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> July 12, 2019 Via Web Filing

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

RE: ACN Communication Services, LLC

Revision to P.S.C. MO. Tariff No. 2 (Local)

Dear Mr. Woodruff:

Enclosed please find the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC ("Company"). This filing amends the grandfathering provision for all Company services listed in this tariff. The Company respectfully requests an effective date for this filing of August 15, 2019.

The following tariff page is included with this filing:

Preface, 2nd Revised Page 7 Amends Grandfathering Provision Section 5, 2nd Revised Page 1 Amends Grandfathering Provision Section 8, 2nd Revised Page 1 Amends Grandfathering Provision

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas Consultant

cc: Office of Public Counsel

tms: MOI1901

Enclosures ST/kb

INTRODUCTION

This tariff applies to the Company's resale and facilities-based offering of local exchange telecommunications services, upon receiving a customer request for service, within the State of Missouri in the exchanges served by and as listed in the tariffs of Southwestern Bell Telephone Company ("SWBT"), CenturyTel of Missouri, LLC ("CenturyTel") and Sprint Missouri, Inc. ("Sprint").

All services in this tariff are grandfathered and available to existing Customers at existing locations only. Moves, adds or changes are not available for existing services and services are not available for new installations.

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Issued: July 15, 2019 Effective: August 15, 2019

Issued by: Treasurer/CFO

ACN Communication Services, LLC

1000 Progress Place

Concord, North Carolina 28025

SECTION 5 – LOCAL EXCHANGE SERVICE

All Services listed in this Section are grandfathered and available to existing Customers at existing locations only. Moves, adds or changes are not available for existing services and services are not available for new installations.

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5.1 General

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

Local Exchange services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch.

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- **5.1.1** Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- **5.1.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- **5.1.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- **5.1.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- **5.1.5** All times refer to local time.

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SECTION 8 – TOLL SERVICES

All Services referenced in this Section are grandfathered and available to existing Customers at existing locations only. Moves, adds or changes are not available for existing services and services are not available to new installations.

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8.1 General

Rates and regulations for the Toll Services offered by the Company may be found in P.S.C. MO. Tariff No. 1.

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