

P.S.C. MO. No. 4  
Cancels P.S.C. MO No. 3

**STOUTLAND TELEPHONE COMPANY**  
Missouri

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**TITLE PAGE**

**STOUTLAND TELEPHONE COMPANY**  
Name of Corporation

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

APPLYING TO THE FOLLOWING TERRITORIES

Stoutland, Missouri, including areas in Camden, Dallas and Laclede Counties

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

# GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 1

Original Contents Sheet 1

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## TABLE OF CONTENTS

SECTION 1	Table of Contents, General Subject Index and Symbols
SECTION 2	General Rules and Regulations
SECTION 3	Definitions
SECTION 4	Local Exchange Service
SECTION 5	Miscellaneous Service Arrangements
SECTION 6	Service Connection Charges
SECTION 7	Directory Services
SECTION 8	Optional Services
SECTION 9	Construction Charges
SECTION 10	Private Line Service
SECTION 11	Access Service

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 1  
Original Contents Sheet 2

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- A -		
Access Service .....	11	1-21
Advanced Calling Service .....	8	8-18
Alterations .....	2	11
Application for Service .....	2	1
Availability of Facilities .....	2	1
- B -		
Basic Access Line Service .....	4	1
Business Service Rates Application .....	2	9
- C -		
Construction Charges .....	9	1-4
Custom Calling Services .....	8	1-7
- D -		
Dedicated DS1 Service .....	10	15-17
Definitions .....	3	1-13
Deposits .....	2	3-5
Digital Link Services .....	10	18-28
Digital Transport Service (DTS) .....	5	1-3
Direct Inward Dialing (DID) Service .....	4	9-10
Directory Assistance Service .....	7	2-3
Directory Listings .....	7	1
Discontinuance of Service .....	2	7-9
Distance Learning Communications Services .....	10	28-33
- E -		
Exchange Boundary Maps .....	4	2-3
Establishment of Credit .....	2	2

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

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September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 1

STOUTLAND TELEPHONE COMPANY

Missouri

Original Contents Sheet 3

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- F -		
- G -		
- H -		
- I -		
Initial Contract Periods.....	2	2
IntraLATA Presubscription.....	11	22-24
- J -		
- K -		
- L -		
Lifeline Assistance Programs.....	4	4-6
Local Exchange Service Rates.....	4	1
Local Service Guarantee Credit.....	2	14-15
Low-Income Assistance Programs.....	4	4-8
- M -		
Missouri School Discount Program.....	4	11
Missouri Statutory & Regulatory Provisions Waived.....	2	16

ISSUED: February 27, 2013

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Missouri Public  
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 1

STOUTLAND TELEPHONE COMPANY

Missouri

Original Contents Sheet 4

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- N -		
N11 Services.....	5	6-9
- O -		
Obligation and Liability of Telephone Company .....	2	13
Off Premise Extension [OPX] (Company Provided,) .....	4	12
- P -		
Payment for Services and Facilities .....	2	5-7
Paystation Service .....	4	13-15
Private Line Service .....	10	1-14
- Q -		
- R -		
Residence Rates Application .....	2	10
Rotary Service (Trunk Hunt) .....	4	16
- S -		
Safety Line Service .....	5	13
Safety Line (Business) .....	5	12
Security Line Service .....	5	16
Service Connection Charges.....	6	1-3
STAR Business Bundles .....	5	14-15
STAR Packages .....	5	10-11
State Lifeline Services.....	4	7-8
Suspension of Service .....	4	17-18
Systems Plus Centrex Service (SPCS) .....	4	19-30
- T -		
Telephone Directories .....	2	12
Termination of Service .....	2	2
Total Talk Pack.....	5	4-5

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
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IN-2014-0049; JI-2014-0091

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Missouri Public  
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JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 1

STOUTLAND TELEPHONE COMPANY

Missouri

Original Contents Sheet 5

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- U -		
Use of Service and Facilities .....	2	10-11
- V -		
- W -		
- X -		
- Y -		
- Z -		

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4

Section 1

**STOUTLAND TELEPHONE COMPANY**

Missouri

Original Contents Sheet 6

---

**EXPLANATION OF SYMBOLS**

The following symbols are applicable to all sections of this tariff.

- (C) Change in regulation, condition or application, rate or charge.
- (D) Discontinued regulation, condition, rate or charge.
- (I) Increase in rate or charge.
- (M) Moved text formerly appearing on this sheet as a regulation, application, condition, rate or charge to another sheet in this tariff.
- (N) New regulation, condition, rate or charge.
- (T) Changed text with no effect on regulation, condition, rate or charge.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2  
Original Contents Sheet 1

**GENERAL RULES AND REGULATIONS**

**TABLE OF CONTENTS**

	<u>Sheet</u>
TABLE OF CONTENTS	1
GENERAL RULES AND REGULATIONS	
Availability of Facilities	1
Application for Service	1
Initial Contract Periods	2
Termination of Service	2
Establishment of Credit	2
Deposits	3-5
Record of previous accounts	5
Payment for Services and Facilities	5-7
Discontinuance of Service	7-9
Business Service Rates Applications	9
Residence Rates Applications	10
Use of Service and Facilities	10-11
Use of Subscriber Service	10
Tampering with Facilities	10
Use of Profane Language or Impersonation of Another	11
Governmental Objections to Service	11
Telephone Numbers	11
Alterations	11
Telephone Directories	12

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

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CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2  
First Revised Contents Sheet 2  
Cancels Original Contents Sheet 2

---

**GENERAL RULES AND REGULATIONS**

**TABLE OF CONTENTS**

	<u>Sheet</u>
GENERAL RULES AND REGULATIONS (Continued)	
Obligation and Liability of Telephone Company	13
Transmitting Messages	13
Use of Connecting Company Lines	13
Defacement of Premises	13
Interruptions of Service	13
Unusual Installation Costs	13
Right of Way	13
Local Service Guarantee	14-15
Missouri Statutory & Regulatory Provisions Waived	16

---

ISSUED: February 27, 2013

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September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

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Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2

Original Sheet 1

---

**GENERAL RULES AND REGULATIONS**

**A. AVAILABILITY OF FACILITIES**

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits, and equipment.

**B. APPLICATION FOR SERVICE**

1. Applications for service may be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to the General Rules and Regulations, the General Exchange Service Tariffs, the Local Exchange Service Tariff and the Service Connection Charges Tariff for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
2. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for Basic Local Telecommunications Service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous Basic Local Telecommunications Service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
3. If telephone service is established and it is subsequently determined that either conditions in "B.2" above exist, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
4. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

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Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2

Original Sheet 2

---

**GENERAL RULES AND REGULATIONS**

**C. INITIAL CONTRACT PERIODS**

1. Unless otherwise specified herein or elsewhere in the Telephone Company's Tariff's, the initial (or minimum) contract period is one (1) month from the date service is established and the minimum charge is the established rate for one month.
2. The Telephone Company may require a contract period longer than (1) one month at the same location in connection with special (non-standard) types or arrangements of service, or for unusual construction, necessary to meet demands, and involving extra cost.

**D. TERMINATION OF SERVICE**

1. Service may be terminated prior to the expiration of the initial contract period upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

In case of service for which the initial contract period is one (1) month, the charges due for the balance of the initial month.

2. Contracts for periods of longer than one (1) month, covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the Contract Period or the Contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service on the day following the termination by the original subscriber. The new subscriber will be bound under the terms of the contract for the unexpired portion of the contract.
3. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

**E. ESTABLISHMENT OF CREDIT**

The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for Basic Local Telecommunications Service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

---

ISSUED: February 27, 2013

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CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
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Service Commission  
JI-2013-0372



**GENERAL EXCHANGE TARIFF**

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**GENERAL RULES AND REGULATIONS**

**F. DEPOSITS**

1. The Company may require an applicant or established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;
2. The Company may require a deposit or guarantee as a condition of service if the customer or applicant is unable to establish that he or she had a recent service account with a telephone utility for a period of at least twelve (12) months for which all undisputed Basic Local Telecommunications charges were satisfactorily paid.
3. If the customer or applicant has no previous service account or previous service of less than twelve (12) months service, the Telephone Company may require a deposit if the applicant does not meet at least two (2) of the following criteria:
  - Home Ownership, excluding mobile home
  - Vehicle Ownership - car or truck
  - Has a local charge card
  - Has a savings account
  - Has a checking account
  - Is fifty (50) or more years of age
  - Has been employed two years or more with the same employer
  - Has an existing loan from a financial institution not considered delinquent by the creditor
  - Has a valid major national charge card
  - Has a valid major national oil company charge card
4. No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.
5. The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or, as otherwise agreed upon.
6. The amount of a deposit shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in the case of new applicants for service, the average monthly bill for all customers within a customer class.



GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

F. **DEPOSITS** (Continued)

7. A deposit or guarantee may be required as a condition of continued service if undisputed Basic Local Telecommunications charges in two (2) out of the last twelve (12) billing periods becomes delinquent, the customer has had service discontinued for nonpayment of an undisputed Basic Local Telecommunications delinquent charge at any time during the preceding twelve (12) billing periods, or during the first six (6) months of service, the customer incurs toll or other charges in any one billing period which equal to at least 400% of the amount of the deposit or guarantee previously required.
8. Upon discontinuance or termination of service, the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
9. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
10. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year. This rate shall be adjusted annually on December 1. The interest shall be credited annually or paid upon the return of the deposit whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
11. A guarantor shall be released upon satisfactory payment of all undisputed Basic Local Telecommunications charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
12. At the option of the Company, a cash deposit may be refunded or credited to the customer at any time prior to termination of service or the customer's twelfth billing period. In the case of a deposit interest is paid for the period during which the deposit is held by the Company, provided the period is thirty (30) days or more.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

F. DEPOSITS (Continued)

13. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the Company for service rendered. The Company may discontinue service to any customer failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

14. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

G. PAYMENT FOR SERVICES AND FACILITIES

1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.

a) Late Payment Charges

- A Late Payment charge of 1.5% per month applies to all past due balances.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

2. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.

(M) Text previously shown here now appears on sheet 5.1 of this section.

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GENERAL RULES AND REGULATIONS

G. PAYMENT FOR SERVICES AND FACILITIES - Continued

3. If the undisputed toll charges billed under Rule 12-B. remain unpaid for ten (10) days from rendition of written notification or any mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.
4. In the event of failure by the customer, or those responsible to pay any undisputed charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.

(M) Text shown here was previously shown on Sheet 5 of this section.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

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GENERAL RULES AND REGULATIONS

G. PAYMENT FOR SERVICES AND FACILITIES (Continued)

5. The regular restoral of service charge will be made for reconnecting services that have been discontinued for nonpayment of Basic Local Telecommunications charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service connected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may, at the option of the Telephone Company, be reestablished only on the basis of a new application.
6. Bills for exchange and toll service will be rendered on a cyclical basis. The normal billing period is one (1) month. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change, or when the customer disconnects and reconnects service or transfers service from one premise to another.

H. DISCONTINUANCE OF SERVICE

1. Service may be discontinued for any of the following reasons:
  - a. Non-payment of an undisputed Basic Local Telecommunications delinquent charge.
  - b. Failure to post a required deposit or guarantee.
  - c. Unauthorized use of the Telephone Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
  - d. Failure to substantially comply with the terms of a settlement agreement.
  - e. Refusal after reasonable notice to permit inspection, maintenance or replacement of the Telephone Company's facilities.
  - f. Material misrepresentation of identity in obtaining telephone utility service.
  - g. As provided by state or federal law.

GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (Continued)

2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service. As an alternative, the company may deliver a written notice by hand to the customer at least ninety-six (96) hours prior to discontinuance
3. Service may be discontinued during the normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on any day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
4. The Company shall make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of Basic Local Telecommunications Service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
5. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.
6. Notwithstanding any other provisions of this Tariff, service to a customer may be discontinued at any time after written notice has been sent, first class mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
  - a. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
  - b. Damages or evidences intent to damage telephone utility equipment.
7. The notice required by section H.6. of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.



**GENERAL EXCHANGE TARIFF**

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**GENERAL RULES AND REGULATIONS**

**H. DISCONTINUANCE OF SERVICE (Continued)**

8. Basic Local Telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than Basic Local Telecommunications services.
9. Global toll blocking may be placed on a customer's line and any optional, non-basic calling features and functions eliminated for customer nonpayment of delinquent charges for other than Basic Local Telecommunications service.

**I. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS**

1. Customers whose actual or obvious use of the service is for conducting a business, trade, or profession of a strictly business nature, but not limited to offices, stores, factories.
2. In boarding houses, except as noted under J2, offices of hotels, halls, and offices of apartment buildings, public, private or parochial schools or colleges, hospitals, libraries and other similar institutions.
3. At residence locations, when the subscriber has no regular business service and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, advertising mater, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. Where the place of business and the residence of a subscriber are on the same premises and no service is installed in the place of business, the business rate shall be charged for the service installed in the residence.
5. At residence locations, when an access line is located in a shop, office, or other place of business. In college fraternity or sorority houses.
6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under J.3 below.

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2

Original Sheet 10

---

**GENERAL RULES AND REGULATIONS**

**J. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS**

1. In private residence where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

**K. USE OF SERVICE AND FACILITIES**

1. Use of Subscriber Service  
Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of public or semi-public character when the service is located that the public in general or patrons of the subscriber may make use of the service. At such location, however, service may be installed, provided it is so located that it is not accessible for public use.
2. Tampering with Facilities  
The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located, any telephone facilities owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 2

Original Sheet 11

---

GENERAL RULES AND REGULATIONS

K. USE OF SERVICE AND FACILITIES (Continued)

3. Use of Profane Language or Impersonation of Another  
The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm, or corporation, who, over the facilities furnished by the Telephone Company, uses or permits to be used, foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.
4. Governmental Objections to Service  
The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
5. Telephone Numbers  
The Subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.
6. Alterations  
The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities; and the subscriber agrees to pay the Company's current charges for such charges.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



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GENERAL RULES AND REGULATIONS

L. TELEPHONE DIRECTORIES

The Telephone Company will furnish to its subscribers, without charge, one directory per telephone number. Other directories may be furnished at the discretion of the Company at a reasonable charge.

The Telephone Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro-rate abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

**GENERAL RULES AND REGULATIONS**

**M. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY**

1. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator of misunderstandings that may arise between subscribers because of the errors.

2. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

3. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the results of the sole negligence of the Telephone Company

4. Interruptions of Service

If service is interrupted for more than 24 hours, other than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice to the Company. No other liability shall in any case attach to the Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

6. Right of Way

The Telephone Company's provision of service to the subscriber is contingent upon the subscriber's provision, without charge to the Telephone Company, of suitable private right-of-way easement as may be required for placement of necessary lines and facilities to the subscriber's premises.

## GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 2

Original Sheet 14

### GENERAL RULES AND REGULATIONS

#### N. LOCAL SERVICE GUARANTEE CREDIT

The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customers bills when the Company does not meet the service standards outlined below:

Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill.

1. Missed Service Commitment: The customer will be given a one (1) month local service credit if the company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling services, provision of optional calling plans and other similar request.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and times, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

2. Service Outages of More Than 24 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service with 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

3. Repeat Customer Requests: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts by a customer include those for billing name and address changes, directory listing changes, requests for credit cards or directories, requests for adjustments, repeat reports of service problems, and moves of cable or drop wires.

The credit will not apply to requests beyond the control of the Company and when the Company has notified the customer.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2

Original Sheet 15

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**GENERAL RULES AND REGULATIONS**

**N. LOCAL SERVICE GUARANTEE CREDIT (Continued)**

4. Credit is NOT applicable to:
  - a. Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.
  - b. Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premises equipment.
  - c. Loss of service due to natural disasters resulting in a large number of utility outages, thereby obviously preventing the Company from notifying and/or meeting special commitments.

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ISSUED: February 27, 2013

BY: Joel Dohmeier Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 2

Original Sheet 16

---

**GENERAL RULES AND REGULATIONS**

O. MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED

As of November 13, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived \* pursuant to §392.420 RSMo. 2008:

1. Rules
  - 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
  - 4 CSR 240-32.060 – Engineering and Maintenance
  - 4 CSR 240-32.070 – Quality of Service
  - 4 CSR 240-32.080 – Service Objectives and Surveillance Levels
  - 4 CSR 240-33.040 (1-3) and (5-10) - Billing and Payments Standards
  - 4 CSR 240-33.045 – Identification and Placement of Charges on Bills
  
2. Statutes
  - Section 392.280 RSMo – Depreciation
  - Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
  - Section 392.300 RSMo – Transfer of Property
  - Section 392.310 RSMo - Approval of Issuance of Stocks, Bonds, or Other Indebtedness
  - Section 392.320 RSMo – Certificate of Approval for Dividends
  - Section 392.330 RSMo – Account for Disposition of Proceeds
  - Section 392.340 RSMo - Reorganization

\*See PSC Case No. IE-2009-0190

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ISSUED: February 27, 2013

BY: Joel Dohmeier Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3  
Original Contents Sheet 1

---

DEFINITIONS

TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1
DEFINITIONS	1-13

---

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3

Original Sheet 1

---

DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

Access Line Installation Charge

A non-recurring charge made to cover all or a portion of the cost associated with the installation of a telephone access line.

