

Edwin Reese Tariff Administrator

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September 28, 2017

Transmittal No. 17-01

VIA E-FILING

Ms. Cully Dale Executive Secretary Missouri Public Service Commission 200 Madison Street, Suite 100 Jefferson City, Missouri 65101

Re: <u>Verizon Business Services: Tariff No. 1</u>

Transfer of TTI National, Inc. Services

Dear Ms. Dale,

Please find attached an original of revisions to MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") Long Distance Tariff No. 1. Verizon Business respectfully requests that the proposed revisions become effective on November 1, 2017.

The following pages are being revised:

Page No.	Revision	Page No.	Revision
2	2nd	298.14	Original
4	6th	298.15	Original
298.5	Original	298.16	Original
298.6	Original	298.17	Original
298.7	Original	298.18	Original
298.8	Original	298.19	Original
298.9	Original	298.20	Original
298.10	Original	298.21	Original
298.11	Original	298.22	Original
298.12	Original	298.23	Original
298.13	Original		

With this filing, Verizon Business adds to the tariff the service offerings previously offered by TTI National, Inc. in Tariff No.1. All services being added to the tariff are grandfathered and only available to existing TTI customers already subscribed to the services. The services are being incorporated into the Verizon Business tariff to facilitate the transfer of TTI customers onto Verizon Business facilities.

Ms. Cully Dale September 28, 2017 Page 2

If you have any questions in this matter, please do not hesitate to contact me at either (202) 515-2592 or edwin.reese@verizon.com.

Respectfully submitted,

PIAR

Edwin Reese Tariff Administrator Verizon

Enclosure

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC.

Long distance service under this tariff formerly offered by TTI National, Inc. (TTI) is no longer offered to new customers as of June 1, 2006. Customers subscribed to long distance service formerly offered by TTI as of November 13, 2006, are not able to move, add to, or make changes to their service.

4.1 Timing of Calls

- 4.1.1 Usage sensitive charges are based on the actual usage of Carrier's network. Such charges are measured in Conversation Minutes. Conversation Minutes, reflecting usage sensitive charges resulting from use of Service, are billed in increments of six (6) seconds. Following the initial period (minimum billing period), as defined in Section 4.1.3, all charges are rounded to the next higher six (6) second increment for billing purposes.
- 4.1.2 Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Carrier will employ software answer supervision, and up to sixty (60) seconds of ringing will be allowed before billing. Chargeable time for a call shall end upon disconnection by either party.
- 4.1.3 Unless otherwise specified in this tariff for a specific service offering, the initial period (minimum call duration) for all products is six (6) seconds.
- 4.1.4 Unless otherwise specified in this tariff, usage for billing purposes is measured and rounded to the next higher six (6) second increment after the initial period.
- 4.1.5 No charges apply for incomplete calls. If Customer believes it has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

4.2 Service Offerings and Rates

4.2.1 Dial Access Business Service

Dial Access Business Service is a time-of-day outbound long distance service. Dial Access Business Service Customers utilize Feature Group D access.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (\$ Per Increment of Seconds):

Day	Day	Non-Day	Non-Day
<u>First 6</u>	<u>Add'l 6</u>	<u>First 6</u>	<u>Add'l 6</u>
0.0693	0.0231	0.0693	0.0231

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.2 <u>Dial Access Business Service Plus</u> Dial Access Business Service Plus is an outbound long distance service. Dial Access Business Service Plus Customers utilize Feature Group D access.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute (All Rate Periods) \$ 0.3870

4.2.3 <u>Dial Access Business Service Carrier Specific</u> Dial Access Business Service Carrier Specific is an outbound long distance service using a specified underlying carrier.

