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**RULES AND REGULATIONS**

35. Conservation and Energy Efficiency Programs (continued)

L. Residential Single Family Low-Income Program

Purpose: - The purpose of the Program is to deliver long-term natural gas savings and bill reductions to low income customers who occupy single family dwelling units within the Spire Missouri East service territory. This will be achieved through a variety of channels to educate customers about energy use in their homes and offer information, products and services to residential customers to save energy wisely.

Availability: - The Program is available to income qualifying single family low-income customers receiving service under Spire Residential Rate residing in single family detached housing, duplexes, and mobile homes. Customers must have service with Spire Missouri East and Ameren Missouri to participate.

In order to qualify for participation, low income Participants must meet one of the following income eligibility requirements below:

- (i) Participation in federal, state, or local subsidized housing program.
- (ii) Proof of resident income levels at or below 80% of area median income (AMI) or 200% of federal poverty level.
- (iii) Fall within a census tract included on Ameren Missouri's list of eligible low-income census tracts.

The direct-install measures for individual dwelling units will include programmable thermostats, learning thermostats, low-flow faucet aerators, low-flow showerheads, insulating water-heater pipe wrap, shower start, air sealing, ceiling insulation, furnace clean & checks. The Program will also provide incentives to property owners for other eligible natural gas measures such as furnace or boiler upgrades, and water heating equipment upgrades for the property which could be as high as 100% of the installed cost of the measure.

Program Description: - The Company will co-deliver the Program with Ameren Missouri to achieve synergies and to help eligible customers receive energy savings and bill reductions from both energy sources. The Company will enter into an agreement with Ameren Missouri and a program administrator to develop, implement, and maintain all services associated with the Program. Participants in selected low-income neighborhoods are limited to the one-time receipt of energy efficiency measures under this program. Measures installed pursuant to the Program are not eligible for incentives for similar measures contained in any of the Company's other energy efficiency programs. Measures or non-income qualified customers not covered under this tariff may be eligible for incentives under the Company's other energy efficiency programs.

The Company will work with Ameren Missouri to produce a post-implementation evaluation in order to quantify the impact of the Program. The cost-effectiveness metrics and test will be included as part of the evaluation but shall not be used to exclude or diminish the low-income program, but instead shall be used to improve program delivery and effectiveness.

Program Term: - From the effective date of the tariff to run concurrent with the Ameren Missouri Program.

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