THE EMPIRE DISTRICT ELECTRIC COMP	ANY				
P.S.C. Mo. No. 5	Sec.	5	6 th	Revised Sheet No.	A
Canceling P.S.C. Mo. No. <u>5</u>	Sec.	5	5 th	Revised Sheet No.	A
For <u>ALL TERRITORY</u>					
		RULES AND			
	ĸ	EGULATIONS			

TABLE OF CONTENTS

Page Number

CHAP	FER I - DEFINITIONS	1
CHAP	FER II - GENERAL CONDITIONS	6
Α.		6
B.		7
C.		7
D.		8
E.	Access for Service	9
 F.	Type of Service and Rate Schedule	10
G.		11
0.		•••
CHAP	FER III - SERVICE SPECIFICATIONS	17a
A.		17a
B.	Electric Distribution Policy	17a
C.		17f
D.		19
E.		21
CHAP	FER IV - EMERGENCY ENERGY CONSERVATION PLAN	22
Α.	General	22
В.		22
C.		22
D.	Essential Services	23
CHAP	FER V - BILLING PRACTICES	24
Α.		24
В.		27
C.		27
D.	Inquiries	30
E.	Disputes	32
F.	Discontinuance of Service	34
G.	Cold Weather Maintenance of Service	37
H.	Settlement Agreements and Extension Agreements	40
١.	Commission Complaint Procedures	41

CANCELLED September 16, 2020 Missouri Public Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED Missouri Public Service Commision

August 23, 2008

P.S.C. Mo. No.		Sec.	5	<u>5</u> *	Revised Sheet No.	<u>A</u>
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			RULES AND			
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			CONTENTS			
					Page Numb	er
	ITIONS					
ARPICKI - DEFIN	<u>11040</u>	**********************	***********************	**************************	**********************	
HAPTER II - GENE	RAL CONDITIONS					
	for Service					
B. Refusal of	Service					
	<u>ntract</u>					
D. Service Pol	CY					

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CHAPT	ER I - DEFINITIONS	1
CHAPT	ER II - GENERAL CONDITIONS	6
A	Application for Service	6
В.	Refusal of Service	7
C.	Service Contract	7
D.	Service Policy	6 7 7 8 9
Ē.	Access for Service	
F.	Type of Service and Rale Schedule	10
G.	Termination of Service	11
CHAPT	ER III - SERVICE SPECIFICATIONS	12
A.	General.	12
В.	Electric Distribution Policy	12
C.	Metering	17
D.	Power Supply	19
Ε.	Other	21
CHAPT	ER IV - EMERGENCY ENERGY CONSERVATION PLAN	22
A.	General	22
8.	Phase I	22
Č.	Phase II	22
Ď.	Essential Services	23
CHAPT	ER V - BILLING PRACTICES	24
Α,	Billing and Payment Standards	24
8.	Billing Adjustments	27
C.	Deposits and Guarantee of Payment	27
D.	Inquines	30
Ε.	Disputes	32
F.	Discontinuance of Service	34
G.	Cold Weather Maintenance of Service	37
н.	Settlement Agreements and Extension Agreements	40
1.	Commission Complaint Procedures	41

CANCELLED August 23, 2008 Missouri Public Service <u>Commission</u>

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DATE OF ISSUE December 28, 2006 ISSUED BY Kelly S. Walters, Vice President, Joplin, MO December 14, 2007

Filed Missouri Public Service Commission

ER-2006-0315

THE EM	PIRE DISTRICT ELECTRIC COMPANY	5aa 5	Ath Rovinad Chant Ma	•
		Sec	<u>4th</u> Revised Sheet No. Cancelling P.S.C. Mo. No.	
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for the pu	rpose of cancelling this tariff.		Which was issued	06-18-93
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		CONTENTS	MO. PUBLIC SERVICE COM	М.
			Page Numb	
CHAPT	er I - Definitions		1	
CHAPT	ER II - GENERAL CONDITIONS			
	Application for Service			
	Refusal of Service			
С.	Service Contract			
	Service Policy			
Ε.	Access for Service			
F.	Type of Service and Rate Schedule	,	10	
G.	Termination of Service		11	
СНАРТ	ER III - SERVICE SPECIFICATIONS			
Α.	General			
В.	Electric Distribution Policy			
с.				
	Power Supply			
E.	Other		21	
CHAPT	ER IV - EMERGENCY ENERGY CONSERVATIO	N PLAN		
Α.	General			
в.	Phase I	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
C.	Phase II			
D.	Essential Services			
СНАРТ	ER V - BILLING PRACTICES			
Α.	Billing and Payment Standards			
В.	Billing Adjustments			
	Deposits and Guarantee of Payment			
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MISSOURI Public Service Commission

DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO DATE EFFECTIVE _____ February 9, 1995

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

The Empire District Electric Company

For____ALL_TERRITORY

P.S.C.Mo.No. ____5 Original Sec. <u>5</u> <u>3rd</u> Revised Sheet No. Cancelling P.S.C.Mo.No. -Original Sec. <u>5</u> 2nd Revised Sheet No. A Which was issued <u>12-16-88</u>

RULES AND REGULATIONS

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CONTENTS

MO. PUBLIC SERVICE COMM.

Page Number

Chapter I	Definitions	1
Chapter II	General Conditions A. Application for Service B. Refusal of Service C. Service Contract D. Service Policy ~ E. Access for Service F. Type of Service and Rate ~ G. Termination of Service	4 4 5 5 7 7 8
Chapter III	Service Specifications A. General B. Electric Distribution Policy C. Metering D. Power Supply E. Other	9 9 13 14 18
Chapter IV	Emergency Energy Conservation Plan	19
Chapter V	Billing Practices A. Billing and Payment Standards B. Guarantee of Payment C. Discontinuance of Service D. Settlement Agreements E. Customer Complaints	21 21 23 25 29 30

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MO. PUBLIC SERVICE COMM

AUGUST 18, 1993

JUNE 18, 1993 DATE OF ISSUE

ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MD

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION P.S.C.Mo.No. ____5 The Empire District Electric Company -Original 2nd Revised Sheet No. Cancelling P.S.C.Mo.No. Sec. 5 For ALL TERRITORY Briginal 1st_ Revised Sheet No. Sec. ____ Which was issued 5-31-85 RULES AND REGULATIONS RECEIVED DEC 1 4 1938 CONTENTS MISSOURI Public Service Commission Page Number Chapter I Definitions 1 Chapter II General Conditions 4 A. Application for Service 4 *B, Refusal of Service 4557 C. Service Contract D. Service Policy E. Access for Service F. Type of Service and Rate G. Termination of Service 7 8 Chapter III 9 Service Specifications 9 A. General B. Electric Distribution Policy 9 C. Metering 13 D. Power Supply 14 E. Other 18 Chapter IV Emergency Energy Conservation Plan 19 Billing Practices A. Billing and Payment Standards Chapter V 21 21 B. Guarantee of Payment 23 C. Discontinuance of Service D. Settlement Agreements 25 29 30 E. Customer Complaints Chapter VI * Promotional Practices 31

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Public Service Commission

DATE OF ISSUE DECEMBER 16, 1988

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JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

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or	ALL TERRITORY		Cancelling P.S.C.Mo.No. 5 Original 5 Revised Sheet No. A Which was issued 6-22-83
		RULES AND REGULATIONS	
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		CONTENTS	MAY 3 0 1985
	Chapter I	Definitions	Page Number MISSOURI
	Chapter II	General Conditions A. Application for Service B. Service Contract C. Service Policy D. Access for Service E. Type of Service and Rate	Public Service Commissio
	Chapter III	F. Termination of Service Service Specifications A. General B. Electric Distribution Policy C. Metering	7 8 8 8 12
		D. Power Supply E. Other	13 17
	Chapter IV	Emergency Energy Conservation Plan	18
	Chapter V	Billing Practices A. Billing and Payment Standards B. Guarantee of Payment C. Discontinuance of Service * D. Settlement Agreements * E. Customer Complaints	20 20 22 24 28 29
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ISSUED BY R. L. LAMB, President, Joplin, MD.

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		CONTEN	ITS	MISSOURI Public Service Commiss
	Chapter I	Definitions		1
	Chapter II	General Conditions		4
		A. Application for Service		4
		B. Service Contract		4
		C. Service Policy		5
	~	D. Access for Service		6
	77	E. Type of Service and Rate		6
		F. Termination of Service		7
	Chapter III	Service Specifications		8
		A. General		8
		B. Electric Distribution Policy		8
		C. Metering	э	12
		D. Power Supply		13
		E. Other		17
	Chapter IV	Emergency Energy Conservation Plan		18
	Chapter V	Billing Practices		20
		A. Billing and Payment Standards		20
		B. Guarantee of Payment		22
		C. Discontinuance of Service		24
		D. Settement Agreements		27
		E. Customer Complaints		28
				8
		GANCE	LLED	
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THE EMPIRE DISTRICT ELECT	RIC COMPANY					
P.S.C. Mo. No.	5	Sec.	5	6th	Revised Sheet No.	1
Canceling P.S.C. Mo. No.	5	Sec.	5	5th	Revised Sheet No.	1
For ALL TERRITORY						
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		REGU	LATIONS			

CHAPTER I

DEFINITION OF TERMS USED IN THESE RULES AND REGULATIONS

"Apartment House" means a structure which stands alone, enclosed with exterior walls or which is cut off from adjoining structures by fire walls, built for permanent use, erected, framed of component structural parts and unified in entirety, both physically and in operation for reasonably permanent occupancy as two or more single-family residences;

"Applicant" means any person or legal entity making application to the Company to receive utility service;

- "Bill" means a written demand including if agreed to by the customer and the utility an electronic demand for payment for utility service and the taxes and franchise fees related to it.
- "Billing Period" means a normal usage period of not less than twenty-six (26) nor more than thirty-five (35) days for a monthly billed Customer except for initial, corrected or final bills;
- "Central Service Pole" means a pole furnished, installed and owned by the Company upon a farm Customer's premises. The Company's service lines and the Company's meter measuring service to the Customer are attached to the central service pole. The Customer's service entrance also attaches to the central service pole and connects to the Company's service drop through the meter;
- "Code" means the National Electric Code (NEC), as published and revised by the National Fire Protection Association, and which, with municipal regulations, governs all electric installations and wiring by the Customer; and/or the National Electrical Safety Code (NESC), as published and revised by the Institute of Electrical and Electronics Engineers, Inc. which governs all wiring by the Company;
- "Class of Service" is considered to cover, respectively, only one phase, voltage, nature of utilization or Customer classification. By nature of utilization is meant: Lighting (and miscellaneous appliance load), power, combined lighting and power, controlled water heating, etc. Customer classifications include: Residential, Commercial, Industrial, Public Street and Highway Lighting, Municipal or Governmental, Wholesale for Resale, etc. However, a single class of service may include more than one particular phase or voltage where rendered in combination by means of a single service connection and meter;

"Company" means The Empire District Electric Company;

"Complaint" means an informal or formal complaint under 4 CSR 240-2.070.

"Contract Year" means, unless otherwise designated, the period of time intervening between the effective date of the service contract and the next succeeding anniversary date, or the period between successive anniversary dates thereafter;

		ILES AND BULATIONS			
For <u>ALL TERRITORY</u>					
Canceling P.S.C. Mo. No5	Sec.	5	4th	Revised Sheet No.	1
P.S.C. Mo. No5	Sec.	5	5th	Revised Sheet No.	1

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CANCELLED August 24, 2014 Missouri Public Service Commission JE-2015-0022

THE EMPIRE DISTRICT EL	ECTRIC COMPA	NY				
P.S.C. Mo. No.	5	Sec.	5	4 th	Revised Sheet No.	1
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Missouri Public

Service Commission

-2011-0004; YE-2011-0615

December 14, 2007



Service Commission

ER-2006-0315

	RULES AND REGULATIONS	007 7 1024
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5 2nd Revised Sheet No. 1
	Sec.	<u>5</u> 3rd Revised Sheet No. <u>1</u> Cancelling P.S.C. Mo. No. <u>5</u>
STATE OF MISSOURI, PUBLIC SERVICE COMMISSION THE EMPIRE DISTRICT ELECTRIC COMPANY	N.	P.S.C. Mo. No5
STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	N.	P.S.C. Mo. No5

CHAPTER 1

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CANCELLED 1/1/2007 & 12/14/07

ER-2006-0315

Missouri Public Service Commission

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MISSOURI Public Service Commission

DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO DATE EFFECTIVE February 9, 1995

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DEFINITION OF TERMS USED IN	THESE RULES	AND REGULATIO	NS MISSOU	IRI -
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Applicant:				
Any person making application to the Company fo	r service.			
Billing Period:				
A utility service usage period of approximately or final bills.	one-twelfth	of a year, ex	cept for initial,	correcte
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The Empire District Electric Company.			CFR 9-1999	#
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Delinquent Account: A bill remaining unpaid by a customer beyond th	ne delinquent	date.		
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JANUARY 15,1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

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ne Empire District Electric Company	Sec5 _	Original <u>lat</u> Reviaed Sheat No. <u>1</u> Cancelling P.S.C.Mo.No. 5
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ISSUED BY R. L. LAMB, President, Joplin, MO.

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RULES AND REG	GULATIONS
CHAPT DEFINITION OF TERMS USED IN TH	HESE RULES AND REGULATIONS MISSOURI Public Service Commis
Apartment House: A structure which stands alone, enclosed with exterior wa built for permanent use, erected, framed of component st operation for reasonably permanent occupancy as two or	alls or which is cut off from adjoining structures by fire wal structural parts and unified in entirety, both physically and
Applicant: Any person making application to the Company for service	ce.
Billing Period: A utility service usage period of approximately one-twelft	th of a year, except for initial, corrected or final bills.
Code: The National Electrical Code, as published and revised b municipal regulations, governs all electric installations and	by the National Fire Protection Association, and which, wi d wiring by the customer.
of utilization is meant: Lighting (and miscellaneous ap trolled Water Heating, etc. Customer classifications inclu and Highway Lighting, Municipal or Governmental, Wig include more than one particular phase or voltage, when nection and meter.	ge, nature of utilization or customer classification. By natu oplicance load), Power, Combined Lighting and Power, Co udes: Residential, ETFI, Commercial, Industrial, Public Stre OAN O Bladic, etc. However, a single class of service m re rendered in combination by means of a single service co MAR 29 1987
Company: The Empire District Electric Company,	ARS.#
Company's Service Line: That part of the Company's wiring which extends the where connection is made to the customer's service entran occupancy by individual customers).	BY <u>LARS</u> BY <u>LARS</u> Service Commission the Corporate Halribution lines or transformers to the poi ance Not to the electrical wiring of a building used for multip
	esignated to the period of time intervening between the effo g anniversary date, or the period between successive anniv
Customer: Any person taking service or having contracted to take se	ervice for use in a single enterprise at a single location.
Cycle Billing: A system employed by the Company which results in th different days of any billing period.	he rendition of bills for utility service to various customers
Delinquent Account: A bill remaining unpaid by a customer beyond the deling	quent date.
Discontinuance of Service : An intentional cessation of service by the Company not n	requested by a customer.
Distribution: Terminal poles, manholes, feeder lines, service lines, sy formers, and pedestals or poles utilized to provide electric	82-40
·	Public Service Commi

THE EMPIRE DISTRICT ELEC	TRIC COMPANY	*				
P.S.C. Mo. No.	5	Sec.	5	8th	Revised Sheet No.	2
Canading D.S.C. Ma. No.	5	Sec.	5	7th	Revised Sheet No.	C
Canceling P.S.C. Mo. No.	5	Sec	<u> </u>	7 u1	Revised Sheet NO.	2
For <u>ALL TERRITORY</u>						
		RULES /	AND			
	REGULATIONS					

"Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned check charge, and other payment instruments, meter tampering charge, meter testing charge, or deposit interest rate;

"Corrected Bill" means any bill issued for a previously rendered bill;

- "Credit Score" means a score, grade, or value that is derived by using data from a nationally known commercial credit source that uses data from a credit history model developed for the purpose of grading or ranking credit report data;
- "Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;
- "Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;
- "Delinquent Charge" means a charge for utility service remaining unpaid by a residential Customer at least twentyone (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;
- "Delinquent Date" means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed residential Customer (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition date of the bill; or which shall be the preferred payment date selected by the Customer, after which Company may assess a late payment charge in accordance with a company rate schedule on file with the Commission;
- "Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

"Discontinuance of Service" or "Discontinuance" means cessation of service not requested by a Customer;

- "Distribution facilities" means terminal poles, manholes, feeder lines, service lines, switch gear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service;
- "Electronic Bill (ebill)" means a bill delivered to an electronic address selected by the customer that can be viewed on a computer screen.
- "Empire's Action to Support the Elderly" (EASE) is a designation on the account that may include waiving the late penalties or deposits, and third-party notification of delinquencies. This is not considered a "Medical Extension";
- "Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;
- "Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;

CANCELLED September 16, 2020 Missouri Public Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

August 24, 2014

THE EMPIRE DISTRICT ELE	ECTRIC COM	IPANY				
P.S.C. Mo. No.	5	Sec.	5	7th	Revised Sheet No.	2
Canceling P.S.C. Mo. No.	5	Sec.	5	<u>6th</u>	Revised Sheet No.	2
For <u>ALL TERRITOR</u>	Y					
	pe actions su	ich as a discontin	uance trip cha	arge, reconnect	ion charge, returned check ge, or deposit interest rate;	
"Customer" means a person, one denoted as a guarar		y responsible for p	payment for se	ervice(s) supplie	ed by the Company, except	
"Cycle Billing" means a syst month;	em which res	sults in the renditi	ion of bills to	various Custon	ners on different days of a	
	cified in the a	pplicable rate sch	edule for a no	n-residential C	st twenty-one (21) days (or ustomer) from the rendition syment date selected by a	
Customer) from the rend	r the number lition of the bil	of days specifie II; or which shall b	d in the appli e the preferre	cable rate sch d payment date	1) days for a monthly billed edule for a non-residential selected by the Customer, npany rate schedule on file	
"Deposit" means a money ad might accrue to the Cust			rpose of secu	ring payment o	f delinquent charges which	
"Discontinuance of Service" of	or "Discontinu	ance" means ces	sation of servi	ce not requeste	d by a Customer;	
"Distribution facilities" mean pad-mounted or submers						
"Electronic Bill (ebill)" means on a computer screen.	a bill deliver	ed to an electroni	c address sel	ected by the cu	stomer that can be viewed	
"Empire's Action to Support penalties or deposits, Extension";					ay include waiving the late ot considered a "Medical	
"Energy Crisis Intervention Family Services under se			ederal ECIP	administered b	y the Missouri Division of	
"Estimated Bill" means a cha representative of the me V, Section A.3.;					ing by an authorized utility n accordance with Chapter	
"Extension Agreement" mean for payment for fifteen (1			nt between Co	ompany and the	e Customer extending time	
provide service within t	ear the perim he subdivisio uding that po s herein defin promise fro	neter of the subdi on and from whice rtion of the secor red, and power lin- m a Company ap	ivision into an ch the subme ndary circuit e es as designa oproved third	d throughout thersible or pad xtending from a ted by the Com party to assum	ne subdivision and used to mounted transformers are a transformer to pedestals, pany;	
					Missouri Pul Service Comm EE-2012-0352; JE-2	ission

May 17, 2012

THE EMPIRE DISTRICT ELEC	TRIC COMPANY					
P.S.C. Mo. No.	5	Sec.	5	6th	Revised Sheet No.	2
One aller D.C.O.Ma No.	F	Cas	E	5+6	Revised Sheet No.	2
Canceling P.S.C. Mo. No.	_5	Sec.	5	<u> </u>	Revised Sheet No.	<u> </u>
For <u>ALL TERRITORY</u>						
<u>, , , , , , , , , , , , , , , , , , , </u>			RULES AND			
		ſ	REGULATIONS			

- "Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned check charge, and other payment instruments, meter tampering charge, meter testing charge, or deposit interest rate;
- "Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;

"Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;

- "Delinquent Charge" means a charge remaining unpaid by a residential Customer at least twenty-one (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;
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- "Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

"Discontinuance of Service" or "Discontinuance" means cessation of service not requested by a Customer;

- "Distribution facilities" means terminal poles, manholes, feeder lines, service lines, switch gear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service;
- "Empire's Action to Support the Elderly" (EASE) is a designation on the account that may include waiving the late penalties or deposits, and third-party notification of delinquencies. This is not considered a "Medical Extension";
- "Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;
- "Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;
- "Extension Agreement" means a verbal payment agreement between Company and the Customer extending time for payment for fifteen (15) days or less;
- "Feeder Line" means that portion of a single-phase or multi-phase circuit extending from the substation, terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;
- "Guarantee" means a written promise from a Company approved third party to assume liability up to a specified amount for delinguent charges which might accrue to a particular Customer;

CANCELLED May 17, 2012 Missouri Public Service Commission EE-2012-0352; JE-2012-0603

DATE EFFECTIVE ____June 15. 2011

THE EMPIRE DISTRICT EI	LECTRIC COMP	PANY				
P.S.C. Mo. No.	5	Sec.	5	5 th	Revised Sheet No.	2
Canceling P.S.C. Mo. No.	5	Sec.	5	4 th	Revised Sheet No.	2
For <u>ALL TERRITO</u>	RY					
			RULES AND			
		r	REGULATIONS	2		

- "Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned check charge, meter tampering charge, meter testing charge, or deposit interest rate;
- "Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;
- "Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;
- "Delinquent Charge" means a charge remaining unpaid by a residential Customer at least twenty-one (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;
- "Delinquent Date" means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed residential Customer (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill; or which shall be the preferred payment date selected by the Customer, after which Company may assess a late payment charge in accordance with a company rate schedule on file with the Commission;
- "Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

"Discontinuance of Service" or "Discontinuance" means cessation of service not requested by a Customer;

- "Distribution facilities" means terminal poles, manholes, feeder lines, service lines, switch gear, pole-mounted, pad-mounted or submersible transformers, and pedestals or poles utilized to provide electric service within subdivisions;
- "Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;
- "Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;
- "Extension Agreement" means a verbal agreement between Company and the Customer extending time for payment for fifteen (15) days or less;
- "Feeder Line" means that portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;
- "Guarantee" means a written promise from a third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular Customer;

June 15, 2011 Missouri Public

Service Commission

2011-0004; YE-2011-0615

DATE EFFECTIVE

January 27, 2007 December 14, 2007



ER-2006-0315

	RULES AND REGULATIONS		OCT - 7 1994	
No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5	3rd Revised in Sheet No.	<u>2</u> 08-02-94
For ALL TERRITORY			Cancelling P.S.C. Mo. No.	5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	5	4th Revised Sheet No.	2
STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	N		P.S.C. Mo. No.	5

"Credit Action Fee" means a fee or charge in accordance with a Company rate schedule approved by the Commission for credit type actions such as a discontinuance trip charge, reconnection charge, returned [check] charge, meter tampering charge, meter testing charge, or deposit interest rate;

- "Delinquent Charge" means a charge remaining unpaid by a residential Customer at least twenty-one (21) days (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill by the Company, or a charge remaining unpaid after the preferred payment date selected by a residential Customer;
- "Delinquent Date" means the date stated on a bill, which shall be at least twenty-one (21) days for a monthly billed residential Customer (or the number of days specified in the applicable rate schedule for a non-residential Customer) from the rendition of the bill; or which shall be the preferred payment date selected by the Customer, after which Company may assess a late payment charge in accordance with a company rate schedule on file with the Commission;

"Deposit" means a money advance to Company for the purpose of securing payment of delinquent charges which might accrue to the Customer who made the advance;

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"Energy Crisis Intervention Program (ECIP)" means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;

"Estimated Bill" means a charge for utility service which is not based on an actual reading by an authorized utility representative of the meter or other registering device or a Customer supplied read in accordance with Chapter V, Section A.3.;

"Extension Agreement" means a verbal agreement between Company and the Customer extending time for payment for fifteen (15) days or less;

"Feeder Line" means that portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;

cancelled arges which might accrue to a particular Customer;

1/1/2007 & 12/14/07
ER-2006-0315
Missouri Public
Service Commission

MISSOURI Public Service Commission

DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO DATE EFFECTIVE _____ February 9, 1995

[&]quot;Customer" means a person, or legal entity responsible for payment for service(s) supplied by the Company, except one denoted as a guarantor;

[&]quot;Cycle Billing" means a system which results in the rendition of bills to various Customers on different days of a month;

STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No.	5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. 5	<u>3rd</u> Revised Sheet No.	2
		Cancelling P.S.C. Mo. No.	
For <u>ALL TERRITORY</u> No supplement to this tariff will be issued except for the purpose of cancelling this tariff.	Sec. <u>5</u>	2nd Revised Sheet No. Whici was is and 20	2 2-16-88
	RULES AND REGULATIONS	AUG 3 1994	

Estimated Bill:

A bill for utility service which is not based on an actual reading by an authorized () tility tepresentative of the meter or other registering device for the period billed.

Feeder Line:

That portion of a single-phase or three-phase circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad-mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company.

House:

A single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy.

Indirect Costs of Construction:

The costs of supervision, engineering, insurance, pensions, payroll taxes, tools, accounting administrative expenses, and miscellaneous materials expenses are allocated using ratios, determined from historical experience, applied to labor dollars or materials issued for an individual job to obtain indirect costs of construction.

In Dispute:

Any matter regarding a customer's utility service which is the subject of a disagreement or complaint by a customer and which the customer pursues under these rules.

Location:

The premises, owned or occupied by the customer, where service is rendered to the customer by the Company, being one integral parcel of land.

Month:

The term month, as used in rate schedules, regulations and contracts, shall refer, unless otherwise designated, to a period of time equal to one-twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls. There may be one or two months between successive regular meter readings by the Company as provided for in the individual rate schedules.

Mobile Home Park:

An area specifically developed to offer accommodations to occupants of either tenant-owned or customer-owned residential mobile homes.

Person:

An individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency.





MISSOURI Public Service Commission

DATE EFFECTIVE ____ August 15, 1994

ATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.C.Mo.No
e Empire District Electric Company Sec.	 <u>5</u> 2nd Revised Sheet No Cancelling P.S.C.Mo.No
	- Original
3 6 0	• <u>5 lst</u> Revised Sheet No2 Which was issued <u>2-27-87</u>
RULES AND REGULATIONS	RECEIVED
Estimated Bill:	DEC 1 4 1938
A bill for utility service which is not bssed on an actue sentative of the meter or other registering device for the	period billed. MISSOURI
Feeder Line:	Public Service Commission
That portion of a single-phase or three-phase circuit exte or near the perimeter of the subdivision into and througho vice within the subdivision and from which the submersible and also including that portion of the secondary circuit excluding service lines as herein defined, and power lines	ut the subdivision and used to provide s or padmounted transformers are energiz extending from a transformer to pedesta
Fuel Adjustment Clause: The adjustment procedure approved by the Commission to re electric generation or purchased power.	cognize variations in the cost of fuel
House: A single structure roofed and enclosed with exterior walls of component structural parts and unified in its entire single-family residential occupancy.	, built for permanent use, erected, fra ety both physically and in operation
Indirect Costs of Construction: The costs of supervision, engineering, insurance, pensions istrative expenses, and miscellaneous materials expenses a historical experience, applied to labor dollars or materi indirect costs of construction.	re allocated using ratios, determined f
In Dispute: Any matter regarding a customer's utility service whic complaint by a customer and which the customer pursues und	
Location: The premises, owned or occupied by the customer, where s Company, being one integral parcel of land.	service is rendered to the customer by
Month: The term month, as used in rate schedules, regulations an designated, to a period of time equal to one-twelfth of a month in which a majority of the period of time falls. T cessive regular meter readings by the Company as provided	a year, usually identified by the calen here may be one or two months between s
Mobile Home Park: An srea specifically developed to offer accommodations cuatomer-owned residential mobile homes.	to occupanta of either tenant-owned
Person: An individual, association, corporation, partnership, s agency.	receiver, firm, trustee, or governmen
Point of Delivery: The point at the customer's building wall where Company's entrance, unless otherwise provided by mutual agreement be	
Rendition of Bill: The date of physical mailing or delivery of the bill by th	e Company.
Residential Service: The provision of or use of electricity fochausehold purpo	·····
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ISSUED BY R. L. LAMB, President, Joplin, MD.

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ne Empire District Electric Company	Original
	Sec. <u>5</u> <u>lstRevised</u> Sheet No. <u>2</u> Cancelling P.S.C.Mo.No. <u>5</u> Originel
DrALL_TERRITORY	
	Sec Revised Sheet No Which was issued6-22-83
RULES AND	REGULATIONS RECEIVED
	FEB 2 5 1987
Estimated Bill: A bill for utility service which is not based sentative of the meter or other registering de	d on an actual reading by an authonized chility repr
Feeder Line:	Public Service Commissio
or near the perimeter of the subdivision into vice within the subdivision and from which the	circuit extending from the terminal pole or manhole and throughout the subdivision and used to provide so e submersible or padmounted transformers are energized dary circuit extending from a transformer to pedesta d power lines as designated by the Company.
Fuel Adjustment Clause: The adjustment procedure approved by the Comm electric generation or purchased power.	mission to recognize variations in the cost of fuel a
House: A aingle structure roofed and enclosed with e of component structural parts and unified single-family residential occupancy.	xterior walls, built for permanent use, erected, fra in its entirety both physically and in operation
istrative expenses, and miscellaneous materia	ance, pensions, payroll taxes, tools, accounting adm Is expenses are allocated using ratios, determined f ars or materials issued for an individual job to obt
In Dispute: Any matter regarding a customer's utility complaint by a customer and which the custome	service which is the subject of a disagreement or pursues under these rules.
Location: The premises, owned or occupied by the cust Company, being one integral parcel of land.	omer, where service is rendered to the customer by
designated, to a period of time equal to one month in which a majority of the period of t	regulations and contracts, shall refer, unless otherw e-twelfth of a year, usually identified by the calen time falls. There may be one or two months between s as provided for in the individual rate schedules.
Mobile Home Park: An area apecifically developed to offer a customer-owned reaidential mobile homes.	ccommodations to occupants of either tenent-owned
Person: An individual, association, corporation, p agency.	partnership, receiver, firm, trustee, or governmen
	ere Company's service lines attach to customer's serv Lagreement between the Company and the customer.
Rendition of 8ill: The dste of phyaical mailing or delivery of t	the bill by the Company.
Residential Service: The provision of or use of electricity for ho	pusehold purposes.
	ELLED MAR 29 1987
IN	15 1900 Public Service Commission
DATE OF ISSUE FEBRUARY 27, 1987	VICE COMUNICATE EFFECTIVE MARCH 29, 1987

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he Empire District Electric Company	Sec 5	Ori	ginal Sheet No.	2
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			P.S.C. Mo. No.	
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RULES AND REGI	ULATIONS	تى . 1911 - يى المراجع الم	JUN 22	1283
Estimated Bill: A bill for utility service which is not based on an actual re other registering device for the period billed.	eading by an au	thorized utilip	MISSO UBTIC®SERVICE	
Feeder Line:				
That portion of a single-phase or three-phase circuit ex perimeter of the subdivision into and throughout the sub and from which the submersible or padmounted transform ondary circuit extending from a transformer to pedestals designated by the Company.	bdivision and un mers are energized	sed to provide ed, and also in	service within t cluding that port	he subdivision ion of the sec
Fuel Adjustment Clause: The adjustment procedure approved by the Commission tion or purchased power.	to recognize va	riations in the	cost of fuel for e	electric genera
House: A single structure roofed and enclosed with exterior was structural parts and unified in its entirety both physical				
In Dispute: Any matter regarding a customer's utility service which and which the customer pursues under these rules.	is the subject o	f a disagreeme	ent or complaint	by a custome
Location: The premises, owned or occupied by the customer, when one integral parcel of land.	re service is reno	lered to the cu	stomer by the G	ompany, bein
Month: The term month, as used in rate schedules, regulations period of time equal to one/twelfth of a year, usually ic period of time falls. There may be one or two months b provided for in the individual rate schedules.	dentified by the	a calendar moi	nth in which a n	najority of the
Mobile Home Park: An area specifically developed to offer accomodations residential mobile homes.	s to occupants	of either ten	ant-owned or cu	stomer-owne
Person: An individual, association, corporation, partnership, recei	ver, firm, truste	e, or governme	ental agency.	
Point of Delivery: The point at the customer's building wall where Compared otherwise provided by mutual agreement between the Com	ny's service line mpany and the	s attach to cus	tomer's service e	ntrance, unles
Rendition of Bill: The date of physical mailing or delivery of the bill by the	Company.	MAD 20	1987	
Residential Service: The provision of or use of electricity for household purpo	oses.	avier	Commission	ז
Seasonally Billed Customer: A residential customer billed on a seasonal basis in accord	Publi lance with utilit	c Service y tar MPSSE	A R the Commi	ssion.
Service: The maintaining by the Company, at the point of delive provisions specified in the service contract and in the	ery, of electrica se Rules and R	l power and e egulations, a	ergy in the form ailable for the f	and under th ustaments use
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DATE OF ISSUE JUNE 22, 1983			PublicuServic	a Commiss

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THE EMPIRE DISTRICT ELECTRIC COMPA	NY					
P.S.C. Mo. No. <u>5</u>	Sec.	5	4th	Revised Sheet No.	<u>2a</u>	
Canceling P.S.C. Mo. No. <u>5</u>	Sec.	5	3rd	Revised Sheet No.	<u>2a</u>	
For <u>ALL TERRITORY</u>						
RULES AND						
	REGULATIONS					

"Feeder Line" means that portion of a single-phase or multi-phase circuit extending from the substation, terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines as herein defined, and power lines as designated by the Company;

"Final Bill" means a bill rendered for services through the final date of service;

"Guarantee" means a written promise from a Company approved third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular Customer;

CANCELLED September 16, 2020 Missouri Public Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

THE EMPIRE DISTRICT EL	ECTRIC COMPAN	IY				
P.S.C. Mo. No.	5	Sec.	5	3rd	Revised Sheet No.	<u>2a</u>
Canceling P.S.C. Mo. No	5	Sec.	5	<u>2nd</u>	Revised Sheet No.	2a
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For <u>ALL TERRITOR</u>	<u>{Y</u>					
RULES AND						
	·····	RE	GULATIONS			

RESERVED FOR FUTURE USE

DATE OF ISSUE June 3, 2011 ISSUED BY Kelly S. Walters, Vice President, Joplin, MO

DATE EFFECTIVE June 15. 2011

FILED Missouri Public Service Commission ER-2011-0004; YE-2011-0615

CANCELLED August 24, 2014 Missouri Public Service Commission JE-2015-0022

THE EMPIRE DISTRICT E	LECTRIC COMP	PANY				
P.S.C. Mo. No.	5	Sec.	5	2 nd	Revised Sheet No.	2a
Canceling P.S.C. Mo. No.	5	Sec.	5	1 st	Revised Sheet No.	2a
ForALL TERRITO	RY					
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CANCELLED June 15, 2011 Missouri Public

Service Commission ER-2011-0004; YE-2011-0615



		MO PUBLIC SERVICE COMM	
	RULES AND REGULATIONS	JUL 1 3 1998	
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5 REC 5ribidae Sheet No. Which was issued	2a 08-02-94
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	5 1st Revised Sheet No. Cancelling P.S.C. Mo. No.	
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO)N	P.S.C. Mo. No.	5

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AUG 13 1998

MISSOURI Public Service Commission

DATE OF ISSUE July 14, 1998 ISSUED BY R. B. Fancher, Vice President, Joplin, MO DATE EFFECTIVE _____ August 13, 1998

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N .	P.S.C. Mo. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	5 Original Sheet No2
For <u>ALL TERRITORY</u> No supplement to this tariff will be issued except for the purpose of cancelling this tariff.	Sec	Revised Which was issued
	RULES AND REGULATIONS	AUG 3 1994

Point of Delivery:

MO. PUBLIC SERVICE COMM.

