

RECEIVED

AUG 21 1995

Title Sheet

MISSOURI  
Public Service Commission

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF  
OF  
TelePlus, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by TelePlus, Inc. ("TelePlus") within the State of Missouri. TelePlus operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96-54

MO. PUBLIC SERVICE COMM

RECEIVED

TABLE OF CONTENTS

AUG 21 1995

MISSOURI  
Public Service Commission

Waivers Granted for Competitive Status.....	4
Section 1 - Technical Terms and Abbreviations.....	5
Section 2 - Rules and Regulations.....	6
Section 3 - Description of Service.....	14
Section 4 - Rates.....	17

DATE OF ISSUE: August 24, 1995      DATE EFFECTIVE: October 10, 1995

ISSUED BY:      Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995

96 - 54

MO. PUBLIC SERVICE COMMISSION

RECEIVED

SYMBOLS

AUG 21 1995

MISSOURI  
Public Service Commission

The following symbols are used for the purposes indicated below:

- C - Changed regulation.
- D - Delete or discontinue.
- I - Increase in a rate.
- M - Moved from another tariff location.
- N - New.
- R - Reduction in a rate.
- T - Change in text but no change in rate  
or regulation.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

CANCELLED  
May 23, 2004  
TC-2004-0369  
Missouri Public  
Service Commission

OCT 10 1995  
96 - 54  
MO. PUBLIC SERVICE COMM

AUG 21 1995

## TARIFF FORMAT

MISSOURI  
Public Service Commission

A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSCM follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.

C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.(a)

DATE OF ISSUE: August 24, 1995      DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

r d l (E) (U)

RECEIVED

AUG 21 1995

STATEMENT OF COMPETITIVE CARRIER STATUS      MISSOURI  
Public Service Commission

TelePlus, Inc. wishes to operate as a competitive carrier in the state of Missouri. The following statutes and rules have been waived for TelePlus:

Commission Rules

- 4 CSR 240-10.020 - depreciation of fund income
- 4 CSR 240-30.010(2)(C) - posting of exchange rates at central operating offices
- 4 CSR 240-32.030(1)(B)(C) - exchange boundary maps
- 4 CSR 240-32.030(2) - in-state record keeping
- 4 CSR 240-32.050(3) - local office record keeping
- 4 CSR 240-32.050(4) - telephone directories
- 4 CSR 240-32.050(5) - call intercept
- 4 CSR 240-32.050(6) - telephone number changes
- 4 CSR 240-32.070(4) - coin telephones
- 4 CSR 240-33.030 - information regarding lowest price available
- 4 CSR 240-33.040(5) - financing fees

Statutes

- Section 392.240(1) - Rates - reasonable average return on investment
- Section 392.270 - property valuation
- Section 392.280 - depreciation rates
- Section 392.290 - issuance of securities
- Section 392.310 - issuance of stock and bonds
- Section 392.320 - stock dividends
- Section 392.330 - issuance of securities, debt and notes
- Section 392.340 - reorganization

DATE OF ISSUE: August 24, 1995      DATE EFFECTIVE: October 10, 1995

ISSUED BY:      Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

10/10/95

RECEIVED

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's location to an switching center or designated point of presence.

AUG 21 1995

MISSOURI

Public Service Commission

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Customer or End User** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Company or Carrier** - Refers to TelePlus, Inc. unless otherwise clearly indicated by the context.

**Commission** - The Missouri Public Service Commission.

**Day** - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

**Holidays** - The Company observes the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

**LEC** - Local Exchange Company.

**Switched Access Origination/Termination** - Where originating or terminating access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

**TelePlus** - Refers to TelePlus, Inc..

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995

96 - 54

MO. PUBLIC SERVICE COMMISSION

---

**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of TelePlus, Inc.**

TelePlus's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

TelePlus installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. TelePlus may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), when authorized by the Customer, to allow connection of a Customer's location to the TelePlus network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise specified in this tariff, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 TelePlus reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by TelePlus and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or

---

DATE OF ISSUE: August 24, 1995      DATE EFFECTIVE: October 10, 1995

ISSUED BY:      Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96 - 54  
MO. PUBLIC SERVICE COMM

**SECTION 2 - RULES AND REGULATIONS, CON'T. RECEIVED**

AUG 21 1995

**2.2 Limitations, con't.**

MISSOURI  
Public Service Commission

**2.2.4 con't.**

assignment shall only apply where there is no interruption of the use or location of the service or facilities.