Adjacent Exchange Service

Exchange service in which dial tone is provided from the central office in a contiguous exchange of the Company.

Air Line Mileage

The shortest distance between the points involved.

Applicant

A person or other legal entity who (1) applies for service with a utility or (2) reapplies for service at a new or existing location after service has been discontinued for more than 20 days.

Billing Date

The latest of:

1. Date stated on the billing
2. Date billing was placed in the mail or posted electronically

Branch Exchange Service

(See Private Branch Exchange Service.)

Building

A structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways, not crossing a public thoroughfare other than an alley, in which telephone wires or cables may be safely run. Pipes and conduits are not considered enclosed passageways.

Business Service

Exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

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CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3

Original Sheet 2

---

DEFINITIONS

Call Forwarding

A function which allows incoming calls to be advanced to another telephone number in the same or different exchange. The number the calls are advanced to may be changed as required by the subscriber.

Call Restriction/900 Call Restriction

A central office service which allows customers to restrict certain types of outgoing calls from being placed over their exchange lines.

Call Waiting

A tone provided to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through hook switch operation.

Central Office

A switching unit in a telephone system which provides service to the general public via equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Channel

An optical, electrical or radio path for communication or signaling purposes.

Circuit

A channel.

Class of Service

The various categories of service generally available to the customer; business, residence, public, and semi-public.

Coin-Box Service (Public and Semi-public Service)

(See Pay Telephone Service.)

Commission

Missouri Public Service Commission.

Communications System

A combination of equipment and facilities which fulfills the communication requirements of a customer.

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ISSUED: February 27, 2013

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CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 3

DEFINITIONS

Community Optional Service (COS)

A plan approved by the Missouri PSC that allows customers in a qualifying petitioning exchange to buy intralata interexchange calling with customers in designated exchanges under terms, conditions, and rates that differ from those applicable to EAS and Long Distance MTS.

Company

Stoutland Telephone Company.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical/ optical/radio connection of customer-provided facilities with the facilities of the Company.

Connection Charge

(See Access Line Installation Charge.)

Contiguous Exchanges

Two exchanges whose boundaries adjoin.

Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Contract

The service application-agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions.

Cost

The words "Cost" or "Actual Cost" as used in this tariff, are intended to cover the actual cost of material, labor, vehicles, and incidentals, plus a charge for administration and overhead.

Custom Calling Services

A term describing special services provided from central offices; examples are, call forwarding, call waiting, speed calling, and 3-way calling.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 4

---

DEFINITIONS

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests service with the same utility at a new or existing location within 20 days after disconnection retains customer status rather than being considered an applicant for service.

Customer Premises Inside Wiring, (CPIW)

Wire for telecommunications purposes which is on the customers premises. Customer Premises Inside Wire begins on the customer's side of the standard network interface (SNI).

Customer Premises Equipment, (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/standard network interface.

Delinquent Account

An account that has undisputed charges that are not paid by the due date.

Demarcation Point

(See Standard Network Interface, SNI.)

Deposit

A cash payment made by the customer to establish or reestablish credit with the Company.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Directory Assistance

A service which furnishes aid to Stoutland customers in obtaining telephone numbers within the Home Numbering Plan Area (HNPA) or within their local calling area.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may ascertain the telephone number of a listed customer.

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

Due Date of Bill

The date after which a bill is considered delinquent.

Emergency Telephone Service

(See 9-1-1 Emergency Telephone Service)

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3

Original Sheet 5

---

DEFINITIONS

End User

A client of an interstate carrier taking services offered in combination with telephone companies and other carriers.

Exchange

A specified area established for the furnishing of communication service. It usually embraces a city, town, village, or unincorporated community and surrounding area and may consist of one or more central offices together with the associated plant used in furnishing service within that area. Exchanges served by the Company are defined by the exchange boundary map found in this tariff.

Exchange Service

(See Local Service.)

Extended Area Service (EAS)

Interexchange telephone service furnished at flat or measured rates between one or more exchanges.

Facilities

Instrumentalities, supplemental equipment, apparatus, wiring, poles, cables, and other materials and mechanisms necessary to, or furnished in connection with, telephone service.

Failure To Pay

Includes non-payment or payment by a check that is dishonored for reasons other than bank error.

Flat Rate Service

Service furnished at a fixed monthly rate.

Foreign Exchange (FX)

Any exchange other than that in which the customer is located.

Foreign Exchange Directory Listing

An alphabetical listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 6

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DEFINITIONS

Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

Grade of Service

Refers to the number of parties served on a telephone line. For example: one-party, two-party, four-party, multi-party, etc.

Grandfathered Equipment

Equipment classified by the FCC as having been directly connected to the network by a telephone company. Its use may be continued as long as the equipment remains serviceable and the circuitry is not revised.

Grandfathered Service

Existing service not available to new customers.

Individual Line Service

(See One-Party Service.)

Inside Wire

(See Customer Premises Inside Wire.)

Installation Charge

(See Access Line Charge.)

Interconnection

(See Connecting Arrangement.)

Interexchange Carrier

Any company engaging in the provision of interexchange telecommunications service to the public, which company does not also provide basic local telecommunications service within an exchange.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 7

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DEFINITIONS

Key Telephone Service

A service using key telephones or key adapters and other equipment to provide call holding, multi-line pickup, signaling, intercommunication, conference, and other services.

Lifeline Assistance Program

A federal Lifeline Assistance Program that provides for a credit against the recurring monthly rate for the provision of local residential service for eligible residential subscribers. The purpose of this offering is to maintain and preserve universal service.

Line Connection

Installation of facilities provided by the Company for a circuit from the central office to the standard network interface, inclusive.

Line Extension

The outside plant required in addition to existing facilities to render telephone service.

Link-Up Missouri Service Connection Program

A federal Lifeline Assistance program applicable to eligible residential customers and designed to promote subscribership to the telephone network among low income residential households.

Local Exchange

The area within the boundaries of exchange maps filed with and approved by the commission.

Local Measured Service

(See Measured Service.)

Local Message

A message not subject to toll charges.

Local Private Line

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer stations located within the same local service area.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 3

Original Sheet 8

---

**DEFINITIONS**

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

Local Service Guarantee Program

A local service program whereby the company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service on the customers current bill, when the company fails to provide specified levels of customer service.

Measured Service

A local service for which charges may be based upon: frequency, time-of-day, duration, distance or other factors.

Message

A completed customer telephone call.

Mileage

The measurement upon which charges are computed for extension, tie and private lines.

Mileage Charges

Charges in addition to the access line charge. A recurring charge based on distance measurements as provided in tariff.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

Move and Change Charges

Initial non-recurring charges made to cover in whole or part the cost of changes in location at the request of the customer.

Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI).

9-1-1 Emergency Telephone Service

9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3

Original Sheet 9

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DEFINITIONS

Non-Contiguous Exchanges

Two exchanges whose boundaries do not adjoin.

Non-Listed Service

An arrangement whereby a customer's number is omitted from the telephone directory but not from the directory assistance records, at the subscriber's request.

Non-Published Service

An arrangement whereby a customer's listing is omitted from both the telephone directory and directory assistance records at the subscriber's request.

Non-Recurring Charge, (NRC)

A one-time charge covering installation, move, or change of facilities accomplished at the customer's request.

Off-Premises Stations and Extensions

The wire facility used in providing an off-premises access line.

One-Party Service

An access line serving only one customer.

Pay Telephone Service

Public and semi-public pay telephone service. Exchange service provided at the customer's request and designed for use of the customer and the public at locations somewhat public in character at a specified charge for each outgoing message. Public and semi-public locations are at a location chosen or accepted by the Company and use central office implemented services.

Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued.

Premises

In multiple occupancy buildings a customer's premises are restricted to the portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises includes the buildings occupied by the customer which are within 350 feet of the primary station and not separated by property occupied by others.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3

Original Sheet 10

---

DEFINITIONS

Private Branch Exchange Service (PABX)

Service furnished by means of trunk lines directly connected from a company central office to a branch switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations. Private branch exchange service is for the exclusive use of the customer or the customer's authorized agents.

Private Line

A line consisting of dedicated communication channels connecting two or more locations.

Protector

(See Standard Network Interface.)

PSC

Public Service Commission/Missouri Public Service Commission.

Public Telephone Service

(See Pay Telephone Service)

Rate

A recurring monthly assessment made in conjunction with the provisions of a service.

Registered Equipment

Denotes terminal equipment, multi-line terminating systems, and protective circuitry which comply with and have been approved within the registration provisions of Part 68 of the FCC Rules and Regulations.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is primarily for domestic purposes.

Rotary Service

Provides for incoming calls to be directed to the next available line or trunk, when previous trunk(s) in the trunk group are busy.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 11

---

DEFINITIONS

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Semi-Public Telephone Service

(See Pay Telephone Service)

Service Connection Charges

(See Installation Charge.)

Speed Calling

A service allowing a telephone user to reach frequently called numbers by abbreviated dialing.

Standard Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI.)

Station

Network control signaling unit at the customer's premises (CPE.)

Subscriber

(See Customer.)

Tariff

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company with the Missouri Public Utilities Commission.

Telecommunications Service

Two way switched access and transport of audio, data, video and voice communications. Does not include services provided by Radio Common Carrier, (RCC), one-way transmission of television (T.V.) signals, surveying, private telecommunications networks, communications.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3

Original Sheet 12

---

DEFINITIONS

Temporary Disconnect

The suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnect of service. Written notice of suspension of service is required if done at the initiative of the Company.

Temporary Service

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Terminal Loop

(See Off-Premises Extension.)

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

3-Way Calling

A service providing the capability to add a third party to an existing conversation.

Tie Line

A circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other without the use of trunk lines to a central office of the Company.

Toll Service

Telecommunications service between exchanges carried on the public switched network for which charges are made on a per-unit basis.

Toll Denial Service

A service restricting service to local calling only.

Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station, for which charges are made on a per-unit basis.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 3

Original Sheet 13

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DEFINITIONS

Toll Rate

The rate prescribed for toll messages based upon the duration of the message, time of day, number of calls, and distance between exchanges (May be intrastate or interstate.)

Toll Terminal Service

A telephone line which is connected directly to toll switchboard positions.

Touchtone

Where central office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

Trunk Hunt Service

(See Rotary Service)

Trunk Line

A telephone circuit between two central offices or between a private branch exchange and a company central office.

Type of Service

Refers to flat rate service, measured service, or toll service.

Utility Facilities

Includes all lines, right-of-way, installed equipment and buildings directly used in providing service to customers.

Utility Service

Means service provided by a public utility.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 4

Original Contents Sheet 1

**LOCAL EXCHANGE SERVICE**

**TABLE OF CONTENTS**

	<u>Sheet</u>
TABLE OF CONTENTS	1
BASIC ACCESS LINE SERVICE	1
General	1
Rates	1
MAPS	2-3
LOW-INCOME ASSISTANCE PROGRAMS	4-8
Lifeline Assistance Programs	4-6
State Lifeline Services	7-8
DIRECT INWARD DIALING (DID) SERVICE	9-10
MISSOURI SCHOOL DISCOUNT PROGRAM	11
COMPANY PROVIDED OFF PREMISE EXTENSION (OPX)	12
PAYSTATION SERVICE	13-15
ROTARY SERVICE (TRUNK HUNT)	16
SUSPENSION OF SERVICE	17-18
SYSTEMS PLUS CENTREX SERVICE (SPCS)	19-30

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 1

LOCAL EXCHANGE SERVICE

**BASIC ACCESS LINE SERVICE**

A. GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one (1) month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

**Phase 1 Rates: Effective June 1, 2012 through May 27, 2013**

	Touch Tone	(T)
	<u>Access</u>	
Business One-Party	\$13.25	
Residence One-Party	\$10.00	

**Phase 2 Rates: Effective May 28, 2013**

	Touch Tone	(T)
	<u>Access</u>	
Business One-Party	\$17.25	(I)
Residence One-Party	\$14.00	(I)

ISSUED: February 29, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

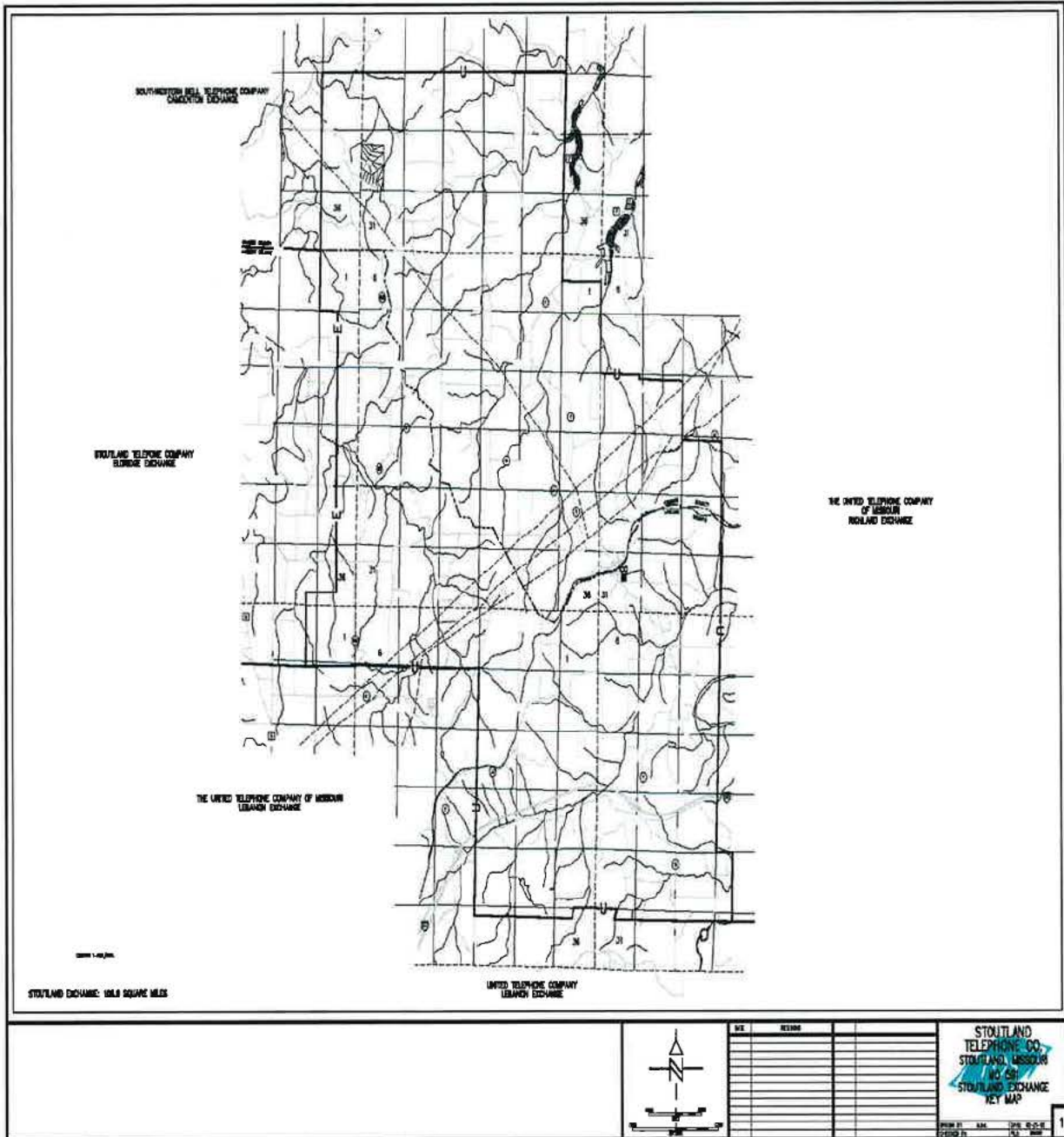
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STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 2

LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY MAP



ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372







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**LOCAL EXCHANGE SERVICE****LOW-INCOME ASSISTANCE PROGRAMS**

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

## a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

## b. Regulations

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:
  - a) Applicant must participate in one of the following programs:
    - 1) Medicaid
    - 2) Food Stamps
    - 3) Supplemental Security Income (SSI)
    - 4) Federal public housing assistance
    - 5) Low Income Home Energy Assistance Program
    - 6) National Free Lunch Program
    - 7) Temporary Assistance to Needy Families
  - b) Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).
  - c) The applicant must sign, under penalty of perjury a document certifying:
    - 1) He/she is receiving benefits from one of the programs listed in b.1. (a) above.
    - 2) Name of the program(s) from which they are receiving benefits.
    - 3) That he/she will notify the Company if he/she no longer participates in the program(s) named in (2) preceding.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 5

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: (Continued)
  - d) The residence premises at which the residence service is requested must be the applicant's principal place of residence.
  - e) There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals function as one domestic establishment.
- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. Toll Restriction service will restrict 1+, 0+, and 0- (operator handled calls). This service will only be provided at the customer's request.
- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits will apply for each customer eligible for Lifeline Assistance:

	<u>Monthly Credit</u>
1) Federal Credit to Residential Access Line	(1)

(1) The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**LOCAL EXCHANGE SERVICE****LOW-INCOME ASSISTANCE PROGRAMS** (Continued)3. State Lifeline Services

## 3.1. Low-Income Assistance

a. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

b. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company, under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

c. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities.
- 3) Access to basic local operator service
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll Blocking or toll control for qualifying low-income customers

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**LOCAL EXCHANGE SERVICE****LOW-INCOME ASSISTANCE PROGRAMS** (Continued)3. **STATE LIFELINE SERVICES** (Continued)

## 3.1. Low-Income Assistance (Continued)

d. Support Amount

Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

## 3.2 Disabled Assistance

a. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 3.1(c) of this tariff, and meets the eligibility requirements set forth in this tariff.

b. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. STATE LIFELINE SERVICES (Continued)

3.2. Disabled Assistance (Continued)

c. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

3.3 "Missouri Universal Service Fund"

- a. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- b. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund".
- c. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 9

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING (DID) SERVICE

A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. Rates

The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	Monthly Rate	NRC
1. DID Facility Charge, Per Trunk	(1)	(1)
2. DID Software Translation Charge, Per Trunk	N/A	\$50.00
3. DID Number Assignment Charge (per number)	\$0.50	\$5.00 (2)

\*Numbers sold in conjunction with DID Service only.

C. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

- (1) See associated B1 rate and installation charges found elsewhere in this tariff.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 10

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING (DID) SERVICE (Continued)

C. Conditions (Continued)

3. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
4. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
5. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
6. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
7. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
8. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
9. DID number will be sold in conjunction with DID service only.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



## GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 11

### LOCAL EXCHANGE SERVICE

#### MISSOURI SCHOOL DISCOUNT PROGRAM

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri – Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continued to be billed at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange business services are eligible for a discount under this program:
  - a) One-party business access line rate
  - b) Custom Calling Services

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 4

Original Sheet 12

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**LOCAL EXCHANGE SERVICE**

**COMPANY PROVIDED OFF PREMISE EXTENSION**

	<u>Per Month</u>
Business and Residence Telephone	
Mileage not to exceed ¼ mile	
Mileage rates over ¼ mile will apply	\$3.00

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 13

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LOCAL EXCHANGE SERVICE

**PAYSTATION SERVICE**

**A. GENERAL**

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

**B. DEFINITIONS**

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 14

LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE (Continued)

C. RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 15

LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE (Continued)

D. RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line <sup>1</sup>	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
3. Selective Class of Call Screening	\$2.00
	<u>Coin Rate<sup>2</sup></u>
4. Each outgoing local message	\$0.10

<sup>1</sup> Installation, move and change charges will be those applicable to business service.

<sup>2</sup> Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 16

LOCAL EXCHANGE SERVICE

ROTARY SERVICE (TRUNK HUNT)

A. General

Rotary or Trunk Hunt Service provides for incoming calls to be directed to the next available (sequentially) number (2)) line or trunk, when previous trunk(s) in the trunk group are busy.

B. Rates

	<u>Monthly Rate</u>
Rotary Charge, each trunk or line	\$6.00

C. Conditions

1. Applicable to each trunk or line equipped in the rotary group.
2. Sequentially numbered trunks or lines are not required when rotary service is provided from digital central office.
3. Rotary Service will be provided only when connector numbers are available.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



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**LOCAL EXCHANGE SERVICE****SUSPENSION OF SERVICE**A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 18

LOCAL EXCHANGE SERVICE

SUSPENSION OF SERVICE (Continued)

B. Conditions (Continued)

- 8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 9. The customer's listing will be retained in the directory.
- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 13. The ten (10) month maximum does not apply to military personnel who are on active duty.

C. Rates And Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
  - a) 911/E911 and all other applicable taxes and surcharges will be billed at the full rate.
  - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 4

Original Sheet 19

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**LOCAL EXCHANGE SERVICE**

**SYSTEM PLUS CENTREX SERVICE (SPCS)**

**A. GENERAL**

1. Systems Plus Centrex Service is a central office communications system package provided in association with individual line exchange business and residence services furnished from digital central office equipment located in company buildings. Systems Plus Centrex is not provided in association with public or semi-public telephone service, party-line service, key trunks, or PBX Service.
2. Systems Plus Centrex is a premium service and may be subject to the availability of outside plant and/or central office facilities.
3. All exchange lines in a System Plus Centrex System must have the same billing arrangement, i.e., either flat rate, or measured/metered service (where offered).
4. All Systems Plus Centrex features are available to lines utilizing touch call signaling.
5. The minimum charge for services provided under this tariff shall be one (1) month.
6. Suspension of Systems Plus Centrex lines or Standard Feature Package is not allowed.
7. Vacation rates for Systems Plus Centrex lines or features are not offered.
8. Calls between lines within the Systems Plus Centrex group are not subject to local measured or metered service.
9. Minimum requirement of two (2) Systems Plus Centrex lines and one Simulated Facility Trunk.
10. All station lines and features in the same Systems Plus Centrex system, regardless of location, must be covered by the same term payment plan option.
11. All station lines will be equipped with the standard features specified as set forth in B.1. Additional features may be obtained on an individual basis.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 20

LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

A. GENERAL (Continued)

12. Exchange lines terminating at different locations of the customer may be combined into a Systems Plus Centrex Service group arrangement, however, all exchange lines terminating in the group must be served by the same central office.

B. SYSTEM FEATURES

1. Non-Optional Features Provided Per Line:

a. Call Hold

Allows a station user to place a call on hold by flashing the switchhook or flash key and dialing a code.

b. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

c. Call Transfer

Allows a station user to hold and transfer incoming, outgoing, and intragroup calls.

d. Intercom Dialing

Provides intra-Systems Plus Centrex group communications by dialing 1-to-3 digits.

e. Station-To-Station Dialing

Allows Systems Plus Centrex to operate like a PBX with station-to-station dialing, and required "9" access to place outside calls.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 21

LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line:

Feature capabilities may vary depending on the type of central office equipment.

a. Call Forward – All Calls

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

b. Call Forward -- Busy

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the Systems Plus Centrex line is busy.

c. Call Forward – No Answer

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the line is not answered.

d. Call Waiting

Allows a called busy station to acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when "Busy Transfer is activated).

e. Cancel Call Waiting

Deactivates the Call Waiting feature for the duration of the telephone call in progress.

f. Deny Originating

Allows the line terminating calls only.

ISSUED: February 27, 2013

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CANCELLED  
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Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 22

LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line: (Continued)

g. Three-Way Calling

Allows the station user to place an existing call on hold, then originate a call to another party, with the party on hold being excluded from the conversation, until the station user flashes the switchhook or flash key and conferences all parties.

h. Deny Terminating

Allows the line originating calls only.

i. Directory Number Hunting

Allows a call to advance to another number when the original number called is in use.

j. Speed Calling 8

Allows a user to place calls to a previously designated list of eight (8) frequently dialed numbers.

k. Speed Calling 30

Allows a user to place calls to a previously designated list of thirty (30) frequently dialed numbers.

l. Toll Denied

Restricts the station from originating toll calls.

m. Hot Line

Allows the user to automatically place a call to a preselected telephone number by simply lifting the receiver off the switch-hook.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 23

LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line: (Continued)

n. Warm Line

At a predetermined time, after lifting the receiver off the switch-hook (5 to 14 seconds), this feature will automatically place a call to a pre-selected telephone number.

o. Voice/Data Protection

Allows a user to dial an access code to inhibit intrusions while your line is in use. The main purpose of this feature is to protect transmitted data on data calls. This feature may be activated and deactivated by either the subscriber or the Telephone Company. An optional "Distinctive Dial Tone" may be provided as an activation reminder.

3. Optional Features Selected Per Group:

The following features are selected for use by the entire System Plus Centrex group.

a. Group Speed Calling

Allows the System Plus Centrex customer group to establish a 30-number speed call list. It is group-assignable and accessed by line. Group Speed Call can be accessed by anyone in the group.

b. Intercept Announcements

Allows a special intercept recording to which member of the Business Group are routed when they dial invalid and/or restricted codes.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
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JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 4

Original Sheet 24

**LOCAL EXCHANGE SERVICE**

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

B. SYSTEM FEATURES (Continued)

3. Optional Features Selected Per Group: (Continued)

c. Distinctive Ringing/Call Waiting Indication

Allows ringing patterns and tones to be used to distinguish between calls coming from inside the Business Group and calls coming from outside the group. For example, with the Distinctive Call Waiting capability, one (1) Call Waiting tone would indicate that the waiting call is from inside the Business Group while two (2) tones would indicate that the call is coming in on an outside line.

d. Access Restrictions

Allows specific restrictions that are optionally imposed on the members of the Business Group, such as limited authorized access to WATS lines or limited access to the public telephone network.

C. CONDITIONS

1. The Company will furnish one (1) alphabetical directory listing on a per Systems Plus Centrex summary account, without charge. Additional listing(s) are offered subject to the provisions set forth elsewhere in this Tariff.
2. The rates and charges shown for Systems Plus Centrex Service apply to establishment of Systems Plus Centrex Service only. Other services as provided for in the Tariffs of the Company may be furnished for such services.
3. Each request for establishment of Systems Plus Centrex Service must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting non-recoverable labor and material costs.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
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JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 25

LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

C. CONDITIONS (Continued)

4. Systems Plus Centrex Service is offered on a month to month or a contractual basis commencing on the date the service is established.
  - a. System Plus Centrex line rate as set forth in E.1.a. following, plus the Simulated Facility Trunk rates as set forth in E.1.b. following, plus the selected Individual Features as set forth in E.1.c.1) and Group Features rate as set forth in E.3.c.2) following, plus the appropriate end user charges as set forth in E.1.d., apply each month for the duration of the contract.
  - b. A Systems Plus Centrex line may be extended to a location outside the same continuous property of the Systems Plus Centrex customer to any location within the exchange area. Systems Plus Centrex rates as set forth in this Tariff will apply.
  - c. Systems Plus Centrex lines are not subject to any other Local Exchange Service Rates as set forth in this Tariff.
  - d. This Tariff (including the rates and charges shown herein) for Systems Plus Centrex Service is subject to such changes or modifications as the Missouri Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.
  - e. Subsequent line additions/deletions.
    - 1) Subsequent line additions will be rated under a new contract or add them to an existing contract, based upon the remaining period of the initial contract. If the line addition results in the customer's total Systems Plus Centrex line count exceeding the threshold of the line group previously contracted, all lines will be billed at the rate for the larger group.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 4

Original Sheet 26

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**LOCAL EXCHANGE SERVICE**

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

C. CONDITIONS (Continued)

4. (Continued)

e. Subsequent line additions/deletions (Continued)

- 2) Subsequent line deletions resulting in reductions equal to exceeding 20% of the initial lines under contract will be considered a termination liability treated as set forth in E.1.h. If the reduction causes the total number of lines fall into a different line group, all remaining lines will billed at the rates for the smaller group.

f. Feature Package upgrades are permitted. Service charges will apply.

D. LIABILITY OF THE TELEPHONE COMPANY

The liability of the Telephone Company for interruptions in or failure of service provided under the Systems Plus Centrex Service Tariff or for any damages arising from the provision of service is provided for in this tariff under GENERAL RULES AND REGULATIONS, M. Obligation And Liability Of Telephone Company.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 27

LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

E. RATES AND CHARGES

- 1. A Systems Plus Centrex line will include the following non-optional features: Touch Tone Service, Station to Station Dialing, Intercom Dialing, Call Hold, Call Pick-up and Call Transfer.

		<u>S&amp;E Code</u>			
a. The monthly rates for a Systems Plus Centrex line are:		SPBL			
		<u>Monthly Rate</u>	<u>24 Months Rate</u>	<u>36 Months Rate</u>	<u>48 Months Rate</u>
1)	2 to 6 lines, each	\$7.25	6.15	5.80	5.45
2)	7 to 10 lines, each	6.90	5.80	5.45	5.05
3)	11 to 20 lines, each	6.15	5.05	4.70	4.35
4)	21 lines and above, each	5.48	4.38	4.02	3.65

		<u>S&amp;E Code</u>	
b. The monthly rates for Simulated Facility Trunks are:		SPT	
		<u>Business Monthly Rate</u>	<u>Residence Monthly Rate</u>
1)	1 to 6 Trunks, each	\$13.75	\$9.75
2)	7 and above, each	13.10	9.10

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

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JI-2013-0372

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

c. Individual Features:

1) Individual features will be provided in addition to the non-optional features included with the system, on a per line, per month, per feature basis.

	<u>Monthly Rate</u>	<u>S&amp;E Code</u>
a) Call Forward – all calls	\$1.25	SPCF
b) Call Forward – busy	1.25	SPBT
c) Call Forward – no answer	1.25	SPDAT
d) Call Waiting	1.75	SPCW
e) Cancel Call Waiting	.75	SPCCW
f) Deny Originating	.75	SPDO
g) Three-Way Calling	1.25	SPTW
h) Deny Terminating	.75	SPDT
i) Directory Number Hunting	.75	SPDNH
j) Speed Calling 8	1.25	SPS8
k) Speed Calling 30	1.75	SPS30
l) Toll Denied	.75	SPTD
m) Hot Line	.75	SPAL
n) Warm Line	.75	SPWL
o) Voice/Data Protection	.75	SPVDP

2) The monthly rate per line for Group Features are:

a) Group Features, first five (5) lines equipped:

i) Group Speed Call	\$5.00	SPGSC
ii) Intercept Announcement	5.00	SPGIA
iii) Distinctive Ringing/ Call Waiting Indication	5.00	SPGDR
iv) Access Restrictions	5.00	SPGAR

b) Each additional 10 lines, per feature	2.00	SPGA
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d. The FCC Interstate end user charge applies to each line in addition to the rates listed above.



**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 4

Original Sheet 29

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**LOCAL EXCHANGE SERVICE**

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

e. Connection Charges

1) In addition to the recurring monthly charges, Service Connection Charges, as specified in C.4.g., apply to the connection of one or more lines at the same time and the same service of the customer, with the following exceptions:

a) Service Connection charges will not apply to changes requested for a period of thirty (30) days immediately following the initial installation of system features. Following the thirty (30) day period, charges for any changes or additional requests will apply.

f. Term Payment Plan

1) The monthly rate for Systems Plus Centrex service under term payment plan for the periods of 24, 36, or 48 months is subject to Company initiated rate increases. Missouri Service Commission ordered rate changes supersede the rates, terms, and conditions of this Tariff.

2) Systems Plus Centrex station line additions under the term payment plan may be made at contracted rates for the duration of the contract period. If this election is made, the additions would be subject to termination liabilities.

3) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month-to-month payment option.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 4

Original Sheet 30

LOCAL EXCHANGE SERVICE

**SYSTEM PLUS CENTREX SERVICE (SPCS)** (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

g. Termination Liability

- 1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge for the unexpired portion of the contract period, determined as follows:

The number of Systems Plus Centrex lines multiplied by the monthly charge for Systems Centrex Plus lines and features terminated, multiplied by the number of months remaining in the contract period times fifty percent (50%).

- 2) A customer who reduces Systems Plus Centrex station lines under contract has the following options for the duration of the contract period.
  - a) Continue to pay an amount equal to the monthly rate for the number of Systems Plus station lines disconnected that are under contract, or;
  - b) Pay termination charges, as covered in h. 1) preceding, on the number of Systems Plus station line(s) disconnected.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 5

Original Contents Sheet 1

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
DIGITAL TRANSPORT SERVICE (DTS)	1-3
TOTAL TALK PACK	4-5
N11 SERVICES	6-9
STAR Packages	10-11
SAFETY LINE SERVICE (BUSINESS)	12
SAFETY LINE SERVICE	13
STAR BUSINESS BUNDLES	14-15
SECURITY LINE SERVICE	16

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
Service Commission  
JI-2013-0372

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**MISCELLANEOUS SERVICE ARRANGEMENTS****DIGITAL TRANSPORT SERVICE**A. General

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. Definitions

DSO - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DSOs. Total transmission speed is 1.544 Mbps.

C. Regulations

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. Applicable F.C.C. charges will be assessed per the NECA F.C.C. Access Tariff No. 5.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 2

MISCELLANEOUS SERVICE ARRANGEMENTS

DIGITAL TRANSPORT SERVICE (Continued)

C. Regulations (Continued)

- 7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
- 8. Touch-tone signaling is required for DTS.
- 9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
- 10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premised equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. Rates And Charges

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility <sup>1</sup>		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Termination	370.00	DTSM2
3 Termination	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Termination	350.00	DTS12
3 Termination	330.00	DTS13

<sup>1</sup> See Dedicated DS1 Service in this section.

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 5

Original Sheet 3

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**DIGITAL TRANSPORT SERVICE** (Continued)

D. Rates and Charges (Continued)

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Termination	330.00	DTS32
3 Termination	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Termination	275.00	DTS52
3 Termination	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T
d) See Paragraph C.5. above for SLC Charge application.		