The point at the customer's building wall where Company's service lines attach to customer's service entrance, unless otherwise provided by mutual agreement between the Company and the customer.

Rendition of Bill:

The date of physical mailing or delivery of the bill by the Company.

Residential Service:

The provision of or use of electricity for household purposes.

CANCELLED

AUG 1 3 1998 By <u>194 RO</u> Public Service Commission MISSOURI



DATE EFFECTIVE ____August 15, 1994

THE EMPIRE DISTRICT ELEC	CTRIC COMPANY	/				
P.S.C. Mo. No.	5	Sec.	5	7th	Revised Sheet No.	3
Canceling P.S.C. Mo. No.	5	Sec	5	6th	Revised Sheet No.	3

For ALL TERRITORY

RULES AND
REGULATIONS

"Heat-related Utility Service" means any electric service that is necessary to the proper function and operation of a Customer's heating equipment;

"House" means a single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for residential occupancy;

"Initial Bill" means the first bill rendered by a utility for a customer's service;

"Indirect Costs of Construction" means the costs of supervision, engineering, insurance, pensions, payroll taxes, tools, accounting administrative expenses, and miscellaneous materials expenses as allocated using ratios, determined from historical experience, applied to labor dollars or materials issued for an individual job to obtain indirect costs of construction;

"In Dispute" means any matter regarding a charge or service which is the subject of an unresolved inquiry;

- "Inquiries" means information requests from Customers regarding any billing or service rendered or to be rendered by Company;
- "Late Payment Charge" means an assessment on an unpaid balance in accordance with Company's rate schedule on file with the Commission and in addition to the delinquent charge;
- "Low Income Home Energy Assistance Program (LIHEAP)" means the federal LIHEAP administered by the Missouri Family Support Division under section 660.110, RSMo;

"Low Income Registered Elderly or Disabled Customer" means a Customer registered under the provisions of LIHEAP (see Low Income Home Energy Assistance Program in this definition section) whose household income is less than 150% of the federal poverty guidelines who has a signed affidavit of income on file (subject to periodic audit) with the Company;

- "Medical Designation" (Special Needs Customer) means a Customer's household where at least one (1) member of the household has filed annually with the Company a Company approved form signed by a healthcare provider attesting that such Customer's household must have electric utility service provided in the home to maintain life or health;
- "Month," as used in rate schedules, regulations and contracts, means, unless otherwise designated, a period of time equal to approximately one-twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls;
- "Mobile Home Park" means an area specifically developed to offer accommodations to occupants of either tenant-owned or Customer-owned residential mobile homes;
- "NEC" means the National Electric Code as published and revised by the National Fire Protection Association which, with municipal regulations, governs all electric installations and wiring by the Customer;
- "NESC" means the National Electric Safety Code as published and revised by the Institute of Electrical and Electronics Engineers, Inc. which governs all wiring by the Company;
- "Payment" means cash, draft of good and sufficient funds or electronic transfer, offered by the Customer as compensation for services or products, as accepted by the Company for same;

"Payment Agreement" means a payment plan entered into by a customer and the Company;

"Permanent Structure" means any structure used for residential or commercial purposes that has a permanent foundation, water service, and sanitary sewer or septic service. Structures otherwise referred to as mobile homes shall also be classified as permanent structures when they meet these requirements;

"Person" means an individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency;

"Point of Delivery" means the point where Company's overhead service drop or underground service lateral connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer;

DATE EFFECTIVE August 24, 2014

THE EMPIRE DISTRICT E		PANY						
P.S.C. Mo. No.	5	Sec.	5	6th	Revised Sheet No.	3		
Canceling P.S.C. Mo. No.	5	Sec.	5	5th	Revised Sheet No.	3		
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For <u>ALL TERRITO</u>	NRY							
		F	RULES AND					
		RE	GULATIONS					
"Heat-related Utility Servi Customer's heating ed		electric service	e that is nece	essary to the p	roper function and operat	ion of a		
"House" means a single component structural	structure roofed parts and unified	and enclosed v I in its entirety bo	with exterior work oth physically a	valls, built for p and in operatior	permanent use, erected, fra n for residential occupancy;	amed of		
accounting administra	ative expenses, a	and miscellaneou	us materials e	xpenses as allo	nce, pensions, payroll taxe cated using ratios, determir lual job to obtain indirect	ned from		
"In Dispute" means any ma	atter regarding a	charge or servic	e which is the	subject of an u	inresolved inquiry;			
"Inquiries" means informa Company;	ation requests fro	om Customers i	regarding any	billing or serv	ice rendered or to be rend	fered by		
"Late Payment Charge" m with the Commission a	ieans an assess and in addition to	ment on an unp the delinquent o	aid balance ir charge;	n accordance w	ith Company's rate schedul	e on file		
"Low Income Home Energ Support Division unde	y Assistance Pro	ogram (LIHEAP)' 0, RSMo;	" means the f	ederal LIHEAP	administered by the Missou	ri Family		
Low Income Home Er	nerov Assistance	e Program in this	definition sec	tion) whose ho	under the provisions of LIH usehold income is less than o periodic audit) with the Co	150% of		
household has filed a	annually with the	Company a Co	mpany appro	ved form signe	ere at least one (1) membe d by a healthcare provider me to maintain life or health	attesting		
"Month," as used in rate schedules, regulations and contracts, means, unless otherwise designated, a period of time equal to approximately one-twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls;								
"Mobile Home Park" mean Customer-owned resid	is an area specif dential mobile ho	fically developed	to offer acco	mmodations to	occupants of either tenant-c	wned or		
"NEC" means the National Electric Code as published and revised by the National Fire Protection Association which, with municipal regulations, governs all electric installations and wiring by the Customer;								
"NESC" means the Nation Engineers, Inc. which	'NESC" means the National Electric Safety Code as published and revised by the Institute of Electrical and Electronics Engineers, Inc. which governs all wiring by the Company;							
"Payment" means cash, c accepted by the Comp		ransfer, offered	by the Custo	mer as comper	nsation for services or proc	lucts, as		
"Permanent Structure" me water service, and sa classified as permane	anitary sewer or	septic service.	Structures of	herwise referred	es that has a permanent fou d to as mobile homes shall	indation, also be		
"Person" means an individ	Person" means an individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency;							

"Point of Delivery" means the point where Company's overhead service drop or underground service lateral connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer;

THE EMPIRE DISTRICT ELECTRIC COMPANY P.S.C. Mo. No5	Sec.	5	5 th	Revised Sheet No.	3
Canceling P.S.C. Mo. No5	Sec.	5	4 th	Revised Sheet No.	3
ForALL TERRITORY	5.4-5				
RULES AND REGULATIONS					

- "Heat-related Utility Service" means any electric service that is necessary to the proper function and operation of a Customer's heating equipment;
- "House" means a single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for residential occupancy;
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- "Inquiries" means information requests from Customers regarding any billing or service rendered or to be rendered by Company;
- "Late Payment Charge" means an assessment on a delinquent charge in accordance with Company's rate schedule on file with the Commission and in addition to the delinquent charge;
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- "Low Income Registered Elderly or Disabled Customer" means a Customer registered under the provisions of LIHEAP (see Low Income Home Energy Assistance Program in this definition section) whose household income is less than 150% of the federal poverty guidelines who has a signed affidavit of income on file (subject to periodic audit) with the Company;
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- "NEC" means the National Electric Code as published and revised by the National Fire Protection Association which, with municipal regulations, governs all electric installations and wiring by the Customer;
- "NESC" means the National Electric Safety Code as published and revised by the Institute of Electrical and Electronics Engineers, Inc. which governs all wiring by the Company;
- "Permanent Structure" means any structure used for residential or commercial purposes that has a permanent foundation, water service, and sanitary sewer or septic service. Structures otherwise referred to as mobile homes shall also be classified as permanent structures when they meet these requirements;
- "Person" means an individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency;
- "Point of Delivery" means the point where Company's overhead service drop or underground service lateral connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer;

June 15, 2011 Missouri Public

Service Commission

-2011-0004; YE-2011-0615



ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.C. Mo. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. 5 4th Revised Sheet No. 3
	Canceling P.S.C. Mo. No. 5
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of canceling this rate schedule.	Sec. <u>5</u> <u>3rd</u> Revised Sheet No. <u>3</u> Which was issued <u>10-07-94</u>
	S AND ATIONS

- "Heat-related Utility Service" means any electric service that is necessary to the proper function and operation of a Customer's heating equipment;
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- "Late Payment Charge" means an assessment on a delinquent charge in accordance with Company's rate schedule on file with the Commission and in addition to the delinquent charge;
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- "Mobile Home Park" means an area specifically developed to offer accommodations to occupants of either tenant-owned or Customer-owned residential mobile homes;
- "NEC" means the National Electric Code as published and revised by the National Fire Protection Association which, with municipal regulations, governs all electric installations and wiring by the Customer;
- "NESC" means the National Electric Safety Code as published and revised by the Institute of Electrical and Electronics Engineers, Inc. which governs all wiring by the Company;
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"Person" means an individual, association, corporation, partnership, receiver, firm, trustee, or governmental agency;

"Point of Delivery" means the point where Company's overhead service drop or underground service lateral connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer;

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

DATE EFFECTIVE _____ April 2, 2005



THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	5 3rd Revised Sheet No. 3
ForALL TERRITORY		Cancelling P.S.C. Mo. No. 5
No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	<u>5</u> 2nd Revised Sheet No. <u>3</u> Which was issued <u>0.08-02-94</u>
	RULES AND REGULATIONS	00T = 7 1994

- "Heat-related Utility Service" means any electric service that is necessary to the proper function and operation of a Customer's heating equipment;
- "House" means a single structure roofed and enclosed with exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for residential occupancy;
- "Indirect Costs of Construction" means the costs of supervision, engineering, insurance, pensions, payroll taxes, tools, accounting administrative expenses, and miscellaneous materials expenses as allocated using ratios, determined from historical experience, applied to labor dollars or materials issued for an individual job to obtain indirect costs of construction;
- "In Dispute" means any matter regarding a charge or service which is the subject of an unresolved inquiry;
- "Inquiries" means information requests from Customers regarding any billing or service rendered or to be rendered by Company;
- "Late Payment Charge" means an assessment on a delinquent charge in accordance with Company's rate schedule on file with the Commission and in addition to the delinquent charge;

"Low Income Home Energy Assistance Program (LIHEAP)" means the federal LIHEAP administered by the Missouri Division of Family Services under section 660.110, RSMo;

- "Month," as used in rate schedules, regulations and contracts, means, unless otherwise designated, a period of time equal to approximately one-twelfth of a year, usually identified by the calendar month in which a majority of the period of time falls;
- "Mobile Home Park" means an area specifically developed to offer accommodations to occupants of either tenant-owned or Customer-owned residential mobile homes;
- "NEC" means the National Electric Code as published and revised by the National Fire Protection Association which, with municipal regulations, governs all electric installations and wiring by the Customer;
- "NESC" means the National Electric Safety Code as published and revised by the Institute of Electrical and Electronics Engineers, Inc. which governs all wiring by the Company;
- "Permanent Structure" means any structure used for residential or commercial purposes that has a permanent foundation, water service, and sanitary sewer or septic service. Structures otherwise referred to as mobile homes shall also be classified as permanent structures when they meet these requirements;

"Person" means an individual, association, corporation, partnership, receiver, firm, trustee, or, generation, generation, corporation, partnership, receiver, firm, trustee, or, generation, corporation, corporation, partnership, receiver, firm, trustee, or, generation, corporation, corporatic

"Point of Delivery" means the point where Company's overhead service drop or underground service lateral-connects to Customer's service entrance conductors, unless otherwise provided by mutual agreement between Company and the Customer: FFB - 9 1995



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MISSOURI Public Service Commission

	October 7, 1994 Public Service Commission
DATE OF ISSUE	October 7, 1994MISSOURIATE EFFECTIVE
ISSUED BY M. W.	MCKINNEY, Vice President, Joplin, MO

ATE OF MISSOURI, PUBLIC SERVICE COMMISS	ION P.S.C.Mo.NoS
ne Empire District Electric Company	- Briginal
	Sec. <u>5</u> 2nd Revised Sheet No. <u>3</u> Cancelling P.S.C.Mo.No. <u>5</u>
DrALL_TERRITORY	- Original
	Sec. <u>5 lat</u> Revised Sheet No. <u>3</u> Which was issued_ <u>2-27-87</u>
	MEGENVED
	RULES AND REGULATIONS
	<u>DEC 1 4 1998</u>
Seasonally Billed Customer:	
A residential customer billed on a	seasonal basis in accordance with utility tariff on file with
Commission.	Public Service Commissi
Service:	the price of delivery of electrical seven and encours in the f
and under the provisions specifi available for the customer's use.	the point of delivery, of electrical power and energy in the f ed in the service contract and in these Rules and Regulatio
Service Entrance:	
That part of the customer's wiring	, which extends from the point of connection with Company's serv
line into customer's building or cuits of customer's wiring instal	to the place where connection is made to the various branch c lation. This includes the customer's service entrance conducto
the meter base, the main service	switch where mounted separately, and the conduit or cable run
the exterior of the building or ot	her support.
Settlement Agreement:	
An agreement between a customer an ween the parties or provides for	nd the Company which purports to resolve any matter in dispute b the payment of moneys not in dispute over a reasonable period
time.	
Subdivision:	
A lot, tract, or parcel of land d	livided into two or more lots, plots, sites, or other divisions
use for new houses, or the land thereof if such recordation is rec	on which is constructed new apartment houses per a recorded p quired by law.
Termination of Servicea: A cessation of utility service rec	juested by the customer.
Utility:	
	tion as those terms are defined in Section 86.020 RSMO (1969).
Utility Service:	
The usage of electricity.	
Utility Charges:	
The rates for utility service and utility service.	other charges authorized by the Commission as an integral part
Yard Pole: A pole furnished, installed and ow	whed by the Company upon a farm customer's premises, for mutual
of the Company and the customer.	The Company's service lines and the Company's meter measuring s
vice to customer attach to the yar pole, and connects to the Company'	d pole. The customer's service entrance also attaches to the y
pose, and connecta to the company	
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	BY 3 A R. S. S. Public Service Commission MISSOURI FILED
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	JAN 1 5 1989
	Public Service Commission
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DATE OF ISSUE DECEMBER 16, 1988	DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Japlin, MO.

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	MISSOURI, PUBLIC SERVICE COMMISSION		P.S.C.Mo.No5
ne Empi	ire District Electric Company	See. 5	Original
		5ec. <u>5</u>	lstRevised Sheet No3 Cancelling P.S.C.Mo.No5
or.	ALL TERRITORY		Original
		Sec	Revised Sheet No. 3
		h	Which was issued 6-22-83
			RECEIVED
	R	ULES AND REGULATIONS	
			FEB 2 5 1987
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Seaso	nally Billed Customer:		
4	A residential customer billed on a sea	sonal basis in accordance with	n utility Managed Jile with t
I	Commission.		Public Service Com missio
Servi	Ce:		
	The maintaining by the Company, at the and under the provisions specified a available for the customer's use.	point of delivery, of electri in the service contract and	ical power and energy in the fo in these Rules and Regulation
Servi	ce Entrance:		
-	That part of the customer's wiring whi line into customer's building or to cuits of cuatomer's wiring installation the meter base, the main service swi the exterior of the building or other	the place where connection ia on. This includes the custome tch where mounted separately,	made to the various branch ci er's service entrance conductor
Settl	ement Agreement:		
	An agreement between a customer and th ween the parties or provides for the time.		
	vision: A lot, tract, or parcel of land divid use for new houses, or the land on w thereof if auch recordation is require	mich is constructed new spart	
	nation of Services: A cessation of utility service request	ed by the customer.	
Utili	ty: An electric, gas or water corporation	as those terma are defined in	Section 86.020 RSMO (1969).
	ty Service: The usage of electricity.		
	ty Charges: The rates for utility service and oth utility service.	er charges authorized by the U	Commission øs en integral part
	Pole: A pole furnished, installed and owned of the Company and the customer. The vice to customer attach to the yard po pole, and connects to the Company's se	Company's service lines and to ble. The customer's service e	he Company's meter measuring a
	CAN	CELLED 15 1989	
	1AL	N 15 1989 MS Commission	FILED
	BY	Commission	
	Public Se	MISSOURI	MAR 29 1987
	r 0-	MIGE	Public Service Commissio

ISSUED BY R. L. LAMB, President, Joplin, MO.

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TATE OF MISSOURI, PUBLIC SERVICE COMMISSION			5
he Empire District Electric Company	Sec ⁵	Original Sheet No.	
	Ca	ncelling P.S.C. Mo. No.	
or ALL TERRITORY	Sec	Original Sheet No.	
		Revised Sheet No.	ហ៤៣
	**.		신년엔
	ATIONO		
RULES AND REGUL	ATIONS	1 1111 00	000
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Service Entrance: That part of the customer's wiring which extends from the customer's building or to the place where connection is installation. This includes the customer's service entrance of mounted separately, and the conduit or cable run on the extended of the customer's service entrance o	made to the variou:	s branch circuits of cu	stomer's wiri
Settlement Agreement: An agreement between a customer and the Company whi parties or provides for the payment of moneys not in disput			te between t
Subdivision:			
A lot, tract, or parcel of land divided into two or more lo the land on which is constructed new apartment houses pe law.	its, plots, sites, or other a recorded plat the	ner divisions for use for ereof if such recordation	new houses, 1 is required
Termination of Service : A cessation of utility service requested by the customer.			
Utility: An electric, gas or water corporation as those terms are defi	ned in Section 86.02	0 RSMO (1969)	
Utility Service: The usage of electricity.			
Utility Charges:			
The rates for utility service and other charges authorized	l by the Commissio	n as an integral part of	utility servi
Yard Pole: A pole furnished, installed and owned by the Company Company and the customer. The Company's service lines attach to the yard pole. The customer's service entrance pany's service lines.	and the Company's	s meter measuring servi	ce to custom
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ISSUED BY R. L. LAMB, President, Joplin, Mo.

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THE EMPIRE DISTRICT ELECTR	RIC COMPANY				
P.S.C. Mo. No. 5	<u> </u>	ec	5 <u>6th</u>	Revised Sheet No.	4
Canceling P.S.C. Mo. No. <u>5</u>	<u>.</u> S	ec	55th	Original Sheet No.	4
For <u>ALL TERRITORY</u>					
		RULES REGULA			

"Preferred Payment Date Plan" or (Flexible Due Date) means a Commission approved plan offered at the Company's option in which the delinquent date for the charges stated on a bill shall occur on or near the same day during each billing period as selected by the Customer and as defined in Chapter V, Section A.7.b.;

"Premises" means the structure where service is rendered by Company;

"Rate schedule" means a schedule of rates, services, and rules approved by the Commission;

"Registered Elderly or Disabled (EASE) Customer" means a Customer's household where at least one (1) member of the household has filed with the Company a Company approved form showing the person is sixty (60) years or older, or is disabled to the extent that s/he has filed with the Company a written medical statement submitted by a healthcare provider, renewable annually following annual registration, attesting that such Customer's household must have electric utility service provided in the home to maintain life or health, or has a formal award letter issued from the federal government of disability benefits;

"Rendition of a Bill" means the date a bill is mailed, electronic delivered or hand delivered by the Company to a Customer;

"Residential Service" means the provision of or use of a utility service for domestic purposes;

- "Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;
- "Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;
- "Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter socket, the main disconnect where mounted separately, and the conduit or cable run on the exterior of the building or other support;
- "Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;

"Service Point" means the point of delivery.

- "Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;
- "Special Needs" means a designation on the account that may be considered during power restoration or interruption of service. This is not considered a "Medical Extension";
- "Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

DATE EFFECTIVE August 24, 2014

		RULES AND EGULATIONS		<u></u>	
For ALL TERRITORY					
Canceling P.S.C. Mo. No5	Sec.	5	4th	Revised Sheet No.	4
P.S.C. Mo. No5	Sec.	5	5th	Revised Sheet No.	4
THE EMPIRE DISTRICT ELECTRIC CO	OMPANY				

"Preferred Payment Date Plan" or (Flexible Due Date) means a Commission approved plan offered at the Company's option in which the delinquent date for the charges stated on a bill shall occur on or near the same day during each billing period as selected by the Customer and as defined in Chapter V, Section A.7.b.;

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"Rendition of a Bill" means the mailing, electronic delivery or hand delivery of a bill by the Company to a Customer;

- "Residential Service" means the provision of or use of a utility service for domestic purposes;
- "Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;
- "Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;
- "Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter socket, the main disconnect where mounted separately, and the conduit or cable run on the exterior of the building or other support;
- "Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;

"Service Point" means the point of delivery.

- "Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;
- "Special Needs" means a designation on the account that may be considered during power restoration or interruption of service. This is not considered a "Medical Extension";
- "Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

THE EMPIRE DISTRICT ELE	CTRIC COMPANY					
P.S.C. Mo. No.	5	Sec.	5	4 th	Revised Sheet No.	4
Canceling P.S.C. Mo. No.	5	Sec.	5	3 rd	Revised Sheet No.	4
ForALL TERRITORY						
		F	RULES AND REGULATIONS			

"Preferred Payment Date Plan" means a Commission approved plan offered at the Company's option in which the delinquent date for the charges stated on a bill shall occur on the same day during each billing period as selected by the Customer and as defined in Chapter V, Section A.7.b.;

"Premises" means the structure where service is rendered by Company;

"Rate schedule" means a schedule of rates, services, and rules approved by the Commission;

"Registered Elderly or Disabled Customer" means a Customer's household where at least one (1) member of the household has filed (annually by October 1 of each year following initial registration) with the Company a form showing the person is sixty-five (65) or older, is disabled to the extent that s/he has filed with the Company a medical form submitted by a medical physician, renewable annually by October 1st, attesting that such Customer's household must have natural gas or electric utility service provided in the home to maintain life or health, or has a formal award letter issued from the federal government of disability benefits;

"Rendition of a Bill" means the mailing or hand delivery of a bill by the Company to a Customer;

"Residential Service" means the provision of or use of a utility service for domestic purposes;

"Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;

"Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;

"Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter base, the main service switch where mounted separately, and the conduit or cable run on the exterior of the building or other support;

"Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;

- "Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;
- "Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

Service Commission

-2011-0004; YE-2011-0615

DATE EFFECTIVE ______

January 27, 2007 December 14, 2007



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION THE EMPIRE DISTRICT ELECTRIC COMPANY	P.S.C. Mo. No5_
	Sec. <u>5</u> <u>3rd</u> Revised Sheet No. <u>4</u> Canceling P.S.C. Mo. No. <u>5</u>
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of canceling this rate schedule.	Sec. <u>5</u> 2nd Revised Sheet No. <u>4</u> Which was issued <u>10-07-94</u>
	AND ATIONS

"Preferred Payment Date Plan" means a Commission approved plan offered at the Company's option in which the delinquent date for the charges stated on a bill shall occur on the same day during each billing period as selected by the Customer and as defined in Chapter V, Section A.7.b.;

"Premises" means the structure where service is rendered by Company;

"Rate schedule" means a schedule of rates, services, and rules approved by the Commission;

"Registered Elderly or Disabled Customer" means a Customer's household where at least one (1) member of the household has filed (annually by October 1 of each year following initial registration) with the Company a form showing the person is sixty-five (65) or older, is disabled to the extent that s/he has filed with the Company a medical form submitted by a medical physician, renewable annually by October 1st, attesting that such Customer's household must have natural gas or electric utility service provided in the home to maintain life or health, or has a formal award letter issued from the federal government of disability benefits;

"Rendition of a Bill" means the mailing or hand delivery of a bill by the Company to a Customer;

"Residential Service" means the provision of or use of a utility service for domestic purposes;

- "Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;
- "Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;
- "Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter base, the main service switch where mounted separately, and the conduit or cable run on the exterior of the building or other support;
- "Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;
- "Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;
- "Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

DATE EFFECTIVE April 2, 2005



	RULES AND REGULATIONS	0CT - 7 1894
No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5 1st Revised Steet.No. 4 Which was issued 1 12-16-88
For ALL TERRITORY		Cancelling P.S.C. Mo. No. 5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	5_2nd_Revised Sheet No4
STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	N	P.S.C. Mo. No. <u>5</u>

"Preferred Payment Date Plan" means a Commission approved plan offered at the Company's option in which the delinquent date for the charges stated on a bill shall occur on the same day during each billing period as selected by the Customer and as defined in Chapter V, Section A.7.b.;

"Premises" means the structure where service is rendered by Company;

"Rate schedule" means a schedule of rates, services, and rules approved by the Commission;

"Registered Elderly or Handicapped Customer" means one who is sixty (60) years old and above, or is handicapped to the extent that s/he is unable to leave the premises without assistance and who files with Company a form approved by the Commission attesting to the fact that s/he meets these qualifications and which also may list an agency or person the Company shall contact as required in the Cold Weather Rule;

"Rendition of a Bill" means the mailing or hand delivery of a bill by the Company to a Customer;

"Residential Service" means the provision of or use of a utility service for domestic purposes;

"Service" means the maintaining by the Company, at the point of delivery, of electricity, at the standard available voltage, in the form and under the provisions specified in the rate schedule and/or the service contract and in these Rules and Regulations, available for the Customer's use;

"Service Drop" means the overhead service conductors between Company's pole or other aerial support to and including the connectors to service entrance conductors at the point of delivery to the Customer's premises;

"Service Entrance" means Customer-owned wire and enclosures connecting the Customer's service equipment to the Company's service drop or service lateral. This includes the Customer's service entrance conductors, the meter base, the main service switch where mounted separately, and the conduit or cable run on the exterior of the building or other support;

"Service Lateral" means the underground service conductors between the Company's secondary pedestal or transformer, including any risers at a pole or other structure, and the point of delivery;

"Settlement Agreement" means an agreement between a Customer and Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the Customer's normal billing period;

"Subdivision" means a lot, tract, or parcel of land divided into two or more lots, plots, sites, or other divisions for use for new houses, or the land on which is constructed new apartment houses per a recorded plat thereof if such recordation is required by law;

"Termination of Service" or "Termination" means a cessation of utility service requested by a Customer;

"Utilicare" means the state program of energy assistance established by section 660.122 [RSMp;

"Utility" means an electric, gas or water corporation as those terms are defined in section 386.020, RSMo;

CANCELLED

FEB - 9 1995

APR 0 2 2005

MISSOURI Public Service Commission

DATE OF ISSUE October 7, 1994 Public Service Cor ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

February 9, 1995

		Sec.	<u>5</u> <u>lst</u> Revised Sheet No. <u>4</u>
For	ALL TERRITORY	_	Cancelling P.S.C.Mo.No. 5 Original
		Sec	<u>5</u> <u>Revised</u> Sheet No. <u>4</u> Which was issued 6-22-83
		RULES AND REGULATIONS	RECEIVED
		CHAPTER II	3/1000001001
		GENERAL CONDITIONS	MISSOURI Public Service Commission
	Application for Service		
	 Service Application: Application for service sh applicant. 	nall be made upon the Company's sta	andard application forms, signed ED the
	2. Application in Name of Cust		
		ust be made in the true name of cu	stomer. FEB 9-1995
3	3. Separate Service Applicatio	on for Each Location and Each Class	s of Service: $FEB = 1000$
[A separate setvice apprication		a of Service: a and each class of service $R S = \frac{T}{R}$
1 '	 How Application for Service a, Residential or Small Cor 		Premises: Public Service Commis
	Where service is alread	dy established at the desired loca	ation, customer snall make application
	for service to the near	rest Company office or collection	agency within five (5) days after date
			nmercial Customer merely transfers from been disconnected, the customer shall
1	notify the Company of d	date and final meter reading at lo	cation being vacated, and date of ini-
	tial meter reading at	location being occupied, and requ	est aervice contract, customer deposit
	and unpaid charges to b	be transferred from old to new add	reas. In the event service to the new r application and establish proper cre-
	dit in order that servio		apprication and establish proper cie-
	b. Residential or Small Co	mmercial - New Location, or Large (
{	Any applicant in either	r of theae classifications desiria	on to receive service from the Company
1			
	ahould notify the near	est Company office. A represente	tive of the Company will then consult
	ahould notify the near with the customer as t	est Company office. A represente to available service, code requir	itive of the Company will then consult ements, location of customer's service
	ahould notify the near with the customer as t entrance, Company facil tatives are competent t	est Company office. A representa to available service, code requir ities necessary for the class of a o render valuable advice and assis	tive of the Company will then consult ements, location of customer's service ervice desired, etc. Company represen- tance to assist Residential, Commercial
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ISSUED BY R. L. LAMB, President, Joplin, MO.

