and originating (outbound) traffic. The one-way option will provide only terminating (inbound) traffic to the PRI customer. Under the one-way option originating traffic from the customer's location to the serving ISDN-PRI central office will be blocked. The following ISDN-PRI access rates are in lieu of the Local Calling Area ISDN-PRI access rates as found under D.2.:

		Competitive "A" #	Competitive "B" #			
		Monthly	Monthly		Nonrecurring	
		<u>Rate</u>	<u>Rate</u>	<u>IOSC</u>	<u>Charge(1)</u>	<u>IOSC</u>
a.	Two-Way Service					
	12-Month Contract	\$1,096.20	\$1,151.01	19394	\$ 500.00	65415
	36-Month Contract	1,052.10	1,104.70	19395	500.00	65415
	60-Month Contract	1,008.00	1,058.40	19396	500.00	65415
b.	Terminating Only					
	12-Month Contract	683.55	717.72	65972	500.00	65415
	36-Month Contract	639.45	671.42	65973	500.00	65415
	60-Month Contract	595.35	625.11	65974	500.00	65415

(1) Service Charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.  
 # Exchanges applicable to each category are listed in Section 4, Sheet 1.

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 April 8, 2012  
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Chantel Mosby  
 Director, Tariffs  
 Monroe, Louisiana

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 Service Commission  
 JI-2010-0090

**GENERAL AND LOCAL EXCHANGE TARIFF**DIGITAL DATA AND NETWORK SERVICESIntegrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

## E. ISDN-PRI Out of Calling Scope

1. ISDN-PRI Out-of-Calling Scope (OOCs) allows a customer, upon the customer's request, to subscribe to ISDN-PRI service from a central office outside of the local calling scope of the central office from which the customer would normally be provided local exchange access services.
2. ISDN-PRI Out of Calling Scope service is an intraLATA service only.
3. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.
4. ISDN-PRI OOCs is available with two options. The two-way option will provide both terminating (inbound) and originating (outbound) traffic. The one-way option will provide only terminating (inbound) traffic to the PRI customer. Under the one-way option originating traffic from the customer's location to the serving ISDN-PRI central office will be blocked. The following ISDN-PRI access rates are in lieu of the Local Calling Area ISDN-PRI access rates as found under D.2.:

	<u>Competitive(#)</u> <u>Monthly</u> <u>Rate</u>	<u>Noncompetitive</u> <u>Monthly</u> <u>Rate</u>	<u>IOSC</u>	<u>Nonrecurring</u> <u>Charge(1)</u>	<u>IOSC</u>
a. Two-Way Service					
12-Month Contract	\$1,096.20(l)	\$1,151.01(l)	19394	\$ 500.00	65415
36-Month Contract	1,052.10(l)	1,104.70(l)	19395	500.00	65415
60-Month Contract	1,008.00(l)	1,058.40(l)	19396	500.00	65415
b. Terminating Only					
12-Month Contract	683.55(l)	717.72(l)	65972	500.00	65415
36-Month Contract	639.45(l)	671.42(l)	65973	500.00	65415
60-Month Contract	595.35(l)	625.11(l)	65974	500.00	65415

(1) Service Charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

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Director, Tariffs and Compliance  
Monroe, LouisianaCANCELLED  
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Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
 (Continued)

E. ISDN-PRI Out of Calling Scope

1. ISDN-PRI Out-of-Calling Scope (OOCs) allows a customer, upon the customer's request, to subscribe to ISDN-PRI service from a central office outside of the local calling scope of the central office from which the customer would normally be provided local exchange access services.
2. ISDN-PRI Out of Calling Scope service is an intraLATA service only.
3. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.
4. ISDN-PRI OOCs is available with two options. The two-way option will provide both terminating (inbound) and originating (outbound) traffic. The one-way option will provide only terminating (inbound) traffic to the PRI customer. Under the one-way option originating traffic from the customer's location to the serving ISDN-PRI central office will be blocked. The following ISDN-PRI access rates are in lieu of the Local Calling Area ISDN-PRI access rates as found under D.2.:

	Competitive(#) Monthly <u>Rate</u>	Noncompetitive Monthly <u>Rate</u>	<u>IOSC</u>	Nonrecurring <u>Charge(1)</u>	<u>IOSC</u>	(C)
a. Two-Way Service						
12-Month Contract	\$1,044.00	\$1,096.20(l)	19394	\$ 500.00	65415	
36-Month Contract	1,002.00	1,052.10(l)	19395	500.00	65415	
60-Month Contract	960.00	1,008.00(l)	19396	500.00	65415	
b. Terminating Only						
12-Month Contract	\$651.00	683.55(l)	65972	500.00	65415	
36-Month Contract	609.00	639.45(l)	65973	500.00	65415	
60-Month Contract	567.00	595.35(l)	65974	500.00	65415	(C)

(1) Service Charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.  
 (#) Competitive Exchanges are listed in Section 4, Sheet 1.

(N)

Issued: August 16, 2007

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Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

**CANCELLED**  
 October 1, 2008  
 Missouri Public  
 Service Commission

**FILED**  
 Missouri Public  
 Service Commission



**GENERAL AND LOCAL EXCHANGE TARIFF**DIGITAL DATA AND NETWORK SERVICESIntegrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

## E. ISDN-PRI Out of Calling Scope

1. ISDN-PRI Out-of-Calling Scope (OOCs) allows a customer, upon the customer's request, to subscribe to ISDN-PRI service from a central office outside of the local calling scope of the central office from which the customer would normally be provided local exchange access services.
2. ISDN-PRI Out of Calling Scope service is an intraLATA service only.
3. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.
4. ISDN-PRI OOCs is available with two options. The two-way option will provide both terminating (inbound) and originating (outbound) traffic. The one-way option will provide only terminating (inbound) traffic to the PRI customer. Under the one-way option originating traffic from the customer's location to the serving ISDN-PRI central office will be blocked. The following ISDN-PRI access rates are in lieu of the Local Calling Area ISDN-PRI access rates as found under D.2.:

	<u>Monthly Rate</u>	<u>IOSC</u>	<u>Nonrecurring Charge(1)</u>	<u>IOSC</u>
a. Two-Way Service				
12-Month Contract	\$1,044.00 (I)	19394	\$ 500.00	65415
36-Month Contract	1,002.00 (I)	19395	500.00	65415
60-Month Contract	960.00 (I)	19396	500.00	65415
b. Terminating Only				
12-Month Contract	\$651.00 (I)	65972	500.00	65415
36-Month Contract	609.00 (I)	65973	500.00	65415
60-Month Contract	567.00 (I)	65974	500.00	65415

- (1) Service Charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.

Issued: August 1, 2005

Effective: ~~September 1, 2005~~  
October 1, 2005Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, LouisianaCANCELLED  
October 1, 2007  
Missouri Public  
Service CommissionFILED  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

DIGITAL DATA AND NETWORK SERVICES

REC'D JUL 15 2002

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

Service Commission

E. ISDN-PRI Out of Calling Scope

1. ISDN-PRI Out-of-Calling Scope (OCCS) allows a customer, upon the customer's request, to subscribe to ISDN-PRI service from a central office outside of the local calling scope of the central office from which the customer would normally be provided local exchange access services.
2. ISDN-PRI Out of Calling Scope service is an intraLATA service only.
3. Termination Liability Terms and Conditions, See Section 2, Rules and Regulations.
4. ISDN-PRI OCCS is available with two options. The two-way option will provide both terminating (inbound) and originating (outbound) traffic. The one-way option will provide only terminating (inbound) traffic to the PRI customer. Under the one-way option originating traffic from the customer's location to the serving ISDN-PRI central office will be blocked. The following ISDN-PRI access rates are in lieu of the Local Calling Area ISDN-PRI access rates as found under D.2.:

	Monthly Rate	IOSC	Nonrecurring Charge(1)	IOSC
<b>a. Two-Way Service</b>				
12-Month Contract	\$995.00	19394	\$ 500.00	65415
36-Month Contract	955.00	19395	500.00	65415
60-Month Contract	915.00	19396	500.00	65415
<b>b. Terminating Only</b>				
12-Month Contract	\$620.00	65972	500.00	65415
36-Month Contract	580.00	65973	500.00	65415
60-Month Contract	540.00	65974	500.00	65415

**CANCELLED**  
OCT 01 2005  
By *LSRS98*  
Public Service Commission  
MISSOURI

(1) Service Charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public

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TM-02-232  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) <sup>(1)</sup> (Continued)

(C)

E. **Reserved for Future Use** (Continued)

(C)

(D)

(D)

<sup>(1)</sup> **Effective November 21, 2012, this service is limited to existing facilities in service at existing locations for current customers.**

(N)  
(N)

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Issued: October 22, 2012

Effective: November 21, 2012

Darlene Terry  
Manager - Tariffs  
Overland Park, Kansas

MO 12-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2013-0201

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICES

Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)  
(Continued)

E. ISDN-PRI Out of Calling Scope (Continued)

5. Applicable interoffice transport charges as listed in PSC MO No. 6 Digital Data Transmission Services Tariff for High Capacity DS1 Service apply between the alternative central office and the central office from which the customer would normally be provided local exchange access services.
6. All other rates and charges applicable to ISDN-PRI service apply (i.e., the ISDN-PRI Facility, Channel Activations, Channel Usage and Subsequent Activity charges).

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
November 21, 2012  
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JI-2013-0201

**GENERAL AND LOCAL EXCHANGE TARIFF**  
**DIGITAL DATA AND NETWORK SERVICES**

**Business Assist™**

(N)

**A. General**

1. Business Assist™ provides an intra-exchange digital facility between the customer premises and the local serving wire center and will be used by the customer to aggregate their telecommunication services onto a digital local loop. It is an intra-exchange service that can be utilized with other intra-state services that provide transport between two or more central offices. Business Assist™ includes:

a Exchange Dial Tone service, e.g., exchange lines/trunks.

b Digital Data Services (56/64 Kbps increments)

2. Business Assist™ is comprised of the following components:

**Business Assist™ Facility**  
**Business Assist™ Digital Channels**

a Connection charges will be at the rates and charges specified in Section 5.C of this Tariff.

b Business Assist™ is available as a DS1 (1.544 Mbps) facility with increments of up to 24 DS0 channels. Term Payment Plans are available in quantities of 12, 24 or 36 months. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the 12 month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Tariff.

3. This service is not available for use in transmitting interexchange traffic that neither originates or terminates at the customer premises.

(N)

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**Jeffrey Glover**  
**Vice President External Relations**  
**Monroe, Louisiana**

GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™ (Cont'd)

(N)

B. Digital Architecture

1. Business Assist™ provides a common line link between the customer and the local serving wire center. End-to-end private line and exchange services may utilize this digital link to the customer's premise, rather than the analog loop that might otherwise be provided. This architecture is intended to promote more efficient connectivity of analog and digital networks.
  
2. Business Assist™ will be available on a digital basis at the network interface on a customer's premises. Traditional analog services can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DS0 channels by the Company. Each digital channel provided will have an identity only as a "time slot" within a DS1 loop. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superceded by the electrical specifications of the 1.544 Mbps (DS1) that is actually terminated. Compatible digital-to-channelized conversion equipment must be provided by the customer to derive the desired analog services. Any terminating equipment necessary for digital services is the responsibility of the customer.

(N)

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Vice President External Relations  
Monroe, Louisiana

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## GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™ (Cont'd)

(N)

## C. Definitions

1. Terminating Equipment. The network channel terminating equipment provided by the customer to terminate digital facilities on the customer's premises such as a Channel Service Unit/Data Service Unit (CSU/DSU) or Integrated Access Device (IAD).
2. Business Assist™ Facility. A multifunctional DS1 or signal between the customer premises and the local serving wire center. This digital link can be used to transport switched and dedicated services. This element acts as the transport medium for the network services ordered by the customer. The Business Assist™ Facility is available in quantities of DS1 facilities.
3. Business Assist™ Digital Channel. The connection between the Business Assist™ Facility and the network service accessed.
4. DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmission rates may be limited to 56 Kbps by existing or available central office equipment.
5. DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. DS1 facilities are normally provided on copper transmission medium.

(N)

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Monroe, LouisianaCANCELLED  
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GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™ (Cont'd)

(N)

D. Regulations

1. Business Assist™ is furnished subject to the availability of facilities and requisite digital equipment located in a central office building owned or leased by the Company. Service inquiries will be necessary to determine availability.
2. Special Construction Charges as specified in Section 2.P.1.c of this Tariff may be applicable.
3. The Private Line Service – Digital Data Service as specified in Section 7 of this tariff will apply when Business Assist™ is extended beyond the customer's local serving wire center.
4. The customer may activate any number or combination of digital channels within the limitations as set forth in Section D.5 following. Digital channels may be activated coincident with or at any time subsequent to the initial installation of Business Assist™. Once activated, a digital channel is subject to a minimum service period (month to month).
5. A minimum of six voice channels and two data channels must be activated for Business Assist™. The total number of digital channels activated by the customer may not, at any time, exceed the total Business Assist™ Facility capacity.
6. When individual digital channels are activated to provide the local loop link for services offered in other sections of this Tariff, the regulations, rates, and charges specified in this Tariff will apply.
7. All Business Assist™ facilities must be terminated at a single equipment location on a customer's premises.
8. Channelization on a customer's premises will be provided by the customer.