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK

A. GENERAL

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:<sup>1</sup>
  - a. Residential<sup>2</sup> or Business<sup>3</sup> One-Party Line (includes Touch Tone capability)
  - b. Three-Way Calling & Call Waiting (Custom Calling Services)
  - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
  - d. Inside Wire Protection Plan (deregulated service)

B. CONDITIONS AND LIMITATIONS

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

<sup>1</sup> Customers must also subscribe to TDS Long Distance's Total Talk Pack.  
<sup>2</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.  
<sup>3</sup> This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

**TOTAL TALK PACK** (Continued)

B. CONDITIONS AND LIMITATIONS (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES<sup>1</sup>

<b>Phase 1 Rates:</b>		<u>Rate Per Month</u>	(T)
1. Residence <sup>2</sup>			
Local Bundle, per line		\$23.00 <sup>4</sup>	(T)
2. Business <sup>3</sup>			
Local Bundle, per line		\$28.05 <sup>4</sup>	(T)
<b>Phase 2 Rates: Effective May 28, 2013</b>		<u>Rate Per Month</u>	(T)
1. Residence <sup>2</sup>			
Local Bundle, per line		\$27.00	(I)
2. Business <sup>3</sup>			
Local Bundle, per line		\$32.05	(I)

<sup>1</sup> Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

<sup>2</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

<sup>3</sup> This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date.

<sup>4</sup> Rates effective through May 27, 2013.

(T)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 6

MISCELLANEOUS SERVICE ARRANGEMENTS

**N11 SERVICES**

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
3. Only one 7 or 10 digit or 800 toll-free numbers may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions and rates specified in Section 7 of this Tariff.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 7

MISCELLANEOUS SERVICE ARRANGEMENTS

**N11 SERVICES** (Continued)

C. Conditions and Limitations (Continued)

5. Access to N11 is not available to the following classes of service:

- 1+
- 0+, 0- (Credit card, third-party billing, collect calls)
- 101XXXX
- Inmate Service

In addition, operator assisted calls to the N11 Subscriber will not be completed.

6. Suspension of N11 Service is not allowed.

7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.

8. The Company will provide both oral and written notification when an N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service arrangements.

9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services, the terms, conditions and rates for those services found elsewhere in this tariff will apply.

10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 8

MISCELLANEOUS SERVICE ARRANGEMENTS

**N11 SERVICES** (Continued)

C. Conditions and Limitations (Continued)

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
17. The N11 Subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.
18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 9

MISCELLANEOUS SERVICE ARRANGEMENTS

**N11 SERVICES** (Continued)

C. Conditions and Limitations (Continued)

- 19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- 20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
- 21. The Company, its employees or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
- 22. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
- 23. The state One Call Service (SOCS), in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

	Nonrecurring <u>Charge</u>
1. Service Order Charge, per point-to number	(1)
2. Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$85.00

(1) Service Order Charges as specified in Section 6 will apply.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 10

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MISCELLANEOUS SERVICE ARRANGEMENTS

**STAR PACKAGES**

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.<sup>2</sup>

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance<sup>1</sup> calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package

Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance<sup>1</sup> calling

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 11

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
5. A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge.
6. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
7. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
8. Customers may upgrade their Voice Mail Service package for an additional fee.
9. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u>
1. Residence	
a) 3 STAR Standard Package, per line	\$24.99
b) 4 STAR Standard Package, per line	\$34.99
c) 5 STAR Standard Package, per line	\$44.99
2. Package Upgrade	\$5.00
3. Package Change Fee	\$7.50

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 12

MISCELLANEOUS SERVICE ARRANGEMENTS

**BUSINESS SAFETY LINE SERVICE**

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate  
Business

\$59.00<sup>1</sup>

<sup>1</sup> Other data speeds may be available for an additional charge.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5  
First Revised Sheet 13  
Cancels Original Sheet 13

MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE<sup>2</sup>

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$46.95 <sup>1</sup>	(l)
Bundle Base Rate – DSL Market B	\$52.20 <sup>1</sup>	(l)

<sup>1</sup> Other data speeds may be available for an additional charge.  
<sup>2</sup> This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

ISSUED: July 15, 2013

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: July 28, 2013

BY: Joel Dohmeier, Vice-President

Filed  
Missouri Public  
Service Commission  
JI-2014-0019

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 13

MISCELLANEOUS SERVICE ARRANGEMENTS

**SAFETY LINE SERVICE**<sup>2</sup>

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

Monthly Rate

Bundle Base Rate – DSL Market A	\$44.95 <sup>1</sup>
Bundle Base Rate – DSL Market B	\$50.20 <sup>1</sup>

CANCELLED<sup>1</sup>

July 28, 2013<sup>2</sup>

Other data speeds may be available for an additional charge.

This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

Missouri Public  
Service Commission

JI-2014-0019

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 14

MISCELLANEOUS SERVICE ARRANGEMENTS

**STAR BUSINESS BUNDLES**

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
  - a) STAR Business Bundle – Standard<sup>1</sup>  
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance<sup>2</sup> calling.
  - b) STAR Business Bundle Unlimited – Standard<sup>1</sup>  
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance<sup>2</sup> calling.

<sup>1</sup> Customers must also subscribe to TDS Telecom's high speed data.

<sup>2</sup> Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 15

MISCELLANEOUS SERVICE ARRANGEMENTS

**STAR BUSINESS BUNDLES** (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month<sup>1</sup></u>
1. Business, Per Line	
a) STAR Business Bundle Standard	\$39.99
b) STAR Business Bundle Unlimited Standard	\$59.99
	<u>Non-Recurring Charge</u>
2. Service Order Charge	\$10.00

<sup>1</sup> One, Two, and Three-Year Contract rates are also available.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5  
First Revised Sheet 16  
Cancels Original Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Monthly Rate

Bundle Base Rate	\$36.95 <sup>1</sup>	(I)
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<sup>1</sup> Other data speeds may be available for an additional charge.

ISSUED: July 15, 2013

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: July 28, 2013

BY: Joel Dohmeier, Vice-President

Filed  
Missouri Public  
Service Commission  
JI-2014-0019

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 5

Original Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Monthly Rate

Bundle Base Rate	\$34.95 <sup>1</sup>
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<sup>1</sup> Other data speeds may be available for an additional charge.

CANCELLED  
July 28, 2013  
Missouri Public  
Service Commission  
JI-2014-0019

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**SERVICE CONNECTION CHARGES**

**TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
SERVICE CONNECTION CHARGES	1-3

---

**ISSUED: February 27, 2013**

**BY: Joel Dohmeier, Vice-President**

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

**EFFECTIVE: March 29, 2013**

**FILED  
Missouri Public  
Service Commission  
JI-2013-0372**

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**SERVICE CONNECTION CHARGES**

A. GENERAL

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for telephone service. They apply to ordering, connecting, moving, changing, or rearranging of regulated telephone service.

B. SERVICE DESCRIPTIONS

1. Service Order Charge – Initial:  
Initial Service Order charge applies to the work performed by the telephone company to establish a new customer into the billing system.
2. Service Order Charge – Subsequent:  
Subsequent Service Order charge applies to the work performed by the telephone company to change already established billing records due to a customer's service request.
3. Central Office Work Charge:  
Central Office Work charge applies to work performed by the telephone company on the main distribution frame due to a customer's request. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, moves, and testing lines.
4. Line Connection Charge:  
A Line Connection charge would apply to work performed by the telephone company on the line between the central office main distribution frame up to the pedestal or network interface device (NID); or on an outside circuit between premises or between locations on the same premises due to a customer's request.
5. Premise Visit Charge:  
A premise visit charge represents the labor for a telephone company representative to go to the customer premise to establish a drop to the NID.
6. Rearrangement/Repair Charge:  
Rearrangement or repair service applies for worked performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.
7. Reconnect for Non-Payment:  
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**SERVICE CONNECTION CHARGES**

B. SERVICE DESCRIPTIONS (Continued)

8. NSF Charge:

This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company.

C. CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer
2. Service Connection Charges are in addition to scheduled rates and any other charges applying under the tariffs. They may apply in addition to special installation charges, or construction charges as are set forth in other sections of this tariff.
3. Service connection charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at one time for the same customer at the same premises.
5. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
6. Service Connection Charges DO NOT Apply to the following situations:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. Changes stemming from Company errors or to normal repair and maintenance performed on general telephone service and equipment.
  - c. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
  - d. Termination of total service or removal of a service or feature unless specified elsewhere in the tariff.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**SERVICE CONNECTION CHARGES**

C. CONDITIONS AND LIMITATIONS (continued)

6. Service Connection Charges DO NOT Apply to the following situations:  
(continued)
- e. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
  - f. When a name is legally changed
  - g. Suspension of service requested by the customer and subsequent reconnect to full service.
  - h. Trips to visit the customer's premise to determine the origin of a trouble call.

D. RATES

	<u>Non-Recurring Rates</u>
1. Initial Service Order	\$5.00
2. Subsequent Service Order	\$3.00
3. Central Office Work	N/A
4. Line Connection	N/A
5. Premise Visit	N/A
6. Rearrangement/Repair	\$5.00
7. Reconnect for Non-Payment	\$5.00
8. NSF Charge	\$15.00

E. PROMOTIONS

The Company may from time-to-time make special offerings to customers on new or existing services and products for a limited period.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 7  
First Revised Contents Sheet 1  
Cancels Original Contents Sheet 1

---

**DIRECTORY SERVICES**

**TABLE OF CONTENTS**

	<u>Page</u>	
TABLE OF CONTENTS	1	
DIRECTORY LISTINGS	1 - 1.1	(T)
DIRECTORY ASSISTANCE SERVICE	2-3	

---

ISSUED: April 8, 2013, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: May 8, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0433

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 7

Original Contents Sheet 1

---

**DIRECTORY SERVICES**

**TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
DIRECTORY LISTINGS	1
DIRECTORY ASSISTANCE SERVICE	2-3

---

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

CANCELLED  
May 8, 2013  
Missouri Public  
Service Commission  
JI-2013-0433

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 7  
First Revised Sheet 1  
Cancels Original Sheet 1

DIRECTORY SERVICES

DIRECTORY LISTINGS<sup>(1)</sup>

A. GENERAL

The following rates are applicable to the alphabetic section of the telephone directory for business and/or residence customers

B. CONDITIONS

1. PRIMARY LISTINGS

(T)

A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of:

- a. The individual, organization, firm, or corporation contracting for the service.
- b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:

- 1) First name
- 2) Middle name
- 3) Initial
- 4) Nickname
- 5) Maiden name

2. ALTERNATE LISTINGS

(N)

An Alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or Holidays, or if there is no answer on the first listed number.

- a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

3. ADDITIONAL LINES OF INFORMATION LISTINGS

Listings of office hours or other lines of information which are not required by the Telephone Company in order to efficiently handle telephone traffic are not included in the regular charges for service. Regular additional listing rates apply to the listing of office hours or other information desired by the customer in connection with this listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at extra charges, whenever night connections are provided.

(N)

<sup>(1)</sup> Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 7

Original Sheet 1

DIRECTORY SERVICES

DIRECTORY LISTINGS<sup>(1)</sup>

A. GENERAL

The following rates are applicable to the alphabetic section of the telephone directory for business and/or residence customers

B. CONDITIONS

1. A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service.
  - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

C. RATES

	<u>Monthly Rate</u>
1. Primary Listings (See Condition 1)	
2. Additional Directory Listings, Business	\$0.50
3. Additional Directory Listings, Residence	\$.25
4. Foreign Directory Listings, per listing*	\$2.00

\* A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered.

<sup>(1)</sup> Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

CANCELLED  
May 8, 2013  
Missouri Public  
Service Commission  
JI-2013-0433

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 7

Original Sheet 1.1

DIRECTORY SERVICES

DIRECTORY LISTINGS<sup>(1)</sup>

C. RATES

Monthly  
Rate

1. Primary Listings (See Condition 1)		
2. Additional & Alternate Directory Listings/Business	\$0.50	(C)
3. Additional & Alternate Directory Listings/Residence	\$0.25	(C)
4. Foreign Directory Listings, per listing*	\$2.00	
5. Additional Lines of Information/Business	\$0.50	(N)
6. Additional Lines of Information/Residential	\$0.25	(N)

\* A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered.

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ISSUED: April 8, 2013,

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: May 8, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0433

GENERAL EXCHANGE TARIFF

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE<sup>(1)</sup>

A. GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. International numbers are from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.

C. REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting national and international numbers will be charged the applicable rate.
4. Rates are not applicable to:
  - a. Calls placed from mobile/marine, public or semi-public telephones.
  - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
  - c. Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
  - d. Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
5. No credit will be given for any unused portion of the customer's allowance.

<sup>(1)</sup> Directory Services are competitive services pursuant to 392.361.8 RSMo 2008

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 7

Original Sheet 3

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE <sup>(1)</sup> (Continued)

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
1. Local Direct Dialed, First 2 calls	No Charge
2. Local Direct Dialed, Each additional call	\$0.65
3. National Direct Dialed, per call	\$0.65
4. International Direct Dialed, per call	\$1.50

<sup>(1)</sup> Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 8

Original Contents Sheet 1

---

**OPTIONAL SERVICES**

**TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
CUSTOM CALLING SERVICES	1-7
ADVANCED CALLING SERVICES	8-18

---

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**OPTIONAL SERVICES****CUSTOM CALLING SERVICES**A. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions1. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

---

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**OPTIONAL SERVICES****CUSTOM CALLING SERVICES** (Continued)B. Service Descriptions (Continued)

## 2. Call Forward-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

## 3. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

## 4. Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

GENERAL EXCHANGE TARIFF

OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

5. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

6. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

7. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

GENERAL EXCHANGE TARIFF

OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

8. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

9. Warm Line

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

10. Hotline

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

11. Personal Ringing

This service allows the customer to have up to three distinct telephone numbers on a single line. The second and third number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all three telephone numbers can be forwarded.

12. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

13. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 8

Original Sheet 5

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OPTIONAL SERVICES

**CUSTOM CALLING SERVICES** (Continued)

B. Service Descriptions (Continued)

14. Do-Not-Disturb

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

15. Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

16. Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension) or Private Branch Exchange Trunk Line Service.

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 8

Original Sheet 6

**OPTIONAL SERVICES**

**CUSTOM CALLING SERVICES** (Continued)

D. Rates And Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
a. Call Forwarding	\$1.25	CCCF	*72	*73
b. Call Forward-Busy	1.25	CCFBV	*90	*91
c. Call Forward-No Answer	1.25	CCFNV	*92	*93
d. Call Hold	2.00	CCCH	*52	N/A
e. 3-Way Calling	1.25	CCCC	N/A	N/A
f. Call Transfer	0.75	CCCT	N/A	N/A
g. Call Waiting/Cancel Call Waiting	1.75	CWCCW	N/A/*70	N/A
h. Home Intercom-Basic	1.25	CCHI	N/A	N/A
i. Warm Line	0.75	CCWL	N/A	N/A
j. Hotline	0.75	CCHT	N/A	N/A
k. Personal Ringing				
1) Second Directory Number	1.50	CPR2	N/A	N/A
2) Third Directory Number <sup>1</sup>	1.00 (incremental)	CPR3	N/A	N/A
l. Speed Call 8	1.25	CCSE	*74	N/A
m. Speed Call 30	1.75	CCST	*75	N/A
n. Do-Not-Disturb	0.75	CCDD	*78	*79
			(*10 for Override)	
o. Call Reminder	0.75	CCCR	*95	*96
p. Toll Restriction	2.50	CCTR	N/A	N/A

<sup>1</sup> Discounts do not apply to these services.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 8

Original Sheet 7

OPTIONAL SERVICES

**CUSTOM CALLING SERVICES** (Continued)

D. Rates And Discounts (Continued)

2. Multi-Service Discount Plan, Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	\$(0.50)	CFD2
b) Three Services	(1.50)	CFD3
c) Four Services	(1.75)	CFD4
d) Five Services	(2.00)	CFD5
e) Six Services	(2.50)	CFD6
f) Seven Services	(3.00)	CFD7
g) Eight Services	(3.50)	CFD8
h) Nine Services	(4.00)	CFD9
i) Ten Services	(4.50)	CFD1

3. Pay-Per-Use Rates

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
a. Three-Way Calling	\$0.75	\$3.75
b. Call Forwarding	0.75	3.75

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**OPTIONAL SERVICES****ADVANCED CALLING SERVICES****A. GENERAL**

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allows customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

**B. SERVICE DESCRIPTION****1. ANONYMOUS CALL REJECTION**

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

**2. CALL REJECTION**

This service enables a subscriber to reject up to a maximum of ten (10) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

GENERAL EXCHANGE TARIFF

OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

B. SERVICE DESCRIPTION (Continued)

3. CALL RETURN

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

4. PREFERRED CALL FORWARDING

This service enables the subscriber to forward up to a maximum of ten (10) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. PRIORITY RINGING

This service allows the subscriber to provide up to a maximum of ten (10) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 8

Original Sheet 10

OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

B. SERVICE DESCRIPTION (Continued)

6. REPEAT DIALING

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

7. SPECIAL CALL ACCEPTANCE

This service enables a subscriber to allow up to a maximum of ten (10) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

8. CALLER ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) Caller ID - Basic

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**OPTIONAL SERVICES****ADVANCED CALLING SERVICES** (Continued)**B. SERVICE DESCRIPTION** (Continued)**8. CALLER ID** (Continued)**a) Caller ID - Basic** (Continued)

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

**b) Caller ID - Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.



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**OPTIONAL SERVICES****ADVANCED CALLING SERVICES** (Continued)**B. SERVICE DESCRIPTION** (Continued)**9. CALLER ID BLOCKING**

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

**a) Caller ID Blocking - Per Call**

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing \*67 (1167 from a rotary phone) prior to placing the call. **PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.**

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

**b) Caller ID Blocking - Per Line**

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing \*82 (1182 from a rotary phone) prior to placing the call.



