

LOCAL TELECOMMUNICATIONS SERVICES

Schedule of Rates, Rules, and Regulations Governing
the Provision of End-User Telecommunications Services
in the State of Missouri

(T)

by

Ren-Tel Communications, Inc.

This tariff is on file with the Missouri Public Service Commission.

Copies may be inspected during normal business hours
at the offices of Ren-Tel Communications located at
33 Black Forest Run, Douglasville, Georgia 30134

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(Z)

Ren-Tel Communications, Inc., is a Competitive Telecommunications
Company under the Revised Statutes of Missouri.

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(T)

Issued: July 11, 2003

Effective: August 10, 2003

By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

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TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
Original Page 1

Missouri Public
Service Commission

REC'D APR 28 1999

LOCAL TELECOMMUNICATIONS SERVICES

SCHEDULE OF RATES, RULES AND REGULATIONS

Governing Resale of Local Telecommunications Service

Provided in the
State of Missouri

Offered by
REN-TEL COMMUNICATIONS, INC.

This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at Ren-Tel Communications, Inc.'s offices located at 1734 Highway 113 North Carrollton, Georgia 30117.

REN-TEL Communications, Inc., is a
Competitive Company
under the Laws of the State of Missouri

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By 1st RS 1
Public Service Commission
MISSOURI

Missouri Public
Service Commission

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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

LIST OF WAIVED STATUTES AND REGULATIONS

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Ren-Tel Communications, Inc., as a competitive telecommunications company under the Laws of Missouri, has received a waiver from the Missouri Public Service Commission of the following Statutes and Regulations:

STATUTES

Section 392.210.2	--	uniform system of accounts
Section 392.270	--	valuation of property (ratemaking)
Section 392.280	--	Depreciation accounts
Section 392.290.1	--	issuance of securities
Section 392.300.2	--	acquisition of stock
Section 392.310	--	stock and debt issuance
Section 392.320	--	stock dividend payment
Section 392.330	--	issuance of securities; debts and notes
Section 392.340	--	reorganizations

COMMISSION RULES

4 CSR 240-10.020	--	depreciation fund income
4 CSR 240-30.040	--	uniform system of accounts
4 CSR 240-35	--	reporting of bypass and customer specific arrangements

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SYMBOLS

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Whenever tariff sheets are revised, changes will be identified by the following symbols:

- (C) To signify changed regulation.
- (D) To signify deleted or discontinued rate, regulation or condition.
- (I) To signify a change resulting in an increase to a customer's bill.
- (M) To signify material moved from or to another part of tariff with no change in text, rate, rule or condition.
- (N) To signify new rate, regulation, condition or sheet.
- (R) To signify a change resulting in a reduction to a customer's bill.
- (T) To signify change in text but no change in rate, rule or condition.
- (Y) To signify a reference to other published tariffs.
- (Z) To signify a correction.

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Missouri Public
Service CommissionTARIFF FORMAT SHEET

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A. Page Numbering. Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added, the page appears as a decimal. For example, a new page added between pages 34 and 35 would be 34.1.

B. Page Revision Numbers. Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Missouri Public Service Commission. For example, the 4th revised Page 34 cancels the third revised Page 34. Because of deferrals, notice periods etc., the most current page number on file with the Commission is not always the tariff page in effect.

C. Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.

- 2.
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Missouri Public
Service CommissionINTRODUCTION

DEC 11 1999

This tariff ("Tariff") contains the regulations and rates applicable to the furnishing of intrastate, common carrier telecommunications resale services by Ren-Tel Communications, Inc. (hereinafter referred to as the "Company") between various locations in the State of Missouri. This Tariff applies to the Company's resale of telecommunications services within the Southwestern Bell Telephone Company exchanges listed below.

Adrian	Chaffee	Freeburg	LaMonte	Patton
Advance	Charleston	Fulton	Lancaster	Paynesville
Agency	Chesterfield	Gideon	Leadwood	Perryville
Altenburg-Frohna	Chillicothe	Glasgow	Lilbourn	Pierce City
Antonia	Clarksville	Grain Valley	Linn	Pocohontas-New
Archie	Clever	Gravois Mills	Lockwood	Wells
Argyle	Climax Springs	Gray Summit	Louisiana	Pond
Armstrong	Deering	Greenwood	Macks Creek	Poplar Bluff
Ash Grove	DeKalb	Hannibal	Malden	Portage Des
Beaufort	Delta	Harvester	Manchester	Sioux
Bell City	DeSoto	Hayti	Marble Hill	Portageville
Benton	Dexter	Herculaneum-	Marceline	Puxico
Billings	Downing	Pevely	Marionville	Qulin
Bismarck	East Prairie	Higbee	Marshall	Richmond
Bloomfield	Edina	High Ridge	Marston	Richwoods
Bloomsdale	Eldon	Hillsboro	Maxville	Risco
Bonne Terre	Elsberry	Holcomb	Meta	Rushville
Boonville	Essex	Hornersville	Mexico	Ste. Genevieve
Bowling Green	Eureka	Imperial	Moberly	St. Charles
Brookfield	Excelsior Springs	Jackson	Monette	St. Clair
Camdenton	Farley	Jasper	Montgomery City	St. Joseph
Campbell	Farmington	Joplin	Morehouse	St. Louis Metro
Cape Girardeau	Fayette	Kansas City	Neosho	St. Marys
Cardwell	Fenton	Metro	Nevada	San Antonio
Carl Junction	Festus-Crystal	Kennett	New Franklin	
Carrollton	City	Kirksville	New Madrid	
Carthage	Fisk	Knob Noster	Oak Ridge	
Caruthersville	Flat River	Lake Ozark-	Old Appleton	
Cedar Hill	Frankford	Osage Beach	Oran	
Center	Fredericktown	Lamar	Pacific	

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Scott City	Tuscumbia	Webb City
Sedalia	Union	Wellsville
Senath	Valley Park	Westphalia
Sikeston	Versailles	Wyatt
Slater	Vienna	
Smithville	Walnut Grove	
Springfield	Wardell	
Stanberry	Ware	
Trenton	Washington	

The regulations governing the provision and use of services offered under this Tariff are set forth in Section 2. Service descriptions and rates are set forth in Sections 3 and 4, respectively.

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1 TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used throughout this Tariff are defined below.

Authorization Code

"Authorization Code" means a numerical code, one or more of which are assigned to a Customer to enable it to access the Services provided by the Company and to identify the Customer for billing purposes.

Carrier

"Carrier" means a communications common carrier authorized by the Commission or the FCC to provide communications service to the public.

Commission

"Commission" means the Missouri Public Service Commission.

Credit(s)

"Credit(s)" has the meaning set forth in Section 2.26 hereof.

Credit Allowances

"Credit Allowances" has the meaning set forth in Section 2.26 hereof.

Credit Limit

"Credit Limit" means a credit limit placed on Customer's monthly consumption of Services pursuant to Section 2.18.

Customer

"Customer" means the person, firm, company, corporation, or other entity who, pursuant to a Service Order, orders Service(s) under this Tariff.

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1 Technical Terms and Abbreviations, continuedFCC

"FCC" means the Federal Communications Commission.

Governmental Authority

"Governmental Authority" means any judicial, administrative, or other federal, state or municipal governmental authority (including without limitation the Commission and the FCC) having jurisdiction over the Company or the provision of Services hereunder.

Holidays

"Holidays" means all Company-specified holidays: New Year's Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day and Christmas Day (December 25).

Interruption

"Interruption" means the disruption of, or removal of a circuit from, Service such that the Service becomes unusable by Subscriber for a continuous period of thirty (30) minutes or more.

Local Exchange Carrier ("LEC")

"LEC" means any person that is engaged in the provision of local exchange service or exchange access service. However, such term does not include any person insofar as such person is engaged in the provision of commercial mobile radio service.

Local Access and Transport Area ("LATA")

"Local Access and Transport Area" or "LATA" means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a LEC provides communications service.

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1 Technical Terms and Abbreviations, continued

Minimum Service Period

"Minimum Service Period" (or "MSP") means the minimum period of time during which Customer takes Services under this Tariff.

Other Providers

"Other Providers" means any carriers or other services providers, whose services or facilities are connected to the Services.

Performance Failure

"Performance Failure" means any disruption, degradation, or failure of Service, including without limitation any Interruption (but excluding Scheduled Interruptions), any installation failure or delay, or any mistake, delay, omission, error or other defect in the Service or in the provision thereof.

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Regulation(s)

"Regulation(s)" means any and all law(s), rule(s), regulation(s) (including without limitation those set forth in this Tariff), order(s), policy or policies, ruling(s), judgment(s), decree(s) or other determination(s) which are made by the Commission or any other Governmental Authority or which arise under any federal, state or local statute, utility code, or ordinance, and which are applicable to the Services or to any provision of this Tariff.

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1 Technical Terms and Abbreviations, continuedMissouri Public
Service CommissionMinimum Service Period

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"Minimum Service Period" (or "MSP") means the minimum period of time during which Customer takes Services under this Tariff.

Other Providers

"Other Providers" means any carriers or other service providers, whose services or facilities are connected to the Services.

Performance Failure

"Performance Failure" means any disruption, degradation, or failure of Service, including without limitation any Interruption (but excluding Scheduled Interruptions), any installation failure or delay, or any mistake, delay, omission, error or other defect in the Service or in the provision thereof.

Prepaid Residential Telecommunications Service ("Prepaid Service")

"Prepaid Residential Telecommunications Service" ("Prepaid Service") has the meaning set forth in Section 3.1.1 hereof.

Regulation(s)

"Regulation(s)" means any and all law(s), rule(s), regulation(s) (including without limitation those set forth in this Tariff), order(s), policy or policies, ruling(s), judgment(s), decree(s) or other determination(s) which are made by the Commission or any other Governmental Authority or which arise under any federal, state, or local statute, utility code, or ordinance, and which are applicable to the Services or to any provision of this Tariff.

Resale Tariff(s)

"Resale Tariff(s)" means the tariff(s) of one or more Underlying Carriers.

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1 Technical Terms and Abbreviations, continuedScheduled Interruption

"Scheduled Interruption" means an Interruption which has been scheduled by the Company in advance for maintenance, testing, or other administrative purposes.

Service(s)

"Service(s)" means the Company's regulated, communications common carrier service(s) provided under this Tariff.

Service Commencement Date

"Service Commencement Date" means either (i) the first day following the date on which the Company notifies the Customer that the requested Service is available for use, (ii) in the event Customer lawfully refuses to accept such Service, the date of Customer's acceptance of such Service, or (iii) another, mutually agreed upon date.

Service Order

"Service Order" means (i) a contract between the Company and Customer, or (ii) a Company designated form used from time to time by Customer for purposes of ordering Services hereunder.

Subscriber

"Subscriber" means a person, firm, company, corporation, or other entity who is authorized by the Customer to use Service under this Tariff.

TDD

"TDD" means a Telecommunications Device for the Deaf.

Termination (Terminate)

"Termination" (or "Terminate") means discontinuance of (to discontinue) Services, either at Customer's request, or by the Company in accordance with Regulations.