(N)

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Vice President External Relations  
Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™ (Cont'd)

(N)

D. Regulations (Cont'd)

9. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

a. Responsibilities of the Company:

- (1) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
- (2) The Company will provide the customer with information regarding the type and manufacturer of Central Office channelization equipment to be used in each application.
- (3) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
- (4) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.
- (5) Digital synchronization timing for Business Assist™ will be provided by the Company.

b. Responsibilities of the Customer:

- (1) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.
- (2) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the Central Office.

c. Trouble resolutions:

- (1) The Company will assist the customer in resolving any installation or day-to-day Business Assist™ problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premises Visit Charge as specified in Section 5 F.2.a.1).
- (2) When a customer's Business Assist™ is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

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Vice President External Relations  
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™ (Cont'd)

E. Application of Rates

1. Two basic rate elements; Business Assist™ Facility, and Business Assist™ Digital Channels are applicable to each Business Assist™.
2. The Business Assist™ Facility element includes the transport between the customer premises and the local serving wire center. The Business Assist™ Facility is offered with 12, 24 or 36-month Term Payment Plan periods. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the 12 month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Tariff.
3. Digital Channel charges are recurring charges applicable for each network service (switched or dedicated, voice or data) required by the customer. Voice and data services include connectivity to the local serving wire center and associated charges such as trunk port charges or channel termination charges. Business Assist™ Digital Channels are offered on a month-to-month basis for each digital channel (DS0) connection.
4. Monthly rates and charges as specified in Section F.2.a following for the Business Assist™ Facility apply according to the requested channel capacity and the type of service used. These rates apply to the number of digital channels that are actually activated by the customer. (C)  
(C)
5. Rates and charges specified in other Tariff sections for services such as Custom Calling Services, etc., are in addition to the monthly rates for Business Assist™.
6. Rates and charges for other services not included in Business Assist™ such as EAS, DID Numbers and Metro Calling Plan are in addition to the rates specified in this Tariff for Business Assist™. (C)  
|  
(C)

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Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

CANCELLED  
 October 1, 2014  
 Missouri Public  
 Service Commission  
 JI-2015-0066

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

Business Assist™ (Cont'd)

REC'D MAR 18 2004 (N)

E. Application of Rates

Service Commission

1. Two basic rate elements; Business Assist™ Facility, and Business Assist™ Digital Channels are applicable to each Business Assist™.
2. The Business Assist™ Facility element includes the transport between the customer premises and the local serving wire center. The Business Assist™ Facility is offered with 12, 24 or 36- month Term Payment Plan periods. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the 12 month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Tariff.
3. Digital Channel charges are recurring charges applicable for each network service (switched or dedicated, voice or data) required by the customer. Voice and data services include connectivity to the local serving wire center and associated charges such as trunk port charges or channel termination charges. Business Assist™ Digital Channels are offered on a month-to-month basis for each digital channel (DS0) connection.
4. Monthly rates and charges as specified in Section F.2.a following for the Business Assist™ Facility apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point in time.
5. Rates and charges specified in other Tariff sections for services such as Custom Calling Services, etc., are in addition to the monthly rates for Business Assist™.
6. Rates and charges for other services extended beyond Business Assist™ are in addition to the rates specified in this Tariff for the Business Assist™ portion necessary to provide customer end-to-end service.

(N)

**CANCELLED**

JUN 25 2005  
By *ISRS/OS*  
Public Service Commission  
MISSOURI

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public  
Service Commission

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GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™ (Cont'd)

E. Application of Rates (Cont'd)

7. All elements of a Term Payment Plan will expire at the same time (be coterminous).

a. The customer may order additional Business Assist™ Facilities(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.

b. Business Assist™ Digital Channels are available on a month-to-month basis.

8. In the event Business Assist™ is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges calculated as follows: 100% of any remaining charges associated with the 1st year of the contract term and 50% of any remaining amount for subsequent years and a subsequent activity charge from F1a(3)(b). (C)  
|  
(C)

9. Should a customer request interconnection between different Business Assist™ provisioned in two or more different local serving offices, the Special Access Service – Digital Data Service Tariff as referenced in Section D.3 preceding will apply. This charge will apply in addition to Business Assist™ charges for each premise for which Business Assist™ is provisioned.

10. Additional charges for time and materials associated with customer premises visit(s) may apply for the initial installation or for subsequent customer requested visits.

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Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

FILED  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™ (Cont'd)

(N)

E. Application of Rates (Cont'd)

- 7. All elements of a Term Payment Plan will expire at the same time (be coterminous).
  - a. The customer may order additional Business Assist™ Facilities(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.
  - b. Business Assist™ Digital Channels are available on a month-to-month basis.
- 8. In the event Business Assist™ is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges.
- 9. Should a customer request interconnection between different Business Assist™ provisioned in two or more different local serving offices, the Private Line Section of the Digital Data Service Tariff as referenced in Section 7 D.2.a will apply. This charge will apply in addition to Business Assist™ charges for each premise for which Business Assist™ is provisioned.
- 10. Additional charges for time and materials associated with customer premises visit(s) may apply for the initial installation or for subsequent customer requested visits.

(N)

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Vice President External Relations  
Monroe, Louisiana

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Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™ (Cont'd)

(N)

F. Rates and Charges

1. Nonrecurring Charges

a. Nonrecurring charges are one-time charges that apply for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Business Assist™ are those listed below.

(1) Installation of Business Assist™. These are nonrecurring charges associated with the work performed by the Company in connection with the physical installation activities involving central office and/or outside plant facilities during initial installation.

(2) Service Change Charge. This charge is applied per Business Assist™ payment plan and is associated with a customer request for additions or modifications to an existing Business Assist™. This would include activities such as, but not limited to:

- Change of associated channel assignment.
- Addition of supplemental features
- Activate/Deactivate service connections
- Early service termination.

(3) Service Ordering Charges:

	<u>Nonrecurring Charge</u>
(a). Service Installation	\$300.00
(b). Service Change Charge, per request	\$150.00

(N)

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Jeffrey Glover  
 Vice President External Relations  
 Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFF

Business Assist™(Cont'd)

F. Rates and Charges (Cont'd)

2. Business Assist™ Facility

	<u>Monthly Rate</u>	
a. Per Business Assist™ Facility		
12 Month Term Payment Plan	\$165.00	(R)
24 Month Term Payment Plan	\$145.00	(R)
36 Month Term Payment Plan	\$125.00	(I)

3. Business Assist™ Digital Channels

a. Voice Service

(1) Per line, (6 line minimum)		(T)
Basic Business Line	\$16.00	(R)
Key Line, PBX Trunk, Centrex Line	\$22.00	(T)(R)

b. Data Service\*

(1) Per DS0 channel (2 channel minimum)	\$2.00	(R)
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\* If data services are provided using Frame Relay, see applicable charges in the Digital Data Transmission Services Tariff, PSC MO. NO. 6, Section 5.E.7.b Frame Relay I Rates. Customers who subscribe to the Business Assist™ will receive the following discounts on the applicable charges for Frame Relay UNI Port Only:

1 – 2 year OPP	30% Discount
3 – 4 year OPP	50% Discount

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

Business Assist™(Cont'd)

REC'D MAR 18 2004 (N)

F. Rates and Charges (Cont'd)

Service Commission

2. Business Assist™ Facility

Monthly Rate

a.	Per Business Assist™ Facility	
	12 Month Term Payment Plan	\$300.00
	24 Month Term Payment Plan	\$200.00
	36 Month Term Payment Plan	\$100.00

3. Business Assist™ Digital Channels

a. Voice Service

(1)	Per Access line, trunk, Centrex station (6 line minimum)	
	12 Month Term Payment Plan	\$60.00
	24 Month Term Payment Plan	\$45.00
	36 Month Term Payment Plan	\$33.00

b. Data Service\*

(1)	Per DS0 channel (2 channel minimum)	\$5.00
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**CANCELLED**  
JUN 25 2005  
By *BT/S/BJP*  
Public Service Commission  
MISSOURI

\* If data services are provided using Frame Relay, see applicable charges in the Digital Data Transmission Service Tariff, PSC MO. NO. 6, Section 5.E.7.b Frame Relay I Rates. Customers who subscribe to the Business Assist™ will receive the following discounts on the applicable charges for Frame Relay UNI Port Only:

1 - 2 year OPP	30% Discount
3 - 4 year OPP	50% Discount

(N)

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Vice President External Relations  
Monroe, Louisiana

Missouri Public  
Service Commission

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE

A. General

1. Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service ("ISDN-PRI Business Service") is a local exchange offering supported by the ISDN architecture.
2. ISDN-PRI Business Service provides a method of access to the telecommunications network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible customer premises equipment ("CPE") and a serving central office. The basic structure for Primary Rate Access is comprised of twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel, referred to hereafter as "23-B+D". After subscribing to the original 23-B+D configuration, the customer may subscribe to additional ISDN-PRI Business Service arrangements in as 23-B+D or as 24-B Channels. These channels may be used to connect the customer's CPE to the Public Network (i.e., inward/outward trunks, two-way trunks, WATS lines or toll free service).
3. ISDN-PRI Business Service provides network communication paths that provide the end user with access to a variety of network services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).
4. ISDN-PRI Business Service and its optional features and functions are provided within a local access and transport area ("LATA") from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction charges may apply as specified in Section 2 of this tariff.

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Darlene Terry  
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Overland Park, Kansas

MO 12-10

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Service Commission  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)

B. Regulations

1. The minimum service period for ISDN-PRI Business Service is six months. Term Discount Plan commitment periods of one, two, three and five years are available.
2. No additional charges apply for calls to Local Calling Area and Extended Area Service (EAS) exchanges.
3. The customer is responsible for providing CPE that is compatible with ISDN-PRI Business Service.
4. The Company will not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI Business Service render any facilities provided by the customer obsolete, require modification or alteration of such equipment or system, or otherwise affect its use or performance.
5. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
6. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Business Service subscriber. Resale of this call identification information is prohibited.
7. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's via a single D-Channel. This feature can be ordered where switch capabilities exist as determined by the Company. When NFAS is selected, the customer must order one ISDN-PRI Business Service arrangement as a 23-B+D arrangement. After the customer subscribes to the initial 23-B+D arrangement, the customer may subscribe to additional arrangements of either 23-B+D or 24 B-Channels. The D-Channel activated on the initial arrangement serves any additional ISDN-PRI Business Service arrangements with no D-Channel. The Company recommends that the number of B-channels supported by a single D-Channel not exceed 95.

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Service Commission  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

B. Regulations (Cont'd)

8. This service is available only from central offices which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is served by a non-ISDN capable central office, the Company may provide ISDN-PRI Business Service from an alternative serving central office, as designated by the Company. The subscriber may be required to accept a foreign NXX. When a foreign NXX is required, the rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement, as specified in G.1. following will apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement. The local calling area may not be the same as the local calling area of the exchange in which the customer is located.

If ISDN functionality becomes available from the central office that normally serves this subscriber, ISDN-PRI Business Service will be provided from that office and the subscriber may be required to accept a different NXX. If the subscriber chooses to continue ISDN-PRI Business Service from the alternative serving central office, the rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement will continue to apply in addition to the rates normally applicable for an ISDN-PRI Business Service Arrangement.

If a subscriber requests ISDN-PRI Business Service from an alternative serving central office other than that designated by the Company, the rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement will apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement.

Emergency 911 calls placed over an ISDN-PRI Business Service arrangement that is provisioned via a foreign central office will be identified as originating in the alternative serving central office NXX and not the non-ISDN capable central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-PRI Business Service provisioned via an alternative serving central office.

9. ISDN-PRI Business Service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electrically compatible facilities available, or where existing facilities can be made electrically compatible.

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Manager - Tariffs  
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MO 12-10

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**GENERAL AND LOCAL EXCHANGE TARIFF**

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

B. Regulations (Cont'd)

10. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in Section 9 of this tariff.
11. Temporary Suspension of service at the customer's request, as defined in Section 10 of this tariff, is not available for ISDN-PRI Business Service.
12. In order to maintain the quality of ISDN-PRI Business Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as indicated below:
  - (a) Scheduled Maintenance - used to perform such functions as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Company will provide advance notice of all scheduled maintenance.
  - (b) Demand Maintenance - may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible.
13. Rotary hunt functionality is available with ISDN-PRI Business Service at no additional charge. This functionality increases the likelihood of an incoming call being completed over an ISDN-PRI B-channel by allowing calls made to a busy number to be completed to another idle line. This functionality is exclusively within the B-channels of a single ISDN-PRI Business Service arrangement or between multiple ISDN-PRI Business Service arrangements and is not allowed between ISDN-PRI Business Service arrangements and other services, including but not limited to, Business Individual Line Service. The total number of Primary Rate Interfaces in a single, standard hunting configuration may not exceed 50.
14. Relocation of an ISDN-PRI Business Service arrangement to a new location with the same building or to a different location within the same central office serving area is considered a "move" and a Move Charge will apply for each ISDN-PRI Business Service arrangement that is relocated. Customer requested moves to a location in a different central office serving area are treated as disconnections at the existing location, and service establishment charges will apply for each ISDN-PRI Business Service arrangement established at the new location.

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

C. Definitions

1. B-Channel - A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
2. D-Channel - A digital, signaling-only channel for call establishment that is capable of supporting 64 Kbps of digital transmission.
3. Primary Rate Access Line – The facility between the serving central office and the customer's premises. Provides transport for up to twenty-four 64 Kbps.
4. Primary Rate Interface – The central office switching elements that are dedicated to a customer's ISDN-PRI Business Service.
5. Primary Rate Channels – B-Channels or D-Channels, as defined above.
6. Rotary Hunt Functionality - A service arrangement which allows calls made to a busy number to be completed to another idle line in that rotary number group.

