

ADOPTION NOTICE

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

On December 31, 2011, Northeast Missouri Rural Telephone Company assumed all long distance operations of its wholly-owned subsidiary, Northeast Missouri Long Distance, LLC (“NELD”). As a result of the transfer, NEMR assumed NELD’s interexchange certificate of service authority and provides both local and intrastate, interexchange telecommunications services.

Northeast Missouri Rural Telephone Company d/b/a NEMR Telecom hereby adopts, ratifies, and makes its own in every respect, as if the same had been originally filed by it, all tariffs of Northeast Missouri Rural Telephone Company, filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

Issued: December 29, 2020

Effective: January 8, 2021

Michele Gillespie, CEO/General Manager
718 South West Street
Green City, MO 63545

CANCELLED
June 23, 2022
Missouri Public
Service Commission
TN-2022-0348; YX-2022-0276

FILED
Missouri Public
Service Commission
XN-2021-0182; YX-2021-0135

NORTHEAST MISSOURI RURAL TELEPHONE COMPANY

ADOPTION NOTICE

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

On December 31, 2011, Northeast Missouri Rural Telephone Company (“NEMR”) assumed all long distance operations of its wholly-owned subsidiary, Northeast Missouri Long Distance, LLC (“NELD”). As a result of the transfer, NEMR will assume NELD’s interexchange certificate of service authority and provide both local and intrastate, interexchange telecommunications services under the name Northeast Missouri Rural Telephone Company.

NEMR hereby adopts, ratifies, and makes its own in every respect, as if the same had been originally filed by it, all tariffs of NELD filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

Issued: November 17, 2011

Effective: January 1, 2012

Issued by: James Sherburne, General Manager
718 S. West St.
Green City, Missouri 63545

CANCELLED
January 8, 2021
Missouri Public
Service Commission
XN-2021-0182; YX-2021-0135

FILED
Missouri Public
Service Commission
TO-2012-0155; JX-2012-0230

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE FURNISHED BY

NORTHEAST MISSOURI RURAL TELEPHONE COMPANY
d/b/a NEMR TELECOM

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN.
SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR
SATELLITE FACILITIES OR ANY COMBINATION THEREOF,
AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Northeast Missouri Rural Telephone Company d/b/a NEMR Telecom with the state of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Northeast Missouri Rural Telephone Company d/b/a NEMR Telecom offers intrastate long distance telecommunications services as a competitive service.

Issued: December 29, 2020

Effective: January 8, 2021

Michele Gillespie, CEO/General Manager
718 South West Street
Green City, MO 63545

CANCELLED
June 23, 2022
Missouri Public
Service Commission
TN-2022-0348; YX-2022-0276

FILED
Missouri Public
Service Commission
XN-2021-0182; YX-2021-0135

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE FURNISHED BY

NORTHEAST MISSOURI RURAL TELEPHONE COMPANY (N)

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN.
SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR
SATELLITE FACILITIES OR ANY COMBINATION THEREOF,
AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Northeast Missouri Rural Telephone Company within the state of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business. (N)
(N)

Northeast Missouri Rural Telephone Company offers intrastate long distance telecommunications services as a competitive service. (T)
(T)

Issued: November 17, 2011

Effective: January 1, 2012

Issued by: James Sherburne, General Manager
718 S. West St.
Green City, Missouri 63545

CANCELLED
January 8, 2021
Missouri Public
Service Commission
XN-2021-0182; YX-2021-0135

FILED
Missouri Public
Service Commission
TO-2012-0155; JX-2012-0230

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
PSC Mo. No. 1

Original Sheet 1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
~~Missouri Public Service Commission~~

REC'D SEP 20 1999

REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE FURNISHED BY

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN.
SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR
SATELLITE FACILITIES OR ANY COMBINATION THEREOF,
AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Northeast Missouri Long Distance, L.L.C., within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Northeast Missouri Long Distance, L.L.C. operates as a competitive telecommunications company as defined by Case No. TA-2000-42 within the State of Missouri.

Missouri Public
Service Commission
00-242
FILED OCT 21 1999

Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West St.
Green City, Missouri 63545

CANCELLED
January 1, 2012
Missouri Public
Service Commission
TO-2012-0155; JX-2012-0230

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
PSC Mo. No. 1

Original Sheet 3

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
MISSOURI PUBLIC SERVICE COMMISSION

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Missouri Public
Service Commission
00-242
FILED OCT 21 1999

Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West St.
Green City, Missouri 63545

Cancelled
June 1, 2009
Missouri Public
Service Commission
JX-2009-0762

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

discontinue Service and/or seek legal recourse to recover from the Customer all costs involved in enforcement of this provision.

3.3 Payment for Service

3.3.1. The Customer is responsible for payment of all charges for Service provided by the Company. The per-minute rates for the Calling Card contained in Section 5.4.1 herein include all applicable Federal, state and local sales, use and excise taxes. In all other cases, applicable taxes appear as separate line items on the Customer's invoice. All charges and fees subject to the jurisdiction of the Commission, except taxes and franchise fees, will be submitted to the Commission for prior approval.

3.4 Discontinuance of Service

3.4.1. The Company reserves the right to establish a credit limit, and when the Customer reaches this limit, the services of the Company may not be extended. In addition, the Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required.

3.4.1.A. Non-payment of any sum due to the Company for service for more than twenty-eight (28) days beyond the date of rendition of the bill for such services; or

3.4.1.B. A violation of or failure to comply with any regulation governing the furnishing of service; or

3.4.1.C. An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or

3.4.1.D. Failure to post a required deposit; or

00-242

CANCELLED

OCT 30 2000

BY 127 RSV
Public Service Commission
MISSOURI

Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager
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Green City, Missouri 63545

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3.4.1.E. Material misrepresentation of identity in obtaining service or the use of service in a manner that in the opinion of the company constitutes fraud or abuse.

3.4.2. Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

3.5 Obligations of the Customer

3.5.1. The Customer shall be responsible for damages to the Company's facilities or that of its Local Exchange Carrier(s) caused by the act or omission of the Customer, its authorized users, officers, directors, employees, agents, contractors, licensees or invitees or any person or entity who gains access to the Service of the Customer through the negligence of the Customer.

3.5.2. The Customer shall provide access to the Customer's or Authorized User's premises by Company personnel for inspection, repair and/or removal of any facilities or equipment of the Company on an unrestricted basis, twenty-four (24) hours per day, seven (7) days a week.

3.5.3. The Customer will guarantee the compliance by the Customer's Authorized User(s) with all provisions of this tariff and contractual obligations between the Customer and the Company. The Customer will be liable for the acts or omissions of its Authorized User(s) relative to compliance with the provisions of this tariff.

3.5.4. The Customer may not assign or transfer to a third party, whether by operation of law or otherwise, the right to use the Service provided under this tariff, provided however, that, where there is no interruption or

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OCT 30 2000

BY J. R. S. S.
Public Service Commissioner
MISSOURI

00-242

Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West St.
Green City, Missouri 63545

REC'D SEP 29 2000

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
P.S.C. MO No. 1

1st Revised Sheet 22
Cancels Original Sheet 22

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 3.6.5 The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. (C)
- 3.6.5.A. The Company may require a deposit or guarantee as a condition of continued service if:
1. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 2. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
- 3.6.5.B. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
- 3.6.5.C. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
- 3.6.5.D. Terms of Deposits:
1. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class. (C)

Missouri Public
Service Commission

FILED OCT 30 2000

Issued: September 29, 2000

Effective: October 30, 2000

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West Street
Green City, Missouri 63545

CANCELED
December 1, 2014
Missouri Public
Service Commission
JI-2014-0108

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3.6.5. The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.

3.6.5.A. The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months service based on the average bill during the preceding twelve months or in the case of new applicants, two months average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.

3.6.5.B. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.

3.6.6. In the event that a check or draft tendered by a customer is returned, a fee of \$10.00 will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee.

3.6.7. All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes), including Universal Service Fund assessments, whether charged to or against the Company or its Customer. Such taxes, fees,

00-242

Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West St.
Green City, Missouri 63545

CANCELLED

OCT 30 2000
BY 15105 22
Public Service Commission
MISSOURI

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
P.S.C. MO No. 1

REC'D SEP 29 2000

Original Sheet 22.1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
3. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
4. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
5. The Company will maintain records of all pertinent information with regard to each deposit held.
6. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

Missouri Public
Service Commission

FILED OCT 30 2000

Issued: September 29, 2000

Effective: October 30, 2000

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West Street
Green City, Missouri 63545

CANCELED
December 1, 2014
Missouri Public
Service Commission
JI-2014-0108

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
PSC Mo. No. 1

Original Sheet 29

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Missouri Public
Service Commission

REC'D SEP 20 1999

4. SERVICE OFFERINGS

4.1 General Description

The Company offers switched long distance network services for voice grade and low speed dial-up data transmission services offered on a usage-sensitive basis. Service is provided subject to the terms and conditions of this tariff. The Services offered are:

Domestic Message Telecommunications Service;

Inbound (800/888/877) Toll Free Service; and

Calling Card Service.

4.2 Direct Dial Domestic Service

4.2.1. The Company provides direct dialed termination of domestic station-to-station calls originating from its service points in the United States to the areas in the United States, as defined in "Definitions", Section 2, of this tariff. The Customer uses the Company's direct dialed Domestic Message Telecommunications Service by dialing 1 + the area code + the desired telephone number.

4.2.2 The rates for Direct Dial Domestic Service are set forth in Section 5 of this tariff.

4.3 Inbound (800/888/877) Toll Free Service

Missouri Public
Service Commission

00-242

FILED OCT 21 1999

Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West St.
Green City, Missouri 63545

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
PSC Mo. No. 1

Original Sheet 38

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5.2.2.A.5. The rate per minute is \$.15.

CANCELLED

AUG 01 2001

**Public Service Commission
MISSOURI**

00-242

Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West St.
Green City, Missouri 63545

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
PSC Mo. NO. 1

7th Revised Sheet 43
Canceling 6th Revised Sheet 43

INTRASTATE LONG DISTANCE MESSAGE SERVICE

Block of Time Pricing Promotion

For a period of 90 days until March 20, 2009, the Company is offering an "Option 2 block of time pricing plan", allowing the customer to purchase a predetermined amount of long distance minutes for the month for a set price as listed below in the pricing table. Intrastate and interstate minutes billed by Northeast Missouri Long Distance will be bundled together for Option 2 pricing. Minutes in excess of the predetermined amount will be billed on a per minute basis. Option 2 pricing is for all customers and for customer dialed station to station, sent paid, non-coin Long Distance message Telecommunications Service. Option 2 rates and charges are in addition to all other rates and charges paid by a customer for all other services of the local exchange carrier providing local service.

Option 2 pricing table:

200 minutes per month for \$20.00 per month
with minutes above 200 billed at \$.10 per minute

400 minutes per month for \$36.00 per month
with minutes above 400 billed at \$.09 per minute

600 minutes per month for \$48.00 per month
with minutes above 600 billed at \$.08 per minute

Issued: November 20, 2008

Effective: December 20, 2008

Issued by: Gary Godfrey, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West Street
Green City, MO 63545

Cancelled
June 1, 2009
Missouri Public
Service Commission
JX-2009-0762

Filed
Missouri Public
Service Commission
JX-2009-0386

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
PSC Mo. NO. 1

6th Revised Sheet 43
Canceling 5th Revised Sheet 43

INTRASTATE LONG DISTANCE MESSAGE SERVICE

Block of Time Pricing Promotion

For a period of 90 days until September 30, 2008, the Company is offering an "Option 2 block of time pricing plan", allowing the customer to purchase a predetermined amount of long distance minutes for the month for a set price as listed below in the pricing table. Intrastate and interstate minutes billed by Northeast Missouri Long Distance will be bundled together for Option 2 pricing. Minutes in excess of the predetermined amount will be billed on a per minute basis. Option 2 pricing is for all customers and for customer dialed station to station, sent paid, non-coin Long Distance message Telecommunications Service. Option 2 rates and charges are in addition to all other rates and charges paid by a customer for all other services of the local exchange carrier providing local service.

Option 2 pricing table:

200 minutes per month for \$20.00 per month
with minutes above 200 billed at \$.10 per minute

400 minutes per month for \$36.00 per month
with minutes above 400 billed at \$.09 per minute

600 minutes per month for \$48.00 per month
with minutes above 600 billed at \$.08 per minute

Issued: June 23, 2008

Effective: July 3, 2008

Issued by: Gary Godfrey, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West Street
Green City, MO 63545

Cancelled
December 20, 2008
Missouri Public
Service Commission
JX-2009-0386

FILED
Missouri Public
Service Commission

INTRASTATE LONG DISTANCE MESSAGE SERVICE

Block of Time Pricing Promotion

For a period of 90 days until May 15, 2008, the Company is offering an (N)
“Option 2 block of time pricing plan”, allowing the customer to purchase a
predetermined amount of long distance minutes for the month for a set price
as listed below in the pricing table. Intrastate and interstate minutes billed by
Northeast Missouri Long Distance will be bundled together for Option 2
pricing. Minutes in excess of the predetermined amount will be billed on
a per minute basis. Option 2 pricing is for all customers and
for customer dialed station to station, sent paid, non-coin Long Distance
message Telecommunications Service. Option 2 rates and charges are in
addition to all other rates and charges paid by a customer for all other
services of the local exchange carrier providing local service.

Option 2 pricing table:

200 minutes per month for \$20.00 per month
with minutes above 200 billed at \$.10 per minute

400 minutes per month for \$36.00 per month
with minutes above 400 billed at \$.09 per minute

600 minutes per month for \$48.00 per month
with minutes above 600 billed at \$.08 per minute

Issued: February 4, 2008

Effective: February 14, 2008

Issued by: Gary Godfrey, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West Street
Green City, MO 63545

INTRASTATE LONG DISTANCE MESSAGE SERVICE

Block of Time Pricing Promotion

For a period of 90 days until February 14, 2008, the Company is offering an (N)
“Option 2 block of time pricing plan”, allowing the customer to purchase a
predetermined amount of long distance minutes for the month for a set price
as listed below in the pricing table. Intrastate and interstate minutes billed by
Northeast Missouri Long Distance will be bundled together for Option 2
pricing. Minutes in excess of the predetermined amount will be billed on
a per minute basis. Option 2 pricing is for all customers and
for customer dialed station to station, sent paid, non-coin Long Distance
message Telecommunications Service. Option 2 rates and charges are in
addition to all other rates and charges paid by a customer for all other
services of the local exchange carrier providing local service.

Option 2 pricing table:

200 minutes per month for \$20.00 per month
with minutes above 200 billed at \$.10 per minute

400 minutes per month for \$36.00 per month
with minutes above 400 billed at \$.09 per minute

600 minutes per month for \$48.00 per month
with minutes above 600 billed at \$.08 per minute

Issued: October 30, 2007

Effective: November 10, 2007

Issued by: Gary Godfrey, Manager
Northeast Missouri Long Distance, L.L.C.

718 S. West Street
Green City, MO 63545

CANCELLED
February 14, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.

PSC Mo. NO. 1

3rd Revised Sheet 43

Canceling 2nd Revised Sheet 43

INTRASTATE LONG DISTANCE MESSAGE SERVICE

Block of Time Pricing Promotion

For a period of 90 days until November 1, 2007, the Company is offering an (N)
"Option 2 block of time pricing plan", allowing the customer to purchase a (N)
predetermined amount of long distance minutes for the month for a set price (N)
as listed below in the pricing table. Intrastate and interstate minutes billed by (N)
Northeast Missouri Long Distance will be bundled together for Option 2 (N)
pricing. Minutes in excess of the predetermined amount will be billed on (N)
a per minute basis. Option 2 pricing is for all customers and (N)
for customer dialed station to station, sent paid, non-coin Long Distance (N)
message Telecommunications Service. Option 2 rates and charges are in (N)
addition to all other rates and charges paid by a customer for all other (N)
services of the local exchange carrier providing local service. (N)

Option 2 pricing table: (N)

200 minutes per month for \$20.00 per month (N)

with minutes above 200 billed at \$.10 per minute (N)

400 minutes per month for \$36.00 per month (N)

with minutes above 400 billed at \$.09 per minute (N)

600 minutes per month for \$48.00 per month (N)

with minutes above 600 billed at \$.08 per minute (N)

Issued: July 19, 2007

Effective: August 1, 2007

Issued by: Gary Godfrey, Manager
Northeast Missouri Long Distance, L.L.C.

718 S. West Street
Green City, MO 63545

CANCELLED
November 10, 2007
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

INTRASTATE LONG DISTANCE MESSAGE SERVICE

Block of Time Pricing Promotion

For a period of 90 days until July 1, 2007, the Company is offering an (N)
“Option 2 block of time pricing plan”, allowing the customer to purchase a (N)
predetermined amount of long distance minutes for the month for a set price (N)
as listed below in the pricing table. Intrastate and interstate minutes billed by (N)
Northeast Missouri Long Distance will be bundled together for Option 2 (N)
pricing. Minutes in excess of the predetermined amount will be billed on (N)
a per minute basis. Option 2 pricing is for residential customers only and (N)
for customer dialed station to station, sent paid, non-coin Long Distance (N)
message Telecommunications Service. Option 2 rates and charges are in (N)
addition to all other rates and charges paid by a customer for all other (N)
services of the local exchange carrier providing local service. (N)

Option 2 pricing table: (N)

200 minutes per month for \$20.00 per month (N)

with minutes above 200 billed at \$.10 per minute (N)

400 minutes per month for \$36.00 per month (N)

with minutes above 400 billed at \$.09 per minute (N)

600 minutes per month for \$48.00 per month (N)

with minutes above 600 billed at \$.08 per minute (N)

Issued: March 23, 2007

Effective: April 1, 2007

Issued by: Gary Godfrey, Manager
Northeast Missouri Long Distance, L.L.C.

718 S. West Street
Green City, MO 63545

CANCELLED
August 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
PSC Mo. NO. 1

1st Revised Sheet 43
Canceling Original Sheet 43

INTRASTATE LONG DISTANCE MESSAGE SERVICE

Block of Time Pricing Promotion

For a period of 90 days until April 1, 2007, the Company is offering an (N)
“Option 2 block of time pricing plan”, allowing the customer to purchase a (N)
predetermined amount of long distance minutes for the month for a set price (N)
as listed below in the pricing table. Intrastate and interstate minutes billed by (N)
Northeast Missouri Long Distance will be bundled together for Option 2 (N)
pricing. Minutes in excess of the predetermined amount will be billed on (N)
a per minute basis. Option 2 pricing is for residential customers only and (N)
for customer dialed station to station, sent paid, non-coin Long Distance (N)
message Telecommunications Service. Option 2 rates and charges are in (N)
addition to all other rates and charges paid by a customer for all other (N)
services of the local exchange carrier providing local service. (N)

Option 2 pricing table: (N)

200 minutes per month for \$20.00 per month (N)
with minutes above 200 billed at \$.105 per minute (N)

400 minutes per month for \$36.00 per month (N)
with minutes above 400 billed at \$.095 per minute (N)

600 minutes per month for \$48.00 per month (N)
with minutes above 600 billed at \$.085 per minute (N)

Issued: December 22, 2006

Effective: December 29, 2006

Issued by: Gary Godfrey, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West Street
Green City, MO 63545

Cancelled
April 1, 2007

Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

NORTHEAST MISSOURI LONG DISTANCE, L.L.C.
PSC Mo. No. 1

Original Sheet 43

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Missouri Public
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REC'D SEP 20 1999

Missouri Public
Service Commission

00-242

FILED OCT 21 1999

Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager
Northeast Missouri Long Distance, L.L.C.
718 S. West St.
Green City, Missouri 63545

Cancelled

December 29, 2006

Missouri Public
Service Commission