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The Empire District Electric Company	Sec 5	Original Sheet No 4
		Revised Cancelling P.S.C. Mo. No.
For ALL TERRITORY	Sec	Original
		Which was issues CENVED.
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RULES ANI	D REGULATIONS	
		JUN 22 1883
СНА	APTER II	MISSOURI
CENERAL	CONDITIONS	Public Service Commissi
GENERAL	CONDITIONS	
A. Application for Service		
1. Service Application:	3	
Applications for service shall be made upon the Cor	mpany sistandard applic	ation forms, signed by the applicant.
 Application in Name of Customer: Each service application must be made in the true n 	ame of customer,	
 Separate Service Application for Each Location and A separate service application must be made for each 		ss of service.
4. How Application for Service Should be Made:		
a. Residential or Small Commercial – Service Estat	plished to Premises:	
Where service is already established at the desired	d location, customer sha	all make application for service to the
nearest Company office or collection agency wit	hin five (5) days after d	ate of initial use of service. If a Resi-
dential or Small Commercial Customer merely tr	ansfers from one location	on to another location, where service
has not been disconnected, the customer shall no		
being vacated, and date of initial meter reading a		
mer deposit and unpaid charges to be transferred		
location has been disconnected, customer must i	make proper application	and establish proper credit in order
that service may be established.		
b. Residential or Small Commercial – New Location		
Any applicant in either of these classifications d nearest Company office. A representative of the	-	
service, code requirements, location of customer		
of service desired, etc. Company representatives		
assist Residential, Commercial or Industrial custo		
delay or expense to the customer due to improp		
Company desires especially to advise and assist t	he applicant or custome	er with respect to location of meter or
service entrance.		
In the event any customer shall have failed to m	ake proper service appli	cation within five (5) days after date of
initial service to customer, the Company shall ha	ave the right to discontion	nue service.
B. Service Contract		
 Service Contract: A service application, when accepted by the Compa 	anv, becomes a service c	contract between the customer and the
Company, whereby the customer will pay the Com		
Company will not print in the the system	without a service contr	act. The customer ကခြမ်ာဂ်ဝုံtlassignခြည်y
Company will not maintain service to the customer	mpany.	nd Regulations are, by feference made
rights thereunder without written consent of the Co	FLLE	1000
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rights thereunder without written consent of the Co a part of such service contract.	15 1989 15 1989 15 S.H4 vice Commission Vice Commission ISSOURNTE EFF	AUG 1 - 1983 82 - 4 0 Public Service Commissi

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P.S.C. Mo. No. <u>5</u> Sec. <u>5</u> <u>4th</u> Revised Sheet No. <u>5</u>	
Canceling P.S.C. Mo. No. <u>5</u> Sec. <u>5</u> Original Sheet No. <u>5</u>	
For <u>ALL TERRITORY</u>	
RULES AND	
REGULATIONS	

"Utility Charges" means the rates for electric service and other charges authorized by the Commission ;

All references in these rules to the singular of a matter shall include the plural and any references to the masculine gender shall include the feminine.

DATE EFFECTIVE August 24, 2014

THE EMPIRE DISTRICT ELECTRIC COMP P.S.C. Mo. No5	ANY Sec.	5	3 rd	Revised Sheet No.	5
Canceling P.S.C. Mo. No5	Sec.	5	2 nd	Revised Sheet No.	5
For ALL TERRITORY					
		RULES AND REGULATIONS			

"Utility Charges" means the rates for electric service and other charges authorized by the Commission as an integral part of utility service;

All references in these rules to the singular of a matter shall include the plural and any references to the masculine gender shall include the feminine.

August 24, 2014 Missouri Public

Service Commission

JE-2015-0022



ER-2006-0315

	RULES AND REGULATIONS	OCT - ? 1994
For <u>ALL TERRITORY</u> No supplement to this rate schedulo will be issued except for the purpose of cancelling this rate schedule.	Sec.	Cancelling P.S.C. Mo. No. <u>5</u> <u>5 1st Revised Sheet No. 5</u> Which was issued <u>12-16-88</u>
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	
STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	N	P.S.C. Mo. No5

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All references in these rules to the singular of a matter shall include the plural and any references to the masculine gender shall include the teminine.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

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MISSOURI Public Service Commission

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DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO DATE EFFECTIVE February 9, 1995

The Empir	e District Electric Company		Original
•	• • • •	Sec. <u>5</u>	<u>lst</u> Revised Sheet No Cancelling P.S.C.Mo.No
For	ALL TERRITORY		Orininal
		Sec. 5	Revised Sheet No. Which was issued 6-2
			Which was issued 6-2
			A LE XIT. IS VILLE
	RULE	ES AND REGULATIONS	
			DEC 1 4 1998
e f h i	 Misrepresentation of identity or fac provide proper identification upon re Violation of federal, state or local Documented violation of the rules and Inability of the Company, due to inad Potential adverse effect of the servi Hazards associated with the requested easons Insufficient to Refuse Service: 	laws or regulations. Pu laws or regulations. Pu d regulations of the Compan dequate facilities, to prov ice requested, on service t	Iblic Service Commissivy. Wide the service requested to other customers of the li
f a	he Company shall not refuse to prov ollowing reasons: . Failure of a previous occupant of the pant continues to reside with new app . Failure to pay for non-utility men through the Company.	e premises to pay a delinqu plicant.	ient account unless previo
	. Failure to pay a bill correcting a vided the applicant enters a settleme	ent agreement pursuant to t	
W t a b	ritten Notification of Refusal to Provi Then the Company refuses to provide ser he applicant in writing of: . The reasons for refusal to provide se . The conditions, if any, under which s . The right to make complaint to the Co	rvice to an applicant for s ervice. service would be provided.	, , , ,
1. S A c c	Fice Contract Dervice Contract: A service application, when accepted Sustomer and the Company, whereby the Sustomer thereunder. The Company wil Sontract. The customer may not assi Company. These Rulea and Regulations as	customer will pay the Comp 1 not maintain service to ign any righta thereunder	pany for any service take the cuatomer without a without written consent
U y j	Period of Contract: Inless otherwise specified, all service Year, except where seasonal service is Justified by exceptional service requi commensurate with the customer's service	rendered under applicable trements, the Company may	Seasonal Service Schedule require a longer contract
N	contract Self-Contained: To promises, representations or agreeme same shall be incorporated in the service		nding upon the Compsny un
B f e p	Nobile Home Parks: Defore service facilities are installe Final plat of the park to scale, showi essements, other utility services and plat will be signed by the park owner of after the initial installation of the e will be the responsibility of the park o	ing lots by number or add the location of the agreed or operator, and the expens lectric distribution system	ress, location of drives, d upon distribution system ae of any relocation of fa
1.0 T c c	vice Policy One Service to a Building: The code requires that, except for cert aervice lines to a building, for each accupies the same building, more than all such service entrances are connec Lines.	class of service furnishe one customer'a service ent ted to end supplied from	d. Where more than one trance may be installed.
	FF	B 9 - 1995 M R.S. 5 Service Commission MISSOURI DATE EFFECT	JAN 1 5 1989 Public Service Comm

		Revised Cancelling P.S.O	. Mo. No.	
For	Sec	Original	Sheet No.	
•		Revised Which was issu		
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	SAND REGULATIONS		JUN 2	8 (193
2. Period of Contract:		5		
 Period of Contract: Unless otherwise specified, all service contract seasonal service is rendered under applicable S quirements, the Company may require a longe ments and the necessary Company facilities. 	s shall be made effective Seasonal Service Schedul er contract period comm	e for a period of on es. When justified, t ensurate with the ci	e (1) year, e istemer s ser	al convictings vice require-
 Contract Self-Contained: No promises, representations or agreements of incorporated in the service contract. 	anyone shall be binding	upon the Company	unless the s	ame shail be
4. Mobile Home Parks: Before service facilities are installed, the mobil scale, showing lots by number or address, locat of the agreed upon distribution system. Such p any relocation of facilities after the initial inst plans will be the responsibility of the park owner	tion of drives, utility easi plat will be signed by the allation of the electric di	ements, other utility park owner or ope	services and rator, and th	the location le expense of
C. Service Policy				
 One Service to a Building: The code requires that, except for certain special building, for each class of service furnished. Wh customer's service entrance may be installed, p the one set of Company's service lines. 	here more than one custo	mer occupy the same	e building, m	ore than one
 Number of Meters: Only one meter shall be installed for each class billed separately under the appropriate rate so conditions require more than one such meter, under one application for service. 	hedule of the Company.	However, in cases v	where except	tional service
Master metering will not be installed on reside This prohibition applies to units in which const			ts or mobile	home parks.
 Exceptions, separate metering not required, incl a. Transient multiple-occupancy buildings, such b. Transient mobile home parks which set aside c. Commercial unit space subject to alteration type of wall construction separating the com d. That portion of electricity used in central s air conditioning systems. e. Buildings or mobile home parks where alt central space heating, central hot water heating 	n as motels, hospitals, nur e at least 80% of their space with change in tenants imercial unit space. pace heating, central hot ternative renewable energy	ce for travel trailers. as evidenced by tem water heating, centr ay resources are uti	al ventilating lized in con	g, and central
 Service in Multiple-Occupancy Buildings: Where service is rendered by the Company to occupancy, such as an office or professional building and the location of for adequacy of electrical circuits or facilities conductors to such building and the location of 	uilding, apartment buildin not owned by the Compa	ng, etc., the Compan any extending betwe	en the Comp	e responsible
4. Service Policy – Residential and Small Commer For the convenience of Residential and Small C (except when the Company considers necessary Service will be maintained for the convenience premises a card form whereby the incoming of to the Company office address shown on the must, without delay, make proper application f	Commercial customers, se) upon termination of use of the next succeeding ccupant may promptly cl card. Howaver, moder or card.	age and vacation of a occupant. There will opy the initial meter	premise <u>s by t</u> I be-posted in reading, to l sive service?	he customer. n-the-vacated ba forwarded the customer
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DATE OF ISSUE JUNE 22, 1983	ic Service Communic Service Communic		UGUST 1, 19	83
ISSUED BY R. L. LAMB, President, Joplin, Mo	MISSUNATE E.	LIEUIIVE		

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P.S.C. Mo. No5	Sec.	5	4th	Revised Sheet No.	6
Canceling P.S.C. Mo. No5	Sec.	5	3rd	Revised Sheet No.	6
ForALL TERRITORY					
		RULES AND EGULATIONS			

CHAPTER II GENERAL CONDITIONS

A. APPLICATION FOR SERVICE

1. Service Application:

The form of application for non-residential service shall be determined by the Company and may be oral or may be made upon the Company's standard written application forms, signed by the applicant or applicant's authorized agent. Residential applications may be by oral agreement to an implied contract that is ratified when Company provides service and Customer accepts and uses service and thereby incurs an obligation to pay for the service from which Customer has benefited. A written application may be required from a residential Customer for reasons of fraudulent or unauthorized usage or unacceptable credit performance.

- Application in Name of Customer: Each service application must be made in the true name of Customer. Proof of identification may be required by Company.
- Application by Location and Class of Service: A separate service application must be made for each location and each class of service.
- 4. How Application for Service Should be Made: Customer must contact Company and give sufficient information to establish identity, credit, class of service, time service is needed, and mailing address of person(s) responsible for bill payment.
 - a. Service Established to Premises:

Residential or Small Commercial: Where service is already established at the desired location, Customer shall make application for service within three (3) days after date of initial use of service. If a Residential or Small Commercial Customer transfers from one location to another location, the Customer shall notify the Company of date for final meter reading at location being vacated, and date for initial meter reading at location being occupied, and request that service contract, deposit, unpaid charges, Customer information and credit history be transferred from old to new address. If a discontinuance order is pending because of delinquent charges owed by the Customer for service at the premise being vacated, Company may require payment of or a settlement agreement on the delinquent charges before extending service to the Customer at a new location.

b. Service not established to premises - Residential or Small Commercial:

Applicant's desiring to receive service to a new location should consult with a representative of the Company as to available service, NEC requirements, location of Customer's service entrance, Company facilities necessary for the class of service desired, etc. Company representatives shall be competent to render advice to all Customer classifications and to assist in obtaining the proper service without unnecessary delay or expense due to improper selection of equipment, installation or wiring.

c. Large Commercial or Industrial: Whether or not service is established to the desired location, applicants in these categories should consult with a representative of the Company to determine availability and/or adequacy of service for the proposed location and commercial/industrial operation.

ER-2019-0374; EN-2021-0038; YE-2021-0041

⇒ 15. 2011 FILED Missouri Public Service Commission ER-2011-0004; YE-2011-0615

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ForALL TERRITORY					
Canceling P.S.C. Mo. No5	Sec.	5	2 nd	Revised Sheet No.	6
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 - a. Service Established to Premises:

Residential or Small Commercial: Where service is already established at the desired location, Customer shall make application for service within five (5) days after date of initial use of service. If a Residential or Small Commercial Customer transfers from one location to another location, the Customer shall notify the Company of date for final meter reading at location being vacated, and date for initial meter reading at location being occupied, and request that service contract, deposit, unpaid charges, Customer information and credit history be transferred from old to new address. If a discontinuance order is pending because of delinquent charges owed by the Customer for service at the premise being vacated, Company may require payment of or a settlement agreement on the delinquent charges before extending service to the Customer at a new location.

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Service Commission

June 15, 2011 Missouri Public Service Commission -2011-0004; YE-2011-0615

CANCELLED

ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISS	ION	P.S.C. Mo. No5
	Sec. <u>5</u>	<u>2nd</u> Revised Sheet No. <u>6</u> Cancelling P.S.C. Mo. No. <u>5</u>
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec. <u>5</u>	1st Revised Sheet No. 6 Which was issued 12-16-88
	RULES AND REGULATIONS	
	CHAPTER II	OCT - ? 1994
,	GENERAL CONDITIONS	MO. PUBLIC SERVICE COMM.

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CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315

Missouri Public

Service Commission

Whether or not service is established to the desired location, applicants in these categories should consult with a representative of the Company to determine availability and/or adequacy of service for the proposed location and commercial/industrial operation.

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MISSOURI Public Service Commission

DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO DATE EFFECTIVE _____ February 9, 1995

Sec. <u>5</u> <u>lat</u> Revised Sheet No. <u>6</u> Cancelling P.S.C.Mo.No. <u>5</u> Original Sec. <u>5</u> Revised Sheet No. <u>6</u> Which was issued <u>6-22-83</u> Which was issued <u>6-22-83</u> Sec. <u>5</u> <u>Revised</u> Sheet No. <u>6</u> <u>6-22-83</u> Sec. <u>6-22-83</u> <u>6-22-83</u> Sec. <u>6-22-83</u> <u>6-22-83</u> Sec. <u>6-22-83</u> <u>6-22-83</u> Sec. <u>6-22-83</u> <u>6-22-83</u> Sec. <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-22-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-83</u> <u>6-23-8</u>
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on residential or commercial multiple comparce Dnits
Diles to units in which construction has begon after june
red, include: gs, such as motels, hospitals, nursing norms, det 1995 t aside at least 80% of their space for travel trailers. teration with change in tenants as evidenced the tenants uction separating the commercial unit space central space heating, central hot water violating, central oning systems. re alternative renewable energy resources are utilized ing, central hot water heating, central ventilating, a
ny to individual customers located in a structure design ice or professional building, apartment building, etc., a equacy of electrical circuits or facilities not owned by a s service conductors to such building and the location vice.
Commercial Premises: Small Commercial customers, eervice to the premises will a by considers necessary) upon termination of usage and va- vice will be maintained for the convenience of the next a d in the vacated premises a card form whereby the incom- meter reading, to be forwarded to the Company office addr to continue to receive service, the customer must, with ice.
ons: en notice to the Company of any change in the amount of a would alter the amount of Company facilities necessary event the customer shall fail to so notify the Company, any damage to Company's meter and distribution tranafor ny such increase in customer's load.
iligence and care in providing a regular and uninterup ver the Company finds it necessary, in order to repair bany shall have the right temporarily to suspend service that hazards to continuity of service are recognized by the Company will not be liable for any interruption, fl supply of service, or for any loss or damage occasio riot, civil commotion, hostile attack, storm, fire accide rease in usage of electricity, act of God, legal proce the beyond its control. The Company shall issue instruction cal covering procedures to be followed in the event of ate the interruption, fluctuation, shortage or inaufficie hably possible. If, because of such persent, it apper selection by the Company of the customers to whom service hall not result in liability of the Company Ata any s and faith effort torprevent the impairm ons affected thereby.
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DATE OF ISSUE DECEMBER 16, 1988

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ISSUED BY R. L. LAMB, President, Joplin, MO.

The Empire District Electric Company	Sec ⁵	Original Sheet No
		Cancelling P.S.C. Mo. No.
For	Sec	Original Sheet, No. Revised [0] EGEIW Which was issued EGEIW
RULES AND RE		JUN 22 198
5. Notice by Customer of Change in Conditions: The customer shall give immediate written notice to th of his service, such as would alter the amount of Compar event the customer shall fail to so notify the Compar Company's meter and distribution transformer used in load.	ly, the customer shall	be held responsible tor any damag
 6. Continuity of Service: The Company will exercise reasonable diligence and ca to customer. Whenever the Company finds it necessary pany shall have the right temporarily to suspend service tinuity of service are recognized by the customer before interruption, fluctuation, shortage or insufficiency of su if same is caused by strike, riot, civil commotion, how prolonged increase in usage of electricity, act of God, I its control. The Company shall issue instructions to its followed in the event of an emergency in order to p insufficiency of supply of service as much as reasonably necessary to do so, the Company may interrupt, curtail the selection by the Company of the customers to whor in liability of the Company to any such customer if such vent the impairment of service or reduce the number of 7. Mobile Home Park: The Company will install, own and maintain an overhee mon use facilities within the park, in accordance with extensions. The park owner or operator will, in accordance 	, in order to repair or a to customer. It is unc ore utilizing service. T upply of service, or for stile attack, storm, fir legal process, governm employees to the ext revent or mitigate the possible. If, because c or suspend electric ser- m service is interrupted h action is taken by th persons affected there ead distribution system the Company's Rules	improve its system facilities, the (lerstood and agreed that hazards to the Company will not be liable for any loss or damage occasioned their e, accident, breakdown, unexpecte ental interference, or any cause be ent practical covering procedures to a interruption, fluctuation, shortag f such emergency, it appears reasor vice to all or some of its customers d, curtailed or suspended shall not r e Company in a good faith effort to by. to serve all mobile home sites and and Regulations relating to service
 D. Access for Service 1. Right of Way: Before service is connected, the customer shall, when conveyance to Company of necessary easements for pr of Company's lines and facilities employed in serving t trimming by Company upon such premises. 	bile home site. The po y conductors on the m requested by the Cor roper location upon pa	oint of delivery shall be where the etering pole. npany, at his expense, make or pro remises owned or occupied by cust
 Access to Customer's Premises: Authorized employees of the Company shall have acce read Company's meters measuring service to customer, equipment or connections, or to repair, replace or remove 	, to test the customer	s metering or to inspect the custo
MAL	applicable rate schedu select the other appli nay not choose anoth responsible, or be requ e rate schedule applyin	ule of the Company shall become cable rate schedule, except that, h er rate schedule within less than t ind to make any retroactive adjust in individual cases by proper reduin AUG 1 - 198 8 2 - 4 0

THE EMPIRE DISTRICT ELECTR	IC COMPANY				
P.S.C. Mo. No. 5	Sec.	5	6th	Revised Sheet No.	7
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Canceling P.S.C. Mo. No. 5	Sec.	5	<u>5th</u>	Revised Sheet No.	7
For <u>ALL TERRITORY</u>					
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		RULES AND			
		REGULATIONS			

B. REFUSAL OF SERVICE

When the Company refuses to provide service to an applicant, it shall inform the applicant in writing, and shall maintain a record of the written notice.

- 1. Reasons for Refusal of Service:
 - The Company may refuse to provide service to an applicant for service for one or more of the following reasons:
 - a. Failure to pay a delinquent account for the same class of service previously rendered by the Company or the Company's regulated affiliate to the applicant. The Company shall not be required to provide electric service if, at the time of application, there is an unpaid delinquent account, not in dispute, for service previously rendered by the Company at the same premises to the applicant's spouse, family member, or any other current occupant; or for service previously rendered by the Company at a different location to the applicant's spouse, family member, or any other occupant, if applicant also received substantial benefit from the previous electric service. The Company shall have the burden of proof to show that the applicant received substantial benefit and use of the service, or that the applicant is the legal guarantor, provided that such burden shall not apply if the applicant's residence history. The Company must have evidence under the terms of 4CSR 240-13.035 (2)(B)(1-4). This provision cannot be avoided by applicant's use of an alias or by substituting an application for service in the name of some other member of the household or any other person acting for or on behalf of the applicant as a device to escape payment of the applicant's unpaid obligation.
 - b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
 - c. Failure to permit inspection, maintenance, replacement, or meter reading of utility equipment. If the applicant does not provide access to the Company for such purposes, the Company shall provide notice to the applicant regarding its need for inspection, maintenance, replacement, or meter reading of utility equipment and shall maintain an accurate record of the notice provided.
 - d. Failure to post a deposit when applicable under the terms of 4 CSR 240-13.030.
 - e. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
 - f. As provided by State or Federal law.
 - g. Documented violation of the rules and regulations of the Company.
 - h. The Company may temporarily refuse service if the Company, due to inadequate facilities, cannot provide the requested service. The Company may refuse to provide service under this rule until adequate facilities can reasonably be made available by the Company and/or the applicant as appropriate.
 - i. Violation of any other rules of the Company's Commission approved tariff, which adversely affects the safety of the customer or other persons, or the integrity of the Company's system.
 - j. Hazards associated with the requested installation or equipment of the applicant.
 - k. If the structure(s) is inappropriately located on Company rights of way or easements.
 - I. Unauthorized use, interference, or diversion of the utility's service by the applicant, or by a previous owner or occupant who remains an occupant.

2. Reasons Insufficient to Refuse Service:

- The Company shall not refuse to provide service to an applicant for service for any of the following reasons:
- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
- b. Failure to pay the bill of another customer, unless the applicant who is seeking service received substantial benefit and use of the service to that customer, or unless the applicant is the legal guarantor for a delinquent bill.
- c. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
- d. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.

DATE EFFECTIVE August 24, 2014

THE EMPIRE DISTRICT ELECTRIC COMPANY	,				
P.S.C. Mo. No5	Sec.	5	5th	Revised Sheet No.	7
Concelling D.C. Ma No. 5	Sec.	5	4th	Revised Sheet No.	7
Canceling P.S.C. Mo. No. <u>5</u>	Sec.	<u> </u>	<u> </u>	Revised Offeet No.	
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		RULES AND			
		REGULATIONS			

- B. REFUSAL OF SERVICE
 - 1. Reasons for Refusal of Service:
 - The Company may refuse to provide service to an applicant for service for one or more of the following reasons:
 - a. Failure to pay a delinquent account for the same class of service previously rendered by the Company to the applicant. The Company shall not be required to provide electric service if, at the time of application, there is an unpaid delinquent account, not in dispute, for service previously rendered by the Company at the same premises to the applicant's spouse, family member, or any other current occupant; or for service previously rendered by the Company, if applicant also received substantial benefit from the previous electric service. This provision cannot be avoided by applicant's use of an alias or by substituting an application for service in the name of some other member of the household or any other person acting for or on behalf of the applicant as a device to escape payment of the applicant's unpaid obligation.
 - b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
 - c. Failure to post a deposit when applicable under the terms of Chapter V, Section C.
 - d. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
 - e. Violation of federal, state or local laws or regulations.
 - f. Documented violation of the rules and regulations of the Company.
 - g. Inability of the Company, due to inadequate facilities, to provide the service requested.
 - h. Potential adverse effect of the service requested on service to other Customers of the Company.
 - i. Hazards associated with the requested installation or equipment of the applicant.
 - j. If the structure(s) is inappropriately located on Company rights of way or easements.
 - 2. Reasons Insufficient to Refuse Service:

The Company shall not refuse to provide service to an applicant for service for any of the following reasons:

- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
- b. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
- c. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.
- Written Notification of Refusal to Provide Service: When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing of:
 - a. The reasons for refusal to provide service.
 - b. The conditions, if any, under which service would be provided.
 - c. The right to make complaint to the Commission regarding refusal to provide service.

C. SERVICE CONTRACT

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written or oral service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

DATE EFFECTIVE

THE EMPIRE DISTRICT ELECTRIC	COMPANY				
P.S.C. Mo. No5	Sec.	5	4 th	Revised Sheet No.	7
Canceling P.S.C. Mo. No. 5	Sec.	5	3 rd	Revised Sheet No.	7
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		RULES AND REGULATIONS			

B. REFUSAL OF SERVICE

- Reasons for Refusal of Service: 1.
 - The Company may refuse to provide service to an applicant for service for one or more of the following reasons:
 - Failure to pay a delinquent account for the same class of service previously rendered by the Company to the a. applicant. The Company shall not be required to provide electric service if, at the time of application, there is an unpaid delinquent account, not in dispute, for service previously rendered by the Company at the same premises to the applicant's spouse, family member, or any other current occupant; or for service previously rendered by the Company at a different location to the applicant's spouse, family member, or any other occupant, if applicant also received substantial benefit from the previous electric service. This provision cannot be avoided by applicant's use of an alias or by substituting an application for service in the name of some other member of the household or any other person acting for or on behalf of the applicant as a device to escape payment of the applicant's unpaid obligation.
 - b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
 - c. Failure to post a deposit when applicable under the terms of Chapter V, Section C.
 - d. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
 - Violation of federal, state or local laws or regulations. e.
 - Documented violation of the rules and regulations of the Company. f.
 - Inability of the Company, due to inadequate facilities, to provide the service requested. g.
 - Potential adverse effect of the service requested on service to other Customers of the Company. h.
 - Hazards associated with the requested installation or equipment of the applicant. i.
- Reasons Insufficient to Refuse Service: 2.
 - The Company shall not refuse to provide service to an applicant for service for any of the following reasons:
 - a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
 - Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company. b.
 - Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant C. enters a settlement agreement pursuant to these rules.
- 3. Written Notification of Refusal to Provide Service: When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing of:
 - The reasons for refusal to provide service. a
 - The conditions, if any, under which service would be provided. b.
 - The right to make complaint to the Commission regarding refusal to provide service. C.

C. SERVICE CONTRACT

Missouri Public

Service Commission

ER-2011-0004; YE-2011-0615

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written service contract, or an oral residential service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

December 14, 2007



STATE OF MISSOURI, PUBLIC SERVICE COMMISSION P.S.C. Mo. No. 5 THE EMPIRE DISTRICT ELECTRIC COMPANY 3rd Revised Sheet No. 5 Sec. Cancelling P.S.C. Mo. No. 5 ALL TERRITORY For Revised Sheet No. 7 No supplement to this rate schedule will be issued except Sec. 5 2nd for the purpose of cancelling this rate schedule. issued 10-07-94 RULES AND REGULATIONS

B. REFUSAL OF SERVICE

1. Reasons for Refusal of Service:

MO. PUBLIC SERVICE COMM

- The Company may refuse to provide service to an applicant for service for one or more of the following reasons:
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- b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
- c. Failure to post a deposit when applicable under the terms of Chapter V, Section C.
- d. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
- e. Violation of federal, state or local laws or regulations.
- f. Documented violation of the rules and regulations of the Company.
- g. Inability of the Company, due to inadequate facilities, to provide the service requested.
- h. Potential adverse effect of the service requested on service to other Customers of the Company.
- i. Hazards associated with the requested installation or equipment of the applicant.
- 2. Reasons Insufficient to Refuse Service:
 - The Company shall not refuse to provide service to an applicant for service for any of the following reasons:
 - Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
 - b. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
 - c. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.
- 3. Written Notification of Refusal to Provide Service:

When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing of:

- a. The reasons for refusal to provide service.
- b. The conditions, if any, under which service would be provided.
- c. The right to make complaint to the Commission regarding refusal to provide service.

C. SERVICE CONTRACT

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written service contract, or an oral residential service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference a part of such service contract.

AUG 13 1998

DATE OF ISSUE July 14, 1998 ISSUED BY R. B. Fancher, Vice President, Joplin, MO DATE EFFECTIVE

Public Service Commission



CANCELLED

1/1/2007 & 12/14/07 ER-2006-0315

Missouri Public Service Commission

STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	5 2nd Revised Sheet No. 7 Cancelling P.S.C. Mo. No. 5
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5 1st Revised Sheet No. 7 Which was issued 12-16-88
	RULES AND REGULATIONS	- to - we with the ind
B. REFUSAL OF SERVICE		OCT - ? 1994

- 1. Reasons for Refusal of Service: The Company may refuse to provide service to an applicant for service for one or more of the following reasons:
 - a. Failure to pay a delinquent account for the same kind of service previously rendered by the Company to the applicant. The Company shall not be required to provide electric service if, at the time of application, the applicant and/or spouse or any co-inhabitant (who have both received benefit from the previous electric service) is indebted to the Company for such electric service previously supplied at the same premises or any former premises on Company lines until payment of such indebtedness shall have been made. This provision cannot be avoided by Customer's use of an alias as a device to escape payment of the Customer's unpaid obligation.
 - b. Failure to comply with the terms and conditions of a settlement agreement or Commission Order entered with respect to service previously rendered by the Company to the applicant.
 - c. Failure to post a deposit when applicable under the terms of Chapter V, Section C.
 - d. Misrepresentation of identity or facts for the purpose of obtaining the service or failure to provide proper identification upon request by the Company.
 - e. Violation of federal, state or local laws or regulations.
 - f. Documented violation of the rules and regulations of the Company.
 - g. Inability of the Company, due to inadequate facilities, to provide the service requested.
 - h. Potential adverse effect of the service requested on service to other Customers of the Company.
 - i. Hazards associated with the requested installation or equipment of the applicant.