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1 Technical Terms and Abbreviations, continued

Third Party Billing Companies

"Third Party Billing Companies" means, collectively, any clearinghouses, LEC's, Other Providers, credit card companies or other third parties who bill Customers for Services on the Company's behalf.

Underlying Carrier(s)

"Underlying Carrier(s)" means the LEC(s) or other Carrier(s) that provides network elements or service to the Company for the provision of services pursuant to this Tariff.

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1 Technical Terms and Abbreviations, continuedMissouri Public
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"Third Party Billing Companies" means, collectively, any clearinghouses, LECs, Other Providers, credit card companies or other third parties who bill Customers for Services on the Company's behalf.

Underlying Carrier(s)

"Underlying Carrier(s)" means the LEC(s) or other Carrier(s) whose services are resold by the Company pursuant to this Tariff.

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2 RULES AND REGULATIONS

The Company is a facilities-based provider of regulated, intrastate, local exchange services. The Services described in Section 3 of this Tariff are provided to Customers by the Company pursuant to one or more applicable interconnection agreements that are on file with, and have been approved by, the Commission. To the extent the Company is providing services under this tariff by reselling the services of Southwestern Bell Telephone Company, with the exception of rates, the Company concurs in the conditions, limitations and restrictions applying to and governing services offered by Southwestern Bell Telephone Company in its local and general exchange tariffs on file with and approved by the Commission and in any amendments or revisions thereto authorized by the Commission or applicable law.

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2.1 Undertaking of the Company

- 2.1.1 Obligation to Provide Service. The Company shall exercise its best efforts to provide Services to Subscribers pursuant to the terms and conditions of this Tariff. The Company shall exercise reasonable efforts to make such Services available for Subscribers' use on either the installation date set forth in a Service Order (or, if no date is specified) as soon as practicable after execution of a Service Order, subject to Customer's compliance with Regulations. In addition to the Service Order, Customer shall also execute such other documents as the Company may reasonably require. In the event of a conflict or inconsistency between (i) the terms of a Service Order (or of any other document executed by the Customer) and (ii) those of this Tariff, the latter shall govern.
- 2.1.2 Conditions to Company's Obligations. The obligations of the Company to provide Services are subject to the following: (i) availability, procurement, construction, and maintenance of facilities required to meet the Service Order; (ii) the provision of Services to the Company for Resale by the Underlying Carrier; (iii) interconnection to Other Providers' services or facilities as required; and (iv) any applicable Credit Limit.
- 2.1.3 Right to Discontinue or Block Services. The Company reserves the right to discontinue or temporarily suspend Services pursuant for the reasons stated in Section 2.20 hereof.

~~Missouri Public
Service Commission~~

2

RULES AND REGULATIONS

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The Company is a reseller of regulated, intrastate, local exchange services. The Services described in Section 3 of this Tariff are provided to Customers by the Company pursuant to one or more applicable resale agreements which are on file with, and have been approved by, the Commission. To the extent the Company is providing services under this tariff by reselling the services of Southwestern Bell Telephone Company, with the exception of rates, the Company concurs in the conditions, limitations and restrictions applying to and governing services offered by Southwestern Bell Telephone Company in its local and general exchange tariffs on file with and approved by the Commission and in any amendments or revisions thereto authorized by the Commission or applicable law.

2.1 Undertaking of the Company

- 2.1.1 Obligation to Provide Service. The Company shall exercise its best efforts to provide Services to Subscribers pursuant to the terms and conditions of this Tariff. The Company shall exercise reasonable efforts to make such Services available for Subscribers' use on either the installation date set forth in a Service Order (or, if no date is specified) as soon as practicable after execution of a Service Order, subject to Customer's compliance with Regulations. In addition to the Service Order, Customer shall also execute such other documents as the Company may reasonably require. In the event of a conflict or inconsistency between (i) the terms of a Service Order (or of any other document executed by the Customer) and (ii) those of this Tariff, the latter shall govern.
- 2.1.2 Conditions to Company's Obligations. The obligations of the Company to provide Services are subject to the following: (i) availability, procurement, construction, and maintenance of facilities required to meet the Service Order; (ii) the provision of Services to the Company for Resale by the Underlying Carrier; (iii) interconnection to Other Providers' services or facilities as required; and (iv) any applicable Credit Limit.
- 2.1.3 Right to Discontinue or Block Services. The Company reserves the right to discontinue or temporarily suspend Services pursuant for the reasons stated in Section 2.20 hereof.

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Missouri Public
Service Commission2.2 Responsibility and Use

- 2.2.1 Services may be used by Customer or Subscriber for any lawful purpose, ^{DEPT. APR 28 1999} twenty-four (24) hours per day, seven (7) days per week, subject to the terms and conditions set forth herein and in any applicable Service Order. Customer is solely responsible for (i) prevention of unauthorized, unlawful or fraudulent, use of or access to Services, which use or access is expressly prohibited; and (ii) administration and non-disclosure of any Authorization Codes provided by Company to Customer.
- 2.2.2 The Customer has no property right in the telephone number or any other call number designation associated with the Company's Services. The Company may change such numbers, or the central office code designation associated with such numbers, or both, assigned to the Customer, whenever the Company, in its sole discretion, deems it necessary to do so in the conduct of its business.

2.3 Transmission

The Services are suitable for the transmission of voice, data, or other communications only to the limited extent set forth in the Resale Tariff(s).

2.4 Call Blocking

Notwithstanding any other provision of this Tariff, the Company may block calls which are (i) made to certain countries, cities, or central office ("NXX") exchanges, or (ii) use certain Authorization Codes, as the Company, in its sole discretion, deems reasonably necessary to prevent unlawful or fraudulent use of Services.

2.5 Interconnection

- 2.5.1 Services or facilities furnished by the Company may be connected with services or facilities of Other Providers subject to any technical limitations set forth in said Other Providers' tariffs (if any); provided, however, Service furnished by the Company is not part of a joint undertaking with any Other Provider.

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2.5 Interconnection, continued

- 2.5.2 Interconnection with the facilities or services of Other Providers is subject to (i) the availability of said Other Providers' facilities; and (ii) the applicable terms and conditions of the Other Providers' tariffs (if any). Customer shall be solely responsible for satisfying all legal requirements for interconnecting Customer-provided terminal equipment or communications systems with Other Providers' facilities, including, without limitation, application for all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. Satisfaction of all legal requirements, any interface equipment or any other facilities necessary to interconnect the facilities of the Company and Other Providers must be provided at the Customer's sole expense.

2.6 Equipment

- 2.6.1 The Company's facilities or Services may be used with or terminated to Customer Premises Equipment ("CPE"), such as a private branch exchange, key system or pay telephone. CPE is the sole responsibility of the Customer and the Company has no responsibility whatsoever for the installation, operation, and maintenance of such CPE. The Customer is solely responsible for all costs of installing, maintaining or repairing CPE, including without limitation personnel charges, wiring costs, and costs associated with routing of electrical power, incurred in the attachment to and use of the Company's facilities or Services.
- 2.6.2 The Customer is responsible for ensuring that all attached CPE conforms to the Federal Communications Commission's registration requirements set forth in Part 68 of the Code of Federal Regulations (as amended), and the Company may discontinue the provision of Services to any location where CPE fails to conform to such Regulations.
- 2.6.3 The Customer will be responsible for payment of service charges at the Company's standard, hourly rates in effect from time to time for visits by Company personnel to the Customer's premises in response to any Service difficulty or trouble report determined to be caused, in whole or in part, by the use of any CPE, Services, facilities, or other equipment which is not provided by the Company.

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2.7 Title

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Title to any and all equipment or facilities provided by Company under this Tariff will remain in the Company.

2.8 Customer Premises

Customer shall provide, without cost to Company, all equipment, space, conduit, and electric power required to terminate the Services at the Subscriber's premises. The Customer shall arrange for the Company, or other Carriers as required, to have access to the Subscriber's premises at all reasonable times for purposes of Service installation, Termination, inspection and repair. Customer shall be solely responsible for any damage to or loss of Company equipment while on the premises of Subscriber, unless such damage is caused by the negligence or willful misconduct of the Company, its employees, subcontractors or agents.

2.9 Non-Routine Maintenance and Installation

At the Customer's request, the Company may perform installation or maintenance on weekends or times other than during normal business hours; provided, however, Customer may be assessed reasonable, additional charges based on the Company's actually incurred labor, material or other costs for such non-routine installation or maintenance.

2.10 Interruption

The Company, without incurring any liability whatsoever, may make Scheduled Interruptions at any time (i) to ensure compliance by the Customer or Subscriber with Regulations (including without limitation the provisions of this Tariff); (ii) to ensure proper installation and operation of the Customer's and the Company's equipment and facilities; (iii) to prevent fraudulent use of or access to the Services; or (iv) to perform any other maintenance, testing or inspection reasonably required for the provision of Services hereunder.

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Service Commission
98 - 324
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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 18
Replaces Original Page 18

2.11 Service Commencement and Acceptance

Billing for Services will commence as of the Service commencement Date. The Company shall notify the Customer when Services ordered pursuant to an accepted Service Order are ready for use. Customer may refuse to accept such Services at any time within ten (10) business days after receipt or mailing of the customer Information Bulletin described in Section 5 of this tariff.

2.12 Minimum Service Period

The Minimum Service Period (MSP) will be for the term specified in the applicable Service Order, which term must be no less than thirty (30) days. Except as otherwise provided in the Service Order, (i) this MSP will automatically renew for subsequent terms of equal duration, and (ii) either the Company or the Customer may elect not to renew any MSP by verbal or written notice to the other no later than thirty (30) days prior to the expiration date of said MSP.

2.13 Service Order Cancellation

Customers who cancel a Service Order prior to Service installation will incur a Charge equal to the greater of (i) the non-recurring charges for the MSP or (ii) the Company's reasonably incurred actual expenses associated with such cancellation. The preceding notwithstanding, the Processing/Application Fee and the recurring charges for the MSP shall be refundable to the Customer upon cancellation if cancellation is requested within 10 business days after mailing or delivery of the Customer Information Bulletin described in this Tariff.

2.14 Billing and Payments

- 2.14.1 *Except as otherwise limited by Regulation, the Customer shall be responsible for payment of all charges, whether authorized or not, for any and all use of or access to Services provided to Subscribers, including without limitation any unauthorized, unlawful or fraudulent use or access.*

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By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

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MO PSC

Missouri Public
Service Commission2.11 Service Commencement and Acceptance

Billing for Services will commence as of the Service Commencement Date. The Company shall notify the Customer when Services ordered pursuant to an accepted Service Order are ready for use. Customer may refuse to accept such Services at any time within ten (10) business days after receipt or mailing of the Customer Information Bulletin described in Section 5 of this tariff.

2.12 Minimum Service Period

The Minimum Service Period ("MSP") will be for the term specified in the applicable Service Order, which term must be no less than thirty (30) days. Except as otherwise provided in the Service Order, (i) this MSP will automatically renew for subsequent terms of equal duration, and (ii) either the Company or the Customer may elect not to renew any MSP by verbal or written notice to the other no later than thirty (30) days prior to the expiration date of said MSP.

