

APPLYING TO MISSOURI SERVICE AREA

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

***E. KEEPING CURRENT LOW-INCOME PILOT PROGRAM**

PURPOSE

The purpose of the Keeping Current Low-Income Pilot Program (Program) is to provide electric bill payment assistance to customers meeting the eligibility requirements while assessing the delivery methods used in the Program and the impacts on revenues and costs. This Program is provided pursuant to the Stipulation and Agreement Regarding Ameren Missouri's Keeping Current Program approved by the Missouri Public Service Commission (MoPSC) in Case No. ER-2012-0166.

AVAILABILITY

Availability of this Program shall be limited to customers on the Residential Service Rate 1(M) who a) have an income level at or below 125% of the Federal Poverty Level (FPL) for the heating provisions or b) up to 135% of the FPL who use electricity for cooling and are either elderly, disabled, or with a chronic medical condition, or live in households with children five (5) years of age or younger. No customer with an arrearage that includes a theft of service charge shall be eligible to participate in the Program.

DEFINITIONS

Collaborative - Signatories to the Stipulation and Agreement Regarding Ameren Missouri's Keeping Current Program in Case No. ER-2012-0166 which include the Company, MoPSC Staff, Office of the Public Counsel (OPC), Missouri Industrial Energy Consumers (MIEC), AARP and Consumers Council of Missouri.

PROVISIONS

Pursuant to the Order issued by the MoPSC in Case No. ER-2012-0166, the Company will provide \$500,000 annually, in twelve monthly installments each Program year, to finance the Program. An additional amount of approximately \$581,000 will be collected through the Low-Income Pilot Program Charge in the Company's 1(M), 2(M), 3(M), 4(M), 11(M), and 12(M) tariffs and contributed to the Program. The Program will be implemented through the Company's existing Keeping Current Agencies in cooperation with the Collaborative.

Credits will be provided through Monthly Heating Bill Credits and/or Monthly Arrearage Bill Credits and/or Keeping Cool Bill Credits as listed below to customers meeting the income limits above and the general qualifications listed below as well as the qualifications for each provision:

1. Customer must be registered with a designated Keeping Current Agency.
2. Customer will apply for weatherization and LIHEAP assistance.

*Indicates Revision

MO.P.S.C. SCHEDULE NO. 5 3rd Revised SHEET NO. 200

CANCELLING MO.P.S.C. SCHEDULE NO. 5 2nd Revised SHEET NO. 200

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***E. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)**

MONTHLY HEATING BILL CREDITS

| Electric Heating Customers Monthly Bill Credit | |
|--|---------|
| 0-25% FPL | \$90.00 |
| 26%-50% FPL | \$90.00 |
| 51%-75% FPL | \$60.00 |
| 76%-100% FPL | \$60.00 |
| 101%-125% FPL | \$60.00 |

| Non-Electric Heating Customers Monthly Bill Credit | |
|--|---------|
| 0-25% FPL | \$30.00 |
| 26%-50% FPL | \$30.00 |
| 51%-75% FPL | \$25.00 |
| 76%-100% FPL | \$25.00 |
| 101%-125% FPL | \$25.00 |

- Customer must remain current within two (2) billing cycles to continue on Program. Customers that default on payments for two (2) consecutive months will be removed from the Program and not be allowed back into the Program for twelve (12) months except that a Keeping Current Agency may request a one-time re-enrollment for a defaulted customer experiencing a short-term, unanticipated financial hardship.
- Customer receiving Electric Heating Monthly Credits must be enrolled in Budget Billing.
- Monthly Heating Bill Credits will only be applied for those bills where customer makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.
- Monthly Heating Bill Credits will be adjusted accordingly so that customer pays a minimum of \$10 (ten) per month if the difference between the budget billing amount and the associated credit results in an amount due which is less than \$10 (ten). Credit will be calculated in these circumstances once the budget billing amount has been determined.

MONTHLY ARREARAGE BILL CREDITS

| Monthly Arrearage Bill Credit | |
|---|---|
| 0-125% FPL (Applicable until Arrearage is paid in full) | 1/12 th of their original arrearage amount when entering the Program |

*Indicates Revision

DATE OF ISSUE February 20, 2013 DATE EFFECTIVE March 22, 2013

ISSUED BY Warner L. Baxter President & CEO St. Louis, Missouri
NAME OF OFFICER TITLE ADDRESS

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

***E. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)**

MONTHLY ARREARAGE BILL CREDITS (Cont'd.)

1. Customer must make a payment of at least 1/12th of any arrearage through pledge or personal funds. This arrearage reduction agreement will remain in effect as long as customer remains current.
2. Customer must remain current within two (2) billing cycles to continue on Program. Customers that default on payments for two (2) consecutive months will be removed from the Program and not be allowed back into the Program for twelve (12) months except that a Keeping Current Agency may request a one-time re-enrollment for a defaulted customer experiencing a short-term, unanticipated financial hardship.
3. Monthly Arrearage Bill Credits will only be applied for those bills where customer makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.

KEEPING COOL BILL CREDITS

| Monthly Cooling Bill Credit(June-August Billing Periods) | |
|--|---------|
| 0-100% FPL | \$25.00 |
| 101%-135% FPL (Seniors, Disabled, Chronically Ill per Doctor's Letter, or Households with Children 5 years or younger) | \$25.00 |

1. Customer may not receive Keeping Cool Bill Credits concurrently with Electric Heating Bill Credits, Non-Electric Heating Bill Credits, or Arrearage Bill Credits.

No credit refund checks will be issued by the Company to participants in this Program during their participation.

ADMINISTRATION, REPORTING AND EVALUATION

Program administration, reporting and evaluation will be conducted consistent with the terms of the Stipulation and Agreement Regarding Ameren Missouri's Keeping Current Program in Case No. ER-2012-0166 or as modified by the Collaborative and approved by the MoPSC.

*Indicates Revision