

UNION ELECTRIC COMPANY GAS SERVICE

Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

C. General Provisions

- *1. Deposit limits - A deposit for initial service will not exceed the charges applicable to usage during one-sixth (1/6) of the estimated annual bill for monthly billed customers for utility charges at the requested service location, and when a deposit is required as a condition for continued service, the deposit will not exceed two times the highest bill for utility charges actually incurred or estimated to be incurred by the residential or non-residential customer during the most proximate twelve (12) month period at the service location. All deposit levels referred to herein will be established based upon usage levels and associated billings applicable to periods representative of actual meter readings and undisputed billing amounts.

2. Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded, or the guarantor released, upon satisfactory payment before the delinquency date of all undisputed charges for service for a period of twelve successive months, or customer has closed his account. The credit of the non-residential customer will be reviewed after three years and the deposit returned if in the opinion of the Company, the customer has established satisfactory credit. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges provided the amount of the refund is identified and disclosed on the bill. Company shall make all reasonable efforts to return a deposit when the customer is entitled to the return of the deposit and shall keep records of efforts to return a deposit.

* Indicates Change

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ISSUED BY Michael Moehn President St. Louis, Missouri
Name of Officer Title Address