**2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

**2.2.6** The Company does not offer to process local emergency calls, "911" or intraLATA operator calls. Such calls are routed directly to the serving local exchange carrier. InterLATA operator assisted calls will be routed to, and handled and billed by, the underlying interexchange carrier at that carrier's tariffed rates. In the event that an emergency call is processed for any reason, no charges will apply if placed to recognizable, authorized civil authorities.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

**2.4.1** TelePlus's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96 - 54

MO. PUBLIC SERVICE COMM



**SECTION 2 - RULES AND REGULATIONS, CON'T.****AUG 21 1995****2.4 Liabilities of the Company, con't.****MISSOURI  
Public Service Commission**

- 2.4.2** The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.5** The Company shall not be liable for any defacement of or damages to the premises of a Customer or Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

**DATE OF ISSUE: August 24, 1995      DATE EFFECTIVE: October 10, 1995****ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257****FILED****OCT 10 1995  
96 - 54****MISSOURI PUBLIC SERVICE COMMISSION**

RECEIVED

## SECTION 2 - RULES AND REGULATIONS, CON'T. AUG 21 1995

MISSOURI  
Public Service Commission

## 2.5 Deposits

The Company does not normally require a deposit from the Customer. In the event that a deposit is required by the Company, it will be collected and maintained in accordance with Commission rules and regulations.

## 2.6 Advance Payments

For Customers whom the Company feels an advance payment is necessary, TelePlus reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges.

## 2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

## 2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96-54

MO. PUBLIC SERVICE COMMISSION

RECEIVED

## SECTION 2 - RULES AND REGULATIONS, CON'T.

AUG 21 1995

## 2.9 Installation

MISSOURI  
Public Service Commission

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

## 2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by TelePlus. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments within 21 days after issuance of the bill. Terms of payment shall be subject to the rules of regulatory agencies, such as the Public Service Commission of Missouri. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

## 2.11 Cancellation by Customer

Unless other special contractual arrangements approved by the PSCM exist, the Customer may cancel service by providing 30 days written notice to the Company.

## 2.12 Interconnection

Service furnished by TelePlus may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with TelePlus's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

## 2.13 Late Payment Charges

Past due balances are subject to a 1.5% late payment penalty.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96 - 54  
MO. PUBLIC SERVICE COMM

RECEIVED

## SECTION 2 - RULES AND REGULATIONS, CON'T.

AUG 21 1995

MISSOURI  
Public Service Commission

## 2.14 Refusal or Discontinuance by Company

TelePlus may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any other property or purpose than that described in the application.
- (c) For neglect or refusal to provide reasonable access to TelePlus or its agents for the purpose of inspection and maintenance of equipment owned by TelePlus or its agents.
- (d) For noncompliance with or violation of Commission regulation or TelePlus's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- (e) For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer.
- (f) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect TelePlus's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by TelePlus or its agents.

DATE OF ISSUE: August 24, 1995      DATE EFFECTIVE: October 10, 1995

ISSUED BY:      Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

RECEIVED

SECTION 2 - RULES AND REGULATIONS, CON'T.

AUG 21 1995

MISSOURI

2.14 Refusal or Discontinuance by Company, continued Public Service Commission

- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, TelePlus may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (i) Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- (j) For periods of inactivity over sixty (60) days.
- (k) When any governmental or regulatory condition imposed upon TelePlus materially and negatively impacts the financial viability of the service, as determined by TelePlus in its best business judgment.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96 - 54  
MO. PUBLIC SERVICE COMM

RECEIVED

SECTION 2 - RULES AND REGULATIONS, CON'T.