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

D. Features

1. Standard Features

Clear Channel Capability – Allows all 64 Kbps on each B-Channel to be used for Customer information because the B-Channels on ISDN-PRI Business Service are clear as a result of all signaling and control functions being handled by a D-Channel.

D-Channel Control – Permits a single D-Channel to provide signaling and control for one or more ISDN-PRI Business Service arrangements when, after subscribing to an initial 23-B+D configuration, a customer requests additional arrangements consisting of 24 B-Channels.

Digital Voice Transmission - All voice calls are transmitted using digital signaling.

Direct Inward Dialing (DID) Signaling - Permits incoming dialed calls from the exchange network to reach a specific number served by CPE without the assistance of an attendant. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN charges and are provided in Section 10 of this tariff.

Dynamic Allocation of Bandwidth - Allows the voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

Incoming Call Identification (Caller ID Number Only) – Provides a customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with an incoming call on a B-Channel to a PBX and is subject to availability and provision by the originating call's carrier's facilities. Customer's CPE must be compatible with this feature.

PBX Station ID Capability - Allows the station user's (calling party's) number to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

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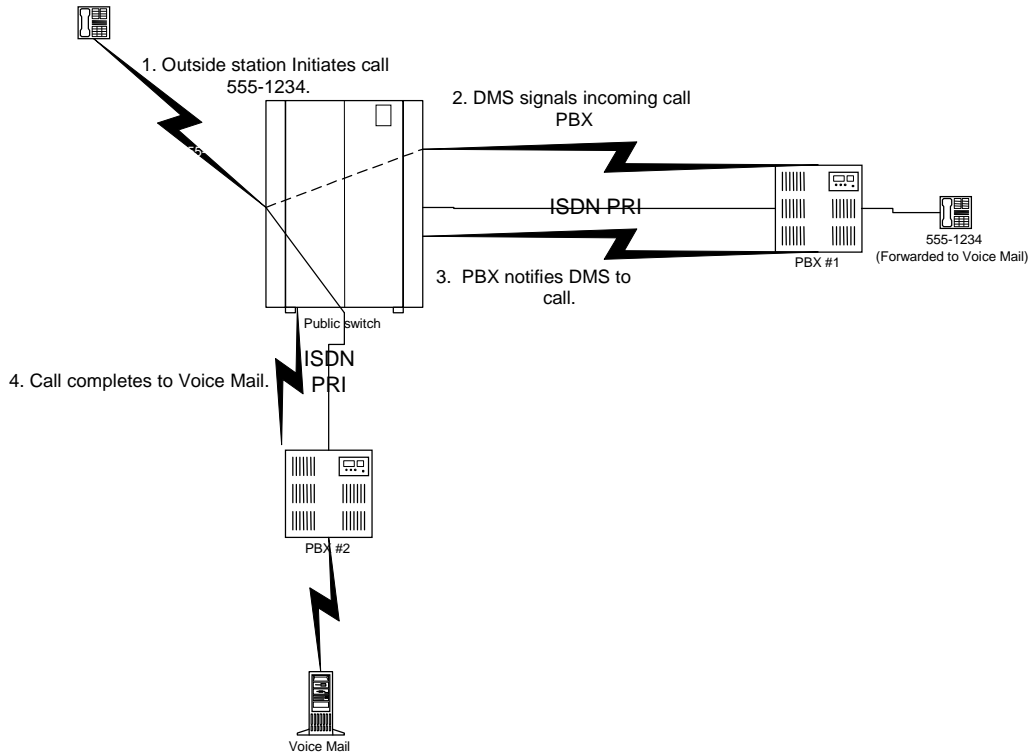
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INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)

D. Features (Cont'd)

2. Optional Features

2 B-Channel Transfer – Provides specific central office switching capabilities. For example, when a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. A common use of 2 B-Channel Transfer is illustrated below.



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INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)

D. Features (Cont'd)

2. Optional Features (Cont'd)

Call-by-Call/Integrated Service Access Feature Capability - Allows the customer to dynamically allocate the use of channels for ISDN-PRI Business Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The CPE signals the local central office as to which type of service (e.g., via inward/outward trunk, WATS lines, or toll free service lines) to access for each call. This feature is only available with two-way Primary Rate Interface.

Circular Hunt - Provides the most efficient hunting sequence available, and allows for much larger trunk groups than the standard ISDN-PRI Business Service packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

D-Channel Backup - Provides backup for the D-Channel for a customer with multiple ISDN-PRI Business Service arrangements by automatically switching signaling capability over to a back-up D-Channel if service to the primary D-Channel is interrupted.

E911 Call Screening - Provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Database Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

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BUSINESS SERVICE (Cont'd)

D. Features (Cont'd)

2. Optional Features (Cont'd)

Incoming Call Identification (Caller ID Name and Number) - Provides the customer with the telephone number and name of the calling party, subject to availability and provision by the originating caller's carrier. Incoming call identification is provided via the D-Channel associated with an incoming call on a B-Channel to a PBX. The Customer's equipment must be compatible with this feature.

Main Number ID Capability – Available in lieu of the standard PBX Station ID Capability feature, this feature allows only the main number associated with an ISDN-PRI Business Service arrangement to be transmitted and available for display when a call is placed from any station associated with an ISDN-PRI Business Service arrangement.

National ISDN-2 Protocol - A communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

Network Ring Again - Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

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INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)

E. Service Components

1. Each ISDN-PRI Business Service arrangement consists of the following functional components:
  - Primary Rate Access Line
  - Primary Rate Interface
  - Primary Rate Channels
  - (a) Primary Rate Access Line - Provides a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability. One Primary Rate Access Line is provided for every 24 channels.
  - (b) Primary Rate Interface - Provides the multiplexing to support up to twenty-three B-Channels at 64 Kbps and one D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps. Primary Rate Interfaces may be provisioned as one-way or two-way.
  - (c) Primary Rate Channels - The initial ISDN-PRI Business Service arrangement consists of a 23-B+D configuration, with unlimited usage that will allow either voice or data transmission up to 64 Kbps. Additional arrangements may be ordered as either 23-B+D or 24-B Channel arrangements.
    - (1) Voice calls may be completed to both ISDN and non-ISDN lines.
    - (2) Data Transmission on the B-Channels will be at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.
    - (3) The customer may choose to subscribe to additional non exchange based services. Initial choices for these services will be WATS and 800/888 service. The subscription to these services is in addition to the charges for ISDN-PRI Business Service.
2. Each Primary Rate Access Line may be active with a corresponding number of services (e.g., inward/outward trunks, WATS lines, or toll free service) selected. The customer may also choose to subscribe to more services than channels. The CPE signals the local central office as to which type of service (inward/outward trunk, WATS lines, or toll free service) to access for each call.

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INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)

F. Application of Rates

1. Nonrecurring charges will not be applicable for ISDN-PRI Business Service arrangements that are updated from an existing 1.544 Mbps service to ISDN-PRI Business Service.
2. The initial ISDN-PRI Business Service arrangement at any location must be configured as 23-B+D, after which additional arrangements may be ordered as either 23-B+D or as 24-B Channels.
3. Rates and charges for optional features and functions are applied to each ISDN-PRI Business Service arrangement for which a separate Primary Rate Interface is required. For example, when a customer has the initial 23-B+D arrangement and an additional arrangement configured as 24-B Channels, two Primary Rate Interfaces are provided. The feature charge applies for each Primary Rate Interface over which the optional feature is activated.

G. Rates and Charges

1. ISDN-PRI Business Service Arrangement

An ISDN-PRI Business Service Arrangement is furnished between a serving central office and the customer's designated premises. The customer must initially subscribe to a 23-B+D configuration per location, after which additional arrangements may be ordered as 23-B+D or 24-B Channels.

The rates, charges and regulations for a High Capacity Digital DS1 (1.544 Mbps) interoffice channel, as specified in PSC Mo. No. 1 apply in addition to the following rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement.

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**DIGITAL DATA AND NETWORK SERVICES**

**INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)**

**G. Rates and Charges (Cont'd)**

**1. ISDN-PRI Business Service Arrangement (Cont'd)**

**(a) ISDN-PRI Business Service Arrangement with Two-Way Primary Rate Interface  
(23-B+D and 24-B Channels)**

**(1) Monthly Rates**

Exchanges	Month-to-month <sup>(1)</sup>	Term Discount Plan Commitment Period			
		One Year Term	Two Year Term	Three Year Term	Four Year Term
"A" and "C" Schedule Exchanges <sup>(2)</sup>	\$1,171.91	\$1,171.91	\$1,171.91	\$1,090.01	\$1,008.11
"B" Schedule Exchanges <sup>(2)</sup>	1,230.33	1,230.33	1,230.33	1,144.32	1,058.33

**(2) Nonrecurring Charges (All Exchanges)**

Per Arrangement	Month-to-month	Term Discount Plan Commitment Period			
		One Year Term	Two Year Term	Three Year Term	Four Year Term
Initial	\$650.00	\$450.00	\$250.00	\$ 0.00	\$ 0.00
Each Additional <sup>(3)</sup>	0.00	0.00	0.00	0.00	0.00

<sup>(1)</sup> Month-to-month customers must subscribe to ISDN-PRI Business Service for a minimum service period of six months.

<sup>(2)</sup> See listing of "A," "B," and "C" Exchanges in Section 4.A.2.

\* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

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INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

2. Optional Features

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a) 2 B-Channel Transfer <sup>(1)</sup> Per Primary Rate Interface	75.00	100.00
(b) Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	50.00	35.00
(c) Circular Hunt <sup>(1)</sup> Per Primary Rate Interface	25.00	0.00
(d) D-Channel Backup <sup>(2)</sup> each channel	50.00	20.00
(e) E911 Call Screening <sup>(1)</sup> Per Primary Rate Interface (up to 100 station numbers)	125.00	0.00
(f) Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface	100.00	0.00
(g) Main Number ID Capability	0.00	0.00
(h) National ISDN-2 Protocol <sup>(1)</sup> Per Primary Rate Interface	0.00	0.00
(i) Network Ring Again <sup>(1)</sup> Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	160.00	0.00

<sup>(1)</sup> Certain equipment restrictions apply.

<sup>(2)</sup> Available only to customers subscribing to more than one Primary Rate Interface.

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G. Rates and Charges (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
3. Optional Feature Packages		
(a) <u>Premium Package</u> , <sup>(1)</sup> Per Primary Rate Interface	\$195.00	\$150.00
Includes: National ISDN-2 Protocol <sup>(2)</sup> E911 Call Screening <sup>(2)</sup> Incoming Call Identification (Caller ID Name and Number) Call-by-Call/Integrated Service Access Feature Capability 2 B-Channel Transfer <sup>(2)</sup>		

<sup>(1)</sup> Only available to customers subscribed to a Two-Way ISDN-PRI Business Service arrangement under a Term Discount Plan.

<sup>(2)</sup> Certain equipment restrictions apply.

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INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

4. Service Charges

(a) Service Establishment Charges apply when a customer requests establishment of a new ISDN-PRI Business Service arrangement(s) Service Establishment Charges apply for each ISDN-PRI Business Service Arrangement that is separately ordered and/or installed. Service Establishment Charges consist of:

(1) A Service Ordering Charge as described in Section 5 of this Tariff applies for each order placed, for receiving and recording information, and processing the necessary data in connection with a customer's request for service establishment; and

(2) The applicable Nonrecurring Charge for an ISDN-PRI Business Service Arrangement. This charge covers engineering design, common centralized testing and coordination. Nonrecurring charges do not apply for additional ISDN-PRI Business Service Arrangements installed at the same customer designated premises on the same trip and placed on the same service order.

(b) Premises Visit Charges are applicable per ISDN-PRI Business Service arrangement, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

Premises Visit Charge, per ISDN-PRI Business Service Arrangement	\$125.00
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BUSINESS SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

4. Service Charges (Cont'd)

(c) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing ISDN-PRI Business Service. A Service Change Charge is applicable for each ISDN-PRI Business Service associated with the customer request (in lieu of a Service Establishment Charge).

(a) For termination change at the same premises,  
Physical, per ISDN-PRI Business Service arrangement \$165.00

(b) For termination change at the same premises,  
Programming, per ISDN-PRI Business Service arrangement \$35.00

(d) Move Charges apply for each ISDN-PRI Business Service arrangement moved to a new location in the same building or to a different location within the same central office serving area. The Move Charge is equal to the sum of the Service Change Charges plus the Premises Visit Charge.

H. Term Discount Plan (TDP)

1. Description

(a) TDP commitment periods of one, two, three, and five years are available.

(b) A Customer may extend a TDP commitment period at any time during the term of a TDP. The number of months accrued under the current TDP will apply toward the commitment period of the new TDP. The rates under the new TDP will not apply retroactively toward the months accrued under the current TDP.

(c) At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the then prevailing tariffed rates. If the customer does not select a new TDP, the prevailing rates applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI Business Service arrangements installed under the expired TDP. Additional ISDN-PRI Business Service arrangements installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing Month-to-month rates unless the customer selects a TDP for those services.

