

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. A

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. A

For ALL TERRITORY

RULES AND REGULATIONS

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. A

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. A

For ALL TERRITORY

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION
 THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5

Sec. 5 4th Revised Sheet No. A
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For ALL TERRITORY
 No supplement to this tariff will be issued except
 for the purpose of cancelling this tariff.

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RULES AND REGULATIONS

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 1/1/2007 & 12/14/07
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 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

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The Empire District Electric Company

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For ALL TERRITORY

RULES AND REGULATIONS

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OF MISSOURI

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Public Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 1

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For ALL TERRITORY

RULES AND REGULATIONS

CHAPTER I

DEFINITION OF TERMS USED IN THESE RULES AND REGULATIONS

"Apartment House" means a structure which stands alone, enclosed with exterior walls or which is cut off from adjoining structures by fire walls, built for permanent use, erected, framed of component structural parts and unified in entirety, both physically and in operation for reasonably permanent occupancy as two or more single-family residences;

"Applicant" means any person or legal entity making application to the Company to receive utility service;

"Bill" means a written demand including if agreed to by the customer and the utility an electronic demand for payment for utility service and the taxes and franchise fees related to it.

"Billing Period" means a normal usage period of not less than twenty-six (26) nor more than thirty-five (35) days for a monthly billed Customer except for initial, corrected or final bills;

"Central Service Pole" means a pole furnished, installed and owned by the Company upon a farm Customer's premises. The Company's service lines and the Company's meter measuring service to the Customer are attached to the central service pole. The Customer's service entrance also attaches to the central service pole and connects to the Company's service drop through the meter;

"Code" means the National Electric Code (NEC), as published and revised by the National Fire Protection Association, and which, with municipal regulations, governs all electric installations and wiring by the Customer; and/or the National Electrical Safety Code (NESC), as published and revised by the Institute of Electrical and Electronics Engineers, Inc. which governs all wiring by the Company;

"Class of Service" is considered to cover, respectively, only one phase, voltage, nature of utilization or Customer classification. By nature of utilization is meant: Lighting (and miscellaneous appliance load), power, combined lighting and power, controlled water heating, etc. Customer classifications include: Residential, Commercial, Industrial, Public Street and Highway Lighting, Municipal or Governmental, Wholesale for Resale, etc. However, a single class of service may include more than one particular phase or voltage where rendered in combination by means of a single service connection and meter;

"Company" means The Empire District Electric Company;

"Complaint" means an informal or formal complaint under 4 CSR 240-2.070.

"Contract Year" means, unless otherwise designated, the period of time intervening between the effective date of the service contract and the next succeeding anniversary date, or the period between successive anniversary dates thereafter;

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THE EMPIRE DISTRICT ELECTRIC COMPANY

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For ALL TERRITORY

RULES AND REGULATIONS

CHAPTER I

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THE EMPIRE DISTRICT ELECTRIC COMPANY

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For ALL TERRITORY

RULES AND REGULATIONS

CHAPTER I

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ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 3rd Revised Sheet No. 1
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For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

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Which was issued 12-16-88

RULES AND REGULATIONS

OCT 7 1994

CHAPTER I

DEFINITION OF TERMS USED IN THESE RULES AND REGULATIONS *MO. PUBLIC SERVICE COMM.*

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MISSOURI
Public Service Commission

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1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

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ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

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The Empire District Electric Company

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For ALL TERRITORY

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Which was issued 2-27-87

RULES AND REGULATIONS

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CHAPTER I
DEFINITION OF TERMS USED IN THESE RULES AND REGULATIONS

MISSOURI

Apartment House:

A structure which stands alone, enclosed with exterior walls or structures by fire walls, build for permanent use, erected, framed of component structural parts and unified in entirety, both physically and in operation for reasonably permanent occupancy as two or more single-family residences.

Applicant:

Any person making application to the Company for service.

Billing Period:

A utility service usage period of approximately one-twelfth of a year, except for initial, corrected or final bills.

Code:

The National Electrical Code, as published and revised by the National Fire Protection Association, and which, with municipal regulations, governs all electric installations and wiring by the customer.

Class of Service:

Considered to cover, respectively, only one phase, voltage, nature of utilization or customer classification. By nature of utilization is meant: Lighting (and miscellaneous appliance load), Power, Combined Lighting and Power, Controlled Water Heating, etc. Customer classifications include: Residential, Rural, Commercial, Industrial, Public Street and Highway Lighting, Municipal or Governmental, Wholesale for Resale, etc. However, a single class of service may include more than one particular phase or voltage, where rendered in combination by means of a single service connection and meter.

Company:

The Empire District Electric Company.

Company's Service Line:

That part of the Company's wiring which extends from the Company's distribution lines for-
mers to the point where connection is made to the customer's service entrance to the electrical
wiring of a building used for multiple occupancy by individual customers.

Contract Year:

The term "contract year" shall refer, unless otherwise designated, to the period of time intervening between the effective date of the service contract and the next succeeding anniversary date, or the period between successive anniversary dates thereafter.

Customer:

Any person taking service or having contracted to take service for use in a single enterprise at a single location.

Cycle Billing:

A system employed by the Company which results in the rendition of bills for utility service to various customers on different days of any billing period.

Delinquent Account:

A bill remaining unpaid by a customer beyond the delinquent date.

Discontinuance of Service:

An intentional cessation of service by the Company not requested by a customer.

Distribution:

Terminal poles, manholes, feeder lines, service lines, switchgear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service within subdivisions.

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BY and R.S. #1
Public Service Commission
MISSOURI

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JAN 15 1989

Public Service Commission

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ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

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For ALL TERRITORY

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RULES AND REGULATIONS

FEB 25 1987

CHAPTER I
DEFINITION OF TERMS USED IN THESE RULES AND REGULATIONS

MISSOURI
Public Service Commission

Apartment House:

A structure which stands alone, enclosed with exterior walls or which is cut off from adjoining structures by fire walls, build for permanent use, erected, framed of component structural parts and unified in entirety, both physically and in operation for reasonably permanent occupancy as two or more single-family residences.

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A bill remaining unpaid by a customer beyond the delinquent date.

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Distribution:

Terminal poles, manholes, feeder lines, service lines, switchgear, pole mounted, pad mounted or sub-merable transformers, and pedestals or poles utilized to provide electric service within subdivisions.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

The Empire District Electric Company

P.S.C. Mo. No. 5

Sec. 5 Original Sheet No. 1
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised

Which was issued

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MISSOURI
Public Service Commission

RULES AND REGULATIONS

CHAPTER I
DEFINITION OF TERMS USED IN THESE RULES AND REGULATIONS

Apartment House:

A structure which stands alone, enclosed with exterior walls or which is cut off from adjoining structures by fire walls, built for permanent use, erected, framed of component structural parts and unified in entirety, both physically and in operation for reasonably permanent occupancy as two or more single-family residences.

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The Empire District Electric Company.

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That part of the Company's wiring which extends from the Company's distribution lines or transformers to the point where connection is made to the customer's service entrance (or to the electrical wiring of a building used for multiple occupancy by individual customers).

Contract Year:

The term "contract year" shall refer, unless otherwise designated to the period of time intervening between the effective date of the service contract and the next succeeding anniversary date, or the period between successive anniversary dates thereafter.

Customer:

Any person taking service or having contracted to take service for use in a single enterprise at a single location.

Cycle Billing:

A system employed by the Company which results in the rendition of bills for utility service to various customers on different days of any billing period.

Delinquent Account:

A bill remaining unpaid by a customer beyond the delinquent date.

Discontinuance of Service:

An intentional cessation of service by the Company not requested by a customer.

Distribution:

Terminal poles, manholes, feeder lines, service lines, switchgear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service within subdivisions.

CANCELLED
MAR 29 1987
BY et R.S.# 1
Public Service Commission
MISSOURI

FILED
AUG 1 - 1983
82 - 40
Public Service Commission

DATE OF ISSUE JUNE 22, 1983

DATE EFFECTIVE AUGUST 1, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 8th Revised Sheet No. 2

Canceling P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 2

For ALL TERRITORY

RULES AND REGULATIONS

"Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned check charge, and other payment instruments, meter tampering charge, meter testing charge, or deposit interest rate;

"Corrected Bill" means any bill issued for a previously rendered bill;

"Credit Score" means a score, grade, or value that is derived by using data from a nationally known commercial credit source that uses data from a credit history model developed for the purpose of grading or ranking credit report data;

"Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;

"Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;

"Delinquent Charge" means a charge for utility service remaining unpaid by a residential Customer at least twenty-one (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;

"Delinquent Date" means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed residential Customer (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition date of the bill; or which shall be the preferred payment date selected by the Customer, after which Company may assess a late payment charge in accordance with a company rate schedule on file with the Commission;

"Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

"Discontinuance of Service" or "Discontinuance" means cessation of service not requested by a Customer;

"Distribution facilities" means terminal poles, manholes, feeder lines, service lines, switch gear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service;

"Electronic Bill (ebill)" means a bill delivered to an electronic address selected by the customer that can be viewed on a computer screen.

"Empire's Action to Support the Elderly" (EASE) is a designation on the account that may include waiving the late penalties or deposits, and third-party notification of delinquencies. This is not considered a "Medical Extension";

"Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;

"Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;

CANCELLED
September 16, 2020
Missouri Public
Service Commission

ER-2019-0374; EN-2021-0038; YE-2021-0041

DATE OF ISSUE July 25, 2014
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE August 24, 2014

FILED
Missouri Public
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JE-2015-0022

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 2

Canceling P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 2

For ALL TERRITORY

RULES AND REGULATIONS

"Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned check charge, and other payment instruments, meter tampering charge, meter testing charge, or deposit interest rate;

"Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;

"Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;

"Delinquent Charge" means a charge remaining unpaid by a residential Customer at least twenty-one (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;

"Delinquent Date" means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed residential Customer (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill; or which shall be the preferred payment date selected by the Customer, after which Company may assess a late payment charge in accordance with a company rate schedule on file with the Commission;

"Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

"Discontinuance of Service" or "Discontinuance" means cessation of service not requested by a Customer;

"Distribution facilities" means terminal poles, manholes, feeder lines, service lines, switch gear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service;

"Electronic Bill (ebill)" means a bill delivered to an electronic address selected by the customer that can be viewed on a computer screen.

"Empire's Action to Support the Elderly" (EASE) is a designation on the account that may include waiving the late penalties or deposits, and third-party notification of delinquencies. This is not considered a "Medical Extension";

"Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;

"Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;

"Extension Agreement" means a verbal payment agreement between Company and the Customer extending time for payment for fifteen (15) days or less;

"Feeder Line" means that portion of a single-phase or multi-phase circuit extending from the substation, terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;

"Guarantee" means a written promise from a Company approved third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular Customer;

FILED
Missouri Public
Service Commission
EE-2012-0352; JE-2012-0603

DATE OF ISSUE April 17, 2012 DATE EFFECTIVE May 17, 2012

ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 2

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 2

For ALL TERRITORY

RULES AND REGULATIONS

"Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned check charge, and other payment instruments, meter tampering charge, meter testing charge, or deposit interest rate;

"Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;

"Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;

"Delinquent Charge" means a charge remaining unpaid by a residential Customer at least twenty-one (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;

"Delinquent Date" means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed residential Customer (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill; or which shall be the preferred payment date selected by the Customer, after which Company may assess a late payment charge in accordance with a company rate schedule on file with the Commission;

"Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

"Discontinuance of Service" or "Discontinuance" means cessation of service not requested by a Customer;

"Distribution facilities" means terminal poles, manholes, feeder lines, service lines, switch gear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service;

"Empire's Action to Support the Elderly" (EASE) is a designation on the account that may include waiving the late penalties or deposits, and third-party notification of delinquencies. This is not considered a "Medical Extension";

"Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;

"Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;

"Extension Agreement" means a verbal payment agreement between Company and the Customer extending time for payment for fifteen (15) days or less;

"Feeder Line" means that portion of a single-phase or multi-phase circuit extending from the substation, terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;

"Guarantee" means a written promise from a Company approved third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular Customer;

CANCELLED
May 17, 2012
Missouri Public
Service Commission
EE-2012-0352; JE-2012-0603

DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011 FILED

Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 2

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 2

For ALL TERRITORY

RULES AND REGULATIONS

"Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned check charge, meter tampering charge, meter testing charge, or deposit interest rate;

"Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;

"Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;

"Delinquent Charge" means a charge remaining unpaid by a residential Customer at least twenty-one (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;

"Delinquent Date" means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed residential Customer (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill; or which shall be the preferred payment date selected by the Customer, after which Company may assess a late payment charge in accordance with a company rate schedule on file with the Commission;

"Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

"Discontinuance of Service" or "Discontinuance" means cessation of service not requested by a Customer;

"Distribution facilities" means terminal poles, manholes, feeder lines, service lines, switch gear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service within subdivisions;

"Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;

"Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;

"Extension Agreement" means a verbal agreement between Company and the Customer extending time for payment for fifteen (15) days or less;

"Feeder Line" means that portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;

"Guarantee" means a written promise from a third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular Customer;

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

CANCELLED
June 15, 2011
Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

ER-2006-0315

Filed
Missouri Public
Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 4th Revised Sheet No. 2
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 3rd Revised Sheet No. 2
Which was issued 08-02-94

RULES AND REGULATIONS OCT - 7 1994

"Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned (check) charge, meter tampering charge, meter testing charge, or deposit interest rate;

"Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;

"Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;

"Delinquent Charge" means a charge remaining unpaid by a residential Customer at least twenty-one (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;

"Delinquent Date" means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed residential Customer (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill; or which shall be the preferred payment date selected by the Customer, after which Company may assess a late payment charge in accordance with a company rate schedule on file with the Commission;

"Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

"Discontinuance of Service" or "Discontinuance" means cessation of service not requested by a Customer;

"Distribution facilities" means terminal poles, manholes, feeder lines, service lines, switch gear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service within subdivisions;

"Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;

"Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;

"Extension Agreement" means a verbal agreement between Company and the Customer extending time for payment for fifteen (15) days or less;

"Feeder Line" means that portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;

"Indemnity" means a written promise from a third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular Customer;

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

FILED
FEB - 9 1995
MISSOURI
Public Service Commission

DATE OF ISSUE October 7, 1994
ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE February 9, 1995

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 3rd Revised Sheet No. 2
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this tariff will be issued except for the purpose of cancelling this tariff.

Sec. 5 2nd Revised Sheet No. 2
Which was issued 2-16-88

RECEIVED

RULES AND REGULATIONS **AUG 3 1994**

Estimated Bill:

A bill for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device for the period billed.

MO. PUBLIC SERVICE COMM.

Feeder Line:

That portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad-mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company.

House:

A single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy.

Indirect Costs of Construction:

The costs of supervision, engineering, insurance, pensions, payroll taxes, tools, accounting administrative expenses, and miscellaneous materials expenses are allocated using ratios, determined from historical experience, applied to labor dollars or materials issued for an individual job to obtain indirect costs of construction.

In Dispute:

Any matter regarding a customer's utility service which is the subject of a disagreement or complaint by a customer and which the customer pursues under these rules.

Location:

The premises, owned or occupied by the customer, where service is rendered to the customer by the Company, being one integral parcel of land.

Month:

The term month, as used in rate schedules, regulations and contracts, shall refer, unless otherwise designated, to a period of time equal to one-twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls. There may be one or two months between successive regular meter readings by the Company as provided for in the individual rate schedules.

Mobile Home Park:

An area specifically developed to offer accommodations to occupants of either tenant-owned or customer-owned residential mobile homes.

Person:

An individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency.

CANCELLED

FEB 9 - 1995
BY 4 th R.S. #2
Public Service Commission
MISSOURI

FILED

AUG 15 1994
94 - 176
MISSOURI

Public Service Commission

The Empire District Electric Company

Original
Sec. 5 2nd Revised Sheet No. 2
Cancelling P.S.C.Mo.No. 5
Original
Sec. 5 1st Revised Sheet No. 2
Which was issued 2-27-87

For ALL TERRITORY

RULES AND REGULATIONS

RECEIVED

DEC 14 1988

Estimated Bill:

A bill for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device for the period billed. MISSOURI

Public Service Commission

Feeder Line:

That portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or padmounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company.

Fuel Adjustment Clause:

The adjustment procedure approved by the Commission to recognize variations in the cost of fuel for electric generation or purchased power.

House:

A single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy.

Indirect Costs of Construction:

The costs of supervision, engineering, insurance, pensions, payroll taxes, tools, accounting administrative expenses, and miscellaneous materials expenses are allocated using ratios, determined from historical experience, applied to labor dollars or materials issued for an individual job to obtain indirect costs of construction.

In Dispute:

Any matter regarding a customer's utility service which is the subject of a disagreement or complaint by a customer and which the customer pursues under these rules.

Location:

The premises, owned or occupied by the customer, where service is rendered to the customer by the Company, being one integral parcel of land.

Month:

The term month, as used in rate schedules, regulations and contracts, shall refer, unless otherwise designated, to a period of time equal to one-twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls. There may be one or two months between successive regular meter readings by the Company as provided for in the individual rate schedules.

Mobile Home Park:

An area specifically developed to offer accommodations to occupants of either tenant-owned or customer-owned residential mobile homes.

Person:

An individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency.

Point of Delivery:

The point at the customer's building wall where Company's service lines attach to customer's service entrance, unless otherwise provided by mutual agreement between the Company and the customer.

Rendition of Bill:

The date of physical mailing or delivery of the bill by the Company.

Residential Service:

The provision of or use of electricity for household purposes.

CANCELLED

FILED

AUG 15 1994

JAN 15 1989

BY 3rd R.S. #2
Public Service Commission
MISSOURI
Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Original
Sec. 5 1st Revised Sheet No. 2
Cancelling P.S.C.No. 5
Original
Sec. Revised Sheet No. 2
Which was issued 6-22-83

For ALL TERRITORY

RULES AND REGULATIONS

RECEIVED

FEB 25 1987

Estimated Bill:

A bill for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device for the period billed.

MISSOURI
Public Service Commission

Feeder Line:

That portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or padmounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company.

Fuel Adjustment Clause:

The adjustment procedure approved by the Commission to recognize variations in the cost of fuel for electric generation or purchased power.

House:

A single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy.

*Indirect Costs of Construction:

The costs of supervision, engineering, insurance, pensions, payroll taxes, tools, accounting administrative expenses, and miscellaneous materials expenses are allocated using ratios, determined from historical experience, applied to labor dollars or materials issued for an individual job to obtain indirect costs of construction.

In Dispute:

Any matter regarding a customer's utility service which is the subject of a disagreement or complaint by a customer and which the customer pursues under these rules.

Location:

The premises, owned or occupied by the customer, where service is rendered to the customer by the Company, being one integral parcel of land.

Month:

The term month, as used in rate schedules, regulations and contracts, shall refer, unless otherwise designated, to a period of time equal to one-twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls. There may be one or two months between successive regular meter readings by the Company as provided for in the individual rate schedules.

Mobile Home Park:

An area specifically developed to offer accommodations to occupants of either tenant-owned or customer-owned residential mobile homes.

Person:

An individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency.

Point of Delivery:

The point at the customer's building wall where Company's service lines attach to customer's service entrance, unless otherwise provided by mutual agreement between the Company and the customer.

Rendition of Bill:

The date of physical mailing or delivery of the bill by the Company.

Residential Service:

The provision of or use of electricity for household purposes.

FILED

MAR 29 1987

Public Service Commission

CANCELLED

JAN 15 1989

BY *gms RSH*

Public Service Commission
MISSOURI

DATE OF ISSUE FEBRUARY 27, 1987

DATE EFFECTIVE MARCH 29, 1987

ISSUED BY R. L. LAMB, President, Joplin, MO.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

The Empire District Electric Company

P.S.C. Mo. No. . . . 5

Sec. . 5 Original Sheet No. . . . 2
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised Which was issued.

RECEIVED
JUN 22 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS

Estimated Bill:

A bill for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device for the period billed.

Feeder Line:

That portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or padmounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company.

Fuel Adjustment Clause:

The adjustment procedure approved by the Commission to recognize variations in the cost of fuel for electric generation or purchased power.

House:

A single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy.

In Dispute:

Any matter regarding a customer's utility service which is the subject of a disagreement or complaint by a customer and which the customer pursues under these rules.

Location:

The premises, owned or occupied by the customer, where service is rendered to the customer by the Company, being one integral parcel of land.

Month:

The term month, as used in rate schedules, regulations and contracts, shall refer, unless otherwise designated, to a period of time equal to one/twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls. There may be one or two months between successive regular meter readings by the Company as provided for in the individual rate schedules.

Mobile Home Park:

An area specifically developed to offer accommodations to occupants of either tenant-owned or customer-owned residential mobile homes.

Person:

An individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency.

Point of Delivery:

The point at the customer's building wall where Company's service lines attach to customer's service entrance, unless otherwise provided by mutual agreement between the Company and the customer.

Rendition of Bill:

The date of physical mailing or delivery of the bill by the Company.

Residential Service:

The provision of or use of electricity for household purposes.

Seasonally Billed Customer:

A residential customer billed on a seasonal basis in accordance with utility tariffs filed with the Commission.

Service:

The maintaining by the Company, at the point of delivery, of electrical power and energy in the form and under the provisions specified in the service contract and in these Rules and Regulations, available for the customer's use.

CANCELLED

MAR 29 1987

BY *let R.S. #2*

Public Service Commission
MISSOURI

FILED
AUG 1 - 1983
82 - 40
Public Service Commission

DATE OF ISSUE JUNE 22, 1983

DATE EFFECTIVE

ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 2a

Canceling P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 2a

For ALL TERRITORY

RULES AND REGULATIONS

"Feeder Line" means that portion of a single-phase or multi-phase circuit extending from the substation, terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;

"Final Bill" means a bill rendered for services through the final date of service;

"Guarantee" means a written promise from a Company approved third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular Customer;

CANCELLED
September 16, 2020
Missouri Public
Service Commission
ER-2019-0374; EN-2021-0038; YE-2021-0041

DATE OF ISSUE July 25, 2014
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE August 24, 2014

FILED
Missouri Public
Service Commission
JE-2015-0022

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 2a

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 2a

For ALL TERRITORY

RULES AND REGULATIONS

RESERVED FOR FUTURE USE

DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 2a

Canceling P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 2a

For ALL TERRITORY

RULES AND
REGULATIONS

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DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION
THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5

Sec. 5 1st Revised Sheet No. 2a
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY
No supplement to this rate schedule will be issued except
for the purpose of cancelling this rate schedule.

Sec. 5 **RECEIVED** Original Sheet No. 2a
Which was issued 08-02-94

RULES AND REGULATIONS

JUL 13 1998

MO. PUBLIC SERVICE COMM

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FILED

AUG 13 1998

MISSOURI
Public Service Commission

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

DATE OF ISSUE July 14, 1998
ISSUED BY R. B. Fancher, Vice President, Joplin, MO

DATE EFFECTIVE August 13, 1998

Sec. 5 Original Sheet No. 2a
Cancelling P.S.C. Mo. No. _____

For ALL TERRITORY
No supplement to this tariff will be issued except
for the purpose of cancelling this tariff.

Sec. _____ Revised Sheet No. _____
Which was issued _____

RECEIVED

RULES AND REGULATIONS **AUG 3 1994**

Point of Delivery:

MO. PUBLIC SERVICE COMM.

The point at the customer's building wall where Company's service lines attach to customer's service entrance, unless otherwise provided by mutual agreement between the Company and the customer.

Rendition of Bill:

The date of physical mailing or delivery of the bill by the Company.

Residential Service:

The provision of or use of electricity for household purposes.