2. Reasons Insufficient to Refuse Service:

The Company shall not refuse to provide service to an applicant for service for any of the following reasons:

- a. Failure of a previous occupant of the premises to pay a delinquent account unless previous occupant continues to reside with new applicant.
- b. Failure to pay for non-utility merchandise or non-utility services purchased from or paid through the Company.
- c. Failure to pay a bill correcting a previous underbilling due to misapplication of rate schedules, provided the applicant enters a settlement agreement pursuant to these rules.
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 - a. The reasons for refusal to provide service.
 - b. The conditions, if any, under which service would be provided.
 - c. The right to make complaint to the Commission regarding refusal to provide service.2
- C. SERVICE CONTRACT

AUG 1 3 1998 vide service.3 By <u>Srd R S# 7</u> Public Service Commission MISSOURI

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written service contract, or an oral residential service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

FEB - 9 1995

	MISSOURI	
Publ	ic Service Commission	
DATE EFFECTIVE	February 9, 1995	

DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

ne Empire District Electric Company	-Briginal-
	Sec. <u>5</u> 1st Revised Sheet No Cancelling P.S.C.Mo.No.
DrALL_TERRITORY	Original
	Sec. <u>5</u> Revised Sheet No. Which was issued 6–22–8
······································	
RL	ULES AND REGULATIONS
7. Mobile Home Park:	DEC 14 1998
The Company will install, own and main sitea and common use facilities will Regulations relating to service and with the Company's specifications, fu	ntain an overhead distribution system to serve all mobile of thin the park, in accordance with the Company's Rules extensions. The park owner briggioperator, will, in accord urniah, own and install a metering pole with entry facting t of delivery shall be where the Company's service conduct tors on the metering pole.
E. Access for Service	
make or procure conveyance to Compan owned or occupied by customer of Comp	stomer shall, when requested by the Company, at his expension ny of necesaary easements for proper location upon prem pany's lines and facilities employed in serving the custo essary tree trimming by Company upon such premises.
stem syvnermol heat of semit elder	hall have access to the premises of the CANCELLED ers measuring service to customer, to test the custom 's equipment or connections, or to repair, replace 95 re FFB
of the Company shall become more adv other applicable rate schedule, exc customer may not choose another rate shall not, at any time, be responsib for customer's service if it shall do	adly assist the customer, at any time Bin his service. In the event any other table and the matter selection of his service. In the event any other table and the matter selection of his service. In the event any other table at a selection of the vantageous to the customer for his service, he may select ept that, having selected one applicable rate schedule, e schedule within leas than twelve (12) months. The Com le, or be required to make any retroactive adjustment to b evelop that the rate schedule, except as determined in i hority.
source of electricity, without the ex	any instant, be used by the customer in multiple with any o xpress written consent of the Company, and shall not be m of an slternative source of electricity or of power, excep and the customer.
	by applicable achedule or special contract, no customer a her directly or indirectly, to any peraon any service supp
claas of service at each location. b. When the park conforms to the Co spplications for service directly permanent type park, the park own	the Company's filed rate achedule applicable to the area ompany's requirements for permanency, the Company may ac from occupants of mobile home park spaces. To qualify her or operator must provide water and sanitary sewer to home and surfaced rosds and driveways throughout the are
directly the occupant of the mobil on that date and with the same met owner or operator and bills rende operator until a new occupant has c. Bills will be rendered to the par conforming to the Company'a requi	cation is approved, the Company will render service and the home until the account is closed by the occupant. Effect er reading, the account will be opened in the name of the red thereunder will be the responsibility of the psrk owner contracted for service on the meter. The psrk owner rk owner or operator for service to mobile momes in parks rements so far as permanency described above. Payment of of the park owner or operstor. The exact amount Rof the
bills will be the responsibility applicable to a∩y particular mobil	le home site may be collected by the perkidwher or operator

DATE OF ISSUE DECEMBER 16, 1988

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DATE EFFECTIVE

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JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

he Empire District Electric Company	Sec. 5.	Original Sheet No. 7
		Revised
ALL TERRITORY	_	Cancelling-PrS.GMo. No.
orALL TERRITORY	Sec	
		Which was issued
		JUN 22 1883
RULES AND RE	GULATIONS	
		MISSOURI
2. Supplementary or Breakdown Service:		
The Company's service shall not, at any instant, be used	by the custome	r in multiple with shy other source of el
tricity, without the express written consent of the Com down of an alternative source of electricity or of power		
customer.		-
3. Resale of Service:		
Except where specifically provided by applicable schedu submeter, either directly or indirectly, to any person any	le or special conti service supplied t	ract, no customer shall resell, redistribute to customer by the Company.
4. Mobile Home Parks:		
a. Service will be rendered under the Company's filed	rate schedule ar	oplicable to the area and class of service
each location. b. When the park conforms to the Company's requirem	ents for permane	ney the Company may accept application
for service directly from occupants of mobile home	park spaces. To	qualify as a permanent type park, the pa
owner or operator must provide water and sanitary s faced roads and driveways throughout the area of deve		, hard surface pads for each home and si
When the occupant's service application is approved, the	he Company will	
of the mobile home until the account is closed by th reading, the account will be opened in the name of t	e occupant. Effe	ctive on that date and with the same met
be the responsibility of the park owner or operator u	until a new occup	pant has contracted for service on the met-
c. Bills will be rendered to the park owner or operator Company's requirements so far as permanency descri		
the park owner or operator. The exact amount of the		
collected by the park owner or operator from the he an amount different from that billed to the park o		
cases, the park owner or operator must post for the		
bill is rendered. d. In permanent type parks, the park owner or operato	r may apply for	service in the park's name to certain mob
home sites as "transient locations". The park owner	or operator can	be the only applicant, and the payment
bills is the responsibility of the owner or operator. Res e. In order that the proper rate schedule may be appli		
assume responsibility for advising the Company of		
the eligibility of the meter for special service rates.		
F. Termination of Service		
Written notice of discontinuance must be given by the cus	tomer at an offic	e of the Company. Customer will be respo
sible for payment for all service used by him until final me notice, be relieved of any accrued obligations under service of		
Service through any meter being billed to a mobile home		
In such cases a reconnection charge will be billed to the park		
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THE EMPIRE DISTRICT ELECTRIC COMPANY				
P.S.C. Mo. No. <u>5</u>	Sec.	5	 Original Sheet No.	<u>7a</u>
Canceling P.S.C. Mo. No.	Sec.		 Original Sheet No.	
For <u>ALL TERRITORY</u>				
	F	RULES AND REGULATIONS		

- Written Notification of Refusal to Provide Service: When the Company refuses to provide service to an applicant for service, the Company shall inform the applicant in writing. The notice shall include one of the following:
 - a. Written notice by first class mail sent to the applicant; or
 - b. Written notice delivered in hand to the applicant; or
 - c. At least 2 phone call attempts reasonably calculated to reach the applicant.

The notice or information provided shall contain the following information;

- a. The name and address of the applicant and the address where service is being requested
- b. How the applicant may comply with the requirements to have service connected.
- c. A phone number the applicant may call from the service location without incurring toll charges and the address of the Company prominently displayed where the applicant may make an inquiry.
- d. The phone number of the Public Service Commission.
- e. A statement in Spanish either -
 - 1. Advising the applicant that if they do not read English, to ask someone who does to translate the notice for them; or
 - 2. Advising the applicant to call the Company for assistance if the Company provides phone assistance in Spanish.
- 4. Nowithstanding any other provision of this rule, a utility may refuse to commence service temporarily for reasons of maintenance, health, safety, or a state of emergency until the reason for such refusal has been resolved.

C. SERVICE CONTRACT

1. Service Contract:

A service application, written or oral, when accepted by the Company, becomes a service contract between the Customer and the Company, whereby the Customer will pay the Company for any service taken by the Customer thereunder. The Company will not maintain service to the Customer without a written or oral service contract that is ratified by performance. The Customer may not assign any rights thereunder without written consent of the Company. These Rules and Regulations are, by reference, made a part of such service contract.

DATE EFFECTIVE August 24, 2014

THE EMPIRE DISTRICT ELEC	TRIC COMPANY					
P.S.C. Mo. No.	5	Sec.	5	5th	Revised Sheet No.	8
Canceling P.S.C. Mo. No.	5	Sec.	5	4th	Revised Sheet No.	8
For <u>ALL TERRITORY</u>						
			RULES AND	***************		
		F	REGULATIONS			

2. Period of Contract:

Unless otherwise specified, all service contracts shall be made effective for a period of one (1) year. When justified by exceptional service requirements, the Company may require a longer contract period plus a contract for a contribution in aid of construction by the Customer.

3. Contract Self-Contained:

No promises, representations or agreements of anyone shall be binding upon the Company unless the same shall be incorporated in the service contract and/or these rules and regulations and tariff sheets.

4. Mobile Home Parks:

Before service facilities will be installed, the mobile home park owner or operator must furnish a final plat of the park to scale, showing lots by number or address, location of drives, utility easements, other utility services and the location of the agreed upon distribution system. Such plat will be signed by the park owner or operator, and all expenses, including direct and indirect costs of construction, for any relocation of facilities after the initial installation of the electric distribution system resulting from a change in plans will be the responsibility of the park owner or operator.

D. SERVICE POLICY

1. One Service to a Building:

Except for certain special conditions, the NEC requires that there be only one service drop or lateral to a building for each class of service furnished. Where more than one Customer occupies the same building, more than one service entrance may be installed, provided all such service entrances are connected to and supplied from one service drop or lateral. The Company shall not be responsible for adequacy, repair, or maintenance of the service entrances extending between the service drop or lateral to such building and the location of the Company's meter(s) or Customer's service equipment. Furthermore, the Company shall not be responsible for the adequacy, repair, or maintenance of any meter socket, service equipment, or any combination thereof.

2. Number of Meters:

Only one meter shall be installed for each class of service to each Customer at each location, and each meter shall be billed separately under the appropriate rate schedule of the Company. However, the Company shall have the right to install more than one meter when Customer and Company mutually agree that such an installation is desirable for reasons of economics and/or convenience.

Master metering will not be installed on residential, commercial multiple-occupancy units or mobile home parks.

Exceptions where separate metering will not be required include:

- a. Transient multiple-occupancy buildings, such as hotels, motels, hospitals, nursing homes, etc.
- b. Transient mobile home parks which set aside at least 80% of their space for travel trailers.
- c. Commercial unit space subject to alteration with change in tenants as evidenced by temporary versus permanent type wall construction separating the commercial unit space.
- d. That portion of electricity used in central space heating, central hot water heating, central ventilating, and central air conditioning systems.
- e. Buildings or mobile home parks where alternative renewable energy resources are utilized in connection with central space heating, central hot water heating, central ventilating, and central air conditioning systems.

Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

THE EMPIRE DISTRICT ELECTRIC O	COMPANY		s		
P.S.C. Mo. No. 5	Sec.	5	4 th	Revised Sheet No.	8
		9			
Canceling P.S.C. Mo. No5	Sec.	5	3 rd	Revised Sheet No.	8
ForALL TERRITORY					
		RULES AND REGULATIONS			

Period of Contract: 2.

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- Transient mobile home parks which set aside at least 80% of their space for travel trailers. b.
- Commercial unit space subject to alteration with change in tenants as evidenced by temporary versus permanent C. type wall construction separating the commercial unit space.
- That portion of electricity used in central space heating, central hot water heating, central ventilating, and central air d. conditioning systems.
- Buildings or mobile home parks where alternative renewable energy resources are utilized in connection e. with central space heating, central hot water heating, central ventilating, and central air conditioning systems.

CANCELLED June 15, 2011 Missouri Public

Service Commission

ER-2011-0004: YE-2011-0615

DATE EFFECTIVE January 27, 2007

December 14, 2007

ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.C. N	No. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. <u>5 3rd</u> Revised She	
For ALL TERRITORY	Cancelling P.S.C. N	No. No. <u>5</u>
No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule,		eet No. 8
	RULES AND REGULATIONS	01

2. Period of Contract:

Period of Contract: MO. PUBLIC SERVICE CONTRACT Unless otherwise specified, all service contracts shall be made effective for a period of one (1) year! When justified by exceptional service requirements, the Company may require a longer contract period plus a contract for a contribution in aid of construction by the Customer.

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Before service facilities will be installed, the mobile home park owner or operator must furnish a final plat of the park to scale, showing lots by number or address, location of drives, utility easements, other utility services and the location of the agreed upon distribution system. Such plat will be signed by the park owner or operator, and all expenses, including direct and indirect costs of construction, for any relocation of facilities after the initial installation of the electric distribution system resulting from a change in plans will be the responsibility of the park owner or operator.

D. SERVICE POLICY

1. One Service to a Building:

Except for certain special conditions, the NEC requires that there be only one service drop or lateral to a building for each class of service furnished. Where more than one Customer occupies the same building, more than one service entrance may be installed, provided all such service entrances are connected to and supplied from one service drop or lateral. The Company shall not be responsible for adequacy, repair, or maintenance of the service entrances extending between the service drop or lateral to such building and the location of the Company's meter(s) or Customer's service equipment. Furthermore, the Company shall not be responsible for the adequacy, repair, or maintenance of any meter socket, service equipment, or any combination thereof.

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- Commercial unit space subject to alteration with change in tenants as evidenced by temporary versus C. permanent type wall construction separating the commercial unit space.
- That portion of electricity used in central space heating, central hot water heating central ventilating, and d. central air conditioning systems.
- e. Buildings or mobile home parks where alternative renewable energy resources are utilized in connection with central space heating, central hot water heating, central ventilating, and central ale conditioning systems.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

MISSOURI Public Service Commission

DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE February 9, 1995

	E OF MISSOURI, PUBLIC SERVICE COMMISSION Empire District Electric Company	Original
		Sec. <u>5</u> 2nd Revised Sheet No. 8 Cancelling P.S.C.Mo.No.
For_	ALL TERRITORY	Original- Sec. 5 lst Revised Sheet No. 8
		Which was issued 8-11-83
	RULES A	ND REGULATIONS
G.	 that billed to the park owner or operate park owner or operator must post for the the bill is rendered. d. In permanent type parks, the park owner certain mobile home aites as "transient applicant, and the payment of bills is electric service is prohibited. e. In order that the proper rate schedule or operator will assume responsibility equipment changes that affect the eligit Termination of Service Written notice of discontinuance must be give will be responsible for payment for all service 	shall the occupant be charged an amount different f or on the Company's applicable rate! //In such cases, occupant's use the applicable rate //In such cases, occupant's use the applicable rate schedule under wh or operator may apply for service in the park's name locations". The park owner or operator can be the o the responsibility of the owner or operator. Resale may be applied to each service location, the park ow for advising the Company of mobile home movement ility of the meter for apecial service rates. n by the customer at an office of the Company. Custo ce used by him until final meter readings of meters be relieved of any accrued obligations under aerv
	Service through any meter being billed to a m	bile home park owner or operator will be discontinued harge will be billed to the park owner or operator o
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		CANCELLED FEB 9-1995 BY 3 A R.S. # 8 BY 3 A R.S. # 8 Public Service Commission MISSOURI
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		Public Service Commission
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The Empire District Electric Company	Sec. 51	st Original Sheet No 8 Revised
		Cancelling P.S.C. Mo. No 5
For ALL TERRITORY	Sec. 5	Original Sheet No 8
		Which was issued. $6 - 22 - 83$.
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RULES AND RE	GULATIONS	MEMERAR
		ALIC 4 5 1002
СНАРТЕ	RIII	AUG 1 5 1983
SERVICE SPEC	IFICATIONS	MISSOURI
		Public Service Commission
 A. General 1. Condition of Customer's Facilities; 		
The Company shall not be required to connect for so inspection where local municipal wiring regulations are no local regulations apply.		
The Company shall have the right to disconnect for se regulations, or which violates the Code where no local r		which violates local municipal wiring
The Company, however, does not inspect customer's we tion in compliance with effective regulations. In the ex- detrimental to service furnished by Company to other pany facilities, the Company may discontinue service to	ent the customer's us r customers, or undu	se of service shall endanger or become
2. Equipment Furnished: The Company will furnish and install the Company's will not install, a meter enclosure, current transformer latter items are available at the Company's storerooms wireman, for mounting and connecting in the customer	cabinets and the like and will be furnished	when the Company requires it. These
The Company will not furnish or install meter bases fo pany self-contained meters for various classes of servi wireman on request at any Company office.		
For farm customers, on the initial installation, the Co lines to it from Company's distribution lines or transfo to the customer's house, to the barn, and to the other nished and installed by the customer. In connection w requires that the customer so arrange his wiring that the	rmers. The various fe outbuildings are the with furnishing and i	ed wires, however, from the yard pole customer's property and are to be fur- nstalling the yard-pole, the Company.
		SEP 1 2 1983
B. Electric Distribution Policy		EA0 959
 B. Electric Distribution Policy 1. Underground: 		Dublia Comitan O
 Underground: The Company's standard construction will be overhea and economic considerations, new electric service to underground. Installation of underground facilities of 	o residential and con pail be made in acco	mmercial customers may be installed
 Underground: The Company's standard construction will be overhea and economic considerations, new electric service to underground. Installation of underground facilities of IA 	o resident Hold col D be made in acco N 15^{1989}	mmercial customers may be installed ordance with the following provisions:

he Empire District Electric Company	Sec. 5	Original Sheet No 8
DIALL TERRITORY	Sec	Cancelling P.S.C. Mo. No. Original Greek V.E.D
RULES AND R	EGULATIONS	JUN 2.2 1203
, СНАРТ	FER (11	MISSOURI Public Service Commission
SERVICE SPE	CIFICATIONS	
A. General		
 Condition of Customer's Facilities: The Company shall not be required to connect for serv inspection where local municipal wiring regulations are no local regulations apply. 	e in effect, nor unles	s in compliance with the Code, where
The Company shall have the right to disconnect for ser regulations, or which violates the Code where no local		which violates local municipal wiring
The Company, however, does not inspect customer's w lation in compliance with effective regulations. In the become detrimental to service furnished by Company Company facilities, the Company may discontinue serv	event the customer' to other customers,	s use of service shall endanger or
2. Equipment Furnished: The Company will furnish and install the Company's so will not install, a meter enclosure, current transformer These latter items are available at the Company's store customer's wireman, for mounting and connecting in t	cabinets and the like prooms, and will be fi	e when the Company requires it. urnished to the customer or to the
The Company will not furnish or install meter bases fo Company self-contained meters for various classes of s wireman on request at any Company office.	service will be furnis	hed to the customer or to the customer's
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		IDE RS DIMISSI
B. Electric Distribution Policy		COMMIN
 B. Electric Distribution Policy 1. Underground: a. Residential Underground Primary and Secondary D Upon application by a person for an extension by tin a subdivision not served by existing overhead dist underground on public ways or utility easements in 	listribution Facilities he Company of prim tribution facilities, th such area.	in Subdivisions: PUBLIC SERVICE OF MISSOURI hary and secondary distribution facilities the Company will install such facilities

ISSUED BY R. L. LAMB, President, Joplin, Mo.

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		RULES AND REGULATIONS	·····		
For <u>ALL TERRITORY</u>					
Canceling P.S.C. Mo. No5	Sec.	5	<u>5th</u>	Revised Sheet No.	9
P.S.C. Mo. No5	Sec.	5	<u>6th</u>	Revised Sheet No.	9
THE EMPIRE DISTRICT ELECTRIC COMPA	NY .				

- 3. Service in Multiple-Occupancy Buildings: Where service is rendered by the Company to individual Customers located in a structure designed for multipleoccupancy, such as an office or professional building, apartment building, etc., the Company shall not be responsible for adequacy of electrical circuits or facilities not owned by the Company extending between the Company's service conductors to such building and the location of Company's meter for such Customer's service.
- 4. Notice by Customer of Change in Conditions:

The Customer shall give immediate written notice to the Company of any change in the amount of his/her load or nature of his/her service such as would alter the amount of Company facilities necessary to provide the Customer's service. In the event the Customer shall fail to so notify the Company, the Customer shall be held responsible for any damage to Company's meter and distribution transformer used in Customer's service caused by any such increase in Customer's load.

5. Continuity of Service:

The Company will exercise reasonable diligence and care in providing a regular and uninterrupted supply of service to Customer. Whenever the Company finds it necessary, in order to repair or improve its system facilities, the Company shall have the right to temporarily suspend service to Customer. It is understood and agreed that hazards to continuity of service are recognized by the Customer before utilizing service. The Company will not be liable for any interruption, fluctuation, shortage or insufficiency of supply of service, or for any loss or damage occasioned thereby, if same is caused by strike, riot, civil commotion, hostile attack, storm, fire, accident, breakdown, unexpected or prolonged increase in usage of electricity, act of God, legal process, governmental interference, or any cause beyond its control.

The Company shall issue instructions to its employees to the extent practical covering procedures to be followed in the event of an emergency in order to prevent or mitigate the interruption, fluctuation, shortage or insufficiency of supply of service as much as reasonably possible. If, because of such emergency, it appears reasonably necessary to do so, the Company may interrupt, curtail or suspend electric service to all or some of its Customers, and the selection by the Company of the Customers to whom service is interrupted, curtailed or suspended shall not result in liability of the Company to any such Customer if such action is taken by the Company in a good faith effort to prevent the impairment of service or reduce the number of persons affected thereby.

6. Mobile Home Park:

The Company will install, own and maintain an overhead distribution system to serve all mobile home sites and common use facilities within the park, in accordance with the Company's Rules and Regulations relating to service and extensions. The park owner or operator will, in accordance with the Company's specifications, furnish, own and install a metering pole with entry facilities at each mobile home site.

If, however, the service is provided through an underground distribution system, the company will install, own and maintain meter pedestals for a fee at each mobile home site. The point of delivery shall be where the Company's service conductors attach to the Customer's entry conductors on the metering pole or the breaker terminals at the meter pedestal.

E. ACCESS FOR SERVICE

1. Right of Way:

Before service is connected, the Customer shall, when requested by the Company, at his/her expense, make or procure conveyance to Company of necessary easements for proper location upon premises owned or occupied by Customer of Company's lines and facilities employed in serving the Customer; and shall give or secure permission for necessary tree trimming by Company upon such premises.

2. Access to Customer's Premises:

Authorized employees of the Company shall have access to the premises of the Customer during all seasonal daylight hours at all reasonable times to read Company's meters measuring service to Customer, to test the Customer's metering or to inspect the Customer's equipment or connections, or anytime necessary to repair, replace or remove Company property and in case of emergency.

THE EMPIRE DISTRICT ELECTRIC COMP	ANY				
P.S.C. Mo. No5	Sec.	5	5 th	Revised Sheet No.	9
Canceling P.S.C. Mo. No. <u>5</u>	Sec.	5	4 th	Revised Sheet No.	9
For ALL TERRITORY					
		RULES AND EGULATIONS			

3. Service in Multiple-Occupancy Buildings: Where service is rendered by the Company to individual Customers located in a structure designed for multiple-occupancy, such as an office or professional building, apartment building, etc., the Company shall not be responsible for adequacy of electrical circuits or facilities not owned by the Company extending between the Company's service conductors to such building and the location of Company's meter for such Customer's service.

4. Notice by Customer of Change in Conditions: The Customer shall give immediate written notice to the Company of any change in the amount of his/her load or nature of his/her service such as would alter the amount of Company facilities necessary to provide the Customer's service. In the event the Customer shall fail to so notify the Company, the Customer shall be held responsible for any damage to Company's meter and distribution transformer used in Customer's service caused by any such increase in Customer's load.

5. Continuity of Service:

The Company will exercise reasonable diligence and care in providing a regular and uninterrupted supply of service to Customer. Whenever the Company finds it necessary, in order to repair or improve its system facilities, the Company shall have the right to temporarily suspend service to Customer. It is understood and agreed that hazards to continuity of service are recognized by the Customer before utilizing service. The Company will not be liable for any interruption, fluctuation, shortage or insufficiency of supply of service, or for any loss or damage occasioned thereby, if same is caused by strike, riot, civil commotion, hostile attack, storm, fire, accident, breakdown, unexpected or prolonged increase in usage of electricity, act of God, legal process, governmental interference, or any cause beyond its control.

The Company shall issue instructions to its employees to the extent practical covering procedures to be followed in the event of an emergency in order to prevent or mitigate the interruption, fluctuation, shortage or insufficiency of supply of service as much as reasonably possible. If, because of such emergency, it appears reasonably necessary to do so, the Company may interrupt, curtail or suspend electric service to all or some of its Customers, and the selection by the Company of the Customers to whom service is interrupted, curtailed or suspended shall not result in liability of the Company to any such Customer if such action is taken by the Company in a good faith effort to prevent the impairment of service or reduce the number of persons affected thereby.

6. Mobile Home Park:

The Company will install, own and maintain an overhead distribution system to serve all mobile home sites and common use facilities within the park, in accordance with the Company's Rules and Regulations relating to service and extensions. The park owner or operator will, in accordance with the Company's specifications, furnish, own and install a metering pole with entry facilities at each mobile home site. The point of delivery shall be where the Company's service conductors attach to the Customer's entry conductors on the metering pole.

- E. ACCESS FOR SERVICE
 - 1. Right of Way:

June 15, 2011 Missouri Public

Service Commission

ER-2011-0004; YE-2011-0615

Before service is connected, the Customer shall, when requested by the Company, at his/her expense, make or procure conveyance to Company of necessary easements for proper location upon premises owned or occupied by Customer of Company's lines and facilities employed in serving the Customer; and shall give or secure permission for necessary tree trimming by Company upon such premises.

2. Access to Customer's Premises:

Authorized employees of the Company shall have access to the premises of the Customer at all reasonable times to read Company's meters measuring service to Customer, to test the Customer's metering or to inspect the Customer's equipment or connections, or to repair, replace or remove Company property.

DATE OF ISSUE December 28, 2006 ISSUED BY Kelly S. Walters, Vice President, Joplin, MO DATE EFFECTIVE ______ January 27, 2007

December 14, 2007



ER-2006-0315

	RULES AND REGULATIONS			OCT -	7 1994	
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5		547445	Sheet No.	
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	_5	4th Can		Sheet No. .C. Mo. No.	
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N			P.S	.C. Mo. No.	5

3. Service in Multiple-Occupancy Buildings: Service in Multiple-Occupancy Buildings: MA PIIRIF CEDUAL CONTRAL Where service is rendered by the Company to individual Customers located in a structure designed for multipleoccupancy, such as an office or professional building, apartment building, etc., the Company shall not be responsible for adequacy of electrical circuits or facilities not owned by the Company extending between the Company's service conductors to such building and the location of Company's meter for such Customer's service.

4. Notice by Customer of Change in Conditions:

The Customer shall give immediate written notice to the Company of any change in the amount of his/her load or nature of his/her service such as would alter the amount of Company facilities necessary to provide the Customer's service. In the event the Customer shall fail to so notify the Company, the Customer shall be held responsible for any damage to Company's meter and distribution transformer used in Customer's service caused by any such increase in Customer's load.

5. Continuity of Service:

The Company will exercise reasonable diligence and care in providing a regular and uninterrupted supply of service to Customer. Whenever the Company finds it necessary, in order to repair or improve its system facilities, the Company shall have the right to temporarily suspend service to Customer. It is understood and agreed that hazards to continuity of service are recognized by the Customer before utilizing service. The Company will not be liable for any interruption, fluctuation, shortage or insufficiency of supply of service, or for any loss or damage occasioned thereby, if same is caused by strike, riot, civil commotion, hostile attack, storm, fire, accident, breakdown, unexpected or prolonged increase in usage of electricity, act of God, legal process, governmental interference, or any cause beyond its control.

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PODIIC SEIVICE COmmissio DATE EFFECTIVE

February 9, 1995

MISSOURI

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315

Missouri Public

Service Commission

Empire District Electric Company Sec	
	Original
ALL TERRITORY	<u>3rd</u> Revised Sheet No. <u>9</u> Cancelling P.S.C.Mo.No. 5
ALL IERATION Sec. 5	Griginal 2nd Revised Sheet No. 9
	Which was issued2-27-87
RULES AND REGULATIONS	P.C.M.D
RULES AND REGULATIONS	
CHAPTER III	Public Service Commissio
SERVICE SPECIFICATIONS	- done don hist Command
 General Condition of Customer's Facilities: The Company shall not be required to connect for service until by local inspection where local municipal wiring regulation complaince with the Code where no local regulations apply. The Company shall have the right to disconnect for service an municipal wiring regulations, or which violates the Code where represent the Code where represent the Company, however, does not inspect customer's wiring and proper installation in compliance with effective regulations. service shall endanger or become detrimental to service furnise or unduly dangerous or detrimental to Company facilities, the customer. Equipment Furnished: The Company will furnish and install the Company's service list furnish, but will not install, s meter enclosure, current trait the Compsny requires it. These latter items are available at furnished to the customer, or to the customer's wireman, for momer's service entrance. The Company will not furnish or install meter bases for self-consume to fit Compsny self-contained meters for various classes customer or to the customer's wireman on request at any Company. For farm customers, on the initial installation, the Company will during are the vard pole to the customer's house, building are the customer's property and are to be furnished connection with furnishing snd installing the yard pole. 	Ins are in effect, nor unless in any installation which violates local no local regulations apply. is not responsible for customer's In the event the customer's use of shed by Company to other customers, Company may discontinue service to ne and the meter. The Company will nsformer cabinets and the like when the Company's storerooms and will be ounting and connecting in the custo- ontained meters. Specifications for of service will be furnished to the office. will furnish and install a yard pole or transformers. The various feed to the barn, and to the other out- and installed by the customer. In
3. Electric Distribution Policy Underground: The Company's standard construction will be overhead. Howeve: operational, and economic considerations, new electric service is mers may be installed underground. Installation of underground dance with the following provisions: 	to residential and commercial custo-
 Underground: The Company's standard construction will be overhead. However operational, and economic considerations, new electric service mers may be installed underground. Installation of underground dance with the following provisions: CANCELLED 	to residential and commercisl custo- d facilities shall be made in accor-
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DECEMBER 16, 1988 DATE OF ISSUE

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DATE EFFECTIVE_

JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

he Empi	ire District Electric Company		Original
•		Sec	<u>5</u> 2nd Revised Sheet No. <u>9</u> Cancelling P.S.C.Mo.No. 5
ОГ	ALL TERRITORY		Original
	······	Sec	<u>5 lst</u> Revised Sheet No. <u>9</u>
			Which was issued. 8-11-83
		RULES AND REGULATIONS	
			FEB 2 5 1987
	*When application is recei division in an area not so new facilities may be fe overhead inatallations. W total inatallation of the excessive, the Company wi pay the excess cost incl overhead system. The deve underground aystem by perf work performed by the deve	asibly installed underground in Then determined to be feasible, th e facilities. However, when th ll install the underground syste luding indirect costs of constr loper may make arrengements to pa forming certain work such as tref	ension of electric service to a su- e Company shall determine whether so a comparison to normal practices f he Company will be responsible for t he cost of underground facilities em provided the developer arranges cuction, above that for a comparab ay a portion of the excess cost of t nching and back-filling. However, a e with Company requirements and spec
		timate of the cost of construction customer upon request prior to co	on including direct and indirect cos onstruction.
	*As a normal practice, onl Three-phase service may installed, excess charges loper to make such servic responsible for obtaining	y single-phase service will be p be supplied, if available, at , including indirect costs of co ce compensatory to the Company. any easementa or rights-of-way	provided for residential subdivision the developer's request, but whe onstruction, will be made to the dev In all cases, the developer will required by the Company and will ha proper authorities for dedication.
	individual customers from in length. Any conduit customer. Where a servic cost, including indirect	the Company's underground primar required for the service trenc e exceeds 100 feet in length, th costs of construction, of the un	o provide underground service runs ry distribution system, up to 100 fe ch will be the responsibility of t ne customer may be required to pay t nderground service for that portion own and maintain the underground ae
	vice conductors to individ ties are overhead, the se	Jual customers will be installed.	led underground, only underground se Where the Company's existing facil we customer agrees to pay the estimatervice.
	system may have undergrour	nd service provided they compensa ge value of the existing overhe	om the Company's overhead distributi te the Company for the unused life a ead service conductors in addition
	circuits beyond that poir	nt, whether overhead or undergro mpany policy for providing unde	yard pole shall be responsible for a bund. If the rural customer does r erground service shall be the same
	Service to a commercial of the Company and customer received to determine what consistent with the poli required of the customer	to be desirable and feasible. t payments will be required of th icies of installing overhead se	stalled underground when determined Each auch request will be studied he customer to enable the Company to ervices to such customers. Any wo be performed in accordance with t
-		JAN 15 1989	FILED
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		BY Strice Commissio Public Service Commissio MISSOURI	Public Sarvice Commissio
	ISSUE FEBRUARY 27, 1987		FFECTIVE MARCH 29, 1987

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ne Empi	re District Electric Company	Sec. 5 1st	Original Sheet No
		C	ancelling P.S.C. Mo. No ⁵
or	ALL TERRITORY	Sec. ⁵	Original Sheet No 9
		y	/hich wa <u>s issued</u> 6 - 22 - 83
	RULES AND R	EGULATIONS	REGEIVE
a.	. Underground Primary and Secondary Distribution Fac	cilities:	AUG <u>1</u> 5 1983
	When application is received from a developer for an not served by existing facilities, the Company shall installed underground in comparison to normal prace feasible, the Company will be responsible for the tot underground facilities is excessive, the Company will arranges to pay the excess cost above that for a co arrangements to pay a portion of the excess cost of under the company in the excess cost of th	determine whether ctices for overhead in al installation of the f l install the undergro comparable overhead of the underground s	such newfacilities may be feasibly stallations. When determined to be acilities. However, when the cost of und system provided the developer system. The developer may make ystem by performing certain work
	such as trenching and back-filling. However, any we dance with Company requirements and specification tative.		
	As a normal practice, only single-phase service will be may be supplied, if available, at the developer's reques developer to make such service compensatory to the for obtaining any easements or rights-of-way require subdivision plot and filed with the proper authorities	st, but where installed Company. In all case d by the Company a	l, excess charges will be made to the es, the developer will be responsible of will created on the
Ь	Underground Services: The Company will furnish and install cable sufficient mers from the Company's underground primary dist required for the service trench will be the responsibilit length, the customer may be required to pay the cost 100 feet. After installation, the Company shall own and	lity of the customer. st of the underground	When Salvie Exceeds 100 feet in service for that portion in excess of
	Where the Company's existing distribution system is tors to individual customers will be installed. Where will be overhead unless the customer agrees to pay to and overhead service.	the Company's existin	ng facilities are overhead, the service
	Customers having existing overhead service conductor have underground service provided they compensate salvage value of the existing overhead service conduct	the Company for the	unused life and removal costs less
	A rural customer whose point of delivery is located that point, whether overhead or underground. If the policy for providing underground service shall be the	rural customer does	not have a yard-pole, the Company
	. Underground Service to Commercial or Industrial Cus Service to a commercial or industrial customer ma		SEP 1 2 1983 EAO 959

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ISSUED BY R. L. LAMB, President, Joplin, Mo.