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 8

Original Sheet 13

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OPTIONAL SERVICES

**ADVANCED CALLING SERVICES** (Continued)

**B. SERVICE DESCRIPTION** (Continued)

**10. CALL TRACE**

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**OPTIONAL SERVICES****ADVANCED CALLING SERVICES** (Continued)**C. SPECIAL CONDITIONS AND LIMITATIONS****1) Special Conditions for Caller ID:**

- a) An originating caller's data may not be displayed to the called party under the following conditions:
- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
  - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
  - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
  - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
  - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
  - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
  - The calling party has activated blocking.
  - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 8

Original Sheet 15

OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

C. SPECIAL CONDITIONS AND LIMITATIONS (Conditions)

1) Special Conditions for Caller ID: (Continued)

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
- Caller ID services are available on all long distance calls where technically feasible.
- All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- All calling data will be passed, even for customers who do not subscribe to Caller ID.
- Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

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**OPTIONAL SERVICES****ADVANCED CALLING SERVICES** (Continued)**C. SPECIAL CONDITIONS AND LIMITATIONS** (Conditions)**2) Limitations of Advanced Calling Services:**

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 8

Original Sheet 17

**OPTIONAL SERVICES**

**ADVANCED CALLING SERVICES** (Continued)

**D. RATES, DISCOUNTS AND NON-RECURRING CHARGES**

**1. RATES**

- a) The monthly rates, credits and any non-recurring charges are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Rate Per Deactivation Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Code</u>
1) Anonymous Call Rejection	\$3.50	ACSAC	*77	*87
2) Call Rejection	3.50	ACSRJ	*60	N/A
3) Call Return	3.50	ACSRT	*69	*89
4) Preferred Call Forwarding	3.50	ACSPF	*63	N/A
5) Priority Ringing	3.50	ACSPR	*61	N/A
6) Repeat Dialing	3.50	ACSRP	*66	*86
7) Special Call Acceptance	3.50	ACSSC	*64	N/A
8) a. Caller ID - Basic	5.50	ACSID	N/A	N/A
b. Caller ID - Deluxe	7.50	ACSUD	N/A	N/A
9) Caller ID Blocking				
a. Per Call	No Charge		*67	
b. Per Line (See Note 1)	No Charge	BLOCL		*82
10) Call Trace (Per Month)	6.00	ACSN	*57	N/A

Note 1: Caller ID Blocking - Per Line is only available to certain customers as described in Paragraph B.9.b).

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 8

Original Sheet 18

OPTIONAL SERVICES

**ADVANCED CALLING SERVICES** (Continued)

D. **RATES, DISCOUNTS AND NON-RECURRING CHARGES** (Continued)

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	1.00	ACSR2
b) Three Services	2.00	ACSR3
c) Four Services	3.00	ACSR4
d) Five Services	4.00	ACSR5
e) Six Services	5.00	ACSR6
f) Seven Services	6.00	ACSR7
g) Eight Services	7.00	ACSR8

Call Trace and Caller ID Blocking are not offered as part of the above discount package.

3. Privacy Pack <sup>(1)</sup>

(C)

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month                      \$9.95

4. Non-Recurring Charges

No non-recurring charges will apply to the establishment of Advanced Calling Services on a customer's line.

<sup>(1)</sup> This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 9

Original Contents Sheet 1

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CONSTRUCTION CHARGES

TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1
CONSTRUCTION CHARGES	1-4
General	1
Access Line Extensions	1
Subdivisions	2-4

---

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
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JI-2013-0372



GENERAL EXCHANGE TARIFF

CONSTRUCTION CHARGES

A. **GENERAL**

Construction charges will not apply to the customer's service installation which includes the drop which extends from the last pedestal to the building in which the telephone is located, or 300 feet, whichever distance is shortest.

B. **ACCESS LINE EXTENSIONS**

Facilities provided without construction charge:

Under normal conditions, the Telephone Company, without charge will extend its lines to reach applicants within the exchange service area, provided the following condition is satisfied:

The cost of construction of the required line extension will not exceed seven times the estimated annual local exchange revenue from such applicant or applicants.

When it is necessary for the Telephone Company to extend its plant in order to provide telephone service to new subscriber(s) and the condition above is not satisfied, the Telephone Company may require the prospective subscriber(s) each, to make an advance payment of the local exchange rent for the class of service requested by the prospective subscriber, on the following basis:

Length of new line extension	No. of Months Advance Payments
a. Up to ¼ mile	3
b. Over ¼ and up to ½ mile	6
c. Over ½ and up to 1 mile	18
d. Excess over 1 mile	18 plus one additional month for each 1/10 or fraction thereof in excess of 1 mile

The advance payment as required above, is in addition to the regular service connection charge, if applicable. No portion of the advance payment will be refunded if telephone service is terminated.

Advance payments will be credited to the subscriber's account in the amount of the monthly local exchange rate, as service is rendered monthly, until the total advance payment has been refunded.

Where recircuiting is necessary in connection with a rural line extension, the Telephone Company will bear the expenses of this recircuiting when Telephone Company facilities only are involved.

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**CONSTRUCTION CHARGES****C SUBDIVISIONS (1).**1. General

Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground.

2. Definitions

**Applicant:** The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

**Building:** A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

**Subdivision:** A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

3. Provisioning

The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge unless specified elsewhere in this tariff.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 9

Original Sheet 3

CONSTRUCTION CHARGES

C. SUBDIVISIONS (1).

4. Rights-of-way and Easements

- a. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.
- b. Rights-of-way and easements, with the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

5. Advance Payments

- a. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- b. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 9

Original Sheet 4

CONSTRUCTION CHARGES

C. SUBDIVISIONS (1).

5. Advance Payments (Continued)

- c. Any portion of an advance remaining un-refunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

6. Temporary Facilities

- a. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
- b. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

7. Special Conditions

In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 9

Original Sheet 5

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**CONSTRUCTION CHARGES**

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10  
Original Contents Sheet 1

PRIVATE LINE SERVICES

TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1
PRIVATE LINE SERVICE	1-14
Concurrence Statement	1
Cancellation Rights	1
Special Signaling Service-Series 102 Rates	1-2
Sub-Voice Grade Service-Series 200 Rates	3-5
Voice Grade Service-Series 300 (1) and Series 400 Rates	6-10
Special Bridging Service Rates	10-11
Signaling Rates	12-13
Miscellaneous Charges	14
DEDICATED DS1 SERVICE	15-17
DIGITAL LINK SERVICES	18-28
DISTANCE LEARNING COMMUNICATIONS SERVICES	28-33

---

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 10

Original Sheet 1

**PRIVATE LINE SERVICES**

**A. CONCURRENCE STATEMENT**

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Oregon Farmers Mutual Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri except for those Private Line Services listed in this tariff, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Oregon Farmers Mutual Telephone Company. Rates for Private Line Services are listed below.

**B. CANCELLATION RIGHTS**

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**C. SPECIAL SIGNALING SERVICE-SERIES 102 RATES**

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, per channel	\$17.65	\$240.00	2.2.1
2. Interoffice Channel Mileage, each V-H mile, or fraction thereof	\$0.50	None	2.2.1
3. Interoffice Channel Termination, per termination (Two required per interoffice channel)	\$11.10	None	2.2.1

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 2

**PRIVATE LINE SERVICES**

**C. SPECIAL SIGNALING SERVICE-SERIES 102 RATES (Continued)**

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
4. Interexchange Channel Mileage, per V-H mile or fraction thereof			
a. 0 to 250 Miles – each mile	\$3.65	None	2.2.1
b. 250 and over Miles – each mile	\$1.00	None	2.2.1
5. Interexchange Channel Termination, each termination (two required per interexchange channel)	\$33.65	None	2.2.1
6. Each additional point of termination of a local channel, different building, same premises per 1/10 mile (1) (3)			
First 1/10 Mile	\$4.00	\$75.00(2)	2.2.1
Each Additional 1/10 mile	\$0.55		
7. Each additional point of termination of a local channel in the same building (1) (3)	\$2.45	\$75.00(2)	2.2.1

- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10

Original Sheet 3

**PRIVATE LINE SERVICES**

**D. SUB-VOICE GRADE SERVICE-SERIES 200 RATES**

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, per first termination on a premises			
a. Type 250			
- Half Duplex	\$23.65	\$300.00	2.2.2
- Duplex	\$41.20	\$300.00	2.2.2
b. Type 251			
- Half Duplex	\$43.85	\$300.00	2.2.2
- Duplex	\$59.90	\$300.00	2.2.2
2. Interoffice Channel Mileage, per channel per each V-H mile, or fraction thereof,			
a. Type 250			
- Half Duplex	\$3.80	None	2.2.2
- Duplex	\$6.75	None	2.2.2
b. Type 251			
- Half Duplex	\$3.80	None	2.2.2
- Duplex	\$6.75	None	2.2.2
3. Interoffice Channel Termination, per termination (two required for each interoffice channel)			
a. Type 250			
- Half Duplex	\$7.00	None	2.2.2
- Duplex	\$7.00	None	2.2.2
b. Type 251			
- Half Duplex	\$3.45	None	2.2.2
- Duplex	\$3.45	None	2.2.2

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 4

**PRIVATE LINE SERVICES**

**D. SUB-VOICE GRADE SERVICE-SERIES 200 RATES (Continued)**

4. Interexchange Channel,  
 each V-H mile or Fraction thereof

	<u>0 to 250 miles</u>	<u>250+ Miles</u>	<u>Tariff Reference</u>
a. Type 250			
– Half Duplex, each mile	\$1.80	\$0.90	2.2.2
– Duplex, each mile	\$1.80	\$0.90	2.2.2
b. Type 251			
– Half Duplex	\$2.45	\$1.50	2.2.2
– Duplex	\$2.45	\$1.50	2.2.2

5. Interoffice Channel Terminal,  
 per terminal  
 (two required per interexchange channel)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
a. Type 250			
– Half Duplex	\$40.85		2.2.2
– Duplex	\$41.75	\$40.85	2.2.2
b. Type 251			
– Half Duplex	\$38.15		2.2.2
– Duplex	\$38.15		2.2.2

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

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 Missouri Public  
 Service Commission  
 JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 5

**PRIVATE LINE SERVICES**

**D. SUB-VOICE GRADE SERVICE-SERIES 200 RATES (Continued)**

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1) (2) (4)			
Type 250			
- Half Duplex, first 1/10 mile	\$18.15	\$130.00 (3)	2.2.2
- Half Duplex, Additional 1/10 mile	\$0.60		
- Duplex, first 1/10 mile	\$18.15	\$130.00 (3)	2.2.2
- Duplex , Additional 1/10 mile	\$1.15		
7. Each additional point of termination of a local channel in same building (1) (2) (4)			
Type 250			
- Half Duplex,	\$15.75	\$130.00 (3)	2.2.2
- Duplex	\$15.75	\$130.00 (3)	2.2.2

- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10

Original Sheet 6

**PRIVATE LINE SERVICES**

**E. VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 RATES**

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each channel, per first termination on a premises			
Type 311	\$39.40	\$280.00	2.2.3
Type 312	61.25	270.00	2.2.3
Type 314A	83.35	340.00	2.2.3
Type 414B	96.30	560.00	2.2.3
Type 420	63.45	290.00	2.2.3
Type 422	63.45	290.00	2.2.3
Type 423	32.95	280.00	2.2.3
Type 424	61.70	340.00	2.2.3
Type 425	45.85	270.00	2.2.3
Type 428	43.55	270.00	2.2.3
2. Interoffice Channel, each channel, - per V-H mile, or fraction thereof	\$7.55	None	2.2.3
3. Interoffice Channel Terminal, (two required per interoffice channel) - per terminal	\$4.35	None	2.2.3
4. Interexchange Channel Mileage, each V-H mile, or fraction Thereof			
- 0 to 250 Miles	\$4.10	None	2.2.3
- 250 and Over Miles	\$1.05	None	2.2.3

(1) Obsolete – Applicable to existing service installations at existing locations for existing customers.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10

Original Sheet 7

**PRIVATE LINE SERVICES**

**E. VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 RATES** (Continued)

5. Interexchange Channel Terminal,  
 (two required per inter-exchange channel)  
 per terminal

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Type 311 (P1NA1)	\$27.90	None	2.2.3
Type 312 (P1NB1) (P1ND1)	27.90	None	2.2.3
Type 314 (P1NG1)	27.90	None	2.2.3
Type 414B (P1NH1)	27.90	None	2.2.3
Type 420 (P1NQ1) (P1NC1)	27.90	None	2.2.3
Type 422 (P1NR1) (P1NE1)	27.90	None	2.2.3
Type 423 (P1NS1)	27.90	None	2.2.3
Type 424 (P1NT1)	27.90	None	2.2.3
Type 425 (P1NU1)	27.90	None	2.2.3
Type 428 (P1NV1)	27.90	None	2.2.3
Foreign Exchange (P1NF4)	27.90	None	2.2.3

6. Bridging Charge, (multi-point service),  
 per bridged channel

\$7.55	None	2.2.5
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(1) Obsolete – Applicable to existing service installations at existing locations for existing customers.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

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 September 1, 2013  
 Missouri Public  
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 IN-2014-0049; JI-2014-0091

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 8

**PRIVATE LINE SERVICES**

**E. VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 (2) RATES** (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
7. Conditioning Type C1			
a. Two point not arranged for switching, per service point	\$9.40	\$80.00	2.2.3
b. Two point arranged for switching to another two-point channel, per service point	\$17.00	\$80.00	2.2.3
c. Multi-point channel, per service point	\$18.80	\$80.00	2.2.3
8. Conditioning Type C2			
a. Two point not arranged for switching, per service point	\$37.70	\$80.00	2.2.3
b. Two point arranged for switching, per service point	\$56.45	\$80.00	2.2.3
c. Multi-point channel, per service point	\$56.45	\$80.00	2.2.3
9. Conditioning Type C4			
a. Two-point channel, per service point	\$65.80	\$80.00	2.2.3
b. Three or four-point channel, per service point	\$84.70	\$80.00	2.2.3

- (1) Obsolete – Applicable to existing service installations at existing locations for existing customers.
- (2) Conditioning Options-Available for Type 414B, 414C, 420 and 422.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10

Original Sheet 9

**PRIVATE LINE SERVICES**

**E. VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 (2) RATES** (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
10. Conditioning Type C5			
a. On a two point channel not arranged for switching, per service point	\$94.10	\$80.00	2.2.3
11. Conditioning Type D1			
a Two point channel not arranged for switching, per service point	\$11.35	\$80.00	2.2.3
12. Foreign Exchange Service			
a. Point of Termination in one foreign exchange( 3)			
- between exchange 0-20 miles	\$61.10	\$410.00	2.2.3
- between exchanges over 20 miles	\$70.70	\$410.00	2.2.3
b. Point of Termination in Two foreign exchanges (4)	\$109.95	\$410.00	2.2.3
13. Foreign Serving Office Service			
a. Point of Termination in one foreign serving office (3)	None	\$180.00	2.2.3
b. Point of Termination in two foreign serving offices(4)	\$13.35	\$180.00	2.2.3

- (1) Obsolete – Applicable to existing service installations at existing locations for existing customers.
- (2) Conditioning Options-Available for Type 414B, 414C, 420 and 422
- (3) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (4) Local channel charges do not apply to the main station and one extension.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
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 IN-2014-0049; JI-2014-0091

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**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 10

**PRIVATE LINE SERVICES**

**E. VOICE GRADE SERVICE-SERIES 300 (1) AND SERIES 400 RATES** (Continued)

13. Foreign Serving Office Service (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Interoffice Channel Termination, (two required per interoffice channel each termination)	\$14.10	None	2.2.3

**F. SPECIAL BRIDGING SERVICE RATES**

1. Split Band Arrangement

a. Special bridge and  
common equipment(2)

- Maximum of 48 remote stations	\$47.80	None	2.2.5
- Maximum of 95 remote stations (BMC95)	\$71.75	None	2.2.5

b. Access Lines

- Master Station (1LM4Y)	Equivalent to Type 420		
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c. Remote Station Connection

- Per Remote Station	\$5.90	None	2.2.5
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- (1) Obsolete – Applicable to existing service installations at existing locations for existing customers.  
 (2) Customer must specify, transmit and receive frequency of Master Station.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10  
Original Sheet 11

PRIVATE LINE SERVICES

F. SPECIAL BRIDGING SERVICE RATES (Continued)

2.	Passive Bridging Arrangement			
a.	Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMC10) (1)	\$9.00	None	2.2.5
b.	Access lines			
	- Master Station (1LM3Y)		Equivalent to Type 423	
	- Remote Station			
	- Interconnecting Station		Equivalent to Type 423	
c.	Access Line Connection			
	- Per Access Line	\$3.20	None	2.2.5
d.	Interbridge Connection	\$4.95	None	2.2.5

(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, between master of interconnecting station and remote station.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
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IN-2014-0049; JI-2014-0091

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JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10

Original Sheet 12

**PRIVATE LINE SERVICES**

**G. SIGNALING RATES**

1. Signaling Options

- a. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311 (1), 422, 423, 425 and 435 type services.

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
a. IntraLATA Interexchange			
- Manual (J1B) (2)	\$26.25	\$65.00	2.2.6
- Automatic (J1A) (3)	\$27.90	\$65.00	2.2.6

- b. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
- Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
- Type 422 (SLM22)	20.25	65.00	2.2.6
- Type 423 (SLM23)	21.30	65.00	2.2.6
- Type 424 (SLM24)	21.60	65.00(4)	2.2.6
- Type 425 (SLM25)	21.60	65.00	2.2.6
- Type 428 (SLM28)	21.60	65.00	2.2.6
Arranged for Loop Signaling, a maximum Of 1300 ohms.			
- Type 420 (SLL20)	33.25	65.00	2.2.6
- Type 422 (SLL22)	33.25	65.00	2.2.6
- Type 423 (SLL23)	34.15	65.00	2.2.6
- Type 428 (SLL28)	17.55	65.00(4)	2.2.6
Arranged for Loop signaling, Per customer requested ohm Maximum			
- Type 428 (SLLC8)	21.60	65.00(4)	2.2.6

- (1) Obsolete – Applicable to existing service installations at existing locations for existing customers.  
 (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.  
 (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.  
 (4) Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

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 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 13

PRIVATE LINE SERVICES

G SIGNALING RATES

- 2. Signaling Arrangements  
Loop Signaling Options per Local Channel on Type 428 when associated with station ports of a premises switching system

	<u>Monthly Rate</u>	<u>Service Charge<sup>1</sup></u>	<u>Tariff Reference</u>
a. Type A (capable of operation over loops with resistance in the range of 0-199 ohms)	\$8.40	\$30.00	2.2.6
b. Type B (capable of operation over loops with resistance in the range of 200-899 ohms)	\$8.70	\$30.00	2.2.6
c. Type C (capable of operation over loops with resistance in the range of 900 ohms or more)	\$3.55	\$1.05	2.2.6

The DC resistance specification does not imply a guaranteed end-to-end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms exclusive of 200 ohm maximum terminal equipment resistance).

<sup>1</sup> The Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

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JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10  
Original Sheet 14

PRIVATE LINE SERVICES

H. MISCELLANEOUS CHARGES

	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1 (B)
2. Institutional Program for Premises Wiring Charge		
a. Element 1	\$35.05	1.6.1 (B)
b. Element 2	\$8.15	1.6.1 (B)
3. Restoration Priority Change		
- Per Private Line Service	\$21.60	1.4.10

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
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IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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**PRIVATE LINE SERVICES****DEDICATED DS1 SERVICE**A. General

Dedicated DS1 Service is a point-to-point intra-exchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require dedicated DS1 facilities from a TDS TELECOM Central Office to their location.

B. Definitions

Clear Channel Capability – An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 – Digital facility that is equivalent to 24 DS0's. Total transmission speed is 1/544 Mbps.

Digital Local Channel – A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

C. Regulations

1. Dedicated DS1 Service is available for a minimum service period of one month.
2. Dedicated DS1 Service is available on a month-to-month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in this Section.



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10  
Original Sheet 16

PRIVATE LINE SERVICES

**DEDICATED DS1 SERVICE** (Continued)

C. Regulations (Continued)

5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with the service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
8. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 17

**PRIVATE LINE SERVICES**

**DEDICATED DS1 SERVICE** (Continued)

D. Rates and Charges

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3 Channels	200.00	T1MM3
b) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
c) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
d) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Channel	650.00	T1C1
c) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

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 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 18

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PRIVATE LINE SERVICES

**DIGITAL LINK SERVICES**

A. Concurrence Statement

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Digital Link Service as set forth in Oregon Farmers Mutual Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Digital Link Service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

B. Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Digital Link Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Digital Link Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

C. Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to the requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

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JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 19

PRIVATE LINE SERVICES

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges

8.1 PREMIUM DIGITAL SERVICE

8.1.1 Channels

Digital Service Channels

- Local Distribution Section

Per termination of a Local Distribution Section on a customer's premises.

For Transmission <u>Speed of:</u>	Monthly <u>Rate</u>	Service <u>Charge</u>
2.4 kbps (1L7AJ)	\$35.00	\$75.00
4.8 kbps (1L7BJ)	45.00	75.00
9.6 kbps (1L7CJ)	55.00	75.00
56 kbps (1L7DJ)	170.00	100.00

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 20

**PRIVATE LINE SERVICES**

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges (Continued)

8.1 PREMIUM DIGITAL SERVICE (Continued)

8.1.1 Channels (Continued)

- Interoffice Channel

Per V-H mile between Service Offices, between Digital Hubs or between a Digital Hub and a Service Office within the same LATA for the mileage portion plus the fixed charge.

<u>Mileage Band</u>	<u>For Transmission Speed of:</u>	<u>Monthly</u>	
		<u>Fixed Charge</u>	<u>Rate Per Mile</u>
For Mileage of 0 or over, but less than 5 miles	2.4 kbps (1L7A2)	\$59.10	None
	4.8 kbps (1L7B2)	82.60	None
	9.6 kbps (1L7C2)	114.60	None
	56 kbps ((1L7D2)	150.60	None
For mileage of 5 miles or over	2.4 kbps (1L7A3)	101.00	\$1.05
	4.8 kbps (1L7B3)	124.60	1.55
	9.6 kbps (1L7C3)	148.10	2.20
	56 kbps (1L7D3)	234.45	10.00

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

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 JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10

Original Sheet 21

**PRIVATE LINE SERVICES**

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges (Continued)

8.1 PREMIUM DIGITAL SERVICE – (Continued)

8.1.2 Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
Loop Transfer Arrangement (Key Activated) (1)			
- Per four port arrangement (2)	XTD	\$64.25	\$40.00
Multistation Arrangement (Bridging)			
- Per channel connected at a Digital Hub			
For all speeds	DDZ	25.20	None
Secondary Channel Capability			
- Per Local Distribution Channel			
For all speeds	SCA	12.00	125.00 (3)

- (1) The key activated control channel is rated as a metallic Channel. Charges for a Series 100 special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (2) An additional Local Distribution Channel charge will apply whenever a spare channel is configured as a leg to the customer's premises. Additional channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.
- (3) Service charge applies only if Secondary Channel Capability is installed subsequent to initial installation of the Local Distribution Channel.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 22

PRIVATE LINE SERVICES

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges (Continued)

8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS

8.2.1 Channels

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
A. Local Distribution Channel			
1. First ¼ mile or fraction thereof, per channel	1LDPJ	\$60.00	\$535.00
2. Each additional ¼ mile or fraction thereof, per channel	1LDPJ	22.00	None

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 23

PRIVATE LINE SERVICES

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges (Continued)

8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS (Continued)

8.2.1 Channels - (Continued)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
B. Interoffice Channel			
1. Interexchange Interoffice Channel			
Channel Terminal (two required per interoffice channel)	CTJ	\$75.00	\$60.00
Rate per V-H mile or fraction thereof, per channel	1LNPX	65.00	None

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 24

**PRIVATE LINE SERVICES**

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges (Continued)

8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS (Continued)

8.2.2 Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>A. Multiplexing</b>			
DS1 to Voice (1)			
- per arrangement	MQ1	\$200.00	None
DS1 to DS0			
- per arrangement	QMU	600.00	None
DS0 to Subrate (2)			
- per arrangement			
- Up to Twenty 2.4 kbps services	QSU24	147.00	None
- Up to ten 4.8 kbps services	QSU48	291.20	None
- Up to five 9.6 kbps services	QSU96	556.30	None

1. A channel of this DS1 to the Hub can be used for a Premium Digital Service. For rates for analog voice or data channels used in conjunction with this Multiplex arrangement refer to the Private Line Service Tariff, Section 2. For rates for Premium Digital Services used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.
2. For rates for subrate Premium Digital Services (2.4 kbps, 4.8 kbps, 9.6 kbps) used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 25

**PRIVATE LINE SERVICES**

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges (Continued)

8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS (Continued)

8.2.2 Additional Service Features – (Continued)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge Initial</u>	<u>Service Charge Subsequent</u>
B. Automatic Protection Capability, per Central office arrangement (1)	VUSDS	\$317.45	\$77.00	\$180.00
C. Transfer Arrangement (key activated) (2)				
- per four port arrangement including control channel termination (3)	VUTDS	28.00	99.00	210.00

- (1) An additional Local Distribution Channel charge will apply whenever the spare line is provided as a leg to the customers premises.
- (2) The key activated control channel is rated as a metallic channel. Charges for a series 100 Special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (3) An additional Local Distribution Channel Charge will apply whenever a spare channel is configured as a leg to the customer premises. Additional interoffice channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 26

PRIVATE LINE SERVICES

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges (Continued)

- 8.3 RESERVED FOR FUTURE USE
- 8.4 RESERVED FOR FUTURE USE
- 8.5 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM
- 8.5.1 Rates

The following rates and charges are in addition to all other rates and charges that may be applicable for the associated service that is provided by this tariff.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
A. Priority Installation (PI) or a Digital Link Service or Private Line Service – per Request, per service. (1)			
Prime Service Vendor	P1APX	None	\$50.00
Subcontractor	P1ASX	None	\$50.00

(1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10

Original Sheet 28

**PRIVATE LINE SERVICES**

**DIGITAL LINK SERVICES** (Continued)

D. Rates and Charges (Continued)

8.5 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM – (Continued)

8.5.1 Rates – (Continued)

	USOC	Monthly Rate	Service Charge
B. Priority Restoration (PR) of a Digital Link Service or Private Line Service – Per request, per service.			
1. PR Level Implementation (1)			
Prime Service Vendor	PR5PX	None	\$51.00
Subcontractor	PR5SX	None	\$51.00
2. PR Level change on an existing Digital Link Service. (2)			
Prime Service Vendor	PR8PX	None	\$50.00
Subcontractor	PR8SX	None	\$50.00
C. Administration and Maintenance of TSP Service – Per Point of Termination on a Customer Premises			
Prime Service Vendor	PR9PX	\$4.10	None
Subcontractor	PR9SX	\$3.35	None

- (1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.
- (2) When a Priority Restoration Level Change is ordered with additional activity that would normally generate a PR Level Implementation charge, only one Priority Restoration charge applies.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 28

PRIVATE LINE SERVICES

DISTANCE LEARNING COMMUNICATIONS SERVICES

A. CONCURRENCE STATEMENT

The Company concurs in the rules and regulations governing intrastate interexchange Distance Learning Communications Service as set forth in Oregon Farmers Mutual Telephone Company's Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Distance Learning Communications Service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

B. PROVISION OF SERVICES

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to customers, upon reasonable notice, services of the type offered in Oregon Framers Mutual Telephone Company's Distance Learning Communications Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Framers Mutual Telephone Company's Distance Learning Communications Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

C. CANCELLATION RIGHTS

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 29

**PRIVATE LINE SERVICES**

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.6 DISTANCE LEARNING 1

4.6.1 Channels

	Monthly Rate	Service Charge
A. Local Distribution Channel		
3. First ¼ mile or fraction thereof, per channel	\$867.30	\$400.00
4. Each additional ¼ mile or fraction thereof, per channel	\$3.70	N/A
B. Interoffice Channel		
1. Interexchange Interoffice Channel –		
Fixed (two required per interoffice channel)	\$29.00	\$267.00
Mileage - Rate per V-H mile or fraction thereof, per channel	\$19.30	N/A

4.6.2 Hubbing (per location) \$40.40 \$133.00

4.6.3 Quad Split Video (per installation) \$4,680.50 \$1,600.00

4.6.4 Additional Services

A. Freeze Frame Video (per location)	\$53.30	N/A
B. Far End Camera Control (per location)	\$53.50	N/A
C. Gateway Access (per port)	\$23.20	\$53.00

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372



**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10  
 Original Sheet 30

**PRIVATE LINE SERVICES**

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.7 DISTANCE LEARNING 3

4.7.1 Channels

	Monthly Rate	Service Charge
A. Local Distribution Channel		
1. First ¼ mile or fraction thereof, per channel	\$1,335.70	\$400.00
2. Second through eighth ¼ mile or fraction thereof, per channel	\$52.40	N/A
5. Each additional ¼ mile or fraction thereof, per channel	\$21.50	N/A
B. Interoffice Channel		
1. Interexchange Interoffice Channel -		
Fixed (two required per interoffice channel)	\$98.80	\$267.00
Mileage - Rate per V-H mile or fraction thereof, per channel	\$57.60	N/A

4.7.2 Hubbing (per location) \$200.70      \$133.00

4.7.3 Quad Split Video (per installation) \$2,465.60      \$1,600.00

4.7.4 Additional Services

A. Freeze Frame Video (per location)	\$53.30	N/A
B. Far End Camera Control (per location)	\$53.50	N/A
C. Gateway Access (per port)	\$52.50	\$53.00

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 10

Original Sheet 31

**PRIVATE LINE SERVICES**

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.8 DISTANCE LEARNING A

4.8.1 Channels

	Monthly Rate	Service Charge
<b>A. Local Distribution Channel</b>		
1. First ¼ mile or fraction thereof, per channel	\$524.10	\$800.00
2. Second through eighth ¼ mile or fraction thereof, per channel	\$52.40	N/A
3. Each additional ¼ mile or fraction thereof, per channel	\$21.50	N/A
4. Channels Received, per channel received	\$98.80	N/A
<b>B. Interoffice Channel</b>		
1. Interexchange Interoffice Channel -		
Fixed (two required per interoffice channel)	\$0.00	\$80.00
Mileage - Rate per V-H mile or fraction thereof, per channel	\$160.30	N/A

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 10

Original Sheet 32

PRIVATE LINE SERVICES

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.8 DISTANCE LEARNING A (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>
4.8.2 Hubbing (per location)	\$551.20	\$267.00
4.8.3 Additional Services		

A. Gateway Access		
1) Gateway Access 1 (per port)	\$859.00	\$800.00
2) Gateway Access 3 (per port)	\$445.40	\$800.00

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 10  
Original Sheet 33

**PRIVATE LINE SERVICES**

**DISTANCE LEARNING COMMUNICATIONS SERVICES** (Continued)

D RATES AND CHARGES (Continued)

4.9 OTHER SERVICES

A. Authorized Use in Conjunction with Lease or Rental of Customer's Facilities  Authorized Use (per hour or fraction thereof)	\$10.00	
B. Discounts for Multiple-Year Periods  1. Three Years            25% 2.                            Five Years 3.                            Ten Years		

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 11  
First Revised Contents Sheet 1  
Cancels Original Contents Sheet 1

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**ACCESS SERVICE**

**TABLE OF CONTENTS**

	<u>Page</u>	
TABLE OF CONTENTS	1	
ACCESS SERVICE	ALL	(T)
Concurrence Statement	1	
Provision of Services	1	
Cancellation Rights	1	
Exceptions	2-13	
Rates and Charges	14-21	
INTRALATA PRESUBSCRIPTION	22-24	

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ISSUED: May 31, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: July 2, 2013

Filed  
Missouri Public  
Service Commission  
JI-2013-0570

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 11  
Original Contents Sheet 1

---

**ACCESS SERVICE**

**TABLE OF CONTENTS**

	<u>Page</u>
TABLE OF CONTENTS	1
ACCESS SERVICE	1-21
Concurrence Statement	1
Provision of Services	1
Cancellation Rights	1
Exceptions	2-13
Rates and Charges	14-21
INTRALATA PRESUBSCRIPTION	22-24

CANCELLED  
July 2, 2013  
Missouri Public  
Service Commission  
JI-2013-0570

---

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 11

Original Sheet 1

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**ACCESS SERVICE**

A. **CONCURRENCE STATEMENT**

Access services are those services which are described in the Access Services Tariff of Oregon Farmers Mutual Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Oregon Farmers Mutual Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Oregon Farmers Mutual Telephone Company. Rates for these services are listed in D below.

B. **PROVISION OF SERVICES**

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

C. **CANCELLATION RIGHTS**

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

---

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



**GENERAL EXCHANGE TARIFF**

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**ACCESS SERVICE**

**EXCEPTIONS** – The following are exceptions to the Oregon Farmers Mutual Access Tariff.

1. Section 2.3.9.A - Jurisdictional Reports – Switched Access. The Company's Jurisdictional Reporting terms and conditions for Switched Access Services are as follows:

(A) Jurisdictional Reporting - Switched Access

(1) General

The following regulations govern jurisdictional reporting by the customer and cases where the Telephone Company will develop jurisdictional percentages.

(a) Sufficient Call Detail Billing

When the Telephone Company receives sufficient call detail to determine the jurisdiction of the originating and terminating access minutes of use, the Telephone Company shall use that call detail to render bills for those minutes of use, and shall not apply the jurisdictional factor(s) to those minutes of use.

(b) Insufficient Call Detail Billing

When the Telephone Company receives insufficient call detail to determine the jurisdiction of the originating and terminating access minutes of use, the Telephone Company will apply the jurisdictional factor(s) provided by the customer or developed by the Telephone Company as set forth below, only to those minutes of use for which the Telephone Company does not have sufficient call detail. Such jurisdictional factor(s) will be used until the customer provides an update to its jurisdictional factor(s) as set forth below.

For all flat rated Switched Access Services, the Telephone Company will apply the jurisdictional factor(s) as provided by the customer or developed by the Telephone Company as set forth below, each month until the customer provides an update to its factor(s) as described below.