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INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)

H. Term Discount Plan (TDP) (Cont'd)

2. Rate Changes

- (a) Rate increases or decreases will be automatically applied to the monthly TDP rates for the remaining term of a TDP.
- (b) If Company initiated rate increase(s) to any rate element or combination of rate elements causes the charges for the entire ISDN-PRI Business Service arrangement under the TDP to increase by 10% or more in any plan year, Customer may cancel the TDP without incurring Early Termination Liability Charges provided Customer notifies the Company within 30 days after the effective date of the rate increase. The first 12 months of a TDP commitment period constitute a plan year. Each subsequent 12 month increment constitutes an additional plan year.

3. Early Termination Liability

- (a) Calculation of Early Termination Liability

If a TDP Customer disconnects all or a portion of the ISDN-PRI Business Service before the expiration of a TDP, then a Termination Liability Charge will apply to those services which are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If Special Construction charges were applied to the service being terminated, any termination charges associated with Special Construction will also apply.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)  
BUSINESS SERVICE (Cont'd)

H. Term Discount Plan (TDP) (Cont'd)

3. Early Termination Liability (Cont'd)

(b) Waiver of Early Termination Liability

(1) Customers will not be liable for Early Termination Liability under the following circumstances:

(i) Relocation within Central Office Serving Area

If a TDP Customer relocates an existing Service arrangement to a new location within the same building or to a different location within the same central office serving area prior to the expiration of a TDP, a Termination Liability Charge will not apply, and the number of months accrued at the prior location will carry over to the new location. Move Charges will apply for each arrangement relocated.

(ii) Relocation to Different Central Office Serving Area

If a TDP Customer relocates an existing Service arrangement to a location in a different central office serving area, a Termination Liability Charge will not apply if Customer converts to a new TDP commitment period that is equal to or greater than the original TDP commitment period. The number of months accrued at the prior location under the original TDP will not carry over to the new location. Service Establishment Charges will apply for the ISDN-PRI Business Service arrangement(s) installed at the new location.

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BUSINESS SERVICE (Cont'd)

H. Term Discount Plan (TDP) (Cont'd)

3. Early Termination Liability (Cont'd)

(b) Waiver of Early Termination Liability (Cont'd)

(1) Customers will not be liable for Early Termination Liability under the following circumstances (cont'd):

(iii) Technology Upgrade

- a) When a service or rate element under a TDP arrangement is disconnected prior to the expiration of the TDP commitment period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, Termination Liability Charges will not apply under the following conditions:

The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

The service orders to install the new service and disconnect the old service are related, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and

The service orders to install the new service and disconnect the old service are for the same Customer at the same location.

- b) The Company will determine whether a replacement service qualifies as a next generation service offering.
- c) Nonrecurring charges and Service Charges for the new service will apply according to the requirements of the new service.

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COIN AND COINLESS TELEPHONE SERVICE

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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COIN AND COINLESS TELEPHONE SERVICECUSTOMER OWNED PAY TELEPHONE SERVICE

## A. General

1. Customer Owned Pay Telephone Service (COPTS) will apply for use with customer provided instrument-implemented pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner of the premises. Customer Owned Pay Telephone Service provides network access for coin, coinless, card reader or a combination of coin/card reader telephones.
  2. Customer Owned Pay Telephones must be connected to a Customer Owned Pay Telephone access line. Only one Customer Owned Pay Telephone may be connected to a Customer Owned Pay Telephone access line. The access line must be equipped for Touch Calling.
  3. Joint User Service may be furnished in connection with Customer Owned Pay Telephone Service. (1)
  4. Directory listings may be provided under the regulations governing the furnishing of listings for business main line subscribers. However, listings (not indicating a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.
  5. For purposes of this Tariff, the term "customer" is defined as the party responsible for payment of the Customer Owned Pay Telephone Service access line.
  6. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.
- (1) Joint User Service is limited to existing customers at their existing locations.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE

B. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer-provided instrument-implemented pay telephones used in connection with this service.
2. The customer shall be responsible for payment of charges for all local and toll messages originating from or accepted at this type of service, including any applicable Directory Assistance Charges. Calls to 1411 or 1+555-1212 Directory Assistance will be charged to COPTS line customers as specified in Section 9 of this Tariff.
3. Customer-provided instrument-implemented pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler.
4. Such customer-provided instrument-implemented pay telephones must have the following operational characteristics:
  - a. Must be able to access the Company operator at no charge and without using a coin.
  - b. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
  - c. Must be able to access all interexchange carriers.
  - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
  - e. Must allow the completion of both local and long distance calls.
  - f. Must be able to access Directory Assistance.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE

B. Responsibility of the Customer (Cont'd)

5. Each customer must provide, attached to the set, instructions for use of the telephone, in form and substance, that comply with the applicable Federal and State regulatory rules and regulations.
6. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
7. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Customer Owned Pay Telephone Service and for providing proof of said authority prior to installation of service.

C. Violation of Regulations

1. Where any customer-provided instrument-implemented pay telephone is in violation of this Tariff, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
2. The customer shall discontinue use of the customer-provided instrument-implemented pay telephone or correct the violation and notify the Company in writing within five days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE

D. Optional Features

1. Answer Supervision

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. COPTS Answer Supervision will be provided for use with COPTS Service as specified in this tariff schedule to assist in determining when billing for a specific call should commence.



**GENERAL AND LOCAL EXCHANGE TARIFF**

COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE

E. Rates and Charges

1. Nonrecurring Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
3. Customer Owned Pay Telephone Service Access Line Charge - There will be a monthly access charge for each line as follows:

	<u>GSEC</u> <u>IOSC</u>	<u>Monthly Rate</u>	
a. Customer Owned Pay Telephone Service Access Line Charge	COPT	See Section 4	(T)
4. See Section 10 of this Tariff for Screening and Blocking options.			
5. Optional Features			
a. Answer Supervision, per line	COPTANS/ 20232	4.75	

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

COIN AND COINLESS TELEPHONE SERVICE

REC'D JUL 15 2002

CUSTOMER OWNED PAY TELEPHONE SERVICE

Service Commission

E. Rates and Charges

1. Nonrecurring Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
3. Customer Owned Pay Telephone Service Access Line Charge - There will be a monthly access charge for each line as follows:

	<u>GSEC</u> <u>IOSC</u>	<u>Monthly Rate</u>
a. Customer Owned Pay Telephone Service Access Line Charge	COPT	\$26.95
4. See Section 10 of this Tariff for Screening and Blocking options.		
5. Optional Features		
a. Answer Supervision, per line	COPTANS/ 20232	4.75

**CANCELLED**  
 SEP 06 2003  
 by **BS/AS4**  
 Public Service Commission  
 MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002

TM-02-232  
Service Commission

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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COIN AND COINLESS TELEPHONE SERVICECUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

## A. General

1. Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local exchange company customer-owned pay telephones.
2. COPT Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
3. A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed the tariffed rate for each line. Off-premise extensions to a COPT Coin Line are not permitted.
4. Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.
5. The Company shall not be liable for shortages of coins deposited and/or collected from the COPT Coin Line subscriber's equipment.
6. The Company shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.
7. Suspension of service for nonpayment, as specified in Section 2 of this Tariff, is not applicable to COPT Coin Line Service unless the instrument is located within an establishment which is temporarily closed and, as such, will be totally inaccessible to the general public for the period of suspension. In all cases, the decision to permit suspension of service for a COPT Coin Line rests with the Company.
8. The carriage and completion of local and intraLATA toll messages are provided by the Company.
9. COPT Coin Line Service will be provided from central offices where facilities are available and where technically feasible.

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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COIN AND COINLESS TELEPHONE SERVICECUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

## B. Features

1. Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.
2. Service is provided on a one-way or a two-way basis at the customer's option.
3. Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
4. Billed Number Screening (BNS) is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
5. Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a COPT Coin Line which may require special handling and billing treatment.
6. Central office 900 and 976 blocking is provided.
7. Standard recorded announcements used for calls from the Company's Public Telephone Service pay telephones are used for calls that originate from a COPT Coin Line.
8. All 0-, 0+ and 1+ intraLATA toll calls and 0+ local calls are handled by the Company's operator service system.
9. All 0+ interLATA calls are routed to the presubscribed carrier.
10. Coin sent paid interLATA calls from COPT Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, LouisianaCANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

**GENERAL AND LOCAL EXCHANGE TARIFF**

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COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

C. Responsibility of the Subscriber

1. The subscriber is subject to the requirements for COPT Service as set forth in previously.
2. The subscriber is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
3. Special billing and coin sharing arrangements between a COPT Coin Line Subscriber and another carrier are the responsibility of the COPT Coin Line subscriber.
4. It is the subscriber's responsibility to ensure instruments used in conjunction with the COPT Coin Line Service are compatible with the Company's network.

**GENERAL AND LOCAL EXCHANGE TARIFF**

COIN AND COINLESS TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

D. Rate Regulations

1. No charge will be imposed for incoming calls.
2. Sent-paid local calls will be rated by the COPT Coin Line subscriber's equipment.
3. Operator assisted sent-paid local calls will be rated to the end-user, plus the appropriate additive operator service charge as specified in Section 9 of this Tariff. Non-sent paid local calls will be rated to the end-user plus the appropriate additive operator service charge as specified in Section 9 of this Tariff.
4. Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges. Non-sent paid toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges.
5. The appropriate service charges as specified in Section 5 of this Tariff are applicable for each COPTS Coin Line installed, moved, or changed.
6. Rates for Verification/Interrupt Service are as specified in Section 9 of this Tariff or as stated in PSC MO NO. 3.
7. Calls to 1411 or 1+555-1212 Directory Assistance will be charged to COPTS Coin Line subscribers as specified in Section 9 of this Tariff.
8. Subscribers to Customer-Owned Pay Telephone Coin Line Service may be listed in the directory as specified in Section 9 of this Tariff.

E. Rates and Charges

1. COPT Coin Line Service is provided on a fixed rate basis. The following monthly rate is applicable for COPT Coin Line Service on a per-line basis.

	<u>MONTHLY RATE</u>	
(a) Coin Line, per line (COPTCOIN/20230, COPTCOIN1W/20231)	See Section 4	(T)

Issued: July 23, 2003

Effective: September 6, 2003

Jeffrey Glover  
 Vice President External Relations  
 Monroe, Louisiana

CANCELLED  
 October 1, 2014  
 Missouri Public  
 Service Commission  
 JI-2015-0066

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

COIN AND COINLESS TELEPHONE SERVICE

REC'D JUL 15 2002

CUSTOMER OWNED PAY TELEPHONE SERVICE - COIN LINE SERVICE

Service Commission

D. Rate Regulations

1. No charge will be imposed for incoming calls.
2. Sent-paid local calls will be rated by the COPT Coin Line subscriber's equipment.
3. Operator assisted sent-paid local calls will be rated to the end-user, plus the appropriate additive operator service charge as specified in Section 9 of this Tariff. Non-sent paid local calls will be rated to the end-user plus the appropriate additive operator service charge as specified in Section 9 of this Tariff.
4. Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges. Non-sent paid toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges.
5. The appropriate service charges as specified in Section 5 of this Tariff are applicable for each COPTS Coin Line installed, moved, or changed.
6. Rates for Verification/Interrupt Service are as specified in Section 9 of this Tariff or as stated in PSC MO NO. 3.
7. Calls to 1411 or 1+555-1212 Directory Assistance will be charged to COPTS Coin Line subscribers as specified in Section 9 of this Tariff.
8. Subscribers to Customer-Owned Pay Telephone Coin Line Service may be listed in the directory as specified in Section 9 of this Tariff.

E. Rates and Charges

1. COPT Coin Line Service is provided on a fixed rate basis. The following monthly rate is applicable for COPT Coin Line Service on a per-line basis.

MONTHLY  
RATE

(a) Coin Line, per line	
(COPTCOIN/20230, COPTCOIN1W/20231)	\$ 31.70

**CANCELLED**  
 SEP 06 2003  
 By: STS/44  
 Public Service Commission  
 MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002  
TH-02-232  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

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COIN AND COINLESS TELEPHONE SERVICE

RESERVED FOR FUTURE USE

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066



GENERAL AND LOCAL EXCHANGE TARIFF

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COIN AND COINLESS TELEPHONE SERVICE

RESERVED FOR FUTURE USE

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

GENERAL AND LOCAL EXCHANGE TARIFF

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COIN AND COINLESS TELEPHONE SERVICE

RESERVED FOR FUTURE USE

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

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Missouri Public  
Service Commission  
JI-2015-0066

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

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Directory Listings	4
Intercept Services	8
Local Operator Service	10
National Directory Assistance/Customer Name and Address Service	3.4

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates as set forth following apply to calls from customers who request assistance in obtaining telephone number information. Regarding such directory assistance calls, handling will be as follows:
  - a. Customers who dial 1+411 or 411 will receive telephone number information, as a local Directory Assistance call, for any exchange in which the Company has presence within the state of Missouri.
  - b. Customers who dial 1+ Foreign Area Code +555+1212 will be transferred from a Company operator to a non-Company operator to obtain telephone number information from that Company. Customers who dial 1+ Foreign Area Code +555+1212 are transferred to their Primary Interexchange Carrier (PIC).
  - c. Customers who dial 1+411, 411, 1+ Home Area Code +555+1212 or 555+1212 and request telephone number information outside of the state of Missouri, or outside the Company's exchange presence within the state, may obtain this information through the Company's National Directory Assistance/Customer Name and Address Service (Please refer to this service in this Section of the Tariff).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

(D)