2.13 Service Order Cancellation

Customers who cancel a Service Order prior to Service installation will incur a Charge equal to the greater of (i) the non-recurring Charges for the MSP, or (ii) the Company's reasonably incurred, actual expenses associated with such cancellation. The preceding notwithstanding, the Processing/Application Fee and the recurring charges for the MSP shall be refundable to the Customer upon cancellation if cancellation is requested within 10 business days after mailing or delivery of the Customer Information Bulletin described in this Tariff.

2.14 Billing and Payments

- 2.14.1 Except as otherwise limited by Regulation, Customer shall be responsible for payment of all charges, whether authorized or not, for any and all use of or access to Services provided to Subscribers, including without limitation any unauthorized, unlawful or fraudulent use or access.

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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

2 RULES AND REGULATIONS (cont)

- 2.14.2 All amounts stated on each monthly invoice are due and payable as set out in this Paragraph 2.14
- 2.14.3 Pre-paid service customers may pay their monthly bills with a cashier's check, money order, cash, money gram, or ACH payment directly to Ren-Tel or an authorized Ren-Tel agent. Post-paid service customers may pay their bills by check, cashier's check, money order, cash, money gram or ACH payment directly to Ren-Tel. The Company may refuse payment by personal check if the Customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, excepting bank error. Except as otherwise provided above, personal checks will not be accepted as a form of payment.
- 2.14.4 Except as otherwise provided in this Tariff, charges for Services will be billed to Customer on a monthly basis, in arrears, and shall be due twenty one (21) days thereafter.
- 2.14.5 Charges for Prepaid Services will be billed to the Customer in advance, 20 days before the following month's service shall be due. Customer's Service will be discontinued if the amount stated on the monthly invoice is not paid in full by 5:00 p.m. on the tenth (10th) day of the month following the due date.
- 2.14.6 The Company issues bills on a monthly basis with bills received by the Customer on or about the same day each month.
- 2.14.7 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another.

$$\begin{array}{c} \text{(T)} \\ \text{(T)} \\ \text{(T)} \\ \text{(D)} \\ \hline \text{(D)} \end{array}$$

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 19
Replaces Original Page 19

2.14 Billing and Payments, continued

- 2.14.2 All amounts stated on each monthly invoice are due and payable as set out in this Paragraph 2.14
- 2.14.3 Pre-paid service customers may pay their monthly bills with a cashier's check, money order, cash, money gram, or ACH payment directly to Ren-Tel or an authorized Ren-Tel agent. Post-paid service customers may pay their bills by check, cashier's check, money order, cash, money gram or ACH payment directly to Ren-Tel. The Company may refuse payment by personal check if the Customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, excepting bank error. Except as otherwise provided above, personal checks will not be accepted as a form of payment. (T)
(T)
(D)
- 2.14.4 Except as otherwise provided in this Tariff, charges for Services will be billed to Customer on a monthly basis, in arrears, and shall be due twenty one (21) days thereafter.
- 2.14.5 Charges for Prepaid Services will be billed to the Customer in advance, on the 18th day of each month for the following month's service, and shall be due on or before the first day of the following month. Customer's Service will be discontinued if the amount stated on the monthly invoice is not paid in full by 5:00 p.m. on the tenth (10th) day of the month following the aforesaid mailing. A new customer whose phone service became active between the 18th and the 30th of the month will have a pro-rated billing cycle to bring their monthly bill to be due on the first. They will receive a bill in advance on the third day of the month following the month in which service began which shall be due on the 18th of that month which service began. Customer's service will be discontinued if the amount stated on the monthly invoice is not paid in full by 5:00 p.m. on the 25th day of the month following the aforesaid mailing. Once this customer pays this bill they will be shifted to the billing cycle which would next be due on the first of each month. All calculations of dates set forth in this Section shall be based upon calendar days. If a billing date falls on a Sunday or a Holiday, the Customer may make payment in full on the next regular business day. (T)
(T)
(N)
(N)
- 2.14.6 The Company issues bills on a monthly basis with bills received by the Customer on or about the same day each month.
- 2.14.7 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another.

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By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Missouri Public
Service Commission2.14 Billing and Payments, continued

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- 2.14.2 All amounts stated on each monthly invoice are due and payable as set out in this Paragraph 2.14.
- 2.14.3 Customers may pay for service by money order or cash at a Company authorized agent location. Payments for service mailed to the Company must be in the form of a money order or certified check. Credit card payments are accepted by the Company by telephone. Payment for reconnection of service as provided in this Tariff may be made in any reasonable manner, including personal check. The Company may refuse payment by personal check if the Customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, excepting bank error. Except as otherwise provided above, personal checks will not be accepted as a form of payment.
- 2.14.4 Except as otherwise provided in this Tariff, charges for Services will be billed to Customer on a monthly (30 days) basis, in arrears, and shall be due twenty one (21) days thereafter.
- 2.14.5 Charges for Prepaid Service will be billed to Customer on a monthly (30 days) basis, in advance, on the 20th day of each month for the following month's service, and shall be due on or before the first day of the following month. Customer's Service will be discontinued if the amount stated on the monthly invoice is not paid in full by the eleventh (11th) day of the month following the aforesaid mailing. All calculations of dates set forth in this Section shall be based upon calendar days and if a billing date falls on a Sunday or on a Holiday, the Customer may make payment in full on the next regular business day.
- 2.14.6 The Company issues bills on a monthly basis with bills received by the Customer on or about the same day each month.
- 2.14.7 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another.

Missouri Public
Service Commission

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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

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by 1st RS 19

Public Service Commission
MISSOURI

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
Second Revised Page 20
Replaces First Revised Page 20

2.14 Billing and Payments, continued

2.14.8 The Company allows residential customers at least 21 days to pay bill charges.

2.14.9 The company sets forth the following on residential bills:

- A. the number of access lines for which charges are stated;
- B. the beginning or ending dates of the billing period;
- C. the date the bill becomes delinquent if not paid on time;
- D. the unpaid balance (if any);
- E. the amount for basic service and an itemization for the amount due for toll service, if applicable, including the date and duration of each toll call;
- F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate;
- G. the total amount due; and
- H. a telephone number where inquiries may be made.

2.14.10 During the first billing period in which a residential customer receives service, the Company provides each customer an insert or other written notice that contains an itemized account of the charges for the equipment and service for which the customer has contracted. (Z)

2.14.11 Except as otherwise provided in this Tariff, the Company, at its sole option, may Terminate services in the event a postpaid Customer fails to pay any invoice within thirty (30) days after the due date stated thereon, subject to five (5) business days' prior written notice and to any other applicable Commission Regulations; provided, however, Customer, at any time prior to the proposed date of Termination, may cure its failure to pay past-due invoices by agreeing in writing to pay future invoices when due and to pay the unpaid balance in equal installments over the three (3) consecutive billing months immediately following said notice; provided further, however, Customer's failure to make such agreed-upon installments when due will result in immediate Termination without further notice. Termination of Services by the Customer of the Company for any (T)

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By: David W. Smith, President
6784 Broad Street
Douglasville, Georgia 30134

Effective: March 17, 2005

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TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 20
Replaces Original Page 20

2.14 Billing and Payments, continued

- 2.14.8 The Company allows residential customers at least 21 days to pay bill charges.
- 2.14.9 The company sets forth the following on residential bills:
- A. the number of access lines for which charges are stated;
 - B. the beginning or ending dates of the billing period;
 - C. the date the bill becomes delinquent if not paid on time;
 - D. the unpaid balance (if any);
 - E. the amount for basic service and an itemization for the amount due for toll service, if applicable, including the date and duration of each toll call;
 - F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate;
 - G. the total amount due; and
 - H. a telephone number where inquiries may be made.
- 2.14.10 During the first billing period in which a residential customer receives service, the Company provides each customer an inset or other written notice that contains an itemized account of the charges for the equipment and service for which the customer has contracted.
- 2.14.11 Except as otherwise provided in this Tariff, the Company, at its sole option, may Terminate services in the event Customer fails to pay any invoice within thirty (30) days after the due date stated thereon, subject to five (5) business days' prior written notice and to any other applicable Commission Regulations; provided, however, Customer, at any time prior to the proposed date of Termination, may cure its failure to pay past-due invoices by agreeing in writing to pay future invoices when due and to pay the unpaid balance in equal installments over the three (3) consecutive billing months immediately following said notice; provided further, however, Customer's failure to make such agreed-upon installments when due will result in immediate Termination without further notice. Termination of Services by the Customer of the Company for any

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By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Effective: August 10, 2003

2.14 Billing and Payments, continued

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- 2.14.8 The Company allows residential customers at least 21 days to pay bill charges.
- 2.14.9 The Company sets forth the following on residential bills:
- A. the number of access lines for which charges are stated;
 - B. the beginning or ending dates of the billing period;
 - C. the date the bill becomes delinquent if not paid on time;
 - D. the unpaid balance (if any);
 - E. the amount for basic service and an itemization for the amount due for toll service, if applicable, including the date and duration of each toll call;
 - F. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate;
 - G. the total amount due; and
 - H. a telephone number where inquiries may be made.
- 2.14.10 During the first billing period in which a residential customer receives service, the Company provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.
- 2.14.11 Except as otherwise provided in this Tariff, the Company, at its sole option, may Terminate Services in the event Customer fails to pay any invoice within thirty (30) calendar days after the due date stated thereon, subject to five (5) business days' prior written notice and to any other applicable Commission Regulations; provided, however, Customer, at any time prior to the proposed date of Termination, may cure its failure to pay past due invoices by agreeing in writing to pay future invoices when due and to pay the unpaid balance in equal installments over the three (3) consecutive billing months immediately following said notice; provided further, however, Customer's failure to make such agreed upon installments when due will result in immediate Termination without further notice. Termination of Services by the Customer or the Company for any

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Service Commission
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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

2.14 Billing and Payments, continued

reason whatsoever will not relieve Customer of its payment obligations hereunder for all Service charges incurred by Customer through the date of Termination. Customer will be liable for all costs of collection hereunder, including without limitation reasonable attorney's fees. Any invoice for Services not disputed verbally or in writing by Customer within twenty-one (21) days after receipt thereof is to be deemed conclusively correct and binding upon the Customer; provided, however, Customer will have the right to obtain Commission investigation of any disputed invoice before Service is disconnected in accordance with Regulation.

2.15 Late Payment Charge

2.15.1 Except as otherwise provided in this Tariff, invoices more than thirty (30) days past due will incur a monthly finance charge on the unpaid balance at a rate equal to the lesser of one and one-half percent (1.5%) per month or the maximum rate permitted by applicable Regulation.

2.15.2 Invoices for Prepaid Service not paid in full by the twentieth (20th) day following the bill date will incur a ten-dollar (\$10.00) late charge.

