

Local Exchange Service

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

RESERVED FOR FUTURE USE

D

D

ALL MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND ON PAGE NO. 63.17.2.

N

ISSUED: April 19, 2010

EFFECTIVE: May 19, 2010

Sandy Chandler  
Tariff Manager  
5055 North Point Pkwy, 2nd FL  
Atlanta, GA 30022

FILED  
Missouri Public  
Service Commission  
JL-2010-0612

CANCELLED  
November 15, 2016  
Missouri Public  
Service Commission  
LN-2017-0142; YL-2017-0071

Local Exchange Service

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.14 New Residential Free Month Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RZB, RLB, RLI, RLJ, and RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RZB, RLB, RLI, RLJ, and RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate. T/N T/N

3.10.3.15 Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

Issued: May 1, 2009

Effective: June 1, 2009

CANCELLED  
May 19, 2010  
Missouri Public  
Service Commission  
JL-2010-0612

Sandy Chandler  
Tariff Manager  
5055 North Point Pkwy, 2nd FL  
Atlanta, GA 30022

FILED  
Missouri Public  
Service Commission  
JL-2009-0775

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.14 New Residential Free Month Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.15 Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

**ALL MATERIAL ON THIS PAGE IS NEW**

Issued: March 29, 2008

Effective: April 1, 2008

Carmen Feliciano  
Tariff Administrator  
205 N. Michigan Avenue  
Chicago, IL 60601

CANCELLED  
June 1, 2009  
Missouri Public  
Service Commission  
JL-2009-0775

FILED  
Missouri Public  
Service Commission





Local Exchange Service

Section C – Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

3.10.3.17 \$20 Credit Plan 1/

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG, and RZB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

N

3.10.3.18 \$25 Credit Plan 1/

The Company will offer the following plan to existing customers of Residential RZA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

N

T

3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RZB, RLC, RLH, RLI, RLK, RLL, and RLG, Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

T/N

3.10.3.20 \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RZA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

T

1/ Effective April 8, 2010, this plan will no longer be available to new customers.

N

Local Exchange Service

Section C – Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

3.10.3.17 \$20 Credit Plan

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG, and RZB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering. N

3.10.3.18 \$25 Credit Plan

The Company will offer the following plan to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, and RZB Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan. N

3.10.3.20 \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

D

ISSUED: January 29, 2010

EFFECTIVE: March 1, 2010

Sandy Chandler  
Tariff Manager  
5055 North Point Pkwy, 2nd FL  
Atlanta, GA 30022

CANCELLED  
April 8, 2010  
Missouri Public  
Service Commission  
JL-2010-0551

FILED  
Missouri Public  
Service Commission  
JL-2010-0480

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

3.10.3.17 \$20 Credit Plan

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL and RLG Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.18 \$25 Credit Plan

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL and RLG Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

3.10.3.20 \$25 Credit Plan for 3 invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

**ALL MATERIAL ON THIS PAGE IS NEW**

Issued: March 29, 2008

Effective: April 1, 2008

CANCELLED  
March 1, 2010  
Missouri Public  
Service Commission  
JL-2010-0480

Carmen Feliciano  
Tariff Administrator  
205 N. Michigan Avenue  
Chicago, IL 60601

FILED  
Missouri Public  
Service Commission

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.2.21 Reserved for Future Use

D  
|  
D

3.10.3.22 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service, who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

3.10.3.23 Small Business Credit Plan 1/

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND ON PAGE NO. 63.17.4.

N

1/ Effective April 1, 2009, this service will no longer be available to new customers.

ISSUED: April 19, 2010

EFFECTIVE: May 19, 2010

Sandy Chandler  
Tariff Manager  
5055 North Point Pkwy, 2nd FL  
Alpharetta, GA 30022

**FILED**  
**Missouri Public**  
**Service Commission**  
**JL-2010-0612**

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

T  
D

3.10.3.21 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service") , ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.22 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service, who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

3.10.3.23 Small Business Credit Plan 1/

N

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

1/ Effective April 1, 2009, this service will no longer be available to new customers.

N

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.21 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RZA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RZA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.22 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

3.10.3.23 Small Business Credit Plan

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

**ALL MATERIAL ON THIS PAGE IS NEW**

Issued: March 29, 2008

Effective: April 1, 2008

Carmen Feliciano  
Tariff Administrator  
205 N. Michigan Avenue  
Chicago, IL 60601

Cancelled  
April 1, 2009  
Missouri Public  
Service Commission  
JL-2009-0625

**FILED**  
Missouri Public  
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.24 Small Business 10% Discount for 3 Invoices <sup>1/</sup>

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

3.10.3.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 2<sup>nd</sup> month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.25 Business B2 15% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a credit of 15% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan.

N  
|  
N

---

<sup>1/</sup> Effective May 19, 2010, this plan is no longer available to new customers.

---

ISSUED: January 15, 2016

EFFECTIVE: February 15, 2016

Edwin Reese  
Tariff Administrator  
1300 I Street NW., Suite 400w  
Washington, DC 20005

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.24 Small Business 10% Discount for 3 Invoices <sup>1/</sup>

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

3.10.3.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 2<sup>nd</sup> month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

D  
|  
D

---

<sup>1/</sup> Effective May 19, 2010, this plan is no longer available to new customers.

Issued: May 10, 2010

Effective: June 9, 2010

CANCELLED  
February 15, 2016  
Missouri Public  
Service Commission  
JL-2016-0179

Sandy Chandler  
Tariff Manager  
5055 North Point Pkwy, 2nd FL  
Alpharetta, GA 30022

FILED  
Missouri Public  
Service Commission  
JL-2010-0641



Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.24 Small Business 10% Discount for 3 Invoices <sup>1/</sup>

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

3.10.3.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 2<sup>nd</sup> month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.26 Small Business 15% Discount for 2 Invoices

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, will receive a discount of 15% on each of their first two invoices after enrollment in this plan. This plan is not combinable with any other offering.

<sup>1/</sup> Effective May 19, 2010, this plan is no longer available to new customers.

T  
N  
N  
N

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.10.3.24

Small Business 10% Discount for 3 Invoices:

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

**ALL MATERIAL ON THIS PAGE IS NEW**

Issued: May 1, 2008

Effective: June 1, 2008

CANCELLED  
May 19, 2010  
Missouri Public  
Service Commission  
JL-2010-0612

Carmen L. Feliciano  
Tariff Administrator Suite 1100  
Chicago, IL 60601

FILED  
Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE  
3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.4 Operator Services<sup>2</sup>

(N)

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3rd Number Billing Call Operator Assisted: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

Collect Operator Assisted: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

Station to Station Operator Assisted: calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies

Collect – Mechanized/Automated: Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

3rd Number Billing – Mechanized/Automated: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance.

Operator Assisted – Sent Paid: includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

<u>Operator Services Charges:</u> <sup>1/</sup>	
Busy Line Verification:	\$1.50
Busy Line Interrupt:	\$2.00
Person-to-Person Call:	\$9.00
3rd Number Billing Call Operator Assisted:	\$5.00
Collect Operator Assisted:	\$5.00
Station to Station Operator Assisted:	\$3.00
Collect – Mechanized/Automated	\$5.00
Operator Assisted – Sent Paid	\$3.00
3rd Number Billing – Mechanized/Automated	\$5.00

<sup>1</sup> These Charges will become levied as billing becomes available.

<sup>2</sup> Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.

(N)  
|  
(N)

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.4 Operator Services

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3<sup>rd</sup> Number Billing Call Operator Assisted: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies. T

Collect Operator Assisted: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies. T

Station to Station Operator Assisted: calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies T

Collect - Mechanized/Automated: Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. N

3<sup>rd</sup> Number Billing - Mechanized/Automated: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance. N

Operator Assisted - Sent Paid: includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins. N

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Operator Services Charges:<sup>1</sup>

Busy Line Verification:	\$1.50	
Busy Line Interrupt:	\$2.00	
Person-to-Person Call:	\$9.00	
3 <sup>rd</sup> Number Billing Call Operator Assisted:	\$5.00	T
Collect Operator Assisted:	\$5.00	T
Station to Station Operator Assisted:	\$3.00	T
Collect - Mechanized/Automated	\$5.00	N
Operator Assisted - Sent Paid	\$3.00	
3 <sup>rd</sup> Number Billing - Mechanized/Automated	\$5.00	N

<sup>1</sup> These Charges will become levied as billing becomes available.

Missouri Public

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.4 Operator Services

Service Commission

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Operator Services Charges:<sup>1</sup>

Busy Line Verification:	\$1.50
Busy Line Interrupt:	\$2.00
Person-to-Person Call:	\$9.00
3rd Number Billing Call:	\$5.00
Collect:	\$5.00
Station-to-Station:	\$3.00

CANCELLED

JUN 01 2003  
By STRS 6322  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

<sup>1</sup>These charges will be levied as billing becomes available.

LOCAL EXCHANGE SERVICE  
REC'D MAY 03 2002

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.5 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of two listings per call.

Directory Assistance Per call charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

Customer may make zero (0) calls before Directory Assistance charges are applied.

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: May 3, 2002

Effective

Carmen L. Feliciano  
Tariff Administrator  
205 N. Michigan Ave.  
Chicago IL, 60618

CANCELLED  
November 15, 2016  
Missouri Public  
Service Commission  
LN-2017-0142; YL-2017-0071

JUN 07 2002

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing\*: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

\*Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only. T

Multi Ring Listing: Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this tariff.

\* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003.

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>	
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing	
Business Additional Listing:	\$2.00	
Additional Main Listing:	\$0.00	
Non-Listed:	\$1.25	
Non-Published Listing:	\$2.00	
Primary Straight Line Under Listing*:	\$2.00	T
Primary Caption Listing*:	\$2.00	
Multi-Ring Listing:	\$0.00	

\* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003.



LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing\*: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

Multi Ring Listing: Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this tariff. N

\* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003. N

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>	
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing	
Business Additional Listing:	\$2.00	
Additional Main Listing:	\$0.00	
Non-Listed:	\$1.25	
Non-Published Listing:	\$2.00	
Primary Straight Line Under Listing*:	\$2.00	
Primary Caption Listing:	\$2.00	
Multi-Ring Listing:	\$0.00	n

\* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003. N



Missouri Public

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types **Service Commission**

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing:	\$2.00
Additional Main Listing:	\$0.00
Non-Listed:	\$1.25
Non-Published Listing:	\$2.00
Primary Straight Line Under Listing:	\$2.00
Primary Caption Listing:	\$2.00

**CANCELLED**

JUN 01 2003  
By ISRS 63.24  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>	
Line Connection Fee <sup>1</sup> :	\$45.00	
Service Restoral Charge:	\$30.00	
Telephone Number Change Charge:	\$20.00	
Returned Check Charge:	\$10.00	
InterLATA/IntraLATA PIC Change Charge:	\$1.25	
Directory Listing Change Charge:	\$12.00	
Service Order Charge:	\$12.00	
Call Detail Report*:	\$10.00	
Duplicate Invoice (per invoice copy)*:	\$10.00	
Hunting Installation Charge*:	\$12.00	
Hunt Group Change Charge*:	\$12.00	
Installation Dispatch	\$50.00	
Blocking Setup Charge**	\$7.50	
Facilities Move Charge***	\$250.00	N

\*\*\* This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises N

\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

\* These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

CERTAIN MATERIAL ON THIS PAGE WAS MOVED TO PAGE 63.25.1

Issued: May 1, 2007

Effective: June 1, 2007

Carmen L. Feliciano  
Tariff Administrator  
205 N. Michigan Avenue  
Chicago IL, 60601

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee <sup>1</sup> :	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$1.25
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

\*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.  
Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

<sup>1</sup>Customers of Small Business Service under this tariff will receive a waiver of this charge.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee <sup>1</sup> :	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

\*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976, 1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

<sup>1</sup>Customers of Small Business Service under this tariff will receive a waiver of this charge.

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

\*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

D  
I  
D



LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge <sup>1</sup>	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

\*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976, 1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

<sup>1</sup>customers of Small Business Service under this tariff will receive a waiver of this charge.

N  
N

LOCAL EXCHANGE SERVICE  
REC'D MAR 22 2004

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

**Service Commission**

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

R

**CANCELLED**

MAY 14 2004  
By *3rd P.S.C. 3.25*  
Public Service Commission  
MISSOURI

\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

\*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

**Missouri Public Service Commission**

**FILED APR 01 2004**

Missouri Public Service Commission

LOCAL EXCHANGE SERVICE

REGD MAY 01 2003

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$69.99
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

CANCELLED

APR 01 2004

By *JRS 63.25*  
Public Service Commission  
MISSOURI

\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

\*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

CERTAIN MATERIAL ON THIS PAGE HAS BEEN MOVED TO PAGE 63.25.1.



LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Option	Non-Recurring Charge
New Line Installation:	\$69.99
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$ 5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report:	\$10.00
Duplicate Invoice (per invoice copy):	\$10.00
Hunting Installation Charge:	\$12.00
Hunt Group Change Charge:	\$12.00

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code \*67.

3.10.8 Blocking Features Monthly Recurring Charges

Block 900 and 976:	\$0.00
Toll Blocking:	\$0.00
Block Collect Calling:	\$0.00
Block Third Party Calling:	\$0.00
Selective Caller ID Blocking:	\$0.00

CANCELLED

JUN 01 2003  
By JORS 63.25  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.6 Other Small Business Non-Recurring Charges

3.10.7 Blocking Features

Block 900 & 976:

Blocks the following outgoing calls from a customer's line.

Blocks:

976, 1+976, 1+900

Toll Blocking:

Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling:

Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling:

Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking:

This feature allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Block Call Return:

Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace:

Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling:

Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

MATERAIL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.25

Issued: May 1, 2007

Effective: June 1, 2007

Carmen L. Feliciano  
Tariff Administrator  
205 N. Michigan Avenue  
Chicago IL, 60601

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.7 Blocking Features (Cont'd)

Block Repeat Dialing: Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Block Three Way: This features restricts the customer from using pay per use Three Way Calling

Complete Blocking for Caller ID (Per Line Block):  
Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

3.10.8 Blocking Features Monthly Recurring Charges Cont'd)

The following blocking features are available to customers of Small Business Service subscribing to service Prior to June 1, 2003.

Block 900 and 976:	\$0.00
Toll Blocking:	\$0.00
Block Collect Calling:	\$0.00
Block Third Party Calling:	\$0.00
Selective Caller ID Blocking:	\$0.00

\*The following blocking features are available to customers of Small Business Service subscribing on or after June 1, 2003.

Block 900 and 976:	\$0.00
Block Call Return	\$0.00
Block Call Trace:	\$0.00
Block Collect Calling:	\$0.00
Block Collect & Third Party Calling	\$0.00
Block DACC	\$0.00
Block Repeat Dialing	\$0.00
Block Third Party Calling	\$0.00
Block Three Way Calling	\$0.00
Complete Blocking for Caller ID*	\$0.00
Selective Caller ID Blocking*	\$0.00
Toll Blocking (Per Line)	\$4.95

T  
T

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.7 Blocking Features (Cont'd)

Block Repeat Dialing: Prohibits the customers from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing. N

Block Three Way: This feature restricts the customer from using pay per use Three Way Calling. N

3.10.8 Blocking Feature Monthly Recurring Charges (Cont'd)

The following blocking features are available to customers of Small Business Service subscribing to service prior to June 1, 2003. N

Block 900 and 976:	\$0.00	N
Toll Blocking:	\$0.00	
Block Collect Calling:	\$0.00	
Block Third Party Calling:	\$0.00	

The following blocking features are available to customers of Small Business Service subscribing to service on or after June 1, 2003.

Block 900 and 976:	\$0.00	
Block Call Return:	\$0.00	
Block Call Trace:	\$0.00	
Block Collect Calling:	\$0.00	
Block Collect & Third Party Calling:	\$0.00	
Block DACC:	\$0.00	
Block Repeat Dialing:	\$0.00	
Block Third Party Calling:	\$0.00	
Block Three Way Calling:	\$0.00	
Toll Blocking (Per Line):	\$4.95	N

MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.25.

Issued: May 1, 2003

EFFECTIVE: June 1, 2003

Carmen L. Feliciano, Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601



LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.7 Blocking Features (Cont'd)

Block Repeat Dialing:

Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Block Three Way:

This features restricts the customer from using pay per use Three Way Calling

Complete Blocking for Caller ID (Per Line Block):

Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

3.10.8 Blocking Features Monthly Recurring Charges Cont'd)

The following blocking features are available to customers of Small Business Service subscribing to service Prior to June 1, 2003.

Block 900 and 976:	\$0.00
Toll Blocking:	\$0.00
Block Collect Calling:	\$0.00
Block Third Party Calling:	\$0.00
Selective Caller ID Blocking:	\$0.00

\*The following blocking features are available to customers of Small Business Service subscribing on or after June 1, 2003.

Block 900 and 976:	\$0.00
Block Call Return	\$0.00
Block Call Trace:	\$0.00
Block Collect Calling:	\$0.00
Block Collect & Third Party Calling	\$0.00
Block DACC	\$0.00
Block Repeat Dialing	\$0.00
Block Third Party Calling	\$0.00
Block Three Way Calling	\$0.00
Complete Blocking for Caller ID*	\$0.00
Selective Caller ID Blocking*	\$0.00
Toll Blocking (Per Line)	\$4.95

MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 63.25.1

Issued: May 1, 2007

Effective: June 1, 2007

Carmen L. Feliciano  
Tariff Administrator  
205 N. Michigan Avenue  
Chicago IL, 60601

CANCELLED  
November 15, 2016  
Missouri Public  
Service Commission  
LN-2017-0142; YL-2017-0071

**Filed**  
Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.9 Features and Options

The following features are available on customer's primary or additional lines for customers subscribing to Small Business Service on or after June 1, 2003. For customers subscribing to Small Business Service prior to June 1, 2003, the following features only are available: Call Forwarding, Call Waiting, Caller ID-Name and Number, Call Waiting ID-Name and Number, Speed Calling 8, and Three Way Calling; these features may be included on customer's primary line only. T/N

Call Forwarding: Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. Customer selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge. N

Call Waiting ID - Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller. Customer selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge. N

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. T

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

The following features are available on customer's primary or additional lines at no additional charge:

Hunting-Sequential: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting - Circular: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, if the line is busy, the call will circle back to the first line in the Hunt Group, which will either ring, provide a busy signal, or send the call to voice mail.

LOCAL EXCHANGE SERVICE

REC'D MAY 03 2002

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.9 Features and Options

The following features may be included on customer's primary line only.

Call Forwarding: Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Waiting ID - Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller.

Speed Calling - 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

The following features are available on customer's primary or additional lines at no additional charge:

Hunting-Sequential: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting - Circular: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, if the line is busy, the call will circle back to the first line in the Hunt Group, which will either ring, provide a busy signal, or send the call to voice mail.

Missouri Public

CANCELLED

FILED JUN 07 2002

ALL MATERIAL ON THIS PAGE IS NEW.

JUN 01 2003

Service Commission

Issued: May 3, 2002

Public Service Commission  
Tariff Administration  
205 N. Michigan Ave.  
Chicago IL, 60618

Effective: [REDACTED]

JUN 07 2002

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Anonymous Call Rejection (ACR): Rejects incoming calls that have been marked private or anonymous.

Call Forwarding-Busy: Allows the end-user to forward calls outside the end-user's switch type when the called telephone number is busy. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding No Answer.

Call Forwarding-No Answer: Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

Call Forwarding-Busy & No Answer: Incoming calls may be forwarded to a long distance number pre-selected by the customer, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Calls must be forwarded to the same Call Forwarding Number on both a busy line condition and when the telephone is not answered after a predetermined Ringing Cycle. To forward calls to different Call Forwarding Numbers, separate features must be ordered. Cannot be selected with Call Forwarding-Busy or Call Forwarding-No Answer. Applied per line.

Call Return (\*69): Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return.

Call Screening: This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

Caller ID - Name: This feature enables the customer to view on a display unit the Directory Name on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name is activated on a customer's line, the Directory Name and on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name customer. Utilization of the full capabilities of Caller ID- Name requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID-Number Only: This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID - Name and Number.

**ALL MATERIAL ON THIS PAGE IS NEW.**

Issued: May 1, 2003

Effective: June 1, 2003

Carmen L. Feliciano

Tariff Administrator Suite 1100  
Chicago, IL 60601

CANCELLED  
November 15, 2016  
Missouri Public  
Service Commission  
LN-2017-0142; YL-2017-0071



LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (\*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00	
Call Forwarding	\$6.50	I
Call Forwarding - Busy	\$3.75	
Call Forwarding - No Answer	\$0.00	
Call Forwarding - Busy and No Answer	\$4.50	
Call Return (*69)	\$5.00	
Call Screening	\$5.00	
Call Waiting	\$8.00	
Call Waiting ID*	\$5.75	
Caller ID - Name*	\$8.75	
Caller ID - Name and Number*	\$10.00	
Caller ID - Number Only*	\$8.75	
Multi-Ring 2	\$6.25	
Multi-Ring 3	\$6.25	
Repeat Dialing (*66)	\$5.00	
Speed Dial 8	\$4.25	
Three-Way Calling	\$5.00	
Hunting Circular*	\$1.00	
Hunting Sequential*	\$1.00	

\* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

\*\* This charge applies to customers enrolling in offering C of Business B2 Service

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (\*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00	
Call Forwarding	\$5.50	
Call Forwarding - Busy	\$2.75	
Call Forwarding - No Answer	\$0.00	
Call Forwarding - Busy and No Answer	\$3.50	
Call Return (*69)	\$4.00	
Call Screening	\$4.00	
Call Waiting	\$7.00	
Call Waiting ID - Name and Number*	\$4.75	T
Caller ID - Name*	\$7.75	T
Caller ID - Name and Number*	\$9.00	T
Caller ID - Number Only*	\$7.75	
Multi-Ring 2	\$5.25	
Multi-Ring 3	\$5.25	
Repeat Dialing (*66)	\$4.00	
Speed Dial 8	\$3.25	
Three-Way Calling	\$4.00	
Hunting Circular*	\$1.00	N
Hunting Sequential*	\$1.00	N

\* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

\*\* This charge applies to customers enrolling in offering C of Business B2 Service N

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (\*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00
Call Forwarding	\$5.50
Call Forwarding - Busy	\$2.75
Call Forwarding - No Answer	\$0.00
Call Forwarding - Busy and No Answer	\$3.50
Call Return (*69)	\$4.00
Call Screening	\$4.00
Call Waiting	\$7.00
Call Waiting ID - Name and Number	\$4.75
Caller ID - Name	\$7.75
Caller ID - Name and Number	\$9.00
Caller ID - Number Only*	\$7.75
Multi-Ring 2	\$5.25
Multi-Ring 3	\$5.25
Repeat Dialing (*66)	\$4.00
Speed Dial 8	\$3.25
Three-Way Calling	\$4.00

R

\* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

LOCAL EXCHANGE SERVICE

Missouri Public  
Service Commission

3. Service Descriptions(Cont'd)

REC'D MAY 01 2003

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (+66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00
Call Forwarding	\$5.50
Call Forwarding - Busy	\$2.75
Call Forwarding - No Answer	\$2.75
Call Forwarding - Busy and No Answer	\$3.50
Call Return (+69)	\$4.00
Call Screening	\$4.00
Call Waiting	\$7.00
Call Waiting ID - Name and Number	\$4.75
Caller ID - Name	\$7.75
Caller ID - Name and Number	\$9.00
Caller ID - Number Only*	\$7.75
Multi-Ring 2	\$5.25
Multi-Ring 3	\$5.25
Repeat Dialing (+66)	\$4.00
Speed Dial 8	\$3.25
Three-Way Calling	\$4.00

\* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

**CANCELLED**

OCT 16 2003

1st RS 63.26.2

Public Service Commission  
MISSOURI

ALL MATERIAL ON THIS PAGE IS NEW.

FILED JUN 01 2003

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.10 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Return (69)This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Trace: Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

<u>Feature</u>	<u>Per-Use Charge</u>
Repeat Dialing (66)	\$0.75
Call Return (69)	\$0.75
Call Trace**	\$6.48
Three-Way Calling***	\$0.75

D  
|  
|  
D

\*\* Available to customers subscribing to Business B2 Service on or after June 1, 2003.

\*\*\* Available to customers subscribing to Business B2 Service on or after June 1, 2003. A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

85413 RFD MAY 01 2003

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.10 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Return (\*69)This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Trace: Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

<u>Feature</u>	<u>Per-Use Charge</u>	
Repeat Dialing (66)	\$0.75*	
Call Return (69)	\$0.75*	
Call Trace**	\$6.48	N
Three-Way Calling***	\$0.75	N

\*A spending cap of \$ 6.00 will apply to this feature; once the customer uses at least \$ 6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$ 6.00 for that month of usage.

\*\* Available to customers subscribing to Business B2 Service on or after June 1, 2003. N

\*\*\* Available to customers subscribing to Business B2 Service on or after June 1, 2003. A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage. N

CANCELLED

MATERIAL ON THIS PAGE WAS MOVED TO PAGE NO. 63.27.1.

OCT 01 2003  
by 2nd RS 63.27  
Public Service Commission  
Missouri  
Effective June 1, 2003  
Missouri Public Service Commission

Issued: May 1, 2003

Carmen L.Feliciano  
Tariff Administrator Suite 1100  
Chicago, IL 60601

FILED JUN 01 2003

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D MAY 03 2002

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.10 Pay Per Use Features

Repeat Dialing (\*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (\*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Feature	Per-Use Charge
Repeat Dialing (*66)	\$0.75*
Call Return (*69)	\$0.75*

\* A spending cap of \$ 6.00 will apply to this feature; once the customer uses at least \$ 6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$ 6.00 for that month of usage.

3.10.11 Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

Package Monthly Recurring Charge

Feature Value Pak: \$9.99

Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

CID Feature Value Pak: \$14.99

Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

3.10.12 Number Portability

Monthly Recurring Charge: \$0.33

3.10.13 Service Availability

Service is available in Zone 1 adopted by the Missouri Corporation Commission.

3.10.14 Local Calling Areas

The Local Calling Areas will mirror the Local Calling Areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the underlying Carrier.

CANCELLED

JUN 01 2003  
KRS 63.27  
Missouri Public Service Commission  
MISSOURI

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.



LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.11 Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

<u>Package</u>	<u>Monthly Recurring Charge</u>
----------------	---------------------------------

<u>Feature Value Pak:</u>	\$9.99
---------------------------	--------

Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

<u>CID Feature Value Pak:</u>	\$14.99
-------------------------------	---------

Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

3.10.12

D

3.10.13 Service Availability

Service is available in Zones 1, 2 and 3 adopted by the Missouri Corporation Commission.

3.10.14 Local Calling Areas

The Local Calling Areas will mirror the Local Calling Areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the underlying Carrier.

**Missouri Public**

LOCAL EXCHANGE SERVICE

REC'D AUG 29 2003

Service Commission

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.11 Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

<u>Package</u>	<u>Monthly Recurring Charge</u>
----------------	---------------------------------

Feature Value Pak: \$9.99

Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

CID Feature Value Pak: \$14.99

Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

3.10.12 Number Portability

Monthly Recurring Charge: \$0.33

3.10.13 Service Availability

Service is available in Zones 1, 2 and 3 adopted by the Missouri Corporation Commission. N

3.10.14 Local Calling Areas

The Local Calling Areas will mirror the Local Calling Areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the underlying Carrier.

**CANCELLED**

APR 19 2004  
L. J. ANDRS  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

FILED OCT 01 2003