4.2.3.1 <u>Dial Access Business Service Carrier Specific - WilTel Service A</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: Peak: \$0.3265 Off Peak: \$0.3265

4.2.3.2 Dial Access Business Service Carrier Specific - WilTel Service B

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: Peak: \$0.2804 Off Peak: \$0.2804

4.2.3.3 Dial Access Business Service Carrier Specific - WilTel Service C

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: Peak: \$0.3400 Off Peak: \$0.3400

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

- 4.2.3 Dial Access Business Service Carrier Specific (Cont.)
 - 4.2.3.4 <u>Dial Access Business Service Carrier Specific IXC Service A</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: (all rate periods) \$0.2612 *Rate per minute based on monthly volume usage of \$50-\$250

4.2.3.5 Dial Access Business Service Carrier Specific - IXC Service B

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: (all rate periods) \$0.2246 *Rate per minute based on monthly volume usage of \$250+

4.2.3.6 <u>Dial Access Business Service Carrier Specific - IXC Service C</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: (all rate periods) \$0.2724 *Rate per minute based on monthly volume usage of \$0-\$50

4.2.4 <u>Dedicated Access Business Service</u> Dedicated Access Business Service is an outbound long distance service. Dedicated Access Business Customers utilize dedicated Access Lines to connect the underlying carrier's POP to Customer's premises.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute (All Rate Periods) \$0.1310

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.5 <u>Dedicated Access Business Service Carrier Specific</u>

Dedicated Access Business Service is an outbound long distance service provided through a specific carrier that is offered to business Customers. Dedicated Access Business Service Customers utilize dedicated Access Lines. Dedicated Access Business Service Carrier Specific is an outbound long distance service using a specified underlying carrier.

4.2.5.1 Dedicated Access Business Service Carrier Specific – WilTel

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: Peak: \$0.1937 Off Peak: \$0.1651

4.2.6 Dial Access 800 Service

Dial Access 800 Service is an inbound long distance service. Dial Access 800 Service calls are terminated over Customer's local telephone lines.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute (All Rate Periods) \$0.3870 Non-Usage Sensitive Charges: Per 800 Number Per Month \$2.00

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

- 4.2.7 <u>Dial Access 800 Service Carrier Specific</u> Dial Access 800 Service is an inbound long distance service offered to business Customers. Dial Access 800 Service calls are terminated over the Customer's local telephone lines. Dial Access 800 Service Carrier Specific is a long distance service using a specified underlying carrier.
 - 4.2.7.1 <u>Dial Access 800 Business Service Carrier Specific IXC Service A</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: (all rate periods) \$0.2731 *Rate per minute based on monthly volume usage of \$0-\$50 Non-Usage Sensitive Charges: Per 800 Number Per Month \$2.00

4.2.7.2 <u>Dial Access 800 Business Service Carrier Specific - IXC Service B</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments):

Rate Per Minute: (all rate periods)\$0.2403*Rate per minute based on monthly volume usage of \$50+Non-Usage Sensitive Charges:Per 800 Number Per Month\$ 2.00

4.2.7.3 <u>Dial Access 800 Business Service Carrier Specific - WilTel A</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: Peak: \$0.3265 Off Peak: \$0.3265 *Rate per minute based on monthly volume usage of \$50 - \$250 Non-Usage Sensitive Charges: Per 800 Number Per Month \$2.00

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

- 4.2.7 Dial Access 800 Service Carrier Specific (Cont.)
 - 4.2.7.4 <u>Dial Access 800 Business Service Carrier Specific WilTel B</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: Peak: \$0.2804 Off Peak: \$0.2804 *Rate per minute based on monthly volume usage of \$250+ Non-Usage Sensitive Charges: Per 800 Number Per Month \$2.00

4.2.7.5 Dial Access 800 Business Service Carrier Specific - WilTel C

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Second Increments): Rate Per Minute: Peak: \$0.3400 Off Peak: \$0.3400 *Rate per minute based on monthly volume usage of \$0 - \$50 Non-Usage Sensitive Charges: Per 800 Number Per Month \$2.00

4.2.8 Dedicated Access 800 Service

Dedicated Access 800 Service is an inbound long distance service. Dedicated Access Plus 800 Service calls are terminated over dedicated Access Lines from the underlying carrier's POP to Customer's premises.

Usage Sensitive Charges (Measured in 6 Sec. Increments): Rate Per Minute (All Rate Periods) \$ 0.1310 Non-Usage Sensitive Charges: Per 800 Number Per Month \$ 2.00

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.9 Dedicated Access 800 Service Carrier Specific

Dedicated Access 800 Service is an inbound long distance service offered to business Customers. Dedicated Access 800 Service calls are terminated over dedicated Access Lines. Dial Access Business Service Carrier Specific is a long distance service using a specified underlying carrier.