CANCELLED

AUG 13 1998
By IS/RS #2a
Public Service Commission
MISSOURI

FILED

AUG 15 1994
94 - 174
MISSOURI
Public Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 3

Canceling P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 3

For ALL TERRITORY

RULES AND REGULATIONS

"Heat-related Utility Service" means any electric service that is necessary to the proper function and operation of a Customer's heating equipment;

"House" means a single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for residential occupancy;

"Initial Bill" means the first bill rendered by a utility for a customer's service;

"Indirect Costs of Construction" means the costs of supervision, engineering, insurance, pensions, payroll taxes, tools, accounting administrative expenses, and miscellaneous materials expenses as allocated using ratios, determined from historical experience, applied to labor dollars or materials issued for an individual job to obtain indirect costs of construction;

"In Dispute" means any matter regarding a charge or service which is the subject of an unresolved inquiry;

"Inquiries" means information requests from Customers regarding any billing or service rendered or to be rendered by Company;

"Late Payment Charge" means an assessment on an unpaid balance in accordance with Company's rate schedule on file with the Commission and in addition to the delinquent charge;

"Low Income Home Energy Assistance Program (LIHEAP)" means the federal LIHEAP administered by the Missouri Family Support Division under section 660.110, RSMo;

"Low Income Registered Elderly or Disabled Customer" means a Customer registered under the provisions of LIHEAP (see Low Income Home Energy Assistance Program in this definition section) whose household income is less than 150% of the federal poverty guidelines who has a signed affidavit of income on file (subject to periodic audit) with the Company;

"Medical Designation" (Special Needs Customer) means a Customer's household where at least one (1) member of the household has filed annually with the Company a Company approved form signed by a healthcare provider attesting that such Customer's household must have electric utility service provided in the home to maintain life or health;

"Month," as used in rate schedules, regulations and contracts, means, unless otherwise designated, a period of time equal to approximately one-twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls;

"Mobile Home Park" means an area specifically developed to offer accommodations to occupants of either tenant-owned or Customer-owned residential mobile homes;

"NEC" means the National Electric Code as published and revised by the National Fire Protection Association which, with municipal regulations, governs all electric installations and wiring by the Customer;

"NESC" means the National Electric Safety Code as published and revised by the Institute of Electrical and Electronics Engineers, Inc. which governs all wiring by the Company;

"Payment" means cash, draft of good and sufficient funds or electronic transfer, offered by the Customer as compensation for services or products, as accepted by the Company for same;

"Payment Agreement" means a payment plan entered into by a customer and the Company;

"Permanent Structure" means any structure used for residential or commercial purposes that has a permanent foundation, water service, and sanitary sewer or septic service. Structures otherwise referred to as mobile homes shall also be classified as permanent structures when they meet these requirements;

"Person" means an individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency;

"Point of Delivery" means the point where Company's overhead service drop or underground service lateral connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer;

DATE OF ISSUE July 25, 2014
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE August 24, 2014

CANCELLED
September 16, 2020
Missouri Public
Service Commission
ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED
Missouri Public
Service Commission
JE-2015-0022

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 3

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 3

For ALL TERRITORY

RULES AND REGULATIONS

"Heat-related Utility Service" means any electric service that is necessary to the proper function and operation of a Customer's heating equipment;

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DATE OF ISSUE June 3, 2011 DATE EFFECTIVE June 15, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

FILED
Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 3

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 3

For ALL TERRITORY

RULES AND REGULATIONS

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"Point of Delivery" means the point where Company's overhead service drop or underground service lateral connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer;

DATE OF ISSUE December 28, 2006 DATE EFFECTIVE January 27, 2007
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO December 14, 2007

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 4th Revised Sheet No. 3
Canceling P.S.C. Mo. No. 5For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of canceling this rate schedule.

Sec. 5 3rd Revised Sheet No. 3
Which was issued 10-07-94

RULES AND REGULATIONS

"Heat-related Utility Service" means any electric service that is necessary to the proper function and operation of a Customer's heating equipment;

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"Point of Delivery" means the point where Company's overhead service drop or underground service lateral connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer;

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

DATE OF ISSUE March 3, 2005
ISSUED BY D. W. GIBSON, Vice President, Joplin, MO

DATE EFFECTIVE April 2, 2005

FILED
MO PSC

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 3rd Revised Sheet No. 3
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 2nd Revised Sheet No. 3
Which was issued 08-02-94

RULES AND REGULATIONS
OCT - 7 1994

"Heat-related Utility Service" means any electric service that is necessary to the proper function and operation of a Customer's heating equipment;

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"Point of Delivery" means the point where Company's overhead service drop or underground service lateral connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer;

CANCELLED

APR 02 2005
APR PS 3

FILED
FEB - 9 1995

MISSOURI
Public Service Commission

The Empire District Electric Company

~~Original~~
Sec. 5 2nd Revised Sheet No. 3
Cancelling P.S.C.No. 5

For ALL TERRITORY

~~Original~~
Sec. 5 1st Revised Sheet No. 3
Which was issued 2-27-87

RULES AND REGULATIONS

RECEIVED

DEC 14 1988

Seasonally Billed Customer:

A residential customer billed on a seasonal basis in accordance with utility tariff on file with the Commission. MISSOURI
Public Service Commission

Service:

The maintaining by the Company, at the point of delivery, of electrical power and energy in the form and under the provisions specified in the service contract and in these Rules and Regulations, available for the customer's use.

Service Entrance:

That part of the customer's wiring which extends from the point of connection with Company's service line into customer's building or to the place where connection is made to the various branch circuits of customer's wiring installation. This includes the customer's service entrance conductors, the meter base, the main service switch where mounted separately, and the conduit or cable run on the exterior of the building or other support.

Settlement Agreement:

An agreement between a customer and the Company which purports to resolve any matter in dispute between the parties or provides for the payment of moneys not in dispute over a reasonable period of time.

Subdivision:

A lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law.

Termination of Services:

A cessation of utility service requested by the customer.

Utility:

An electric, gas or water corporation as those terms are defined in Section 86.020 RSMO (1969).

Utility Service:

The usage of electricity.

Utility Charges:

The rates for utility service and other charges authorized by the Commission as an integral part of utility service.

Yard Pole:

A pole furnished, installed and owned by the Company upon a farm customer's premises, for mutual use of the Company and the customer. The Company's service lines and the Company's meter measuring service to customer attach to the yard pole. The customer's service entrance also attaches to the yard pole, and connects to the Company's service lines.

CANCELLED

FEB 9 - 1995
BY 3rd R.S. #3
Public Service Commission
MISSOURI

FILED

JAN 15 1989

Public Service Commission

The Empire District Electric Company

Original
Sec. 5 1st Revised Sheet No. 3
Cancelling P.S.C.Mo.No. 5
Original
Sec. Revised Sheet No. 3
Which was issued 6-22-83

For ALL TERRITORY

RECEIVED

RULES AND REGULATIONS

FEB 25 1987

Seasonally Billed Customer:

A residential customer billed on a seasonal basis in accordance with utility tariffs filed with the Commission. **MISSOURI Public Service Commission**

Service:

The maintaining by the Company, at the point of delivery, of electrical power and energy in the form and under the provisions specified in the service contract and in these Rules and Regulations, available for the customer's use.

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CANCELLED

JAN 15 1989
BY 2nd R.S.#13
Public Service Commission
MISSOURI

FILED

MAR 29 1987

Public Service Commission

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

The Empire District Electric Company

P.S.C. Mo. No. . . . 5

Sec. 5 Original Sheet No. . . . 3
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised

Which was issued

RECEIVED
JUN 22 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS

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A cessation of utility service requested by the customer.

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An electric, gas or water corporation as those terms are defined in Section 86.020 RSMO (1969).

Utility Service:

The usage of electricity.

Utility Charges:

The rates for utility service and other charges authorized by the Commission as an integral part of utility service.

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CANCELLED

MAR 29 1987
BY 1st R.S.#3
Public Service Commission
MISSOURI

FILED
AUG 1 - 1983
82 - 40
Public Service Commission

DATE OF ISSUE JUNE 22, 1983

DATE EFFECTIVE AUGUST 1, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 4

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Original Sheet No. 4

For ALL TERRITORY

RULES AND REGULATIONS

"Preferred Payment Date Plan" or (Flexible Due Date) means a Commission approved plan offered at the Company's option in which the delinquent date for the charges stated on a bill shall occur on or near the same day during each billing period as selected by the Customer and as defined in Chapter V, Section A.7.b.;

"Premises" means the structure where service is rendered by Company;

"Rate schedule" means a schedule of rates, services, and rules approved by the Commission;

"Registered Elderly or Disabled (EASE) Customer" means a Customer's household where at least one (1) member of the household has filed with the Company a Company approved form showing the person is sixty (60) years or older, or is disabled to the extent that s/he has filed with the Company a written medical statement submitted by a healthcare provider, renewable annually following annual registration, attesting that such Customer's household must have electric utility service provided in the home to maintain life or health, or has a formal award letter issued from the federal government of disability benefits;

"Rendition of a Bill" means the date a bill is mailed, electronic delivered or hand delivered by the Company to a Customer;

"Residential Service" means the provision of or use of a utility service for domestic purposes;

"Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;

"Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;

"Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter socket, the main disconnect where mounted separately, and the conduit or cable run on the exterior of the building or other support;

"Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;

"Service Point" means the point of delivery.

"Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;

"Special Needs" means a designation on the account that may be considered during power restoration or interruption of service. This is not considered a "Medical Extension";

"Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

DATE OF ISSUE July 25, 2014
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE August 24, 2014

CANCELLED
September 16, 2020
Missouri Public
Service Commission
ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED
Missouri Public
Service Commission
JE-2015-0022

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 4

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 4

For ALL TERRITORY

RULES AND REGULATIONS

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"Rendition of a Bill" means the mailing, electronic delivery or hand delivery of a bill by the Company to a Customer;

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DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011

FILED
Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 4

Canceling P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 4

For ALL TERRITORY

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"Premises" means the structure where service is rendered by Company;

"Rate schedule" means a schedule of rates, services, and rules approved by the Commission;

"Registered Elderly or Disabled Customer" means a Customer's household where at least one (1) member of the household has filed (annually by October 1 of each year following initial registration) with the Company a form showing the person is sixty-five (65) or older, is disabled to the extent that s/he has filed with the Company a medical form submitted by a medical physician, renewable annually by October 1st, attesting that such Customer's household must have natural gas or electric utility service provided in the home to maintain life or health, or has a formal award letter issued from the federal government of disability benefits;

"Rendition of a Bill" means the mailing or hand delivery of a bill by the Company to a Customer;

"Residential Service" means the provision of or use of a utility service for domestic purposes;

"Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;

"Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;

"Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter base, the main service switch where mounted separately, and the conduit or cable run on the exterior of the building or other support;

"Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;

"Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;

"Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

DATE OF ISSUE December 28, 2006

DATE EFFECTIVE January 27, 2007

ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

~~December 14, 2007~~

Filed

ER-2006-0315

Missouri Public
Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 3rd Revised Sheet No. 4
Canceling P.S.C. Mo. No. 5For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of canceling this rate schedule.

Sec. 5 2nd Revised Sheet No. 4
Which was issued 10-07-94

RULES AND REGULATIONS

"Preferred Payment Date Plan" means a Commission approved plan offered at the Company's option in which the delinquent date for the charges stated on a bill shall occur on the same day during each billing period as selected by the Customer and as defined in Chapter V, Section A.7.b.;

"Premises" means the structure where service is rendered by Company;

"Rate schedule" means a schedule of rates, services, and rules approved by the Commission;

"Registered Elderly or Disabled Customer" means a Customer's household where at least one (1) member of the household has filed (annually by October 1 of each year following initial registration) with the Company a form showing the person is sixty-five (65) or older, is disabled to the extent that s/he has filed with the Company a medical form submitted by a medical physician, renewable annually by October 1st, attesting that such Customer's household must have natural gas or electric utility service provided in the home to maintain life or health, or has a formal award letter issued from the federal government of disability benefits;

"Rendition of a Bill" means the mailing or hand delivery of a bill by the Company to a Customer;

"Residential Service" means the provision of or use of a utility service for domestic purposes;

"Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;

"Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;

"Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter base, the main service switch where mounted separately, and the conduit or cable run on the exterior of the building or other support;

"Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;

"Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;

"Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

DATE OF ISSUE March 3, 2005
ISSUED BY D. W. GIBSON, Vice President, Joplin, MO

DATE EFFECTIVE April 2, 2005

**FILED
MO PSC**

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 2nd Revised Sheet No. 4
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 1st Revised Sheet No. 4
Which was issued 12-16-88

RULES AND REGULATIONS OCT - 7 1994

"Preferred Payment Date Plan" means a Commission approved plan offered at the Company's option in which the delinquent date for the charges stated on a bill shall occur on the same day during each billing period as selected by the Customer and as defined in Chapter V, Section A.7.b.;

"Premises" means the structure where service is rendered by Company;

"Rate schedule" means a schedule of rates, services, and rules approved by the Commission;

"Registered Elderly or Handicapped Customer" means one who is sixty (60) years old and above, or is handicapped to the extent that s/he is unable to leave the premises without assistance and who files with Company a form approved by the Commission attesting to the fact that s/he meets these qualifications and which also may list an agency or person the Company shall contact as required in the Cold Weather Rule;

"Rendition of a Bill" means the mailing or hand delivery of a bill by the Company to a Customer;

"Residential Service" means the provision of or use of a utility service for domestic purposes;

"Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;

"Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;

"Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter base, the main service switch where mounted separately, and the conduit or cable run on the exterior of the building or other support;

"Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;

"Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;

"Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utilicare" means the state program of energy assistance established by section 660.122, RSMo;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

CANCELLED

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FEB - 9 1995

APR 02 2005

MISSOURI
Public Service Commission

DATE OF ISSUE October 7, 1994

Public Service Commission
MISSOURI

EFFECTIVE February 9, 1995

ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

The Empire District Electric Company

Original
Sec. 5 1st Revised Sheet No. 4
Cancelling P.S.C.Mo.No. 5
Original
Sec. 5 Revised Sheet No. 4
Which was issued 6-22-83

For ALL TERRITORY

RULES AND REGULATIONS

RECEIVED

DEC 14 1988

CHAPTER II

GENERAL CONDITIONS

MISSOURI
Public Service Commission

A. Application for Service

1. Service Application:

Application for service shall be made upon the Company's standard application forms, signed by the applicant.

2. Application in Name of Customer:

Each service application must be made in the true name of customer.

3. Separate Service Application for Each Location and Each Class of Service:

A separate service application must be made for each location and each class of service.

4. How Application for Service Should be Made:

a. Residential or Small Commercial - Service Established to Premises:

Where service is already established at the desired location, customer shall make application for service to the nearest Company office or collection agency within five (5) days after date of initial use of service. If a Residential or Small Commercial Customer merely transfers from one location to another location, where service has not been disconnected, the customer shall notify the Company of date and final meter reading at location being vacated, and date of initial meter reading at location being occupied, and request service contract, customer deposit and unpaid charges to be transferred from old to new address. In the event service to the new location has been disconnected, customer must make proper application and establish proper credit in order that service may be established.

b. Residential or Small Commercial - New Location, or Large Commercial or Industrial:

Any applicant in either of these classifications desiring to receive service from the Company should notify the nearest Company office. A representative of the Company will then consult with the customer as to available service, code requirements, location of customer's service entrance, Company facilities necessary for the class of service desired, etc. Company representatives are competent to render valuable advice and assistance to assist Residential, Commercial or Industrial customers in obtaining the proper service, and to avoid unnecessary delay or expense to the customer due to improper selection of equipment or of installation or wiring. The Company desires especially to advise and assist the applicant or customer with respect to location of meter or service entrance.

In the event any customer shall have failed to make proper service application within five (5) days after date of initial service to customer, the Company shall have the right to discontinue service.

*B. Refusal of Service

1. Reasons for Refusal of Service:

The Company may refuse to provide service to an applicant for service for one or more of the following reasons:

a. Failure to pay a delinquent account for the same kind of service previously rendered by the Company to the applicant. The Company shall not be required to provide electric service if, at the time of application, the applicant, spouse, or any co-inhabitant, (who have both received benefit from the previous electric service,) is indebted to the Company for such electric service previously supplied at the same premises or any former premises on Company lines until payment of such indebtedness shall have been made. This provision cannot be avoided by customer's use of an alias as a device to escape payment of the customer's unpaid obligation.

b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.

c. Failure to post a deposit when applicable under the terms of Chapter V, Section B.

FILED

JAN 15 1989

Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Sec. . 5 Original Sheet No. . . . 4
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised
Which was issued

RECEIVED
JUN 22 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS

CHAPTER II

GENERAL CONDITIONS

A. Application for Service

1. Service Application:

Applications for service shall be made upon the Company's standard application forms, signed by the applicant.

2. Application in Name of Customer:

Each service application must be made in the true name of customer.

3. Separate Service Application for Each Location and Each Class of Service:

A separate service application must be made for each location and each class of service.

4. How Application for Service Should be Made:

a. Residential or Small Commercial — Service Established to Premises:

Where service is already established at the desired location, customer shall make application for service to the nearest Company office or collection agency within five (5) days after date of initial use of service. If a Residential or Small Commercial Customer merely transfers from one location to another location, where service has not been disconnected, the customer shall notify the Company of date and final meter reading at location being vacated, and date of initial meter reading at location being occupied, and request service contract, customer deposit and unpaid charges to be transferred from old to new address. In the event service to the new location has been disconnected, customer must make proper application and establish proper credit in order that service may be established.

b. Residential or Small Commercial — New Location, or Large Commercial or Industrial:

Any applicant in either of these classifications desiring to receive service from the Company, should notify the nearest Company office. A representative of the Company will then consult with the customer as to available service, code requirements, location of customer's service entrance, Company facilities necessary for the class of service desired, etc. Company representatives are competent to render valuable advice and assistance to assist Residential, Commercial or Industrial customers in obtaining the proper service, and to avoid unnecessary delay or expense to the customer due to improper selection of equipment or of installation or wiring. The Company desires especially to advise and assist the applicant or customer with respect to location of meter or service entrance.

In the event any customer shall have failed to make proper service application within five (5) days after date of initial service to customer, the Company shall have the right to discontinue service.

B. Service Contract

1. Service Contract:

A service application, when accepted by the Company, becomes a service contract between the customer and the Company, whereby the customer will pay the Company for any service taken by the customer thereunder. The Company will not maintain service to the customer without a service contract. The customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

CANCELLED

JAN 15 1989

BY 1st R.S.#4

Public Service Commission

AUG 1 - 1983
82 - 40
Public Service Commission

DATE OF ISSUE JUNE 22, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

MISSOURI EFFECTIVE AUGUST 1, 1983

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 5

Canceling P.S.C. Mo. No. 5 Sec. 5 3rd Original Sheet No. 5

For ALL TERRITORY

RULES AND REGULATIONS

"Utility Charges" means the rates for electric service and other charges authorized by the Commission ;

All references in these rules to the singular of a matter shall include the plural and any references to the masculine gender shall include the feminine.

DATE OF ISSUE July 25, 2014
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE August 24, 2014

CANCELLED
September 16, 2020
Missouri Public
Service Commission
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Service Commission
JE-2015-0022

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 5

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 5

For ALL TERRITORY

RULES AND REGULATIONS

"Utility Charges" means the rates for electric service and other charges authorized by the Commission as an integral part of utility service;

All references in these rules to the singular of a matter shall include the plural and any references to the masculine gender shall include the feminine.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 2nd Revised Sheet No. 5
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 1st Revised Sheet No. 5
Which was issued 12-16-88

RULES AND REGULATIONS

OCT - 7 1994

"Utility Charges" means the rates for electric service and other charges authorized by the Commission as an integral part of utility service;

All references in these rules to the singular of a matter shall include the plural and any references to the masculine gender shall include the feminine.

FILED

FEB - 9 1995

MISSOURI
Public Service Commission

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

DATE OF ISSUE October 7, 1994
ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE February 9, 1995

The Empire District Electric Company

Original Revised Sheet No. 5
Cancelling P.S.C.Mo.No. 5
Original Revised Sheet No. 5
Which was issued 6-22-83

For ALL TERRITORY

RULES AND REGULATIONS

DEC 14 1988

- d. Misrepresentation of identity or facts for the purpose of obtaining the service, or failure to provide proper identification upon request by the Company.
 - e. Violation of federal, state or local laws or regulations.
 - f. Documented violation of the rules and regulations of the Company.
 - g. Inability of the Company, due to inadequate facilities, to provide the service requested.
 - h. Potential adverse effect of the service requested, on service to other customers of the Company.
 - i. Hazards associated with the requested installation or equipment of the applicant.
2. Reasons Insufficient to Refuse Service:
The Company shall not refuse to provide service to an applicant for service for any of the following reasons:
- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
 - b. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
 - c. Failure to pay a bill correcting a previous underbilling due to misapplication of rates, provided the applicant enters a settlement agreement pursuant to this tariff.
3. Written Notification of Refusal to Provide Service:
When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing of:
- a. The reasons for refusal to provide service.
 - b. The conditions, if any, under which service would be provided.
 - c. The right to make complaint to the Commission regarding refusal to provide service.
- C. Service Contract
1. Service Contract:
A service application, when accepted by the Company, becomes a service contract between the customer and the Company, whereby the customer will pay the Company for any service taken by the customer thereunder. The Company will not maintain service to the customer without a service contract. The customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.
2. Period of Contract:
Unless otherwise specified, all service contracts shall be made effective for a period of one (1) year, except where seasonal service is rendered under applicable Seasonal Service Schedules. When justified by exceptional service requirements, the Company may require a longer contract period commensurate with the customer's service requirements and the necessary Company facilities.
3. Contract Self-Contained:
No promises, representations or agreements of anyone shall be binding upon the Company unless the same shall be incorporated in the service contract.
4. Mobile Home Parks:
Before service facilities are installed, the mobile home park owner or operator must furnish a final plat of the park to scale, showing lots by number or address, location of drives, utility easements, other utility services and the location of the agreed upon distribution system. Such plat will be signed by the park owner or operator, and the expense of any relocation of facilities after the initial installation of the electric distribution system resulting from a change in plans will be the responsibility of the park owner or operator.
- D. Service Policy
1. One Service to a Building:
The code requires that, except for certain special conditions, there be only one set of Company's service lines to a building, for each class of service furnished. Where more than one customer occupies the same building, more than one customer's service entrance may be installed, provided all such service entrances are connected to and supplied from the one set of Company's service lines.

CANCELLED

FILED

FEB 9 - 1995

JAN 15 1989

BY 2nd R.S. #5
Public Service Commission
MISSOURI

Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Sec. 5 Original Sheet No. . . . 5
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised

Which was issued

RECEIVED

RULES AND REGULATIONS

JUN 22 1983

2. Period of Contract:

Unless otherwise specified, all service contracts shall be made effective for a period of one (1) year, except where seasonal service is rendered under applicable Seasonal Service Schedules. When justified by exceptional service requirements, the Company may require a longer contract period commensurate with the customer's service requirements and the necessary Company facilities.

MISSOURI PUBLIC SERVICE COMMISSION

3. Contract Self-Contained:

No promises, representations or agreements of anyone shall be binding upon the Company unless the same shall be incorporated in the service contract.

4. Mobile Home Parks:

Before service facilities are installed, the mobile home park owner or operator must furnish a final plat of the park to scale, showing lots by number or address, location of drives, utility easements, other utility services and the location of the agreed upon distribution system. Such plat will be signed by the park owner or operator, and the expense of any relocation of facilities after the initial installation of the electric distribution system resulting from a change in plans will be the responsibility of the park owner or operator.

C. Service Policy

1. One Service to a Building:

The code requires that, except for certain special conditions, there be only one set of Company's service lines to a building, for each class of service furnished. Where more than one customer occupy the same building, more than one customer's service entrance may be installed, provided all such service entrances are connected to and supplied from the one set of Company's service lines.

2. Number of Meters:

Only one meter shall be installed for each class of service to each customer at each location, and each meter shall be billed separately under the appropriate rate schedule of the Company. However, in cases where exceptional service conditions require more than one such meter, the Company shall have the right to install more than one such meter under one application for service.

Master metering will not be installed on residential or commercial multiple-occupancy units or mobile home parks. This prohibition applies to units in which construction has begun after June 1, 1981.

Exceptions, separate metering not required, include:

- a. Transient multiple-occupancy buildings, such as motels, hospitals, nursing homes, etc.
- b. Transient mobile home parks which set aside at least 80% of their space for travel trailers.
- c. Commercial unit space subject to alteration with change in tenants as evidenced by temporary versus permanent type of wall construction separating the commercial unit space.
- d. That portion of electricity used in central space heating, central hot water heating, central ventilating, and central air conditioning systems.
- e. Buildings or mobile home parks where alternative renewable energy resources are utilized in connection with central space heating, central hot water heating, central ventilating, and central air conditioning systems.

3. Service in Multiple-Occupancy Buildings:

Where service is rendered by the Company to individual customers located in a structure designed for multiple-occupancy, such as an office or professional building, apartment building, etc., the Company shall not be responsible for adequacy of electrical circuits or facilities not owned by the Company extending between the Company's service conductors to such building and the location of Company's meter for such customer's service.

4. Service Policy - Residential and Small Commercial Premises:

For the convenience of Residential and Small Commercial customers, service to the premises will not be disconnected (except when the Company considers necessary) upon termination of usage and vacation of premises by the customer. Service will be maintained for the convenience of the next succeeding occupant. There will be posted in the vacated premises a card form whereby the incoming occupant may promptly copy the initial meter reading, to be forwarded to the Company office address shown on the card. However, in order to continue to receive service, the customer must, without delay, make proper application for service.

CANCELLED
JAN 15 1989
BY J.A.R.S.#5
Public Service Commission
MISSOURI

AUG 1 - 1983
82 - 40
Public Service Commission

DATE OF ISSUE JUNE 22, 1983

MISSOURI EFFECTIVE AUGUST 1, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 6

Canceling P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 6

For ALL TERRITORY

RULES AND REGULATIONS

**CHAPTER II
GENERAL CONDITIONS**

A. APPLICATION FOR SERVICE

1. **Service Application:**
The form of application for non-residential service shall be determined by the Company and may be oral or may be made upon the Company's standard written application forms, signed by the applicant or applicant's authorized agent. Residential applications may be by oral agreement to an implied contract that is ratified when Company provides service and Customer accepts and uses service and thereby incurs an obligation to pay for the service from which Customer has benefited. A written application may be required from a residential Customer for reasons of fraudulent or unauthorized usage or unacceptable credit performance.
2. **Application in Name of Customer:**
Each service application must be made in the true name of Customer. Proof of identification may be required by Company.
3. **Application by Location and Class of Service:**
A separate service application must be made for each location and each class of service.
4. **How Application for Service Should be Made:**
Customer must contact Company and give sufficient information to establish identity, credit, class of service, time service is needed, and mailing address of person(s) responsible for bill payment.
 - a. **Service Established to Premises:**
Residential or Small Commercial: Where service is already established at the desired location, Customer shall make application for service within three (3) days after date of initial use of service. If a Residential or Small Commercial Customer transfers from one location to another location, the Customer shall notify the Company of date for final meter reading at location being vacated, and date for initial meter reading at location being occupied, and request that service contract, deposit, unpaid charges, Customer information and credit history be transferred from old to new address. If a discontinuance order is pending because of delinquent charges owed by the Customer for service at the premise being vacated, Company may require payment of or a settlement agreement on the delinquent charges before extending service to the Customer at a new location.
 - b. **Service not established to premises - Residential or Small Commercial:**
Applicant's desiring to receive service to a new location should consult with a representative of the Company as to available service, NEC requirements, location of Customer's service entrance, Company facilities necessary for the class of service desired, etc. Company representatives shall be competent to render advice to all Customer classifications and to assist in obtaining the proper service without unnecessary delay or expense due to improper selection of equipment, installation or wiring.
 - c. **Large Commercial or Industrial:**
Whether or not service is established to the desired location, applicants in these categories should consult with a representative of the Company to determine availability and/or adequacy of service for the proposed location and commercial/industrial operation.