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The Empire District Electric Company	Sec. 5	
		Cancelling P.S.C. Mo. No.
or ALL TERRITORY	6.	Original
or	Sec	Which was issued (E) VED
RULES AND REG	BULATIONS	JUN 22 1983
If the promoter, developer or owner of a subdivision or pany construct its distribution system therein without a substantial number of the houses within two (2) years,	assurance accepta	able to the Company of completion of a
developer or owner in sufficient amount to cover the co- but the deposit, or the applicable portion thereof, shall oper or owner on a pro rata basis as the houses are built, the succeeding ten (10) years. The total of the refund original deposit, and any portion remaining unrefunded credited to the account for contributions in aid of cons- times be and remain the property of the Company.	est of this extension be refunded with occupied and cou ls hereunder shal d after ten years	on of the Company's distribution system, hout interest to the said promoter, devel- nnected to the distribution system during I in no event exceed the amount of the s will be retained by the Company and
b. Underground Company Service Lines in Residential Subd The Company will install underground service lines to cribed under B1a above, without additional charge, prov hundred (100) feet in length. Where it does exceed 100 f Company's service line in excess of 100 feet. Further, if along the street line, the customer shall pay the Company	all new houses an vided that the Co feet in length, the the width of the o	ompany's service line does not exceed one customer shall pay \$1.00 per foot of the customer's lot exceeds 210 feet measured
In any area where the Company's existing distribution fa houses and apartment houses in subdivisions will only b charges if the Company's service line exceeds 100 feet ar desiring underground service but having adequate existing the unused life and removal costs of the existing overhead underground service as stated herein.	be served undergro nd/or the lot wid g overhead servic	ound, and customer will pay the specified th exceeds 210 feet. However, customers e lines shall compensate the Company for
In circumstances when the application of the rules and c to either Company or applicant or discriminatory to oth compared to overhead, the Company or applicant shall r the approval of special conditions which may be mutually	her customers, e. refer the matter to	g., excessive cost of underground service the Commission for special ruling or for
Any house or apartment house dwelling unit service e defined by code before a new service line will be provided		ve a minimum of 150 amps capacity as
Underground customer service entrance shall be located distribution facilities. The customer service entrance and wall of the customer's house. This meter base shall be loc final grade. A conduit of a size specified by the Compa down to a point where a suitable bend with a twelve-in a depth specified by the Company. A section of suitable	d point of delive cated between five iny shall be instal nch (12'') radius le conduit shallat	ry shall be the meter base on the exterior e (5) and six and one-half (6½) feet above lied by the customer from the meter base will rest on the bottom of the trench at hen be extended from the bend outward
in the direction from which the Company's service wi until it is a minimum of four (4) feet from any pu GAL	1 2 1983	atio or other paved area. Where conduit
BY BLCS	ERVICE COMMIS	AUG 1 - 1983 8 2 - 4 0 3 Public Service Commission

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THE EMPIRE DISTRICT ELECTRIC COMPAN	Y							
P.S.C. Mo. No. <u>5</u>	Sec.	5	<u>8th</u>	Revised Sheet No.	10			
Canceling P.S.C. Mo. No. <u>5</u>	Sec.	5	<u>7th</u>	Revised Sheet No.	10			
For <u>ALL_TERRITORY</u>								
RULES AND REGULATIONS								

1. Choice of Rate Schedule:

A representative of the Company will assist the Customer, at any time, in his/her selection of the proper applicable rate schedule for utility service received by the Customer. In the event any other applicable rate schedule of the Company shall become more advantageous for the Customer's service, s/he may select the other applicable rate schedule, except that, having selected one applicable rate schedule, the Customer may not choose another rate schedule within less than twelve (12) months. The Company shall not, at any time, be required to make any retroactive adjustment to bills for Customer's service if it shall develop that the rate schedule applying to the Customer's service is less advantageous to the Customer than another rate schedule, except as determined in individual cases by proper regulatory authority.

Any "qualifying facility" as defined in 4 CSR 240-20.060(1)(G) shall be provided, upon request, stand-by-power at the otherwise applicable standard rates which would apply if the Company provided energy at the customer's full service requirements.

2. Supplementary or Emergency Service:

The Company's service shall not, at any instant, be used by the Customer in multiple with any other source of electricity, without the express written consent of the Company, and shall not be maintained for use in event of breakdown of an alternative source of electricity or of power, except by written agreement between the Company and the Customer.

3. Resale of Service:

Except where specifically provided by applicable rate schedule or special contract, no Customer shall resell, redistribute or submeter, either directly or indirectly, to any person any service supplied to the Customer by the Company.

- 4. Mobile Home Parks:
 - a. Service will be rendered under the Company's filed rate schedule applicable to the area and class of service at each location.
 - b. When the park conforms to the Company's requirements for permanency, the Company may accept applications for service directly from occupants of mobile home park spaces. To qualify as a permanent type park, the park owner or operator must provide water and sanitary sewer to each lot, and may provide such other facilities as hard surface pads for each home, surfaced roads and driveways throughout the area of development.

When the occupant's service application is approved, the Company will render service and bill directly the occupant of the mobile home until the account is closed by the occupant. Effective on that date and with the same meter reading, the account will be opened in the name of the park owner or operator and bills rendered thereunder will be the responsibility of the park owner or operator until a new occupant has contracted for service on the meter.

c. Bills will be rendered to the park owner or operator for service to mobile homes in parks not conforming to the Company's requirements for permanency classification described above. Payment of the bills will be the responsibility of the park owner or operator. The exact amount of the bill applicable to any particular mobile home site may be collected by the park owner or operator from the home occupant, but in no case shall the occupant be charged an amount different from that billed to the park owner or operator on the Company's applicable rate schedule. In such cases, the park owner or operator must post for the occupant's use the applicable rate schedule under which the bill is rendered.

Service Commission

ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED Missouri Public Service Commission ER-2014-0351; YE-2016-0008

July 26, 2015

THE EMPIRE DISTRICT ELECTRIC CO	OMPANY				
P.S.C. Mo. No. 5	Sec.	5	7th	Revised Sheet No.	10
Canceling P.S.C. Mo. No5	Sec.	5	6th	Revised Sheet No.	10
For ALL TERRITORY					
		RULES AND			
		REGULATIONS			
			Minter -		

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DATE EFFECTIVE _____June 15. 2011

une 15, 2011 EILED

THE EMPIRE DISTRICT ELECTRIC COMPA	NY							
P.S.C. Mo. No. 5	Sec.	5	6 th	Revised Sheet No.	10			
Canceling P.S.C. Mo. No5	Sec.	5	5 th	Revised Sheet No.	10			
ForALL TERRITORY								
RULES AND REGULATIONS								

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CANCELLED June 15, 2011 Missouri Public

Service Commission

-2011-0004: YE-2011-0615

DATE EFFECTIVE January 27, 2007

December 14, 2007



ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No.				
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	_5_				<u> </u>
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	_5_	_4th	Revised Which was	Sheet No.	10
	RULES AND REGULATIONS			TILUL		
				OCT - '	7 1994	

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MO. PUBLIC SERVICE COMM.

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CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Comm<u>ission</u>

> DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE _____ February 9, 1995

MISSOURI Public Service Commission

	RULES AND REGULATIONS	RECEIVED
For <u>ALL TERRITORY</u> No supplement to this teriff will be issued except for the purpose of cancelling this tariff.	Sec. <u>5</u>	5 <u>3rd</u> Revised Sheet No. <u>10</u> Which was issued <u>12-16-88</u>
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. <u>5</u>	5 <u>4th</u> Revised Sheet No. <u>10</u> Cancelling P.S.C. Mo. No. <u>5</u>
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No5

a. Underground Primary and Secondary Distribution Facilities:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install an overhead distribution system to the subdivision, including indirect costs. The Company shall be performed detailed estimate to determine the cost to install an underground distribution system of the same scope as the overhead distribution system to the same subdivision, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives, based on a Benefit/Cost analysis. If the underground system is more expensive than the overhead system, and the developer insists upon an underground system and the overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, the Company shall prepare a detailed estimate of the cost to install a single-phase system to the subdivision, including indirect costs. The Company shall also perform a detailed estimate to determine the cost to install a three-phase system to the subdivision, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives. If the three-phase system is more expensive than the single-phase system, and the developer insists upon a three-phase system and the three-phase system. The developer will not be charged if three-phase construction is due to the Company's decision based upon sound engineering design criteria.

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. Underground Services:

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer to pay the estimated difference between the cost of underground and overhead service.

Public Service Public Service Commission NRASEPEFFECTIVE August 2, 1994 August 15, 1994 DATE OF ISSUE ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

The Emp	bire District Electric Company		-Original
_		Sec. <u>5</u>	<u>Jrd</u> Revised Sheet No. <u>10</u> Cancelling P.S.C.Mo.No. <u>5</u>
f or	ALL TERRITORY	Sec5	Original 2nd Revised Sheet No. 10 Which was issued 2-27-87
		ULES AND REGULATIONS	RECEIVED
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	a. Underground Primary and Secondary 2 When application is received from division in an area not served by new facilities may be feasibly 2 overhead installations. When dete total installation of the facili excessive, the Company will insta pay the excess cost including i overhead system. The developer ma underground system by performing of work performed by the developer sh fications and shall be coordinated	a developer for an exten existing facilities, the C installed underground in or rmined to be feasible, the ties. However, when the ll the underground system ndirect costs of construc y make arrangements to pay certain work such as trench all be done in accordance w	Company shall determine whether su company shall determine whether su company will be responsible for t cost of underground facilities provided the developer arranges tion, above that for a comparab a portion of the excess cost of t hing and back-filling. However, a with Company requirements and spec
	A copy of the Company's estimate o shall be furnished to the customer		
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	b. Underground Services: The Company will furnish and ins individual customers from the Comp in length. Any conduit require customer. Where a service exceed cost, including indirect costs of excess of 100 feet. After install vice.	pany's underground primary d for the service trench s 100 feet in length, the construction, of the unde	distribution system, up to 100 fe will be the reaponsibility of t cuatomer may be required to pay t erground service for that portion
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	A rural customer whose point of d circuits beyond that point, whet have a yard pole, the Company po described above for other resident	her overhead or undergroun plicy for providing underg	d. If the rural customer does r
	c. Underground Service to Commercial Service to a commercial or indust the Company and customer to be d received to determine what payment consistent with the policies of required of the customer for a Company's specifications and be co	rial customer may be insta esirable and feasible. Ea s will be required of the o installing overhead aerv och installations will be pordinated with the Company CANCELLE	ach such request will be studied cuatomer to enable the Company to icea to such cuatomers. Any we performed in accordance with t 's representatives.
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	DF ISSUE DECEMBER 16, 1988		ECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

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or	ALL TERRITORY	Seo	Original 5 lst Revised Sheet No.	10
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	RULE	S AND REGULATIONS	FEB 2 5 1987	
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	d. Underground Service to Authorized Put Any suthorized street lighting lines will be installed underground. When eetimated difference in cost between lighting may be charged to the app lighting, however, sre made between f duly incorporated city, town, villa lighting in the subdivision. This so lighting service.	installed in any su public street lighti the costs of undergr ropriate governing a the customer and the ige, etc., which has	bdivision with underground distri ng lines at installed and distri ound and overhead service to the gency. Arrangements for public governing agency in the area, suc the right to authorize public	esit stree stree stree stree
	If the street lighting lines are re distribution already exista, then a underground and overhead service to and the removal costs of any overh appropriate governing agency.	i charge of the esti the street lighting,	mated difference between the cos plus compensation for any unuse	sts d d lid
	e. Upon request, the Company may insta overhead distribution system in acco Rules and Regulations For Electric 9 will be located at each mobile home meter will be furnished, owned and operator will be expected to furnis In addition, the park owner or oper- between the combination meter pedes supply box.	ordance with the term Service. A combinati location. The combin maintained by the Co h the trenching and ator will be respons:	s and provisions of the Company's on meter pedestal and power outl ation pedestal as well as the nec ompany. The mobile home psrk ow back-filling for underground ser ble for payment of the cost diff	s filo et bo cesss ner vice rvice
	f. In those situations where the Comp would be in the Company'a interest installed without cost to the custom	to install undergro	due to economic or safety conce und facilities, such facilities	erns May
2	 Overhead: a. Electric Distribution Extensions: *The Company will make extensions the electric service as and when necessar manent residences who apply for such any extension of its lines to aerve (1,000) feet from existing facilities extension, including indirect costs contribution in aid of construction the time of application for such completion of the construction. With may pay the remainder in no more the of six percent (6%) on an annual monthly payments. For a period of the customer's unpaid extension cost prorata amount of the extension in and the extension of the customer's unpaid extension cost prorata amount of the extension in an annual length of the extension in an	ry to serve any and a n service, provided, e any customer who es unless the custome of construction, in a . The customer will extension as evidend h proper credit (as a an sixty (60) equal basis on the unpaid five (5) years the st balance for each t of the extension, l	all proapective customers occupyin however, that the Company will no will be located more than one the r shall contract to pay the cost excess of one thousand (1,000) fee t pay a minimum of five percent (ce of good faith and the remain letermined by the Company), the cu monthly payments with an interest portion of the original amount Company will pay the customer or new customer added to the exter based on the ratio of 1,000 feet	ng pe ot ma of t et as (5%) der ustom char put cred osion
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	The Company will not make any exten writing with suitable guarantee that will pay any unpaid extension cost b the first five years of service, or or some other responsible person g time and the payment of the unpaid e	t he will use the se alance in full if se unless the owner of uarantees that the s extension for the famous	rvice for at least two yesrs and i rvice is disconnected at any time the property served by such ext ervice will be used arming that ler	that duri ensic
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ISSUED BY R. L. LAMB, President, Joplin, MO.

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d. Underground Service to Authorized Public Street Lig	-				
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the Company's interest to install underground facil customer,	~ /	m >	ATU .	out cost to	the
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2. Overhead:	BY 21 Public Serv	ICE OV	nmission		
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is not run continuously from the meter base to customer for installation by the Company under shall have the option of either reimbursing the Co providing the specified conduit at the site for place	all walks, drives patios	or other area to be bayed. The
c. Underground Service to Urban and Rural Resident A rural residential customer whose point of deliv beyond this point, whether overhead or undergr divisions may be served overhead or underground underground service, he may be required to pay underground over overhead service.	ery is located at a yard ound. Other urban or at the customer's prefe	pole shall be responsible for residential customers not locat erence. However, if the custome
d. Underground Service to Commercial or Industrial (Service to a commercial or industrial customer w and customer to be desirable and feasible. Each s ments will be required of the customer to enabl overhead services to such customers. Any work rec accordance with the Company's specifications and	vill be installed undergro such request will be stu le the Company to be quired of the customer f	died as received to determine consistent with the policies of or such installations will be per
e. Underground Service to Authorized Public Street I Any authorized street lighting lines installed in a underground at no additional cost to the custome underground distribution system. Arrangements fo and the governing agency in the area, such as a authorize public street lighting in the subdivision street lighting service.	any subdivision with u er, provided that such l or public street lighting, duly incorporated city,	ines are installed at the same t however, are made between the town, village, etc., who has th
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f. Upon request, the Company will install undergroution system in accordance with the terms and proservice. A combination meter pedestal and powe combination pedestal as well as the necessary meter mobile home park owner or operator will be expreservices. In addition, the park owner or operator payment for the cost difference between the combination the power supply box.	visions of the Company or outlet box will be loc er will be furnished, own pected to furnish the tr	's filed Rules and Regulations f ated at each mobile home loc led and maintained by the Com enching and backfilling for un payment of \$45.00 per home l
 Overhead: Electric Distribution Extensions: The Company will make extensions to its distribution and when necessary to serve any and all prospisuch service, provided, however, that the Company tomer who will be located more than one thous shall contract to pay the cost of the extension of construction. The customer will pay a minimusion as evidence of good faith and the remainder mined by the Company, the customer may pay th with an interest charge of six percent (6%) on an 	in excess of one thous on of five percent (5%) on completion of the c ne remainder in no more	and (1,000) feet as a contribu- at the time of application for s construction. With proper credi- than sixty (60) equal monthly
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THE EMPIRE DISTRICT ELECTRIC COMPANY							
P.S.C. Mo. No.	5	Sec.	5	8th	Revised Sheet No.	11	
Canceling P.S.C. Mo. No.	5	Sec.	5	7th	Revised Sheet No.	11	
For <u>ALL TERRITORY</u>							

	REGULATIONS	
d.	In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile	-

- d. In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile home sites classified and used as "transient locations." The park owner or operator can be the only applicant, and payment of the bills for utility service rendered is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rate schedules.

G. TERMINATION OF SERVICE

Written or verbal notice of termination must be given by the Customer at an office or call center of the Company. Customer will be responsible for payment for all service used by him/her as determined by final readings of meters on the termination date requested by the Customer. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules. In the event that a customer fails to notify the Company, their service responsibility will end when a new customer takes service.

Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

H. ADVANCED METERING INFRASTRUCTURE (AMI) OPT-OUT

Customers receiving Residential Service have the option of opting out of AMI meter reading and electing non-standard metering service. In such instances, the two-way communication portion of the AMI meter will be disabled. Alternatively, if requested by the customer, and if a non-AMI meter is available to the Company, a non-AMI meter will remain or be installed. Customers requesting non-standard metering service after initial AMI installation will be charged a one-time setup charge per meter. For all customers requesting non-standard metering service, a monthly recurring Non-Standard Meter Charge will apply.

For customers that chose to opt-out prior to the AMI meter being set (i.e., there is no additional visit to the premises to disable the two-way communication portion or install a non-AMI meter): the one-time setup fee will not be assessed, but the ongoing monthly fee will still be applicable.

In circumstances where a customer has multiple meters at the same premises, the monthly Non-Standard Meter Charge will apply to the first meter, and the monthly Non-Standard Subsequent Meter Charge will apply to all additional meters of that customer located on the same premises.

In the normal course of business, Company replacement of meters may occur. To the extent that a customer denies, either through physical impediments, verbal denial or threats of violence, access to property or metering installation, or fails to establish a suitable time for access, customers will be notified, in writing, that failure to provide access will result in customer being considered an opt-out customer not sooner than 30 days after Company's notice. Company's notification will include information for the customer to understand the financial impact of the opt-out status.

Charges are listed on the Credit Action Fees Schedule CA.

FILED Missouri Public Service Commission

AO-2020-0237: YE-2021-0023

CANCELLED September 16, 2020 Missouri Public Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

THE EMPIRE DISTRICT ELECTRIC CO	OMPANY				
P.S.C. Mo. No. <u>5</u>	Sec.	5	7th	Revised Sheet No.	11
Canceling P.S.C. Mo. No. <u>5</u>	Sec.	5	6th	Revised Sheet No.	11
For <u>ALL TERRITORY</u>					
	R	RULES AND			

REGULATIONS

- d. In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile home sites classified and used as "transient locations." The park owner or operator can be the only applicant, and payment of the bills for utility service rendered is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rate schedules.

G. TERMINATION OF SERVICE

Written or verbal notice of termination must be given by the Customer at an office or call center of the Company. Customer will be responsible for payment for all service used by him/her as determined by final readings of meters on the termination date requested by the Customer. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules. In the event that a customer fails to notify the Company, their service responsibility will end when a new customer takes service.

Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

H. ADVANCED METERING INFRASTRUCTURE (AMI) OPT-OUT

Customers receiving Residential Service have the option of refusing the installation of remotely read metering or requesting the removal of previously installed remotely read metering. In such instances, non-standard metering equipment will be installed that requires a manual meter read. Customers requesting non-standard metering service after April 1, 2020 will be charged a one-time setup charge per meter. For all customers requesting non-standard metering, a monthly recurring Non-Standard Meter Charge will apply. Charges are listed on the Credit Action Fees Schedule CA.

For customers that chose to opt-out prior to the AMI meter being set (i.e., there is no additional visit to the premises to install a non-communicating meter): the one-time setup fee would not be assessed because there was no new meter set required, but the ongoing monthly fee would still be applicable.

In circumstances where a customer has multiple meters at the same premises, the monthly Non-Standard Meter Charge will apply to the first meter, and the monthly Non-Standard Subsequent Meter Charge will apply to all additional meters of that customer located on the same premises.

In the normal course of business, Company replacement of meters may occur. To the extent that a customer denies, either through physical impediments, verbal denial or threats of violence, access to property or metering installation, or fails to establish a suitable time for access, customers will be notified, in writing, that failure to provide access will result in customer being considered an opt-out customer not sooner than 30 days after Company's notice. Company's notification will include information for the customer to understand the financial impact of the opt-out status.

THE EMPIRE DISTRICT ELEC	TRIC COMPANY					
P.S.C. Mo. No	5	Sec.	5	<u>6th</u>	Revised Sheet No.	11
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Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

DATE EFFECTIVE June 15. 2011 CANCELLED April 2, 2020 Se Missouri Public ER-201 Service Commission AO-2020-0237; YE-2020-0133

June 15. 2011 FILED Missouri Public Service Commission ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELE	ECTRIC CO	MPANY				
P.S.C. Mo. No.	5	Sec.	5	5 th	Revised Sheet No.	11
Canceling P.S.C. Mo. No	5	Sec.	5	4 th	Revised Sheet No.	11
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			ULES AND GULATIONS			

- d. In permanent type parks, the park owner or operator may apply for service in the park's name for certain mobile home sites classified and used as "transient locations." The park owner or operator can be the only applicant, and payment of the bills for utility service rendered is the responsibility of the owner or operator. Resale of electric service is prohibited.
- e. In order that the proper rate schedule may be applied to each service location, the park owner or operator will assume responsibility for advising the Company of mobile home movement or equipment changes that affect the eligibility of the meter for special service rate schedules.

G. TERMINATION OF SERVICE

Written or verbal notice of termination must be given by the Customer at an office of the Company. Customer will be responsible for payment for all service used by him/her as determined by final readings of meters on the termination date requested by the Customer. Customer shall not, by such notice, be relieved of any accrued obligations under service contract and applicable rate schedules.

Service through any meter being billed to a mobile home park owner or operator will be terminated at his/her request after proper notice to the occupant. In such cases a reconnection charge will be billed to the park owner or operator upon restoration of service.

CANCELLED June 15, 2011 Missouri Public

Service Commission

ER-2011-0004; YE-2011-0615

December 14, 2007

ER-2006-0315

	ULES AND SULATIONS OCT - 7 1994
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec. <u>5</u> <u>3rd</u> Revised Sheet No. <u>11</u> Which was issued 108-02-94
	Sec. <u>5</u> 4th Revised Sheet No. <u>11</u> Cancelling P.S.C. Mo. No. <u>5</u>
THE EMPIRE DISTRICT ELECTRIC COMPANY	1.3.C. MO. NO
STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.C. Mo. No 5

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FEB - 9 1995

MISSOURI Public Service Commission

DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

CANCELLED 1/1/2007 & 12/14/07

ER-2006-0315

Missouri Public Service Commission

DATE EFFECTIVE _____ February 9, 1995

STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO)N	P.S.C. Mo. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY For <u>ALL TERRITORY</u> No supplement to this tariff will be issued except for the purpose of cancelling this tariff.		Ind Revised Sheet No. <u>11</u> Cancelling P.S.C. Mo. No. <u>5</u> Ind Revised Recognizion Which was issued <u>2=16-88</u>
	RULES AND REGULATIONS	AUG 3 1994

Customers having existing overhead service conductors from the Company's over may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a yard pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a yard pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

c. Underground Service to Commercial or Industrial Customers:

When application is received from a commercial or industrial customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the customer, including indirect costs. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same customer, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives. If the underground system is more expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Underground Service to Authorized Public Street Lighting: d. .

Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated difference in cost between the costs of underground and overhead service to the street lighting shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated difference between the costs of underground and overhead service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

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DATE EFFECTIVE August 15, 1994

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	d. Underground Service to Authorized Publi Any authorized street lighting lines i will be installed underground. When pu estimated difference in cost between th lighting may be charged to the approp lighting, however, are made between the duly incorporated city, town, village lighting in the subdivision. This age lighting service.	nstalled in any su ublic street lighti ne costs of undergr priate governing a e customer and the a, etc., which has	ubdivision with underground distribuit ing lines are installed underground, t round and overhead service to the stre agency. Arrangements for public stre governing agency in the area, such as a the right to authorize public stre
	If the street lighting lines are requ distribution already exists, then a c underground snd overhead service to th and the removal costs of any overhead appropriate governing agency.	charge of the estine street lighting.	imated difference between the costs , plus compensation for any unused li
	e. Upon requeat, the Company may install overhead distribution system in accord Rules and Regulations For Electric Ser will be located at each mobile home loc meter will be furniahed, owned and ma operator will be expected to furniah In addition, the park owner or operator between the combination meter pedeatal supply box.	ance with the term rvice. A combinati cation. The combin intained by the Co the trenching and or will be responsi	ns and provisions of the Company's fil ion meter pedestal and power outlet b nation pedestal as well as the necessa ompany. The mobile home park owner back-filling for underground service ible for payment of the cost differen
	f. In those situations where the Company would be in the Compsny's interest to inatalled without cost to the customer.	o install undergro	due to economic or safety concerns ound facilities, such facilities may
	2. Overhead: a. Electric Distribution Extensions: The Company will make extensions to electric aervice as and when necessary manent reaidences who apply for such s any extension of its lines to serve (1,000) feet from existing facilities extension, including indirect costs of contribution in aid of construction. the time of application for such ext completion of the construction. With p may pay the remainder in no more than of six percent (6%) on an annual bas monthly payments. For a period of fi the customer's unpaid extension cost prorats amount of the original cost of original length of the extension in ext	to serve any and a service, provided, any customer who unless the custome construction, in a The customer will tension as evidend proper credit (as o sixty (60) equal r sis on the unpaid ive (5) years the b balance for each of the extension, b	all prospective customers occupying pe however, that the Company will not ma will be located more than one thousa er shall contract to pay the cost of t excess of one thousand (1,000) feet as 1 pay a minimum of five percent (5%) ce of good faith and the remainder determined by the Company), the custom monthly payments with an interest char portion of the original amount put Company will pay the customer or cred new customer added to the extension based on the ratio of 1,000 feet to t
	A copy of the Company's estimate of the shall be furnished to the customer upon	n request prior to	construction.
	The Company will not make any extension writing with suitable guarantee that h will pay any unpaid extension cost ball the first five years of service, or un or some other responsible person guar time and the payment of the unpaid ext	he will use the sea ance in full if sea nless the owner of rantees that the s	rvice for at least two years and that rvice is disconnected st any time duri the property served by such extension service will be used for that length se.
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	RU	LES AND REGULATIONS	FEB 2 5 1987
	rural residential service) will be demanda, usage, revenues and perm shall require contributions in aid total extension of the service to t nues. In addition, reasonable, re the customer before the constructio	reviewed by the Company a anency of anticipated ad d of construction for th he customer that cannot d fundable advances for t n is commenced, in combi- uarantee performance that	e-phase extension for residential of giving Public Scruics Connection ales to the customers. The Compar- ne portion of the investments in the be aupported with the estimated reve he construction may be required fro nation with minimum monthly or annual t the aales will develop or that the
			re private right-of-way for the pur er facilities to premises of proaped
	Company's supply line without undu and in a location such that Compa thirty-six (36) inches from windo code, for safety reasons. Where	e interference from tree uny's service lines will ws, doors, porches or s it appears impractica	t can be conveniently reached from es, buildings and adjoining property have a clearance of not less that imilar locations, as required by the to provide thirty-six (36) incho sistance in working out the problem.
	customer, the Company shall have	the right, when and as ne customer's premises	e lines and feeder lines serving t necessary, to trim properly and ke which may interfere with service
	of attachment of Company's service	lines to the building, s ended) must extend outsi	nd preferably slightly below the poi mervice pole or other support. Enou de the service weatherhead for prop
	tion, the code requires that this	s switch be of an appro tall a main service sw	the building or in any outdoor loc oved weatherproof type. The Compa witch below the meter on yard po
	but in no case smaller than No.	8 American wire gauge. han two (2) branch circ	e as determined by code requirement Connection will not be made to a wits with a 2-wire service entranc idential dwellings.
	building, service pole or other as platform, and shall be at height eighteen (18) feet above alleys, a sidewalks, entrance drives to reas only; and eight (8) feet above root of twelve (12) feet is required a ways accessible to pedestrians onl clearance of eight (8) feet is perr where the form of a building will clearance requirements are met. A does not exceed 300 and the roof of roof may be reduced to three (3) for	upport shall be not less to permit a minimum clear coads, streets, and commu- idence garages and space fs. In the case of 277/4 t the point of attachmer y. For supply wires line missible above spaces and il not permit ten (10) lso, where the voltage be cannot be readily walked set.	ant of Company's service lines to s than ten (10) feet above ground arance for Company's service lines ercial driveways; ten (10) feet abo es and ways accessible to pedestria 480 volt services, a minimum clearan nt to a building and above spaces a mited to 150 volts to ground a minim i ways accessible to pedestrians onl feet clearance and where all oth atween conductors passing above a ro upon, the minimum clearance above t
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ISSUED BY R. L. LAMB, President, Joplin, MO.

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	pire District Electric Company	Sec. 5	Original Sheet No. 11
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r -	ALL TERRITORY		Original Sheet No.
For		Sec	Which was speed for a line for the state of
	RULES AND RE	GULATIONS	
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	on monthly payments. For a period of five (5) years th unpaid extension cost balance for each new customer ac cost of the extension, based on the ratio of 1,000 feet t 1,000 feet.	dded to the extens	sion a prorata amount of the original
	The Company will not make any extension over 1,000 f with suitable guarantee that he will use the service for a extension cost balance in full if service is disconnected a unless the owner of the property served by such extensi the service will be used for that length of time and the p	t least two years a at any time during ion, or some other	nd that he will pay any unpaid the first five years of service, or responsible person guarantees that
	All applications for service (other than overhead single- will be reviewed by the Company giving consideration t ency of anticipated sales to the customers. The Compar- the portion of the investments in the total extension of with the estimated revenues. In addition, reasonable, re- from the customer before the construction is commence guarantees in term contracts to guarantee performance ment will be protected.	to the estimated de ny shall require co the service to the efundable advance ed, in combination that the sale	emands, usage, revenues and perman- intributions in aid of construction for customer that cannot be supported s for the construction may be required with minimum sonthly or annual with minimum sonthly or annual
	The Company will not be required to obligate funds to extension of distribution pole lines or other facilities to	premises of prosp	post ve Russonttes
Ь.	Overhead Service Conditions: Customer's service entrance shall be installed where it c without undue interference from trees, buildings and ac service lines will have a clearance of not less than thrity- lar locations, as required by the code, for safety reasons (36) inches clearance, customer should consult with the	an be convenient djoining property, -six (36) inches fro s. Where it appear	om windows, doors, porches or simi- s impractical to provide thirty-six
	In order to permit proper operation of Company's servi Company shall have the right, when and as necessary, to upon the cusotmer's premises which may interfere with	o trim properly an	d keep trimmed any trees located
	The service weatherhead shall be placed at a point near, of Company's service lines to the building, service pole recommended) must extend outside the service weather	or other support.	Enough wire (thirty(30) inches is
	Where the main service switch is placed on the exterior requires that this switch be of an approved weatherprocinstall a main service switch below the meter on yard po	of type. The Com	pany recommends that the customer
	Customer's service entrance conductors shall be of a siz smaller than No. 8 American wire guage. Connection w than two (2) branch circuits with a 2-wire service entran service for all residential dwellings.	vill not be made to	any installation consisting of more
	For services at under 600 volts, the point of attachment other support shall be not less than ten (10) feet above	ι of Company' ser	vice lines to a building, service pole or

ISSUED BY R. L. LAMB, President, Joplin, Mo.

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THE EMPIRE DISTRICT ELECTRIC CO	MPANY				
P.S.C. Mo. No. 5	Sec.	5	<u>3rd</u>	Revised Sheet No.	<u> 11a </u>
Canceling P.S.C. Mo. No5	Sec.	5	<u>2nd</u>	Revised Sheet No.	<u> 11a </u>
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For <u>ALL TERRITORY</u>					
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15. 2011 FILED Missouri Public Service Commission ER-2011-0004; YE-2011-0615

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ER-2006-0315

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11a -02-94	Original Sheet No. Which was issued	5	Sec.	For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.
<u>11a</u> 5	<u>1st</u> Revised Sheet No. Cancelling P.S.C. Mo. No.	5_	Sec.	For ALL TERRITORY
				THE EMPIRE DISTRICT ELECTRIC COMPANY
	P.S.C. Mo. No. <u>1st</u> Revised Sheet No.	5	Sec.	STATE OF MISSOURI, PUBLIC SERVICE COMMISSION THE EMPIRE DISTRICT ELECTRIC COMPANY

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MISSOURI Public Service Commission

DATE OF ISSUE February 9, 1995 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO DATE EFFECTIVE _____ February 9, 1995

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For <u>ALL TERRITORY</u> No supplement to this tariff will be issued except for the purpose of cancelling this tariff.	Sec	Cancelling P.S.C. Worker VCL
for the purpose of cancelling this tariff.	RULES AND	Which was is the 3 1994
	REGULATIONS	MO. PUBLIC SERVICE COMM.