(2) Initial Order

When the customer submits an initial service order to the Telephone Company, the customer is required to provide the percentage of interstate and intrastate use for originating and/or terminating minutes for each service arranged for interstate and intrastate use.

If the Telephone Company receives usage for which no order for service has been received, the Telephone Company may develop the jurisdictional factors as needed.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 3

ACCESS SERVICE

**EXCEPTIONS** (continued):

(A) Jurisdictional Reports - Switched Access (continued)

(3) Quarterly Reports

Effective on the first of January, April, July, and October of each year, the customer shall update its interstate and intrastate jurisdictional report. The customer shall forward to the Telephone Company, to be received by the Telephone Company no later than fifteen days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June, and September, respectively, for each service arranged. Such revised report will serve as the basis for the next three months billing for determining the jurisdiction for Switched Access Services in cases where the Telephone Company does not have sufficient call detail to do so, and will be applied to the customer's usage on a prospective basis only. No prorating or back billing will be done based on the report.

For each service, the customer may only provide jurisdictional factors that are in a whole number format, i.e., a number from 0 to 100.

If the customer does not supply a quarterly report, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report received. In the instance the customer has failed to update the percentages after six months either as set by the previous quarterly report or a service order, the Telephone Company may develop a jurisdictional percentage based on either actual usage, or a weighted average using billed access minutes of all other customers' usage.

(4) Subsequent Orders

When the customer adds Busy Hour Minutes of Capacity (BHMC), lines or trunks to an existing end office group, the customer shall furnish revised projected interstate and intrastate percentages that apply to the total BHMC, lines or trunks. When the customer discontinues BHMC, lines or trunks from an existing group, the customer shall furnish revised projected interstate and intrastate percentages for the remaining BHMC, lines or trunks in the end office group. The revised report will serve as the basis for future billing, and will be applied to the customer's usage on a prospective basis only. No prorating or back billing will be done based on the report.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

**ACCESS SERVICE**

**EXCEPTIONS** (continued):

(A) Jurisdictional Reports - Switched Access (continued)

(5) Telephone Company Application of Jurisdictional Percentages

A floor of 10% will be set for a switched access customer's terminating minutes when they are lacking originating number information needed to determine jurisdiction. The 10% floor will be applied as follows:

- When the percentage of terminating traffic without sufficient call detail to determine jurisdiction does not exceed 10% floor, the Telephone Company will apply the jurisdictional percentages to all of the traffic that does not have sufficient jurisdictional call detail.
- When the percentage of terminating traffic without sufficient call detail to determine jurisdiction exceeds the 10% floor, the Telephone Company will apply the jurisdictional percentages to 10% of the traffic and assess intrastate jurisdiction on all minutes exceeding the 10% floor.
- In the event that the Telephone Company applies the Intrastate terminating access rate to calls without sufficient call detail as provided in this tariff, the customer will have the opportunity to request backup documentation regarding the company's basis for such application, and further request that the Company change the application of the Intrastate access rate upon a showing of why the Intrastate rate should not be applied.

(B) Disputes Involving Jurisdictional Reports

For Switched Access, if a jurisdictional dispute arises concerning the projected interstate or intrastate percentages, the Telephone Company will notify the customer to provide the data the customer used to determine the projected interstate or intrastate percentages. The Telephone Company will not request such data more than once a year provided that the customer complies with the initial request. The customer shall supply the data within thirty (30) days of the request.

If the customer fails to provide the requested data to the Telephone Company within thirty (30) days of the receipt of the notice, the customer will be in violation of the Tariff and subject to the provisions specified in 2.4.1(2)(b) of the Oregon Farmers Mutual Access Tariff. In such event, the Telephone Company may develop percentages for originating and terminating usage based on either actual usage, or a weighted average using billed access minutes of all other customers' usage. This factor will be applied to the customer's usage on a prospective basis only and will be utilized until the customer provides supporting data that substantiates the requested percentages.

If the Telephone Company finds that the data submitted by the customer does not adequately support the reported percentages, the Telephone Company may develop percentages for originating and terminating usage based on either actual usage, or a weighted average using billed access minutes of all other customers' usage. Upon assigning an intrastate percentage of use, the Telephone Company will notify the customer of the change and when it will go into effect. The Telephone Company's designated methodology used to develop the jurisdictional percentage will remain in effect for twelve (12) months.

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 11

Original Sheet 5

**ACCESS SERVICE**

**EXCEPTIONS** (continued):

(B) Disputes Involving Jurisdictional Reports (continued)

If the Telephone Company and the customer cannot informally resolve the dispute, the customer may contest the designated intrastate percentage by requesting an audit be conducted by a mutually agreed upon independent auditor.

- (1) The cost of an independent audit will be borne by the customer.
- (2) During the audit, if the customer fails to provide the requested data to the auditor within thirty (30) days of the receipt of the notice, the customer will be in violation of the Tariff and subject to the provisions specified in 2.4.1 (2)(b).
- (3) The audit results will be furnished to both the customer and Telephone Company.
- (4) The Telephone Company will adjust the customer's jurisdictional percentage based upon the audit results. The jurisdictional percentage resulting from the audit shall be applied to the customer's usage on a prospective basis only and will remain in effect for the two (2) quarters following the completion of the audit. After that time, the customer may report revised jurisdictional percentage pursuant to (C.3) above.

The Telephone Company may also request an independent audit to resolve a jurisdictional dispute. If, as a result of the audit conducted by an independent auditor, a customer is found to have over-stated its jurisdictional percentage by 5 percentage points or more, the Telephone Company shall require reimbursement from the customer for the cost of the audit. Such bill(s) shall be due and paid in immediately available funds within 30 days from receipt, and shall carry a late payment penalty as set forth in Section 2.4.1(2)(a) of the Oregon Farmers Mutual Access Tariff, if not paid within the 30 days. The jurisdictional percentage resulting from the audit shall be applied to the usage for the quarter the audit was completed, the usage for the quarter prior to the completion of the audit, and to the usage for the two quarters following the completion of the audit. After that time, the customer may report revised jurisdictional percentage pursuant to (A.3) above.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



## GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
Missouri

Section 11

Original Sheet 6

### ACCESS SERVICE

#### EXCEPTIONS (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic. The Company's Identification and Rating of Intrastate Toll VoIP – PSTN Traffic for Switched Access Services are as follows:
  - A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic
    - (1) Scope

VoIP-PSTN Traffic is defined as traffic exchanged between the Telephone Company end user and the Customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates (unless the parties have agreed otherwise) as mandated by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 on November 18, 2011 ("FCC Order"). Specifically, this section establishes the method of separating Toll VoIP-PSTN Traffic from the Customer's traditional intrastate access traffic, so that such traffic can be billed in accordance with the FCC Order.
    - (2) Rating of Toll VoIP-PSTN Traffic

The Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's applicable tariffed interstate switched access rates as specified under "Rates and Charges" in this section.
    - (3) Calculation and Application of Percent-VoIP-Usage Factor
      - (a) The Telephone Company will determine the number of terminating intrastate Toll VoIP-PSTN Traffic minutes of use (MOU) to which interstate rates will be applied under (2), preceding, by applying a terminating PVU factor to the total intrastate access MOU terminated by a Customer to the Telephone Company's end user.
      - (b) The Telephone Company will determine the portion of dedicated facilities to which interstate rates will be applied under (2), preceding, by applying a PVU factor for dedicated switched access facilities to the dedicated facilities between the Telephone Company and the Customer.
      - (c) The Customer will calculate and furnish to the Telephone Company a terminating PVUC factor (along with the supporting documentation as specified in (C)(3)(g) below) representing the whole number percentage of the Customer's total terminating intrastate access MOU that the Customer sent to Telephone Company and which originated in IP format and that would be billed by the Telephone Company as intrastate terminating access MOU.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

ACCESS SERVICE

**EXCEPTIONS** (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

(3) Calculation and Application of Percent-VoIP-Usage Factor (Cont.)

(d) If applicable, the Telephone Company will calculate and periodically update a terminating PVUT factor representing the percentage (as a whole number) of total intrastate terminating access MOU that the Company receives from the Customer that terminates in IP format at the end user's premises.

(e) The Company will develop a total terminating Percent VoIP Usage ("PVU") factor combining the Customer's terminating PVUC factor with the Company's terminating PVUT factor.

- 1. The PVU calculation below is applied when the Company does not bill based on actual call detail records for the Company's intrastate IP traffic at interstate rates.

$PVU = PVUC + [PVUT \times (1 - PVUC)]$  applied to the Company's end user's total intrastate terminating MOU.

Example: The Customer reported that their PVUC as 40%. The Company's PVUT is 10%. This results in the following:  
 $PVU = 40\% \text{ plus } (10\% \text{ times } (1 - 40\%)) = 46\%$   
This means that 46% of the Intrastate terminating MOU exchanged between the Customer and the Company's end users will be rated at Interstate rates.

- 2. The PVU calculation below is applied when the Company bills are based on the actual call detail records for the Company's intrastate IP traffic at interstate rates.

The formula for usage will be as follows:  
 $PVU = PVUC \times (1 - PVUT)$  applied to the Company's TDM end user's total intrastate terminating MOU.

Example: The Company has identified that there was 10,500 intrastate terminating MOU that were identified and exchanged between the Customer and the Company's IP end users. The Customer reported that their PVUC as 40%. The Company's PVUT is 10%.

This results in the following:  
 $PVU = 40\% \text{ times } (1 - 10\%) = 36\%$   
This means that 36% of the Intrastate terminating MOU exchanged between the Customer and the Company's TDM end users will be rated at interstate rates and the intrastate 10,500 MOU will also be rated at interstate rates.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 8

ACCESS SERVICE

**EXCEPTIONS** (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)
  - A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)
    - (3) Calculation and Application of Percent-VoIP-Usage Factor (Cont.)
      - (f) The Customer shall not modify their reported PIU factor to account for VoIP - PSTN Traffic.
      - (g) The Customer provided terminating PVUC factor shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g. as reported on F.C.C. Form 477), traffic studies, actual call detail or other relevant and verifiable information.
      - (h) The Customer shall retain the call detail, work papers, and information used to develop the PVUC factor for a minimum of two years.
      - (i) If the Customer does not furnish the Telephone Company with the above PVUC factor, the Telephone Company will utilize a PVU factor equal to the Telephone Company supplied PVUT.
    - (4) Initial PVU Factor
      - (a) If the Customer provides the terminating PVUC factor to the Telephone Company by April 15, 2012, the Telephone Company will retroactively adjust the Customer's bills to reflect the PVUC factor as of December 29, 2011. If the Customer does not provide PVUC factor by April 15, 2012, the Telephone Company will set the calculated PVU factor equal to the Telephone Company supplied PVUT.
      - (b) If the PVU factor cannot be implemented in the Telephone Company's billing system by December 29, 2011, once the factor can be implemented, the Telephone Company will adjust the Customer's bills retroactively to reflect the calculated PVU factor that includes the PVUC factor provided by the customer to the Telephone Company prior to April 15, 2012.
      - (c) The Telephone Company may choose to provide credits based on the calculated PVU factor on a Quarterly basis until such time as billing system modifications can be implemented.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372



GENERAL EXCHANGE TARIFF

ACCESS SERVICE

**EXCEPTIONS** (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

(5) PVU Factor Updates

The Customer may update the PVUC factor quarterly using the method set forth in subsection (3)(c), preceding. Any updated PVUC factor shall be forwarded to the Telephone Company no later than 15 days after the first day of January, April, July and/or October of each year. The revised PVUC factor shall be based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised calculated PVU factor will serve as the basis for future billing, and will be effective on the bill date of each such month, and shall serve as the basis for subsequent monthly billing until superseded by a new PVU factor. No prorating or back billing will be done based on the updated PVU factor.

(6) PVUC Factor Verification

(a) Not more than four times in any year, the Telephone Company may request from the Customer an overview of the process used to determine the PVUC factor, the call detail records, description of the method for determining how the end user originates calls in IP format, and other information used to determine the Customer's PVUC factor-furnished to the Telephone Company in order to validate the PVUC factor supplied. The Customer shall comply, and shall reasonably supply the requested data and information within 15 days of the Telephone Company's request.

(b) The Telephone Company may dispute a Customer's PVUC factor in writing based upon:

- A review of the requested data and information provided by the Customer,
- The Telephone Company's reasonable review of other market information, F.C.C. reports on VoIP lines, such as F.C.C. Form 477 or state level results based on the F.C.C. Local Competition Report or other relevant data.
- A change in a reported PVUC factor by more than five percentage points from the preceding submitted factor.

GENERAL EXCHANGE TARIFF

ACCESS SERVICE

**EXCEPTIONS** (continued):

2. Section 2.3.11 - Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

A. Identification and Rating of Intrastate Toll VoIP – PSTN Traffic (continued)

(6) PVUC Factor Verification (Continued)

- (c) If after review of the data and information, the Customer and the Telephone Company establish a revised PVU factor, the Telephone Company may apply the revised PVU factor retroactively to the beginning of the quarter.
- (d) If the dispute is unresolved, the Telephone Company may initiate an audit. The Telephone Company shall limit audits of the Customer's PVUC factor to no more than twice per year. The Customer may request that the audit be conducted by an independent auditor. In such cases the associated auditing expenses will be paid by the Customer. The Customer shall respond to the audit request within 15 days of the request.
  - In the event that the Customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the Customer's PVUC factor, the Telephone Company will bill the usage for all contested periods using the most recent undisputed PVUC factor reported by the Customer to be used in the calculated PVU factor. The calculated PVU factor will remain in effect until the audit can be completed.
  - The Telephone Company will adjust the Customer's PVUC factor based on the results of the audit and implement the newly calculated PVU factor in the next billing period or quarterly report date, whichever is first. The newly calculated PVU factor will apply for the next two quarters before new PVUC factor can be submitted by the Customer.
  - If the audit supports the Customer's PVUC factor, the usage for the contested periods will be retroactively adjusted to reflect the Customer's audited PVUC factor in the calculation of the PVU factor.

ACCESS SERVICE

**EXCEPTIONS** (continued):

- 3. Section 2.6 - Definitions. The Company's is adding the following definitions for the Identification and Rating of Intrastate Toll VoIP – PSTN Traffic for Switched Access Services:

Automatic Number Identification (ANI)

The term "Automatic Number Identification" denotes the Multi-Frequency (MF) signaling parameter that identifies the billing number of the calling party.

Calling Party Number (CPN)

The term "Calling Party Number" denotes the SS7 out of band signaling parameter and the MF or other in band signaling parameters that identifies the subscriber line number or directory number of the calling party.

Charge Number (CN)

The term "Charge Number" denotes the SS7 out band signaling parameter and the MF or other in band signaling parameters that identifies the billing telephone number of the calling party.

Customer (s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including but not limited to End- Users, Interexchange Carriers (IC's), Toll Providers, local exchange providers, wireless, and other telecommunications carriers or providers of originating or terminating toll VoIP-PSTN traffic.

Internet Protocol (IP) Signaling

The term "Internet (IP) Signaling" denotes a packet data-oriented protocol used for communicating call signaling information.

Multi-Frequency (MF) Signaling

The term "Multi-Frequency (MF) Signaling" denotes an in-band signaling method in which call signaling information is transmitted between network switches using the same voice band channel used for voice.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 12

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ACCESS SERVICE

**EXCEPTIONS** (continued):

3. Section 2.6 – Definitions (continued)

Originating Direction

The term “Originating Direction” denotes the use of Access Service for the origination of calls from an End User Premises to a Customer’s Premises.

Remote Switching Modules/Systems

The term (Remote Switching Modules/Systems” denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an electronic Host Central Office. The Remote Switching Modules/Systems cannot accommodate direct trunks.

Terminating Direction

The term “Terminating Direction” denotes the use of Access Service for the origination of calls from a Customer’s Premises to an End User Premises.

Toll VoIP–PSTN Traffic

The term “Toll VoIP-PSTN Traffic” denotes a customer’s interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing (TDM) format over PSTN facilities, which originates and or terminates in Internet Protocol (IP) format. “Toll VoIP-PSTN Traffic” originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premise equipment.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

ACCESS SERVICE

**EXCEPTIONS** (continued):

- 3. Section 6.1 and 6.6 – Switched Access. The Company's is adding the following language for the Identification and Rating of Intrastate Toll VoIP – PSTN Traffic for Switched Access Services:

6.1 General

The following provision applies to the treatment of Toll VoIP-PSTN Traffic pursuant to the F.C.C.'s Part 51 Interconnection Rules and in compliance with the F.C.C.'s Report and Order and Further Notice of Proposed Rulemaking in CC Docket Nos. 96-45 and 01-92; GN Docket No. 09-51; WC Docket Nos. 03-109, 05-337, 07-135 and 10-90, and WT Docket No. 10-208, adopted October 27, 2011 and released November 18, 2011 (FCC 11-161). In the absence of an interconnection agreement between the Telephone Company and the customer specifying the treatment of Toll VoIP-PSTN Traffic, the Telephone Company will bill the customer the applicable Interstate switched access rates on all jurisdictionally Intrastate voice traffic identified as Toll VoIP-PSTN Traffic.

6.6. Obligations of the Customer Call Signaling

Depending on the signaling system used by the customer in its network, the customer's facilities shall transmit the following call signaling information to the Telephone Company on traffic the customer's end users originate which is handed off for termination on the Telephone Company's network.