DATE OF ISSUE June 3, 2011 DATE EFFECTIVE June 15, 2011 **FILED**
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

CANCELLED
September 16, 2020
Missouri Public
Service Commission
ER-2019-0374; EN-2021-0038; YE-2021-0041

Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 6

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 6

For ALL TERRITORY

RULES AND REGULATIONS

**CHAPTER II
GENERAL CONDITIONS**

A. APPLICATION FOR SERVICE

1. **Service Application:**
Application for non-residential service shall be made upon the Company's standard application forms, signed by the applicant or applicant's authorized agent. Residential applications may be by oral agreement to an implied contract that is ratified when Company provides service and Customer accepts and uses service and thereby incurs an obligation to pay for the service from which Customer has benefited. A written application may be required from a residential Customer for reasons of fraudulent or unauthorized usage or unacceptable credit performance.
2. **Application in Name of Customer:**
Each service application must be made in the true name of Customer. Proof of identification may be required by Company.
3. **Application by Location and Class of Service:**
A separate service application must be made for each location and each class of service.
4. **How Application for Service Should be Made:**
Customer must contact Company and give sufficient information to establish identity, credit, class of service, time service is needed, and mailing address of person(s) responsible for bill payment.
 - a. **Service Established to Premises:**
Residential or Small Commercial: Where service is already established at the desired location, Customer shall make application for service within five (5) days after date of initial use of service. If a Residential or Small Commercial Customer transfers from one location to another location, the Customer shall notify the Company of date for final meter reading at location being vacated, and date for initial meter reading at location being occupied, and request that service contract, deposit, unpaid charges, Customer information and credit history be transferred from old to new address. If a discontinuance order is pending because of delinquent charges owed by the Customer for service at the premise being vacated, Company may require payment of or a settlement agreement on the delinquent charges before extending service to the Customer at a new location.
 - b. **Service not established to premises - Residential or Small Commercial:**
Applicant's desiring to receive service to a new location should consult with a representative of the Company as to available service, NEC requirements, location of Customer's service entrance, Company facilities necessary for the class of service desired, etc. Company representatives shall be competent to render advice to all Customer classifications and to assist in obtaining the proper service without unnecessary delay or expense due to improper selection of equipment, installation or wiring.
 - c. **Large Commercial or Industrial:**
Whether or not service is established to the desired location, applicants in these categories should consult with a representative of the Company to determine availability and/or adequacy of service for the proposed location and commercial/industrial operation.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

For ALL TERRITORY
No supplement to this rate schedule will be issued except
for the purpose of cancelling this rate schedule.

RULES AND REGULATIONS

RECEIVED
OCT - 7 1994

CHAPTER II

GENERAL CONDITIONS

MO. PUBLIC SERVICE COMM.

A. APPLICATION FOR SERVICE

1. Service Application:

Application for non-residential service shall be made upon the Company's standard application forms, signed by the applicant or applicant's authorized agent. Residential applications may be by oral agreement to an implied contract that is ratified when Company provides service and Customer accepts and uses service and thereby incurs an obligation to pay for the service from which Customer has benefited. A written application may be required from a residential Customer for reasons of fraudulent or unauthorized usage or unacceptable credit performance.

2. Application in Name of Customer:

Each service application must be made in the true name of Customer. Proof of identification may be required by Company.

3. Application by Location and Class of Service:

A separate service application must be made for each location and each class of service.

4. How Application for Service Should be Made:

Customer must contact Company and give sufficient information to establish identity, credit, class of service, time service is needed, and mailing address of person(s) responsible for bill payment.

a. Service Established to Premises:

Residential or Small Commercial: Where service is already established at the desired location, Customer shall make application for service within five (5) days after date of initial use of service. If a Residential or Small Commercial Customer transfers from one location to another location, the Customer shall notify the Company of date for final meter reading at location being vacated, and date for initial meter reading at location being occupied, and request that service contract, deposit, unpaid charges, Customer information and credit history be transferred from old to new address. If a discontinuance order is pending because of delinquent charges owed by the Customer for service at the premise being vacated, Company may require payment of or a settlement agreement on the delinquent charges before extending service to the Customer at a new location.

b. Service not established to premises - Residential or Small Commercial:

Applicant's desiring to receive service to a new location should consult with a representative of the Company as to available service, NEC requirements, location of Customer's service entrance, Company facilities necessary for the class of service desired, etc. Company representatives shall be competent to render advice to all Customer classifications and to assist in obtaining the proper service without unnecessary delay or expense due to improper selection of equipment, installation or wiring.

c. Large Commercial or Industrial:

Whether or not service is established to the desired location, applicants in these categories should consult with a representative of the Company to determine availability and/or adequacy of service for the proposed location and commercial/industrial operation.

FILED
FEB - 9 1995

MISSOURI
Public Service Commission

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

The Empire District Electric Company

Original
Sec. 5 1st Revised Sheet No. 6
Cancelling P.S.C.No. 5
Original
Sec. 5 Revised Sheet No. 6
Which was issued 6-22-83

For ALL TERRITORY

RULES AND REGULATIONS

DEC 14 1988

2. Number of Meters:

Only one meter shall be installed for each class of service to each customer at each location, and each meter shall be billed separately under the appropriate rate schedule of the Company. However, in cases where exceptional service conditions require more than one such meter, the Company shall have the right to install more than one such meter under one application for service.

Master metering will not be installed on residential or commercial multiple-occupancy units or mobile home parks. This prohibition applies to units in which construction began after June 1, 1981.

Exceptions, separate metering not required, include:

- a. Transient multiple-occupancy buildings, such as motels, hospitals, nursing homes, etc.
- b. Transient mobile home parks which set aside at least 80% of their space for travel trailers.
- c. Commercial unit space subject to alteration with change in tenants as evidenced by temporary versus permanent type of wall construction separating the commercial unit space.
- d. That portion of electricity used in central space heating, central hot water heating, central ventilating, and central air conditioning systems.
- e. Buildings or mobile home parks where alternative renewable energy resources are utilized in connection with central space heating, central hot water heating, central ventilating, and central air conditioning systems.

3. Service in Multiple-Occupancy Buildings:

Where service is rendered by the Company to individual customers located in a structure designed for multiple-occupancy, such as an office or professional building, apartment building, etc., the Company shall not be responsible for adequacy of electrical circuits or facilities not owned by the Company extending between the Company's service conductors to such building and the location of Company's meter for such customer's service.

4. Service Policy - Residential and Small Commercial Premises:

For the convenience of Residential and Small Commercial customers, service to the premises will not be disconnected (except when the Company considers necessary) upon termination of usage and vacation of premises by the customer. Service will be maintained for the convenience of the next succeeding occupant. There will be posted in the vacated premises a card form whereby the incoming occupant may promptly copy the initial meter reading, to be forwarded to the Company office address shown on the card. However, in order to continue to receive service, the customer must, without delay, make proper application for service.

5. Notice by Customer of Change in Conditions:

The customer shall give immediate written notice to the Company of any change in the amount of his load or nature of his service, such as would alter the amount of Company facilities necessary to provide the customer's service. In the event the customer shall fail to so notify the Company, the customer shall be held responsible for any damage to Company's meter and distribution transformer used in customer's service, caused by any such increase in customer's load.

6. Continuity of Service:

The Company will exercise reasonable diligence and care in providing a regular and uninterrupted supply of service to customer. Whenever the Company finds it necessary, in order to repair or improve its system facilities, the Company shall have the right temporarily to suspend service to customer. It is understood and agreed that hazards to continuity of service are recognized by the customer before utilizing service. The Company will not be liable for any interruption, fluctuation, shortage or insufficiency of supply of service, or for any loss or damage occasioned thereby, if same is caused by strike, riot, civil commotion, hostile attack, storm, fire accident, breakdown, unexpected or prolonged increase in usage of electricity, act of God, legal process, governmental interference, or any cause beyond its control. The Company shall issue instructions to its employees to the extent practical covering procedures to be followed in the event of an emergency in order to prevent or mitigate the interruption, fluctuation, shortage or insufficiency of supply of service as much as reasonably possible. If, because of such emergency, it appears reasonably necessary to do so, the Company may interrupt, curtail or suspend electric service to all or some of its customers, and the selection by the Company of the customers to whom service is interrupted, curtailed or suspended shall not result in liability of the Company to any such customer if such action is taken by the Company in a good faith effort to prevent the impairment of service or reduce the number of persons affected thereby.

Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Sec. 5 Original Sheet No. 6
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised

Which was issued

RECEIVED

RULES AND REGULATIONS

JUN 22 1983

5. Notice by Customer of Change in Conditions:

The customer shall give immediate written notice to the Company of any change in the amount of his load or nature of his service, such as would alter the amount of Company facilities necessary to provide the same. In the event the customer shall fail to so notify the Company, the customer shall be held responsible for any damage to Company's meter and distribution transformer used in customer's service, caused by any such increase in customer's load.

MISSOURI
Public Service Commission

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7. Mobile Home Park:

The Company will install, own and maintain an overhead distribution system to serve all mobile home sites and common use facilities within the park, in accordance with the Company's Rules and Regulations relating to service and extensions. The park owner or operator will, in accordance with the Company's specifications, furnish, own and install a metering pole with entry facilities at each mobile home site. The point of delivery shall be where the Company's service conductors attach to the Customer's entry conductors on the metering pole.

D. Access for Service

1. Right of Way:

Before service is connected, the customer shall, when requested by the Company, at his expense, make or procure conveyance to Company of necessary easements for proper location upon premises owned or occupied by customer of Company's lines and facilities employed in serving the customer; and give or secure permission for necessary tree trimming by Company upon such premises.

2. Access to Customer's Premises:

Authorized employees of the Company shall have access to the premises of the customer at all reasonable times to read Company's meters measuring service to customer, to test the customer's metering or to inspect the customer's equipment or connections, or to repair, replace or remove Company property.

E. Type of Service and Rate

1. Choice of Rate Schedule:

Representatives of the Company will gladly assist the customer, at any time, in his selection of the proper applicable rate schedule for his service. In the event any other applicable rate schedule of the Company shall become more advantageous to the customer for his service, he may select the other applicable rate schedule, except that, having selected one applicable rate schedule, the customer may not choose another rate schedule within less than twelve (12) months. The Company shall not, at any time, be responsible, or be required to make any retroactive adjustment to bills for customer's service if it shall develop that the rate schedule applying to the customer's service is less advantageous to the customer than another rate schedule, except as determined in individual cases by proper regulatory authority.

CANCELLED

JAN 15 1989

BY 1st R.S.#6
Public Service Commission
MISSOURI

FILED
AUG 1 - 1983
82 - 40
Public Service Commission

DATE OF ISSUE JUNE 22, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

EFFECTIVE AUGUST 1, 1983

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 7

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 7

For ALL TERRITORY

RULES AND REGULATIONS

B. REFUSAL OF SERVICE

When the Company refuses to provide service to an applicant, it shall inform the applicant in writing, and shall maintain a record of the written notice.

1. Reasons for Refusal of Service:

The Company may refuse to provide service to an applicant for service for one or more of the following reasons:

- a. Failure to pay a delinquent account for the same class of service previously rendered by the Company or the Company's regulated affiliate to the applicant. The Company shall not be required to provide electric service if, at the time of application, there is an unpaid delinquent account, not in dispute, for service previously rendered by the Company at the same premises to the applicant's spouse, family member, or any other current occupant; or for service previously rendered by the Company at a different location to the applicant's spouse, family member, or any other occupant, if applicant also received substantial benefit from the previous electric service. The Company shall have the burden of proof to show that the applicant received substantial benefit and use of the service, or that the applicant is the legal guarantor, provided that such burden shall not apply if the applicant refuses to cooperate in providing or obtaining information the applicant has or should have regarding the applicant's residence history. The Company must have evidence under the terms of 4CSR 240-13.035 (2)(B)(1-4). This provision cannot be avoided by applicant's use of an alias or by substituting an application for service in the name of some other member of the household or any other person acting for or on behalf of the applicant as a device to escape payment of the applicant's unpaid obligation.
- b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
- c. Failure to permit inspection, maintenance, replacement, or meter reading of utility equipment. If the applicant does not provide access to the Company for such purposes, the Company shall provide notice to the applicant regarding its need for inspection, maintenance, replacement, or meter reading of utility equipment and shall maintain an accurate record of the notice provided.
- d. Failure to post a deposit when applicable under the terms of 4 CSR 240-13.030.
- e. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
- f. As provided by State or Federal law.
- g. Documented violation of the rules and regulations of the Company.
- h. The Company may temporarily refuse service if the Company, due to inadequate facilities, cannot provide the requested service. The Company may refuse to provide service under this rule until adequate facilities can reasonably be made available by the Company and/or the applicant as appropriate.
- i. Violation of any other rules of the Company's Commission approved tariff, which adversely affects the safety of the customer or other persons, or the integrity of the Company's system.
- j. Hazards associated with the requested installation or equipment of the applicant.
- k. If the structure(s) is inappropriately located on Company rights of way or easements.
- l. Unauthorized use, interference, or diversion of the utility's service by the applicant, or by a previous owner or occupant who remains an occupant.

2. Reasons Insufficient to Refuse Service:

The Company shall not refuse to provide service to an applicant for service for any of the following reasons:

- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
- b. Failure to pay the bill of another customer, unless the applicant who is seeking service received substantial benefit and use of the service to that customer, or unless the applicant is the legal guarantor for a delinquent bill.
- c. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
- d. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.

DATE OF ISSUE July 25, 2014
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE August 24, 2014

CANCELLED
September 16, 2020
Missouri Public
Service Commission
ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED
Missouri Public
Service Commission
JE-2015-0022

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 7

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 7

For ALL TERRITORY

RULES AND REGULATIONS

B. REFUSAL OF SERVICE

1. Reasons for Refusal of Service:

The Company may refuse to provide service to an applicant for service for one or more of the following reasons:

- a. Failure to pay a delinquent account for the same class of service previously rendered by the Company to the applicant. The Company shall not be required to provide electric service if, at the time of application, there is an unpaid delinquent account, not in dispute, for service previously rendered by the Company at the same premises to the applicant's spouse, family member, or any other current occupant; or for service previously rendered by the Company at a different location to the applicant's spouse, family member, or any other occupant, if applicant also received substantial benefit from the previous electric service. This provision cannot be avoided by applicant's use of an alias or by substituting an application for service in the name of some other member of the household or any other person acting for or on behalf of the applicant as a device to escape payment of the applicant's unpaid obligation.
- b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
- c. Failure to post a deposit when applicable under the terms of Chapter V, Section C.
- d. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
- e. Violation of federal, state or local laws or regulations.
- f. Documented violation of the rules and regulations of the Company.
- g. Inability of the Company, due to inadequate facilities, to provide the service requested.
- h. Potential adverse effect of the service requested on service to other Customers of the Company.
- i. Hazards associated with the requested installation or equipment of the applicant.
- j. If the structure(s) is inappropriately located on Company rights of way or easements.

2. Reasons Insufficient to Refuse Service:

The Company shall not refuse to provide service to an applicant for service for any of the following reasons:

- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
- b. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
- c. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.

3. Written Notification of Refusal to Provide Service:

When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing of:

- a. The reasons for refusal to provide service.
- b. The conditions, if any, under which service would be provided.
- c. The right to make complaint to the Commission regarding refusal to provide service.

C. SERVICE CONTRACT

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written or oral service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011 FILED

Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 7

Canceling P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 7

For ALL TERRITORY

RULES AND REGULATIONS

B. REFUSAL OF SERVICE

1. Reasons for Refusal of Service:

The Company may refuse to provide service to an applicant for service for one or more of the following reasons:

- a. Failure to pay a delinquent account for the same class of service previously rendered by the Company to the applicant. The Company shall not be required to provide electric service if, at the time of application, there is an unpaid delinquent account, not in dispute, for service previously rendered by the Company at the same premises to the applicant's spouse, family member, or any other current occupant; or for service previously rendered by the Company at a different location to the applicant's spouse, family member, or any other occupant, if applicant also received substantial benefit from the previous electric service. This provision cannot be avoided by applicant's use of an alias or by substituting an application for service in the name of some other member of the household or any other person acting for or on behalf of the applicant as a device to escape payment of the applicant's unpaid obligation.
- b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
- c. Failure to post a deposit when applicable under the terms of Chapter V, Section C.
- d. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
- e. Violation of federal, state or local laws or regulations.
- f. Documented violation of the rules and regulations of the Company.
- g. Inability of the Company, due to inadequate facilities, to provide the service requested.
- h. Potential adverse effect of the service requested on service to other Customers of the Company.
- i. Hazards associated with the requested installation or equipment of the applicant.

2. Reasons Insufficient to Refuse Service:

The Company shall not refuse to provide service to an applicant for service for any of the following reasons:

- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
- b. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
- c. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.

3. Written Notification of Refusal to Provide Service:

When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing of:

- a. The reasons for refusal to provide service.
- b. The conditions, if any, under which service would be provided.
- c. The right to make complaint to the Commission regarding refusal to provide service.

C. SERVICE CONTRACT

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written service contract, or an oral residential service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

RECEIVED

RULES AND REGULATIONS

JUL 13 1998

B. REFUSAL OF SERVICE

MO. PUBLIC SERVICE COMM

1. Reasons for Refusal of Service:

The Company may refuse to provide service to an applicant for service for one or more of the following reasons:

- a. Failure to pay a delinquent account for the same class of service previously rendered by the Company to the applicant. The Company shall not be required to provide electric service if, at the time of application, there is an unpaid delinquent account, not in dispute, for service previously rendered by the Company at the same premises to the applicant's spouse, family member, or any other current occupant; or for service previously rendered by the Company at a different location to the applicant's spouse, family member, or any other occupant, if applicant also received substantial benefit from the previous electric service. This provision cannot be avoided by applicant's use of an alias or by substituting an application for service in the name of some other member of the household or any other person acting for or on behalf of the applicant as a device to escape payment of the applicant's unpaid obligation.
- b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
- c. Failure to post a deposit when applicable under the terms of Chapter V, Section C.
- d. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
- e. Violation of federal, state or local laws or regulations.
- f. Documented violation of the rules and regulations of the Company.
- g. Inability of the Company, due to inadequate facilities, to provide the service requested.
- h. Potential adverse effect of the service requested on service to other Customers of the Company.
- i. Hazards associated with the requested installation or equipment of the applicant.

2. Reasons Insufficient to Refuse Service:

The Company shall not refuse to provide service to an applicant for service for any of the following reasons:

- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
- b. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
- c. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.

3. Written Notification of Refusal to Provide Service:

When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing of:

- a. The reasons for refusal to provide service.
- b. The conditions, if any, under which service would be provided.
- c. The right to make complaint to the Commission regarding refusal to provide service.

C. SERVICE CONTRACT

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written service contract, or an oral residential service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

AUG 13 1998

MISSOURI
Public Service Commission

DATE OF ISSUE July 14, 1998
ISSUED BY R. B. Fancher, Vice President, Joplin, MO

DATE EFFECTIVE August 13, 1998

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 2nd Revised Sheet No. 7
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 1st Revised Sheet No. 7
Which was issued 12-16-88

RULES AND REGULATIONS

OCT - 7 1994

B. REFUSAL OF SERVICE

1. Reasons for Refusal of Service:

The Company may refuse to provide service to an applicant for service for one or more of the following reasons:

- a. Failure to pay a delinquent account for the same kind of service previously rendered by the Company to the applicant. The Company shall not be required to provide electric service if, at the time of application, the applicant and/or spouse or any co-inhabitant (who have both received benefit from the previous electric service) is indebted to the Company for such electric service previously supplied at the same premises or any former premises on Company lines until payment of such indebtedness shall have been made. This provision cannot be avoided by Customer's use of an alias as a device to escape payment of the Customer's unpaid obligation.
- b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
- c. Failure to post a deposit when applicable under the terms of Chapter V, Section C.
- d. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
- e. Violation of federal, state or local laws or regulations.
- f. Documented violation of the rules and regulations of the Company.
- g. Inability of the Company, due to inadequate facilities, to provide the service requested.
- h. Potential adverse effect of the service requested on service to other Customers of the Company.
- i. Hazards associated with the requested installation or equipment of the applicant.

2. Reasons Insufficient to Refuse Service:

The Company shall not refuse to provide service to an applicant for service for any of the following reasons:

- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
- b. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
- c. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.

3. Written Notification of Refusal to Provide Service:

When the Company refuses to provide service to an applicant for service, the Company shall notify the applicant in writing of:

- a. The reasons for refusal to provide service.
- b. The conditions, if any, under which service would be provided.
- c. The right to make complaint to the Commission regarding refusal to provide service.

C. SERVICE CONTRACT

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written service contract, or an oral residential service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

CANCELLED
AUG 13 1998
By 3rd RS # 7
Public Service Commission
MISSOURI

FEB - 9 1995

MISSOURI
Public Service Commission

The Empire District Electric Company

Original Revised Sheet No. 7
Cancelling P.S.C.Mo.No. 5
Original Revised Sheet No. 7
Which was issued 6-22-83

For ALL TERRITORY

RULES AND REGULATIONS

RECEIVED

DEC 14 1988

7. Mobile Home Park:

The Company will install, own and maintain an overhead distribution system to serve all mobile home sites and common use facilities within the park, in accordance with the Company's Rules and Regulations relating to service and extensions. The park owner or operator will, in accordance with the Company's specifications, furnish, own and install a metering pole with entry facilities at each mobile home site. The point of delivery shall be where the Company's service conductors attach to the Customer's entry conductors on the metering pole.

E. Access for Service

1. Right of Way:

Before service is connected, the customer shall, when requested by the Company, at his expense, make or procure conveyance to Company of necessary easements for proper location upon premises owned or occupied by customer of Company's lines and facilities employed in serving the customer; and give or secure permission for necessary tree trimming by Company upon such premises.

2. Access to Customer's Premises:

Authorized employees of the Company shall have access to the premises of the customer at all reasonable times to read Company's meters measuring service to customer, to test the customer's metering or to inspect the customer's equipment or connections, or to repair, replace or remove Company property.

F. Type of Service and Rate

1. Choice of Rate Schedule:

Representative of the Company will gladly assist the customer, at any time in his selection of the proper applicable rate schedule for his service. In the event any other applicable rate schedule of the Company shall become more advantageous to the customer for his service, he may select the other applicable rate schedule, except that, having selected one applicable rate schedule, the customer may not choose another rate schedule within less than twelve (12) months. The Company shall not, at any time, be responsible, or be required to make any retroactive adjustment to bills for customer's service if it shall develop that the rate schedule applying to the customer's service is less advantageous to the customer than another rate schedule, except as determined in individual cases by proper regulatory authority.

2. Supplementary or Breakdown Service:

The Company's service shall not, at any instant, be used by the customer in multiple with any other source of electricity, without the express written consent of the Company, and shall not be maintained for use in event of breakdown of an alternative source of electricity or of power, except by written agreement between the Company and the customer.

3. Resale of Service:

Except where specifically provided by applicable schedule or special contract, no customer shall resell, redistribute or submeter, either directly or indirectly, to any person any service supplied to customer by the Company.

4. Mobile Home Parks:

- a. Service will be rendered under the Company's filed rate schedule applicable to the area and class of service at each location.
- b. When the park conforms to the Company's requirements for permanency, the Company may accept applications for service directly from occupants of mobile home park spaces. To qualify as a permanent type park, the park owner or operator must provide water and sanitary sewer to each lot, hard surface pads for each home and surfaced roads and driveways throughout the area of development.

When the occupant's service application is approved, the Company will render service and bill directly the occupant of the mobile home until the account is closed by the occupant. Effective on that date and with the same meter reading, the account will be opened in the name of the park owner or operator and bills rendered thereunder will be the responsibility of the park owner or operator until a new occupant has contracted for service on the meter.

- c. Bills will be rendered to the park owner or operator for service to mobile homes in parks not conforming to the Company's requirements so far as permanency described above. Payment of the bills will be the responsibility of the park owner or operator. The exact amount of the bill applicable to any particular mobile home site may be collected by the park owner or operator

CANCELLED
FEB 9 - 1995
BY 2nd R.S.#7
Public Service Commission

FILED

Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Sec. 5 Original Sheet No. 7
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised

Which was issued.

RECEIVED
JUN 22 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS

2. Supplementary or Breakdown Service:

The Company's service shall not, at any instant, be used by the customer in multiple with any other source of electricity, without the express written consent of the Company, and shall not be maintained for use in event of breakdown of an alternative source of electricity or of power, except by written agreement between the Company and the customer.