- e. Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and backfilling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.
- f. In those situations where the Company determines that, due to economic or safety concerns it would be in the Company's interest to install underground facilities, such facilities may be installed without cost to the customer. When it appears that underground construction may be in the Company's economic interest, the Company shall prepare a detailed estimate of the cost to install an overhead system, including indirect costs. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives.

furnishing the less costly of the two alternatives. If the Company determines that either employee or public safety will be affected in the case of reverse feed construction, airport runways, commercial traffic, or state and local codes, the Company will install FEB 9-1995 underground facilities without cost to the customer.

2. Overhead:

Lot R. S. + 110 Electric Distribution Extensions: The Company will make extensions to its distribution system to supply overhead stolle phase electric service as and when necessary to serve any and all prospective customers occupying permanent testdences who apply a. Electric Distribution Extensions: for such service, provided, however, that the Company will not make any extension of its lines to serve any customer who will be located more than one thousand (1,000) feet from existing facilities unless the customer shall contract to pay the cost of the extension, including indirect costs of construction, in excess of one thousand (1,000) feet as a contribution in aid of construction. The customer will pay a minimum of five percent (5%) at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a prorata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

The Company will not make any extension over 1,000 feet unless customer executes a contract in writing with suitable guarantee that he will use the service for at least two years and that he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service, or unless the owner of the property served by such extension, or some other responsible person guarantees that the service will be used for that length of time and the payment of the unpaid extension cost balance

DATE OF ISSUE August 2, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO DATE EFFECTIVE

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THE EMPIRE DISTRICT ELECTRIC COMPA	NY				
P.S.C. Mo. No5	Sec.	5	<u>8th</u>	Revised Sheet No.	12
Canceling P.S.C. Mo. No5	Sec.	5	7th	Revised Sheet No.	12
For <u>ALL TERRITORY</u>					
		RULES AND	·····		
		REGULATIONS		***	

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15. 2011 FILED Missouri Public Service Commission ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMP P.S.C. Mo. No5	Sec.	5	7 th	Revised Sheet No.	12
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Service Commission ER-2011-0004; YE-2011-0615 DATE EFFECTIVE ______ January 27, 2007

December 14, 2007



ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C.	Mo.	No.	5

THE EMPIRE DISTRICT ELECTRIC COMPANY

	Sec.				Sheet No. .C. Mo. No.	<u> </u>
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	<u> 5 </u>		Revised Which was	Sheet No.	12 7-14-98
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CHAPTER III SERVICE SPECIFICATIONS

*** The following provisions on Section 5, Sheets 12 through 17, will cease to be effective at midnight Joplin time on January 31, 2003. They will be superseded by the provisions on Section 5, Sheets 17a through 17f, which become effective at 12:01 a.m. on February 1, 2003.

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

For residential and small commercial customers the Company will furnish and install the Company's service drop or lateral and the meter. All other equipment will be furnished by customer and installed by customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office.

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For rural customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the customer's property and are to be furnished and installed by the customer. The customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

- 1. Overhead:
 - a. Electric Distribution Extensions to Rural Residential Customers:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

DATE EFFECTIVE ____ December 2, 2002

	STATE OF MISSOURI, PUBLIC SERVICE COMMISS	SION	P.S.C. Mo. No5	
)	THE EMPIRE DISTRICT ELECTRIC COMPANY For		5 5th Revised Sheet No. 12 Cancelling P.S.C. Mo. No. 5 5 4th Revised Sheet No. 12 Whigh was issued 10-07-94	
		RULES AND REGULATIONS	JUL 1 3 1998	
		CHAPTER III	MO. PUBLIC SERVICE COMM	
	S	ERVICE SPECIFICATIONS		

A. GENERAL

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	By UTTINS IN Public Service Commission	MISSOUR
DATE OF ISSUEU	IV 14, 1998 DATE EFFECTIVE Vice President, Joplin, MO	Public Service Commission August 13, 1998

STATE OF MISSOURI, PUBLIC SERVICE COMMISS	ION	P.S.C. Mo. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. <u>5</u>	<u>4th</u> Revised Sheet No. <u>12</u> Cancelling P.S.C. Mo. No. <u>5</u>
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec. <u>5</u>	<u>3rd</u> Revised Sheet No. <u>12</u> Which was issued <u>08-02-94</u>
	RULES AND REGULATIONS	
	CHAPTER III	OCT - 7 1994
S	ERVICE SPECIFICATIONS	MO. PUBLIC SERVICE COMM.

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other Customers, or Company's facilities.

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be hazardous to the public, service to other Customers, or Company's facilities.

For large commercial or industrial installations, the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the Customer and/or the Customer's representative upon request at any Company office.

2. Equipment Furnished:

The Company will furnish and install the Company's service drop or lateral and the meter for residential and small commercial Customers. All other equipment will be furnished by Customer and installed by Customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the Customer and/or the Customer's representative upon request at any Company office.

For farm Customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the Customer's house, to the barn, and to the other out-buildings are the Customer's property and are to be furnished and installed by the Customer. The Customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

1. Underground:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial Customers may be installed underground. Installation of underground facilities shall be made in accordance with the following provisions:

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DATE EFFECTIVE _____ February 9, 1995

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.	C. Mo. No. <u>5</u>
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. 5_ 3rd Revised	Sheet No 12
For ALL TERRITORY		C. RECEIVED
No supplement to this tariff will be issued except for the purpose of cancelling this tariff.	Sec. <u>5 2nd</u> Revised Which was	Sheet No. <u>12</u> issued <u>12-16-88</u>
	RULES AND REGULATIONS	

MO. PUBLIC SERVICE COMM.

The Company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from three years operation equals or exceeds the estimated cost of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justifie **CANNETEVENDE** will be refunded to the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purposes making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Overhead Service Conditions:

WBRS#12

Customer's service entrance shall be installed where it can be conveniently reached Born Company's supply line without undue interference from trees, buildings and adjoining property, and in Reflection such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or similar locations, as required by the code, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

The service weatherhead shall be placed at a point near, and preferably slightly below the point of attachment of Company's service lines to the building, service pole or other support. Enough wire (thirty (30) inches is recommended) must extend outside the service weatherhead for proper connection to Company's service lines.

Where the main service switch is placed on the exterior of the building or in any outdoor location, the code requires that this switch be of an approved weatherproof type. The Company recommends that the customer install a main service switch below the meter on yard pole installations for his safety and convenience.

Customer's service entrance conductors shall be of a size as determined by code requirements, but in no case smaller than No. 8 American wire gauge. Connection will not be made to any installation consisting of more than two (2) branch circuits with a 2-wire service entrance. The Company strongly recommends 3-wire service for all residential dwellings.

For service at under 600 volts, the point of attachment of Company's service lines to a building, service pole or other support shall be not less than ten (10) feet above ground or platform, and shall be at height to permit a minimum clearance for Company's service lines of eighteen (18) feet above alleys, roads, streets, and commercial driveways; ten (10) feet above sidewalks, entrance drives to residence garages and spaces and ways accessible to pedestrians only; and eight (8) feet above roofs. In the case of 277/480 volt services, a minimum clearance of twelve (12) feet is required at the point of attachment to a building and above spaces and ways accessible to pedestrians only. For supply wires limited to 150 volts to ground a minimum clearance of eight (8) feet is permissible above spaces and ways accessible to pedestrians only. For supply wires limited to 150 volts to ground a minimum clearance of eight (8) feet is permissible above spaces and ways accessible to pedestrians only. For supply wires limited to 150 volts to ground a minimum clearance of eight (8) feet is permissible above spaces and ways accessible to pedestrians only where the form of a building will not permit ten (10) feet clearance and where all other clearance requirements are met. Also, where the voltage between conductors passing above a roof does not exceed 300 and the roof cannot be readily walked upon, the minimum clearance above the roof may be reduced to three (3) the space of the space and the roof may be reduced to three (3) the space and the roof the space above the roof may be reduced to three (3) the space and the space above the roof may be reduced to three (3) the space and the roof the space above the roof may be reduced to three (3) the space above the roof may be reduced to three (3) the space above the roof may be reduced to three (3) the space above above the roof may be reduced to three (3) the space above the roof may be reduced to three (3) the space above the roof may be reduced to three (3) the space above above t

DATE EFFECTIVE ____August 15, 1994 MISSOURI Public Service Commission

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		Sec 5	Revised Sheet No12
For	ALL TERRITORY		Cancelling P.S.C.Mo.No5
		Sec. <u>5</u>	<u>lst</u> Revised Sheet No. <u>12</u>
		·	Which was issued <u>2-27-87</u>
	RULES	5 AND REGULATIONS	received
	All applications for service (other rural residential service) will be re- demands, usage, revenues and permane shall require contributions in aid of total extension of the service to the nues. In addition, reasonable, refu the customer before the construction guarantees in term contracts to guar Company investment will be protected.	viewed by the Company giv ency of anticipated sale of construction for the customer that cannot be ndable advances for the is commenced, in combinat antee performance that t	ving consideration to the estimated as to the cuatomers. The Company portion of the investments in the supported with the estimated reve construction may be required from tion with minimum monthly or annua
	The Company will not be required to pose of making extension of distribut tive customers.		
	b. Overhead Service Conditions: Customer's aervice entrance shall Company's supply line without undue and in a location auch that Company thirty-aix (36) inches from windows, code, for safety reasons. Where i clearance, customer should consult wi	interference from trees, 's service lines will H , doors, porches or eimi it appears impracticel M	buildings and edjoining property nave a clearance of not less tha lar locations, as required by th to provide thirty-six (36) inche
:	In order to permit proper operation customer, the Company shall have the trimmed any treea located upon the customer or service to any other cust	e right, when and as nec customer's premises whi	cessary, to trim properly and kee
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	Where the main service switch is pla tion, the code requires that this s recommends that the customer insta installations for his safety and conv	switch be of an approve ll a main service swit	d weatherproof type. The Compan
	Customer's service entrance conducto but in no case smaller than No. 8 installation consisting of more than The Company strongly recommends 3-wir	American wire gauge. C n two (2) branch circuit	Connection will not be made to an ts with a 2-wire service entrance
	For service at under 600 volts, t building, service pole or other supp platform, and shall be at height to eighteen (18) feet above alleys, roa sidewalks, entrance drives to reside only; and eight (8) feet above roofs. of twelve (12) feet is required at ways accessible to pedestrians only. clearance of eight (8) feet is permiss where the form of a building will clearance requirements are met. Also does not exceed 300 and the roof can roof may be reduced to three (3) feet	port shall be not less to permit a minimum cleared das, streets, and commerce ance garagea and spaces In the case of 277/480 the point of attachment For supply wires limit wible above spaces and with not permit ten (10) for the voltage between the case of 277/480 the point of attachment For supply wires limit with the case of 277/480 the point of attachment for supply wires limit sible above spaces and with the point of attachment sible above spaces and with sible above spaces and with the point of attachment sible above spaces and with sible above spaces and with sible above spaces and with sible above spaces and with sible above spaces and with sible above spaces and with sible above	than ten (10) feet above ground once for Company's service lines of sial driveways; ten (10) feet above and ways accessible to pedestrian volt services, a minimum clearance to a building and above apaces an ed to 150 volta to ground a minimu sys accessible to pedestrians only eet clearance and where all othe een conductors passing above a roo
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ISSUED BY R. L. LAMB, President, Joplin, MO.

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		Sec	Revised Sheet No	
			Which was issued 6-22-8.	<u></u>
		RULES AND REGULATIONS		
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	platform, and shall be at a twenty (20) feet above driv	volta, the point of attachme ther support shall be not less to height to permit a minimum cle reways, alleys, roads and stree ccessible to pedestrians only; a	nt of Company's service linea t han fifteen (43) Deed above groun arance for company's Cervin (35) ts;ffifteen (15) feet above sidewa and eight (8) feet above roofs.	.0 d c dît alk
	homes, construction sites, such customer advances the a of installation and removal such property shall be and at this location for a perio	equired to provide aervice to te etc., even though the line fac aum of Twenty Dollars (\$20.00) a of the meter, service and othe remain in the Company. Should od of twelve conaecutive months t as designated by State Law or	emporary locations, such as for mol cilities are already in place, un as a conatruction payment for the er neceasary facilities. The titl the cuatomer utilize electric aer from the date of initial service, Commission order, will be refunded	lea coa e t vic th
	tions that require the ext	ension of the Company's lines	rvice to temporary cuatomers at l unless the full cost of erection the extension be contributed by	8
	installed, owned and maintaine the metering equipment will b adjustment in charges for serv (2) percent, plua or minus, in sn average of 2% be found, pro billing for a period of not mo Company will have such meters customer may witneas such peri cial meter test be made at any meter tested is registering c	d by the Company at its expensive made by the Company according vice hereunder will be made unle the accuracy of such metering oper adjustment for the full am re than three months previous to corrected. Upon the request of odic tests. The customer will time. If the test made at the orrectly or with an average er 12 months, the customer will	and delivered hereunder will e. Periodic tests of the accuracy ing to approved modern practice. ess an average error of more than is found. Should an error in excess bunt of such error will be made to be the discovery of such error, and the customer, a representative of have the right to request that a customer's request discloses that ror of not more than 2% and the m bear the expense of such test.	y tisttspt
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The Empire District Electric Company	Sec 5	Original Sheet No. 12
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minimum clearance for Company's service lines of e commercial driveways; ten (10) feet above sidewall ways accessible to pedestrians only; and eight (8) fe a minimum clearance of twelve (12) feet is required spaces and ways accessible to pedestrians only. For clearance of eight (8) feet is permissible above space form of a building will not permit ten (10) feet clea Also, where the voltage between conductors passing be readily walked upon, the minimum clearance abo	ks, entrance drives to re eet above roofs. In the at the point of attachm supply wires limited to es and ways accessible to rance and where all oth above a roof does not	sidence in a races and coase and information and coase of a 777480 volt services. Then to a building and above 150 volts to ground a minimum pedestrians only, where the er clearance requirements are met. exceed 300 and the roof cannot
For services at over 600 volts, the point of attachme or other support shall be not less than fifteen (15) f permit a minimum clearance for Company's service and streets; fifteen (15) feet above sidewalks and o eight (8) feet above roofs.	eet above ground or pla lines of twenty (20) fee	tform, and shall be at a height to et above driveways, alleys, roads
c. Temporary Distribution and Service Lines: The Company shall not be required to provide servic struction sites, etc., even though the line facilities an of Twenty Dollars (\$20.00) as a construction paym service and other necessary facilities. The title to su the customer utilize electric service at this location initial service, the above payment, plus interest as d refunded to the customer by the Company.	re already in place, unle ent for the cost of insta uch property shall be an for a period of twelve c esignated by State Law	ss such customer advances the sum Ilation and removal of the meter, d remain in the Company. Should onsecutive months from the date of or Commission order, will be
The Company shall not be required to provide elect the extension of the Company's lines unless the full by the customer.		
C. Metering		
 Meterning Meters: Meters: Meters necessary to measure the power and energy and maintained by the Company at its expense. Pe be made by the Company according to approved munder will be made unless an average error of more such metering is found. Should an error in excess a amount of such error will be made to the billing for discovery of such error, and the Company will have a representative of the customer may witness such p that a special meter test be made at any time. If the meter tested is registering correctly or with an averagin the last 12 months, the customer will bear the exborne by the Company. 	roublests of the solution odern practice. No adju than two (2) percent, p of an average of 2% be for a period of not more t such meters corrected. periodic tests. The cust e test made at the custo age error of not more the	and of the metering equipment will ustment in charges for service here- blus or minus, in the accuracy of ound, proper adjustment for the full han three months previous to the Upon the request of the customer, omer will have the right to request omer's request discloses that the han 2% and the meter has been tested
The readings of the Company's meter measuring set the meter, as provided above) will be taken as prim		

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THE EMPIRE DISTRICT ELECTRIC COM	IPANY						
P.S.C. Mo. No5	Sec.	5	6th	Revised Sheet No.	13		
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For <u>ALL TERRITORY</u>							
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RESERVED FOR FUTURE USE

Missouri Public Service Commission ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPA	NΥ						
P.S.C. Mo. No5	Sec.	5	5 th	Revised Sheet No.	13		
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Service Commission ER-2011-0004; YE-2011-0615 DATE EFFECTIVE January 27, 2007 December 14, 2007



ER-2006-0315

	RULES AND REGULATIONS		
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5 3rd Bevised A Sheet No.	<u>13</u> 10-07-94
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	5 4th Revised Sheet No. Cancelling P.S.C. Mo. No.	<u>13</u> 5
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No.	5

The customer will pay a minimum of five percent (5%) of the customed's construction at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Electric Distribution Extensions to Non-residential Customers:

The company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from one year of electric service equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

c. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the NEC, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

Customer shall not erect any structure or swimming pool under Company service lines or within Company easements without written approval from the Company.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commi<u>ssion</u>

> DATE OF ISSUE July 14, 1998 ISSUED BY R. B. Fancher, Vice President, Joplin, MO

DATE EFFECTIVE

August 13, 1998

FILED

AUG 13 1998

MISSOURI Public Service Commission

	RULES AND REGULATIONS	00T 7 1994
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	<u>5 2nd Revised Sheet No. 13</u> Which was issued) <u>08-02-94</u>
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	<u>5 3rd</u> Revised Sheet No. <u>13</u> Cancelling P.S.C. Mo. No. <u>5</u>
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No5

Underground Primary and Secondary Distribution Facilities:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install an overhead distribution system to the subdivision, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground distribution system of the same scope as the overhead distribution system to the same subdivision, including indirect costs. The Company shall be responsible for furnishing the less costly of the two alternatives, based on a Benefit/Cost analysis. If the underground system is more expensive than the overhead system, and the developer insists upon an underground system, the developer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the Customer upon request prior to construction.

As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, the Company shall prepare a detailed estimate of the cost to install a single-phase system to the subdivision, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install a three-phase system to the same subdivision, including indirect costs of construction. The Company shall be responsible for furnishing the less costly of the two alternatives. If the three-phase system is more expensive than the singlephase system, and the developer insists upon a three-phase system, the developer shall be required to pay the difference between the estimated cost of the single-phase system and the three-phase system. The developer will not be charged if three-phase construction is due to the Company's decision based upon sound engineering design criteria.

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. Underground Services:

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The Company will furnish and install cable sufficient to provide underground service runs to individual Customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the Customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The Customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the Customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

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MISSUUHI Public Service Commission

DATE OF ISSUE October 7, 1994 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO DATE EFFECTIVE

February 9, 1995

STATE OF	MISSOURI, PUBLIC SERVICE COMMIS	510N	P.S.C.Mo.No 5
The Empi	re District Electric Company	Sec5	
For	ALL TERRITORY		Cancelling P.S.C.Mo.No. 5
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	service pole or other support and shall be at a height to (20) feet above drivewaya,	shall be not less than fifteen permit a minimum clearance for	mpany'a service lines to a building (15) feet above ground or platform Company's aervice lines of twent een (15) feet above sidewalks an ht (8) feet above roofs.
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	tions that require the exter	nsion of the Company's lines un	ice to temporary customers at loce less the full cost of erection an e extension be contributed by th
* 3.	Unregulated competition:		
	part of any charges associated for in the Empire Distribution Regulations, and any additional offers made to developers and/o	with extensions of service and, Policy, Chapter III B, Empire I non-tariff charges, required in	ition, the Company may waive all o for construction deposits, provide District Electric Company Rules an n order to effectively compete wit stition after notifying the Missour liver for good cause shown.
C. Me	tering		
1.	Meters:		
	installed, owned and maintained the metering equipment will be adjustment in charges for servi (2) percent, plus or minus, in t an average of 2% be found, prop billing for a period of not more Company will have such meters co customer may witness such perio cisl meter test be made at any t meter tested is registering con	by the Company at its expense. made by the Company according ce hereunder will be made unless the accuracy of such metering is er adjustment for the full amour than three months previous to to prected. Upon the request of the dic tests. The customer will he time. If the test made at the cu rectly or with an average error 2 months, the customer will be	a an average error of more than tw found. Should an error in excess o at of such error will be made to the the discovery of such error, and the ne customer, a representative of the twe the right to request that a spe- istomer's request discloses that the of not more than 2% and the mete
	The readings of the Company's accuracy of the meter, as provi use of service.	ded above) will be taken as prin	tomer (subject to determination on ma facie evidence of the customer'
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ISSUED BY R. L. LAMB, President, Joplin, MO.

DATE EFFECTIVE Oct. 19, 1990 GWD



or <u>ALL TERRITORY</u> Sec. <u>Revised</u> Sheet No. Which was issued <u>6-2</u> RULES AND REGULATIONS	5	P.S.C.Mo.No			SERVICE COMMISSION	MISSOURI, PUBLIC SERVI	TATE OF
SecNervices	13 5	<u>lat_</u> Revised Sheet No Cancelling P.S.C.Mo.No	5	Sec.	ic Company		
PULES NO REGULATIONS For services at over 600 volts, the point of attachment of Company's "Services in the point innum clearance (for Company's incide, the point of attachment of Company's incide, the point of attachment of Company's incide, the adverse of read-over of the adverse of read-over of the adverse of the service is and other spaces and ways accessible to pedastriens only; and eight (8) feet above of an other support to provide service to temporary locations, such as for homes, construction sites, etc., even though the line facilities are already in place, the poper hall be end to any of levely Collars (23,00) as a construction parter for the of installation and reaval, includes any of levely Collars (23,00) as a construction parter for the origin of the company's lines and the construction provide service will be end the adverse of the company's lines and the construction provide the Company and the construction of the company's lines and the construction of the company's lines and the construction of the extension be contributed customer and and reacts of construction, of the extension be contributed customer of a service of an energy purchased and delivered hereunder will be made unless an average error of more the the extension of the company second second second in the adverse of service to the adverse of the extension be contributed adverse of the second of the customer will here the read of the customer of the extension of the company second the customer of adverse and energy purchased and delivered hereunder visions that reading indirect costs of service to the lines an average error of more the three manths previous to the extension for a point in the accuracy of such testing is found. Should an error will be made unless an average of 25 be found, proper adjustment for the full beaut of such error will be made unless an average of 25 and the second sec		Revised Sheet No. Which was issued 6-22		Sec.		ALL IERRITURY	or
For services at over 600 volta, the point of attachment of Company to Service, line building, service pole or other support shall be not less than fifteen(15), feet above given by the company and the service of for Company ferrice of the test of the service of the test of the service of the test of the service of the company shall be at a beingt to predatrians only; and eight (8) feet above and the spaces and ways accessible to predatrians only; and eight (8) feet above and the spaces and ways accessible to predatrians only; and eight (8) feet above and the service and eight (8) feet above and the company shall be and remain in the Company Should the customer and and remain in the Company Should the customer and prediments the service of the service and other necessary facilities. The to in property shall be and remain in the Company Should the customer and plus interest es designated by State Law of Commission order, will be refute the customer to the company. Should the customer and the company is line unless the full cost of eract removal, including indirect costs of construction, of the extension be contributed customer and maintained by the Company states and end elivered hereunder the answerge for the security of such metering equipment will be made by the company according to approve and modern practice the such poser and entering is found. Should an error in a service of a cortect extended by the Company second to such error will be made will be made unless an average error of more to an everage of 22 be found, proper adjustment for the secure of yoon the customer's cryatelious the back and prive the such extender will be made unless and average to a such east extender will be made at any will never such periodic tests. The customer will have the right to request the second of an average of 22 be found, proper adjustment for the full south cert extender in the second of anot more	· ·				BULES A		
 building, service pole or other support shall be not less than fifteen[i5]>, feet shove gr platform, and shall be at height to permit a minimum clearance for Company "service" is and other spaces and ways accessible to pedestrians only; and eight (8) feet shove or and other spaces and ways accessible to pedestrians only; and eight (8) feet shove or ofs. c. Temporary Distribution and Service Lines: The Company shall not be required to provide service to temporary locations, such as for homes, construction sites, etc., even though the line facilities are already in place, such customer advances the sum of Twenty Dollars (\$20,00) as a construction symmet for t of installation for a period of twelve consecutive months from the date of initial service to this location for a period of twelve consecutive months from the date of initial service to the such property shall be and remain in the Company. Should the customer by the Company to the consecutive months from the date of initial service to the such property shall not be required to provide elactric service to temporary customers a customer, including indirect costs of construction, of the extension be contributed outcomer. c. Meters: Meters: Meters: Meters: Meters: Meters: Meters: in charges for aervice hereworder will be made by the Company seconding to approve doern practice adjustment in charges for aervice bereword for the full amount of such error will be made by the Company. Should the customer by other practice is an everage of 2% be found, proper adjustment for the full amount of such error will be made billing for a period of the trees another service to the discover of such error will be made billing for a period of the last. The customer will be made billing for a period of the last. The customer will be adde billing for a period of not more than the secons an average error of nore the full customer by the company. Should the customer's request discloses t meter test of a	e	DEC 1 4 1998					
The Company shall not be required to provide service to temporary locatione, such as for homes, construction sites, etc., even though the line facilities are already in place, such customer advances the sum of Twenty Dollars (\$20,00) as a construction payment for t of installation and removal of the metry, service and other necessary facilities. The t such property shall be and remain in the Company. Should the customer utilize electric at this location for a period of twelve consecutive months from the date of initial servi above payment, plue interest as designated by State Law or Commission order, will be refu the customer by the Company. The Company shall not be required to provide electric service to temporary customers a tions that require the extension of the Company's lines unless the full cost of erect customer. C. Metering 1. Meters: Meters: Meters: Meters: Meters: Meters: (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in as an average are ror will be made by the Company according to approved modern practic ad justment in charges for service hereunder will hew the right to request that customer may witness auch periodic tests. The customer will have the right to request that customer may witness auch periodic tests. The customer will have the right to request that call meter test be made at any time. If the test mede at the customer's representative customer may witness auch periodic tests. The customer will have the right to request that cial meter tested in the last 12 months, the customer will bear the expense of such test is sprovided above) will be taken as prime facie evidence of the cus- sor average of the Company's meter measuring service to customer (subject to determina customer de service.	round (lines) idewall	n fifteen;(15), feet above gro ance for Company's service fil ; fifteen (15) feet above sid	a th clea eete	hall be not less mit a minimum c , roads and str	ce pole or other support hall be at a height to p t above driveways, alley	building, service po platform, and shall twenty (20) feet at	
<pre>tions that require the extension of the Company's lines unless the full cost of erect</pre>	, unle the co title servi íce, t	ities are already in place, a construction payment for th necessary facilities. The ti e customer utilize electric s om the date of initial servic	faci) ss ther ld t hs f	bugh the line f Dollars (\$20.00) service and of Company. Shoul Disecutive month	ll not be required to pr tion sites, etc., even a dvances the sum of Twenty and removal of the mete hall be and remain in th n for a period of twelve plua interest as designat	The Company shall n homes, construction such customer advance of installation and such property shall at this location for above payment, plua	c
1. Meters: Meters necessary to measure the power and energy purchased and delivered hereunder in installed, owned and maintained by the Company at its expense. Periodic tests of the accuration to charges for service hereunder will be made unless an average error of more to (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in example of 2% be found, proper adjustment for the full amount of such error will be made billing for a period of not more than three months previous to the discovery of such error, company will have such meters corrected. Upon the request of the customer, a representative customer may witness auch periodic tests. The customer will have the right to request that cial meter test be made at any time. If the test made at the customer's request that expense of all other tests will be borne by the Company. The readings of the Company's meter measuring service to customer (subject to determina accuracy of the meter, as provided above) will be taken as prima facie evidence of the customer of service. CANCELLED CANCELLED	tion a	less the full cost of erection	a ur	Company's line	ire the extension of th	tions that require removal, including	
accuracy of the meter, as provided above) will be taken as prima facie evidence of the cus use of service. CANCELLED OCT 19 1990 BY20 BY2	uracy .ce. than t xcess e to t and t e of t t a sp that t he met	Periodic tests of the accur to approved modern practices an average error of more th found. Should an error in exc to f such error will be made he discovery of such error, a se customer, a representative we the right to request that latomer's requeat discloses the of not more than 2% and the	nse. rdin nlea g ia amou to of t ll h he c erro l be	iny at its expen- e Company accor- will be made un of such metering for the full a months previous on the request of the customer will test made at the th an average of e cuatomer will.	nd maintained by the Com pment will be made by a ges for service hereunde or minus, in the accuracy be found, proper adjustme od of not more than three such meters corrected. A ss auch periodic tests. made at any time. If the egistering correctly or in the last 12 months,	Meters: Meters necessary to installed, owned and m the metering equipmen adjustment in charges (2) percent, plus or m an average of 2% be fo billing for a period o Company will have such customer may witness a cial meter test be mad meter tested is regist has been tested in th	
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DATE OF ISSUE____DECEMBER 16, 1988

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DATE EFFECTIVE JANUARY 15, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

he Empire District Electric Company	Sec. 5. Original Sheet No. 13
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ALL TERRITORY	Cancelling P.S.C. Mo. No.
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	Which, was issue 6 6 5.1 W 15.
RULES AND F	JUN 22 1983
	<u> </u>
2. Meter Installation:	MISSOURI
in general, self-contained meters will be used on inst- requiring 200 apperes and less in cases of single pha-	allations supplied at 277 volts to ground and less, and se or polyphase service. Self-contained meters will be mm
	switch and fuses or the circuit breaker. Current trans-
	where the installation requires more than 200 amperes
	loyphase service. The current transformers, likewise,
	ntrance switch and fuses or circuit breaker, and shall be r mounted on a metal frame (with outdoor metering),
either of which will be supplied by the Company and	
Meters which require both current and potential trar	sformers, commonly called instrument transformers,
will be used on installations supplied at potentials in	excess of 277 volts to ground. It is necessary that the
	any concerning location and mounting of the instrument
volts to ground. On indoor locations of this type, a	s for the entrance wiring where the supply exceeds 277 disconnecting switch must be connected ahead of
Company's metering equipment.	•
Meters shall be placed in a location which is readily a	accessible to the Company's inspectors and meter readers
without inconvenience to the customer. For self-con	ntained meters, normally this will be on the exterior of an
	on a yard pole, or other outdoor support. An exception
	uildings extend out to the alleys or thoroughfares, thus ffic. In these cases, an interior location shall be provided.
In any case, the meter support must be free from ex	
Self-contained polyphase meters will, in general, be l	pottom-connected and may be mounted either indoors
above test and connection box furnished by the Con	npany, or outdoors in a weatherproof box, also furnished
by the Company.	
	f the meter is not more than six and one-half (6½) feet
nor less than five (5) feet above ground or floor leve below a meter base for operation of testing equipme	 A clear space of three (3) inches or more must be left nt
It is the Company's regular practice to seal its meter employees or agents are authorized to remove any su	s and enclosurer of metering equipment. Only Company
-	
D. Power Supply 1. Voltages:	
The following nominal secondary voltages are available	ble for supply to customers depending on size, application
and location on the Company's distribution system.	208 volts three phase CANCELL
120 volts single phase 208 volts single phase	240 volts three phase 000
240 volts single phase	490 volts three phase IAN 15 190
2. Motors:	- ARSH
a. Supply to Motors:	DI Luta Sarvice CO
Fractional horsepower motors, 3/4 h.p. and smal	ler, may be connected on 120 volts tible and used any utility of locked rotor current is not excessive, as a standard
where on the company's titles, providing the star	8
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THE EMPIRE DISTRICT ELECTRIC COM	PANY						
P.S.C. Mo. No5	Sec.	5	<u> </u>	Revised Sheet No.	14		
Canceling P.S.C. Mo. No5	Sec.	5	4th	Revised Sheet No.	14		
For <u>ALL TERRITORY</u>							
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lanuary 27, 2007

Filed December 14, 2007 Missouri Public Service Commission.