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2.16 Reserved for future use2.17 Reserved for future use2.18 Reserved for future use

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 21
Replaces Original Page 21

2.14 Billing and Payments, continued

reason whatsoever will not relieve Customer of its payment obligations hereunder for all Service charges incurred by Customer through the date of Termination. Customer will be liable for all costs of collection hereunder, including without limitation reasonable attorney's fees. Any invoice for Services not disputed verbally or in writing by Customer within twenty-one (21) days after receipt thereof is to be deemed conclusively correct and binding upon the Customer; provided, however, Customer will have the right to obtain Commission investigation of any disputed invoice before Service is disconnected in accordance with Regulation.

2.15 Late Payment Charge

2.15.1 Except as otherwise provided in this Tariff, invoices more than thirty (30) days past due will incur a monthly finance charge on the unpaid balance at a rate equal to the lesser of one and one-half percent (1.5%) per month or the maximum rate permitted by applicable Regulation.

2.15.2 Invoices for Prepaid Service not paid in full by the fifth (5th) day of the month following the aforesaid mailing will incur a ten dollar (\$10.00) late charge. Invoices for Prepaid Services on the pro-rated billing cycle not paid in full by the twenty-second of the month following the aforesaid mailing will incur a \$10.00 late charge.

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(N)

2.16 Reserved for future use

2.17 Reserved for future use

2.18 Reserved for future use

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2.14 Billing and Payments, continuedMissouri Public
Service Commission

reason whatsoever will not relieve Customer of its payment obligations hereunder for all 1999 Service charges incurred by Customer through the date of Termination. Customer will be liable for all costs of collection hereunder, including without limitation reasonable attorney's fees. Any invoice for Services not disputed verbally or in writing by Customer within twenty-one (21) days after receipt thereof is to be deemed conclusively correct and binding upon the Customer; provided, however, Customer will have the right to obtain Commission investigation of any disputed invoice before Service is disconnected in accordance with Regulation.

2.15 Late Payment Charge

2.15.1 Except as otherwise provided in this Tariff, invoices more than thirty (30) days past due will incur a monthly finance charge on the unpaid balance at a rate equal to the lesser of one and one-half percent (1.5%) per month or the maximum rate permitted by applicable Regulation.

2.15.2 Invoices for Prepaid Services not paid in full by the fifth (5th) day of the month following the aforesaid mailing will incur a ten dollar (\$10.00) late charge.

2.16 Reserved for future use2.17 Reserved for future use2.18 Reserved for future use

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By 1st RS 21
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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

2.19 Taxes

The Customer is responsible for payment of any and all Federal, state or municipal taxes or surcharges, including without limitation franchise fees, excise taxes, sales taxes, or municipal utilities taxes. Taxes and surcharges for Prepaid Services will be billed by the Company as separate line items on Customer's invoice and are not included in any rates set forth in this Tariff. Charges and surcharges other than taxes will be submitted to the Commission for approval.

2.20 Discontinuation

2.20.1 By Company. Residential telephone service is subject to suspension or discontinuation for any of the following reasons:

- A. Nonpayment of an undisputed delinquent account. Residential service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Ren-Tel Communications, Inc. will make reasonable efforts to contact the customer at least 24 hours in advance prior to disconnecting telephone service.
- B. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment. (T)
- C. Customer's refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- D. Customer's misrepresentation of identity in obtaining telephone utility service.
- E. Customer incurs charges and evidences an intent not to pay such charges when due.
- F. For Advantage Plus customers only, placing more than 450 minutes of calls to an individual number in one month, transmitting data or using the service for Internet access. (N)
|
(N)

2.20.2 Service may not be discontinued by the Company for failure to pay charges not subject to Missouri Public Service Commissions' jurisdiction unless specifically authorized in this tariff.

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1

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Missouri Public
Service Commission2.19 Taxes

REC'D APR 28 1999

The Customer is responsible for payment of any and all Federal, state or municipal taxes or surcharges, including without limitation franchise fees, excise taxes, sales taxes, or municipal utilities taxes. Taxes and surcharges for Prepaid Services will be billed by the Company as separate line items on Customer's invoice and are not included in any rates set forth in this Tariff. Charges and surcharges other than taxes will be submitted to the Commission for approval.

2.20 Discontinuation

2.20.1 By Company. Residential telephone service is subject to suspension or discontinuation for any of the following reasons:

- A. Nonpayment of an undisputed delinquent account. Residential service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Ren-Tel Communications, Inc. will make reasonable efforts to contact the customer at least 24 hours in advance prior to disconnecting telephone service.
- B. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- C. Customer's refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- D. Customer's misrepresentation of identity in obtaining telephone utility service.
- E. Customer incurs charges and evidences an intent not to pay such charges when due.

2.20.2 Service may not be discontinued by the Company for failure to pay charges not subject to Missouri Public Service Commission's jurisdiction unless specifically authorized in this tariff.

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1734 Highway 113 North
Carrollton, Georgia 30117

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by 1st RS 22
Public Service Commission
MISSOURI

2.20 Discontinuation, continued

REC'D APR 28 1999

- 2.20.3 Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day.
- 2.20.4 Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.
- 2.20.5 Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the customer at least five days prior to the date of the proposed discontinuance.
- 2.20.6 At least 24 hours preceding a discontinuance the Company shall make reasonable efforts to contact the customer to advise of the proposed discontinuance and what steps must be taken to avoid it.
- 2.20.7 Notices of Discontinuance shall contain the following information:
- 2.20.7.A the name, address and telephone number of the customer;
 - 2.20.7.B a statement of the reason for the proposed discontinuance and the cost for reconnection;
 - 2.20.7.C the date after which service will be discontinued unless appropriate action is taken;
 - 2.20.7.D how a customer may avoid the discontinuance;
 - 2.20.7.E the customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full;
 - 2.20.7.F the telephone number where the customer may make an inquiry;
 - 2.20.7.G a statement that this notice will not be effective if the charges involved are part of an unresolved dispute;

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Carrollton, Georgia 30117

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1

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Missouri Public Service Commission

2.20 Discontinuation, continued

REC'D APR 28 1999

2.20.7.H. a statement of the exception for medical emergency as follows:

Residential Medical Emergency

Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide Company with reasonable evidence of such necessity.

2.20.8 By Customer. The Customer may Terminate Service upon thirty (30) days prior verbal or written notice, provided however, that Customer, upon Termination of Services prior to the end of the MSP for any reason whatsoever, will be charged the full amount for all nonrecurring Charges applicable to the remainder of said MSP.

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By: David W. Smith, President
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Carrollton, Georgia 30117

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TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 25
Replaces Original Page 25

2.21 Restoration of Services.

The Company shall restore any Terminated Service in accordance with Commission Regulation, including but not limited to charging the Customer a reconnection, service initiation or other nonrecurring fee as set out in this Tariff.

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2.22 Limitation of Liability

2.22.1 Except as caused by its willful misconduct or negligence, the Company's liability with respect to any action, claim, judgment, damages, demand, liability or expense (including without limitation reasonable attorney's fees) (i) brought or incurred by Customer, by any Subscriber, or by any other party in connection with the installation, provision, preemption, termination, maintenance, repair or restoration of Service (including without limitation 911 Service and Directory Listing Service); or (ii) arising from any Performance Failure, will in no event exceed an amount equal to the Service charges incurred by Customer for the month during which the Service was affected. Such amount will be in addition to any amounts that may otherwise be due Customer as Credits or Credit Allowances pursuant to the provisions of Section 2.26 hereof.

2.22.2 To the extent permitted by any applicable Regulation, the company's liability for negligence will also be limited to the amounts described in Section 2.22.1 hereof.

2.22.3 To the extent permitted by any applicable Regulation, the Company's liability for gross negligence will also be limited to the amounts described in Section 2.22.1 hereof.

2.22.4 In no event will the company be liable for loss of profits (even if the Company has been advised of the possibility of such loss) for any indirect, incidental, special, consequential, exemplary or punitive damages whatsoever arising, directly or indirectly, from or in connection with the provision of Services (including 911 Service and directory Listing Service) hereunder.

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By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Filed
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2.21 Restoration of Services

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The Company shall restore any Terminated Service in accordance with Commission Regulation, including but not limited to charging the Customer a reconnection fee as set forth in Section 4.2.

2.22 Limitation of Liability

- 2.22.1 Except as caused by its willful misconduct or negligence, the Company's liability with respect to any action, claim, judgment, damages, demand, liability or expense (including without limitation reasonable attorney's fees) (i) brought or incurred by Customer, by any Subscriber, or by any other party in connection with the installation, provision, preemption, termination, maintenance, repair or restoration of Service (including without limitation 911 Service and Directory Listing Service); or (ii) arising from any Performance Failure, will in no event exceed an amount equal to the Service charges incurred by Customer for the month during which the Service was affected. Such amount will be in addition to any amounts that may otherwise be due Customer as Credits or Credit Allowances pursuant to the provisions of Section 2.26 hereof.
- 2.22.2 To the extent permitted by any applicable Regulation, the Company's liability for negligence will also be limited to the amounts described in Section 2.22.1 hereof.
- 2.22.3 To the extent permitted by any applicable Regulation, the Company's liability for gross negligence will also be limited to the amounts described in Section 2.22.1 hereof.
- 2.22.4 In no event will the Company be liable for loss of profits (even if the Company has been advised of the possibility of such loss) or for any indirect, incidental, special, consequential, exemplary or punitive damages whatsoever arising, directly or indirectly, from or in connection with the provision of Services (including 911 Service and Directory Listing Service) hereunder.

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Effective: June 12, 1999

By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

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Missouri Public
Service Commission2.22 Limitation of Liability, continued

- 2.22.5 Except as caused by its willful misconduct or negligence, the Company will not be liable for defacement of or damages to Subscribers' premises or for any personal injury or death arising, directly or indirectly, from the furnishing of Services (including 911 Service and Directory Listing Service), including without limitation the installation or removal of any facilities, equipment or wiring associated therewith. Customer is solely responsible for connecting any and all apparatus, equipment and associated wiring on Subscribers' premises to the Services, and no other Carrier or third party engaged in such activity is to be deemed to be an agent or employee of the Company.
- 2.22.6 Any action or claim against the Company arising from any of its alleged acts or omissions in connection with this Tariff will be deemed waived if not brought or made in writing within sixty (60) days from the date that the alleged act or omission occurred.

2.23 Disclaimer

The Company will have no liability whatsoever to Customer, its employees, agents, subcontractors, or assignees, or to any other person for (i) damages arising out of any Underlying Carriers' or Other Providers' Performance Failure; (ii) any act or omission of any third party furnishing equipment, facilities or service to any Subscriber in connection with this Tariff or with the Services; or (iii) any other act or omission of any Other Provider, Subscriber or third party related to the use or provision of Services hereunder.

THE COMPANY DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR OR IN CONNECTION WITH THE USE OR PROVISION OF SERVICES PROVIDED HEREUNDER.