3. Resale of Service:

Except where specifically provided by applicable schedule or special contract, no customer shall resell, redistribute or submeter, either directly or indirectly, to any person any service supplied to customer by the Company.

4. Mobile Home Parks:

a. Service will be rendered under the Company's filed rate schedule applicable to the area and class of service at each location.

b. When the park conforms to the Company's requirements for permanency, the Company may accept applications for service directly from occupants of mobile home park spaces. To qualify as a permanent type park, the park owner or operator must provide water and sanitary sewer to each lot, hard surface pads for each home and surfaced roads and driveways throughout the area of development.

When the occupant's service application is approved, the Company will render service and bill directly the occupant of the mobile home until the account is closed by the occupant. Effective on that date and with the same meter reading, the account will be opened in the name of the park owner or operator and bills rendered thereunder will be the responsibility of the park owner or operator until a new occupant has contracted for service on the meter.

c. Bills will be rendered to the park owner or operator for service to mobile homes in parks not conforming to the Company's requirements so far as permanency described above. Payment of the bills will be the responsibility of the park owner or operator. The exact amount of the bill applicable to any particular mobile home site may be collected by the park owner or operator from the home occupant, but in no case shall the occupant be charged an amount different from that billed to the park owner or operator on the Company's applicable rate. In such cases, the park owner or operator must post for the occupant's use the applicable rate schedule under which the bill is rendered.

d. In permanent type parks, the park owner or operator may apply for service in the park's name to certain mobile home sites as "transient locations". The park owner or operator can be the only applicant, and the payment of bills is the responsibility of the owner or operator. Resale of electric service is prohibited.

e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rates.

F. Termination of Service

Written notice of discontinuance must be given by the customer at an office of the Company. Customer will be responsible for payment for all service used by him until final meter readings of meters are made. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules.

Service through any meter being billed to a mobile home park owner or operator will be discontinued at his request. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

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JAN 15 1989
BY 104 R.S.#7
Public Service Commission
MISSOURI

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AUG 1 - 1983
82-40
Public Service Commission

DATE OF ISSUE JUNE 22, 1983

DATE EFFECTIVE AUGUST 1, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 Original Sheet No. 7a

Canceling P.S.C. Mo. No. _____ Sec. _____ Original Sheet No. _____

For ALL TERRITORY

RULES AND REGULATIONS

- 3. Written Notification of Refusal to Provide Service:
When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing. The notice shall include one of the following:
 - a. Written notice by first class mail sent to the applicant; or
 - b. Written notice delivered in hand to the applicant; or
 - c. At least 2 phone call attempts reasonably calculated to reach the applicant.

The notice or information provided shall contain the following information;

- a. The name and address of the applicant and the address where service is being requested
- b. How the applicant may comply with the requirements to have service connected.
- c. A phone number the applicant may call from the service location without incurring toll charges and the address of the Company prominently displayed where the applicant may make an inquiry.
- d. The phone number of the Public Service Commission.
- e. A statement in Spanish either –
 - 1. Advising the applicant that if they do not read English, to ask someone who does to translate the notice for them; or
 - 2. Advising the applicant to call the Company for assistance if the Company provides phone assistance in Spanish.

- 4. Notwithstanding any other provision of this rule, a utility may refuse to commence service temporarily for reasons of maintenance, health, safety, or a state of emergency until the reason for such refusal has been resolved.

C. SERVICE CONTRACT

- 1. Service Contract:
A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written or oral service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

DATE OF ISSUE July 25, 2014 DATE EFFECTIVE August 24, 2014
 ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

CANCELLED
 September 16, 2020
 Missouri Public
 Service Commission
 ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED
 Missouri Public
 Service Commission
 JE-2015-0022

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 8

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 8

For ALL TERRITORY

RULES AND REGULATIONS

- 2. **Period of Contract:**
Unless otherwise specified, all service contracts shall be made effective for a period of one (1) year. When justified by exceptional service requirements, the Company may require a longer contract period plus a contract for a contribution in aid of construction by the Customer.
- 3. **Contract Self-Contained:**
No promises, representations or agreements of anyone shall be binding upon the Company unless the same shall be incorporated in the service contract and/or these rules and regulations and tariff sheets.
- 4. **Mobile Home Parks:**
Before service facilities will be installed, the mobile home park owner or operator must furnish a final plat of the park to scale, showing lots by number or address, location of drives, utility easements, other utility services and the location of the agreed upon distribution system. Such plat will be signed by the park owner or operator, and all expenses, including direct and indirect costs of construction, for any relocation of facilities after the initial installation of the electric distribution system resulting from a change in plans will be the responsibility of the park owner or operator.

D. SERVICE POLICY

- 1. **One Service to a Building:**
Except for certain special conditions, the NEC requires that there be only one service drop or lateral to a building for each class of service furnished. Where more than one Customer occupies the same building, more than one service entrance may be installed, provided all such service entrances are connected to and supplied from one service drop or lateral. The Company shall not be responsible for adequacy, repair, or maintenance of the service entrances extending between the service drop or lateral to such building and the location of the Company's meter(s) or Customer's service equipment. Furthermore, the Company shall not be responsible for the adequacy, repair, or maintenance of any meter socket, service equipment, or any combination thereof.
- 2. **Number of Meters:**
Only one meter shall be installed for each class of service to each Customer at each location, and each meter shall be billed separately under the appropriate rate schedule of the Company. However, the Company shall have the right to install more than one meter when Customer and Company mutually agree that such an installation is desirable for reasons of economics and/or convenience.

Master metering will not be installed on residential, commercial multiple-occupancy units or mobile home parks.

Exceptions where separate metering will not be required include:

- a. Transient multiple-occupancy buildings, such as hotels, motels, hospitals, nursing homes, etc.
- b. Transient mobile home parks which set aside at least 80% of their space for travel trailers.
- c. Commercial unit space subject to alteration with change in tenants as evidenced by temporary versus permanent type wall construction separating the commercial unit space.
- d. That portion of electricity used in central space heating, central hot water heating, central ventilating, and central air conditioning systems.
- e. Buildings or mobile home parks where alternative renewable energy resources are utilized in connection with central space heating, central hot water heating, central ventilating, and central air conditioning systems.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 8

Canceling P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 8

For ALL TERRITORY

RULES AND REGULATIONS

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Unless otherwise specified, all service contracts shall be made effective for a period of one (1) year. When justified by exceptional service requirements, the Company may require a longer contract period plus a contract for a contribution in aid of construction by the Customer.
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D. SERVICE POLICY

- 1. **One Service to a Building:**
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- c. Commercial unit space subject to alteration with change in tenants as evidenced by temporary versus permanent type wall construction separating the commercial unit space.
- d. That portion of electricity used in central space heating, central hot water heating, central ventilating, and central air conditioning systems.
- e. Buildings or mobile home parks where alternative renewable energy resources are utilized in connection with central space heating, central hot water heating, central ventilating, and central air conditioning systems.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 3rd Revised Sheet No. 8
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 2nd Revised Sheet No. 8
Which was issued 12-16-88

RULES AND REGULATIONS

OCT 7 1994

2. **Period of Contract:**

Unless otherwise specified, all service contracts shall be made effective for a period of one (1) year. When justified by exceptional service requirements, the Company may require a longer contract period plus a contract for a contribution in aid of construction by the Customer.

MO. PUBLIC SERVICE COMMISSION

3. **Contract Self-Contained:**

No promises, representations or agreements of anyone shall be binding upon the Company unless the same shall be incorporated in the service contract and/or these rules and regulations and tariff sheets.

4. **Mobile Home Parks:**

Before service facilities will be installed, the mobile home park owner or operator must furnish a final plat of the park to scale, showing lots by number or address, location of drives, utility easements, other utility services and the location of the agreed upon distribution system. Such plat will be signed by the park owner or operator, and all expenses, including direct and indirect costs of construction, for any relocation of facilities after the initial installation of the electric distribution system resulting from a change in plans will be the responsibility of the park owner or operator.

D. **SERVICE POLICY**

1. **One Service to a Building:**

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2. **Number of Meters:**

Only one meter shall be installed for each class of service to each Customer at each location, and each meter shall be billed separately under the appropriate rate schedule of the Company. However, the Company shall have the right to install more than one meter when Customer and Company mutually agree that such an installation is desirable for reasons of economics and/or convenience.

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- b. Transient mobile home parks which set aside at least 80% of their space for travel trailers.
- c. Commercial unit space subject to alteration with change in tenants as evidenced by temporary versus permanent type wall construction separating the commercial unit space.
- d. That portion of electricity used in central space heating, central hot water heating, central ventilating, and central air conditioning systems.
- e. Buildings or mobile home parks where alternative renewable energy resources are utilized in connection with central space heating, central hot water heating, central ventilating, and central air conditioning systems.

FILED

FEB - 9 1995

MISSOURI
Public Service Commission

DATE OF ISSUE October 7, 1994
ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE February 9, 1995

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

The Empire District Electric Company

Original
 Sec. 5 2nd Revised Sheet No. 8
 Cancelling P.S.C.No. 5
 Original
 Sec. 5 1st Revised Sheet No. 8
 Which was issued 8-11-83

For ALL TERRITORY

RULES AND REGULATIONS

DEC 14 1988

from the home occupant, but in no case shall the occupant be charged an amount different from that billed to the park owner or operator on the Company's applicable rate. In such cases, the park owner or operator must post for the occupant's use the applicable rate schedule under which the bill is rendered.

- d. In permanent type parks, the park owner or operator may apply for service in the park's name to certain mobile home sites as "transient locations". The park owner or operator can be the only applicant, and the payment of bills is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rates.

G. Termination of Service

Written notice of discontinuance must be given by the customer at an office of the Company. Customer will be responsible for payment for all service used by him until final meter readings of meters are made. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules.

Service through any meter being billed to a mobile home park owner or operator will be discontinued at his request. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

CANCELLED

FEB 9 - 1995
 BY 3rd R.S.#8
 Public Service Commission
 MISSOURI

FILED

JAN 15 1989

Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Sec. 5 1st Original Sheet No. 8
Revised

Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

Sec. 5 Original Sheet No. 8
Revised

Which was issued 6-22-83

RULES AND REGULATIONS

RECEIVED
AUG 15 1983
MISSOURI
Public Service Commission

CHAPTER III

SERVICE SPECIFICATIONS

A. General

1. Condition of Customer's Facilities:

The Company shall not be required to connect for service until customer's wiring has been approved by local inspection where local municipal wiring regulations are in effect, nor unless in compliance with the Code where no local regulations apply.

The Company shall have the right to disconnect for service any installation which violates local municipal wiring regulations, or which violates the Code where no local regulations apply.

The Company, however, does not inspect customer's wiring and is not responsible for customer's proper installation in compliance with effective regulations. In the event the customer's use of service shall endanger or become detrimental to service furnished by Company to other customers, or unduly dangerous or detrimental to Company facilities, the Company may discontinue service to customer.

2. Equipment Furnished:

The Company will furnish and install the Company's service line and the meter. The Company will furnish, but will not install, a meter enclosure, current transformer cabinets and the like when the Company requires it. These latter items are available at the Company's storerooms and will be furnished to the customer, or to the customer's wireman, for mounting and connecting in the customer's service entrance.

The Company will not furnish or install meter bases for self-contained meters. Specifications for same to fit Company self-contained meters for various classes of service will be furnished to the customer or to the customer's wireman on request at any Company office.

For farm customers, on the initial installation, the Company will furnish and install a yard pole and run service lines to it from Company's distribution lines or transformers. The various feed wires, however, from the yard pole to the customer's house, to the barn, and to the other outbuildings are the customer's property and are to be furnished and installed by the customer. In connection with furnishing and installing the yard pole, the Company requires that the customer so arrange his wiring that the meter is based on the yard pole.

FILED
SEP 12 1983
EAO 959
Public Service Commission

B. Electric Distribution Policy

1. Underground:

The Company's standard construction will be overhead. However, where feasible from engineering, operational and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of underground facilities shall be made in accordance with the following provisions:

CANCELLED
JAN 15 1989

BY 2nd R.S.#8
Public Service Commission
MISSOURI

DATE OF ISSUE AUG 11 1983 EFFECTIVE SEP 12 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo

The Empire District Electric Company

Sec. 5 Original Sheet No. 8
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised

Which was issued.

RECEIVED
JUN 22 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS

CHAPTER III

SERVICE SPECIFICATIONS

A. General

1. Condition of Customer's Facilities:

The Company shall not be required to connect for service until customer's wiring has been approved by local inspection where local municipal wiring regulations are in effect, nor unless in compliance with the Code, where no local regulations apply.

The Company shall have the right to disconnect for service any installation which violates local municipal wiring regulations, or which violates the Code where no local regulations apply.

The Company, however, does not inspect customer's wiring, and is not responsible for customer's proper installation in compliance with effective regulations. In the event the customer's use of service shall endanger or become detrimental to service furnished by Company to other customers, or unduly dangerous or detrimental to Company facilities, the Company may discontinue service to customer.

2. Equipment Furnished:

The Company will furnish and install the Company's service line and the meter. The Company will furnish, but will not install, a meter enclosure, current transformer cabinets and the like when the Company requires it. These latter items are available at the Company's storerooms, and will be furnished to the customer or to the customer's wireman, for mounting and connecting in the customer's service entrance.

The Company will not furnish or install meter bases for self-contained meters. Specifications for same to fit Company self-contained meters for various classes of service will be furnished to the customer or to the customer's wireman on request at any Company office.

For farm customers, on the initial installation, the Company will furnish and install a yard pole, and run service lines to it from Company's distribution lines or transformers. The various feed wires, however, from the yard pole to the customer's house, to the barn and to the other outbuildings are the customer's property and are to be furnished and installed by the customer. In connection with furnishing and installing the yard pole, the Company requires that the customer so arrange his wiring that the meter is based on the yard pole.

B. Electric Distribution Policy

1. Underground:

a. Residential Underground Primary and Secondary Distribution Facilities in Subdivisions:
Upon application by a person for an extension by the Company of primary and secondary distribution facilities in a subdivision not served by existing overhead distribution facilities, the Company will install such facilities underground on public ways or utility easements in such area.

The applicant will furnish right-of-way and easements, including those required for street lighting within the subdivision, satisfactory to the Company, in reasonable time to meet construction and service requirements. Before the Company is required to commence its installation, the applicant shall clear these easements and right-of-way of all trees, tree stumps, and any other obstacles and grade to within six inches of final grade and maintain clearance and grade during Company construction.

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SEP 12 1983
BY JOE RS 8
PUBLIC SERVICE COMMISSION
OF MISSOURI
82-40
Public Service Commission

DATE OF ISSUE JUNE 22, 1983

DATE EFFECTIVE AUGUST 1, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 9

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 9

For ALL TERRITORY

RULES AND REGULATIONS

- 3. Service in Multiple-Occupancy Buildings:
Where service is rendered by the Company to individual Customers located in a structure designed for multiple-occupancy, such as an office or professional building, apartment building, etc., the Company shall not be responsible for adequacy of electrical circuits or facilities not owned by the Company extending between the Company's service conductors to such building and the location of Company's meter for such Customer's service.
- 4. Notice by Customer of Change in Conditions:
The Customer shall give immediate written notice to the Company of any change in the amount of his/her load or nature of his/her service such as would alter the amount of Company facilities necessary to provide the Customer's service. In the event the Customer shall fail to so notify the Company, the Customer shall be held responsible for any damage to Company's meter and distribution transformer used in Customer's service caused by any such increase in Customer's load.
- 5. Continuity of Service:
The Company will exercise reasonable diligence and care in providing a regular and uninterrupted supply of service to Customer. Whenever the Company finds it necessary, in order to repair or improve its system facilities, the Company shall have the right to temporarily suspend service to Customer. It is understood and agreed that hazards to continuity of service are recognized by the Customer before utilizing service. The Company will not be liable for any interruption, fluctuation, shortage or insufficiency of supply of service, or for any loss or damage occasioned thereby, if same is caused by strike, riot, civil commotion, hostile attack, storm, fire, accident, breakdown, unexpected or prolonged increase in usage of electricity, act of God, legal process, governmental interference, or any cause beyond its control.

The Company shall issue instructions to its employees to the extent practical covering procedures to be followed in the event of an emergency in order to prevent or mitigate the interruption, fluctuation, shortage or insufficiency of supply of service as much as reasonably possible. If, because of such emergency, it appears reasonably necessary to do so, the Company may interrupt, curtail or suspend electric service to all or some of its Customers, and the selection by the Company of the Customers to whom service is interrupted, curtailed or suspended shall not result in liability of the Company to any such Customer if such action is taken by the Company in a good faith effort to prevent the impairment of service or reduce the number of persons affected thereby.
- 6. Mobile Home Park:
The Company will install, own and maintain an overhead distribution system to serve all mobile home sites and common use facilities within the park, in accordance with the Company's Rules and Regulations relating to service and extensions. The park owner or operator will, in accordance with the Company's specifications, furnish, own and install a metering pole with entry facilities at each mobile home site.

If, however, the service is provided through an underground distribution system, the company will install, own and maintain meter pedestals for a fee at each mobile home site. The point of delivery shall be where the Company's service conductors attach to the Customer's entry conductors on the metering pole or the breaker terminals at the meter pedestal.

E. ACCESS FOR SERVICE

- 1. Right of Way:
Before service is connected, the Customer shall, when requested by the Company, at his/her expense, make or procure conveyance to Company of necessary easements for proper location upon premises owned or occupied by Customer of Company's lines and facilities employed in serving the Customer; and shall give or secure permission for necessary tree trimming by Company upon such premises.
- 2. Access to Customer's Premises:
Authorized employees of the Company shall have access to the premises of the Customer during all seasonal daylight hours at all reasonable times to read Company's meters measuring service to Customer, to test the Customer's metering or to inspect the Customer's equipment or connections, or anytime necessary to repair, replace or remove Company property and in case of emergency.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 9

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 9

For ALL TERRITORY

RULES AND REGULATIONS

- 3. **Service in Multiple-Occupancy Buildings:**
Where service is rendered by the Company to individual Customers located in a structure designed for multiple-occupancy, such as an office or professional building, apartment building, etc., the Company shall not be responsible for adequacy of electrical circuits or facilities not owned by the Company extending between the Company's service conductors to such building and the location of Company's meter for such Customer's service.
- 4. **Notice by Customer of Change in Conditions:**
The Customer shall give immediate written notice to the Company of any change in the amount of his/her load or nature of his/her service such as would alter the amount of Company facilities necessary to provide the Customer's service. In the event the Customer shall fail to so notify the Company, the Customer shall be held responsible for any damage to Company's meter and distribution transformer used in Customer's service caused by any such increase in Customer's load.
- 5. **Continuity of Service:**
The Company will exercise reasonable diligence and care in providing a regular and uninterrupted supply of service to Customer. Whenever the Company finds it necessary, in order to repair or improve its system facilities, the Company shall have the right to temporarily suspend service to Customer. It is understood and agreed that hazards to continuity of service are recognized by the Customer before utilizing service. The Company will not be liable for any interruption, fluctuation, shortage or insufficiency of supply of service, or for any loss or damage occasioned thereby, if same is caused by strike, riot, civil commotion, hostile attack, storm, fire, accident, breakdown, unexpected or prolonged increase in usage of electricity, act of God, legal process, governmental interference, or any cause beyond its control.

The Company shall issue instructions to its employees to the extent practical covering procedures to be followed in the event of an emergency in order to prevent or mitigate the interruption, fluctuation, shortage or insufficiency of supply of service as much as reasonably possible. If, because of such emergency, it appears reasonably necessary to do so, the Company may interrupt, curtail or suspend electric service to all or some of its Customers, and the selection by the Company of the Customers to whom service is interrupted, curtailed or suspended shall not result in liability of the Company to any such Customer if such action is taken by the Company in a good faith effort to prevent the impairment of service or reduce the number of persons affected thereby.

- 6. **Mobile Home Park:**
The Company will install, own and maintain an overhead distribution system to serve all mobile home sites and common use facilities within the park, in accordance with the Company's Rules and Regulations relating to service and extensions. The park owner or operator will, in accordance with the Company's specifications, furnish, own and install a metering pole with entry facilities at each mobile home site. The point of delivery shall be where the Company's service conductors attach to the Customer's entry conductors on the metering pole.

E. ACCESS FOR SERVICE

- 1. **Right of Way:**
Before service is connected, the Customer shall, when requested by the Company, at his/her expense, make or procure conveyance to Company of necessary easements for proper location upon premises owned or occupied by Customer of Company's lines and facilities employed in serving the Customer; and shall give or secure permission for necessary tree trimming by Company upon such premises.
- 2. **Access to Customer's Premises:**
Authorized employees of the Company shall have access to the premises of the Customer at all reasonable times to read Company's meters measuring service to Customer, to test the Customer's metering or to inspect the Customer's equipment or connections, or to repair, replace or remove Company property.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 4th Revised Sheet No. 9
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 3rd Revised Sheet No. 9
Which was issued 12-16-88

RULES AND REGULATIONS

OCT - 7 1994

3. Service in Multiple-Occupancy Buildings:

Where service is rendered by the Company to individual Customers located in a structure designed for multiple-occupancy, such as an office or professional building, apartment building, etc., the Company shall not be responsible for adequacy of electrical circuits or facilities not owned by the Company extending between the Company's service conductors to such building and the location of Company's meter for such Customer's service.

4. Notice by Customer of Change in Conditions:

The Customer shall give immediate written notice to the Company of any change in the amount of his/her load or nature of his/her service such as would alter the amount of Company facilities necessary to provide the Customer's service. In the event the Customer shall fail to so notify the Company, the Customer shall be held responsible for any damage to Company's meter and distribution transformer used in Customer's service caused by any such increase in Customer's load.

5. Continuity of Service:

The Company will exercise reasonable diligence and care in providing a regular and uninterrupted supply of service to Customer. Whenever the Company finds it necessary, in order to repair or improve its system facilities, the Company shall have the right to temporarily suspend service to Customer. It is understood and agreed that hazards to continuity of service are recognized by the Customer before utilizing service. The Company will not be liable for any interruption, fluctuation, shortage or insufficiency of supply of service, or for any loss or damage occasioned thereby, if same is caused by strike, riot, civil commotion, hostile attack, storm, fire, accident, breakdown, unexpected or prolonged increase in usage of electricity, act of God, legal process, governmental interference, or any cause beyond its control.

The Company shall issue instructions to its employees to the extent practical covering procedures to be followed in the event of an emergency in order to prevent or mitigate the interruption, fluctuation, shortage or insufficiency of supply of service as much as reasonably possible. If, because of such emergency, it appears reasonably necessary to do so, the Company may interrupt, curtail or suspend electric service to all or some of its Customers, and the selection by the Company of the Customers to whom service is interrupted, curtailed or suspended shall not result in liability of the Company to any such Customer if such action is taken by the Company in a good faith effort to prevent the impairment of service or reduce the number of persons affected thereby.

6. Mobile Home Park:

The Company will install, own and maintain an overhead distribution system to serve all mobile home sites and common use facilities within the park, in accordance with the Company's Rules and Regulations relating to service and extensions. The park owner or operator will, in accordance with the Company's specifications, furnish, own and install a metering pole with entry facilities at each mobile home site. The point of delivery shall be where the Company's service conductors attach to the Customer's entry conductors on the metering pole.

E. ACCESS FOR SERVICE

1. Right of Way:

Before service is connected, the Customer shall, when requested by the Company, at his/her expense, make or procure conveyance to Company of necessary easements for proper location upon premises owned or occupied by Customer of Company's lines and facilities employed in serving the Customer; and shall give or secure permission for necessary tree trimming by Company upon such premises.

2. Access to Customer's Premises:

Authorized employees of the Company shall have access to the premises of the Customer at all reasonable times to read Company's meters measuring service to Customer, to test the Customer's metering or to inspect the Customer's equipment or connections, or to repair, replace or remove Company property.

FILED

FEB - 9 1995

MISSOURI
Public Service Commission

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

The Empire District Electric Company

Original
 Sec. 5 3rd Revised Sheet No. 9
 Cancelling P.S.C.Mo.No. 5
 Original
 Sec. 5 2nd Revised Sheet No. 9
 Which was issued 2-27-87

For ALL TERRITORY

RULES AND REGULATIONS

APPROVED

DEC 14 1988

CHAPTER III
SERVICE SPECIFICATIONS

MISSOURI
Public Service Commission

A. General

1. Condition of Customer's Facilities:

The Company shall not be required to connect for service until customer's wiring has been approved by local inspection where local municipal wiring regulations are in effect, nor unless in compliance with the Code where no local regulations apply.

The Company shall have the right to disconnect for service any installation which violates local municipal wiring regulations, or which violates the Code where no local regulations apply.

The Company, however, does not inspect customer's wiring and is not responsible for customer's proper installation in compliance with effective regulations. In the event the customer's use of service shall endanger or become detrimental to service furnished by Company to other customers, or unduly dangerous or detrimental to Company facilities, the Company may discontinue service to customer.

2. Equipment Furnished:

The Company will furnish and install the Company's service line and the meter. The Company will furnish, but will not install, a meter enclosure, current transformer cabinets and the like when the Company requires it. These latter items are available at the Company's storerooms and will be furnished to the customer, or to the customer's wireman, for mounting and connecting in the customer's service entrance.