ER-2006-0315

	RULES AND REGULATIONS	JUL 1 3 1998	
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	Cancelling P.S.C. Mo. No. 5 <u>r2nd</u> Revised P Sheet No. K E Which was issued	<u>5</u> 14 10-07-94
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	<u>5</u> 3rd Revised Sheet No.	14
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No.	5

Complete instructions, specifications, construction requirements and NECE Sandards are available at any office of the Company.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

d. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

2. Underground:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of underground facilities shall be made in accordance with the following provisions:

a. Underground Primary and Secondary Distribution Facilities to Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install an overhead distribution system to the subdivision, including indirect costs of construction. The Company shall also perform a detailed estimate, based on a cost/benefit analysis, to determine the cost to install an underground distribution system of the same scope as the overhead distribution system to the same subdivision, including indirect costs. If the underground system is more expensive than the overhead system, and the developer insists upon an underground system, the developer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The developer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

> DATE OF ISSUE July 14, 1998 ISSUED BY R. B. Fancher, Vice President, Joplin, MO

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August 13, 1998

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MISSOURI Public Service Commission

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For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec. <u>5 1st</u> Revised (Shee	t No. <u>14</u> I 08-02-94
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. <u>5</u> 2nd Revised Sheer Cancelling P.S.C. Mo	t No. <u>14</u> . No. <u>5</u>
STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.C. Mo	. No5

Where the Company's existing distribution system is installed underground; only underground service conductors to individual Customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the Customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural Customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural Customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential Customers.

C. Underground Service to Commercial or Industrial Customers:

When application is received from a commercial or industrial Customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the Customer, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same Customer, including indirect costs of construction. The Company shall be responsible for furnishing the less costly of the two alternatives. If the underground system is more expensive than the overhead system, and the Customer insists upon an underground system, the Customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The Customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the Customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

d. Underground Service to Authorized Public Street Lighting:

Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the Customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

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February 9, 1995

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2.	Meter Installation: In general, self-contained meters will be u less, and requiring 200 amperes and lesa contained meters will be placed in the ser the circuit breaker. Current transformer installation requires more than 200 ampe polyphase service. The current transform ahead of the entrance switch and fuses or a (with indoor metering) or mounted on a meter supplied by the Company and installed by the	in cases of single p vice entrance ahead o s in conjunction with res with single phas hers, likewise, shall pircuit breaker, and s al frame (with outdoor	Public Service (supplied at 277 volts to gri ohase or polyphase service. If the entrance switch and the the meter will be used wi e and more than 200 amper be placed in the service hall be enclosed in a metal metering), either of which	ound and Self- fuses or here the res with entrance cabinet
	Meters which require both current and po formers, will be used on installations supp is necessary that the customer consult with mounting of the instrument transformers a wiring where the supply exceeds 277 volts necting switch must be connected ahead of (tential transformers, blied at potentials in a representative of and meter before proc to ground. On indoor	commonly called instrument excess of 277 volts to grow the Company concerning local eeding with plans for the locationa of this type, a	und. It tion and entrance
	Meters shall be placed in a location which meter readers without inconvenience to the be on the exterior of an outer wall of cu other outdoor support. An exception would extend out to the alleys or thoroughfares traffic. In these cases, an interior loca must be free from excessive vibration, dust	customer. For self-c stomer's house or oth be in businesa or fa , thus exposing the m stion shall be provide	ontained meters, normally the er building, or on a yard a ctory districts where the bu meter to demage by trucks of d. In any case, the meter	his will pole, or uildings or other
	Self-contained polyphase meters will, in indoors above test and connection box furn also furnished by the Company.	general, be bottom-co ished by the Company,	onnected and may be mounted or outdoora in a weatherpr	1 either oof box,
	Meter mountings must be arranged so that (6.5) feet nor less than five (5) feet a inches or more must be left below a meter l	cove ground or floor	level. A clear space of the	one-half hree (3)
	It is the Company's regular practice to se Company employees or agenta are authorized			t. Only
	wer Supply Voltages: The following nominal secondary voltages application and location on the Company's 120 volte single phase 208 volts single phase 240 volts single phase	distribution system. 208 volts t	hree phase hree phase	on size,
2.	Motors: a. Supply to Motors: Fractional horsepower motors, 3/4 h.p. used anywhere on the Company's lines, excessive, as explained under Paragraph	providing the starti	ng or locked rotor current	pply and t is not
	Motora larger than 3/4 h.p. up to 6.5 single phase, or 208 volts single phase three phase, providing the customer a Company to obtain three phase supply	e, whichever is availa	able. Such motors, however e supply, or haa srranged	, may be
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ISSUED BY R. L. LAMB, Preaident, Joplin, MO.

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	under Paragraph D2b — Motor Starting Currents — fo	-	MISSOURI
	Motors larger than 3/4 h.p. up to 6.5 h.p. inclusive, s 208 volts single phase, whichever is available. Such n customer already has three phase supply, or has arrar	motors, however, n	nay be three phase, providing the
	Motors larger than 6.5 h.p. shall be three phase in all service.	locations where th	he Company can supply three phase
	In locations where customer's requirements call for n not available, it is necessary that customer consult we with plans to operate single phase motors larger than	ith a representativ	
	The standard form of electricity, as to phase, in resid in locations where polyphase service is already availal rural service in such areas should arrange to utilize sin is requested in such areas, the feasibility of the exten mined by the Company, in the same manner as for an spective annual revenue which may be necessary to ju	ble), and customen ngle phase electric nsion of facilities fo ny other service ex	rs or applicants for Residential or ity. In the event polyphase service or polyphase service shall be deter- ctension, upon the basis of the pro-
	At the Company's option, service at primary voltage customer.	may be arranged f	for where advantageous to the
[In any case, the voltage, phase and frequency of the	supply shall be as	approved by the Company.
	b. Motor Starting Currents: Total motor starting current is defined as the steady rotor or rotors locked, with all other power consuminused, connected in the starting position, and with rate	ing components inc	cluding a current reducing starter if
	The following tables furnish motor starting currents These starting currents apply to combined light and g than four starts per hour with long periods of contine except that domestic laundry equipment with operat available is acceptable. Consult the Company where rating and/or starting characteristics exceed the value	power secondary s nuous operation un ting cycles and ele these conditions o	systems and are based on not more der maximum load conditions, ctrical characteristics as presently cannot be met, or where equipment
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ISSUED BY R. L. LAMB, President, Joplin, Mo.

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THE EMPIRE DISTRICT ELEC	TRIC COMPANY							
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For <u>ALL TERRITORY</u>								
RULES AND								
	REGULATIONS							

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Missouri Public Service Commission ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPA	NY			
P.S.C. Mo. No5	Sec.	5	4 th	Revised Sheet No. 15
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For <u>ALL TERRITORY</u>				
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Service Commission ER-2011-0004; YE-2011-0615 DATE EFFECTIVE

January 27, 2007 December 14, 2007



ER-2006-0315

	RULES AND REGULATIONS	JUL 1 3 1998
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	<u>5 2nd Revised DSheet No. 15</u> Which was issued <u>10-07-94</u>
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	<u>5</u> 3rd Revised Sheet No. <u>15</u> Cancelling P.S.C. Mo. No. <u>5</u>
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No5_

As a normal practice, only single-phase service will be provided for residential subdivisions. Three-phase service may be supplied, if available, at the developer's request, but where installed, the Company shall prepare a detailed estimate of the cost to install a single-phase system to the subdivision, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install a three-phase system to the same subdivision, including indirect costs of construction. If the three-phase system is more expensive than the single-phase system, and the developer insists upon a three-phase system, the developer shall be required to pay the difference between the estimated cost of the single-phase system and the three-phase system. The developer will not be charged if three-phase construction is due to the Company's decision based upon sound engineering design criteria.

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. Underground Services to Residential Customers:

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

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AUG 13 1998

MISSOURI Public Service Commission

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

DATE EFFECTIVE August 13, 1998

	RULES AND REGULATIONS	OCT - ? 1994
No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec. <u>5</u>	5 <u>1st</u> Revised Sheet No. <u>15</u> Which was issued <u>109-18-90</u>
For ALL TERRITORY	Sec. <u>5</u>	<u>2nd</u> Revised Sheet No. <u>15</u> Cancelling P.S.C. Mo. No. <u>5</u>
THE EMPIRE DISTRICT ELECTRIC COMPANY		
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No5

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Underground distribution systems will be provided for mobile home parks in accordance with sections B.1.a. and B.1.b above when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction. Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.1.b of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location, The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back-filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

f. In those situations where the Company determines that, due to economic or safety concerns it would be in the Company's interest to install underground facilities, such facilities may be installed without cost to the Customer. When it appears that underground construction may be in the Company's economic interest, the Company shall prepare a detailed estimate of the cost to install an overhead system, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system, including indirect costs of construction. The Company shall be responsible for furnishing the less costly of the two alternatives.

If the Company determines that either employee or public safety will be affected in the case of reverse feed construction, airport runways, commercial traffic, or state and local codes, the Company will install underground facilities without cost to the Customer.

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AUG 1 3 1998

FEB - 9 1995

MISSOURI Public Service Commission

 October 7, 1994 DATE OF ISSUE ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE _____February 9, 1995

For	The Empi	re District Electric Company	_	Original
<pre>For</pre>			Sec	
Hitch use (source) Increase Inc	For	ALL TERRITORY	6	Original
ADDES AND REGULATIONS			Sec	
ADDES AND REGULATIONS				
Motors larger than 6.5 h.p. shall be three phase in all locations there the the phase service. In locations where customer's requirements call for motors larger than 6.5 h.p., and three phase service is allevely existing the second of the existence consolit with a representative of the company before proceeding with plans to operate single phase motors larger than 6.5 h.p., and three phase (except in locations where polyphase service is allready available), and customers applicants for me electricity, as to phase, in residential or in rural areas, the locations where service is requested in such areas, the feasibility of the stendard for metal service is not areas should arrange to utilize single phase envices and locations where advantageous to the customer. The following aption, service at primary voltage may be arranged for where advantageous to the customer. In any case, the voltage, phase and frequency of the supply shell be as approved by the Company and the network of the robor or robust lacked, with all other power community components including a current reducing starter if used, connected in the starting power community components including a current reducing starter if used, connected in the starting power community components including a current reducing starter if used, connected in the starting power community components including a current reducing starter if used, connected in the starting power community apper secondary system and is suppresent. The following tables furnish motor starting currents permitted by the Company supplement and near starting current is apper starter. In any case starting current is appresently so cubic nearly and/or starting current system. These starting currents apply to cubic nearly and/or starting currents applied. The following tables furnish motor starting current secondary systems and is appresent. The supple secondary system and is appresent. The supple starting current is electrical characteristics as presently svallable is accep		RULES A	ND REGULATIONS	DEC 1 4 1000
<pre>three phase service. In locations where customer's requirements call for motors larger than 6.5 h.p., and three phase physical service proceeding with plans to operate single phase motors larger than 6.5 h.p., and three physical for on of electricity, as to operate single phase motors larger than 6.5 h.p., and three physical for form of electricity, as to operate single phase motors larger than 6.5 h.p., and three physical for form of electricity, as to operate service is already available), and customers applicants for Residential or rural service in such areas should arrange to utilize single physical for any other service extension, yoon the basis of the prospective annual rever which may be necessary to justify such an extension. At the Company's option, service at primary voltage may be arranged for where advantageous to t customer. In any case, the voltage, phase and frequency of the supply shall be as approved by the Compare that notor or torice lacked, with all other power consuming components including a curre reducing starting Currents is defined as the starting position, and with rated voltage and frequency applies. The following tables furnish motor starting currents permitted by the Company system. These starting conditions aware equipment reting and/or attering crystem and its supply shalled. The following tables furnish motor starting currents permitted by the Company on its supply shalled. FEB 0 1995, for any other acception are equipment reting and/or attering cycles is electriced characteristics as presently svaliable is acceptable. Consult the Company which are continues approxed by the former approxed by the former application uncommum load conditions, except that dowestic laundry equipment with operating cycles is a supplied. FEB 0 1995, former of contors are presently svaliable is acceptable. Consult the Campany which are conditioned to be applied of comming spin for the values in the following tables. FILED JAN 15 1989</pre>	L .			2106001B3
<pre>aupply is not available, it is necessary that customer consult with a representative of t Company before proceeding with plans to operate single phase motors larger than 6.5 h.p The standard form of electricity, as to phase, in residential or in rural areas, shall be sing phase (except in locations where polyphase service is requested in such areas, the feasibility of t extension of facilities for polyphase service is requested in such areas, the feasibility of t extension of facilities for polyphase service and be determined by the Company, in the as memer as for any other service extension, upon the basis of the prospective annual rever which may be necessary to justify such an extension. At the Company's option, service at primary voltage may be arranged for where advantageous to t customer. In any case, the voltage, phase and frequency of the supply shall be as approved by the Company the motor starting currents: Total motor starting currents in defined as the steady state current taken from the aupply in query applied. The following tables furnish motor starting currents power consuming components including a curre reducing starter if used, connected in the starting position, and with rated voltage and for query applied. The following tables furnish motor starting currents permitted by the Company on its supp system. These starting currents apply to combined light and power secondary system and i best on the the following tables.</pre>			ree phase in all lo	cations where the Company can supp
<pre>phase (except in locations where polyphase service is already available), and customera applicants for Residential or rural service in such areas should arrange to utilize single phe electricity. In the event polyphase service shall be determined by the Company, in the as menner as for any other service extension, upon the basis of the prospective annual rever which may be necessary to justify such an extension. At the Company's option, service at primary voltage may be arranged for where advantageous to t customer. In any case, the voltage, phase and frequency of the supply shall be as approved by the Compar total motor starting current is defined as the steady state current taken from the supply li with motor rotor or rotors lacked, with all other power consuming components including a curre reducing starter if used, connected in the starting position, and with rated voltage and f quency applied. The following tables furnish motor starting currents permitted by the Company on its supp ayatem. These starting currents apply to combined light and power ascendary systems and plactaries of users in users that four starting position of a commutation of maximum load conditions, except that domestic laudy equipment with operating characteristics as electrical characteristics as presently available is a captable. Commut the Company is electrical characteristics as presently available is a captable. CANCELLED FEB 9 - 1995 With solution commot be met, or where equipment rating and/or starting characteristics except the values in the following tables.</pre>		supply is not available, it is necessa	ary that customer c	onsult with a representative of t
customer. In any case, the valtage, phase and frequency of the supply shall be as approved by the Comparison of the starting currents: Total motor starting currents is defined as the steady state current taken from the supply light with motor rotor or rotors lacked, with all other power consuming components including a current generic applied. The following tables furnish motor starting currents permitted by the Company on its supply system. These starting currents apply to combined light and power secondary systems and currents and the description unaximum load conditions, except that domestic laundry equipment with operating cycles is acceptable. Consult the Company whethese conditions cannot be met, or where equipment rating and/or starting characteristics as presently svilable is acceptable. Consult the Company whethese conditions cannot be met, or where equipment rating and/or starting characteristics as the values in the following tables. FEB 0.1995 FEB 0.1995 MilsSOURI FILED JAN 1 5 1989		phase (except in locations where poly applicants for Residential or rural serv electricity. In the event polyphase se extension of facilities for polyphase s manner as for any other service extens	phase service is al vice in such areas sh rvice is requested i service shall be det sion, upon the basi	lready available), and customers hould arrange to utilize single pha in such areas, the feasibility of t termined by the Company, in the sa
 b. Motor Starting Currents: Total motor starting current is defined as the steady state current taken from the supply live with motor rotors locked, with all other power consuming components including a currer reducing starter if used, connected in the starting position, and with rated voltage and from quency applied. The following tables furnish motor starting currents permitted by the Company on its supply system. These starting currents apply to combined light and power secondary systems and a based on not more than four starts per hour with long periods of continuous operation une electrical characteristics as presently svailable is acceptable. Consult the Company which these conditions, except that domestic laundry equipment with operating cycles a electrical characteristics as presently svailable is acceptable. Consult the Company which these conditions console met, or where equipment rating and/or starting characteristics except the values in the following tables. FEB 9 · 1995 FEB 9 · 1995 FEB 9 · 1995 Millissouries Public Service Commission Millissouries JAN 15 1989 JAN 15 1989 Service 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			nary voltage msy be a	arranged for where advantageous to t
<pre>Total motor starting current is defined as the steady state current taken from the supply li with motor or totors locked, with all other power consuming components including a curre reducing starter if used, connected in the starting position, and with rated voltage and fr quency applied.</pre> The following tables furnish motor starting currents permitted by the Company on its supp system. These starting currents apply to combined light and power secondary systems and is based on not more than four starts per hour with long periods of continuous operation und maximum load conditions, except that domestic laundry equipment with operating cycles is electrical characteristics as presently svailable is acceptable. Consult the Company who these conditions cannot be met, or where equipment rating and/or starting characteristics except the values in the following tables. CANCELLED FEB 9 1995 W		In any case, the voltage, phase and free	quency of the supply	shall be as approved by the Compar
system. These starting currents apply to combined light and power secondary systems and based on not more than four starts per hour with long periods of continuous operation un maximum load conditions, except that domestic laundry equipment with operating cycles electrical characteristics as presently svailable is acceptable. Consult the Company which these conditions cannot be met, or where equipment rating and/or starting characteristics exce the values in the following tables.		Total motor starting current is defined with motor rotor or rotors locked, with reducing starter if used, connected in	all other power cons	suming components including a curr
FEB 9 1995 BY 2 MAR.S. # 15 Public Service Commission NilsSOURI FILED JAN 1 5 1989		system. These starting currents apply based on not more than four starts pe maximum load conditions, except that electrical characteristics as presentl these conditions cannot be met, or where	to combined light r hour with long pe domestic laundry e y svailable is acco	and power secondary systems and a eriods of continuous operation und equipment with operating cycles a eptable. Consult the Company who
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ISSUED BY R. L. LAMB, President, Joplin, MO.

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The Empire District Electric Company	Sec. 5	Original Sheet No. 15
	Can	Revised Sheet No
For ALL TERRITORY		Original Sheet No T Revised CEIVED
۲ 		JUN 22 1983
(1) Equipment With Motors Rated in I	Horsepower	MISSOURI
Equipment Rated at	Total Motor Starting Current Not to Exceed	Public Service Commission
115 volts, single-phase	50 amp	
230 volts, single-phase		
2 hp or less	60 amp	
	60 amp plus 20 amp per hp i excess of 2 hp	n
Over 6.5 hp	Consult the Company	
220 - 208 volts, three phase		
2 hp or less	50 amp	
		n
	excess of 2 hp	
Over 19.9 hp	Consult the Company	
Equipment Rated at	ng or Heat Pump Equipment Rated in B Total Motor Starting Current Not to Exceed	
115 volts, single-phase	50 amp	
230 volts, single-phase	•	
20,000 BTUH or less		
	1 60 amp plus 3 amp per 1,000 in excess of 20,000 BTUH	JBIOH
	Consult the Company	
220 - 208 volts, three-phase*		
20,000 BTUH or less	•	
	I 50 amp plus 2.5 amp per 1,0 in excess of 20,000 BTUH	
	IH 125 amp plus 1 amp per 1,00 in excess of 50,000 BTUH	JO BT OH IN
Over 225,000 BTOH	Consult the Company	
Normally three phase supply is n below 70,000 BTUH.	ot available for residential service for un	its rated
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ISSUED BY R. L. LAMB, President, Joplin, Mo.

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THE EMPIRE DISTRICT EL	ECTRIC COMP	PANY				
P.S.C. Mo. No.	5	Sec.	5	5th	Revised Sheet No.	16
Canceling P.S.C. Mo. No.	5	Sec.	5	4th	Revised Sheet No.	16
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THE EMPIRE DISTRICT ELECTRIC COMP					
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	RULES AND REGULATIONS			JUL 1	3 1998	
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	_5_	2nd	Revised	s issued	16
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	5_	-		Sheet No.	<u> </u>
STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	N			P.S	.C. Mo. No.	5

- c. Underground Service to Commercial or Industrial Customers:
 - When application is received from a commercial or industrial customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the customer, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same customer, including indirect costs of construction. If the underground system is more expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.
- d. Underground Service to Authorized Public Street Lighting:

Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service,

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

e. Underground Distribution Systems for Mobile Home Parks:

Underground distribution systems will be provided for mobile home parks in accordance with sections B.2.a. and B.2.b above when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction. Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.1.b of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back-filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

DATE OF ISSUE July 14, 1998 ISSUED BY R. B. Fancher, Vice President, Joplin, MO

MISSOURI Public Service Commission DATE EFFECTIVE ____ August 13, 1998

STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	P.S.C. Mo. No5	5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. <u>5</u> 2nd Revised Sheet No. <u>1</u> Cancelling P.S.C. Mo. No. <u>5</u>	
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec. <u>5 1st</u> Revised Sheet No. <u>1</u> Which was issued <u>12-16-8</u>	6
	RULES AND REGULATIONS	

2. Overhead:

a. Electric Distribution Extensions:

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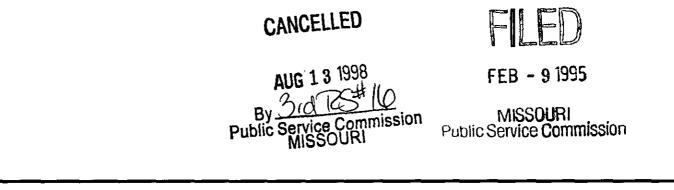
The Company will make extensions to its distribution system to supply overhead single-phase electric service as and when necessary to serve any and all prospective Customers occupying permanent residences who apply for such service, provided, however, that the Company will not make any extension of its lines to serve any Customer who will be located more than one thousand (1,000) feet from existing facilities unless the Customer shall contract to pay the cost of the extension, including indirect costs of construction, in excess of one thousand (1,000) feet as a contribution in aid of construction. The Customer will pay a minimum of five percent (5%) at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the Customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (5%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the Customer or credit the Customer's unpaid extension cost balance for each new Customer added to the extension a prorata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the Customer upon request prior to construction.

The Company will not make any extension over 1,000 feet unless Customer, Customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

The Company will provide an overhead distribution extension to an individual non-residential Customer at no cost to the Customer provided the estimated revenue from three years operation equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the Customer that cannot be supported with the estimated revenues. In addition, if the Customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the Customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the Customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective Customers.



DATE EFFECTIVE

	Empire District Electric Company	- Origi Sec. <u>5 lst</u> Revis		16
For_	ALL TERRITORY	Cancelling Origi	P.S.C.Mo.No	5
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	RULES	AND REGULATIONS	RCEVED	
	(1)Equipment With Motors Rated in Horsepower	[DEC 14 1938	
	Equipment Rated at	Total Motor Starting Current Not to Exceed	MISSOURI	
	115 volts, single-phase 230 volts, single-phase		envice Cumm	isslor
	2 hp or less 2 hp to 6.5 hp Over 6.5 hp	60 amp plus 20 amp per hp in	CANCELL	ED
	220-208 volts, three phase* 2 hp or less 2 hp to 19.9 hp	50 amp	_	
		excess of 2 hp	FEB 9-1	
	Over 19.9 hp	Pump Equipment Rated in BTU per Ho	BY 2 K. S blic Service Co	
	Equipment Rated at	Total Motor Starting Current Not to Exceed	MISSOU	RI
	<pre>115 volts, single-phase 230 volts, aingle-phase 20,000 BTUH or less 20,000 BTUH to 50,000 BTUH 20-208 volts, three phase* 20,000 BTUH or leas 20,000 BTUH to 50,000 BTUH 50,000 BTUH to 225,000 BTUH 0ver 225,000 BTUH *Normally three phase supply is not svail below 70,000 BTUH.</pre>	60 amp 60 amp plus 3 amp per 1,000 BTUH in excess of 20,000 BTUH Consult the Company 50 amp 50 amp plus 2.5 amp per 1,000 BTUH in excess of 20,000 BTUH 125 amp plus 1 amp per 1,000 BTUH in exceas of 50,000 BTUH Consult the Company		
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ISSUED BY R. L. LAMB, President, Joplin, MO.

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The Empire District Electric Company	Sec. 5		Original Sheet No.	16
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For ALL TERRITORY	Sec	•	Original Sheet No.	
	·	Which	was issued (P.E.	<u>WED.</u>
RULES AND RE		-	-	
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Where the equipment contains more than one mo Table (1) applies to that combination of power co produces a higher draft of starting current than ar steps shall not be less than one-half second.				
Where the design of the equipment is such that un volt auxiliary motors on 230 volt single phase equipment), Table (1) applies to the supply	ipment or single wire carrying th	e phase auxi ne largest cu	iliary motors on thre irrent.	ee
For motors and equipment rated at voltages other in Table (1) shall be multiplied by the inverse rati			rotor currents speci	fied
3. Electric Welders:				
A transformer arc welder whose rated primary cul anywhere on 120 volt single phase service.	rrent input does	not exceed	15 amperes may be	operated
A transformer arc welder whose requirements exc or 208 volts, or higher.	eed 15 amperes	at 120 volt	s, must be supplied a	at 240
supply are sufficient to permit the operation of the to other customers, or where the customer has all for such operation. Applications for supply in such nameplate data and operating characteristics to per- the welder.	ready made satis ch cases should i	factory arra	angements with the (icient information a	Company is to
A welder which complies with the recognized spectrum A welder may be operated where the customer's precision of 3 Ky — a rated capacity or larger, a capacity is required; otherwise, the customer mutoperation of such welder.	emises are alread and where no inc	y served by crease in dis	an individual distril stribution transform	bution Ier
4. Grounding:				
Customer's wiring installation shall be effectively specified therein. In particular, this includes grou service entrance, the meter base and all metal enc switch boxes, and entrance conduit run.	Inding of the neu	utral or "ide	entified" wire in cus	tomer's
5. Fluctuating Loads:				
For installations having equipment requiring inter welders and the like, the Company may require the the use of corrective equipment, such as flywheel	hat means be em	ployed to li	imit such fluctuation	
6. Load Balance: Customer's wiring installation shall have a current to that the load on each side of the supply neutral is JAN 1	s a nearly equal a	is possible.	ts and be so conneo	ED
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ISSUED BY R. L. LAMB, President, Joplin, Mo.

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RULES AND REGULATIONS								
For <u>ALL TERRITORY</u>	<u></u>							
Canceling P.S.C. Mo. No5	Sec.	5	4th	Revised Sheet No.	17			
P.S.C. Mo. No5	Sec.	5	<u>5th</u>	Revised Sheet No.	17			
THE EMPIRE DISTRICT ELECTRIC COMP	PANY							

RESERVED FOR FUTURE USE

DATE EFFECTIVE _

June 15, 2011

1 FILED Missouri Public Service Commission ER-2011-0004; YE-2011-0615

MO CANCELLED September 16, 2020 Missouri Public Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

THE EMPIRE DISTRICT ELECTRIC COMPA	NY						
P.S.C. Mo. No. 5	Sec.	5	4 th	Revised Sheet No.	17		
Canceling P.S.C. Mo. No5	Sec.	5	3 rd	Revised Sheet No.	17		
For ALL TERRITORY							
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Service Commission ER-2011-0004; YE-2011-0615 December 14, 2007



ER-2006-0315

	RULES AND REGULATIONS	JUL 1 3 1998
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5 2nd Revised Sheet No 17 Which Was issued 2 10-07-94
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	<u>5</u> 3rd Revised Sheet No. <u>17</u> Cancelling P.S.C. Mo. No. <u>5</u>
STATE OF MISSOURI, PUBLIC SERVICE COMMISS	ION	P.S.C. Mo. No5

f. In those situations where the Company determines that, due to economic or steel company's interest to install underground facilities, such facilities may be installed without cost to the customer. When it appears that underground construction may be in the Company's economic interest, the Company shall prepare a detailed estimate of the cost to install an overhead system, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system, including indirect costs of construction.

If the Company determines that either employee or public safety will be affected in the case of reverse feed construction, airport runways, commercial traffic, or state and local codes, the Company will install underground facilities without cost to the customer.

3. Unregulated competition:

Where the Company competes for business with unregulated competition, the Company may waive all or part of any charges associated with extensions of service and/or construction deposits, provided for in the Empire Distribution Policy, Chapter III B, Empire District Electric Company Rules and Regulations, and any additional nonrate schedule charges, required in order to effectively compete with offers made to developers and/or customers by unregulated competition after notifying the Missouri Public Service Commission and receiving an Order granting the waiver for good cause shown.

C. METERING

1. Meters:

Meters necessary to measure the power and energy purchased and delivered hereunder will be installed, owned and maintained by the Company at its expense. Periodic tests of the accuracy of the metering equipment will be made by the Company according to approved modern practice. No adjustment in charges for service hereunder will be made unless an average error of more than two (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in excess of an average of 2% be found, proper adjustment for the full amount of such error will be made as stated in Chapter V, Section B.1. The Company shall have such meters promptly corrected. Upon the request of the customer, a representative of the customer may witness such periodic tests. The customer will have the right to request that a special meter test be made at any time. If the test made at the customer's request discloses that the meter tested is registering correctly or with an average error of not more than 2% and the meter has been tested in the last 12 months, the customer will bear the expense of such test. The expense of all other tests will be borne by the Company.

The readings of the Company's meter measuring service to customer (subject to determination of accuracy of the meter, as provided above) will be taken as prima facie evidence of the customer's use of service.

FILED

AUG 13 1998

MISSOURI Public Service Commission

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

> DATE OF ISSUE July 14, 1998 ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE ____ August 13. 1998

	RULES AND REGULATIONS	00T - 7 199A
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec.	5 <u>1st Revised</u> Sheet No. <u>17</u> Which was issued <u>12-16-88</u>
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec.	<u>5</u> 2nd Revised Sheet No. <u>17</u> Cancelling P.S.C. Mo. No. <u>5</u>
STATE OF MISSOURI, PUBLIC SERVICE COMMISSIO	N	P.S.C. Mo. No5

b. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the NEC, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, Customer should consult with the Company's company's converse in working out the problem.

Customer shall not erect any structure or swimming pool under Company service lines oroginhin Company easements without written approval from the Company.

Complete instructions, specifications, construction requirements, and NEC standards are available at any office of the Company. Public Service Commission MISSOURI

In order to permit proper operation of Company's service lines and feeder lines serving the Customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the Customer's premises which may interfere with service to Customer or service to any other Customer.

c. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such Customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the Customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the Customer by the Company.

The Company shall not be required to provide electric service to temporary Customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the Customer.

3. Unregulated competition:

Where the Company competes for business with unregulated competition, the Company may waive all or part of any charges associated with extensions of service and/or construction deposits, provided for in the Empire Distribution Policy, Chapter III B, Empire District Electric Company Rules and Regulations, and any additional nonrate schedule charges, required in order to effectively compete with offers made to developers and/or Customers by unregulated competition after notifying the Missouri Public Service Commission and receiving an Order granting the waiver for good cause shown.