4.2.9.1 Dedicated Access 800 Carrier Specific Service - WilTel

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 Sec. Increments): Rate Per Minute: Peak: \$0.1937 Off Peak: \$0.1651 Non-Usage Sensitive Charges: Per 800 Number Per Month \$2.00

4.2.10 Combined Business Calling Plan Service

Combined Business Calling Plan Service is an outbound and inbound (800) service. The Combined Business Calling Plan contains two options: Option A is geared towards residential and small business customers; and Option B is geared towards medium-sized business customers.

4.2.10.1 Combined Business Calling Plan Service - Plan A

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_ services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Switched Access Service:Usage Sensitive Charges (Measured in 6 Second Increments)Rate Per Minute (all rate periods) – Outbound/Inbound (800) Service:Minimum Billing Period:18 secondsNon-Usage Sensitive Charges - Per 800 Number Per MonthDedicated Access Service:Usage Sensitive Charges (Measured in 6 Second Increments)Rate Per Minute (all rate periods) - Outbound/Inbound (800) Service:Minimum Billing Period:Outbound:6 secondsInbound (800):30 secondsNon-Usage Sensitive Charges - Per 800 Number Per Month:\$2.00

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.10 Combined Business Calling Plan Service (Cont.)

4.2.10.2 Combined Business Calling Plan Service - Plan B

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_ services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.\

Switched Access Service:	
Usage Sensitive Charges (Measured in 6 Second Increments)	
Rate Per Minute (all rate periods) - Outbound/Inbound (800) Service:	\$.2045/min.
Minimum Billing Period:	18 seconds
Non-Usage Sensitive Charges - Per 800 Number Per Month	\$2.00
Dedicated Access Service:	
Usage Sensitive Charges (Measured in 6 Second Increments)	
Rate Per Minute (all rate periods) - Outbound/Inbound (800) Service:	\$.1115/min.
Minimum Billing Period: Outbound: 6 seconds	
Inbound (800): 30 seconds	
Non-Usage Sensitive Charges - Per 800 Number Per Month	\$2.00

4.2.11 Wholesale Affinity Program

The Wholesale Affinity Program is a benefit package which allows individual users who are members of participating business entities to take advantage of the rates specified in Section 4.3.26. Calls will be billed in six-second increments and rounded to the next higher six-second increment with an eighteen-second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Outbound and Inbound Switched Voice Service: \$0.1859

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.12 Business Benefit Service

Business Benefit Service offers a unified service for single or multi-location customers using switched and toll-free (in WATS) termination. The Business Benefit package includes the availability of outbound and inbound (toll-free).

Business Benefit Switched outbound Access Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an eighteen (18) second per call minimum. Business Benefit Switched Inbound Access Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an eighteen (18) second per call minimum. International, Business Benefit Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an eighteen (18) second per call minimum. International, Business Benefit Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an thirty (30) second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Switched Outbound and Inbound per minute rate: \$0.3211

Option 5: is available to new and existing residential and business customers of Business Benefit Service customers on a month to month basis that agree to meet a \$25.00 minimum monthly usage agreement.

Option 5 Per Minute Rate:

\$0.2958

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.13 Business Benefit Term Plan

The Business Benefit Term Plan is a term plan, in lieu of all other tariffed term plans. This plan is only available to customers subscribing to Business Benefit Service. Customers who subscribe to service via the Business Benefit Term Plan are subject to the following conditions:

<u>Definition of Terms</u>: For purposes of the Business Benefit Term Plan, the following definitions apply.

Qualifying Volume is the customer's total usage of the following, after the application of promotional and other discounts: domestic and international inbound and outbound. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Business Benefit Term Plan volume commitment: Directory Assistance usage and surcharges: recurring and non-recurring charges; Operator Assisted usage and surcharges; monthly recurring and non-recurring charges.

<u>Term Commitment and Renewal Options</u>: A customer must commit to service for a term of either month-to-month, one or two years. The term of service will commence with the provisioning of service following the execution of the Business Benefit Term Plan agreement. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Benefit Term Plan, which must be received by no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

<u>Volume Commitment</u>: A customer must meet a monthly minimum usage requirement of \$25.00 excluding taxes, fees, monthly recurring and non-recurring usage charges.

<u>Underutilization Charges</u>: The following charges will apply.

Beginning in the month following execution of the Business Benefit Term Plan, if at the end of any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.13 Business Benefit Term Plan (Cont.)

<u>Cancellation or Discontinuance With Liability</u>: Discontinuance of all services furnished under the Business Benefit Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to (i) the Under-utilization Charge for the monthly period of termination and, (ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

<u>Rates</u>: Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Customers will receive the following per minute rates based upon term commitment:

Month-to-Month	\$0.3211
1 and 2 Year	\$0.2958

4.2.14 Business Benefit Month to Month Only Term Plan

The Business Benefit Month to Month Only Term Plan is a term plan, in lieu of all other tariffed term plans. This plan is only available to customers subscribing to Business Benefit Service who can demonstrate to the Company's reasonable satisfaction that 100 percent of the customer's usage which is calculated in satisfaction of the customer's monthly volume commitment under this Term Plan is usage carried by an interexchange telecommunications carrier other than TTI National prior to the customer's enrollment in this Term Plan.

Customers who subscribe to service via the Business Benefit Term Plan are subject to the following conditions:

<u>Definition of Terms</u>: For purposes of the Business Benefit Month to Month Only Term Plan, the following definitions apply.

Qualifying Volume is the customer's total usage of the following, after the application of promotional and other discounts: domestic and international inbound; outbound; Card. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Business Benefit Month to Month Only Term Plan volume commitment: Directory Assistance usage and surcharges: Recurring and non-recurring charges; Operator Assisted usage and surcharges; monthly recurring and non-recurring charges; and taxes.

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.14 Business Benefit Month to Month Only Term Plan (Cont.)

<u>Term Commitment and Renewal Options</u>: A customer must commit to service for a term of either month-to-month, one or two years. The term of service will commence with the provisioning of service following the execution of the Business Benefit Month to Month Only Term Plan agreement. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Benefit Month to Month Only Term Plan, which must be received by no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

<u>Volume Commitment</u>: A customer must meet a monthly minimum usage requirement of \$25.00 excluding taxes, fees, monthly recurring and non-recurring usage charges.

Underutilization Charges: The following charges will apply.

Beginning in the month following execution of the Business Benefit Month to Month Only Term Plan, if at the end of any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

<u>Cancellation or Discontinuance With Liability</u>: Discontinuance of all services furnished under the Business Benefit Month to Month Only Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to (i) the Under-utilization Charge for the monthly period of termination and, (ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

<u>Rates</u>: Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Customers will receive the following per minute rate based upon term commitment:

\$0.3211

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.15 Agency Program A

Customers who subscribe to service through an agent of the Company with whom prior arrangements have been made will be charged the rates specified in D below.

- A. <u>Description</u>: Agency Program A offers 1+, dedicated outbound and inbound service during all time of day rate periods. Customers must commit to a one-year term of service with a monthly minimum volume requirement (MVR) of either \$100 or \$1000. Customers who sign up with a \$1000 monthly minimum volume requirement must have at least one dedicated line used to access this service.
- B. Term Plans: Term plan customers are also subject to the following provisions:

<u>Underutilization</u>: For each monthly period of a customer's term of service in which a customer's Agency Program A usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum volume requirement, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

<u>Termination with Liability</u>: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination.

These charges will apply in addition to all incurred usage charges.

- C. <u>Billing Increments</u>: 1+, dedicated outbound, and inbound calls will be subject to an 18second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.
- D. <u>Rates:</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Customers will be charged the following per minute :

	<u>Month-to-Month</u>	<u>1 Year</u>
Switched	0.2620	\$0.2552 (\$25.00 minimum applies)
Dedicated	N/A	\$0.1712 (**One year term and \$500.00 commitment)

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.16 New Business Benefit Service

New Business Benefit Service Offers customers Dedicated and Switched outbound and inbound service.