The Company will not furnish or install meter bases for self-contained meters. Specifications for same to fit Company self-contained meters for various classes of service will be furnished to the customer or to the customer's wireman on request at any Company office.

For farm customers, on the initial installation, the Company will furnish and install a yard pole and run service lines to it from Company's distribution lines or transformers. The various feed wires, however, from the yard pole to the customer's house, to the barn, and to the other out-buildings are the customer's property and are to be furnished and installed by the customer. In connection with furnishing and installing the yard pole, the Company requires that the customer so arrange his wiring that the meter is based on the yard pole.

B. Electric Distribution Policy

1. Underground:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of underground facilities shall be made in accordance with the following provisions:

CANCELLED

FEB 9 - 1995
BY 42 R.S.#9
Public Service Commission
MISSOURI

FILED

JAN 15 1989

Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Original
Sec. 5 2nd Revised Sheet No. 9
Cancelling P.S.C.Mo.No. 5
Original
Sec. 5 1st Revised Sheet No. 9
Which was issued 8-11-83

For ALL TERRITORY

RECEIVED

RULES AND REGULATIONS

FEB 25 1987

a. Underground Primary and Secondary Distribution Facilities:

*When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall determine whether such new facilities may be feasibly installed underground in comparison to normal practices for overhead inatallations. When determined to be feasible, the Company will be responsible for the total inatallation of the facilities. However, when the cost of underground facilities is excessive, the Company will install the underground system provided the developer arranges to pay the excess cost including indirect costs of construction, above that for a comparable overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

*A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

*As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, excess charges, including indirect costs of construction, will be made to the developer to make such service compensatory to the Company. In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. Underground Services:

*The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution system, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the customer may be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having exiating overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal coats less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a yard pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a yard pole, the Company policy for providing underground service shall be the same as decribed above for other residential customers.

c. Underground Service to Commercial or Industrial Customers:

Service to a commercial or industrial customer may be installed underground when determined by the Company and customer to be desirable and feasible. Each such request will be studied as received to determine what payments will be required of the customer to enable the Company to be consistent with the policies of installing overhead services to such customers. Any work required of the customer for such installations will be performed in accordance with the Company's specifications and be coordinated with the Company's representatives.

CANCELLED

JAN 15 1989

BY 3ms R.S.#9

Public Service Commission
MISSOURI

FILED

MAR 29 1987

Public Service Commission

DATE OF ISSUE FEBRUARY 27, 1987

DATE EFFECTIVE MARCH 29, 1987

ISSUED BY R. L. LAMB, President, Joplin, MO.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

The Empire District Electric Company

P.S.C. Mo. No. 5

Sec. 5 1st ~~Original~~ Sheet No. 9
Revised

Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

Sec. 5 ~~Original~~ Sheet No. 9
Revised

Which was issued 6 - 22 - 83

RULES AND REGULATIONS

RECEIVED

AUG 15 1983

a. Underground Primary and Secondary Distribution Facilities:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall determine whether such new facilities may be feasibly installed underground in comparison to normal practices for overhead installations. When determined to be feasible, the Company will be responsible for the total installation of the facilities. However, when the cost of underground facilities is excessive, the Company will install the underground system provided the developer arranges to pay the excess cost above that for a comparable overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, excess charges will be made to the developer to make such service compensatory to the Company. In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. Underground Services:

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution system up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where service exceeds 100 feet in length, the customer may be required to pay the cost of the underground service for that portion in excess of 100 feet. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a yard pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a yard pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

c. Underground Service to Commercial or Industrial Customers:

Service to a commercial or industrial customer may be installed underground when determined by the Company and customer to be desirable and feasible. Each such request will be studied as received to determine

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MAR 29 1987

BY gms R.S.#9

Public Service Commission MISSOURI

SEP 12 1983

EAO 959

Public Service Commission

DATE OF ISSUE AUG 1 1 1983

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ISSUED BY R. L. LAMB, President, Joplin, Mo.

The Empire District Electric Company

Sec. Original Sheet No. 9
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Revised
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RULES AND REGULATIONS

JUN 22 1983

MISSOURI
Public Service Commission

If the promoter, developer or owner of a subdivision or parcel of land within a subdivision requests that the Company construct its distribution system therein without assurance acceptable to the Company of completion of a substantial number of the houses within two (2) years, the Company may require a deposit from the promoter, developer or owner in sufficient amount to cover the cost of this extension of the Company's distribution system, but the deposit, or the applicable portion thereof, shall be refunded without interest to the said promoter, developer or owner on a pro rata basis as the houses are built, occupied and connected to the distribution system during the succeeding ten (10) years. The total of the refunds hereunder shall in no event exceed the amount of the original deposit, and any portion remaining unrefunded after ten years will be retained by the Company and credited to the account for contributions in aid of construction. All extensions made under these rules shall at all times be and remain the property of the Company.

b. Underground Company Service Lines in Residential Subdivisions:

The Company will install underground service lines to all new houses and apartment houses in subdivisions described under B1a above, without additional charge, provided that the Company's service line does not exceed one hundred (100) feet in length. Where it does exceed 100 feet in length, the customer shall pay \$1.00 per foot of the Company's service line in excess of 100 feet. Further, if the width of the customer's lot exceeds 210 feet measured along the street line, the customer shall pay the Company \$1.50 per foot of width in excess of 210 feet.

In any area where the Company's existing distribution facilities are of underground or overhead construction, new houses and apartment houses in subdivisions will only be served underground, and customer will pay the specified charges if the Company's service line exceeds 100 feet and/or the lot width exceeds 210 feet. However, customers desiring underground service but having adequate existing overhead service lines shall compensate the Company for the unused life and removal costs of the existing overhead service lines in addition to fulfilling the requirements for underground service as stated herein.

In circumstances when the application of the rules and charges under B1a and B1b appears impracticable or unjust to either Company or applicant or discriminatory to other customers, e.g., excessive cost of underground service compared to overhead, the Company or applicant shall refer the matter to the Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

Any house or apartment house dwelling unit service entrance shall have a minimum of 150 amps capacity as defined by code before a new service line will be provided.

Underground customer service entrance shall be located to minimize the distance between it and the Company's distribution facilities. The customer service entrance and point of delivery shall be the meter base on the exterior wall of the customer's house. This meter base shall be located between five (5) and six and one-half (6½) feet above final grade. A conduit of a size specified by the Company shall be installed by the customer from the meter base down to a point where a suitable bend with a twelve-inch (12") radius will rest on the bottom of the trench at a depth specified by the Company. A section of suitable conduit shall then be extended from the bend outward in the direction from which the Company's service will be installed. The conduit shall continue from the bend until it is a minimum of four (4) feet from any building, porch, patio or other paved area. Where conduit

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SEP 12 1983
BY LOE RS 9
PUBLIC SERVICE COMMISSION
OF MISSOURI

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AUG 1 - 1983
82-408
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ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 8th Revised Sheet No. 10

Canceling P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 10

For ALL TERRITORY

RULES AND REGULATIONS

F. TYPE OF SERVICE AND RATE SCHEDULE

1. Choice of Rate Schedule:

A representative of the Company will assist the Customer, at any time, in his/her selection of the proper applicable rate schedule for utility service received by the Customer. In the event any other applicable rate schedule of the Company shall become more advantageous for the Customer's service, s/he may select the other applicable rate schedule, except that, having selected one applicable rate schedule, the Customer may not choose another rate schedule within less than twelve (12) months. The Company shall not, at any time, be required to make any retroactive adjustment to bills for Customer's service if it shall develop that the rate schedule applying to the Customer's service is less advantageous to the Customer than another rate schedule, except as determined in individual cases by proper regulatory authority.

Any "qualifying facility" as defined in 4 CSR 240-20.060(1)(G) shall be provided, upon request, stand-by-power at the otherwise applicable standard rates which would apply if the Company provided energy at the customer's full service requirements.

2. Supplementary or Emergency Service:

The Company's service shall not, at any instant, be used by the Customer in multiple with any other source of electricity, without the express written consent of the Company, and shall not be maintained for use in event of breakdown of an alternative source of electricity or of power, except by written agreement between the Company and the Customer.

3. Resale of Service:

Except where specifically provided by applicable rate schedule or special contract, no Customer shall resell, redistribute or submeter, either directly or indirectly, to any person any service supplied to the Customer by the Company.

4. Mobile Home Parks:

- a. Service will be rendered under the Company's filed rate schedule applicable to the area and class of service at each location.
- b. When the park conforms to the Company's requirements for permanency, the Company may accept applications for service directly from occupants of mobile home park spaces. To qualify as a permanent type park, the park owner or operator must provide water and sanitary sewer to each lot, and may provide such other facilities as hard surface pads for each home, surfaced roads and driveways throughout the area of development.

When the occupant's service application is approved, the Company will render service and bill directly the occupant of the mobile home until the account is closed by the occupant. Effective on that date and with the same meter reading, the account will be opened in the name of the park owner or operator and bills rendered thereunder will be the responsibility of the park owner or operator until a new occupant has contracted for service on the meter.

- c. Bills will be rendered to the park owner or operator for service to mobile homes in parks not conforming to the Company's requirements for permanency classification described above. Payment of the bills will be the responsibility of the park owner or operator. The exact amount of the bill applicable to any particular mobile home site may be collected by the park owner or operator from the home occupant, but in no case shall the occupant be charged an amount different from that billed to the park owner or operator on the Company's applicable rate schedule. In such cases, the park owner or operator must post for the occupant's use the applicable rate schedule under which the bill is rendered.

DATE OF ISSUE July 7, 2015 DATE EFFECTIVE ~~August 6, 2015~~ July 26, 2015
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

CANCELLED
September 16, 2020
Missouri Public
Service Commission
ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED
Missouri Public
Service Commission
ER-2014-0351; YE-2016-0008

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 10

Canceling P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 10

For ALL TERRITORY

RULES AND REGULATIONS

F. TYPE OF SERVICE AND RATE SCHEDULE

1. Choice of Rate Schedule:
A representative of the Company will assist the Customer, at any time, in his/her selection of the proper applicable rate schedule for utility service received by the Customer. In the event any other applicable rate schedule of the Company shall become more advantageous for the Customer's service, s/he may select the other applicable rate schedule, except that, having selected one applicable rate schedule, the Customer may not choose another rate schedule within less than twelve (12) months. The Company shall not, at any time, be required to make any retroactive adjustment to bills for Customer's service if it shall develop that the rate schedule applying to the Customer's service is less advantageous to the Customer than another rate schedule, except as determined in individual cases by proper regulatory authority.
2. Supplementary or Emergency Service:
The Company's service shall not, at any instant, be used by the Customer in multiple with any other source of electricity, without the express written consent of the Company, and shall not be maintained for use in event of breakdown of an alternative source of electricity or of power, except by written agreement between the Company and the Customer.
3. Resale of Service:
Except where specifically provided by applicable rate schedule or special contract, no Customer shall resell, redistribute or submeter, either directly or indirectly, to any person any service supplied to the Customer by the Company.
4. Mobile Home Parks:
 - a. Service will be rendered under the Company's filed rate schedule applicable to the area and class of service at each location.
 - b. When the park conforms to the Company's requirements for permanency, the Company may accept applications for service directly from occupants of mobile home park spaces. To qualify as a permanent type park, the park owner or operator must provide water and sanitary sewer to each lot, and may provide such other facilities as hard surface pads for each home, surfaced roads and driveways throughout the area of development.

When the occupant's service application is approved, the Company will render service and bill directly the occupant of the mobile home until the account is closed by the occupant. Effective on that date and with the same meter reading, the account will be opened in the name of the park owner or operator and bills rendered thereunder will be the responsibility of the park owner or operator until a new occupant has contracted for service on the meter.

- c. Bills will be rendered to the park owner or operator for service to mobile homes in parks not conforming to the Company's requirements for permanency classification described above. Payment of the bills will be the responsibility of the park owner or operator. The exact amount of the bill applicable to any particular mobile home site may be collected by the park owner or operator from the home occupant, but in no case shall the occupant be charged an amount different from that billed to the park owner or operator on the Company's applicable rate schedule. In such cases, the park owner or operator must post for the occupant's use the applicable rate schedule under which the bill is rendered.

DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011 **FILED**

Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 10

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 10

For ALL TERRITORY

RULES AND REGULATIONS

F. TYPE OF SERVICE AND RATE SCHEDULE

1. **Choice of Rate Schedule:**
A representative of the Company will assist the Customer, at any time, in his/her selection of the proper applicable rate schedule for utility service received by the Customer. In the event any other applicable rate schedule of the Company shall become more advantageous for the Customer's service, s/he may select the other applicable rate schedule, except that, having selected one applicable rate schedule, the Customer may not choose another rate schedule within less than twelve (12) months. The Company shall not, at any time, be required to make any retroactive adjustment to bills for Customer's service if it shall develop that the rate schedule applying to the Customer's service is less advantageous to the Customer than another rate schedule, except as determined in individual cases by proper regulatory authority.
2. **Supplementary or Emergency Service:**
The Company's service shall not, at any instant, be used by the Customer in multiple with any other source of electricity, without the express written consent of the Company, and shall not be maintained for use in event of breakdown of an alternative source of electricity or of power, except by written agreement between the Company and the Customer.
3. **Resale of Service:**
Except where specifically provided by applicable rate schedule or special contract, no Customer shall resell, redistribute or submeter, either directly or indirectly, to any person any service supplied to Customer by the Company.
4. **Mobile Home Parks:**
 - a. Service will be rendered under the Company's filed rate schedule applicable to the area and class of service at each location.
 - b. When the park conforms to the Company's requirements for permanency, the Company may accept applications for service directly from occupants of mobile home park spaces. To qualify as a permanent type park, the park owner or operator must provide water and sanitary sewer to each lot, and may provide such other facilities as hard surface pads for each home, surfaced roads and driveways throughout the area of development.

When the occupant's service application is approved, the Company will render service and bill directly the occupant of the mobile home until the account is closed by the occupant. Effective on that date and with the same meter reading, the account will be opened in the name of the park owner or operator and bills rendered thereunder will be the responsibility of the park owner or operator until a new occupant has contracted for service on the meter.
 - c. Bills will be rendered to the park owner or operator for service to mobile homes in parks not conforming to the Company's requirements for permanency classification described above. Payment of the bills will be the responsibility of the park owner or operator. The exact amount of the bill applicable to any particular mobile home site may be collected by the park owner or operator from the home occupant, but in no case shall the occupant be charged an amount different from that billed to the park owner or operator on the Company's applicable rate schedule. In such cases, the park owner or operator must post for the occupant's use the applicable rate schedule under which the bill is rendered.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 5th Revised Sheet No. 10
Cancelling P.S.C. Mo. No. 5For ALL TERRITORYNo supplement to this rate schedule will be issued except
for the purpose of cancelling this rate schedule.Sec. 5 4th Revised Sheet No. 10
Which was issued 12-16-88RULES AND
REGULATIONS

RECEIVED

OCT - 7 1994

F. TYPE OF SERVICE AND RATE SCHEDULE

MO. PUBLIC SERVICE COMM.

1. Choice of Rate Schedule:

A representative of the Company will assist the Customer, at any time, in his/her selection of the proper applicable rate schedule for utility service received by the Customer. In the event any other applicable rate schedule of the Company shall become more advantageous for the Customer's service, s/he may select the other applicable rate schedule, except that, having selected one applicable rate schedule, the Customer may not choose another rate schedule within less than twelve (12) months. The Company shall not, at any time, be required to make any retroactive adjustment to bills for Customer's service if it shall develop that the rate schedule applying to the Customer's service is less advantageous to the Customer than another rate schedule, except as determined in individual cases by proper regulatory authority.

2. Supplementary or Emergency Service:

The Company's service shall not, at any instant, be used by the Customer in multiple with any other source of electricity, without the express written consent of the Company, and shall not be maintained for use in event of breakdown of an alternative source of electricity or of power, except by written agreement between the Company and the Customer.

3. Resale of Service:

Except where specifically provided by applicable rate schedule or special contract, no Customer shall resell, redistribute or submeter, either directly or indirectly, to any person any service supplied to Customer by the Company.

4. Mobile Home Parks:

- a. Service will be rendered under the Company's filed rate schedule applicable to the area and class of service at each location.
- b. When the park conforms to the Company's requirements for permanency, the Company may accept applications for service directly from occupants of mobile home park spaces. To qualify as a permanent type park, the park owner or operator must provide water and sanitary sewer to each lot, and may provide such other facilities as hard surface pads for each home, surfaced roads and driveways throughout the area of development.

When the occupant's service application is approved, the Company will render service and bill directly the occupant of the mobile home until the account is closed by the occupant. Effective on that date and with the same meter reading, the account will be opened in the name of the park owner or operator and bills rendered thereunder will be the responsibility of the park owner or operator until a new occupant has contracted for service on the meter.

- c. Bills will be rendered to the park owner or operator for service to mobile homes in parks not conforming to the Company's requirements for permanency classification described above. Payment of the bills will be the responsibility of the park owner or operator. The exact amount of the bill applicable to any particular mobile home site may be collected by the park owner or operator from the home occupant, but in no case shall the occupant be charged an amount different from that billed to the park owner or operator on the Company's applicable rate schedule. In such cases, the park owner or operator must post for the occupant's use the applicable rate schedule under which the bill is rendered.

FILED

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MISSOURI
Public Service CommissionCANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service CommissionDATE OF ISSUE October 7, 1994
ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MODATE EFFECTIVE February 9, 1995

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 4th Revised Sheet No. 10
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this tariff will be issued except for the purpose of cancelling this tariff.

Sec. 5 3rd Revised Sheet No. 10
Which was issued 12-16-88

RECEIVED
RULES AND REGULATIONS

AUG 3 1994

a. **Underground Primary and Secondary Distribution Facilities:**

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install an overhead distribution system to the subdivision, including indirect costs. The Company shall also perform a detailed estimate to determine the cost to install an underground distribution system of the same scope as the overhead distribution system to the same subdivision, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives, based on a Benefit/Cost analysis. If the underground system is more expensive than the overhead system, and the developer insists upon an underground system, the developer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, the Company shall prepare a detailed estimate of the cost to install a single-phase system to the subdivision, including indirect costs. The Company shall also perform a detailed estimate to determine the cost to install a three-phase system to the same subdivision, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives. If the three-phase system is more expensive than the single-phase system, and the developer insists upon a three-phase system, the developer shall be required to pay the difference between the estimated cost of the single-phase system and the three-phase system. The developer will not be charged if three-phase construction is due to the Company's decision based upon sound engineering design criteria.

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. **Underground Services:**

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

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AUG 15 1994
94 - 174
MISSOURI

DATE OF ISSUE August 2, 1994

ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

BY [Signature]
Public Service Commission
MISSOURI

Public Service Commission
August 15, 1994

The Empire District Electric Company

Sec. 5 ~~Original~~ 3rd Revised Sheet No. 10
Cancelling P.S.C.No. 5

For ALL TERRITORY

Sec. 5 ~~Original~~ 2nd Revised Sheet No. 10
Which was issued 2-27-87

RULES AND REGULATIONS

RECEIVED

DEC 11 1988

a. Underground Primary and Secondary Distribution Facilities:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall determine whether such new facilities may be feasibly installed underground in comparison to normal practices for overhead installations. When determined to be feasible, the Company will be responsible for the total installation of the facilities. However, when the cost of underground facilities is excessive, the Company will install the underground system provided the developer arranges to pay the excess cost including indirect costs of construction, above that for a comparable overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, excess charges, including indirect costs of construction, will be made to the developer to make such service compensatory to the Company. In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. Underground Services:

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution system, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the customer may be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a yard pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a yard pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

c. Underground Service to Commercial or Industrial Customers:

Service to a commercial or industrial customer may be installed underground when determined by the Company and customer to be desirable and feasible. Each such request will be studied as received to determine what payments will be required of the customer to enable the Company to be consistent with the policies of installing overhead service to such customers. Any work required of the customer for such installations will be performed in accordance with the Company's specifications and be coordinated with the Company's representatives.

CANCELLED

FILED

AUG 15 1994
BY 4th R.S. #10
Public Service Commission
MISSOURI

JAN 15 1989

Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Original
 Sec. 5 2nd Revised Sheet No. 10
 Cancelling P.S.C.No. 5
 Original
 Sec. 5 1st Revised Sheet No. 10
 Which was issued 8-11-83

For ALL TERRITORY

RECEIVED

RULES AND REGULATIONS

FEB 25 1987

d. Underground Service to Authorized Public Street Lighting:
 Any authorized street lighting lines installed in any subdivision with underground distribution will be installed underground. When public street lighting lines are installed, the estimated difference in cost between the costs of underground and overhead service to the street lighting may be charged to the appropriate governing agency. Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated difference between the costs of underground and overhead service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, may be charged to the appropriate governing agency.

e. Upon request, the Company may install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back-filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

f. In those situations where the Company determines that, due to economic or safety concerns it would be in the Company's interest to install underground facilities, such facilities may be installed without cost to the customer.

2. Overhead:

a. Electric Distribution Extensions:

*The Company will make extensions to its distribution system to supply overhead single-phase electric service as and when necessary to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that the Company will not make any extension of its lines to serve any customer who will be located more than one thousand (1,000) feet from existing facilities unless the customer shall contract to pay the cost of the extension, including indirect costs of construction, in excess of one thousand (1,000) feet as a contribution in aid of construction. The customer will pay a minimum of five percent (5%) at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a prorata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

*A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

The Company will not make any extension over 1,000 feet unless customer executes a contract in writing with suitable guarantee that he will use the service for at least two years and that he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service, or unless the owner of the property served by such extension, or some other responsible person guarantees that the service will be used for that length of time and the payment of the unpaid extension cost balance.

CANCELLED

FILED

JAN 15 1989

MAR 29 1987

BY 328 R.S.W

Public Service Commission

DATE OF ISSUE FEBRUARY 27, 1987

MISSOURI Public Service Commission

DATE EFFECTIVE MARCH 29, 1987

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

The Empire District Electric Company

P.S.C. Mo. No. 5

Sec. . 5 1st Original Sheet No. 10
Revised

Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

Sec. . 5 Original Sheet No. 10
Revised

Which was issued

RECEIVED
AUG 15 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS

what payments will be required of the customer to enable the Company to be consistent with the policies of installing overhead services to such customers. Any work required of the customer for installation of such services shall be performed in accordance with the Company's specifications and be coordinated with the Company's representatives.

d. **Underground Service to Authorized Public Street Lighting:**

Any authorized street lighting lines installed in any subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated difference in cost between the costs of underground and overhead service to the street lighting may be charged to the appropriate governing agency. Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated difference between the costs of underground and overhead service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, may be charged to the appropriate governing agency.

e. Upon request, the Company may install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back-filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

f. In those situations where the Company determines that, due to economic or safety concerns it would be in the Company's interest to install underground facilities, such facilities may be installed without cost to the customer.

CANCELLED

BY *gms* *R.S.#10*
Public Service Commission
MISSOURI

2. **Overhead:**

a. **Electric Distribution Extensions:**

The Company will make extensions to its distribution system to supply overhead single-phase electric service as and when necessary to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that the Company will not make any extension of its lines to serve any customer who will be located more than one thousand (1,000) feet from existing facilities unless the customer shall contract to pay the cost of the extension in excess of one thousand (1,000) feet as a contribution in aid of construction. The customer will pay a minimum of five percent (5%) at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put

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SEP 12 1983
EAO 959
Public Service Commission

DATE OF ISSUE AUG 1 1 1983

DATE EFFECTIVE SEP 2 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

The Empire District Electric Company

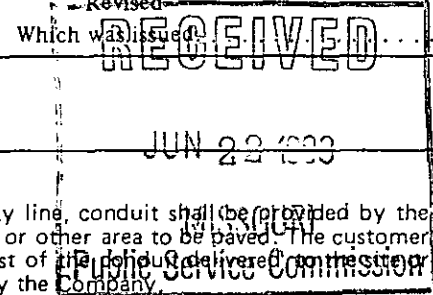
Sec. 5 Original Sheet No. 10
~~Revised~~

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
~~Revised~~

Which was issued



RULES AND REGULATIONS

is not run continuously from the meter base to the customer's property line, conduit shall be provided by the customer for installation by the Company under all walks, drives, patios or other area to be paved. The customer shall have the option of either reimbursing the Company for material cost of the conduit delivered to the site, or providing the specified conduit at the site for placement and installation by the Company.

c. Underground Service to Urban and Rural Residential Customers Not Located in Subdivisions:
A rural residential customer whose point of delivery is located at a yard pole shall be responsible for all circuits beyond this point, whether overhead or underground. Other urban or residential customers not located in subdivisions may be served overhead or underground at the customer's preference. However, if the customer requests underground service, he may be required to pay up to ninety percent (90%) of the excess in estimated cost of underground over overhead service.

d. Underground Service to Commercial or Industrial Customers:
Service to a commercial or industrial customer will be installed underground when determined by the Company and customer to be desirable and feasible. Each such request will be studied as received to determine what payments will be required of the customer to enable the Company to be consistent with the policies of installing overhead services to such customers. Any work required of the customer for such installations will be performed in accordance with the Company's specifications and be coordinated with the Company's representatives.

e. Underground Service to Authorized Public Street Lighting:
Any authorized street lighting lines installed in any subdivision with underground distribution will be installed underground at no additional cost to the customer, provided that such lines are installed at the same time as the underground distribution system. Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., who has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

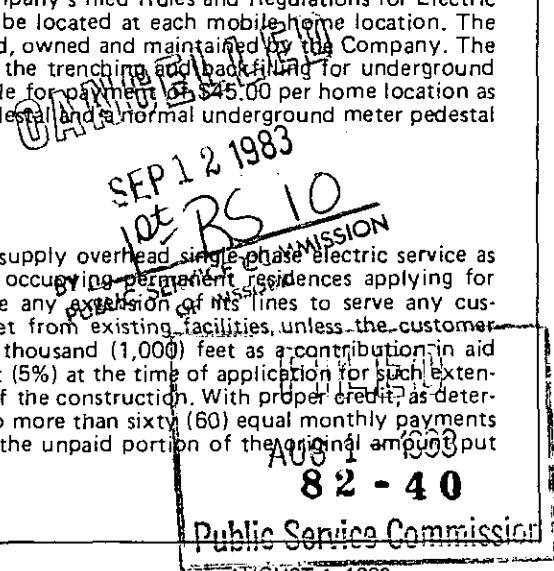
When public street lighting lines are not installed at the time of the underground distribution system, the estimated difference in cost between the costs of underground and overhead service to the street lighting may be charged to the appropriate governing agency.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated difference between the costs of underground and overhead service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution required to be removed, may be charged to the appropriate governing agency.

f. Upon request, the Company will install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of the Company's filed Rules and Regulations for Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and backfilling for underground services. In addition, the park owner or operator will be responsible for payment of \$45.00 per home location as payment for the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

2. Overhead:
a. Electric Distribution Extensions:

The Company will make extensions to its distribution system to supply overhead single phase electric service as and when necessary to serve any and all prospective customers occupying permanent residences applying for such service, provided, however, that the Company will not make any extension of its lines to serve any customer who will be located more than one thousand (1,000) feet from existing facilities, unless the customer shall contract to pay the cost of the extension in excess of one thousand (1,000) feet as a contribution in aid of construction. The customer will pay a minimum of five percent (5%) at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit, as determined by the Company, the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount.