- C. METERING
 - 1. Meters:



Meters necessary to measure the power and energy purchased and delivered hereunder will be installed, owned and maintained by the Company at its expense. Periodic tests of the accuracy of the metering equipment will be made by the Company according to approved modern practice. No adjustment in charges for selvice hereunder will be made unless an average error of more than two (2) percent, plus or minus, in the accuracy of such metering is found. Should an error in excess of an average of 2% be found, proper adjustment for the full amount of such error will be made as stated in Chapter V, Section B.1. The Company shall have such meters promptly corrected. Upon Public Service Commission

DATE EFFECTIVE _____February 9, 1995

STATE OF N	MISSOURI, PUBLIC SERVICE COMMISSION		P.S.C.Mo.No. 5
íhe Empire	e District Electric Company	Sec	- Original <u>lst</u> Revised Sheet No. <u>17</u> Cancelling P.S.C.Mo.No. <u>5</u>
°or	ALL TERRITORY	Sec	Driginal Revised Sheet No. <u>17</u> Which was issued 6-22-83
	RULES AN	D REGULATIONS	DEC 14 1938
	Where the equipment contains more than starting, Table (1) applies to that com started that produces a higher draft of s val between successive steps shall not be	bination of power tarting current tha	consuming, components, simultaneousl in anyrother compination. The inter
	Where the design of the equipment is s (i.e., 115 volt auxiliary motors on 230 motors on three phase equipment), Table current.	volt single phase	equipment or single phase auxiliar
	For motors and equipment rated at voltag cified in Table (1) shall be multiplied b		
3.E	lectric Welders: A transformer arc welder whose rated pr operated anywhere on 120 volt single phas		t does not exceed 15 smperes may t
	A transformer arc welder whose requireme 240 or 208 volts, or higher.	nts exceed 15 amper	res at 120 volts, must be aupplied
	Electric welders may be connected for s power supply are sufficient to permit th quality of service to other customers, arrangements with the Company for such o include sufficient information as to nam determination of the power requirements o	e operation of the or where the cus peration. Applicat eplate data and ope	welder without interference with t tomer has already made satisfacto tions for supply in such cases shou
	A welder which complies with the recogni Welder may be operated where the customer bution transformer of 3 Kv – a rated cap transformer capacity is required; othe Company for the operation of such welder.	's premises are alm bacity or larger, a rwise, the custome	ready served by an individual distr nd where no increase in distributio
4.G	Grounding: Customer's wiring installation shall be and methods specified therein. In pa "identified" wire in customer's service tsining metering equipment, main service	rticular, thia inc entrance, the meter	cludes grounding of the neutral r base and all metal enclosures co
5.F	Fluctuating Loads: For installations having equipment requ naces, large welders and the like, the C fluctuations by the use of corrective e other means.	Company may require	that means be employed to limit su
6. L	Load Belance: Customer's wiring installation shall hav nected that the load on each side of the C		
		FEB 9 - 1995	
1		2 rd R.S.	ssion FILED
	BY	Cervice UURI	
	By Publi	FEB 9 - 1995 2 ~ R.S. * 17 C Service Commis MISSOURI	JAN 1 5 1989

DATE OF ISSUE DECEMBER 16, 1988

JJANUARY 15, 1989

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The Empire District Electric Company	Sec. 5.		Original Sheet No
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RULES AND RE	EGULATIONS		•
			JUN 2.2 1002
E. Other 1. Aerials:			MISSOURI
Radio or television receiving or transmitting aerials	s shall not be attai	thed to Co	Public Service Commiss
installed in such a manner that they cross over or u			
feet thereof.	. ,	·	
2. House Moving:			
Whenever a house, derrick, building or other obstru	uction is to be mo	wed over a	a route traversed or crossed
by the Company's overhead wires or guys, advance	e written notificat	ion must b	be given at the Company's
district office and arrangements made for the prop			
or moved. In no case shall anyone except the Com		s attempt 1	to cut, raise, lift or move
any of the Company's wires, guys, poles or other f	achities.		
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Canceling P.S.C. Mo. No. 5	Sec.	5	2nd	Revised Sheet No.	17a	
P.S.C. Mo. No5	Sec.	5	<u> </u>	Revised Sheet No.	17a	
THE EMPIRE DISTRICT ELECTRIC CC	OMPANY					

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the Customer, the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

The Company will furnish and install the Company's service drop and the meter. The Company may furnish a meter socket for a fee but will not install the meter socket unless it is to be mounted on Company equipment. All other equipment will be furnished by the customer and installed by the customer's electrician according to Company specifications. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office or Company website.

 Customer Cost on Extension: Empire will furnish Customer copy of charges prior to construction.

B. ELECTRIC DISTRIBUTION POLICY

- 1. Distribution Extensions:
 - a. Residential Customers not in a subdivision:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction.

For a period of five (5) years the Company will refund the customer for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

DATE EFFECTIVE ____<u>August 6, 2015</u>

July 26, 2015 ____

MO CANCELLED September 16, 2020 Missouri Public Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED Missouri Public Service Commission ER-2014-0351; YE-2016-0008

THE EMPIRE DISTRICT ELECTRIC COMPAN	IY				
P.S.C. Mo. No. <u>5</u>	Sec.	5	<u>2nd</u>	Revised Sheet No.	<u>17a</u>
Canceling P.S.C. Mo. No. <u>5</u>	Sec.	5	1st	Revised Sheet No.	<u> 17a </u>
For <u>ALL TERRITORY</u>					
		RULES AND			
		REGULATIONS) 		

CHAPTER III

SERVICE SPECIFICATIONS

GENERAL Α.

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the Customer, the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

The Company will furnish and install the Company's service drop and the meter. The Company may furnish a meter socket for a fee but will not install the meter socket unless it is to be mounted on Company equipment. All other equipment will be furnished by the customer and installed by the customer's electrician according to Company specifications. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office or Company website.

For Rural Customers on the initial installation, the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the Customer's property and are to be furnished and installed by the Customer. The Customer shall so arrange his wiring that the meter socket and the main disconnect is located on the central service pole.

Customer Cost on Extension: 3. Empire will furnish Customer copy of charges prior to construction.

ELECTRIC DISTRIBUTION POLICY Β.

1. Overhead:

Electric Distribution Extensions to Residential Customers not in a subdivision: a.

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

DATE EFFECTIVE June 15. 2011

THE EMPIRE DISTRICT ELECTRIC COM	PANY				
P.S.C. Mo. No5	Sec.	5	1 st	Revised Sheet No.	<u>17a</u>
Canceling P.S.C. Mo. No. 5	Sec.	5		Original Sheet No.	17a
For ALL TERRITORY					
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		CHAPTER III			

SERVICE SPECIFICATIONS

A. GENERAL

1. Condition of Customer's Facilities:

The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

For residential and small commercial customers the Company will furnish and install the Company's service drop or lateral and the meter. All other equipment will be furnished by customer and installed by customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office.

For rural customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the customer's property and are to be furnished and installed by the customer. The customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

1. Overhead:

June 15, 2011 Missouri Public

Service Commission

-2011-0004: YE-2011-0615

a. Electric Distribution Extensions to Residential Customers not in a subdivision:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: I.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full if service is disconnected at any time during the first five years of service.

DATE EFFECTIVE

January 27, 2007

December 14, 2007



ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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	Sec.	5 Original Cancelling P.S.	Sheet No. C. Mo. No.	17a
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec	Revised Which was	Sheet No.	
	RULES AND			
F	REGULATIONS			

CHAPTER III

SERVICE SPECIFICATIONS

***The following provisions on Section 5, Sheets 17a through 17f, will become effective at 12:01 a.m. Joplin time on February 1, 2003. They will supersede the provisions on Section 5, Sheets 12 through 17 which cease to be effective at midnight on January 31, 2003.

A. GENERAL

1. Condition of Customer's Facilities: The Company shall have the right to disconnect service to any installation which violates local, municipal, NEC, or NESC regulations or that is deemed by the Company to be detrimental or hazardous to the public, service to other customers, or Company's facilities.

2. Equipment Furnished:

For residential and small commercial customers the Company will furnish and install the Company's service drop or lateral and the meter. All other equipment will be furnished by customer and installed by customer's wireman according to Company specifications which are available at any Company office.

For large commercial or industrial installations the Company will furnish meter bases for a fee but will not install the meter base unless it is to be mounted on Company equipment. Specifications and division of responsibility with respect to installation of electrical service and the service entrance equipment are available to the customer and/or the customer's representative upon request at any Company office.

For rural customers, on the initial installation the Company will furnish and install a central service pole and run a service drop to it from Company's distribution lines or transformers. The various feed wires, however, from the central service pole to the customer's house, to the barn, and to the other out-buildings are the customer's property and are to be furnished and installed by the customer. The customer shall so arrange his wiring that the meter socket and service disconnect is located on the central service pole.

B. ELECTRIC DISTRIBUTION POLICY

1. Overhead:

CANCELLED

1/1/2007 & 12/14/07

ER-2006-0315

Missouri Public Service Commission a. Electric Distribution Extensions to Residential Customers not in a subdivision:

The Company will provide, at no cost, single-phase overhead electric service from its distribution system to serve any and all prospective customers occupying permanent residences who apply for such service, provided, however, that: 1.) the customer shall pay the cost, including indirect costs of construction, of the extension in excess of one thousand (1,000) feet from the Company's existing distribution facilities as a contribution in aid of construction; II.) in the event that more than three hundred (300) feet of the extension is other than along and/or parallel to a public road, the customer shall pay the cost, including indirect costs of construction, of the extension in excess of three hundred (300) feet which is not along and/or parallel to a public road as a contribution in aid of construction; and III.) the Company will not make any extension over 1,000 feet unless customer, customer's agent, owner of the property served by such extension, or owner's agent, executes a contract in writing with suitable guarantee that s/he will use the service for at least two years and that s/he will pay any unpaid extension cost balance in full. if service is disconnected at any time during the first five years of service.

DATE EFFECTIVE ____ December 2, 2002



		RULES AND EGULATIONS			
ForALL_TERRITORY					
Canceling P.S.C. Mo. No5	Sec.	5	<u>2nd</u>	Revised Sheet No.	17b
P.S.C. Mo. No. <u>5</u>	Sec.	5	<u>3rd</u>	Revised Sheet No.	17b
THE EMPIRE DISTRICT ELECTRIC COM	PANY				

B. ELECTRIC DISTRIBUTION POLICY, (Continued)

b. Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install a distribution system to the subdivision, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction. The developer will make full payment of these estimated charges in advance of any construction by the company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

For each new permanent residential customer added during sixty (60) months following the completion of the extension, the Company will refund to the developer an amount equal to the Construction Allowance. The Construction allowance is described in the following paragraph. Refund totals will not exceed the original contribution by the developer. The developer may make arrangements to offset a portion of the cost of an underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a Construction Allowance for residential subdivisions, the Company will calculate at the beginning of each calendar year the value of 225 feet of overhead single phase primary conductor, one (1) forty foot wood pole and necessary fixtures, one (1) down guy and anchor, one (1) fifteen (15) KVA transformer, transformer ground rod, one hundred (100) feet of overhead service conductor and related connectors, and one (1) two hundred (200) amp meter.

The developer will obrain or grant any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

c. Multi-Family

The Company will provide overhead or underground residential service to apartments and other multi-family dwellings provided that the estimated revenue from one (1) year of electric service equals or exceeds the estimated direct and indirect cost of construction for the extension. A copy of the Company's estimate of the cost of construction, including direct and indirect costs shall be furnished to the developer upon request prior to construction.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

d. Mobile Home Parks:

Distribution systems will be provided for mobile home parks when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction.

When application is received from a developer for an extension of electric service to a mobile home park in an area not served by existing facilities, the Company shall prepare a detailed least cost estimate to install a distribution system to the mobile home park, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction.

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Canceling P.S.C. Mo. No	5	Sec.	5	<u>1st</u>	Revised Sheet No.	17b	
P.S.C. Mo. No	5	Sec.	5	2nd	Revised Sheet No.	<u>17b</u>	
THE EMPIRE DISTRICT EL	ECTRIC COM	IPANY					

B. ELECTRIC DISTRIBUTION POLICY, 1. Overhead (Continued)

The customer will pay a minimum of five percent (5%) of the customer's contribution at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Electric Distribution Extensions to Non-residential Customers:

The company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from one year of electric service equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

Overhead Service Conditions: C.

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines and customer's drip loop will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the Code and for general safety. Where it appears impractical to provide thirtysix (36) inches clearance, The Customer should consult with the Company for assistance on developing a plan to eliminate the clearance violation so that the solution meets Code.

Customer shall not erect any structure or swimming pool under or over Company service lines or within Company easements without written approval from the Company.

THE EMPIRE DISTRICT ELECTRIC COMP	ANY				
P.S.C. Mo. No5	Sec.	5	1 st	Revised Sheet No.	17b
Canceling P.S.C. Mo. No. 5	Sec.	5		Original Sheet No.	<u> 17b </u>
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The customer will pay a minimum of five percent (5%) of the customer's contribution at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

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The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

c. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the NESC, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

Customer shall not erect any structure or swimming pool under Company service lines or within Company easements without written approval from the Company.

DATE EFFECTIVE

January 27, 2007

December 14, 2007



ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.C. Mo. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY	
	Sec. 5 Original Sheet No. 17b Cancelling P.S.C. Mo. No.
For ALL TERRITORY	
No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec Revised Sheet No Which was issued
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The customer will pay a minimum of five percent (5%) of the customer's contribution at the time of application for such extension as evidence of good faith and the remainder on completion of the construction. With proper credit (as determined by the Company), the customer may pay the remainder in no more than sixty (60) equal monthly payments with an interest charge of six percent (6%) on an annual basis on the unpaid portion of the original amount put on monthly payments. For a period of five (5) years the Company will pay the customer or credit the customer's unpaid extension cost balance for each new customer added to the extension a pro rata amount of the original cost of the extension, based on the ratio of 1,000 feet to the original length of the extension in excess of 1,000 feet.

A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the customer upon request prior to construction.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

b. Electric Distribution Extensions to Non-residential Customers:

The company will provide an overhead distribution extension to an individual non-residential customer at no cost to the customer provided the estimated revenue from one year of electric service equals or exceeds the estimated direct and indirect costs of construction of the distribution extension. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues. In addition, if the customer cannot establish adequate credit or accurately project revenues as determined by the Company, the entire cost of the construction shall be required from the customer before the construction is commenced, in combination with minimum monthly or annual guarantees in term contracts to guarantee performance that the sales will develop or that the Company investment will be protected. At the end of five (5) years, the portion of the construction cost justified by the revenue will be refunded to the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

c. Overhead Service Conditions:

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property, and in a location such that Company's service lines will have a clearance of not less than thirty-six (36) inches from windows, doors, porches or any building openings, as required by the NEC, for safety reasons. Where it appears impractical to provide thirty-six (36) inches clearance, customer should consult with the Company for assistance in working out the problem.

Customer shall not erect any structure or swimming pool under Company service lines or within Company easements without written approval from the Company.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

> DATE OF ISSUE <u>November 1, 2002</u> ISSUED BY David W. Gibson, Vice President, Joplin, MO

DATE EFFECTIVE _____ December 2, 2002

Filed MO PSC

THE EMPIRE DISTRICT ELECTRIC COMPANY	(
P.S.C. Mo. No5	Sec.	5	<u>3rd</u>	Revised Sheet No <u>17c</u>	
Canceling P.S.C. Mo. No5	Sec.	5	2nd	Revised Sheet No. <u>17c</u>	
For <u>ALL TERRITORY</u>					
		RULES AND REGULATION			

B. ELECTRIC DISTRIBUTION POLICY, (Continued)

The developer will make full payment of the estimated charges, in excess of one years estimated revenue for the project, in advance of any construction by the Company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the customer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the customer will not be required to pay more than the estimate.

Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.2.c of the Company's filed Rules and Regulations for electric service. A meter pedestal will be located at each mobile home location. The meter pedestal will be furnished, installed, owned and maintained by the Company for a fee.

e Non-residential Customers:

The Company will provide overhead or underground distribution facilities to serve an individual non-residential customer at no cost to the customer provided the estimated revenue from three (3) years of electric service equals or exceeds the estimated direct and indirect costs of construction. The Company shall require contributions in aid of construction for the portion of the investment in the total extension of the service to the customer that cannot be supported with the estimated revenues.

If the Company is unable to project estimated revenues, the customer shall be required to pay the entire cost of construction. All contributions in aid of construction may be required before construction is commenced.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the customer contribution above the actual costs shall be refunded to the customer. If actual costs are higher than estimated costs, the customer shall not be required to pay more than the estimate. At the end of three (3) years, the portion of the construction cost justified by the actual revenue shall be refunded to the customer. Refund totals shall not exceed the original contribution by the customer.

The Company will not be required to obligate funds to secure private right-of-way for the purpose of making extension of distribution pole lines or other facilities to premises of prospective customers.

2. Distribution Services:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of facilities shall be made in accordance with the following provisions

a. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

DATE ÈFFECTIVE <u>August 6, 2015</u>

July 26, 2015

FILED Missouri Public Service Commission ER-2014-0351; YE-2016-0008

MO CANCELLED September 16, 2020 Missouri Public Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

THE EMPIRE DISTRICT ELEC	TRIC COMPANY							
P.S.C. Mo. No.	5	Sec.	5	2nd	Revised Sheet No.	<u> 17c </u>		
Canceling P.S.C. Mo. No.	5	Sec.	5	1st	Revised Sheet No.	<u>17c</u>		
For <u>ALL TERRITORY</u>								
RULES AND REGULATIONS								
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B. ELECTRIC DISTRIBUTION POLICY, 1. Overhead (Continued)

Complete instructions, specifications, and construction requirements are available from the Company, or from the Company's web site.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

d. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

2. Underground and Overhead:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of facilities shall be made in accordance with the following provisions:

a. Primary and Secondary Distribution Facilities to Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install a distribution system to the subdivision, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction. The developer will make full payment of these estimated charges in advance of any construction by the company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

For each new permanent residential customer added during sixty (60) months following the completion of the extension, the Company will refund to the developer an amount equal to the Construction Allowance. The Construction allowance is described in the following paragraph. Refund totals will not exceed the original contribution by the developer. The developer may make arrangements to offset a portion of the cost of an underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a Construction Allowance for residential subdivisions, the Company will calculate at the beginning of each calendar year the value of 225 feet of overhead single phase primary conductor, one (1) forty foot wood pole and necessary fixtures, one (1) down guy and anchor, one (1) fifteen (15) KVA transformer, transformer ground rod, one hundred (100) feet of overhead service conductor and related connectors, and one (1) two hundred (200) amp meter.

DATE EFFECTIVE June 15. 2011

THE EMPIRE DISTRICT ELECTRIC COMPAN	Y						
P.S.C. Mo. No5	Sec.	5	1 st	Original Sheet No.	17c		
Canceling P.S.C. Mo. No5	Sec.	5		Original Sheet No.	17c		
For ALL TERRITORY							
RULES AND REGULATIONS							
Complete instructions, specifications	construct						

Complete instructions, specifications, construction requirements, and NEC standards are available at any office of the Company.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

d. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

2. Underground and Overhead:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of facilities shall be made in accordance with the following provisions:

a. Primary and Secondary Distribution Facilities to Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install a distribution system to the subdivision, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction. The developer will make full payment of these estimated charges in advance of any construction by the company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

For each new permanent residential customer added during sixty (60) months following the completion of the extension, the Company will refund to the developer an amount equal to the Construction Allowance. The Construction allowance is described in the following paragraph. Refund totals will not exceed the original contribution by the developer. The developer may make arrangements to offset a portion of the cost of an underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a Construction Allowance for residential subdivisions, the Company will calculate at the beginning of each calendar year the value of 225 feet of overhead single phase primary conductor, one (1) forty foot wood pole and necessary fixtures, one (1) down guy and anchor, one (1) fifteen (15) KVA transformer, transformer ground rod, one hundred (100) feet of overhead service conductor and related connectors, and one (1) two hundred (200) amp meter.

June 15, 2011 Missouri Public

Service Commission

-2011-0004: YE-2011-0615

DATE EFFECTIVE

January 27, 2007 December 14, 2007



ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C.	Mo.	No.	
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	RULES AND REGULATIONS	
For <u>ALL TERRITORY</u> No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec Revised Sheet No Which was issued	
	Sec. <u>5</u> Original Sheet No. <u>17c</u> Cancelling P.S.C. Mo. No.	_

Complete instructions, specifications, construction requirements, and NEC standards are available at any office of the Company.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

d. Temporary Distribution and Service Lines:

The Company shall not be required to provide service to temporary locations, such as for mobile homes, construction sites, etc., even though the line facilities are already in place, unless such customer advances the sum stated in Schedule CA, Credit Action Fees, as a construction payment for the cost of installation and removal of the meter, service, and other necessary facilities. The title to such property shall be and remain in the Company. Should the customer utilize electric service at this location for a period of twelve consecutive months from the date of initial service, the above payment, plus interest as designated by State Law or Commission order, will be refunded to the customer by the Company.

The Company shall not be required to provide electric service to temporary customers at locations that require the extension of the Company's lines unless the full cost of erection and removal, including indirect costs of construction, of the extension be contributed by the customer.

2. Underground and Overhead:

The Company's standard construction will be overhead. However, where feasible from engineering, operational, and economic considerations, new electric service to residential and commercial customers may be installed underground. Installation of facilities shall be made in accordance with the following provisions:

a. Primary and Secondary Distribution Facilities to Residential Subdivisions:

When application is received from a developer for an extension of electric service to a subdivision in an area not served by existing facilities, the Company shall prepare a detailed estimate of the cost to install a distribution system to the subdivision, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction. The developer will make full payment of these estimated charges in advance of any construction by the company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

For each new permanent residential customer added during sixty (60) months following the completion of the extension, the Company will refund to the developer an amount equal to the Construction Allowance. The Construction allowance is described in the following paragraph. Refund totals will not exceed the original contribution by the developer. The developer may make arrangements to offset a portion of the cost of an underground system by performing certain work such as trenching and back-filling. However, any work performed by the developer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

As a Construction Allowance for residential subdivisions, the Company will calculate at the beginning of each calendar year the value of 225 feet of overhead single phase primary conductor, one (1) forty foot wood pole and necessary fixtures, one (1) down guy and anchor, one (1) fifteen (15) KVA transformer, transformer ground rod, one hundred (100) feet of overhead service conductor and related connectors, and one (1) two hundred (200) amp meter.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

DATE EFFECTIVE December 2, 2002

THE EMPIRE DISTRICT ELECTRIC COMPAN	IY						
P.S.C. Mo. No. 5	Sec.	5	3rd	Revised Sheet No.	17d		
Canceling P.S.C. Mo. No. <u>5</u>	Sec.	5	2nd	Revised Sheet No.	17d		
For <u>ALL TERRITORY</u>							
RULES AND REGULATIONS							

ELECTRIC DISTRIBUTION POLICY, (Continued) Β.

Service Conditions: b.

Customer's service entrance shall be installed where it can be conveniently reached from Company's service drop without undue interference from trees, buildings and adjoining property. The Customer should consult with the Company for assistance on developing a plan to eliminate the clearance violation so that the solution meets Code.

Customer shall not erect any structure or swimming pool under or over Company service lines or within Company easements without written approval from the Company.

Complete instructions, specifications, and construction requirements are available from the Company, or from the Company's web site.

In order to permit proper operation of Company's service lines and feeder lines serving the customer, the Company shall have the right, when and as necessary, to trim properly and keep trimmed any trees located upon the customer's premises which may interfere with service to customer or service to any other customer.

Underground Services to Residential Customers: C

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The customer may make arrangements to pay a portion of the excess cost of the underground service by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

ER-2019-0374; EN-2021-0038; YE-2021-0041

THE EMPIRE DISTRICT ELECTRIC COMPANY								
P.S.C. Mo. No. 5	Sec.	5	2nd	Revised Sheet No.	<u> 17d </u>			
Canceling P.S.C. Mo. No5	Sec.	5	1st	Revised Sheet No.	17d			
For <u>ALL TERRITORY</u>								
RULES AND								
REGULATIONS								

ELECTRIC DISTRIBUTION POLICY, 2. Underground and Overhead (Continued) Β.

> In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

The Company will provide overhead or underground residential service to apartments and other multi-family dwellings b. provided that the estimated revenue from one (1) year of electric service equals or exceeds the estimated direct and indirect cost of construction for the extension. A copy of the Company's estimate of the cost of construction, including direct and indirect costs shall be furnished to the developer upon request prior to construction.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

Underground Services to Residential Customers: C.

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The customer may make arrangements to pay a portion of the excess cost of the underground service by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

DATE EFFECTIVE _____ June 15. 2011

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Sec.	51 st	Revised Sheet No. 17d						
Sec.	5	Original Sheet No. <u>17d</u>						
RULES AND REGULATIONS								
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In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. The Company will provide overhead or underground residential service to apartments and other multi-family dwellings provided that the estimated revenue from one (1) year of electric service equals or exceeds the estimated direct and indirect cost of construction for the extension. A copy of the Company's estimate of the cost of construction, including direct and indirect costs shall be furnished to the developer upon request prior to construction.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

c. Underground Services to Residential Customers:

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

DATE EFFECTIVE

January 27, 2007

December 14, 2007



ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.C. Mo. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. <u>5</u> Original Sheet No. <u>17d</u> Cancelling P.S.C. Mo. No.
No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec Revised Sheet No Which was issued
	RULES AND REGULATIONS

In all cases, the developer will be responsible for obtaining any easements or rights-of-way required by the Company and will have them indicated on the subdivision plot and filed with the proper authorities for dedication.

b. The Company will provide overhead or underground residential service to apartments and other multi-family dwellings provided that the estimated revenue from one (1) year of electric service equals or exceeds the estimated direct and indirect cost of construction for the extension. A copy of the Company's estimate of the cost of construction, including direct and indirect costs shall be furnished to the developer upon request prior to construction.

When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the developer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the developer will not be required to pay more than the estimate.

c. Underground Services to Residential Customers:

The Company will furnish and install cable sufficient to provide underground service runs to individual customers from the Company's underground primary distribution systems, up to 100 feet in length. Any conduit required for the service trench will be the responsibility of the customer. Where a service exceeds 100 feet in length, the Company shall prepare a detailed estimate of the cost to install the entire underground run, including indirect costs. The customer will be required to pay the cost, including indirect costs of construction, of the underground service for that portion in excess of 100 feet. The developer may make arrangements to pay a portion of the excess cost of the underground service by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative. After installation, the Company shall own and maintain the underground service.

Where the Company's existing distribution system is installed underground, only underground service conductors to individual customers will be installed. Where the Company's existing facilities are overhead, the service will be overhead unless the customer agrees to pay the estimated difference between the cost of underground and overhead service.

Customers having existing overhead service conductors from the Company's overhead distribution system may have underground service provided they compensate the Company for the unused life and removal costs less salvage value of the existing overhead service conductors in addition to meeting the requirements listed above.

A rural customer whose point of delivery is located at a central service pole shall be responsible for all circuits beyond that point, whether overhead or underground. If the rural customer does not have a central service pole, the Company policy for providing underground service shall be the same as described above for other residential customers.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission

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Canceling P.S.C. Mo. No. <u>5</u>	Sec.	5	2nd	Revised Sheet No.	<u>17e</u>
P.S.C. Mo. No5	Sec.	5	3rd	Revised Sheet No.	<u>17e</u>
THE EMPIRE DISTRICT ELECTRIC (COMPANY				

B. ELECTRIC DISTRIBUTION POLICY, (Continued)

- d. Underground Service to Authorized Public Street Lighting:
 - Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.
 - Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

CANCELLED September 16, 2020 Missouri Public Service Commission ER-2019-0374; EN-2021-0038; YE-2021-0041

FILED Missouri Public Service Commission ER-2014-0351; YE-2016-0008

THE EMPIRE DISTRICT ELEC	TRIC COMPANY						
P.S.C. Mo. No.	5	Sec.	5	2nd	Revised Sheet No.	<u> 17e </u>	
Canceling P.S.C. Mo. No.	5	Sec.		<u>1st</u>	Revised Sheet No.	<u> 17e </u>	
For <u>ALL TERRITORY</u>				· · · · · · · · · · · · · · · · · · ·		······	
RULES AND REGULATIONS							

- B. ELECTRIC DISTRIBUTION POLICY, 2. Underground and Overhead (Continued)
 - d. Underground Service to Commercial or Industrial Customers:
 - When application is received from a commercial or industrial customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the customer, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same customer, including indirect costs of construction. If the underground system is more expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.
 - e. Underground Service to Authorized Public Street Lighting:

Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by providing certain related materials and performing certain work such as trenching, conduit installation and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

f. Underground or Overhead Distribution Systems for Mobile Home Parks: Distribution systems will be provided for mobile home parks when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction.

When application is received from a developer for an extension of electric service to a mobile home park in an area not served by existing facilities, the Company shall prepare a detailed least cost estimate to install a distribution system to the mobile home park, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction.

The developer will make full payment of the estimated charges, in excess of one years estimated revenue for the project, in advance of any construction by the Company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the customer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the customer will not be required to pay more than the estimate.

Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.2.c of the Company's filed Rules and Regulations for electric service. A meter pedestal will be located at each mobile home location. The meter pedestal will be furnished, installed, owned and maintained by the Company for a fee.

DATE EFFECTIVE June 15. 2011

2011 FILED Missouri Public Service Commission ER-2011-0004; YE-2011-0615

THE EMPIRE DISTRICT ELECTRIC COMPANY	Y							
P.S.C. Mo. No5	Sec.	5	1 st	Revised Sheet No.	17e			
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RULES AND REGULATIONS								

- d. Underground Service to Commercial or Industrial Customers: When application is received from a commercial or industrial customer for underground electric service, the Company shall prepare a detailed estimate of the cost to install an overhead system to the customer, including indirect costs of construction. The Company shall also perform a detailed estimate to determine the cost to install an underground system of the same scope as the overhead system to the same customer, including indirect costs of construction. If the underground system is more expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to
 - expensive than the overhead system, and the customer insists upon an underground system, the customer shall be required to pay the difference between the estimated cost of the underground system and the overhead system. The customer may make arrangements to pay a portion of the excess cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the customer shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.
- e. Underground Service to Authorized Public Street Lighting:

Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

If the street lighting lines are required to be installed underground where adequate overhead distribution already exists, then a charge of the estimated direct and indirect costs of construction for underground service to the street lighting, plus compensation for any unused life and the removal costs of any overhead distribution requiring removal, shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

f. Underground or Overhead Distribution Systems for Mobile Home Parks:

Distribution systems will be provided for mobile home parks when the Company is satisfied that the park will be permanent and where the developer guarantees to protect the investment of the Company in event the park closes or is not utilized sufficiently for revenues to cover the direct and indirect costs of construction.

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The developer will make full payment of the estimated charges, in excess of one years estimated revenue for the project, in advance of any construction by the Company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the customer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the customer will not be required to pay more than the estimate.

Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.2.c of the Company's filed Rules and Regulations for electric service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.

CANCELLED UI June 15, 2011 Missouri Public Service Commission ER-2011-0004; YE-2011-0615

December 14, 2007



ER-2006-0315

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION	P.S.C. Mo. No5
THE EMPIRE DISTRICT ELECTRIC COMPANY	Sec. 5 Original Sheet No. 17e
ForALL_TERRITORY	Cancelling P.S.C. Mo. No.
No supplement to this rate schedule will be issued except for the purpose of cancelling this rate schedule.	Sec Revised Sheet No Which was issued
RULES AND	

REGULATIONS

- d. Underground Service to Commercial or Industrial Customers:
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- e. Underground Service to Authorized Public Street Lighting:

Any authorized street lighting lines installed in a subdivision with underground distribution will be installed underground. When public street lighting lines are installed underground, the estimated direct and indirect costs of construction to install the facilities shall be charged to the appropriate governing agency. The governing agency may make arrangements to pay a portion of the cost of the underground system by performing certain work such as trenching and back-filling. However, any work performed by the governing agency shall be done in accordance with Company requirements and specifications and shall be coordinated with the Company representative.

Arrangements for public street lighting, however, are made between the customer and the governing agency in the area, such as a duly incorporated city, town, village, etc., which has the right to authorize public street lighting in the subdivision. This agency will then contract with the Company for public street lighting service.

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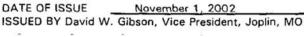
f. Underground or Overhead Distribution Systems for Mobile Home Parks:

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When application is received from a developer for an extension of electric service to a mobile home park in an area not served by existing facilities, the Company shall prepare a detailed least cost estimate to install a distribution system to the mobile home park, including services, transformers, and indirect costs of construction. A copy of the Company's estimate of the cost of construction, including direct and indirect costs, shall be furnished to the developer upon request prior to construction.

The developer will make full payment of the estimated charges, in excess of one years estimated revenue for the project, in advance of any construction by the Company. When construction is completed, if the actual costs of the extension are less than the estimated costs, the portion of the customer contribution above the actual costs will be refunded to the customer. If actual costs are higher than the estimated costs the customer will not be required to pay more than the estimate.

CANCELLED 1/1/2007 & 12/14/07 ER-2006-0315 Missouri Public Service Commission Upon request, the Company shall install underground services to each mobile home site from an overhead distribution system in accordance with the terms and provisions of Section B.2.c of the Company's filed Rules and Regulations For Electric Service. A combination meter pedestal and power outlet box will be located at each mobile home location. The combination pedestal as well as the necessary meter will be furnished, owned and maintained by the Company. The mobile home park owner or operator will be expected to furnish the trenching and back filling for underground services. In addition, the park owner or operator will be responsible for payment of the cost difference between the combination meter pedestal and a normal underground meter pedestal without a power supply box.



DATE EFFECTIVE December 2, 2002