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2.24 Indemnification

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Subject to the limitations of liability set forth in Section 2.22 hereof, the Company and the Customer shall defend, indemnify, and hold each other harmless from and against any and all actions, claims, judgments, damages, demands, liabilities, and expenses, including without limitation reasonable attorney's fees, resulting from injury to or death of any person (including injury to or death of their employees) or from the loss of or damage to tangible real or tangible personal property or to the environment, to the extent that such injury, death, loss or damage was proximately caused by any negligent act or omission on the part of the party from whom indemnity is sought, its agents, employees, subcontractors or assignees, in connection with use of the Services. The indemnifying party under this Section 2.24 shall defend the other at the other's request against any such action, liability, claim or demand. The party seeking indemnification under this Section 2.24 must notify the other promptly of written claims or demands for which the indemnifying party is responsible hereunder. The Company and the Customer, as the case may be, shall cooperate fully with the other in the course of such indemnification, and the indemnifying party shall control such defense and the right to litigate, settle, appeal (provided it pays the cost of any required appeal bond), compromise or otherwise deal with any such claim or resulting judgment, provided that such settlement, compromise or other resolution of said claim does not result in any liability to the indemnified party.

2.25 Indemnification by Customer

Customer shall defend, indemnify and hold the Company (together with its officers, directors, employees, and agents) harmless from any and all actions, claims, judgments, damages, demands, liabilities, and expenses, including without limitation reasonable attorney's fees, arising from or in connection with:

- 2.25.1 libel or slander resulting from Subscriber's use of the Services;
- 2.25.2 any loss, damage, or destruction of any property or any personal injury (including death) not due to the Company's negligence or willful misconduct and caused, directly or indirectly, from the installation, operation, or other use (or failure to use) of the Services or any Company supplied facilities (i) in combination with the services or equipment supplied by the Subscriber or any third party; or (ii) in an explosive or otherwise hazardous environment;

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2.25 Indemnification by Customer, continuedMissouri Public
Service Commission

2.25.3 infringement of any patent, copyright, trademark, trade name, service mark or trade secret arising from: (i) the transmission of any material transmitted (a) by any Subscriber or (b) by any other person using the Services provided to any Subscriber, Subscriber location, or Authorization Code; or (ii) from the combination of Subscriber's use of Services with CPE or with other Subscriber-provided facilities or services; and

2.25.4 except as otherwise provided by applicable Regulation, any unauthorized, unlawful, or fraudulent use of or access to the Services provided to Subscribers.

2.26 Credits and Credit Allowances

2.26.1 Credits ("Credit(s)") to the Customer's fixed charges, if any, for Interruptions (other than Scheduled Interruptions or Interruptions caused by Other Providers for which a Credit Allowance is due the Company as described in Section 2.26.2 hereof) which (i) exceed in the aggregate twenty-four (24) hours per month; (ii) are directly caused by the Company; and (iii) are not due to the negligence or willful misconduct of the Subscriber, its employees, subcontractors, agents, or assignees, will be applied to Customer's account with the Company. Such Credits are to be calculated by multiplying the monthly recurring rate (if any) for the affected Service by the ratio that the number of hours the Interruption bears to 720 hours. (For the purpose of this computation, each month is deemed to have 720 hours.) An Interruption is measured from the time the Company detects, or the Customer notifies the Company of, its occurrence until such time as the Interruption is cured. Each Interruption is to be considered separately for the purposes of this calculation and is be rounded to the nearest hour.

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2.26 Credits and Credit Allowances, continued

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- 2.26.2 In the event of an Interruption caused by Other Providers for which a credit or allowance ("Credit Allowance") becomes due to the Company, the Company shall apply such Credit Allowance to Customer's account, less an administration fee of twenty dollars (\$20.00), subject to the Company's collection of such Credit Allowance from the Underlying Carrier obligated to provide same. In no event will the Company be obligated to credit Customer any amounts in excess of any Credit Allowance allocable to Customer's Interruption(s) which Company receives from the Underlying Carrier. Any other provision of this Section 2.26 notwithstanding, Company will have no obligation to apply any credit to Customer's account for Interruptions caused by an Underlying Carrier for which no Credit Allowance is due to the Company.
- 2.26.3 Except as otherwise set forth herein, Customer's sole and exclusive remedy for any and all Performance Failures which consist of or give rise to Interruptions are Credits or Credit Allowances to the extent available under this Section 2.26; for any other Performance Failures or in the event Credits or Credit Allowances are unavailable (due to the fact, for example, that the Customer does not incur any fixed month charges), Customer's sole and exclusive remedy in lieu of said Credits or Credit Allowances will be an immediate right to Terminate Services prior to the expiration of the Minimum Service Period.

2.27 Local Calling Area

The Company will provide Services from all exchanges of its Underlying Carrier, in conformance with that Underlying Carrier's existing local exchange boundary maps as approved by the Commission.

2.28 Access to Telephone Relay Service

Where required by the Commission, the Company will participate in telephone relay services for handicapped or hearing impaired Customers, and will comply with all regulations and requirement related thereto.

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2.29 Compliance

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The Company and Customer shall (and Customer shall cause Subscriber to) comply with all Regulations.

2.30 Force Majeure

The Company is excused from any Performance Failure due to causes beyond its reasonable control, including but not limited to acts of God, fire, floods, other catastrophes, insurrections, national emergencies, wars, strikes, work stoppages or other labor disputes, unavailability of rights-of-way, disconnection or unavailability (through no fault of the Company) of any Underling Carriers' facilities or services, or any Regulation or other directive, action or request of any Governmental Authority.

2.31 Full Force and Effect

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid, or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

2.32 Cooperation

Customer shall cooperate with the Company to the extent necessary for the Company to discharge its obligations hereunder and as reasonably requested by the Company.

2.33 Governing Law

This Tariff is to be governed by and construed in accordance with the rules and orders of the Commission and the laws of the State of Missouri.

2.34 Assignment

2.34.1 By Customer. The Customer may not transfer or assign its rights or obligations associated with any Service Order without the Company's prior written consent. The Company will permit a Customer to transfer its Service to another party only upon payment of all Charges due through the date of transfer. Such a transfer will be treated as a discontinuation, followed by an installation of new Services, subject to any applicable installation or other non-recurring charges.

Missouri Public
Service Commissioner

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2.34 Assignment, continued

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2.34.2 By Company. The Company may, in accordance with Regulations, assign its rights or delegate its obligations under this Tariff to any affiliate or successor in interest.

2.35 Reserved for Future Use

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By: David W. Smith, President
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3 DESCRIPTION OF SERVICES

3.1 Local Exchange Service

The Company provides Local exchange service through resale of local exchange service and through unbundled network elements provided by an Underlying Carrier. The following local exchange service packages provide switched intrastate telecommunications services that permit residential and business Customers, respectively, to establish communications between locations within the State of Missouri. The following services are provided only to customers who subscribed to the service before March 11, 2005: The Advantage Residential Service, The Advantage Business Service, The Advantage Plus Residential Service, The Basic Prepaid Residential Service, The Advantage Prepaid Residential Service, The Advantage Prepaid Business Service, and The Advantage Plus Prepaid Residential Service.

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- 3.1.1** The Advantage Residential Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Residential Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access operator services and directory assistance.

Included Features: The monthly rate for The Advantage Residential Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, and Disaster Recovery.

- 3.1.2** The Advantage Business Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Business Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access operator services and directory assistance.

Included Features: The monthly rate for The Advantage Business Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, Call Transfer Hang-Up Feature, and Simultaneous Call Forwarding.

- 3.1.3** The Advantage Plus Residential Service includes all the features of The Advantage Residential Service plus unlimited domestic voice long-distance calling. The service does not include long-distance data or Internet access calls, and calling is limited to 450 minutes per month to any single telephone number.

- 3.1.4** The Basic Prepaid Residential Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Basic Prepaid Residential Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access local operator services and directory assistance.

3 DESCRIPTION OF SERVICES

3.1 Local Exchange Service

The Company provides Local exchange service through resale of local exchange service and through unbundled network elements provided by an Underlying Carrier. The following local exchange service packages provide switched intrastate telecommunications services that permit residential and business Customers, respectively, to establish communications between locations within the State of Missouri.

- 3.1.1** The Advantage Residential Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Residential Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access operator services and directory assistance.

Included Features: The monthly rate for The Advantage Residential Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, and Disaster Recovery.

- 3.1.2** The Advantage Business Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Business Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access operator services and directory assistance.

Included Features: The monthly rate for The Advantage Business Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, Call Transfer Hang-Up Feature, and Simultaneous Call Forwarding.

- 3.1.3** The Advantage Plus Residential Service includes all the features of The Advantage Residential Service plus unlimited domestic voice long-distance calling. The service does not include long-distance data or Internet access calls, and calling is limited to 450 minutes per month to any single telephone number.

- 3.1.4** The Basic Prepaid Residential Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Basic Prepaid Residential Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access local operator services and directory assistance.

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3 DESCRIPTION OF SERVICES

3.1 Local Exchange Service

The Company provides Local exchange service through resale of local exchange service and through unbundled network elements provided by an Underlying Carrier. The following local exchange service packages provide switched intrastate telecommunications services that permit residential and business Customers, respectively, to establish communications between locations within the State of Missouri.

- 3.1.1 The Advantage Residential Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Residential Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access operator services and directory assistance.

Included Features: The monthly rate for The Advantage Residential Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, and Disaster Recovery.

- 3.1.2 The Advantage Business Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Business Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access operator services and directory assistance.

Included Features: The monthly rate for The Advantage Business Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, Call Transfer Hang-Up Feature, and Simultaneous Call Forwarding.

- 3.1.3 The Advantage Plus Residential Service includes all the features of The Advantage Residential Service plus unlimited domestic voice long-distance calling. The service does not include long-distance data or Internet access calls, and calling is limited to 450 minutes per month to any single telephone number.

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Public Service Commission
MISSOURI

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By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Missouri Public
Service Commission

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3 DESCRIPTION OF SERVICESMissouri Public
Service Commission3.1 Resold Local Exchange Service

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Resold local exchange service is provided by the Company through resale of local exchange access and local exchange service provided by an Underlying Carrier. The Company's Services consist of (i) Prepaid Service; (ii) Optional Service Features; (iii) Directory Listing Service; and (iv) 911 Service.

3.1.1 Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within a Local Calling Area as described in Section 2.27.

3.3.1.A. Prepaid Service provides a Customer with a single, voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place calls to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to direct dial (1+) or (0+) toll services or to caller-paid information services (e.g., "900", "976", "711"). Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

3.3.1.B. Standard Features. Each Prepaid Service Customer is provided with only local exchange service.

3.3.1.C. Optional Features. Prepaid Service Customers may select from the following optional features: (i) Call Waiting; (ii) Call Forwarding; (iii) Call Return; (iv) Caller ID; (v) Three Way Calling; (vi) Speed Dial; (vii) Unpublished Number; and (viii) Metro Calling Area Plan.

3.3.1.D. Rates and Charges. The Company will charge a Prepaid Service Customer applicable Non-Recurring Charges, monthly Recurring Charges, and Usage Charges as specified in Section 4.4.1.

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3 – DESCRIPTION OF SERVICES (cont.)

- 3.1.5** The Advantage Prepaid Residential Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Prepaid Residential Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access local operator services and directory assistance.

Included Features: The monthly rate for The Advantage Prepaid Residential Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, and Toll Block.