DATE OF ISSUE JUNE 22, 1983

DATE EFFECTIVE AUGUST 1, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 8th Revised Sheet No. 11

Canceling P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 11

For ALL TERRITORY

RULES AND REGULATIONS

- d. In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile home sites classified and used as "transient locations." The park owner or operator can be the only applicant, and payment of the bills for utility service rendered is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rate schedules.

G. TERMINATION OF SERVICE

Written or verbal notice of termination must be given by the Customer at an office or call center of the Company. Customer will be responsible for payment for all service used by him/her as determined by final readings of meters on the termination date requested by the Customer. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules. In the event that a customer fails to notify the Company, their service responsibility will end when a new customer takes service.

Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

H. ADVANCED METERING INFRASTRUCTURE (AMI) OPT-OUT

Customers receiving Residential Service have the option of opting out of AMI meter reading and electing non-standard metering service. In such instances, the two-way communication portion of the AMI meter will be disabled. Alternatively, if requested by the customer, and if a non-AMI meter is available to the Company, a non-AMI meter will remain or be installed. Customers requesting non-standard metering service after initial AMI installation will be charged a one-time setup charge per meter. For all customers requesting non-standard metering service, a monthly recurring Non-Standard Meter Charge will apply.

For customers that chose to opt-out prior to the AMI meter being set (i.e., there is no additional visit to the premises to disable the two-way communication portion or install a non-AMI meter): the one-time setup fee will not be assessed, but the ongoing monthly fee will still be applicable.

In circumstances where a customer has multiple meters at the same premises, the monthly Non-Standard Meter Charge will apply to the first meter, and the monthly Non-Standard Subsequent Meter Charge will apply to all additional meters of that customer located on the same premises.

In the normal course of business, Company replacement of meters may occur. To the extent that a customer denies, either through physical impediments, verbal denial or threats of violence, access to property or metering installation, or fails to establish a suitable time for access, customers will be notified, in writing, that failure to provide access will result in customer being considered an opt-out customer not sooner than 30 days after Company's notice. Company's notification will include information for the customer to understand the financial impact of the opt-out status.

Charges are listed on the Credit Action Fees Schedule CA.

DATE OF ISSUE August 11, 2020 DATE EFFECTIVE September 10, 2020
ISSUED BY Sheri Richard, Director Rates and Regulatory Affairs, Joplin, MO

CANCELLED
September 16, 2020
Missouri Public
Service Commission
ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED
Missouri Public
Service Commission
AO-2020-0237; YE-2021-0023

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 11

Canceling P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 11

For ALL TERRITORY

RULES AND REGULATIONS

- d. In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile home sites classified and used as "transient locations." The park owner or operator can be the only applicant, and payment of the bills for utility service rendered is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rate schedules.

G. TERMINATION OF SERVICE

Written or verbal notice of termination must be given by the Customer at an office or call center of the Company. Customer will be responsible for payment for all service used by him/her as determined by final readings of meters on the termination date requested by the Customer. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules. In the event that a customer fails to notify the Company, their service responsibility will end when a new customer takes service.

Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

H. ADVANCED METERING INFRASTRUCTURE (AMI) OPT-OUT

Customers receiving Residential Service have the option of refusing the installation of remotely read metering or requesting the removal of previously installed remotely read metering. In such instances, non-standard metering equipment will be installed that requires a manual meter read. Customers requesting non-standard metering service after April 1, 2020 will be charged a one-time setup charge per meter. For all customers requesting non-standard metering, a monthly recurring Non-Standard Meter Charge will apply. Charges are listed on the Credit Action Fees Schedule CA.

For customers that chose to opt-out prior to the AMI meter being set (i.e., there is no additional visit to the premises to install a non-communicating meter): the one-time setup fee would not be assessed because there was no new meter set required, but the ongoing monthly fee would still be applicable.

In circumstances where a customer has multiple meters at the same premises, the monthly Non-Standard Meter Charge will apply to the first meter, and the monthly Non-Standard Subsequent Meter Charge will apply to all additional meters of that customer located on the same premises.

In the normal course of business, Company replacement of meters may occur. To the extent that a customer denies, either through physical impediments, verbal denial or threats of violence, access to property or metering installation, or fails to establish a suitable time for access, customers will be notified, in writing, that failure to provide access will result in customer being considered an opt-out customer not sooner than 30 days after Company's notice. Company's notification will include information for the customer to understand the financial impact of the opt-out status.

DATE OF ISSUE February 5, 2020 DATE EFFECTIVE April 2, 2020
ISSUED BY Sheri Richard, Director Rates and Regulatory Affairs, Joplin, MO

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 11

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 11

For ALL TERRITORY

RULES AND REGULATIONS

- d. In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile home sites classified and used as "transient locations." The park owner or operator can be the only applicant, and payment of the bills for utility service rendered is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rate schedules.

G. TERMINATION OF SERVICE

Written or verbal notice of termination must be given by the Customer at an office or call center of the Company. Customer will be responsible for payment for all service used by him/her as determined by final readings of meters on the termination date requested by the Customer. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules. In the event that a customer fails to notify the Company, their service responsibility will end when a new customer takes service.

Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011
CANCELLED
April 2, 2020
Missouri Public
Service Commission
AO-2020-0237; YE-2020-0133

FILED
Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 11

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 11

For ALL TERRITORY

RULES AND REGULATIONS

- d. In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile home sites classified and used as "transient locations." The park owner or operator can be the only applicant, and payment of the bills for utility service rendered is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rate schedules.

G. TERMINATION OF SERVICE

Written or verbal notice of termination must be given by the Customer at an office of the Company. Customer will be responsible for payment for all service used by him/her as determined by final readings of meters on the termination date requested by the Customer. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules.

Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

RULES AND REGULATIONS

OCT - 7 1994

- d. In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile home sites classified and used as "transient locations." The park owner or operator can be the only applicant, and payment of the bills for utility service rendered is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rate schedules.

G. TERMINATION OF SERVICE

Written or verbal notice of termination must be given by the Customer at an office of the Company. Customer will be responsible for payment for all service used by him/her as determined by final readings of meters on the termination date requested by the Customer. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules.

Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

FILED

FEB - 9 1995

**MISSOURI
Public Service Commission**

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 3rd Revised Sheet No. 11
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this tariff will be issued except for the purpose of cancelling this tariff.

Sec. 5 2nd Revised Sheet No. 1
Which was issued 12-16-88

RECEIVED

RULES AND REGULATIONS **AUG 3 1994**

MO. PUBLIC SERVICE COMM.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a yard pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a yard pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

- c. **Underground Service to Commercial or Industrial Customers:**
When application is received from a commercial or industrial customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the customer, including indirect costs. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same customer, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives. If the underground system is more expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.
- d. **Underground Service to Authorized Public Street Lighting:**
Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated difference in cost between the costs of underground and overhead service to the street lighting shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated difference between the costs of underground and overhead service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

CANCELLED

FILED

FEB 9 - 1995
BY 4th R.S. # 11
Public Service Commission
MISSOURI

AUG 15 1994
94 - 174
MISSOURI
Public Service Commission

The Empire District Electric Company

Original
Sec. 5 2nd Revised Sheet No. 11
Cancelling P.S.C.Mo.No. 5
Original
Sec. 5 1st Revised Sheet No. 11
Which was issued 2-27-87

For ALL TERRITORY

RULES AND REGULATIONS

DEC 14 1988

MISSOURI

d. Underground Service to Authorized Public Street Lighting:
Any authorized street lighting lines installed in any subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated difference in cost between the costs of underground and overhead service to the street lighting may be charged to the appropriate governing agency. Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated difference between the costs of underground and overhead service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, may be charged to the appropriate governing agency.

e. Upon request, the Company may install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back-filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

f. In those situations where the Company determines that, due to economic or safety concerns it would be in the Company's interest to install underground facilities, such facilities may be installed without cost to the customer.

2. Overhead:

a. Electric Distribution Extensions:

The Company will make extensions to its distribution system to supply overhead single-phase electric service as and when necessary to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that the Company will not make any extension of its lines to serve any customer who will be located more than one thousand (1,000) feet from existing facilities unless the customer shall contract to pay the cost of the extension, including indirect costs of construction, in excess of one thousand (1,000) feet as a contribution in aid of construction. The customer will pay a minimum of five percent (5%) at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a prorata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

The Company will not make any extension over 1,000 feet unless customer executes a contract in writing with suitable guarantee that he will use the service for at least two years and that he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service, or unless the owner of the property served by such extension, or some other responsible person guarantees that the service will be used for that length of time and the payment of the unpaid extension cost balance.

CANCELLED

FILED

JAN 15 1989

Public Service Commission

AUG 15 1994

BY *[Signature]* #11

DATE OF ISSUE DECEMBER 16, 1988

Public Service Commission MISSOURI

DATE EFFECTIVE

JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Original
Sec. 5 1st Revised Sheet No. 11
Cancelling P.S.C.Mo.No. 5
Original
Sec. Revised Sheet No. 11
Which was **RECEIVED** 4-83

For ALL TERRITORY

RULES AND REGULATIONS

FEB 25 1987

All applications for service (other than overhead single-phase extension for residential or rural residential service) will be reviewed by the Company giving **MISSOURI Public Service Commission** demands, usage, revenues and permanency of anticipated sales to the customers. The Company shall require contributions in aid of construction for the portion of the investments in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, reasonable, refundable advances for the construction may be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's supply line without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or similar locations, as required by the code, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

The service weatherhead shall be placed at a point near, and preferably slightly below the point of attachment of Company's service lines to the building, service pole or other support. Enough wire (thirty (30) inches is recommended) must extend outside the service weatherhead for proper connection to Company's service lines.

Where the main service switch is placed on the exterior of the building or in any outdoor location, the code requires that this switch be of an approved weatherproof type. The Company recommends that the customer install a main service switch below the meter on yard pole installations for his safety and convenience.

Customer's service entrance conductors shall be of a size as determined by code requirements, but in no case smaller than No. 8 American wire gauge. Connection will not be made to any installation consisting of more than two (2) branch circuits with a 2-wire service entrance. The Company strongly recommends 3-wire service for all residential dwellings.

For service at under 600 volts, the point of attachment of Company's service lines to a building, service pole or other support shall be not less than ten (10) feet above ground or platform, and shall be at height to permit a minimum clearance for Company's service lines of eighteen (18) feet above alleys, roads, streets, and commercial driveways; ten (10) feet above sidewalks, entrance drives to residence garages and spaces and ways accessible to pedestrians only; and eight (8) feet above roofs. In the case of 277/480 volt services, a minimum clearance of twelve (12) feet is required at the point of attachment to a building and above spaces and ways accessible to pedestrians only. For supply wires limited to 150 volts to ground a minimum clearance of eight (8) feet is permissible above spaces and ways accessible to pedestrians only, where the form of a building will not permit ten (10) feet clearance and where all other clearance requirements are met. Also, where the voltage between conductors passing above a roof does not exceed 300 and the roof cannot be readily walked upon, the minimum clearance above the roof may be reduced to three (3) feet.

CANCELLED

FILED

JAN 15 1989

MAR 29 1987

BY *[Signature]*
Public Service Commission Public Service Commission
MISSOURI

DATE OF ISSUE FEBRUARY 27, 1987

DATE EFFECTIVE MARCH 29, 1987

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

Sec. 5 Original Sheet No. 11
Revised

Cancelling P.S.C. Mo. No.

For ALL TERRITORY

Sec. Original Sheet No.
Revised

Which was issued

RECEIVED
JUN 22 1983
MISSOURI
Public Service Commission

RULES AND REGULATIONS

on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a prorata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

The Company will not make any extension over 1,000 feet unless customer executes a contract in writing with suitable guarantee that he will use the service for at least two years and that he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service, or unless the owner of the property served by such extension, or some other responsible person guarantees that the service will be used for that length of time and the payment of the unpaid extension cost balance.

All applications for service (other than overhead single-phase extension for residential or rural residential service) will be reviewed by the Company giving consideration to the estimated demands, usage, revenues and permanency of anticipated sales to the customers. The Company shall require contributions in aid of construction for the portion of the investments in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, reasonable, refundable advances for the construction may be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sale will develop or that the Company investment will be protected.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

CANCELLED
MAR 29 1987
BY R.S.H.

b. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from the Company's supply line without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or similar locations, as required by the code, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

Public Service Commission
MISSOURI

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

The service weatherhead shall be placed at a point near, and preferably slightly below the point of attachment of Company's service lines to the building, service pole or other support. Enough wire (thirty(30) inches is recommended) must extend outside the service weatherhead for proper connection to Company's service lines.

Where the main service switch is placed on the exterior of the building or in any outdoor location, the code requires that this switch be of an approved weatherproof type. The Company recommends that the customer install a main service switch below the meter on yard pole installations for his safety and convenience.

Customer's service entrance conductors shall be of a size as determined by code requirements, but in no case smaller than No. 8 American wire gauge. Connection will not be made to any installation consisting of more than two (2) branch circuits with a 2-wire service entrance. The Company strongly recommends 3-wire service for all residential dwellings.

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For services at under 600 volts, the point of attachment of Company's service lines to a building, service pole or other support shall be not less than ten (10) feet above ground or platform, and shall be at height to permit safe

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Public Service Commission

DATE OF ISSUE JUNE 22, 1983

DATE EFFECTIVE AUGUST 1, 1983

ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 11a

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 11a

For ALL TERRITORY

RULES AND REGULATIONS

RESERVED FOR FUTURE USE

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ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

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September 16, 2020
Missouri Public
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ER-2019-0374; EN-2021-0038; YE-2021-0041

Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 11a

Canceling P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 11a

For ALL TERRITORY

RULES AND REGULATIONS

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ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE January 27, 2007
~~December 14, 2007~~

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION
THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5

Sec. 5 1st Revised Sheet No. 11a
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except
for the purpose of cancelling this rate schedule.

Sec. 5 Original Sheet No. 11a
Which was issued 08-02-94

RULES AND REGULATIONS RECEIVED

OCT - 7 1994

MO. PUBLIC SERVICE COMM.

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FEB - 9 1995

MISSOURI
Public Service Commission

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1/1/2007 & 12/14/07
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Missouri Public
Service Commission

DATE OF ISSUE February 9, 1995
ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE February 9, 1995

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 Original Sheet No. 1a
Cancelling P.S.C. Mo. No. RECEIVED

For ALL TERRITORY

No supplement to this tariff will be issued except for the purpose of cancelling this tariff.

Sec. _____ Revised Sheet No. 3
Which was issued AUG 3 1994

RULES AND REGULATIONS **MO. PUBLIC SERVICE COMM.**

- e. Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back-filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.
- f. In those situations where the Company determines that, due to economic or safety concerns it would be in the Company's interest to install underground facilities, such facilities may be installed without cost to the customer. When it appears that underground construction may be in the Company's economic interest, the Company shall prepare a detailed estimate of the cost to install an overhead system, including indirect costs. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives.

If the Company determines that either employee or public safety will be affected in the case of reverse feed construction, airport runways, commercial traffic, or state and local codes, the Company will install underground facilities without cost to the customer.

2. Overhead:

a. Electric Distribution Extensions:

The Company will make extensions to its distribution system to supply overhead service as and when necessary to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that the Company will not make any extension of its lines to serve any customer who will be located more than one thousand (1,000) feet from existing facilities unless the customer shall contract to pay the cost of the extension, including indirect costs of construction, in excess of one thousand (1,000) feet as a contribution in aid of construction. The customer will pay a minimum of five percent (5%) at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a prorata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

The Company will not make any extension over 1,000 feet unless customer executes a contract in writing with suitable guarantee that he will use the service for at least two years and that he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service, or unless the owner of the property served by such extension, or some other responsible person guarantees that the service will be used for that length of time and the payment of the unpaid extension cost balance.

CANCELLED
FEB 9 - 1995
BY J. R. S. # 110
Public Service Commission

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AUG 15 1994
94 - 176
MISSOURI

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 8th Revised Sheet No. 12

Canceling P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 12

For ALL TERRITORY

RULES AND REGULATIONS

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September 16, 2020
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ER-2019-0374; EN-2021-0038; YE-2021-0041

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Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 7th Revised Sheet No. 12

Canceling P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 12

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RULES AND REGULATIONS

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ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

RULES AND REGULATIONS

CHAPTER III
SERVICE SPECIFICATIONS

*****The following provisions on Section 5, Sheets 12 through 17, will cease to be effective at midnight Joplin time on January 31, 2003. They will be superseded by the provisions on Section 5, Sheets 17a through 17f, which become effective at 12:01 a.m. on February 1, 2003.**

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

For residential and small commercial customers the Company will furnish and install the Company's service drop or lateral and the meter. All other equipment will be furnished by customer and installed by customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office.

For rural customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the customer's property and are to be furnished and installed by the customer. The customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

1. Overhead:

a. Electric Distribution Extensions to Rural Residential Customers:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 5th Revised Sheet No. 12
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 4th Revised Sheet No. 12
Which was issued 10-07-94

RULES AND REGULATIONS

JUL 13 1998

CHAPTER III

MO. PUBLIC SERVICE COMM

SERVICE SPECIFICATIONS

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

For residential and small commercial customers the Company will furnish and install the Company's service drop or lateral and the meter. All other equipment will be furnished by customer and installed by customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office.

For rural customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the customer's property and are to be furnished and installed by the customer. The customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

1. Overhead:

a. Electric Distribution Extensions to Rural Residential Customers:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

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DEC 02 2002

AUG 13 1998

By *L.H. RS 12*

Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

DATE OF ISSUE July 14, 1998
ISSUED BY R. B. Fancher, Vice President, Joplin, MO

DATE EFFECTIVE August 13, 1998

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 4th Revised Sheet No. 12
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 3rd Revised Sheet No. 12
Which was issued 08-02-94

RULES AND REGULATIONS

RECEIVED

CHAPTER III

OCT - 7 1994

SERVICE SPECIFICATIONS

MO. PUBLIC SERVICE COMM.

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other Customers, or Company's facilities.

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be hazardous to the public, service to other Customers, or Company's facilities.

For large commercial or industrial installations, the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the Customer and/or the Customer's representative upon request at any Company office.

2. Equipment Furnished:

The Company will furnish and install the Company's service drop or lateral and the meter for residential and small commercial Customers. All other equipment will be furnished by Customer and installed by Customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the Customer and/or the Customer's representative upon request at any Company office.

For farm Customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the Customer's house, to the barn, and to the other out-buildings are the Customer's property and are to be furnished and installed by the Customer. The Customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

1. Underground:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial Customers may be installed underground. Installation of underground facilities shall be made in accordance with the following provisions:

CANCELLED

FILED

AUG 13 1998

FEB - 9 1995

By 5th RS # 12
Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 3rd Revised Sheet No. 12

Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this tariff will be issued except for the purpose of cancelling this tariff.

Sec. 5 2nd Revised Sheet No. 12

Which was issued 12-16-88

RECEIVED

AUG 3 1994

RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM.

The Company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from three years operation equals or exceeds the estimated cost of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the customer.

CANCELLED

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

FEB 9 - 1995

b. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached by the Company's supply line without undue interference from trees, buildings and adjoining property, and in all locations such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or similar locations, as required by the code, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

BY 42 R.S. #12
Public Service Commission

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

The service weatherhead shall be placed at a point near, and preferably slightly below the point of attachment of Company's service lines to the building, service pole or other support. Enough wire (thirty (30) inches is recommended) must extend outside the service weatherhead for proper connection to Company's service lines.

Where the main service switch is placed on the exterior of the building or in any outdoor location, the code requires that this switch be of an approved weatherproof type. The Company recommends that the customer install a main service switch below the meter on yard pole installations for his safety and convenience.

Customer's service entrance conductors shall be of a size as determined by code requirements, but in no case smaller than No. 8 American wire gauge. Connection will not be made to any installation consisting of more than two (2) branch circuits with a 2-wire service entrance. The Company strongly recommends 3-wire service for all residential dwellings.

For service at under 600 volts, the point of attachment of Company's service lines to a building, service pole or other support shall be not less than ten (10) feet above ground or platform, and shall be at height to permit a minimum clearance for Company's service lines of eighteen (18) feet above alleys, roads, streets, and commercial driveways; ten (10) feet above sidewalks, entrance drives to residence garages and spaces and ways accessible to pedestrians only; and eight (8) feet above roofs. In the case of 277/480 volt services, a minimum clearance of twelve (12) feet is required at the point of attachment to a building and above spaces and ways accessible to pedestrians only. For supply wires limited to 150 volts to ground a minimum clearance of eight (8) feet is permissible above spaces and ways accessible to pedestrians only, where the form of a building will not permit ten (10) feet clearance and where all other clearance requirements are met. Also, where the voltage between conductors passing above a roof does not exceed 300 and the roof cannot be readily walked upon, the minimum clearance above the roof may be reduced to three (3) feet.

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AUG 15 1994

DATE OF ISSUE August 2, 1994
ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE August 15, 1994

MISSOURI
Public Service Commission

The Empire District Electric Company

Original
Sec. 5 2nd Revised Sheet No. 12
Cancelling P.S.C.Mo.No. 5

For ALL TERRITORY

Original
Sec. 5 1st Revised Sheet No. 12
Which was issued 2-27-87

RULES AND REGULATIONS

RECEIVED

DEC 14 1988

All applications for service (other than overhead single-phase extension for residential or rural residential service) will be reviewed by the Company giving consideration to the estimated demands, usage, revenues and permanency of anticipated sales to the customers. The Company shall require contributions in aid of construction for the portion of the investments in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, reasonable, refundable advances for the construction may be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's supply line without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or similar locations, as required by the code, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

The service weatherhead shall be placed at a point near, and preferably slightly below the point of attachment of Company's service lines to the building, service pole or other support. Enough wire (thirty (30) inches is recommended) must extend outside the service weatherhead for proper connection to Company's service lines.

Where the main service switch is placed on the exterior of the building or in any outdoor location, the code requires that this switch be of an approved weatherproof type. The Company recommends that the customer install a main service switch below the meter on yard pole installations for his safety and convenience.

Customer's service entrance conductors shall be of a size as determined by code requirements, but in no case smaller than No. 8 American wire gauge. Connection will not be made to any installation consisting of more than two (2) branch circuits with a 2-wire service entrance. The Company strongly recommends 3-wire service for all residential dwellings.

For service at under 600 volts, the point of attachment of Company's service lines to a building, service pole or other support shall be not less than ten (10) feet above ground or platform, and shall be at height to permit a minimum clearance for Company's service lines of eighteen (18) feet above alleys, roads, streets, and commercial driveways; ten (10) feet above sidewalks, entrance drives to residence garages and spaces and ways accessible to pedestrians only; and eight (8) feet above roofs. In the case of 277/480 volt services, a minimum clearance of twelve (12) feet is required at the point of attachment to a building and above spaces and ways accessible to pedestrians only. For supply wires limited to 150 volts to ground a minimum clearance of eight (8) feet is permissible above spaces and ways accessible to pedestrians only, where the form of a building will not permit ten (10) feet clearance and where all other clearance requirements are met. Also, where the voltage between conductors passing above a roof does not exceed 300 and the roof cannot be readily walked upon, the minimum clearance above the roof may be reduced to three (3) feet.

