



March 28, 2013

Missouri Public Service Commission
Governor Office Building
200 Madison
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing is a revision to the P.S.C. MO. No. 1 for CenturyTel of Northwest Arkansas, LLC (Missouri) d/b/a CenturyLink General and Local Exchange Tariff. This revision is filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a March 28, 2013 issue date and a proposed effective date of April 1, 2013. The following revisions are included in this filing:

Section 12 1st Revised Sheet 10
 Original Sheet 10.1
 1st Revised Sheet 11
 1st Revised Sheet 13

This filing introduces a new Core Connect offering for small business customers.

If you have questions or need additional information regarding this filing, you may call me at (913) 345-7535.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

Attachments

cc: Office of Public Counsel (email)
Richard Moore, CenturyLink

MO 13-01 (NWAR)

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CORE CONNECT

A. Description

1. CORE CONNECT and CORE CONNECT Lite are optional enrollment plans that permit business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate. (N)
(N)
(C)

2. CORE CONNECT customers must subscribe to a qualifying long distance plan and to the Company's non-regulated High-speed Internet (HSI) service. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans. (C)
(C)

CORE CONNECT Lite customers must subscribe to the Company's non-regulated High-speed Internet (HSI) service up to 3 Mbps. CORE CONNECT Lite is available on a one-year, two-year or three-year term plan. Services and features available with CORE CONNECT Lite are shown in A.4. following. (N)
|
(N)

3. CORE CONNECT includes the following services and features:

- (1) Business Individual Line Service or Key Trunk Service
(2) Hunting (optional)
(3) Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy Line (Fixed)
Call Forward No Answer (Fixed)
Call Waiting/Cancel Call Waiting
Call Waiting ID
Three-Way Calling
Call Transfer
Call Return
Distinctive Ring
Busy Redial
Message Waiting
Voicemail ⁽¹⁾

⁽¹⁾ Deregulated service.

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CORE CONNECT (Cont'd)

A. Description (Cont'd)

4. CORE CONNECT Lite includes the following services and features:

- (1) Business Individual Line Service or Key Trunk Service
- (2) Hunting (optional)
- (3) Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy Line (Fixed)
Call Forward No Answer (Fixed)
Call Waiting/Cancel Call Waiting
Call Waiting ID
Three-Way Calling
Call Transfer
Call Return
Distinctive Ring
Message Waiting
Voicemail ⁽¹⁾

⁽¹⁾ Deregulated service.

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CORE CONNECT (Cont'd)

B. Regulations

1. CORE CONNECT customers must subscribe to the CenturyTel Long Distance, LLC Business Unlimited long distance plan for each CORE CONNECT line or trunk subscribed. **The CenturyTel Long Distance, LLC Business Unlimited plan is not available with CORE CONNECT Lite.**

(N)
(N)

Customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.

2. Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location.
3. There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service.
4. CORE CONNECT lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
5. Components of CORE CONNECT will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
8. CORE CONNECT cannot be combined with any other discounts unless otherwise specified.
9. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

ISSUED:
March 28, 2013

BY: Darlene N. Terry
Manager - Tariffs
Overland Park, Kansas

EFFECTIVE:
April 1, 2013

MO 13-01

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CORE CONNECT (Cont'd)

D. Rates and Charges

1. The monthly rates include the Local Exchange Service, flat rate EAS and features only. These rates do not include the monthly charges for the qualifying long distance plan or HSI.
2. Service Charges, as described in Section 6 apply for new and additional CORE CONNECT lines, and moves of existing lines. Service Connection Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.
3. Service Charges do not apply when CORE CONNECT replaces existing Local Exchange Service. Service charges do apply when Customers request a change from CORE CONNECT back to Local Exchange Service.
4. The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

CORE CONNECT/ CORE CONNECT LITE	Monthly Rate
Initial bundle, per location	\$80.00
2 nd through 10 th bundle (each), per location	50.00

(N)
(N)

E. TDP Discounts

The following discounts will apply to the monthly rates specified in 4. preceding for each CORE CONNECT bundle under a TDP.

Commitment Period	Monthly Discount, per bundle	
	Initial bundle	2 nd through 10 th bundle (each)
One-Year Term Plan	No discount	\$ 5.00
Two-Year Term Plan	No discount	7.50
Three-Year Term Plan	No discount	10.00

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