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates as set forth following apply to calls from customers who request assistance in obtaining telephone number information. Regarding such directory assistance calls, handling will be as follows:
  - a. Customers who dial 1+411 or 411 will receive telephone number information, as a local Directory Assistance call, for any exchange in which the Company has presence within the state of Missouri.
  - b. Customers who dial 1+ Foreign Area Code +555+1212 will be transferred from a Company operator to a non-Company operator to obtain telephone number information from that Company. Customers who dial 1+ Foreign Area Code +555+1212 are transferred to their Primary Interexchange Carrier (PIC).
  - c. Customers who dial 1+411, 411, 1+ Home Area Code +555+1212 or 555+1212 and request telephone number information outside of the state of Missouri, or outside the Company's exchange presence within the state, may obtain this information through the Company's National Directory Assistance/Customer Name and Address Service (Please refer to this service in this Section of the Tariff).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

B. Allowances

(D)  
}

Issued: February 13, 2009

Effective: March 15, 2009

Chantel Mosby  
Director Tariffs and Compliance  
Monroe, Louisiana

CANCELLED  
July 25, 2009  
Missouri Public  
Service Commission  
JI-2009-0888

Filed  
Missouri Public  
Service Commission  
JI-2009-0584

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICESDIRECTORY ASSISTANCE SERVICE

## A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates as set forth following apply to calls from customers who request assistance in obtaining telephone number information. Regarding such directory assistance calls, handling will be as follows:
  - a. Customers who dial 1+411 or 411 will receive telephone number information, as a local Directory Assistance call, for any exchange in which the Company has presence within the state of Missouri.
  - b. Customers who dial 1+ Foreign Area Code +555+1212 will be transferred from a Company operator to a non-Company operator to obtain telephone number information from that Company. Customers who dial 1+ Foreign Area Code +555+1212 are transferred to their Primary Interexchange Carrier (PIC).
  - c. Customers who dial 1+411, 411, 1+ Home Area Code +555+1212 or 555+1212 and request telephone number information outside of the state of Missouri, or outside the Company's exchange presence within the state, may obtain this information through the Company's National Directory Assistance/Customer Name and Address Service (Please refer to this service in this Section of the Tariff).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

## B. Allowances

1. A customer is allowed three direct dialed Directory Assistance calls per month at no charge for each exchange service line and for each trunk line. (Allowances are not included with National Directory Assistance/Customer Name and Address Service.)

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

(D)

(D)

C. Exemptions

1. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICESDIRECTORY ASSISTANCE SERVICE

## B. Allowances (Cont'd)

2. In addition to the allowance set forth in Paragraph B.1 preceding, each customer shall be allowed one direct dialed long distance Directory Assistance call (within the home area code), if using dialing pattern 1+ home area code +555+1212, for each sent paid home area code long distance call appearing on the customer's bill.
3. Calls placed to the Directory Assistance attendant via an operator are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
4. Third number, special billing number, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
7. Call allowances are not transferable between accounts.

## C. Exemptions

1. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
July 25, 2009  
Missouri Public  
Service Commission  
JI-2009-0888



**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Directory Assistance Charges

- a. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call (maximum of two requested telephone numbers per call) is:

Per call **\$2.99** (1)

- b. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is:

Per call **\$2.99** (1)

2. Operator Charge (Applies in Addition to Directory Assistance)

- a. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

Per call \$ .99

- b. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:

Per call \$ .99

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ISSUED:  
January 14, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 13, 2014

MO 14-01 CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2014-0295

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Directory Assistance Charges

- a. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call (maximum of two requested telephone numbers per call) is:

Per call **\$1.85** (1)

- b. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is:

Per call **\$1.85** (1)

2. Operator Charge (Applies in Addition to Directory Assistance)

- a. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

Per call \$ .99

- b. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:

Per call \$ .99

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ISSUED:  
December 1, 2011

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
January 1, 2012

CANCELLED  
February 2014  
Missouri Public  
Service Commission  
JI-2014-0295

Filed  
Missouri Public  
Service Commission  
JI-2012-0254

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. **Directory Assistance Charges** (T)
  - a. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call (maximum of two requested telephone numbers per call) is: (T)  
  
Per call **\$1.40** (I)
  - b. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is: (T)  
  
Per call **\$1.40** (I)
2. **Operator Charge (Applies in Addition to Directory Assistance)** (T)
  - a. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is: (T)  
  
Per call **\$ .99**
  - b. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at: (T)  
  
Per call **\$ .99**

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ISSUED:  
August 31, 2010

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 10, 2010

CANCELLED  
January 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0254

FILED  
Missouri Public  
Service Commission  
JI-2011-0102

## GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICESDIRECTORY ASSISTANCE SERVICE

## D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .99 (l)
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .99 (l)
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
  - a. per call \$ .99 (l)
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
  - a. per call \$ .99 (l)

Issued: August 14, 2009

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CANCELLED  
September 10, 2010  
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Service Commission  
JI-2011-0102

Chantel Mosby  
Director, Tariffs  
Monroe, Louisiana

FILED  
Missouri Public  
Service Commission  
JI-2010-0090

**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICESDIRECTORY ASSISTANCE SERVICE

## D. Rates

- |    |   |            |
|----|---|------------|
| 1. | Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call (maximum of two requested telephone numbers per call) is: | (D)<br>(D) |
| a. | per call  | \$.58      |
| 2. | Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call (maximum of two requested telephone numbers per call) is:   | (D)        |
| a. | per call  | \$.58      |
| 3. | Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:                                      |            |
| a. | per call  | \$.67      |
| 4. | Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:  |            |
| a. | per call  | \$.67      |

Issued: June 25, 2009

Effective: July 25, 2009

Chantel Mosby  
Director, Tariffs and Compliance  
Monroe, LouisianaCANCELLED  
October 1, 2009  
Missouri Public  
Service Commission  
JI-2010-0090FILED  
Missouri Public  
Service Commission  
JI-2009-0888

**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICESDIRECTORY ASSISTANCE SERVICE

## D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .58 (l)
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .58 (l)
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
  - a. per call \$ .67 (l)
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
  - a. per call \$ .67 (l)

Issued: August 15, 2008

Effective: October 1, 2008

Chantel Mosby  
Director, Tariffs and Compliance  
Monroe, LouisianaCANCELLED  
July 25, 2009  
Missouri Public  
Service Commission  
JI-2009-0888FILED  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICESDIRECTORY ASSISTANCE SERVICE

## D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .56 (l)
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .56 (l)
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
  - a. per call \$ .64 (l)
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
  - a. per call \$ .64 (l)

Issued: August 16, 2007

Effective: October 1, 2007

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, LouisianaCANCELLED  
October 1, 2008  
Missouri Public  
Service CommissionFILED  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICESDIRECTORY ASSISTANCE SERVICE

## D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .54 (l)
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .54 (l)
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
  - a. per call \$ .61 (l)
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
  - a. per call \$ .61 (l)

Issued: August 1, 2005

Effective: ~~September 1, 2005~~  
October 1, 2005

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

CANCELLED  
 October 1, 2007  
 Missouri Public  
 Service Commission

FILED  
 Missouri Public  
 Service Commission



**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .52 (l)
  
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$ .52 (l)
  
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
  - a. per call \$ .59 (l)
  
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
  - a. per call \$ .59 (l)

**CANCELLED**  
 OCT 01 2005  
 By *3redRS3*  
 Public Service Commission  
 MISSOURI

Issued: July 22, 2004

Effective: September 5, 2004

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

**FILED**  
**MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 23 2003

DIRECTORY ASSISTANCE SERVICE

Service Commission

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:

a. per call ..... \$ .49 (l)

2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:

a. per call ..... \$ .49 (l)

3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:

a. per call ..... \$ .55 (l)

4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:

a. per call ..... \$ .55 (l)

CANCELLED

SEP 05 2004

By *2dRS3*  
Public Service Commission  
MISSOURI

Issued: July 23, 2003

Effective: September 6, 2003

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public  
Service Commission

FILED SEP 06 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 15 2002

DIRECTORY ASSISTANCE SERVICE

Service Commission

D. Rates

1. Where the customer dials the local Directory Assistance number 1+411 or 411 and requests telephone number information for any exchange in which the Company has presence within the state, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call ..... \$ .46
  
2. Where the customer dials the Directory Assistance number 1+ Home Area Code+555-1212, the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call ..... \$ .46
  
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
  - a. per call ..... \$ .51
  
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
  - a. per call ..... \$ .51

**CANCELLED**

SEP 06 2003  
154033  
Public Service Commission  
MTC 2003

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002  
TM-02-232  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT PLUS

A. General

1. Directory Connect Plus\_ provides, an incoming Directory Assistance customer requesting a listed number, a mechanized announcement offering call completion to the requested listed number. The call is completed on a sent-paid basis (paid for by the calling customer). The Directory Connect Plus\_ charge applies only to calls that are answered.
2. The mechanized announcement will instruct the caller that for an additional charge, the call will be automatically completed by depressing a specific digit on a touch-tone key pad. All completed calls will incur the Directory Connect Plus\_ charge.
3. Customers may request blocking of Directory Connect Plus\_ calls originating from their telephone lines by contacting the Company's business office. This stand-alone blocking arrangement is available to customers at no charge.

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT PLUS

B. Conditions

1. Directory Connect Plus\_ charges will be applicable to persons with a visual, physical, or reading handicap. The existing practice for completion of a directory assistance call at no charge, connected by an operator, remains the same.
2. Directory Connect Plus\_ will be furnished only where facilities and operating conditions permit.
3. Directory Connect Plus\_ will not be provided to the following services:  
  
800 Service  
900 Service  
976 Service  
Semi-Public Telephone Service  
Customer Owned Pay Telephone Service
4. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section 2, Rules and Regulations of this Tariff.
5. This offering provides call completion only within the caller's Local Access Transport Area (LATA).
6. Directory Connect Plus\_ is not available with rotary dial service.
7. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Connect Plus\_) the charge shown under C. RATES, will apply per completed call. The Directory Connect Plus\_ charge is in addition to any applicable Directory Assistance and/or IntraLATA toll charges.

(D)  
(D)

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICESDIRECTORY CONNECT PLUS

## B. Conditions

1. Directory Connect Plus\_ charges will be applicable to persons with a visual, physical, or reading handicap. The existing practice for completion of a directory assistance call at no charge, connected by an operator, remains the same.
2. Directory Connect Plus\_ will be furnished only where facilities and operating conditions permit.
3. Directory Connect Plus\_ will not be provided to the following services:
  - 800 Service
  - 900 Service
  - 976 Service
  - Semi-Public Telephone Service
  - Customer Owned Pay Telephone Service
4. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section 2, Rules and Regulations of this Tariff.
5. This offering provides call completion only within the caller's Local Access Transport Area (LATA).
6. Directory Connect Plus\_ is not available with rotary dial service.
7. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Connect Plus\_) the charge shown under C. RATES, will apply per completed call. The Directory Connect Plus\_ charge is in addition to any applicable Directory Assistance and/or IntraLATA toll charges. Directory Assistance call allowances, as specified previously in this Section, do not apply to Directory Connect Plus\_.

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
July 25, 2009  
Missouri Public  
Service Commission  
JI-2009-0888

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT PLUS

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of **\$0.00** will apply for each Directory Connect Plus call completed.

(R)

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ISSUED:  
January 14, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 13, 2014

MO 14-01

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2014-0295

GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT PLUS

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.99 will apply for each Directory Connect Plus call completed. (l)



**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT PLUS

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.75 will apply for each Directory Connect Plus call completed.

(l)

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Issued: August 15, 2008

Effective: October 1, 2008

Chantel Mosby  
Director, Tariffs and Compliance  
Monroe, Louisiana

**CANCELLED**  
October 1, 2009  
Missouri Public  
Service Commission  
JI-2010-0090

**FILED**  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT PLUS

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.72 will apply for each Directory Connect Plus call completed. (l)

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Issued: August 16, 2007

Effective: October 1, 2007

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

**CANCELLED**  
October 1, 2008  
Missouri Public  
Service Commission

**FILED**  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT PLUS

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.69 will apply for each Directory Connect Plus call completed. (l)

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Issued: August 1, 2005

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

Effective: ~~September 1, 2005~~

October 1, 2005

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

DIRECTORY CONNECT PLUS

B. Conditions (Cont'd)

8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

1. A charge of \$.66 will apply for each Directory Connect Plus call completed. (l)

**CANCELLED**  
OCT 01 2005  
by *Zrel* RS 3.3  
Public Service Commission  
MISSOURI

Issued: July 22, 2004

Effective: September 5, 2004

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

**FILED  
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 23 2003

DIRECTORY CONNECT PLUS

Service Commission

B. Conditions (Cont'd)

- 8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
- 9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

- 1. A charge of \$.62 will apply for each Directory Connect Plus call completed. (l)

**CANCELLED**  
 SEP 05 2004  
 By *ZahRS3.3*  
 Public Service Commission  
 MISSOURI

Issued: July 23, 2003

Effective: September 6, 2003

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public  
Service Commission

FILED SEP 06 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 15 2002

DIRECTORY CONNECT PLUS

Service Commission

B. Conditions (Cont'd)

- 8. Calls will be completed on a sent paid basis. Person-to-person, collect, calling card, third number or any other calls requiring operator handling are not included.
- 9. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

C. Rates

- 1. A charge of \$.58 will apply for each Directory Connect Plus call completed.