AUG 21 1995

2.15 Credit Allowances for Interruption of Service

MISSOURI  
Public Service Commission

Credit allowances for interruptions of service are limited to the initial call period charges for re-establishing the interrupted call.

2.16 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

2.17 "800" Numbers

The company will make every effort to reserve "800" vanity numbers on behalf of Customers, but makes no guarantee or warrantee that the requested "800" number(s) will be available or assigned to the Customer requesting the number.

If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (i.e. "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such charges are paid in full.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995

46-54  
MO. PUBLIC SERVICE COMM

RECEIVED

SECTION 3 - DESCRIPTION OF SERVICE

AUG 21 1995

3.1 General

MISSOURI  
Public Service Commission

Service is offered to residential Customers only and is available on a presubscription basis from equal access originating end offices only.

3.2 Timing of Calls

3.2.1 Long distance usage charges are based on usage of TelePlus's service. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection.

3.2.2 Chargeable time for a call ends upon disconnection by either party.

3.2.3 The minimum call duration, initial period and billing increments for billing purposes are specified on a per-product basis in Section 3.4 of this tariff.

3.2.4 No charges apply for incomplete calls. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96 - 54

MO. PUBLIC SERVICE COMM

RECEIVED

## SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

AUG 21 1995

## 3.3 Calculation of Distance

MISSOURI  
Public Service Commission

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96 - 54

MO. PUBLIC SERVICE COMM



SECTION 3 - DESCRIPTION OF SERVICE, CON'T. RECEIVED

AUG 21 1995

3.4 Service Offerings

MISSOURI  
Public Service Commission

3.4.1 Direct Dial 1+ Service

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed telephones. This service is available from equal access end offices only. Customers access the service via switched access lines. For billing purposes, call timing is measured in increments of whole minutes.

3.4.2 Switched 800 Service

Switched 800 Service provides an in-bound 800 calling service to TelePlus Customers. The TelePlus Customer is billed for each 800 call, rather than the call originator. Calls terminate to the TelePlus 800 Customer via switched access lines. For billing purposes, call timing is measured in increments of whole minutes.

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

CANCELLED  
May 23, 2004  
TC-2004-0369  
Missouri Public  
Service Commission

OCT 10 1995  
96 - 54  
MO. PUBLIC SERVICE COMM

~~RECEIVED~~

## SECTION 4 - RATES

AUG 21 1995

## 4.1 Time of Day Rates

MISSOURI  
Public Service Commission

The appropriate rates apply for day and non-day calls  
based on the following chart.

	MON	TUES	WED	THUR	FRI	SAT	SUN
7:00 AM TO 7:00 PM*	DAYTIME RATE PERIOD						
7:00 PM TO 7:00 AM*	NON-DAY PERIOD						

\* to, but not including

DATE OF ISSUE: August 24, 1995 DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED

OCT 10 1995  
96-54

MO. PUBLIC SERVICE COMM

RECEIVED

## SECTION 4 - RATES

AUG 21 1995

## 4.2 Direct Dial 1+ Service

MISSOURI  
Public Service Commission

Calls are billed in whole minutes, with no volume discounts,  
term commitments, installation charges or fixed monthly fees.

## Per Minute Rate

	<u>DAY</u>	<u>NON-DAY</u>
Intrastate	\$0.2000	0.1500

## 4.3 Switched 800 Service

Calls are billed in whole minutes, with no volume discounts,  
term commitments, installation charges.

## Per Minute Rate

	<u>DAY</u>	<u>NON-DAY</u>
Intrastate	\$0.2500	0.2500

Fixed monthly fee of \$2.95

DATE OF ISSUE: August 24, 1995      DATE EFFECTIVE: October 10, 1995

ISSUED BY: Robert T. Mahler, Jr.-President  
23705 I.H. 10, West, Suite 210  
San Antonio, TX 78257

FILED