CANCELLED

AUG 15 1994
BY 3rd R.S. # 12
Public Service Commission
MISSOURI

FILED

JAN 15 1989

Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company

~~Original~~
 Sec. 5 1st Revised Sheet No. 12
 Cancelling P.S.C.No. 5
 Original
 Sec. Revised Sheet No. 12
 Which was issued 6-22-83

For ALL TERRITORY

RULES AND REGULATIONS

RECEIVED

FEB 25 1987

For services at over 600 volta, the point of attachment of Company's service linea to a building, aervice pole or other support shall be not less than fifteen (15) feet above ground or platform, and shall be at a height to permit a minimum clearance for Company's service line of twenty (20) feet above driveways, alleys, roads and streets; fifteen (15) feet above sidewalks and other spaces and ways accessible to pedestrians only; and eight (8) feet above roofs.

c. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum of Twenty Dollars (\$20.00) as a conatruction payment for the cost of installation and removal of the meter, service and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

*The Company shall not be required to provide electric service to temporary customers at loca-tions that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extenaion be contributed by the customer.

C. Metering

1. Metets:

Meters necessary to measure the power and energy purchased and delivered hereunder will be installed, owned and maintained by the Company at its expense. Periodic tests of the accuracy of the metering equipment will be made by the Company according to approved modern practice. No adjustment in charges for service hereunder will be made unless an average error of more than two (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in excess of an average of 2% be found, proper adjustment for the full amount of such error will be made to the billing for a period of not more than three months previous to the discovery of such error, and the Company will have such meters corrected. Upon the request of the customer, a representative of the customer may witness such periodic tests. The customer will have the right to request that a spe-cial meter test be made at any time. If the test made at the customer's request discloses that the meter tested is registering correctly or with an average error of not more than 2% and the meter has been tested in the last 12 months, the customer will bear the expenae of such test. The expense of all other tests will be borne by the Company.

The readings of the Company's meter measuring service to customer (subject to determinstion of accuracy of the meter, as provided above) will be taken as prima facie evidence of the customer's use of service.

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Public Service Commission
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ISSUED BY R. L. LAMB, Preadent, Joplin, MO.

The Empire District Electric Company

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Sec. Original Sheet No. Revised

Which was issued

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RULES AND REGULATIONS

JUN 22 1983

minimum clearance for Company's service lines of eighteen (18) feet above alleys, roads, streets, and commercial driveways; ten (10) feet above sidewalks, entrance drives to residences and spaces and ways accessible to pedestrians only; and eight (8) feet above roofs. In the case of 177480 volt services, a minimum clearance of twelve (12) feet is required at the point of attachment to a building and above spaces and ways accessible to pedestrians only. For supply wires limited to 150 volts to ground a minimum clearance of eight (8) feet is permissible above spaces and ways accessible to pedestrians only, where the form of a building will not permit ten (10) feet clearance and where all other clearance requirements are met. Also, where the voltage between conductors passing above a roof does not exceed 300 and the roof cannot be readily walked upon, the minimum clearance above the roof may be reduced to three (3) feet.

For services at over 600 volts, the point of attachment of Company's service lines to a building, service pole or other support shall be not less than fifteen (15) feet above ground or platform, and shall be at a height to permit a minimum clearance for Company's service lines of twenty (20) feet above driveways, alleys, roads and streets; fifteen (15) feet above sidewalks and other spaces and ways accessible to pedestrians only; and eight (8) feet above roofs.

c. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum of Twenty Dollars (\$20.00) as a construction payment for the cost of installation and removal of the meter, service and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal of the extension be contributed by the customer.

C. Metering

1. Meters:

Meters necessary to measure the power and energy purchased and used hereunder will be installed, owned and maintained by the Company at its expense. Periodic tests of the accuracy of the metering equipment will be made by the Company according to approved modern practice. No adjustment in charges for service hereunder will be made unless an average error of more than two (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in excess of an average of 2% be found, proper adjustment for the full amount of such error will be made to the billing for a period of not more than three months previous to the discovery of such error, and the Company will have such meters corrected. Upon the request of the customer, a representative of the customer may witness such periodic tests. The customer will have the right to request that a special meter test be made at any time. If the test made at the customer's request discloses that the meter tested is registering correctly or with an average error of not more than 2% and the meter has been tested in the last 12 months, the customer will bear the expense of such test. The expense of all other tests will be borne by the Company.

The readings of the Company's meter measuring service to customer (subject to determination of accuracy of the meter, as provided above) will be taken as prima facie evidence of the customer's use of service.

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ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 6th Revised Sheet No. 13

Canceling P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 13

For ALL TERRITORY

RULES AND REGULATIONS

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 13

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RULES AND REGULATIONS

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December 14, 2007

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION
THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5

Sec. 5 4th Revised Sheet No. 13
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 3rd Revised Sheet No. 13
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RULES AND REGULATIONS

JUL 13 1998

The customer will pay a minimum of five percent (5%) of the customer's contribution at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Electric Distribution Extensions to Non-residential Customers:

The company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from one year of electric service equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

c. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the NEC, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

Customer shall not erect any structure or swimming pool under Company service lines or within Company easements without written approval from the Company.

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AUG 13 1998

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1/1/2007 & 12/14/07
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ISSUED BY R. B. Fancher, Vice President, Joplin, MO

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THE EMPIRE DISTRICT ELECTRIC COMPANY

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For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 2nd Revised Sheet No. 13
Which was issued 08-02-94

RULES AND REGULATIONS

OCT 7 1994

a. Underground Primary and Secondary Distribution Facilities:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install an overhead distribution system to the subdivision, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground distribution system of the same scope as the overhead distribution system to the same subdivision, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives, based on a Benefit/Cost analysis. If the underground system is more expensive than the overhead system, and the developer insists upon an underground system, the developer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the Customer upon request prior to construction.

As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, the Company shall prepare a detailed estimate of the cost to install a single-phase system to the subdivision, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install a three-phase system to the same subdivision, including indirect costs of construction. The Company shall be responsible for furnishing the less costly of the two alternatives. If the three-phase system is more expensive than the single-phase system, and the developer insists upon a three-phase system, the developer shall be required to pay the difference between the estimated cost of the single-phase system and the three-phase system. The developer will not be charged if three-phase construction is due to the Company's decision based upon sound engineering design criteria.

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. Underground Services:

The Company will furnish and install cable sufficient to provide underground service runs to individual Customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the Customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The Customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the Customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

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FEB - 9 1995

AUG 13 1998
By 4th RS #13
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MISSOURI

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Public Service Commission

The Empire District Electric Company

For ALL TERRITORY

Original Revised Sheet No. 13
 Cancelling P.S.C.No. 5
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 Which was issued 12-16-88
 SEP 17 1991

RULES AND REGULATIONS

MISSOURI

Public Service Commission

For services at over 600 volts, the point of attachment of Company's service lines to a building, service pole or other support shall be not less than fifteen (15) feet above ground or platform, and shall be at a height to permit a minimum clearance for Company's service lines of twenty (20) feet above driveways, alleys, roads and streets; fifteen (15) feet above sidewalks and other spaces and ways accessible to pedestrians only; and eight (8) feet above roofs.

c. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum of Twenty Dollars (\$20.00) as a construction payment for the cost of installation and removal of the meter, service and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

* 3. Unregulated competition:

Where the Company competes for business with unregulated competition, the Company may waive all or part of any charges associated with extensions of service and/or construction deposits, provided for in the Empire Distribution Policy, Chapter III B, Empire District Electric Company Rules and Regulations, and any additional non-tariff charges, required in order to effectively compete with offers made to developers and/or customers by unregulated competition after notifying the Missouri Public Service Commission and receiving an Order granting the waiver for good cause shown.

C. Metering

1. Meters:

Meters necessary to measure the power and energy purchased and delivered hereunder will be installed, owned and maintained by the Company at its expense. Periodic tests of the accuracy of the metering equipment will be made by the Company according to approved modern practice. No adjustment in charges for service hereunder will be made unless an average error of more than two (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in excess of an average of 2% be found, proper adjustment for the full amount of such error will be made to the billing for a period of not more than three months previous to the discovery of such error, and the Company will have such meters corrected. Upon the request of the customer, a representative of the customer may witness such periodic tests. The customer will have the right to request that a special meter test be made at any time. If the test made at the customer's request discloses that the meter tested is registering correctly or with an average error of not more than 2% and the meter has been tested in the last 12 months, the customer will bear the expense of such test. The expense of all other tests will be borne by the Company.

The readings of the Company's meter measuring service to customer (subject to determination of accuracy of the meter, as provided above) will be taken as prima facie evidence of the customer's use of service.

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Public Service Commission

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ISSUED BY R. L. LAMB, President, Joplin, MO.

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The Empire District Electric Company

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Original
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For ALL TERRITORY

RULES AND REGULATIONS

DEC 14 1988

For services at over 600 volts, the point of attachment of Company's service lines to a building, service pole or other support shall be not less than fifteen (15) feet above ground or platform, and shall be at a height to permit a minimum clearance for Company's service lines of twenty (20) feet above driveways, alleys, roads and streets; fifteen (15) feet above sidewalks and other spaces and ways accessible to pedestrians only; and eight (8) feet above roofs.

c. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum of Twenty Dollars (\$20.00) as a construction payment for the cost of installation and removal of the meter, service and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

C. Metering

1. Meters:

Meters necessary to measure the power and energy purchased and delivered hereunder will be installed, owned and maintained by the Company at its expense. Periodic tests of the accuracy of the metering equipment will be made by the Company according to approved modern practice. No adjustment in charges for service hereunder will be made unless an average error of more than two (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in excess of an average of 2% be found, proper adjustment for the full amount of such error will be made to the billing for a period of not more than three months previous to the discovery of such error, and the Company will have such meters corrected. Upon the request of the customer, a representative of the customer may witness such periodic tests. The customer will have the right to request that a special meter test be made at any time. If the test made at the customer's request discloses that the meter tested is registering correctly or with an average error of not more than 2% and the meter has been tested in the last 12 months, the customer will bear the expense of such test. The expense of all other tests will be borne by the Company.

The readings of the Company's meter measuring service to customer (subject to determination of accuracy of the meter, as provided above) will be taken as prima facie evidence of the customer's use of service.

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ISSUED BY R. L. LAMB, President, Joplin, MO.

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RULES AND REGULATIONS

JUN 22 1983

2. Meter Installation:

In general, self-contained meters will be used on installations supplied at 277 volts to ground and less, and requiring 200 amperes and less in cases of single phase or polyphase service. Self-contained meters will be placed in the service entrance ahead of the entrance switch and fuses or the circuit breaker. Current transformers in conjunction with the meter will be used where the installation requires more than 200 amperes with single phase and more than 200 amperes with polyphase service. The current transformers, likewise, shall be placed in the service entrance ahead of the entrance switch and fuses or circuit breaker, and shall be enclosed in a metal cabinet (with indoor metering) or mounted on a metal frame (with outdoor metering), either of which will be supplied by the Company and installed by the customer's wireman.

MISSOURI Public Service Commission

Meters which require both current and potential transformers, commonly called instrument transformers, will be used on installations supplied at potentials in excess of 277 volts to ground. It is necessary that the customer consult with a representative of the Company concerning location and mounting of the instrument transformers and meter before proceeding with plans for the entrance wiring where the supply exceeds 277 volts to ground. On indoor locations of this type, a disconnecting switch must be connected ahead of Company's metering equipment.

Meters shall be placed in a location which is readily accessible to the Company's inspectors and meter readers without inconvenience to the customer. For self-contained meters, normally this will be on the exterior of an outer wall of customer's house or other building, or on a yard pole, or other outdoor support. An exception would be in business or factory districts where the buildings extend out to the alleys or thoroughfares, thus exposing the meter to damage by trucks or other traffic. In these cases, an interior location shall be provided. In any case, the meter support must be free from excessive vibration, dust, corrosive gases and the like.

Self-contained polyphase meters will, in general, be bottom-connected and may be mounted either indoors above test and connection box furnished by the Company, or outdoors in a weatherproof box, also furnished by the Company.

Meter mountings must be arranged so that the top of the meter is not more than six and one-half (6½) feet nor less than five (5) feet above ground or floor level. A clear space of three (3) inches or more must be left below a meter base for operation of testing equipment.

It is the Company's regular practice to seal its meters and enclosure of metering equipment. Only Company employees or agents are authorized to remove any such seal.

D. Power Supply

1. Voltages:

The following nominal secondary voltages are available for supply to customers depending on size, application and location on the Company's distribution system.

120 volts single phase	208 volts three phase
208 volts single phase	240 volts three phase
240 volts single phase	480 volts three phase

CANCELLED

JAN 15 1989

BY R.S.#13

2. Motors:

a. Supply to Motors:

Fractional horsepower motors, 3/4 h.p. and smaller, may be connected on 120 volts supply and used anywhere on the Company's lines, providing the starting or locked rotor current is not excessive, as explained

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ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 14

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For ALL TERRITORY

RULES AND
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THE EMPIRE DISTRICT ELECTRIC COMPANY

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THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 3rd Revised Sheet No. 14
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RULES AND REGULATIONS **JUL 13 1998**

Complete instructions, specifications, construction requirements, and NEC standards are available at any office of the Company. ~~MO. PUBLIC SERVICE COMM~~

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

d. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

2. Underground:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of underground facilities shall be made in accordance with the following provisions:

a. Underground Primary and Secondary Distribution Facilities to Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install an overhead distribution system to the subdivision, including indirect costs of construction. The Company shall also perform a detailed estimate, based on a cost/benefit analysis, to determine the cost to install an underground distribution system of the same scope as the overhead distribution system to the same subdivision, including indirect costs. If the underground system is more expensive than the overhead system, and the developer insists upon an underground system, the developer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

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AUG 13 1998

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Public Service Commission**

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1/1/2007 & 12/14/07
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THE EMPIRE DISTRICT ELECTRIC COMPANY

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RULES AND REGULATIONS OCT - 7 1994

Where the Company's existing distribution system is installed ~~underground~~, only ~~underground~~ service conductors to individual Customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the Customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural Customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural Customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential Customers.

c. **Underground Service to Commercial or Industrial Customers:**
When application is received from a commercial or industrial Customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the Customer, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same Customer, including indirect costs of construction. The Company shall be responsible for furnishing the less costly of the two alternatives. If the underground system is more expensive than the overhead system, and the Customer insists upon an underground system, the Customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The Customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the Customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

d. **Underground Service to Authorized Public Street Lighting:**
Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the Customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

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The Empire District Electric Company

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2. Meter Installation:

In general, self-contained meters will be used on installations supplied at 277 volts to ground and less, and requiring 200 amperes and less in cases of single phase or polyphase service. Self-contained meters will be placed in the service entrance ahead of the entrance switch and fuses or the circuit breaker. Current transformers in conjunction with the meter will be used where the installation requires more than 200 amperes with single phase and more than 200 amperes with polyphase service. The current transformers, likewise, shall be placed in the service entrance ahead of the entrance switch and fuses or circuit breaker, and shall be enclosed in a metal cabinet (with indoor metering) or mounted on a metal frame (with outdoor metering), either of which will be supplied by the Company and installed by the customer's wireman.

Meters which require both current and potential transformers, commonly called instrument transformers, will be used on installations supplied at potentials in excess of 277 volts to ground. It is necessary that the customer consult with a representative of the Company concerning location and mounting of the instrument transformers and meter before proceeding with plans for the entrance wiring where the supply exceeds 277 volts to ground. On indoor locations of this type, a disconnecting switch must be connected ahead of Company's metering equipment.

Meters shall be placed in a location which is readily accessible to the Company's inspectors and meter readers without inconvenience to the customer. For self-contained meters, normally this will be on the exterior of an outer wall of customer's house or other building, or on a yard pole, or other outdoor support. An exception would be in business or factory districts where the buildings extend out to the alleys or thoroughfares, thus exposing the meter to damage by trucks or other traffic. In these cases, an interior location shall be provided. In any case, the meter support must be free from excessive vibration, dust, corrosive gases and the like.

Self-contained polyphase meters will, in general, be bottom-connected and may be mounted either indoors above test and connection box furnished by the Company, or outdoors in a weatherproof box, also furnished by the Company.

Meter mountings must be arranged so that the top of the meter is not more than six and one-half (6.5) feet nor less than five (5) feet above ground or floor level. A clear space of three (3) inches or more must be left below a meter base for operation of testing equipment.

It is the Company's regular practice to seal its meters and enclosure of metering equipment. Only Company employees or agents are authorized to remove any such seal.

D. Power Supply

1. Voltages:

The following nominal secondary voltages are available for supply to customers depending on size, application and location on the Company's distribution system.

120 volts single phase	208 volts three phase
208 volts single phase	240 volts three phase
240 volts single phase	480 volts three phase

2. Motors:

a. Supply to Motors:

Fractional horsepower motors, 3/4 h.p. and smaller, may be connected on 120 volts supply and used anywhere on the Company's lines, providing the starting or locked rotor current is not excessive, as explained under Paragraph D2b - Motor Starting Currents - following.

Motors larger than 3/4 h.p. up to 6.5 h.p. inclusive, shall normally be supplied at 240 volts single phase, or 208 volts single phase, whichever is available. Such motors, however, may be three phase, providing the customer already has three phase supply, or has arranged with the Company to obtain three phase supply.

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under Paragraph D2b – Motor Starting Currents – following.

Motors larger than 3/4 h.p. up to 6.5 h.p. inclusive, shall normally be supplied at 240 volts single phase, or 208 volts single phase, whichever is available. Such motors, however, may be three phase, providing the customer already has three phase supply, or has arranged with the Company to obtain three phase supply.

Motors larger than 6.5 h.p. shall be three phase in all locations where the Company can supply three phase service.

In locations where customer's requirements call for motors larger than 6.5 h.p., and three phase supply is not available, it is necessary that customer consult with a representative of the Company before proceeding with plans to operate single phase motors larger than 6.5 h.p.

The standard form of electricity, as to phase, in residential or in rural areas, shall be single phase (except in locations where polyphase service is already available), and customers or applicants for Residential or rural service in such areas should arrange to utilize single phase electricity. In the event polyphase service is requested in such areas, the feasibility of the extension of facilities for polyphase service shall be determined by the Company, in the same manner as for any other service extension, upon the basis of the prospective annual revenue which may be necessary to justify such an extension.

At the Company's option, service at primary voltage may be arranged for where advantageous to the customer.

In any case, the voltage, phase and frequency of the supply shall be as approved by the Company.

b. Motor Starting Currents:

Total motor starting current is defined as the steady state current taken from the supply line with motor rotor or rotors locked, with all other power consuming components including a current reducing starter if used, connected in the starting position, and with rated voltage and frequency applied.

The following tables furnish motor starting currents permitted by the Company on its supply system. These starting currents apply to combined light and power secondary systems and are based on not more than four starts per hour with long periods of continuous operation under maximum load conditions, except that domestic laundry equipment with operating cycles and electrical characteristics as presently available is acceptable. Consult the Company where these conditions cannot be met, or where equipment rating and/or starting characteristics exceed the values in the following tables.

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THE EMPIRE DISTRICT ELECTRIC COMPANY

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As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, the Company shall prepare a detailed estimate of the cost to install a single-phase system to the subdivision, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install a three-phase system to the same subdivision, including indirect costs of construction. If the three-phase system is more expensive than the single-phase system, and the developer insists upon a three-phase system, the developer shall be required to pay the difference between the estimated cost of the single-phase system and the three-phase system. The developer will not be charged if three-phase construction is due to the Company's decision based upon sound engineering design criteria.

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. Underground Services to Residential Customers:

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

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If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

- e. Underground distribution systems will be provided for mobile home parks in accordance with sections B.1.a. and B.1.b above when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction. Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.1.b of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back-filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.
- f. In those situations where the Company determines that, due to economic or safety concerns it would be in the Company's interest to install underground facilities, such facilities may be installed without cost to the Customer. When it appears that underground construction may be in the Company's economic interest, the Company shall prepare a detailed estimate of the cost to install an overhead system, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system, including indirect costs of construction. The Company shall be responsible for furnishing the less costly of the two alternatives.

If the Company determines that either employee or public safety will be affected in the case of reverse feed construction, airport runways, commercial traffic, or state and local codes, the Company will install underground facilities without cost to the Customer.

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Motors larger than 6.5 h.p. shall be three phase in all locations where the Company can supply three phase service.

In locations where customer's requirements call for motors larger than 6.5 h.p., and three phase supply is not available, it is necessary that customer consult with a representative of the Company before proceeding with plans to operate single phase motors larger than 6.5 h.p.

The standard form of electricity, as to phase, in residential or in rural areas, shall be single phase (except in locations where polyphase service is already available), and customers or applicants for Residential or rural service in such areas should arrange to utilize single phase electricity. In the event polyphase service is requested in such areas, the feasibility of the extension of facilities for polyphase service shall be determined by the Company, in the same manner as for any other service extension, upon the basis of the prospective annual revenue which may be necessary to justify such an extension.

At the Company's option, service at primary voltage may be arranged for where advantageous to the customer.

In any case, the voltage, phase and frequency of the supply shall be as approved by the Company.

b. Motor Starting Currents:

Total motor starting current is defined as the steady state current taken from the supply line with motor rotor or rotors locked, with all other power consuming components including a current reducing starter if used, connected in the starting position, and with rated voltage and frequency applied.

The following tables furnish motor starting currents permitted by the Company on its supply system. These starting currents apply to combined light and power secondary systems and are based on not more than four starts per hour with long periods of continuous operation under maximum load conditions, except that domestic laundry equipment with operating cycles and electrical characteristics as presently available is acceptable. Consult the Company where these conditions cannot be met, or where equipment rating and/or starting characteristics exceed the values in the following tables.

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RULES AND REGULATIONS

(1) Equipment With Motors Rated in Horsepower

Table with 2 columns: Equipment Rated at, Total Motor Starting Current Not to Exceed. Rows include 115 volts, 230 volts, and 220-208 volts for various horsepower ranges.

(2) Room and Unitary Air Conditioning or Heat Pump Equipment Rated in BTU per Hour

Table with 2 columns: Equipment Rated at, Total Motor Starting Current Not to Exceed. Rows include 115 volts, 230 volts, and 220-208 volts for various BTUH ranges.

*Normally three phase supply is not available for residential service for units rated below 70,000 BTUH.

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RULES AND REGULATIONS **JUL 13 1998**

MO. PUBLIC SERVICE COMM

c. **Underground Service to Commercial or Industrial Customers:**
 When application is received from a commercial or industrial customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the customer, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same customer, including indirect costs of construction. If the underground system is more expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

d. **Underground Service to Authorized Public Street Lighting:**
 Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

e. **Underground Distribution Systems for Mobile Home Parks:**
 Underground distribution systems will be provided for mobile home parks in accordance with sections B.2.a. and B.2.b above when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction. Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.1.b of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back-filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

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RULES AND REGULATIONS

2. Overhead:

MO. PUBLIC SERVICE COMM.

a. Electric Distribution Extensions:

The Company will make extensions to its distribution system to supply overhead single-phase electric service as and when necessary to serve any and all prospective Customers occupying permanent residences who apply for such service, provided, however, that the Company will not make any extension of its lines to serve any Customer who will be located more than one thousand (1,000) feet from existing facilities unless the Customer shall contract to pay the cost of the extension, including indirect costs of construction, in excess of one thousand (1,000) feet as a contribution in aid of construction. The Customer will pay a minimum of five percent (5%) at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the Customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the Customer or credit the Customer's unpaid extension cost balance for each new Customer added to the extension a prorata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the Customer upon request prior to construction.

The Company will not make any extension over 1,000 feet unless Customer, Customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

The Company will provide an overhead distribution extension to an individual non-residential Customer at no cost to the Customer provided the estimated revenue from three years operation equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the Customer that cannot be supported with the estimated revenues. In addition, if the Customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the Customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the Customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective Customers.

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RULES AND REGULATIONS

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(1) Equipment With Motors Rated in Horsepower

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Equipment Rated at	Total Motor Starting Current Not to Exceed
115 volts, single-phase	50 amp
230 volts, single-phase	
2 hp or less	60 amp
2 hp to 6.5 hp	60 amp plus 20 amp per hp in excess of 2 hp
Over 6.5 hp.....	Consult the Company
220-208 volts, three phase*	
2 hp or less	50 amp
2 hp to 19.9 hp	50 amp plus 14 amp per hp in excess of 2 hp
Over 19.9 hp	Consult the Company

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Public Service Commission
MISSOURI

(2) Room and Unitary Air Conditioning or Heat Pump Equipment Rated in BTU per Hour

Equipment Rated at	Total Motor Starting Current Not to Exceed
115 volts, single-phase	50 amp
230 volts, single-phase	
20,000 BTUH or less	60 amp
20,000 BTUH to 50,000 BTUH	60 amp plus 3 amp per 1,000 BTUH in excess of 20,000 BTUH
Over 50,000 BTUH	Consult the Company
220-208 volts, three phase*	
20,000 BTUH or less	50 amp
20,000 BTUH to 50,000 BTUH	50 amp plus 2.5 amp per 1,000 BTUH in excess of 20,000 BTUH
50,000 BTUH to 225,000 BTUH	125 amp plus 1 amp per 1,000 BTUH in excess of 50,000 BTUH
Over 225,000 BTUH	Consult the Company

*Normally three phase supply is not available for residential service for units rated below 70,000 BTUH.

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Where the equipment contains more than one motor and some motors are arranged for sequence starting, Table (1) applies to that combination of power consuming components simultaneously started that produces a higher draft of starting current than any other combination. The interval between successive steps shall not be less than one-half second.