**CANCELLED**  
 SEP 06 2003  
 By 154853.3  
 Public Service Commission  
 MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002  
 TM-02-232  
 Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

A. General

1. National Directory Assistance (NDA) will provide the customer with directory listings from CenturyTel's directory assistance database. This database will make all CenturyTel listings available to any operator workstation along with national listings from other provider database(s). CenturyTel will provide listings for residential, business, government, GTE 1-800, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

B. Conditions

1. The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
2. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in the Company's tariff.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of the service.
4. The customer will have access to any in-or-out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.
5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further details please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/  
Customer Name and Address Service.....**\$2.99**

(1)

ISSUED:  
January 14, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 13, 2014

MO 14-01

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2014-0295

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

A. General

1. National Directory Assistance (NDA) will provide the customer with directory listings from CenturyTel's directory assistance database. This database will make all CenturyTel listings available to any operator workstation along with national listings from other provider database(s). CenturyTel will provide listings for residential, business, government, GTE 1-800, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

B. Conditions

1. The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
2. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in the Company's tariff.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of the service.
4. The customer will have access to any in-or-out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.
5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further details please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

1. For each call to the National Directory Assistance/  
Customer Name and Address Service.....**\$1.85**

(M)

(1) (M)

(M) Material now appearing on this sheet previously appeared on 5th Revised Sheet 3.5.

ISSUED:  
August 31, 2010

**CANCELLED**  
February 2014  
Missouri Public  
Service Commission  
JI-2014-0295

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 10, 2010

**FILED**  
Missouri Public  
Service Commission  
JI-2011-0102



**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICESNATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

## A. General

1. National Directory Assistance (NDA) will provide the customer with directory listings from CenturyTel's directory assistance database. This database will make all CenturyTel listings available to any operator workstation along with national listings from other provider database(s). CenturyTel will provide listings for residential, business, government, GTE 1-800, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

## B. Conditions

1. The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
2. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in the Company's tariff.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of the service.
4. The customer will have access to any in-or-out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

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Issued: July 18, 2002

Effective: September 1, 2002

**CANCELLED**  
September 10, 2010  
Missouri Public  
Service Commission  
JI-2011-0102

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES

**This page is Reserved for Future Use**

(T)

(M)

(M)

(M) Material previously appearing on this sheet now appears on 1st Revised Sheet 3.4.

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ISSUED:  
August 31, 2010

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 10, 2010

FILED  
Missouri Public  
Service Commission  
JI-2011-0102

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

- 5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further details please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
- 6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

- 1. For each call to the National Directory Assistance/  
Customer Name and Address Service.....\$ 1.35 (l)

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

- 5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further details please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
- 6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

- 1. For each call to the National Directory Assistance/  
Customer Name and Address Service.....\$ 1.29 (l)

Issued: August 16, 2007

Effective: October 1, 2007

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

**CANCELLED**  
October 1, 2008  
Missouri Public  
Service Commission

**FILED**  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

- 5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further details please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
- 6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

- 1. For each call to the National Directory Assistance/  
Customer Name and Address Service.....\$ 1.23 (l)

Issued: August 1, 2005

Effective: ~~September 1, 2005~~  
October 1, 2005

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

CANCELLED  
October 1, 2007  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Cont'd)

- 5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further details please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
- 6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

- 1. For each call to the National Directory Assistance/  
Customer Name and Address Service.....\$ 1.18 (l)

**CANCELLED**

OCT 01 2005  
3rd RS 3.5  
Public Service Commission  
MISSOURI

Issued: July 22, 2004

Effective: September 5, 2004

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

**FILED  
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 23 2003

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

Service Commission

B. Conditions (Cont'd)

- 5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further details please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
- 6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

- 1. For each call to the National Directory Assistance/  
Customer Name and Address Service.....\$ 1.10 (l)

**CANCELLED**

SEP 05 2004  
By *2dRS 3.5*  
Public Service Commission  
MISSOURI

Issued: July 23, 2003

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Effective: September 6, 2003  
Missouri Public  
Service Commission

FILED SEP 06 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICES

REC'D JUL 15 2002

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

Service Commission

B. Conditions (Cont'd)

- 5. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed by customers who certify they are unable to use a directory because of a handicap. (For further details please refer to Directory Assistance Service, Sheet 2 in this section of the tariff, under C. Exemptions).
- 6. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

C. Rates

- 1. For each call to the National Directory Assistance/  
Customer Name and Address Service.....\$ 1.02

**CANCELLED**  
 SEP 06 2003  
 By *BSRS*  
 Public Service Commission  
 MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002  
*JM-02-232*  
Service Commission



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**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICEDIRECTORY LISTINGS

## A. General

1. One Directory listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

## B. Conditions

1. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
  - a. The individual, organization, firm or corporation contracting for the service.
  - b. A residential Primary listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name
  - c. A Duplicate Listing reversing the order of the individuals' given names above may be provided at the rates for Additional Listings.
  - d. When two or more lines serve a customer in a group arranged for a "hunting" operator, each group of lines is considered one telephone number and is entitled to only one Primary Listing.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICEDIRECTORY LISTINGS

## B. Conditions (Cont'd)

2. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
  - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
3. An Alternate Listing (charged as an Additional Listing) refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.
  - a. Where the alternate call number is to be that of another customer, the listing will be furnished only when the other customer is agreeable to the use of their number.
4. Cross-Reference Listings (charged as an Additional Listing) enable a customer to use a former listing to refer customers to his new listing appearing elsewhere in the directory. Cross-Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
  - a. As an aid to the service, Cross-Reference Listings may be provided without charge in connection with the service of federal, state or municipal governmental agencies.
5. A Foreign Listing is a listing in any of the Company's directory for which the customer does not have local service. The rate for a Foreign Listing will be the rate listed in the Tariff.
6. Line of Information (charged as an Additional Listing) is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.
7. Non published Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
  - a. When Nonpublished Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
  - b. The rate for a Nonpublished Service is specified in this Tariff.

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Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, LouisianaCANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICEDIRECTORY LISTINGS

## B. Conditions (Cont'd)

7. Non published Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records. (Cont'd)
  - c. The rate for non published and nonlisted services does not apply to the following:
    - 1) Customer With a Published Listing - If a customer has both published and nonpublished/nonlisted listings for the same address and class for service, the nonpublished/nonlisted monthly recurring charge will not apply.
    - 2) Customer With a Nonpublished/Nonlisted Listing - If a customer has a nonpublished/nonlisted listing, only one monthly recurring charge will be applied for any nonpublished and/or nonlisted listings for the same customer with the same class of service at the same address. If the customer has a combination of nonpublished and nonlisted listings at the same address, the nonlisted monthly recurring charge will apply.
    - 3) Pay Telephone Service
    - 4) Special Reversed Long Distance Service
    - 5) Foreign Exchange/Zone Service
    - 6) Temporary Service (service provided for a period not more than 30 days)
    - 7) Special Services such as teletypewriters or data services provided for customers with impaired hearing having a limited requirement for voice communication.
    - 8) Local Exchange Service for customer living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.
    - 9) New listings provided to a customer because of unusual circumstances, such as harassing calls, threats, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more than 30 days).
8. Nonlisted Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator (see 7c. for rate application exceptions).
9. Service Charges apply to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to change from Nonpublished Service or Nonlisted Service to listed Primary Listing service.
10. The charge for Directory listings begins on the day the Directory Assistance records are posted.
11. The length of contract period is from the day on which the directory is published to the day the succeeding directory is published. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be at least 30 days.
12. Listings will be limited to such information as is necessary for proper identification.
13. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings <sup>(1)</sup>	--	--	
b. Additional Listings			
1) Business	ALB	\$3.60	
2) Residence	ALR	3.00	
c. Foreign Exchange Listings			
1) Business	FLB	3.60	
2) Residence	FLR	3.00	
d. Nonlisted Service	NL	<b>5.00</b>	(1)
e. Nonpublished Service	NP	<b>5.00</b>	(1)

<sup>(1)</sup> See B.1 Conditions

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ISSUED:  
December 13, 2013

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
January 13, 2013

MO13-11

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2014-0254

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings <sup>(1)</sup>	--	--	
b. Additional Listings			
1) Business	ALB	\$3.60	
2) Residence	ALR	<b>3.00</b>	(1)
c. Foreign Exchange Listings			
1) Business	FLB	3.60	
2) Residence	FLR	<b>3.00</b>	(1)
d. Nonlisted Service	NL	<b>3.50</b>	(1)
e. Nonpublished Service	NP	<b>3.50</b>	(1)

<sup>(1)</sup> See B.1 Conditions

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ISSUED:  
December 1, 2011

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
January 1, 2012

CANCELLED  
January 13, 2014  
Missouri Public  
Service Commission  
JI-2014-0254

Filed  
Missouri Public  
Service Commission  
JI-2012-0254

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings <sup>(1)</sup>	--	--	
b. Additional Listings			
1) Business	ALB	<b>\$3.60</b>	(1)
2) Residence	ALR	<b>2.83</b>	
c. Foreign Exchange Listings			
1) Business	FLB	<b>3.60</b>	(1)
2) Residence	FLR	<b>2.83</b>	
d. Nonlisted Service	NL	<b>2.90</b>	
e. Nonpublished Service	NP	<b>2.90</b>	(1)

<sup>(1)</sup> See B.1 Conditions

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ISSUED:  
January 21, 2011

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 1, 2011

CANCELLED  
January 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0254

FILED  
Missouri Public  
Service Commission  
JI-2011-0373

## GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICEDIRECTORY LISTINGS

## C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	--	
b. Additional Listings			
1) Business	ALB	\$3.23	(1)
2) Residence	ALR	2.57	(1)
c. Foreign Exchange Listings			
1) Business	FLB	3.23	(1)
2) Residence	FLR	2.57	(1)
d. Nonlisted Service	NL	2.57	(1)
e. Nonpublished Service	NP	2.63	(1)

(1) See B.1 Conditions

Issued: August 14, 2009

Effective: October 1, 2009

**CANCELLED**  
February 1, 2011  
Missouri Public  
Service Commission  
JI-2011-0373

Chantel Mosby  
Director, Tariffs  
Monroe, Louisiana

**FILED**  
Missouri Public  
Service Commission  
JI-2010-0090

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	--	
b. Additional Listings			
1) Business	ALB	\$2.94	(1)
2) Residence	ALR	2.34	(1)
c. Foreign Exchange Listings			
1) Business	FLB	2.94	(1)
2) Residence	FLR	2.34	(1)
d. Nonlisted Service	NL	2.34	(1)
e. Nonpublished Service	NP	2.39	(1)

(1) See B.1 Conditions



GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	--	
b. Additional Listings			
1) Business	ALB	\$2.80	(1)
2) Residence	ALR	2.23	(1)
c. Foreign Exchange Listings			
1) Business	FLB	2.80	(1)
2) Residence	FLR	2.23	(1)
d. Nonlisted Service	NL	2.23	(1)
e. Nonpublished Service	NP	2.28	(1)

(1) See B.1 Conditions

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	—	
b. Additional Listings			
1) Business	ALB	\$2.67	(1)
2) Residence	ALR	2.13	(1)
c. Foreign Exchange Listings			
1) Business	FLB	2.67	(1)
2) Residence	FLR	2.13	(1)
d. Nonlisted Service	NL	2.13	(1)
e. Nonpublished Service	NP	2.18	(1)

(1) See B.1 Conditions

Issued: August 16, 2006

Effective: October 1, 2006

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	--	--	
b. Additional Listings			
1) Business	ALB	\$2.55	(l)
2) Residence	ALR	2.03	(l)
c. Foreign Exchange Listings			
1) Business	FLB	2.55	(l)
2) Residence	FLR	2.03	(l)
d. Nonlisted Service	NL	2.03	(l)
e. Nonpublished Service	NP	2.08	(l)

(1) See B.1 Conditions

Issued: August 1, 2005

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

Effective: ~~September 1, 2005~~

**October 1, 2005**

**Cancelled**

**October 1, 2006**

**Filed**

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings(1)	-	-	
b. Additional Listings			
1) Business	ALB	\$2.43	(1)
2) Residence	ALR	1.94	(1)
c. Foreign Exchange Listings			
1) Business	FLB	2.43	(1)
2) Residence	FLR	1.94	(1)
d. Nonlisted Service	NL	1.94	(1)
e. Nonpublished Service	NP	1.99	(1)

**CANCELLED**  
 OCT 01 2005  
 by 3rd RS7  
 Public Service Commission  
 MISSOURI

(1) See B.1 Conditions

Issued: July 22, 2004

Effective: September 5, 2004

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

**FILED**  
**MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICE

REC'D JUL 23 2003

DIRECTORY LISTINGS

Service Commission

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	GSEC	Monthly Rate	
a. Primary Listings(1)	--	--	
b. Additional Listings			
1) Business	ALB	\$2.25	(1)
2) Residence	ALR	1.80	
c. Foreign Exchange Listings			
1) Business	FLB	2.25	
2) Residence	FLR	1.80	
d. Nonlisted Service	NL	1.80	
e. Nonpublished Service	NP	1.85	(1)

**CANCELLED**  
 SEP 05 2004  
 By *JRS*  
 Public Service Commission  
 MISSOURI

(1) See B.1 Conditions

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICE

REC'D JUL 15 2002

DIRECTORY LISTINGS

Service Commission

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings(1)	--	--
b. Additional Listings		
1) Business	ALB	\$2.10
2) Residence	ALR	1.67
c. Foreign Exchange Listings		
1) Business	FLB	2.10
2) Residence	FLR	1.67
d. Nonlisted Service	NL	1.67
e. Nonpublished Service	NP	1.72

**CANCELLED**

SEP 06 2003  
By *KSAS7*  
Public Service Commission  
MISSOURI

(1) See B.1 Conditions

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002  
*TM-02-232*  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICE

INTERCEPT SERVICES

Basic Intercept Service

A. General

1. Basic Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.

B. Conditions

1. Basic Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
2. Basic Intercept Service will not be provided to customers disconnected for nonpayment.
3. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
4. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICE

INTERCEPT SERVICES

Basic Intercept Service

C. Rates and Charges

1. The following rate is in addition to any other applicable charges shown in the Company tariffs of this Company. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

	<u>IOSC</u>	<u>NRC</u>	
		<u>Bus.</u>	<u>Res.</u>
a. The Company will provide Basic Intercept Service within the exchange, at no charge, for a period of 30 days, upon request by the customer. (1)	--	--	--
b. Each number intercepted for each 90 day period or fraction thereof	OSINNRC	\$10.80	\$10.80

(1) These charges are also applicable to Direct Inward Dialing (DID) Service.



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**GENERAL AND LOCAL ACCESS TARIFF**

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OPERATOR AND DIRECTORY SERVICELOCAL OPERATOR SERVICE

## A. General

1. Local Operator Service is furnished to customers upon their request in order to complete local calls. Please refer to Long Distance Message Telecommunication Service PSC MO. NO. 3 for a more detailed description of the following services.
2. There are five classes of local service offered: Busy Line Interrupt, Busy Line Verify, Calling Card, Operator Station Calls and Person-to-Person Calls. When operator assistance is required to complete a local call, the rates appearing in this Tariff will apply.
  - a. Busy Line Interrupt - The operator, at the request of the customer, will interrupt conversation on the line and inform the called party that an attempt to place a call to that line is being made.
  - b. Busy Line Verify - The operator, at the request of the customer, will determine the status of an exchange service line (e.g., conversation in progress) and report the status to the customer.
  - c. Calling Card - Customer dialed calls where the person originating the call, including from a public or semi-public telephone, completes the call either with or without the assistance of an operator and is billed, where automatic billing equipment is available to a telecommunications company calling card.
  - d. Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or to a third number. Includes operator placed calls to Directory Assistance.
  - e. Person-to-Person Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or a third number.

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICE

LOCAL OPERATOR SERVICE

A. General (Cont'd)

3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

	<b>Schedules "A" and "C" <sup>(1)</sup></b>	<b>Schedule "B" <sup>(1)</sup></b>
	<u>Charge Per Call</u>	<u>Charge Per Call</u>
<u>Operator Service</u>		
Busy Line Interrupt	\$ 1.15	\$1.20
Busy Line Verify	.60	.63
Calling Card Call	.86	.90
Operator Station Call	1.69	1.77
Person-to-Person Call	3.58	3.75

(T)  
(T)

<sup>(1)</sup> Exchanges applicable to each category are listed in **Section 4.A.2.**

(T)

ISSUED:  
March 9, 2012

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
April 8, 2012

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2012-0424

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

LOCAL OPERATOR SERVICE

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	Competitive "A" # Charge Per <u>Call</u>	Competitive "B" # Charge Per <u>Call</u>	(C)
Busy Line Interrupt	\$ 1.15	\$1.20	
Busy Line Verify	.60	.63	
Calling Card Call	.86	.90	
Operator Station Call	1.69	1.77	
Person-to-Person Call	3.58	3.75	

# Exchanges applicable to each category are listed in Section 4, Sheet 1. (C)

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

LOCAL OPERATOR SERVICE

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	Competitive (#) Charge Per <u>Call</u>	Noncompetitive Charge Per <u>Call</u>
Busy Line Interrupt	\$ 1.15 (l)	\$1.20 (l)
Busy Line Verify	.60 (l)	.63 (l)
Calling Card Call	.86 (l)	.90 (l)
Operator Station Call	1.69 (l)	1.77 (l)
Person-to-Person Call	3.58 (l)	3.75 (l)

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

Issued: August 15, 2008

Effective: October 1, 2008

Chantel Mosby  
 Director, Tariffs and Compliance  
 Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

LOCAL OPERATOR SERVICE

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	Competitive (#) Charge Per <u>Call</u>	Noncompetitive Charge Per <u>Call</u>	(C)
Busy Line Interrupt	\$ 1.10	\$1.15 (I)	 (C)
Busy Line Verify	.58	.60 (I)	
Calling Card Call	.82	.86 (I)	
Operator Station Call	1.61	1.69 (I)	
Person-to-Person Call	3.41	3.58 (I)	

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

(N)

Issued: August 16, 2007

Effective: October 1, 2007

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

CANCELLED  
 October 1, 2008  
 Missouri Public  
 Service Commission

FILED  
 Missouri Public  
 Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICE

LOCAL OPERATOR SERVICE

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	Charge Per Call	
Busy Line Interrupt	\$ 1.10	
Busy Line Verify	.58	
Calling Card Call	.82	(l)
Operator Station Call	1.61	(l)
Person-to-Person Call	3.41	(l)

Issued: August 1, 2005

Effective: ~~September 1, 2005~~  
October 1, 2005

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

CANCELLED  
October 1, 2007  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICE

LOCAL OPERATOR SERVICE

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	Charge Per <u>Call</u>	
Busy Line Interrupt	\$ 1.10	
Busy Line Verify	.58	
Calling Card Call	.79	()
Operator Station Call	1.54	()
Person-to-Person Call	3.25	()

**CANCELLED**

OCT 01 2005  
By *ZedRS II*  
Public Service Commission  
MISSOURI

Issued: July 22, 2004

Effective: September 5, 2004

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

**FILED  
MO PSC**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICE

REC'D JUL 23 2003

LOCAL OPERATOR SERVICE

Service Commission

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	Charge Per Call	
Busy Line Interrupt	\$ 1.10	
Busy Line Verify	.58	
Calling Card Call	.74	()
Operator Station Call	1.43	()
Person-to-Person Call	3.01	()

**CANCELLED**

SEP 05 2004  
By *2eRS II*  
Public Service Commission  
MISSOURI

Issued: July 23, 2003

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public  
Service Commission

FILED SEP 06 2003



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

OPERATOR AND DIRECTORY SERVICE

REC'D JUL 15 2002

LOCAL OPERATOR SERVICE

Service Commission

A. General (Cont'd)

- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	Charge Per Call
Busy Line Interrupt	\$ 1.10
Busy Line Verify	.58
Calling Card Call	.69
Operator Station Call	1.33
Person-to-Person Call	2.79

**CANCELLED**  
 SEP 06 2003  
 by STASII  
 Public Service Commission  
 MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
 Vice President External Relations  
 Monroe, Louisiana

Missouri Public

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 TM-02-232  
 Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

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ISSUED:  
July 20, 2011

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
August 19, 2011

FILED  
Missouri Public  
Service Commission  
JI-2012-0026

**GENERAL AND LOCAL EXCHANGE TARIFF**

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<b>Satisfaction Guarantee Program</b>	<b>40</b>	<b>(N)</b>

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ISSUED:  
February 18, 2011

CANCELLED  
August 19, 2011  
Missouri Public  
Service Commission  
JI-2012-0026

By: Darlene N. Terry  
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EFFECTIVE:  
February 28, 2011

Filed  
Missouri Public  
Service Commission  
JI-2011-0427

**GENERAL AND LOCAL EXCHANGE TARIFF**

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Vacation Number Reservation	34	
Residence Customer Referral Program	35	
<b>Telecommunications Service Priority (TSP) System</b>	<b>36</b>	<b>(N)</b>

---

ISSUED:  
August 19, 2010

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 18, 2010

Cancelled  
February 28, 2011  
Missouri Public  
Service Commission  
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FILED  
Missouri Public  
Service Commission  
JI-2011-0075

**GENERAL AND LOCAL EXCHANGE TARIFF**

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Shared Tenant Service	24	
Special Billing Number Service	32	
Toll Tapes	33	
Vacation Number Reservation	34	
<b>Residence Customer Referral Program</b>	<b>35</b>	(N)

**GENERAL AND LOCAL EXCHANGE TARIFF**GENERAL SERVICESTable of Contents

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Vacation Number Reservation	34	(N)

Issued: October 25, 2006

Effective: November 24, 2006

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

**CANCELLED**  
February 19, 2010  
Missouri Public  
Service Commission  
JI-2010-0463

**Filed**  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**GENERAL SERVICESTable of Contents

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Service Performance Guarantee (SPG)	22	
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Special Billing Number Service	32	
Toll Tapes	33	

Issued: September 20, 2006

Effective: October 20, 2006

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

**Cancelled**

November 24, 2006

Missouri Public  
Service Commission**Filed**Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**GENERAL SERVICESTable of Contents

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Shared Tenant Service	24
Special Billing Number Service	32
Toll Tapes	33

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**Cancelled**

October 20, 2006  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission



**GENERAL AND LOCAL EXCHANGE TARIFF**

GENERAL SERVICES

CALL RESTRICTION SERVICES

A. Billed Number Screening Service (BNS)

1. Billed Number Screening Service (BNS) is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account.
2. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
3. Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.
4. The minimum contract period for Billed Number Screening Service is one month.
5. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in this Tariff. A Subsequent Service Order Charge applies as specified in this Tariff.

	<u>GSEC</u>	<u>Monthly Rate</u>
1) Option 1 - Collect and Third Number Billing, per line screened per COPTS line screened	IN SCREEN	\$ 4.10 .33
2) Option 2 - Third Number Billing, per line screened per COPTS line screened	IN SCREEN	4.10 .33
3) Option 3 - Collect Billing, per line screened per COPTS line screened	IN SCREEN	4.10 .33

Issued: July 18, 2002

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Jeffrey Glover  
 Vice President External Relations  
 Monroe, Louisiana

CANCELLED  
 October 1, 2014  
 Missouri Public  
 Service Commission  
 JI-2015-0066

## GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICESCALL RESTRICTION SERVICES

## A. Billed Number Screening Service (BNS)

1. Billed Number Screening Service (BNS) is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account.
2. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
3. Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.
4. The minimum contract period for Billed Number Screening Service is one month.
5. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in this Tariff. A Subsequent Service Order Charge applies as specified in this Tariff.

	<u>GSEC</u>	<u>Monthly Rate</u>
1) Option 1 - Collect and Third Number Billing, per line screened per COPTS line screened	IN SCREEN	\$ 4.10 .33
2) Option 2 - Third Number Billing, per line screened per COPTS line screened	IN SCREEN	4.10 .33
3) Option 3 - Collect Billing, per line screened per COPTS line screened	IN SCREEN	4.10 .33

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 Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

**CANCELLED**  
September 18, 2010  
Missouri Public  
Service Commission  
JI-2011-0075

**GENERAL AND LOCAL EXCHANGE TARIFF**GENERAL SERVICESCALL RESTRICTION SERVICES

## B. Selective Class of Call Screening Service

1. Selective Class of Call Screening is an optional service available to the Company's local exchange service customers and is offered on a per line basis. The service is offered to provide customers with a choice of originating screening options. The screening provides information that will allow the restriction of originating operator-handled toll calls to be billed outgoing to a credit card, a third number or to the called party.
  - a. The customer will specify, at the time of the order, the restriction or restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:
    - A Credit Card
    - A Third Number
    - Collect to the Called Number
  - b. This service provides for information designating the customer's line as having a requirement for special billing and defines these requirements for the CenturyTel operator.
  - c. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening Service for calls outside the CENTURYTEL calling area. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening Service.
  - d. The minimum period for Selective Class of Call Screening Service is one month.
  - e. All local calls and calls to Company numbers, such as repair, Directory Assistance, and public emergency service numbers such as 9-1-1 will be permitted.
  - f. Selective Class of Call Screening Service is offered subject to the availability of suitable facilities.

**GENERAL AND LOCAL EXCHANGE TARIFF**GENERAL SERVICESCALL RESTRICTION SERVICES

## B. Selective Class of Call Screening Service (Cont'd)

g. This service is available to hospitals, motels, and other businesses and institutions only where facilities permit.

h. Selective Class of Call Screening Service is offered to residence and business individual line customers.