- 3.1.6** The Advantage Prepaid Business Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Prepaid Business Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access local operator services and directory assistance.

Included Features: The monthly rate for The Advantage Prepaid Business Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, Call Transfer Hang-Up Feature, Simultaneous Call Forwarding, and Toll Block.

- 3.1.7** The Advantage Plus Prepaid Residential Service includes all the features of The Advantage Prepaid Residential Service plus unlimited domestic voice long-distance calling. The service does not include long-distance data or Internet access calls, and calling is limited to 450 minutes per month to any single telephone number.

- 3.1.8** Resold local exchange service is provided by the Company through resale of local exchange access and local exchange service provided by an Underlying Carrier

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3.1.8.A Basic Prepaid Service is a prepaid switched intrastate telecommunications service that permits residential Customers to establish communications between two locations within the State of Missouri. Basic Prepaid Service is available only within a Local Calling Area and provides a Customer with a single voice-grade communications channel, including a telephone number and a directory listing. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

3.1.8.B Basic Bundle is a prepaid service that includes Call Waiting, Caller ID and 100 minutes of domestic long-distance usage.

3.1.8.C Advantage Bundle is a prepaid service that includes Call Waiting, Caller ID, Voice Mail, 200 minutes of long-distance usage, and the Customer's choice of Call Return or Three-Way Calling.

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- 3.1.5** The Advantage Prepaid Residential Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Prepaid Residential Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access local operator services and directory assistance. (T)
- Included Features: The monthly rate for The Advantage Prepaid Residential Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, and Toll Block.
- 3.1.6** The Advantage Prepaid Business Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Prepaid Business Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access local operator services and directory assistance. (T)
- Included Features: The monthly rate for The Advantage Prepaid Business Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, Call Transfer Hang-Up Feature, Simultaneous Call Forwarding, and Toll Block.
- 3.1.7** The Advantage Plus Prepaid Residential Service includes all the features of The Advantage Prepaid Residential Service plus unlimited domestic voice long-distance calling. The service does not include long-distance data or Internet access calls, and calling is limited to 450 minutes per month to any single telephone number. (T)
- 3.1.8** Optional Features. For an additional charge, Customers may subscribe to Unpublished Number, and Inside Wire Repair. In addition, residential customers may subscribe to Voice Mail. (T)
- 3.1.9** Description of Features (T)
- A. **Call Waiting.** A tone signals the Subscriber to indicate that another call is waiting. The Subscriber can answer the second call by flashing the switchhook or by hanging up the phone.
 - B. **Call Forwarding.** The Subscriber may direct incoming calls to the Customer's telephone number to be routed to a Subscriber-defined telephone number.
 - C. **Three Way Calling.** The Subscriber may sequentially call up to two other Customer's telephone numbers and add the calls together making a three-way call.
 - D. **Unpublished Number.** The Customer may refuse a listing of its name, street addresses, and telephone number in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.
 - E. **Speed Dial.** The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one- or two- digit code.
 - F. **Call Return.** The Subscriber may return the last call to the Customer's telephone number by dialing a one- or two- digit code.

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- 3.1.4** The Advantage Prepaid Residential Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Prepaid Residential Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access local operator services and directory assistance.
- Included Features: The monthly rate for The Advantage Prepaid Residential Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, and Toll Block.
- 3.1.5** The Advantage Prepaid Business Service provides a Customer with a single voice-grade communications channel, including a telephone number and a Directory Listing. The Advantage Prepaid Business Service permits a Customer to: (i) place calls within the Local Calling Area, (ii) access 911 Service if available in the Customer's Local Calling Area, (iii) place calls to toll-free (e.g., 800 or 888) telephone numbers, and (iv) access local operator services and directory assistance.
- Included Features: The monthly rate for The Advantage Prepaid Business Service includes the following features: Call Waiting, Call Forwarding, Anonymous Call Rejection, Call Return, Auto Redial, Call Forwarding Busy Line/Don't Answer, Call Trace, Three-Way Calling, Caller ID Name and Number Delivery, Caller ID Call Waiting, Lines in Hunting (requires multiple lines), Personalized Ring, Call Blocker of up to 10 local numbers, Selective Call Forwarding, Optional Caller ID Blocking, Selective Call Rejection, Speed Dialing (8 numbers), Priority Call, Disaster Recovery, Call Transfer Hang-Up Feature, Simultaneous Call Forwarding, and Toll Block.
- 3.1.6** The Advantage Plus Prepaid Residential Service includes all the features of The Advantage Prepaid Residential Service plus unlimited domestic voice long-distance calling. The service does not include long-distance data or Internet access calls, and calling is limited to 450 minutes per month to any single telephone number.
- 3.1.7** Optional Features. For an additional charge, Customers may subscribe to Unpublished Number, and Inside Wire Repair. In addition, residential customers may subscribe to Voice Mail.
- 3.1.8** Description of Features
- A. **Call Waiting.** A tone signals the Subscriber to indicate that another call is waiting. The Subscriber can answer the second call by flashing the switchhook or by hanging up the phone.
 - B. **Call Forwarding.** The Subscriber may direct incoming calls to the Customer's telephone number to be routed to a Subscriber-defined telephone number.
 - C. **Three Way Calling.** The Subscriber may sequentially call up to two other Customer's telephone numbers and add the calls together making a three-way call.
 - D. **Unpublished Number.** The Customer may refuse a listing of its name, street addresses, and telephone number in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.
 - E. **Speed Dial.** The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one- or two- digit code.
 - F. **Call Return.** The Subscriber may return the last call to the Customer's telephone number by dialing a one- or two- digit code.

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CANCELLED

JAN 9 7 2004

By
Public Service Commission
MISSOURI

Issued: July 11, 2003

By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Effective: August 10, 2003

Missouri Public
Service Commission

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Missouri Public
Service Commission3.1 Resold Local Exchange Service, continued3.1.2 Optional Service Features

REC'D APR 28 1999

- A. Call Waiting. A tone signals the Subscriber to indicate that another call is waiting. The Subscriber can answer the second call by flashing the switchhook or by hanging up the phone.
- B. Call Forwarding. The Subscriber may direct incoming calls to the Customer's telephone number to be routed to a Subscriber-defined telephone number.
- C. Three Way Calling. The Subscriber may sequentially call up to two other Customers' telephone numbers and add the calls together making a three way call.
- D. Unpublished Number. The Customer may refuse a listing of its name, street address, and telephone number in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.
- E. Speed Dial. The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one- or two-digit code.
- F. Call Return. The Subscriber may return the last call to the Customer's telephone number by dialing a one- or two-digit code.
- G. Caller ID. The Subscriber may view on a display unit the Calling Party Name and/or Number of incoming telephone calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls is displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company:

- a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the

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Public Service Commission
MISSOURI

3 – DESCRIPTION OF SERVICES (cont.)

3.1.9 Optional Features. For an additional charge, Customers may subscribe to Unpublished Number and Voice Mail.

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3.1.10 Description of Features

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- A. **Call Waiting.** A tone signals the Subscriber to indicate that another call is waiting. The Subscriber can answer the second call by flashing the switchhook or by hanging up the phone.
- B. **Call Forwarding.** The Subscriber may direct incoming calls to the Customer's telephone number to be routed to a Subscriber-defined telephone number.
- C. **Three Way Calling.** The Subscriber may sequentially call up to two other Customer's telephone numbers and add the calls together making a three-way call.
- D. **Unpublished Number.** The Customer may refuse a listing of its name, street addresses, and telephone number in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.
- E. **Speed Dial.** The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one- or two- digit code.
- F. **Call Return.** The Subscriber may return the last call to the Customer's telephone number by dialing a one- or two- digit code.

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3.1.9 Description of Features, cont.

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- G. **Caller ID.** The Subscriber may view on a display unit the Calling Party Name and/or Number of incoming telephone calls.

When Caller ID is activated on a Customer's line, the CPN of incoming calls is displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/ volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code (*82 on a touch tone pad or 1182 on a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installations, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features describes herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- H. **Auto Redial** allows to Customer to hang up after reaching a busy signal, then pick up the phone and redial the number by dialing *66. The phone will automatically dial the busy number for up to 30 minutes.
- I. **Call Trace** allows the Company to trace a disturbing or harassing call if the Customer dials *57 after receiving the call.

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Ren-Tel Communications, Inc.

Missouri Tariff No. 1

First Revised Page 34

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Service Commission
Replaces Original Page 34

3.1.8 Description of Features, cont.

- G. **Caller ID.** The Subscriber may view on a display unit the Calling Party Name and/or Number of incoming telephone calls.

When Caller ID is activated on a Customer's line, the CPN of incoming calls is displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/ volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code (*82 on a touch tone pad or 1182 on a rotary phone) immediately prior to placing a call.

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Public Service Commission
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3.1 Resold Local Exchange Service, continued

REC'D APR 28 1999

customer by dialing an access code (*82 on a touch tone pad or 1182 on a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

- H. Metro Calling Area Plan. The Subscriber may extend the local calling area zone to include all exchanges within the Company's Underlying Carriers' LATA-wide expanded area service calling zone.
- I. Company does not provide Call Trace service.

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By: David W. Smith, President
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1734 Highway 113 North
Carrollton, Georgia 30117

3 – DESCRIPTION OF SERVICES (cont.)

(T)

- J. Lines in Hunting.** Additional Lines will automatically ring on any number of additional lines in the Hunting Group
- K. Priority Call** allows the Customer to identify specific incoming telephone numbers with a distinctive ring.
- L. Personalized Ring** permits the Customer to have up to two different telephone numbers that each ring in a distinctive manner.
- M. Disaster Recovery** allows the Customer to activate, deactivate, or change the “forward to” number from a remote location.
- N. Call Blocker/Selective Call Rejection** allow the Customer to block up to 10 local numbers from calling the Customer’s telephone number.
- O. Selective Call Forwarding** allows the Customer to specify up to 10 numbers to forward automatically to another telephone number.
- P. Call Transfer Hang-Up Feature** permits a business Customer to hang up after creating a three-way call, effecting a transfer of any call to another telephone number.
- Q. Simultaneous Call Forwarding** permits a business Customer to simultaneously forward up to 99 calls to any telephone number.
- R. Toll Block** prevents toll calls from being placed from the Customer’s telephone number.
- S. Voice Mail** includes telephone, web, and email delivery of up to 150 voice messages.
- T. Inside Wire Repair** is a maintenance plan that covers inside wiring and inside jacks. The plan does not cover phones or phone equipment. It does not cover the following situations: repairs to wire damaged by natural disaster, e.g. flood, wind, or earthquake; riot; acts of war; gross negligence; willful damage, vandalism; or total destruction by fire. Service may not be available in all areas. Inside Wire Repair coverage applies only to working service on a live account.

3.2 Directory Listing Service

- 3.2.1 The Company will provide a single directory listing consisting of the Customer’s name, Customer’s street address and Customer’s telephone number which is designated as the Customer’s mail billing number, in the telephone directory published by the dominant exchange service provider in the Customer’s exchange area.
- 3.2.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.
- 3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer’s legally authorized or adopted name; (ii) that contains obscenities in the name; (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party; (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory; or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing that is found to be in violation of this subpart.