<u>Options:</u> Customers subscribed to these options must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to these options and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00. Customers will be charged the following per minute usage charges for New Business Benefit Service Switched Outbound and Switched Inbound Service.

Option 1: Available to all customers of New Business Benefit Service subscribing via Switched Access on a month-to-month basis.

InterLATA \$0.2958 IntralATA \$0.2958

Option 2: Available to eligible members of a qualified services affinity group subscribing via Switched Access on a month-to-month basis.

Option 3: Available to eligible members of a qualified Direct Sales Affinity Member Group subscribing via Switched Access on a month-to-month basis.

InterLATA \$0.2958 IntralATA \$0.2958

<u>Option 3a Savings Plan I</u>: A variation of Option 3, customers enrolled in this plan may place intraLATA and interLATA Dial-1 calls at the rate of \$0.1521 per minute. Customers enrolled in this plan will be charged an additional \$3.00 Monthly Recurring Charge.

Option 4: Available to all customers of New Business Benefit Service subscribing via Dedicated Access who commit to a 1 or 2 year term and a monthly volume usage commitment of \$1,000.

InterLATA \$0.1712 IntralATA \$0.1712

Option 5: Available to new and existing residential and business customers of New Business Benefit Service subscribing via Switched Access on a month to month basis that agree to meet a \$25.00 minimum monthly usage agreement.

InterLATA/IntraLATA: \$0.2958

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SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.17 Business Success Service

Business Success Service provides outbound and toll free switched and dedicated service to single or multi-location Customers.

Service Availability:

a) <u>Service Types</u>: Available service is:

Business Success Service Switched Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively via switched access;

Business Success Service Dedicated Outbound and Inbound, which is outbound and toll free service which originates via and terminates, respectively dedicated access;

b) Service Option Availability:

Business Success Service Dedicated Outbound and Inbound Service is available under a 1 or 2 year term of service under a Business Success Service Dedicated Service Term Plan. Customers who subscribed to service via this term plan are subject to the following conditions:

<u>Definition of Terms</u>: For purposes of the Business Success Service Term Plan, the following definition applies: Qualifying Volume is the customer's total domestic and international Business Success Service Dedicated Outbound Service usage after the application of promotional and other discounts. The following are not included as Qualifying Volume: Directory Assistance charges; monthly recurring and non-recurring charges; and taxes.

Term Commitment and Renewal Options: A Customer must commit to service for a term of 1 or 2 years. The term of service will commence with the provisioning of service following the execution of the Business Success Service Dedicated Service Term Plan by a customer and the Company. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Success Service Dedicated Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

<u>Volume Commitment:</u> A customer's Qualifying Volume usage must equal or exceed \$3,000.00 in each monthly period of the term of service, beginning with the fourth month after customer enrolls in this service.

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4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.17 Business Success Service (Cont.)

b) Service Option Availability (Cont.):

<u>Underutilization Charge:</u> If during any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

<u>Cancellation or Discontinuance with Liability</u>: Discontinuance of all services furnished under the Business Success Dedicated Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan. Customers subscribing to the Business Success Service Dedicated Term Plan who discontinue the plan will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of the termination and ii) the customer's monthly volume commitment for each month remaining in the annual period in which termination occurs.

<u>Monthly Minimum Charge:</u> Business Success Service Switched Outbound and Inbound Service: A \$25.00 per-account per-month minimum charge will apply if a customer's usage charges under this plan are less than \$25.00 per account per month. This per-account charge will be applied against the customer's Business Success Service usage in the month it is charged.

Business Success Service Dedicated Outbound and Inbound Service For switched outbound and toll free service: No minimum charge will apply to this service.

<u>Business Success Service Rates and Charges</u>: Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_ agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges: Business success service switched and dedicated outbound and inbound service:

Dial-1 and Toll Free Rate Per Minute (Measured in 18-second initial and 6-second additional increments):

Switched:	\$0.2082
Dedicated:	\$0.0862

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4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.18 Advanced Call Service

Advanced Call Service is a Switched Outbound Dial 1, and Switched Inbound Toll Free 800 service available to customers with single or multiple locations on a month-to month basis. No monthly minimum and no monthly recurring charges will apply to this service. Usage sensitive charges will apply 24 hours a day, 7 days a week. All Dial 1 and Toll Free calls are measured in 60 second initial increments and 60 second additional increments.

Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges:

<u>Outbound (Dial 1):</u> Billing Period:	\$0.079 60 seconds, initial 60 seconds, additional
Inbound (Toll Free 800): Billing Period:	\$0.079 60 seconds, initial 60 seconds, additional

4.2.19 Dedicated Access Lines

Dedicated Access Lines may be required to connect Customer locations to the POP of an underlying carrier. Such dedicated Access Lines, when required, shall be the sole responsibility of Customer. Notwithstanding such responsibility, Carrier shall, upon Customer's request, order such dedicated Access Lines from the underlying carrier on behalf of Customer, and shall pass-through to Customer without mark-up all related recurring and non-recurring charges.

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4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.20 Affinity Programs

The Company offers discounts ranging from 1% to 25% off its Combined Calling Plan Service or reduced per unit rates to members of entities which agree to sponsor or otherwise promote the Company and its service offerings. The actual discount level(s) or rate(s) per unit will vary depending on total number of members and/or total combined membership billings.

3.5.1 Affinity Programs Option A

Under this plan members of Affinity Program Option A are Customers who subscribe to service through a Sponsor, which is not a Customer under this Option.

Rates: Switched outbound and switched inbound call charges are subject to an 18-second minimum initial period and additional 6-second increments. If the computed charges for a call include a fraction of a cent, the fraction will be rounded to the nearest whole cent.

<u>Rates:</u> Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

The following per-minute usage charges will apply:

Switched Outbound	\$0.1859
Switched Inbound	\$0.1859

4.2.21 TTI/ICG Service Plan II

TTI/ICG Service Plan II offers service for outbound and inbound (toll free) service for single or multi-location Customers formerly subscribed to service provided by ICG Inc. prior to October 1, 2000. A Payphone Use Charge and Directory Assistance per-call charge will apply to this service in lieu of standard Catalog Scheduled charges in this Catalog Schedule for those services.

<u>Rates</u>: Customers subscribed to this plan must pay a monthly minimum usage charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for intraLATA service only will be charged a monthly minimum charge of \$5.00.

Usage Sensitive Charges (Measured in 6 second increments): Dial-1 Rate Per Minute (Measured in 6-second initial and 6-second additional increments):

IntraLATA and InterLATA Dial-1 \$0.2028

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4. COMPANY SERVICES FORMERLY OFFERED BY TTI NATIONAL, INC. (Cont.)

4.2 Service Offerings and Rates (Cont.)

4.2.22 TTI Service Default Product

This product applies to existing customers of TTI service who cancel their TTI account or service, but who nevertheless continue to complete calls over the Company's network by dialing 1+ or 1010555 before the phone number. Customers who had subscribed to service under this Tariff and canceled their account will be charged a per-minute rate of \$1.27 for such calls beginning on the date the Company first received the service cancellation request. No per-call surcharge shall apply. For Directory Assistance calls, a per-call charge of \$1.99 will apply.

4.3 Other Service Charges

4.3.1	<u>Account Codes</u> Monthly Charge for Non-Verified Account Codes: None Monthly Charge for Verified Account Codes	\$10.00
4.3.2	<u>Re-established of Service</u> Non-Recurring Charge for Re-establishment of Service:	\$20.00
4.3.3	Returned Check Charge (Per Check)	\$20.00
4.3.4	<u>Directory Assistance</u> : Charge Per Directory Assistance Call:	\$1.99

A Customer May Obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One number may be requested per each directory assistance call. The directory assistance charge applies to each call, regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

4.3.5 Volume Discounts

For products offering volume discounts, the Company requires documentation from the Customer (i.e., sample bill) in order to determine an average usage level. A Customer will be provided a specific rate plan based upon its average usage level. If a Customer's usage level changes, the Company and Customer may renegotiate its current rate.

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