## i. Rates and Charges

- 1) No additional service charge applies when Selective Class of Call Screening Service is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

	<u>GSEC</u>	<u>Monthly Rate</u>
a) Per line equipped	SCCS	\$ 4.10
b) Per COPTS line equipped		1.86

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 Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Restricted calls are directed to a central office announcement.
2. Four Toll Blocking Service options are available:
  - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening, which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account. Toll free 1+8XX calling will not be restricted.
  - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. Toll free 1+ 8XX calling will not be restricted.
  - c. Option 3 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 3 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. Toll free 1+8XX calling will also be restricted with this option.
  - d. Option 4 - Designed specifically for Customer Owned Pay Telephone Service (COPTS) and Coin Line Service subscribers, this option restricts direct dialed International (011+) calls only.
  - e. **Option 5 – Restricts direct dialed International (011+/101XXXX+011) calls and 900/976 numbers.** (N)  
(N)
3. Toll Blocking Service will be provided to residence and business COPTS/Coin Line individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

ISSUED:  
May 27, 2014

BY: Darlene N. Terry  
Manager - Tariffs  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
June 26, 2014

MO 14-03

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2014-0496

## GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICESCALL RESTRICTION SERVICES

## C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Restricted calls are directed to a central office announcement. (C)
2. Four Toll Blocking Service options are available: (C)
  - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening, which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account. Toll free 1+8XX calling will not be restricted. (T)
  - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. Toll free 1+ 8XX calling will not be restricted. (T)
  - c. Option 3 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 3 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls. Toll free 1+8XX calling will also be restricted with this option. (N)
  - d. Option 4 - Designed specifically for Customer Owned Pay Telephone Service (COPTS) and Coin Line Service subscribers, this option restricts direct dialed International (011+) calls only. (T)
3. Toll Blocking Service will be provided to residence and business COPTS/Coin Line individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

Issued: November 4, 2003

Effective: December 4, 2003

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

CANCELLED  
June 26, 2014  
Missouri Public  
Service Commission  
JI-2014-0496

**Missouri Public**

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JUL 15 2002

GENERAL SERVICES

**Service Commission**

CALL RESTRICTION SERVICES

C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 800 Service will not be restricted (1+800+XXX-XXXX). Restricted calls are directed to a central office announcement.
2. Three Toll Blocking Service options are available:
  - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.
  - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls.
  - c. Option 3 - Designed specifically for Customer Owned Pay Telephone Service (COPTS) and Coin Line Service subscribers, this option restricts direct dialed International (011+) calls only.
3. Toll Blocking Service will be provided to residence and business COPTS/Coin Line individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

**CANCELLED**

DEC 04 2003

*SHASH*  
Public Service Commission  
MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

**Missouri Public**

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

FILED SEP 01 2002

*TM-02-232*  
**Service Commission**

**GENERAL AND LOCAL EXCHANGE TARIFF**

GENERAL SERVICES

CALL RESTRICTION SERVICES

C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
  - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
  - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1) Option 1, per line	\$ 4.10	\$ 8.00
2) Option 2, per line	4.10	8.00
3) Option 3, per line	4.10	8.00
4) Option 4, per line	0.00	19.95
<b>5) Option 5, per line</b>	<b>0.00</b>	<b>19.95</b>

(N)  
(N)

ISSUED:  
May 27, 2014

BY: Darlene N. Terry  
Manager - Tariffs  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
June 26, 2014

MO 14-03

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October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0066

FILED  
Missouri Public  
Service Commission  
JI-2014-0496



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D NOV 04 2003

CALL RESTRICTION SERVICES

Service Commission

C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
  - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
  - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(T)
1) Option 1, per line	\$ 4.10	\$ 8.00	(T)
2) Option 2, per line	4.10	8.00	(T)
3) Option 3, per line	4.10	8.00	(N)
4) Option 4, per line	0.00	19.95	(T)

Issued: November 4, 2003

Effective: December 4, 2003

Kenneth Matzdorff  
Chief Operating Officer  
Wentzville, MO 63385

Missouri Public  
Service Commission

CANCELLED  
June 26, 2014  
Missouri Public  
Service Commission  
JI-2014-0496

FILED DEC 04 2003

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D JUL 15 2002

CALL RESTRICTION SERVICES

Service Commission

C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
  - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
  - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Option 1, per line	TOLLRSTDDD	\$ 4.10	TOLLRSTNRC	\$ 8.00
2) Option 2, per line	TOLLRSTOT	4.10	TOLLRSTNRC	8.00
3) Option 3, per line	-	0.00	03746	19.95

**CANCELLED**  
DEC 04 2003  
by STASS  
Public Service Commission  
MISSOURI

Issued: July 18, 2002

Effective: September 1, 2002

Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

Missouri Public

FILED SEP 01 2002  
TM-02-232  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

GENERAL SERVICES

CALL RESTRICTION SERVICES

E. 700 Blocking Service

1. 700 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 700 NPA must be dialed.

The service is classified as a local exchange telecommunications service.

2. The Company's obligation to furnish network facilities for 700 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

3. 700 Blocking Service is available only for blocking access to all 700 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 700 NPA telephone number.

4. Rates and Charges

- a. The Subsequent Service Order Charge as stated in this Tariff is applicable to the initial business line blocked (GSEC -- BLK 700). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$ 4.00
2) Residence, per additional line	-	-

- b. If 700, 900 and 976 Blocking Service are ordered at the same time only one Subsequent Service Order Charge or Nonrecurring Charge applies per line.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

F. 900 Blocking Service

1. General

900 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 900 NPA must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

a. The Company's obligation to furnish network facilities for 900 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

b. 900 Blocking Service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

3. Rates and Charges

a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC -- BLK 900). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence -	-	-

b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

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Jeffrey Glover  
 Vice President External Relations  
 Monroe, Louisiana

CANCELLED  
 October 1, 2014  
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 Service Commission  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

GENERAL SERVICES

CALL RESTRICTION SERVICES

G. 976 Blocking Service

1. General

976 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

a. The Company's obligation to furnish network facilities for 976 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

b. 976 Blocking Service is available only for blocking access to all 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 976 prefix telephone number.

3. Rates and Charges

a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC -- BLK 976). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence	-	-

b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

COPY OF BILL

H. A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 4.00	\$ 7.00

(N)

(N)

Issued: September 20, 2006

Effective: October 20, 2006

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

CANCELLED  
 October 1, 2014  
 Missouri Public  
 Service Commission  
 JI-2015-0066

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 Missouri Public  
 Service Commission

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**GENERAL AND LOCAL EXCHANGE TARIFF**


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GENERAL SERVICESCALL RESTRICTION SERVICES

## G. 976 Blocking Service

## 1. General

976 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.

This service is classified as a local exchange telecommunications service.

## 2. Conditions

a. The Company's obligation to furnish network facilities for 976 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

b. 976 Blocking Service is available only for blocking access to all 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 976 prefix telephone number.

## 3. Rates and Charges

a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC -- BLK 976). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence -	-	-

b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

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Vice President External Relations  
Monroe, Louisiana

**Cancelled**

October 20, 2006

Missouri Public  
Service Commission**Filed**Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

GENERAL SERVICES

CUSTOMIZED NUMBER SERVICE

A. General

1. Customers of the Company may request assignment of specific telephone numbers. If the telephone number or numbers requested by the customer are available, the Company may assign the number to the customer.
2. The Company will do its utmost to protect specific number assignments requested by the customer from changing. However, unavoidable circumstances may arise where the number assignment may need to be altered. In these instances, the Company reserves and retains the right:
  - a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. If this should occur, the Customized Number Service Charge will not be refunded to the customer.
  - b. To reject any request for specific telephone numbers for any reason, including but not limited to: relocation of a central office, limited central office capacity, or numbers that may, in the Company's sole opinion, be offensive to the public.
  - c. Of ownership of all telephone numbers and prohibits the assignment of a telephone number by or from any customer to another, except as otherwise provided in this Tariff.

B. Conditions

1. The Customized Number Service charge applies whenever a customer:
  - a. Requests a telephone number other than the next available number from the allocation list, and such requested number is placed into service within six months of the date of the request.
  - b. Requests a number change from their present number to a customized telephone number.

**GENERAL AND LOCAL EXCHANGE TARIFF**

GENERAL SERVICES

CUSTOMIZED NUMBER SERVICE

B. Conditions (Cont'd)

2. The Customized Number Service charge does not apply whenever a customer:
  - a. Requests assignment of the same telephone number that had been previously assigned to that customer.
3. Customized Number Service includes a standard directory listing consisting of the customer's name, address and telephone number. It does not include a directory listing where the number is reflected in alphabetical characters.
4. The Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In any case the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

C. Rates and Charges

1. The Service Charges as specified in this Tariff will apply in addition to the following monthly rates.

	<u>GSEC</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. Each Customized Number requested and placed into service	CNSB	CNSR	\$ 3.50	\$1.50



**GENERAL AND LOCAL EXCHANGE TARIFF**GENERAL SERVICESDIRECT INWARD DIALING SERVICE (DID)

## A. General

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. The charges for the service, as provided in B. Rates following, are in addition to all applicable charges for PBX/PABX service with which this service is associated and the applicable network access line and service charges.
5. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

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**GENERAL AND LOCAL EXCHANGE TARIFF**

GENERAL SERVICES

DIRECT INWARD DIALING (DID) (Cont'd)

A. General (Cont'd)

- 8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
- 9. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with Specific Stations. Calls to those that are not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>Schedules "A" and "C" (1)</u> <u>Monthly Rate</u>	<u>Schedule "B" (1)</u> <u>Monthly Rate</u>	<u>Installation Charge</u>	
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers				(T) (T) (D)
a. Assigned, each block	\$32.00	\$32.00	-	(D)
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers <sup>(2)</sup>				
a. Assigned, each block	18.00	18.00	-	(D)
3. DID, per trunk termination charge <sup>(3)</sup>	36.75	38.58	-	(D)

(1) Exchanges applicable to each category are listed in **Section 4.A.2.**  
(2) 20 seven-digit number blocks are available only in Digital central offices.  
(3) This rate applies in addition to the appropriate PBX trunk rate, see Section 4.

(T)  
|  
(T)

ISSUED:  
March 9, 2012

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
April 8, 2012

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Service Commission  
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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECT INWARD DIALING (DID) (Cont'd)

A. General (Cont'd)

- 8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
- 9. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with Specific Stations. Calls to those that are not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

B. Rates and Charges

The following rates are in addition to applicable Service Charges.

		Competitive "A" #	Competitive "B" #		(C)
	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers					
a. Assigned, each block	DID100	\$ 32.00	\$ 32.00	--	
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers*					
a. Assigned, each block	DID20	18.00	18.00	--	
3. DID, per trunk termination charge**	DIDTT	36.75	38.58	--	

\* 20 seven-digit number blocks are available only in Digital central offices.

\*\* This rate applies in addition to the appropriate PBX trunk rate, see Section 4.

# Exchanges applicable to each category are listed in Section 4, Sheet 1.

(C)

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Chantel Mosby  
Director, Tariffs  
Monroe, Louisiana

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Service Commission  
JI-2010-0090

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECT INWARD DIALING (DID) (Cont'd)

A. General (Cont'd)

- 8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
- 9. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with Specific Stations. Calls to those that are not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>GSEC</u>	<u>Competitive (#) Monthly Rate</u>	<u>Noncompetitive Monthly Rate</u>	<u>Installation Charge</u>
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers				
a. Assigned, each block	DID100	\$ 32.00	\$ 32.00	--
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers*				
a. Assigned, each block	DID20	18.00	18.00	--
3. DID, per trunk termination charge**	DIDTT	36.75 (I)	38.58 (I)	--

\* 20 seven-digit number blocks are available only in Digital central offices.  
 \*\* This rate applies in addition to the appropriate PBX trunk rate, see Section 4 .  
 (#) Competitive Exchanges are listed in Section 4, Sheet 1.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECT INWARD DIALING (DID) (Cont'd)

A. General (Cont'd)

- 8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
- 9. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with Specific Stations. Calls to those that are not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>GSEC</u>	<u>Competitive (#) Monthly Rate</u>	<u>Noncompetitive Monthly Rate</u>	<u>Installation Charge</u>	(C)
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers					
a. Assigned, each block	DID100	\$ 32.00	\$ 32.00	--	
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers*					
a. Assigned, each block	DID20	18.00	18.00	--	
3. DID, per trunk termination charge**	DIDTT	35.00	36.75 (I)	--	(N)

\* 20 seven-digit number blocks are available only in Digital central offices.

\*\* This rate applies in addition to the appropriate PBX trunk rate, see Section 4 .

(#) Competitive Exchanges are listed in Section 4, Sheet 1.

**GENERAL AND LOCAL EXCHANGE TARIFF**GENERAL SERVICESDIRECT INWARD DIALING (DID) (Cont'd)

## A. General (Cont'd)

8. Directory listings will be provided in accordance with the regulations of this tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
9. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with Specific Stations. Calls to those that are not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

## B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers			
a. Assigned, each block	DID100	\$ 32.00	--
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers*			
a. Assigned, each block	DID20	18.00	--
3. DID, per trunk termination charge**	DIDTT	35.00	--

\* 20 seven-digit number blocks are available only in Digital central offices.

\*\* This rate applies in addition to the appropriate PBX trunk rate, see Section 4 .

Issued: July 18, 2002

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Jeffrey Glover  
Vice President External Relations  
Monroe, Louisiana

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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GENERAL SERVICESDIRECT INWARD-OUTWARD DIALING (DIOD) SERVICE

## A. General

Direct Inward-Outward Dialing (DIOD) Service is a Central Office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. This service is provisioned with E&M signaling and a 4-wire connection at the customer's premises.

## B. Conditions

- 1) DIOD Service is provided from Central Offices equipped to provide this service and subject to the availability of facilities and the availability of telephone numbers.
- 2) The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Telephone number rules, regulations and charges found in Section 2 and the Direct Inward Dialing (DID) service section of this Tariff, apply to DIOD service.
- 3) Rotary hunt service does not apply.
- 4) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with Specific Stations. Calls to those that are not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.
- 5) Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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GENERAL SERVICESDIRECT INWARD-OUTWARD DIALING (DIOD) SERVICE (Cont'd)

## B. Conditions (Cont'd)

- 6) If a customer's normal serving Central Office is not equipped to provide DIOD service or the customer so requests, the service may be provided if facilities permit, from a company Central Office different than that which normally serves the customer. However, the service must still be within the same LATA, at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) service as found in this Section of the Tariff.
- 7) When DIOD service becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office, if the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur Service Charges as found in Section 5 of this Tariff.
- 8) A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. CENTURYTEL makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment.
- 9) The combining of flat rate, or message rate service is prohibited.
- 10) DIOD service works in conjunction with Direct Inward Dialing (DID) service and the charges specified following are in addition to applicable rates and charges for DID Service specified in this Section.