(1) Signaling System 7 (SS7) Signaling

When the customer uses SS7 signaling, it will transmit the Calling Party Number (CPN) or, if different from the CPN, the Charge Number (CN) information in the SS7 signaling stream.

(2) Multi-Frequency (MF) Signaling

When the customer uses MF signaling, it will transmit the number of the calling party or, if different from the number of the calling party, the Charge Number (CN) information in the MF Automatic Number Identification (ANI) field.

(3) Internet Protocol (IP) Signaling

When the customer uses IP signaling, it will transmit the telephone number of the calling party or, if different from the telephone number, the billing number of the calling party.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 14

ACCESS SERVICE

D. RATES AND CHARGES

1. Common Line Access Service

		<u>Rate</u>	<u>Tariff Section Reference</u>
(a)	<u>Intrastate Carrier Common Line Access</u>		
	-Originating	\$0.031677	3.6
	-Terminating	\$0.00	3.6

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11  
2<sup>nd</sup> Revised Sheet 15  
Cancels First Revised Sheet 15

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

2. Switched Access Service

<u>Nonrecurring Charges</u>	<u>Rate</u>	<u>Tariff Section Reference</u>	
(a) <u>Local Transport - Installation</u> <u>Per Entrance Facility</u>		6.2.(A)(1)	
- Voice Grade Two-Wire	\$467.46		(I)
- Voice Grade Four-Wire	\$467.46		
- High Capacity DS1	\$342.80		
- High Capacity DS3	\$462.26		(I)
(b) <u>Local Transport</u>			
1. <u>Entrance Facility</u> <u>Per Termination</u>		6.2.)A)(1)	
- Voice Grade Two-Wire	\$29.21		(I)
- Voice Grade Four-Wire	\$46.76		
- High Capacity DS1	\$142.44		
- High Capacity DS3	\$1300.54		(I)

ISSUED: May 31, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: July 2, 2013

Filed  
Missouri Public  
Service Commission  
JI-2013-0570



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

First Revised Sheet 15

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

2. Switched Access Service

<u>Nonrecurring Charges</u>	<u>Rate</u>	<u>Tariff Section Reference</u>
(a) <u>Local Transport - Installation</u> <u>Per Entrance Facility</u>		6.2.(A)(1)
- Voice Grade Two-Wire	\$450.00	
- Voice Grade Four-Wire	\$450.00	
- High Capacity DS1	\$330.00	
- High Capacity DS3	\$445.00	
(b) <u>Local Transport</u>		
1. <u>Entrance Facility</u> <u>Per Termination</u>		6.2.)A)(1)
- Voice Grade Two-Wire	\$28.12	
- Voice Grade Four-Wire	\$45.01	
- High Capacity DS1	\$137.12	
- High Capacity DS3	\$1,251.98	

CANCELLED  
July 2, 2013  
Missouri Public  
Service Commission  
JI-2013-0570

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 11  
 First Revised Sheet 16  
 Cancels Original Sheet 16

**ACCESS SERVICE**

D. **RATES AND CHARGES** (Continued)

2. **Switched Access Service** (Continued)

		<u>Rate</u>	<u>Tariff Section Reference</u>	
(b)	<b><u>Local Transport</u></b> (Continued)			
	2. <b><u>Direct Trunked Transport</u></b>			
	a. <b><u>Direct Trunked Facility</u></b>		6.2.(A)(2)	
	Per Mile			
	- Voice Grade	\$2.08		(I)
	- High Capacity DS1	\$9.75		I
	- High Capacity DS3	\$85.00		(I)
	b. <b><u>Direct Trunked Transport Termination</u></b>			
	Per Termination			
	- Voice Grade	\$20.91		(I)
	- High Capacity DS1	\$50.63		I
	- High Capacity DS3	\$325.13		(I)
	3. <b><u>Multiplexing</u></b>			
	Per Arrangement		6.2.(A)(4)	
	- DS3 to DS1	\$265.65		(R)
	- DS1 to Voice	\$114.53		(I)
	4. <b><u>Tandem Switched Transport</u></b>			
	a. <b><u>Tandem Switched Facility</u></b>		6.2.(A)(3)(b)	
	Per Access Minute Per Mile			
	-Originating	\$0.000402		
	-Terminating	\$0.000418		(I)
	b. <b><u>Tandem Switched Termination</u></b>			
	Per Access Minute Per Termination		6.2.(A)(3)(c)	
	-Originating	\$0.004397		
	-Terminating	\$0.002171		(I)
	c. <b><u>Tandem Switching</u></b>			
	Per Access Minute Per Tandem		6.2.(A)(3)(a)	
	-Originating	\$0.005272		
	-Terminating	\$0.005476		(I)

ISSUED: May 31, 2013

EFFECTIVE: July 2, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

Filed  
 Missouri Public  
 Service Commission  
 JI-2013-0570

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 11  
 Original Sheet 16

**ACCESS SERVICE**

D. **RATES AND CHARGES** (Continued)

2. Switched Access Service (Continued)

	<u>Rate</u>	<u>Tariff Section Reference</u>
(b) <u>Local Transport</u> (Continued)		
2. <u>Direct Trunked Transport</u>		
a. <u>Direct Trunked Facility</u>		6.2.(A)(2)
Per Mile		
- Voice Grade	\$2.00	
- High Capacity DS1	\$9.39	
- High Capacity DS3	\$81.83	
b. <u>Direct Trunked Transport Termination</u>		
Per Termination		
- Voice Grade	\$20.13	
- High Capacity DS1	\$48.74	
- High Capacity DS3	\$312.99	
3. <u>Multiplexing</u>		
Per Arrangement		6.2.(A)(4)
- DS3 to DS1	\$285.57	
- DS1 to Voice	\$110.25	
4. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		6.2.(A)(3)(b)
Per Access Minute Per Mile		
-Originating	\$0.000402	
-Terminating	\$0.000402	
b. <u>Tandem Switched Termination</u>		
Per Access Minute Per Termination		6.2.(A)(3)(c)
-Originating	\$0.004397	
-Terminating	\$0.002090	
c. <u>Tandem Switching</u>		
Per Access Minute Per Tandem		6.2.(A)(3)(a)
-Originating	\$0.005272	
-Terminating	\$0.005272	

CANCELLED  
 July 2, 2013  
 Missouri Public  
 Service Commission  
 JI-2013-0570

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11  
First Revised Sheet 17  
Cancels Original Sheet 17

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

2. Switched Access Service (Continued)

<b>(c)</b>	<b><u>End Office</u></b>	<b><u>Rate</u></b>	<b>Tariff Section <u>Reference</u></b>
	1. <u>Local Switching, Per Access Minute</u>		6.2.(B)(1)
	- Originating	\$0.026700	
	- Terminating	\$0.013992	(R)
			(D)
			(D)
	2. <u>Information Surcharge, Per 100 Access Minutes</u>		6.2(B)(3) (T)
	Originating	\$0.039700	(T)
	Terminating	\$0.051300	(T) (R)
<b>(d)</b>	<b><u>800 Data Base Access Service Queries Per Query</u></b>		<b>6.3.6(A)(4)(a)</b>
	- Basic	N/A	
	- Vertical Features Rate	N/A	
	- (replaces basic rate)		

ISSUED: May 31, 2013

EFFECTIVE: July 2, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

Filed  
Missouri Public  
Service Commission  
JI-2013-0570

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 17

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

2. Switched Access Service (Continued)

<b>(c)</b>	<b><u>End Office</u></b>	<b><u>Rate</u></b>	<b><u>Tariff Section Reference</u></b>
	1. <u>Local Switching, Per Access Minute</u>		6.2.(B)(1)
	- Originating	\$0.026700	
	- Terminating	\$0.013470	
	2. <u>Transitional Rate Element</u>		6.2(B)(2)
	- Terminating	\$0.060932	
	3. <u>Information Surcharge, Per 100 Access Minutes</u>		6.2(B)(3)
		\$0.039700	
(d)	<u>800 Data Base Access Service Queries Per Query</u>		6.3.6(A)(4)(a)
	- Basic	N/A	
	- Vertical Features Rate	N/A	
	- (replaces basic rate)		

CANCELLED  
July 2, 2013  
Missouri Public  
Service Commission  
JI-2013-0570

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 11  
 Original Sheet 18

**ACCESS SERVICE**

**D. RATES AND CHARGES** (Continued)

**3 Special Access Service**

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>
a. Channel Termination, per termination*			
(1) Voice Grade Channel			
Two-wire	\$23.40	\$82.40	7.1.1(A)
Four-wire	37.45	\$82.40	7.1.1(A)
(2) Metallic Channel			
Two-Wire	15.99	\$80.02	7.1.1(A)
b. Channel Mileage, (applies to both Voice Grade and Metallic Channels)			
(1) Channel Mileage Facility – Per Mile	1.70	None	
		7.1.1(B)(1)	
(2) Channel Mileage Termination Per Termination	31.54	None	
			7.1.1(B)(2)
c. Special Access Surcharge			
Per Voice Grade Equivalent	25.00	None	7.4.4

\* The Channel Termination rate includes non-chargeable Channel Interfaces as set forth in 7.1.4.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

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 Missouri Public  
 Service Commission  
 JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 11

Original Sheet 19

**ACCESS SERVICE**

**D. RATES AND CHARGES** (Continued)

3 Special Access Service (Continued)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>
d. Optional Features & Functions			
(1) Central Office Voice Bridging Capability (Two-wire or Four-wire) per port	\$4.03	None	7.2.3(A)
(2) Conditioning, C-Type per termination	\$6.01	None	7.2.3(B)
(3) Improved Return Loss for Effective Transmission (Two-Wire or Four-Wire) per termination	\$1.78	None	7.2.3(C)
(4) Data Capability, per termination	\$1.34	None	7.2.3(D)
(5) Signaling Capability, per termination	\$13.87	None	7.2.3(E)
(6) Selective Signaling Arrangement, per arrangement	\$14.83	None	7.2.3(F)

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0372



GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 20

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

4 Billing and Collection Service

	<u>Rates</u>	<u>Tariff Section Reference</u>
a. Recording, per customer message	\$0.0483	8.1.1(A)
b. Provision of Message Detail, per message	ICB	8.1.1(B)
c. Magnetic Tape, per tape	\$17.48	8.1.1(B) 8.2.1 (E)
d. Rating Service, per message	\$0.0134	8.2.1(A)
e. Bill Processing Service, per message	\$0.0459	8.2.1(B)
f. Special Billing Service, per bill	\$0.82	8.2.1(C)
g. Data Transmission, per message	\$0.0084	8.2.1(D)
h. Provision of Sample Message Data, per record processed	\$0.0163	8.2.1(E)
i. Program Development		
Basic, per hour	\$57.74	8.2.1(F)
Premium, per hour	\$80.07	8.2.1(F)
j. Message Billed Service in which one or more messages or message service related elements are billed, per bill rendered to a customer end user account per month	\$0.79	8.2.1(G)

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

**GENERAL EXCHANGE TARIFF**

P.S.C. MO. NO. 4  
**STOUTLAND TELEPHONE COMPANY**  
 Missouri

Section 11  
 First Revised Sheet 21  
 Cancels Original Sheet 21

**ACCESS SERVICE**

**D. RATES AND CHARGES** (Continued)

(C)

5 Miscellaneous Services

	<u>Basic Hours</u>	<u>Over Time Hours</u>	<u>Premium Non-Sched Work Day</u>	<u>Tariff Section Ref</u>
a. Additional Engineering Periods Per engineer, 1/2 hour or fraction thereof				
Switched Access	\$31.03	\$46.55	\$62.06	
Special Access	\$17.32	\$20.55	N/A	9.1
b. Additional Labor Per technician, 1/2 hour or fraction thereof				
1) <u>Installation or Repair</u>				
Switched Access	N/A	\$47.57	\$63.42	
Special Access	\$14.15	\$19.05	N/A	9.2
2) <u>Standby</u>				
Switched Access	\$21.18	\$31.77	\$42.36	9.2
3) <u>Testing &amp; Maintenance Install or Repair</u>				
Switched Access	\$31.77	\$47.57	\$63.42	9.2
3) <u>Central Office Maintenance Tech</u>				
Switched Access	\$34.66	\$51.99	\$69.32	9.2
c. Maintenance of Service  Per technician, 1/2 hour or fraction thereof,				
Switched Access	<u>1</u>	<u>1</u>	<u>1</u>	9.3
Special Access	\$14.15	\$19.05		9.3
d. Programming Services  Per programmer, 1/2 hour or fraction thereof,				
	\$28.87	\$40.04		9.3
e. Operator Transfer Service  Per call transferred				
	\$0.30	N/A	9.3.4	

(C)

1 The Additional Labor Testing & Maintenance Apply

ISSUED: May 31, 2013

EFFECTIVE: July 2, 2013 Filed

BY: Joel Dohmeier, Vice-President

CANCELLED  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 IN-2014-0049; JI-2014-0091

Missouri Public  
 Service Commission  
 JI-2013-0570

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 21

ACCESS SERVICE

D. RATES AND CHARGES (Continued)

5 Miscellaneous Services

	<u>Scheduled Hours</u>	<u>Non- Scheduled Hours</u>	<u>Tariff Section Reference</u>
a. Additional Engineering Periods			
Per engineer, 1/2 hour or fraction thereof,	\$17.32	\$20.55	9.1
b. Additional Labor			
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.2
c. Maintenance of Service			
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.3
d. Programming Services			
Per programmer, 1/2 hour or fraction thereof,	\$28.87	\$40.04	9.3
e. Operator Transfer Service			
Per call transferred	\$0.30	N/A	9.3.4

CANCELLED  
July 2, 2013  
Missouri Public  
Service Commission  
JI-2013-0570

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 22

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ACCESS SERVICE

INTRALATA PRESUBSCRIPTION

A. General

IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the carrier which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an intraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

All intraLATA toll message calls are subject to IntraLATA Presubscription. An intraLATA toll message call is a completed call on the public switched network between the originating location and a terminating location within a given LATA, but outside the local service area of the originating location.

All 0- calls, calls to 1-HNPA-555-1212 or 555-1212, 411, 611, 911, Public Announcement Service calls (976-XXXX), and all local calls, including Extended Area Service (EAS) and Expanded Local Calling calls, are excluded from IntraLATA Presubscription. Calls using the 500, 700, 800 series, or 900 service access codes shall be routed in accordance with the North American Numbering Plan.

B. IntraLATA Presubscription Options

Option A: Customer may select any carrier choosing to provide intraLATA toll service as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription and will then be assigned by the companies to their current interLATA carrier, if that carrier is willing to be on a customer notification list.

Option C: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription. If their present interLATA carrier does not choose to be included on the notification list, the customer will then be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 23

ACCESS SERVICE

INTRALATA PRESUBSCRIPTION (Continued)

C. Rules and Regulations

Customers of record as of the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Customers of record or new customers may select either Options A, B, or C for intraLATA Presubscription.

Customers may change their Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph D.2. below.

D. IntraLATA Presubscription Charges

1. Applications of Charges

Customers will be allowed to make an initial PIC free of charge during the first one hundred and eighty (180) days following the implementation date of July 22, 1999. After the initial PIC or the lapse of the first one hundred and eighty (180) day period, charges will be levied for each subsequent change of IntraLATA PIC.

New local service customers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place on order with the Telephone Company for local exchange service. If the new customer is unable to make a selection, at that time, the new customer will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new customer is still unable to make a selection, at that time, the Telephone Company will inform the new customer that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new customer will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until such a selection is made, the customer will be required to dial a carrier access code to route all intraLATA toll calls.

After a customer's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in Paragraph D.2. will apply. The applicable presubscription charge for each interLATA PIC Change submitted is set forth in the National Exchange Carrier Association Tariff FCC No. 5, Section 13.4.

ISSUED: February 27, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: March 29, 2013

FILED  
Missouri Public  
Service Commission  
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11  
First Revised Sheet 24  
Cancels Original Sheet 24

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ACCESS SERVICE

INTRALATA PRESUBSCRIPTION (Continued)

D. IntraLATA Presubscription Charges (Continued)

2. Non-recurring Charges

(a) IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port

-- Submitted electronically \$1.25 (T)

(b) Simultaneous IntraLATA and InterLATA Change Charge

Per business or residence line, trunk or port

-- Submitted electronically \$0.62 (T)

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ISSUED: May 31, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED  
September 1, 2013  
Missouri Public  
Service Commission  
IN-2014-0049; JI-2014-0091

EFFECTIVE: July 2, 2013

Filed  
Missouri Public  
Service Commission  
JI-2013-0570

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4  
STOUTLAND TELEPHONE COMPANY  
Missouri

Section 11

Original Sheet 24

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ACCESS SERVICE

INTRALATA PRESUBSCRIPTION (Continued)

D. IntraLATA Presubscription Charges (Continued)

2. Non-recurring Charges

(a) IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port

-- Initial line, trunk, or port \$1.25

(b) Simultaneous IntraLATA and InterLATA Change Charge

Per business or residence line, trunk or port

-- Initial line, trunk or port \$0.62

CANCELLED  
July 2, 2013  
Missouri Public  
Service Commission  
JI-2013-0570

---

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED  
Missouri Public  
Service Commission  
JI-2013-0372