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Where the design of the equipment is such that unequal currents appear in the supply wires (i.e., 115 volt auxiliary motors on 230 volt single phase equipment or single phase auxiliary motors on three phase equipment), Table (1) applies to the supply wire carrying the largest current.

For motors and equipment rated at voltages other than 220 volts, the locked rotor currents specified in Table (1) shall be multiplied by the inverse ratio of the voltages.

3. Electric Welders:

A transformer arc welder whose rated primary current input does not exceed 15 amperes may be operated anywhere on 120 volt single phase service.

A transformer arc welder whose requirements exceed 15 amperes at 120 volts, must be supplied at 240 or 208 volts, or higher.

Electric welders may be connected for service only where the Company's local facilities for power supply are sufficient to permit the operation of the welder without interference with the quality of service to other customers, or where the customer has already made satisfactory arrangements with the Company for such operation. Applications for supply in such cases should include sufficient information as to nameplate data and operating characteristics to permit the determination of the power requirements of the welder.

A welder which complies with the recognized specifications of a Limited Inupt Transformer Type Welder may be operated where the customer's premises are already served by an individual distribution transformer of 3 Kv - a rated capacity or larger, and where no increase in distribution transformer capacity is required; otherwise, the customer must make arrangements with the Company for the operation of such welder.

4. Grounding:

Customer's wiring installation shall be effectively grounded as required by the Code, by means and methods specified therein. In particular, this includes grounding of the neutral or "identified" wire in customer's service entrance, the meter base and all metal enclosures containing metering equipment, main service switch boxes, and entrance conduit run.

5. Fluctuating Loads:

For installations having equipment requiring intermittent operation, such as elevators, furnaces, large welders and the like, the Company may require that means be employed to limit such fluctuations by the use of corrective equipment, such as flywheel motor generator sets, or by other means.

6. Load Balance:

Customer's wiring installation shall have an equal number of branch circuits and be so connected that the load on each side of the supply neutral is a nearly equal as possible.

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Public Service Commission
MISSOURI

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ISSUED BY R. L. LAMB, President, Joplin, Mo.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 5th Revised Sheet No. 17

Canceling P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 17

For ALL TERRITORY

RULES AND REGULATIONS

RESERVED FOR FUTURE USE

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 4th Revised Sheet No. 17

Canceling P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 17

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RULES AND REGULATIONS

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December 14, 2007

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

RULES AND REGULATIONS

JUL 13 1998

f. In those situations where the Company determines that, due to economic or other considerations, it would be in the Company's interest to install underground facilities, such facilities may be installed without cost to the customer. When it appears that underground construction may be in the Company's economic interest, the Company shall prepare a detailed estimate of the cost to install an overhead system, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system, including indirect costs of construction.

If the Company determines that either employee or public safety will be affected in the case of reverse feed construction, airport runways, commercial traffic, or state and local codes, the Company will install underground facilities without cost to the customer.

3. Unregulated competition:

Where the Company competes for business with unregulated competition, the Company may waive all or part of any charges associated with extensions of service and/or construction deposits, provided for in the Empire Distribution Policy, Chapter III B, Empire District Electric Company Rules and Regulations, and any additional non-rate schedule charges, required in order to effectively compete with offers made to developers and/or customers by unregulated competition after notifying the Missouri Public Service Commission and receiving an Order granting the waiver for good cause shown.

C. METERING

1. Meters:

Meters necessary to measure the power and energy purchased and delivered hereunder will be installed, owned and maintained by the Company at its expense. Periodic tests of the accuracy of the metering equipment will be made by the Company according to approved modern practice. No adjustment in charges for service hereunder will be made unless an average error of more than two (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in excess of an average of 2% be found, proper adjustment for the full amount of such error will be made as stated in Chapter V, Section B.1. The Company shall have such meters promptly corrected. Upon the request of the customer, a representative of the customer may witness such periodic tests. The customer will have the right to request that a special meter test be made at any time. If the test made at the customer's request discloses that the meter tested is registering correctly or with an average error of not more than 2% and the meter has been tested in the last 12 months, the customer will bear the expense of such test. The expense of all other tests will be borne by the Company.

The readings of the Company's meter measuring service to customer (subject to determination of accuracy of the meter, as provided above) will be taken as prima facie evidence of the customer's use of service.

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AUG 13 1998

**MISSOURI
Public Service Commission**

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1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
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THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 2nd Revised Sheet No. 17
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. 5 1st Revised Sheet No. 17
Which was issued 12-16-88

RULES AND REGULATIONS
OCT 7 1994

b. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the NEC, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, Customer should consult with the Company for assistance in working out the problem.

Customer shall not erect any structure or swimming pool under Company service lines or within Company easements without written approval from the Company.

Complete instructions, specifications, construction requirements, and NEC standards are available at any office of the Company.

In order to permit proper operation of Company's service lines and feeder lines serving the Customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the Customer's premises which may interfere with service to Customer or service to any other Customer.

c. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such Customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the Customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the Customer by the Company.

The Company shall not be required to provide electric service to temporary Customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the Customer.

3. Unregulated competition:

Where the Company competes for business with unregulated competition, the Company may waive all or part of any charges associated with extensions of service and/or construction deposits, provided for in the Empire Distribution Policy, Chapter III B, Empire District Electric Company Rules and Regulations, and any additional non-rate schedule charges, required in order to effectively compete with offers made to developers and/or Customers by unregulated competition after notifying the Missouri Public Service Commission and receiving an Order granting the waiver for good cause shown.

C. METERING

1. Meters:

Meters necessary to measure the power and energy purchased and delivered hereunder will be installed, owned and maintained by the Company at its expense. Periodic tests of the accuracy of the metering equipment will be made by the Company according to approved modern practice. No adjustment in charges for service hereunder will be made unless an average error of more than two (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in excess of an average of 2% be found, proper adjustment for the full amount of such error will be made as stated in Chapter V, Section B.1. The Company shall have such meters promptly corrected. Upon

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AUG 13 1998
3rd RS #17
MISSOURI
Public Service Commission

The Empire District Electric Company

~~Original~~
 Sec. 5 1st Revised Sheet No. 17
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~~Original~~
 Sec. ~~Revised~~ Sheet No. 17
 Which was issued 6-22-83

For ALL TERRITORY

RULES AND REGULATIONS

DEC 14 1988

Where the equipment contains more than one motor and some motors are arranged for sequence starting, Table (1) applies to that combination of power consuming components simultaneously started that produces a higher draft of starting current than any other combination. The interval between successive steps shall not be less than one-half second.

Where the design of the equipment is such that unequal currents appear in the supply wires (i.e., 115 volt auxiliary motors on 230 volt single phase equipment or single phase auxiliary motors on three phase equipment), Table (1) applies to the supply wire carrying the largest current.

For motors and equipment rated at voltages other than 220 volts, the locked rotor currents specified in Table (1) shall be multiplied by the inverse ratio of the voltages.

3. Electric Welders:

A transformer arc welder whose rated primary current input does not exceed 15 amperes may be operated anywhere on 120 volt single phase service.

A transformer arc welder whose requirements exceed 15 amperes at 120 volts, must be supplied as 240 or 208 volts, or higher.

Electric welders may be connected for service only where the Company's local facilities for power supply are sufficient to permit the operation of the welder without interference with the quality of service to other customers, or where the customer has already made satisfactory arrangements with the Company for such operation. Applications for supply in such cases should include sufficient information as to nameplate data and operating characteristics to permit the determination of the power requirements of the welder.

A welder which complies with the recognized specifications of a Limited Input Transformer Type Welder may be operated where the customer's premises are already served by an individual distribution transformer of 3 Kv - a rated capacity or larger, and where no increase in distribution transformer capacity is required; otherwise, the customer must make arrangements with the Company for the operation of such welder.

4. Grounding:

Customer's wiring installation shall be effectively grounded as required by the Code, by means and methods specified therein. In particular, this includes grounding of the neutral or "identified" wire in customer's service entrance, the meter base and all metal enclosures containing metering equipment, main service switch boxes, and entrance conduit run.

5. Fluctuating Loads:

For installations having equipment requiring intermittent operation, such as elevators, furnaces, large welders and the like, the Company may require that means be employed to limit such fluctuations by the use of corrective equipment, such as flywheel motor generator sets, or by other means.

6. Load Balance:

Customer's wiring installation shall have a sufficient number of branch circuits and be so connected that the load on each side of the supply neutral is as nearly equal as possible.

CANCELLED

FEB 9 - 1995
BY 2nd R.S. #17
Public Service Commission
MISSOURI

FILED

JAN 15 1989

Public Service Commission

RECEIVED

RULES AND REGULATIONS

JUN 22 1983

E. Other

1. Aerials:

Radio or television receiving or transmitting aerials shall not be attached to Company's poles, nor be installed in such a manner that they cross over or under Company's lines, nor be placed within six (6) feet thereof.

2. House Moving:

Whenever a house, derrick, building or other obstruction is to be moved over a route traversed or crossed by the Company's overhead wires or guys, advance written notification must be given at the Company's district office and arrangements made for the proper handling of any wires or guys which must be raised or moved. In no case shall anyone except the Company's employees attempt to cut, raise, lift or move any of the Company's wires, guys, poles or other facilities.

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 17a

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17a

For ALL TERRITORY

RULES AND REGULATIONS

CHAPTER III

SERVICE SPECIFICATIONS

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the Customer, the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

The Company will furnish and install the Company's service drop and the meter. The Company may furnish a meter socket for a fee but will not install the meter socket unless it is to be mounted on Company equipment. All other equipment will be furnished by the customer and installed by the customer's electrician according to Company specifications. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office or Company website.

3. Customer Cost on Extension:

Empire will furnish Customer copy of charges prior to construction.

B. ELECTRIC DISTRIBUTION POLICY

1. Distribution Extensions:

a. Residential Customers not in a subdivision:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction.

For a period of five (5) years the Company will refund the customer for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

DATE OF ISSUE July 7, 2015
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~August 6, 2015~~ July 26, 2015

CANCELLED
September 16, 2020
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THE EMPIRE DISTRICT ELECTRIC COMPANY

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For ALL TERRITORY

RULES AND REGULATIONS

CHAPTER III

SERVICE SPECIFICATIONS

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the Customer, the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

The Company will furnish and install the Company's service drop and the meter. The Company may furnish a meter socket for a fee but will not install the meter socket unless it is to be mounted on Company equipment. All other equipment will be furnished by the customer and installed by the customer's electrician according to Company specifications. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office or Company website.

For Rural Customers on the initial installation, the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the Customer's property and are to be furnished and installed by the Customer. The Customer shall so arrange his wiring that the meter socket and the main disconnect is located on the central service pole.

3. Customer Cost on Extension:

Empire will furnish Customer copy of charges prior to construction.

B. ELECTRIC DISTRIBUTION POLICY

1. Overhead:

a. Electric Distribution Extensions to Residential Customers not in a subdivision:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011 FILED

Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

CANCELLED

July 26, 2015

Missouri Public

Service Commission

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 17a

Canceling P.S.C. Mo. No. 5 Sec. 5 Original Sheet No. 17a

For ALL TERRITORY

RULES AND REGULATIONS

CHAPTER III

SERVICE SPECIFICATIONS

A. GENERAL

1. Condition of Customer's Facilities:
The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other customers, or Company's facilities.
2. Equipment Furnished:
For residential and small commercial customers the Company will furnish and install the Company's service drop or lateral and the meter. All other equipment will be furnished by customer and installed by customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office.

For rural customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the customer's property and are to be furnished and installed by the customer. The customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

1. Overhead:
 - a. Electric Distribution Extensions to Residential Customers not in a subdivision:
The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE January 27, 2007
~~December 14, 2007~~

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

RULES AND REGULATIONS

CHAPTER III

SERVICE SPECIFICATIONS

*****The following provisions on Section 5, Sheets 17a through 17f, will become effective at 12:01 a.m. Joplin time on February 1, 2003. They will supersede the provisions on Section 5, Sheets 12 through 17 which cease to be effective at midnight on January 31, 2003.**

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

For residential and small commercial customers the Company will furnish and install the Company's service drop or lateral and the meter. All other equipment will be furnished by customer and installed by customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office.

For rural customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the customer's property and are to be furnished and installed by the customer. The customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

1. Overhead:

a. Electric Distribution Extensions to Residential Customers not in a subdivision:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

CANCELLED
1/1/2007 & 12/14/07
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Missouri Public
Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 17b

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17b

For ALL TERRITORY

RULES AND REGULATIONS

B. ELECTRIC DISTRIBUTION POLICY, (Continued)

b. Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install a distribution system to the subdivision, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction. The developer will make full payment of these estimated charges in advance of any construction by the company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

For each new permanent residential customer added during sixty (60) months following the completion of the extension, the Company will refund to the developer an amount equal to the Construction Allowance. The Construction allowance is described in the following paragraph. Refund totals will not exceed the original contribution by the developer. The developer may make arrangements to offset a portion of the cost of an underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a Construction Allowance for residential subdivisions, the Company will calculate at the beginning of each calendar year the value of 225 feet of overhead single phase primary conductor, one (1) forty foot wood pole and necessary fixtures, one (1) down guy and anchor, one (1) fifteen (15) KVA transformer, transformer ground rod, one hundred (100) feet of overhead service conductor and related connectors, and one (1) two hundred (200) amp meter.

The developer will obtain or grant any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

c. Multi-Family

The Company will provide overhead or underground residential service to apartments and other multi-family dwellings provided that the estimated revenue from one (1) year of electric service equals or exceeds the estimated direct and indirect cost of construction for the extension. A copy of the Company's estimate of the cost of construction, including direct and indirect costs shall be furnished to the developer upon request prior to construction.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

d. Mobile Home Parks:

Distribution systems will be provided for mobile home parks when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction.

When application is received from a developer for an extension of electric service to a mobile home park in an area not served by existing facilities, the Company shall prepare a detailed least cost estimate to install a distribution system to the mobile home park, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17b

Canceling P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 17b

For ALL TERRITORY

RULES AND REGULATIONS

B. ELECTRIC DISTRIBUTION POLICY, 1. Overhead (Continued)

The customer will pay a minimum of five percent (5%) of the customer's contribution at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Electric Distribution Extensions to Non-residential Customers:

The company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from one year of electric service equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

c. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines and customer's drip loop will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the Code and for general safety. Where it appears impractical to provide thirty-six (36) inches clearance, The Customer should consult with the Company for assistance on developing a plan to eliminate the clearance violation so that the solution meets Code.

Customer shall not erect any structure or swimming pool under or over Company service lines or within Company easements without written approval from the Company.

DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

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July 26, 2015

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 17b

Canceling P.S.C. Mo. No. 5 Sec. 5 Original Sheet No. 17b

For ALL TERRITORY

RULES AND REGULATIONS

The customer will pay a minimum of five percent (5%) of the customer's contribution at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Electric Distribution Extensions to Non-residential Customers:

The company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from one year of electric service equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

c. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the NESC, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

Customer shall not erect any structure or swimming pool under Company service lines or within Company easements without written approval from the Company.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE January 27, 2007

CANCELLED
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THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 Original Sheet No. 17b
Cancelling P.S.C. Mo. No. _____

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

Sec. _____ Revised Sheet No. _____
Which was issued _____

RULES AND REGULATIONS

The customer will pay a minimum of five percent (5%) of the customer's contribution at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Electric Distribution Extensions to Non-residential Customers:

The company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from one year of electric service equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

c. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the NEC, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

Customer shall not erect any structure or swimming pool under Company service lines or within Company easements without written approval from the Company.

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ISSUED BY David W. Gibson, Vice President, Joplin, MO

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 17c

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17c

For ALL TERRITORY

RULES AND REGULATIONS

B. ELECTRIC DISTRIBUTION POLICY, (Continued)

The developer will make full payment of the estimated charges, in excess of one years estimated revenue for the project, in advance of any construction by the Company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the customer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the customer will not be required to pay more than the estimate.

Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.2.c of the Company's filed Rules and Regulations for electric service. A meter pedestal will be located at each mobile home location. The meter pedestal will be furnished, installed, owned and maintained by the Company for a fee.

e Non-residential Customers:

The Company will provide overhead or underground distribution facilities to serve an individual non-residential customer at no cost to the customer provided the estimated revenue from three (3) years of electric service equals or exceeds the estimated direct and indirect costs of construction. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues.

If the Company is unable to project estimated revenues, the customer shall be required to pay the entire cost of construction. All contributions in aid of construction may be required before construction is commenced.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the customer contribution above the actual costs shall be refunded to the customer. If actual costs are higher than estimated costs, the customer shall not be required to pay more than the estimate. At the end of three (3) years, the portion of the construction cost justified by the actual revenue shall be refunded to the customer. Refund totals shall not exceed the original contribution by the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

2. Distribution Services:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of facilities shall be made in accordance with the following provisions

a. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17c

Canceling P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 17c

For ALL TERRITORY

RULES AND REGULATIONS

B. ELECTRIC DISTRIBUTION POLICY, 1. Overhead (Continued)

Complete instructions, specifications, and construction requirements are available from the Company, or from the Company's web site.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

d. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

2. Underground and Overhead:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of facilities shall be made in accordance with the following provisions:

a. Primary and Secondary Distribution Facilities to Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install a distribution system to the subdivision, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction. The developer will make full payment of these estimated charges in advance of any construction by the company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

For each new permanent residential customer added during sixty (60) months following the completion of the extension, the Company will refund to the developer an amount equal to the Construction Allowance. The Construction allowance is described in the following paragraph. Refund totals will not exceed the original contribution by the developer. The developer may make arrangements to offset a portion of the cost of an underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a Construction Allowance for residential subdivisions, the Company will calculate at the beginning of each calendar year the value of 225 feet of overhead single phase primary conductor, one (1) forty foot wood pole and necessary fixtures, one (1) down guy and anchor, one (1) fifteen (15) KVA transformer, transformer ground rod, one hundred (100) feet of overhead service conductor and related connectors, and one (1) two hundred (200) amp meter.

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ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 1st Original Sheet No. 17c

Canceling P.S.C. Mo. No. 5 Sec. 5 Original Sheet No. 17c

For ALL TERRITORY

RULES AND REGULATIONS

Complete instructions, specifications, construction requirements, and NEC standards are available at any office of the Company.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

d. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

2. Underground and Overhead:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of facilities shall be made in accordance with the following provisions:

a. Primary and Secondary Distribution Facilities to Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install a distribution system to the subdivision, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction. The developer will make full payment of these estimated charges in advance of any construction by the company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

For each new permanent residential customer added during sixty (60) months following the completion of the extension, the Company will refund to the developer an amount equal to the Construction Allowance. The Construction allowance is described in the following paragraph. Refund totals will not exceed the original contribution by the developer. The developer may make arrangements to offset a portion of the cost of an underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a Construction Allowance for residential subdivisions, the Company will calculate at the beginning of each calendar year the value of 225 feet of overhead single phase primary conductor, one (1) forty foot wood pole and necessary fixtures, one (1) down guy and anchor, one (1) fifteen (15) KVA transformer, transformer ground rod, one hundred (100) feet of overhead service conductor and related connectors, and one (1) two hundred (200) amp meter.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE January 27, 2007
December 14, 2007

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

RULES AND REGULATIONS

Complete instructions, specifications, construction requirements, and NEC standards are available at any office of the Company.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

d. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

2. Underground and Overhead:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of facilities shall be made in accordance with the following provisions:

a. Primary and Secondary Distribution Facilities to Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install a distribution system to the subdivision, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction. The developer will make full payment of these estimated charges in advance of any construction by the company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

For each new permanent residential customer added during sixty (60) months following the completion of the extension, the Company will refund to the developer an amount equal to the Construction Allowance. The Construction allowance is described in the following paragraph. Refund totals will not exceed the original contribution by the developer. The developer may make arrangements to offset a portion of the cost of an underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a Construction Allowance for residential subdivisions, the Company will calculate at the beginning of each calendar year the value of 225 feet of overhead single phase primary conductor, one (1) forty foot wood pole and necessary fixtures, one (1) down guy and anchor, one (1) fifteen (15) KVA transformer, transformer ground rod, one hundred (100) feet of overhead service conductor and related connectors, and one (1) two hundred (200) amp meter.

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1/1/2007 & 12/14/07
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Service Commission

Filed
MO PSC

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 17d

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17d

For ALL TERRITORY

RULES AND REGULATIONS

B. ELECTRIC DISTRIBUTION POLICY, (Continued)

b. Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property. The Customer should consult with the Company for assistance on developing a plan to eliminate the clearance violation so that the solution meets Code.

Customer shall not erect any structure or swimming pool under or over Company service lines or within Company easements without written approval from the Company.

Complete instructions, specifications, and construction requirements are available from the Company, or from the Company's web site.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

c. Underground Services to Residential Customers:

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The customer may make arrangements to pay a portion of the excess cost of the underground service by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

DATE OF ISSUE July 7, 2015
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~August 6, 2015~~ July 26, 2015

CANCELLED
September 16, 2020
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ER-2014-0351; YE-2016-0008

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17d

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For ALL TERRITORY

RULES AND REGULATIONS

B. ELECTRIC DISTRIBUTION POLICY, 2. Underground and Overhead (Continued)

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

- b. The Company will provide overhead or underground residential service to apartments and other multi-family dwellings provided that the estimated revenue from one (1) year of electric service equals or exceeds the estimated direct and indirect cost of construction for the extension. A copy of the Company's estimate of the cost of construction, including direct and indirect costs shall be furnished to the developer upon request prior to construction.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

- c. **Underground Services to Residential Customers:**
The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The customer may make arrangements to pay a portion of the excess cost of the underground service by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

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ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011 **FILED**

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July 26, 2015
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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 17d

Canceling P.S.C. Mo. No. 5 Sec. 5 Original Sheet No. 17d

For ALL TERRITORY

RULES AND REGULATIONS

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

- b. The Company will provide overhead or underground residential service to apartments and other multi-family dwellings provided that the estimated revenue from one (1) year of electric service equals or exceeds the estimated direct and indirect cost of construction for the extension. A copy of the Company's estimate of the cost of construction, including direct and indirect costs shall be furnished to the developer upon request prior to construction.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

- c. **Underground Services to Residential Customers:**

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

DATE OF ISSUE December 28, 2006
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE January 27, 2007
December 14, 2007

For ALL TERRITORY

No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.

RULES AND REGULATIONS

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

- b. The Company will provide overhead or underground residential service to apartments and other multi-family dwellings provided that the estimated revenue from one (1) year of electric service equals or exceeds the estimated direct and indirect cost of construction for the extension. A copy of the Company's estimate of the cost of construction, including direct and indirect costs shall be furnished to the developer upon request prior to construction.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

- c. **Underground Services to Residential Customers:**

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

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1/1/2007 & 12/14/07
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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 3rd Revised Sheet No. 17e

Canceling P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17e

For ALL TERRITORY

RULES AND REGULATIONS

B. ELECTRIC DISTRIBUTION POLICY, (Continued)

d. Underground Service to Authorized Public Street Lighting:

Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

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THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 2nd Revised Sheet No. 17e

Canceling P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 17e

For ALL TERRITORY

RULES AND REGULATIONS

B. ELECTRIC DISTRIBUTION POLICY, 2. Underground and Overhead (Continued)

d. Underground Service to Commercial or Industrial Customers:

When application is received from a commercial or industrial customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the customer, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same customer, including indirect costs of construction. If the underground system is more expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

e. Underground Service to Authorized Public Street Lighting:

Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

f. Underground or Overhead Distribution Systems for Mobile Home Parks:

Distribution systems will be provided for mobile home parks when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction.

When application is received from a developer for an extension of electric service to a mobile home park in an area not served by existing facilities, the Company shall prepare a detailed least cost estimate to install a distribution system to the mobile home park, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction.

The developer will make full payment of the estimated charges, in excess of one years estimated revenue for the project, in advance of any construction by the Company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the customer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the customer will not be required to pay more than the estimate.

Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.2.c of the Company's filed Rules and Regulations for electric service. A meter pedestal will be located at each mobile home location. The meter pedestal will be furnished, installed, owned and maintained by the Company for a fee.

DATE OF ISSUE June 3, 2011
ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15, 2011 FILED

Missouri Public
Service Commission
ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5 Sec. 5 1st Revised Sheet No. 17e

Canceling P.S.C. Mo. No. 5 Sec. 5 Original Sheet No. 17e

For ALL TERRITORY

RULES AND REGULATIONS

d. **Underground Service to Commercial or Industrial Customers:**
 When application is received from a commercial or industrial customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the customer, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same customer, including indirect costs of construction. If the underground system is more expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

e. **Underground Service to Authorized Public Street Lighting:**
 Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

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Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.2.c of the Company's filed Rules and Regulations for electric service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

CANCELLED
 June 15, 2011
 Missouri Public
 Service Commission
 ER-2011-0004; YE-2011-0615

DATE OF ISSUE December 28, 2006
 ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE ~~January 27, 2007~~
December 14, 2007

ER-2006-0315

Filed
 Missouri Public
 Service Commission

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 5 Original Sheet No. 17e
Cancelling P.S.C. Mo. No. _____For ALL TERRITORYNo supplement to this rate schedule will be issued except
for the purpose of cancelling this rate schedule.Sec. _____ Revised Sheet No. _____
Which was issued _____

RULES AND REGULATIONS

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CANCELLED
1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission