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**MISSOURI  
Public Service Commission**

GENERAL AND LOCAL EXCHANGE TARIFF  
Schedule of Rates, Rules and Regulations  
Governing Telecommunications Services

Offered By:

CASS COUNTY TELEPHONE

Applying to All Exchanges

Issued: February 7, 1996

Effective: April 1, 1996

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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July 26, 2006  
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TM-2006-0306

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EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discounted rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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ISSUED:  
7/30/04

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President  
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## GENERAL AND LOCAL EXCHANGE TARIFF

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By *ISRSI*  
Public Service Commission  
MISSOURIEXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
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## GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**RULES AND REGULATIONS

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## A. Application

**MISSOURI  
Public Service Commission**

## 1. General

- a. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Missouri by BPS Telephone Company, hereinafter referred to as the Company, subject to the jurisdiction of the Missouri Public Service Commission (MPSC).
- b. The regulations or conditions contained in the General and Local Exchange Tariff shall govern in the event of a conflict between these General Regulations and any conditions applicable to the General and Local Exchange Tariff.
- c. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.
- d. This tariff cancels and supersedes the following tariffs:

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## GENERAL AND LOCAL EXCHANGE TARIFF RECEIVED

RULES AND REGULATIONS

DEC 19 2000

## A. Application

MISSOURI  
Public Service Commission

## 1. General

- a. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Missouri by Cass County Telephone Company, hereinafter referred to as the Company, subject to the jurisdiction of the Missouri Public Service Commission (MPSC). (M)
- b. The regulations or conditions contained in the General and Local Exchange Tariff shall govern in the event of a conflict between these General Regulations and any conditions applicable to the General and Local Exchange Tariff.
- c. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it. (M)
- d. Exchange Listing

The following exchanges comprise CASS COUNTY TELEPHONE  
PSC MO. NO. 1:

Cleveland  
Creighton  
Drexel  
East Lynne  
Garden City  
Peculiar  
W. Cleveland  
W. Drexel

(T)

(T)

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GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

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A. Application

1. General

MO. PUBLIC SERVICE COMM

e. Exchange Listing

The following exchanges comprise CASS COUNTY TELEPHONE  
PSC MO. NO. 1:

Cleveland

(D)

Drexel

East Lynne

Garden City

Peculiar

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RULES AND REGULATIONS

FEB 7 1996

A. Application

1. General

**MISSOURI  
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e. Exchange Listing

The following exchanges comprise CASS COUNTY TELEPHONE  
PSC MO. NO. 1:

Cleveland  
Creighton  
Drexel  
East Lynne  
Garden City  
Peculiar

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RULES AND REGULATIONS**MISSOURI  
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## B. Obligation and Liability of the Company

## 1. Availability of Facilities and Equipment

- a. The Company's obligation to furnish local exchange and access service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.
- b. The installation and restoration of services shall be subject to the regulations set forth in this Tariff and the Company's Facilities for Intrastate Access Tariff, concerning the Telecommunications Service Priority (TSP) System.

## 2. Interruptions of Service

- a. In the event of an interruption to the service not due to the negligence or willful act of the customer or customer premises equipment, an allowance will be made if the interruption continues for more than 24 hours from the time it is reported to or detected by the Company.
- b. The allowance will be limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof made inoperative. No other liability shall in any case attach to the Company in consideration of such interruptions.

## 3. Liability

- a. In view of the possibility of errors and difficulties occurring in the transmission of messages by telephone, and the impossibility of fixing the cause thereof, the customer assumes all risks connected with the service except as follows:
  - 1) If the initial installation is defective or if service is interrupted otherwise than by the negligence or willful act of the customer or due to customer premises equipment, an allowance at the minimum rate for the telephone facilities and class of service at the time of the installation or interruption shall be made for the time such outage continues after notice and demand to the Company unless such outage is due to the inside wiring or customer provided equipment. No other liability shall in any case attach to the Company.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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FEB 7 1996

## B. Obligation and Liability of the Company (Cont'd)

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## 3. Liability (Cont'd)

- b. In the case of interruption to any interexchange service (Private Lines, WATS, etc.), allowance for message toll service used by the customer during the period of interruption, will be made at the regular message toll rates.

## 4. Directory Errors and Omissions

- a. The Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the customer's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.
- b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

## 5. Transmitting Messages

- a. The Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

## 6. Use of Connecting Company Lines

- a. When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the Connecting Company.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Obligation and Liability of the Company (Cont'd)

## 7. Defacement of Premises

- a. The Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company.

## C. Use of Service and Facilities

## 1. Ownership and Use of Regulated Services

- a. Coin-operated, public, semi-public or pay telephone equipment, and wiring and facilities furnished by the Company to provide transmission service on the premises of a customer are the property of the Company. The agents and employees of the Company shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Company, without the written consent of the Company.
- b. If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service, and, if such service is furnished may require the customer to install and maintain such services and may also require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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## C. Use of Service and Facilities (Cont'd)

## 2. Use of Customer Service

- a. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, the customer's family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer transmission service or to permit such service to remain on premises of public or semi-public character when the instrument is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, transmission service may be installed, provided the instrument is so located that it is not accessible for public use.

## 3. Use of Party Line Service

- a. Applications for party line service are accepted by the Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Company shall have the right to require the customer to contract for a higher grade of service, or to discontinue the service of the customer in question. The Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

## 4. Tampering with Equipment

- a. The Company may refuse to furnish or may deny transmission service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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## C. Use of Service and Facilities (Cont'd)

## 5. Use of Profane Language or Impersonation of Another

- a. The Company may refuse to furnish or may deny transmission service to any persons, firm or corporation who, over the facilities furnished by the Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

## 6. Governmental Objections to Service

- a. The Company may refuse to furnish or may discontinue transmission service to any person, firm, or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

## 7. Unlawful Use of Transmission Service

- a. The Company may disconnect, without advance notice:
  - 1) Any transmission service used in such a manner as to interfere unreasonably with other services, constitute abuse, fraud or tend to injuriously affect the efficiency of the Company's plant, property or service.
  - 2) Any transmission service which is used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.

## 8. Connection of Automatic Dialing-Announcing Devices

- a. The Company will not knowingly permit connection to or operation over the telephone network of an automated dialing-announcing device used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party.

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## C. Use of Service and Facilities (Cont'd)

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## 8. Connection of Automatic Dialing-Announcing Devices (Public Service Commission)

- b. Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

## D. Establishment and Furnishing of Service

## 1. Application for Service

- a. Applications for initial or additional services made verbally or in writing become a contract upon the establishment of the service or facility.
- b. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such changes.
- c. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for Basic Local Exchange Telecommunications Service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous Basic Local Telecommunications Service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness. (N)
- d. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally. (N)

## 2. Telephone Numbers

- a. The customer has no property right in the telephone number nor any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a customer whenever it deems it advisable in the conduct of its business to do so. (N)

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## C. Use of Service and Facilities (Cont'd)

**MISSOURI  
Public Service Commission**

## 8. Connection of Automatic Dialing-Announcing Devices (Cont'd)

- b. Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

## D. Establishment and Furnishing of Service

## 1. Application for Service

- a. Applications for initial or additional services made verbally or in writing become a contract upon the establishment of the service or facility.
- b. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such changes.

## 2. Telephone Numbers

- a. The customer has no property right in the telephone number nor any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a customer whenever it deems it advisable in the conduct of its business to do so.

## 3. Alterations

- a. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities located on his premises.

## 4. Payment for Service

- a. The customer is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these Rules and Regulations.

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## 3. Alterations

- a. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities located on his premises.

## 4. Payment for Service

- a. The customer is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these Rules and Regulations.
- b. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

## 5. Maintenance and Repairs

- a. With the exception of customer premises equipment and inside wiring, all ordinary expense of maintenance and repair, unless otherwise specified in the Company's Tariff, is borne by the Company. In case of loss of, damage to, or destruction of, any of the Company's facilities, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the customer. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect or remove any facilities installed by the Company, except upon the written consent of the Company.

## 6. Unusual Installation Costs

- a. Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## D. Establishment and Furnishing of Service (Cont'd)

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## 4. Payment for Service (Cont'd)

- b. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

## 5. Maintenance and Repairs

- a. With the exception of customer premises equipment and inside wiring, all ordinary expense of maintenance and repair, unless otherwise specified in the Company's Tariff, is borne by the Company. In case of loss of, damage to, or destruction of, any of the Company's facilities, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the customer. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect or remove any facilities installed by the Company, except upon the written consent of the Company.

## 6. Unusual Installation Costs

- a. Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

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## D. Establishment and Furnishing of Service (Cont'd)

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## 7. Furnishing Party Line Services

- a. Two- and four-party service within the established local base rate area, when offered, is furnished at any location where there is a vacancy on an existing line or, when there is no vacancy, a new line will be opened up when there is, in the opinion of the Company an opportunity to connect additional customers in nearby locations to that line within a reasonable time. In some exchanges this service is restricted to existing customers and will not be offered to other customers.
- b. Four-party service beyond the established local base rate area, when offered, will be furnished only when, in the opinion of the Company, there is sufficient demand for such service to assure a reasonable fill of the lines and where such demand is concentrated within a reasonable area.
- c. Two-party service beyond the established local base rate area is also furnished at certain exchanges and in those exchanges the same rules and regulations apply as set out for four-party service above.

## 8. Furnishing of Announcement, Answering and Recording Services

- a. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:
  - 1) For purposes of identification, customers to transmission service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
  - 2) Customers transmitting factual public announcements, such as time, stock market quotations, airline schedules, and similar information are excluded from the preceding condition.

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## D. Establishment and Furnishing of Service (Cont'd)

## 8. Furnishing of Announcement, Answering and Recording Services (Cont'd)

## a. (Cont'd)

- 3) Nonpublished telephone service will not be furnished for use with recorded public announcements.
- 4) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

## 9. Inside Station Wiring - New or Existing

- a. The Company is no longer required to provide, lease, install, maintain or repair new inside station wiring or maintain or repair existing inside station wiring.
- b. The Company is responsible for making all connections at the protector or providing a facility to permit customer connection with new inside station wiring at the demarcation point. Nothing contained herein shall require or necessitate changes or modifications to telephone utility connections with existing inside station wiring.
- c. The Company will endeavor to answer any questions concerning the installation, repair, and maintenance of new inside station wiring and the maintenance of existing inside station wiring by telephone contact, personal contact or printed material, upon request.

## 10. Riser Cable Inside Building

- a. Cable entering a building but serving more than one individual customer within that building shall not constitute existing inside station wiring. This cable shall constitute distribution cable.
- b. Where the Company has existing cable between two or more buildings on the same premises, the cable shall constitute outside plant. An individual customer may, however, without limitation, provide cable between two or more buildings on the same premises.

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## E. Telephone Directories

## 1. Distribution

- a. The Company will furnish to its customers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

## 2. Ownership and Use

- a. Directories regularly furnished to customers are the property of the Company, are loaned to customers only as an aid to the use of the telephone service. Customers must not deface or mutilate directories. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the customer.

## F. Priority of Service

1. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

## G. Foreign Central Office Service

1. Foreign central office service is exchange service furnished to a customer in a multioffice exchange, from a central office other than the one which serves the area in which he is located.

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## G. Foreign Central Office Service (Cont'd)

2. Such service is not in accordance with the general plan of furnishing transmission service, and will be furnished only if facilities are available and when such service is warranted by the extenuating circumstances involved. The Company does not obligate itself to furnish this service, particularly when it involves undue expense or impairment of the service furnished the general public.
3. Mileage rates as quoted in this Tariff will be applied if Foreign Central Office Service is provided.

## H. Customer Premises Equipment (CPE)

1. Customer premises equipment is all terminal equipment normally used on the customer's premises and owned by the customer; or owned by the Company or some other supplier and leased to the customer; including the terminal equipment located or held in inventory on the customer's premises. Coin and coinless-operated public, semi-public, or pay telephone equipment is excluded.
  - a. CPE is no longer offered as a regulated part of this Company's tariffs; however, this does not give the customer the right to repair or maintain CPE owned by the Company without the Company's consent.
2. The Company shall allow customers to secure the provision, repair, and maintenance of CPE from any supplier provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission.
  - a. The Company will endeavor to answer any questions concerning the installation, repair, and maintenance of CPE by telephone contact, personal contact, or printed material, upon request.
3. Service requirements for connection of CPE to multi-party central office access lines:
  - a. Customers on multi-party central office access lines are required to contact the Company before connecting terminal equipment to their line to ascertain the correct ringer frequency and any other information necessary to insure that service to the other customer(s) on the line will not be interrupted.

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## I. Fees or Taxes to be Billed to Customers

1. When any municipality, other political subdivision, or local agency of government, imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Company, the charges for local service to customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the customer's bill.

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## J. Application of Business and Residence Rates

1. Business rates apply at the following locations:
- a. In offices, stores, factories, and all other places of a strictly business nature.
  - b. In boarding houses, except as noted in this Section, offices of hotels, halls, and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
  - c. At residence locations when the customer has no regular business central office access line and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence central office access line service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

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## J. Application of Business and Residence Rates (Cont'd)

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Public Service Commission**

## 1. (Cont'd)

- d. Where the place of business and the residence of a customer are on the same premises and no transmission service is installed in the place of business, the business rate shall be charged for the central office access line installed in the residence.
- e. At residence locations, when an additional station or extension bell is located in a shop, office, or other place of business.
- f. In college fraternity and sorority houses.
- g. At any location where the listing of service at that location indicates a business, trade or profession, except as specified in this Section.

## 2. Residence rates apply at the following locations:

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## K. Establishment and Maintenance of Credit

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Public Service Commission**

## 1. Establishment of Credit

- a. The Company is not obligated to establish or furnish service to any individual or firm that owes for Basic Local Telecommunications Service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. (C)
- b. In order to insure the payment of all charges due for service, the Company may require a deposit or guarantee as a condition of service if the prospective customer: (C)
- 1) Is unable to establish a record of a previous service account with a telephone utility for a period of at least twelve (12) months for which undisputed Basic Local Telecommunications charges were satisfactorily paid, or (C)
- 2) Is unable to establish a credit rating by meeting two of the following credit criteria: (C)
  - a) Home ownership, excluding mobile home
  - b) Existence of a checking account, regardless of age
  - c) Existence of a savings account, regardless of age
  - d) Motor vehicle ownership
  - e) Full time employment more than two years with current employer
  - f) Possession of a local charge card
  - g) Possession of a major or national charge card

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## K. Establishment and Maintenance of Credit

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## 1. Establishment of Credit

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Public Service Commission

- a. The Company is not obligated to provide service to any individual or firm that owes the Company an undisputed amount for services previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.
- b. In order to insure the payment of all charges due for service, the Company may require a deposit or guarantee as a condition of service if the customer or prospective customer:
  - 1) Is unable to establish a record of a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid, or
  - 2) Is unable to establish a credit rating by meeting two of the following credit criteria:
    - a) Home ownership, excluding mobile home
    - b) Existence of a checking account, regardless of age
    - c) Existence of a savings account, regardless of age
    - d) Motor vehicle ownership
    - e) Full time employment more than two years with current employer
    - f) Possession of a local charge card
    - g) Possession of a major or national charge card

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## K. Establishment and Maintenance of Credit (Cont'd)

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## 1. Establishment of Credit (Cont'd)

## b. (Cont'd)

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## 2) (Cont'd)

h) Possession of a major oil company credit card

i) An existing loan from a financial institution not considered delinquent by the creditor.

Note: b.2) shall only be applied if the prospective customer would otherwise be required to post a deposit or guarantee under b.1).

3) As a condition of continued service, the Company may require a cash deposit or guarantee if undisputed charges in two (2) out of the last twelve (12) billing periods become delinquent. (C)

4) A deposit or guarantee may be required if a customer has had service discontinued for nonpayment of undisputed service delinquent charges at any time during the preceding twelve (12) billing periods. (C)

c. No deposit or guarantee or additional deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.

d. In lieu of a deposit a guarantee may be accepted. The limit of the guarantee will not exceed the amount of cash deposit required.

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July 26, 2006  
Missouri Public  
Service Commission  
TM-2006-0306



## GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

RECEIVED

## K. Establishment and Maintenance of Credit (Cont'd)

FEB 7 1996

## 1. Establishment of Credit (Cont'd)

MISSOURI  
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## b. (Cont'd)

## 2) (Cont'd)

h) Possession of a major oil company credit card

i) An existing loan from a financial institution not considered delinquent by the creditor.

Note: b.2) shall only be applied if the customer or prospective customer would otherwise be required to post a deposit or guarantee under b.1).

3) As a condition of continued service, the Company may require a cash deposit or guarantee if undisputed charges in two out of the last twelve (12) billing periods become delinquent.

4) A deposit or guarantee may be required as a condition of continued service if the customer established service with the Company within the preceding six (6) months, and incurs toll or other charges in any one (1) billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required by the telephone utility, a larger deposit may be required.

5) A deposit or guarantee may be required if a customer has had service discontinued for nonpayment of undisputed delinquent charges at any time during the preceding twelve (12) billing periods.

c. No deposit or guarantee or additional deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.

d. In lieu of a deposit a guarantee may be accepted. The limit of the guarantee will not exceed the amount of cash deposit required.

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President  
Peculiar, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

DEC 19 2000

## K. Establishment and Maintenance of Credit (Cont'd)

## 2. Terms of Deposits

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Public Service Commission

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year. This rate shall be adjusted annually on December 1. The interest shall be credited annually or paid upon the return of the deposit whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. (C)
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill. (C)
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.
- g. A service deposit will not be required for Lifeline Service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged pursuant to 4 CSR 240-33.050.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

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## K. Establishment and Maintenance of Credit (Cont'd)

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## 2. Terms of Deposits

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. Interest at the rate of nine (9) percent per annum will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
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President  
Peculiar, Missouri



## GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

## K. Establishment and Maintenance of Credit (Cont'd)

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- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

## K. Establishment and Maintenance of Credit (Cont'd)

DEC 19 2000

## 3. Responsibility for Payment

- a. The fact that a deposit has been made shall not constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the company for service rendered. The company may discontinue service to any customer failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

## 4. Discontinuance of Service for Failure to Establish Credit

- a. During normal business hours, service may be discontinued for failure to establish credit, as authorized in this Tariff, after written notice by first class mail has been sent or delivered to the customer, at least ten (10) days prior to the date of the proposed discontinuance.

## 5. Service Restoral Charge

- a. Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company (Refer to Section 5, Service Charges).

## 6. Retention of Uncollectible Records

- a. The Company retains uncollectible records for a period of seven (7) years.

## L. Initial Contract Periods

1. Unless otherwise specified herein or elsewhere in the Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
2. The length of contract period for directory listings where the listings have been published, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**RULES AND REGULATIONS

FEB 7 1996

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Public Service Commission**

## K. Establishment and Maintenance of Credit (Cont'd)

## 3. Responsibility for Payment

- a. The fact that a deposit has been made shall in no way relieve the customer or applicant from complying with the Company's regulation as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the Company's regulations pertaining to disconnection of service for nonpayment.

## 4. Discontinuance of Service for Failure to Establish Credit

- a. During normal business hours, service may be discontinued for failure to establish credit, as authorized in this Tariff, after written notice by first class mail has been sent or delivered to the customer, at least five (5) days prior to the date of the proposed discontinuance.

## 5. Service Restoral Charge

- a. Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company (Refer to Section 5, Service Charges).

## 6. Retention of Uncollectible Records

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1. Unless otherwise specified herein or elsewhere in the Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
2. The length of contract period for directory listings where the listings have been published, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

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RULES AND REGULATIONS**MISSOURI  
Public Service Commission**

## L. Initial Contract Periods (Cont'd)

3. The Company may require a contract period longer than one month at the same location in connection with special (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs.

## M. Termination of Service

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
    - a. If the initial contract period is one month, charges are due for the balance of the month in which the service is terminated.
    - b. If a directory listing has been published, charges are due to the end of the directory period with the following exceptions:
      - 1) The contract for the main service is terminated.
      - 2) The listed party moves to a new location.
      - 3) The listed party dies.

For these exceptions, charges apply to the date of termination.

  - c. For special facilities, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
2. Contracts for periods of longer than one month, covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the contract period or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following the termination by the original customer. The new customer will be bound under the terms of the contract for the unexpired portion of the contract.

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## GENERAL AND LOCAL EXCHANGE TARIFF

## MISSOURI

## Public Service Commission

## RULES AND REGULATIONS

## M. Termination of Service (Cont'd)

3. Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

## N. Payment for Services and Facilities

1. The customer shall pay for services and facilities including any FCC- approved end user charge monthly in advance, and shall pay for state or interstate long distance service charges billed by Cass County Telephone, and service charges when billed.
2. All bills for local, toll, or miscellaneous services are due when rendered and are payable at the office of the Company, or an authorized collection agency. After rendition of a bill, residence customers shall have twenty-one (21) days and business customers shall have fifteen (15) days to pay the charges stated.
3. In the event of failure by the customer, or those responsible to pay any undisputed charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Written notice by first-class mail shall be served on the customer at least ten (10) days prior to discontinuance. Reasonable efforts must then be made at least twenty-four (24) hours preceding discontinuance. Reasonable efforts include either a written notice in addition to first written notice, a door hanger, or at least one (1) call attempt to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.
4. The regular restoral of service charge will be made for reconnecting services that have been discontinued for nonpayment of Basic Local Telecommunications Charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service connected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may, at the option of the Telephone Company, be reestablished only on the basis of a new application.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS**MISSOURI  
Public Service Commission**

## M. Termination of Service (Cont'd)

3. Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

## N. Payment for Services and Facilities

1. The customer shall pay for services and facilities including any FCC- approved end user charge monthly in advance, and shall pay for state or interstate long distance service charges billed by Cass County Telephone, and service charges when billed.
2. All bills for local, toll, or miscellaneous services are due when rendered and are payable at the office of the Company, or an authorized collection agency. After rendition of a bill, residence customers shall have twenty-one (21) days and business customers shall have fifteen (15) days to pay the charges stated except when the customer has had service discontinued for nonpayment in the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the customer in which case payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand, sent by first class mail. If the toll charges remain unpaid for ten (10) days from rendition of written notification or a mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be delinquent.
3. Service to customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. The Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Company with reasonable evidence of such necessity.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

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## N. Payment for Services and Facilities (Cont'd)

MISSOURI  
Public Service Commission

## 4. Late Payment Charge

a. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 21 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

5. When the service of a customer has been denied in accordance with the preceding Section N.3, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.

## O. Discontinuance of Service

## 1. Service may be discontinued for any of the following reasons:

- a. Non-payment of an undisputed Basic Local Telecommunications delinquent charge.
- b. Failure to post a required deposit or guarantee.
- c. Unauthorized use of the Telephone Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
- d. Failure to comply with the terms of a settlement agreement.
- e. Refusal after reasonable notice to permit inspection, maintenance or replacement of the Telephone Company's facilities.
- f. Material misrepresentation of identity in obtaining telephone utility service.
- g. As provided by state or federal law.

2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.

3. Service may be discontinued during the normal business hours on or after the date specified in the notice of discontinuance. Basic Local Telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection Basic Local Telecommunications service, or on any day immediately preceding such day. Basic Local Telecommunications Service shall not be discontinued for non-payment of a delinquent charge until Ten (10) days after a charge has become delinquent.

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**RULES AND REGULATIONS

FEB 7 1996

## N. Payment for Services and Facilities (Cont'd)

**MISSOURI  
Public Service Commission**

## 4. Late Payment Charge

- a. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 31 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

5. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.

## O. Construction, Installation and Maintenance Charges

## 1. General

- a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example:

- 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
- 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
- 3) The customer's location requires the use of costly private right-of-way.

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CASS COUNTY TELEPHONE

DEC 19 2000

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Section 2

1<sup>st</sup> Revised Sheet 25

Cancels Original Sheet 25

GENERAL AND EXCHANGE TARIFF

**Public Service Commission**

RULES AND REGULATIONS

O. Discontinuance of Service (Continued)

4. The Company shall make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of Basic Local Telecommunications Service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
5. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
6. Basic Local Telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than Basic Local Telecommunications services.
7. Global toll blocking may be placed on a customer's line and any optional, non-basic calling features and functions eliminated for customer nonpayment of delinquent charges for other than Basic Local Telecommunications Service.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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FEB 7 1996

RULES AND REGULATIONS**MISSOURI**O. Construction, Installation and Maintenance Charges (Cont'd) **Public Service Commission**

## 1. General (Cont'd)

- b. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.
- c. Construction charges will include materials, contract services, and loaded labor. The customer is required to bear unusual maintenance costs for special construction.
  - 1) Overhead loading of labor is calculated with a composite allocation factor that is based on plant, construction, and engineering personnel salaries and expenses; supervision, pension expense, insurance, unemployment and social security taxes. This factor is developed annually by determining the relationship of the above expenses to the total payroll base. It is applied to expenses for construction, removals, plant and central office maintenance.
- d. The company will provide an estimate of actual charges to the customer prior to the start of construction.
- e. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Company for such attachments are borne by the customer.
- f. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Company.
- g. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the demarcation point.

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15 RS 25

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MISSOURI

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

DEC 19 2000

## P. Construction, Installation and Maintenance Charges

MISSOURI  
Public Service Commission

(m)

## 1. General

a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example:

- 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
- 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
- 3) The customer's location requires the use of costly private right-of-way.

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## GENERAL AND LOCAL EXCHANGE TARIFF

FEB 7 1996

RULES AND REGULATIONS**MISSOURI  
Public Service Commission**

## O. Construction, Installation and Maintenance Charges (Cont'd)

## 2. Installation of Facilities Within Subdivisions Shall Be Installed Underground

## a. The following definitions are used with regard to facilities constructed and owned by the Company in subdivisions:

- 1) Applicant - The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.
- 2) Building - A single structure roofed and enclosed with exterior walls, built for permanent use, erected, frames of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile homes).
- 3) Subdivision - A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

## b. The Company upon receipt of the applicant's proper application will install underground facilities with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground facilities will be at no charge except where a charge is permitted in this Section of the Tariff.

## c. Rights-of-Way and Easements

- 1) Within the applicant's subdivision, the Company will construct, own, operate, and maintain underground facilities only along public streets, roads, and highways which the Company has the legal right to occupy, and on public land and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.

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DEC 19 2000

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## P. Construction, Installation and Maintenance Charges (Cont'd)

**MISSOURI  
Public Service Commission**

## 1. General (Cont'd)

- b. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.
- c. Construction charges will include materials, contract services, and loaded labor. The customer is required to bear unusual maintenance costs for special construction.
  - 1) Overhead loading of labor is calculated with a composite allocation factor that is based on plant, construction, and engineering personnel salaries and expenses; supervision, pension expense, insurance, unemployment and social security taxes. This factor is developed annually by determining the relationship of the above expenses to the total payroll base. It is applied to expenses for construction, removals, plant and central office maintenance.
- d. The company will provide an estimate of actual charges to the customer prior to the start of construction.
- e. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Company for such attachments are borne by the customer.
- f. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Company.
- g. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the demarcation point.

(m)

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Public Service Commission**

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Kenneth Matzdorff  
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Peculiar, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

## O. Construction, Installation and Maintenance Charges

**MISSOURI  
Public Service Commission**

## 2. Installation of Facilities Within Subdivisions Shall be Installed Underground (Cont'd)

## c. Rights-of-Way and Easements (Cont'd)

- 2) Rights-of-way and easements, within the subdivision, satisfactory to the Company, must be provided by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must, by the applicant, at no charge to the Company, be cleared of trees, tree stumps, and other obstructions and be graded to within six inches of final grade. Such clearance and grading must be maintained by the applicant during construction by the Company.

## d. Advances by the Applicant

- 1) Where, due to the manner in which a subdivision is developed, the Company is required to construct an underground distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Company may require a reasonable advancement for the construction from the applicant before construction is commenced, to guarantee performance.
- 2) Where the subdivision is developed in a uniform manner so that the Company may restrict the construction of its underground telephone distribution system to a section or sections in which buildings or multiple-occupancy buildings are being constructed, the Company may not require an advance.
- 3) If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- 4) Any portion of an advance remaining unrefunded ten years from the date the Company is first ready to render service with the extension will be retained by the Company and credited to the appropriate construction account.

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157-2527  
Public Service Commission  
MISSOURI



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DEC 19 2000

## GENERAL AND LOCAL EXCHANGE TARIFF

MISSOURI  
Public Service CommissionRULES AND REGULATIONS

## P. Construction, Installation and Maintenance Charges (Cont'd)

## 2. Installation of Facilities Within Subdivisions Shall Be Installed Underground

## a. The following definitions are used with regard to facilities constructed and owned by the Company in subdivisions:

- 1) Applicant - The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.
- 2) Building - A single structure roofed and enclosed with exterior walls, built for permanent use, erected, frames of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile homes).
- 3) Subdivision - A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

## b. The Company upon receipt of the applicant's proper application will install underground facilities with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground facilities will be at no charge except where a charge is permitted in this Section of the Tariff.

## c. Rights-of-Way and Easements

- 1) Within the applicant's subdivision, the Company will construct, own, operate, and maintain underground facilities only along public streets, roads, and highways which the Company has the legal right to occupy, and on public land and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

## O. Construction, Installation and Maintenance Charges

**MISSOURI  
Public Service Commission**

## 2. Installation of Facilities Within Subdivisions Shall Be Installed Underground (Cont'd)

## e. Temporary Facilities

- 1) Temporary facilities may be installed to provide service, when necessary, for a maximum period of one year.
- 2) When it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Company may require the applicant to pay the estimated nonrecoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Company.

## f. Special Conditions

- 1) In circumstances, where the application of these rules appears impracticable or unjust to the applicant or the Company, or discriminatory to other customers, e.g., difficult rock conditions, the Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

## P. Construction, Installation and Maintenance Charges (Cont'd)

DEC 19 2000

2. Installation of Facilities Within Subdivisions Shall be Installed Underground (Cont'd)

MISSOURI  
Public Service Commission

## c. Rights-of-Way and Easements (Cont'd)

- 2) Rights-of-way and easements, within the subdivision, satisfactory to the Company, must be provided by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must, by the applicant, at no charge to the Company, be cleared of trees, tree stumps, and other obstructions and be graded to within six inches of final grade. Such clearance and grading must be maintained by the applicant during construction by the Company.

## d. Advances by the Applicant

- 1) Where, due to the manner in which a subdivision is developed, the Company is required to construct an underground distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Company may require a reasonable advancement for the construction from the applicant before construction is commenced, to guarantee performance.
- 2) Where the subdivision is developed in a uniform manner so that the Company may restrict the construction of its underground telephone distribution system to a section or sections in which buildings or multiple-occupancy buildings are being constructed, the Company may not require an advance.
- 3) If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- 4) Any portion of an advance remaining unrefunded ten years from the date the Company is first ready to render service with the extension will be retained by the Company and credited to the appropriate construction account.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONSO. Construction, Installation and Maintenance Charges **MISSOURI  
Public Service Commission**

## 3. Special Type of Construction

a. When underground service connections are desired by customers as initial installation in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- 1) Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.
- 2) The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.
- 3) Where conductors are laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the conductors, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or is) required to furnish the same service.

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**RULES AND REGULATIONS

DEC 19 2000

p. Construction, Installation and Maintenance Charges (Cont'd)

2. Installation of Facilities Within Subdivisions Shall Be Installed  
Underground (Cont'd) **MISSOURI**  
**Public Service Commission** (m)

## e. Temporary Facilities

- 1) Temporary facilities may be installed to provide service, when necessary, for a maximum period of one year.
- 2) When it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Company may require the applicant to pay the estimated nonrecoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Company.

## f. Special Conditions

- 1) In circumstances, where the application of these rules appears impracticable or unjust to the applicant or the Company, or discriminatory to other customers, e.g., difficult rock conditions, the Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

## O. Construction, Installation and Maintenance Charges (Cont'd)

**MISSOURI  
Public Service Commission**

## 3. Special Type of Construction (Cont'd)

## a. (Cont'd)

- 4) Cable or wire installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
- 5) Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

DEC 19 2000

## P. Construction, Installation and Maintenance Charges (Cont'd)

## 3. Special Type of Construction

MISSOURI (m)  
Public Service Commission

a. When underground service connections are desired by customers as initial installation in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- 1) Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.
- 2) The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.
- 3) Where conductors are laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the conductors, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or is) required to furnish the same service.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

DEC 19 2000

## P. Construction, Installation and Maintenance Charges (Cont'd)

MISSOURI  
Public Service Commission (m)

## 3. Special Type of Construction (Cont'd)

## a. (Cont'd)

- 4) Cable or wire installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
- 5) Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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**RECEIVED****GENERAL AND LOCAL EXCHANGE TARIFF**

DEC 19 2000

RULES AND REGULATIONS**MISSOURI  
Public Service Commission****Q. Disputes by Residential Customers**

1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during normal business hours. A dispute must be registered with the Company prior to the delinquent date of the charge for a customer to avoid discontinuance of service as provided by this tariff.
2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the inquiry promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The amount not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
  - i. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty percent (50%) of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
  - ii. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date that the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to a continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

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(n)

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

DEC 19 2000

## Q. Disputes by Residential Customers (cont'd)

MISSOURI  
Public Service Commission (n)

7. If the dispute is ultimately resolved in the favor of the customer in whole or in part, any excess moneys paid by the customer shall be refunded promptly.
8. If the Company does not resolve the dispute to the satisfaction of the customer, the Company representative shall notify the customer that each party has a right to make an informal complaint to the commission, and of the address and telephone number where the customer may file an informal complaint with the commission. If a customer files an informal complaint with the commission prior to advising the Company that all or a portion of a bill is in dispute, the commission shall notify the customer of the payment required by sections (5) and (6) of this section.
9. After resolution of the customer complaint, the Company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as already determined and is not required to comply with these rules more than once prior to discontinuance of service.

(n)

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## GENERAL AND LOCAL EXCHANGE TARIFF

DEC 19 2000

RULES AND REGULATIONSMISSOURI  
Public Service Commission

## R. Business Services

- a. Business Services are those services, which are described in the General and Local Exchange Service Tariff of Cass County Telephone Company. The Company offers these services to business customers in accordance with the rules and regulations specified in the General and Local Exchange Tariff of Cass County Telephone Company and approved by the Missouri Public Service Commission. The Business rules and regulations concur with the residential rules and regulations provided in the previous sections except that settlement agreements will only be offered to business accounts at the Company's discretion.
- b. The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

(N)

(N)

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President  
Peculiar, Missouri

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DEC 19 2000

Cancels Original Sheet 1

## GENERAL AND LOCAL EXCHANGE TARIFF

MISSOURI  
Public Service Commission

## DEFINITIONS

Access Line - The termination of a central office line on a customer's premises, usually at a protector.

Acoustical Connection - A connecting arrangement without electrical connections that permits transmission of sound between a telephone instrument and customer-provided equipment.

Additional Listing - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

Application - A request made orally or in writing for telephone service.

Authorized User - A person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

Base Rate - A rate for urban grades of exchange service available to customers located within a Base Rate Area.

Base Rate Area - That portion of an exchange area surrounding and including the Central Office or offices or exchange rate center, within which urban classes of exchange service are offered.

Basic Local Telecommunications Service - Two-way switched voice service within a local calling scope as determined by the commission comprised of any of the following services and their recurring and nonrecurring charges:

- (a) Multiparty, single line, including installation, touchtone dialing, and applicable mileage or zone charges;
- (b) Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income customers or dual-party relay service for the hearing impaired and speech impaired;
- (c) Access to local emergency services including, but not limited to, 911 service established by local authorities;
- (d) Access to basic local operator services;
- (e) Access to basic local directory assistance;
- (f) Standard intercept service;
- (g) Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission;
- (h) One standard white pages directory listing.

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## GENERAL AND LOCAL EXCHANGE TARIFF

FEB 7 1996

DEFINITIONS

MISSOURI

Public Service Commission

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Base Rate - A rate for urban grades of exchange service available to customers located within a Base Rate Area.

Base Rate Area - That portion of an exchange area surrounding and including the Central Office or offices or exchange rate center, within which urban classes of exchange service are offered.

Business Service - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature.

Central Office - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Central Office Line - A circuit directly connecting an individual or party-line main station, PBX switchboard, or an intercommunicating system with a central office.

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By

1st RS 1

Public Service Commission  
MISSOURI

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President  
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MISSOURI  
GENERAL AND LOCAL EXCHANGE TARIFF

## Public Service Commission

## DEFINITIONS

Business Service - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature. (m)

Central Office - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Central Office Line - A circuit directly connecting an individual or party-line main station, PBX switchboard, or an intercommunicating system with a central office. (m)

Channel - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

Circuit - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

Class of Service - The various categories of service generally available to the customer such as business, residence, public or semipublic service.

Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

Company - Cass County Telephone

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector - See "Switch".

Connection Charge - See "Service Charge".

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

Continuous Property - The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## DEFINITIONS

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Public Service Commission

Channel - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

Circuit - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

Class of Service - The various categories of service generally available to the customer such as business, residence, public or semipublic service.

(D)

Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

Company - Cass County Telephone

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector - See "Switch".

Connection Charge - See "Service Charge".

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

Continuous Property - The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

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Peculiar, Missouri

MO. PUBLIC SERVICE COMM



## GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONS

Channel - A path for communication between two or more stations, offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

Circuit - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

Class of Service - The various categories of service generally available to the customer such as business, residence, public or semipublic service.

Coin Telephone Service - See "Public Telephone".

Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

Company - Cass County Telephone

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector - See "Switch".

Connection Charge - See "Service Charge".

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

Continuous Property - The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

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DEC 19 2000

## GENERAL AND LOCAL EXCHANGE TARIFF

MISSOURI

Public Service Commission

DEFINITIONS

Contract - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

Cost - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer - Any individual that accepts financial and other responsibilities in exchange for telecommunications service.

(c)

(c)

Customer Owned Pay Telephone Service - Customer provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

Customer-Provided Equipment - Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision - Customer purchase or lease of customer-provided equipment from the Company or from any other supplier.

Data Access Arrangement - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Delinquent Account - An account which has undisputed charges that are not paid in full by the due date.

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Demarcation Point - The point of connection, provided and maintained by the telephone utility, to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

FILED

JAN 25 2001

MISSOURI  
Public Service Commission

Issued: December 19, 2000

Effective: ~~January 1, 2001~~

Issued by:  
Kenneth Matzdorff  
President  
Peculiar, Missouri

JAN 25 2001

CANCELLED  
July 26, 2006  
Missouri Public  
Service Commission  
TM-2006-0306



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

JAN 15 1997

DEFINITIONS

Contract - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

Cost - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer - The individual, partnership, association or corporation which contract for telephone service and is responsible for the payment of charges and compliance with the general regulations of the Company.

Customer Owned Pay Telephone Service - Customer provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

Customer-Provided Equipment - Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision - Customer purchase or lease of customer-provided equipment from the Company or from any other supplier.

Data Access Arrangement - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point - The point of connection, provided and maintained by the telephone utility, to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility. (c)  
(c)

**CANCELLED****FILED**

JAN 25 2001  
2:04 PM  
Public Service Commission  
MISSOURI

APR 15 1997

Issued: February 5, 1997

Effective: April 15, 1997  
**MO. PUBLIC SERVICE COMM**

Kenneth Matzdorff  
President  
Peculiar, Missouri



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

DEFINITIONS

Contract - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

Cost - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer - The individual, partnership, association or corporation which contract for telephone service and is responsible for the payment of charges and compliance with the general regulations of the Company.

Customer Owned Pay Telephone Service - Customer provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

Customer-Provided Equipment - Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision - Customer purchase or lease of customer-provided equipment from the Company or from any other supplier.

Data Access Arrangement - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point - The point of connection, provided and maintained by the telephone utility, to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to, or within twelve inches of, the protector of the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

**CANCELLED**

APR 15 1997  
BY 1st R.S. #3  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

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President  
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95 - 163  
MO. PUBLIC SERVICE COMM



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

DEFINITIONS**MISSOURI  
Public Service Commission**

Dial Switching Equipment - A unit of electromechanical or electronic switching equipment used in a central office or in connection with a PBX system.

Direct Electrical Connection - The physical connection of the electrical conductors in the communications path.

Directory Listing - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

Disconnect Notice - The written notice sent to a customer following billing notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

Drop Wire - That portion of a circuit between the pole line or cable distributing box and the point of demarcation on or at the building in which the station or switchboard is located.

Due Notice - See "Disconnect Notice".

Exchange - A geographical area established for the administration of telephone service in a specified area, called the "exchange area," which usually embraces a city, town or village and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

Exchange Area - The territory served by an exchange.

Exchange Line - Any circuit connecting an exchange station with a central office.

Exchange Service - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs. Exchange facilities are used to establish and maintain connection between an exchange and the other telephone plant and facilities in connection with long-distance calls or Extended Area Service calls.

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President  
Peculiar, Missouri

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TM-2006-0306

APR 1 1996  
9 5 - 1 6 3  
MO. PUBLIC SERVICE COMM



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

DEFINITIONS**MISSOURI  
Public Service Commission**

Exchange Station - A station connected with a central office of the company over its own lines.

Extended Area Service - Interexchange telephone service furnished at a flat rate between two or more exchange areas.

Extra Listing - See "Additional Listing".

Foreign Attachment - Equipment or facilities not owned or furnished by the Company which are attached or connected to, and used with, exchange telephone service.

Foreign Central Office - Any central office other than that which serves the area in which the customer is located.

Foreign Equipment - See "Foreign Attachment".

Foreign Exchange Line Mileage - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

Foreign Exchange Service - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

Grade of Service - The term used in describing exchange service with respect to the number of parties served on a telephone line.

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President  
Peculiar, Missouri

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Service Commission  
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APR 1 1996  
95 - 163  
MO. PUBLIC SERVICE COMM



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

DEFINITIONS

Harm - Harm consists of hazards to personnel, damage to Company equipment, impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

**MISSOURI  
Public Service Commission**

Individual Line - An exchange line designed for the connection of a telephone set.

Inductive Connection - Electromagnetic coupling between customer-provided equipment and Company equipment by means of mutual inductance between an inductor in the company equipment and a customer-provided inductor external to the Company equipment.

Initial Service Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Installation Charge - A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically excepted.

Intercommunicating System - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

Interconnection - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

Limited Service - Service which is limited to existing service at existing locations.

Line Construction Charges - The charges applied for additions to existing central office line facilities outside a Base Rate Area to provide service to business or residence customers.

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President  
Peculiar, MissouriCANCELLED  
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Service Commission  
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95 - 163  
MO. PUBLIC SERVICE COMM



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

DEFINITIONS

Line Extension - A circuit extending from a main terminal to a subsidiary terminal such as a line from a PBX switchboard to a telephone set or to a key. **MISSOURI Public Service Commission**

Line Extension Mileage - The charges made for off-premises circuit extending from the main terminal.

Line Finder - See "Switch".

Local Calling Scope (LCS) - A combined Area in which interexchange telephone service is furnished at a flat rate between two or more exchange areas. See Extended Area Service.

Local Channel - That portion of a channel which connects a station to an interexchange channel or channel connecting two or more stations within an exchange area.

Local Exchange Service - Telephone communications within a local service area in accordance with the provisions of the Company's tariffs.

Local Message - A completed communication between customers' stations located within the same exchange area or local service area.

Local Calling Service Area - The area throughout which communication service is rendered to a customer or users without the application of toll charges.

Long Distance Message - See "Toll Message".

Long Distance Service - That part of the total telephone service provided by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Main Terminal - The termination of a central office line on a customer's premises, usually at a protector.

Message - A completed customer call.

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Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

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Missouri Public  
Service Commission  
TM-2006-0306



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

JAN 15 1997

DEFINITIONS

Mileage - The measurement upon which charges are computed for foreign exchange, extension and private lines.

Minimum Contract Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Mobile Telephone Service - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Multiparty Line - A single central office circuit furnishing exchange service to a number of main terminals outside of the Base Rate Area.

Network Access Point - A connector, outlet, or wiring termination on a customer's premises which affords connection to the network services of the Company.

Network Control Signaling Unit - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Network Interface Device (NID) - A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

(N)  
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(N)

Nonrecurring Charge - A one-time charge associated with a specific item of equipment. This charge applies to installation and to subsequent modification.

Notice - See "Disconnect Notice".

NRC - See "Nonrecurring Charge" or "Service Charge".

Party Line - An exchange line designed for the connection of more than one line termination with the central office. (See also "Multiparty Line.")

Point of Demarcation - See "Demarcation Point".

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**MO. PUBLIC SERVICE COMM**

Issued: February 5, 1997

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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July 26, 2006  
Missouri Public  
Service Commission  
TM-2006-0306



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

DEFINITIONS

Mileage - The measurement upon which charges are computed for extension and private lines.

MISSOURI  
Public Service Commission

Minimum Contract Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Mobile Telephone Service - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Multiparty Line - A single central office circuit furnishing exchange service to a number of main terminals outside of the Base Rate Area.

Network Access Point - A connector, outlet, or wiring termination on a customer's premises which affords connection to the network services of the Company.

Network Control Signaling Unit - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Nonrecurring Charge - A one-time charge associated with a specific item of equipment. This charge applies to installation and to subsequent modification.

Notice - See "Disconnect Notice".

NRC - See "Nonrecurring Charge" or "Service Charge".

Party Line - An exchange line designed for the connection of more than one line termination with the central office. (See also "Multiparty Line.")

Point of Demarcation - See "Demarcation Point".

**CANCELLED**APR 15 1997  
BY Let R.S. #8  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri**FILED**APR 1 1996  
9 5 - 1 6 3  
MO. PUBLIC SERVICE COMM



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DEC 19 2000

## GENERAL AND LOCAL EXCHANGE TARIFF

MISSOURI

## Public Service Commission DEFINITIONS

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Qualifying Low-Income Customer - A qualifying low-income customer is one who participates in one of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, or Low-Income Home Energy Assistance Program.

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Rendition of a bill - The date a bill is mailed, posted electronically or otherwise sent to a customer (N)

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

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JAN 25 2001

MISSOURI  
Public Service Commission

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Effective: January 18, 2001

Issued by:  
Kenneth Matzdorff  
President  
Peculiar, Missouri

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July 26, 2006  
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Service Commission  
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JAN 25 2001



## GENERAL AND LOCAL EXCHANGE TARIFF

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## DEFINITIONS

NOV 19 1997

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Qualifying Low-Income Customer - A qualifying low-income customer is one who participates in one of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, or Low-Income Home Energy Assistance Program. (N)

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company. (N)

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

CANCELED

JAN 25 2001  
By 319 RS 9  
Public Service Commission  
MISSOURI

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JAN -1 1998

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Public Service Commission

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NOV 26 1997

Effective: January 1, 1998

Kenneth Matzdorff  
President  
Peculiar, Missouri



## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

## DEFINITIONS

JAN 15 1997

Premises - The buildings, portion or portions of a building on which is property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

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|  
(D)

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

CANCELLED

JAN 01 1997  
By 2-1 R.S. #9  
Public Service Commission  
MISSOURI

FILED

APR 15 1997

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Issued: February 5, 1997

Effective: ~~April 15, 1997~~ **NO PUBLIC SERVICE COMM**

Kenneth Matzdorff  
President  
Peculiar, Missouri



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**DEFINITIONS

FEB 7 1996

Premises - The buildings, portion or portions of a building, continuous property used and/or occupied at one time by the customer, whether for business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Public Telephone - An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

Semi-Public Telephone - An exchange station, equipped with a coin-collecting device, designed for a combination of customer and public use at locations more or less public in character.

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Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri**FILED**APR 1 1996  
9 5 - 1 6 3  
MO. PUBLIC SERVICE COMMISSION



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

DEFINITIONS

Service Charge - The nonrecurring charge a customer is required to pay for establishing telephone service or subsequent modification of that service.

Station - Specific identifying number associated with a location on a communications system.

Subscriber - See "Customer".

Suburban Area - The territory surrounding the Base Rate Area in which suburban and rural services are furnished and in which urban classes of service are furnished at established rates.

Supplemental Facilities or Services - Services or facilities other than primary service.

Switch - A unit of dial switching equipment which provides interconnection between station lines or trunks.

Tariff - The schedule of rates and charges, rules and regulations adopted and filed by the Company and approved by the Missouri Public Service Commission.

Telecommunications Service Priority (TSP) System

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. NSEP telecommunications services are defined by the Federal Communications Commission (FCC) as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. The TSP System applies only to NSEP services and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

Regulations, rates and charges for TSP System Service are set forth in the Telephone Company's Tariff Facilities for Intrastate Access.

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Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**

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July 26, 2006  
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TM-2006-0306

APR 1 1996  
9 5 - 1 6 3  
MO. PUBLIC SERVICE COMM



## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

## DEFINITIONS

NOV 19 1997

Telephone Company - See "Company".

Telephone Set - A telephone instrument consisting of a transmitter, receiver and associated apparatus connected to permit transmission and receipt of telephone messages.

Terminal Equipment - Equipment at the terminal of a communication circuit.

Terminal Equipment Accessories - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Company are connected electrically, acoustically or inductively.

Termination Charge - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

Toll Blocking - Toll blocking is a service that lets customers elect not to allow the completion of outgoing toll calls, excluding 8XX IN-WATS calls, from their access line.

(N)  
|  
(N)

Toll Service - Toll service (long distance service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Trunk Line - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system.

Underground Service Connection - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

Wide Area Telecommunications Service (WATS) - The furnishing of inward or outward switched telephone communications service between a wide area service line and specified service areas.

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JAN -1 1998

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Public Service Commission

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NOV 26 1997

Kenneth Matzdorff  
President  
Peculiar, Missouri

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July 26, 2006  
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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**DEFINITIONS

FEB 7 1996

Telephone Company - See "Company".Telephone Set - A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.**MISSOURI  
Public Service Commission**Terminal Equipment - Equipment at the terminal of a communication circuit.Terminal Equipment Accessories - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Company are connected electrically, acoustically or inductively.Termination Charge - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.Toll Service - Toll service (long distance service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.Trunk Line - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system.Underground Service Connection - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.Wide Area Telecommunications Service (WATS) - The furnishing of inward or outward switched telephone communications service between a wide area service line and specified service areas.

CANCELLED

JAN 01 1993

By Let P.S. #11  
**Public Service Commission  
MISSOURI**

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President  
Peculiar, Missouri**FILED**APR 1 1996  
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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

JUN 16 1999

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Service Commission

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Peculiar, Missouri

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Service Commission  
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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**LOCAL EXCHANGE SERVICE

FEB 7 1996

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**Public Service Commission**

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By **IRS #1**  
Public Service Commission  
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Kenneth Matzdorff  
President  
Peculiar, Missouri**FILED**APR 1 1996  
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MO. PUBLIC SERVICE COMM



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**LOCAL EXCHANGE SERVICE

FEB 7 1996

## A. General

**MISSOURI  
Public Service Commission**

1. The rates for Local Exchange Service are subject to the conditions as set forth herein and the Rules and Regulations governing provision of such service covered in this Tariff.

## B. Conditions

## 1. Service Upgrades

At locations where facilities permit, two-party and four-party residence and four-party business service is not offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

Locations in which facilities permit the exclusive provision of one-party service for all customers within an exchange will be designated as such on the Local Exchange Service Offerings sheets.

Those locations in which facilities permit the exclusive provision of one-party service for all customers within a designated area will be identified as approved by the Missouri Public Service Commission on the Local Exchange Service Offerings sheets for that exchange. Existing two-party and four-party customers will be allowed to continue their service until such time as they are upgraded by the Company. At the time the customer's two-party or four-party service is upgraded to one-party service, the application of normal service charges will not apply.

The two-party or four-party conversion will consist of the following:

- a. The Company will remove the tip party identifier, change the customer to a new cable pair, or if required, change out the ringer and/or instrument. The customer will not be charged for a premise visit or for an instrument modification when required.
- b. As the Company completes upgrading, as shown on approved Local Exchange Service Offerings sheets, only one-party business and one-party residence service will be available. One-party rates will be effective for each customer on the date the customer's service is upgraded to one-party service.

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## C. Taxes

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1. Applicable taxes levied by Federal, State, County and local taxing authorities are in addition to the rates set forth in this tariff.

## D. Rate Grouping

## 1. Schedule "A"

- a. Exchanges are placed in rate groups according to specific central office access line parameters on the basis of the number of lines accessible in the exchange area. The number of central office access lines to which the exchange area has extended area service is not taken into consideration for rate grouping.
2. The number of central office access lines in an exchange service area will include all classes and grades of service listed in the Local Exchange Service Tariffs and also all access lines associated with the following:
  - Semi-Public Service
  - Public Telephone Service
  - Centrex Service
  - Customer Owned Pay Telephone Service
  - Employee Telephone Service
  - FX (Dial Tone End) Service
  - Mobile Telephone Units
3. When the number of central office access lines in an exchange service area increases or decreases by growth or loss of central office access lines so that the number of central office access lines in the local calling area exceeds the maximum central office access line number or falls below the minimum central office access line number by as many as 10 stations, the Rate Group in which the exchange is placed and such central office access line count position continues for four (4) consecutive months, then the exchange thus affected will be moved to the appropriate Rate Group after compliance with the procedure set forth in paragraph 4. below.

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## D. Rate Grouping (Cont'd)

4. When an exchange area is to be moved from one Rate Group to another in accordance with the circumstances stated in paragraph 3. above, the change will be effected by:
  - a. Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.
  - b. Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.
  - c. The new local service rates as set forth in the revised tariff sheets referred to in b. above will be made effective on the first billing date after acceptance of the filing by the Missouri Public Service Commission.
5. Specific classes and grades of service available in each exchange is governed by the Local Exchange Service Offerings sheets.

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E. Schedules of Local Exchange Monthly Rates

1. The schedules of Local Exchange Rate Components, by class and grade of service shown later in this section are described herein:

- a. Schedule "A" includes exchanges in which the minimum classes and grades of service offered are:

Within the Base Rate Area - business one-party and residence two-party service, and

Outside the Base Rate Area - rural business and residence four-party service. (1)

(1) See paragraph B., 1. preceding.

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## F. Extended Area Service

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1. In exchanges which have Extended Area Service, additive rates are applicable. EAS additive rates are in addition to the Local Exchange Monthly Rate Group Rates and are quoted on the Exchange Listings sheets, where applicable.

2. Discontinuance of EAS

- a. The Company will discontinue service from specific EAS routes between exchanges as a result of a survey as set forth following:

- 1) Company has received petition or petitions representing at least 20% of the customers from one of the affected exchanges or at least 10% of the customers in each of the affected exchanges, requesting that the Company conduct a survey to determine whether EAS should be discontinued.

If prior surveys have been conducted in the affected exchanges, at least two years shall have elapsed since the last survey before an additional survey is initiated.

- 2) A minimum of 50% of the combined total customers in the affected exchanges must vote. Then, at least two thirds (66 2/3%) of the combined total customers in the affected exchanges voting, must vote to discontinue such service.
    - 3) The survey cards will be returned by the customers to the Secretary of the Public Service Commission for validation and tabulation. The Missouri Public Service Commission will advise the Company of the survey results and, if the appropriate requirements are met, the company will then discontinue such service, together with the appropriate EAS Rate Component, as soon as is practicable.

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## GENERAL AND LOCAL EXCHANGE TARIFF

## LOCAL EXCHANGE SERVICE

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## G. Local Exchange Listings

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1. Exchange Listings (Includes EAS Points, EAS Rate Component, Rate Schedule and Rate Group)

<u>Exchange Name</u>	<u>EAS Points</u>	<u>EAS Rate Component</u>		<u>Rate Sch./Group</u>
		<u>Bus.</u>	<u>Res.</u>	
Cleveland	-	-	-	A-1 (D)
Drexel	-	-	-	A-1
East Lynne	-	-	-	A-1
Garden City	-	-	-	A-2
Peculiar	-	-	-	A-2

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## G. Local Exchange Listings

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1. Exchange Listings (Includes EAS Points, EAS Rate Component, Rate Schedule and Rate Group)

<u>Exchange Name</u>	<u>EAS Points</u>	<u>EAS Rate Component</u>		<u>Rate Sch./Group</u>
		<u>Bus.</u>	<u>Res.</u>	
Cleveland	-	-	-	A-1
Creighton	-	-	-	A-1
Drexel	-	-	-	A-1
East Lynne	-	-	-	A-1
Garden City	-	-	-	A-2
Peculiar	-	-	-	A-2

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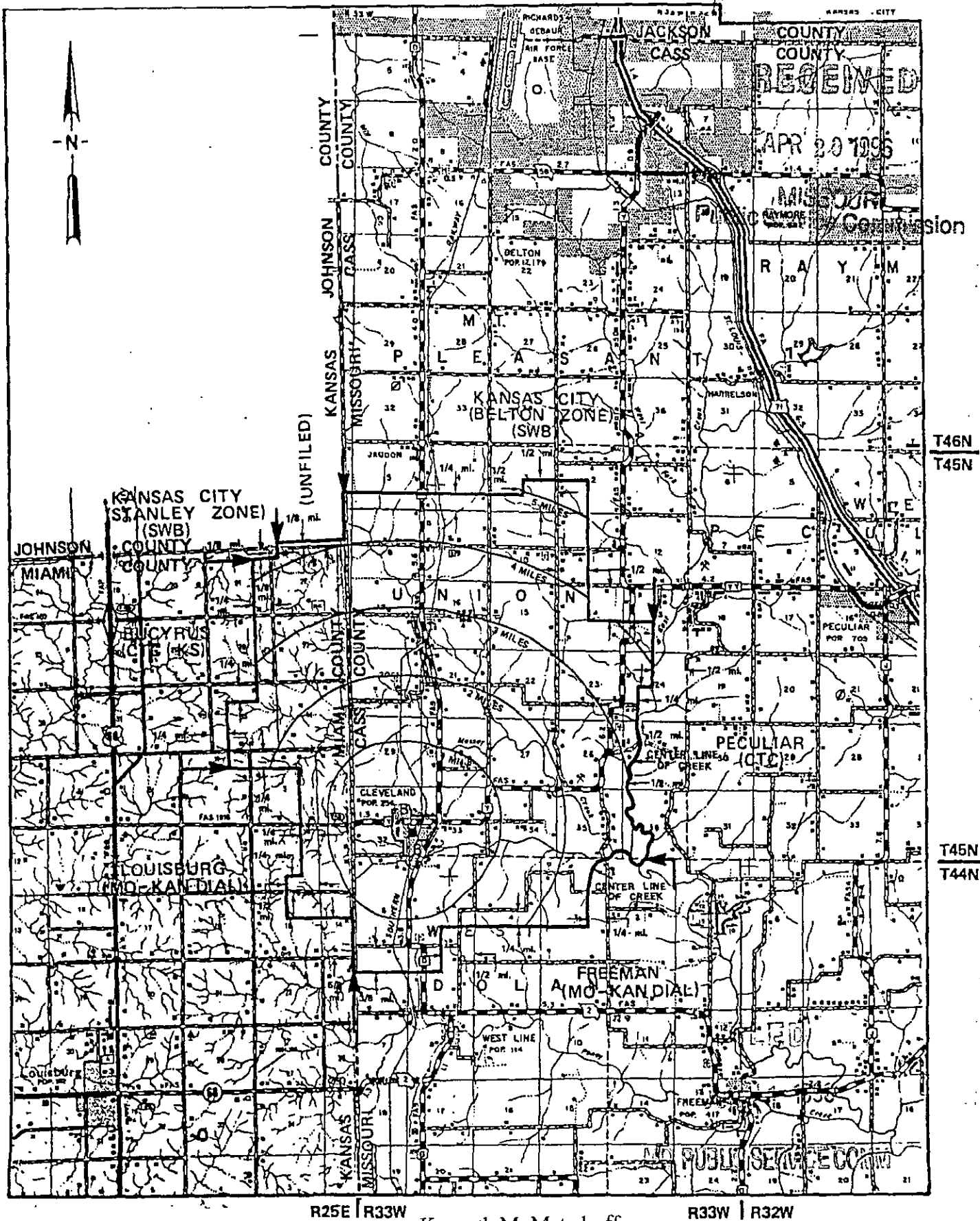
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CLEVELAND EXCHANGE  
CASS COUNTY, MISSOURI &  
MIAMI COUNTY, KANSAS  
EXCHANGE AREA MAP

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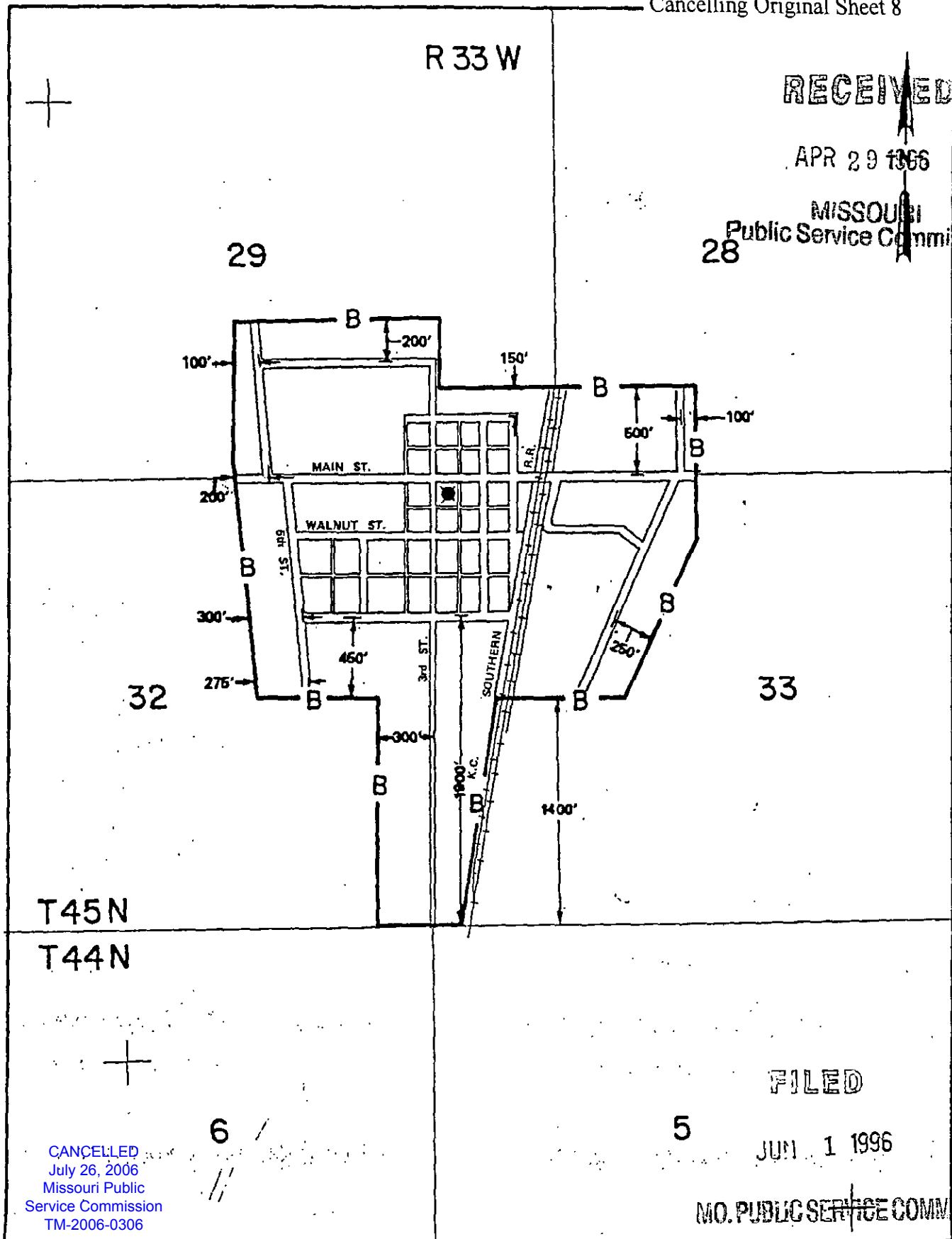
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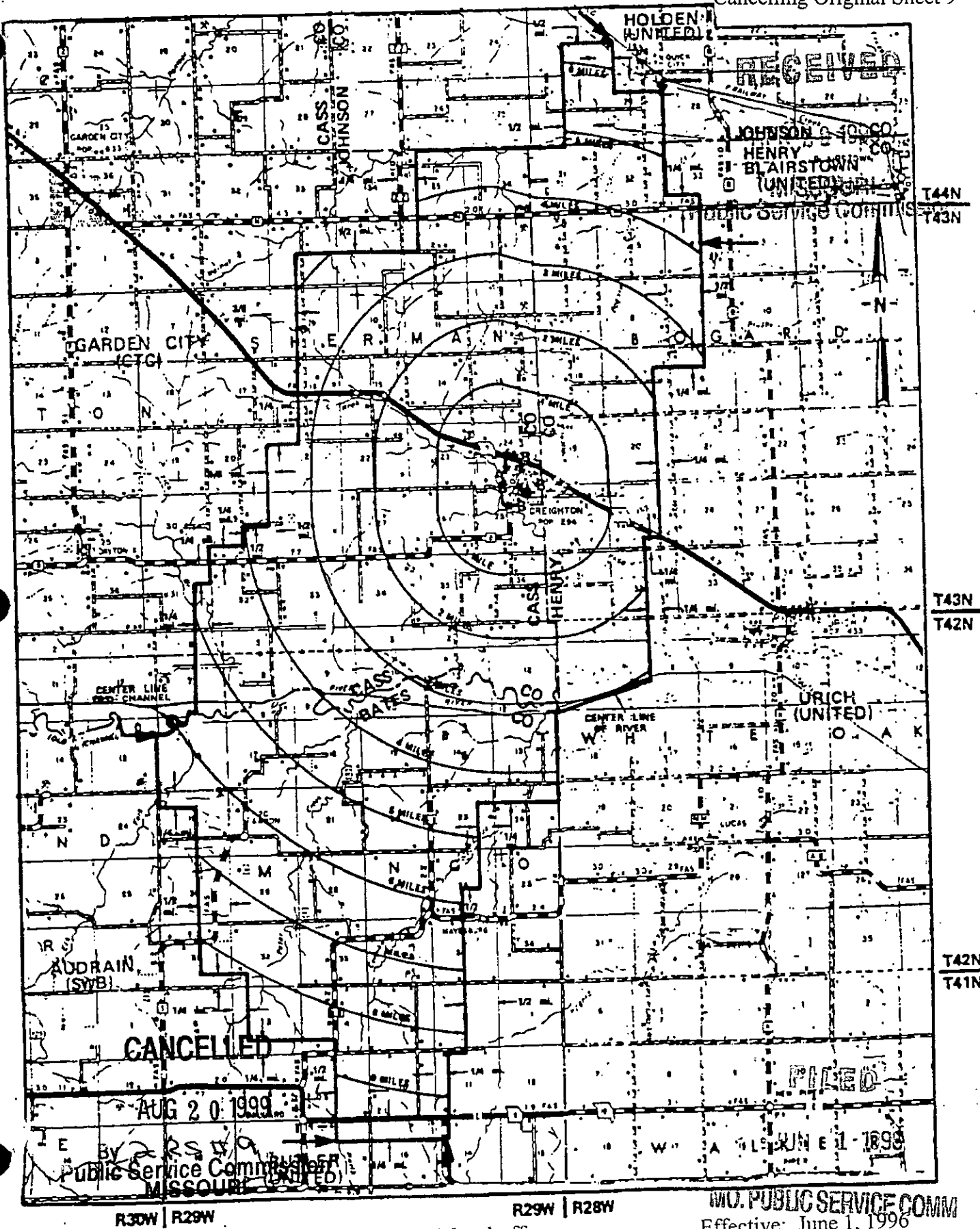
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Cass County Telephone Company  
HENRY, JOHNSON, BATES & CASS COUNTIES  
EXCHANGE AREA MAP

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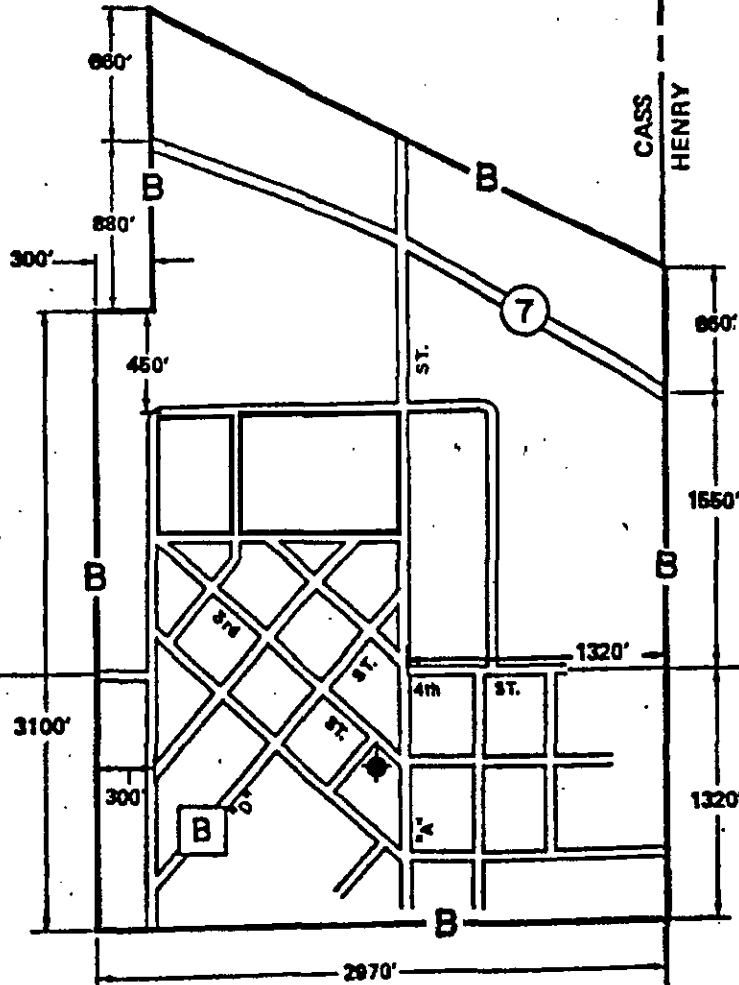
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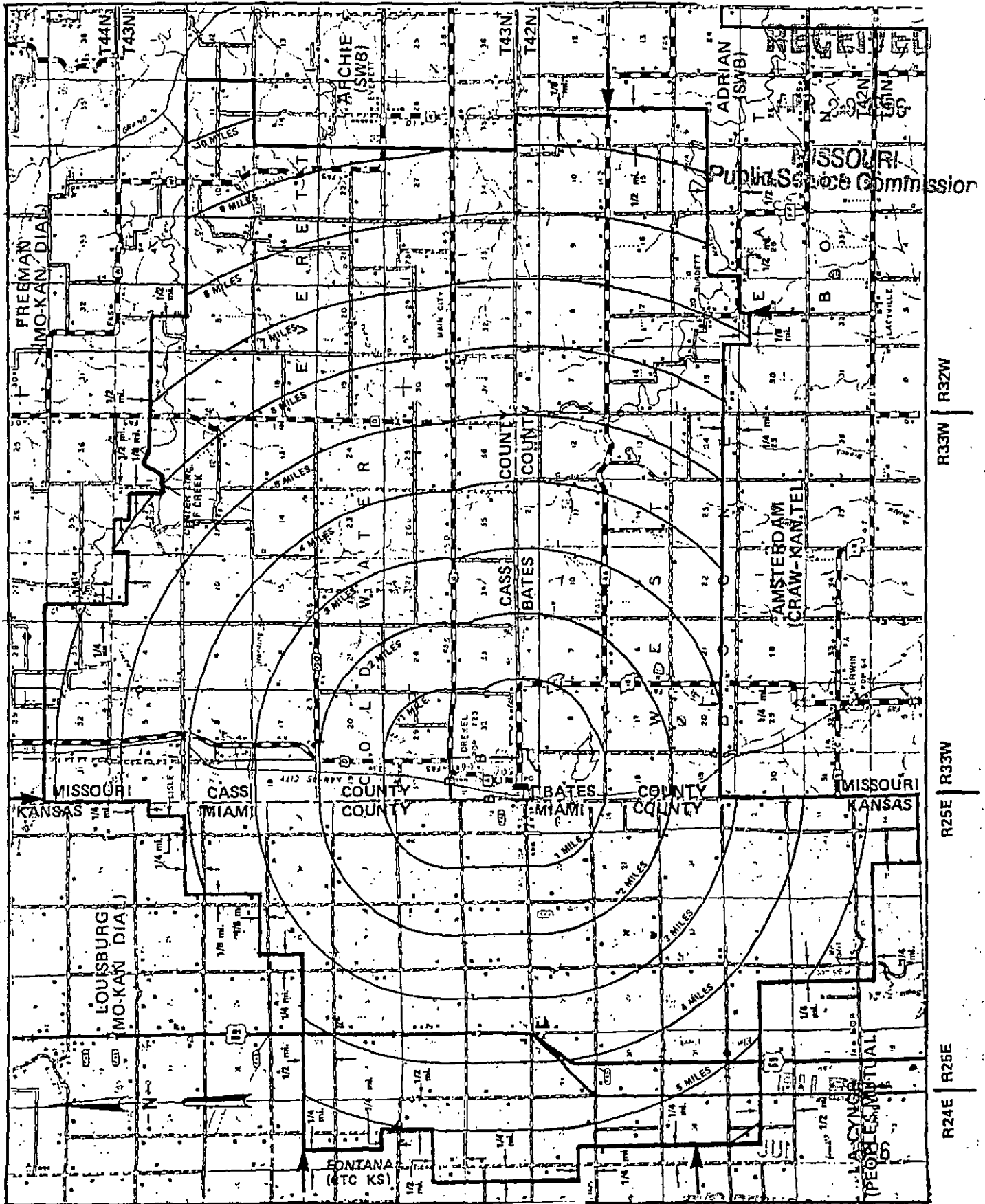
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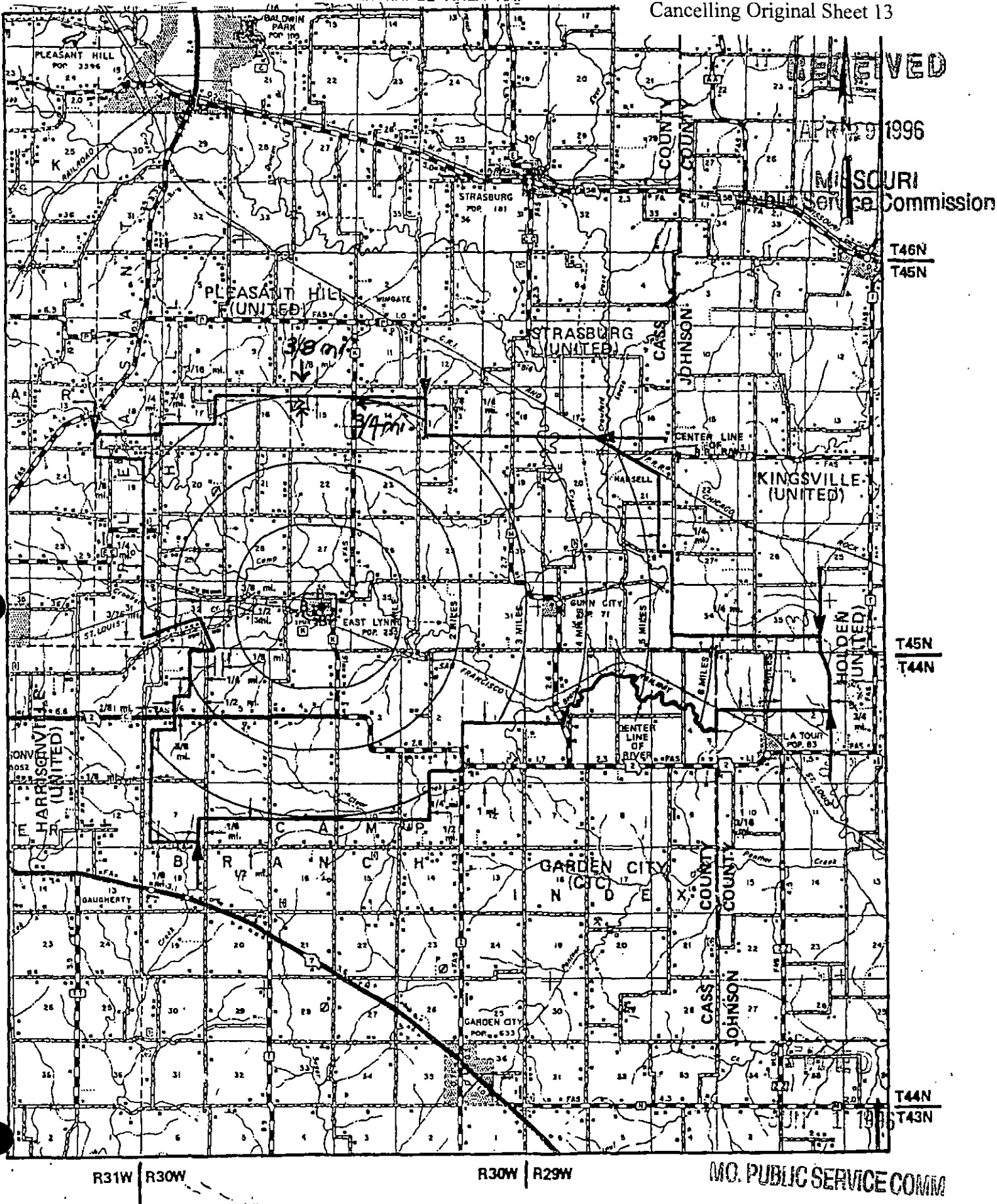
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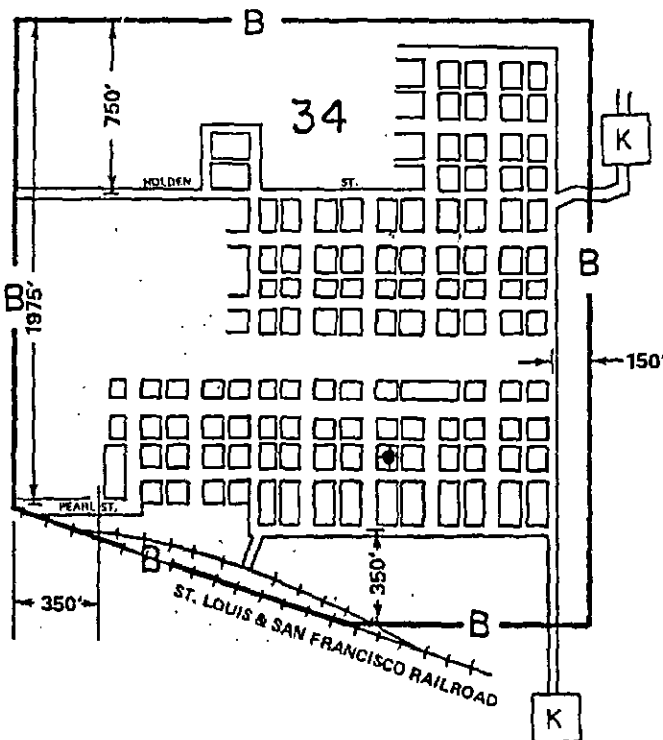
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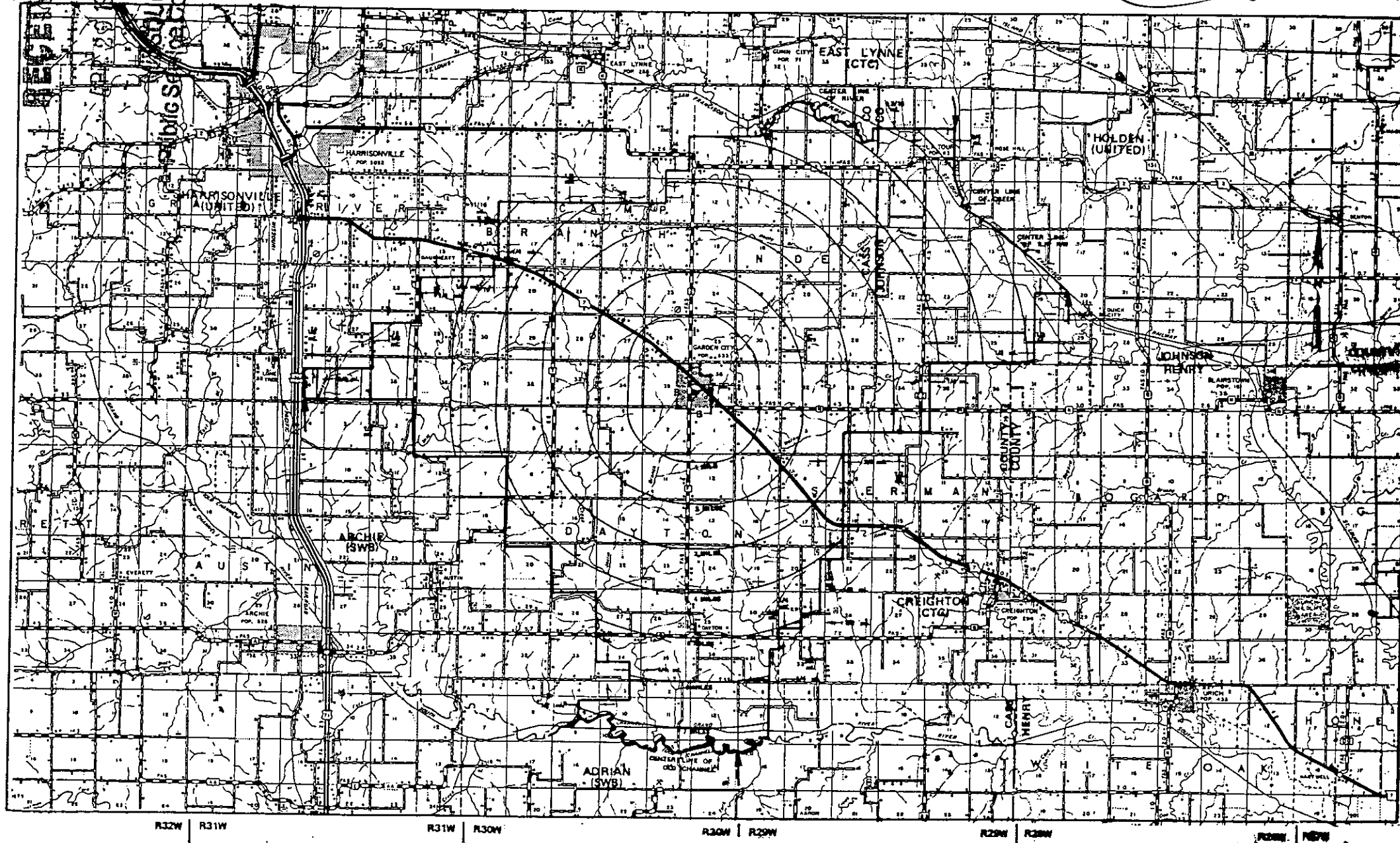


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GARDEN CITY EXCHANGE  
CASS & JOHNSON COUNTIES  
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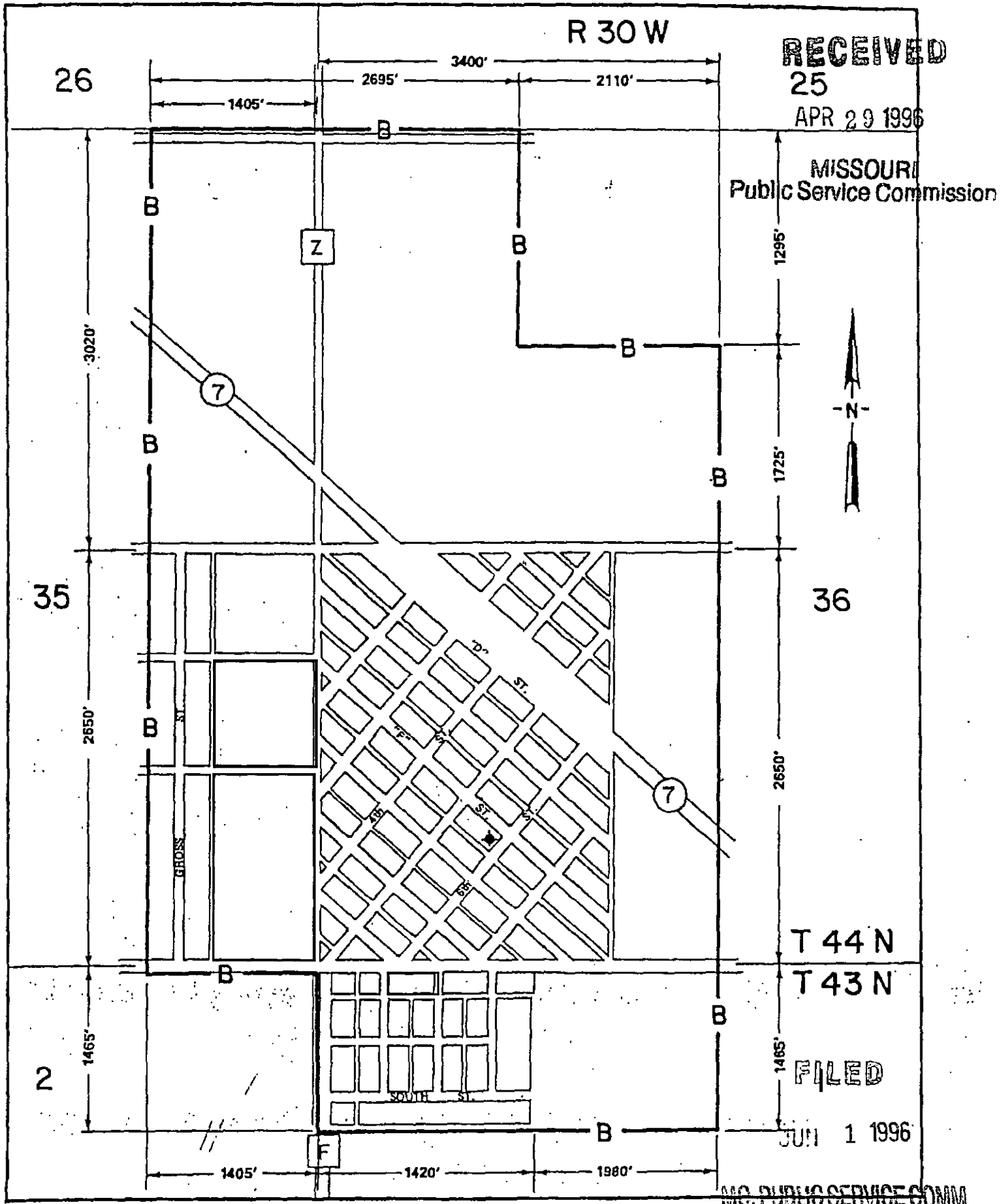
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Cass County Telephone Company

PECULIAR EXCHANGE  
CASS COUNTY  
EXCHANGE AREA MAP

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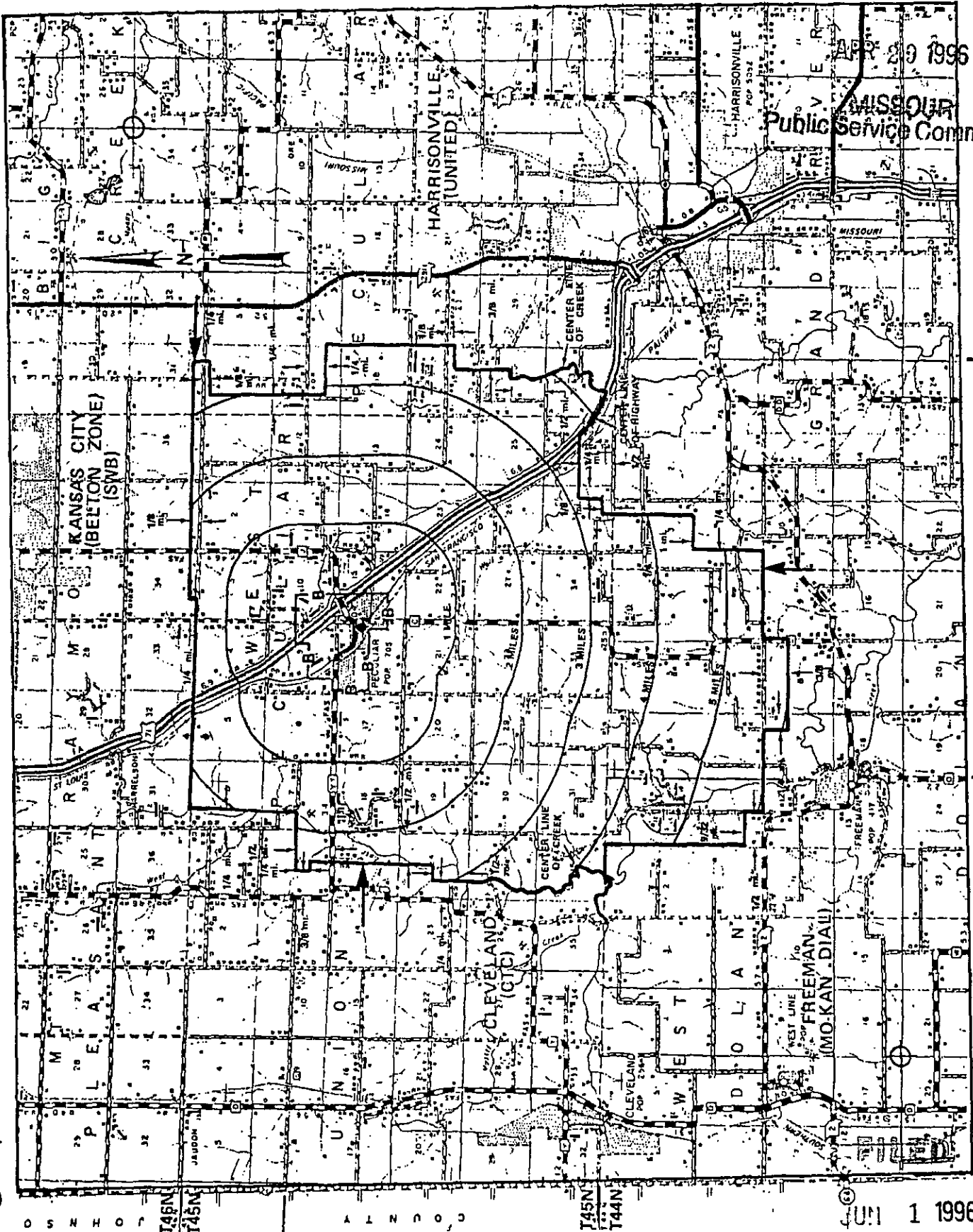
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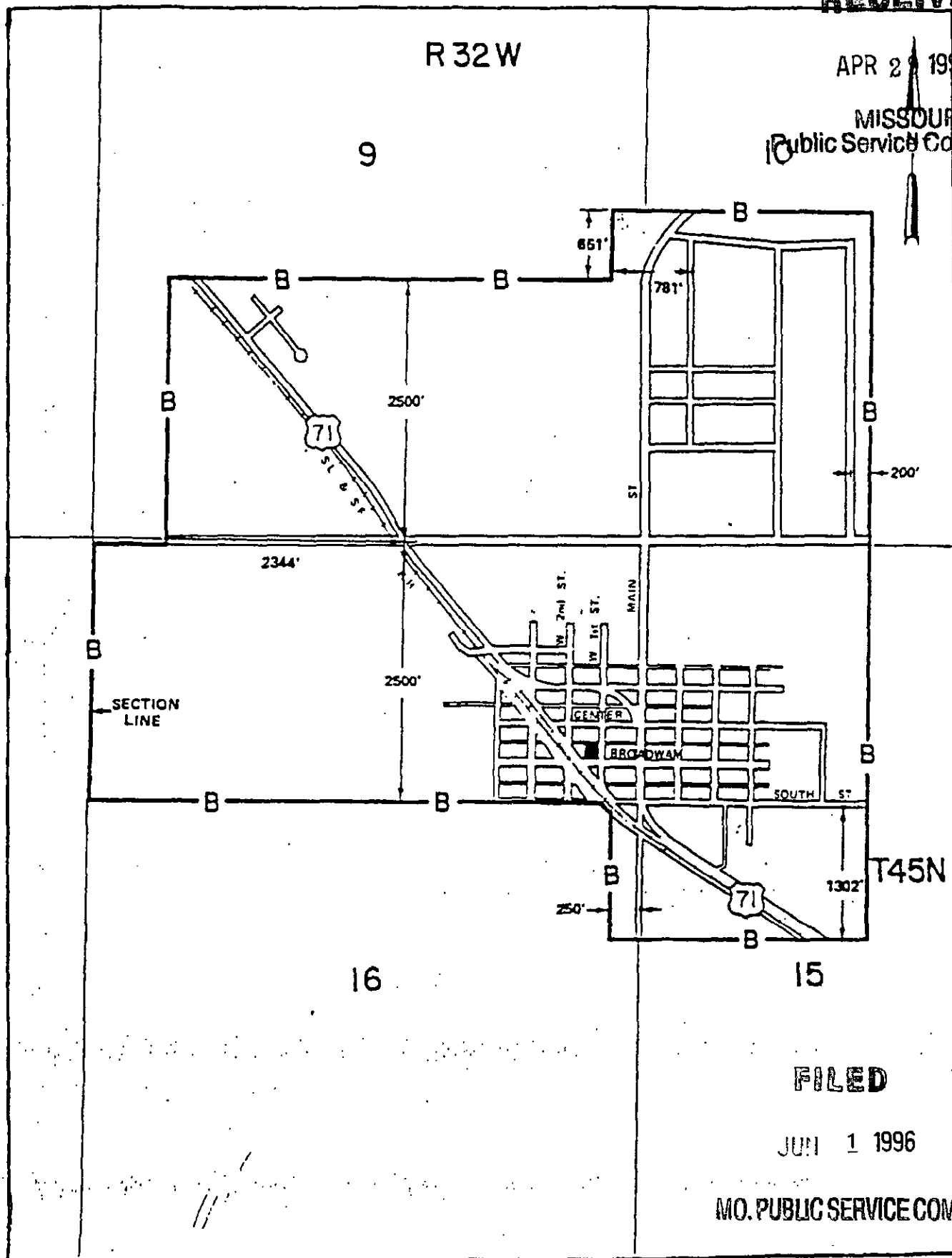
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H. Rates

**MISSOURI  
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1. The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).
2. The following rates will be increased appropriately for service within municipalities having in effect a fee or tax described elsewhere in this Section.

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## H. Rates (Cont'd)

3. Local Exchange Access Line Monthly Rate Schedule **MISSOURI Public Service Commission**

		ACCESS LINE RATE GROUPS				
		[1]	[2]	[3]	[4]	[5]
CLASS AND GRADE OF SERVICE	GSEC	1- 1,060	1,061- 2,900	2,901- 7,000	7,001- 25,000	25,001- OVER
Business Service:						
One-Party	B1	\$13.00	\$14.00	\$15.00	\$16.00	\$17.00
Four-Party	B4	13.00	14.00	15.00	16.00	17.00
PBX Trunk	PBX TK	16.25	17.50	18.75	20.00	21.25
Key Line	BKSL	16.25	17.50	18.75	20.00	21.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
Pay Tel Svc						
Residence Service:						
One-Party	R1	6.50	7.00	7.50	8.00	8.50
Two-Party	R2	5.20	5.60	6.00	6.40	6.80
Four-Party	R4	4.23	4.55	4.88	5.20	5.53
Key Line	R1	6.50	7.00	7.50	8.00	8.50

- (1) Two-party and four-party service is offered only in certain exchanges and may be limited to existing customers at existing locations. Please refer to the Local Exchange Service Offerings sheets for available services.
- (2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.

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## GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

JUN 16 1999

## I. Local Exchange Service Offerings - Applicable to Schedule "A"

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Exchange	Within the Base Rate Area					Outside the Base Rate Area				
	Bus 1PEV	PBX Trk	Key Line	Semi Pub	Res 1Pry	Bus 1PE	PBX Trk	Key Line	Semi Pub	Res 1Pry
						(2)	(2)	(2)	(2)	(2)
Cleveland	x	x	x	x	x	x	x	x	x	x
										(D)
Drexel	x	x	x	x	x	x	x	x	x	x
Garden City	x	x	x	x	x	x	x	x	x	x
										(C)
Peculiar	x	x	x	x	x	x	x	x	x	x
East Lynne	x	x	x	x	x	x	x	x	x	x
										(C)

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## I. Local Exchange Service Offerings - Applicable to Schedule "A"

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MO. PUBLIC SERV

	Within the Base Rate Area							Outside the Base Rate Area							
<u>Exchange</u>	<u>Bus</u> <u>1Ptv</u>	<u>PBX</u> <u>Trk</u>	<u>Key</u> <u>Line</u>	<u>Semi</u> <u>Pub</u>	<u>Res</u> <u>1Ptv</u>	<u>Res</u> <u>2Ptv</u>	<u>Res</u> <u>4Ptv</u>	<u>Bus</u> <u>1Pt</u>	<u>Bus</u> <u>4Ptv</u>	<u>PBX</u> <u>Trk</u>	<u>Key</u> <u>Line</u>	<u>Semi</u> <u>Pub</u>	<u>Res</u> <u>1Ptv</u>	<u>Res</u> <u>2Ptv</u>	<u>Res</u> <u>4Ptv</u>
								(2)	(2)	(2)	(2)	(2)	(2)		
Cleveland	x	x	x	x	x			x		x	x	x	x		
Creighton	X	X	X	X	X			X	X	X	X	X	X		X
Drexel	X	X	X	X	X			X		X	X	X	X	x	D
Garden City	x	x	x	x	x			x	x	x	x	x	x		
Peculiar	X	X	X	X	X			X		X	X	X	X		

- 1) The offering of residential two and four-party service within the Base Rate Area is discontinued to new applicants but will be continued to those customers of the Company receiving such service until discontinued or changed at the request of the customer.
- 2) At locations where facilities permit, one-party service is offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

Issued: November 1, 1997

Effective: December 1, 1997

**CANCELLED**Kenneth Matzdorff  
President  
Peculiar, Missouri**FILED****AUG 20 1999****DEC -1 1997**By **2 RS #19**  
Public Service Commission  
**MISSOURI****MISSOURI**  
Public Service Commission



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**LOCAL EXCHANGE SERVICEI. Local Exchange Service Offerings - Applicable to Schedule "A" **FEB 7 1996****MISSOURI  
Public Service Commission**

Exchange	Within the Base Rate Area							Outside the Base Rate Area							
	Bus 1Pty	PBX Trk	Key Line	Semi Pub	Res 1Pty	Res 2Pty	Res 4Pty	Bus 1Pt	Bus 4Pty	PBX Trk	Key Line	Semi Pub	Res 1Pty	Res 2Pty	Res 4Pty
								(2)	(2)	(2)	(2)	(2)	(2)		
Cleveland	x	x	x	x	x			x		x	x	x	x		
Creighton	x	x	x	x	x			x	x	x	x	x	x		x
Drexel	x	x	x	x	x			x	x	x	x	x	x	x	x
Garden City	x	x	x	x	x			x	x	x	x	x	x		x
Peculiar	x	x	x	x	x			x		x	x	x	x		

**CANCELLED**

DEC -1 1997  
By 1st P.S. #19  
Public Service Commission  
MISSOURI

- 1) The offering of residential two and four-party service within the Base Rate Area is discontinued to new applicants but will be continued to those customers of the Company receiving such service until discontinued or changed at the request of the customer.
- 2) At locations where facilities permit, one-party service is offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**  
95 - 163  
APR 1 1996

**MO. PUBLIC SERVICE COMM**



GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

LOCAL EXCHANGE SERVICE

FEB 7 1996

(RESERVED FOR FUTURE USE)

**MISSOURI  
Public Service Commission**

Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**  
95-163  
APR 1 1996

CANCELLED  
July 26, 2006  
Missouri Public  
Service Commission  
TM-2006-0306

**MO. PUBLIC SERVICE COMM**



GENERAL AND LOCAL EXCHANGE TARIFF

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President  
Peculiar, Missouri

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95-163  
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.
  - a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income customers.
  - b. Lifeline will not be furnished on a Foreign Exchange service.
  - c. Lifeline service shall not be disconnected for non-payment of toll charges.
  - d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.
    1. If the customer chooses "toll blocking" the company will not charge a service deposit for essential local telecommunications service.
    2. Toll blocking is offered to Lifeline subscribers at no charge.
2. Eligibility Requirements
  - a. An applicant must meet the following criteria in order to qualify for Lifeline Service:
    1. To qualify for Lifeline the consumer must participate in one of the following programs:
      - a) Medicaid
      - b) Food Stamps
      - c) Supplemental Security Income (SSI)
      - d) Federal public housing assistance
      - e) Low Income Home Energy Assistance Program
      - f) Temporary Assistance to Needy Families (TANF)
      - g) National Free Lunch Program



GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

(RESERVED FOR FUTURE USE)

**RECEIVED**

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Public Service Commission**

**CANCELLED**

September 1, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

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Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

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95 - 163  
APR 1 1996

**MO. PUBLIC SERVICE COMM**



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**GENERAL AND LOCAL EXCHANGE TARIFF****LOCAL EXCHANGE SERVICE****LIFELINE SERVICE****A. General (cont'd)**

- b. The customer must sign, under penalty of perjury, a document certifying:
1. He/She is receiving benefits from one of the programs in a.1 above.
  2. Name of the program(s) from which they are receiving benefits.
  3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- c. The premises at which the residence service is requested must be the applicant's principal place of residence.
- d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
3. Lifeline Service is limited to one line per household at the customer's primary residence.

**B. Rates and Charges**

1. Service charges do not apply when Lifeline Service is added to an existing service, or is continued, and it is the only service being ordered.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	*

The Federal baseline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

\*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff.



GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

FEB 7 1996

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Public Service Commission**

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September 1, 2005

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SERVICE COMMISSION**

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Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**  
9 5 - 1 6 3  
APR 1 1996

**MO. PUBLIC SERVICE COMM**



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**General and Local Exchange Tariff**

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**4. Lifeline Services****4.1 Missouri Universal Service Fund Low-Income Assistance**

- A. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
- 1) Medicaid
  - 2) Food Stamps
  - 3) Supplementary Security Income (SSI)
  - 4) Federal Public Housing Assistance or section 8
  - 5) Low Income Home Energy Assistance Program (LIHEAP)
  - 6) Temporary Assistance to Needy Families (TANF) (N)
  - 7) National Free Lunch Program (N)
- C. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - 3) Access to basic local operator services
  - 4) Access to basic local directory assistance
  - 5) Standard intercept service
  - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - 7) One (1) standard white pages directory listing
  - 8) Toll blocking or toll control for qualifying low-income customers

Issued: May 23, 2005

Effective: June 22, 2005

Robert Schoonmaker  
General Manager  
Peculiar, Missouri

CANCELLED  
July 26, 2006  
Missouri Public  
Service Commission  
TM-2006-0306



**General and Local Exchange Tariff****CANCELLED**

June 22, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION****4. Lifeline Services****4.1 Missouri Universal Service Fund Low-Income Assistance**

- A. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
- 1) Medicaid
  - 2) Food Stamps
  - 3) Supplementary Security Income (SSI)
  - 4) Federal Public Housing Assistance or section 8
  - 5) Low Income Home Energy Assistance Program (LIHEAP)
- C. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - 3) Access to basic local operator services
  - 4) Access to basic local directory assistance
  - 5) Standard intercept service
  - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - 7) One (1) standard white pages directory listing
  - 8) Toll blocking or toll control for qualifying low-income customers



GENERAL AND LOCAL EXCHANGE TARIFF **RECEIVED**

LOCAL EXCHANGE SERVICE

JAN 05 1998

LIFELINE SERVICE

**MISSOURI**  
**Public Service Commission**

A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.
  - a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers.
  - b. Lifeline will not be furnished on a Foreign Exchange service.
  - c. Lifeline service shall not be disconnected for non-payment of toll charges.
  - d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.
    1. If the customer chooses "toll blocking" the company will not charge a service deposit.
    2. Toll blocking is offered to Lifeline subscribers at no charge. (C)

2. Eligibility Requirements

- a. An applicant must meet the following criteria in order to qualify for Lifeline Service:
  1. To qualify for Lifeline the consumer must participate in one of the following programs:
    - a) Medicaid
    - b) Food Stamps
    - c) Supplemental Security Income (SSI)
    - d) Federal public housing assistance
    - e) Low Income Home Energy Assistance Program

**CANCELLED**

March 28, 2005

**MISSOURI PUBLIC**  
**SERVICE COMMISSION**

**FILED**

**FEB 04 1998**

**MO PUBLIC SERVICE COMM**

Issued: JAN 05 1998

Ken Matzdorff  
President  
Peculiar, MO 64078

Effective: FEB 04 1998



## GENERAL AND LOCAL EXCHANGE TARIFF

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NOV 19 1997

LOCAL EXCHANGE SERVICELIFELINE SERVICE

MO. PUBLIC SERVICE COMM

## A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers. (C)
  - a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. (N)
  - b. Lifeline will not be furnished on a Foreign Exchange service.
  - c. Lifeline service shall not be disconnected for non-payment of toll charges.
  - d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
    1. If the customer chooses "toll blocking" the company will not charge a service deposit.
    2. The rate for toll blocking will be charged on a monthly basis, as specified in Section 10, Call Restriction Services. (N)
2. Eligibility Requirements
    - a. An applicant must meet the following criteria in order to qualify for Lifeline Service; (C)
      1. To qualify for Lifeline the consumer must participate in one of the following programs:
        - a) Medicaid
        - b) Food Stamps
        - c) Supplemental Security Income (SSI)
        - d) Federal Public Housing Assistance
        - e) Low Income Home energy Assistance Program (C)

CANCELLED

FILED

FEB 04 1998

JAN -1 1998

By 2nd RS #24  
Public Service Commission  
MISSOURIMISSOURI  
Public Service Commission  
Effective: January 1, 1998

Issued:

NOV 26 1997

Kenneth Matzdorff  
President  
Peculiar, Missouri



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**LOCAL EXCHANGE SERVICE

FEB 7 1996

LIFELINE SERVICE**MISSOURI  
Public Service Commission**

## A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.

2. Eligibility Requirements

Lifeline Service is available to those customers who are certified by the Department of Social Services as eligible to receive Utilicare benefits. The Department of Social Services shall inform such persons about how to apply for assistance under the Lifeline Service plan and shall provide to each person documentation of eligibility for participation in the program.

3. Lifeline Service is limited to one line per household at the customer's primary residence.

## B. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.

2. A total credit of \$4.00 applies as follows:

	<u>GSEC</u>	<u>Monthly Rate</u>
a. A monthly credit applies to the Federal Subscriber Line Charge, and	LLR1, LLR2, LLR4	\$ 2.00
b. A monthly credit applies to the network access line rate.	LLR1, LLR2, LLR4	2.00
3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.		
4. When the customer is no longer eligible for Lifeline Service, the Lifeline credit will be discontinued and regular tariffed rates and charges will apply.		

**CANCELLED**

JAN 01 1996  
By 1st P.S. #24  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**  
95 - 163  
APR 1 1996

MO. PUBLIC SERVICE COMMISSION



## General and Local Exchange Tariff

**D. Support Amount** - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

### 4.2 Missouri Universal Service Fund Disabled Assistance

- A. General** - A disabled customer; or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in section 4.1 (C) of this tariff, and meets the eligibility requirements set forth in this tariff.
- B. Regulations** - Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- 1) Federal Social Security Disability benefits
  - 2) Federal Supplemental Security income benefits
  - 3) Veterans Administration benefits
  - 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
  - 5) State aid to blind persons pursuant to Section 209.240 RSMO.
  - 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
- C. Support Amount** - Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

Issued: February 24, 2005

Effective: March 28, 2005

Kenneth Matzdorff  
President  
Peculiar, Missouri

CANCELLED  
July 26, 2006  
Missouri Public  
Service Commission  
TM-2006-0306



**CANCELLED**

March 28, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**LOCAL EXCHANGE SERVICELIFELINE SERVICE

Missouri Public

REC'D JUN 11 2002

## A. General (cont'd)

Service Commission

## b. The customer must sign, under penalty of perjury, a document certifying:

1. He/She is receiving benefits from one of the programs in a.1 above.
2. Name of the program(s) from which they are receiving benefits.
3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

## c. The premises at which the residence service is requested must be the applicant's principal place of residence.

## d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

## 3. Lifeline Service is limited to one line per household at the customer's primary residence.

## D. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:

\$1.75

Federal baseline Lifeline reduction:

\*

Missouri Public

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

FILED JUL 01 2002

XT-2002-1127  
Service Commission

\*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff.

(N)  
(N)

Issued: June 11, 2002

Effective: July 11, 2002

Kenneth Matzdorff  
President  
Peculiar, Missouri



Cass County Telephone

PSC MO. NO. 1  
Section 4  
1<sup>st</sup> Revised Sheet 25  
Cancels Original Sheet 25  
**Missouri Public**

LOCAL EXCHANGE SERVICE

REC'D NOV 30 2001

LIFELINE SERVICE

**Service Commission**

A. General (cont'd)

- b. The customer must sign, under penalty of perjury, a document certifying:
1. He/She is receiving benefits from one of the programs in a.1 above.
  2. Name of the program(s) from which they are receiving benefits.
  3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- c. The premises at which the residence service is requested must be the applicant's principal place of residence.
- d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
3. Lifeline Service is limited to one line per household at the customer's primary residence.

D. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
2. A total credit of \$6.75 applied as follows:

(N)

	<u>GSEC</u>	<u>MONTHLY RATE</u>	
a. A monthly credit applies to the Federal Subscriber Line Charge, and	LLR1, LLR2, LLR4	\$ 5.00	(N)
b. A monthly credit applies to the network access line rate.	LLR1, LLR2, LLR4	1.75	
3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.			

Issued: November 30, 2001

Effective: January 1, 2002

Kenneth Matzdorff  
President  
Peculiar, Missouri

**CANCELLED**

JUL 01 2002  
2nd RS 25  
Public Service Commission  
MISSOURI

**Missouri Public**

FILED JAN 01 2002

**Service Commission**



## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

## LOCAL EXCHANGE SERVICE

NOV 19 1997

## LIFELINE SERVICE

## A. General (cont'd)

MO. PUBLIC SERVICE COMM

- b. The customer must sign, under penalty of perjury, a document certifying:

(N)

1. He/She is receiving benefits from one of the programs in a. above.
2. Name of the program(s) from which they are receiving benefits.
3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

CANCELLED

JAN 01 2002

Public Service Commission  
MISSOURI

- c. The premises at which the residence service is requested must be the applicant's principal place of residence.
- d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

(N)

3. Lifeline Service is limited to one line per household at the customer's primary residence.

## B. Rates and Charges

(M)

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
2. A total credit of \$5.25 applies as follows:

	<u>GSEC</u>	<u>Monthly Rate</u>
a. A monthly credit applies to the Federal Subscriber Line Charge, and	LLR1, LLR2, LLR4	\$3.50
b. A monthly credit applies to the network access line rate.	LLR1, LLR2, LLR4	1.75

(M)

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

JAN -1 1998

(D)

(D)

MISSOURI  
Public Service Commission

(M) Moved from Sheet 24

Issued: NOV 26 1997

Kenneth Matzdorff  
President  
Peculiar, Missouri

Effective: January 1, 1998



General and Local Exchange Tariff

5. "Missouri Universal Service Fund"

- A. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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Effective: March 28, 2005

Kenneth Matzdorff  
President  
Peculiar, Missouri

CANCELLED  
July 26, 2006  
Missouri Public  
Service Commission  
TM-2006-0306



REC'D MAY 26 2000

PSC MO. NO. 1  
SECTION 4  
1<sup>st</sup> REVISED SHEET 26  
CANCELS ORIGINAL SHEET 26

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

DISCOUNTS FOR SCHOOLS AND LIBRARIES PARTICIPATING IN THE FEDERAL UNIVERSAL  
SERVICE PROGRAM

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
- B. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

**CANCELLED**

March 28, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

**Missouri Public  
Service Commission**

FILED JUN 26 2000

Issued: May 26, 2000

Effective: June 26, 2000

Kenneth Matzdorff  
President  
Peculiar, Missouri



GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

LOCAL EXCHANGE SERVICE

FEB 7 1996

(RESERVED FOR FUTURE USE)

**MISSOURI  
Public Service Commission**

**CANCELLED**

JUN 26 2000  
By *151 RS 26*  
Public Service Commission  
MISSOURI

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Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**

APR 1 1996  
95 - 163  
MO. PUBLIC SERVICE COM.



REC'D MAY 26 2000

1<sup>st</sup> REVISED SHEET 27  
CANCELS ORIGINAL SHEET 27

## GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICEMISSOURI SCHOOL DISCOUNT PROGRAM

- A. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph C, following.
- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public Schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be filled at the appropriate tariff rates.
- E. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- F. In addition to meeting the qualification specified in Paragraph C preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- G. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- H. The following local exchange services are eligible for a discount under this program:
- Flat Rate, business one-party service.

Missouri Public  
Service Commission

FILED JUN 26 2000

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Kenneth Matzdorff  
President  
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GENERAL AND LOCAL EXCHANGE TARIFF

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**Public Service Commission**

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JUN 26 2000  
By *154 R527*  
Public Service Commission  
MISSOURI

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President  
Peculiar, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**SERVICE CHARGES

FEB 7 1996

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Public Service Commission**

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## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

## A. General

**MISSOURI  
Public Service Commission**

1. Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of a customer:
  - a. Service Connections - New installations or subsequent additions of telephone service and/or semi-public telephone equipment. A move of an existing service to a different premise.
  - b. Inside Moves - Transfer of telephone service and/or semi-public telephone equipment from one location to another location within the same building or that portion of the same building occupied by the same customer, where there is no interruption of the service other than is incident to the work involved.
  - c. Changes - Substitution of semi-public telephone equipment, or rearrangement of such equipment and/or wiring which does not involve changes in location of the equipment or wiring. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring.
  - d. Restoral Charge - Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.
2. Service Charges apply in addition to all other rates and charges.
3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the customer requests that overtime labor be performed, a charge in addition to the specified charges will be made equal to the additional cost involved.
4. Payment of Service Charges
  - a. Payment of Service Charges for the establishment of service may be required prior to the establishment of service.
  - b. Residence Service Charges may be billed in equal amounts over periods not exceeding four (4) months. Only one such arrangement at any one time will be provided.

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**SERVICE CHARGES

FEB 7 1996

## B. Application of Service Charges

**MISSOURI  
Public Service Commission**

## 1. Service Ordering Charge

- a. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
- b. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.
- c. Service Ordering Charges do not apply to the recovery by Company employees of semi-public telephone stations from a customer's premises.

## 2. Line Connection Charge

- a. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
- b. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. This charge applies to each change in telephone number made at the request of the customer.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

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## B. Application of Service Charges (Cont'd)

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Public Service Commission

## 2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

## 3. Reserved for Future Use

(D)

(D)

## 4. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

## 5. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Reserved for Future Use.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

(D)

APR 15 1997

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## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES**MISSOURI  
Public Service Commission**

## B. Application of Service Charges (Cont'd)

## 2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

## 3. Semi-Public Telephone Installation Charge

- a. This charge applies to the installation of a coin telephone for semi-public telephone service, whether wiring is in place or not, and is in addition to other applicable service charges.
- b. This charge does not apply if the coin telephone is in place at the time service is established and no change is requested by the customer.

## 4. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

## 5. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Public Telephone Service.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

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BY 1st R.S. #3  
**Public Service Commission  
MISSOURI**

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President  
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9 5 - 1 6 3**MO. PUBLIC SERVICE COMM**



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**SERVICE CHARGES

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## C. Rates and Charges

**MISSOURI  
Public Service Commission**

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 25.00	\$ 13.00
b. Subsequent	NSOS	9.00	4.00
2. Line Connection Charge	NLC	14.00	7.60
3. Semi-Public Telephone Installation Charge	PCSPNRC	100.00	--
4. Restoral Charge	--	23.00	11.60

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95 - 163  
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GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

D. Special Promotions

1. The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.
  - a. Cass County Telephone will waive Service Charges for Calling Name/Number Identification, Automatic Call Return and Three-way Calling when these services are purchased in conjunction with Voicemail.
  - b. This special promotion will waive Service Charges associated with the features listed in 1(a) for residence and business customers for a period of one hundred and eighty (180) days following approval of this tariff.

(N)

(N)

Issued: July 21, 2004

Effective: September 1, 2004

Kenneth Matzdorff  
President  
Peculiar, Missouri



## GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~SERVICE CHARGES

JUN 16 1999

## D. Special Promotions

MO. PUBLIC SERVICE COMMISSION

1. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide vertical Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

- a. CASS COUNTY TELEPHONE requests a waiver of Service Charges for vertical Services.

2. In conjunction with the Company's schedule of central office conversions, CASS COUNTY TELEPHONE will conduct a special promotion limited to the following exchanges:

Exchange(s)

Cleveland

(D)

Drexel

East Lynne

Garden City

Peculiar

This special promotion will waive Service Charges associated with vertical Services for residence and business customers for a period of ninety (90) days following the conversion of the central office.

CANCELLED

SEP 01 2004  
BY *2d R S S*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED AUG 20 1999

Issued: June 16, 1999

Effective: ~~Aug 20 1999~~

Kenneth Matzdorff  
President  
Peculiar, Missouri

AUG 20 1999



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**SERVICE CHARGES

FEB 7 1996

## D. Special Promotions

1. At various times throughout the year, the Company **MISSOURI Public Service Commission** offers to offer a special promotion in various exchanges equipped to provide vertical Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

- a. CASS COUNTY TELEPHONE requests a waiver of Service Charges for vertical Services.

2. In conjunction with the Company's schedule of central office conversions, CASS COUNTY TELEPHONE will conduct a special promotion limited to the following exchanges:

Exchange(s)

Cleveland  
Creighton  
Drexel  
East Lynne  
Garden City  
Peculiar

This special promotion will waive Service Charges associated with vertical Services for residence and business customers for a period of ninety (90) days following the conversion of the central office.

**CANCELLED**

AUG 20 1999

By **RSBS**  
Public Service Commission  
**MISSOURI**

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President  
Peculiar, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

## D. Special Promotions (Cont'd)

MO. PUBLIC SERVICE COMM

## 3. Conditions

- a. The Service Charge Waiver will apply only one time per customer for each service, in any given wire center prefix during the course of the promotional period.
- b. For existing customers (subsequent orders) subscribing to vertical Services the Subsequent Service Order charge is waived.
- c. Any other service charges incurred while establishing the service will be borne by the customer.

## E. Link-Up Missouri

## 1. General

- a. The Link-Up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscriber-ship to the telephone network among low income residential households.
- b. Service Connection charges, as set forth in this tariff, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.
- c. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period.
- d. A qualifying low-income customer may choose with a or b, or both a and b as described above.
- e. Link-Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.

(M)

(C)

(M)

(C)

(N)

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JAN -1 1998

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President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

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D. Special Promotions (Cont'd)

**MISSOURI  
Public Service Commission**

3. Conditions

- a. The Service Charge Waiver will apply only one time per customer for each service, in any given wire center prefix during the course of the promotional period.
- b. For existing customers (subsequent orders) subscribing to vertical Services the Subsequent Service Order charge is waived.
- c. Any other service charges incurred while establishing the service will be borne by the customer.

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By lat R.S. #6  
Public Service Commission  
MISSOURI

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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April 1, 1996

**MISSOURI  
Public Service Commission**



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**GENERAL AND LOCAL EXCHANGE TARIFF****SERVICE CHARGES****E. Link-Up Missouri****1. General (cont'd)**

- f. The residence premises at which the residence service is requested must be the applicant's principal place of residence.
- g. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- h. Link-Up will not be furnished on a Foreign Exchange Service.

**2. Eligibility Requirements**

- a. The following requirements shall be used by the company to determine the eligibility of a subscriber for Link-Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link-Up.

- 1. The customer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home Energy Assistance Program
- f) Temporary Assistance to Needy Families (TANF) (N)
- g) National Free Lunch Program (N)

- 2. The customer must sign, under penalty of perjury a document certifying:

- a) He/She is receiving benefits from one of the programs in a.1. above.
- b) Name of the program(s) from which they are receiving benefits.
- c) That he/she will notify the company if he/she no longer participates in the program(s) named in b. preceding.



## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

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## E. Link-Up Missouri

MO. PUBLIC SERVICE COMMISSION

## 1. General (cont'd)

- f. The residence premises at which the residence service is requested (N) must be the applicant's principal place of residence.
- g. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- h. Link-Up will not be furnished on a Foreign Exchange service. (N)

## 2. Eligibility Requirements (C)

- a. The following requirements shall be used by the company to determine the eligibility of a subscriber for Link-Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link-Up.

## 1. The customer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home energy Assistance Program

## 2. The customer must sign, under penalty of perjury a document certifying:

- a) He/She is receiving benefits from one of the programs in a.1 above.
- b) Name of the program(s) from which they are receiving benefits.
- c) That he/she will notify the company if he/she no longer participates in the program(s) named in b. preceding. (C)

**CANCELLED**

September 1, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

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Kenneth Matzdorff  
President  
Peculiar, Missouri



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**SERVICE CHARGES

FEB 7 1996

## E. Link-Up Missouri

**MISSOURI  
Public Service Commission**

## 1. Application

- a. Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household at principle place of residence.

- 1) All tarified charges<sup>(1)</sup> applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty dollars, whichever is less.

- a. The following GSECs are applicable:

GSEC

- 1) Initial Service Ordering Charge

NSOI R LU

- 2) Line Connection Charge

NLC R LU

- 2) An interest free, 6-month deferred payment schedule will be established for the charges of initiating local telephone service at the customer's option. The company shall inform each eligible customer of the availability of the 6-month deferred payment schedule.

## 2. Eligibility Requirements

- a. The following requirements shall be used by the company to determine the eligibility of a customer for Link Up Missouri assistance.

- 1) For federal income tax purposes, the applicant is not a dependent unless over sixty (60) years of age.
- 2) The applicant is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

<sup>(1)</sup> These do not include other charges that may be required at the initiation of service such as security deposit, contribution in aid of construction, customer advances, etc.

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JAN 01 1998

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By Jan R.S. #7  
Public Service Commission  
MISSOURI  
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President  
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9 5 - 1 6 3  
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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**SERVICE CHARGES

FEB 7 1996

## F. Customer-Provided Equipment and Inside Wire

**MISSOURI  
Public Service Commission**

## 1. General

- a. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with exchange access service in compliance with FCC regulations.
- b. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
- c. The Rules and Regulations contained in this Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.
- d. Responsibility of the Customer (New Installations)
  - 1) A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally and followed by written application prior to the desired in-service date and shall include the following:
    - a) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
    - b) The number of main terminals to be connected.
  - 2) Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.

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## F. Customer-Provided Equipment and Inside Wire (Cont'd)

## 1. General (Cont'd)

**MISSOURI  
Public Service Commission**

- d. Responsibility of the Customer (New Installations) (Cont'd)
- 3) The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, service charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
  - 4) A customer must subscribe to, and be capable of providing operation for, sufficient quantities of main terminals to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
  - 5) The customer must provide all of the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.
  - 6) Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
    - a) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
    - b) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## F. Customer-Provided Equipment and Inside Wire (Cont'd)

**MISSOURI  
Public Service Commission**

## 1. General (Cont'd)

## d. Responsibility of the Customer (New Installations) (Cont'd)

## 6) (Cont'd)

c) Nonpublished telephone service will not be furnished for use with recorded public announcements.

d) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

## e. Responsibility of the Company

1) The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.

2) The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment, or inside wire.

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**SERVICE CHARGES

FEB 7 1996

## F. Customer-Provided Equipment and Inside Wire (Cont'd)

**MISSOURI  
Public Service Commission**

## 2. Maintenance of Service Charge

- a. The following charge is applicable for time spent by a Company employee when it is determined that the service difficulty or trouble report results from customer-provided terminal equipment and/or communications systems and/or inside wire connected or arranged for connection to Company facilities. Normal working hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, holidays excepted.

Nonrecurring  
Charge

- 1) In or out of Base Rate Area, per occurrence \$25.00
- b. The above charge is in addition to all other rates and charges billed to the customer for other services and equipment.
- c. The above mentioned charge will be waived for customers who have not been equipped with a network interface jack and who have not been instructed on how to use the network interface jack to isolate their own trouble.

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President  
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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**CUSTOM CALLING SERVICES

FEB 7 1996

REMOTE CALL FORWARDING SERVICE**MISSOURI  
Public Service Commission**

## A. General

1. Remote Call Forwarding (RCF) Service allows all calls dialed to a telephone number equipped for RCF Service to be automatically forwarded to another dialable telephone number. The RCF customer is the called party who receives the automatically forwarded call.
2. The telephone number equipped for RCF Service is hereinafter referred to as an RCF number.

## B. Conditions

1. RCF Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide RCF Service.
2. The RCF customer and the RCF number must be located either within the same local exchange, or the RCF customer must be located beyond the local calling area of the RCF number. The RCF number may not terminate in an exchange which is an EAS point of its local exchange.
3. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing to complete the forwarded portion of the call.
4. RCF Service is not suitable for satisfactory transmission of data.
5. RCF Service is not offered when the answering location for a forwarded call is a coin/coinless station.
6. The Call Forwarding feature of Vertical Services will not be offered as a feature at the answering location.
7. The Company will not provide identification of the calling party number to the RCF customer.

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President  
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## GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICESREMOTE CALL FORWARDING SERVICE**MISSOURI  
Public Service Commission**

## B. Conditions (Cont'd)

8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
11. The minimum contract period for RCF Service is three months.

## C. Rates and Charges

1. The following rates apply for the RCF feature only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residence</u>
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$16.00	\$16.00

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REMOTE CALL FORWARDING SERVICE

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C. Rates and Charges (Cont'd)

2. For that portion of the call between the calling party and the RCF number:
  - a. The calling party is responsible for payment of the applicable charges to call the RCF number.
  - b. On collect calls, the RCF customer is responsible for payment of the applicable charges if the answering location accepts the forwarded call.
3. For the portion of the call between the RCF number and the answering location:
  - a. The RCF customer is responsible for payment of applicable intrastate or interstate customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls, including person-to-person and collect calls, even though they may not be accepted at the answering location.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## A. General

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1. Vertical Services consist of one or more of the following features which provide special kinds of customer controlled or prearranged and fixed communications features on individual access lines. Vertical Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:
  - a. These services may be provided only in conjunction with individual line residence and business services and some multiline services. Party line customers, PBX customers, Semi-public and Public Telephone Services are excluded from Vertical Services.

## B. Feature Descriptions

1. Automatic Busy Redial - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.
2. Automatic Call Return - allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

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3. Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.
4. Call Forwarding - Permits the customer to have all incoming calls to his line automatically transferred to another dialable telephone number, while this service feature is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are to be forwarded, such charges will be billed to the Call Forwarding customer. Call Forwarding may be arranged for:
  - a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding service, the Company will reestablish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.
  - b. Variable operation, which provides for customer establishment and change of the forwarded telephone number destination. The customer is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding service.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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VERTICAL SERVICES**MISSOURI  
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## B. Feature Descriptions (Cont'd)

5. Call Forwarding Busy Line (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.
- a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
6. Call Forwarding Busy Line/No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number or other line number of the customer at another location on a different premise when such incoming calls encounter either a normal busy line condition or a no answer condition.
- a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## B. Feature Descriptions (Cont'd)

7. Call Forwarding Busy/No Answer (Variable) - This service permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for feature (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer. This service is not available in connection with Call Forwarding service as described in B.2, 3 and 5 or line (rotary) hunting service.
8. Call Forwarding No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered.
- a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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VERTICAL SERVICES

## B. Feature Descriptions (Cont'd)

9. Call Hold - allows the subscriber to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return a previously held call. If a second call is established, the subscriber who initiates it may alternate between calls. The two calls may not be conferenced, and only one call may be held at a time. (N)
10. Call Tracing Service - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that Cass County Telephone shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this feature is offered. (N)
11. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B.. Feature Descriptions (Cont'd)

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9. Call Tracing Service - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that GTE shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this feature is offered.
10. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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VERTICAL SERVICES

## B. Feature Descriptions (Cont'd)

12. Calling Name/Number Identification (ID) - Calling Name/Number ID is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone name/number of a call placed to the customer.

(C)

At the time the incoming call is placed, the calling telephone name/number is forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. The calling telephone name/number is then delivered to the display device during the first silent interval of ringing.

For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will give an anonymous indication. The calling telephone number is unavailable from calls made through some large PABX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling telephone name/number made available when incoming calls have been handled by an operator or charged to credit cards.

Customers subscribing to Calling Name/Number ID will be responsible for the provision of compatible display equipment. The Company assumes no liability for any incompatibility of the customer provided display equipment.

Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name/number delivery services subscriber. This applies if the name/number delivery services subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

(C)

(N)

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Company: a) private, non profit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

(N)

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

11. Calling Number Identification (ID) - Calling Number ID is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone number of a call placed to the customer.

At the time the incoming call is placed, the calling telephone number is forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will give an anonymous indication. The calling telephone number is unavailable from calls made through some large PABX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling telephone number made available when incoming calls have been handled by an operator or charged to credit cards.

Customers subscribing to Calling Number ID will be responsible for the provision of compatible display equipment. The Company assumes no liability for any incompatibility of the customer provided display equipment.

Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. This applies if the number delivery services subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

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MISSOURI**  
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President  
Peculiar, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

13. Calling Name/Number with Call Waiting - Allows customers to receive information about a calling party while off-hook on an existing call. Calling party information is transmitted following the subscriber alerting to the new call. This combined feature requires both Calling Name/Number Identification and Call Waiting, activation by Cass County Telephone Company and a Caller ID phone or box with Caller ID/Call Waiting capability.

(N)

(N)

14. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.

(M)

15. Cancel Calling Name/Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.

(M)

16. Cancel Calling Name/Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

(M)

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

17. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

(M)

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

13. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.

14. Cancel Calling Name/Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call. (C)

15. Cancel Calling Name/Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed. (C)

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

16. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

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## B. Feature Descriptions (Cont'd)

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12. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.
13. Cancel Calling Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.
14. Cancel Calling Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

15. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

## Service Commission

18. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time. (M)
- Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.
19. Do Not Disturb (Advanced) - allows a subscriber to have calls routed to a special Do Not Disturb announcement. This feature requires a PIN number for the call to be completed. (M)
20. Remote Activation of Call Forwarding - Remote activation of Call Forwarding allows subscribers to activate and deactivate their assigned Call Forwarding features from a remote location. (M)
21. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally. (M)
22. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded. (M)
23. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line. (M)

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## B. Feature Descriptions (Cont'd)

17. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.

18. Do Not Disturb (Advanced) - allows a subscriber to have calls routed to a special Do Not Disturb announcement. This feature requires a PIN number for the call to be completed. (N)
19. Remote Activation of Call Forwarding - Remote activation of Call Forwarding allows subscribers to activate and deactivate their assigned Call Forwarding features from a remote location. (N)
20. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally. (C)
21. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.
22. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line. (C)

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192 West Broadway  
Peculiar, Missouri



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**CUSTOM CALLING SERVICES

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VERTICAL SERVICES

## B. Feature Descriptions (Cont'd)

**MISSOURI  
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16. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.

17. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
18. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.
19. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## CUSTOM CALLING SERVICES

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## B. Feature Descriptions (Cont'd)

24. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity. (M)

25. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing. (M)

26. Three-Way Call Transfer - allows a subscriber to set up a three-way call and disconnect, allowing the remaining parties to continue. (M)

27. Toll Restriction Control with PIN - Allows customers to enter a Personal Identification Number (PIN) to complete a toll call. A customer with this feature attempting to place a toll call would first dial the Toll Restriction Control with PIN access code. The customer would then hear a second dial tone, at this point a 1-to-7 digit PIN must be entered by the customer. Following this the customer can proceed to dial the otherwise restricted toll call. The customers can change their 1-to-7 digit PIN by dialing the Toll Restriction Control with PIN modification access code, enter the current PIN, and then enter the new PIN. (N)

28. Unidentified Call Rejection - allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the calling party number. (M)

29. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (M)

30. Warm Line - allows the subscriber to dial a telephone number by simply lifting the handset. No access codes or telephone numbers need to be dialed. A short delay will precede the automatic dialing of the call. (M)

## C. Thirty (30) Day Money Back Guarantee

1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

22. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity. (C)
23. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing. (C)
24. Three-Way Call Transfer - allows a subscriber to set up a three-way call and disconnect, allowing the remaining parties to continue. (N)
25. Unidentified Call Rejection - allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the calling party number. (N)
26. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (C)
27. Warm Line - allows the subscriber to dial a telephone number by simply lifting the handset. No access codes or telephone numbers need to be dialed. A short delay will precede the automatic dialing of the call. (N)

## C. Thirty (30) Day Money Back Guarantee

1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## B. Feature Descriptions (Cont'd)

20. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity.
21. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing.
22. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

## C. Thirty (30) Day Money Back Guarantee

1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

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By *LS RS#12*  
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NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped		
1) Automatic Busy Redial ✓ (AUTBSYRDB, AUTSYRDR)	\$6.00	\$5.00 ✓
2) Automatic Call Return ✓ (AUTCLRETB, AUTCLRETR)	6.00	5.00
3) Call Block (CALLBLOCKB, CALLBLOCKR)	4.00	3.00
4) Call Forwarding (SCCFB, SCCFR)	2.75 ✓	2.30 ✓
5) Call Forwarding Busy Line - Fixed* ✓ (SCCFBFB, SCCFBFR, ESPCFBF)	1.25	1.25
6) Call Forwarding No Answer - Fixed* (SCCFNAFB, SCCFNAFR, ESPCFNAF)	1.25	1.25

- \* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

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## GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

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## Service Commission

## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50	
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00	
9) Call Hold (CALLHOLDB, CALLHOLDR)	3.00	3.00	
10) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50	
11) Call Waiting** (SCCWB, SCCWR)	3.75	3.30	
12) Calling Name/Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00	
13) Calling Name/Number with Call Waiting (CIDCW)	1.50	1.50	(N)
14) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00	(M)

\* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

\*\* Cancel Call Waiting is included as part of the Call Waiting rate.

\*\*\* This feature is limited to existing customers at their existing locations.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50	
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00	
9) Call Hold (CALLHOLDB, CALLHOLDR)	3.00	3.00	(N)
10) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50	
11) Call Waiting** (SCCWB, SCCWR)	3.75	3.30	
12) Calling Name/Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00	(C)
13) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00	

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By and for  
Public Service Commission  
MISSOURI

\* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

\*\* Cancel Call Waiting is included as part of the Call Waiting rate.

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**CUSTOM CALLING SERVICES

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VERTICAL SERVICES

## D. Rates and Charges

**MISSOURI  
Public Service Commission**

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00
9) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50
10) Call Waiting** (SCCWB, SCCWR)	3.75	3.30
11) Calling Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00
12) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00

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**Public Service Commission  
MISSOURI**

- \* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
- \*\* Cancel Call Waiting is included as part of the Call Waiting rate.
- \*\*\* This feature is limited to existing customers at their existing locations.

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
15) Cancel Calling Name/Number Delivery, per call or per line (CANCNDCB, CANCNDCR, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00	(M)
16) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00	(M)
17) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00	(M)
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00	(M)
18) Do No Disturb (Advanced) (DNDB, DNDR)	3.00	3.00	(M)
19) Special Call Acceptance (SPLCLACPB, SPLCLACPR)	3.00	2.00	(M)
20) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00	(M)

\* This feature is limited to existing customers at their existing locations.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
14) Cancel Calling Name/Number Delivery, per call or per line (CANCNDCB, CANCNDRC, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00	(C)
15) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00	
16) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00	
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00	✓
17) Do No Disturb (Advanced) (DNDB, DNDR)	3.00	3.00	(N)
18) Special Call Acceptance (SPLCLACPB, SPLCLACPR)	3.00	2.00	
19) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00	

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
13) Cancel Calling Number Delivery, per call or per line (CANCNDCB, CANCND CR, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00
14) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00
15) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00
16) Special Call Acceptance (SPLCLACPB, SPLCLACPR)	3.00	2.00
17) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
21) Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00	(M)
22) Speed Calling			
a. 8 Numbers (SCS8B, SCS8R)	3.50	2.50	(M)
b. 30 Numbers (SCS30B, SCS30R)	4.50	3.50	(M)
23) Three-Way Calling (SCTWB, SCTWR)	3.75	3.30	(M)
24) Three-way Call Transfer (SCTWTB, SCTWR)	3.00	3.00	(M)
25) Toll Restriction Control with PIN (TOLLRC, RSTOLL)	3.00	3.00	(N)
26) Unidentified Call Rejection (UCRB, UCRR)	3.00	3.00	(M)
27) VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00	(M)
28) Warm Line (WLB, WLR)	3.00	3.00	(M)

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
20) Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00
21) Speed Calling		
a. 8 Numbers (SCS8B, SCS8R)	3.50	2.50
b. 30 Numbers (SCS30B, SCS30R)	4.50	3.50
22) Three-Way Calling ✓ (SCTWB, SCTWR)	3.75	3.30
23) Three-way Call Transfer (SCTWTB, SCTWR)	3.00	3.00 (N)
24) Unidentified Call Rejection (UCRB, UCRR)	3.00	3.00 (N)
25) VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00
25) Warm Line (WLB, WLR)	3.00	3.00 (N)

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## D. Rates and Charges

**MISSOURI  
Public Service Commission**

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>	
		<u>Bus.</u>	<u>Res.</u>
a.	When provided individually, each feature, per line equipped (Cont'd)		
18)	Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00
19)	Speed Calling		
a.	8 Numbers (SCS8B, SCS8R)	3.50	2.50
b.	30 Numbers (SCS30B, SCS30R)	4.50	3.50
20)	Three-Way Calling (SCTWB, SCTWR)	3.75	3.30
21)	VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00

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MISSOURI

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**CUSTOM CALLING SERVICES

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VERTICAL SERVICES

## D. Rates and Charges

**MISSOURI  
Public Service Commission**

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a feature package, each package, per line equipped		
1) Economy Package (Call Waiting and Call Forwarding) (CCPKG3)*	\$ 4.35	\$ 4.35
2) Professional Package (Call Waiting, Call Forwarding, Three-Way Calling and Speed Calling-30) (SC130B, SC130R)*	7.90	7.90
3) Vertical Service I PAK (Call Waiting, Call Forwarding, Three-Way Calling, and Speed Calling-8) (SC1B, SC1R)	5.50	4.50
4) Vertical Service II PAK (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Camp On/Busy Number Redial, and Last Number/Save Number Redial) (CCB S CALL 3, CCR S CALL 3)*	7.50	6.50

- \* This feature package is limited to existing customers at their existing locations.

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**CUSTOM CALLING SERVICES

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VERTICAL SERVICES**MISSOURI  
Public Service Commission**

## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
b. When provided as a feature package, each package, per line equipped (Cont'd)		
5) Vertical Service PAK 4400 (Call Waiting, Automatic Call Return, Automatic Busy Redial and Call Blocking) (SMTCALL4400R)	\$ --	\$ 8.75
6) Vertical Service PAK 4900 (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Auto- matic Busy Redial, Call Blocking and VIP Alert) (SMTCALL4900R)	--	13.25

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**DIGITAL DATA AND NETWORK SERVICES

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**DIGITAL DATA AND NETWORK SERVICES

FEB 7 1996

DIGITAL CHANNEL SERVICE

## A. General

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1. Digital Channel Service is an intraexchange multifunctional digital channel service which provides access transport between a customer's premises and the local serving office on a channelized basis (DSO) over a single high-capacity (DS1) digital facility.
2. Digital Channel Service is provided in capacity increments of 24 digital channels within a single DS1 signal.
3. The following types of network services as specified in other tariffs are available on a channelized basis via Digital Channel Service. These services may be furnished on a link basis across multiple jurisdictions when connected with Digital Channel Service.
  - a. Analog Voice Service (exchange lines/trunks), and Centrex lines, foreign exchange, off-premises extensions, and voice private lines.
  - b. Analog Data Service
  - c. Digital Data Service (2.4; 4.8; 9.6; 19.2; 56 Kbps)
  - d. DS1 (1.544 Mbps) Service
  - e. Switched Data Service

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DIGITAL CHANNEL SERVICE

## A. General (Cont'd)

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4. Digital Channel Service is comprised of the following components:

- Digital Channel Capacity
  - Digital Channel Activation
  - Service Activation
  - Customer Premises Channelization
- a. The Digital Channel Capacity, Digital Channel Activation and Service Activation will be at the rates and charges as specified in this Tariff.
- b. Customer Premises Channelization has two rate components, Digital Channel Capacity and Service Activation, and may be provided by the Company or customer. When provided by the Company, rates and charges as specified in this Tariff. When provided by the customer, rules and regulations as specified in this Tariff.
- c. Digital Channel Service customers will have to select capacity in increments of 24 digital channels. Customers will be offered a Term Payment Plan of 36, 60, or 84 months with a month-to-month option available only after completion of selected payment plan.

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## B. Digital Architecture

1. Digital Channel Service differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link (partial channel) basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks in the future.
2. The time required to provision service is known as the service date interval. The service date interval for Digital Channel Service and related network services connected to Digital Channel Service will differ from the normal guidelines applicable to end-to-end services.
3. Digital Channel Service will be available on a digital basis at the network interface on a customer's premises. Traditional analog services, like off-premises stations, and automatic access lines, can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DSO channels by the Company. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications of the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have identity only as a "time slot" within a DS1 channel. Compatible digital to analog conversion equipment must be provided by the customer (optional) to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer (optional).

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## C. Definitions.

Digital Channel Capacity - A multifunctional DS1 signal between the customer premises and the central office. This digital link can be used to transport switched and dedicated services. This element acts as the transport medium for the service activations ordered by the customer. Digital Channel Capacity is available in increments of 24 digital channels.

Digital Channel Activation - The Digital Channel Activation is the quantity of channels the customer has activated at the central office. The Digital Channel Activations ordered by the customer cannot exceed the quantity of the Digital Channel Capacity.

Service Activation - A Service Activation is the connection between Digital Channel Service and the network service accessed.

Customer Premises Channelization - Provides access to the DSO time slot within the DS1 signal associated with a specific Digital Channel Service. Customer Premises Channelization utilizes D4 type channel bank equipment.

Channel Service Unit (CSU) - The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.

DS0 - The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps.

DS1 - The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provided for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.

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## D. Regulations

1. Digital Channel Service is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company.
2. This service is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified elsewhere in this Tariff may be applicable.
3. The 1.544 Special Transport Mileage will apply when a customer's request for Digital Channel Service is provisioned in a central office other than the customer's local serving office.
4. The customer may activate any number or combination of digital channels within the limitations as set forth in this Section. Digital channels may be activated coincident with installation or at any time subsequent to Digital Channel Capacity installation. Once activated, a digital channel is subject to a minimum service period.
5. All Digital Channel Service must be channelized in a single equipment location on a customer's premises. Digital Channel Service cannot be split between premises, or multiple locations within a premises. Extensions (as specified in other sections of this Tariff) may be furnished on a link basis between multiple locations. Standard network interfaces will be provided by the Company for analog and digital services consistent with existing practices.
6. Individual digital channels may be activated and furnished on a link (partial channel) basis with service offered in other sections of this Tariff. The regulations, rates, and charges specified in this Tariff are applicable for the Digital Channel Service component of the customer's end-to-end service. The regulations, rates, and charges in other sections of this Tariff are applicable to the customer's interconnected services (i.e., private lines, etc.), for the Non Digital Channel Service component of the customer's end-to-end service.

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## D. Regulations (Cont'd)

7. The total number of digital channels activated by the customer may not at any time exceed the total Digital Channel Capacity. Additionally, there are some necessary restrictions in total system capacities where certain types of services are channelized, i.e., some channelizing equipment may require two DSO channels per channel provided by the Company thereby reducing the basic system stated capacity substantially. The Company will notify the customer when the Digital Channel Capacity is affected.
8. Central Office channelization (component of Digital Channel Capacity) generally provides analog to digital conversion to permit individual exchange services and private line channel services to be transported over digital high capacity facilities. This channelization is also intended for use at Company or customer designated locations where different high capacity digital network links terminate in the same central office and must be converted to individual analog or digital channels before individual service links can be crossconnected. Digital Channel Capacities are provided in groups of 24 DSO channels, and are subject to the limits as set forth in the previous paragraph.
9. Customer Premises Channelization generally provides analog to digital conversion at a customer's premises. This allows individual exchange services and private line services to be transported over digital high capacity facilities. The termination of this channelization will be in a single equipment location on a customer's premises. The customer must provide suitable floor space, controlled environment, and a source of nonswitched 120 volt 60 Hz. AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an Individual Case Basis.
10. When the Company provides Digital Channel Service channelization equipment at a customer's premises, it is not necessary for the customer to provide Channel Service Units (CSU's) for associated channels.

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## D. Regulations (Cont'd)

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11. Channelization on a customer's premises may be provided by the customer or the Company. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

## a. Responsibilities of the Company:

- 1) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
- 2) The Company will provide the customer with information regarding the type and the manufacturer of central office channelization equipment to be used in each application.
- 3) The Company will attempt to limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.
- 4) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
- 5) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.
- 6) Digital synchronization timing for Digital Channel Service will be provided by the Company.

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DIGITAL DATA AND NETWORK SERVICES

DIGITAL CHANNEL SERVICE

D. Regulations (Cont'd)

11. (Cont'd)

b. Responsibilities of the Customer:

- 1) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.
- 2) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the central office.

c. Trouble Resolutions:

- 1) The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in Service Charges as set forth in this Tariff, to the customer.
12. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.

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## D. Regulations (Cont'd)

13. Emerging technology, such as low bit rate ~~time multiplexing~~ techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer on an Individual Case Basis.
14. When a customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

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## E. Application of Rates

1. Three basic rate elements; Digital Channel Capacity, Digital Channel Activation, and Service Activation are applicable to each Digital Channel Service.
2. The Digital Channel Capacity element provides for the mileage based transport and the central office channelization. Digital Channel Capacity is offered with 36, 60, or 84 month Term Payment Plan periods. A month-to-month option is available only after the completion of the selected Term Payment Plan period.
3. Digital Channel Activation is a recurring charge for each DSO channel activated within the Digital Channel Capacity. The Digital Channel Activation is offered on a month-to-month basis. When Digital Channel Service facilities are used to transport DS1 Service, the DS1 Service Activation charge is applied in lieu of the Digital Channel Activation charge.
4. Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the customer. Service Activation is offered on a month-to-month basis. For DS1 services, a DS1 Service Activation charge is applicable.
5. Customer Premises Channelization is an optional component. Channelization at the customer's premises is available as a Company functionality at the rates described in this Tariff. In addition to this charge, a Customer Premises Service Activation charge will apply for each network service with Company provided channelization. Otherwise, the customer has the option to support premises channelization with CPE devices.
6. Monthly rates and charges as specified in this Tariff for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point time.

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## E. Application of Rates (Cont'd)

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7. Exchange and long-distance calling is provided within Digital Channel Service via the appropriate service activation. A network access charge will apply to each Service Activation that utilizes basic exchange access from the local serving office, except foreign exchange service. The network access charges when utilized for Centrex Service will be ordered and billed as specified in this Tariff. This charge is in addition to all other applicable Digital Channel Service charges.
8. Rates and charges specified in other Tariff sections for services such as Vertical Services, etc., are in addition to the monthly rates for Digital Channel Service. End User Subscriber Line charges are applicable to Digital Channel Service.
9. The rates and charges for other services connected or extended beyond Digital Channel Service (i.e., off-premises extensions and private lines, etc.) are in addition to the rates specified in this Tariff for the Digital Channel Service portion necessary to provide customer end-to-end service. This will also apply to Nonrecurring Charges and Service Charges as specified in other Tariffs for activities involving the Non Digital Channel Service portion of the customer end-to-end service.
10. Digital Channel Capacity is available under Term Payment Plans only for rate periods of 36, 60, or 84 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).
  - a. The customer may order additional Digital Channel Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.
  - b. Customer Premises Channelization Capacity charges (applicable only if Company provided) are available under Term Payment Plans only for rate periods of 36, 60, or 84 months.
  - c. Digital Channel Activation charges are available only on a month-to-month basis.

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## E. Application of Rates (Cont'd)

## 10. (Cont'd)

- d. Service Activation charges are available on a month-to-month basis.
  - e. Individual network services (switched or dedicated) that are connected to Digital Channel Service, are not available under the Term Payment Plan rate stability provisions. Those services are subject to their standard tariff provisions and minimum service periods as appropriate.
11. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis. Rates for service under these options will be the current rates as specified in this Tariff.
12. A Termination Liability Charge will be applicable should the customer discontinue service prior to the end of the Term Payment Plan. This is subject to the following exemptions:
- a. No Termination Liability Charge will be applicable for the Digital Channel Capacity when the customer renegotiates a new Term Payment Plan for the same equipment or larger system at the same location for a period of time greater than the time remaining on the existing Term Payment Plan, subject to payment periods contained in E.10.
  - b. All Digital Channel Service Components are coterminous with the Digital Channel Capacity with which they are associated. Any activations subscribed to on a month-to-month basis have a minimum service period of one month and no associated Termination Liability Charge.
13. A Termination Liability Charge will be calculated based on the sum of the monthly payments remaining under the customer's Term Payment Plan, adjusted to the present value at the date of termination, based upon a 12% APR discount. The Termination Liability Charge is due in full at the date of termination.

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E. Application of Rates (Cont'd)

14. Transfer of service responsibility between customers is permitted subject to the Rules and Regulations as specified in this Tariff.
15. Unless specified herein, the regulations contained elsewhere in this Tariff are applicable to Digital Channel Service. These regulations include but are not limited to:
  - Cancellation of Service
  - Application for Service
  - Payment Arrangements
  - Limitation of Liability
16. Should customers request interconnection between different Digital Channel Services provisioned in two or more different local serving offices, the 1.544 special transport mileage rates will apply. This charge will apply in addition to Digital Channel Service charges for each customer's premises which Digital Channel Service is provisioned.

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## F. Rates and Charges

## 1. Service Charges

## a. Service Establishment Charge

- 1) This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations and/or Company provided Customer Premises Channelization. This charge includes common centralized testing, coordination and accounting activities.
- 2) This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).

## b. Service Change Charge

- 1) This charge applies on a per Digital Channel Capacity Service Activation basis associated with a customer request for modifications to an existing service. This would include activities such as, but not limited to:
  - Change of associated channel assignment
  - Additional supplemental features
  - Activate/deactivate Digital Channel Activation
  - Activate/deactivate Service Activation
- 2) This Service Change Charge will be applied on a first and each additional basis and is in addition to Service Charges as specified elsewhere in this Tariff.

c. Charges	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Service Establishment Charge	DCSSEC1	\$300.00
2) Service Change Charge	DCSSCC	100.00

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## F. Rates and Charges (Cont'd)

## 2. Digital Channel Capacity

The monthly and nonrecurring rates for Digital Channel Capacity without Activated Services are as follows:

## a. Per System - 36 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC36	\$ 340.00	24SC36-IC	\$ 250.00
2)	48 Channels	48SC36	520.00	48SC36-IC	500.00
3)	72 Channels	72SC36	700.00	72SC36-IC	750.00
4)	96 Channels	96SC36	880.00	96SC36-IC	1,000.00
5)	120 Channels	120SC36	1,060.00	120SC36-IC	1,250.00
6)	144 Channels	144SC36	1,240.00	144SC36-IC	1,500.00
7)	192 Channels	192SC36	1,600.00	192SC36-IC	2,000.00
8)	240 Channels	240SC36	1,960.00	240SC36-IC	2,500.00
9)	288 Channels	288SC36	2,320.00	288SC36-IC	3,000.00
10)	384 Channels	384SC36	3,040.00	384SC36-IC	4,000.00
11)	480 Channels	480SC36	3,760.00	480SC36-IC	5,000.00
12)	576 Channels	576SC36	4,480.00	576SC36-IC	6,000.00
13)	672 Channels	672SC36	5,200.00	672SC36-IC	7,000.00
14)	1344 Channels	1344SC36	10,240.00	1344SC36-IC	14,000.00
15)	2016 Channels	2016SC36	15,280.00	2016SC36-IC	21,000.00

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## F. Rates and Charges (Cont'd)

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## 2. Digital Channel Capacity (Cont'd)

## b. Per System - 60 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC60	\$ 320.00	24SC60-IC	\$ 250.00
2)	48 Channels	48SC60	490.00	48SC60-IC	500.00
3)	72 Channels	72SC60	660.00	72SC60-IC	750.00
4)	96 Channels	96SC60	830.00	96SC60-IC	1,000.00
5)	120 Channels	120SC60	1,000.00	120SC60-IC	1,250.00
6)	144 Channels	144SC60	1,170.00	144SC60-IC	1,500.00
7)	192 Channels	192SC60	1,510.00	192SC60-IC	2,000.00
8)	240 Channels	240SC60	1,850.00	240SC60-IC	2,500.00
9)	288 Channels	288SC60	2,190.00	288SC60-IC	3,000.00
10)	384 Channels	384SC60	2,870.00	384SC60-IC	4,000.00
11)	480 Channels	480SC60	3,550.00	480SC60-IC	5,000.00
12)	576 Channels	576SC60	4,230.00	576SC60-IC	6,000.00
13)	672 Channels	672SC60	4,910.00	672SC60-IC	7,000.00
14)	1344 Channels	1344SC60	9,670.00	1344SC60-IC	14,000.00
15)	2016 Channels	2016SC60	14,430.00	2016SC60-IC	21,000.00

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## F. Rates and Charges (Cont'd)

## 2. Digital Channel Capacity (Cont'd)

## c. Per System - 84 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC84	\$ 300.00	24SC84-IC	\$ 250.00
2)	48 Channels	48SC84	460.00	48SC84-IC	500.00
3)	72 Channels	72SC84	620.00	72SC84-IC	750.00
4)	96 Channels	96SC84	780.00	96SC84-IC	1,000.00
5)	120 Channels	120SC84	940.00	120SC84-IC	1,250.00
6)	144 Channels	144SC84	1,100.00	144SC84-IC	1,500.00
7)	192 Channels	192SC84	1,420.00	192SC84-IC	2,000.00
8)	240 Channels	240SC84	1,740.00	240SC84-IC	2,500.00
9)	288 Channels	288SC84	2,060.00	288SC84-IC	3,000.00
10)	384 Channels	384SC84	2,700.00	384SC84-IC	4,000.00
11)	480 Channels	480SC84	3,340.00	480SC84-IC	5,000.00
12)	576 Channels	576SC84	3,980.00	576SC84-IC	6,000.00
13)	672 Channels	672SC84	4,620.00	672SC84-IC	7,000.00
14)	1344 Channels	1344SC84	9,100.00	1344SC84-IC	14,000.00
15)	2016 Channels	2016SC84	13,580.00	2016SC84-IC	21,000.00

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## F.Rates and Charges (Cont'd)

## 2.Digital Channel Capacity (Cont'd)

## d.Month-to-Month

<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate (1)</u>
1) 24 Channels	24SC	\$ 300.00
2) 48 Channels	48SC	460.00
3) 72 Channels	72SC	620.00
4) 96 Channels	96SC	780.00
5) 120 Channels	120SC	940.00
6) 144 Channels	144SC	1,100.00
7) 192 Channels	192SC	1,420.00
8) 240 Channels	240SC	1,740.00
9) 288 Channels	288SC	2,060.00
10) 384 Channels	384SC	2,700.00
11) 480 Channels	480SC	3,340.00
12) 576 Channels	576SC	3,980.00
13) 672 Channels	672SC	4,620.00
14) 1344 Channels	1344SC	9,100.00
15) 2016 Channels	2016SC	13,580.00

(1) Month-to-Month rates are only available at the end of a 36, 60, or 84 month contract.

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## F. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
3. Digital Channel Activation, per channel (DSO) activated. (Does not apply to DS1 Service)	DCACT	\$ 1.00	DCACT-IC	\$ 6.00
4. Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA TRK	16.00	SA TRK-IC	40.00
b. Centrex Line	SA CN	20.00	SA CN-IC	40.00
c. FX, OPX or Private Line	SA FX	25.00	SA FX-IC	40.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA 24KL	60.00	SA 24KL-IC	40.00
e. Digital Data Service 56 Kbps	SA 56KL	65.00	SA 56KL-IC	40.00
f. DS1 Service	SA DS1L	75.00	SA DS1L-IC	500.00
g. Switched Data Service(1)				
1) Single Line	SWDSA	10.00	SWDSA-IC	40.00
2) Centrex Service	SWDSACNT	10.00	SWDSACNT-IC	40.00
3) Centrex Service with DID/DOD	SWDSADID	10.00	SWDSADID-IC	40.00

(1) Refer to Switched Data Services, this Section for applicable usage rates.

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## F. Rates and Charges (Cont'd)

## 5. Customer Premises Channelization - Company provided on customer premises

## a. Per System - 36 Month Contract

<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1) 24 Channels	24CC36	\$ 120.00
2) 48 Channels	48CC36	240.00
3) 72 Channels	72CC36	360.00
4) 96 Channels	96CC36	480.00
5) 120 Channels	120CC36	600.00
6) 144 Channels	144CC36	720.00
7) 192 Channels	192CC36	960.00
8) 240 Channels	240CC36	1,200.00
9) 288 Channels	288CC36	1,440.00
10) 384 Channels	384CC36	1,920.00
11) 480 Channels	480CC36	2,400.00
12) 576 Channels	576CC36	2,880.00
13) 672 Channels	672CC36	3,360.00
14) 1344 Channels	1344CC36	6,720.00
15) 2016 Channels	2016CC36	10,080.00

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## F. Rates and Charges (Cont'd)

5. Customer Premises Channelization - Company provided on customer premises  
(Cont'd)

## b. Per System - 60 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1)	24 Channels	24CC60	\$ 110.00
2)	48 Channels	48CC60	220.00
3)	72 Channels	72CC60	330.00
4)	96 Channels	96CC60	440.00
5)	120 Channels	120CC60	550.00
6)	144 Channels	144CC60	660.00
7)	192 Channels	192CC60	880.00
8)	240 Channels	240CC60	1,100.00
9)	288 Channels	288CC60	1,320.00
10)	384 Channels	384CC60	1,760.00
11)	480 Channels	480CC60	2,200.00
12)	576 Channels	576CC60	2,640.00
13)	672 Channels	672CC60	3,080.00
14)	1344 Channels	1344CC60	6,160.00
15)	2016 Channels	2016CC60	9,240.00

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## F. Rates and Charges (Cont'd)

5. Customer Premises Channelization - Company provided on customer premises
- 
- (Cont'd)

- c. Per System - 84 Month Contract

<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1) 24 Channels	24CC84	\$ 100.00
2) 48 Channels	48CC84	200.00
3) 72 Channels	72CC84	300.00
4) 96 Channels	96CC84	400.00
5) 120 Channels	120CC84	500.00
6) 144 Channels	144CC84	600.00
7) 192 Channels	192CC84	800.00
8) 240 Channels	240CC84	1,000.00
9) 288 Channels	288CC84	1,200.00
10) 384 Channels	384CC84	1,600.00
11) 480 Channels	480CC84	2,000.00
12) 576 Channels	576CC84	2,400.00
13) 672 Channels	672CC84	2,800.00
14) 1344 Channels	1344CC84	5,600.00
15) 2016 Channels	2016CC84	8,400.00

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## F. Rates and Charges (Cont'd)

5. Customer Premises Channelization - Company provided on customer premises  
(Cont'd)

## d. Per System - Month-to-Month

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate (1)</u>
1)	24 Channels	24CC	\$ 100.00
2)	48 Channels	48CC	200.00
3)	72 Channels	72CC	300.00
4)	96 Channels	96CC	400.00
5)	120 Channels	120CC	500.00
6)	144 Channels	144CC	600.00
7)	192 Channels	192CC	800.00
8)	240 Channels	240CC	1,000.00
9)	288 Channels	288CC	1,200.00
10)	384 Channels	384CC	1,600.00
11)	480 Channels	480CC	2,000.00
12)	576 Channels	576CC	2,400.00
13)	672 Channels	672CC	2,800.00
14)	1344 Channels	1344CC	5,600.00
15)	2016 Channels	2016CC	8,400.00

(1) Month-to-Month rates are only available at the end of a 36, 60, or 84 month contract.

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## F. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
6. Customer Premises Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA CC ALTC	\$ 5.00	SA CC ALTC-IC	\$ 20.00
b. Centrex Line	SA CC CN-IC	5.00	SA CC CN-IC	20.00
c. FX, OPX or Private Line	SA CC FOPTI	6.00	SA CC FOPTI-IC	20.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA CC DDS	15.00	SA CC DDS-IC	20.00
e. Digital Data Service 56 Kbps	SA CC DDS56	20.00	SA CC DDS56-IC	20.00
f. Switched Data Service	SWDCPC	25.00	SWDCPC-IC	20.00

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**DIGITAL DATA AND NETWORK SERVICES

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DIGITAL DATA SERVICE**MISSOURI  
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## A. General

1. Digital Data Service is an intraexchange service which supports synchronous, full-duplex transmission at bit rates of 2.4, 4.8, 9.6, 19.2 and 56 Kilobits per second (Kbps) between the serving wire center of the customer designated locations.

2. There are five synchronous speeds offered through Digital Data Service.

2.4 Kbps - These facilities are best used for single terminal configurations.

4.8 Kbps - These facilities are best used for single terminal configurations.

9.6 Kbps - These facilities can be used for single terminal configurations and multiple terminal configurations through the addition of customer-provided multiplexers.

19.2 Kbps - These facilities can be used for single terminal configurations as well as multiple terminal configurations through the addition of customer-provided multiplexers.

56 Kbps - These facilities are suitable for all data transmissions. They require the ability to connect to a synchronous network. These facilities may be ordered as two-point or multipoint configurations. However, multipoint configurations are rare due to the considerable bandwidth of the circuit, but are available. Customer-provided multiplexing of the lower speed synchronous or asynchronous circuits between two CDLs is common at this speed.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Conditions

1. Digital Data Service provides a transmission path for digital data signals between two customer designated locations within an exchange.
2. Digital Data Service is furnished for duplex operation on a full-time basis (24 hours a day, seven days per week).
3. Digital Data Service can only be provided within the same exchange where existing digital facilities and equipment permit. Services between serving wire centers must have digital service components (digital connectivity) between all intermediate offices to have the ability to provide the service.
4. There are two types of facility configurations over which Digital Data Service is provided, two-point and multipoint.
  - a. Two-Point - A two-point configuration is a circuit which is provided to connect two CDLs.
  - b. MultiPoint Service - A multipoint configuration is a circuit that is provided to connect three or more CDLs through a telephone company hub wire center. Multipoint Digital Data Service is provided in the following manner:
    - 1) Special Access Line per CDL to their respective serving wire centers.
    - 2) Special Transport facility between hub wire centers.
    - 3) Special Transport facility between the serving wire centers associated with the customer designated locations and the hub wire center.
    - 4) Special Transport Termination at each end of the Special Transport facility terminating in a telephone company serving wire center when applicable.
    - 5) Supplemental Features - Bridging equipment charges for each bridging location and other Supplemental Features when applicable.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## C. Rates and Charges

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1. There are four basic rate elements which may apply to Digital Data Service:

- Special Access Line (SAL)
- Special Transport (ST)
- Special Transport Termination (STT)
- Supplemental Features

2. Special Access Line

A Special Access Line (SAL) provides the transmission facilities to a customer designated location (CDL) or the facilities between a CDL and the serving wire center. This rate element varies by the bit-rate of the circuit ordered.

The applicable rates are the nonrecurring charge and monthly rate set forth per Digital Special Access Line installed.

One SAL charge applies per CDL at which the facility is terminated. This charge applies even if the facilities to the CDL do not transit a serving wire center. This charge also applies even if the CDL and the serving wire center are collocated in a telephone company building, except as specified below.

3. Special Transport

Special Transport provides the transmission facilities between the serving wire centers associated with two CDLs. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.

The Special Transport rate will not apply if both CDLs are in the same serving wire center.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICESDIGITAL DATA SERVICE**MISSOURI**  
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## C. Rates and Charges (Cont'd)

## 4. Special Transport Termination

Special Transport Termination provides the equipment and arrangements necessary to terminate the Special Transport facility at a telephone company serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for Digital Data Services.

The Special Transport Termination rate will not apply if both CDLs are in the same serving wire center.

## 5. Supplemental Features

Supplemental Features may be added to a Digital Data Service circuit to improve its utility to meet specific communications requirements. These are not necessarily identifiable with specific circuit bit-rate, but rather represent the end result in terms of performance characteristics which may be obtained. Although the facilities necessary to perform a specified function may be installed at various locations along the path of the Digital Data Service circuit, including the customer designated location, it will be provided for as a single rate element. The Supplemental Feature available for Digital Data Service is described below:

## a. Digital Data Service Bridging

- 1) Provides for a multi-junction unit (MJU) arrangement to bridge 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, 19.2 Kbps or 56 Kbps Digital Data Service facilities. Different speeds cannot be mixed on the same bridge. This function is provided on a per port basis.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA SERVICEMISSOURI  
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## C. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>NRC</u>
6. Special Access Line (SAL)				
Five synchronous speeds, per customer location				
a. 2.4 Kbps	EUCXX-L XDDXX	\$55.00	NEUCXX-L XDDXX	\$71.00
b. 4.8 Kbps	EUCXX-L XDDXX	55.00	NEUCXX-L XDDXX	71.00
c. 9.6 Kbps	EUCXX-L XDDXX	55.00	NEUCXX-L XDDXX	71.00
d. 19.2 Kbps	EUCXX-L XDDXX	55.00	NEUCXX-L XDDXX	71.00
e. 56 Kbps	EUCXX-L XDD4X	68.00	NEUCXX-L XDDXX	71.00
7. Special Transport/ Termination (ST/STT)				
Interoffice facilities				
a. Per intraexchange mile or fraction	ILFSX-L XDDXX	2.00	-	-
b. Per termination	TRG-L XDDXX	25.00	-	-
8. Supplemental Feature				
a. Bridging, per port	BCNDA-L XDDXX	12.00	-	-

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## GENERAL AND LOCAL EXCHANGE TARIFF

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DATALINK SERVICE**MISSOURI  
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## A. General

1. Dial DataLink Service is an enhancement to residential and business individual line service to provide higher quality transmission standards than normally provided for voice transmission. It is designed for customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communication. This service is offered subject to the availability of suitable facilities.

## B. Conditions

1. The parameters of Datalink service are designed to support transmission of data up to 4800 bits per second on the local loop from the point of demarcation to the serving central office switch.
2. The quality of the line is guaranteed only between the customer point of demarcation and the serving central office switch. No guarantee is made for a transmission level over the entire circuit.
3. Datalink Service may not be compatible with other services offered in this Tariff, such as Call Waiting and Distinctive Ring, and is not offered in conjunction with the following:
  - Party line service
  - PBX trunks or stations
  - Foreign Exchange Service
  - Centrex Service
  - Off-premise extensions
  - Foreign Central Office Service
  - Outward WATS
  - Residence or business service provided by analog station carrier (e.g. 82A & 84A)

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**DIGITAL DATA AND NETWORK SERVICESDATALINK SERVICE

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## C. Rates and Charges

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1. The following monthly rates are in addition to all applicable nonrecurring and recurring charges as specified in the Company's tariffs. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

## a. DataLink Service:

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring GSEC</u>	<u>Charge</u>
1) Business	DDLB	\$5.00	DDLB-IC	\$25.00
2) Residence	DDLRL	5.00	DDLRL-IC	25.00

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## GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICESHIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE**RECEIVED**

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## A. General

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1. High Capacity Digital DS1 Service is an intraLATA dedicated high capacity channel used for simultaneous two-way transmission of serial, bipolar, return-to-zero isochronous digital signals at a transmission speed of 1.544 megabits per second (Mbps). This service is designed to provide an average performance of at least 95% (percent) error free seconds of transmission over a continuous 24 hour period.

## B. Conditions

1. DS1 Service is available only on a point-to-point intraexchange/intraLATA basis. This service is provided between two Customer Designated Locations (CDLs).
2. DS1 Service is furnished on a full-time basis, 24 hours a day, seven days per week.
3. DS1 Service can only be provided within the same exchange where existing digital facilities and equipment permit.

## C. Rates and Charges

1. There are three basic rate elements which may apply to DS1 Service:
  - Special Access Line (SAL)
  - Special Transport (ST)
  - Special Transport Termination (STT)
2. Special Access Line
  - a. A Special Access Line (SAL) provides the transmission facilities between a Customer Designated Location and the serving wire center.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## C. Rates and Charges (Cont'd)

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## 3. Special Transport

- a. Special Transport (ST) is defined as the facilities for digital transmission provided between two serving wire centers. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.
- b. The Special Transport rate will not apply if both CDLS are in the same serving wire center.

## 4. Special Transport Termination

- a. Special Transport Termination (STT) provides the equipment and arrangements necessary to terminate the Special Transport facility at a serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for DS1 Services.
- b. The Special Transport Termination rate will not apply if both CDLS are in the same serving wire center.

## 5. Optional Payment Plan (OPP)

- a. A customer may elect to participate in an Optional Payment Plan (OPP) arrangement for DS1 Service. The OPP allows a customer to order the "First System" DS1 Special Access Line over a 12, 36, or 60 month payment period. The OPP applies to the "First System" DS1 Special Access Line rate element ordered between a customer designated location and its serving wire center. When the same customer orders "Additional System" DS1 Special Access Lines at the same Customer Designated Location, the standard nonrecurring and monthly rates, as set forth in this Tariff for "Each Additional System", will apply.

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HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE**MISSOURI  
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## C. Rates and Charges (Cont'd)

## 6. Early Termination Liability

- a. When a "First System" DS1 OPP Special Access Line is discontinued prior to the end of the payment period, two levels of termination liability may apply based on the remainder of the OPP payment period in effect at the time of disconnect as indicated below.

## 1) 12 Month Contract OPP

- a) 50% of any remaining portion of the first year's recurring charges.

## 2) 36 Month Contract OPP

- a) 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the customer will be liable for 10% of the total monthly charges in that time period.

## 3) 60 Month Contract OPP

- a) 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the customer will be liable for 20% of the total monthly charges in that time period.

## 7. Early Termination Without Liability

- a. During the OPP payment period, should the currently effective rate for a customer's "First System" DS1 OPP Special Access Line increase, the customer may, at their option, terminate the service without penalty or liability.

## 8. Notification of Discontinuance

- a. Notice of discontinuance must be given by the customer at least thirty (30) days prior to actual discontinuance. Monthly charges will apply for a period of thirty (30) days from the date the Company receives discontinuance notification or until the requested discontinuance date, whichever period is longer.

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## GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES**RECEIVED**HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE

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## C. Rates and Charges (Cont'd)

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GSEC per order

## 9. Special Access Line (SAL)

## a. Month/Month

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>per order</u>
1) First System	EUW XDH1X	\$317.00	NEUW XDH1X	\$965.00
2) Additional System, each(1)	EU8 XDH1X	180.00	NEU8 XDH1X	128.00

## b. 12 Month Contract

1) First System	EU4CX XDH1X	301.00	-	-
2) Additional System, each(2)	EU8 XDH1X	180.00	-	-

## c. 36 Month Contract

1) First System	EU4AX XDH1X	271.00	-	-
2) Additional System, each(2)	EU8 XDH1X	180.00	-	-

## d. 60 Month Contract

1) First System	EU4BX XDH1X	241.00	-	-
2) Additional System, each(2)	EU8 XDH1X	180.00	-	-

- (1) Valid only if installed at the same location(s) as First System. (Same "A" to "Z" locations.)
- (2) Valid for remaining contracted life on Additional System(s) installed at same location(s) as first contracted system. (Either same as "A" to "CO" or "Z" to "CO".)

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## GENERAL AND LOCAL EXCHANGE TARIFF

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HIGH CAPACITY DIGITAL DS1 (1.544 Mbps) SERVICE

## C. Rates and Charges (Cont'd)

**MISSOURI**  
**Public Service Commission**  
NRC  
per order10. Special Transport/  
Termination (ST/STT)

## a. Interoffice facilities

	<u>GSEC</u>	<u>Monthly</u> <u>Rate</u>	<u>GSEC</u>	<u>per order</u>
1) Per airline mile or fraction	ILFSX XDH1X	\$ 30.85	-	\$ -
2) Per termination	TRG XDH1X	50.00	-	-

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MILEAGE CHARGES INTRA-EXCHANGE**MISSOURI  
Public Service Commission**

## A. General

1. Mileage charges apply to line extensions. All mileage is measured on an airline basis unless otherwise indicated.

## B. Conditions

1. Applicable line extension mileage will be determined in the following manner:
  - a. Off-premises mileage charges are assigned to telephone stations not located on the same contiguous property as the central office access line or PBX frame. Routing of facilities will be provided in such manner as the Company may select. Mileage applications include but are not limited to extensions for services such as Telephone Answer Bureau Service.
  - b. If the loop of the additional station is bridged at the Central Office with the loop of the central office access line, the airline distance between the central office and the additional station is the mileage measurement. The mileage measurement includes inter-central office airline mileage if the two points are located in different central office areas of the same multi-office exchange. If the additional station is connected with the central office access line by a nonloop, the airline distance between the central office access line and additional station is the mileage measurement.
  - c. If the circuit connecting a PBX station with a PBX frame is routed through the central office in a loop, the airline distance between the demarcation point for the PBX station and PBX frame via the central office is the mileage measurement. If the circuit connecting the PBX station and PBX frame is not routed through the central office, the airline distance between the demarcation points for the PBX station and PBX frame is the mileage measurement.
  - d. Mileage charges are made on the basis of quarter mile airline units between the demarcation points for the station and the central office access line or PBX frame, with each fractional quarter mile unit counting as an additional full quarter mile unit.

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MILEAGE CHARGES INTRA-EXCHANGE

**MISSOURI  
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B. Conditions (Cont'd)

3. Special equipment or arrangements in addition to that regularly provided may be provided at charges and/or rates based upon costs incurred.
4. When facilities must be constructed to provide service to applicant beyond the Base Rate boundary, charges shall be determined as set forth under Line Extension Mileage filed in this Tariff.
5. Off-Premise service may be located on the premises of another customer, provided the other customer has their own primary service at the same location.
6. Customers of Off-Premise service are required to maintain a separate business or residence class of primary service at the same location of the Off-Premise service.

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MILEAGE CHARGES INTRA-EXCHANGE**MISSOURI  
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## C. Rates and Charges

1. In addition to the following rates, Service Charges apply.

	<u>Monthly Rate</u>
a. Line Extension Mileage	
1) Single pair	
first 1/4 mile	\$2.05
(MIOFFPX)	
Each additional 1/4 mile	1.85
(MIOFFPXAQ)	

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## GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICESPRIVATE LINES - LOCAL

## A. General

1. Charges are assigned to communications services which meet the following conditions:
  - a) Private line service is an intraexchange voice grade service between the serving wire center and customer designated locations.
  - b) The service cannot access nor be accessed by message services provided to the general public.
  - c) The service is furnished for the exclusive use of a customer and the customer's authorized users between specified points in the same Local Exchange Service Area.
  - d) The service does not qualify for intrastate toll or interstate toll regulation.

## B. Conditions

1. Private Line Service provides a transmission path for voice grade signals between two customer designated locations within an exchange.
2. Private Line Service is furnished for duplex operation on a full-time basis (24 hours a day, seven days per week).
3. Private Line Service can only be provided within the same exchange where existing facilities and equipment permit.

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PRIVATE LINES - LOCAL**MISSOURI  
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## B. Conditions (Cont'd)

4. There are two types of facility configurations over which Private Line Service is provided, two-point and multipoint.

a. Two-Point

A two-point configuration is a circuit which is provided to connect two CDLs.

b. MultiPoint Service

A multipoint configuration is a circuit that is provided to connect three or more CDLs through a telephone company hub wire center. Multipoint Private Line Service is provided in the following manner:

- (1) Special Access Line per CDL to their respective serving wire centers.
- (2) Special Transport facility between hub wire centers.
- (3) Special Transport facility between the serving wire centers associated with the customer designated locations and the hub wire center.
- (4) Supplemental Features - Bridging equipment charges for each bridging location and other Supplemental Features when applicable.

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## GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICESPRIVATE LINES - LOCAL

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## C. Element Descriptions

**MISSOURI  
Public Service Commission**1. General

There are three basic rate elements which may apply to Private Line Service:

- Special Access Line (SAL)
- Special Transport (ST)
- Supplemental Features

2. Special Access Line

A Special Access Line (SAL) provides the transmission facilities to a customer designated location (CDL) or the facilities between a CDL and the serving wire center.

One SAL charge applies per CDL at which the facility is terminated. This charge applies even if the facilities to the CDL do not transit a serving wire center. This charge also applies even if the CDL and the serving wire center are collocated in a telephone company building.

3. Special Transport

Special Transport provides the transmission facilities between the serving wire centers associated with two CDLs. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.

The Special Transport rate will not apply if both CDLs are in the same serving wire center.

4. Supplemental Featuresa. Private Line Service Bridging

Provides for a multi-junction unit (MJU) arrangement to bridge facilities. This function is provided on a per port basis.

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