In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.1.9 Description of Features, cont.

(T)

- J. Lines in Hunting.** Additional Lines will automatically ring on any number of additional lines in the Hunting Group
- K. Priority Call** allows the Customer to identify specific incoming telephone numbers with a distinctive ring.
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- 3.2.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.
- 3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer’s legally authorized or adopted name; (ii) that contains obscenities in the name; (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party; (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory; or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing that is found to be in violation of this subpart.

In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.1.8 Description of Features, cont.

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- J. Lines in Hunting.** Additional Lines will automatically ring on any number of additional lines in the Hunting Group
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3.2 Directory Listing Service

- 3.2.1 The Company will provide a single directory listing consisting of the Customer's name, Customer's street address and Customer's telephone number which is designated as the Customer's mail billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.
- 3.2.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.
- 3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name; (ii) that contains obscenities in the name; (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party; (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory; or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing that is found to be in violation of this subpart.

In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

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MISSOURI

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1

Original Page 35

Missouri Public
Service Commission3.2 Directory Listing Service

- 3.2.1 The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.
- 3.2.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.
- 3.2.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name; (ii) that contains obscenities in the name; (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party; (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory; or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing which is found to be in violation of this subpart.
- 3.2.4 In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.3 911 Emergency Service ("911 Service")

- 3.3.1 911 Service permits Customers to reach appropriate emergency services including police, fire and medical services.
- 3.3.2 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.

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TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 36
Replaces Original Page 36

3.3 911 Emergency Service ("911 Service")

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- 3.3.1 911 Service permits Customers to reach appropriate emergency services including police, fire and medical services.
- 3.3.2 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits UNE or resale orders to the local exchange company whose facilities are used to provide service pursuant to these tariffs.
- 3.3.3 The Company undertakes no responsibility to inspect or to monitor 911 Service facilities to discover errors, defects, or malfunctions in 911 Service.
- 3.3.4 By dialing 911, the 911 Service calling party waives all privacy rights afforded by non-listed and non-published Service to the extent that the Customer's telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 3.3.5 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to §190.310 RSMo.
- 3.3.6 At the time the Company provides local basic service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 3.3.7 At the time the Company provides local basic service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

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Ren-Tel Communications, Inc.

Missouri Tariff No. 1

Original Page 36

Missouri Public
Service Commission

3.3 911 Emergency Service ("911 Service"), continued

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- 3.3.3 The Company undertakes no responsibility to inspect or to monitor 911 Service facilities to discover errors, defects, or malfunctions in 911 Service.
- 3.3.4 By dialing 911, the 911 Service calling party waives all privacy rights afforded by non-listed and non-published Service to the extent that the Customer's telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
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- 3.3.6 At the time the Company provides local basic service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 3.3.7 At the time the Company provides local basic service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

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By: David W. Smith, President
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4 RATES4.1 Returned Check Charges

The Customer will be charged twenty five dollars (\$25.00) or the applicable statutory return check charge, whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn.

4.2 Restoral Fee

A charge of twenty-two dollars (\$22.00) or the applicable statutory charge for restoral of Service , whichever is greater, will apply whenever a Subscriber requests to be reconnected to the Services after the Company has Suspended the Services to Subscriber for any reason allowed by this Tariff. (R)

4.3 Promotions

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

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RATESMissouri Public
Service Commission4.1 Return Check Charge

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The Customer will be charged twenty five dollars (\$25.00) or the applicable statutory return check charge (if any), whichever is greater, whenever a check or draft presented for payment of Service is dishonored by the institution upon which it is drawn.

4.2 Reconnection Fee

A charge of fifteen dollars (\$15.00) or the applicable statutory charge for reconnection of Service (if any), whichever is greater, will apply whenever a Subscriber requests to be reconnected to the Services after the Company has Terminated the Services to Subscriber for any reason allowed by this Tariff.

4.3 Promotions

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

CANCELLED

AUG 10 2003

by 1st RS 37
Public Service Commission
MISSOURIMissouri Public
Service Commission

98-324

FILED JUN 12 1999

Issued: April 28, 1999

Effective: June 12, 1999

By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1

Third Revised Page 38

Replaces Second Revised Page 38

4.4 Rates for End-User Services4.4.1 Non-Recurring Charges

New Activation Fee	\$46.50	(R)
Conversion	\$ 0.00	
Processing fee (change to account name, telephone number, PIC change, add feature, etc.) ¹	\$10.00	(T)
Move Order	\$50.00	(D)
Non-Productive Trip Charge	\$50.00	
Late Fee	\$10.00	
Application Fee	\$10.00	(N)
Change name	\$15.00	
Change Telephone Number	\$20.00	
Add feature	\$15.00	
Delete feature	\$ 5.00	(N)

4.4.2 Recurring Charges

The Advantage Residential Service ²	\$24.99	(T)
The Advantage Business Service ²	\$29.99	
The Advantage Plus Residential Service ²	\$49.99	
The Basic Prepaid Residential Service ²	\$29.99	
The Advantage Prepaid Residential Service ²	\$39.99	
The Advantage Prepaid Business Service ²	\$39.99	
The Advantage Plus Prepaid Residential Service ²	\$59.99	(T)
Basic Prepaid Service	\$34.95	(N)
Basic Bundle	\$49.95	
Advantage Bundle	\$64.95	(N)
Unpublished Number	\$ 5.95	(R)
Voice Mail	\$ 6.95	(R)
		(D)
Call Waiting	\$ 8.95	(N)
Caller ID	\$10.95	
Call Return	\$ 4.95	
Call Forwarding	\$ 3.95	
Three-Way Calling	\$ 3.95	
Call Blocker	\$ 3.95	(N)

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¹ The Processing Fee applies in addition to other specific Non-Recurring charges associated with a service request. That is, when a customer requests a change to their service, the Processing Fee as well as one or more Non-Recurring Charges may apply.

² This service is grandfathered effective March 11, 2005

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Issued: February 15, 2005

Effective: March 17, 2005

By: David W. Smith, President
6784 Broad Street
Douglasville, Georgia 30134

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CANCELLED - Missouri Public Service Commission - 10/13/2011 - CD-2012-0084

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
Second Revised Page 38
Replaces First Revised Page 38

4.4 Rates for End-User Services

4.4.1 Non-Recurring Charges

New Activation Fee	\$49.99*
Conversion	\$ 0.00
Processing Fee (change to account name, telephone number, PIC change, etc.)	\$10.00
Move Order	\$50.00
Restoral Fee	\$30.00
Non-Productive Trip Charge	\$50.00
Late Fee	\$10.00

4.4.1 Recurring Charges

The Advantage Residential Service	\$24.99
The Advantage Business Service	\$29.99
The Advantage Plus Residential Service	\$49.99
The Basic Prepaid Service	\$29.99
The Advantage Prepaid Residential Service	\$39.99
The Advantage Prepaid Business Service	\$39.99
The Advantage Plus Prepaid Residential Service	\$59.99

(N)

Unpublished Number	\$ 5.99
Voice Mail	\$ 8.99
Inside Wire Repair	\$ 4.99

* For new Customers who subscribe to The Advantage Residential or Business Service, The Advantage Plus Residential Service, The Advantage Prepaid Residential or Business Service, or The Advantage Plus Prepaid Residential Service before August 10, 2004, the New Activation Fee is reduced to \$25.00.

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 38
Replaces Original Page 38

4.4 Rates for End-User Services

Missouri Public
Service Commission

4.4.1 Non-Recurring Charges

New Activation Fee	\$49.99*	REC'D JUL 11 2003	(T)
Conversion	\$ 0.00		(D)
Processing Fee (change to account name, telephone number, PIC change, etc.)	\$10.00		(N)
Move Order	\$50.00		(R)
Restoral Fee	\$30.00		(N)
Non-Productive Trip Charge	\$50.00		(D)
Late Fee	\$10.00		(D)

4.4.1 Recurring Charges

The Advantage Residential Service	\$24.99	(R)
The Advantage Business Service	\$29.99	(R)
The Advantage Plus Residential Service	\$49.99	(N)
The Advantage Prepaid Residential Service	\$39.99	(N)
The Advantage Prepaid Business Service	\$39.99	(N)
The Advantage Plus Prepaid Residential Service	\$59.99	(D)
Unpublished Number	\$ 5.99	(D)
Voice Mail	\$ 8.99	(D)
Inside Wire Repair	\$ 4.99	(N)

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JAN 07 2004
By *2nd RS 38*
Public Service Commission
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* For new Customers who subscribe to The Advantage Residential or Business Service, The Advantage Plus Residential Service, The Advantage Prepaid Residential or Business Service, or The Advantage Plus Prepaid Residential Service before August 10, 2004, the New Activation Fee is reduced to \$25.00.

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Effective: August 10, 2003

By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Missouri Public
Service Commission

FILED AUG 10 2003

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
Original Page 384.4 Rates for Resold Local Exchange ServicesMissouri Public
Service Commission4.4.1 Prepaid Residential Telecommunications Service

FILED APR 28 1999

A. Non-Recurring Charges

Processing/Application Fee	\$30.00
Directory Listing	\$ 0.00

B. Recurring Charges

Monthly Prepaid Service	\$ 49.00
Directory Listing	\$ 0.00
911 Service	\$ 0.00

C. Optional Features4.4.1.C.1 Non-Recurring Charges

Caller ID Set Up Fee	\$10.00
Unpublished Number Set-up Fee	\$ 5.00
Metro Calling Area Set-up Fee	\$15.00

4.4.1.C.2 Recurring Charges

Call Waiting	\$ 8.00
Call Forwarding	\$ 5.00
Three Way Calling	\$ 5.00
Unpublished Number	\$ 5.00
Speed Dial	\$ 5.00
Call Return	\$ 5.00

All Above Options	\$25.00
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Caller ID	\$10.00
Metro Calling Area Plan	\$40.00
(in addition to Monthly Prepaid Service Charges)	
Unpublished Number	\$5.00

Missouri Public
Service Commission
98-324

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Issued: April 28, 1999

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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117**CANCELLED**

AUG 10 2003

by 1st RS 38
Public Service Commission
MISSOURI

4.5 Directory Assistance

The Company provides local and long distance directory assistance at the following rates:

1-411	\$1.69 per call
1 + Area Code+555-1212	\$.99 per call

5 CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver or mail, by first class mail, the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR
REVIEW BEFORE SERVICE CONNECTION

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential prepaid telephone service customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. Ren-Tel Communications, Inc. provides basic local exchange and intrastate long-distance services on a pre-paid and post-paid basis. The Company does not require a deposit for service. For prepaid service customers, payment for each month's service is payable in advance, and payment is due in full within 20 days of the date of the bill. If we do not receive your payment within 30 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for you payment to reach us by the due date.

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Payment Arrangements

Payment must be sent to Ren-Tel Communications, Inc. or made at one of our agent locations. Payment for service may be made by money order or cash at an authorized agent location. Payments for prepaid service mailed to Ren-Tel Communications, Inc. must be in the form of a money order or certified check. If you are temporarily having difficulty paying your telephone bill, please call Ren-Tel Communications, Inc. at 1-888-973-6835 between 8 AM and 5 PM Central Time, Monday through Friday and ask for the billing department. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice is sent by first-class mail or delivered to you at least five days prior to the date of the proposed discontinuance.

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4.5 Directory Assistance

The Company provides local and long distance directory assistance at the following rates:

1-411	\$1.69 per call
1 + Area Code+555-1212	\$.99 per call

(N)

(N)

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5 CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver or mail, by first class mail, the Customer Information Bulletin, the form of which will be as follows:

**IMPORTANT CUSTOMER INFORMATION FOR YOUR
REVIEW BEFORE SERVICE CONNECTION**

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential prepaid telephone service customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. Ren-Tel Communications, Inc. provides basic local exchange and intrastate long-distance services on a pre-paid and post-paid basis. The Company does not require a deposit for service. For prepaid service customers, payment for the first month's service is payable in advance, and payment in advance for each month of service thereafter is due in full within 12 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying my mail, be sure to allow enough time for you payment to reach us by the due date.

(T)

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Payment Arrangements

Payment must be sent to Ren-Tel Communications, Inc. or made at one of our agent locations. Payment for service may be made by money order or cash at an authorized agent location. Payments for prepaid service mailed to Ren-Tel Communications, Inc. must be in the form of a money order or certified check. If you are temporarily having difficulty paying your telephone bill, please call Ren-Tel Communications, Inc. at 1-877-973-6835 between 8 AM and 5 PM Central Time, Monday through Friday and ask for the billing department. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall

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TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1

Original Page 39

Missouri Public
Service Commission

4.5 Directory Assistance

The Company does not provide local or long distance directory assistance. APR 28 1999

4.6 Reserved for future use

5. CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver or mail, by first class mail, the Customer Information Bulletin, the form of which will be as follows:

**IMPORTANT CUSTOMER INFORMATION FOR YOUR
REVIEW BEFORE SERVICE CONNECTION**

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. Ren-Tel Communications, Inc. provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to Ren-Tel Communications, Inc. or made at one of our agent locations. Payment for service may be made by money order or cash at an authorized agent location. Payments for service mailed to Ren-Tel Communications, Inc. must be in the form of a money order or certified check. Credit card payments are accepted by Ren-Tel Communications, Inc. by telephone only. If you are temporarily having difficulty paying your telephone bill, please call Ren-Tel Communications, Inc. at 1-770-830-9991 between 8 AM and 5 PM Central Time, Monday through Friday and ask for the billing department. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall

Missouri Public
Service Commission
98 - 324

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1st RS 39
Public Service Commission
MISSOURI

Issued: April 28, 1999

By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

CUSTOMER INFORMATION BULLETIN (cont.)

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is only \$22.00. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a New Activation Fee of \$46.50. Also, in order to be reconnected you must pay any charges required under the "Reconnection Of Service" section of this information Bulletin. (T) (T)

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent account charge until five days after a charge has become delinquent.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of identity in obtaining telephone utility service.
5. Incurring charges with intent not to pay such charges when due.

Reconnection of Service

After local telephone service has been discontinued, Ren-Tel Communications, Inc. will restore your service when the reason for discontinuance has been remedied. Before restoring your service, the following will be required:

1. Payment for all undisputed amounts must be received by Ren-Tel Communications, Inc. or its authorized agent. (M) | (M)
2. The New Activation Fee of \$46.50 must be paid again if your service has been disconnected. This fee will NOT be charged if your service has been suspended. (T) (M)

If your service has been suspended you will be charged, however, a Restoral fee of \$22.00. Reconnection must be made during the five-day suspension period. (T) (M)

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 40
Replaces Original Page 40

not be discontinued unless written notice is sent by first-class mail or delivered to you at least five days prior to the date of the proposed discontinuance. (T)

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is only \$30.00. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a New Activation Fee of \$49.99. Also, in order to be reconnected you must pay any charges required under the "Reconnection Of Service" section of this information Bulletin. (T)

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent account charge until five days after a charge has become delinquent. (T)
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of identity in obtaining telephone utility service.
5. Incurring charges with intent not to pay such charges when due. (Z)

Reconnection of Service

After local telephone service has been discontinued, Ren-Tel Communications, Inc. will restore your service when the reason for discontinuance has been remedied. Before restoring your service, the following will be required:

Issued: July 11, 2003

By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Effective: August 10, 2003

not be discontinued unless written notice by first-class mail is sent or delivered to you at least five days prior to the date of the proposed discontinuance.

Missouri Public
Service Commission

Disconnection or Suspension of Telephone Service

REC'D APR 28 1999

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is only \$15.00. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay an Application/Processing Fee of \$30.00. Also, in order to be reconnected you must pay any charges required under the "Reconnection Of Service" section of this information Bulletin.

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Ren-Tel Communications, Inc. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of identity in obtaining telephone utility service.
5. Incurs charges and evidences an intent not to pay such charges when due.

Reconnection of Service

After local telephone service has been discontinued, Ren-Tel Communications, Inc. will restore your service when the reason for discontinuance has been remedied. Before restoring your service, the following will be required:

Missouri Public
Service Commission
98 - 324

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Issued: April 28, 1999

By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

Effective: June 12, 1999

CANCELLED

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By 1st RS 40
Public Service Commission
MISSOURI

CUSTOMER INFORMATION BULLETIN (cont.)**Procedures for Handling Inquiries and Complaints**

Telephone inquiries may be made directly by calling Ren-Tel Communications, Inc. at 1-888-973-6835 between 8 AM and 5 PM Central Time, Monday through Friday. Written inquiries may be made by fax to: 1-678-715-6459. Written inquiries may also be directed to:

(T)

(T)

Ren-Tel Communications, Inc.
6784 Broad Street
Douglasville, Georgia 30134

(T)

Filing a Complaint with the Missouri Public Service Commission

If Ren-Tel Communications, Inc. cannot resolve your complaint you may call the Missouri Public Service Commission, located at 200 Madison Street, Suite 100, Jefferson City, Missouri 65101, toll-free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, Suite 650, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1
First Revised Page 41
Replaces Original Page 41

1. Payment for all undisputed amounts must be received by Ren-Tel Communications, Inc. or its authorized agent.
2. The New Activation Fee of \$49.99 must be paid again if your service has been disconnected. This fee will NOT be charged if your service has been suspended. (T)

If your service has been suspended you will be charged however, a Restoral fee of \$30.00. Reconnection must be made during the five-day suspension period. (T)

Procedures for Handling Inquiries and Complaints

Telephone inquiries may be made directly by calling Ren-Tel Communications, Inc. at 1-877-973-6835 between 8 AM and 5 PM Central Time, Monday through Friday. Written inquiries may be made by fax to: 1-678-715-1310. Written inquiries may also be directed to:

Ren-Tel Communications, Inc.
33 Black Forest Run
Douglasville, Georgia 30134

Filing a Complaint with the Missouri Public Service Commission

If Ren-Tel Communications, Inc. cannot resolve your complaint you may call the Missouri Public Service Commission, located at 200 Madison Street, Suite 100, Jefferson City, Missouri 65101, toll-free at 1-800-392-4211 to file an informal complaint. (T)

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, Suite 650, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857. (T)

REC'D APR 28 1999

1. Payment for all undisputed amounts must be received by Ren-Tel Communications, Inc. or its authorized agent.
2. The Processing/Application Fee of \$30.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended.

If your service has been suspended you will be charged however, a Reconnection fee of \$15.00. Reconnection must be made during the five-day suspension period.

Procedures for Handling Inquiries and Complaints

Telephone inquiries may be made directly by calling Ren-Tel Communications, Inc. at 1-770-830-9991 between 8 AM and 5 PM Central Time, Monday through Friday. Written inquiries may be made by fax to: 1-770-830-7910. Written inquiries may also be directed to:

Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton GA 30117

Filing a Complaint with the Missouri Public Service Commission

If Ren-Tel Communications, Inc. cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5th Floor, Jefferson City, Missouri 65101, toll-free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

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Issued: July 11, 2003

By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Effective: August 10, 2003

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TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Public
Service Commission Missouri Tariff No. 1
Original Page 42

Rates for Service

REC'D APR 28 1999

The following are the rates for the services available from Ren-Tel Communications, Inc. These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4 Rates for Resold Local Exchange Services4.4.1A Non-Recurring Charges

Application/Processing fee	\$30.00
Directory Listing	\$ 0.00

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$49.00 plus charges for 911, and all applicable Federal, state and municipal taxes and fees
Directory Listing	0.00
911 Service	0.00

4.4.1.C Optional Features4.4.1.C.1 Non-Recurring Charges

Caller ID Set Up Fee	\$10.00
Unpublished Number Set-up Fee	\$ 5.00
Metro Calling Area Se-up Fee	\$15.00

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Three Way Calling	\$5.00
Unpublished Number	\$5.00
Speed Dial	\$5.00
Call Return	\$5.00

Missouri Public
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Issued: April 28, 1999

By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117

Effective: June 12, 1999

CANCELLED

AUG 10 2003
by 1st RS 42
Public Service Commission
MISSOURI

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OPERATOR SERVICES AND DIRECTORY ASSISTANCE

Ren-Tel Communications, Inc provides operator services or access to directory assistance at the following rates:

(N)

1-411	\$1.69 per call
1+Area Code-555-1212	\$.99 per call

(N)

TOLL SERVICES MAY BE BLOCKED

If you are ordering Prepaid Service from Ren-Tel Communications, Inc., you should know that Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which Ren-Tel Communications, Inc. is authorized to offer and provide service.

(T)

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free (800 or 888) telephone numbers.

Prepaid service does not permit you to originate calls to direct dial (1+ or 0+) toll services; to caller-paid information services (e.g., 900, 976, 711); or to 0- access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel services anytime within 10 business days after signing this Service Order.

Issued: July 11, 2003

Effective: August 10, 2003

By: David W. Smith, President
33 Black Forest Run
Douglasville, Georgia 30134

Filed
MO PSC

TELECOMMUNICATIONS SERVICES

Ren-Tel Communications, Inc.

Missouri Tariff No. 1

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All of the Above

\$25.00

Caller ID

\$10.00

Metro Calling Area Plan

\$40.00

(in addition to Monthly Prepaid Service Charges)

Unpublished Number

\$5.00

Missouri Public
Service Commission

REC'D APR 28 1999

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

Ren-Tel Communications, Inc. DOES NOT provide operator services or access to directory assistance.

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from Ren-Tel Communications, Inc. Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which Ren-Tel Communications, Inc. is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or to (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service anytime within 10 business days after signing this Service Order.

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AUG 10 2003

1st RS 43

Public Service Commission
MISSOURI

Missouri Public
Service Commission

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By: David W. Smith, President
Ren-Tel Communications, Inc.
1734 Highway 113 North
Carrollton, Georgia 30117